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Withheld pursuant to/removed as

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Ticket #	Short Description	Long Description	Assignment Group	Create Date	Min	Ticket Type	Solution
393980	Mutiple Cheques for same order are getting submitted to MIS	<p>Duplicate Client Imprest Cheque were sent by MIS beacuse of</p> <p>i) concurrent requests from ICM to MIS, as multiple processes accessing single case at the same time and</p> <p>ii) network issues</p> <p>Details of fix/workaround : At web Methods to make Order created Time as User Key for the transaction INT050</p>	Application Support	15/04/2014 5:39	SDSI	Incident	<p>27/11/2014 8:33:00 AM sshankar</p> <p>The solution has been deployed as part of Phase 4. Proceeding with the resolution of this ticket.</p> <p>22/09/2014 7:42:56 PM agopakum</p> <p>Marking the ticket as On Hold as this ticket is will be fixed and deployed to ICM as part of Phase 4 on November 2014.</p> <p>15/04/2014 11:57:27 AM rdondapa</p>

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403721	Imprest Cheque Already exist \$610.00	<p>s.22 Imprest Cheque Already exist \$610.00 getting the message when submit order ICC Q SCREEN in MIS showing s.22 IMP</p> <p>H QUEUED office 330 db s.22</p> <p>s.22 c1-2447-11709 Order # 1-18512400102 for \$610.00 worker is going to print the cheque</p>	Application Support	02/06/2014 9:57	SDSI	Incident	<p>02/06/2014 11:12:56 AM ashaikh</p> <p>Had a word with the user. User confirmed that the order for 610\$ was already submitted and there is a pending cheque for the same at MIS.</p> <p>User confirmed there is no further issue with the case and ticket can be resolved.</p>
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Ticket #	Short Description	Long Description	Assignment Group	Create Date	Min	Ticket Type	Solution
405404	Two cheques were sent to MIS and printed for the same order# 1-18654867021 made in ICM - s.22 .docx	The cheque numbers are 38655639 and 38655648 Pls refer to attachment for screen prints. Advised worker to cancel both cheques in MIS and add a new order to ICM. Cheque 38655684 was printed corresponding to the new order# 1-18656560106.	Application Support	09/06/2014 15:05	SDSI	Incident	13/06/2014 10:25:03 AM ashaikh Talked to the user. Two duplicate cheques have been correctly cancelled in MIS. Now there is only cheque in MIS for 80\$ corresponding to correct 80\$ order. Resolving the ticket
417503	ADH_F URGENT - needs to issue by 1:45pm	URGENT - Imprest cheque already exists (I can see it on the ICC screen in MIS and also on IMP L s.22 Order #1-19624110509 for \$572.10	Application Support	08/08/2014 13:11	SDSI	Incident	08/08/2014 2:32:17 PM rdondapa Due to performance issue observed in the afternoon, there were integration issues between ICM and MIS which caused the order to remain in Ready for Approval State instead of Approved. MIS confirmed that the there is a cheque listed for s.22 for \$572.10 for support and shelter, for 2014aug shown on the cheque screen in MIS and payment create date time stamp is today at 13:50:51. The user confirmed that the the office printed it but she could not get it to be approve due to performance issue.