

B.C. Disability Consultation Strategy

Purpose

Over 750,000 British Columbians will face a disability in their lifetime. Almost every British Columbian has a friend, family member, neighbour or co-worker living with a disability. The majority of supports for persons with disabilities are provided by friends and family members – this is an issue that affects almost every British Columbian at some point in their lives.

The purpose of this consultation is to provide the opportunity for British Columbians living with a disability and their friends, families, community members, disability advocates and employers to share their thoughts on what government, businesses and communities in B.C. can do to reduce barriers and increase accessibility for people living with disabilities.

This initiative will move government forward towards delivering on the platform commitment to develop a consultation report on the issues facing people with disabilities in British Columbia. Making B.C. a truly inclusive society benefits us all.

Goal

The goal is to position B.C. to become the most progressive jurisdiction for people living with disabilities in Canada.

Background

The B.C. government supported Canada's ratification of the UN Convention on the Rights of Persons with Disabilities (UNCRPD). As such, government has a responsibility to promote, protect and ensure the full and equal enjoyment of all human rights and fundamental freedoms by all persons with disabilities, and to promote respect for their inherent dignity.

Becoming the most progressive jurisdiction for people living with disabilities in Canada can be achieved by creating a disability strategy that reflects and respects the needs and wants of people living with disabilities in British Columbia and, per the UNCRPD, this must be done in partnership with the disability community – 'nothing about us without us'.

Government cannot and never has supported the needs of persons with disabilities in isolation – support has always been provided by friends, family members, community, non-profit agencies, government and employers. It's important that all of these groups have the opportunity to participate in a consultation process that will inform the development of a consultation report.

The consultation will be guided by a leadership team that includes government, the disability community and the business community. The team will be led by government, the Minister's Council on Employment and Accessibility composed of members of the disability community, and the Presidents

Group co-led by Tamara Vrooman (CEO, Vancity Savings Credit Union) and Wynne Powell (CEO, London Drugs).

The Minister of Social Development and Social Innovation will ensure participation of all provincial ministries and agencies.

Currently, government programs for persons with disabilities spans across most ministries and total spending is over \$5 billion per year. Becoming the most progressive jurisdiction for people living with disabilities in Canada can be achieved by creating a long-term strategy that leverages existing resources within our current fiscal environment.

Scope

The scope of this consultation is public and province-wide, engaging British Columbians living with a disability and their friends, families, community members and employers at a personal level.

Project Context

The mandate for this consultation is:

The Minister of Social Development and Social Innovation needs to have a conversation with the more than 700,000 British Columbians living with a disability and their friends, families, community members, disability advocates and employers in order to understand what government, businesses and communities in B.C. can do to reduce barriers and increase freedoms for people living with disabilities.

Input from the consultation will inform the development of a report, which will be shared at a Disability Summit in 2014. The Summit will bring together leaders in the disability sector, government and the business community to discuss short, mid and long-term strategies for how the ideas and actions in the consultation report can be implemented in communities, work places and across government.

Ensuring that this consultation is done effectively will be a measure of success for the project. To be successful, this consultation must demonstrate:

- **Openness** – to all ideas, questions and considerations
- **Inclusiveness** – of internal and external stakeholders, individuals and families
- **Innovation** – foster new and innovative ideas
- **Focus** – on the needs of the individuals, their families and their care givers
- **Accountability** – Government cannot and never has supported the needs of persons with disabilities in isolation – support has always been provided by friends, family members, community, non-profit agencies, government and employers.

- **Accessibility** – The Consultation must be as fully accessible as possible

Managing expectations through this process is critical. This is not a conversation about assistance rates, and any actions must be realistic within the current fiscal environment. Currently, we are not in a financial position to raise assistance rates in B.C. It's also not a conversation about what government on its own can do. Support for individuals with disabilities has always been provided by friends, family members, community, non-profit agencies, government and employers, and this Consultation process needs to keep that broader societal responsibility in focus throughout the process.

Ideally the consultation will focus on:

- Innovation in disability services and more freedom for persons living with disabilities
- Personal supports and aids and devices
- Work/contribution
- Housing and accessibility in the broader built environment
- Social networks to support people in community
- Asset accumulation through the Registered Disability Savings Plan in particular

An awareness and education campaign through the fall will help to increase understanding of the abilities and contributions of people with disabilities, and highlight the roles that individuals, families, communities, non-profits, employers and governments all presently play in supporting people living with disabilities in B.C.

Participants

To be successful in moving towards becoming the most progressive jurisdiction for people living with disabilities in Canada, the B.C. government must mobilize the full participation of the disability sector, the business community and government, particularly the ministries responsible for health, housing, municipal affairs, skills training, advanced education, social innovation and employment.

The Consultation will be guided by a tripartite leadership team including government, the disability community and the business community:

Disability Community

Led by Carla Qualtrough
Chair of the Minister's Council on
Employment and Accessibility

Government

Led by Minister McRae

Business Community

Led by Tamara Vrooman and Wynne Powell
Co-chairs of the Presidents Group

- **Government** – Led by the Minister of Social Development and Social Innovation, supported by the provincial ministries and agencies involved in delivering more than \$5 billion in disability supports to ensure government is providing the right supports, at the right time, to the right people.

- **The Disability Community** – Led by the Carla Qualtrough, Chair of the Minister’s Council on Employment and Accessibility working directly with leaders in the disability community, including the Supporting Increased Participation (SIP) group and the BC Coalition of People with Disabilities, to engage with individuals living with disabilities and their families, friends, care givers, community members and disability advocates around what government, businesses and communities in B.C. can do to reduce barriers and increase accessibility for people and families living with disabilities.
- **The Business Community** – Led by the Presidents Group co-chairs Tamara Vrooman (CEO, Vancity Savings Credit Union) and Wynne Powell (CEO, London Drugs), and supported by the Business Council of BC, a network of influential business leaders, to engage with businesses and employers around increasing employment opportunities in the workplace for people with disabilities.

The following people will be invited to participate throughout the project.

- **Individuals:** People living with a disability in B.C.
 - Particular emphasis on engaging youth and First Nations
- **Friends and Families:** Friends and families of individuals (as defined above)
- **Caregivers:** People who spend time providing care, either paid or unpaid, for people with disabilities
- **Community Members:** British Columbians who live, work and recreate with individuals with disabilities
- **Disability Advocates:** Organizations whose purpose it is to support individuals with disabilities and their families
- **Employers:** Businesses in B.C.

The Consultation must be as fully accessible as possible.

In addition to a fully accessible online consultation, face-to-face consultations will take place around the province in key communities to give those who prefer that forum an opportunity to participate in the conversation. Any physical venue needs to be fully accessible for people with disabilities, and should include audio-visual elements to use during the consultation for people with visual or auditory disabilities.

Framework

The questions for this Consultation will focus on values and experience. Participants will be asked to share their stories and provide feedback on how government and society can reduce barriers and increase accessibility in key areas.

The Province has identified key questions:

- Why do you think it's important that we reduce barriers and increase accessibility for people living with disabilities in B.C.?
- What can British Columbians do to welcome the contributions of people with disabilities? What barriers can we remove?
- What would make it easier for you to make contributions to the community? What accessibilities need to be in place?
- Describe what B.C. would look like as the most progressive place in Canada for people and families living with disabilities?

Timeframe

Mid - September-December 3, 2013 (International Day for Persons with Disabilities)

- **Social Media awareness and education campaign**, in partnership with tripartite leadership team. Goal is to build general awareness around issues, opportunities and accomplishments of people with disabilities in B.C.

December 3, 2013 (International Day for Persons with Disabilities) – **March 2014**

- **Public Consultation** led by tripartite leadership (Government, the disability sector through the Minister's Council, and the business community through the Presidents Group)
- Launch could also include announcement of members of Presidents Group

March 2014

- **Consultation report drafted**, incorporating feedback from the consultations, **for presentation to Cabinet**

April 2014

- **Consultation report presented to Cabinet**

May 2014

- **Public release of consultation report** in advance of Summit

Early June 2014

- **Summit** will bring together leaders in the disability community, business sector, government and communities to discuss, using the consultation report as the foundation, actions and strategies to make B.C. a leader in reducing barriers and increasing accessibility for people living with disabilities in B.C.

Approach

Some of the strategies to motivate participation in this consultation include:

- Creating a tripartite leadership structure that includes government (all levels), business and the disability community that will engage directly into their sectors and communities, leveraging their relationships and networks to provide credibility to this process
- Implement an Awareness and Education campaign through the fall, in partnership with the tripartite leadership team, to raise awareness of disability-related issues and opportunities and profile and highlight accomplishments and achievements of people with disabilities as they relate to the key consultation areas. The goal will be to increase understanding of the abilities and contributions of people with disabilities, and highlight the roles that individuals, families, communities, non-profits employers and governments all play in making B.C. a progressive jurisdiction for people living with disabilities, in advance of launching the Consultation.
- Engaging individuals and their families, friends and caregivers by demonstrating that the questions asked are open and transparent, and that government is committed to working with businesses and the disability community to find solutions to reduce barriers and increase freedoms
- Engaging internal government ministries through clear governance and decision-making processes
- Engaging community and sector champions to host discussion sessions, solicit engagement and leverage networks in their communities.
- Engaging disability advocacy groups to benefit from their insight and assistance in communicating with families and individuals with disabilities
- Create a web page that will be a one-stop place for all information related to this project. Initially the page will include highlights from the Awareness and Education campaign, as well as information on the Consultation and how people can participate. This site will be updated regularly as the initiative moves forward, from September until post-Summit, to ensure transparency and open sharing of information.

Partnerships

Government cannot and never has supported the needs of persons with disabilities in isolation – support has always been provided by friends, family members, community, non-profit agencies, government and employers. It's important that all of these groups have the opportunity to participate in a consultation process that will inform the development of a consultation report.

The consultation will be guided by the tripartite leadership team that includes government, the disability community and the business community.

Online Information

(beginning September 2013)

An accessible web page dedicated to the work being done on the consultation, report and Summit will be developed. This site will be a one-stop place for all information related to this project. Initially the page will include highlights from the Awareness and Education campaign, as well as information on the Consultation and how people can participate. Regular updates will be provided to this page.

Roundtables with tripartite leadership groups

- Roundtables will be held in the fall with the tripartite leadership groups. In addition, municipal leaders identified as potential community champions who have demonstrated leadership in making their communities more accessible will also be engaged to support the process. The agenda of these roundtables will include an overview of the initiative with discussion around how these individuals, groups and organizations can support the process.
- Minister's Council on Employment and Accessibility
- BC Business Council
- BC Coalition of People with Disabilities

Awareness and Education Campaign

(Mid-September – December 2013)

Pre-consultation, an Awareness and Education campaign will be implemented, in partnership with the tripartite leadership team, to raise awareness of disability-related issues and opportunities, and profile and highlight accomplishments and achievements of people with disabilities as they relate to the key consultation areas.

This awareness campaign provides an opportunity to share information about programs, services and supports already available in communities through government and social agencies in advance of the Consultation. The goal will be to increase understanding of the abilities and contributions of people with disabilities, and highlight the roles that individuals, families, communities, non-profits employers and governments all play in supporting people living with disabilities in B.C. As well, by highlighting personal stories and focusing on what people with disabilities can achieve and accomplish, a positive, solution-oriented tone can be established that will ideally carry into the Consultation period.

Online Consultation

(December 2013 – March 2014)

A fully accessible online Consultation will provide people across B.C. with the opportunity to participate in the conversation around how to reduce barriers and increase freedoms for people with disabilities in B.C. This will be presented as a Consultation supported by government, the business sector and the disability sector, represented by the tripartite leadership team.

The online consultation will be moderated, with members of the tripartite leadership team participating as appropriate in responding to and acknowledging online feedback. Highlights of stories and feedback will be incorporated into the ongoing communications activities to draw more participants to the consultation.

Community Consultation

(Mid-January – March 2014)

The ministry will work closely with the Presidents Group and the Minister's Council on Employment and Accessibility to deliver in-person community consultation sessions around the province and assist in providing feedback and information throughout the consultation process. Facilitators will lead community consultations and community champions will be identified and invited to participate in the in-person consultations to lead table discussions, solicit participation and leverage networks in their communities.

Face-to-face consultations will be open to anyone, and will include a brief overview of the initiative. In the face-to-face consultation, the three Consultation questions will be asked in relation to six anchor areas:

- Innovation in disability supports and services to make best use of shared resources
- Personal supports, including aids and devices
- Work/contribution
- Housing and accessibility in the broader built environment
- Social support networks to support persons with disabilities and their families
- Asset accumulation through the Registered Disability Savings Plan in particular

The Minister or other member of the leadership team will visit some of the communities participating in community consultations to encourage participation, meet with community champions and have a chance to hear feedback on this issue directly from the individuals, family members, care givers, employers and disability community.

For individuals or organizations interested in hosting community consultations outside of tripartite-led consultations, a Consultation Toolkit will be developed that will include materials and information groups will need to host their own consultation session.

All input from the community consultations will be captured and included in the materials used in development of the consultation report.

Communications Support

A comprehensive communications strategy and media plan will be developed to support the consultation.

The communications approach will be grassroots, with a strong social media focus, and will be rolled out in conjunction with the tripartite leadership team that includes government, the disability community and the business community.

Work is also underway to create one-stop online access on the government website for people seeking information about cross-government supports and services for people with disabilities. This will be completed concurrent with the Summit.

Next Steps

Once the Consultation is completed, the information gained through community consultation and the online consultation will be compiled and analyzed. A consultation report will be put forward that will be based on the consultation and reflect the current fiscal environment.

This consultation report will be the foundation for discussion at a Summit in early June 2014, which will bring together leaders in the disability community, business sector, government and communities to discuss actions and strategies to make B.C. a leader in reducing barriers and increasing accessibility for people living with disabilities in B.C. Pursuant to the Summit it is anticipated that we will have agreement on a shared action plan for the short, mid and long-term that reflects our current fiscal environment and leads to a long-term realization of our goal to be the most progressive jurisdiction for people living with disabilities in Canada.

Measuring Success

Success relating to the Consultation strategy will be measured through qualitative and quantitative measures, including:

- Numbers of participants engaged in online and community consultations
- Evaluations of consultation sessions by participants
- Number of hits to the relevant pages of the website
- Feedback from the disability community and the business sector

Appendix A: Proposed Locations for Community Consultation

15 locations are proposed for community consultations. Community or sector champions will be identified in each of these communities.

Region	Community	Communities Represented	Proposed Community Consultation Location
1	Central and Upper Island	Cowichan Valley, Duncan, Ladysmith, Nanaimo, Parksville, Port Alberni, Tofino, Ucluelet, Qualicum, Comox Valley, Campbell River and Port Hardy	Courtenay
1	South Island	West to Port Renfrew, north to Shawnigan Lake South and includes the Greater Victoria area, Sidney and the Gulf Islands	Victoria
2	North Shore Coast	Gibsons, North Vancouver, Powell River, Sechelt, Squamish and West Vancouver	West Vancouver
2	Vancouver	Vancouver	Vancouver
2	Richmond	Richmond	Richmond
3	Surrey-Delta	Surrey, White Rock and Delta	Surrey
3	Simon Fraser	Burnaby, Coquitlam, Maple Ridge, New Westminster, Anmore, Port Coquitlam and Port Moody	Port Moody
3	Upper Fraser	Abbotsford, Chilliwack, Fort Langley, Langley and Mission	Abbotsford
4	Thompson-Cariboo	Quesnel, 100 Mile, Williams Lake, Kamloops, Chase and Merritt Region	Quesnel, Kamloops
4	North Okanagan Shuswap	Armstrong, Enderby, Lumby, Revelstoke, Salmon Arm, and Vernon	Vernon
4	Central and South Okanagan	Kelowna, Penticton and Summerland	Kelowna
4	Kootenay	Castlegar, Cranbrook, Creston, Fauquier, Fernie, Fruitvale, Golden, Grand Forks, Invermere, Kimberley, Nelson, Nakusp and Trail	Cranbrook
5	North	Burns Lake, New Aiyansh, Prince Rupert, Smithers, Terrace, Prince George and surrounding communities, and the communities of the Peace District of north eastern British Columbia	Prince George, Fort St. John

Disability Consultation

The B.C. government, together with the disability community and the business sector, is consulting with British Columbians to better understand how government, businesses and communities can increase accessibility and decrease barriers for people living with disabilities.

This feedback will inform the development of a consultation report – a document that reflects the voice of British Columbians – that will form the foundation for a Summit in June on the issues facing people with disabilities in British Columbia.

Information about the consultation is available at <http://engage.gov.bc.ca/disabilitywhitepaper>.

Key dates:

- **December 3** – International Day for Persons with Disabilities – launch of the consultation
- **March 11, 2014** – The anniversary of Canada's ratification of the United Nations Convention on the Rights of Persons with Disabilities - the Consultation process will close at 4 pm
- **May 2014** – Consultation report released publicly
- **June 2014** – Summit, which will bring together leaders in the disability community, business, government and communities to discuss actions and strategies to make B.C. a leader in reducing barriers and increasing accessibility for people living with disabilities in B.C.

How to Participate:

There are a number of different ways to participate – visit engage.gov.bc.ca/disabilitywhitepaper for more info.

- **Online Consultation** - Have your say about how we, as a society, can increase accessibility and reduce barriers for people living with disabilities in B.C.
- **Participate in an In-person Disability White Paper Community Consultation in your area** - Community consultations will take place around the province from January 20 – February 28. Dates and locations are available on the website.
- **Host your own discussions using our Disability White Paper Conversation Toolkit and submit it to government** - A Disability White Paper Conversation Toolkit, including everything you need to host a discussion in any one of the six anchor areas with your colleagues, clients, family or friends, will be available for download from the consultation site.
- Or, you can email disabilitywhitepaper@gov.bc.ca, tweet your ideas using #disabilitybc, submit an ASL video or call us on our regular or TTD phone line.

Terms of Reference Disability Consultation

Background

Government has made a platform commitment to develop a White Paper and host a Summit on reducing barriers and increasing accessibility for people with disabilities in British Columbia with a view to making B.C. the most progressive jurisdiction in Canada.

Approximately 750,000 people will face a disability in their lifetime. Almost every British Columbian has a friend, family member, neighbour or co-worker living with a disability. The majority of supports for persons with disabilities are provided by friends and family members – this is an issue that affects almost every British Columbian at some point in their lives. Making B.C. a truly inclusive society benefits us all.

B.C. has made a base commitment to a progressive realization of freedoms and reduction of barriers by supporting Canada's ratification in 2010 of the UN Convention on the Rights of Persons with Disabilities (UNCRPD). The UNCRPD commitment includes a commitment to ensuring that any discussion of disability issues be done based on active engagement of the disability community – 'nothing about us without us'.

Becoming the most progressive jurisdiction for people living with disabilities in Canada can only be achieved by fully engaging all British Columbians in a shared commitment to make B.C. a welcoming and inclusive place for persons with disabilities to live and thrive. The Consultation, White Paper and Summit will engage all sectors of the province in this conversation - persons with disabilities as well as their supporters, friends, family members, employers, communities and non-profit groups, and government.

It is important to recognize that B.C. is committed to balancing its budget and reducing debt for future generations. The White Paper and Summit must include an honest conversation on how this fiscal commitment can be met, while at the same time reduce barriers and improve accessibility. Discussion of how well existing resources are being used and ways we can leverage our shared resources will be a very important part of the conversation.

Purpose

The Province seeks to pursue an effective and engaging public process to reduce barriers and increase accessibility for people with disabilities in British Columbia.

We have two basic objectives:

- 1) Determine what government, businesses and communities in B.C. can do to reduce these barriers and increase accessibility for people living with disabilities.
- 2) Ensure that the broader societal involvement in providing support to people with disabilities - friends, family members, community, non-profit agencies and employers, in addition to government - is clearly communicated and supported throughout the process.

Consultation Leadership

Government cannot and never has supported the needs of persons with disabilities in isolation – support has always been provided by friends, family members, community, non-profit agencies, government and employers. It's important that all of these groups have the opportunity to participate in a consultation process that will inform the development of a White Paper.

The consultation will be guided by a leadership team that includes government, the disability community and the business community. The team will be led by government, the Minister's Council on Employment and Accessibility comprised of members of the disability community, and the Presidents Group comprised of business leaders.

Terms of Reference Disability Consultation

Tasks

This consultation will include:

- Online consultation (December – March).
- Face-to-face community consultations (January – March).

Key Questions

The Province has identified key questions:

- Why do you think it's important that we reduce barriers and increase accessibility for people living with disabilities in B.C.?
- What can British Columbians do to welcome the contributions of people with disabilities? What barriers can we remove?
- What would make it easier for you to make contributions to the community? What needs to be in place?
- Describe what B.C. would be like as the most progressive place in Canada for people and families living with disabilities?

In the face-to-face consultation, these questions will be asked in relation to six anchor areas:

- Innovation in disability services and more freedom for persons living with disabilities
- Personal supports and aids and devices
- Work and contribution
- Housing and accessibility in the broader built environment
- Social networks to support people in community
- Asset accumulation through the Registered Disability Savings Plan in particular

Timelines:

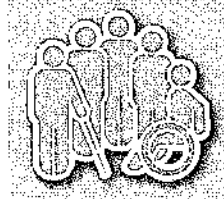
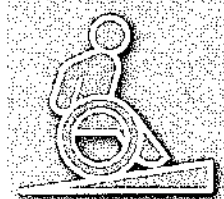
A province-wide conversation on disability will be initiated and hosted by the Minister of Social Development and Social Innovation through online consultation and a round of in-person community consultations around the province between late 2013 and early 2014. Once the Consultation is completed, the information gained through community consultation and the online consultation will be compiled and analyzed. A White Paper will be provided to the Minister of Social Development and Social Innovation that will be based on the consultation and recommendations to reduce barriers and increase accessibility and recommendations about addressing the challenges posed by the current fiscal environment.

This White Paper will be the foundation for discussion at a Summit in early summer 2014, which will bring together leaders in the disability community, family members, employers, government and communities to discuss actions and strategies to make B.C. a leader in reducing barriers and increasing accessibility for people living with disabilities in B.C. Pursuant to the Summit it is anticipated that we will have agreement on a shared action plan for the short, mid and long-term that reflects our current fiscal environment and leads to a long-term realization of our goal to be the most progressive jurisdiction for people living with disabilities in Canada.

Six key anchor areas

- Innovation in disability services and more accessibility for persons living with disabilities
 - Innovation refers to new ideas and ways to address how we, as a society, provide services and programs for people with disabilities and how we design and use existing programs and services. Through innovation, we can achieve better results, deliver more effective solutions and increase accessibility and choices for people living with disabilities.
- Personal supports and aids and devices
 - Having access to appropriate personal supports, aids, devices and assistive technologies can enable a person with a disability to lead a more independent, inclusive life. These supports include communication and hearing devices, ergonomic supports, restorative supports, attendant services, interpret-caption services, and other aids and devices.
- Work and contribution
 - The employment rate for people with disabilities is 18 per cent lower than for people without disabilities. Reducing barriers to employment and participation in community life will help to ensure that people with disabilities have the opportunity to participate and contribute as they are able, including the choice to secure meaningful, well-compensated employment.
- Housing and accessibility in the broader built environment
 - Over 750,000 people in B.C. identify as having a disability. Employers, individuals, communities and government all need to work together to create an accessible, inclusive province where everyone can fully participate. Enhancing accessibility in our towns and cities so that people with disabilities can fully participate in public life is essential. Ensuring greater choice of adaptable housing is key to ensuring that people with disabilities can live where they wish to live.
- Social networks to support people in community
 - Family caregivers provide more than 80 per cent of care needed by individuals with long-term condition' and it is estimated that they contribute more than \$5 billion of unpaid labour annually to the health care system. These social networks are imperative to supporting people with disabilities to participate fully in their communities.
- Asset accumulation through the Registered Disability Savings Plan in particular
 - Having the ability to accumulate assets can give individuals with disabilities and their families more peace of mind, knowing that resources are available for necessary services and supports. Tools like the Registered Disability Savings Plan (RDSP) give people with disabilities the opportunity to be more independent and self-sufficient.

Join the Conversation



The B.C. government, with the disability and business communities, is holding a province-wide conversation to see what we, as a society, can do to reduce barriers and increase accessibility for people living with disabilities.

You're invited to share your thoughts about how government, businesses and communities can better support people with disabilities to fully participate in our communities.

Your comments will inform the development of a White Paper on the issues facing people with disabilities in British Columbia.

Please join the conversation Dec.3, 2013–Mar.11, 2014  **#disabilitybc**



engage.gov.bc.ca/disabilitywhitepaper

In-Person Community Consultations

(January 20 – February 28 2014)

Overview

The ministry will deliver 19 community consultation sessions around the province. Community and sector champions will be identified and encouraged to host discussion sessions, solicit participation and leverage networks in their communities. If demand is high in a community, additional sessions will be added.

In-person community consultations will be open to anyone, and will include a brief overview of the initiative followed by facilitated table discussions in each of the six anchor areas:

- Innovation in disability supports and services to make best use of shared resources
- Personal supports, including aids and devices
- Work/contribution
- Housing and accessibility in the broader built environment
- Social support networks to support persons with disabilities and their families
- Asset accumulation through the Registered Disability Savings Plan in particular

The Minister or member of the leadership team will visit some of the communities participating in community consultations to encourage participation, meet with community champions and have a chance to hear feedback on this issue directly from the individuals, family members, care givers, employers and disability community.

All venues will be selected based on accessibility and availability to public transportation.

ASL translators will be at every session. CART and other accommodations will be arranged as required.

All input from the community consultations will be captured and included in the materials used in development of the report.

Reporting out

Within two days of each consultation, a summary of conversations, trends and ideas will be posted to the Road Trip Stories section of the consultation site.

Staffing requirement:

Minister or member of the tripartite leadership team

Ministry staff member

Facilitator

Community Champions – community or sector champions willing to lead table conversations

Table facilitators (one per table) – these table facilitators will also act as scribes

Format

Each session will be run by a trained facilitator.

Rooms will be set up in 'stations' – either a grouping of chairs around a flip chart, or round table (depending on numbers and room capacity).

Participants will be invited to find a seat in one of the stations. Community Champions and Table facilitators will lead the conversation at their table through the six anchor areas.

Tripartite leaders and ministry team members will float, joining conversations, listening and answering questions.

Registration

Registration will be done online, and will include questions about requirements for accommodations (interpreters, etc).

Confirmations will be sent out by email to each registrant, with any additional questions required to confirm accommodation needs.

Agenda

Suggested timing – 7 – 9:30 pm but open to feedback if session needs to be earlier and/or shorter.

Time	Representative	Activity	Details
7 pm	Minister or Tripartite Representative	Opening remarks/ greeting	May be video or in person. If video, introduced by community champion
7:10 pm	Ministry representative (Sue Mader or Molly)	Overview of process and agenda for the session	Project overview Introduce questions Share some ideas and solutions already heard through process
7:20 pm	Facilitator	Starts the roundtable sessions	Introduce anchor area leaders, with short bios to establish why they're

			there, and table facilitators. Once introduced, these folks will move to individual tables to get ready
7:30	Community Champions/ table facilitators	Round one	
7:40		End of round one	
7:42	Community Champions/ table facilitators	Round two	
7:52		End of round two	
7:54	Community Champions/ table facilitators	Round three	
8:04	BREAK	Coffee and small snacks	
8:19	Community Champions/ table facilitators	Round four	
8:29		End of round four	
8:31	Community Champions/ table facilitators	Round five	
8:41		End of round five	
8:43	Community Champions/ table facilitators	Round six	
8:53		End of round six	
8:54	facilitator	Invitation for people to spend 15 minutes in open table discussion around solutions	Large sticky notes available –solutions shared on Solutions Wall – facilitator and other staff to gather and stick up ideas
9:09	facilitator	Review of Solutions Wall and Wrap-up	Reads out selection from Solutions Wall, recognize table leaders,

			participants, others
9:24	Minister or Tripartite Representative	Final word	If not there in person, ministry person to thank participants
9:30		Session ends	

Role of Community Champions at In-person Community Consultations

Encouraging meaningful dialogue in a group setting is more successful when people feel at ease and comfortable in their surroundings.

From January 20th to the end of February, the Ministry of Social Development and Social Innovation will be travelling around the province hosting in-person community consultations on issues facing people with disabilities. The feedback from these conversations will help to inform the development of a consultation report on how we, as a society, can increase accessibility and decrease barriers for people living with disabilities in B.C.

The meeting will be facilitated by a professional facilitator, and ministry staff will be on hand to manage any issues that might arise.

To help make meetings more grounded in community, we're inviting representatives from each of the communities we're visiting who are recognized as having a connection to the disability community to act as Community Champions for a portion of the event.

The Community Champions will, in tandem with a facilitator/scribe, lead a table conversation with a small group of participants around the six themed areas:

- Innovation in disability services and more accessibility for persons living with disabilities
- Personal supports, aids and devices
- Work and contribution
- Housing and accessibility in the broader built environment
- Social networks to support people in community
- Asset accumulation through the Registered Disability Savings Plan in particular

Community Champions will be provided with a short script and list of questions for each theme to help get the conversation rolling. Questions will include:

- Why do you think it's important that we reduce barriers and increase accessibility for people living with disabilities in B.C.?
- What can British Columbians do to welcome the contributions of people with disabilities, and what barriers can we remove?
- What would make it easier for people with disabilities to make contributions to the community and what needs to be in place?
- What would B.C. look like as the most progressive place in Canada for people and families living with disabilities?

After the individual table discussions have concluded, the meeting facilitator will lead the entire room in a final conversation to identify the highlights, solutions and ideas that have bubbled up over the course of the evening.

Time commitment:

Meetings will be 2 ½ hours long, taking place in the evenings from 7 – 9:30 pm, with the exception of one morning and two afternoon meetings. Community Champions would be invited to attend and participate in the full session. The portion of the event where Community Champions would be called upon will happen from 7:30 – 8:30 pm in the evening sessions.

Role of Facilitator

There will be one main facilitator per meeting.

This person will need to be experienced in managing large groups of people, dealing with potentially problematic participants, and keeping a packed schedule on track.

Their main role will be to keep the agenda on track, as a lot is happening in a short time. There may also be some strong personalities attending the meetings with their own agendas or ideas to bring forward, so managing those folks so they don't dominate the meeting will be key.

They'll open the meeting and introduce the first few speakers, then provide a few opening comments at outline the logistics of the meeting.

They'll then open up the table discussions, which will require careful timing and efficiency to keep on track. The Facilitator will need to oversee and step into table discussions as needed to help keep conversations constructive and ensure everyone is being given a chance to input.

Near the end of the meeting, they'll be responsible for facilitating a 15 minute open table discussion around solutions, including participation in bringing ideas to a Solutions Wall.

The meeting will end with a facilitated 15 minute large group sharing of solutions and a wrap-up of the session.

Role of Table Facilitator

There will be table facilitators/scribes at each table. They will be partnered with a Community Champion.

These table facilitators main role will be to capture the comments and ideas that are shared at the table discussions on a flipchart.

There will be six discussion 'rounds', each lasting 10 minutes. This will give every participant an opportunity to participate in discussions around each of the anchor areas.

At the end of the table discussions, the facilitators will collect all their flip chart notes, bundle it, and hand to the ministry staff person.

Table facilitators will also act as 'runners' to share their table's ideas on the Solutions Wall during the final 15 minutes of the session.

In-person Community Consultations

Date	Location	Venue	Address	Attendance
Mon, January 20	Courtenay	Westerly hotel	1590 Cliffe Ave	70
Tues, January 21	Prince George	Coast Inn of the North	770 Brunswick St	43
Wed, January 22	Prince George	Coast Inn of the North		42
Wed, January 22	Quesnel	Best western	500 Reid Street	14
Tues, January 28 - aft	Vancouver – False creek	Sutton Place Hotel	845 Burrard Street	36
Tues, January 28 - Eve	Vancouver – False creek	Sutton Place Hotel	845 Burrard Street	77
Wed, January 29	West Vancouver	Activity room, Seniors center facilities	695 21st Street	85
Thurs, January 30 – aft	Surrey	Sheraton Surrey	15269 104th Avenue	67
Thurs, January 30 – Eve	Surrey	Sheraton Surrey	15269 104th Avenue	29
Tues, February 4	Kamloops	hotel five540forty	540 Victoria street	70
Wed, February 5	Vernon	Prestige Hotel	4411 32nd Street	79
Thurs, February 6 - aft	Kelowna	Holiday Inn Express Kelowna Conference Centre	2429 Hwy 97 north	56
Thurs, February 6 - Eve	Kelowna	Holiday Inn Express Kelowna Conference Centre	2429 Hwy 97 north	53
Tues, February 11	Richmond	Sheraton Vancouver Airport Hotel	7551 Westminster Highway	54
Wed, February 12	Port Moody	Dance Room, City of Port Moody	125 Kyle Street	52
Thurs, February 13	Abbotsford	Sandman	32720 Simon Ave,	62
Tues, February 18	Cranbrook	Prestige Rocky Mountain Resort	209 Van Horne St. South	33

Wednesday, May 4, 2016

Date	Location	Venue	Address	Attendance
Thurs, February 20	Fort St. John	Northern Grand Hotel	9324 96 th Street	18
Mon, February 24	Terrace	Kermode Friendship Center	3313 Kalum Street	18
Tuesday, February 25	Vancouver – Session for Deaf, Deaf-blind and Hard of Hearing	Vancouver Main Library		88
Wed, February 26 - aft	Victoria	Marriott	728 Humboldt Street	79
Wed, February 26 - Eve	Victoria	Marriott	728 Humboldt Street	59
Fri, March 7	Victoria	Marriott	728 Humboldt Street	41

Wednesday, May 4, 2016

Pre-event In-person Community Consultation Checklist

Ongoing

Manage registrations and confirm participation

Check registrations daily and update spreadsheets

Email participants (individually) to confirm date/time/location of selected consultation, and their participation

Reconfirm with participants any special accommodations required

Reminder notice sent 2 to 3 days prior to event

Start/end times at venue

One week in advance

Confirm catering

Breaktime coffee and tea

Snacks

Water on all tables (tap water)

Confirm participants

Tripartite rep

Facilitators

Community and Sector Champions

Confirm room set-up

Options:

- if less than 40 participants, set up 6 tables of 8
- if 50 participants or less, set up 6 tables of 10
- if 80 participants or less, set up 12 tables of 8
- if more than 80, but no more than 110, set up 12 tables of 10

Roundtables and Community Meetings

Date and Time	Meeting	Location	Details
December 11 1 – 4 pm	Minister's Council meeting and Roundtable	Vancouver	Members of the Minister's Council on Employment and Accessibility invited members from the disability community to spend an afternoon discussing what can be done to increase accessibility and decrease barriers for people living with disabilities in our province.
January 8	Disability Strategy Ref. Group meeting (DSRG)	Victoria	Half day meeting to identify key ministry issues and then host a conversation with ADMs/SMEs on opportunities, best practices
January 15 2 – 5 pm	Disability Roundtable – led by Supporting Increased Participation group	Vancouver	100 members of the disability community met to share their views about how we, as a society, could increase accessibility and decrease barriers for people living with disabilities in BC. During the five-hour forum, participants identified over 40 ideas. In the time available, discussion groups were held around 18 of these ideas.
January 22 9 am – 12 pm	RDSP Lab + guests	Vancouver and Victoria locations (video conference)	Will use Lab to host a conversation on consultation theme "RDSP and asset accumulation".
February 18	Vancouver Urban Core Community Workers Association	Vancouver	Meeting with members of the Vancouver Urban Core Community Workers Association met to discuss some of the specific issues and barriers faced by those with mental health and addictions in the Downtown Eastside.
February 24	Canadian Mental Health Association and Guests	Vancouver	The Canadian Mental Health Association (BC chapter) hosted an event in Vancouver to look at issues and barriers faced by people with mental health issues in B.C. that included 50 CMHA members and staff, to discuss ways we might work together to improve the lives of people with disabilities, including invisible disabilities, in our province.
March 4	Inclusion Powell River Society	Powell River	The Inclusion Powell River Society hosted a community consultation session, using the conversation toolkit, to discuss ways to improve accessibility and remove barriers for people living with disabilities. This society

Date and Time	Meeting	Location	Details
			has been active for 60 years, working to 'foster a safe, inclusive community where everyone belongs and lives a good life.'
March 7	Small Business Roundtable	Vancouver	The Small Business Roundtable, which is chaired by the Minister of State for Small Business, Naomi Yamamoto, devoted part of their regular quarterly meeting on March 7, 2014, to discuss ideas for how small business owners can increase accessibility for people with disabilities. The Small Business Roundtable was established to engage in a dialogue with small business owners to identify the key issues and opportunities facing small businesses in British Columbia, and to develop recommendations for small business and government on strategies to enhance small business growth and success.



In-person Community Consultation Participant Package

Six themed areas for discussion:

Innovation

Personal Supports

Work and Contribution

Housing and Accessibility

Social Networks

Asset Accumulation

A Message from the Leadership Team

The consultation on reducing barriers and increasing accessibility for people living with disabilities in British Columbia is a positive step towards realizing government's vision of becoming the most progressive place for people living with a disability in Canada.

This conversation will provide insights into what we, as a society, can do to make B.C. more accessible and inclusive.

Governments cannot support the needs of persons with disabilities in isolation. Support has always been provided by friends, family members, community and non-profit agencies, government and employers. That is why we have joined together to represent government, the disability community and the business community to support people in B.C. to live the life that they choose.

As part of the leadership team – government, business and the disability community – we encourage you to discuss each area, and invite you to take part in this conversation and make your voice heard.

We all have a role to play in supporting people with disabilities to fully participate in society and we look forward to hearing from you!

Sincerely,

Carla Qualtrough

Chair of the Minister's
Council on
Employment and
Accessibility

Honorable Don McRae

Minister of Social
Development and
Social Innovation

Tamara Vrooman

Co-Chair of the
Presidents Group and
CEO of Vancity

Thank you for participating in the conversation

The in-person community consultation that you are participating in is an important part of gathering the comments and feedback that will help government better understand how businesses, communities and government can increase accessibility and decrease barriers for people living with disabilities. This feedback will inform the development of a White Paper – a document that reflects the voice of British Columbians – that will form the foundation for a Summit in June on the issues facing people with disabilities in British Columbia.

It is important to recognize that B.C. is committed to balancing its budget and reducing debt for future generations. The White Paper and Summit must include a conversation about how this fiscal commitment can be met, while at the same time reduce barriers and improve accessibility. Discussion of how well existing resources are used and ways we can apply our shared resources will be a very important part of the conversation.

Purpose of the Participant Package

This package is designed to provide participants of the in-person community consultation with information about what to expect from their session. Participants can bring a copy of this package to the meeting to keep notes and track comments if they wish.

Agenda

- | | |
|----------------|------------------------------------------------------------------------------------------|
| 7 – 7:15 pm | Welcome
Update on the Disability White Paper consultation
Overview for the session |
| 7:15 – 8:40 pm | Small group discussions around the six themed areas |
| 7:50 pm | 15 minute break, with refreshments |

- 8:40 – 9 pm Open discussion around comments and feedback
Opportunity to submit ideas to Solutions Wall
- 9 pm End of formal portion of the session
Opportunity for participants to stay and share ideas,
review comments on Solutions Wall, and provide
additional comments and suggestions
- 9:30 pm Session ends

A microphone will be used by speakers during the introduction (7-7:15pm) and closing (8:40-9pm) portions of the event. Microphones will not be available for use during the small group discussions.

Other Ways to Participate in the Conversation

There are a number of options for participating in the Disability White Paper conversation. Please visit

www.engage.gov.bc.ca/disabilitywhitepaper to learn more.

Innovation

Innovation is all about exploring a diverse range of new ways to support people with disabilities to live the life they choose, as well as looking at how we design and use existing programs and services.

From programs, technology and independent living to policy, processes and practices, innovation can lead to greater community inclusion, increased freedoms, and greater choices for people living with disabilities.

Here are a few questions for you to consider:

- Why do you think it's important that we reduce barriers and increase accessibility for people living with disabilities in B.C.?
- What can British Columbians do to welcome the contributions of people with disabilities, and what barriers can we remove?
- What innovations would make it easier for people with disabilities to make contributions to the community, and what needs to be in place?
- What would B.C. look like as the most progressive place in Canada for people and families living with disabilities?

Notes:

Personal supports, aids and devices

Personal supports, aids and devices enable people with disabilities to carry out the activities of daily living and fully participate in the life of their community.

Personal supports help to level the playing field for people with disabilities as they are the building blocks for improving access to income, employment and increased freedoms.

Here are a few questions for you to consider:

- Why do you think it's important that we reduce barriers and increase accessibility for people living with disabilities in B.C.?
- What can British Columbians do to welcome the contributions of people with disabilities, and what barriers can we remove?
- What personal supports, aids or devices would make it easier for people with disabilities to make contributions to the community, and what needs to be in place?
- What would B.C. look like as the most progressive place in Canada for people and families living with disabilities?

Notes:

Work and Contribution

The employment rate for people with disabilities is 18 per cent lower than for people without disabilities. Reducing barriers to employment and increasing community inclusion helps to ensure that people with disabilities have the opportunity to work and contribute as they are able.

Fostering diverse workplaces that include employees with disabilities can improve the capacity of B.C. businesses to compete in the global economy and ensure people with disabilities have the opportunity to contribute to the economic growth of the province.

Here are a few questions for you to consider:

- Why do you think it's important that we reduce barriers and increase accessibility for people living with disabilities in B.C.?
- What can British Columbians do to welcome the contributions of people with disabilities, and what barriers can we remove?
- What would make it easier for people with disabilities to work or contribute to the community, and what needs to be in place?
- What would B.C. look like as the most progressive place in Canada for people and families living with disabilities?

Notes:

Housing and accessibility in the broader built environment

When we think about the “broader built environment,” we are thinking about the world around us — our homes, communities, buildings, transit systems and anything that has been built up in our environment.

Creating and improving accessibility in our homes, towns and cities enables people with disabilities to live life as they chose, live where they wish to live, and enjoy the same freedoms as their fellow citizens.

Here are a few questions for you to consider:

- Why do you think it's important that we reduce barriers and increase accessibility for people living with disabilities in B.C.?
- What can British Columbians do to welcome the contributions of people with disabilities, and what barriers can we remove?
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- What would B.C. look like as the most progressive place in Canada for people and families living with disabilities?

Notes:

Social Networks to Support People in Community

Having a strong social network is important for every British Columbian.

Social networks may include friends, family, co-workers, neighbours or more widely spread contacts within a community. A support network can be made up of people or organizations that you can turn to for help with favours, assistance during challenging times, or for just having fun.

Here are a few questions for you to consider:

- Why do you think it's important that we reduce barriers and increase accessibility for people living with disabilities in B.C.?
- What can British Columbians do to welcome the contributions of people with disabilities, and what barriers can we remove?
- What would make it easier for people with disabilities to create social networks in your community, and what needs to be in place?
- What would B.C. look like as the most progressive place in Canada for people and families living with disabilities?

Notes:

Asset Accumulation through Registered Disability Savings Plan
Having the ability to accumulate assets can give people living with a disability and their families' comfort, knowing that resources are available for necessary services and supports.

The Registered Disability Savings Plan (RDSP) is a national, tax-deferred, long-term savings plan for people with disabilities who want to save for the future, as well as for families who want to help ensure the financial security of their loved ones with a disability.

Here are a few questions for you to consider:

- Why do you think it's important that we reduce barriers and increase accessibility for people living with disabilities in B.C.?
- What can British Columbians do to welcome the contributions of people with disabilities, and what barriers can we remove?
- What would make it easier for people with disabilities to make contributions to an RDSP, and what needs to be in place?
- What would B.C. look like as the most progressive place in Canada for people and families living with disabilities?

Notes:

Invitation to Disability Leadership Open Space consultation session – sent out by the Disability Alliance of B.C. (formerly the BC Coalition of People with Disabilities)

**You are invited to a conversation about
improving accessibility for people living with disabilities in B.C.**

The Disability White Paper Leadership Team, made up of government, the disability community and the business community, wants to hear from you about how we, as a society, can increase accessibility and decrease barriers for people living with disabilities in B.C.

On December 3, 2013, the B.C. government launched a consultation with British Columbians to better understand how government, businesses and communities can increase accessibility and decrease barriers for people living with disabilities. www.engage.gov.bc.ca/disabilitywhitepaper

The online conversations have been themed around six areas: innovation, personal supports, work and contribution, housing and physical accessibility, support networks, and RDSPs/asset accumulation.

Your feedback and comments will help to inform the development of a White Paper – a document that reflects the voice of British Columbians – that will form the foundation for a Summit in June on the issues facing people with disabilities in British Columbia.

The approach is modeled after the United Nations Convention on the Rights of Persons with Disabilities pledge to ensure that any discussion of disability issues be done with the disability community – ‘nothing about us without us’.

The Ministry of Social Development and Social Innovation asked the BC Coalition of People with Disabilities to help bring together a group of leaders in the disability community for an open discussion on this important issue. Thank you to the BC Coalition of People with Disabilities for their leadership and guidance in helping to make this event possible.

When: January 15, 2014
Noon – 5 pm (lunch will be provided at 1 pm)
Where: Creekside Community Centre
1 Athletes Way
Vancouver, BC
RSVP: Please RSVP by January 8 to disabilitywhitepaper@gov.bc.ca
Space is limited to 100 participants

In advance of this dialogue, we invite you to think about this question:

What would B.C. look like if it was the most progressive province for people living with disabilities?



Disability Conversation Toolkit

Host your own conversation with your friends, family, community or colleagues about what we, as a society, can do to increase accessibility and decrease barriers for people living with disabilities in B.C.

A Message from the Leadership Team

The consultation on reducing barriers and increasing accessibility for people living with disabilities in British Columbia is a positive step towards realizing government's vision of becoming the most progressive place for people living with a disability in Canada.

This conversation will provide insights into what we, as a society, can do to make B.C. more accessible and inclusive.

Governments cannot support the needs of persons with disabilities in isolation. Support has always been provided by friends, family members, community and non-profit agencies, government and employers. That is why we have joined together to represent government, the disability community and the business community to support people in B.C. to live the life that they choose.

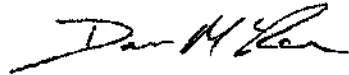
As part of the leadership team – government, business and the disability community – we encourage you to discuss each area, and invite you to take part in this conversation and make your voice heard.

We all have a role to play in supporting people with disabilities to fully participate in society and we look forward to hearing from you!

Sincerely,



Carla Qualtrough
Chair of the Minister's Council
on Employment and Accessibility



Honorable Don McRae
Minister of Social Development
and Social Innovation



Tamara Vrooman
Co-Chair of the Presidents
Group and CEO of Vancity



We want to hear from you!

Whether living independently, landing that dream job, mastering life skills or competing in the Paralympics, people with disabilities are living independent, full lives – but there is more that can be done to reduce barriers and increase accessibility.

The B.C. government is having a conversation with British Columbians to better understand how government, businesses and communities can increase accessibility and decrease barriers for people living with disabilities. This feedback will inform the development of a White Paper – a document that reflects the voice of British Columbians – that will form the foundation for a Summit on the issues facing people with disabilities in British Columbia.

What's in the Toolkit?

This **Disability Conversation Toolkit** includes everything you need to host your own conversation with your friends, family, community or colleagues on what we, as a society, can do to make B.C. more accessible and inclusive, and submit your comments to government.

It is important to recognize that B.C. is committed to balancing its budget and reducing debt for future generations. The consultation report and Summit must include a conversation about how this fiscal commitment can be met, while at the same time reduce barriers and improve accessibility. Discussion of how well existing resources are used and ways we can apply our shared resources will be a very important part of the conversation.

To learn more about the Disability consultation, please visit
<http://engage.gov.bc.ca/disabilitywhitepaper>.

Using the Disability Conversation Toolkit

To use this toolkit:

Gather together a group of people interested in issues facing people with disabilities. This could be your family, your workmates or members of your community group - any group with something to say about how we, as a society, can increase accessibility and decrease barriers.

Choose which of the six different areas you want to discuss. You can choose one or all six depending on your areas of interest.

- Innovation in disability services and more freedom for persons living with disabilities
- Personal supports, aids and devices
- Work and contribution
- Housing and accessibility in the broader built environment
- Social networks to support people in community
- Asset accumulation through the Registered Disability Savings Plan in particular

Assign someone in the group to take notes – they'll be responsible for recording the comments, ideas and solutions from your discussion. You may want to use a flipchart, pad of paper or a laptop – it's up to you.

Using these questions as a guide, start your discussion.

- Why do you think it's important that we reduce barriers and increase accessibility for people living with disabilities in B.C.?
- What can British Columbians do to welcome the contributions of people with disabilities, and what barriers can we remove?
- What would make it easier for people with disabilities to make contributions to the community, and what needs to be in place?
- What would B.C. be like as the most progressive place in Canada for people and families living with disabilities?

Submit your feedback electronically to disabilitywhitepaper@gov.bc.ca (word format) or you can mail your written submissions to: Disability White Paper, PO Box 9936 Stn Prov Gov, Victoria BC, V8W 9R2. Feedback must be received by 4 pm, March 11, 2014.

Innovation

Innovation is all about exploring a diverse range of new ways to support people with disabilities to live the life they choose, as well as looking at how we design and use existing programs and services.

From programs, technology and independent living to policy and processes and practices, innovation can lead to greater community inclusion, increased freedoms, and greater choices for people living with disabilities.

Here are a few questions for you to consider:

- Why do you think it's important that we reduce barriers and increase accessibility for people living with disabilities in B.C.?
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Now it is time to join the discussion below:

Personal supports, aids and devices

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Personal supports help to level the playing field for people with disabilities as they are the building blocks for improving access to income, employment and increased freedoms.

Here are a few questions for you to consider:

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- Why do you think it's important that we reduce barriers and increase accessibility for people living with disabilities in B.C.?
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Housing and accessibility in the broader built environment

When we think about the “broader built environment,” we are thinking about the world around us — our homes, communities, buildings, transit systems and anything that has been built up in our environment.

Creating and improving accessibility in our homes, towns and cities enables people with disabilities to live life as they chose, live where they wish to live, and enjoy the same freedoms as their fellow citizens.

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Asset Accumulation through Registered Disability Savings Plan

Having the ability to accumulate assets can give people living with a disability and their families' comfort, knowing that resources are available for necessary services and supports.

The Registered Disability Savings Plan (RDSP) is a national, tax-deferred, long-term savings plan for people with disabilities who want to save for the future, as well as for families who want to help ensure the financial security of their loved ones with a disability.

Here are a few questions for you to consider through an asset accumulation and RDSP lens:

- Why do you think it's important that we reduce barriers and increase accessibility for people living with disabilities in B.C.?
- What can British Columbians do to welcome the contributions of people with disabilities, and what barriers can we remove?
- What would make it easier for people with disabilities to make contributions to an RDSP, and what needs to be in place?
- What would B.C. look like as the most progressive place in Canada for people and families living with disabilities?

Now it is time to join the discussion below:

DISABILITY CONSULTATION

MODERATOR'S GUIDE BOOK

PURPOSE OF THIS GUIDEBOOK

This guidebook describes the procedures for moderating comments on the Disability Consultation website.







A. MODERATING THE DISABILITY ONLINE ENGAGEMENT

THE MODERATOR'S ROLE

To begin with the moderation role will be simply to approve or not approve the public comments that appear on the site. Over time, we will discuss how the moderation team can support deliberation.

The purpose of this engagement is to get input on an important public issue. The work will be done through deliberation and online discussion. Deliberation is necessary because there are competing approaches to resolving each issue.

There will be six discussion forums opened on December 3, 2013.

<p>Innovation</p>  <p>Topics: <u>Participation,</u> <u>solutions, choices</u></p>	<p>Personal Supports</p>  <p>Topics: <u>Assistive</u> <u>technology, aids and</u> <u>devices</u></p>	<p>Work & Contribution</p>  <p>Topics: <u>Employment,</u> <u>inclusion, employers,</u> <u>volunteer</u></p>
<p>Housing & Accessibility</p>  <p>Topics: <u>Accessibility,</u> <u>universal design, built</u> <u>environment</u></p>	<p>Social Networks</p>  <p>Topics: <u>Community,</u> <u>inclusion, family</u></p>	<p>Asset Accumulation</p>  <p>Topics: <u>RDSP, security,</u> <u>financial literacy</u></p>

Consistent with what deliberation is, we ask four key questions in each of the six forums:

1. Why do you think it's important that we reduce barriers and increase accessibility for people living with disabilities in B.C.?
2. What can British Columbians do to welcome the contributions of people with disabilities? What barriers can we remove?
3. What would make it easier for you to make contributions to the community? What needs to be in place?
4. Describe what B.C. would be like as the most progressive place in Canada for people and families living with disabilities?

Personal Supports, Aids and Devices

Posted on November 13, 2013

[Edit](#)

Personal supports, aids and devices enable people with disabilities to carry out the activities of daily living and fully participate in the life of their community.

Personal supports help to level the playing field for people with disabilities as they are the building blocks for improving access to income, employment and increased freedoms.

[Learn More](#)

See why having strong [support systems and social networks](#) can help people with disabilities live more inclusive, independent lives.

Here are a few questions for you to consider:

- Why do you think it's important that we reduce barriers and increase accessibility for people living with disabilities in B.C.?
- What can British Columbians do to welcome the contributions of people with disabilities, and what barriers can we remove?
- What personal supports, aids or devices would make it easier for you to make contributions to the community, and what needs to be in place?
- Describe what B.C. would be like as the most progressive place in Canada for people and families living with disabilities?

Now it's time to join the discussion below.

This entry was posted in [Personal Supports](#) and tagged [aids and devices](#), [assistive technology](#), [computer equipment](#), [Freader](#), [JAWS](#), [personal supports](#), [service providers](#), [services](#), [software](#), [supports](#), [technology](#).

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Logged in as [trottrel](#). [Log out?](#)

MODERATOR GENERAL RESPONSIBILITIES

A moderator's main responsibility is to review the public comments submitted to the *Disability Consultation* blog <http://engage.gov.bc.ca/disabilitywhitepaper/> to determine if they are suitable for posting.

To begin with the discussion will be moderated seven days a week, with shifts during business hours and covering weekends. These shifts will be reviewed based on volume throughout the engagement.

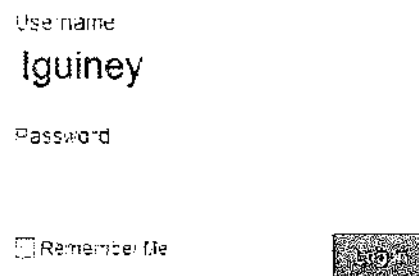
The steps in the process are:

1. Login

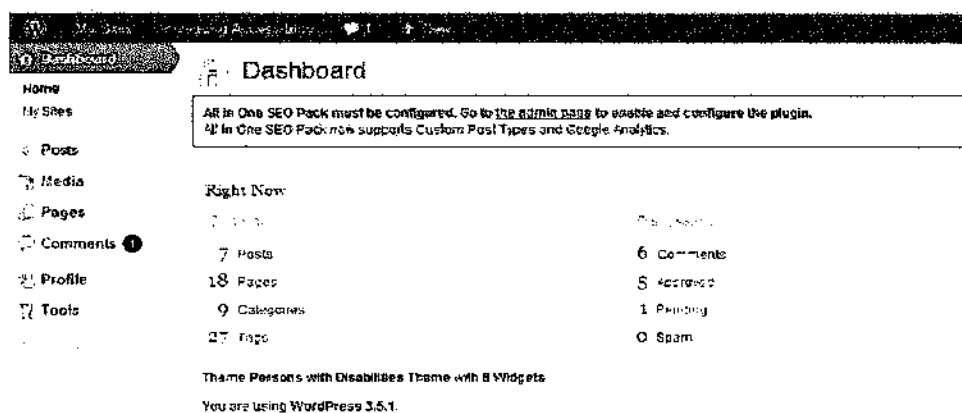
In order to moderate you must login to the WordPress administration site

<http://engage.gov.bc.ca/disabilitywhitepaper/wp-admin>

Enter Username and Password that was provided to you.



You will be logged into Dashboard view



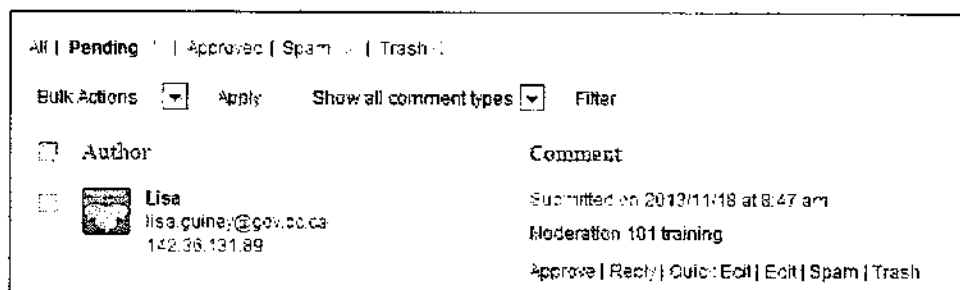
2. Check-in

At the start of your moderator shift, the moderator should:

- a. Check the site, read any new comments, announcements, news etc.
- b. You may view comments via your mobile device with the WordPress app or login directly to site. **You will not receive email notification of a new comment.**

3. Moderate comments

Click on comments in left menu to display comment folders.



- a. Review the Spam folder.
 - When legitimate comments come in to spam, mark them as Not Spam.
 - When you undo Spam on a comment it will transfer to the Pending folder for you to moderate.
 - If a comment is actual spam please Delete Permanently. **BE VERY CAREFUL AS WE CAN NOT RETRIEVE DELETED COMMENTS.** If you are unsure then Trash and include in end of shift email.

Example of spam

uggs pas cher femme	Submitted on 2013/11/05 at 8:57 am
uggs pas cher-	uggs pas cher femme...
femme.northcoastparks.c	Agent X experienced gotten to us on a individual amount
om	She had the X aspect The ability to get people caught
198.27.64.125	up..
	Not Spam Delete Permanently

- b. Review the Pending folder to see if there are any that need immediate action (i.e., comments of a threatening or possibly illegal nature).

Once you have completed that, evaluate all comments in the Pending Folder against the **Moderation Policy**.

If a comment meets the terms of the Policy, click approve.

If the comment violates one or more of the terms, move it into Trash.

Keep a record throughout of shift and advise the SID Moderation Coordination Team of user name/date and reason for not approving. The SID Moderation Team will monitor the Trash folder and will either email the

submitter and advise them they did not meet Moderation Policy or do other follow-up. If an comment is extremely inappropriate or off topic they will remain in Trash and no contact will be made.

- c. If you're unsure whether a comment meets our Moderation Policy, either contact the SID Moderation Team for a second opinion or trash it for follow-up.

4. End of Shift

By the end of your moderator shift there should be:

- zero "pending" and "spam" comments; and
- the number of comments in the Trash will be a cumulative total that you decided:
 - did not meet the Moderation Policy or are spam; OR
 - you are unsure of, so you TRASHED them and made a note in your end-of-shift report.

When your shift is complete, please send your end of shift email to: Lisa.Guiney@gov.bc.ca, Tanya.Twynstra@gov.bc.ca and David.Hume@gov.bc.ca. The report will have the following:

- The comments not approved and in trash (commenter name, time and why)
- Any comments you have trashed because you are unsure
- Any issues that came up on shift
- Any comments that you think need a response by moderation
- Any process you think can be improved

B. MODERATOR SCHEDULE

A Moderator schedule is being drafted and will be circulated for review at that time.

C. Escalating Comments & Issues

If you have any concerns about a comment, do not post. The SID Moderation Coordination Team will:

- a. Be available to support you when you find comments you are unsure about or that require follow up.
- b. Escalate issues as required.
- c. Recommend ideas or suggestions to be responded to.
- d. The SID Moderation Team (Lisa Guiney, Tanya Twynstra, David Hume) will identify one staff person on point for moderation lead each week.

Escalation support team which consists of

- David Hume
- Tanya Twynstra
- Lisa Guiney
- Sue Mader
- Harb Sihota
- Tim Cottrell
- Lisa Leslie

See also **Appendix A** for more information on Issues Management Procedures, such as Threats and Threats of Suicide.

D. DISABILITY CONSULTATION MODERATION POLICY

The Increasing Accessibility for People with Disabilities website features a public discussion in the form of a blog that welcomes candid dialogue and diverse views on the topic. We welcome your participation in the discussion and look forward to an active exchange of information and ideas.

Comments will be pre-moderated and published in accordance with this Moderation Policy and the Terms of Use.

We want to publish your comments, but we expect conversations to follow the conventions of polite discourse. Therefore, we won't post comments that, in our opinion, are objectionable or inappropriate, including comments that:

1. are defamatory, threatening, hateful, indecent, obscene, illegal, immoral or sexually explicit;
2. makes unproven or unsupported accusations against individuals, groups or organizations;
3. potentially or actually infringe any third party's copyright, trademark, right of privacy, publicity or any other intellectual property or other right;
4. contain information about or images (i.e., photographs, video, or illustrations) of any person other than yourself;
5. advertise a product, person or organization;
6. contain long embedded URLs, excessive links, code, or other material that could compromise the integrity or security of the Discussion Forum, or of the website or server on which the Discussion Forum resides; or
7. are far off-topic.

Media Inquiries

Media inquiries will not be posted on the Blog. Reporters are asked to send questions through their regular channels.

Hours of Operation

Your comments are welcome at any time – subject to unforeseen circumstances such as power outages and system failures, the Blog is expected to be available 24 hours a day, 7 days a week. However, given the need to manage provincial resources, your comments may not be posted immediately. Moderating and posting of comments will generally occur during regular business hours Monday through Friday. Comments submitted after hours or on weekends or holidays will be read and posted as soon as possible.

Freedom of Information Requests

Since most government information, including the contents of this Blog, may be the subject of a freedom of information request, it is possible that some or all of the information you submit will be disclosed publically under the *Freedom of Information and Protection of Privacy Act* (British Columbia). Please consider this when commenting. To protect your privacy, please do not include your phone number or e-mail address in the body of your comment.

If you have an inquiry of a personal nature, if you have questions about this Moderation Policy or how we apply it, please contact us at citizenengagement@gov.bc.ca.

MODERATION WORKFLOW – STEP-BY-STEP METHOD

Follow these steps when moderating all blog comments.

Meets Moderation Policy	Approve comment	END				
Does Not Meet Moderation Policy	Trash comment and advise SID Coordination Team via email with username/date in your end of shift email.	SID Coordination Team to determine if a reply is required	SID Coordination Team determines a reply is required, and will track unapproved comments.	END		
Petition	Mark as Trash if we are sure it's a petition. Advise SID Coordination Team in your end of shift email.	SID Coordination Team to respond back using Email template #2		END		
Escalation	Advise SID Moderation Team immediately via email with high priority flag–SID Moderation team will follow up and advise with GCPE Communications Director and Executive as required.	Trash comment	SID Coordination Team to enter Unapproved comment, date, author, email address to Tracking as Escalated.	END		
Requires response	Advise the SID Moderation Team if you feel a comment requires response by program area or another Ministry via your end of shift report.	SID Moderation Tracking Team will contact Sue/Harb/Tim for follow-up.	When response is received SID Moderation will post response.	Update Tracking as closed.	END	
Media Request	Trash comment. If you suspect a comment is a media request, advise SID Moderation Team via email and include request. They will send to Other Ministry or GCPE for feedback.	END				

Disability Consultation

DISCUSSION FORUM SCENARIOS

Below are five possible scenarios that could occur on the IAPWD discussion board along with some possible response options. The appropriate response should be determined through discussion within SDSI and with the SDSI GCPE team.

Scenario 1: Petition

Stakeholders/individuals organize a letter writing/petitioning campaign where they repeatedly post the same message/information to the social media site.

Some possible response options:

- a. Communicate to the community that you've heard their comments but let them know you are looking for diverse and varying opinions.
- b. Notify the community that you'll be moderating out 'petition' posts.
- c. Close comments where petitions are posted.
- d. Close process for open comments.

Scenario 2: Ranting

Comment reflects anger at government for partisan or personal reasons.

Response options:

- a. Let the community address that individual.
- b. Respond with key messages.
- c. Use other ways (phone, email) to engage the individual about his or her concerns. Ask questions such as "What have you experienced that makes you feel this way?"
- d. Connect the individual with a content expert or government representative to further discuss the concerns.

Scenario 3: Strong disagreement

Stakeholder/individuals begin arguing online, with the potential that it escalates to an unhelpful discussion ("flame-war.")

Some possible responses:

- a. Allow the community to intervene.
- b. Pause the argument with a comment recognizing points on both sides.
- a. Create a synthesis post for the entire community, encouraging the community to help to work out the competing interests.
- c. Ask competing parties to take their disagreement elsewhere.
- d. Host a meeting with the stakeholders/individuals to manage the disagreement.

Scenario 4: Misguided comments

An individual makes comments with erroneous facts, and these comments are taken up by other posters as true.

Some possible responses:

- a. Allow the community time for discussion and correction of facts.
- b. Gently intervene to correct the misperception and link to facts and evidence.
- c. Appeal to specific outside expertise, including and especially authoritative stakeholders.
- d. Agree to disagree, but encourage the community to weigh the evidence themselves.

Scenario 5: Tough question

A commenter asks a direct and difficult question about a program area or on a politically sensitive topic (e.g., why a popular program was cancelled).

Follow this process:

- a. Respond by acknowledging the difficulty of the question. Appeal for time.
- b. Gather response material.
- c. Use appropriate channel(s) to respond (e.g., private email, comment board post, new blog post)

Scenario 6: Trolling

A commenter sews discord by starting arguments or upsetting people, by posting an inflammatory, extraneous, or off-topic message with the deliberate intent of provoking readers into an emotional response or of otherwise disrupting normal on-topic discussion. (e.g., asking why people with disabilities get special parking spaces).

Follow this process:

- a. Let the community address that individual.
- b. Trash the message

ISSUES MANAGEMENT PROCEDURES

The Moderation Team should familiarize themselves with SDSI's Occupational Health and Safety guides in order to be prepared to effectively respond to threats.

Threats

Threats against employees, public figures, general public should be acted upon immediately. Please follow ministry process.

1. Report threat to your supervisor.
2. Notify Escalation Support Team via email.

Threats of Suicide

If you become aware of a commenter who may be at risk of self-harm you should do the following:

1. You or a co-worker should immediately call 911. You will need to provide the operator with details of your concern, name of commenter and their home address or location where they are calling from if available (blog commenters may not include a home address but may have email in their post).

If 911 services are not available in the community, staff should contact their local police or the Crisis Centre at 1-800-SUICIDE (784-2433). The Crisis Centre will follow-up with the person of concern.

2. Notify your supervisor.
3. Notify Escalation Support Team via email.

Escalation Process

Comments that are not a threat but require escalation should be sent to Trash and forwarded to the Escalation Support Team via email with a high priority flag. Please indicate Escalation in email subject line.

Escalation Support Team

Susan Mader
Lisa Leslie
Tim Cottrell
Harb Sihota
David Hume
Tanya Twynstra
Lisa Guiney

Moderation Team Contacts

Moderation Team	Email	Phone
Tim Cottrell	Tim.Cottrell@gov.bc.ca	250 356-2249
Odette Dantzer	Odette.Dantzer@gov.bc.ca	s.17
Mary Heppner	Mary.Heppner@gov.bc.ca	250 387-5452
Lisa Hill	Lisa.Hill@gov.bc.ca	250 356-8798
Grant Kerr	Grant.Kerr@gov.bc.ca	250 387-5635
Lisa Leslie	Lisa.Leslie@gov.bc.ca	250 387-6489
Susan Mader	Susan.Mader@gov.bc.ca	250 387-1074
Loren Mullane	Loren.Mullane@gov.bc.ca	s.17
Morningstar Pinto	Morningstar.Pinto@gov.bc.ca	250 356-2282
Rachael Ross	Rachael.Ross@gov.bc.ca	250 356-8987
Gurmeet Sall	Gurmeet.Sall@gov.bc.ca	250 953-3463
Dominic Seiterle	Dominic.Seiterle@gov.bc.ca	s.17
Harb Sihota	Harb.Sihota@gov.bc.ca	250 356-0923
Joanne Whittier	Joanne.Whittier@gov.bc.ca	250 356-1670
Moderation Team Leads		
Lisa Guiney	Lisa.Guiney@gov.bc.ca	s.17
David Hume	David.Hume@gov.bc.ca	
Tanya Twynstra	Tanya.Twynstra@gov.bc.ca	

Accessibility 2024 Consultation Statistics

From December 3, 2013 to March 11, 2014, the B.C. government consulted with British Columbians to better understand how government, businesses and communities can increase accessibility and decrease barriers for people living with disabilities. Accessibility 2024 is a response to what was heard during this consultation.

All feedback collected during the process, including the Disability Consultation Report, is available online at www.gov.bc.ca/accessibility.

Engagement Statistics:

- 23 in-person sessions
- 15 communities visited
- 1,149 attendees
- 116 community champions (volunteers who helped facilitate at in-person sessions)
- 27,965 site visits
- 696 toolkit downloads
- >4,500 in-person suggestions
- 1,650 solutions wall posts (ideas for cutting red tape submitted at in-person sessions)
- 1,103 online comments
- 405 other submissions, including 65 submissions from organizations
- 1,281 mentions on Twitter

Submissions

The consultation process was designed to ensure people had multiple opportunities and ways to participate – to ensure everyone has the chance to have their say.

All submissions, including Conversation Toolkits and other submissions from groups and organizations, emails, phone messages, mail submissions, ASL messages and social media, received during the consultation were thoroughly reviewed. All information submitted to the consultation is available online at gov.bc.ca/accessibility.

Emails, phone messages and mail submissions

We received over 325 email submissions over the course of the consultation process, as well as phone messages and submissions through regular mail.

Social Media

Social media, such as Twitter, was used to promote the consultation process and engage with different groups. The #disabilitybc hash tag was used in over 1,100 tweets over the course of the consultation.

ASL Videos

A collection of ASL videos containing feedback and ideas recorded by participants at the in-person community consultation session for the Deaf, hard of hearing and Deaf-blind community, held on February 25, 2014 in Vancouver.

Submissions from groups and organizations

Over 60 submissions were received from groups and organizations around the province. The effort, energy and passion put into the preparation of these submissions is greatly appreciated.

Abilities Alliance

Access Association of Disabled Students (submission 1)

Access Association of Disabled Students (submission 2)

Access for Sight-Impaired Consumers

Access Oceanside Association

Advanced Listening Systems

Agur Lake Camp Society

BC Blind Sports and Recreation Association

BC Coastal Transportation Society

BC Hands and Voices

British Columbia Public Interest Advocacy Centre

BC Schizophrenia Society – Victoria Branch

Burnaby Association for Community Inclusion (BACI) Advocacy Committee
 Canadian Association of Occupational Therapists – British Columbia (CAOT-BC)
 Canadian Hard of Hearing Association (CHHA) Comox Valley Branch
 Canadian Life and Health Insurance Association Inc. (CLHIA)
 Canadian Mental Health Association (CMHA) BC Division and CMHA Vancouver-Burnaby
 Canadian Mental Health Association (CMHA), Shuswap-Revelstoke
 Canadian National Institute for the Blind (CNIB) British Columbia-Yukon
 Canadian Red Cross
 Centre for Inclusion and Citizenship
 Cineplex Entertainment
 City of Vancouver Persons with Disabilities Advisory Committee
 Civil Rights Now!
 Community Connections (Revelstoke) Society
 Community Legal Assistance Society (CLAS)
 CONNECT (submission 1)
 CONNECT (submission 2)
 Department of Access for Students with Disabilities, North Island College
 Disability Without Poverty Network (DWPN)
 Disappearance of Human Rights in BC
 District of Sechelt's Advisory Committee on Accessibility
 Family Network for Deaf Children (FNDC)
 Greater Vancouver Association of the Deaf
 Inclusion BC
 Island Deaf and Hard of Hearing Centre (IDHHC)
 Jane Doe Legal Network
 Lifetime Networks – Being a Citizen Program
 March of Dimes Canada
 Movie Theatre Association of Canada
 North Shore Advisory Committee on Disability Issues
 North Shore Disability Resource Centre
 Pacific South Western Advocates
 Pacific Training Centre for the Blind
 Peers for Mental Wellness Advocacy Group, Canadian Mental Health Association (CMHA) Kelowna (submission 1)
 Peers for Mental Wellness Advocacy Group, Canadian Mental Health Association (CMHA) Kelowna (submission 2)
 People In Motion
 Planned Lifetime Advocacy Networks (PLAN) Society
 Provincial Advisory Committee to the Board of Directors of Community Living British Columbia
 Provincial Deaf and Hard of Hearing Services
 Public Guardian and Trustee
 Queen Alexandra Centre for Children's Health
 Quesnel Multiple Sclerosis Self-help Group

Raise the Rates

Rick Hansen Foundation

Shared Vision

Shared Vision (Reference document 1)

Shared Vision (Reference document 2)

Social Planning and Research Council of British Columbia (SPARC BC)

Social Planning and Research Council of British Columbia (SPARC BC) – Gathering Place Event

South Okanagan Similkameen Brain Injury Society

Spinal Cord Injury Organization of BC

Terrace and District Community Services Society

Together Against Poverty Society (TAPS)

ViaSport British Columbia

VocalEye Descriptive Arts Society

West Coast Legal Education and Action Fund (LEAF)

Western Institute for the Deaf and Hard of Hearing (WIDHH)

Accessibility 2024 Testimonials

"We all place value on accessibility and employment opportunities in terms of supporting increased well-being for people with disabilities in B.C. [Accessibility 2024] is something to be supported and respected as we build towards a more accessible B.C." - **Carla Qualtrough**, lawyer, two-time Paralympian and Chair of the Minister's Council on Employment and Accessibility

"When we went out to the business community ... and asked for business leaders to come together [to support Accessibility 2024], it was amazing, the response, you know, from the four corners of the province, from small business, from resource industries, service industries, financial industries, post-secondary education, the airport, all said yes to the invitation." - **Tamara Vrooman**, President and CEO, Vancity and Co-chair of the Presidents Group

"[Accessibility 2024] will not only enhance the everyday lives of people living with disabilities, but of everyone in this entire province. Working to make smarter, more efficient, more caring British Columbia makes great social and economic sense. This government's leadership highlights a commitment to people with disabilities that says, 'No one will be left behind.'" - **Rick Hansen**, CEO, Rick Hansen Foundation

"We commend the government for creating [Accessibility 2024 as] a plan to help all British Columbians participate fully in B.C. workplaces and beyond," - **John Winter**, President and CEO, BC Chamber of Commerce

"Kudos to BC for unveiling this Accessibility 2024 plan. We applaud the Province's new plan to make BC the most progressive place in Canada for people with disabilities by 2024." - **Westcoast Aquatic Safaris** website

Response to specific actions taken as part of Accessibility 2024

Proclaiming Disability Employment Month: "September is disability employment month — from a philosophical standpoint, I'm a big supporter of increasing employment for people with disabilities." - **Spring Hawes**, former A.C.E. (Accessibility in the Community for Everyone) president and Invermere councillor

Creation of RDSP Action Group: "Canada is leading the way with the RDSP, the first tax-assisted savings plans in the world designed specifically to provide financial security for individuals living with disabilities. It's wonderful to see all the collaborative work being done in B.C. to ensure that people are aware of the benefits of RDSPs and provided with the support they need to set one up." — **Norah Flaherty**, Business Consultant with Flaherty and Associates and Chair of the RDSP Action Group

Expanding Annualized Earnings Exemptions: "We congratulate the ministry for implementing the annualized earnings exemption system; our organization has championed this model for several years. People who have tried it have told us that they really like the annualized model because it gives them more flexibility and independence. This change is good news for people receiving disability assistance who are able to work." - **Jane Dyson**, Executive Director, Disability Alliance BC

"Congratulations on confirming the implementation of this important policy change. This is another step towards ensuring that people with disabilities have greater independence and increased food security." - **Sonya Kupka**, MAdEd, RD, Regional Executive Director, Dietitians of Canada, BC Region

"[Annualized Earnings Exemptions are] a really important step in helping people living with episodic illnesses, including mental health problems, to be better able to make ends meet." - **Bev Gutray**, CEO of Canadian Mental Health Association, BC Division

General Comments from British Columbians regarding Accessibility 2024 process

"It's not every day that most people get the opportunity to make a profound impact on their community, let alone their province."

"I'm proud today to be a British Columbian, I'm proud to have grown up here I'm proud to be raising my family here, and I'm proud to be a person with a disability involved in this important stage in the social history of British Columbia."

"I think it is a wonderful thing and I think the government has taken all the right steps in moving towards bringing in other agencies, working cooperatively and collaboratively together. Doing that in itself is going to improve efficiencies, it brings costs down, it improves services, it makes everybody happy. "

"I think it's great. I mean, I think, like the Minister said, this can't just be a government-driven consultation process or initiative, it has to involve most importantly, people living with disabilities, but also bringing in community service providers, the business community and so on."

"I think when a government really engages the people that's when things get exciting, and that is when it becomes meaningful, and that's when you know that government actually cares, I think."

Budget

13/14 White Paper Consultations

ACTUALS

Venue costs - includes audio visual equipment & catering	42,161
Facilitation - contracted	3,484
Accessibility accommodations - contracted (ie interpreters etc.)	22,886
Event Supplies	2,613
Transcription Services - contracted	4,838
Ministry staff travel - Session leaders & facilitators	23,630
Non government attendees travel costs	1,285
Ministry facilitator's over-time	13,451
Online consultation support & website - (GCPE)	81,875
Administrative Support - event planning & logistics coordination	26,480
Balance at Mar 31/14	<u>222,702</u>