

MSD-2017-71010

The average callers' wait times to get through to an MSDSI worker on the Automated Telephone Inquiry line at 1-866-866-0800 - the ATI phone line- for August 2016 to March 2017, inclusive, broken down by month.

Month	ASA
Aug-16	0:45:28
Sep-16	0:34:52
Oct-16	0:34:46
Nov-16	0:42:37
Dec-16	0:51:57
Jan-17	0:58:11
Feb-17	0:57:04
Mar-17	0:40:24