

FOI MSD-2017-72610

Average callers' wait times to get through to an MSD worker on the Automated Telephone Inquiry line at 1-866-866-0800 - the ATI phone line - for April, 2017 – August, 2017, inclusive, broken down by month.

Apr-17 0:45:35

May-17 0:39:17

Jun-17 0:24:50

Jul-17 0:17:39

Aug-17\* 0:23:09

\*Average for August is from August 1-16