

## Staffing (Investigative Officers and Ministry Investigators)

	Fiscal 2006/07	Fiscal 2007/08*	Fiscal 2008/09*	Fiscal 2009/10	Fiscal 2010/11	Fiscal 2011/12	Fiscal 2012/13	Fiscal 2013/14	Fiscal 2014/15	Fiscal 2015/16	Fiscal 2016/17
<b>Investigative Officers (Compliance)</b>	122.0	120.0	120.0	120.0	119.5	122.5	122.0	123.0	123.0	123.0	123.0
<b>Ministry Investigators</b>	26.0	25.0	25.0	21.0	22.0	25.0	25.0	25.0	25.0	25.0	25.0

\*No data, assumes unchanged from previous years.

Note: Note that staffing totals are impacted by attrition, retention, and ongoing training of new staff. This means the actual number of Investigative Officers and Ministry Investigators working fluctuates throughout the year.

## Fraud Allegation Process

- Every fraud allegation received by the ministry is reviewed by a small team of staff who assess the information received to determine the most appropriate course of action for the allegation.
  - The allegation could be:
    - referred for an assessment of current or past eligibility
    - referred for an assessment for the suitability of a criminal or civil investigation by a Ministry Investigator, or
    - concluded as unfounded.
- The conclusion of a criminal investigation may result in a Report to Crown Counsel recommending charges, a referral for civil litigation, an overpayment being taken, or the allegation resulting in no disposition. Due to the complexity of these investigations, they can take years to complete. Therefore, investigations completed in one fiscal year may be the result work begun in previous fiscal years.
- The data for compliance reviews comes from the attribute in the Prevention and Loss Management Services system which shows the “source” of the review.
- The criminal investigation incidents are not set up to have data collected for their source at present. Therefore, we cannot link the number of criminal referrals assigned to Ministry Investigators from the allegations received.

## Number of Fraud Allegations Received by the Ministry

	Fiscal 2006/07*	Fiscal 2007/08	Fiscal 2008/09	Fiscal 2009/10	Fiscal 2010/11	Fiscal 2011/12	Fiscal 2014/15	Fiscal 2015/16	Fiscal 2016/17
<b>Allegations Received</b>	5,254	4,975	5,622	5,778	5,360	6,061	6,630	4,262	5,057

Excludes allegations cancelled as a result of entry error.

The 2012-2013 and 2013-2014 FY are subject to duplicates so have not been reported.

\*The Fraud Allegation System came online in April 2006. Tracking of allegations before 2006 is unavailable.

- Every fraud allegation received by the ministry is reviewed by a small team of staff who assess the information received to decide whether it should be referred to the Criminal Investigation Unit for criminal investigation.
- File referral numbers are not tracked.
- Data below indicates the number of compliance and enforcement investigations completed by fiscal year.
- The fraud-related compliance reviews show what happens with the majority of the allegations as the Ministry Investigators only take the most serious cases.

## Summary of Fraud Allegation Related Compliance Reviews

Fiscal Year	# of Completed Reviews	Loss Prevented	Overpayments
FY 2006/07	4,291	\$0.091M	\$1.026M
FY 2007/08	2,063	\$0.418M	\$1.725M
FY 2008/09	2,801	\$0.609M	\$2.016M
FY 2009/10	3,121	\$0.656M	\$3.036M
FY 2010/11	3,458	\$0.786M	\$3.351M
FY 2011/12	4,513	\$1.113M	\$5.557M
FY 2012/13	3,492	\$0.909M	\$5.044M
FY 2013/14	3,615	\$0.941M	\$6.369M
FY 2014/15	3,265	\$0.801M	\$5.721M
FY 2015/16	3,211	\$0.799M	\$4.435M
FY 2016/17	2,917	\$0.663M	\$3.369M

**Loss prevented** - is the amount by which a person's income assistance is reduced or discontinued. These amounts are likely underestimated because they only account for one month of assistance when the reduction or discontinuance may last more than one month. These amounts result directly from a PLMS review.

**Overpayments** – are the amount of assistance paid to a person who was not eligible. Overpayments are set up as a debt to be recovered. These are overpayments resulting directly from a PLMS review.

\*The PLMS System went online in April 2006. Data prior to this date is unavailable.

## Enforcement Program Initiatives

	FY 2005/06		FY 2006/07		FY 2007/08		FY 2008/09		FY 2009/10	
Initiatives	Number	Value	Number	Value	Number	Value	Number	Value	Number	Value
<b>Investigations Completed*</b>					<b>350</b>	<b>\$1.482M</b>	<b>333</b>	<b>\$1.965M</b>	<b>251</b>	<b>\$1.038M</b>
w/Criminal Convictions	55	\$1.091M	42	\$0.660M	39	\$0.780M	58	\$1.047M	39	\$0.550M
w/Repayment Agreement/Overpayment Notification*					31	\$0.446M	38	\$0.392M	36	\$0.374M
w/Civil Litigation Referrals	34	\$0.750M	10	\$0.336M	8	\$0.226M	7	\$0.488M	4	\$0.061M

	FY 2010/11		FY 2011/12		FY 2012/13		FY 2013/14	
Initiatives	Number	Value	Number	Value	Number	Value	Number	Value
<b>Investigations Completed*</b>	<b>263</b>	<b>\$0.874M</b>	<b>332</b>	<b>\$0.696M</b>	<b>435</b>	<b>\$1.038M</b>	<b>215</b>	<b>\$0.447M</b>
w/Criminal Convictions	37	\$0.492M	33	\$0.409M	46	\$0.836M	22	\$0.294M
w/Repayment Agreement/Overpayment Notification*	30	\$0.382M	57	\$0.227M	25	\$0.186M	13	\$0.123M
w/Civil Litigation Referrals	0	\$0	6	\$0.060M	3	\$0.016M	6	\$0.030M

	FY 2014/15		FY 2015/16		FY 2016/17	
Initiatives	Number	Value	Number	Value	Number	Value
<b>Investigations Completed*</b>	<b>329</b>	<b>\$1.912M</b>	<b>297</b>	<b>\$1.595M</b>	<b>405</b>	<b>\$1.333M</b>
w/Criminal Convictions	60	\$0.848M	38	\$0.421M	28	\$0.409M
w/Repayment Agreement/Overpayment Notification*	59	\$0.908M	78	\$1.135M	66	\$0.720M
w/Civil Litigation Referrals	6	\$0.156M	3	\$0.039M	10	\$0.204M

\*Data was captured differently during FY 2005/06 and 2006/07 and combined with other non-enforcement program initiatives and cannot be separated so has not been reported.

The enforcement unit totals are impacted by attrition, retention, and ongoing training of new Ministry Investigators.

Total values reflect actual numbers up to three decimal places and do not account for rounding.