

## **TOPIC: “PLMS” Housing Integrated Task Team (HITT)**

The Housing and Integrated Task Team (HITT) is an outreach program that promotes safe and affordable housing, ensures the integrity of shelter payments, and builds community partnerships.

### **Q: What is the mandate of the PLMS Housing Integrated Task Team (HITT)?**

- Ministry staff liaise with local agencies and stakeholders to promote safe and affordable housing for clients
- Ensure integrity of shelter payments paid on behalf of ministry clients, and
- Build and maintain partnerships and a cooperative presence in the community

### **Q: How long has PLMS HITT been operational?**

- Operating in Vancouver since 2006
- Expanded to Vancouver Island and Fraser Valley in 2007
- Expanded to Interior (Kelowna) and Northern BC (Prince George) as a Pilot in 2016
- Pilot completed in Kelowna and Prince George in July of 2017 – PLMS decided to continue the program in Prince George and Pilot in Kelowna was discontinued
- Expansion of Fraser Valley HITT team in August of 2017 by adding another Investigative Officer to the team due to operational necessity in Surrey

### **Q: What is the SDPR composition of PLMS HITT?**

- North Island: One Employment & Assistance Worker, one Investigative Officer
- South Island: One Employment & Assistance Worker, one Investigative Officer
- Fraser Valley: Three Investigative Officers
- Northern BC: One Investigative Officer

### **Q: Who are the Key community stakeholders that SDPR PLMS HITT works with?**

- Landlords
- Operators of Recovery Houses
- City By-law Officers
- Fire Department
- Police
- Health Authorities
- SDPR Work Streams

	HITT Service Requests	Service Request secondary description				
Fiscal Year	Total	N/A	Project	Referrals	Residential Verification	Shelter Verification
2016/17	<b>1916</b>	21	20	135	443	1297
2017/18 (to November)	<b>1832</b>	28	12	231	444	1117

- N/A: a secondary description was not used.
- Project: a review generated from within the HITT team.
- Referrals: referrals from outside of the HITT team, for example, from other staff or community partners.
- Residential Verification: the HITT team member went out into the community to verify the residence.
- Shelter Verification: shelter verification was completed through other means, such as a telephone call or through information available electronically.