From: Tombs, Brenda SDPR:EX

Sent: Thursday, November 30, 2017 12:33 PM

To: MacMillan, Karen SDPR:EX
Cc: Tombs, Brenda SDPR:EX

**Subject:** Fwd: Discrimination for persons with disabilities within the ministry of social

development?

Categories: Waiting

Hi Karen. Wondering if you could shed some light on this one for me please. Since this case is older, have you got a COA already? Let me know and I can get one from the CA if need be.

Thanks.

Brenda

Begin forwarded message:

From: "Driscoll, Lesley LASS:EX" < Lesley.Driscoll@leg.bc.ca>

Date: November 30, 2017 at 11:51:54 AM PST

To: "Tombs, Brenda SDPR:EX" < Brenda. Tombs@gov.bc.ca>

Subject: FW: Discrimination for persons with disabilities within the ministry of social

development?

Good Morning Brenda,

Please see trailing email below from Kelowna Lake Country constituent \$.22 contacted our office in August with issues \$.22 was facing with the Ministry of Social Development and Poverty Reduction. We had forwarded the email onto the Ministry on August 9, 2018. As you can see from the email below, \$.22 continue to face challenges and has some follow up questions.

Could you kindly CC our office on any response?

Thanks in advance for your assistance.

Kind regards,

# **Lesley Driscoll**

Constituency Assistant



Norm Letnick, MLA Kelowna - Lake Country 101-330 Highway 33 West Kelowna, BC V1X 1X9 Office: 250.765.8516 www.normletnickmla.bc.ca Confidentiality Warning: This message and any attachments are intended only for the use of the intended recipient(s), are confidential and may be privileged. If you are not the intended recipient, you are hereby notified that any review, retransmission, conversion to hard copy, copying, circulation or other use of this message and any attachments is strictly prohibited. If you are not the intended recipient, please notify the sender immediately by return e-mail, and delete this message and any attachments from your system. Thank you.



From: S.22

**Date:** November 17, 2017 at 12:11:37 PM PST

To: "john.horgan.mla@leg.bc.ca" <john.horgan.mla@leg.bc.ca>,

<norm.letnick.mla@leg.bc.ca>, "shane.simpson.mla@leg.bc.ca"

<shane.simpson.mla@leg.bc.ca>

Subject: Re: Discrimination for persons with disabilities within the ministry of social development?

Dear Shane Simpson, Norm Letnick, and John Horgan

I am writing to follow up on my email from July 31st.

In response to my letter, I received a call from Jeremy with the Ministry of Social Development & Poverty Reduction. He would not give me his last name, but he explained that he was responsible for investigating what had transpired with regard to \$.22 . He

acknowledged and apologized s.22

s.22

Jeremy also explained his plan for moving forward \$.22

He said that he would be submitting a report with his findings to the Minister. After that, he explained, I would receive a letter from the Minister's office in response to my email. I am very disappointed that this has not happened.

Page 03 to/à Page 06

Withheld pursuant to/removed as

It is time to step up and treat the people in British Columbia who live with disabilities with the dignity and respect that they deserve.

Sincerely,

s.22

From: s.22

**Sent:** July 31, 2017 7:30 PM

**To:** john.horgan.mla@leg.bc.ca; premier@gov.bc.ca; norm.letnick.mla@leg.bc.ca; shane.simpson.mla@leg.bc.ca

**Subject:** Discrimination for persons with disabilities within the ministry of social development?

Dear Shane Simpson, Norm Letnick, and John Horgan:

I am writing to you as I made a shocking discovery today about a policy and procedure within the Income Assistance program that I believe is blatantly discriminatory. I hope that my letter will help to shed a light on, what I hope is an oversight, within the Ministry of Social Development policies.

Page 09 to/à Page 11

Withheld pursuant to/removed as

Thank you very much for your time and consideration with regard to this matter.

From: Tombs, Brenda SDPR:EX

Sent: Wednesday, November 29, 2017 3:00 PM

To: Maguire, Maeve LASS:EX
Cc: Tombs, Brenda SDPR:EX

**Subject:** RE: Question about Easter Seals camp

#### Hi Maeve,

I've asked around, particularly with the Ministry of Tourism, Arts and Culture, and none of their programs directly fund summer camps. Some of the sport/arts/culture organizations that ministry funds deliver camps – some during the summer.

I hope this is helpful. If you'd like more information I'd be happy to connect you with the EA for that ministry. Let me know if that's the case. Thanks.

#### Brenda

# **Brenda Tombs**

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction

C: s.17 W: 604.775.2277

From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca]

Sent: Tuesday, November 14, 2017 4:05 PM

To: Tombs, Brenda SDPR:EX
Cc: Cross, Luke LASS:EX

Subject: Re: Question about Easter Seals camp

Wonderful! Thank you so much Brenda. I look forward to hearing from you.

#### Maeve

From: "Tombs, Brenda SDPR:EX" < Brenda.Tombs@gov.bc.ca>

Date: Tuesday, November 14, 2017 at 3:52 PM

To: "Maguire, Maeve" < Maeve. Maguire@leg.bc.ca >

Cc: "Tombs, Brenda SDPR:EX" < <a href="mailto:Brenda.Tombs@gov.bc.ca">Brenda.Tombs@gov.bc.ca</a>>

Subject: RE: Question about Easter Seals camp

#### Hi Maeve,

Leah passed along your request to me as I'm looking after requests to our ministry from CAs. I've passed your email along to staff to find out the status of your request. I'll get back to you once I have some answers. How does that sound?

#### Brenda

#### **Brenda Tombs**

# Executive Assistant Honourable Shane Simpson Minister of Social Development and Poverty Reduction C:s.17 W: 604.775.2277

From: "Maguire, Maeve LASS:EX" < Maeve.Maguire@leg.bc.ca>

Date: November 14, 2017 at 1:13:30 PM PST

To: "Squance, Leah SDPR:EX" < Leah. Squance@gov.bc.ca >

Subject: Question about Easter Seals camp

Hello Leah,

MLA Furstenau has received a number of emails about a loss of provincial funding for the Easter Seals camp in Shawnigan Lake. I'm wondering if you could help me to identify with whom I should speak to learn more about this matter?

Thank you,

# **Maeve Maguire**

Constituency Assistant for Sonia Furstenau, MLA for Cowichan Valley

Constituency Office 164 Station Street Duncan, BC

Blog: www.soniafurstenaumla.ca

Twitter: @soniafurstenau Facebook: @sonia4cowichan

From: Tombs, Brenda SDPR:EX

Sent: Wednesday, November 29, 2017 1:47 PM

To: MacMillan, Karen SDPR:EX

Subject: FW: MSDPR s.22

Attachments: s.22 Authorization of Consent Form.pdf

Categories: Waiting

Hi Karen. Could you take a look at this one and let me know your thoughts please? Thanks.

#### Brenda

From: Fasciani, Deanna [mailto:Deanna.Fasciani@leg.bc.ca]

Sent: Wednesday, November 29, 2017 1:42 PM

To: Tombs, Brenda SDPR:EX

Subject: MSDPR s.22

Hello Brenda,

I hope this email finds you well. Two constituents of ours in Surrey-Guildford, \$.22

s.22

s.22

I kindly await your reply. Thank you for your time.

# Deanna Fasciani | Constituency Assistant

# Garry Begg, MLA Surrey-Guildford

P: 604.586.3747 | F: 604.584.4741 | #201 - 15135 101 Ave, Surrey, BC V3R 7Z1

Email: garry.begg.mla@leg.bc.ca

<u>Jagrup Brar, MLA Surrey-Fleetwood</u>
P: 604.501.3227 | F: 604.501.3232 | #301A - 15930 Fraser Hwy, Surrey, BC V4N OX8

Email: jagrup.brar.mla@leg.bc.ca

| From:  | Tombs, Brenda SDPR:EX                                |  |  |  |
|--|--|--|--|--|
| Sent:  | Monday, November 27, 2017 3:48 PM                    |  |  |  |
| То:  | MacMillan, Karen SDPR:EX; Di Castri, Adriana SDPR:EX |  |  |  |
| Cc:  | Tombs, Brenda SDPR:EX                                |  |  |  |
| Subject:   | question   |  |  |  |
| Attachments:                                       | Scan_20170922.pdf <mark>s.22</mark>                  | FINAL.docx   |  |  |
| Hi Adriana and Karen,                              |  |  |  |  |
| With this one, since the instead of the constituer |  | have the response drafted up to reply back to her, |  |  |
| Also, Karen are you able<br>s.22                   | to send me bit of background on this \$.22           | file please? \$.22                                 |  |  |
| Thanks.  |  |  |  |  |
| Brenda   |  |  |  |  |
|  |  |  |  |  |

From: Tombs, Brenda SDPR:EX

Sent: Monday, November 27, 2017 11:03 AM

To: MacMillan, Karen SDPR:EX; Di Castri, Adriana SDPR:EX

Subject: s.13,s.22

Attachments: Sample reply.docx

Hi Karen and Adriana,

Page 19

Withheld pursuant to/removed as

From: Tombs, Brenda SDPR:EX

Sent: Thursday, November 23, 2017 11:07 AM

To: \$.22

**Subject:** RE: following up on your request

His.22 I'm sorry for the delay with this. s.22

s.22

#### Brenda

From:s.22

Sent: Tuesday, October 10, 2017 1:40 PM

To: Tombs, Brenda SDPR:EX

Subject: Fwd: following up on your request

Hi Brenda, many thx for the reply !!s.22

s.22

Just thought that I would mention this to you. Thank you for your time,

s.22

Begin forwarded message:

From: "Tombs, Brenda SDPR:EX" < Brenda.Tombs@gov.bc.ca >

Date: October 10, 2017 at 10:06:59 AM PDT

To: \$.22

Subject: RE: following up on your request

Hi \$.22

```
Thanks for this information, $.22
s.22
Thanks.
Brenda
Brenda Tombs
Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: s.17
                W: 604.775.2277
From:s.22
Sent: Friday, October 6, 2017 8:23 PM
To: Tombs, Brenda SDPR:EX
Subject: Re: following up on your request
Hi, thx for the reply. s.22
s.22
Thx for the reply,
s.22
On Oct 6, 2017, at 12:59 PM, Tombs, Brenda SDPR:EX < Brenda.Tombs@gov.bc.ca > wrote:
        Hi s.22
        It was really great to meet yous.22
       s.22
```

Brenda

**Brenda Tombs** 

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: s.17 W: 604.775.2277

From: Tombs, Brenda SDPR:EX

Sent: Thursday, November 23, 2017 9:38 AM

To: MacMillan, Karen SDSI:EX
Cc: Tombs, Brenda SDPR:EX

Subject: FW: s.22
Attachments: s.22

Hi Karen. Could you take a look at this client's file and let me know why the ministry isn't allowing \$.22 please? Thanks.

#### Brenda

From: Carstairs, Mary [mailto:Mary.Carstairs@leg.bc.ca]

Sent: Thursday, November 23, 2017 9:19 AM

To: Tombs, Brenda SDPR:EX

Subject: \$.22

Hi Brenda

Our constituent \$.22 has requested assistance with \$.22

s.22

Would you please try to sort this out? Thanks.

Give me a call for more information.

Kind regards

Mary Carstairs | Constituency Assistant | Hon. Claire Trevena, MLA North Island Minister for Transportation and Infrastructure P: 250-287-5100 | F: 250-287-5105 | 908 Island Highway Campbell River, V9W 2C3

From: Tombs, Brenda SDPR:EX

Sent: Wednesday, November 22, 2017 3:56 PM

To: Beare.MLA, Lisa LASS:EX
Cc: Tombs, Brenda SDPR:EX

**Subject:** RE: Poverty line across the province

Hi Kate,

Below is what ministry staff have sent me on this.

We use the Market Basket Measure to measure poverty. Here are the thresholds (poverty lines) for a <u>family of 4</u>. These amounts are disposable income (after-tax income less health care (optical, dental) and child care costs). Unfortunately, the latest thresholds are for 2015.

# MBM Thresholds 2015 (disposable income)

|   | Fa       |          | mily Size |          |
|---|----------|----------|-----------|----------|
| Community Size                                  | 1        | 2        | 3         | 4        |
| British Columbia, rural                         | \$18,577 | \$26,271 | \$32,175  | \$37,153 |
| British Columbia, population under 30,000       | \$18,585 | \$26,282 | \$32,189  | \$37,169 |
| British Columbia, population 30,000 to 99,999   | \$17,522 | \$24,780 | \$30,349  | \$35,044 |
| British Columbia, population 100,000 to 499,999 | \$19,455 | \$27,514 | \$33,697  | \$38,910 |
| Vancouver, British Columbia                     | \$19,976 | \$28,250 | \$34,599  | \$39,951 |

Based on inflation for the last two years, we estimate that the average MBM threshold for BC will about \$40,000 for a family of four (\$20,000 for a single).

The data is available from Statistics Canada: http://www5.statcan.gc.ca/cansim/a26?lang=eng&id=2060093

Is this what you were looking for? Let me know if you need any further information. Thanks.

Brenda

#### **Brenda Tombs**

Executive Assistant
Honourable Shane Simpson

Minister of Social Development and Poverty Reduction

C:s.17 W: 604.775.2277

From: Beare.MLA, Lisa [mailto:Lisa.Beare.MLA@leg.bc.ca]

Sent: Tuesday, November 21, 2017 3:59 PM

To: Tombs, Brenda SDPR:EX

Subject: Poverty line across the province

Hello,

The Friends In Need Food Bank here in Maple Ridge has contacted us with a request. They are looking for the latest data about income levels and what is considered the poverty line by population for regions across the province. They mentioned to me that the previous government produced a report for them with 2014 data but as they serve clients based on their incomes they are hoping to get more up to date data so that they can update their own guidelines. They have asked for the data from across the province because they distribute it through the network of food banks so that other food banks can use it as well for their own regions.

I asked for a copy of the report they received in the past but they no longer have it. Is this information that we would be able to get for them? If you need more information or have any questions please give me a call.

Thanks!

**Kate Makarow** | Constituency Assistant | Lisa Beare, MLA Maple Ridge-Pitt Meadows P: 604-465-9299 | 104-20130 Lougheed Highway, Maple Ridge, BC V2X 2P7

From: Tombs, Brenda SDPR:EX

Sent: Tuesday, November 21, 2017 1:45 PM

To: MacMillan, Karen SDSI:EX
Subject: Fwd: Urgent housing issue, s.21

Hi Karen. BC housing was going to follow up with this CA but haven't yet. Adriana had dealt with this while you were away. Could you follow up please and see if they're planning to get in touch with this CA soon please? Thanks.

Brenda

# Begin forwarded message:

From: "Birak, Pardeep LASS:EX" <Pardeep.Birak@leg.bc.ca>

Date: November 21, 2017 at 1:27:40 PM PST

To: "Tombs, Brenda SDPR:EX" < Brenda.Tombs@gov.bc.ca>

Subject: RE: Urgent housing issue, s.21

Hi Brenda.

I have not received a call from Ministry staff yet. I just want to let you know that our office will be undergoing renovations until next week; I am happy to take a call next week. For this week I prefer email correspondence.

Thank you,

Pardeep Birak | Constituency Assistant Hon. Bruce Ralston, MLA for Surrey-Whalley 10574 King George Blvd, Surrey V3T 2X3 | Ph: 604-586-2740

From: Tombs, Brenda SDPR:EX [mailto:Brenda.Tombs@gov.bc.ca]

Sent: November 10, 2017 2:13 PM

To: Birak, Pardeep < <a href="mailto:Pardeep.Birak@leg.bc.ca">Pardeep.Birak@leg.bc.ca</a>>

Cc: Tombs, Brenda SDPR:EX < Brenda.Tombs@gov.bc.ca >

Subject: Re: Urgent housing issue, \$.21

Hi Pardeep,

Ministry staff will be calling you directly to discuss this case. Let me know if you have any further questions after that. Thanks.

Brenda

On Nov 6, 2017, at 4:04 PM, Birak, Pardeep < <a href="mailto:Pardeep.Birak@leg.bc.ca">Pardeep.Birak@leg.bc.ca</a> wrote:

To Brenda Tombs and the Ministry of Social Development,

Please note that I am in touch with the Ministry of Municipal Affairs and Housing regarding this issue as well. They suggested I contact your Ministry to determine if there is anything you can do to help as well. Thank you.

s.21,s.22

We ask that our constituency office is copied on any reply to S.22 Than

Thank you.

Pardeep Birak | Constituency Assistant Hon. Bruce Ralston, MLA for Surrey-Whalley 10574 King George Blvd, Surrey V3T 2X3 | Ph: 604-586-2740

From: S.22

**Sent:** September 13, 2017 3:13 PM

To: Ralston.MLA, Bruce < Bruce.Ralston.MLA@leg.bc.ca >

**Subject:** RE: Test email **Importance:** High

Pradeep

s.22

Any questions, I can be reached at s.22 or email

Respectfully yours,

<image001.jpg> s.22

<image003.png> <image005.png> <image007.png>

Page 29

Withheld pursuant to/removed as

From: Tombs, Brenda SDPR:EX

Sent: Monday, November 20, 2017 1:47 PM

To: Tombs, Brenda SDPR:EX

**Subject:** FW: messaging

Attachments: 62. BCEA - CPP Top-Up BT.docx; 206. PWD - CPP and PWD BT.docx; 62. BCEA - CPPD

as Unearned Income BT.docx

#### s.13

----Original Message-----

From: Tombs, Brenda SDPR:EX

Sent: Thursday, November 16, 2017 4:03 PM

To: Squance, Leah SDPR:EX Cc: Tombs, Brenda SDPR:EX

Subject: messaging

Hey Leah,

s.13

Brenda

From: Tombs, Brenda SDPR:EX

Sent: Monday, November 20, 2017 12:00 PM

To: MacMillan, Karen SDSI:EX; Di Castri, Adriana SDSI:EX

Subject: RE: refugees BC Housing

Ok, let's go that route. Thanks.

From: MacMillan, Karen SDSI:EX

Sent: Monday, November 20, 2017 11:59 AM

To: Tombs, Brenda SDPR:EX; Di Castri, Adriana SDSI:EX

Subject: RE: refugees BC Housing

We don't have a last name so no way to track down who the MLA would be. I would suggest that we have to do a response and in the response we can say she may want to contact her MLA. Let me know what you think.

Karen MacMillan
Manager, Executive Operations
Deputy Minister's Office
Ministry of Social Development and
Poverty Reduction
778-698-7601

From: Tombs, Brenda SDPR:EX

Sent: Monday, November 20, 2017 11:54 AM

To: Di Castri, Adriana SDSI:EX
Cc: MacMillan, Karen SDSI:EX
Subject: RE: refugees BC Housing

I think that'd be the best way to try to get some on the ground help for this person. What do you think?

From: Di Castri, Adriana SDSI:EX

Sent: Monday, November 20, 2017 11:43 AM

To: Tombs, Brenda SDPR:EX
Cc: MacMillan, Karen SDSI:EX
Subject: RE: refugees BC Housing

Hi Brenda,

Are you wanting to treat this as a CA Request rather than correspondence?

Thanks, Adriana

From: Tombs, Brenda SDPR:EX

Sent: Monday, November 20, 2017 10:43 AM

To: Di Castri, Adriana SDSI:EX

Cc: MacMillan, Karen SDSI:EX
Subject: FW: refugees BC Housing

Hi Adriana,

This one is from the EA folder. This s.22

s.22

I'm wondering if rather than redirecting her to the housing ministry, do we know who her MLA is, or could we find out, and I could re-direct her there? Her MLA's office should be able to work directly with her and BC Housing to find out why it's taken so long. What do you think?

#### Brenda

From: \$.22

Sent: Sunday, November 19, 2017 1:07 PM

To: Minister, SDPR SDPR:EX; webeditor@bchousing.org

Subject: Fwd: refugees BC Housing

----- Forwarded message -----

From: s.22

Date: Sun, Nov 19, 2017 at 12:58 PM

Subject: refugees BC Housing To: justin.trudeau@parl.gc.ca

Hello,

s.22

S.22 This needs to be addressed immediately and I look forward to hearing what will be done about it. Some of us, our lives are literally depending on it.

"Even if I do withdraw enough to make me eligible for B.C. Housing, the coordinator I met with said not to rely on that idea.

s.22
s.22

. Last year there was a 12,000 person waitlist for BC Housing.

Thank you for your time,

From: Tombs, Brenda SDPR:EX

Sent: Monday, November 20, 2017 11:52 AM

**To:** Squance, Leah SDPR:EX

**Subject:** RE: Housing and Homelessness follow up

Categories: Waiting

s.13

s.13

s.22

s.13

s.13 , s.22 s.13

s.13

From: Squance, Leah SDPR:EX

Sent: Monday, November 20, 2017 10:42 AM

To: Tombs, Brenda SDPR:EX

Subject: RE: Housing and Homelessness follow up

Can you find out a bit more about who this Council of Community Homelessness Tables is? Who sits on this council & who do they represent?

Re: |s.13 s.13

From: Tombs, Brenda SDPR:EX

Sent: Thursday, November 16, 2017 2:34 PM

To: Squance, Leah SDPR:EX

Subject: FW: Housing and Homelessness follow up

See below. MSS can't do Dec 7<sup>th</sup> so I can send regrets but I'd like to set up a meeting with Jonquil and him regardless. Ok to proceed?

From: s.22

Sent: Thursday, November 16, 2017 11:25 AM

To: Tombs, Brenda SDPR:EX

Subject: Housing and Homelessness follow up

Hi Brenda,

Hope that you are well. I am still interested in having an opportunity to meet with the Minister when he has a bit of time.

I am also wondering on behalf of the Metro Vancouver and Fraser Valley Council of Community Homelessness Tables if he might be able to speak to our group at our next meeting which is on December 7th at noon until 4:00 pm at the Metro Vancouver office in Burnaby.

If it fits into the schedule we would rearrange our Agenda to fit Minister Simpson's visit in. If he is able to speak about plans, ideas, what might be coming up and get some suggestions from folks present that would be great. We have about 20 to 25 people who attend representing a number of communities in Metro Vancouver and the Fraser Valley. I can forward details of address and meeting room etc. if this is a possibility.

If not, we will find another time. I would still appreciate being able to touch base on a more individual basis with a couple of our Steering Committee members if that is possible.

Many thanks.

s.13

On behalf of the Metro Vancouver and Fraser Valley Council of Community Tables

From: Tombs, Brenda SDPR:EX

Sent: Monday, November 20, 2017 11:09 AM

To: MacMillan, Karen SDSI:EX
Cc: Tombs, Brenda SDPR:EX
Subject: FW: Constituent Inquiry - \$.22

Attachments: s.22 .PDF; 2017-09-20 MSDSI to s.22 .pdf

Categories: Constituent concern, Waiting

Hi Karen,

Could you look into this one for me please? Thanks.

#### Brenda

From: Butcher, Jared [mailto:Jared.Butcher1@leg.bc.ca]

Sent: Monday, November 20, 2017 10:59 AM

To: Tombs, Brenda SDPR:EX
Subject: Constituent Inquiry - \$.22

Hi Brenda,

s.22

Thank you,

Jared Butcher | Constituency Assistant to Hon. Carole James, MLA | Victoria-Beacon Hill 1084 Fort Street, Victoria, BC, V8V 3K4 250.952.4211 | jared.butcher@leg.bc.ca | www.carolejamesmla.ca

From: Tombs, Brenda SDPR:EX

Sent: Friday, November 17, 2017 2:17 PM

**To:** Taylor, Sheila A SDSI:EX

Cc: Squance, Leah SDPR:EX; Tombs, Brenda SDPR:EX

**Subject:** meeting with Dieticians of Canada today

Categories: Waiting

Hi Sheila,

The minister and I met with the Dieticians of Canada today and he's asked me to send you my notes and the package they gave us (which I'll pop into the mail) for you to take a look at and to send to Molly's shop please.

The dieticians came to talk about the nutritional supplement specifically. As it stands now, from my understanding, a GP will sign off for a client to work with a dietician to determine if they're eligible and get the application rolling. Right now, after the dietician works with a client, they then have to go back to that original GP for further sign-off. The dieticians would like to have that last step removed so that they can submit a client's information directly to the ministry rather than going back to the original GP for sign off, which apparently can delay the process considerably. The minister committed to looking into this possibility with staff but asked the dieticians to speak to Doctors of BC and get a letter stating their agreement with this change. The dieticians agreed to do that.

They also let the minister know that the application forms for the supplement are too complicated, lengthy and cumbersome and many of their clients struggle with them. The physical forms themselves can be tough for dieticians to get their hands on and often require a client to physically go into an office to pick them up. For clients who are in hospital or house-bound, this is hard or impossible for them to do. Is there a way to make access to these forms easier for the dieticians?

Their last main point was that when someone is denied the supplement, it can be very difficult to find out the reasons why. The dietician will just get a note saying that the client isn't eligible, but with no explanation, which doesn't help the dietician trying to have that decision sent for reconsideration.

There is more detailed information in the package I'm going to send you, so if I haven't totally made sense, hopefully that information will help with clarity.

Thanks for looking into this.

Brenda

# **Brenda Tombs**

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction

C: \$.17 W: 604.775.2277

From: Tombs, Brenda SDPR:EX

Sent: Thursday, November 16, 2017 4:03 PM

To: Squance, Leah SDPR:EX
Cc: Squance, Leah SDPR:EX

**Subject:** messaging

Attachments: 62. BCEA - CPP Top-Up BT.docx; 206. PWD - CPP and PWD BT.docx; 62. BCEA - CPPD

as Unearned Income BT.docx

**Categories:** Follow up with Leah

Hey Leah,

s.13

Brenda

From: Tombs, Brenda SDPR:EX

Sent: Tuesday, November 14, 2017 4:15 PM

To: Maguire, Maeve LASS:EX
Cc: Cross, Luke LASS:EX

**Subject:** RE: Question about Easter Seals camp

Categories: Completed

#### Hi again Maeve,

Staff have let me know that we don't directly fund the Easter Seals camp. Would you be willing to share one or more of the emails that MLA Furstenau has received? It might shed a bit more light on what it is that has happened and how we can proceed. Thanks.

#### Brenda

From: Maguire, Maeve [mailto:Maeve.Maguire@leg.bc.ca]

Sent: Tuesday, November 14, 2017 4:05 PM

To: Tombs, Brenda SDPR:EX Cc: Cross, Luke LASS:EX

Subject: Re: Question about Easter Seals camp

Wonderful! Thank you so much Brenda. I look forward to hearing from you.

#### Maeve

From: "Tombs, Brenda SDPR:EX" < Brenda.Tombs@gov.bc.ca>

Date: Tuesday, November 14, 2017 at 3:52 PM

To: "Maguire, Maeve" < Maeve. Maguire@leg.bc.ca >

Cc: "Tombs, Brenda SDPR:EX" < Brenda.Tombs@gov.bc.ca >

Subject: RE: Question about Easter Seals camp

# Hi Maeve,

Leah passed along your request to me as I'm looking after requests to our ministry from CAs. I've passed your email along to staff to find out the status of your request. I'll get back to you once I have some answers. How does that sound?

#### Brenda

## **Brenda Tombs**

Executive Assistant Honourable Shane Simpson Minister of Social Development and Poverty Reduction

C: s.17 W: 604.775.2277

From: "Maguire, Maeve LASS:EX" < Maeve.Maguire@leg.bc.ca>

Date: November 14, 2017 at 1:13:30 PM PST

To: "Squance, Leah SDPR:EX" < Leah.Squance@gov.bc.ca >

**Subject: Question about Easter Seals camp** 

Hello Leah,

MLA Furstenau has received a number of emails about a loss of provincial funding for the Easter Seals camp in Shawnigan Lake. I'm wondering if you could help me to identify with whom I should speak to learn more about this matter?

Thank you,

# **Maeve Maguire**

Constituency Assistant for Sonia Furstenau, MLA for Cowichan Valley

Constituency Office 164 Station Street Duncan, BC

Blog: www.soniafurstenaumla.ca

Twitter: @soniafurstenau Facebook: @sonia4cowichan

From: Tombs, Brenda SDPR:EX

Sent: Tuesday, November 14, 2017 3:58 PM

To: Tegart.MLA, Jackie LASS:EX

Cc: van Baarsen, Amanda HLTH:EX; Tombs, Brenda SDPR:EX

Subject: RE: constituent \$.22

Hi Monika,

Thanks for your email. We've had a chance to talk to staff about \$.22 case and here's what they've found out:

s.22

Let me know if you have any further questions, ok? Thanks.

Brenda

#### **Brenda Tombs**

Executive Assistant Honourable Shane Simpson

Minister of Social Development and Poverty Reduction

C: s.17 W: 604.775.2277

From: Tegart.MLA, Jackie [mailto:Jackie.Tegart.MLA@leg.bc.ca]

Sent: Monday, October 23, 2017 12:55 PM

To: Health, HLTH HLTH:EX Subject: constituent \$.22

Hello!

Cheers,

Monika Walker Constituency Assistant 405 Railway Ave Box 279 Ashcroft, B.C. VOK 1A0

From: Tombs, Brenda SDPR:EX

Sent: Friday, November 10, 2017 2:54 PM

To: Morris, Kirsty L LASS:EX

Cc: Squance, Leah SDPR:EX; Tombs, Brenda SDPR:EX

Subject: RE: constituent - \$.22

Categories: Completed

Hi Kristy,

Here's what ministry staff have shared with us about \$.22 case:

s.22

Please let me know if you need any further information from us. Thanks.

Brenda

**Brenda Tombs** 

**Executive Assistant** 

## Honourable Shane Simpson

Minister of Social Development and Poverty Reduction

C: **s.17** W: 604.775.2277

#### Brenda

From: Squance, Leah SDPR:EX

Sent: Thursday, November 9, 2017 5:08 PM

To: Morris, Kirsty L LASS:EX Cc: Tombs, Brenda SDPR:EX Subject: RE: constituent -s.22

## Hi Kirsty

I'm sorry to hear the situation wasn't resolved. I'm copying our EA, Brenda Tombs, who is handling all our case work. I'll work with Brenda to see if we can find out any additional info, and Brenda will be the one who takes this forward and gets back to you.

Thanks, Leah

From: Morris, Kirsty [mailto:Kirsty.Morris@leg.bc.ca]

Sent: Thursday, November 9, 2017 1:59 PM

To: Squance, Leah SDPR:EX Subject: RE: constituent - |s.22

#### Hi Leah

I am contacting you directly, as I dealt with you in the past with regard to this constituent (see below). s has just called our office again and has asked that I follow up with the Ministry on s behalf.

s.22

consent is attached.....hoping you can provide me with an update on this file.

Thank you!

Kirsty



## **Kirsty Morris**

Constituency Assistant
Peter Milobar, MLA
Kamloops – North Thompson
618B Tranquille Road
Kamloops, BC V2B 3H6
Office 250-554-5413 Toll Free 1-888-299-0805

Email kirsty.morris@leg.bc.ca

From: Squance, Leah PREM:EX [mailto:Leah.Squance@gov.bc.ca]

**Sent:** Friday, September 8, 2017 12:15 PM **To:** Morris, Kirsty < <u>Kirsty.Morris@leg.bc.ca</u>>

Cc: McKnight, Valerie SDSI:EX <Valerie.McKnight@gov.bc.ca>

Subject: RE: constituent - s.22

Hi Kirsty,

Here's the info the Ministry has provided.

s.22

Please let me know if there's anything more we can assist with.

Regards, Leah

From: McKnight, Valerie SDSI:EX

Sent: Thursday, September 7, 2017 4:13 PM

To: Squance, Leah PREM:EX; MacMillan, Karen SDSI:EX

Subject: FW: constituent - | s.22

Hi,

Kirsty from MLA Milobar's CO emailed following up on this CA request. It looks from below like it originally went to the generic inbox. Did you get this?

Thanks, Val

From: Morris, Kirsty [mailto:Kirsty.Morris@leg.bc.ca] Sent: Thursday, September 07, 2017 11:01 AM

To: McKnight, Valerie SDSI:EX Subject: FW: constituent - |s.22

Hi Valerie

Hoping you can check in on the status of this enquiry that I sent your ways on August 10<sup>th</sup>?

I haven't heard anything to date on this one.

## **Thanks Kirsty**



## **Kirsty Morris**

Constituency Assistant
Peter Milobar, MLA
Kamloops – North Thompson
618B Tranquille Road
Kamloops, BC V2B 3H6
Office 250-554-5413 Toll Free 1-888-299-0805

From: Morris, Kirsty

Sent: August 10, 2017 2:40 PM

To: 'sdpr.minister@gov.bc.ca' <sdpr.minister@gov.bc.ca>

Subject: constituent - s.22

Good Afternoon

Hoping you can provide me with some information regarding a constituent:

Email kirsty.morris@leg.bc.ca

s.22

Many thanks

Kirsty



Kirsty Morris
Constituency Assistant
Peter Milobar, MLA
Kamloops – North Thompson
618B Tranquille Road
Kamloops, BC V2B 3H6
Office 250-554-5413 Toll Free 1-888-299-0805
Email kirsty.morris@leg.bc.ca

From: Tombs, Brenda SDPR:EX

Sent: Friday, November 10, 2017 2:13 PM

To: Birak, Pardeep LASS:EX

Cc: Tombs, Brenda SDPR:EX

Subject: Re: Urgent housing issue, \$.22

Hi Pardeep,

Ministry staff will be calling you directly to discuss this case. Let me know if you have any further questions after that. Thanks.

Brenda

On Nov 6, 2017, at 4:04 PM, Birak, Pardeep < <a href="mailto:Pardeep.Birak@leg.bc.ca">Pardeep.Birak@leg.bc.ca</a> wrote:

To Brenda Tombs and the Ministry of Social Development,

Please note that I am in touch with the Ministry of Municipal Affairs and Housing regarding this issue as well. They suggested I contact your Ministry to determine if there is anything you can do to help as well. Thank you.

s.21,s.22

Pardeep Birak | Constituency Assistant Hon. Bruce Ralston, MLA for Surrey-Whalley 10574 King George Blvd, Surrey V3T 2X3 | Ph: 604-586-2740 Page 48 to/à Page 49

Withheld pursuant to/removed as

s.22

From: Tombs, Brenda SDPR:EX Sent: Wednesday, November 8, 2017 3:30 PM Ducker, Jayne SDPR:EX To: Squance, Leah SDPR:EX Cc: Subject: Emailing: Scan\_20170922, 193366 .s.22 **FINAL** Scan\_20170922.pdf; :s.22 **Attachments:** FINAL.docx **Categories:** Waiting Hi you two, When you have time, could the 3 of us chat about the attached? s.22 s.22 Let me know what you think. Thanks. Brenda

From: Tombs, Brenda SDPR:EX

Sent: Wednesday, November 8, 2017 1:31 PM

To: Butcher, Jared A LASS:EX
Cc: Tombs, Brenda SDPR:EX
Subject: RE: Policy Question

Categories: Completed

#### Hi Jared,

The policy information is below. As this person is on reserve, staff have advised that the constituent needs to call so band office as the band administers assistance for people on reserve.

#### **General Policy**

- The Ministry of Social Development and Poverty Reduction (SDPR) is responsible for providing income and disability assistance to eligible individuals who live off-reserve.
- First Nation bands with funding and policy direction from Indigenous and Northern Affairs Canada (INAC) deliver income and disability assistance to individuals who live on-reserve. INAC's social development programs are intended to be reasonably comparable to provincial programs and standards.
- An individual moving on reserve should apply for assistance from the First Nations band to determine what level of assistance they are eligible for.
- Individuals who come to SDPR for assistance who are living on-reserve or moving on-reserve are directed to the FN bands by SDD staff.
- People moving on or off reserve need to reapply for assistance, either with the First Nation band or with the provincial government.

## **Shelter Policy**

- SDPR allows for the payment of rent as an allowable shelter cost, whether or not there is a mortgage on the home.
- Starting in 2016, First Nation bands can provide rent for all band owned homes as long as the band has
  established a community-wide rental regime that is consistent with the BC residential tenancy statues. This
  includes situations where a person rents a room in a house as that person would be sharing the rent with the
  other people in the home.
- A community-wide rental regime means that a band must charge rent to all individuals on-reserve, regardless if
  they are on assistance or not. Some bands have not adopted the policy so rent is not charged to individuals
  living in band owned homes. Since rent is not charged, a shelter payment for rent is not provided.

I hope this helps. Please let me know if you need anything further, ok?

## Brenda

From: Butcher, Jared [mailto:Jared.Butcher1@leg.bc.ca]

Sent: Tuesday, November 7, 2017 11:33 AM

To: Tombs, Brenda SDPR:EX Subject: Policy Question

Hey Brenda,

Our office was approached by a constituent who was looking for clarification on whether or not they'd receive shelter payments while living on reserve. The constituent has a room s. can rent from a s.22 on reserve, but is worried that s. won't be given a shelter payment if s. moves into the room.

Many thanks for your help!

Jared Butcher | Constituency Assistant to Hon. Carole James, MLA | Victoria-Beacon Hill 1084 Fort Street, Victoria, BC, V8V 3K4 250.952.4211 | jared.butcher@leg.bc.ca | www.carolejamesmla.ca

# Page 53 Withheld pursuant to/removed as

DUPLICATE

From: Tombs, Brenda SDPR:EX

Sent: Tuesday, November 7, 2017 11:32 AM

To: Squance, Leah SDPR:EX
Cc: Tombs, Brenda SDPR:EX
Subject: email 11 (just came in)
Attachments: s.22 .pdf

-----Original Message-----

From: Minister, SDPR SDPR:EX

Sent: Tuesday, November 7, 2017 11:29 AM

To: Di Castri, Adriana SDSI:EX; Tombs, Brenda SDPR:EX

Cc: MacMillan, Karen SDSI:EX

Subject: FW: Surrey Fleetwood Constituent Inquiry

CA request

----Original Message----

From: Brar.MLA, Jagrup [mailto:Jagrup.Brar.MLA@leg.bc.ca]

Sent: Tuesday, November 7, 2017 11:15 AM

To: Minister, SDPR SDPR:EX

Subject: Surrey Fleetwood Constituent Inquiry

Good afternoon,

I am writing to you on behalf of Surrey Fleetwood constituent, \$.22 is attached for you.

authorization of consent form

s.22

## Ruby

Ruby Bhandal | Constituency Assistant | Jagrup Brar, MLA Surrey Fleetwood P: 604.501.3227 | F: 604.501.3232 | #301A – 15930 Fraser Hwy, Surrey, BC V5R 4G6 | Email: Ruby.Bhandal@leg.bc.ca<mailto:Ruby.Bhandal@leg.bc.ca>

From: Tombs, Brenda SDPR:EX

Sent: Tuesday, November 7, 2017 11:12 AM

To: Squance, Leah SDPR:EX
Cc: Squance, Leah SDPR:EX

**Subject:** email batch 10

**Attachments:** Looking for information on Ministry website and BC Government Directory; Re:

Looking for information on Ministry website and BC Government Directory; Re: Looking for information on Ministry website and BC Government Directory

From: Tombs, Brenda SDPR:EX

Sent: Tuesday, November 7, 2017 11:09 AM

To: Squance, Leah SDPR:EX
Cc: Squance, Leah SDPR:EX

**Subject:** email batch 9

Attachments: Casework & letter from constituent; FW: CLBC IN re: job classification concern

From: Tombs, Brenda SDPR:EX

Sent: Tuesday, November 7, 2017 11:08 AM

To: Squance, Leah SDPR:EX
Cc: Squance, Leah SDPR:EX

**Subject:** email batch 8

Attachments: RE: PWD and Common Law Relationships; RE: PWD and Common Law Relationships;

RE: PWD and Common Law Relationships; RE: PWD and Common Law Relationships;

PWD and Common Law Relationships

From: Tombs, Brenda SDPR:EX

Sent: Tuesday, November 7, 2017 10:52 AM

To: Squance, Leah SDPR:EX
Cc: Squance, Leah SDPR:EX

**Subject:** email batch 7

Attachments: Fwd: \$.22 RE: \$.22 FW: \$.22

From: Tombs, Brenda SDPR:EX

Sent: Tuesday, November 7, 2017 10:51 AM

To: Squance, Leah SDPR:EX
Cc: Squance, Leah SDPR:EX

Subject: email 6

From: Tombs, Brenda SDPR:EX

Sent: Monday, October 2, 2017 4:06 PM

To: McDonald, Andrea LASS:EX Subject: RE: Constituent Question

Hi Andrea,

Please see below for the answers to your questions.

- Effective January 1, the previous transportation support allowance will be included in the general support rate.
- A new transportation supplement will be introduced, which can be received as an annual bus pass or as a \$52 per month payment.

For more information please see this link: <a href="https://news.gov.bc.ca/releases/2017SDPR0060-001661">https://news.gov.bc.ca/releases/2017SDPR0060-001661</a>

Will this help? Let me know if you have more questions. Thanks and I hope you're doing well!

#### Brenda

## **Brenda Tombs**

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction

C s.17 W: 604.775.2277

From: McDonald, Andrea [mailto:Andrea.McDonald@leg.bc.ca]

Sent: Monday, September 18, 2017 1:51 PM

To: Minister, SDPR SDPR:EX Subject: Constituent Question

Hello,

We had have the following question from a constituent in regards to the PWD annual bus pass.

I was hoping that your office may be able to assist with answering this.

"I'm a recipient of PWD benefits and was quite happy to hear the annual bus pass program will be returning, sans the fee, as transportation is a huge barrier for me.

My question regards the monthly \$52 transportation allowance currently included in my benefit. Will this money be rolled into the support amount or just removed?"

## Thanks in advance,

Andrea McDonald | Constituency Assistant office of Scott Fraser, MLA Mid Island-Pacific Rim 250-720-4515 | 1-866-870-4190

bcgeu.

CONFIDENTIALITY NOTICE: The above message contains confidential information intended for a specified individual and purpose. The information is private and protected by law. Any copying or disclosure of this transmission by anyone other than the intended recipient is prohibited. If you are not the intended recipient, please notify the sender immediately and delete this message and any attachments from your system. Thank you.

From: Tombs, Brenda SDPR:EX

Sent: Tuesday, November 7, 2017 10:47 AM

To: Squance, Leah SDPR:EX
Cc: Squance, Leah SDPR:EX

**Subject:** email batch 5

Attachments: RE: s.22 ; RE: Bus pass question

From: Tombs, Brenda SDPR:EX

Sent: Tuesday, November 7, 2017 10:44 AM

To: Squance, Leah SDPR:EX
Cc: Squance, Leah SDPR:EX

**Subject:** email batch 4

Attachments: RE: PWD Dental Coverage; PWD Dental Coverage; RE: Comfort Allowances & Rates

Increase; Comfort Allowances & Rates Increase; RE: Policy Question; RE: Policy

Question

From: Tombs, Brenda SDPR:EX

Sent: Tuesday, November 7, 2017 10:42 AM

To: Squance, Leah SDPR:EX
Cc: Squance, Leah SDPR:EX

**Subject:** email batch 3

**Attachments:** Fwd: s.22 -needs helps; FW: s.22 -- s.22

s.22 ; RE: s.22 - MMS and s.22 recent

correspondence; RE: \$.22 -- s.22

s.22 s.22

From: Tombs, Brenda SDPR:EX

Sent: Tuesday, November 7, 2017 10:28 AM

To: Squance, Leah SDPR:EX
Cc: Squance, Leah SDPR:EX

**Subject:** emails batch 2

 Attachments:
 RE: s.22
 - PWD; RE: s.22
 - PWD; RE: s.22

 s.22
 - PWD; RE: s.22
 - PWD; FW: s.22

S.22 - PWD; RE:S.22 - PWD; FW: S.22 - PWD; Re:
Constituent seekingS.22 - PWD; FW: S.22 - PWD; Re:
RE: Constituent seekingS.22

FW: Constituent seeking 5.22

- PWD; RE:

From: Tombs, Brenda SDPR:EX

Sent: Tuesday, November 7, 2017 10:27 AM

To: Squance, Leah SDPR:EX
Cc: Squance, Leah SDPR:EX

**Subject:** emails batch 1

Attachments: FW: PWD Designation for s.22 FW: PWD Designation for s.22 PWD

Designation for s.22 RE:s.22 FW: s.22 RE: Two constituent

issues; FW: Two constituent issues

From: Tombs, Brenda SDPR:EX

Sent: Monday, November 6, 2017 11:38 AM

**To:** Ducker, Jayne SDPR:EX

**Subject:** Friday

**Attachments:** 20171103 130404.m4a; 20171103 092823.m4a

Let me know if this works.

Tombs, Brenda SDPR:EX From: Sent: Friday, November 3, 2017 3:05 PM Loganberg, Rachel LASS:EX To: RE: Consent form -s.22 Subject: Hi Rachel, I've had a chance to talk to ministry staff about \$.22 case. Here is the breakdown they gave me: s.22 Does this make sense to you? Let me know if you have any further questions. Thanks. Brenda **Brenda Tombs Executive Assistant** Honourable Shane Simpson Minister of Social Development and Poverty Reduction C:s.17 W: 604.775.2277 From: Loganberg, Rachel [mailto:Rachel.Loganberg@leg.bc.ca] Sent: Thursday, November 2, 2017 11:36 AM To: Tombs, Brenda SDPR:EX Subject: Consent form - \$.22 Hi Brenda, As per our conversation a few days ago, please find attached the consent form from our constituent \$.22 s.22

case.

I would appreciate hearing from someone who can help fill me in with s.22

Thank you,



Rachel Loganberg
Constituency Assistant
Doug Clovechok, MLA
Columbia River - Revelstoke
Toll Free: 1-844-432-2300
Kimberley: 362 Wallinger Ave.
Revelstoke: 107 First St. East
www.dougclovechokmla.ca

From: Tombs, Brenda SDPR:EX

Sent: Thursday, November 2, 2017 3:56 PM

To: Chow.MLA, George LASS:EX
Cc: Tombs, Brenda SDPR:EX

**Subject:** FW: CLBC IN re: job classification concern

## Hi Gabe,

I've connected with ministry staff about this situation. CLBC has provided a response for your constituent. Could you pass this along to § 2 and let him know that CLBC is looking into the case? Thanks.

#### Brenda

#### **Brenda Tombs**

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: s.17 W: 604.775.2277

This is a follow up on your email to CLBC in regards to your constituent's concern re: \$.22 \$.22

CLBC expects its contractors to comply with current labour laws in B.C. The Employment Standards Branch administers the Employment Standards Act and Regulation, which set minimum standards for wages and working conditions in most workplaces in B.C.

Thank you for bringing this to our attention. CLBC is investigating the application of the Act in this case and I want to assure you CLBC is taking your constituent's concerns seriously. Please let us know if you have any further questions.

## Begin forwarded message:

From: "Chow.MLA, George LASS:EX" < George.Chow.MLA@leg.bc.ca>

Date: October 19, 2017 at 11:35:47 AM PDT

**To:** "Tardif, Megan R CLBC:EX" < Megan.Tardif@gov.bc.ca > Cc: "Senecal, Gabe LASS:EX" < Gabe.Senecal@leg.bc.ca >

Subject: Case about definition of "sitter"

Hello Megan,

As mentioned in my phone call yesterday, here is a brief overview of the case we discussed. For your review and comment.

The original message received via \$.22 of MLA Chow's \$.22

## Gabe

**Gabe Senecal** | Constituency Assistant to George Chow, MLA for Vancouver-Fraserview (604) 660-2035 | #112 - 2609 E 49th Ave, Vancouver BC V5S 1J9 | Gabe.Senecal@leg.bc.ca

From: Tombs, Brenda SDPR:EX

Sent: Thursday, November 2, 2017 3:33 PM

To: Tombs, Brenda SDPR:EX

**Subject:** FW: Casework & letter from constituent

Attachments: Hon. George Chow- MLA.PDF

Categories: Completed

## Follow up with Karen.

From: Chow.MLA, George [mailto:George.Chow.MLA@leg.bc.ca]

Sent: Thursday, November 2, 2017 1:58 PM

To: Tombs, Brenda SDPR:EX Cc: Senecal, Gabe LASS:EX

Subject: Casework & letter from constituent

## Hello Brenda,

This is a letter summarizing this constituent's concern about an interpretation of s. profession. s. contact info is as follows:

s.22

Please advise if you have any suggestions about what may be done on my end to assist this constituent.

## Gabe

**Gabe Senecal** | Constituency Assistant to George Chow, MLA for Vancouver-Fraserview (604) 660-2035 | #112 - 2609 E 49th Ave, Vancouver BC V5S 1J9 | Gabe.Senecal@leg.bc.ca

From: Tombs, Brenda SDPR:EX

Sent: Wednesday, November 1, 2017 1:01 PM

To: Cooling, Pamela LASS:EX

**Subject:** RE: PWD and Common Law Relationships

Thanks Pam. Is the constituent trying to apply for regular income assistance then with the intent to apply for PWD afterwards? s.2 will need to call the 1-866 number below to start that process then. I'm afraid if s.22 not yet a ministry client, staff won't be able to access s. file as s. won't have one yet.

Can you have s. make that call? s.2 should be able to speak to a live person there who can help s. with the application process.

How does that sound?

## Brenda

From: Cooling, Pamela [mailto:Pamela.Cooling@leg.bc.ca]

Sent: Wednesday, November 1, 2017 12:55 PM

To: Tombs, Brenda SDPR:EX

Subject: RE: PWD and Common Law Relationships

Hi Brenda,

Yes of course – The constituent was fairly distraught when s.2 came in so it was a bit hard to follow. I do have a signed COA for s. which I have attached. s.2 is trying to apply for income assistance while s.2 goes through the PWD process, I apologize for not stating that earlier.

#### Thanks

#### Pam Cooling | Constituency Assistant

Leonard Krog, MLA for Nanaimo 4-77 Victoria Crescent, Nanaimo V9R 5B9 | **Ph**: 250.714.0630 E-mail: <u>leonard.krog.mla@leg.bc.ca</u>

Website: www.leonardkrog-mla.ca



From: Tombs, Brenda SDPR:EX [mailto:Brenda.Tombs@gov.bc.ca]

Sent: November 1, 2017 12:34 PM

To: Cooling, Pamela < <a href="mailto:Pamela.Cooling@leg.bc.ca">Pamela.Cooling@leg.bc.ca</a>
Cc: Tombs, Brenda SDPR:EX <a href="mailto:Brenda.Tombs@gov.bc.ca">Brenda.Tombs@gov.bc.ca</a>
Subject: RE: PWD and Common Law Relationships

Hi Pam,

Here is what the ministry has said regarding your questions:

PWD application is a paper application (not online). A 23 page booklet.

- ✓ A person who lives in a common law situation can apply for PWD
- ✓ It is income and asset tested so will depend on amount of income/assets
- ✓ It will be based on both people

Perhaps the person is applying for income assistance? If somebody is applying for PWD who is not currently on assistance they must go through the process of applying to determine if they meet financial eligibility. Then they would be provided with a PWD application to have completed.

If the person is currently on assistance they would just need to add the spouse to the file. This would not be done online. It would be through a worker who would need to assess eligibility.

Without a COA and knowing who the person is we are unable to provide specific information to their situation, however, the applicant can call 1-866-866-0800 and someone would be happy to provide detailed assistance with their questions or if they would like in person assistance, the local SDPR offices can be found at the following link: http://www2.gov.bc.ca/gov/content/family-social-supports/income-assistance/access-services

Let me know if you have any more questions, ok? Thanks.

#### Brenda

#### **Brenda Tombs**

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C:s.17
W: 604.775.2277

From: Cooling, Pamela [mailto:Pamela.Cooling@leg.bc.ca]

Sent: Wednesday, November 1, 2017 11:13 AM

To: Tombs, Brenda SDPR:EX

Subject: PWD and Common Law Relationships

## Hi Brenda

I have a question. We have a constituent who is trying to apply for PWD online, and s. says whenever s.2 checks off that s.2 is in a common-law relationship, the form auto-shuts down and s.2 is unable to fill any more out, before inputting what s. partner's actual income is. I am of the understanding that a person can still apply for PWD if they are in a common law situation, but the allowable income amount is quite small. Any insight on how to help s. would be appreciated.

Thank you,

### Pam Cooling | Constituency Assistant

Leonard Krog, MLA for Nanaimo 4-77 Victoria Crescent, Nanaimo V9R 5B9 | **Ph:** 250.714.0630

E-mail:leonard.krog.mla@leg.bc.ca Website: www.leonardkrog-mla.ca

