From: Tombs, Brenda SDPR:EX

Sent: Wednesday, February 21, 2018 10:02 AM

To: Johal, Inder

Cc:Tombs, Brenda SDPR:EXSubject:Re: PDW application

Hi Inder. I understand that the ministry will be mailing the PWD form to your constituent and that she's been advised of that. Let me know if you have any more questions, ok?

Brenda

On Feb 19, 2018, at 3:38 PM, Johal, Inder < Inder.Johal@leg.bc.ca > wrote:

Thank you very much, Brenda, for your help. Attached is the form.

Inder

From: Tombs, Brenda SDPR:EX [mailto:Brenda.Tombs@gov.bc.ca]

Sent: Monday, February 19, 2018 3:31 PM **To:** Johal, Inder < Inder.Johal@leg.bc.ca >

Subject: RE: PDW application

Ok, let me see if there's something I can do. Could you send me the COA?

From: Johal, Inder [mailto:Inder.Johal@leg.bc.ca]

Sent: Monday, February 19, 2018 3:28 PM

To: Tombs, Brenda SDPR:EX **Subject:** RE: PDW application

Hi Brenda,

Thank you for getting back to me so quickly. The constituent is a senior and she spent 3 weeks in the hospital and currently cannot walk; she's waiting or is wanting to apply to get a scooter. I've been able to get her consent form with the help of her daughter, who also has a number of difficulties getting around town.

The mother definitely won't be able to go to the ministry and I foresee the daughter having a tough time getting to the office.

Inder

From: Tombs, Brenda SDPR:EX [mailto:Brenda.Tombs@gov.bc.ca]

Sent: Monday, February 19, 2018 3:18 PM **To:** Johal, Inder < Inder.Johal@leg.bc.ca>

Subject: RE: PDW application

Hi Inder,

Here is what staff have to say about mailing out the PWD form:

We have very specific legislative criteria that clients need to meet before the PWD form can be provided which is why the form is only available as a sample online. All clients need to talk to a worker first.

PWD Designation Application - Policy: A PWD Designation Application (HR2883) should only be provided where the applicant is financially eligible (meets the income and asset test) or is likely to be financially eligible within 6 months of the date the application is requested, including those who are in the process of transferring assets into a trust or Registered Disability Savings Plan

The PWD application is not yet available on MySS. It has to be requested from the ministry, a service request is generated, and then the form is either mailed or picked up by the requestor.

So, it looks like the best way to go would be for the constituent to talk to someone at a ministry office. Is it easy for your constituent to get to one?

Brenda

From: Johal, Inder [mailto:Inder.Johal@leg.bc.ca]

Sent: Monday, February 19, 2018 3:14 PM

To: Tombs, Brenda SDPR:EX **Subject:** PDW application

Hi Brenda,

I was wondering if it was possible to get a PDW application emailed, faxed, or mailed to the Surrey-Guildford office? The constituent that needs to fill it out is facing a number of barriers and has difficulty obtaining the application form.

Thank you so much.

Inder,

Inder Johal | Constituency Assistant | Garry Begg, MLA Surrey-Guildford P: 604.586.3747 | F: 604.584.4741 | #201 – 15135 101 Ave, Surrey, BC V3R 7Z1

Email: garry.begg.mla@leg.bc.ca

From: Tombs, Brenda SDPR:EX

Sent: Thursday, February 15, 2018 2:48 PM

To: Dix.MLA, Adrian LASS:EX
Cc: Tombs, Brenda SDPR:EX

Subject: RE: Requesting update on a constituent's case

Hi Thuy,

s.22

that's it.

Brenda

From: Dix.MLA, Adrian [mailto:Adrian.Dix.MLA@leg.bc.ca]

Sent: Wednesday, February 14, 2018 3:32 PM

To: Tombs, Brenda SDPR:EX

Subject: RE: Requesting update on a constituent's case

Hi Brenda,

Thanks so much for the information. Do you know if \$.22

s.22

From: Tombs, Brenda SDPR:EX [mailto:Brenda.Tombs@gov.bc.ca]

Sent: Wednesday, February 14, 2018 2:17 PM
To: Dix.MLA, Adrian < Adrian.Dix.MLA@leg.bc.ca>

Cc: Tombs, Brenda SDPR:EX < <u>Brenda.Tombs@gov.bc.ca</u>> **Subject:** FW: Requesting update on a constituent's case

Hi Thuy,

The response from ministry staff is below. Let me know if you have any more questions, ok?

Brenda

s.22

From: Dix.MLA, Adrian [mailto:Adrian.Dix.MLA@leg.bc.ca]

Sent: Friday, February 9, 2018 1:15 PM

To: Tombs, Brenda SDPR:EX

Subject: Requesting update on a constituent's case

Hi Brenda,

I hope this email finds you well. I am wondering if it's possible to request an update on a case that the Ministry currently has with our constituent, § .22 (please see attached for the consent form).

s.22

Any information or guidance you have regarding this matter would be appreciated.

Thanks Brenda, Thuy

Thuy Pham | Constituency Assistant | Adrian Dix, MLA Vancouver-Kingsway 5022 Joyce St, Vancouver, BC V5R 4G6 | Phone: 604-660-0314 | Fax: 604-660-1131

From: Tombs, Brenda SDPR:EX

Sent: Thursday, February 15, 2018 1:15 PM

To: 'Susan Sanderson ED'
Cc: Tombs, Brenda SDPR:EX

Subject: RE: Payment

Hi Susan,

I'm glad to hear that. In my discussions with ministry staff about your situation I was told that the ministry has 30 days to pay invoices, from the date that they are received. I understand this is a standard cross-government policy which applies to all ministries. I was informed that our ministry is aware of the issues you are running up against and that they are doing their best to process your invoices quickly. That being said, I have briefed the minister about our recent correspondence and what's been going on for you, so he is aware. I can also forward any other issues to him going forward. He also has your recommendations asking for the rates to be increased as well.

In the meantime, Ian Harrower, Manager of Community Relations and Services, is happy to talk to you any time about any issues you may encounter going forward regarding the invoice/payment process. I'm told you have talked with him before in the past. He can be reached at 250-645-3906.

I'm still waiting for staff to compile the list you requested regarding assisted living beds in Surrey, the Fraser region and the province. I'll forward that along to you as soon as I have it.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250 261 8147

C: 250.361.8147

From: Susan Sanderson ED [mailto:susansanderson.realisticsuccess@shaw.ca]

Sent: Wednesday, February 14, 2018 8:31 PM

To: Tombs, Brenda SDPR:EX

Subject: Payment

Hello:

I received the e-mail tonight, payment will be on Feb 19. Thank you for all your help.

Susan Sanderson, Executive Director The Realistic Success Recovery Society

Cell: 778-836-6504

Operators of the Trilogy Houses From Desperation to Hope & Healing

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Web: www.therecoverysociety.com Facebook: https://www.facebook.com/trilogy.houses

Shaw TV Documentary on Trilogy Houses: http://youtu.be/v9UPXa07bgl

From: Tombs, Brenda SDPR:EX

Sent: Thursday, February 15, 2018 11:41 AM

To: MacMillan, Karen SDPR:EX
Cc: Tombs, Brenda SDPR:EX
Subject: RE: Question re: Disability act

Categories: Waiting

Hi Karen,

There is more from the CA on this one, below.

s.22

Hope that helps.

Lynn Osborn | Contstituency Assistant to John Horgan, MLA, Langford-Juan de Fuca #122-2806 Jacklin Road, Victoria BC V9B 5A4 | P: 250-391-2801 | F: 250-391-2804

E: Lynn.Osborn@leg.bc.ca

Office Hours: Monday to Friday, 10 am to 4 pm

From: Di Castri, Adriana SDPR:EX

Sent: Monday, February 5, 2018 2:28 PM

To: Tombs, Brenda SDPR:EX Cc: MacMillan, Karen SDPR:EX

Subject: RE: Question re: Disability act

Hi Brenda,

This sounds more like an eligibility question to me. Is the constituent referring to the support amount? Here is our shelter allowance wording that talks about how support allowance is calculated:

The BC Employment and Assistance (BCEA) program is an income- and asset-tested program, intended to assist people temporarily while they find work and support those with a disability who are not able to fully participate in the workforce. The payment of assistance is based on ongoing financial eligibility, which includes a number of factors including family size, living situation, and the applicant's assets and income from all sources.

Basic assistance consists of a support allowance and a shelter allowance. The support allowance covers the cost of food, clothing, personal and household items. Maximum support allowance rates are based on the composition of the family unit and the age or marital status of the applicant.

The shelter allowance pays actual shelter costs to a maximum amount, and maximum shelter allowance rates are based on the number of persons in the family unit.

For current income assistance and shelter rates, please visit http://www2.gov.bc.ca/gov/content/governments/policies-for-government/bcea-policy-and-procedure-manual/support-and-shelter/support-shelter-and-special-care-facilities

Please let me know if the CA is looking for other information.

Thanks!

Adriana

for

Karen MacMillan
Manager, Executive Operations
Deputy Minister's Office
Ministry of Social Development and
Poverty Reduction
778-698-7601

From: Tombs, Brenda SDPR:EX

Sent: Monday, February 5, 2018 2:17 PM

To: Di Castri, Adriana SDPR:EX Cc: MacMillan, Karen SDPR:EX

Subject: FW: Question re: Disability act

Hi Adriana,

Would you have some messaging around this that I can send to this CA please? Thanks.

Brenda

From: Osborn, Lynn [mailto:Lynn.Osborn@leg.bc.ca]

Sent: Monday, February 5, 2018 2:09 PM

To: Tombs, Brenda SDPR:EX
Subject: Question re: Disability act

Hi Brenda,

John's constituent asked for information and/or explanation as to why the disability act says that someone who is disabled cannot live with someone without being a dependant.

Thanks in advance, Cheers,

Lynn Osborn | Contstituency Assistant to John Horgan, MLA, Langford-Juan de Fuca #122-2806 Jacklin Road, Victoria BC V9B 5A4 | P: 250-391-2801 | F: 250-391-2804

E: Lynn.Osborn@leg.bc.ca

Office Hours: Monday to Friday, 10 am to 4 pm

From: Tombs, Brenda SDPR:EX

Sent: Thursday, February 15, 2018 11:14 AM

To: Gullickson, Sherrill LASS:EX
Cc: Tombs, Brenda SDPR:EX

Subject: FW: Forwarding constituent issue 192822 s 22 Final as Sent.pdf

Hi Sherrill. It seems we responded to this constituent on this issue already (attached). I don't believe we should send another one as it will say basically the same thing. In your discussions with this person please let him know that the CPP clawback issue is top of mind for Shane, as he looks at all the pieces involved in crafting the poverty reduction strategy, and that we appreciate his (and everyone's) feedback on the matter. But we can't make any commitments about this one so that's where things have to be left. Make sense? If you need to talk further let me know. Thanks.

Brenda

Begin forwarded message:

From: "Gullickson, Sherrill LASS:EX" < Sherrill.Gullickson@leg.bc.ca >

Date: February 14, 2018 at 11:57:41 AM PST

To: "Tombs, Brenda SDPR:EX" < Brenda.Tombs@gov.bc.ca

Subject: Forwarding constituent issue

Happy Valentine's Day

Please find attached a letter on behalf of \$.22 with a signed ROI. He has come in to the office several times to talk about his issue with the claw back and wants to take it forward. We suggested we ask for any updates from the Minister's office so that he knows his issue is on a table somewhere 3

slg

From: ricohmfd@leg.bc.ca [mailto:ricohmfd@leg.bc.ca]

Sent: Wednesday, February 14, 2018 11:54 AM

To: Gullickson, Sherrill < Sherrill.Gullickson@leg.bc.ca>

Subject: RicohScan

Tombs, Brenda SDPR:EX From:

Sent: Friday, February 9, 2018 2:34 PM

To: Senecal, Gabe LASS:EX Cc: Tombs, Brenda SDPR:EX RE: Disability Assistance Case Subject:

Hi Gabe,

Please see the reply from ministry staff below. Let me know if you have any more questions, ok? Thanks.

Brenda

s.22

From: Senecal, Gabe [mailto:Gabe.Senecal@leg.bc.ca]

Sent: Tuesday, February 6, 2018 4:52 PM

To: Tombs, Brenda SDPR:EX

Subject: RE: Disability Assistance Case

Attached -gabe

From: Tombs, Brenda SDPR:EX [mailto:Brenda.Tombs@gov.bc.ca]

Sent: Tuesday, February 6, 2018 4:50 PM To: Senecal, Gabe < Gabe. Senecal@leg.bc.ca >

Subject: Re: Disability Assistance Case

Hi Gabe. I don't see a consent form attached to this email. Could you resend it please? Thanks.

Brenda

On Feb 6, 2018, at 4:30 PM, Senecal, Gabe < Gabe. Senecal@leg.bc.ca > wrote:

Hi Brenda,

Quick amendment to my previous email:

s.22

s 22

My apologies for this mix up!

As well, feel free to provide me the proper contact to answer whether $\$.22\ \$.22$

Best regards,

Gabe Senecal | Constituency Assistant to George Chow, MLA Vancouver-Fraserview (604) 660-2035 | #112 -2609 E 49th Ave, Vancouver BC V5S 1J9 | <u>Gabe.Senecal@leg.bc.ca</u>

From: Senecal, Gabe

Sent: Tuesday, February 6, 2018 4:12 PM

To: 'Tombs, Brenda SDPR:EX' < Brenda.Tombs@gov.bc.ca>

Cc: 'Chow MLA, George (George.Chow.MLA@leg.bc.ca)' < George.Chow.MLA@leg.bc.ca>

Subject: Disability Assistance Case

Hi Brenda,

Perhaps you are able to provide me guidance with this case. A constituent, $_{\rm S}$ 22 (consent attached), s.22

Do you know if there is a way to allow past months' funds to be given to \$.22 for extenuating circumstances?

Thanks,

Gabe Senecal | Constituency Assistant to George Chow, MLA for Vancouver-Fraserview (604) 660-2035 | #112 - 2609 E 49th Ave, Vancouver BC V5S 1J9 | Gabe.Senecal@leg.bc.ca

From: Tombs, Brenda SDPR:EX

Sent: Friday, February 9, 2018 11:46 AM

To: Garvey, Cris LASS:EX
Cc: Tombs, Brenda SDPR:EX
Subject: RE: Constituent Enquiry

Hi Cris,

Please see the response from staff below and let me know if you have any more questions, ok? Thanks.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

s.22 called the Minister's office on February 6th and staff followed up that same day.

s.22

From: Yeung, Lucinda HLTH:EX

Sent: Thursday, February 8, 2018 5:46 PM

To: Garvey, Cris LASS:EX
Cc: Tombs, Brenda SDPR:EX
Subject: FW: Constituent Enquiry

Hi Cris,

Staff in the Ministry of Health has advised that this falls within the purview of the Ministry of Social Development and Poverty Reduction. I have copied the Executive Assistant to Minister Simpson, Brenda Tombs, to enlist her assistance in your constituent's inquiry.

Please do not hesitate to be in touch if I can provide further support.

Warmest regards,

Lucinda Yeung

Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | C: 604-202-8944

From: Garvey, Cris [mailto:Cris.Garvey@leg.bc.ca] Sent: Wednesday, February 7, 2018 4:25 PM

To: Yeung, Lucinda HLTH:EX
Subject: RE: Constituent Enquiry

Hi Lucinda,

Please see attached for a copy of \$.22 Consent Form.

Thank you for any direction or advice you may be able to provide.

Best regards,

Cris Garvey Constituency Assistant MLA Sam Sullivan Vancouver-False Creek (604) 775-2601

From: Yeung, Lucinda HLTH:EX [mailto:Lucinda.Yeung@gov.bc.ca]

Sent: Wednesday, February 7, 2018 2:26 PM **To:** Garvey, Cris < Cris.Garvey@leg.bc.ca>

Subject: RE: Constituent Enquiry

Hi Cris,

It was a pleasure for me as well. There is a Certificate of Authority that MLAs and their staff can use to request the release of personal information: https://www2.gov.bc.ca/gov/content/governments/services-for-government/information-management-technology/privacy/agreements-contracts#mla-consent.

I hope this is helpful, and please do not hesitate to be in touch if I can be of further support.

Warmest regards,

Lucinda Yeung

Executive Assistant to the Honourable Minister Adrian Dix | Minister of Health PO Box 9050 Stn Prov Gov, Victoria, BC, V8W 9E2 | C: 604-202-8944

From: Garvey, Cris [mailto:Cris.Garvey@leg.bc.ca] Sent: Wednesday, February 7, 2018 2:00 PM

To: Yeung, Lucinda HLTH:EX Subject: Constituent Enquiry

Dear Lucinda,

It was nice chatting with you yesterday. I have received verbal consent from \$.22

to proceed with his request for a review of his file.

Is there a Consent Form that you prefer to use?

Sincerely,

Cris Garvey Constituency Assistant MLA Sam Sullivan Vancouver-False Creek (604) 775-2601

From: Tombs, Brenda SDPR:EX

Sent: Monday, February 5, 2018 10:56 AM

To: 'Johal, Inder'

Cc:Tombs, Brenda SDPR:EXSubject:RE: Constituent inquiry

Hi Inder,

Please see below for the response from staff on this file. Let me know if you have any more questions, ok?

Brenda

s.22

From: Johal, Inder [mailto:Inder.Johal@leg.bc.ca] Sent: Wednesday, January 31, 2018 3:01 PM

To: Tombs, Brenda SDPR:EX Subject: Constituent inquiry

Hi Brenda,

Attached is the consent form.

Background on the case:

s.22

Is there any way he can designate his family member to pick up the cheques for him?

Thank you,

Inder Johal | Constituency Assistant | Garry Begg, MLA Surrey-Guildford P: 604.586.3747 | F: 604.584.4741 | #201 - 15135 101 Ave, Surrey, BC V3R 7Z1 Email: garry.begg.mla@leg.bc.ca

From: Tombs, Brenda SDPR:EX

Sent: Friday, February 2, 2018 1:53 PM

To: Marks, Beverly LASS:EX
Cc: Tombs, Brenda SDPR:EX

Subject: FW: Disabled Pensioner request

Hi Beverly,

I understand from ministry staff that they have been in contact with you about this file. Here's what they've said:

Ministry worker phoned Constituency Assistant (CA) Beverly and discussed general Bus Pass and Reconsideration policy. The worker then followed up with the client and explained that current policy is that applicants who are low-income seniors can only be eligible for the BC Bus Pass if they live in a valid transit area. The client's postal code is not in a valid transit area (residential and mailing address have been confirmed).

Client stated that \$.22

\$.2 . Ministry worker advised that according to policy she is still ineligible for the BC Bus Pass. Other than not residing in a valid transit area, the client is otherwise eligible for a bus pass as is in receipt of GIS. Worker advised client of right to Reconsideration and reconsideration package mailed on January 19.

I've also been informed that \$ 22 is your constituent's Power of Attorney. Would you be able to forward a copy of that for the file please? Without the signed POA the ministry isn't able to communicate with your office or with \$ 2 on this file. Let me know. Thanks.

Brenda

From: Marks, Beverly [mailto:Beverly.Marks@leg.bc.ca]

Sent: Wednesday, January 17, 2018 12:51 PM

To: Minister, SDPR SDPR:EX Cc: harrybishop@hotmail.ca

Subject: Disabled Pensioner request

Good Afternoon Please find attached letter and consent form from MLA Donna Barnett re: Constituent Transit request

Beverly Marks, CA Donna Barnett, MLA Cariboo Chilcotin 250-395-3916

Beverly.marks@leg.bc.ca

From: Tombs, Brenda SDPR:EX

Sent: Friday, February 2, 2018 10:58 AM **To:** Chow.MLA, George LASS:EX

Subject: RE: Casework & letter from constituent

Hi Gabe. When we last spoke about this case in November I had sent you the messaging from CLBC and we closed the file. I believe I asked you at the time to let me know if there were any more questions about this case, and I didn't hear back. Is there anything further \$ 22 would like us to do for him?

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Chow.MLA, George [mailto:George.Chow.MLA@leg.bc.ca]

Sent: Thursday, February 1, 2018 12:58 PM

To: Tombs, Brenda SDPR:EX

Subject: RE: Casework & letter from constituent

Hi Brenda,

Are there any additional details available on this issue, in regards to \$.22 case?

Gabe Senecal | Constituency Assistant to George Chow, MLA Vancouver-Fraserview (604) 660-2035 | #112 -2609 E 49th Ave, Vancouver BC V5S 1J9 | <u>Gabe.Senecal@leg.bc.ca</u>

From: Tombs, Brenda SDPR:EX [mailto:Brenda.Tombs@gov.bc.ca]

Sent: Thursday, November 2, 2017 3:32 PM

To: Chow.MLA, George < George.Chow.MLA@leg.bc.ca>

Subject: RE: Casework & letter from constituent

Thanks Gabe. Let me look in to this and I'll get back to you.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147 W: 604.775.2277

From: Chow.MLA, George [mailto:George.Chow.MLA@leg.bc.ca]

Sent: Thursday, November 2, 2017 1:58 PM

To: Tombs, Brenda SDPR:EX Cc: Senecal, Gabe LASS:EX

Subject: Casework & letter from constituent

Hello Brenda,

This is a letter summarizing this constituent's concern about an interpretation of his profession. His contact info is as follows:

s.22

Please advise if you have any suggestions about what may be done on my end to assist this constituent.

Gabe

Gabe Senecal | Constituency Assistant to George Chow, MLA for Vancouver-Fraserview (604) 660-2035 | #112 - 2609 E 49th Ave, Vancouver BC V5S 1J9 | Gabe.Senecal@leg.bc.ca

From: Tombs, Brenda SDPR:EX

Sent: Friday, February 2, 2018 10:16 AM

To: Wei, Jessica LASS:EX
Cc: Tombs, Brenda SDPR:EX

Subject: FW s.22 Care Centre Senior Financial Aid Refund to Ministry

Hi Jessica, I have been advised that ministry staff have been in touch with the Business Manager s.22 Care Center. The client has been identified and the information requested has now been provided.

Please let me know if you have any further questions, ok?

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Wei, Jessica [mailto:Jessica.Wei@leg.bc.ca]

Sent: Tuesday, January 16, 2018 2:27 PM

To: Tombs, Brenda SDPR:EX

Subject: s.22 Care Centre Senior Financial Aid Refund to Ministry

Hi Brenda,

This is Jessica from Katrina's Chen constituency office. Hopefully this email reaches you well.

's.22

1

The care center agrees to issue a cheque on their client's behalf, so they would like to know:

- 1. Where the cheque should be mailed
- 2. What will be the cheque payable

Thank you for your attention and looking forward your reply.

Jessica Wei

Constituency Assistant to

Katrina Chen, MLA Burnaby-Lougheed

From: Tombs, Brenda SDPR:EX

Sent: Tuesday, February 27, 2018 2:12 PM

To: MacMillan, Karen SDPR:EX
Cc: Tombs, Brenda SDPR:EX
Subject: FW: Feb. PWD amount query

Attachments: CERTIFICATE OF AUTHORITY TO OBTAIN PERSONAL INFORMATION (consent

form).docx

Categories: Waiting

Hi Karen. Could you take a look at this and let me know why \$.22

S.22 Does that have something to do with it? Thanks.

From: Rogers, Maureen [mailto:Maureen.Rogers@leg.bc.ca]

Sent: Tuesday, February 27, 2018 1:21 PM

To: Tombs, Brenda SDPR:EX

Subject: FW: Feb. PWD amount query

Hi Brenda,

\$.22 has emailed us regarding her cheque that she received this month for PWD.

s 22 The email below is from a worker at

social services.

s.22

The cheque she received was for \$95.00...she was expecting over \$500.

Are you able to check for me as to what she is entitled to?

What information would you like from me?

Thanks so much,

Maureen Rogers
Constituent Assissant to
Hon. Lana Popham
MLA Saanich South
250 479 4154

From: S.22

Sent: Tuesday, February 27, 2018 12:54 PM

To: Rogers, Maureen < Maureen. Rogers@leg.bc.ca>

Subject: Feb. PWD amount query

"If the 19 year old is still in school, they can stay on their parents PWD file until the end of the school year. If they are not in school, it would depend when in the month they turn 19. If they turn 19 in May before cutoff (the Friday before cheque issue, cutoff for May 2018 is May 18), the cheque issued in May would reduce. If they turn 19 after cutoff, the cheque issued in June would decrease."

s.22

With thanks s.22

From: Tombs, Brenda SDPR:EX

Sent: Tuesday, February 27, 2018 11:54 AM

To: MacMillan, Karen SDPR:EX
Cc: Tombs, Brenda SDPR:EX

Subject: FW: Regarding the program at Thrive Open Door Group.

Attachments: 20180223140548.pdf

Categories: Waiting

Hi Karen. Minister Simpson met with this fellow last Friday as he's also a constituent \$.22

s 22

s.22 . Are

we able to help here? Let me know what you think. Thanks.

Brenda

From: Simpson.MLA, Shane [mailto:Shane.Simpson.MLA@leg.bc.ca]

Sent: Friday, February 23, 2018 2:07 PM

To: Tombs, Brenda SDPR:EX

Subject: FW: Regarding the program at Thrive Open Door Group.

Hi Brenda,

Attached is \$.22 ROI and below is his original email with his contact info in the header.

Anne



The Honourable Shane Simpson 冼崇山| MLA Vancouver-Hastings |

(t) 604-775-2277 | (f) 604-775-2352 | 2365 E. Hastings St. Vancouver BC, V5L 1V6 | http://shanesimpson.ca | Twitter | Facebook | Newsletter | Newsletter | Twitter | Twitter | Twitter | <a href="mailto:T

This office does not warrant or guarantee the services or information described. If you have questions or concerns regarding this information, please contact the originator directly

 \overline{From} s.22

Sent: Thursday, February 1, 2018 6:08 PM

To: Simpson.MLA, Shane < Shane.Simpson.MLA@leg.bc.ca > **Subject:** Regarding the program at Thrive Open Door Group.

To Hon Shane Simpson S.22

Minister of Social Development 3303 e 2nd Ave

MLA for Vancouver-Hastings Vancouver BC

2365 Hastings St E, Vancouver, BC, V5L 1V6 V5M 1G4

^{**}Please Note: From time to time, this office passes on messages from local organizations as a public service.

_	2	2
S.	_	_

Regarding the program at Thrive Open Door Group.

Dear Hon Minister,

s.22

Thanks so much for your precious time and kindness to go through my concern and needs.

Sincerely yours

s.22

Alison

From: Tombs, Brenda SDPR:EX Sent: Friday, February 23, 2018 2:00 PM To: D'Eith.MLA, Bob LASS:EX Cc: Tombs, Brenda SDPR:EX Subject: FW: Certificate of Authority Hi Alison. Response from ministry staff below. Looks like they are going to call her on Monday to assist. They will try twice and if the call isn't answered the service request will be abandoned. Let me know if you have any more questions, ok? Brenda Re s.22 SVO = Support view override - worker contacts client and goes through the application with them and worker asks all of the questions and enters the data on behalf of the applicant. CRSQ contacted Intake supervisor to follow up with applicant concerns about not being successful at applying for assistance via My Self Serve. • The applicant stated that she is very frustrated with online process, and stated that she does not have the ability to do it again. Supervisor advised that an override service request has been set up for call back on Monday the 26th between 930-1030 as per SVO protocol. Advised that Intake workers will attempt to call twice, and if no contact is made, the Service request will be abandoned. Applicant states she fully understands. • That seemed to be the issue with the applicants two previous applications...She would apply, ministry staff would attempt to contact 2X, no response, or no documents provided and SR abandoned. From: D'Eith.MLA, Bob [mailto:Bob.Deith.MLA@leg.bc.ca] Sent: Thursday, February 22, 2018 1:51 PM To: Tombs, Brenda SDPR:EX **Subject:** Certificate of Authority Hi Brenda, Attached is a copy of the certificate of authority regarding the constituent I called about. She said she has tried applying several times recently and that her advocate was also attempting to apply for her. Any assistance you can offer is much appreciated, as always. Sincerely,

Alison Copeland | Constituency Assistant | Bob D'Eith, MLA Maple Ridge-Mission P: 604-476-4530 | 102-23015 Dewdney Trunk Road, Maple Ridge

From: Sent: To: Cc: Subject:	Tombs, Brenda SDPR:EX Thursday, February 1, 2018 8:22 AM Butcher, Jared A LASS:EX Tombs, Brenda SDPR:EX FW: Constituent Issue - §.22
Hi Jared,	
Please see the response	from ministry staff below. Let me know if you have any more questions, ok?
Brenda	
-	in touch with the Federal MP's office who is forwarding a letter confirming they are still to help resolve his immigration status.
s.22 information. There is no	and was sent a letter in June stating they required further mention of what was needed.
February assistance will Immigration or the MP of	be issued and a signal placed on the March assistance to receive an update from either office.
From: Butcher, Jared [n Sent: Tuesday, January To: Tombs, Brenda SDP Subject: Constituent Is:	R:EX
Hi Brenda,	
s.22 came in wait for confirmation of	to our office this morning concerned that his cheque is being held by the Ministry while they his immigration status.
s.22 Essentially s 22	that he is currently working with MP Murray Rankin's office to resolve.
s.22	
Murray Rankin's office p Society were working wi sufficient information to	·
s.22 has asked u status to release his che	is to inquire on his behalf exactly what information the Ministry requires about his immigration que.

A CoA is attached along with the letter Mr. Rankin's office wrote on his behalf.

Jared Butcher | Constituency Assistant to Hon. Carole James, MLA | Victoria-Beacon Hill 1084 Fort Street, Victoria, BC, V8V 3K4 250.952.4211 | jared.butcher@leg.bc.ca | www.carolejamesmla.ca

From: Tombs, Brenda SDPR:EX

Sent: Tuesday, February 27, 2018 11:24 AM

To: MacMillan, Karen SDPR:EX
Cc: Tombs, Brenda SDPR:EX
Subject: FW: Tax AID DABC Renewal

Attachments: Tax AID DABC Project renewal and expansion proposal December 2017.pdf; Tax AID

DABC Project renewal proposal (without expansion) December 2017.pdf; Budget - Tax AID DABC Project renewal and expansion proposal December 2017.pdf; Budget - Tax

AID DABC Project renewal proposal (without expansion) December 2017.pdf

Categories: Waiting

Hi Karen. Jane Dyson from DABC called me about this issue today. They submitted a proposal in Dec to continue funding for their Tax AID project, which is due to run out in March (see attached). They've not heard back from SDPR as to whether or not this funding will continue. Jane will need to make some lay-off decisions if the funding will not continue and with March around the corner, she is concerned. The original application was sent to Ian Ross. Can you find out what the status of the application is please and when DABC will hear back?

Thanks.

Brenda

From: Jane Dyson [mailto:jwd@disabilityalliancebc.org]

Sent: Tuesday, February 27, 2018 10:51 AM

To: Tombs, Brenda SDPR:EX
Subject: Tax AID DABC Renewal

Hi Brenda.

Please find attached the proposals and budget we submitted in December 2017 for renewed funding for our Tax AID DABC program.

One proposal is to continue what we have been doing for three years, with a three year budget of \$510,563.59.

The alternative proposal is for an expanded program in which we would work with Together Against Poverty Society (TAPS Vancouver Island), Ki-Low-Na Friendship Society (Kelowna) and Active Support Against Poverty (Prince George) to expand the program. The three year budget for this would be \$1,140,563.59. All three of the groups is supportive of this and keen to work with us.

The Vancouver Foundation is very supportive of this project and would be happy to continue administering the funding.

Thank you Brenda.

Jane

Jane Dyson, OBC Executive Director, Disability Alliance BC #204 - 456 West Broadway Vancouver, BC V5Y 1R3

Ph: 604-875-0188

E: jwd@disabilityalliancebc.org W: www.disabilityalliancebc.org

Twitter: https://twitter.com/DisabAllianceBC

Facebook: www.facebook.com/DisabilityAllianceBC/



we are all

Our goal is for people with all disabilities to live with dignity and independence in the community. All donations, however small, really help us. To donate please go to: www.disabilityalliancebc.org/supportadvertise.htm

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Tombs, Brenda SDPR:EX From: Wednesday, February 28, 2018 10:29 AM Sent: MacMillan, Karen SDPR:EX To: Tombs, Brenda SDPR:EX Cc: Subject: FW: Coverage Attachments: 20180228102428.pdf **Categories:** Completed Hi Karen. Is there anything we can do here? COA is attached. Thanks. From: Hosseinzadeh, Nick [mailto:Nick.Hosseinzadeh@leg.bc.ca] Sent: Wednesday, February 28, 2018 8:55 AM To: Tombs, Brenda SDPR:EX Subject: FW: Coverage Hey Brenda, You've been a great help in the past so I thought I'd just reach out and see if there was anything staff think we could do here. The constituent's \$ 22 s.22 I noticed under the "At Home Program" which is under MCFD orthotics are available. Is there any similar service/program available for those who are over 18? Your help is greatly appreciate. Let me know if you need a consent form? Nick Nick Hosseinzadeh | Constituency Assistant Jane Thornthwaite, MLA North Vancouver - Seymour #217-1233 Lynn Valley Road North Vancouver, B.C. **P:** 604.983.9852 | **F:** 604.983.9978 www.janethornthwaitemla.bc.ca From S.22 Sent: February 26, 2018 3:29 PM To: Thornthwaite.MLA, Jane < Jane.Thornthwaite.MLA@leg.bc.ca> Subject: Re: Coverage Good afternoon, s 22

On Mon, Feb 26, 2018 at 9:01 AM,	, Thornthwaite.MLA, Jane < <u>Jane.Thornthwaite.MLA@leg.bc</u>	c.ca> wrote:
HeyS.2		

I am just getting some more info on the At Home Program. I will be in touch soon.

Nick

Nick Hosseinzadeh | Constituency Assistant

Jane Thornthwaite, MLA North Vancouver – Seymour #217-1233 Lynn Valley Road

North Vancouver, B.C. P: 604.983.9852 | F: 604.983.9978

 $\underline{www.janethornthwaitemla.bc.ca}$

From: S.22

Sent: February 23, 2018 5:51 PM

To: Thornthwaite.MLA, Jane < <u>Jane.Thornthwaite.MLA@leg.bc.ca</u>>; <u>pvlahos@twnation.ca</u>

Subject: Fwd: Coverage

Jane,



Thank you for listening.

s.22

----- Forwarded message -----

From: **Peyman Showleh** < Peyman. Showleh@fnha.ca>

Date: Thu, Feb 1, 2018 at 8:55 AM

Subject: RE: Coverage

To:s.22

Cc: Daniel Julian < Daniel Julian @fnha.ca>

Good day S.2

Thank you for your email. We have reviewed this case and I have the following information for you. We have checked our records and we have not funded orthopedic shoes or footwear \$.22 The First Nations Health Benefits program covers a limited range of goods and services for First Nations residing in BC. This type of foot ware is

an exclusion from our program and cannot be appealed. Based on what the Ortho Dynamics has indicated to us, the shoes were covered through the Province of BC's At Home Program not the FNHA/NIHB in the past.

Regarding the wipes, we have not received a formal request for these yet. In order to put a request forward, we need you to get a prescription and have the provider send us a prior approval for these items. Please note that although these are not listed as an eligible benefit, if they are denied, you can appeal the denial. If you would like to put a formal request in for the wipes, we can have Daniel Julian work with you on this. Please let us know if you would like to proceed with applying this specific item.

Please let me know if I can provide any further information or support.

Sincerely,

Peyman Showleh

Manager, Health Benefits Operations



501-100 Park Royal South | West Vancouver, BC | V7T 1A2

Phone: <u>604-693-6906</u> | Cell: <u>604-312-5368</u> | Fax: <u>604-913-3200</u>

Email: Peyman.Showleh@fnha.ca | www.fnha.ca | 🖼 🗊

Privacy Notice: The contents of this e-mail, including any files attached, are confidential and may be privileged. Any unauthorized copying or distribution is strictly prohibited. If you receive this e-mail in error, please contact the sender immediately and delete this e-mail.

Best regards,

Peyman Showleh

Manager, Health Benefits Operations



501-100 Park Royal South | West Vancouver, BC | V7T 1A2

Phone: 604-693-6906 | Cell: 604-312-5368 | Fax: 604-913-3200

Email: Peyman.Showleh@fnha.ca | www.fnha.ca | 💵 🗊

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From: Dallas Pootlass

Sent: Friday, January 26, 2018 4:07 PM

To: S.22 pvlahos@twnation.ca

Cc: Daniel Julian < Daniel. Julian @fnha.ca >; Peyman Showleh < Peyman. Showleh @fnha.ca >

Subject: RE: Coverage

His.2

I would love to be able to assist you in this matter. However, it is beyond my scope of knowledge.

I recommend calling <u>1.800.317.7878</u> and asking to speak directly to Daniel or Peyman.

Alternatively, you may reply to this email and provide two or three times that would be good for you to be reached at. It sounds like you have further questions and it would be best to have a conversation over the telephone. I believe their hours are Monday to Friday between 8 am and 4 pm.
Thanks again for reaching out to FNHA.
Best regards,
Dallas
From: \$.22 Sent: Friday, January 26, 2018 3:45 PM To: Dallas Pootlass; pvlahos@twnation.ca Subject: Re: Coverage
Dallas,
s.22
On Eri. Lon 26, 2019 at 11.56 AM. Dellas Beatless «Dellas Beatles» (Office on contra
On Fri, Jan 26, 2018 at 11:56 AM, Dallas Pootlass < <u>Dallas.Pootlass@fnha.ca</u> > wrote:
LIEAL S. /

The First Nations Health Authority – Health Benefits thanks you for reaching out regarding \$.22 Waututh First Nation.

of the Tsleil-

I got that you are frustrated with the process thus far, FNHA would like to extend an apology. I have forwarded this email to the Medical Supplies and Equipment department and you should receive an email within the next 24 hours. Thank you for bringing the issues outlined in the email to our attention.

Please enjoy your weekend and thank you once again for raising the issues that you have outlined.

In wellness,

Dallas

From: S.22

Sent: Thursday, January 25, 2018 4:36 PM To: Dallas Pootlass; Bradley.Leong@fha.ca

Cc: pvlahos@twnation.ca
Subject: Re: Coverage

Good afternoon Bradley and Dallas,

s.22

Page 40

Withheld pursuant to/removed as

s.22

From: Tombs, Brenda SDPR:EX

Sent: Monday, February 19, 2018 8:21 AM

To: 'Info Metro Vancouver Alliance'

Cc: Tombs, Brenda SDPR:EX

Subject: RE: MVA Meeting Follow-up,

Hi Tracey,

The poverty reduction consultation meetings are finishing up around the lower mainland in March and the minister is attending them all. There is a meeting on March 10th too, so unfortunately he wouldn't be able to attend a meeting on that day either. Sorry about that, but March is a particularly tight month for his schedule. We would suggest that you go ahead with the meeting and if anything comes up that you'd like submitted for consideration for the poverty reduction strategy that you attend one of the community meetings or submit the information via the website.

I can also tell you, after touring the province with the minister for these meetings, that the issue of transportation has been coming up frequently and it's clearly a big issue for most people. After housing, it's one of the biggest challenges that folks around the province face when talking about poverty and the issues related to it. I mention that so you're aware that this issue is being captured in the consultation meetings and the minister is aware of how significant it is.

Let's touch base later in March about meeting again in April, once we know what the month is looking like. Thanks.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Info Metro Vancouver Alliance [mailto:info@metvanalliance.org]

Sent: Monday, February 19, 2018 6:15 AM

To: Tombs, Brenda SDPR:EX

Subject: Re: MVA Meeting Follow-up,

Hi Brenda,

We have indeed extended an invitation to the minister of transportation, but the focus of our event is transit affordability and poverty reduction. It seems March 17th was a popular date. We would like to try March 10th instead.

Is the minister available to attend the MVA Fares Fair Transit Assembly of 300+ people on March 10th between 1 and 3pm in Vancouver? Please see our attached invitation and more information on our proposals. We invite Minister Simpson to hear and respond to his constituents on the impact of transit fares on poverty reduction and would give minister Simpson an opportunity to share the progress on the poverty reduction strategy with attendees.

As for your second question. We would like to meet in April following the completion of the the community consultations. We have been attending the consultations as the minister suggested.

Best wishes,

Tracey Maynard,

On Tue, Jan 30, 2018 at 4:27 PM, Tombs, Brenda SDPR:EX < Brenda. Tombs@gov.bc.ca > wrote:

Hi Tracey,

Thanks for your email and thank you for taking the time to meet with Minister Simpson and myself on January 23rd. The minister isn't able to attend the transit meeting on March 17th due to prior commitments that weekend. Have you also extended an invitation to the Minister of Transportation?

Regarding meeting with the minister about the poverty reduction strategy, is this something you wanted to do before we finish with the province wide community consultations in March or would later in the spring work? I ask because his spring schedule is pretty tight with the legislative sitting starting up in February. Let me know your thoughts. Thanks.

Brenda

Brenda Tombs

Executive Assistant

Honourable Shane Simpson

Minister of Social Development and Poverty Reduction

C: 250.361.8147

From: Info Metro Vancouver Alliance [mailto:info@metvanalliance.org]

Sent: Wednesday, January 24, 2018 5:28 PM

To: Tombs, Brenda SDPR:EX Subject: MVA Meeting Follow-up,

Dear Minister Simpson and Brenda,

Thank you for meeting with our delegation of MVA leaders yesterday regarding the Disability Clawback of CPP benefits.

We appreciate your thoughtful response and will be sending a delegation to the Forums as you recommended and will continue in our collaboration with Trish and others from the Poverty Reduction Coalition.

We would like to schedule a meeting with you in April to follow-up on this and the other pieces of the poverty reduction legislation and regulation. Please let us know when you can meet with us and we will schedule accordingly. We are unavailable between April 20th and April 30th due to our regional training schedule.

As requested, we have attached the photo of our group and the following videos clips from MVA Provincial Election Accountability Assembly on April 4, 2017.

Video of John Horgan and Andrew Weaver speaking to their commitment to ending the clawback.

Video of AJ Brown's testimony

Videos of all commitments made at the assembly

We are in the process of organizing Fares Fair; affordable transit for all event to showcase our proposals for the TransLink Fare Review process that were crafted over several years of listening and working with civil society organizations on the impact of transit fares on families, communities and the institutions themselves.

As your constituents, members of MVA invite you to attend to hear and respond to the impacts of transit fare costs on March 17th at 1:30-3:30pm in Vancouver. If this date does not work, please let us know as we can be flexible due to your demanding schedule in the legislature.

Once again, thank you for meeting us and we look forward to working with you on the poverty reduction strategy for our province and following through on John Horgan's commitment to end the clawbacks of CPP for those on disability benefits in BC.

From: Tombs, Brenda SDPR:EX

Sent: Thursday, February 15, 2018 12:52 PM

To: Osborn, Lynn LASS:EX
Cc: Tombs, Brenda SDPR:EX
Subject: RE: Question re: Disability act

Hi Lynn,

So here's what staff have told me about this situation. Let me know if you have any more questions, ok?

Brenda

The BC Employment and Assistance (BCEA) program is an income- and asset-tested program. Eligibility for assistance is based on a number of factors, including family size and clients' assets and income from all sources.

In a marriage, the income and assets of a spouse must be equally available to the other, so these are included in the calculation of eligibility for assistance. Married or common-law partners are also expected to share certain expenses, such as rent and bills, so the assistance rate for a couple is less than the sum for two individuals.

Clients whose total family income does not exceed assistance rates may be eligible for a top-up.

From: Osborn, Lynn [mailto:Lynn.Osborn@leg.bc.ca] Sent: Wednesday, February 14, 2018 10:55 AM

To: Tombs, Brenda SDPR:EX

Subject: RE: Question re: Disability act

Hi Brenda, sorry for the delay.

s.22

Hope that helps.

Lynn Osborn | Contstituency Assistant to John Horgan, MLA, Langford-Juan de Fuca #122-2806 Jacklin Road, Victoria BC V9B 5A4 | P: 250-391-2801 | F: 250-391-2804

E: Lynn.Osborn@leg.bc.ca

Office Hours: Monday to Friday, 10 am to 4 pm

From: Tombs, Brenda SDPR:EX [mailto:Brenda.Tombs@gov.bc.ca]

Sent: February 6, 2018 3:08 PM

To: Osborn, Lynn < Lynn.Osborn@leg.bc.ca > Subject: FW: Question re: Disability act

Hi Lynn,

Can you clarify your question a bit more? Below is what staff are asking. Let me know your thoughts. Thanks.

Brenda

Hi Brenda.

This sounds more like an eligibility question to me. Is the constituent referring to the support amount? Here is our shelter allowance wording that talks about how support allowance is calculated:

The BC Employment and Assistance (BCEA) program is an income- and asset-tested program, intended to assist people temporarily while they find work and support those with a disability who are not able to fully participate in the workforce. The payment of assistance is based on ongoing financial eligibility, which includes a number of factors including family size, living situation, and the applicant's assets and income from all sources.

Basic assistance consists of a support allowance and a shelter allowance. The support allowance covers the cost of food, clothing, personal and household items. Maximum support allowance rates are based on the composition of the family unit and the age or marital status of the applicant.

The shelter allowance pays actual shelter costs to a maximum amount, and maximum shelter allowance rates are based on the number of persons in the family unit.

For current income assistance and shelter rates, please visit http://www2.gov.bc.ca/gov/content/governments/policies-for-government/bcea-policy-and-procedure-manual/support-and-shelter/support-shelter-and-special-care-facilities

From: Osborn, Lynn [mailto:Lynn.Osborn@leg.bc.ca]

Sent: Monday, February 5, 2018 2:09 PM

To: Tombs, Brenda SDPR:EX Subject: Question re: Disability act

Hi Brenda,

John's constituent asked for information and/or explanation as to why the disability act says that someone who is disabled cannot live with someone without being a dependant.

Thanks in advance, Cheers,

Lynn Osborn | Contstituency Assistant to John Horgan, MLA, Langford-Juan de Fuca #122-2806 Jacklin Road, Victoria BC V9B 5A4 | P: 250-391-2801 | F: 250-391-2804

E: Lynn.Osborn@leg.bc.ca

Office Hours: Monday to Friday, 10 am to 4 pm

From: Tombs, Brenda SDPR:EX

Sent: Monday, February 19, 2018 3:12 PM

To: Born, Amber LASS:EX
Cc: Tombs, Brenda SDPR:EX

Subject: RE: Plecas / S.2 - Bus pass program

Hi Amber,

See below from staff and let me know if you have any more questions, ok?

Brenda

A worker contacted the client a few minutes ago (Monday 19th p.m.) and he states that no, he has not received the BC Transit sticker. His address on file has been confirmed correct for where the Bus Pass Sticker was mailed to.

Staff will be issuing him the \$ 52 Transportation Supplement for February now for this reason.

The client then told the worker that he will be moving soon so a sticker has been house mailed from Victoria to the local EA office 330 in Abbotsford for the client to pick up. A note has been attached to the Bus Pass sticker for the local office to please call the client when it is there and ready for pick up.

\$.22 was also advised that when he moves to his new address he will need to contact the Bus Pass Program separately to update the bus pass case. That it is not automatic from the PWD case, client stated he understands.

From: Born, Amber [mailto:Amber.Born@leg.bc.ca]

Sent: Monday, February 19, 2018 12:05 PM

To: Tombs, Brenda SDPR:EX

Subject: RE: Plecas / S. 2 - Bus pass program

He did. It went into his account Friday morning.

Amber

From: Tombs, Brenda SDPR:EX [mailto:Brenda.Tombs@gov.bc.ca]

Sent: Monday, February 19, 2018 12:04 PM **To:** Born, Amber < Amber.Born@leg.bc.ca > **Subject:** RE: Plecas, S. 2 - Bus pass program

Hi Amber,

No problem, I will check it out. Do you know if §.22 received the direct deposit expected by last Friday?

Brenda

From: Born, Amber [mailto:Amber.Born@leg.bc.ca]

Sent: Monday, February 19, 2018 12:01 PM

To: Tombs, Brenda SDPR:EX

Subject: Plecas / S - Bus pass program

Hi Brenda,

s.22

Thanks,
Amber Boru
Constituency Assistant to
Honourable Darryl Plecas. Speaker
MLA for Abbotsford South

From: Tombs, Brenda SDPR:EX

Sent: Thursday, February 15, 2018 12:49 PM

To: Marks, Beverly LASS:EX
Cc: Tombs, Brenda SDPR:EX

Subject: RE s. 22 /BC Hydro Bill /MLA Barnett

Hi Beverly,

Please see the reply from ministry staff below and let me know if you have any more questions, ok?

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

- Client's request for crisis BC Hydro was reassessed by a Supervisor and Worker this morning (Feb 15th).
- There were extenuating circumstances with Hydro and trauma relating to the Wildfire evacuations that were all contributing factors.
- The client has been approved for \$ 398.82 to BC Hydro to avoid any disconnection
- The client was called and she will be withdrawing her request for a reconsideration

From: Marks, Beverly [mailto:Beverly.Marks@leg.bc.ca]

Sent: Wednesday, February 14, 2018 9:07 AM

To: Tombs, Brenda SDPR:EX

Subject: RE: s. 22 /BC Hydro Bill /MLA Barnett

Hi Brenda, Just heard from BC Hydro that they will hold their disconnect until the 19th in order for the ministry and constituent to figure things out.

Beverly Marks, CA Donna Barnett, MLA Cariboo Chilcotin 250-395-3916 Beverly.marks@leg.bc.ca

From: Tombs, Brenda SDPR:EX [mailto:Brenda.Tombs@gov.bc.ca]

Sent: Tuesday, February 13, 2018 2:10 PM
To: Marks, Beverly <Beverly.Marks@leg.bc.ca>

Subject: RE: S. 22 /BC Hydro Bill /MLA Barnett

Thanks. I'll have staff look into this and let you know when I hear back.

Brenda

Brenda Tombs
Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Marks, Beverly [mailto:Beverly.Marks@leg.bc.ca]

Sent: Tuesday, February 13, 2018 2:07 PM

To: Tombs, Brenda SDPR:EX

Subject: s 22 /BC Hydro Bill /MLA Barnett

Good Afternoon Brenda, Consent form as requested. Thank you

Beverly Marks, CA Donna Barnett, MLA Cariboo Chilcotin 250-395-3916 Beverly.marks@leg.bc.ca

From: Tombs, Brenda SDPR:EX

Sent: Wednesday, February 14, 2018 4:19 PM

To: Butcher, Jared A LASS:EX

Cc: Tombs, Brenda SDPR:EX

Subject: RE: Constituent Inquiry - s. 22

Hi Jared. The ministry received this allegation earlier in the month and are investigating. Could you please give § .2 s 22 the direct line to Prevention and Loss Management Office at 1-866-217-1117, Monday to Friday, 9:00 a.m. to 4:00 p.m. to speak directly with a ministry representative to discuss this case further?

Brenda

From: Butcher, Jared [mailto:]ared.Butcher1@leg.bc.ca]

Sent: Wednesday, February 14, 2018 9:38 AM

To: Tombs, Brenda SDPR:EX

Subject: Constituent Inquiry - \$.22

Hi Brenda,

s.22

CoA attached.

Hope you are well!

Jared Butcher | Constituency Assistant to Hon. Carole James, MLA | Victoria-Beacon Hill 1084 Fort Street, Victoria, BC, V8V 3K4 250.952.4211 | jared.butcher@leg.bc.ca | www.carolejamesmla.ca

From: Tombs, Brenda SDPR:EX

Sent: Wednesday, February 14, 2018 2:17 PM

To: Dix.MLA, Adrian LASS:EX
Cc: Tombs, Brenda SDPR:EX

Subject: FW: Requesting update on a constituent's case

Hi Thuy,

The response from ministry staff is below. Let me know if you have any more questions, ok?

Brenda

s.22

From: Dix.MLA, Adrian [mailto:Adrian.Dix.MLA@leg.bc.ca]

Sent: Friday, February 9, 2018 1:15 PM

To: Tombs, Brenda SDPR:EX

Subject: Requesting update on a constituent's case

Hi Brenda,

I hope this email finds you well. I am wondering if it's possible to request an update on a case that the Ministry currently has with our constituent \$.22 (please see attached for the consent form).

Any information or guidance you have regarding this matter would be appreciated.

Thanks Brenda, Thuy

Thuy Pham | Constituency Assistant | Adrian Dix, MLA Vancouver-Kingsway 5022 Joyce St, Vancouver, BC V5R 4G6 | Phone: 604-660-0314 | Fax: 604-660-1131

From: Tombs, Brenda SDPR:EX

Sent: Thursday, February 8, 2018 2:32 PM

To: Clayton, Ryan LASS:EX
Cc: Tombs, Brenda SDPR:EX

Subject: FW: Case file

Hi Ryan,

Ministry staff have advised me that an Intake Supervisor made telephone contact with §.22 who said that you had explained the application issue and process already, but was thankful the Intake Supervisor had contacted her as well.

\$.22 will be submitting a new application and was provided Intake Supervisor's name and direct contact number for further support if required.

Please let me know if you have any further questions, ok? Thanks.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Clayton, Ryan [mailto:Ryan.Clayton@leg.bc.ca]

Sent: Wednesday, February 7, 2018 9:13 AM

To: Minister, SDPR SDPR:EX

Subject: Case file

Hello Minister's office,

I have been requested by a constituent to look into a matter on her behalf. Her name is §.22 submitted an application for PWD several months ago. She has not heard anything back.

and she

I have attached a certificate of authority to obtain personal information. Could you pass this email to the right person to receive an update to the status of this application?

All the best,

Ryan Clayton Constituency Assistant | Office of Adam Olsen, MLA 250-655-5600

If you want to hear more from your MLA, sign up for our newsletter!

Please be aware that due to the high volume of emails our office receives Adam will be unable to respond personally. Every email is treated confidentially. Thank you for taking the time to write to our office.

Our constituency office is located at #215 – 2506 Beacon Avenue in Sidney (the Landmark Building). Enter through the breezeway where the dentist's offices are located and go up the stairs (or floor '1' on the elevator). We are just down the hallway, look for the blue door!

From: Tombs, Brenda SDPR:EX

Sent: Thursday, February 8, 2018 11:54 AM

To: Chow.MLA, George LASS:EX
Cc: Tombs, Brenda SDPR:EX

Subject: RE: Casework & letter from constituent

Hi Gabe,

Ministry staff have indicated that CLBC is not aware of any other instances of this issue in their system but, they are assessing if there is a risk that requires any action.

I hope that's helpful. Thanks.

Brenda

From: Chow.MLA, George [mailto:George.Chow.MLA@leg.bc.ca]

Sent: Monday, February 5, 2018 5:03 PM

To: Tombs, Brenda SDPR:EX Cc: Senecal, Gabe LASS:EX

Subject: RE: Casework & letter from constituent

Hi Brenda,

I should have been more specific in my previous email. I meant to inquire if CLBC's investigation had found issue with the way the Act had been applied. \$.22 , he hopes CLBC or the Ministry can comment on his previous comments.

Let me know if you need further clarification.

Best,

Gabe Senecal | Constituency Assistant to George Chow, MLA Vancouver-Fraserview (604) 660-2035 | #112 -2609 E 49th Ave, Vancouver BC V5S 1J9 | <u>Gabe.Senecal@leg.bc.ca</u>

From: Tombs, Brenda SDPR:EX [mailto:Brenda.Tombs@gov.bc.ca]

Sent: Friday, February 2, 2018 10:58 AM

To: Chow.MLA, George < George.Chow.MLA@leg.bc.ca>

Subject: RE: Casework & letter from constituent

Hi Gabe. When we last spoke about this case in November I had sent you the messaging from CLBC and we closed the file. I believe I asked you at the time to let me know if there were any more questions about this case, and I didn't hear back. Is there anything further § 22 would like us to do for him?

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Chow.MLA, George [mailto:George.Chow.MLA@leg.bc.ca]

Sent: Thursday, February 1, 2018 12:58 PM

To: Tombs, Brenda SDPR:EX

Subject: RE: Casework & letter from constituent

Hi Brenda,

Are there any additional details available on this issue, in regards to \$.22 case?

Gabe Senecal | Constituency Assistant to George Chow, MLA Vancouver-Fraserview (604) 660-2035 | #112 -2609 E 49th Ave, Vancouver BC V5S 1J9 | Gabe.Senecal@leg.bc.ca

From: Tombs, Brenda SDPR:EX [mailto:Brenda.Tombs@gov.bc.ca]

Sent: Thursday, November 2, 2017 3:32 PM

To: Chow.MLA, George < George.Chow.MLA@leg.bc.ca >

Subject: RE: Casework & letter from constituent

Thanks Gabe. Let me look in to this and I'll get back to you.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147 W: 604.775.2277

From: Chow.MLA, George [mailto:George.Chow.MLA@leg.bc.ca]

Sent: Thursday, November 2, 2017 1:58 PM

To: Tombs, Brenda SDPR:EX Cc: Senecal, Gabe LASS:EX

Subject: Casework & letter from constituent

Hello Brenda,

This is a letter summarizing this constituent's concern about an interpretation of his profession. His contact info is as follows:

s.22

s.22

Please advise if you have any suggestions about what may be done on my end to assist this constituent.

Gabe

Gabe Senecal | Constituency Assistant to George Chow, MLA for Vancouver-Fraserview (604) 660-2035 | #112 - 2609 E 49th Ave, Vancouver BC V5S 1J9 | Gabe.Senecal@leg.bc.ca

From: Tombs, Brenda SDPR:EX

Sent: Friday, February 2, 2018 11:42 AM

To: s.22

Cc: Tombs, Brenda SDPR:EX

Subject: RE: Deceased's Possessions...Urgent

Hi Wendy,

Thank you for your email. I've sent your warm wishes along to Shane.

Since this is time sensitive, your best bet would be to ask your MLA's office to work with BC Housing to let you into the suite. Our ministry only assists with payment of benefits to clients and assistance with costs for the deceased. We wouldn't be able to help with getting access to the suite, only BC Housing can do that. Your MLA is Melanie Mark, which I'm sure you're aware of. Her staff can speak to BC Housing and assist you with this. I hope this is helpful?

Good luck and thanks.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction

----Original Message----

From: s. 22

Sent: Thursday, February 1, 2018 4:24 PM

To: Minister, SDPR SDPR:EX

Subject: Deceased's Possessions...Urgent

Dear Honourable Shane Simpson,

s.22

Hopefully you can handle this situation with expedience as there is a time line to work with.

s 22

The Public Trustee has signed off on this case, as well as your Ministry who paid for the internment. There was a next of kin but he has no interest in handling the estate and our building's property manager says everything will be dumped. BC Housing, I'm sure, is gearing up to dump the stuff soon so the suite will be ready to rent out.

s.22

s.22

Thanks for shining any light on this that you can.

Sincerely

s.22

From: Sent: To: Cc: Subject:	Tombs, Brenda SDPR:EX Friday, February 2, 2018 11:17 AM 'FTBU Foundation' Tombs, Brenda SDPR:EX RE: Local Non-Profit			
Hi Phil,				
I hope you're doing well. I've had a chance to talk to the folks at MCFD about FTBU and the work you do. They appreciate the need you're filling in the community but would only be able to consider funding if a proposal was submitted. If you wanted to send something to them you can send it to mcf.info@gov.bc.ca and go from there.				
I hope that's helpful to you! Thank	KS.			
Brenda				
Brenda Tombs Executive Assistant Honourable Shane Simpson Minister of Social Development and Poverty Reduction C: 250.361.8147				
From: FTBU Foundation [mailto:ir Sent: Tuesday, January 16, 2018 To: Tombs, Brenda SDPR:EX Subject: Re: Local Non-Profit				
Hi Brenda,				
Thanks for the email and really	appreciate you following up with MCFD.			
Look forward to hearing from y	ou.			
Best,				
p: 778-229-7445 e: info@bottomsupfoundation.com w: www.bottomsupfoundation.com				
On Tue, Jan 16, 2018 at 11:42	AM, Tombs, Brenda SDPR:EX < Brenda.Tombs@gov.bc.ca > wrote:			
Hi Phil,				

Sorry for the delay on this. I'll follow up with MCFD and see where they're at with this. I'll let you know once I have more information. Thanks.
Brenda
Brenda Tombs
Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: <u>250.361.8147</u>
From: FTBU Foundation [mailto:info@bottomsupfoundation.com] Sent: Monday, January 8, 2018 1:21 PM
To: Tombs, Brenda SDPR:EX Subject: Re: Local Non-Profit
Good Afternoon Brenda,
Hope this email finds you doing well and happy new year!
I just wanted to follow-up with you and Minister Simpson in regards to our meeting on November 10th, 2017.
Thank you for your time and I look forward to hearing back from you.

2

Sincerely,
Philip Burgess
Director
p: <u>778-229-7445</u>
e: info@bottomsupfoundation.com
w: www.bottomsupfoundation.com
On Thu, Dec 7, 2017 at 11:48 AM, FTBU Foundation < info@bottomsupfoundation.com > wrote:
Hi Brenda,
Thanks for getting back to me and happy to hold off until the new year.
Have a wonderful holiday and I look forward to continuing our discussion in 2018!
Sincerely,
Phil Burgess
<u>778-229-7445</u>
On Wed, Dec 6, 2017 at 11:11 AM, Tombs, Brenda SDPR:EX < Brenda.Tombs@gov.bc.ca > wrote:
Hi Phil,

Sorry for the delay. I'm not sure the status of this yet. The minister is away now until the week of Dec 18 and then we will be launching in to the holiday season, so it might be best to wait until the new year. How about we pick this up in January?
Thanks.
Brenda
Brenda Tombs
Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: <u>250.361.8147</u> W: <u>604.775.2277</u>
From: FTBU Foundation [mailto:info@bottomsupfoundation.com] Sent: Tuesday, November 28, 2017 4:36 PM To: Tombs, Brenda SDPR:EX Subject: Re: Local Non-Profit
Good Afternoon Brenda,
Hope you have had a wonderful start to the week.
I wanted to follow up with you in regards to our meeting with Minister Simpson, Assistant Deputy Minister Debi Upton, and yourself on the morning of Friday, November 10th.
You mentioned that the ministry staff, specifically the Ministry of Children and Family Development, would be reviewing the information and sharing it amongst them. I was wondering if you had herd back from anyone interested in learning more about our organization and its impact on the DTES's marginalized population?

involved with Vancity Community Foundation as well as Vancouver District Labour Council to set up a meeting in an effort to share more information about our cause and to see if there are any possibilities for a partnership.
Please feel free to share with me any information that you believe might be helpful to our cause.
Thank you for your time and look forward to hearing back from you.
Sincerely,
Phil Burgess
Executive Director
<u>778-229-7445</u>
info@bottomsupfoundation.com
•
On Fri, Nov 10, 2017 at 3:50 PM, FTBU Foundation < info@bottomsupfoundation.com > wrote:
Sounds great Brenda.
I'll touch base with you then.
Best,
Phil Bugess
•

As Minister Simpson had suggested during our meeting, we have begun reaching out to key individuals

On Fri, Nov 10, 2017 at 3:35 PM, Tombs, Brenda SDPR:EX < Brenda.Tombs@gov.bc.ca > wrote:
Hi Phil,
It was great to meet you and Liam too and hear all about your work. Thanks for coming by.
I've sent this information along to our ministry staff and they have committed to sharing it with their counterparts in
MCFD.
I can't share their email addresses with you as they are internal, but if you'd like to follow up in a few weeks, feel free to
get in touch with me and I can find out information for you. How does that sound?
Brenda
Brenda Tombs
Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: <u>250.361.8147</u> W: <u>604.775.2277</u>
From: FTBU Foundation [mailto:info@bottomsupfoundation.com] Sent: Friday, November 10, 2017 12:42 PM
To: Tombs, Brenda SDPR:EX Subject: Re: Local Non-Profit
Good Afternoon Brenda,
Thank's again for giving me the opportunity to present to Minister Simpson, Mrs. Upton and yourself on our efforts. It was great meeting all of you!

Attached you will find our double-sided 1 pager and presentation deck for you to share.
Would it be possible to receive the recipient's email's that you share this information with?
Thank you in advance and have a wonderful long weekend!
Sincerely,
Phil Burgess
<u>778-229-7445</u>
•
On Wed, Oct 11, 2017 at 1:02 PM, Tombs, Brenda SDPR:EX < Brenda.Tombs@gov.bc.ca > wrote:
Great, thanks so much. See you then.
Brenda
Duou de Tambe
Brenda Tombs
Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: <u>250.361.8147</u> W: <u>604.775.2277</u>

From: Foundation [mailto:info@bottomsupfoundation.com] Sent: Wednesday, October 11, 2017 1:02 PM To: Tombs, Brenda SDPR:EX Subject: Re: Local Non-Profit Hi Brenda, Yes, I will be able to meet with him at 9am. Thanks for letting me know. Best, Phil p: <u>778-229-7445</u> e: info@bottomsupfoundation.com w: www.bottomsupfoundation.com On Oct 11, 2017, at 1:01 PM, Tombs, Brenda SDPR:EX < Brenda. Tombs@gov.bc.ca > wrote: Hi Phil,

Would you be available to meet with Shane at 9am instead of 11am? He's had a conflict come up now from 10am to Noon.

Let me know and sorry about the change.
Brenda
Brenda Tombs
Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: <u>250.361.8147</u> W: <u>604.775.2277</u>
From: FTBU Foundation [mailto:info@bottomsupfoundation.com] Sent: Tuesday, October 10, 2017 6:02 PM To: Tombs, Brenda SDPR:EX Subject: Re: Local Non-Profit
Hi Brenda,
I would be happy to come by his office on the 10th.
Thank you.
Phil
On Tue, Oct 10, 2017 at 1:40 PM, Tombs, Brenda SDPR:EX < Brenda.Tombs@gov.bc.ca> wrote:
Hi Philip,

That will work. Did you want to meet him at his constituency office? It's located at <u>2365 East Hastings</u> <u>St</u> , at Nanaimo. Alternatively, he could also come to you. Let me know. Thanks.
Brenda
From: FTBU Foundation [mailto:info@bottomsupfoundation.com] Sent: Tuesday, October 10, 2017 1:22 PM To: Tombs, Brenda SDPR:EX Subject: Re: Local Non-Profit
Good Afternoon Brenda,
Thank you very much for getting back to me.
I would love to meet at 11am on Friday, November 10th if that is still available?
Sincerely,
Philip Burgess
<u>778-229-7445</u>
On Tue, Oct 10, 2017 at 10:48 AM, Tombs, Brenda SDPR:EX < Brenda.Tombs@gov.bc.ca> wrote:
Hi Philip,
Thank you for your email. The minister would be pleased to meet with you. We're currently booking meetings for him in November. Would you have some time on Fri, Nov 10 th ? The minister could meet at 10am. 11am or 1pm.

Let me kno	w your tho	oughts. Thank	S

Brenda

Brenda Tombs

Executive Assistant

Honourable Shane Simpson

Minister of Social Development and Poverty Reduction

C: <u>250.361.8147</u> W: <u>604.775.2277</u>

From: FTBU Foundation [mailto:info@bottomsupfoundation.com]

Sent: Tuesday, October 3, 2017 11:47 AM

To: Minister, SDPR SDPR:EX Subject: Local Non-Profit

Dear Minister Simpson,

My name is Philip Burgess and I am writing to you on behalf of my registered non-profit organization (S-0065993) in hopes that I could schedule a meeting with you in your capacity as Minister and MLA for Vancouver-Hastings.

Founded in early 2016, our non-profit, 'From The Bottom Up Foundation', provides diaper assistance to families of Vancouver's Downtown Eastside. What makes our organization truly unique among other diaper support programs in Canada is our long-term commitment to each child and family we support. By supporting the family with diapers every month until the child is fully potty-trained, our approach allows us to provide and measure the longer-term positive impacts that a consistent and reliable diaper supply can have upon those in need. We are not simply providing a temporary relief to those in need, we are building trust with those who need it most, in hopes to give these families a fighting chance of escaping poverty.

By committing to each family until they no longer are in need of diapers, our reach is much smaller than that of other diaper support programs, but our impact is greater as we have the ability to build a lasting bond with each family. In little over 20 months, we have supported 37 families with diapers when they needed it most, ultimately distributing over 64 000 diapers in the process.

Given your position as Minister of Social Development and Poverty Reduction, I urge you to take a look at the information attached and see for yourself the impact diapers make to those in need. Our efforts will continue regardless of

the outcome of this meeting, but with your help and support, we might be able to tackle the problem of supporting those families on our growing waiting list.
I look forward to hearing from you Minister Simpson.
Sincerely,
Philip Burgess
Founder
<u>778-229-7445</u>
info@bottomsupfoundation.com



From: Tombs, Brenda SDPR:EX

Sent: Friday, February 2, 2018 10:13 AM **To:** Tegart.MLA, Jackie LASS:EX

Cc: Tombs, Brenda SDPR:EX

Subject: FW: s. 22

Hi Lori,

Please see the note from staff below on this and let me know if you have any more questions, ok? Thanks.

Brenda

s.22

Begin forwarded message:

From: "Tegart.MLA, Jackie LASS:EX" < Jackie.Tegart.MLA@leg.bc.ca>

Date: January 30, 2018 at 1:35:21 PM PST

To: "Tombs, Brenda SDPR:EX" < Brenda.Tombs@gov.bc.ca>

Subject: RE: S.22

Thank you so much for this Brenda. For certainty, can you confirm that no provisions have been made by the Ministry to support \$.22

Also, when you indicate that a "package has been prepared for her" does that mean that the Ministry is considering an appeal? If so, when would that be decided and what criteria is used to determine whether \$.2 might be eligible for additional supports?

Thanks Brenda!

Cheers, Lori From: Tombs, Brenda SDPR:EX [mailto:Brenda.Tombs@gov.bc.ca]

Sent: Tuesday, January 30, 2018 1:10 PM

To: Tegart.MLA, Jackie < Jackie.Tegart.MLA@leg.bc.ca> Cc: Tombs, Brenda SDPR:EX < Brenda.Tombs@gov.bc.ca >

Subject: RE s 22

Hi Lori. Here's what staff had to say about this case:

s.22

Let me know if you have any more questions ok? Thanks.

Brenda

Brenda Tombs

Executive Assistant Honourable Shane Simpson Minister of Social Development and Poverty Reduction C: 250.361.8147

From: Tegart.MLA, Jackie [mailto:Jackie.Tegart.MLA@leg.bc.ca]

Sent: Tuesday, January 30, 2018 10:09 AM

To: Tombs, Brenda SDPR:EX

Subject: s.22

Hi Brenda,

s.22

Could you confirm if this was the hardship support, and/or if there

is any additional support that she can access for this month?

Thank you so much!

Cheers,



Lori Pilon

Constituency Assistant to MLA Jackie Tegart Fraser Nicola 405 Railway Avenue, PO Box 279 Ashcroft, British Columbia VOK 1A0 Office: (250) 453-9726

Office: (250) 453-9726 Toll Free : 1 (877) 378-4802

From: S.22

Sent: Tuesday, January 30, 2018 9:56 AM

To: Tegart.MLA, Jackie < <u>Jackie.Tegart.MLA@leg.bc.ca</u>>

Subject: RE: consent form received

s.22

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From: Tegart.MLA, Jackie < <u>Jackie.Tegart.MLA@leg.bc.ca</u>>

Sent: Friday, January 26, 2018 12:13:04 PM

To: S.22

Subject: RE: consent form received

Our pleasure, 's.2 that is what we are here for. I hope you will receive assistance asap!

From: S 22

Sent: Friday, January 26, 2018 12:12 PM

To: Tegart.MLA, Jackie < Jackie.Tegart.MLA@leg.bc.ca>

Subject: Re: consent form received

Thank you so much for your time on this and for helping ... It is greatly appreciated.

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From: Tegart.MLA, Jackie < Jackie.Tegart.MLA@leg.bc.ca>

Sent: Friday, January 26, 2018 11:50:28 AM

To: s.22

Subject: consent form received

Hi s.2,

I just wanted to drop you a note letting you know we have received your consent form and forwarded it with your concerns to the Ministry of Social Development and Poverty Reduction. The Ministry will either contact you directly or send a response to our office which we will forward to you.

Cheers,



Monika Walker

Constituency Assistant to MLA Jackie Tegart Fraser Nicola 405 Railway Avenue, PO Box 279 Ashcroft, British Columbia VOK 1A0

Office: (250) 453-9726 Toll Free: 1 (877) 378-4802