From: Van Wensem, Casey SDPR:EX To: Tombs, Brenda SDPR:EX Subject: Correspondence approvals

Date: Wednesday, July 4, 2018 10:36:11 AM Incoming 195954.pdf Incoming 195954-1.pdf Attachments: s.22

Hi Brenda,

Another letter for you to review. OK to send this one to staff for a Reply Direct?

Thanks,

From: <u>Van Wensem, Casey SDPR:EX</u>
To: <u>Squance, Leah SDPR:EX</u>

Subject: RE: Telus Bill

Date: Tuesday, July 3, 2018 2:22:39 PM
Attachments: Telus Usage June 2018.pdf

Telus Usage May 2018.pdf

Oh sorry, those numbers must have been from the previous month. It was actually 3.86GB for MSS' iPad and 16.36GB for his Samsung. So he used just over 20GB, which is already over the shared limit, and then there was another 4GB and a bit split between everyone else. So the total was actually 24GB.

The bottom tables in the attached docs show the usage breakdown for each device for the last two months if you'd like to compare.

From: Squance, Leah SDPR:EX Sent: Tuesday, July 3, 2018 2:03 PM To: Van Wensem, Casey SDPR:EX

Subject: RE: Telus Bill

So MSS used 10.75 of the 18GB? And the rest of us the remaining 7.25?

From: Van Wensem, Casey SDPR:EX Sent: Tuesday, July 3, 2018 12:09 PM

To: Squance, Leah SDPR:EX Subject: RE: Telus Bill

His iPad is on the bill. Usage for that was just over 4GB. From what I understand the iPad can only access data from the shared pool, but doesn't contribute anything.

Usage for his smartphone (I forgot it's a Samsung, not an iPhone) was 6.75 GB.

I've attached the billing details for each device too if that helps.

From: Squance, Leah SDPR:EX

Sent: Tuesday, July 3, 2018 11:50 AM To: Van Wensem, Casey SDPR:EX

Subject: RE: Telus Bill

Does MSS' ipad get captured by this? (He doesn't have an iphone, but he has the Samsung Galaxy plus iPad).

Can you tell me how much data he used?

From: Van Wensem, Casey SDPR:EX Sent: Friday, June 29, 2018 3:11 PM

To: Squance, Leah SDPR:EX

Subject: Telus Bill

Hi Leah,

I just got our Telus bill for June and I noticed we have a bunch of data charges that we weren't getting before. We've never gone over on data before, but this time there's an extra \$287 in usage charges - \$200 is for phone data and the rest is for laptop tethering data. It looks like most of the shared data was used on MSS' iPhone, so then everyone got extra charges for going over the shared limit. I phoned Telus, and they said that we already have the maximum data for our account – it's 18GB shared between 6 users. They'll have some new plans coming out this summer but for now that's all we can get. It makes sense that there was more data usage during a non-session month with more travel. Might be a good thing to be aware of over the rest of the summer though. Anyway just thought I should flag that for you before the bill goes on my pCard.

Thanks,

From: Van Wensem, Casey SDPR:EX
To: Tombs, Brenda SDPR:EX
Subject: RE: Correspondence approvals
Date: Wednesday, July 4, 2018 12:07:35 PM

Sounds good, thanks!

-Casey

From: Tombs, Brenda SDPR:EX

Sent: Wednesday, July 4, 2018 11:50 AM To: Van Wensem, Casey SDPR:EX Subject: RE: Correspondence approvals

Hi. Agree with you on the s. and s 22 letters. As for the s.22 letter, can you be sure to show Leah (and she will show MSS) as he wants to see all letters from MLAs now. I also think we should have staff follow up directly on this, rather than a rush minister's response, but please let me know what Leah says. Sound ok?

From: Van Wensem, Casey SDPR:EX Sent: Thursday, June 28, 2018 2:33 PM

To: Tombs, Brenda SDPR:EX

Subject: Correspondence approvals

Hi Brenda,

A few letters for your review:

195924 **S**. – Let me know if any response is required or if we can just FYI. Leah has the report with her right now.

195942 **s.2** : – Rush Minister Response, unless you'll be working directly with the MLA's office on this.

195943 **S.22** – Redirect to MAH.

Thanks,

From: Van Wensem, Casey SDPR:EX
To: Tombs, Brenda SDPR:EX
Subject: RE: Correspondence approvals
Date: Wednesday, July 4, 2018 11:43:47 AM
Attachments: Correspondence approvals.msg

Correspondence approvals.msg

OK sounds good.

Also, I'm wondering if you got a chance to take a look at the other correspondence emails I sent over last week. They're attached her. I couldn't find responses to these, but I may have missed something.

Thanks!

-Casey

From: Tombs, Brenda SDPR:EX

Sent: Wednesday, July 4, 2018 11:36 AM To: Van Wensem, Casey SDPR:EX Subject: RE: Correspondence approvals

Hi Casey,

Yes, I agree, let's have staff follow up directly. Thanks.

Brenda

From: Van Wensem, Casey SDPR:EX Sent: Wednesday, July 4, 2018 10:36 AM

To: Tombs, Brenda SDPR:EX

Subject: Correspondence approvals

Hi Brenda,

Another letter for you to review. OK to send this one to staff for a Reply Direct?

Thanks,

From: Van Wensem, Casey SDPR:EX
To: Trimble, Brett FIN:EX
Subject: RE: Minister"s Samsung phone
Date: Wednesday, July 4, 2018 10:40:54 AM

Yes that works, thanks!

From: Trimble, Brett FIN:EX

Sent: Wednesday, July 4, 2018 10:40 AM To: Van Wensem, Casey SDPR:EX Subject: Re: Minister's Samsung phone

Sure thing, let's go with the 1:00 time slot if that works.

Regards, Brett

From: Casey.VanWensem@gov.bc.ca

Sent: July 4, 2018 10:19 AM To: Brett.Trimble@gov.bc.ca

Subject: Minister's Samsung phone

Hi Brett,

We got some pretty crazy data charges on our Telus bill last month, and most of it was from data usage on Minister Simpson's Samsung Galaxy phone. Would you be able to check out his settings to make sure that he's doing all the right things to conserve data usage? He's here today with his phone and will likely be in the office for a bit around 11:30 or 1pm.

Thanks,

From: Van Wensem, Casey SDPR:EX
To: Simpson, Shane SDPR:EX
Subject: FW: Data charges fo \$.17
Date: Thursday, July 5, 2018 4:38:57 PM

Good afternoon,

Forwarding this message from Lana at Ralph's Radio to let you know that Telus has given us a partial refund on our data usage.

-Casey

From: Lana Garraway [mailto:lana@ralphs.ca]

Sent: Thursday, July 5, 2018 4:32 PM To: Van Wensem, Casey SDPR:EX Subject: RE: Data charges for s.17

Hi Casey,

I just got off the phone with Corporate Public Service,

The rep I spoke to credited the data usage 50%.

They then placed him on the \$50 10GB data plan for this month as the account was maxed out. This is only \$20 more than his current and will ensure you wont pay more in overages. She will then change him back to the \$30 3Gb plan after this bill cycle.

Enjoy your evening!

Lana Garraway Ralph's Radio Ltd.

815 View St, Victoria BC V8W 1K1

Cellular: (250)896-4866 Office: 778-404-7232

Please note: I have a new email address lana@ralphs.ca

www.ralphs.ca



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From: Van Wensem, Casey SDPR:EX <Casey.VanWensem@gov.bc.ca>

Sent: July 4, 2018 2:57 PM

To: Lana Garraway < lana@ralphs.ca>

Subject: Data charges for s.17

Hi Lana,

Thanks for your help in sorting out the charges on our Telus bill for account #33109534012. With Brett's help, we determined that the bulk of the data usage was coming from a single app called S Photo Editor on Minister Simpson's Samsung Galaxy phone \$.17

. Normal usage for that device is around 4-6GB of data per month, but for the June bill, usage was over 16GB. Brett determined that almost all of the extra data being used was background data from the S Photo Editor app. When we opened the app, it looked like it had never been used, and Minister Simpson said that he didn't even know the app existed. So the app must have been running in the background somehow and using up loads of data, without even being opened. We've deleted the app now so hopefully we won't run into the problem anymore.

Thanks again,

From: Van Wensem, Casey SDPR:EX To: Squance, Leah SDPR:EX

Subject: FW: Parliamentary Secretary Letterhead Thursday, July 5, 2018 2:43:37 PM Date:

Attachments: Ministry Letterhead.pdf

Ltrhd - Minister.dotx

Hi Leah.

You don't need to read my whole conversation with Greg below - I'm just sending it over for context. The long and short of it is that I asked Greg about changing the Parl Sec letterhead, and he said that if we want to make changes, the best way would be to get CU to place an order with the Queen's Printer. That would also mean that they have to destroy their current stock of letterhead, which sounds like a big job, but is something they're willing to do.

It also looks like CU is using a different letterhead for the Minister than what we have in the office here. The PDF attached here is our version and the Word doc is the one CU uses. Again, if we want them to change their version, we'd have to get them to order new stock from the Queen's Printer and destroy their current stock. Not sure how much of a priority any of that is, but Greg said he's happy to help with whatever direction we want to go.

Thanks.

-Casey

From: Visco, Greg SDPR:EX

Sent: Thursday, July 5, 2018 12:02 PM To: Van Wensem, Casey SDPR:EX

Subject: RE: Parliamentary Secretary Letterhead

Hi again Casey,

The letterheads I sent over are all we use here as far as I know. They've been pre-printed in cubbies by sig level (Minister, DM, ADM, CU) on the buff paper since I arrived here.

QP will certainly produce what we provide them (sometimes correctly – at ENV they send us a whole box in color on white paper instead of buff... that sucked), but they don't make any of the decisions around how they should look, that would be an MO decision I believe. As far as I understand it, It's really up to the Minister appointed whether he wants to use the sunrise logo, or the BC crest with the stag, how the footer should look and what would be on it etc.

When government changed over at ENV, I reformatted the letterheads and then the MO approved them before we requested that QP produce a batch for us. I also adjusted the DM/ADM etc. ones to mirror the format of the style chosen by the MO over there.

As far as doing up something to match the PDF that you sent over, I could try, but the font is going to be a question mark, especially since I don't have a full version of Adobe Acrobat that would allow me

to make the text highlightable and copiable as well as allow be to reformat the PDF back into a word doc. I also think we should use the full ministry name rather than just Ministry of Social Development, but that's really not my call ©

As a final comment, if we do update the letterhead, we are going to have to destroy all the currently printed stuff and re-print them all. That will take us some time and it's just me and my coordinator here this week so we are pretty short staffed (I was the only one here for the past 2 days). Just something to consider.

I think the best option would be for you guys to have a look at what letterhead you want to use, send it over to our generic box with a CC to myself and Ad (So she's aware) and we can look to make those changes and be consistent going forward. How does that sound?

Cheers,

Greg

Greg Visco 778 698-4835

From: Van Wensem, Casey SDPR:EX Sent: Thursday, July 5, 2018 11:29 AM

To: Visco, Greg SDPR:EX

Subject: RE: Parliamentary Secretary Letterhead

Hi Greg,

Thanks for sending those over. You're right, the previous letterheads must have been done up before you were here. The PDF that I scanned of the MO letterhead seems to be the preference of our staff here. Val says that we ordered that one from the Queen's Printer, so I might look into ordering some for the Parliamentary Secretary from there as well. That way we could get them printed on the fancy coloured paper as well.

For your purposes, how much do you guys use those letterheads that you sent over? I'm thinking it would make sense for all of the letters to look roughly the same, whether they come from CU or our office. Do you think it would be possible to do up a digital version for both the Minister and Parliamentary Secretary that match the one from the Queen's Printer? It would be useful for us to have digital versions of those as well.

Thoughts?

-Casey

From: Visco, Greg SDPR:EX

Sent: Thursday, July 5, 2018 11:11 AM To: Van Wensem, Casey SDPR:EX

Subject: RE: Parliamentary Secretary Letterhead

Hi Casey,

Attached are the two letterheads that I have here for the Minister and Parl Sec on our LAN. Neither look like the ones you've sent over. The ones we have all use the Arial font to match the font for the body of the response (at least I'm assuming so). I don't have any history on these as they all seemed to get updated here the week after the appointments were made last July (All our files say they were last updates July 20/21, 2017) and I didn't come over to this ministry until March of this year.

At the end of the day, we want to be using letterheads that you guys prefer so happy to work with you to come up with something that works for you guys.

What are your thoughts?

Thanks,

Greg

Greg Visco 778 698-4835

From: Van Wensem, Casey SDPR:EX Sent: Thursday, July 5, 2018 10:57 AM

To: Visco, Greg SDPR:EX

Subject: Parliamentary Secretary Letterhead

Hi Greg,

A while ago the CU put together a letterhead for Parliamentary Secretary Elmore. Our MO staff would like to make some changes to the letterhead – basically we'd like it to match the Minister's letterhead, but with the Parliamentary Secretary job title on it. I did some editing to the doc you guys sent over to make the changes, but I don't seem to have the right font to make it look right. Would you guys be able to put it in the right font and also make sure it's formatted right to make it look all nice? I've attached a scan of the Minister's letterhead for reference.

Thanks for your help,

From: Van Wensem, Casey SDPR:EX
To: Tombs, Brenda SDPR:EX
Subject: Correspondence approvals Jul 11
Date: Wednesday, July 11, 2018 10:44:12 AM
Attachments: s,2 Incoming 196011.pdf

s.2 Incoming 196011.pdf s.22 Incoming 196012.pdf

Good morning Brenda,

Here are a few pieces of correspondence for you to review:

196011 s.22 — Minister Draft

196012 **s.22** – FYI

196023 - FOI Request

Thanks,

From: Van Wensem, Casey SDPR:EX

To: <u>Grant, Lisa MAH:EX</u>
Subject: HAP Report Letter

Date: Wednesday, July 11, 2018 12:02:34 PM

Attachments: 2018-07-11 - HAP Report - Local Govt Letter - Campbell River.docx

2018-07-11 - HAP Report - Local Govt Letter - Comox Valley Regional District.docx

2018-07-11 - HAP Report - Local Govt Letter - Comox.docx
2018-07-11 - HAP Report - Local Govt Letter - Courtenay.docx
2018-07-11 - HAP Report - Local Govt Letter - Cranbrook.docx
2018-07-11 - HAP Report - Local Govt Letter - Cumberland.docx
2018-07-11 - HAP Report - Local Govt Letter - Fort St. John.docx
2018-07-11 - HAP Report - Local Govt Letter - Merritt.docx
2018-07-11 - HAP Report - Local Govt Letter - Parksville.docx
2018-07-11 - HAP Report - Local Govt Letter - Penticton.docx
2018-07-11 - HAP Report - Local Govt Letter - Port Alberni.docx
2018-07-11 - HAP Report - Local Govt Letter - Prince Rupert.docx
2018-07-11 - HAP Report - Local Govt Letter - Qualicum.docx
2018-07-11 - HAP Report - Local Govt Letter - Sechelt.docx
2018-07-11 - HAP Report - Local Govt Letter - Sechelt.docx
2018-07-11 - HAP Report - Local Govt Letter - Sechelt.docx
2018-07-11 - HAP Report - Local Govt Letter - Smithers.docx
2018-07-11 - HAP Report - Local Govt Letter - Smithers.docx

Hi Lisa,

Our office has finalized this batch of joint letters to go out under MSS and MSR's signatures. Would you be able to get your Minister's e-sig on all of these letters and get them back to me?

Thank you!

Casey van Wensem
Administrative Assistant to the
Honourable Shane Simpson,
Minister of Social Development and Poverty Reduction

Phone: (250) 356-7750 Fax: (250) 356-7292

From: Van Wensem, Casey SDPR:EX

To: Tombs, Brenda SDPR:EX

Subject: Correspondence approvals Jul 12

Date: Thursday, July 12, 2018 4:31:25 PM

Attachments: \$ 22 Incoming 196034.pdf

Hi Brenda,

Just one for today:

196034 **s.22** — Minister Draft

Thanks,

Subject: RE: Correspondence approvals Jul 12 Date: Friday, July 13, 2018 1:13:52 PM

Sounds good, thanks.

-Casey

From: Tombs, Brenda SDPR:EX Sent: Friday, July 13, 2018 1:10 PM To: Van Wensem, Casey SDPR:EX

Subject: Re: Correspondence approvals Jul 12

Hey Casey. So let's send this one for a minister's response and once it comes to me thru eapprovals, I'll flip it to MSS for any edits or changes. Sound good?

On Jul 13, 2018, at 9:07 AM, Van Wensem, Casey SDPR:EX <<u>Casey.VanWensem@gov.bc.ca</u>> wrote:

OK sounds good, thanks. Could you let me know once a direction has been determined so I can update the log?

-Casey

From: Tombs, Brenda SDPR:EX Sent: Friday, July 13, 2018 7:57 AM To: Van Wensem, Casey SDPR:EX

Subject: RE: Correspondence approvals Jul 12

Hi Casey,

I'm going to forward this one to MSS for direction as he wants to see all letters from any elected officials. Thanks.

Brenda

From: Van Wensem, Casey SDPR:EX Sent: Thursday, July 12, 2018 4:31 PM

To: Tombs, Brenda SDPR:EX

Subject: Correspondence approvals Jul 12

Hi Brenda.

Just one for today:

196034 **s**.22 — Minister Draft

Thanks,

From: Van Wensem, Casey SDPR:EX

To: <u>SDPR Executive Correspondence Services SDPR:EX</u>
Subject: HAP Report local government letters - batch 1

Date: Friday, July 13, 2018 3:12:30 PM

Attachments: 2018-07-13 - HAP Report - Local Govt Letter - Campbell River.pdf

2018-07-13 - HAP Report - Local Govt Letter - Comox Valley Regional District.pdf

2018-07-13 - HAP Report - Local Govt Letter - Comox.pdf 2018-07-13 - HAP Report - Local Govt Letter - Courtenay.pdf 2018-07-13 - HAP Report - Local Govt Letter - Cranbrook.pdf 2018-07-13 - HAP Report - Local Govt Letter - Cumberland.pdf 2018-07-13 - HAP Report - Local Govt Letter - Fort St. John.pdf 2018-07-13 - HAP Report - Local Govt Letter - Merritt.pdf

Hello,

We have prepared the attached joint letters from MSS and MSR to be sent out to various local governments. I'm wondering if CU would be able to email these to the appropriate local governments, and CC the MAH inbox for each letter? Do you have access to all of the necessary email addresses? If not, I might be able to find them.

Also I was only able to attach 8 of the letters to this email. There are 16 in total, so I will send the rest in another email.

Thank you,

From: Van Wensem, Casey SDPR:EX

To: <u>SDPR Executive Correspondence Services SDPR:EX</u>
Subject: HAP Report local government letters - batch 2

Date: Friday, July 13, 2018 3:13:29 PM

Attachments: 2018-07-13 - HAP Report - Local Govt Letter - Parksville.pdf

2018-07-13 - HAP Report - Local Govt Letter - Penticton.pdf 2018-07-13 - HAP Report - Local Govt Letter - Port Alberni.pdf 2018-07-13 - HAP Report - Local Govt Letter - Prince Rupert.pdf 2018-07-13 - HAP Report - Local Govt Letter - Qualicum.pdf 2018-07-13 - HAP Report - Local Govt Letter - Sechelt.pdf 2018-07-13 - HAP Report - Local Govt Letter - Smithers.pdf 2018-07-13 - HAP Report - Local Govt Letter - Smithers.pdf

Second batch.

Thanks!

Subject: RE: Correspondence approvals Jul 12 Date: Friday, July 13, 2018 9:07:37 AM

OK sounds good, thanks. Could you let me know once a direction has been determined so I can update the log?

-Casey

From: Tombs, Brenda SDPR:EX Sent: Friday, July 13, 2018 7:57 AM To: Van Wensem, Casey SDPR:EX

Subject: RE: Correspondence approvals Jul 12

Hi Casey,

I'm going to forward this one to MSS for direction as he wants to see all letters from any elected officials. Thanks.

Brenda

From: Van Wensem, Casey SDPR:EX Sent: Thursday, July 12, 2018 4:31 PM

To: Tombs, Brenda SDPR:EX

Subject: Correspondence approvals Jul 12

Hi Brenda,

Just one for today:

196034 **s.22** — Minister Draft

Thanks,

Casey van Wensem
Administrative Assistant to the
Honourable Shane Simpson,
Minister of Social Development and Poverty Reduction

Phone: (250) 356-7750 Fax: (250) 356-7292

Subject: Correspondence approvals July 16
Date: Monday, July 16, 2018 3:43:09 PM
Attachments: S.22 Incoming 196058.pdf

s.22 Incoming 196065.pdf s.22 Incoming 196060.pdf s.22 Incoming 196061.pdf s.22 Incoming 196062.pdf

Hi Brenda,

Here are today's letters for your review:

196058 **s.22** - FYI

196060 s.22 — Reply Direct (CU) 196061 — FYI or Redirect to Education?

196062 **s.22** – FYI

Thanks,

Cc: SDPR Executive Correspondence Services SDPR:EX

Subject: Correspondence approvals
Date: Thursday, July 19, 2018 3:50:45 PM
Attachments: \$.22 Incoming 196089.pdf

s.2 Incoming 196114.pdf

Hi Brenda,

I'm cc'ing the CU here as I'll be away tomorrow and all of next week. CU folks – I've referred these logs to you as FYI for now. Would you be able to process them, pending Brenda's review?

196089 **s**.22 — FYI 196114 **s**.2 — FYI

Thanks,

From: Van Wensem, Casey SDPR:EX
To: Tombs, Brenda SDPR:EX
Subject: RE: Correspondence approvals
Date: Thursday, July 19, 2018 4:19:44 PM

Thanks! Have a good week.

-Casey

From: Tombs, Brenda SDPR:EX
Sent: Thursday, July 19, 2018 4:14 PM
To: Van Wensem, Casey SDPR:EX
Subject: Re: Correspondence approvals

Thanks Casey. I'll take a look at these tomorrow. Have a wonderful holiday!

On Jul 19, 2018, at 3:50 PM, Van Wensem, Casey SDPR:EX < <u>Casey.VanWensem@gov.bc.ca</u>> wrote:

Hi Brenda,

I'm cc'ing the CU here as s.22 . CU folks — I've referred these logs to you as FYI for now. Would you be able to process them, pending Brenda's review?

196089 **s**.22 ; – FYI 196114 **s**.22 - FYI

Thanks,

Casey van Wensem Administrative Assistant to the Honourable Shane Simpson, Minister of Social Development and Poverty Reduction Phone: (250) 356-7750 Fax: (250) 356-7292

<\$.22 Incoming 196089.pdf>

s.22 Incoming 196114.pdf>

From: Van Wensem, Casey SDPR:EX
To: Tombs, Brenda SDPR:EX
Subject: Correspondence approvals
Date: Monday, July 30, 2018 2:30:07 PM
Attachments: \$ 22 Incoming 196161.pdf

s.22 Incoming 196161.pdf s.22 Incoming 196162.pdf 196166 s.22 Incoming 1.pdf

Hi Brenda,

s.22 and I have a couple pieces of correspondence for you to review:

196161 **s.22** – FYI as the PO has already responded, unless you would like staff to contact the writers directly.

196162 **s.22** — Reply Direct

196166**s.22** – FYI

Thanks,