

From: [Tombs, Brenda SDPR:EX](#)
To: [Maw, Laura SDPR:EX](#); [Visco, Greg SDPR:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: 197975 **S.22** FINAL
Date: Monday, March 25, 2019 3:21:55 PM
Attachments: 197975 **S.22** [FINAL LS.docx](#)

Hi Laura and Greg. Please use the attached version of this letter as the final, instead of the one sitting in eApps. And please use this one as the template for others we've received, or will receive, on this campaign. Thank you!

Brenda

Brenda Tombs

Executive Assistant

Honourable Shane Simpson

Minister of Social Development and Poverty Reduction

C: 250.361.8147

From: Tombs, Brenda SDPR:EX
To: Gowans, Jonah LASS:EX
Subject: Bus Passes, SAFER and Subsidized Housing
Date: Thursday, March 7, 2019 3:19:46 PM
Attachments: MLA FS - Bus Pass T5 Slip -MAR7 UPDATE.docx

Hello Opposition MLA's offices,

We've put together some messaging below and a fact sheet (attached) regarding the BC Buss Pass and provincial benefits like SAFER and subsidized housing, in case you're getting inquiries from constituents on this issue. Please let me know if you have any further questions. Thanks.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

General:

- The Canada Revenue Agency requires that the province issue a tax receipt for any benefit worth more than \$500 a year.
- If you have questions about the T5, or if you think the amount is incorrect please call the ministry at 1-877-815-2363 and choose Option "0"

If asked how this might affect OAS or GIS/SAFER:

- This will not affect your OAS or GIS payment.
- It will not impact the amount you receive through SAFER or what you pay for provincially subsidized housing.

If someone has already filed their payments – or has a question specific to tax:

- Please call CRA directly at 1 800 959-8281 or visit your local Service Canada Office.

From: [Tombs, Brenda SDPR:EX](#)
To: [Furstenau.MLA, Sonia LASS:EX](#); [Weaver.MLA, Andrew LASS:EX](#); [Olsen.MLA, Adam LASS:EX](#)
Subject: Bus Passes, SAFER and Subsidized Housing
Date: Thursday, March 7, 2019 3:21:43 PM
Attachments: MLA FS - Bus Pass T5 Slip -MAR7 UPDATE.docx

Hello Green Caucus MLA's offices,

We've put together some messaging below and a fact sheet (attached) regarding the BC Buss Pass and provincial benefits like SAFER and subsidized housing, in case you're getting inquiries from constituents on this issue. Please let me know if you have any further questions. Thanks.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

General:

- The Canada Revenue Agency requires that the province issue a tax receipt for any benefit worth more than \$500 a year.
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- This will not affect your OAS or GIS payment.
- It will not impact the amount you receive through SAFER or what you pay for provincially subsidized housing.

If someone has already filed their payments – or has a question specific to tax:

- Please call CRA directly at 1 800 959-8281 or visit your local Service Canada Office.

From: [Tombs, Brenda SDPR:EX](#)
To: [Madevon, Solenn LASS:EX](#)
Subject: CODE Clinic
Date: Thursday, March 21, 2019 8:25:02 AM

Hi Solenn,

Have you got the information you need about the Nanaimo CODE clinic? Do you need me to do any further follow up?

Also, we got a call from Sarah in Doug Routley's office about this same issue. Are you working with them on this? Let me know as I don't want to duplicate work. Thanks!

Brenda

Brenda Tombs

Executive Assistant

Honourable Shane Simpson

Minister of Social Development and Poverty Reduction

C: 250.361.8147

From: Tombs, Brenda SDPR:EX
To: Anderson, Maryann GCPE:EX; Infante, James SDPR:EX
Cc: MacMillan, Karen SDPR:EX; Togneri, Cassandra GCPE:EX; Squance, Leah SDPR:EX
Subject: FW: Media Threat
Date: Tuesday, March 19, 2019 11:55:36 AM
Attachments: IN Client Issue - TC.docx

Looping in Karen as she and I have been dealing with this file extensively.

Brenda

From: Anderson, Maryann GCPE:EX
Sent: Tuesday, March 19, 2019 11:33 AM
To: Infante, James SDPR:EX; Tombs, Brenda SDPR:EX
Cc: Squance, Leah SDPR:EX; Togneri, Cassandra GCPE:EX
Subject: Media Threat

IN on a client that has said they will be protesting in front of their MLA's office in White Rock (MLA Redies)

From: [Tombs, Brenda SDPR:EX](#)
To: [Ho, Theresa LASS:EX](#); [Simpson.MLA, Shane L LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: FW: MLA Query File Name s.22 Senior Supplement Payment
Date: Wednesday, March 6, 2019 2:24:21 PM

Hi Theresa,

Please see the update from staff below. Let me know if you have any more questions, ok? Thanks.

Brenda

Brenda Tombs

Executive Assistant

Honourable Shane Simpson

Minister of Social Development and Poverty Reduction

C: 250.361.8147

- s.22

-

-

-

From: Simpson.MLA, Shane <Shane.Simpson.MLA@leg.bc.ca>

Sent: March 4, 2019 11:33 AM

To: Minister, SDPR SDPR:EX <SDPR.Minister@gov.bc.ca>

Subject: MLA Query File Name s.22 Senior Supplement Payment

Hello Esteemed Colleague,

Please see attached supporting documents and consent form signed by our constituent, s.22
s.22 who wants to find out why his Senior
Supplement payments have been terminated in the past two years.

Thanks for your help in this matter.

Sincerely,
Theresa

Theresa Ho | Constituency Assistant | The Honourable Shane Simpson 冼崇山
MLA Vancouver-Hastings and Minister of Social Development and Poverty Reduction
2365 E. Hastings, Vancouver, BC V5L 1V6 | 604-775-2277 | shanesimpson.ca | [Twitter](#) | [Facebook](#)

From: [Tombs, Brenda SDPR:EX](#)
To: [Tombs, Brenda SDPR:EX](#)
Subject: FW: Please call Dan Ashton
Date: Wednesday, March 6, 2019 2:49:47 PM

Waiting on the CA to get back with more information.

From: Simpson, Shane SDPR:EX
Sent: Thursday, February 14, 2019 11:23 AM
To: Tombs, Brenda SDPR:EX
Subject: Re: Please call Dan Ashton

Spoke to him last night. He will send some additional information I believe.

Sent from my iPad

On Feb 13, 2019, at 5:15 PM, Tombs, Brenda SDPR:EX <Brenda.Tombs@gov.bc.ca> wrote:

Re: casework concerning crematoriums and funeral directors

His cell: s.22

Let me know once you've done that and I can follow up. Thanks.

From: Tombs, Brenda SDPR:EX
To: Mitchell-Starkey, Maureen LASS:EX
Cc: Tombs, Brenda SDPR:EX
Subject: FW: RESPOND DIRECT TO OUR CONSTITUENT PLEASE - SENT ON BEHALF OF s.22
Date: Tuesday, March 19, 2019 10:43:05 AM
Attachments: image001.png

Hi Maureen. SDPR doesn't fund these types of requests. The request should go to AEST, which I see you've already taken care of. Thanks.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Horgan.MLA, John [mailto:John.Horgan.MLA@leg.bc.ca]
Sent: Thursday, March 14, 2019 3:49 PM
To: MVOGEL@AT-BC.CA; Minister, AEST AEST:EX; Minister, SDPR Phone SDPR:EX
Cc: James Carmichael; Rzepa, Christina AEST:EX; Tombs, Brenda SDPR:EX
Subject: RESPOND DIRECT TO OUR CONSTITUENT PLEASE - SENT ON BEHALF OF s.22

Good afternoon Minister Simpson, Minister Mark and Matt Vogel,

On behalf of MLA John Horgan's constituency office, I have been asked by our constituent s.22 to please redirect his letter (below) to your offices for your attention and then please work direct with him to bring success to his situation.

Thank you kindly,
Maureen

Maureen Mitchell-Starkey

Constituency Assistant to Honourable John Horgan, MLA, Langford-Juan de Fuca
#122 - 2806 Jacklin Road Victoria BC V9B 5A4
P: 250-391-2801 | F: 250-391-2804
MLA John Horgan | E: John.Horgan.MLA@leg.bc.ca
Constituency Office Hours: Monday to Friday, 10 am to 4 pm
NEW-2019 - Maureen's hours (9 am to 3 pm): Monday, Thursday and Friday
MLA Website and to Sign up for John's Newsletter: [MLA John Horgan](#) | Twitter: [John Horgan](#) | Facebook: [John Horgan](#)



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=====

My name is s.22

s.22

s.22

s.22

From: [Tombs, Brenda SDPR:EX](#)
To: [Tombs, Brenda SDPR:EX](#)
Subject: FW:s.22
Date: Friday, March 8, 2019 9:38:18 AM

CA informed by phone. Will follow up with Finance/Revenue Services.

From: Tombs, Brenda SDPR:EX
Sent: Thursday, March 7, 2019 3:52 PM
To: Tombs, Brenda SDPR:EX
Subject: FW:s.22

- Debt is with finance now and we can't write it off, could have at original time of debt but not now – too many years passed
 - Revenue Services and then collections
 - Can show financial hardship thru finance that doesn't erase debt but they can't collect
 - Must go thru finance now
 - Advise CA to go to Rev Services
-

From: MacMillan, Karen SDPR:EX
Sent: Wednesday, February 6, 2019 4:32 PM
To: Tombs, Brenda SDPR:EX
Subject: RE:s.22

This is quite complicated. Both policy and service delivery are working together to review this. We are trying every avenue we have. Going to have a conference with a couple of staff tomorrow to see if this is something that needs to go to our Finance and our legal as a next step. I'll keep you in the loop as I learn more.

Karen

From: Tombs, Brenda SDPR:EX
Sent: February 6, 2019 10:06 AM
To: MacMillan, Karen SDPR:EX <Karen.MacMillan@gov.bc.ca>
Subject: FW:s.22

Hi Karen. Anything further on this reconsideration?

From: Tombs, Brenda SDPR:EX
Sent: Tuesday, January 22, 2019 12:03 PM
To: Robertson, Paige LASS:EX
Cc: Ng, PoWah LASS:EX; Tombs, Brenda SDPR:EX
Subject: RE:s.22

Hi Paige,

This reconsideration is still under review. I should have something more for you by next week.
Thanks.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Robertson, Paige [<mailto:Paige.Robertson@leg.bc.ca>]
Sent: Friday, January 18, 2019 8:59 AM
To: Tombs, Brenda SDPR:EX
Cc: Ng, PoWah LASS:EX
Subject: RE: s.22

Happy New Year, Brenda.
Please let me know the status of this possible reconsideration.
Many thanks.
Paige

From: Tombs, Brenda SDPR:EX [<mailto:Brenda.Tombs@gov.bc.ca>]
Sent: Friday, December 21, 2018 2:47 PM
To: Robertson, Paige <Paige.Robertson@leg.bc.ca>
Cc: Ng, PoWah <PoWah.Ng@leg.bc.ca>; Tombs, Brenda SDPR:EX <Brenda.Tombs@gov.bc.ca>
Subject: RE:s.22

Hi Paige,

With this new information staff will be able to do another reconsideration of the debt to see if it is possible to overturn. They will contact the client to let her know.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Robertson, Paige [<mailto:Paige.Robertson@leg.bc.ca>]
Sent: Monday, December 17, 2018 3:46 PM
To: Tombs, Brenda SDPR:EX
Cc: Ng, PoWah LASS:EX
Subject: RE:s.22

Brenda

I found the following note in my s.22

file" from September 2017:

Hello Paige

s.22

Thank you Paige.

Kind regards
s.22

s.22

Paige

From: Tombs, Brenda SDPR:EX [<mailto:Brenda.Tombs@gov.bc.ca>]

Sent: Monday, December 17, 2018 2:33 PM

To: Robertson, Paige <Paige.Robertson@leg.bc.ca>

Cc: Tombs, Brenda SDPR:EX <Brenda.Tombs@gov.bc.ca>

Subject: RE: s.22

Hi Paige, Below is an update from staff on this file.s.22
s.22

Brenda

Brenda Tombs

Executive Assistant

Honourable Shane Simpson

Minister of Social Development and Poverty Reduction

C: 250.361.8147

Brenda

s.22

Background

The Prevention and Loss Management Services Branch of the ministry (PLMS) initiated a review after an allegation that

s.22

s.22

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Withheld pursuant to/removed as

s.22

From: Robertson, Paige [<mailto:Paige.Robertson@leg.bc.ca>]
Sent: Monday, December 3, 2018 11:30 AM
To: Tombs, Brenda SDPR:EX
Cc: Ng, PoWah LASS:EX; Yan, Angell LASS:EX
Subject: FW:s.22

Hello Brenda

Our constituent, s.22 has had ongoing issues regarding a debt that the Ministry of Social Development says is owed s.22

s.22 Her most recent email reply is below:

Hello Paige

Thank you for your email but I do not owe these funds. Income Assistance owes me funds.

That is why Premier Horgans office were involved as well as the Honourable Carole James.

This is so frustrating as I am sure you can imagine.

Is there anything you can do?

Thank you Paige

s.22

Please look into s.22 situation and see if there is anything we can do to assist her.



Paige Robertson
Constituency Assistant to
John Yap, MLA
Richmond-Steveston
P: 604-241-8452
F: 604-241-8493
Twitter: @john_yap
Facebook: johnyapsteveston

From: Sather, Kelly FIN:EX [<mailto:Kelly.Sather@gov.bc.ca>]
Sent: Monday, December 3, 2018 11:12 AM
To: Robertson, Paige <Paige.Robertson@leg.bc.ca>
Cc: Tombs, Brenda SDPR:EX <Brenda.Tombs@gov.bc.ca>
Subject: RE:s.22

That would be Brenda Tombs – 250-361-8147 Brenda.Tombs@gov.bc.ca

From: Robertson, Paige [<mailto:Paige.Robertson@leg.bc.ca>]
Sent: December 3, 2018 11:11 AM

To: Sather, Kelly FIN:EX
Subject: RE: Sheila Leacock

Who is the EA at MSD?

From: Sather, Kelly FIN:EX [<mailto:Kelly.Sather@gov.bc.ca>]
Sent: Monday, December 3, 2018 11:10 AM
To: Robertson, Paige <Paige.Robertson@leg.bc.ca>
Cc: Ng, PoWah <PoWah.Ng@leg.bc.ca>
Subject: RE: s.22

Hi Paige –

The collections hold is currently in place ^{s.22} but I have asked staff to extend it in to the new year - I will let you know once that is confirmed.

Our Ministry is dealing with the collections side of things. I understand her appeals have been denied multiple times. Ministry of Social Development and Poverty Reduction would be who to connect with if she is going down the appeal path again.

Thank you,
Kelly

Kelly Sather
Executive Assistant
Office of the Minister of Finance and Deputy Premier
250-888-5930

From: Robertson, Paige [<mailto:Paige.Robertson@leg.bc.ca>]
Sent: December 3, 2018 11:06 AM
To: Sather, Kelly FIN:EX
Cc: Ng, PoWah LASS:EX
Subject: RE:s.22

s.22 reply:

Hello Paige

Thank you for your email but I do not owe these funds. Income Assistance owes me funds.

That is why Premier Horgans office were involved as well as the Honourable Carole James.

This is so frustrating as I am sure you can imagine.

Is there anything you can do?

From: Sather, Kelly FIN:EX [<mailto:Kelly.Sather@gov.bc.ca>]

Sent: Friday, November 30, 2018 3:33 PM

To: Robertson, Paige <Paige.Robertson@leg.bc.ca>

Subject: RE:s.22

Hi Paige –

As per our conversation, a collection hold has been placed on s.22 s account – I will let you know as soon as I can the date on that collection hold.

Staff have recommended your constituent contact Evelyn Bowers, a customer satisfaction liaison agent with Revenue Services BC, who can be reached at 1-844-248-6635. Evelyn is able to help set up a re-payment plan based on Ms. Leacock's ability to pay.

Thank you,
Kelly

Kelly Sather

Executive Assistant

Office of the Minister of Finance and Deputy Premier

250-888-5930

From: Robertson, Paige [<mailto:Paige.Robertson@leg.bc.ca>]

Sent: November 30, 2018 2:44 PM

To: Sather, Kelly FIN:EX

Cc: Ng, PoWah LASS:EX; Yao, Angell LASS:EX

Subject: RE:s.22

Kelly

Please provide an update on s.22 case.

Thank you.



Paige Robertson

Constituency Assistant to

John Yap, MLA

Richmond-Steveston

P: 604-241-8452

F: 604-241-8493

Twitter: @john_yap

Facebook: johnyapsteveston

Here you go, Kelly.

Paige

From: Sather, Kelly FIN:EX [<mailto:Kelly.Sather@gov.bc.ca>]
Sent: Friday, November 2, 2018 3:48 PM
To: Robertson, Paige <Paige.Robertson@leg.bc.ca>
Subject: RE: s.22

Hi Paige,

Could you please have your constituent sign the attached consent form? I believe due to the nature of the inquiry they are asking for this instead of your office's standard form.

Thank you,
Kelly

Kelly Sather
Executive Assistant
Office of the Minister of Finance and Deputy Premier

From: Robertson, Paige [<mailto:Paige.Robertson@leg.bc.ca>]
Sent: October 30, 2018 11:21 AM
To: Sather, Kelly FIN:EX
Cc: Ng, PoWah LASS:EX; Yao, Angell LASS:EX
Subject: s.22

Kelly
I am wondering if you have any update on s.22 situation.
Paige

Kelly
s.22

s.22

s.22



Paige Robertson
Constituency Assistant to
John Yap, MLA
Richmond-Steveston
P: 604-241-8452
F: 604-241-8493
Twitter: @john_yap
Facebook: johnyapsteveston

s.22

Paige

From: [Tombs, Brenda SDPR:EX](#)
To: [Leonhardt, Shelley LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE:s.22 - Equipment repair
Date: Monday, March 4, 2019 1:18:58 PM
Attachments: [image001.png](#)

Hi Shelley,

Staff have informed me that the client has been issued funds for the requested bed. Let me know if you have any more questions, ok?

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Leonhardt, Shelley [<mailto:Shelley.Leonhardt@leg.bc.ca>]
Sent: Thursday, February 28, 2019 11:09 AM
To: Tombs, Brenda SDPR:EX
Cc: Coulson, Christopher LASS:EX
Subject: s.22 - Equipment repair
Importance: High

Hello Brenda,

In speaking with Thuy just now, she has advised me that equipment repair falls under your Ministry and that she had forwarded the information about our constituent, s.22 to you. s.22 has an appointment in our constituency office tomorrow (Friday) with MLA Linda Reid and therefore I was hoping that I might be able to have an answer for her by then. Would you be able to let me know the status or how we might expedite the repair of s.22's bed.

Sincere thanks,
Shelley



Shelley Leonhardt
Constituency Assistant to
Linda Reid, MLA
Richmond South Centre
#130 – 8040 Garden City Road
Richmond, BC V6Y 2N9
P. 604.775.0891
F. 604.775.0999
E. shelley.leonhardt@leg.bc.ca

From: [Tombs, Brenda SDPR:EX](#)
To: [Fleming.MLA, Rob LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: Casework **S.22**
Date: Monday, March 25, 2019 2:32:28 PM

Hi Christine,

Here is a note from the CRSQ on this file:

I'm working with the CA on this one. The client does not appear in ICM at all so wondering if maybe this is regarding the federal survivors benefit? The CA has my direct line and will be in touch with me once she has further information.

Let me know if you have any more questions for me on this ok?

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Fleming.MLA, Rob [mailto:Rob.Fleming.MLA@leg.bc.ca]
Sent: Monday, March 4, 2019 2:57 PM
To: Tombs, Brenda SDPR:EX
Subject: Casework: **S.22**

Hi Brenda,

I hope this email reaches you well. Constituent **S.22** called today needing assistance with a received seniors supplement. He understood the seniors supplement as being received by his wife, who has passed away. He wants to ensure it is stopped and can return the amount recently posted to his account.

Could you help clarify if he should be still receiving it as a now widowed senior or if it was administered in error. And, if in error, the best way for **S.22** to return the funds.

Thanks,

Christine Rousseau | Constituency Assistant | The Hon. Rob Fleming | MLA for Victoria-Swan Lake | 250-356-5022 | Christine.rousseau@leg.bc.ca

MLA Website and to Sign up for Rob's Newsletter: [Rob Fleming](#) | [Facebook](#) | [Twitter](#) | [Instagram](#)

The Victoria-Swan Lake Constituency Office recognizes that we reside on the territory of the

Lekwungen people, now known as the Esquimalt and Songhees First Nations.

From: [Tombs, Brenda SDPR:EX](#)
To: [Fleming.MLA, Rob LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: Casework: **s.22**
Date: Thursday, March 21, 2019 8:32:02 AM

Hi Christine,

Here's the update from staff on this case:

- *The client is currently receiving full benefits as an employable client at this time.*
- *It does not appear as though the client has applied for Persons with Disabilities, however if he would like to apply for PWD he can attend a local office and a PWD application can be provided.*
- *CRSQ has called the CA and left a voicemail to provide the above information.*

Let me know if you have any more questions. Thanks.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Fleming.MLA, Rob [<mailto:Rob.Fleming.MLA@leg.bc.ca>]
Sent: Monday, March 18, 2019 2:28 PM
To: Tombs, Brenda SDPR:EX
Subject: Casework **s.22**

Hi Brenda,

I hope this email reaches you well. I am reaching out on behalf of a constituent, **s.22**, who is facing difficulties with his social assistance. I am hoping you can confirm his social assistance payments and if he is eligible for persons with disability assistance as well? His consent form is attached **s.22** recently had to leave his job due to medical problems and now is unable to pay rent in full.

If you could please provide any insight to his situation, it would be greatly appreciated. Let me know if you have any questions.

Thanks,

Christine Rousseau | Constituency Assistant | The Hon. Rob Fleming | MLA for Victoria-Swan Lake | 250-356-5022 | Christine.rousseau@leg.bc.ca

MLA Website and to Sign up for Rob's Newsletter: [Rob Fleming](#) | [Facebook](#) | [Twitter](#) | [Instagram](#)

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From: [Tombs, Brenda SDPR:EX](#)
To: [Fleming.MLA, Rob LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: Casework: s.22
Date: Friday, March 1, 2019 9:43:20 AM

Hi Christine,

Please see the below from staff on this case:

s.22

s.22

The cheques are ready to be printed and picked up by the client for 11:00am.

- The worker is waiting for a bank statement from the client, but has decided to issue these cheques to provide the client with a little more time to get this document to the worker.
- Worker has contacted the client to advise cheques will be ready for pick up at 11:00am today.

Let me know if you have any questions, ok?

Brenda

Brenda Tombs

Executive Assistant

Honourable Shane Simpson

Minister of Social Development and Poverty Reduction

C: 250.361.8147

From: Fleming.MLA, Rob [mailto:Rob.Fleming.MLA@leg.bc.ca]
Sent: Thursday, February 28, 2019 10:20 AM
To: Tombs, Brenda SDPR:EX
Subject: Casework: s.22
Importance: High

Hi Brenda,

I hope this email finds you well. Attached is the consent form from constituent s.22
s.22

s.22 followed up with SDPR and provided documentation however no cheque has been issues. As it is rent day, I wanted to flag this as urgent to see if you can look into this file further and let me know what next steps need to be taken so s.22 can receive his income assistance and pay his rent. Let me know if you have any further questions.

Thanks!

Christine Rousseau | Constituency Assistant | The Hon. Rob Fleming | MLA for Victoria-Swan Lake | 250-356-5022 | Christine.rousseau@leg.bc.ca

MLA Website and to Sign up for Rob's Newsletter: [Rob Fleming](#) | [Facebook](#) | [Twitter](#) | [Instagram](#)

The Victoria-Swan Lake Constituency Office recognizes that we reside on the territory of the Lekwungen people, now known as the Esquimalt and Songhees First Nations.

From: [Tombs, Brenda SDPR:EX](#)
To: [Dix, MLA, Adrian LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: Childcare Subsidy for Teenagers with Disabilities
Date: Monday, March 25, 2019 11:58:36 AM

Hi Ann,

Sorry about the delay in responding. SDPR doesn't fund any type of child care for a client unless they are receiving training through the Single Parent Employment Initiative (SPEI), which doesn't seem to be the case here (let me know if we're wrong on that).

Checking in with MCFD might be your best bet. Let me know if you have any more questions.
Thanks.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Dix, MLA, Adrian [mailto:Adrian.Dix.MLA@leg.bc.ca]
Sent: Thursday, March 14, 2019 11:01 AM
To: Tombs, Brenda SDPR:EX
Subject: FW: Childcare Subsidy for Teenagers with Disabilities

Hi Brenda,
How are you?

Please see my email dated Nov. 22, 2018 to Jasleen Arora (MCF) for details. This constituent's case may have some cross over between MCF and SPDR.

Thanks for your guidance.



Ann Wong

Constituency Assistant to the Hon. Adrian Dix, MLA for Vancouver-Kingsway
P: 604-660-0314 | F: 604-660-1131 | 5022 Joyce St., Vancouver BC V5R 4G6
Adrian.Dix.MLA@leg.bc.ca | www.adriandixmla.ca

From: Arora, Jasleen MCF:EX [mailto:Jasleen.Arora@gov.bc.ca]
Sent: Thursday, March 14, 2019 10:50 AM
To: Dix, MLA, Adrian <Adrian.Dix.MLA@leg.bc.ca>
Subject: RE: Childcare Subsidy for Teenagers with Disabilities

Hi Ann,

I wanted to flag that I've been in and out of the office for extended periods over the past few months so apologies if there has been a delay on the movement of the below.

I noticed that an aspect of this may sit with SDPR – so I've gone ahead and flagged for my colleagues there. You may also want to reach out to the relevant EA, MAs.

Our correspondence folks do have it and it is in progress currently.

Best,
Jasleen

From: Dix.MLA, Adrian <Adrian.Dix.MLA@leg.bc.ca>
Sent: March 13, 2019 4:33 PM
To: Arora, Jasleen MCF:EX <Jasleen.Arora@gov.bc.ca>
Subject: FW: Childcare Subsidy for Teenagers with Disabilities

Hi Jasleen,
I am writing to follow up on behalf of our constituents. **s.22**

Thanks for your attention and guidance.

Regards,



Ann Wong

Constituency Assistant to the Hon. Adrian Dix, MLA for Vancouver-Kingsway
P: 604-660-0314 | F: 604-660-1131 | 5022 Joyce St., Vancouver BC V5R 4G6
Adrian.Dix.MLA@leg.bc.ca | www.adriandixmla.ca

From: Dix.MLA, Adrian
Sent: Friday, November 23, 2018 9:29 AM
To: Arora, Jasleen MCF:EX <Jasleen.Arora@gov.bc.ca>
Subject: RE: Childcare Subsidy for Teenagers with Disabilities

Hi Jasleen,

Attached the Consent Form from **s.22** for your reference.
Thank you.



Idy Leung

Constituency Assistant to the Hon. Adrian Dix, MLA for Vancouver-Kingsway
P: 604-660-0314 | F: 604-660-1131 | 5022 Joyce St., Vancouver BC V5R 4G6
Adrian.Dix.MLA@leg.bc.ca | www.adriandixmla.ca

From: Arora, Jasleen MCF:EX [<mailto:Jasleen.Arora@gov.bc.ca>]
Sent: Thursday, November 22, 2018 5:24 PM
To: Dix.MLA, Adrian <Adrian.Dix.MLA@leg.bc.ca>
Subject: RE: Childcare Subsidy for Teenagers with Disabilities

Hi Ann,

Just following up!

Would you be able to have a consent form signed?

Best,
Jasleen

From: Dix.MLA, Adrian <Adrian.Dix.MLA@leg.bc.ca>
Sent: November 22, 2018 4:19 PM
To: Arora, Jasleen MCF:EX <Jasleen.Arora@gov.bc.ca>
Subject: Childcare Subsidy for Teenagers with Disabilities

Hi Jasleen,
I hope you are doing well.

Our constituent s.22 met with Adrian and our office for assistance.

s.22

s.22 She needs help to provide care for her children while she works, otherwise she would have to resort to giving up her employment and income in order to care for her children.

She would like to access childcare subsidy to be able to put her children in care. However, subsidies are only available to licensed childcare spaces. Unfortunately, licenses do not exist for programs that serve children with special needs over the age of 12. s.22 feels that there should be childcare spaces for children with special needs. She would like that those spaces be licensed so that she can access subsidies to be able to afford care.

We have reached out to Developmental Disabilities Association (DDA) for their insight to see if getting licensing childcare for special needs children is an issue for them. DDA believes that it is not necessary for their organization to offer childcare for children with special needs after age 12. There are other programs that offer services beyond childcare including supports for skills development, independence, and community inclusion. Therefore, they have not attempted to seek childcare licensing for this age group.

I'm reaching out for your insight and to see if the Ministry has any initiatives for families with
s.22

Thank you,



Ann Wong

Constituency Assistant to the Hon. Adrian Dix, MLA for Vancouver-Kingsway

P: 604-660-0314 | F: 604-660-1131 | 5022 Joyce St., Vancouver BC V5R 4G6

Adrian.Dix.MLA@leg.bc.ca | www.adriandixmla.ca

From: [Tombs, Brenda SDPR:EX](#)
To: ["Malcolmson, Sheila"](#)
Cc: [Madevon, Solenn LASS:EX](#); [Tombs, Brenda SDPR:EX](#)
Subject: RE: CODE Dental Clinic
Date: Tuesday, March 26, 2019 8:48:41 AM

Hi Sheila,

Thanks for your note. s.21
s.21

In terms of our funding announcement from last week, here are the details:

- Over the next three years each non-profit clinic (including CODE) will receive an annual operating grant of \$20,000 a year. This is double the amount the clinics received in previous years. (They received \$10,000 in 2017).
- The funding will be used to help offset the costs of materials and dental lab fees required to provide services to financially vulnerable people.
- The \$20,000 grant is available to existing non-profit clinics as well as any that open within the three years of the funding to help offset rising operating costs.
- In addition to operating funds, approximately \$2 million will support clinics with capital funding to support needs such as equipment like X-ray machines, dental chairs, pediatric equipment and computer software for the electronic submission of dental forms.

I've been advised to encourage you to follow up with the Ministry of Health regarding the funding shortfall from VIHA as they may be able to provide more information as to the reasons, and possibly assist with solutions.

How does that sound to you? Let me know if you have any more questions for us and we'll see what we can find out. Thanks.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Malcolmson, Sheila [<mailto:S.Malcolmson@leg.bc.ca>]
Sent: Monday, March 25, 2019 11:51 AM
To: Tombs, Brenda SDPR:EX

Cc: Madevon, Solenn LASS:EX
Subject: FW: CODE Dental Clinic

Hi Brenda – hope you're well. Can you please let me know the minister's reply and what you recommend can be said about the impact on Nanaimo's CODE clinic from last week's announcement?

Thank you

From: Cooling, Pamela
Sent: March 22, 2019 5:47 PM
To: Malcolmson, Sheila <S.Malcolmson@leg.bc.ca>
Subject: Fw: CODE Dental Clinic

Pamela Cooling | Constituency Assistant | Sheila Malcolmson, MLA Nanaimo
sheila.malcolmson.mla@leg.bc.ca

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From: Malcolmson.MLA, Sheila
Sent: Monday, March 18, 2019 4:01 PM
To: SDPR.Minister@gov.bc.ca
Cc: Minister, HLTH L HLTH:EX; leonard.krog@nanaimo.ca; john@johnhowardnanaimo.org
Subject: CODE Dental Clinic

Good afternoon,

Please find the attached letter from MLA Malcolmson to the Honourable Shane Simpson, Minister of Social Development and Poverty Reduction.

Kind regards,

Pamela Cooling | Constituency Assistant | Sheila Malcolmson, MLA Nanaimo
sheila.malcolmson.mla@leg.bc.ca

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It is a privilege to live and work on the traditional lands of the Snuneymuxw First Nations.

From: [Tombs, Brenda SDPR:EX](#)
To: [Vavrik, Anne LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: Constituent concern with DDA home
Date: Friday, March 15, 2019 10:31:48 AM

Hi Anne,

See below from staff on this. They aren't sure this will give s.22 any different info than what she has already received. If there is something specific that she is looking for that she doesn't feel that she has been given, please let me know the details and we'll see what we can do.

Brenda

s.22 was living in a staffed residential home in s.22 through CLBC service provider Developmental Disabilities Association (DDA). s.22
s.22

s.22

CLBC and DDA staff followed CLBC's critical incident policy and end-of-life policy which outlines responsibilities of CLBC staff and contracted service providers for the reporting, documenting, and review required following the death of an individual supported by CLBC-funded services. The home is licensed under the Community Care Facility Act; Vancouver Coastal Health is the authority and looked into the death and did not identify concerns.

*CLBC's local manager spoke to DDA on March 14, 2019; DDA met with s.22
s.22 this week and didn't indicate any concerns. DDA had previously offered grief counselling to s.22
s.22 DDA also arranged grief and loss counselling for the other
residents in the home.*

From: Vavrik, Anne [mailto:Anne.Vavrik@leg.bc.ca]
Sent: Thursday, March 14, 2019 1:49 PM
To: Tombs, Brenda SDPR:EX
Subject: RE: Constituent concern with DDA home

Here it is. Thanks!



Anne Vavrik | Constituency Assistant |
The Honourable Shane Simpson 洗崇山 | MLA Vancouver-Hastings |
(t) 604-775-2277 | (f) 604-775-2352 | 2365 E. Hastings St. Vancouver BC, V5L 1V6|
<http://shanesimpson.ca> | [Twitter](#) | [Facebook](#) | [Newsletter](#)

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From: Tombs, Brenda SDPR:EX [mailto:Brenda.Tombs@gov.bc.ca]

Sent: Thursday, March 14, 2019 1:39 PM

To: Vavrik, Anne <Anne.Vavrik@leg.bc.ca>

Subject: RE: Constituent concern with DDA home

Can you send me a COA?

From: Vavrik, Anne [mailto:Anne.Vavrik@leg.bc.ca]

Sent: Thursday, March 14, 2019 12:06 PM

To: Tombs, Brenda SDPR:EX

Subject: Constituent concern with DDA home

Hi Brenda,

You may recall that we discussed the constituent who came in to talk to me on Tuesday. Her son passed while living in a DDA operated group home. There is no name for the residence, but it is located at S.22

Had you received a briefing note on this?

Thanks,

Anne



Anne Vavrik | Constituency Assistant |
The Honourable Shane Simpson 洗崇山 | MLA Vancouver-Hastings |
(t) 604-775-2277 | (f) 604-775-2352 | 2365 E. Hastings St. Vancouver BC, V5L 1V6|
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This office does not warrant or guarantee the services or information described. If you have questions or concerns regarding this information, please contact the originator directly.

From: [Tombs, Brenda SDPR:EX](#)
To: [Iley, Krystine LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: Constituent Concern, s.22
Date: Tuesday, March 19, 2019 9:28:15 AM
Attachments: [image001.png](#)

Hi Krystine,

Below is the update from staff of this file. Let me know if you have any more questions, ok?

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

The number that was provided was for a friend and not the client directly. This delayed things a bit but the outcome is below.

Worker has now issued funds and connected with staff at the s.22 office to ensure cheques are printed and ready for s.22 to pick up.

Worker has contacted s.22 to apologize for the delay in issuing her funds and informed her that there are two cheques that are ready for pick up at her local office and explained to her the additional benefits she will also receive in April and moving forward.

From: Iley, Krystine [mailto:Krystine.Iley@leg.bc.ca]
Sent: Friday, March 15, 2019 12:08 PM
To: Tombs, Brenda SDPR:EX
Subject: Constituent Concern s.22

Good afternoon Brenda,

I have attached the consent for constituent s.22
s.22

Please let me know if you need anything else. Thanks!

Happy Friday!



Krystine Iley

Constituency Assistant

to Shirley Bond, MLA

Prince George-Valemount

Office: (250) 612-4181 Toll Free : 1 (866) 612-7333

E-mail: krystine.iley@leg.bc.ca

From: [Tombs, Brenda SDPR:EX](#)
To: [James.MLA, Carole A LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: Constituent Inquiry -s.22
Date: Friday, March 15, 2019 12:38:40 PM

Hi Jared,

See below from staff and let me know if you have any more questions, ok?

Brenda

- Assistant Supervisor has contacted the client and discovered the client's inquiry is regarding student loans.
- The client indicated that he has been denied student loans because he "is not disabled enough" with his current Persons With Disabilities (PWD) status.
- Assistant Supervisor advised the client that they are unable to answer questions regarding student loan matters however, advised the client that many clients with PWD status that attend post-secondary education and receive student loans. Directed the client to Advanced Education to further explore this matter.
- The Assistant Supervisor will also be following up with the Constituent Assistant to provide the same information.

From: James.MLA, Carole [mailto:Carole.James.MLA@leg.bc.ca]
Sent: Tuesday, March 12, 2019 12:08 PM
To: Tombs, Brenda SDPR:EX
Subject: Constituent Inquiry -s.22

Hi Brenda,

Our office has been working on a student loan issue with s.22

I won't go into the whole student loan story, but s.22

s.22

s.22

s.22

...with respect to any assistance would impact that person.

s.22

A CoA for s.22 is attached.

Many thanks,
Jared

Jared Butcher | Constituency Assistant to Hon. Carole James, MLA | Victoria-Beacon Hill
1084 Fort Street, Victoria, BC, V8V 3K4
250.952.4211 | jared.butcher1@leg.bc.ca | www.carolejamesmla.ca

The Victoria-Beacon Hill Community Office recognizes that we reside on the territory of the Lekwungen people, now known as the Esquimalt and Songhees First Nations.

From: [Tombs, Brenda SDPR:EX](#)
To: [Ryder, Amy LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: Constituent inquiry **S.22**
Date: Friday, March 8, 2019 1:36:31 PM

Hi Amy,

Please see the note from staff below. Let me know if you have any questions, ok?

Brenda

Clients filed was closed when he started receiving GIS/OAS and was receiving over our rates at the time (rendering him ineligible). The file was reopened when our rates were increased and he began receiving a top-up. Client is now receiving GIS/OAS and CPP so is again over our rates so is not eligible for a top up. The client was not eligible during the time he didn't receive assistance from us.

From: Ryder, Amy [<mailto:Amy.Ryder@leg.bc.ca>]
Sent: Thursday, February 28, 2019 2:50 PM
To: Tombs, Brenda SDPR:EX
Subject: Constituent inquiry: **S.22**

Hi Brenda,

This is a bit of an unusual situation and in retrospect, my notes are not the clearest on this so please let me know if you need more details! I am emailing you rather than a ministry office supervisor as the constituent is no longer a client of the ministry so this seemed best. The consent form is attached.

My understanding of the situation is this:

s.22

Thanks,

Amy Joanne Ryder | Constituency Assistant | Hon. Melanie Mark, MLA Vancouver-Mount Pleasant
P: 604-660-0707 | F: 604-398-3711 | 1070-1641 Commercial Drive V5L 3Y3
www.MelanieMarkMLA.ca | [Like Melanie on Facebook!](#) | [Follow Melanie on Twitter!](#)
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From: [Tombs, Brenda SDPR:EX](#)
To: [Gillese, Thyra LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: Constituent question
Date: Friday, March 29, 2019 3:42:04 PM

Hi Thyra,

See the notes from staff below. Let me know if you have any more questions. Thanks.

Brenda

- Health Assistance Branch Supervisor spoke to Thyra, the CA.
- Explained Ministry funding maximum has been reached for scooter, as well accessories do not meet Ministry definition of basic mobility.
- Confirmed constituent is eligible for reconsideration process.
- Thyra understood and will share with ~~s.22~~
- No outstanding issues.

From: Gillese, Thyra [<mailto:Thyra.Gillese@leg.bc.ca>]
Sent: Thursday, March 28, 2019 2:08 PM
To: Tombs, Brenda SDPR:EX
Subject: Re: Constituent question

Hi Brenda,

Thanks so much for looking in to ~~s.22~~ situation.

Kind regards,
Thyra

Thyra Gillese | Constituency Assistant | Lisa Beare, MLA Maple Ridge-Pitt Meadows
104-20130 Lougheed Highway, Maple Ridge, BC V2X 2P7
P: 604-465-9299 | F: 604-465-9294

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From: "Tombs, Brenda SDPR:EX" <Brenda.Tombs@gov.bc.ca>
Date: Wednesday, March 27, 2019 at 2:08 PM
To: "Gillese, Thyra" <Thyra.Gillese@leg.bc.ca>

Subject: RE: Constituent question

Hi Thyra,

Things are good thanks and yes, very exciting times for SDPR 😊

Could you send me a COA please and then I can have staff take a look at this file and determine if that's something we can cover? Thanks.

Brenda

From: Gillese, Thyra [mailto:Thyra.Gillese@leg.bc.ca]
Sent: Wednesday, March 27, 2019 2:07 PM
To: Tombs, Brenda SDPR:EX
Subject: Constituent question

Hi Brenda,

How are things? It's exciting times for your Ministry

I have a constituent with a question. He recently received a motorized scooter from the Ministry. He is very happy and thankful for it, but wonders why, in our climate, it does not come equipped with a windshield and umbrella cover.

Do you have any explanation I can provide him, or is there a way he can put in a request to receive those items for his scooter?

Many thanks for your help!

Thyra

Thyra Gillese | Constituency Assistant | Lisa Beare, MLA Maple Ridge-Pitt Meadows
104-20130 Lougheed Highway, Maple Ridge, BC V2X 2P7
P: 604-465-9299 | F: 604-465-9294

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From: [Tombs, Brenda SDPR:EX](#)
To: [Pici, Michelle LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: Constituent **s.22**
Date: Tuesday, March 12, 2019 1:15:46 PM

Hi Michelle,

Apologies for the delay on this one. It looks to us like this would fall under the responsibility of Health and MCFD, not SDPR. Let me know if you need contact information for those ministries. Thanks.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Pici, Michelle [<mailto:Michelle.Pici@leg.bc.ca>]
Sent: Tuesday, March 5, 2019 9:59 AM
To: Tombs, Brenda SDPR:EX
Subject: Constituent **s.22**

Hi Brenda,
Attached is the certificate of authority for **s.22**

Thanks,

Michelle Pici

Constituency Assistant
Ian Paton, MLA
Delta South
Direct: (604) 940-7930
Website: ianpatonmla.ca

From: ricohmfd@leg.bc.ca [<mailto:ricohmfd@leg.bc.ca>]
Sent: Tuesday, February 19, 2019 1:21 PM
To: Pici, Michelle <Michelle.Pici@leg.bc.ca>
Subject: RicohScan

From: [Tombs, Brenda SDPR:EX](#)
To: [Loganberg, Rachel LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: Dental Assistance for PWD Client s.22
Date: Tuesday, March 12, 2019 3:18:33 PM
Attachments: [image001.png](#)

Hi Rachel,

An update from staff for you on this file:

- HAB Supervisor reviewed the file notes – it appears that the issue at hand is that the client cannot afford to pay the DIFFERENCE between the dentist cost and the amount paid as per our Fee Guide. This is a common request from clients and does cause a fair amount of confusion.
- There is no ability – legislatively – for the ministry to assist with any costs over and above the Fee Guide. Clients are solely responsible for any costs that exceed the Fee Guide.
- Supervisor has attempted multiple times to contact the client. Supervisor wants to confirm that this is his issue and to provide information to him.
- There has been no answer and they do not have voice mail.
- Supervisor is trying again today.

Brenda

Brenda Tombs

Executive Assistant

Honourable Shane Simpson

Minister of Social Development and Poverty Reduction

C: 250.361.8147

From: Loganberg, Rachel [<mailto:Rachel.Loganberg@leg.bc.ca>]
Sent: Monday, March 4, 2019 10:48 AM
To: Tombs, Brenda SDPR:EX
Subject: Dental Assistance for PWD Client s.22

Hi Brenda,

I hope you are doing well. I had a Constituent come in this morning, he is on PWD and was concerned for his teeth (seems to have had dental issues for a while). He went to the s.22 Access Centre to ask for extra assistance for his dental needs but hasn't heard anything back. s.22 s.22

Can you please help with this?

Thank you.

Attached:

- 1) Consent form; and
- 2) Dental documentations s.22 gave to the s.22 Access Centre 4-6 weeks ago.



Rachel Loganberg
Constituency Assistant
Doug Clovechok, MLA
Columbia River - Revelstoke
Kimberley: 362 Wallinger Ave. V1A 1Z4
Revelstoke: 107 First St. East, V0E 2S0
Toll-Free Phone: 1-844-432-2300
www.dougclovechokmla.ca

From: Tombs, Brenda SDPR:EX
To: Pellatt, Nan LASS:EX
Cc: Tombs, Brenda SDPR:EX
Subject: RE: Document Retention Schedule
Date: Monday, March 4, 2019 1:33:40 PM
Attachments: image001.png

Hi Nan,

Staff have sent along answers to these questions – they are in italics below. Thanks.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Pellatt, Nan [<mailto:Nan.Pellatt@leg.bc.ca>]
Sent: Monday, February 25, 2019 2:14 PM
To: Tombs, Brenda SDPR:EX
Subject: Document Retention Schedule

Hi Brenda:

Had a call from s.22 today – s.22 board met and they have a couple of questions:

1. They are asking again for a written policy regarding document retention of CLBC files. For example this past August, CLBC had written policy regarding what documents the Board must be keeping pertaining to CLBC clients like s.22 receiving funding from CLBC. Her board is asking for a similar written policy regarding the retention of these documents by CLBC. They are not asking specifically regarding files pertaining to s.22 per se – but simply a broad policy regarding how long documents need to be kept.

Answer: *As a Crown Corporation under the Provincial Government, CLBC organizes and manages their digital and physical records according to legislated requirements. This ensures records are properly accounted for. More information on governments policy regarding document retention/ records management can be found here:*

<https://www2.gov.bc.ca/gov/content/governments/services-for-government/information-management-technology/records-management>

2. In the past the Board has felt that they get directed from one person to another both between Health and CLBC and within CLBC. They respectfully feel their enquiries should be able to be responded to at a level similar to the level they were working with in the fall of 2011 at the Legislature in Victoria with MLAs and Deputy Ministers.

Answer: Thank you for the suggestion. It's been noted by the Minister of Social Development and Poverty Reduction's office.

3. The Board also has a question regarding their hiring and training process. Anyone that the Board considers hiring must have a criminal record check. It is the Board's understanding that CLBC does not pay for this – however as one of their most recent applicants contended that according to Employment Standards their criminal record check should be paid by the employer. Does this mean that the Board must come up with the money.

Answer: As someone who has a contract with CLBC under 'micro board/person centered society': your micro board is considered the 'employer'. A micro board has the flexibility to write their own policy regarding who pays for a criminal record check (the micro board or the employee). Typically, CLBC provides 28 per cent to micro board contracts for staffing costs/benefit packages etc.: often, 2 per cent of that is used by the micro board to cover staff training and could be used to pay for your employee to obtain a criminal record check. You may always contact your local CLBC analyst who can go over this information with you and how it pertains to your specific contract.

CLBC's Criminal Record Check Policy -: <https://www.communitylivingbc.ca/wp-content/uploads/2018/02/Criminal-Record-Check-Policy-Service-Delivery-Questions-and-Answers.pdf>

Thanks Brenda.

Nan Pellatt

Constituency Assistant to



Steve Thomson, MLA
Kelowna Mission
102 2121 Ethel Street
Kelowna, British Columbia V1Y 2Z6
Office: (250) 712-3620
E-mail: Steve.Thomson.MLA@leg.bc.ca

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From: [Tombs, Brenda SDPR:EX](#)
To: [Psiharis, Efstathia LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE:s.22
Date: Friday, March 1, 2019 11:21:20 AM
Attachments: [image002.png](#)

Hi Effie,

Staff have informed me that s.22 and his wife have been told many times that are ineligible for PWD benefits as they receive over the PWD rates in OAS/CPP/GIS.

Let me know if you have any more questions, ok?

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Psiharis, Efstathia [<mailto:Efstathia.Psiharis@leg.bc.ca>]
Sent: Friday, March 1, 2019 11:02 AM
To: Tombs, Brenda SDPR:EX
Cc: Bonner, Anne LASS:EX
Subject: FW:s.22

My apologies Brenda,

It seems I had a wrong email on file - please see below.

Effie.



Efstathia Psiharis

Communications and Social Media Director to
Tracy Redies, Member of the Legislative Assembly
Surrey White Rock
Office: (604) 542-3930
Email Efstathia.Psiharis@leg.bc.ca

From: Psiharis, Efstathia
Sent: Friday, March 1, 2019 9:53 AM
To: 'brenda.toombs@gov.bc.ca' <brenda.toombs@gov.bc.ca>
Cc: Bonner, Anne <Anne.Bonner@leg.bc.ca>
Subject: s.22

Hello Brenda,

It was a pleasure speaking with you moments ago.

s.22 is representing his common law spouse s.22

s.22

s.22

s.22 has been working with s.22 to get further assistance for his wife.

s.22

Please advise if this is in fact the case and if it is can I please have a formal letter to share with him as a final correspondence with the ministry.

Please advise.



Efstathia Psiharis

Communications and Social Media Director to
Tracy Redies, Member of the Legislative Assembly
Surrey White Rock
Office: (604) 542-3930
Email Efstathia.Psiharis@leg.bc.ca

From: [Tombs, Brenda SDPR:EX](#)
To: [Marks, Beverly LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: letter from constituent
Date: Thursday, March 21, 2019 8:11:35 AM
Attachments: [image001.png](#)

Hi Bev,

This person is not a client of the ministry. She's likely on CPP-D, so you'll want to follow up with your MP for assistance. Thanks.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Marks, Beverly [<mailto:Beverly.Marks@leg.bc.ca>]
Sent: Friday, March 8, 2019 12:29 PM
To: Tombs, Brenda SDPR:EX
Subject: letter from constituent

Hi Brenda, this lady was in and has asked that I email this letter to your Ministry on her behalf. I tried to email it using her email address but the system will not allow. I hope you can accept it the way it is.



Beverly Marks , Constituency Assistant

MLA Donna Barnett

Cariboo-Chilcotin

PO Box 95

7-530 Horse Lake Road, 100 Mile House, BC V0K 2E0

Office: (250) 395-3916 **E-mail : beverly.marks@leg.bc.ca**

"Helping one person might not change the world, but it could change the world for one person"

Author unknown

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From: [Tombs, Brenda SDPR:EX](#)
To: [Chow.MLA, George LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: Machine batteries
Date: Monday, March 25, 2019 9:23:33 AM

Hi Amelia,

Below is the response from staff on this file. Let me know if you have any more questions. Thanks.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

- Health Assistance Worker advised review of the file indicates there has been no request for a new CPAP machine or any related CPAP enquiries since 2015.
- Client is now eligible for a new CPAP machine and most of the new machines have the ability to have a Sleep Specialist monitor pressures remotely.
- Back up batteries are not funded by the ministry.
- Health Assistance Worker contacted MLA Chow CA to provide information and have the client request a new CPAP machine.

From: Chow.MLA, George [<mailto:George.Chow.MLA@leg.bc.ca>]
Sent: Thursday, March 21, 2019 2:12 PM
To: Tombs, Brenda SDPR:EX
Subject: RE: Machine batteries

Hi,
The constituents name is: s.22

Here is a past message he has sent:

“Hi Amelia,

Currently I am using an ASV (Adaptive Sero-ventilateur) machine to sleep because of my Central Sleep Apnea. The machine that we had to pay for shows that my air pressure rises to higher than normal pressures in order to support my breathing throughout the night. I take this machine in once every 6 months to get it checked out by a sleep technician to ensure my apnea is not getting worse. Ideally I would want a machine that would be monitored by an actual sleep specialist or neurologist on a nightly basis to ensure my pressure doesn't get too high and to adjust it accordingly.

Thanks “

Thank you for your help,

Amelia Hill

Constituency Assistant to the Hon. George Chow, MLA for Vancouver-Fraserview
(604) 660-2035 | #112 -2609 E 49th Ave, Vancouver BC V5S 1J9

From: Tombs, Brenda SDPR:EX [mailto:Brenda.Tombs@gov.bc.ca]

Sent: Thursday, March 21, 2019 1:44 PM

To: Chow.MLA, George <George.Chow.MLA@leg.bc.ca>

Subject: RE: Machine batteries

Hi Amelia,

Can you send me the constituent's name and any details you have in a Certificate of Authority please? We'll need to find out if they are a client of our ministry as our services are for ministry clients only. I've attached the COA for you in case you need it. Please note that it doesn't require the constituent's signature, only yours. Thanks.

Brenda

Brenda Tombs

Executive Assistant

Honourable Shane Simpson

Minister of Social Development and Poverty Reduction

C: 250.361.8147

From: Chow.MLA, George [mailto:George.Chow.MLA@leg.bc.ca]

Sent: Thursday, March 21, 2019 1:34 PM

To: Tombs, Brenda SDPR:EX

Subject: Machine batteries

Hello,

I have a constituent who is asking if a backup battery for their medical machines is covered at all? The machine in question is a sleep apnea machine that helps them breathe at night so without it, or if the power goes out they are worried about their ability to live.

Thank you for the assistance,

Amelia Hill

Constituency Assistant to the Hon. George Chow, MLA for Vancouver-Fraserview
(604) 660-2035 | #112 -2609 E 49th Ave, Vancouver BC V5S 1J9

From: [Tombs, Brenda SDPR:EX](#)
To: [Taylor, Toni LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE:s.22
Date: Wednesday, March 13, 2019 3:34:01 PM
Attachments: [image001.png](#)

Hi Toni,

See below from staff on this case and let me know if you have any more questions. Thanks.

Brenda

Brenda Tombs

Executive Assistant

Honourable Shane Simpson

Minister of Social Development and Poverty Reduction

C: 250.361.8147

- Local Office Supervisor reviewed the file.
- Due to shelter situation the client was previously approved for and issued a moving, crisis shelter and a furniture supplement.
- The request for a security deposit should not have been denied and a security deposit will be issued immediately.
- Local Office Supervisor will also be contacting the Supervisor of the staff who made the decision to deny the security deposit to review the file and provide coaching.
- Supervisor will also contact MLA Barnett CA to advise a security deposit will be issued.

From: Taylor, Toni [<mailto:Toni.Taylor@leg.bc.ca>]
Sent: Wednesday, March 13, 2019 10:36 AM
To: Tombs, Brenda SDPR:EX
Subject: FW:s.22

Brenda,

These are the documents that I mentioned in the message that I left you this morning. Please contact me at your earliest convenience.

Thank you,



Toni Taylor, *Constituency Assistant*

MLA Donna Barnett

Cariboo-Chilcotin

102-383 Oliver St, Williams Lake BC V2G 1M4

Office: (250) 305-3800 **E-mail :** Toni.Taylor@leg.bc.ca

"Being at ease with not knowing is crucial for answers to come to you"

-Eckhart Tolle

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From: ricohmfed@leg.bc.ca [mailto:ricohmfed@leg.bc.ca]

Sent: Wednesday, March 13, 2019 10:32 AM

To: Taylor, Toni <Toni.Taylor@leg.bc.ca>

Subject: s.22

From: [Tombs, Brenda SDPR:EX](#)
To: ["Fiona York"](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: Meeting today
Date: Thursday, March 14, 2019 8:40:31 AM

Hi Fiona,

I have answers to some of your questions from the staff at the Ministry of Municipal Affairs and Housing below.

- *Regarding vacancy controls, you'll note the Rental Housing Task Force recommended tying rent to tenants and not the units.*
- *Regarding reconciliation, please take a look at the Indigenous Housing Fund. The ministry is funding on-reserve housing.*
- *We do invest in a spectrum of social housing from modular units for people who have been homeless all the way to low income units.*
- *We aren't sure what the writer means by permanent housing. Do they mean for people at Oppenheimer Park?*

Let me know if you have any further questions. Alternatively, you may want to send any housing related questions directly to the Ministry of Municipal Affairs and Housing if that works better for you. Thanks.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Fiona York [<mailto:fiona@carnegieaction.org>]
Sent: Friday, February 15, 2019 8:42 PM
To: Tombs, Brenda SDPR:EX
Subject: Re: Meeting today

Hi Brenda,

Thank you very much. We have also been in conversation with the city about providing supports at Oppenheimer Park.

it would be great if we could meet again after the budget and after the plan is released.

Here are some of the other questions we collected:

- if social assistance rates are increased, what about vacancy control? We need vacancy control to ensure that any additional funding does not just go directly to landlords.

- What are the plans for PERMANENT housing for when the temporary modular housing ends?
- What is the Ministry doing to address Reconciliation?
- When is the province going to invest in social housing rather than including higher-end rents to make each building self-financing?

Thank you again,

Fiona

On Wed, Feb 13, 2019 at 1:46 PM Tombs, Brenda SDPR:EX <Brenda.Tombs@gov.bc.ca> wrote:

?Hi Fiona,

Thanks for all this. I'm sure Shane would like to come and chat about the Poverty Reduction plan once it's been released, so let's stay in touch on that.

Let me pass your other comments along to him and my colleagues for consideration.

Thanks again. It was good to see you last week!

Brenda

From: Fiona York <fiona@carnegieaction.org>
 Sent: February-08-19 7:49 PM
 To: Tombs, Brenda SDPR:EX
 Subject: Meeting today

Hi Brenda!

Thank you so much for the meeting today and the phone call. Sorry I lost track of you when I left the building and didn't have a chance to say good-bye. I've asked everyone to send me their questions that they didn't get a chance to ask today, and will collect them and send it to you. We really appreciate the opportunity. Would the Minister consider coming back for a short follow up meeting after the release of the budget and the Poverty Reduction Plan?

Shane mentioned that he could check into the question about supportive housing providers who say they don't follow the RTA (Community Builders, Portland Hotel Society etc.) - would he be able to let us know what happens with that?

I also wanted to summarize our suggestions about Oppenheimer Park and homelessness.

If the city or province cannot rent a hotel or motel for a few months to keep people inside, like they did a few years ago, could they at least provide heat sources, hygiene/port-a-

potties, and electricity -- just a few things to keep people comfortable and safe while they are sleeping outside in the cold, especially the elderly and vulnerable?

Another suggestion is to rent a large tent like the one that was used for Homeground Festival this week -- there would be enough room for everyone to stay warm inside. We also wanted to know why there isn't a State of Emergency declared when over 2,100 people in Vancouver are homeless and unsheltered, like there would be in the event of a natural disaster. At the very least, we'd like city staff and workers to stop harassing campers, and treat them with dignity and respect.

Thank you very much, I will send the other questions next week!

Fiona

--

Fiona York

CCAP Coordinator and Administrator

fiona@carnegieaction.org<mailto:fiona@carnegieaction.org> | 604-665-2105 | Carnegie Community Centre, 401 Main Street, Vancouver, BC V6A 2T7 Unceded Coast Salish Territories

The Carnegie Community Action Project <<http://www.carnegieaction.org/>> is a project of the board of the Carnegie Community Centre Association. CCAP works mostly on housing, income, and land use issues in the Downtown Eastside of Vancouver so that the area can remain a low income friendly community.

--

Fiona York

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From: [Tombs, Brenda SDPR:EX](#)
To: ["Fiona York"](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: Meeting today
Date: Friday, March 15, 2019 1:01:50 PM

Hi Fiona,

The idea is to transition residents in modular housing to that next step in the housing spectrum. It could be a subsidized housing unit or in some cases we've even seen tenants of modular housing re-enter the market.

The government is committed to building 114,000 new housing units across a spectrum of needs. See the Community Housing Fund, Supportive Housing Fund, and Indigenous Housing fund.

Some modular housing will be temporary. It will really depend case by case on the site once those permits expire. The idea with modular housing is it can be deconstructed and reassembled where homelessness needs are most acute.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Fiona York [<mailto:fiona@carnegieaction.org>]
Sent: Thursday, March 14, 2019 12:55 PM
To: Tombs, Brenda SDPR:EX
Subject: Re: Meeting today

Thank you Brenda.

Regarding the last question, we are wondering what is planned for residents of Temporary Modular Housing to transition them to permanent housing. Temporary Modular Housing is defined as housing that will last for up to five years. So what will happen to the tenants in five years?

Fiona

On Thu, Mar 14, 2019 at 8:40 AM Tombs, Brenda SDPR:EX <Brenda.Tombs@gov.bc.ca> wrote:

Hi Fiona,

I have answers to some of your questions from the staff at the Ministry of Municipal Affairs and Housing below.

- *Regarding vacancy controls, you'll note the Rental Housing Task Force recommended tying rent to tenants and not the units.*
- *Regarding reconciliation, please take a look at the Indigenous Housing Fund. The ministry is funding on-reserve housing.*
- *We do invest in a spectrum of social housing from modular units for people who have been homeless all the way to low income units.*
- *We aren't sure what the writer means by permanent housing. Do they mean for people at Oppenheimer Park?*

Let me know if you have any further questions. Alternatively, you may want to send any housing related questions directly to the Ministry of Municipal Affairs and Housing if that works better for you. Thanks.

Brenda

Brenda Tombs

Executive Assistant

Honourable Shane Simpson

Minister of Social Development and Poverty Reduction

C: 250.361.8147

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Sent: Friday, February 15, 2019 8:42 PM

To: Tombs, Brenda SDPR:EX

Subject: Re: Meeting today

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it would be great if we could meet again after the budget and after the plan is released.

Here are some of the other questions we collected:

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- What are the plans for PERMANENT housing for when the temporary modular housing ends?
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Thank you again,

Fiona

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?Hi Fiona,

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Let me pass your other comments along to him and my colleagues for consideration.

Thanks again. It was good to see you last week!

Brenda

From: Fiona York <fiona@carnegieaction.org>
Sent: February-08-19 7:49 PM
To: Tombs, Brenda SDPR:EX
Subject: Meeting today

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If the city or province cannot rent a hotel or motel for a few months to keep people inside, like they did a few years ago, could they at least provide heat sources, hygiene/port-a-potties, and electricity -- just a few things to keep people comfortable and safe while they are sleeping outside in the cold, especially the elderly and vulnerable?

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people in Vancouver are homeless and unsheltered, like there would be in the event of a natural disaster. At the very least, we'd like city staff and workers to stop harassing campers, and treat them with dignity and respect.

Thank you very much, I will send the other questions next week!

Fiona

--

Fiona York

CCAP Coordinator and Administrator

fiona@carnegieaction.org<mailto:fiona@carnegieaction.org> | 604-665-2105 | Carnegie Community Centre, 401 Main Street, Vancouver, BC V6A 2T7 Unceded Coast Salish Territories

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Fiona York

CCAP Coordinator and Administrator

fiona@carnegieaction.org | 604-665-2105 | Carnegie Community Centre, 401 Main Street, Vancouver, BC V6A 2T7 Unceded Coast Salish Territories

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Fiona York

CCAP Coordinator and Administrator

fiona@carnegieaction.org | 604-665-2105 | Carnegie Community Centre, 401 Main Street, Vancouver, BC V6A 2T7 Unceded Coast Salish Territories

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From: [Tombs, Brenda SDPR:EX](#)
To: [Bendig, Tessa LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: Messaging around PWD/ CPP clawback
Date: Tuesday, March 12, 2019 10:42:18 AM
Attachments: [image001.png](#)

Hi Tessa,

Below is our wording on Unearned Income and Marriage-Like Relationship. Let me know if you need anything further, ok?

Thanks.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

BCEA – Unearned Income

- The BC Employment and Assistance (BCEA) program distinguishes between earned income and unearned income. Earned income is money received from employment and unearned income is money received from sources other than employment, such as Employment Insurance (EI), Canada Pension Plan (CPP), CPP Disability (CPPD), and Old Age Security (OAS) benefits.
- Individuals are expected to use unearned income before accessing income or disability assistance for basic financial means and support. However, there are several unearned income exemptions, including:
 - Child support payments;
 - EI maternity and parental benefits;
 - EI benefits for parents caring for critically ill children;
 - CPP children's benefits;
 - WorkSafeBC child benefits;
 - Foster-care payments; and
 - Public Guardian and Trustee payments.
- Under the BCEA program, income from lottery or games of chance is considered unearned income and does not qualify for an income exemption.
- BCEA program policy regarding exempt and non-exempt forms of unearned income can be viewed online at <https://www2.gov.bc.ca/gov/content/governments/policies-for-government/bcea->

- Individuals eligible for EI/ CPP/ CPPD benefits are required to apply for those benefits.

Note: OAS and GIS have automatic enrolment

- If an individual's total monthly income with EI/ CPP/ CPPD/ OAS benefits is below assistance rates, the ministry may provide a top up. This framework is common to income and disability assistance programs across Canada.

BCEA – Marriage-Like Relationship

The BC Employment and Assistance (BCEA) program is both income and asset tested. Eligibility for assistance is based on a number of factors, including family size and individuals' assets and income from all sources. Individuals must first access all other available income before they may be eligible for income or disability assistance.

In a marriage, the income and assets of a spouse must be equally available to the other, so these are included in the calculation of eligibility for assistance. Married or common-law partners are also expected to share certain expenses, such as rent and bills, so the assistance rate for a couple is less than the sum for two individuals.

Individuals whose total family income does not exceed assistance rates may be eligible for a top-up.

OR

When a BCEA program recipient enters into a marriage-like relationship with a partner who earns more than the current assistance rate for their category of assistance, the individual becomes ineligible for assistance. If the partner makes less than the current rate, the ministry will top up the family's income to meet the current rate.

ASSESSMENT OF MARRIAGE-LIKE RELATIONSHIP

For the purpose of determining eligibility for income assistance, disability assistance, or hardship assistance, the BC Employment and Assistance (BCEA) program reviews an applicant's or recipient's living arrangements.

When two persons over 19 live together, BCEA program staff must assess the nature of the relationship to determine if a marriage-like relationship exists. The assessment is based on the following:

- The length of time the couple have resided together;
- Whether financial interdependence is consistent with that of a marital or marriage-like relationship; and
- Whether social/familial aspects are consistent with that of a marital or marriage-like relationship.

With regard to the first factor, if the other person has lived at and uses the address of the shared residence as their primary residence for at least 3 consecutive months (or 9 out of the last 12 months) and is absent from the home primarily for employment, the ministry may determine that the parties reside together. For more information, please visit

<http://www2.gov.bc.ca/gov/content/governments/policies-for-government/bcea-policy-and-procedure-manual/support-and-shelter/family-composition>.

When assessing for a marriage-like relationship, the sexual nature of the relationship is not considered.

DIFFERENCE IN RATE FOR MARRIED VS. SINGLE PERSONS

You have expressed concern about the difference in benefits for single persons and for married couples.

Ministry shelter and support rates vary based on family size. Regardless of the marital status, a family of two is eligible for a higher rate of assistance than a single applicant.

This difference takes into account the fact that two people have higher shelter and support expenses than one person. Ministry assistance rates can be viewed at

<https://www2.gov.bc.ca/gov/content/governments/policies-for-government/bcea-policy-and-procedure-manual/bc-employment-and-assistance-rate-tables>.

MARRIAGE AND PWD BENEFITS

PWD recipients have access to premium-free Medical Services Plan coverage, no-deductible PharmaCare, and extended medical and dental benefits. PWD recipients retain those benefits when they enter into a marriage-like relationship as long as they remain eligible for PWD assistance.

For more information on the health benefits available to PWD recipients, please visit

<http://www2.gov.bc.ca/gov/content/governments/policies-for-government/bcea-policy-and-procedure-manual/health-supplements-and-programs>.

From: Bendig, Tessa [mailto:Tessa.Bendig@leg.bc.ca]

Sent: Monday, March 11, 2019 3:05 PM

To: Tombs, Brenda SDPR:EX

Subject: Messaging around PWD/ CPP clawback

Hi Brenda,

I was wondering if you could send me some messaging around the practice of deducting CPP and other unearned income such as EI payments off of PWD cheques. I spoke to you I think back in November of 2017 and was told at that time that it was something the ministry was working on possibly changing.

Can you send me some messaging specifically on CPP and CPP- D being deducted dollar for dollar from PWD payments as well as EI payments being deducted from PWD payments.

Thanks

| Tessa Bendig, BA, MA

| Constituency Assistant to Hon. Michelle Mungall, MLA for Nelson-Creston

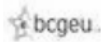


433 Josephine Street
Nelson, BC V1L 1W4
Phone: 250-354-5944
Facsimile: 250-354-5937
Email: Tessa.Bendig@leg.bc.ca

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Learn more www.michellemungall.ca



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From: [Tombs, Brenda SDPR:EX](#)
To: [Grant, Taylor LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: My SelfServe Name Change
Date: Friday, March 15, 2019 1:39:25 PM

Hi Taylor,

See below from staff on this. Let me know if you have any questions, ok?

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

- *The client's name has now been updated in our system and the documentation attached to the file.*
- *MySS now reflects the name change.*
- *AEE has been discussed.*
- *Client identifies no further concerns.*
- *A message was left for the CA providing an update.*

From: Grant, Taylor [mailto:Taylor.Grant@leg.bc.ca]
Sent: Wednesday, March 13, 2019 9:31 AM
To: Tombs, Brenda SDPR:EX
Subject: My SelfServe Name Change

Hi Brenda,

A constituent who currently resides in Richmond, but is moving to Delta South has asked our office to inquire with the Ministry of SDPR regarding her legal name change.

s.22

Thank you in advance.



Taylor Grant

Constituency Assistant to Ian Paton, MLA

Delta South Constituency Office

604-940-7930

From: [Tombs, Brenda SDPR:EX](#)
To: [Darcy.MLA, Judy LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: New West Rent Bank query for assistance etc.
Date: Tuesday, March 19, 2019 8:56:56 AM
Attachments: [image002.png](#)
[image003.png](#)

Hi Jessica,

Below is information from staff on this request.

Please note that this request was initiated before the rent bank funding announcement.

SDPR does not have a comment on Question 1 or Question 3, except to say that SDPR encourages any community funding opportunities and is seeking to support these initiatives and not replace the involvement of community funders.

Question 2: Are there any further funding opportunities from your office and/or credit unions or banks ? (They may be more receptive if contacted by your office)? Concern is the sustainability of the New West Rent Bank for the full three year contract based on current projections.

- Government funding of \$10M has been announced to resource a provincial rent bank program.*
- While the funding has been announced, the details of the program are still under development.*
- More details will be forthcoming in the coming weeks.*
- The funding will assist existing rent banks with both their administrative overhead and their loan capital.*
- In communities without a rent bank, the new program provider will work with community organizations who are interested in starting one, or will arrange for remote access to the service. The intent is that all BC citizens have access.*
- Existing rent banks will be consulted on the development of the provincial rent bank program.*

This funding is not intended to replace community funding and involvement in rent banks, but rather to support this excellent community resource

Brenda

Brenda Tombs

Executive Assistant

Honourable Shane Simpson

Minister of Social Development and Poverty Reduction

C: 250.361.8147

From: Darcy.MLA, Judy [mailto:Judy.Darcy.MLA@leg.bc.ca]
Sent: Wednesday, March 13, 2019 4:00 PM
To: Tombs, Brenda SDPR:EX
Subject: FW: New West Rent Bank query for assistance etc.

Hi Brenda,

Matt Djonlic suggested I reach out to you about the below email. Please let me know if you have any information we can share with the New West Rent Bank.

Thanks,



Jessica Lar-Son
Constituency Assistant to the
Hon. Judy Darcy, MLA for New Westminster
301-625 Fifth Avenue
Phone: 604-775-2101 | Fax: 604-775-2121

From: Darcy.MLA, Judy
Sent: Wednesday, March 13, 2019 3:48 PM
To: 'Djonlic, Matt MAH:EX (Matt.Djonlic@gov.bc.ca)' <Matt.Djonlic@gov.bc.ca>
Subject: FW: New West Rent Bank query for assistance etc.

Hey Matt,

I'm not sure if Taz ever asked you about this request? Now that I am back, I am going through some of his casework and just checking what was dealt with and what was not.

Hope you are well,



Jessica Lar-Son
Constituency Assistant to the
Hon. Judy Darcy, MLA for New Westminster
301-625 Fifth Avenue
Phone: 604-775-2101 | Fax: 604-775-2121

From: Rosemary Sojka <Rosemary.Sojka@purposesociety.org>

Sent: Thursday, January 24, 2019 2:46 PM

To: Darcy.MLA, Judy <Judy.Darcy.MLA@leg.bc.ca>

Subject: Re: New West Rent Bank query for assistance etc.

Hello, (Taz)

I am following up on behalf of my program director and the **New West Rent Bank**. I am wanting assistance or names in regards to the following:

1. The Loan Committee now needs another representative from a credit union to replace Brittney Hougard from Community Services who allowed her to extend her services to us. According to the formal agreement, all credit unions involved in this venture initiated by Judy Darcy stated that this would be a rotating position.
 - Can your office contact the credit unions involved to continue this position? Or may I have an introduction to the managers via your office?
 - The loan committee meets Tuesday afternoons IF there are loan applications from app. 1 to 2 pm. They may make themselves available by email or phone for queries from the Rent Bank case manager.
2. Are there any further funding opportunities from your office and/or credit unions or banks ? (They may be more receptive if contacted by your office)? Concern is the sustainability of the New West Rent Bank for the full three year contract based on current projections.
3. Are there any other options to pursue from your office's perspective?

I am available (**if booked ahead**), on the following days/hours which I hope may be a match if a one to one is to be pursued:

- **Mondays:** - Jan. 28, Feb. 4th, Feb. 11th
- **Wednesdays:** - Jan. 30th, Feb. 6th
- **Fridays:** - Feb. 1st, Feb. 8th

As I am part time at the Rent Bank and do have other employment, if a one to one is pursued, can you please contact me on my cell phone at **s.22** ! to set up a time (if timeline is relevant).

Any assistance/advice or guidance in this matter would be greatly appreciated.

Thank you for your consideration,
Rosemary

Rosemary Sojka

Rent Bank Case Manager

New Westminster Rent Bank

The Lower Mainland Purpose Society | **Stride with Purpose**

40 Begbie Street, New Westminster, B.C. V3M 3L9

P: 604-526-2522 F: 604-526-6546

E: rentbank@purposesociety.org

W: www.purposesociety.org



From: [Tombs, Brenda SDPR:EX](#)
To: ["Patricia Mamic"](#)
Cc: [Susanne Reul-Zastre](#); [Mike Leland](#)
Subject: RE: Poverty Reduction Advisory Committee
Date: Thursday, March 14, 2019 10:27:53 AM

Hi Patricia,

Thanks for your call yesterday and your email. I've shared your thoughts with the minister and he's asked me to convey to you that there were limited spots on the advisory committee, with most being taken up by folks with lived experience of poverty and Indigenous representatives. He's asked me to share his respect for the work of the Salvation Army and appreciation for all that you do to support some of the most vulnerable and challenged folks in our province. He looks forward to your ongoing input as the plan unfolds in the coming months and years.

Thanks again and keep in touch.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Patricia Mamic [mailto:Patricia_Mamic@can.salvationarmy.org]
Sent: Wednesday, March 13, 2019 2:54 PM
To: Tombs, Brenda SDPR:EX
Cc: [Susanne Reul-Zastre](#); [Mike Leland](#)
Subject: Poverty Reduction Advisory Committee

Hello Brenda,

Great chatting briefly with you, thank you for returning my call so quickly. Sorry to hear the opportunity to be on the Advisory Committee being established as per Poverty Reduction Strategy Act section 10 (1) is not possible.

The Salvation Army is the largest non-governmental provider of social services in the province, and has been active advocating for persons living in poverty in the province since 1882. Located in 55 communities in BC, from city centres to the rural north, our experience in poverty related issues encompasses a uniquely broad range of demographics, communities and peoples throughout the province, and as such is a deep resource for poverty related issues, experience and recommendations. The Salvation Army is experienced with strategic actions, effects and progress in efforts to address poverty and social issues.

If I could so kindly ask, I would appreciate a better understanding regarding rationale behind the reluctance of utilization of The Salvation Army resource at the committee and forum tables in the development of the Poverty Reduction Strategy..

I look forward to hearing back.

Sincerely,

Patricia Mamic
Public and Government Affairs Director
The Salvation Army - British Columbia Division
Tel. 250-386-3366 Cell: 250-888-1436

From: [Tombs, Brenda SDPR:EX](#)
To: [Grant, Taylor LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: PWD Medical Supplements
Date: Tuesday, March 26, 2019 2:02:23 PM

Hi Taylor,

Yes, when seniors transition onto federal benefits they can be eligible for medical services and some health supplements from the ministry. More information can be found here:

<https://www2.gov.bc.ca/gov/content/family-social-supports/services-for-people-with-disabilities/disability-assistance/leaving-disability-assistance>.

Let me know if you have any more questions. Thanks.

Brenda

Brenda Tombs

Executive Assistant

Honourable Shane Simpson

Minister of Social Development and Poverty Reduction

C: 250.361.8147

From: Grant, Taylor [mailto:Taylor.Grant@leg.bc.ca]
Sent: Tuesday, March 26, 2019 1:50 PM
To: Tombs, Brenda SDPR:EX
Subject: PWD Medical Supplements

Hi Brenda,

I have an inquiry regarding medical supplements once seniors transition from PWD to OAS/GIS.

I would like to know if dietary and/or nutritional vitamin supplements alike are still covered through PWD once a senior receives OAS/GIS?

Thank you.



Taylor Grant

Constituency Assistant to Ian Paton, MLA

Delta South Constituency Office

604-940-7930

From: [Tombs, Brenda SDPR:EX](#)
To: [Murphy, Michele LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: Rent Banks
Date: Wednesday, March 6, 2019 4:45:32 PM

Hi Michele,

See below from staff on this. Thanks.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

- *Victoria does not currently have a rent bank program.*
- *While the funding has been announced, the details of the program are still under development.*
- *More details will be forthcoming in the coming weeks.*
- *The funding will assist existing rent banks with both their administrative overhead and their loan capital.*
- *In communities without a rent bank, the new program provider will work with community organizations who are interested in starting one, or will arrange for remote access to the service. The intent is that all BC citizens have access.*
- *Government and the provider will conduct a consultation phase*

From: Murphy, Michele [<mailto:Michele.Murphy@leg.bc.ca>]
Sent: Tuesday, March 5, 2019 12:06 PM
To: Tombs, Brenda SDPR:EX
Subject: RE: Rent Banks

Hi Brenda,

Me again. Matt sent me back to you re Victoria Rent Banks. I am assuming that his is in process. What can I tell my constituent?

Ask: "I have a constituent that is interested in finding out the details of Rent Bank specifically in Victoria."

Thanks in advance,
Michele

From: Murphy, Michele
Sent: Tuesday, February 26, 2019 4:19 PM
To: 'Tombs, Brenda SDPR:EX' <Brenda.Tombs@gov.bc.ca>
Subject: RE: Rent Banks

I do – thanks so much!

From: Tombs, Brenda SDPR:EX [<mailto:Brenda.Tombs@gov.bc.ca>]
Sent: Tuesday, February 26, 2019 3:42 PM
To: Murphy, Michele <Michele.Murphy@leg.bc.ca>
Subject: Re: Rent Banks

Hi Michele,

Rent bank is Ministry of Housing and Municipal Affairs, not SDPR. Have you got their contact info?

Brenda

On Feb 26, 2019, at 2:54 PM, Murphy, Michele <Michele.Murphy@leg.bc.ca> wrote:

Hi Brenda,

Michele here – from Lana Popham's CO.

Brenda, can you tell me where I would find the details – or if there are details – or when there will be details, if there is none yet – of the Provincial Rent Bank funding announced in the Budget last week.

I have a constituent that is interested in finding out the details of Rent Bank specifically in Victoria.

Thanks very much in advance,
Michele

Michele Murphy | Constituency Assistant | Lana Popham, MLA for Saanich South
250.479.4154 | 260 – 4243 Glanford Ave., Victoria, BC V8Z 4B9 | michele.murphy@leg.bc.ca

<image001.png>

From: Rogers, Maureen
Sent: Tuesday, February 26, 2019 2:32 PM
To: Murphy, Michele <Michele.Murphy@leg.bc.ca>
Subject: Rent Banks

Hi

s.22 : is wondering if there will be a rent bank in Victoria.

s.22

Maureen Rogers
Constituency Assistant to Hon. Lana Popham
250.479.4154 | 260 4243 Glanford Ave. Victoria, BC, V8Z 4B9
maureen.rogers@leg.bc.ca

From: [Tombs, Brenda SDPR:EX](#)
To: [Marks, Beverly LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: Request from Constituent
Date: Thursday, March 7, 2019 10:23:41 AM
Attachments: [image001.png](#)

Hi Bev,

Please see below from staff on this. Let me know if you have any more questions. Thanks.

Brenda

- *It is not standard process for either SDPR or SBC to initial the date stamped document when it is returned to the client after being scanned into the office.*
- *There is also no direction stating that it cannot be done if requested. We have followed up with the Government Agent for 100 Mile House, and while no direction has gone out to her team to not provide the initials, she is reluctant to take on the responsibility to direct her team to do so in the future.*
- *This topic has now been bumped up to the Area Services Manager level within SBC for further discussion.*
- *In the meantime, the SBC office in 100 Mile House will begin to use their own office stamp, rather than a generic date stamp to identify the document has been submitted.*

From: Marks, Beverly [<mailto:Beverly.Marks@leg.bc.ca>]
Sent: Monday, March 4, 2019 12:15 PM
To: Tombs, Brenda SDPR:EX
Subject: Request from Constituent

Good Morning Brenda, Please find attached consent and COA for s.22

Attached two copies of MTA forms with stamps from Local SD office. Please note the March 4, 2019 one, anyone could purchase a date stamp and put it on this paper work. s.22 wanted to have some validation and accountability from the office. She having had paper work go missing before wanted proof for her records...this is what she got and was told it is protocol and they are not allowed to initial anything. She would like an explanation of the protocol...Thanks



Beverly Marks, Constituency Assistant

MLA Donna Barnett

Cariboo-Chilcotin

PO Box 95

7-530 Horse Lake Road, 100 Mile House, BC V0K 2E0

Office: (250) 395-3916 **E-mail :** beverly.marks@leg.bc.ca

"Helping one person might not change the world, but it could change the world for one person"

Author unknown

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From: [Tombs, Brenda SDPR:EX](#)
To: [Rollheiser, Kate SDPR:EX](#); [MacMillan, Karen SDPR:EX](#)
Cc: [Infante, James SDPR:EX](#); [Tombs, Brenda SDPR:EX](#)
Subject: RE: REVISED: MSD-2019-91152 fee estimate and/or records
Date: Thursday, March 21, 2019 4:13:28 PM
Attachments: [FOI request March 2018.pdf](#)
[FOI request March 2018 clean copy.pdf](#)

Hi Karen and Kate,

Responsive records are attached. Thanks.

Brenda

Brenda Tombs

Executive Assistant

Honourable Shane Simpson

Minister of Social Development and Poverty Reduction

C: 250.361.8147

From: Rollheiser, Kate SDPR:EX
Sent: Friday, March 8, 2019 2:55 PM
To: Squance, Leah SDPR:EX
Cc: Infante, James SDPR:EX; Tombs, Brenda SDPR:EX; McKnight, Valerie SDPR:EX; MacMillan, Karen SDPR:EX; Green, Jessie M SDPR:EX; Torres Bonet, Adriana SDPR:EX
Subject: REVISED: MSD-2019-91152 fee estimate and/or records

Sorry about that, I forgot to put in the due dates!! Please see below!

Good afternoon Leah,

Please see the attached Call for Records form for MSD-2019-91152

Records of any and all emails, text messages, BBMs, slack messages, and WhatsApp messages - excluding attachments - sent from Minister/Minister of State/Premier's Executive Assistant(s) - where such a position existed and was staffed. (Date Range for Record Search: From: 03/01/2018 To: 03/31/2018) Date Format: MM/DD/YYYY

If you have **no records response**, please let me know on/or before **March 11, 2019**.

If you will be producing a **fee estimate**, please fill in the fee estimate portion of the Call for **Records form** and return to me by: **March 15, 2019**.

If you will be providing **records**, please review and identify any harms in the records and return with your records to me by **March 15, 2019**.

A clean copy and a marked copy where HARMS have been identified according to FOI's Exceptions to Disclosure Disclosure (http://www.cio.gov.bc.ca/cio/priv_leg/foippa/foippa_guide.page?#exceptions) are required.

Please ensure when identifying HARMS that any information to be redacted is highlighted and the corresponding section is noted in pencil. Please flag each page where exceptions are found.

If you have any questions regarding this request, please “reply all” to this email.

Thank you,

Kate Rollheiser

Administrative Coordinator

Deputy Minister’s Office

Ministry of Social Development and Poverty Reduction

250-387-2325

From: [Tombs, Brenda SDPR:EX](#)
To: [Komnenic, Nadja LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: RicohScan
Date: Friday, March 15, 2019 10:33:49 AM
Attachments: [image001.png](#)

Hi Nadja,

Here is the information from staff on this case. Let me know if you have any more questions. Thanks.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

- *Review of file indicates client not in receipt of CPPD benefits.*
- *Client states he submitted a CPPD denial letter in person to office on Commercial Drive in DEC18.*
- *Review of file indicates CPPD denial letter not on file.*
- *Client has access to and uses MySS.*
- *EAW requested client submit a copy of the CPPD denial letter via MySS.*
- *Client will re-submit the letter via MySS.*
- *EAW advised client once CPPD denial letter received income assistance eligibility will remain the same.*
- *MLA Heyman CA advised of outcome.*

From: Komnenic, Nadja [<mailto:Nadja.Komnenic@leg.bc.ca>]
Sent: Thursday, March 14, 2019 4:17 PM
To: Tombs, Brenda SDPR:EX
Subject: FW: RicohScan

Hi Brenda,

I hope you're doing well.

I'm hoping to find out a bit more information about our constituents. ^{s.22} . Consent form is attached.

He says he received some mail recently about being switched over to CPP-D (and having his PWD entirely cut off). Can you confirm whether this is the case?

Thanks!

Nadja Komnenic

Constituency Assistant | George Heyman, MLA Vancouver-Fairview

P: 604-775-2453 | 642 W. Broadway Vancouver, BC V5Z 1G1

nadja.komnenic@leg.bc.ca | www.georgeheyman.ca | Sign up for our newsletter [here!](#)



From: ricohmfd@leg.bc.ca [mailto:ricohmfd@leg.bc.ca]

Sent: Thursday, March 14, 2019 4:13 PM

To: Komnenic, Nadja <Nadja.Komnenic@leg.bc.ca>

Subject: RicohScan

From: [Tombs, Brenda SDPR:EX](#)
To: [Redies, Lucy LASS:EX](#)
Cc: [Virk, Anisha LASS:EX](#); [Tombs, Brenda SDPR:EX](#)
Subject: RE: Surrey South MLA Office
Date: Wednesday, March 13, 2019 1:55:01 PM
Attachments: [image001.png](#)

Hi Lucy,

Hovan Baghdassarian is the contact for this initiative and he'd be happy to talk with MLA Cadieux.
Hovan's contact information is below:

Hovan.Baghdassarian@gov.bc.ca
778-698-7553

Let me know if you need any more information. Thanks.

Brenda

Brenda Tombs

Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: Redies, Lucy [<mailto:Lucy.Redies@leg.bc.ca>]
Sent: Tuesday, March 12, 2019 3:03 PM
To: Tombs, Brenda SDPR:EX
Cc: Virk, Anisha LASS:EX
Subject: Surrey South MLA Office

Good afternoon Brenda,

MLA Cadieux would like to speak with someone in your office regarding the Single Parent Employment Initiative Program, she has a few questions regarding the process of the program. Are you able to put us in contact with someone in your office who can speak directly with MLA Cadieux?

Kind regards,



Lucy Redies

*Constituency Assistant to
Stephanie Cadieux, MLA
Surrey South*

Office: 604-541-4556
#206- 15850 24th Avenue, Surrey B.C.
Email lucy.redies@leg.bc.ca

From: [Tombs, Brenda SDPR:EX](#)
To: [Grant, Taylor LASS:EX](#)
Cc: [Tombs, Brenda SDPR:EX](#)
Subject: RE: Work BC Inquiry
Date: Wednesday, March 27, 2019 4:18:16 PM

Hi Taylor,

See below from staff and let me know if you have any questions, ok?

Brenda

s.22

From: Grant, Taylor [mailto:Taylor.Grant@leg.bc.ca]
Sent: Wednesday, March 27, 2019 9:47 AM
To: Tombs, Brenda SDPR:EX
Subject: Work BC Inquiry

Hi Brenda,

Delta South constituent **s.22** has been submitting “packages” to Work BC for a few years in order to qualify for educational training to re-enter the job market. **s.22** has been denied each time, despite working with an advocate to put them together.

s.22

Please see the attached COA. Thank you to you and your staff in advance.

Taylor Grant
Constituency Assistant to Ian Paton, MLA
Delta South Constituency Office

604-940-7930

From: ricohmfd@leg.bc.ca [mailto:ricohmfd@leg.bc.ca]

Sent: Wednesday, March 27, 2019 9:38 AM

To: Grant, Taylor <Taylor.Grant@leg.bc.ca>

Subject: RicohScan

From: [Tombs, Brenda SDPR:EX](#)
To: [Tombs, Brenda SDPR:EX](#)
Subject: S.22
Date: Friday, March 1, 2019 11:24:51 AM
Attachments: S.22

From: [Tombs, Brenda SDPR:EX](#)
To: [Laird, Patricia FIN:EX](#)
Cc: [Infante, James SDPR:EX](#); [McKnight, Valerie SDPR:EX](#); [Tombs, Brenda SDPR:EX](#)
Subject: travel claim
Date: Tuesday, March 19, 2019 11:27:50 AM

Hi Pat,

An expense claim will be coming your way shortly. I've provided details about the travel in the notes, but here it is again.

s.22

Let me know if you have any questions. Thanks.

Brenda

Brenda Tombs
Executive Assistant
Honourable Shane Simpson
Minister of Social Development and Poverty Reduction
C: 250.361.8147

From: [Tombs, Brenda SDPR:EX](#)
To: [Tombs, Brenda SDPR:EX](#)
Subject: VCO wifi info
Date: Wednesday, March 13, 2019 1:44:00 PM

From: Dixon, Olivia PREM:EX
Sent: Wednesday, March 13, 2019 11:58 AM
To: Tombs, Brenda SDPR:EX
Subject: RE: I lied I need boardroom 1 at 1pm. Executive is all yours though

BCNGN is the same log-in as your IDIR. For DOGWOOD you just click on it and accept the terms and conditions. let me know if you have trouble and I'll send in Danny

Olivia Dixon | Administrative Assistant
Vancouver Cabinet Office | Office of the Premier
O: 604-398-5779 | **B:** 604-775-1600 | **E:** Olivia.Dixon@gov.bc.ca

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From: Tombs, Brenda SDPR:EX
Sent: March 13, 2019 11:48 AM
To: Dixon, Olivia PREM:EX <Olivia.Dixon@gov.bc.ca>
Subject: RE: I lied I need boardroom 1 at 1pm. Executive is all yours though

No worries. I'll be out of here in about 15 mins ;-)

What is the wifi password here?

From: Dixon, Olivia PREM:EX
Sent: Wednesday, March 13, 2019 11:47 AM
To: Tombs, Brenda SDPR:EX
Subject: I lied I need boardroom 1 at 1pm. Executive is all yours though

Olivia Dixon | Administrative Assistant
Vancouver Cabinet Office | Office of the Premier
O: 604-398-5779 | **B:** 604-775-1600 | **E:** Olivia.Dixon@gov.bc.ca

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