

From: [Dube, Jonathan SDPR:EX](#)
To: [Galbraith, David J SDPR:EX](#)
Cc: [Thomas, Vivian P GCPE:EX](#); [Milne, Karen SDPR:EX](#); [Bandeckha, Pardip SDPR:EX](#)
Subject: FW: SDD Emergency Monitoring Report 2021-11-16 UPDATE 4:15PM
Date: November 16, 2021 4:37:44 PM
Attachments: [FRESHET update 11-16-21 .msg](#)
[FIELD COMMUNICATION - NEW INFORMATION Emergency Info BC - Flooding Information November Cheque Issue \(December Benefit Month\).msg](#)

Status update on cheque issue (updates in RED below) with some good news on cheques making it into several communities this afternoon. I've also attached the latest Field Comms with info for staff on managing cheque issue day and impacts from flooding etc. We'll provide further updates tomorrow. Thank you.

From: Russ, Maxine SDPR:EX <Maxine.Russ@gov.bc.ca>

Sent: November 16, 2021 4:22 PM

To: Dube, Jonathan SDPR:EX <Jonathan.Dube@gov.bc.ca>

Cc: Anderson, Maryann SDPR:EX <Maryann.Anderson@gov.bc.ca>; Argue, Elizabeth SDPR:EX <Elizabeth.Argue@gov.bc.ca>; Arnett, Lana SDPR:EX <Lana.Arnett@gov.bc.ca>; Balson, Ashley SDPR:EX <Ashley.Balson@gov.bc.ca>; Bandeckha, Pardip SDPR:EX <Pardip.Bandeckha@gov.bc.ca>; Bisgaard, Morten SDPR:EX <Morten.Bisgaard@gov.bc.ca>; Born, Aaron SDPR:EX <Aaron.Born@gov.bc.ca>; Chambers, Richelle SDPR:EX <Richelle.Chambers@gov.bc.ca>; D'Gal, Judy SDPR:EX <Judy.DGal@gov.bc.ca>; Fehr, Debbie L SDPR:EX <Debbie.Fehr@gov.bc.ca>; Fletcher, Jason SDPR:EX <Jason.Fletcher@gov.bc.ca>; Gero, Tyrone SDPR:EX <Tyrone.Gero@gov.bc.ca>; Gray, Allen G SDPR:EX <Allen.Gray@gov.bc.ca>; Harrower, Ian SDPR:EX <Ian.Harrower@gov.bc.ca>; Herman, Linda SDPR:EX <Linda.Herman@gov.bc.ca>; Hixson, Taylor SDPR:EX <Taylor.Hixson@gov.bc.ca>; **s.22** - Simpson, Yvette SDPR:EX <Yvette.Simpson@gov.bc.ca>; Jensen, Dana SDPR:EX <Dana.Jensen@gov.bc.ca>; Kalyinchuk, Karen SDPR:EX <Karen.Kalyinchuk@gov.bc.ca>; LaHue, Anita SDPR:EX <Anita.LaHue@gov.bc.ca>; Laird, Suzanne SDPR:EX <Suzanne.Laird@gov.bc.ca>; Martiniuk, Daryn SDPR:EX <Daryn.Martiniuk@gov.bc.ca>; Meldrum, Mary SDPR:EX <Mary.Meldrum@gov.bc.ca>; Miller, Jennifer E SDPR:EX <Jennifer.E.Miller@gov.bc.ca>; Morgan, Michael D SDPR:EX <Michael.Morgan@gov.bc.ca>; Poulton, Peta SDPR:EX <Peta.Poulton@gov.bc.ca>; Renaud, Michael SDPR:EX <Michael.Renaud@gov.bc.ca>; Russ, Maxine SDPR:EX <Maxine.Russ@gov.bc.ca>; Siebel, Cassandra S SDPR:EX <Cassandra.Siebel@gov.bc.ca>; Simpson, Jennifer SDPR:EX <Jennifer.Simpson@gov.bc.ca>; Ste-Croix, Chris SDPR:EX <Chris.SteCroix@gov.bc.ca>; Tavender, Lisa C SDPR:EX <Lisa.Tavender@gov.bc.ca>; Toogood, John SDPR:EX <John.Toogood@gov.bc.ca>; Treger, Matthew T SDPR:EX <Matthew.Treger@gov.bc.ca>

Subject: SDD Emergency Monitoring Report 2021-11-16 UPDATE 4:15PM

Good afternoon everyone,

SDD EMERGENCY MONITORING REPORT – Tuesday, November 16, 2021 UPDATED

PLEASE FORWARD INTERNALLY AMONGST YOUR TEAM AND LEADERSHIP AS NEEDED. **Updates are indicated in red.**

These updates will continue until the orders are rescinded. If you do not want to receive these emails, please let us know.

Links for information as its updated: [Current Flooding Information](#)

Atmospheric River Events– Multiple Regions

This weekend's atmospheric river caused heavy rain and localized flooding. Multiple rain-induced incidents occurred across Vancouver Island and the Southern half of the province in the past 24hrs. Several States of Local Emergency and Evacuation Alerts and Orders have been declared. EMBC has approved Disaster Financial Assistance for flooding in the Vancouver Island & Central Coast, Southwest, and Central regions of the province, including all First Nations communities, electoral areas, and municipalities within these areas.

Information on office closures, evacuation orders/alert (client impacts) and a link to office signage to support any cheque delays will also be available to staff on the [BC Flood](#) SDD Internet page.

Office Impacts

- **0** Ministry Offices Closed
- **4** Service BC Offices Closed
 - Invermere – due to lack of staffing, will be open tomorrow
 - Merritt
 - Princeton
 - Stewart – due to leakage

Client Impacts

- **854** SDPR cases identified in Evacuation Order areas
- **313** SDPR cases identified in Evacuation Alert areas (FYI Only)

Other

- Community Integration Specialists have been advised
- SDPR FRESHET Update is attached

SDPR Cases Impacted – Identified in Evacuation Order and Evacuation Alert Areas.

Geographical Area	#SDPR Cases Orders	#SDPR Cases Alerts	Total Cases
Abbotsford	90	0	90
Ashcroft	0	74	74
Boston Bar	1	0	1
Cache Creek	0	74	74
Chilliwack	75	0	75
Coalmont	3	0	3
Hedley	0	1	1
Kamloops	1	0	1
Keremeos	0	62	62
Lillooet	0	1	1
Logan Lake	0	1	1
Lower Nicola	0	56	56
Merritt	674	25	699
Nanaimo	4	0	4
Parksville	1	0	1
Princeton	1	0	1
Qualicum Beach	2	0	2
Quilchena	0	1	1
Spences Bridge	0	17	17
Walhachin	0	1	1
Yarrow	2	0	2
GRAND TOTAL	854	313	1167

SDPR and Service BC Office Cheque Delivery

- Standard practice with SBC is to message the delay and reissue only if assessed urgent which aligns with the communication.

OFFICES	COMMUNITY	DIRECT	NOSTUB	SIG&NS	SIGNAL	GRAND TOTAL	STATUS
163	Salt Spring	7	18	0	3	28	Updates pending.
272	Sechelt	20	51	0	4	75	Updates pending.
281	Squamish	6	29	0	7	42	Updates pending.
333 SDPR	Hope	24	58	1	9	92	The power is still out and there is currently no way to get the mail into the community, will wait for an update for next steps.
407	Creston	2	27	0	7	36	Should arrive by 1pm Wednesday. The plane is not scheduled to arrive in Cranbrook until 16:10 so unable to confirm any earlier if the cheques actually made it. We will confirm ASAP.
408	Revelstoke	2	2		1	5	Scheduled to arrive today. Cheques delivered.
411	Cranbrook	23	62	1	15	101	Scheduled to arrive today. The plane is not scheduled to arrive in Cranbrook until 16:10 so unable to confirm any earlier if the cheques actually made it. We will confirm ASAP.
413	Golden	3	3	0	0	6	Scheduled to arrive today. The plane is not scheduled to arrive in Cranbrook until 16:10 so unable to confirm any earlier if the cheques actually made it. We will confirm ASAP.
416	Lillooet	2	10	0	1	13	Wed dependent on Hwy's being open, if they make the flight.
417	Invermere	0	8	0	0	8	No one in office today to confirm. The plane is not scheduled to arrive in Cranbrook until 16:10 so unable to confirm any earlier if the cheques actually made it. We will confirm ASAP.
418	Clinton	0	1	0	0	1	Wed dependent on Hwy's being open, if they make the

							flight.
419	Ashcroft	2	12	0	1	15	Wed dependent on Hwy's being open, if they make the flight.
420	Grand Forks	7	35	0	3	45	Scheduled to arrive today. ON hold In Lower Mainland
421	Trail	23	61	3	6	93	Scheduled to arrive today. ON hold in Lower Mainland.
422	Nelson						ON hold In Lower Mainland
423	Nakusp	2	9	1	0	12	Scheduled to arrive today. ON hold In Lower Mainland.
430	Princeton	3	24	0	4	31	Cheques redirected to Penticton. Cheques are still in the Lower mainland and we are waiting for an update to see if Highways are open for Linehauls.
431	Oliver	13	47	1	6	67	Scheduled to arrive today. ON hold in Lower Mainland.
432 SDPR	Penticton	83	180	5	19	287	Cheques are still in the Lower mainland and we are waiting for an update to see if Highways are open for Linehauls.
433 SDPR	Kelowna						Cheques delivered.
434 SDPR	Kelowna						Cheques delivered.
460 SDPR	Vernon						Cheques delivered.
463	Salmon Arm						Cheques delivered.
471 SDPR	Kamloops South	109	170	1	23	303	Cheques delivered.
472 SDPR	Kamloops North	47	165	5	25	242	Cheques delivered.
474	Merritt	12	46	2	5	65	Cheques re-directed to Kamloops. Cheques delivered.
480	100 Mile House	5	53	2	3	63	Wed dependent on Hwy's being open, if they make the flight.
481 SDPR	Williams Lake	26	122	3	10	161	Cheques for Williams Lake are sent out direct from Burnaby. At this point they are still with our line haul carrier Bandstra. At this time, we are unable to provide an ETA.
507	Burns Lake	2	15	0	2	19	Scheduled to arrive today
508	Hazelton	1	19	1	1	22	Scheduled to arrive today
509	Houston	0	20	2	2	24	Scheduled to arrive today
511	Dawson Creek	18	76	4	7	105	Delayed to Wednesday morning
513	Fort St. John	26	72	2	6	106	Bumped from flight, scheduled to arrive 11am today.
515	Chetwynd	2	17	1	1	21	Delayed to Wednesday morning
516	Fort St. James	7	19	1	1	28	Scheduled to arrive today
520	Valemount	0	7	0	0	7	Delayed to Wednesday 1pm
595	Kitimat	5	19	0	4	28	
596 SDPR	Prince Rupert	10	63	1	4	78	
Grand Total		492	1520	36	180	2229	

Please contact me if you have any questions and/or concerns.

With gratitude and respect,

Maxine Russ

Policy & Project Analyst, Planning, Innovation & Performance

Strategic Services Branch, Service Delivery Division

Ministry of Social Development and Poverty Reduction

778-698-7652

Maxine.Russ@gov.bc.ca

I gratefully acknowledge the traditional T'Souke Nation, now known as Sooke First Nation of the Coast Salish Peoples where I live, learn and work. I pay my respects to their elders past and present. I would also like to acknowledge all Indigenous Peoples on whose territories we gather from today. I honour their connection to the land and respect the importance of the diverse teachings,

traditions, and practices within these territories.

2020 Top Work Unit Winner

Note: This message is confidential and may not be disclosed to anyone without the express written consent of the sender. If you have received this message in error, please advise the sender immediately.

From: Argue, Elizabeth SDPR:EX
Sent: 16 Nov 2021 08:20:20 -0800
To: Gray, Allen G SDPR:EX;Martiniuk, Daryn SDPR:EX;Jensen, Dana SDPR:EX;Kalynchuk, Karen SDPR:EX;Russ, Maxine SDPR:EX;Morgan, Michael D SDPR:EX;Renaud, Michael SDPR:EX;Bisgaard, Morten SDPR:EX
Cc: Fletcher, Jason SDPR:EX;Olander, Nina SDPR:EX
Subject: FRESHET update 11-16-21

These updates will continue until the orders are rescinded. If you do not want to receive these emails, please let us know.

Hi everyone,

PLEASE FORWARD INTERNALLY AMONGST YOUR TEAM AND LEADERSHIP AS NEEDED.

Included below are a list of recent updates received from EMBC (new updates are in red text). Please monitor for impacts and respond to this email if any BCP activations are required at any SDPR locations. Updated notifications of activations or warnings will be shared with this group as they are received from EMBC.

Links for information as its updated: [Current Flooding Information](#)

Atmospheric River Events– Multiple Regions

This weekend's atmospheric river caused heavy rain and localized flooding. Multiple rain-induced incidents occurred across Vancouver Island and the Southern half of the province in the past 24hrs. Several States of Local Emergency and Evacuation Alerts and Orders have been declared. **EMBC has approved Disaster Financial Assistance for flooding in the Vancouver Island & Central Coast, Southwest, and Central regions of the province, including all First Nations communities, electoral areas, and municipalities within these areas.**

Provincial Overview

- The Provincial Emergency Coordination Center will be stood up again today to support response.
- The storm blocked, damaged, and impacted multiple roadways, causing widespread road closures, and stranding multiple motorists yesterday.
 - Search and Rescue, Canada Task Force 1, 442 Squadron, and local first responders have reportedly rescued all stranded motorists and brought them to shelter and appropriate supports in nearby communities.
- BC Hydro reported widespread outages yesterday, and crews worked through the night to restore power.
- The situation is dynamic and full, accurate situational awareness remains challenging, but current estimates suggest that provincially there are over 524 properties on Evacuation Order, 315 properties on Evacuation Alert and then an additional 7,800 people on Evacuation Order in the City of Merritt because of the storm.
 - The City of Merritt has been evacuated in its entirety due to flooding and ensuing unsafe drinking water from the failure of their water treatment plant.

- Emergency Support Services volunteers are responding in affected areas to provide supports to evacuees.
 - Approximately 20 locations are activated as Reception Centers.
- Multiple highways remain closed throughout BC causing disruptions to travel.
 - Highway 1 (Malahat)
 - Highway 1 (Agassiz – Spences Bridge)
 - Highway 3 (Sunshine Valley)
 - Highway 5 (Hope – Merritt)
 - Highway 7 (Maple Ridge – Hope)
 - Highway 11 (US border – Vye Road, Abbotsford)
 - For a complete list of highway and road closures, including ferry disruptions due to flooding, see [DriveBC](#).

Aircraft Crash – SWE

- An aircraft of unknown size and type was reported to have crashed near Needle Peak, outside of Hope.
- Details continue to be limited due to the location of the crash and the ongoing weather event.
- The Joint Rescue Coordination Center leads the response efforts and are expected to access the crash site at first light.
- Avalanche and other safety concerns are present at the site.

REGIONAL SUMMARIES

CENTRAL REGION

City of Merritt

- SOLE declared due to flooding.
- An evacuation order issued for the City of Merritt in its entirety.

Regional District of Okanagan-Similkameen

- SOLE declared for EAs H and G due to flooding.
- An Evacuation Order issued for 74 addresses in EA “G, B, and H” due to flooding.

Town of Princeton

- SOLE declared due to flooding.
- 3 Evacuation Orders issued for 228 properties along the Tulameen River.
- 2 Evacuation Alerts for 209 properties.

Village of Keremeos

- An Evacuation Alert for the entire Village of Keremeos.

Cook’s Ferry Indian Band

- BCR declared due to flooding.
- An Evacuation Order issued for IR 1 & 4.
- An Evacuation Alert issued for the remainder of the community.

Nooaitch Indian Band

- An Evacuation Order issued for IR 10.

Thompson-Nicola Regional District

- SOLE declared for EA N due to flooding.
- An Evacuation Alert issued for EAs “I, M, and N.”
- An Evacuation Order issued for 53 properties.

SOUTHEAST REGION

Regional District of East Kootenay

- SOLE declared for EA “A” due to flooding.
- An Evacuation Alert issued for 11 properties in EA “A”.

SOUTHWEST REGION

SWE PREOC is activated in response to rain-induced incidents.

Fraser Valley Regional District

- SOLE declared due to flooding and mudslides.
- An Evacuation Order issued for 53730 Bridal Falls Road (Camperland RV Resort & Cabins).
- An Evacuation Order issued for 4 properties on Auchenway Road in EA “E”.

City of Abbotsford

- An Evacuation Alert issued for Clayburn Area: Clayburn Village and surrounding area.
- An Evacuation Alert issued for Eagle Mountain Areas: Cranberry Court, Briarwood Place, Doneagle Place.
- An Evacuation Alert issued for Ten Oaks: Mount Blanchard Court, Mount Blanchard Drive and Old Clayburn Road.
- An Evacuation Alert issued for Sumas Prairie: Westside of Whatcom Road, East of Huntington Village, Southside of Vye Road.
- An Evacuation Alert issued for Straiton Areas: Dawson Road East of Sumas Mountain Road, Southern rail line to the West, Whatcom Road to the East, Highway 1 to the North, United States border to the South.
- An Evacuation Alert issues for Matsqui Village.
- An Evacuation Order issued for a portion of the Sumas Prairie.
- An Evacuation Order issued for 7 addresses on Straiton Road.

District of Kent

- SOLE declared due to flooding.
- An Evacuation Order for 59 residents south of 6500 block of Rockwell Drive.

Squamish-Lillooet Regional District

- An Evacuation Alert issued for 34 properties in EA “D”.

Village of Harrison Hot Springs

- SOLE declared due to flooding.

City of Langley

- An Evacuation Order for 1 property on 264th Street.

VANCOUVER ISLAND and CENTRAL COAST REGION

The VIC PREOC is providing support through the Regional Duty Manager and Liaison Officer as required, for the DGIR Code 2 - *M/V Zim Kingston* fire and overboard shipping containers.

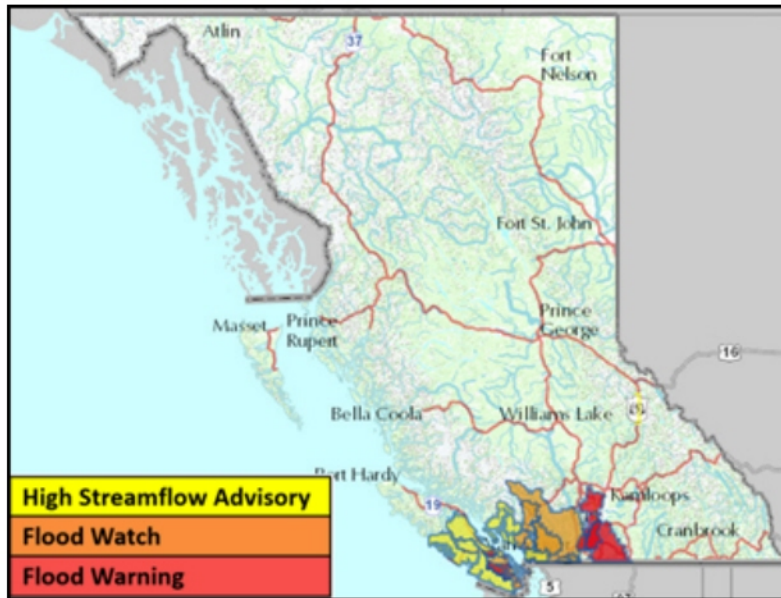
Cowichan Valley Regional District

- SOLE declared for the entirety of the Regional District including the City of Duncan and local First Nations communities.
- An Evacuation Order for 6 properties in the Allenby Road area.
- Evacuation of the Meadow Glen apartment building due to flooding on Canada Ave.

Regional District of Nanaimo

- SOLE declared for EAs "A & G".
- An Evacuation Order issued for the Cedar Grove campsite.
- An Evacuation Order for an RV site on Martindale Road.
- An Evacuation Order for 29 addresses in the Riverside Road area.

FLOOD WARNINGS and ADVISORIES



Flood Warning in effect for: Chemainus River, Englishman River, Nicola River from Merritt to Spences Bridge, Cowichan River, Koksilah River, Coquihalla River, Tulameen River including tributaries and Coldwater River.

Flood Watch in effect for: South Vancouver Island, Fraser Valley including surrounding tributaries, Fraser Canyon tributaries including tributaries around Hope and the Chilliwack River.

High Streamflow Advisory in effect for: Central Vancouver Island including tributaries around Port Alberni, Howe Sound, Sunshine Coast, Sea-to-Sky, North Shore Mountains, Metro Vancouver, West Vancouver Island, and East Vancouver Island.

Thank you,

Liz Argue (she/her)

Ministry Business Continuity Advisor
Corporate Planning and Strategic Initiatives
Elizabeth.Argue@gov.bc.ca
778-698-4047

From: SDPR SDD Field Communications SDPR:EX
Sent: 16 Nov 2021 10:55:42 -0800
To: SDPR SDD Field Communications SDPR:EX
Subject: FIELD COMMUNICATION - NEW INFORMATION: Emergency Info BC - Flooding Information & November Cheque Issue (December Benefit Month)

Service Delivery Division **Field Communication**

NEW INFORMATION: Emergency Info BC – Flooding Information

NEW INFORMATION: November Cheque Issue (December Benefit Month)

NEW INFORMATION: Emergency Info BC – Flooding Information

- Emergency Info BC has updated their website to include “[Current Flooding Information](#)”.
- We have activated a [BC Flood](#) page on the SDD Loop site, which provides staff with updated flooding information and impacted ministry offices and clients.
- The ministry continues to promote various options for clients to access ministry services, such as:
 - Requesting services, accessing information, requesting documentation/forms through 1-866-866-0800
 - Receiving payments through Direct Deposit
 - Accessing forms and information from the Ministry website
 - Providing documentation through My Self Serve, mail or by dropping the document at any in-person office, link to office locations

Action for Staff:

- If a client contacts the ministry with questions regarding flooding, please refer them to the Emergency Info BC website: [Current Flooding Information: Nov 15, 2021 | EmergencyInfoBC \(gov.bc.ca\)](#)
- If a client has been evacuated and needs support, please refer the client to the appropriate reception centre noted on the Emergency Info BC website.

NEW INFORMATION: November Cheque Issue (December Benefit Month)

- Due to the flooding in many areas of the province, clients may find it difficult to obtain their monthly cheque.

- The ministry will work with clients who have been impacted to find an alternate approach to obtaining their payment, such as issuing at a different in-person office that is still accessible to the client or setting up a Direct Deposit and issuing an on demand EFT payment.
- Office direct cheques have been re-routed as follows:
 - Office 474 – Merritt Service BC Office cheques have been sent to Office 471 Kamloops South
 - Office 430 – Princeton Service BC Office cheques have been sent to Office 432 Penticton

Action for Staff:

- If a client self identifies as being impacted by flooding, please action as appropriate:
 - Follow the [POC – Late Stub / No Stub Inquiries – Cheque Issue Week](#) SOP for all clients who have reporting requirements.
 - If a client has not submitted their Monthly Report, they are required to do so prior to having their cheque released.
NOTE: The ministry continues to offer the verbal completion option of the monthly report for clients who are unable to attend an in-person office.
 - If a client has an unresolved PLMS signal delaying their cheque, please contact the Quality Compliance Specialist (QCS) who set the signal to see if the signal can be pushed forward to a future month and the cheque released.
 - If the client's cheque is physically located in another community, follow the appropriate Job Aid for [Reissuing Payments](#) or [Benefit Plans – Issuing on a Benefit Plan with Closed Benefit Lines](#) to produce a new cheque.

Client Service Office is 474, 430 or 333:

- If a client and/or supplier is unable to access their monthly cheque due to being evacuated, you can re-issue the payment **as early as Wednesday, November 17th, if the client's service office is either 474, 430 or 333**, by following the appropriate SOPs:
 - [POC Lost/Stolen Client Payment](#)
 - [Lost/Stolen/Misdirected Client Payment – Cheque](#)
 - [Lost/Stolen/Misdirected Client Payment – EFT](#)
 - [POC Lost Stolen Service Provider Payment](#)
 - [Lost/Stolen/Misdirected Service Provider Payment – Cheque](#)
 - [Lost/Stolen/Misdirected Service Provider Payment - EFT](#)

Client Service Office is NOT 474, 430 or 333, and is impacted by flooding:

- If a client calls stating they are unable to access their cheque due to Canada Post delivery delays or road closures, and they are not connected to service office 474, 430 or 333:
 - Assess to see if the client can wait until Friday for the ministry to initiate the lost/stolen process
 - If the client's situation is urgent, you can request supervisor approval to re-issue the payment early, by following the appropriate SOPs:
 - [POC Lost/Stolen Client Payment](#)
 - [Lost/Stolen/Misdirected Client Payment – Cheque](#)
 - [Lost/Stolen/Misdirected Client Payment – EFT](#)
 - [POC Lost Stolen Service Provider Payment](#)
 - [Lost/Stolen/Misdirected Service Provider Payment – Cheque](#)
 - [Lost/Stolen/Misdirected Service Provider Payment - EFT](#)

Please direct questions to your supervisor.

This information is archived on [SDD Communications](#) page.

This message is sent from the SDPR SDD Field Communications mailbox. Please do not use your 'reply' button.

Please contact your supervisor if you have any questions, concerns or clarifications on the content.

SDD EMERGENCY MONITORING REPORT – Tuesday, November 16, 2021

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This weekend's atmospheric river caused heavy rain and localized flooding. Multiple rain-induced incidents occurred across Vancouver Island and the Southern half of the province in the past 24hrs. Several States of Local Emergency and Evacuation Alerts and Orders have been declared. EMBC has approved Disaster Financial Assistance for flooding in the Vancouver Island & Central Coast, Southwest, and Central regions of the province, including all First Nations communities, electoral areas, and municipalities within these areas.

Information on office closures, evacuation orders/alert (client impacts) and a link to office signage to support any cheque delays will also be available to staff on the [BC Flood](#) SDD Internet page.

Office Impacts

- **0** Ministry Offices Closed
- **4** Service BC Offices Closed
 - Invermere – due to lack of staffing, will be open tomorrow
 - Merritt
 - Princeton
 - Stewart – due to leakage

Client Impacts

- **854** SDPR cases identified in Evacuation Order areas
- **313** SDPR cases identified in Evacuation Alert areas (FYI Only)

Other

- Community Integration Specialists have been advised
- SDPR FRESHET Update is attached

SDPR Cases Impacted – Identified in Evacuation Order and Evacuation Alert Areas.

Geographical Area	#SDPR Cases Orders	#SDPR Cases Alerts	Total Cases
Abbotsford	90	0	90

Ashcroft	0	74	74
Boston Bar	1	0	1
Cache Creek	0	74	74
Chilliwack	75	0	75
Coalmont	3	0	3
Hedley	0	1	1
Kamloops	1	0	1
Keremeos	0	62	62
Lillooet	0	1	1
Logan Lake	0	1	1
Lower Nicola	0	56	56
Merritt	674	25	699
Nanaimo	4	0	4
Parksville	1	0	1
Princeton	1	0	1
Qualicum Beach	2	0	2
Quilchena	0	1	1
Spences Bridge	0	17	17
Walhachin	0	1	1
Yarrow	2	0	2
GRAND TOTAL	854	313	1167

SDPR and Service BC Office Cheque Delivery

- Standard practice with SBC is to message the delay and reissue only if assessed urgent which aligns with the communication.

OFFICES	COMMUNITY	DIRECT	NOSTUB	SIG&NS	SIGNAL	GRAND TOTAL	STATUS
163	Salt Spring	7	18	0	3	28	Updates pending.
272	Sechelt	20	51	0	4	75	Updates pending.
281	Squamish	6	29	0	7	42	Updates pending.
333 SDPR	Hope	24	58	1	9	92	The power is still out and there is currently no way to get the mail into the community, will wait for an update for next steps.

407	Creston	2	27	0	7	36	Should arrive by 1pm Wednesday. The plane is not scheduled to arrive in Cranbrook until 16:10 so unable to confirm any earlier if the cheques actually made it. We will confirm ASAP.
408	Revelstoke	2	2		1	5	Scheduled to arrive today. Cheques delivered.
411	Cranbrook	23	62	1	15	101	Scheduled to arrive today. The plane is not scheduled to arrive in Cranbrook until 16:10 so unable to confirm any earlier if the cheques actually made it. We will confirm ASAP.
413	Golden	3	3	0	0	6	Scheduled to arrive today. The plane is not scheduled to arrive in Cranbrook until 16:10 so unable to confirm any earlier if the cheques actually made it. We will confirm ASAP.
416	Lillooet	2	10	0	1	13	Wed dependent on Hwy's being open, if they make the flight.
417	Invermere	0	8	0	0	8	No one in office today to confirm. The plane is not scheduled to arrive in Cranbrook until 16:10 so unable to confirm any earlier if the cheques actually made it. We will confirm ASAP.
418	Clinton	0	1	0	0	1	Wed dependent on Hwy's being open, if they make the flight.
419	Ashcroft	2	12	0	1	15	Wed dependent on Hwy's being open, if they make the flight.
420	Grand Forks	7	35	0	3	45	Scheduled to arrive today. ON hold In Lower Mainland
421	Trail	23	61	3	6	93	Scheduled to arrive today. ON hold in Lower Mainland.
422	Nelson						ON hold In Lower Mainland
423	Nakusp	2	9	1	0	12	Scheduled to arrive today. ON hold In Lower Mainland.
430	Princeton	3	24	0	4	31	Cheques redirected to Penticton. Cheques are still in the Lower

							mainland and we are waiting for an update to see if Highways are open for Linehauls.
431	Oliver	13	47	1	6	67	Scheduled to arrive today. ON hold in Lower Mainland.
432 SDPR	Penticton	83	180	5	19	287	Cheques are still in the Lower mainland and we are waiting for an update to see if Highways are open for Linehauls.
433 SDPR	Kelowna						Cheques delivered.
434 SDPR	Kelowna						Cheques delivered.
460 SDPR	Vernon						Cheques delivered.
463	Salmon Arm						Cheques delivered.
471 SDPR	Kamloops South	109	170	1	23	303	Cheques delivered.
472 SDPR	Kamloops North	47	165	5	25	242	Cheques delivered.
474	Merritt	12	46	2	5	65	Cheques re-directed to Kamloops. Cheques delivered.
480	100 Mile House	5	53	2	3	63	Wed dependent on Hwy's being open, if they make the flight.
481 SDPR	Williams Lake	26	122	3	10	161	Cheques for Williams Lake are sent out direct from Burnaby. At this point they are still with our line haul carrier Bandstra. At this time, we are unable to provide an ETA.
507	Burns Lake	2	15	0	2	19	Scheduled to arrive today
508	Hazelton	1	19	1	1	22	Scheduled to arrive today
509	Houston	0	20	2	2	24	Scheduled to arrive today
511	Dawson Creek	18	76	4	7	105	Delayed to Wednesday morning
513	Fort St. John	26	72	2	6	106	Bumped from flight, scheduled to arrive 11am today.
515	Chetwynd	2	17	1	1	21	Delayed to Wednesday morning
516	Fort St. James	7	19	1	1	28	Scheduled to arrive today
520	Valemount	0	7	0	0	7	Delayed to Wednesday 1pm
595	Kitimat	5	19	0	4	28	
596 SDPR	Prince Rupert	10	63	1	4	78	
Grand Total		492	1520	36	180	2229	

EMBC UPDATE – November 15, 2021 @ 07:00 hrs

PLEASE FORWARD INTERNALLY AMONGST YOUR TEAM AND LEADERSHIP AS NEEDED.

Included below are a list of recent updates received from EMBC. Please monitor for impacts and respond to this email if any BCP activations are required at any SDPR locations. Updated notifications of activations or warnings will be shared with this group as they are received from EMBC.

Links for current information as its updated: [Current Flooding Information](#)

Atmospheric River Events– Multiple Regions

This weekend's atmospheric river caused heavy rain and localized flooding. Multiple rain-induced incidents occurred in the SWE and CTL regions last night. Princeton, District of Kent, City of Merritt and Fraser Valley Regional District each declared a SOLE due to flooding or mudslide. As well, several Evacuation Alerts/Orders were issued in Merritt, Regional District of Okanagan-Similkameen and City of Abbotsford.

15 November, 2021 – 1215hrs

Central Region

- An evacuation order has been issued for the entire City of Merritt.
- Buses are being used to provide transportation for persons without personal means of transit.
- Where possible persons are being encouraged to stay with family and friends. For residents where this is not an option they are being directed to Kelowna and Kamloops.
- Residents of Merritt with odd number addresses are being directed to the Kamloops ESS Reception Centre, located at McArthur Island (1655 Island Parkway).
- Residents of Merritt with even number addresses are being directed to the Kelowna ESS Reception Centre is located at 1800 Parkinson Way.

SW Region

- The JRCC is currently supporting response for persons stranded on Highway 7 due to landslides.
- 3 Cormorants are working to assist RCMP, BCEHS, Aggasiz Fire and Canada Task Force One to evacuate stranded motorists into Aggasiz.

VIR Region

- An evacuation order has been issued for the Halalt First Nations community due to flooding and an ruptured water main.

The Provincial Emergency Coordination Centre has been stood up to support response.

15 November, 2021 – 700hrs

- **Activations**
 - SWE PREOC is activated.

- Chilliwack, Hope, Pitt Meadows, City of Langley, Fraser Valley Regional District, District of Kent, Fernie and Abbotsford activated their EOCs in the SWE region.
- Abbotsford activated a Reception Centre.
- Regional District of Okanagan-Similkameen, Tulameen and Princeton activated their EOCs in the CTL region.
- **Evacuations**
 - 200 residents tactically evacuated by Popkum Fire Department in Bridal Falls area due to flooding.
 - 24 properties evacuated in Tulameen due to flooding.
 - One family evacuated in Langley due to a mudslide.
 - 12 homes in Abbotsford evacuated due to flooding.
 - City of Merritt evacuated 800 to 900 residences.
- **Highway Closures**
 - Highway 1 (Agassiz – Spences Bridge).
 - Highway 3 (Sunshine Valley).
 - Highway 5 (Hope – Merritt).
 - Highway 7 (Maple Ridge – Hope).
 - Highway 11 (US border – Vye Road, Abbotsford).
- **Motor Vehicle Incident – Highway 7 near Agassiz - SWE**
 - Two vehicles and a semi-truck went over an embankment due to mudslide.
 - Approximately 80 vehicles were stuck overnight on the roadway.
 - Agassiz Fire Department, Hope SAR and HUSAR TF#1 responded to obstructions and persons trapped in their vehicles. 5 patients were transferred to hospital.
 - Further operations will continue early morning.
- Reports of mud and landslides in District of Kent, Highway 1 and Abbotsford. EPCs will investigate today.

Town of Princeton - CTL

- Dike has breached. Estimated water level is 18 inches above dike.
- Downtown core is flooded, as well, as areas north and west of the community.
- Group lodging/comfort centres are being set up at Riverside Community Hall. Schools may be used, if out of room.
- SAR has been requested to assist with evacuations.
- Boil water notice in effect.

City of Merritt - CTL

- Dike has breached while rain is still falling and water levels rising.
- Evacuating 800 to 900 residences.
- Group lodging/warming centres are being set up. Churches may be used, if out of room.
- The sewage treatment plant has been deemed unsafe for human occupancy.
 - The plant will be locked up and the City is looking at a potential evacuation of 7800 people due to a lack of clean water and sewage treatment.
- Swift water team was required to assist in evacuating one homeowner due to high, rushing water.
- This event will require ESS supports. The City is intending to send some evacuees to Kamloops.

REGIONAL SUMMARIES

CENTRAL REGION

City of Merritt

- SOLE declared due to flooding.
- An Evacuation Alert and an Order issued for properties within the Coldwater River 200-year flood plain.
- An Evacuation Order issued for properties South of Coldwater Avenue and East of Voght Street.

Regional District of Okanagan-Similkameen

- An Evacuation Order issued for 34 addresses in EA "H" due to flooding.

Town of Princeton

- SOLE declared due to flooding.
- 3 Evacuation Orders and 1 Alert issued for low-lying properties along the Tulameen River.

SOUTHWEST REGION

SWE PREOC is activated in response to rain-induced incidents.

Fraser Valley Regional District

- SOLE declared due to flooding and mudslides.
- An Evacuation Order issued for 53730 Bridal Falls Road (Camperland RV Resort & Cabins).
- An Evacuation Order issued for 4 properties on Auchenway Road in EA "E".

City of Abbotsford

- An Evacuation Alert issued for Clayburn Area: Clayburn Village and surrounding area.
- An Evacuation Alert issued for Eagle Mountain Areas: Cranberry Court, Briarwood Place, Doneagle Place.
- An Evacuation Alert issued for Ten Oaks: Mount Blanchard Court, Mount Blanchard Drive and Old Clayburn Road.
- An Evacuation Alert issued for Sumas Prairie: Westside of Whatcom Road, East of Huntington Village, Southside of Vye Road.
- An Evacuation Alert issued for Straiton Areas: Dawson Road East of Sumas Mountain Road.

District of Kent

- SOLE declared due to flooding.
- An Evacuation Alert for residents south of 6500 block of Rockwell Drive.

WEATHER ALERTS and ADVISORIES

Special Weather Statement (Wind) in effect for: 100 Mile, Boundary, Nicola, Okanagan Valley, Shuswap, Similkameen and South Thompson.

Rainfall Warning in effect for: Arrow Lakes – Slocan Lake, East Vancouver Island, Malahat Highway – Goldstream to Mill Bay, Elk Valley, Fraser Canyon, Coquihalla Highway – Hope to Merritt, Fraser Valley, Greater Victoria, Howe Sound, Sea-to-Sky – Squamish to Whistler, Inland Vancouver Island, Kootenay

Lake, Metro Vancouver, Nicola, Southern Gulf Islands, Sunshine Coast, West Columbia, West Vancouver Island and Whistler.

Snowfall Warning in effect for: East Columbia, Kinbasket, Yellowhead Highway – Tete Jaune Cache to the Alberta Border and Yellowhead.

Wind Warning in effect for: Fraser Canyon, Greater Victoria and Metro Vancouver.

Winter Storm Warning in effect for: Trans-Canada Highway – Eagle Pass to Rogers Pass and Yoho Park – Kootenay Park.

FLOOD WARNINGS and ADVISORIES



Flood Warning in effect for: Similkameen River, Cowichan River, Koksilah River, Coquihalla River, Tulameen River including tributaries and Coldwater River.

Flood Watch in effect for: South Vancouver Island, Fraser Valley including surrounding tributaries, Fraser Canyon tributaries including tributaries around Hope, Chilliwack River, and the Englishman River.

High Streamflow Advisory in effect for: Central Vancouver Island including tributaries around Port Alberni, Howe Sound, Sunshine Coast, Sea-to-Sky, North Shore Mountains, Metro Vancouver, West Vancouver Island, and East Vancouver Island.

EMBC UPDATE – November 16, 2021 @ 07:00 hrs

PLEASE FORWARD INTERNALLY AMONGST YOUR TEAM AND LEADERSHIP AS NEEDED.

Included below are a list of recent updates received from EMBC (new updates are in red text). Please monitor for impacts and respond to this email if any BCP activations are required at any SDPR locations. Updated notifications of activations or warnings will be shared with this group as they are received from EMBC.

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Atmospheric River Events– Multiple Regions

This weekend's atmospheric river caused heavy rain and localized flooding. Multiple rain-induced incidents occurred across Vancouver Island and the Southern half of the province in the past 24hrs. Several States of Local Emergency and Evacuation Alerts and Orders have been declared. EMBC has approved Disaster Financial Assistance for flooding in the Vancouver Island & Central Coast, Southwest, and Central regions of the province, including all First Nations communities, electoral areas, and municipalities within these areas.

Provincial Overview

- The Provincial Emergency Coordination Center will be stood up again today to support response.
- The storm blocked, damaged, and impacted multiple roadways, causing widespread road closures, and stranding multiple motorists yesterday.
 - Search and Rescue, Canada Task Force 1, 442 Squadron, and local first responders have reportedly rescued all stranded motorists and brought them to shelter and appropriate supports in nearby communities.
- BC Hydro reported widespread outages yesterday, and crews worked through the night to restore power.
- The situation is dynamic and full, accurate situational awareness remains challenging, but current estimates suggest that provincially there are over 524 properties on Evacuation Order, 315 properties on Evacuation Alert and then an additional 7,800 people on Evacuation Order in the City of Merritt because of the storm.
 - The City of Merritt has been evacuated in its entirety due to flooding and ensuing unsafe drinking water from the failure of their water treatment plant.
- Emergency Support Services volunteers are responding in affected areas to provide supports to evacuees.
 - Approximately 20 locations are activated as Reception Centers.
- Multiple highways remain closed throughout BC causing disruptions to travel.
 - Highway 1 (Malahat)
 - Highway 1 (Agassiz – Spences Bridge)
 - Highway 3 (Sunshine Valley)
 - Highway 5 (Hope – Merritt)
 - Highway 7 (Maple Ridge – Hope)
 - Highway 11 (US border – Vye Road, Abbotsford)
 - For a complete list of highway and road closures, including ferry disruptions due to flooding, see [DriveBC](#).

Aircraft Crash – SWE

- An aircraft of unknown size and type was reported to have crashed near Needle Peak, outside of Hope.
- Details continue to be limited due to the location of the crash and the ongoing weather event.
- The Joint Rescue Coordination Center leads the response efforts and are expected to access the crash site at first light.
- Avalanche and other safety concerns are present at the site.

REGIONAL SUMMARIES

CENTRAL REGION

City of Merritt

- SOLE declared due to flooding.
- An evacuation order issued for the City of Merritt in its entirety.

Regional District of Okanagan-Similkameen

- SOLE declared for EAs H and G due to flooding.
- An Evacuation Order issued for 74 addresses in EA “G, B, and H” due to flooding.

Town of Princeton

- SOLE declared due to flooding.
- 3 Evacuation Orders issued for 228 properties along the Tulameen River.
- 2 Evacuation Alerts for 209 properties.

Village of Keremeos

- An Evacuation Alert for the entire Village of Keremeos.

Cook’s Ferry Indian Band

- BCR declared due to flooding.
- An Evacuation Order issued for IR 1 & 4.
- An Evacuation Alert issued for the remainder of the community.

Nooaitch Indian Band

- An Evacuation Order issued for IR 10.

Thompson-Nicola Regional District

- SOLE declared for EA N due to flooding.
- An Evacuation Alert issued for EAs “I, M, and N.”
- An Evacuation Order issued for 53 properties.

SOUTHEAST REGION

Regional District of East Kootenay

- SOLE declared for EA “A” due to flooding.
- An Evacuation Alert issued for 11 properties in EA “A”.

SOUTHWEST REGION

SWE PREOC is activated in response to rain-induced incidents.

Fraser Valley Regional District

- SOLE declared due to flooding and mudslides.
- An Evacuation Order issued for 53730 Bridal Falls Road (Camperland RV Resort & Cabins).
- An Evacuation Order issued for 4 properties on Auchenway Road in EA "E".

City of Abbotsford

- An Evacuation Alert issued for Clayburn Area: Clayburn Village and surrounding area.
- An Evacuation Alert issued for Eagle Mountain Areas: Cranberry Court, Briarwood Place, Doneagle Place.
- An Evacuation Alert issued for Ten Oaks: Mount Blanchard Court, Mount Blanchard Drive and Old Clayburn Road.
- An Evacuation Alert issued for Sumas Prairie: Westside of Whatcom Road, East of Huntington Village, Southside of Vye Road.
- An Evacuation Alert issued for Straiton Areas: Dawson Road East of Sumas Mountain Road, Southern rail line to the West, Whatcom Road to the East, Highway 1 to the North, United States border to the South.
- An Evacuation Alert issued for Matsqui Village.
- An Evacuation Order issued for a portion of the Sumas Prairie.
- An Evacuation Order issued for 7 addresses on Straiton Road.

District of Kent

- SOLE declared due to flooding.
- An Evacuation Order for 59 residents south of 6500 block of Rockwell Drive.

Squamish-Lillooet Regional District

- An Evacuation Alert issued for 34 properties in EA "D".

Village of Harrison Hot Springs

- SOLE declared due to flooding.

City of Langley

- An Evacuation Order for 1 property on 264th Street.

VANCOUVER ISLAND and CENTRAL COAST REGION

The VIC PREOC is providing support through the Regional Duty Manager and Liaison Officer as required, for the DGIR Code 2 - *M/V Zim Kingston* fire and overboard shipping containers.

Cowichan Valley Regional District

- SOLE declared for the entirety of the Regional District including the City of Duncan and local First Nations communities.
- An Evacuation Order for 6 properties in the Allenby Road area.
- Evacuation of the Meadow Glen apartment building due to flooding on Canada Ave.

Regional District of Nanaimo

- SOLE declared for EAs "A & G".
- An Evacuation Order issued for the Cedar Grove campsite.
- An Evacuation Order for an RV site on Martindale Road.
- An Evacuation Order for 29 addresses in the Riverside Road area.

FLOOD WARNINGS and ADVISORIES



Flood Warning in effect for: Chemainus River, Englishman River, Nicola River from Merritt to Spences Bridge, Cowichan River, Koksilah River, Coquihalla River, Tulameen River including tributaries and Coldwater River.

Flood Watch in effect for: South Vancouver Island, Fraser Valley including surrounding tributaries, Fraser Canyon tributaries including tributaries around Hope and the Chilliwack River.

High Streamflow Advisory in effect for: Central Vancouver Island including tributaries around Port Alberni, Howe Sound, Sunshine Coast, Sea-to-Sky, North Shore Mountains, Metro Vancouver, West Vancouver Island, and East Vancouver Island.

Lund, Rose SDPR:EX

From: Beaman, Val SDPR:EX
Sent: November 15, 2021 8:49 AM
To: Taylor, Kerry SDPR:EX
Subject: #30 Thompson Nicola Merritt WorkBC Centre Flooding Alert /Evacuation Orders
Importance: High

Good morning Kerry,

FYI, Merritt is facing evacuation alerts and orders due to flooding of the Coldwater River (est 500-600 evacuated). The Merritt WorkBC Centre is closed as residents are being advised to stay out of the downtown. WorkBC Contractor Staff have been evacuated from their homes. I have flagged to GCPE.

The situation is evolving and the service provider will keep us updated.

Thanks,

Val

Val Beaman
Executive Director, Operations
Telephone: 604-660-1553

Employment and Labour Market Services
Ministry of Social Development and Poverty Reduction

Lund, Rose SDPR:EX

From: Beaman, Val SDPR:EX
Sent: November 15, 2021 10:47 AM
To: Taylor, Kerry SDPR:EX
Subject: FW: Issue Alert - WorkBC Centre or ELMSD office closure - 48 - Operations Manager

From: Issue and Alerts Request <donotreply@sp.gov.bc.ca>
Sent: November 15, 2021 10:46 AM
To: SDPR ELMSD Stakeholders SDPR:EX <elms.stakeholders@gov.bc.ca>; Watters, Brett SDPR:EX <Brett.Watters@gov.bc.ca>; Derks, Bill SDPR:EX <Bill.Derks@gov.bc.ca>; McGrandle, Pam SDPR:EX <Pamela.McGrandle@gov.bc.ca>; Merriam, Alison SDPR:EX <Alison.Merriam@gov.bc.ca>; Brunet, Rebecca E SDPR:EX <Rebecca.Brunet@gov.bc.ca>; List, Leanne M SDPR:EX <Leanne.List@gov.bc.ca>; Archer, Terri SDPR:EX <Terri.Archer@gov.bc.ca>; Shelling, Tracy SDPR:EX <Tracy.Shelling@gov.bc.ca>; Pindera, Agnes SDPR:EX <Agnes.Pindera@gov.bc.ca>; Hultman, Jacquelyn SDPR:EX <Jacquelyn.Hultman@gov.bc.ca>; Beaman, Val SDPR:EX <Val.Beamman@gov.bc.ca>; Shuttleworth, Bev SDPR:EX <Bev.Shuttleworth@gov.bc.ca>; Litvinov, Ada SDPR:EX <Ada.Litvinov@gov.bc.ca>; Cote, Alison SDPR:EX <Alison.Cote@gov.bc.ca>; Sia, Pina SDPR:EX <Pina.Sia@gov.bc.ca>; Christine.Laforce@gov.bc.ca; Archer, Terri SDPR:EX <Terri.Archer@gov.bc.ca>
Subject: Issue Alert - WorkBC Centre or ELMSD office closure - 48 - Operations Manager

ISSUE ALERT

An issue alert was submitted.

Title: Operations Manager
ID: 48
Date Submitted: 11/15/2021 10:45:27 AM
Regions Affected: Region 1
Persons Involved: Duncan WorkBC Centre

Issue/Concern:

CEO Deborah Bromely has notified us of the need to close their WorkBC Centre - Duncan location due to power outage and unsafe road conditions. They have left notices on the doors and have posted information on social media. Staff are working from home.

Next Steps:

They have been requested to provide updates as and when more information is known.

Is Closure: No

Lund, Rose SDPR:EX

From: Beaman, Val SDPR:EX
Sent: November 15, 2021 12:32 PM
To: Taylor, Kerry SDPR:EX
Subject: FW: FW: Issue Alert - WorkBC Centre or ELMSD office closure - 48 - Operations Manager

Importance: High

Sharing an update on the situation in Merritt.

The city of Merritt is on full evacuation order. The WorkBC office will be closed for the duration of the order, the contractor will assess damage to the building when they are allowed back which at this time is unknown. At this time clients with appointments have been advised of the closure, notification has been updated on their webpage and social media. The contractor is working with staff to understand personal impacts and wherever possible will work with them to provide virtual employment services. As its an evolving situation, the contractor is doing their best to address needs.

<http://www.merritt.ca/cityfloodingevacuationorder/>