From: Michael van Hemmen [mailto:mvh@uber.com]

Sent: Wednesday, March 30, 2016 12:24 PM To: OfficeofthePremier, Office PREM:EX

Subject: Ridesharing Regulations

Premier,

I would like to pass along the attached letter from Uber Canada General Manager Ian Black.

Best regards,

Michael

--

Michael van Hemmen

m: 778.863.9906

#### UBER

UBER CANADA

312 Adelaide St West 2<sup>nd</sup> Floor Toronto, ON M5V 1R2 Honourable Christy Clark Premier, British Columbia West Annex, Parliament Buildings Victoria, BC V8V 1X4

March 30, 2016

Premier Clark,

Today, Uber is launching "Future View" in Metro Vancouver, Greater Victoria, and Kelowna - a feature in the Uber app that offers a glimpse of what the future could look like if Uber were operating in BC.

This future is well within reach. That is why, on behalf of riders and drivers who want choice, we are asking the province to take action this spring to welcome ridesharing to BC.

British Columbians have made clear their overwhelming support for ushering in the benefits of the sharing economy; Almost 70% support the immediate introduction of ridesharing. It is time for the province to embrace the mantra as the party of yes when it comes to ridesharing.

Ridesharing is more than just a reliable and affordable ride at the tap of a button. It represents a more progressive British Columbia, With ridesharing, BC can:

- Empower people to earn extra income by driving their own car, on their own schedule
- Enhance safety and reduce drunk driving by increasing reliability of late-night transportation.
- Combat congestion and reduce emissions, by finally making widespread carpooling a reality with uberPOOL.
- Improve accessible transportation for the accessibility community and older adults with products like uberASSIST
- . Expand the reach of the transit network by introducing affordable first/last mile options.
- Encourage entrepreneurs by sending a clear signal that innovations and new business models will
  not be overwhelmed by outdated regulations and vested interests.

The time for action is now, here's why:

an Klach

- People want more choice. In 2015, over 100,000 British Columbians and 125,000 tourists have opened the Uber app in BC looking for more transportation options, but finding none
- British Columbia is falling behind. Vancouver is the largest North American city without ridesharing, over 3 years after it was introduced in other top global cities.
- A consensus regulatory model exists for ridesharing is well-developed and implemented in over 70 jurisdictions globally;
- Consultations in BC have already taken place through the Vancouver Vehicle for Hire Roundtable last year. The issues are well-known, and have been discussed.
- There is broad support for provincial action. In fact 5 municipalities, including Vancouver and the Tricities, and the Greater Vancouver Board of Trade have asked the province to show leadership by creating ridesharing regulations

If the province opens up regulations to allow ridesharing, Uber and the ridesharing industry will commit to working in partnership to quickly launch ridesharing in BC's major cities, improving transportation, and creating thousands of net new jobs in the province.

On behalf of all the future riders and drivers in the province, we encourage the provincial government to embrace the future and act on ridesharing this spring.

Sincerely,

Ian Black General Manager Uber Canada From: Merrifield, Katy PREM:EX

Sent: Thursday, March 31, 2016 2:49 PM

To: De Wit, Antoinette PREM:EX; Whitelock, Riley CSCD:EX

Cc: Dick, Joan L CSCD:EX

Subject: RE: Ian Black UBER letter

Yes let's have MPF take the lead. Thanks

From: Michael van Hemmen [mailto:mvh@uber.com]

Sent: Monday, October 19, 2015 10:52 AM To: OfficeofthePremier, Office PREM:EX

Subject: Uber Making Progress in western Canada

Dear Hon. Clark,

I wanted to give you a quick update on the progress Uber has been making across western Canada.

Last Thursday, in response to significant demand Uber launched uberX in Calgary. It was a huge success with the app being opened more than 85,000 times from Thursday through the weekend. New rider signups were in the tens of thousands, and almost 500 drivers have registered and cleared the background check process.

Uber now operates in more than 340 cities around the world and 30 municipalities across Canada including: Calgary, Edmonton, Toronto, Ottawa, Hamilton (and Southwestern Ontario), Montreal, Quebec City and Halifax.

The same day, City of Vancouver staff released a report where they indicated that they wanted to work with the province to come up with a plan on ridesharing within 1-3 months. In addition other BC municipalities have reached out seeking more information on the benefits of ridesharing and what they can do to encourage the province to take action.

As the provincial government currently plays a key regulatory role, Uber hopes to engage it on an insurance and regulatory regime that embraces the benefits of ridesharing for British Columbians.

Let me know if you have any questions, or would like additional information on how the province can take action.

All the best.

Michael

\_\_

Michaelivan Hemmen Public Policy Manager

t: 778.863.9906 e: mvh@uber.com From: Bell, Jordan TRAN:EX

Sent: Tuesday, October 20, 2015 4:06 PM

To: McGaw, Danna R PREM:EX

Subject: RE: PO log 650645 van Hemmen

We can respond. Feel free to refer to us.

From: Michael van Hemmen [mailto:mvh@uber.com]

Sent: Tuesday, November 3, 2015 11:15 AM To: OfficeofthePremier, Office PREM:EX

Subject: Poll finds massive support for ridesharing and Uber

Dear Hon. Clark,

The provincial government has an excellent opportunity to embrace public support for ridesharing by updating its regulatory framework.

Uber recently asked Dimitri Pantazopoulos from Maple Leaf Strategies to conduct a poll of Lower Mainland residents regarding their views on ridesharing. His memo is attached below.

The results are very encouraging for Uber.

- 70% of Lower Mainland residents strongly support or support allowing ridesharing companies to operate in BC
- 84% strongly support or support the provincial government showing leadership by passing a provincial ridesharing law

This support is broad based across gender and age range. Voters of all income levels supported ridesharing and Uber, with stronger support among those who make over \$60K a year.

The poll of 500 people, intentionally oversampled Surrey so that additional city insights could be inferred. Support from Surrey residents was even higher than those in the City of Vancouver.

This week Uber also released a blog showing that the app was opened by more than 25,000 people in BC last month. While the blog showed massive interest from west Vancouver to Chilliwack on the Lower Mainland and Parksville to Victoria on the Island, the attached image shows that there is also significant interest in other communities such as Kelowna, Kamloops, and Prince George (Each dot represents someone opening the app between September 12, 2015 and October 12, 2015. If you're wondering about the two dots near Bellingham those were folks with BC phone numbers who opened the app across the boarder).

The province has a significant opportunity to take advantage of that support by adopting legislation that embraces ridesharing. Current rules were put into place well before mobile internet technology and ridesharing existed. It is time to update them.

In addition, on Thursday Vancouver City Council called on the Minister of Transportation to establish a policy framework for ridesharing in the province. I will be meeting with other Councils over the next month to build even more support for provincial action.

An updated provincial framework would be well supported by voters. We encourage the province to move quickly.

If you have any questions, or would like to see the detailed crosstabs of the poll to learn more detail about the support for ridesharing don't hesitate to reach out.

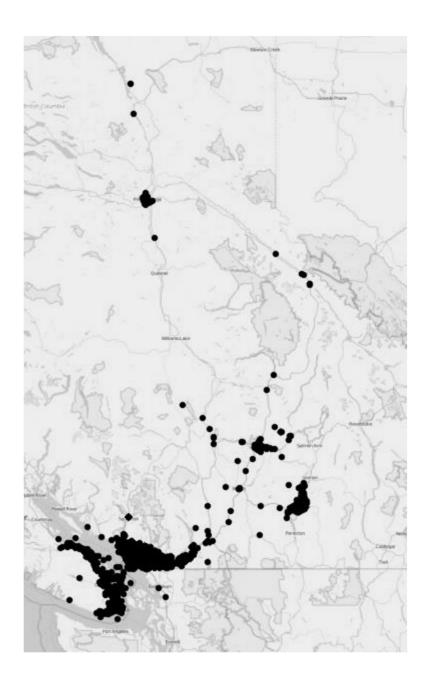
All the best,

Michael

--

Michaelivan Hemmen Public Policy Manager

t: 778.863.9906 e: <u>mvh@uber.com</u>



Page 09 to/à Page 10

Withheld pursuant to/removed as

Copyright

 $\frac{2015/11/04}{\text{McGaw}} \frac{\text{Danna}}{\text{McGaw}}$ 

Ministry committed to responding to an earlier email.

Shared this incoming with Jordan Bell, COS, with a cc to Writing Svcs., stating that PO would not be responding (informational).

From:

Bhullar, Barinder PREM:EX

Sent:

Sunday, February 7, 2016 3:57 PM

To:

Davidson, Tamara PREM:EX

Cc:

McPhee, Jordan PREM:EX

Subject:

Meeting w/ MPF and MTS

Hi Tam,

Can you please set up a 30 min meeting with PCC, MPF and MTS. For Tuesday or Wednesday of possible - preferably Tues.

MC is aware. I will also attend meeting. Re: Taxi/Uber

Thanks,

В

From:

Davidson, Tamara PREM:EX

Sent:

Monday, February 8, 2016 10:22 AM

To: Cc: Bhullar, Barinder PREM:EX McPhee, Jordan PREM:EX

Subject:

Re: Meeting w/ MPF and MTS

Might have a window on Wed afternoon and will check in the morning

From: Bhullar, Barinder PREM:EX Sent: Sunday, February 7, 2016 15:57

To: Davidson, Tamara PREM:EX
Cc: McPhee, Jordan PREM:EX
Subject: Meeting w/ MPF and MTS

Hi Tam,

Can you please set up a 30 min meeting with PCC, MPF and MTS. For Tuesday or Wednesday of possible - preferably Tues.

MC is aware. I will also attend meeting. Re: Taxi/Uber

Thanks,

В

From: Sent: De Wit, Antoinette PREM:EX Tuesday, April 26, 2016 3:21 PM

To:

Merrifield, Katy PREM:EX

Cc:

McPhee, Jordan PREM:EX

Subject:

FW: Let's vote on ridesharing legislation

Fyi ... we have been inundated with incomings like this all afternoon ... I think we are at about 500 now ... we keep a count of form letters like this ... and close them as 'informational' ....

----Original Message-----

From: s.22

Sent: Tuesday, April 26, 2016 3:05 PM To: OfficeofthePremier, Office PREM:EX

Cc: Fassbender.MLA, Peter LASS:EX; todd.stone.MLA@leg.bc.ca; Anton.MLA, Suzanne LASS:EX; Lake.MLA, Terry LASS:EX;

deJong.MLA, Mike LASS:EX; Bond.MLA, Shirley LASS:EX

Subject: Let's vote on ridesharing legislation

Hello there,

I am adding my voice as a person who has used Uber in s.22 . I live in downtown BC and I can not believe that we do not have Uber. I use a taxi regularly when I can get through the phone lines. We need more service like Uber to have proper transport service in a timely manor.

Please allow Uber to operate in Vancouver.

s.22

From:

Merrifield, Katy PREM:EX

Sent:

Tuesday, April 26, 2016 3:27 PM

To: Cc: De Wit, Antoinette PREM:EX McPhee, Jordan PREM:EX

Subject:

RE: Let's vote on ridesharing legislation

#### Thanks Netty!

----Original Message-----

From: De Wit, Antoinette PREM:EX Sent: Tuesday, April 26, 2016 3:21 PM

To: Merrifield, Katy PREM:EX Cc: McPhee, Jordan PREM:EX

Subject: FW: Let's vote on ridesharing legislation

Fyi ... we have been inundated with incomings like this all afternoon ... I think we are at about 500 now ... we keep a count of form letters like this ... and close them as 'informational' ....

----Original Message-----

From: \$.22

Sent: Tuesday, April 26, 2016 3:05 PM To: OfficeofthePremier, Office PREM:EX

Cc: Fassbender.MLA, Peter LASS:EX; todd.stone.MLA@leg.bc.ca; Anton.MLA, Suzanne LASS:EX; Lake.MLA, Terry LASS:EX;

deJong.MLA, Mike LASS:EX; Bond.MLA, Shirley LASS:EX

Subject: Let's vote on ridesharing legislation

Hello there,

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Please allow Uber to operate in Vancouver.

s.22

From:

Bhullar, Barinder PREM:EX

Sent:

Sunday, February 7, 2016 3:57 PM

To:

Davidson, Tamara PREM:EX

Cc:

McPhee, Jordan PREM:EX

Subject:

Meeting w/ MPF and MTS

Hi Tam,

Can you please set up a 30 min meeting with PCC, MPF and MTS. For Tuesday or Wednesday of possible - preferably Tues.

MC is aware. I will also attend meeting. Re: Taxi/Uber

Thanks,

В

# Sweeney, Neil PREM:EX

mvh@uber.com

Sweeney, Neil PREM:EX

**Uber & Public Transit** 

Wednesday, March 16, 2016 3:48 PM

From:

Sent:

Subject:

To:

Neil,	
It's been a bit since we last chatted, so I thought I'd touch base and pass along som ridesharing that was published yesterday.	ne new information about
The American Public Transportation Association (APTA)which counts Canadian Translink as members released an <u>independent study</u> that supports the fact that recomplement to public transportation.	n transit authorities such as idesharing is an important
KEY FINDINGS	
1. The more people use shared modes, the more likely they are to use public transit less on transportation overall. "Supersharers"—people who routinely use several sibikesharing, carsharing (e.g. car2go or Zipcar), and ridesourcing (e.g. Lyft or Uber own half as many household cars as people who use public transit alone.	hared modes, such as

- 2. Shared modes complement public transit, enhancing urban mobility. Ridesourcing services are most frequently used for social trips between 10pm and 4am, times when public transit runs infrequently or is not available. Shared modes substitute more for automobile trips than public transit trips.
- 3. Shared modes will continue to grow in significance, and public entities should identify opportunities to

engage with them to ensure that benefits are widely and equitably shared. Public transit agencies should seize opportunities to improve urban mobility for all users through collaboration and public-private partnerships, including greater integration of service, information and payment methods.

4. The public sector and private operators are eager to collaborate to improve paratransit service using emerging approaches and technology. While a number of regulatory and institutional hurdles complicate partnerships in this area, technology and business models from the shared mobility industry can help drive down costs, increase service availability and improve rider experience.

As always, if you'd like to discuss more about this report or anything else about ridesharing do not hesitate to reach out.

All the best,

Michael



Michael van Hemmen UBER Canada 778.863.9906 | mvh@uber.com | uber.com

## Sweeney, Neil PREM:EX

From: Sent: Michael van Hemmen <mvh@uber.com>

To:

Monday, November 2, 2015 10:05 AM

Subject:

Sweeney, Neil PREM:EX

Attachments:

Poll shows massive support for Uber in Lower Mainland Rideshare BC Findings Memo (MLS) 2015-10-30.pdf; BC Eyes on Uber Map.png

Neil,

The provincial government has an excellent opportunity to embrace public support for ridesharing by updating its regulatory framework.

Uber recently asked Dimitri Pantazopoulos from Maple Leaf Strategies to conduct a poll of Lower Mainland residents regarding their views on ridesharing. You can read his memo to us that I have attached below.

The results are very encouraging for Uber.

- 70% of Lower Mainland residents strongly support or support allowing ridesharing companies to operate in BC
- 84% strongly support or support the provincial government showing leadership by passing a provincial ridesharing law

This support was broad based across gender and age range. Voters of all income levels supported ridesharing and Uber, with stronger support among those who make over \$60K a year.

The poll of 500 people, intentionally oversampled Surrey so that additional city insights could be inferred. Support from Surrey residents was even higher than those in the City of Vancouver.

This week Uber also released a blog showing that the app was opened by more than 25,000 people in BC last month. While the blog showed massive interest from west Vancouver to Chilliwack on the Lower Mainland and Parksville to Victoria on the Island, the attached image shows that there is also significant interest in other communities such as Kelowna, Kamloops, and Prince George (if you're wondering about the two dots near Bellingham those were folks with BC area codes).

The province has a significant opportunity to take advantage of that support by adopting legislation that embraces ridesharing. Current rules were put into place well before mobile internet technology and ridesharing existed. It is time to update them.

In addition, on Thursday Vancouver City Council called on the Minister of Transportation to establish a policy framework for ridesharing in the province.

An updated provincial framework would be well supported by voters. We encourage the province to move quickly.

If you have any questions, or would like to see the detailed crosstabs of the poll to learn more detail about the support for ridesharing don't hesitate to reach out.

All the best,

Michael



Michael van Hemmen Public Policy Manager

t: 778.863.9906

e: mvh@uber.com

### Best regards,

### Carling

Carling Dick | Senior Consultant
Maple Leaf Strategies
Government Relations | Public Affairs | Research
999 Canada Place, Suite 520
Vancouver, BC V6C 3E2
T: (778) 588-6222 (ext. 301)
s.22

E: carling@mapleleafstrategies.com

Twitter: @carlingdick

www.mapleleafstrategies.com

From: Maple Leaf Strategies < carling@mapleleafstrategies.com>

Date: Monday, July 13, 2015 at 3:28 PM

To: "neil.sweeney@gov.bc.ca" < neil.sweeney@gov.bc.ca >

Cc: "Dimitri@mapleleafstrategies.com" < Dimitri@mapleleafstrategies.com >

Subject: UberPOOL launches in TO & Ryan Holmes writes about Uber in the Financial Post

Neil -

Today Uber announced that they have launched UberPOOL in Toronto for a two week period during the Pan Am Games. UberPOOL is the same on-demand Uber experience people know and love, except they share it with other UberX riders. With UberPOOL, users share a ride and split the cost with another person who just happens to be requesting a ride along a similar route. It's carpooling made possible through innovative technology. In San Francisco almost half of all Uber rides are UberPOOL rides.

If an UberPOOL trip is not matched, fares are exactly the same as a normal UberX trip. If the trip is matched and there are two pickups, both pickups received a discounted fare and the driver receives the sum of the two individual fares, less Uber's commission. Riders save up to 50% (depending on how long they are in the vehicle for during your trip). As an example, Uber estimates that a trip in Toronto from High Park to downtown would be \$22.89 in a taxi, \$13.92 in an UberX car, and \$6.96 to \$11.13 with UberPOOL.

You can read more about UberPOOL at: http://newsroom.uber.com/toronto/2015/07/uberpoolto/

I also wanted to share with you an article Ryan Holmes, founder of Hootsuite, wrote about Uber in his column for the Financial Post. Holmes argues that the introduction of ridesharing into the market place isn't the first time transit has been disrupted by new technology – similar concerns were raised when the automobile replaced the horse and buggy. Ryan writes:

"Ride-sharing makes life easier, it offers a more efficient way to get from point A to point B and it can only get better. In Vancouver, the recent "no" vote on the transit referendum – and dwindling public transportation options – makes it an even more important card to have on the table."

You can find the full text of Ryan's article at: <a href="http://business.financialpost.com/entrepreneur/of-horses-and-buggies-ride-sharing-services-and-the-cycle-of-innovation-2">http://business.financialpost.com/entrepreneur/of-horses-and-buggies-ride-sharing-services-and-the-cycle-of-innovation-2</a>

If you have any questions or would like further information please feel free to contact me anytime.

Best regards,

Carling

Carling Dick | Senior Consultant
Maple Leaf Strategies
Government Relations | Public Affairs | Research
999 Canada Place, Suite 520
Vancouver, BC V6C 3E2
T: (778) 588-6222 (ext. 301)
3.22

E: carling@mapleleafstrategies.com

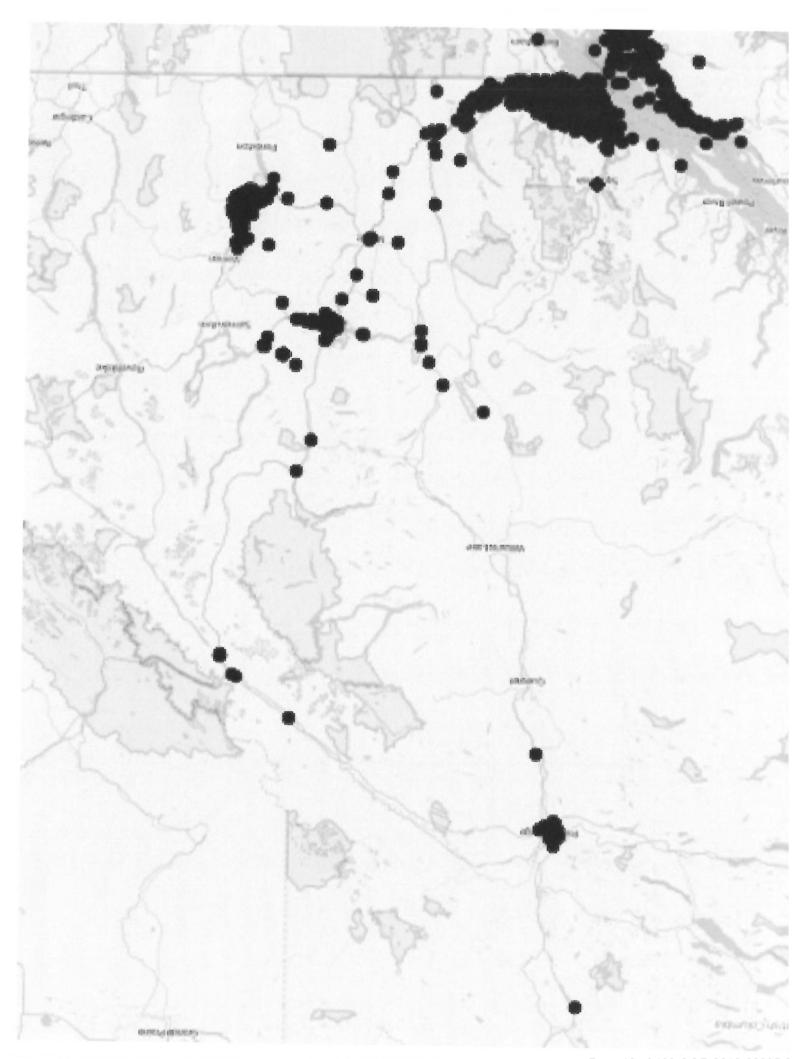
Twitter: @carlingdick

www.mapleleafstrategies.com

Page 011 to/à Page 012

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Page 13 of 103 OOP-2016-62085 2

# Sweeney, Neil PREM:EX

```
From:
                                    Sweeney, Neil PREM:EX
  Sent:
                                    Friday, April 1, 2016 5:18 PM
  To:
                                    Dawes, Jacquie CSCD:EX
  Subject:
                                   Re: Question
  Lets chat Monday.
  Sent from my iPhone
  > On Apr 1, 2016, at 4:33 PM, Dawes, Jacquie CSCD:EX < <u>Jacquie.Dawes@gov.bc.ca</u>> wrote:
s.13
 > Also would like your read on sharing economy beyond taxi. Expectations for Airbnb etc?
 >
 >
 >> On Apr 1, 2016, at 4:30 PM, Sweeney, Neil PREM:EX < Neil.Sweeney@gov.bc.ca > wrote:
 >> Who is leading the ride sharing consultations for you and the Minister? Is it people in TRAN?
 >>
 >> Thx
 >>
 >> N
 >>
 >> Sent from my iPhone
```

# Sweeney, Neil PREM:EX

From:

Sweeney, Neil PREM:EX

Sent:

Friday, April 1, 2016 4:30 PM

To:

Dawes, Jacquie CSCD:EX

Subject:

Question

Who is leading the ride sharing consultations for you and the Minister? Is it people in TRAN?

Thx

N

Sent from my iPhone

## Chin, Ben PREM:EX

From:

Chin, Ben PREM:EX

Sent:

Friday, January 15, 2016 4:17 PM

To:

Kay, Maclean PREM:EX

Subject:

share economy

s.13

Ben Chin
Executive Director
Communications & Issues Mgmt.
Office of Premier Christy Clark
250-588-3113

## Chin, Ben PREM:EX

From:

Chin, Ben PREM:EX

Sent:

Friday, January 15, 2016 11:01 AM

To:

Bell, Jordan TRAN:EX; Facey, Nick MTIC:EX; Bhullar, Barinder PREM:EX; Mills, Shane

LASS:EX

Subject:

Re: Touch base call on Friday

Looks good

Ben Chin Executive Director Communications and Issues Mgmt Office of Premier Christy Clark 250-588-3113

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Bell, Jordan TRAN:EX

Sent: Friday, January 15, 2016 9:56 AM

To: Facey, Nick MTIC:EX; Bhullar, Barinder PREM:EX; Chin, Ben PREM:EX; Mills, Shane LASS:EX

**Subject:** Re: Touch base call on Friday

As discussed. Let me know if you have any feedback on the below.

Adding in Shane as we'll want to ensure caucus has these as well.

jb

Key Messages – Uber / Ride sharing

Jan. 14, 2016

s.13

From: Facey, Nick MTIC:EX

Sent: Thursday, January 14, 2016 4:29 PM

To: Bell, Jordan TRAN:EX; Bhullar, Barinder PREM:EX; Chin, Ben PREM:EX

Subject: Touch base call on Friday

For uber - as it will likely come up at Summit on Monday.

Nick Facey, Chief of Staff for the Hon. Amrik Virk Minister of Technology, Innovation & Citizens' Services Government of BC

## Chin, Ben PREM:EX

From:

Chin, Ben PREM:EX

Sent:

Thursday, October 29, 2015 2:46 PM

To:

Jabs, Ryan GCPE:EX; Bell, Jordan TRAN:EX

Subject:

Fw: Time for a call

Ben Chin Executive Director Communications and Issues Mgmt Office of Premier Christy Clark 250-588-3113

Sent from my BlackBerry 10 smartphone on the Rogers network.

Original Message

From: Quinlan, Kevin < Kevin.Quinlan@vancouver.ca>

Sent: Thursday, October 29, 2015 2:38 PM

To: Chin, Ben PREM:EX Subject: RE: Time for a call

FYI in the interests of giving a heads up - Council will hear from speakers and likely make a decision tonight. Minister stone could get questions tomorrow on Uber and taxis in general. We start hearing speakers at 6 PM

http://www.metronews.ca/news/vancouver/2015/10/20/vancouver-mulls-easing-restrictions-on-suburban-taxis.html

----Original Message----

From: Chin, Ben PREM:EX [mailto:Ben.Chin@gov.bc.ca]

Sent: Thursday, October 29, 2015 11:16 AM

To: Quinlan, Kevin

Subject: Re: Time for a call

Or wait...are you free now?

Ben Chin Executive Director Communications and Issues Mgmt Office of Premier Christy Clark 250-588-3113

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Chin, Ben PREM:EX

Sent: Thursday, October 29, 2015 11:13 AM

To: Quinlan, Kevin

Subject: Re: Time for a call

## Yes we should...how about at 12

Ben Chin Executive Director Communications and Issues Mgmt Office of Premier Christy Clark 250-588-3113

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Quinlan, Kevin

Sent: Thursday, October 29, 2015 11:07 AM

To: Chin, Ben PREM:EX Subject: Time for a call

Hey Ben, do you have time for a quick call? Wanted to connect on viaducts. Let me know if you have 5 min.

### Cheers

#### KQ

Kevin Quinlan
Deputy Chief of Staff
Office of the Mayor
City of Vancouver
Office: 604.873.7232

Cell: 778.995.2264

Twitter @VanMayorsOffice

Facebook: http://www.facebook.com/VancouverMayorsOffice

Website: http://www.mayorofvancouver.ca/

## Chin, Ben PREM:EX

From:

Chin, Ben PREM:EX

Sent:

Tuesday, January 19, 2016 2:34 PM

To:

Sauder, Kit TRAN:EX; Mills, Shane LASS:EX

Cc: Subject: Bell, Jordan TRAN:EX; Diacu, Raz TRAN:EX Re: Media Request: Globe and Mail - Uber

Good. We should say our position has been consistent on safety

Ben Chin Executive Director Communications and Issues Mgmt Office of Premier Christy Clark 250-588-3113

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Sauder, Kit TRAN:EX

Sent: Tuesday, January 19, 2016 2:31 PM
To: Chin, Ben PREM:EX; Mills, Shane LASS:EX
Cc: Bell, Jordan TRAN:EX; Diacu, Raz TRAN:EX
Subject: Media Request: Globe and Mail - Uber

Ben/Shane,

Please see the below media request and proposed messaging:

lan Bailey with Globe and Mail is asking whether we've changed positions on Uber given BC Liberal party's position on the following webpage. Would like to know where the province stands with regard to Uber. <a href="http://www.action.bcliberals.com/sharing-economy">http://www.action.bcliberals.com/sharing-economy</a>

Response below for approval.

Minister Request Y/N: No - background only

Topic: Uber position

Reporter/ Contact: Ian Bailey ibailey@globeandmail.com

Outlet: Globe and Mail

Date/ Time received: January 19 - 12:50 pm

Deadline: asap to know

at the law of the had a				
Please let us know if you had a	ny concerns.			
Thank you,				
Kit Sauder				
		2		

Proposed response:

s.13

## Chin, Ben PREM:EX

From:

Chin, Ben PREM:EX

Sent:

Wednesday, March 30, 2016 4:26 PM

To:

Mills, Shane LASS:EX; Dick, Joan L CSCD:EX; Smart, Stephen PREM:EX

Subject:

Re: CKNW Radio Request

Super thank you

Ben Chin Executive Director Communications and Issues Mgmt Office of Premier Christy Clark 250-588-3113

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Mills, Shane

Sent: Wednesday, March 30, 2016 4:25 PM

To: Dick, Joan L CSCD:EX; Chin, Ben PREM:EX; Smart, Stephen PREM:EX

Subject: Re: CKNW Radio Request

I've already sent along to Parveen. Believe it is already complete.

Sent from my BlackBerry 10 smartphone on the TELUS network.

From: Dick, Joan L CSCD:EX

Sent: Wednesday, March 30, 2016 4:24 PM

To: Chin, Ben PREM:EX; Smart, Stephen PREM:EX; Mills, Shane

Subject: Re: CKNW Radio Request

Thanks, Ben. I'll send to Parveen to organize. MPF has already talked to Rob Shaw. J.

Sent from my BlackBerry 10 smartphone on the TELUS network.

From: Chin, Ben PREM:EX

Sent: Wednesday, March 30, 2016 3:32 PM

To: Smart, Stephen PREM:EX; Mills, Shane LASS:EX; Dick, Joan L CSCD:EX

Subject: RE: CKNW Radio Request

Over to MPF please

From: Smart, Stephen PREM:EX

Sent: Wednesday, March 30, 2016 3:31 PM

To: Chin, Ben PREM:EX

Subject: Fwd: CKNW Radio Request

### Begin forwarded message:

From: Shelby Thom < Shelby.Thom@corusent.com >

Date: March 30, 2016 at 3:28:44 PM PDT

To: "stephen.smart@gov.bc.ca" < stephen.smart@gov.bc.ca >

**Subject: CKNW Radio Request** 

Good afternoon Stephen,

I'd like to request a response from the Premier's office in regards to Uber's new marketing campaign in BC.

BG:

From: Susie Heath [mailto:susie@uber.com]
Sent: Wednesday, March 30, 2016 12:26 PM

Subject: What British Columbia would look like with Uber....

Hi all.

Today, Uber Canada is launching a new campaign to highlight the benefits of ridesharing for British Columbia.

Starting today, British Columbians can open the Uber app and see "Future View" which shows what the province would look like with ridesharing. They'll also have the option to connect directly with Premier Clark and the BC government to urge them to bring ridesharing to BC. You can access "Future View" by downloading the Uber app and you can read more <a href="https://example.com/here.">here.</a>

We have also written directly to the Premier and released a series of radio ads that highlight the need for Uber in the province.

You can find the letter to Premier Clark <u>here</u> and you can access the radio ads <u>here</u> and <u>here</u>.

How "Future View" Works -

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Quick Facts: Uber in BC -

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- Over 65,000 people have signed our petition calling for provincial ridesharing regulations - https://action.uber.org/vancouver/

Thanks, Susie



Susie Heath Communications, Canada 416.721.3660 | <u>susie@uber.com</u> | uber.com

Thank You,

Shelby Thom | News Reporter - CKNW

Newsroom: 604 331-2766 s.22 T. @ShelbyThom980 www.cknw.com

## Chin, Ben PREM:EX

From:

Chin, Ben PREM:EX

Sent:

Wednesday, March 30, 2016 4:25 PM

To:

Dick, Joan L CSCD:EX; Smart, Stephen PREM:EX; Mills, Shane LASS:EX

Subject:

Re: CKNW Radio Request

Great. Thanks

Ben Chin **Executive Director** 

Communications and Issues Mgmt Office of Premier Christy Clark

250-588-3113

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Dick, Joan L CSCD:EX

Sent: Wednesday, March 30, 2016 4:24 PM

To: Chin, Ben PREM:EX; Smart, Stephen PREM:EX; Mills, Shane LASS:EX

Subject: Re: CKNW Radio Request

Thanks, Ben. I'll send to Parveen to organize. MPF has already talked to Rob Shaw.

J.

Sent from my BlackBerry 10 smartphone on the TELUS network.

From: Chin, Ben PREM:EX

Sent: Wednesday, March 30, 2016 3:32 PM

To: Smart, Stephen PREM:EX; Mills, Shane LASS:EX; Dick, Joan L CSCD:EX

Subject: RE: CKNW Radio Request

Over to MPF please

From: Smart, Stephen PREM:EX

Sent: Wednesday, March 30, 2016 3:31 PM

To: Chin, Ben PREM:EX

Subject: Fwd: CKNW Radio Request

### Begin forwarded message:

From: Shelby Thom < Shelby. Thom@corusent.com >

Date: March 30, 2016 at 3:28:44 PM PDT

To: "stephen.smart@gov.bc.ca" < stephen.smart@gov.bc.ca >

**Subject: CKNW Radio Request** 

Good afternoon Stephen,

I'd like to request a response from the Premier's office in regards to Uber's new marketing campaign in BC.

BG:

From: Susie Heath [mailto:susie@uber.com]
Sent: Wednesday, March 30, 2016 12:26 PM

Subject: What British Columbia would look like with Uber....

Hi all,

Today, Uber Canada is launching a new campaign to highlight the benefits of ridesharing for British Columbia.

Starting today, British Columbians can open the Uber app and see "Future View" which shows what the province would look like with ridesharing. They'll also have the option to connect directly with Premier Clark and the BC government to urge them to bring ridesharing to BC. You can access "Future View" by downloading the Uber app and you can read more <a href="here.">here.</a>

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- Over 65,000 people have signed our petition calling for provincial ridesharing regulations - https://action.uber.org/vancouver/

Thanks, Susie



Susie Heath
Communications, Canada
416.721.3660 | susie@uber.com | uber.com

Thank You,

Shelby Thom | News Reporter - CKNW

Newsroom: 604 331-2766 s.22

T. @ShelbyThom980 www.cknw.com

From:

Chin, Ben PREM:EX

Sent:

Wednesday, March 30, 2016 4:23 PM

To:

Smart, Stephen PREM:EX

Cc:

Mills, Shane LASS:EX; Dick, Joan L CSCD:EX

Subject:

RE: CKNW Radio Request

Just double checking...this has been actioned?

From: Smart, Stephen PREM:EX

Sent: Wednesday, March 30, 2016 3:40 PM

To: Chin, Ben PREM:EX

Cc: Mills, Shane LASS:EX; Dick, Joan L CSCD:EX

Subject: Re: CKNW Radio Request

I've let Shelby know MPF's office will respond.

On Mar 30, 2016, at 3:32 PM, Chin, Ben PREM:EX < Ben.Chin@gov.bc.ca > wrote:

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# Thank You,

Shelby Thom | News Reporter - CKNW Newsroom: 604 331-2766 s.22 T. @

T. @ShelbyThom980 www.cknw.com

From:

Chin, Ben PREM:EX

Wednesday, March 30, 2016 3:33 PM Sent:

Smart, Stephen PREM:EX; Mills, Shane LASS:EX; Dick, Joan L CSCD:EX To:

RE: CKNW Radio Request Subject:

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Thank You,

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Newsroom: 604 331-2766 s.22 T. @ShelbyThom980 www.cknw.com

From:

Chin, Ben PREM:EX

Sent:

Friday, January 15, 2016 11:01 AM

To:

Bell, Jordan TRAN:EX; Facey, Nick MTIC:EX; Bhullar, Barinder PREM:EX; Mills, Shane

LASS:EX

Subject:

Re: Touch base call on Friday

Looks good

Ben Chin Executive Director Communications and Issues Mgmt Office of Premier Christy Clark 250-588-3113

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Bell, Jordan TRAN:EX

**Sent:** Friday, January 15, 2016 9:56 AM

To: Facey, Nick MTIC:EX; Bhullar, Barinder PREM:EX; Chin, Ben PREM:EX; Mills, Shane LASS:EX

Subject: Re: Touch base call on Friday

As discussed. Let me know if you have any feedback on the below.

Adding in Shane as we'll want to ensure caucus has these as well.

jb

Key Messages – Uber / Ride sharing Jan. 14, 2016

s.13

From: Facey, Nick MTIC:EX

Sent: Thursday, January 14, 2016 4:29 PM

To: Bell, Jordan TRAN:EX; Bhullar, Barinder PREM:EX; Chin, Ben PREM:EX

Subject: Touch base call on Friday

For uber - as it will likely come up at Summit on Monday.

Nick Facey, Chief of Staff for the Hon. Amrik Virk Minister of Technology, Innovation & Citizens' Services Government of BC

From:

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Sent:

Wednesday, March 30, 2016 4:26 PM

To:

Mills, Shane LASS:EX; Dick, Joan L CSCD:EX; Smart, Stephen PREM:EX

(02025

Subject:

Re: CKNW Radio Request

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Ben Chin Executive Director Communications and Issues Mgmt Office of Premier Christy Clark 250-588-3113

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Mills, Shane

Sent: Wednesday, March 30, 2016 4:25 PM

To: Dick, Joan L CSCD:EX; Chin, Ben PREM:EX; Smart, Stephen PREM:EX

Subject: Re: CKNW Radio Request

I've already sent along to Parveen. Believe it is already complete.

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From: Dick, Joan L CSCD:EX

Sent: Wednesday, March 30, 2016 4:24 PM

To: Chin, Ben PREM:EX; Smart, Stephen PREM:EX; Mills, Shane

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To: Chin, Ben PREM:EX

Subject: Fwd: CKNW Radio Request

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Wednesday, March 30, 2016 4:23 PM

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Smart, Stephen PREM:EX

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Susie Heath
Communications, Canada
416.721.3660 | susie@uber.com | uber.com

Thank You,

Shelby Thom | News Reporter - CKNW

Newsroom: 604 331-2766 s.22

T. @ShelbyThom980 www.cknw.com

From:

Chin, Ben PREM:EX

Sent:

Monday, January 25, 2016 3:16 PM

To:

Bailey, Ian

Subject:

Re: Peter Fassbender

At 330?

Ben Chin Executive Director Communications and Issues Mgmt Office of Premier Christy Clark 250-588-3113

Sent from my BlackBerry 10 smartphone on the Rogers network.

Original Message From: Bailey, Ian

Sent: Monday, January 25, 2016 3:13 PM

To: Chin, Ben PREM:EX Subject: RE: Peter Fassbender

Yes.

Shall I call you?

----Original Message-----

From: Chin, Ben PREM:EX [mailto:Ben.Chin@gov.bc.ca]

Sent: January-25-16 3:12 PM

To: Bailey, Ian

Subject: Re: Peter Fassbender

On background?

Ben Chin Executive Director Communications and Issues Mgmt Office of Premier Christy Clark 250-588-3113

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Bailey, Ian

Sent: Monday, January 25, 2016 3:12 PM

To: Chin, Ben PREM:EX Subject: Peter Fassbender

Are you available for a brief call on Fassbender?Uber?

# [cid:image001.jpg@01CDC1C8.98509410]

Ian Bailey I Reporter B.C. Bureau

p: 604-631-6652 | f: 604-684-7956 | e: <a href="mailer-mai

From:

Chin, Ben PREM:EX

Sent:

Tuesday, January 19, 2016 2:34 PM

To:

Sauder, Kit TRAN:EX; Mills, Shane LASS:EX Bell, Jordan TRAN:EX; Diacu, Raz TRAN:EX

Cc: Subject:

Re: Media Request: Globe and Mail - Uber

Good. We should say our position has been consistent on safety

Ben Chin Executive Director Communications and Issues Mgmt Office of Premier Christy Clark 250-588-3113

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Sauder, Kit TRAN:EX

Sent: Tuesday, January 19, 2016 2:31 PM
To: Chin, Ben PREM:EX; Mills, Shane LASS:EX
Cc: Bell, Jordan TRAN:EX; Diacu, Raz TRAN:EX
Subject: Media Request: Globe and Mail - Uber

Ben/Shane,

Please see the below media request and proposed messaging:

lan Bailey with Globe and Mail is asking whether we've changed positions on Uber given BC Liberal party's position on the following webpage. Would like to know where the province stands with regard to Uber. <a href="http://www.action.bcliberals.com/sharing-economy">http://www.action.bcliberals.com/sharing-economy</a>

Response below for approval.

Minister Request Y/N: No - background only

**Topic:** Uber position

Reporter/ Contact: Ian Bailey <a href="mailto:ibailey@globeandmail.com">ibailey@globeandmail.com</a>

Outlet: Globe and Mail

Date/ Time received: January 19 – 12:50 pm

Deadline: asap to know

Proposed	response:

s.13

Please let us know if you had any concerns.

Thank you,

Kit Sauder

From:

Chin, Ben PREM:EX

Sent:

Friday, January 15, 2016 4:17 PM

To:

Kay, Maclean PREM:EX

Subject:

share economy

s.13

Ben Chin
Executive Director
Communications & Issues Mgmt.
Office of Premier Christy Clark
250-588-3113

From:

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Sent:

Friday, January 15, 2016 11:01 AM

To:

Bell, Jordan TRAN:EX; Facey, Nick MTIC:EX; Bhullar, Barinder PREM:EX; Mills, Shane

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Re: Touch base call on Friday

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Sent: Friday, January 15, 2016 9:56 AM

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Adding in Shane as we'll want to ensure caucus has these as well.

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Key Messages - Uber / Ride sharing Jan. 14, 2016

s.13

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To: Bell, Jordan TRAN:EX; Bhullar, Barinder PREM:EX; Chin, Ben PREM:EX

Subject: Touch base call on Friday

For uber - as it will likely come up at Summit on Monday.

Nick Facey, Chief of Staff for the Hon. Amrik Virk Minister of Technology, Innovation & Citizens' Services Government of BC

From:

Chin, Ben PREM:EX

Sent: To: Thursday, October 29, 2015 2:46 PM Jabs, Ryan GCPE:EX; Bell, Jordan TRAN:EX

Subject:

Fw: Time for a call

Ben Chin Executive Director Communications and Issues Mgmt Office of Premier Christy Clark 250-588-3113

Sent from my BlackBerry 10 smartphone on the Rogers network.

Original Message

From: Quinlan, Kevin < Kevin.Quinlan@vancouver.ca>

Sent: Thursday, October 29, 2015 2:38 PM

To: Chin, Ben PREM:EX Subject: RE: Time for a call

FYI in the interests of giving a heads up - Council will hear from speakers and likely make a decision tonight. Minister stone could get questions tomorrow on Uber and taxis in general. We start hearing speakers at 6 PM

http://www.metronews.ca/news/vancouver/2015/10/20/vancouver-mulls-easing-restrictions-on-suburban-taxis.html

----Original Message----

From: Chin, Ben PREM:EX [mailto:Ben.Chin@gov.bc.ca]

Sent: Thursday, October 29, 2015 11:16 AM

To: Quinlan, Kevin

Subject: Re: Time for a call

Or wait...are you free now?

Ben Chin Executive Director Communications and Issues Mgmt Office of Premier Christy Clark 250-588-3113

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Chin, Ben PREM:EX

Sent: Thursday, October 29, 2015 11:13 AM

To: Quinlan, Kevin

Subject: Re: Time for a call

Yes we should...how about at 12

Ben Chin Executive Director Communications and Issues Mgmt Office of Premier Christy Clark 250-588-3113

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Quinlan, Kevin

Sent: Thursday, October 29, 2015 11:07 AM

To: Chin, Ben PREM:EX Subject: Time for a call

Hey Ben, do you have time for a quick call? Wanted to connect on viaducts. Let me know if you have 5 min.

Cheers

KQ

Kevin Quinlan Deputy Chief of Staff Office of the Mayor City of Vancouver Office: 604.873.7232

Cell: 778.995.2264

Twitter @VanMayorsOffice

Facebook: http://www.facebook.com/VancouverMayorsOffice

Website: http://www.mayorofvancouver.ca/

From:

Merrifield, Katy PREM:EX

Sent:

Monday, January 25, 2016 12:14 PM

To:

Mills, Shane LASS:EX

Subject:

Fwd: Peter Fassbender and Uber/Ride sharing

KAM

Can you loop in with Jordan on this?

Sent from my iPhone

Begin forwarded message:

From: "Bell, Jordan TRAN:EX" < <a href="mailto:Jordan.Bell@gov.bc.ca">Jordan.Bell@gov.bc.ca</a>>

Date: January 25, 2016 at 12:12:54 PM PST

To: "Merrifield, Katy PREM:EX" < <a href="mailto:Katy.Nerrifield@gov.bc.ca">Katy.Merrifield@gov.bc.ca</a> Subject: FW: Peter Fassbender and Uber/Ride sharing

FYI

Begin forwarded message:

From: "Bailey, lan" < <a href="mailto:IBailey@globeandmail.com">IBailey@globeandmail.com</a>

Date: January 25, 2016 at 12:02:38 PM PST

To: "sonia.lowe@gov.bc.ca" <sonia.lowe@gov.bc.ca>
Cc: "trish.rorison@gov.bc.ca" <trish.rorison@gov.bc.ca>,

"Bonnie.BatesGibbs@gov.bc.ca" < Bonnie.BatesGibbs@gov.bc.ca>

Subject: Peter Fassbender and Uber/Ride sharing

Hi there,

Premier Christy Clark said today, at a news conference, that Peter Fassbender would be looking into the issue of ride-sharing/Uber with municipalities. Are you able to indicate how this will mesh with ongoing efforts by your minister, Todd Stone, to work through issues around this file?

I am writing on this for Tuesday's Globe.

Regards

lan Bailey



lan Bailey | Reporter B.C. Bureau p: 604-631-6652 | f: 604-684-7956 | e: <u>ibailey@globeandmail.com</u> @ianabailey

From:

Merrifield, Katy PREM:EX

Sent:

Monday, January 25, 2016 12:15 PM

To:

Bell, Jordan TRAN:EX

Subject:

Re: Peter Fassbender and Uber/Ride sharing

I've asked Shane to touch base with you

Sent from my iPhone

On Jan 25, 2016, at 12:12 PM, Bell, Jordan TRAN:EX < Jordan.Bell@gov.bc.ca > wrote:

FYI

#### Begin forwarded message:

From: "Bailey, lan" < <a href="mailto:IBailey@globeandmail.com">IBailey@globeandmail.com</a> Date: January 25, 2016 at 12:02:38 PM PST

To: "sonia.lowe@gov.bc.ca" <sonia.lowe@gov.bc.ca>
Cc: "trish.rorison@gov.bc.ca" <trish.rorison@gov.bc.ca>,

"Bonnie.BatesGibbs@gov.bc.ca" <Bonnie.BatesGibbs@gov.bc.ca>

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Hi there,

Premier Christy Clark said today, at a news conference, that Peter Fassbender would be looking into the issue of ride-sharing/Uber with municipalities. Are you able to indicate how this will mesh with ongoing efforts by your minister, Todd Stone, to work through issues around this file?

I am writing on this for Tuesday's Globe.

Regards Ian Bailey

<image003.jpg>
lan Bailey | Reporter B.C. Bureau
p: 604-631-6652 | f: 604-684-7956 | e: ibailey@globeandmail.com
@ianabailey

From:

Merrifield, Katy PREM:EX

Sent:

Thursday, March 31, 2016 5:57 AM

To: Subject:

De Wit, Antoinette PREM:EX Uber letter

Morning - when you have a moment media reports say PCC has received a letter recently from Uber. Can you flip it my way? Thx, Katy

Sent from my iPhone

From:

Merrifield, Katy PREM:EX

Sent:

Thursday, March 31, 2016 2:49 PM

To:

De Wit, Antoinette PREM:EX; Whitelock, Riley CSCD:EX

Cc:

Subject:

Dick, Joan L CSCD:EX RE: Ian Black UBER letter

Yes let's have MPF take the lead. Thanks

From: De Wit, Antoinette PREM:EX Sent: Thursday, March 31, 2016 8:32 AM

To: Whitelock, Riley CSCD:EX

Cc: Merrifield, Katy PREM:EX; Dick, Joan L CSCD:EX

Subject: RE: Ian Black UBER letter

Importance: High

Yes, okay but wait for Katy to give the direction on this one ... thanks Riley.

From: Whitelock, Riley CSCD:EX

Sent: Thursday, March 31, 2016 8:27 AM

To: De Wit, Antoinette PREM:EX; Merrifield, Katy PREM:EX

Cc: McGaw, Danna R PREM:EX; Dick, Joan L CSCD:EX; Smart, Stephen PREM:EX; Sandur, Parveen CSCD:EX

Subject: RE: Ian Black UBER letter

Hello Antoinette.

I would agree it would be best for MPF to respond. We can action a response (and ensure PCC is CC'd) if that's what's desired?

Thanks, -Riley.

From: De Wit, Antoinette PREM:EX Sent: Thursday, March 31, 2016 8:10 AM

To: Merrifield, Katy PREM:EX

Cc: McGaw, Danna R PREM:EX; Dick, Joan L CSCD:EX; Whitelock, Riley CSCD:EX; Smart, Stephen PREM:EX

Subject: Ian Black UBER letter

It arrived here yesterday ... I will remind staff to flag items like this to me upon receipt ... would you agree the response should be from Minister Fassbender?

From:

Merrifield, Katy PREM:EX

Sent:

Tuesday, April 26, 2016 3:27 PM

To: Cc: De Wit, Antoinette PREM:EX McPhee, Jordan PREM:EX

Subject:

RE: Let's vote on ridesharing legislation

#### Thanks Netty!

----Original Message-----

From: De Wit, Antoinette PREM:EX Sent: Tuesday, April 26, 2016 3:21 PM

To: Merrifield, Katy PREM:EX Cc: McPhee, Jordan PREM:EX

Subject: FW: Let's vote on ridesharing legislation

Fyi ... we have been inundated with incomings like this all afternoon ... I think we are at about 500 now ... we keep a count of form letters like this ... and close them as 'informational' ....

----Original Message----

From: s.22

Sent: Tuesday, April 26, 2016 3:05 PM To: OfficeofthePremier, Office PREM:EX

Cc: Fassbender.MLA, Peter LASS:EX; todd.stone.MLA@leg.bc.ca; Anton.MLA, Suzanne LASS:EX; Lake.MLA, Terry LASS:EX;

deJong.MLA, Mike LASS:EX; Bond.MLA, Shirley LASS:EX

Subject: Let's vote on ridesharing legislation

Hello there,

I am adding my voice as a person who has used Uber in S.22

I live in downtown BC and I can not believe that we do not have Uber. I use a taxi regularly when I can get through the phone lines. We need more service like Uber to have proper transport service in a timely manor.

Please allow Uber to operate in Vancouver.

s.22

## Dolan, Chelsea PREM:EX

From:

Dolan, Chelsea PREM:EX

Sent:

Monday, January 11, 2016 3:26 PM

To:

Hodson, Blake JTST:EX

Subject:

RE: Q&A

### Following up on this

From: Hodson, Blake JTST:EX

Sent: Thursday, January 7, 2016 11:40 AM

To: Dolan, Chelsea PREM:EX Cc: Diacu, Raz TRAN:EX Subject: Re: Q&A

I will get this for you

Blake

Sent from my iPhone

On Jan 7, 2016, at 11:08 AM, Dolan, Chelsea PREM:EX < Chelsea.Dolan@gov.bc.ca > wrote:

#### Good morning,

The premier will be participating in a verbal Q&A. I've included TRAN for the second question as I will need bullets for both uber and airb&b.

Will need the bullets by end of day Monday. Thanks

- 1. What are you doing to close the current talent gap in talent hungry industries such as the trades, transportation, garment, forestry, and others?
- 2. The sharing economy is a growing an exciting new sector -- especially for millennials and young professionals. How does the Province plan to regulate and be "open for business" for much desired services like Uber and AirB&B?

#### Chelsea Dolan

Communications Coordinator | Office of the Premier Telephone: 250-952-7250 | E-mail: <a href="mailto:chelsea.dolan@gov.bc.ca">chelsea.dolan@gov.bc.ca</a>

# Dolan, Chelsea PREM:EX

From:

Dolan, Chelsea PREM:EX

Sent:

Thursday, January 7, 2016 11:08 AM

To:

Hodson, Blake JTST:EX; Diacu, Raz TRAN:EX

Subject:

Q&A

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#### Chelsea Dolan

Communications Coordinator | Office of the Premier Telephone: 250-952-7250 | E-mail: <a href="mailto:chelsea.dolan@gov.bc.ca">chelsea.dolan@gov.bc.ca</a>

# Shared Economy

# **Uber - Key Messages:**

- We understand that there is a strong desire for consumers to have more choice and innovation for passenger services.
- Emerging technologies, like Uber, Lyft present opportunities for increased choice, convenience and competition.
- We are looking for every opportunity to respond to the needs of consumers while supporting the free market and competition.
- However, new services and passenger options cannot come at the expense of passenger safety.
- We will continue to work collaboratively with industry and municipalities to find a balanced approach that can respond to the reality of what the consumer market demands.
- In the spirit of collaboration, I hope that Uber will continue to adhere to B.C.'s current regulations, as we work toward modernizing passenger transportation in B.C.

From:

Cadario, Michele PREM:EX

Sent:

Thursday, January 21, 2016 4:19 PM

To:

Sweeney, Neil PREM:EX; Chin, Ben PREM:EX; Bhullar, Barinder PREM:EX

Subject:

Fw: Draft Letter

**Attachments:** 

LTE\_Uber.docx

Can you guys take a look as well?

M

Sent from my BlackBerry 10 smartphone on the TELUS network.

From: Bell, Jordan TRAN:EX < Jordan.Bell@gov.bc.ca>

Sent: Thursday, January 21, 2016 3:14 PM

To: Cadario, Michele PREM:EX

Subject: Draft Letter

As discussed, here is the current draft.



# LETTER TO THE EDITOR

Jan. 21, 2016

The Editor
Publication name

Re: Commentary and coverage on the topic of ride-sharing in British Columbia.

The safety of the travelling public has been, and will remain, our number one priority. New services and passenger options will not be able to come in at the expense of passenger safety and all those seeking to provide these services in Victoria, Vancouver or anywhere in B.C. must respect the current regulatory system. The Passenger Transportation Act requires any vehicle operated by the person who charges or collects compensation for transporting passengers to be licensed.

Our government recognizes there is a strong desire for consumers and the travelling public to have more choice and to see more innovation when it comes to passenger service, and ride sharing services such as Uber present real possibilities and opportunities to add choice, convenience and competition to the industry. Our government is looking for every opportunity to respond to the needs of consumers, to support the free market and competition in the industry, while also ensuring travelers are secure in the knowledge that they pay to ride in vehicles that are safe, reliable and properly insured. This is a delicate balance but one we feel is important as services like Uber are an inevitable evolution of the expanding sharing economy.

Other jurisdictions across Canada, North America and around the world are, like British Columbia, working to provide safe passenger transportation services to the public, within their regulations. We will continue to monitor their progress, the challenges and the opportunities that are presented. At the same time, we must, and we will, continue to have ongoing discussions with the taxi industry, effected stakeholders and with ride sharing groups to ensure that their perspectives are heard and included as we explore the opportunities in this area.

Again, I want to assure British Columbians we are working to find the best path forward, while respecting the thoughts and perspectives of those who currently operate in the province.

Todd Stone
Minister of Transportation and Infrastructure

From:

Michael van Hemmen <mvh@uber.com>

Sent:

Monday, November 2, 2015 10:05 AM

To:

Cadario, Michele PREM:EX

Subject:

Poll shows massive support for Uber in Lower Mainland

**Attachments:** 

Rideshare BC Findings Memo (MLS) 2015-10-30.pdf; BC Eyes on Uber Map.png

Michele,

The provincial government has an excellent opportunity to embrace public support for ridesharing by updating its regulatory framework.

Uber recently asked Dimitri Pantazopoulos from Maple Leaf Strategies to conduct a poll of Lower Mainland residents regarding their views on ridesharing. You can read his memo to us that I have attached below.

The results are very encouraging for Uber.

- 70% of Lower Mainland residents strongly support or support allowing ridesharing companies to operate in BC
- 84% strongly support or support the provincial government showing leadership by passing a provincial ridesharing law

This support was broad based across gender and age range. Voters of all income levels supported ridesharing and Uber, with stronger support among those who make over \$60K a year.

The poll of 500 people, intentionally oversampled Surrey so that additional city insights could be inferred. Support from Surrey residents was even higher than those in the City of Vancouver.

This week Uber also <u>released a blog</u> showing that the **app was opened by more than 25,000 people in BC last month**. While the blog showed massive interest from west Vancouver to Chilliwack on the Lower Mainland and Parksville to Victoria on the Island, the attached image shows that there is also significant interest in other communities such as Kelowna, Kamloops, and Prince George (if you're wondering about the two dots near Bellingham those were folks with BC area codes).

The province has a significant opportunity to take advantage of that support by adopting legislation that embraces ridesharing. Current rules were put into place well before mobile internet technology and ridesharing existed. It is time to update them.

In addition, on Thursday Vancouver City Council called on the Minister of Transportation to establish a policy framework for ridesharing in the province.

An updated provincial framework would be well supported by voters. We encourage the province to move quickly.

If you have any questions, or would like to see the detailed crosstabs of the poll to learn more detail about the support for ridesharing don't hesitate to reach out.

All the best,

Michael



Michael van Hemmen Public Policy Manager

t: 778.863.9906

e: mvh@uber.com

From: Carling Dick <carling@mapleleafstrategies.com>

Sent: Thursday, October 29, 2015 4:53 PM

To: Cadario, Michele PREM:EX
Cc: Dimitri Pantazopoulos

Subject: Uber Making Progress in Western Canada

Michele -

I wanted to give you a quick update on the progress Uber has been making across western Canada.

On Thursday October 15th in response to <u>significant demand</u> Uber launched uberX in Calgary. It was a huge success with the app being opened more than 85,000 times from Thursday through the weekend. New rider signups were in the tens of thousands, and almost 500 drivers registered and cleared the background check process.

Uber now operates in more than 340 cities around the world and 30 municipalities across Canada including: Calgary, Edmonton, Toronto, Ottawa, Hamilton (and Southwestern Ontario), Montreal, Quebec City and Halifax.

The same day, City of Vancouver staff released a report where they indicated that they wanted to work with the province to come up with a plan on ridesharing within 1-3 months. In addition other BC municipalities have reached out seeking more information on the benefits of ridesharing and what they can do to encourage the province to take action.

As the provincial government currently plays a key regulatory role, Uber hopes to engage it on an insurance and regulatory regime that embraces the benefits of ridesharing for British Columbians.

Let me know if you have any questions, or would like additional information.

#### Carling

Carling Dick | Senior Consultant
Maple Leaf Strategies
Government Relations | Public Affairs | Research
999 Canada Place, Suite 520
Vancouver, BC V6C 3E2
T: (778) 588-6222 (ext. 301)
s.22
E: carling@mapleleafstrategies.com

Twitter: @carlingdick www.mapleleafstrategies.com

mvh@uber.com

From:

Sent:

Sent: To:	Wednesday, March 16, 2016 3:48 PM
Subject:	Cadario, Michele PREM:EX Uber & Public Transit
•	
Michele,	
It's been a bit since w ridesharing that was p	e last chatted, so I thought I'd touch base and pass along some new information about ublished yesterday.
	Transportation Association (APTA)which counts Canadian transit authorities such as released an <u>independent study</u> that supports the fact that <b>ridesharing is an important c transportation</b> .
KEY FINDINGS	
less on transportation bikesharing, carsharin	e shared modes, the more likely they are to use public transit, own fewer cars, and spend overall. "Supersharers"—people who routinely use several shared modes, such as g (e.g. car2go or Zipcar), and ridesourcing (e.g. Lyft or Uber)—save the most money and sehold cars as people who use public transit alone.
X	
2. Shared modes com	element public transit, enhancing urban mobility. Ridesourcing services are most

frequently used for social trips between 10pm and 4am, times when public transit runs infrequently or is not

3. Shared modes will continue to grow in significance, and public entities should identify opportunities to

available. Shared modes substitute more for automobile trips than public transit trips.

engage with them to ensure that benefits are widely and equitably shared. Public transit agencies should seize opportunities to improve urban mobility for all users through collaboration and public-private partnerships, including greater integration of service, information and payment methods.

4. The public sector and private operators are eager to collaborate to improve paratransit service using emerging approaches and technology. While a number of regulatory and institutional hurdles complicate partnerships in this area, technology and business models from the shared mobility industry can help drive down costs, increase service availability and improve rider experience.

As always, if you'd like to discuss more about this report or anything else about ridesharing do not hesitate to reach out.

All the best,

Michael



Michael van Hemmen UBER Canada 778.863.9906 | mvh@uber.com | uber.com

### Cadario, Michele PREM:EX

From:

Michael van Hemmen <mvh@uber.com>

Sent:

Monday, April 18, 2016 8:54 AM

To: Subject: Cadario, Michele PREM:EX
Ontario is moving forward with ridesharing regulations

### Michele,

I wanted to pass along some encouraging news. On Wednesday, Ottawa City Council voted 23-1 in favour of new <u>ridesharing rules</u> to regulate businesses like Uber. In addition, the City of Toronto has released its <u>proposed regulatory framework</u> which embraces ridesharing. It has the full support of <u>Mayor Tory</u> because of the benefits ridesharing provides his city.

These regulations were largely developed based upon two comprehensive, third party reports completed by <u>KPMG</u> (commissioned by the City of Ottawa) and <u>MaRS</u> (an Ontario think tank commissioned by the Province of Ontario). Below I have outlined the policies from these two cities, how they could be translated into BC's context, and the policy rationale.

This is a high level summary, and I would be happy to discuss these items government officials in more detail. It's worth noting that while I only discuss ridesharing below, the two reports include additional recommendations regarding taxi such as removing fare restrictions for taxi trips except for street hails and at taxi stands.

Component	Ottawa & Toronto	Implication for BC	Policy Rationale/Additional Comments
Unified Ridesharing License	Required. Uber will be licensed and required to only allow drivers and vehicles onto the platform that meet specific requirements. Drivers and vehicles are not individually licensed.  The regulator maintains strong oversight and enforcement powers to ensure the ridesharing company is complying with the bylaw.	Same requirement is appropriate.	A unified licensing structure ensures strict requirements can be digitally tracked and removes red tape that is unnecessary for safety.  It is the standard regime for ridesharing regulations around the world.
Driver Screening	Required. Toronto has taken the transparent approach to specifically outline in the bylaw what types of criminal behaviour	Similar requirement is appropriate.	Searches of RCMP and local police databases are completed on behalf of the ridesharing company. Specifically outlining the prohibited offences ensures consistency and transparency and certainty for the

	prevent a driver from participating.		public.
Driver's Abstract Check	Required.  Toronto has specified less than 9 demerit points allowed on a driver's record	Similar requirement is appropriate	A potential driver-partner's driving history is extremely relevant information in determining if someone is responsible enough to provide transportation to others.
Vehicle Age & Inspections	Ottawa: Maximum 10 years old. Annual inspections if <5 years, Biannual if 6-10 years old.  Toronto: Maximum proposed age 7 years old. Annual inspections.	10 year limit (as approved by Ottawa and Edmonton) and annual inspections similar to Edmonton are appropriate.	Ridesharing relies upon personal vehicles that are already being used to transport families and friends. The vast majority of these vehicles are used only a few extra hours a week for ridesharing services. Moreover, with ridesharing's rating & feedback system, every trip is an inspection of sorts. As such vehicles up to ten years old that have undergone an appropriate annual vehicle inspection can be safely used.  With annual inspections and real time feedback, restricting vehicle age to less than 10 years simply prevents those with lower incomes from participating in ridesharing while not enhancing safety.
Supply Caps	None	Same requirement is appropriate	Ridesharing partners are independent contractors determining when and where they offer transportation services. In Canada, almost 60% of our partners use the platform less than 10 hours a week. Moreover, as we've grown, we've found that our partners grow the transportation pie, serving areas of a city traditionally underserved by public transit and taxi. Finally, flexible supply means that there are more partners offering rides when people need them the most and there are not adequate options available (e.g. when bars are closing). With that, supply caps are impractical. No jurisdiction that has regulated ridesharing has imposed caps.
Price regulation	No fare restrictions, must display rates to be charged.	Same requirement is appropriate	Dynamic pricing is an important means for ridesharing companies to incent partners to provide transportation services when people need them the most, but when partners may otherwise choose not to

		Т	
			drive at regular rates (i.e. New Year's Eve). No jurisdiction has instituted maximum rates for ridesharing operations during regular time periods.  The Competition Bureau of Canada has put out a white paper that extols the benefits of price flexibility and recommends that all industry participants be free to set their fares
			independently.
Data sharing	Required, to confirm regulatory compliance	Similar requirement is appropriate	We would like to open a dialogue on how we can be an effective partner with BC on data sharing.
Fees	Flat fee for Ridesharing company plus per trip fee  Toronto includes a nominal, provisional fee per driver.	The province can use a fee structure that is required to be shared with municipalities as means of sharing the compensation to cover enforcement of a provincial framework.	We would like to open a dialogue on the best fee structure that would work for BC. Fee structures based on a driver registration system can be prohibitive and a significant barrier to driver participation thereby hindering ridesharing.
Street Hails/Taxi stands/Cash fares	Exclusive to taxi	Same requirement is appropriate	In recognition of the differences of the two industries (i.e. ridesharing ride requests can only be made and paid for through the app), it is appropriate to continue to leave such rides solely for taxi
Insurance	Required.  Minimum of \$2 million third-party liability insurance.	An insurance solution that enables the ridesharing company to purchase the commercial insurance, which is in place during the trip as per what has been announced by Alberta and is being worked on by Ontario	Insurance purchased by the ridesharing company provides the following benefits: -Consistent coverage for all rides. It's not dependent on the vehicle owner's coverageCommercial coverage is only in place during commercial activity. Standard personal coverage remains in place for personal use.
Driver's Licensing	Standard license class (G, which is equivalent to class 5) is sufficient for taxi and ridesharing	Allow class 1-5 license	The average ridesharing driver utilizes their personal vehicles that they are using to drive around their family and carpool. There is no real difference in traffic safety from a driver charging \$0.50/km (carpooling) or \$1.00/km when they are using the same vehicle. As opposed to relying upon a one time drivers test, with ridesharing's rating system and real time feedback, the ridesharing company is quickly made aware of

			any poor driving habits and can quickly take corrective action.  Moreover advances in technology such as telematics, which Uber is now piloting, could allow for additional proactive safety improvements.
Vehicle Registration	Personal registration is sufficient	Same requirement as Alberta and Ontario. (Personal registration is sufficient)	Same point as vehicle inspections.
Driver Training	None required	Same requirement is appropriate	Driver's are driving personal vehicles, navigating by GPS and have quality controlled via ratings & written feedback.  An independent Study commissioned by the City of Ottawa found riders had a higher level of satisfaction with ridesharing drivers.

We hope that the provincial government can learn from these examples, and move quickly to embrace more transportation options for British Columbians.

Best regards,

Michael



Michael van Hemmen UBER Canada 778.863.9906 | mvh@uber.com | uber.com

From:

Michael van Hemmen <mvh@uber.com>

Sent: To:

Monday, April 18, 2016 8:54 AM

10;

Bhullar, Barinder PREM:EX

Subject:

Ontario is moving forward with ridesharing regulations

### Barinder,

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We hope that the provincial government can learn from these examples, and move quickly to embrace more transportation options for British Columbians.

Best regards,

Michael



Michael van Hemmen UBER Canada 778.863.9906 | mvh.a.uber.com | uber.com

Subject:

Uber Meeting with MPF & MTS

Location:

Minister Stone's Office \$.15

Start:

Thu 2016-04-14 1:30 PM

End: Show Time As:

Thu 2016-04-14 2:00 PM

Tentative

Recurrence:

(none)

Meeting Status:

Not yet responded

Organizer:

Robbins, Lia CSCD:EX

**Required Attendees:** 

Bhullar, Barinder PREM:EX; Bremner, Virginia PREM:EX (Virginia.Bremner@gov.bc.ca)

Participants: Minister Fassbender, Minister Stone, Barinder Bhullar, Joan Dick, Jordan Bell

Note: Will any other staff be required at this meeting? Yes/No

Subject:

Canceled: Uber Meeting with MPF & MTS

Location:

Minister Stone's Office s.15

Start: End:

Thu 2016-04-14 1:30 PM Thu 2016-04-14 2:00 PM

**Show Time As:** 

Free

Recurrence:

(none)

**Meeting Status:** 

Accepted

Organizer:

Robbins, Lia CSCD:EX

Required Attendees:

Bhullar, Barinder PREM:EX; Bremner, Virginia PREM:EX (Virginia.Bremner@gov.bc.ca)

Importance:

High

Participants: Minister Fassbender, Minister Stone, Barinder Bhullar, Joan Dick, Jordan Bell

Note: Will any other staff be required at this meeting? Yes/No

From:

Bhullar, Barinder PREM:EX

Sent:

Friday, November 20, 2015 1:30 PM

To:

'Michael van Hemmen'

Subject:

RE: Poll shows massive support for Uber in Lower Mainland

Hi Michael,

s.22

Thanks for sharing this and apologies for the late reply.

s.22

Cheers, Barinder

Barinder S. Bhullar | Director of Policy Office of the Premier Province of British Columbia

s.17

E: barinder.bhullar@gov.bc.ca

This e-mail message may contain privileged or confidential information. If you received this e-mail message in error, please delete the e-mail and any attachments and notify the sender.

From: Michael van Hemmen [mailto:mvh@uber.com]

Sent: Monday, November 2, 2015 10:05 AM

To: Bhullar, Barinder PREM:EX

Subject: Poll shows massive support for Uber in Lower Mainland

Barinder,

The provincial government has an excellent opportunity to embrace public support for ridesharing by updating its regulatory framework.

Uber recently asked Dimitri Pantazopoulos from Maple Leaf Strategies to conduct a poll of Lower Mainland residents regarding their views on ridesharing. You can read his memo to us that I have attached below.

The results are very encouraging for Uber.

- 70% of Lower Mainland residents strongly support or support allowing ridesharing companies to operate in BC
- 84% strongly support or support the provincial government showing leadership by passing a provincial ridesharing law

This support was broad based across gender and age range. Voters of all income levels supported ridesharing and Uber, with stronger support among those who make over \$60K a year.

The poll of 500 people, intentionally oversampled Surrey so that additional city insights could be inferred. Support from Surrey residents was even higher than those in the City of Vancouver.

This week Uber also released a blog showing that the app was opened by more than 25,000 people in BC last month. While the blog showed massive interest from west Vancouver to Chilliwack on the Lower Mainland and Parksville to Victoria on the Island, the attached image shows that there is also significant interest in other communities such as Kelowna, Kamloops, and Prince George (if you're wondering about the two dots near Bellingham those were folks with BC area codes).

The province has a significant opportunity to take advantage of that support by adopting legislation that embraces ridesharing. Current rules were put into place well before mobile internet technology and ridesharing existed. It is time to update them.

In addition, on Thursday Vancouver City Council called on the Minister of Transportation to establish a policy framework for ridesharing in the province.

An updated provincial framework would be well supported by voters. We encourage the province to move quickly.

If you have any questions, or would like to see the detailed crosstabs of the poll to learn more detail about the support for ridesharing don't hesitate to reach out.

All the best,

Michael

UBER | Michael van Hemmen Public Policy Manager

t: <u>778.863.9906</u> e: <u>mvh@uber.com</u>

From:

Bhullar, Barinder PREM:EX

Sent:

Friday, December 11, 2015 9:14 AM

To:

'Michael van Hemmen'

Subject:

RE: Two more cities & MADD call for government action on Uber

Hi Michael,

I did see this. Thanks for sharing.

Cheers, Barinder

--

Barinder S. Bhullar | Director of Policy Office of the Premier Province of British Columbia

s.17

| E: barinder.bhullar@gov.bc.ca

This e-mail message may contain privileged or confidential information. If you received this e-mail message in error, please delete the e-mail and any attachments and notify the sender.

From: Michael van Hemmen [mailto:mvh@uber.com]

Sent: Thursday, December 10, 2015 4:54 PM

To: Bhullar, Barinder PREM:EX

Subject: Two more cities & MADD call for government action on Uber

Barinder,

In Case You Missed It,

This week two more municipalities publicly supported ridesharing. <u>Port Coquitlam and Coquitlam joined</u> Langley Township and Vancouver by passing motions calling for the BC Government to establish a regulatory framework that embraces ridesharing.

"PoCo Mayor Greg Moore said he used Uber last week while in London, England and in Paris, France, while at the 2015 UN Climate Change Conference. He said he found the service to be reliable [and] efficient..."

Also this week, the President of Mother Against Drunk Driving Metro Vancouver Chapter, Bob Rorison, called for governments to <u>"embrace services like Uber to boost options for those looking for a safe ride home."</u>

Page 077 to/à Page 079

Withheld pursuant to/removed as

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From:

Bhullar, Barinder PREM:EX

Sent:

Thursday, January 14, 2016 12:31 PM

To:

Bell, Jordan TRAN:EX

Subject:

RE: DIRECT FOLLOW UP: Urgent Request

Thanks

From: Bell, Jordan TRAN:EX

Sent: Thursday, January 14, 2016 12:28 PM

To: Bhullar, Barinder PREM:EX

Subject: Fwd: DIRECT FOLLOW UP: Urgent Request

This is the letter I mentioned.

Sent from my iPhone

Begin forwarded message:

From: "Ross, Kara L PREM:EX" < Kara.Ross@gov.bc.ca>

Date: January 13, 2016 at 8:50:41 AM PST

To: "Bell, Jordan TRAN:EX" < <u>Jordan.Bell@gov.bc.ca</u>>
Cc: "Sauder, Kit TRAN:EX" < <u>Kit.Sauder@gov.bc.ca</u>>
Subject: DIRECT FOLLOW UP: Urgent Request

Hi Jordan,

This is further to yesterday's email. I believe now we should be having your office or staff follow up directly obo the Premier.

Please confirm if your office will follow up.

Thanks.

Kara Ross Scheduling Clerk Office of the Premier

Phone: (250) 387-1688 Fax: (250) 356-5972

Email: <u>Kara.Ross@gov.bc.ca</u> http://www.gov.bc.ca/premier

Please consider the environment before printing this email.

----Original Message----

From: Carolyn Bauer [mailto:carolyn@yellow-cab.ca]

Sent: Wednesday, January 13, 2016 7:31 AM

To: OfficeofthePremier, Office PREM:EX

Subject: Urgent Request

Good morning Christy, there is so much drama going on in the taxi industry, i think it is time for this to stop. Everyone in the industry is seeing anyone and everyone to discuss the possibility of the arrival of UBER. Tensions are very high, people are blaming everyone. I think Kulwant and I are getting the brunt of it. We believe there can be a resolution to this and end the madness. When we met with Todd Stone, he requested our thoughts as to how UBER could enter the market. These past few weeks have been unbearable. We should have asked at that meeting. What does the Province want? Kulwant and myself are requesting an open private meeting with you for 15 minutes, we respect just how busy your time is. We can get on the ferry or catch the next helijet and be there whenever you could spare 15 minutes. The purpose of this meeting is to Bridge the gap. Please consider our request, we have not informed anyone that we are writing to you and will keep this request and if granted a meeting confidential.

I have always had the deepest respect for you and the liberal party and understand that you must be feeling the way Kulwant and I are, for that we are sorry.

Please consider out request.

Carolyn Bauer Sent from my iPhone

Sent from my iPhone

From:

Bhullar, Barinder PREM:EX

Sent:

Friday, January 15, 2016 7:19 AM

To:

Facey, Nick MTIC:EX; Bell, Jordan TRAN:EX; Chin, Ben PREM:EX

Subject:

Re: Touch base call on Friday

Hi Nick, I spoke with MAV and MTS and they are both going to cover it at caucus today. I'll let you know after caucus if there is any follow up.

From: Facey, Nick MTIC:EX

Sent: Thursday, January 14, 2016 4:29 PM

To: Bell, Jordan TRAN:EX; Bhullar, Barinder PREM:EX; Chin, Ben PREM:EX

Subject: Touch base call on Friday

For uber - as it will likely come up at Summit on Monday.

Nick Facey, Chief of Staff for the Hon. Amrik Virk Minister of Technology, Innovation & Citizens' Services Government of BC

From:

Bhullar, Barinder PREM:EX

Sent:

Friday, January 15, 2016 3:23 PM

To: Cc:

Bell, Jordan TRAN:EX; Chin, Ben PREM:EX Facey, Nick MTIC:EX; Mills, Shane LASS:EX

Subject:

Re: Touch base call on Friday

Can you also send materials to caucus?

From: Bell, Jordan TRAN:EX

Sent: Friday, January 15, 2016 3:21 PM

To: Chin, Ben PREM:EX

Cc: Facey, Nick MTIC:EX; Bhullar, Barinder PREM:EX; Mills, Shane LASS:EX

Subject: Re: Touch base call on Friday

s.13

jb

Sent from my iPhone

On Jan 15, 2016, at 11:01 AM, Chin, Ben PREM:EX < Ben.Chin@gov.bc.ca > wrote:

Looks good

Ben Chin Executive Director Communications and Issues Mgmt Office of Premier Christy Clark 250-588-3113

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Bell, Jordan TRAN:EX

Sent: Friday, January 15, 2016 9:56 AM

To: Facey, Nick MTIC:EX; Bhullar, Barinder PREM:EX; Chin, Ben PREM:EX; Mills, Shane LASS:EX

Subject: Re: Touch base call on Friday

As discussed. Let me know if you have any feedback on the below.

Adding in Shane as we'll want to ensure caucus has these as well.

jb

Key Messages - Uber / Ride sharing

Jan. 14, 2016

s.13

From: Facey, Nick MTIC:EX

Sent: Thursday, January 14, 2016 4:29 PM

To: Bell, Jordan TRAN:EX; Bhullar, Barinder PREM:EX; Chin, Ben PREM:EX

Subject: Touch base call on Friday

For uber - as it will likely come up at Summit on Monday.

Nick Facey, Chief of Staff for the Hon. Amrik Virk Minister of Technology, Innovation & Citizens' Services Government of BC

From:

Bhullar, Barinder PREM:EX

Sent:

Thursday, January 21, 2016 9:39 AM

To:

Bell, Jordan TRAN:EX

Subject:

RE: Draft Statement: Ride sharing - Uber - RedFM

Can we get this onto a letter? Today? I just moved up the second paragraph.

s.13

Thanks, B

From: Bell, Jordan TRAN:EX

Sent: Wednesday, January 20, 2016 11:12 AM

To: Bhullar, Barinder PREM:EX

Subject: Draft Statement: Ride sharing - Uber - RedFM

s.13

From:

Bhullar, Barinder PREM:EX

Sent:

Friday, January 22, 2016 7:44 AM

To:

Chin, Ben PREM:EX; Gleeson, Kelly T GCPE:EX; Mills, Shane LASS:EX; Cadario, Michele

PREM:EX

Subject:

FYI - MPF going to be on RedFM at 8:30AM

Re: Uber

From:

Bhullar, Barinder PREM:EX

Sent:

Friday, January 22, 2016 8:04 AM

To:

Mills, Shane LASS:EX; Chin, Ben PREM:EX

Cc:

Merrifield, Katy PREM:EX; Oliphant, Sam PREM:EX

Subject:

Re: Ride Sharing Services Such as Uber and Lyft

This is fine.

From: Mills, Shane

Sent: Friday, January 22, 2016 7:59 AM

To: Bhullar, Barinder PREM:EX; Chin, Ben PREM:EX Cc: Merrifield, Katy PREM:EX; Oliphant, Sam PREM:EX Subject: Ride Sharing Services Such as Uber and Lyft

This is the current language we've been using for MLAs.

# News You Can Use: Ride Sharing Services Such as Uber and Lyft

Below is the most recent messaging on British Columbia's position on ride sharing services and related technologies such as Uber and Lyft.

### Lead: Ministry of Transportation

#### Key Messages:

- We realize there is a strong desire for consumers and the travelling public to have more choice and more innovation when it comes to passenger service.
- Emerging technologies, like Uber, Lyft and other ride sharing services, present real and very exciting possibilities and opportunities for increased choice, convenience and competition.
- Our government is looking for every opportunity to respond to the needs of consumers, to support the free market
  and competition in the industry, while also ensuring travelers are secure in the knowledge that they pay to ride in
  vehicles that are safe, reliable and properly insured.
- The safety of the travelling public is, and will always be, our number one priority.
- New services and passenger options cannot come at the expense of passenger safety and we ask that all those seeking to provide these services in Vancouver or anywhere in B.C. respect the current regulatory system.
- The Passenger Transportation Act requires any vehicle operated by the person who charges or collects compensation for transporting passengers to have a licence.
- Other jurisdictions across Canada, North America and around the world are, like British Columbia, working to
  provide safe services to the public within their regulations, with emerging ride-sharing or other passenger services.
- We will continue to monitor their progress, the challenges and the opportunities, and in the meantime, I want to assure British Columbians we are working to find the best path forward.

### Note no release

Ben James Director of Communications BC Liberal Government Caucus 250-356-9131 (office) 250-208-7052 (mobile)

From:

Bhullar, Barinder PREM:EX

Sent:

Sunday, February 7, 2016 3:57 PM

To:

Davidson, Tamara PREM:EX

Cc:

McPhee, Jordan PREM:EX

Subject:

Meeting w/ MPF and MTS

Hi Tam,

Can you please set up a 30 min meeting with PCC, MPF and MTS. For Tuesday or Wednesday of possible - preferably Tues.

MC is aware. I will also attend meeting. Re: Taxi/Uber

Thanks,

В

From:

Bhullar, Barinder PREM:EX

Sent:

Thursday, February 11, 2016 11:21 AM

To:

Dick, Joan L CSCD:EX; Bell, Jordan TRAN:EX

Subject:

FW: Ride Sharing and Taxi Review.

FYI - this is regarding the March 29 meeting.

From: taxidrivers association [mailto:taxidriversassociationbc@hotmail.ca]

Sent: Wednesday, February 3, 2016 6:19 PM

To: Transportation, Minister TRAN:EX; Minister, CSCD CSCD:EX; Bhullar, Barinder PREM:EX

Subject: Ride Sharing and Taxi Review.

Honorable Premier Christy Clark

Honorable Todd Stone
Ministry of Transportation and Infrastructure

Honorable Peter Fassbender Minister responsible for TransLink

Mr. Barinder Bhullar. Director of policy

Sub:- Ride Sharing and Taxi Review.

Good evening,

As it was in the news January 25, 2016 Honorable Premier Christy Clark said the government is asking people about Uber and Minister responsible for TransLink, Peter Fassbender, is beginning consultations on the ridesharing company.

We have a registered taxi drivers association recognized by Passenger Transportation Board, Branch and Transportation Ministry and we had many meetings with them in the past. Taxi drivers constitute 70% of entire work force in taxi industry in GVRD.

We would like to give our input in the above said review for better taxi service and drivers working conditions.

We would like to provide input to the committee to reach just recommendation.

Thanks,

Rai C Parmar.

Founder member.

Taxi Drivers Association of Southern BC.

From:

Bhullar, Barinder PREM:EX

Sent:

Friday, April 1, 2016 8:42 AM

To:

Robbins, Lia CSCD:EX

Cc:

Bremner, Virginia PREM:EX

Subject:

RE: Meeting with Barinder and Minister Fassbender

Just me from our office at this point.

From: Robbins, Lia CSCD:EX

Sent: Thursday, March 31, 2016 4:32 PM

To: Bhullar, Barinder PREM:EX Cc: Bremner, Virginia PREM:EX

Subject: FW: Meeting with Barinder and Minister Fassbender

Hi Barinder,

MPF has indicated that there was mention of others attending the Uber meeting? Let me know your thoughts.

Thank you,

Lia Robbins | Administrative Coordinator Minister's Office of Community Sport & Cultural Development Minister Responsible for Translink Room 310 - Parliament Buildings Tel: 250 387 6478

Website: www.gov.cscd.bc.ca

From: Fassbender, Peter CSCD:EX Sent: Thursday, March 31, 2016 4:30 PM

To: Robbins, Lia CSCD:EX

Subject: Re: Meeting with Barinder and Minister Fassbender

I thought he was wanting to also invite Steve Carr, Neil, Ben and Michelle?

MPF

Sent from my BlackBerry 10 smartphone on the TELUS network.

From: Robbins, Lia CSCD:EX

Sent: Thursday, March 31, 2016 12:37 PM

To: Fassbender, Peter CSCD:EX

Subject: FW: Meeting with Barinder and Minister Fassbender

Hi Minister,

FYI – I've schedule a meeting between Barinder and yourself for April 7<sup>th</sup> at 8:30am regarding Uber. Would you like Jacquie and/or other staff to attend, or just keep it to you and Barinder? It's your call he says.

# Thank you,

**Lia Robbins** | Administrative Coordinator Minister's Office of Community Sport & Cultural Development Minister Responsible for Translink Room 310 – Parliament Buildings

Tel: 250 387-6478

Website: www.gov.cscd.bc.ca

From: Sent: Bhullar, Barinder PREM:EX Friday, April 8, 2016 11:23 AM

To:

Robbins, Lia CSCD:EX

Cc:

Fassbender, Peter CSCD:EX; Dick, Joan L CSCD:EX

Subject:

RE: Postponed: Uber Meeting

Sooner the better. I think we just need a touch base next week with MTS, MPF and I.

В

From: Robbins, Lia CSCD:EX

**Sent:** Friday, April 8, 2016 10:12 AM **To:** Bhullar, Barinder PREM:EX

Cc: Fassbender, Peter CSCD:EX; Dick, Joan L CSCD:EX

Subject: Postponed: Uber Meeting

Hi Barinder,

I just received a call from Minister Stone's office, and apparently their office is not ready to meet on April 14th. Would you like me to work with their office to look at dates/times during the week of April 25<sup>th</sup>, or is that looking too late?

Thank you,

Lia Robbins | Administrative Coordinator Minister's Office of Community Sport & Cultural Development Minister Responsible for Translink Room 310 – Parliament Buildings

Tel: 250 387-6478

Website: www.gov.cscd.bc.ca

From:

Bhullar, Barinder PREM:EX

Sent:

Friday, April 8, 2016 11:25 AM

To:

Robbins, Lia CSCD:EX

Subject:

RE: Postponed: Uber Meeting

MTS included?

From: Robbins, Lia CSCD:EX

**Sent:** Friday, April 8, 2016 11:25 AM **To:** Bhullar, Barinder PREM:EX

Subject: RE: Postponed: Uber Meeting

Hi Barinder,

Okay, great. I've rescheduled for the same date/time, as that works well for MPF (and I assume you).

Thank you!

Lia Robbins | Administrative Coordinator Minister's Office of Community Sport & Cultural Development Minister Responsible for Translink Room 310 – Parliament Buildings

Tel: 250 387-6478

Website: www.gov.cscd.bc.ca

From: Bhullar, Barinder PREM:EX Sent: Friday, April 8, 2016 11:23 AM

To: Robbins, Lia CSCD:EX

Cc: Fassbender, Peter CSCD:EX; Dick, Joan L CSCD:EX

Subject: RE: Postponed: Uber Meeting

Sooner the better. I think we just need a touch base next week with MTS, MPF and I.

В

From: Robbins, Lia CSCD:EX

**Sent:** Friday, April 8, 2016 10:12 AM **To:** Bhullar, Barinder PREM:EX

Cc: Fassbender, Peter CSCD:EX; Dick, Joan L CSCD:EX

Subject: Postponed: Uber Meeting

Hi Barinder,

I just received a call from Minister Stone's office, and apparently their office is not ready to meet on April 14th. Would you like me to work with their office to look at dates/times during the week of April 25<sup>th</sup>, or is that looking too late?

Thank you,

Lia Robbins | Administrative Coordinator Minister's Office of Community Sport & Cultural Development Minister Responsible for Translink Room 310 – Parliament Buildings

Tel: 250 387-6478

Website: www.gov.cscd.bc.ca

From:

Bhullar, Barinder PREM:EX

Sent:

Tuesday, April 12, 2016 2:48 PM

To:

Robbins, Lia CSCD:EX

Cc:

Bell, Jordan TRAN:EX; Dick, Joan L CSCD:EX; Borschneck, Lindsay TRAN:EX

Subject:

RE: Thursday meeting

#### Thanks

From: Robbins, Lia CSCD:EX

Sent: Tuesday, April 12, 2016 1:50 PM

To: Bhullar, Barinder PREM:EX

Cc: Bell, Jordan TRAN:EX; Dick, Joan L CSCD:EX; Borschneck, Lindsay TRAN:EX

Subject: RE: Thursday meeting

Hi Barinder,

I have the following:

1:00-1:30pm - Separate briefing between MPF and MTS

1:30-2:00pm – Uber Briefing with Barinder s.15

Looping in Lindsey too so that she can adjust if need be.

Thank you,

Lia Robbins | Administrative Coordinator Minister's Office of Community Sport & Cultural Development Minister Responsible for Translink Room 310 – Parliament Buildings

Tel: 250 387-6478

Website: www.gov.cscd.bc.ca

From: Bhullar, Barinder PREM:EX Sent: Tuesday, April 12, 2016 1:43 PM

To: Robbins, Lia CSCD:EX

Cc: Bell, Jordan TRAN:EX; Dick, Joan L CSCD:EX

Subject: Thursday meeting

Hi Lia,

I spoke with Jordan and we are good for Thursday meeting with MPF & MTS.

Jordan had 1pm in his calendar – can you confirm time?

Thanks,

В

### Carr, Steve PREM:EX

From:

Carr, Steve PREM:EX

Sent:

Wednesday, March 30, 2016 2:47 PM

To:

Cadario, Michele PREM:EX; Chin, Ben PREM:EX; Sweeney, Neil PREM:EX

Subject:

Fwd: Get a glimpse of what BC could look like with Uber

Interesting

Steve Carr Premiers Office

From: Uber [mailto:email@et.uber.com]

Sent: March-30-16 11:41 AM

To: danieljohnston@pacificresolutions.com

Subject: Get a glimpse of what BC could look like with Uber

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