From: Oreck, Mira PREM:EX
To: Wong, Tamarra PREM:EX
Subject: can you print this out?

 Date:
 Tuesday, December 5, 2017 5:25:16 PM

 Attachments:
 Draft Stakeholder Plan Site C Dec 5 415pm.docx

And bring me 5 copies?
Thank you.
Mira Oreck, Director of Stakeholder Relations
Office of the Premier
#740 – 999 Canada Place
Vancouver, BC
604 775 2116

WORKING DRAFT STAKEHOLDER PLAN – SITE C NOVEMBER 30, 2017

GOAL:

Connect with as many stakeholders as possible directly about the government's decision on Site C. Allow stakeholders an opportunity to ask questions, share their perspective, plans and next steps.

s.13

Guidelines for Stakeholder Outreach

- When reviewing list, determine if any calls need to be set up in advance
- All calls must be made with someone else present

- Note-taker should capture immediate response, notification of legal action, notification of plans to speak to media, requests for additional meetings or calls, concerns or key reasons for agreement
- If there is no answer, leave a message with a phone number for a returned AND scheduled call back (i.e. the number should be an AC)
- If an issue comes up through the call directly relevant to another ministry, call Tim Howlett (issues manager) immediately
- Submit information from call (either via survey or directly to Mira Oreck TBD)
- If an immediate media question arises, contact XX

Note: Mira Oreck will maintain the master document of responses to calls.

Who will be making calls?

- Premier
- Geoff Meggs
- Don Wright
- BC Hydro CEO
- Minster Michelle Mungall (James McNish)
- Minister Scott Fraser (Jonathan Sas) must be set up well in advance
- Minister George Heyman (Caelie Frampton)
- Minister Lana Popham (Will Beale)
- Minister Carole James (Robyn Spilker)
- Attorney General (George Smith)
- Minister Doug Donaldson (Tim Rennenberg)
- Minister Harry Bains (Karen Cooling)
- Minister Robinson (Craig Ashbourne)
- DM Dave Nikolejsin

Internal Stakeholders

- MA's
- EA's
- CA's

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INTERNAL STAKEHOLDER PLAN

Friday, December 8th

- Bring senior MA's from related Ministries together
- Ask Minister who they will want to call
- Discuss roll out plan for stakeholder calls how it will technically work, what the reporting structure is, what to listen for in calls
- Roughly when to be available for this rollout will require the entire day (7am 7pm)

Monday, December 11th

- Mandatory MA meeting by Geoff Meggs (8am)
 - Give lists to MA's for phone calls with Minister add context notes if/when possible
 - Workshop the script with MA's
- Briefing with Staff 1pm
 - Basic decision-info
 - Script for response (email and phone)
 - o Template for notetaking
 - Information on where to send all notes

Meeting/Call Schedule:

- 1pm calls begin
- 3pm meeting to review calls
- 5pm larger gathering to review all calls to that point

Attached documents (Monday morning)

- Briefing note about decision (reasons and process, mitigation plans, follow up)
- Call list
- Script
- Form for capturing notetaking (along with send in instructions)

From: Clark, Layne PREM:EX
To: Wong, Tamarra PREM:EX

Subject: FW: Stakeholder list and guidelines
Date: Monday, December 11, 2017 8:51:15 AM
Attachments: Stakeholder Feedback Template Sunday 9pm.xlsx

MEMO- Submitting feedback from stakeholder calls Sunday 5pm.docx

Stakeholder Guidelines Site C.docx

From: Oreck, Mira PREM:EX

Sent: Sunday, December 10, 2017 9:26 PM

To: Sanderson, Melissa EMPR:EX; McNish, James EMPR:EX; Sali, Meghan JTT:EX; Renneberg, Tim FLNR:EX; Sas, Jonathan IRR:EX; Beale, William AGRI:EX; Cooling, Karen LBR:EX; Frampton, Caelie ENV:EX

Cc: Clark, Layne PREM:EX; Howlett, Tim GCPE:EX; Van Meer-Mass, Kate PREM:EX; Nash, Amber PREM:EX

Subject: Stakeholder list and guidelines

Hi, all -

Please see attached three documents:

- 1. A final stakeholder list (in a new format for submitting feedback)
- 2. A memo that outlines how to record and submit the information in the calls
- 3. Guidelines for the calls as previously discussed this evening

Tomorrow you will receive a script along with FAQ's, talking points and much more.

Please be in touch with any questions tonight or tomorrow.

Many thanks,

Mira

Mira Oreck, Director of Stakeholder Relations Office of the Premier #740 – 999 Canada Place Vancouver, BC 604 775 2116

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STAKEHOLDER GUIDELINES - SITE C

For any questions, call Mira Oreck s.17

GOAL:

Connect with as many stakeholders as possible directly about the government's decision on Site C. Allow stakeholders an opportunity to ask questions, share their perspective, plans and next steps.

Guidelines for Stakeholder Outreach

- When reviewing list, determine if any calls need to be set up in advance
- All calls must be made with someone else present
- Note-taker should capture immediate response, notification of legal action, notification of
 plans to speak to media, requests for additional meetings or calls, concerns or key reasons for
 agreement
- If there is no answer, leave a message with a phone number for a returned call back
- If an issue comes up through the call directly relevant to another ministry, call Tim Howlett (issues manager) immediately (250-208-4828)
- Submit information from call by email every hour to Mira.Oreck@gov.bc.ca
- If an immediate media question arises, contact Jen Holmwood (250-818-4881)

Who will be making calls?

- Premier
- Geoff Meggs
- Don Wright
- Minster Michelle Mungall (James McNish)
- Minister Scott Fraser (Jonathan Sas)
- Minister George Heyman (Caelie Frampton)
- Minister Lana Popham (Will Beale)
- Minister Doug Donaldson (Tim Rennenberg)
- Karen Cooling
- Minister Ralston (Meghan Sali)
- DM Dave Nikolejsin
- Finance Ministry Staff

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Who took the notes from the call?	Time of call	Did you reach them?	Flag- legal action	Flag- media	Flag- follow up	Details on flags	Position

Notes	

From: Oreck, Mira PREM:EX

To: Sanderson, Melissa EMPR:EX; McNish, James EMPR:EX; Sali, Meghan JTT:EX; Renneberg, Tim FLNR:EX; Sas,

Jonathan IRR:EX; Frampton, Caelie ENV:EX; Beale, William AGRI:EX; Cooling, Karen LBR:EX

Cc: Clark, Layne PREM:EX; Howlett, Tim GCPE:EX; Van Meer-Mass, Kate PREM:EX; Nash, Amber PREM:EX; Wong,

Tamarra PREM:EX

Subject: Stakeholder Calls & Scripts

 Date:
 Monday, December 11, 2017 10:31:08 AM

 Attachments:
 Stakeholder Feedback Template Monday 1030.xlsx

Scripts Final.docx

Hi, all -

Please see the updated call list – it has changed since yesterday so please review it carefully. Yellow background means there is no phone number, green is unassigned.

Please be in touch with questions/changes and of course updates.

Thanks,

Mira

Mira Oreck, Director of Stakeholder Relations Office of the Premier #740 – 999 Canada Place Vancouver, BC 604 775 2116 Page 41 to/à Page 42

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 From:
 Meggs, Geoff PREM:EX

 To:
 Rochon, Jake PREM:EX

Cc: Van Meer-Mass, Kate PREM:EX; Nash, Amber PREM:EX; Oreck, Mira PREM:EX; Hannah, Matt GCPE:EX; Aaron,

Sage PREM:EX; Farmer, Susan PREM:EX

Subject: Re: Correspondence Report - November 27th - December 4th

Date: Tuesday, December 5, 2017 2:39:46 PM

Thanks

Sent from my iPhone

On Dec 5, 2017, at 2:34 PM, Rochon, Jake PREM:EX < Jake.Rochon@gov.bc.ca > wrote:

It's probably about 60-70% of the emails and lettermail we are receiving right now which is very high for one specific topic. Site C has always been very consistent with ebbs and flows and this flow is just particularly significant. For instance, before the dam was sent to the BCUC we were receiving almost no correspondence about it and now we are receiving hundreds every day.

From: Meggs, Geoff PREM:EX

Sent: Tuesday, December 5, 2017 2:18 PM

To: Rochon, Jake PREM:EX

Cc: Van Meer-Mass, Kate PREM:EX; Nash, Amber PREM:EX; Oreck, Mira PREM:EX; Hannah, Matt

GCPE:EX; Aaron, Sage PREM:EX; Farmer, Susan PREM:EX

Subject: Re: Correspondence Report - November 27th - December 4th

Jake, in your experience how heavy is the Site C e-mail? It's about 100 a day - is that

low, medium, high?

Geoff

Sent from my iPhone

On Dec 5, 2017, at 9:05 AM, Rochon, Jake PREM:EX < Jake.Rochon@gov.bc.ca > wrote:

November 27th – December 4th

Topic:	Support	Against/Want	Total	
		PGOV to	received	
Daylight	0	7	7	
Savings				
Removal				
Site C	21	518	539	
Affordable	0	13	13	
Housing				
Salmon Blood	0	23	23	
Injury Caps	0	38	38	
(ICBC)				
Total Weekly Ma	Approx. 369			

(exc.
DST/Site C
emails)*

<!--[if !supportLists]-->-<!--[endif]-->Site C emails are still coming in fast. There are currently at *least* four write in campaigns that are hard to pick out from the general mass. There's campaigns from Sierra Club, Amnesty International, Common Sense BC and LeadNow.

<!--[if !supportLists]-->-<!--[endif]-->The diver who found salmon by-product being released into the ocean spurred another round of anti-fish farming emails. The issue had died down a significant amount until this week.

<!--[if !supportLists]-->-<!--[endif]-->There is a write-in campaign from lawyers in British Columbia in response to reports that the government was debating limiting injury pay outs in order to address rising ICBC rates. Unclear who is behind it but many are simply form letters.

Sorry about the late delivery this week! As always, I'm available for any clarification.

*DST emails will be logged and tallied at year end. Site C emails are tracked for 'support' or 'against' and will logged at the end of the month.

Jake Rochon

Correspondence Coordinator Office of the Premier (250) 356-1906 From: Oreck, Mira PREM:EX

To: Meggs, Geoff PREM:EX; Zadravec, Don GCPE:EX; Lloyd, Evan GCPE:EX

Subject: Stakeholder Call list

Date: Thursday, December 14, 2017 8:20:57 PM

Attachments: Aggregated Stakeholder Feedback Thursday 5pm.xlsx

Hi, all -

Please see attached the aggregated call list feedback from Monday. All of the notes have been organized for future reference in three tabs.

Below is a summary of the engagement:

- 121 calls complete
- 46 incomplete
- 18 flagged for immediate follow up
- 8 flagged for future follow up

Charlotte and I are reviewing all the follow up activity with the relevant MA's tomorrow morning.

Please let me know if you have any questions.

Best,

Mira

Mira Oreck, Director of Stakeholder Relations Office of the Premier #740 – 999 Canada Place Vancouver, BC 604 775 2116

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