#### **Shortt, Amanda PREM:EX**

From: Suzanne Hawkes <hawkes@convergecom.ca>

Sent:November 29, 2017 10:42 PMTo:Canitz, Shelley L PREM:EXCc:Massy, Michelle E PREM:EX

**Subject:** Re: Suzanne Hawkes Invoice No. INV-000001

**Attachments:** Expenses - Cabinet\_Session-Nov-17-Hawkes.pdf; ATT00001.htm

Sure thing Shelley, I understand - here you are! Please don't hesitate to let me know if there are other changes needed.

Cheers, Suzanne

S.22 Report Policy: Policy-Canada

### Cabinet Session - Nov 27/2017 - Expenses

C\$419.32

hawkes@convergecom.ca--

Date

Nov 26, 2017 to Nov 27, 2017

Billable: **C\$419.32** 

Tax: C\$19.96

#### Airfare - C\$109.00

Nov 26	MERCHANT  Helijet	  ≡ ]±2	COMMENT	C\$109.00 <sup>B</sup>
1NOV 20	neiljet			C\$109.00

#### C\$109.00

#### Ground Transportation - C\$63.40

DATE	MERCHANT		COMMENT	TOTAL
Nov 26	Yellow Cab	1 1	Taxi to Helijet Vancouver	C\$19.30 <sup>B</sup>
Nov 27	Taxi Cab	15 €	Taxi to Helijet Victoria	C\$10.60 <sup>B</sup>
Nov 27	Vancouver Taxi	3	Taxi from Helijet to home/office	C\$23.50 <sup>B</sup>
Nov 27	Yellow Cab Victoria	<u>≡</u> ±6	Taxi from Helijet to Hotel	C\$10.00 <sup>B</sup>

#### C\$63.40

#### Lodging - C\$220.15

TOTAL	COMMENT		MERCHANT	DATE	
C\$220.15 <sup>B</sup>	1 night plus meals	■ 7	s.15	Nov 27	
C\$220.15					

#### Meals - C\$26.77

DATE	MERCHANT		COMMENT	TOTAL
Nov 27	Re-bar Modern Foods	[≣]4	lunch	C\$26.77 <sup>B</sup>

#### C\$26.77

#### Notes

 $^{\pm}\,\text{The}$  information on this receipt was manually entered. Please verify for authenticity.

 $^{\mbox{\footnotesize B}}$  Billable expense.

#### Report History & Comments



Nov 29, 2017 11:22 AM PDT

You changed the policy of this report from your personal policy toPolicy-Canada



Nov 27, 2017 7:49 PM PDT

You changed the policy of this report from Policy-USD Total to your personal policy



Nov 27, 2017 6:17 PM PDT You created this report

#### Receipt Thumbnails



Date: Nov 26
Merchant: Yellow Cab
Total: C\$19.30

Category: Ground Transportation
Comment: Taxi to Helijet Vancou...



Date: Nov 26
Merchant: Helijet
Total: C\$109.00
Category: Airfare



Date: Nov 27
Merchant: Vancouver Taxi
Total: C\$23.50

Category: Ground Transportation Comment: Taxi from Helijet to h...



Date: Nov 27

Merchant: Re-bar Modern Foods

Total: C\$26.77
Category: Meals
Comment: lunch



Date: Nov 27
Merchant: Taxi Cab
Total: C\$10.60

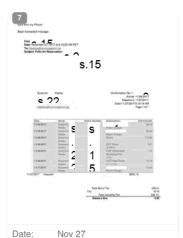
Category: Ground Transportation Comment: Taxi to Helijet Victoria



Date: Nov 27 Merchant: Yellow Cab Victoria

Total: C\$10.00

Category: Ground Transportation
Comment: Taxi from Helijet to H...



Merchant: **s.15**Total: C\$220.15
Category: Lodging

Comment: 1 night plus meals

#### Sent from my iPhone

#### Begin forwarded message:

From: s.15

Date: November 27, 2017 at 8:16:25 AM PST

To: <u>Hawkes@convergecom.ca</u>
Subject: Folio for Reservation <sup>s.22</sup>

s.15

Suzanne s.22 Hawks

s.22

Confirmation No: \$.22 Arrival: 11/26/2017

Departure: 11/27/2017 Date:11/27/2017 8:16:19 AM

Page 1 of 1

Hawkes@convergecom.ca

Date	Name	Room Number	Description	Debit/Credit
11/26/2017	Suzanne s.22	s.15	s.15	38.03
	Hawks		Room Charge	
11/26/2017	Suzanne		s.15	36.98
	Hawks		Room Charge	
11/26/2017	Suzanne		Room	115.00
	Hawks			
11/26/2017	Suzanne		GST Room	5.81
	Hawks		(5.05%)	
11/26/2017	Suzanne		<b>DMF</b> Destination	1.15
	Hawks		Marketing Fee	
			(1%)	
11/26/2017	Suzanne		HST Hotel Room	12.78
	Hawks		(11.11%)	
11/27/2017	Suzanne		s.15	10.40
	Hawks		Room Charge	
/2017 Visacard	s.22			\$220.15

Balance Due	0.00
Total Including Tax	220.15
Tax	19.74
Total Net of Tax	200.41

Page 005

Withheld pursuant to/removed as

s.15

THE TO NOTEL

YELLOW CAB 817 FISGARD STREET V8W1R9 VICTORIA BC 21852400 GH2185240077

\*\*\*\*

PURCHASE

\*\*\*

11-26-2017

16:13:54

Acct #

Exp Date \*\*/\*\* Card Type VI

Name: SUZANNE HAWKES

A0000000031010

VISA

Operator: 177 Trace # 8397 Inv. # 431 Auth # 005617

RRN 001965002

Total

\$10.00

(001) APPROVED-THANK YOU

Retain this copy for your records Customer copy

www.yellowcabvictoria.com 250-381-2222

# TIRI TO NEW JET

YELLOW CAB

817 FISGARD STREET V8W1R9

VICTORIA BC

21852400

GH2185240008

\*\*\*

PURCHASE

\*\*\*

11-27-2017

13:11:56

Acct # s.:

Exp Date \*\*/\*\*

Card Type VI

Name: SUZANNE HAWKES

A0000000031010

VISA

Operator: 008 Trace # 15095

Inv. # 008

Auth # 046818

RRN 001949003

Purchase

\$8.60

Tip

\$2.00

Total

\$10.60

(001) APPROVED-THANK YOU

Retain this copy for your records

Customer copy

www.yellowcabvictoria.com 250-381-2222

# Re-Bar Modern Foods

50 Bastion Square, Victoria BC

CHECK #1098229-1

TABLE #1

\$2.75 \$10.75 \$2.00 \$3.25 \$2.50 \$21.25 \$31.06 \$22.31

Time: 12:43 1 CUSTOMER

PLEASE PAY YOUR SERVER THANKS GST# 12535 1189

YOU HAVE BEEN SERVED BY : BILLY 59 LUNON

RE-BAR MODERN FOOD LTD. 50 BASTION SQUARE VICTORIA BC

CARD S.22

CARD TYPE VISA

DATE 2017/11/27

TIME 0183 12:45:16

CLERK ID 59

RECEIPT NUMBER

C82011559-001-117-002-0

PURCHASE
AMOUNT \$22.31
TIP \$4.46
TOTAL

\$26.77

VISA A0000000031010 E532C572A240F9A9 0080008000-E800 6B6FC5FF0F78C241 0080008000-F800

**APPROVED** 

AUTH# 054770 THANK YOU 01-027

CARDHOLDER COPY

IMPORTANT - RETAIN THIS
COPY FOR YOUR RECORDS

RE-BAR MOD

VANCOUVER TAXI
790 CLARK DR

VANCOUVER BC

CARD s.22

CARD TYPE VISA

DATE 2017/11/27

TIME 4679 14:46:03

CLERK ID 2222 INVOICE # 47034

RECEIPT NUMBER

H85062703-001-294-007-0

PURCHASE

AMOUNT \$19.50 TIP \$4.00

TOTAL

\$23.50

VISA A0000000031010 51DB70DDAA23F2C0 00000000000-

### **APPROVED**

AUTH# 080858 THANK YOU 01-027

NO SIGNATURE REQUIRED

CARDHOLDER COPY

IMPORTANT - RETAIN THIS
COPY FOR YOUR RECORDS

604\*871\*1111 GST# 1054855080 DOWNLOAD VANCOUVER APP

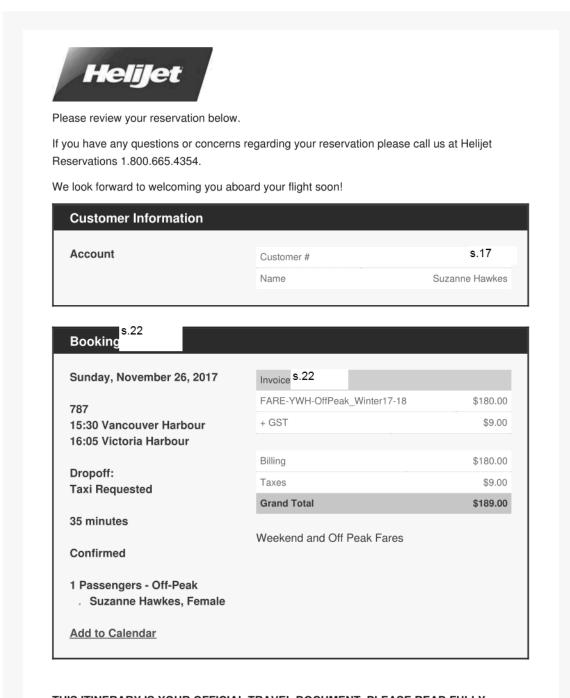
#### Sent from my iPhone

#### Begin forwarded message:

From: <passengerservices@helijet.com>
Date: November 26, 2017 at 1:04:23 PM PST

To: < hawkes@convergecom.ca>

Subject: Thank you for choosing to take off with Helijet!



#### THIS ITINERARY IS YOUR OFFICIAL TRAVEL DOCUMENT, PLEASE READ FULLY

Carriage is subject to applicable tariffs, conditions of carriage and related regulations which are available at the Helijet International administration offices. Carriage here under is subject to the rules and limitations relating to the liability established by the Warsaw Convention.

#### GST#:

R102320165

#### Passenger Travel Information:

For detailed Travel Information visit helijet.com or call Helijet Reservations 1.800.665.4354

#### Payment

Credit Card is required at time of booking to hold reservations, and will be charged in-full at time of check-in, or if change/cancellation or no-show fee applies.

#### Passenger Check-in:

Passengers are required to check-in at least 20 minutes prior to scheduled flight departure time unless otherwise stated in fare rules.

#### Terminals:

Helijet scheduled flights operate from four terminals, please ensure you are aware of your flight departure/arrival locations;

Vancouver Harbour Heliport: 455 West Waterfront Road, Vancouver BC (\*note: pedestrian access via Waterfront Station requires Compass Card or Fare Payment)

Vancouver International Airport: 5911 Airport Road South, Richmond BC

Victoria Harbour Heliport: 79 Dallas Road, Victoria BC

Nanaimo Harbor Heliport at Nanaimo Cruise Ship Welcome Centre: 100 Port Drive, Nanaimo BC

#### Parking:

Free Parking is available for passengers on Helijet Scheduled Flights. Space may be limited, please observe signage in designated parking areas. Note: some locations are secured afterhours, ask at check-in for information.

#### Aircraft Type:

Scheduled flights are operated by 12 passenger Sikorsky S-76 helicopters

#### Travel Documentation:

Government issued Photo ID must be presented at check-in of all flights for all passengers appearing 18 years or over.

Children and Youth travelling unaccompanied must present Government issued ID; birth certificate, passport, driver's license or provincial ID card.

Proof of age must be presented for children who appear to be over 12 years of age and is recommended for youth (13-17 years) travelling with an adult.

#### Changes/Cancellations & No Show Penalty:

Unless otherwise stated, all fares may be cancelled, changed and refunded up to 5pm the day prior to departure. All same-day bookings are non-refundable.

After 5pm all next-day travel is non-refundable and only changeable for same-day travel; fare upgrade may be required. On the day of travel, changes must be made at least 1 hour prior to departure or cancellation fee will apply. Failure to check in 20 minutes prior to departure will also result in any onward and/or return reservations being cancelled with any additional applicable cancellation fees applied.

#### Baggage Allowance:

Baggage is limited to 2 pieces per person (including hand baggage) weighing no more than 50lbs total.

Excess baggage will be accepted on a space available basis. No carry-on cabin baggage is allowed.

Please visit <a href="http://www.catsa-acsta.gc.ca/">http://www.catsa-acsta.gc.ca/</a> for information on how to "Pack Smart" and avoid delays

#### Baggage Liability:

The liability for the loss of and/or the damage to any personal property, including baggage or goods is limited to an amount equal to the value of such baggage or goods, which shall not

exceed \$250.00 (CAD) per passenger, unless greater value declared.

Transportation upon arrival:

Helijet is pleased to offer courtesy shuttle van drop off service within the downtown core in Victoria, Vancouver Harbour, and Nanaimo, ask the driver for drop off locations. Taxis & rental cars may also be available, please ask an agent.

#### Accessibility:

To ensure your travel is possible, passengers with limited mobility and/or special needs must advise Helijet Reservations at 1.800.665.4354

#### Pets on Helijet:

If you have a Special Assistance Animal please advise Helijet Reservations. Other small pets and animals are not accepted for carriage, please visit our website for restrictions.

#### Weather Conditions:.

If due to weather conditions the flight is unable to operate Helijet will make every attempt to contact passengers as early as possible via phone numbers and/or email addresses provided.

#### Reservations:

Reservations are required for all flights and may be booked online at <a href="www.helijet.com">www.helijet.com</a> or by calling 1.800.665.4354 (within North America).

Login to your account at helijet.com

Thank you again for choosing to fly with Helijet.

passengerservices@helijet.com

### TALL TO NECLISET

s.22

YELLOW CAB #12 1441 CLARK DR VANCOUVER BC

CARD

CARD TYPE

VISA

2017/11/26

DATE 2017/11/26 TIME 5811 15:09:44

CLERK ID

RECEIPT NUMBER

H85029658-001-242-504-0

PURCHASE

AMOUNT

\$16.30

TIP

\$3.00

TOTAL

\$19.30

VISA A0000000031010 640E26E3C7E1A360 -00000000000

## APPROVED

THANK YOU

01-027

NO SIGNATURE REQUIRED

CARDHOLDER COPY

IMPORTANT - RETAIN THIS COPY FOR YOUR RECORDS

GST105762447RT0001

#### **Shortt, Amanda PREM:EX**

From: Suzanne Hawkes <hawkes@convergecom.ca>

Sent:November 29, 2017 4:55 PMTo:Canitz, Shelley L PREM:EXCc:Massy, Michelle E PREM:EX

**Subject:** Re: Suzanne Hawkes Invoice No. INV-000001

Attachments: Invoice-Cabinet-session-Hawkes-Nov-17.pdf; ATT00001.htm; NDP\_Caucus\_Session\_\_\_Nov-17-

Suzanne\_Hawkes\_Expenses.pdf; ATT00002.htm

Oh dear. Thank you Shelley, and my apologies Michelle. Here is the invoice again, and the expense report with the new, corrected title. Thanks so much,

Suzanne

#### **INVOICE**

Bill To

Province of British Columbia

Invoice# INV-00001

Office of the Deputy Minister to the Premier 272 West Annex,

Parliament Buildings Victoria, B.C.

V8V 1X4

Canada

Invoice Date	Terms	Due Date
November 29, 2017	Due on Receipt	November 29, 2017

#	Description	Qty	Rate	Amount
1	Facilitation of Cabinet meeting on November 27, 2017. Includes preparation (scoping meetings, interviews, agenda design, chart development), facilitation, and brief follow-up.	1.75 Day	2,000.00	3,500.00
2	Expenses, including transportation, lodging, and meals. Please see attached expense report. Note that all expenses are inclusive of GST where applicable.	<b>419.32</b>	1.00	419.32

Thank	vou	for	vour	partnership!	

Sub Total	3,919.32
Total	\$3,919.32

Cabinet Session - Nov 27/2017 - Expenses

C\$419.32

hawkes@convergecom.ca--

Billable: C\$419.32

Report Policy: Policy-Canada

Tax: C\$19.96

Nov 26, 2017 to Nov 27, 2017

#### Airfare - C\$109.00

DATE	MERCHANT		COMMENT	TOTAL
Nov 26	Helijet	<u>≡</u> ]±2		C\$109.00 <sup>B</sup>

#### C\$109.00

#### Ground Transportation - C\$63.40

DATE	MERCHANT		COMMENT	TOTAL
Nov 26	Yellow Cab	1 1	Taxi to Helijet Vancouver	C\$19.30 <sup>B</sup>
Nov 27	Taxi Cab	<u></u> 5	Taxi to Helijet Victoria	C\$10.60 <sup>B</sup>
Nov 27	Vancouver Taxi	3	Taxi from Helijet to home/office	C\$23.50 <sup>B</sup>
Nov 27	Yellow Cab Victoria	<u>≡</u> ]±6	Taxi from Helijet to Hotel	C\$10.00 <sup>B</sup>

#### C\$63.40

#### Lodging - C\$220.15

DATE	MERCHANT		COMMENT	TOTAL
Nov 27	s.15	7	1 night plus meals	C\$220.15 <sup>B</sup>

#### C\$220.15

#### Meals - C\$26.77

DATE	MERCHANT		COMMENT	TOTAL
Nov 27	Re-bar Modern Foods	■ 4	lunch	C\$26.77 <sup>B</sup>

C\$26.77

#### Notes

 $^{\pm}\,\text{The}$  information on this receipt was manually entered. Please verify for authenticity.

 $^{\mbox{\footnotesize B}}$  Billable expense.

#### Report History & Comments



Nov 29, 2017 11:22 AM PDT

You changed the policy of this report from your personal policy toPolicy-Canada



Nov 27, 2017 7:49 PM PDT

You changed the policy of this report from Policy-USD Total to your personal policy



Nov 27, 2017 6:17 PM PDT You created this report

#### Receipt Thumbnails



Date: Nov 26
Merchant: Yellow Cab
Total: C\$19.30

Category: Ground Transportation
Comment: Taxi to Helijet Vancou...



Date: Nov 26
Merchant: Helijet
Total: C\$109.00
Category: Airfare



Date: Nov 27
Merchant: Vancouver Taxi
Total: C\$23.50

Category: Ground Transportation Comment: Taxi from Helijet to h...



Date: Nov 27

Merchant: Re-bar Modern Foods

Total: C\$26.77
Category: Meals
Comment: lunch



Date: Nov 27
Merchant: Taxi Cab
Total: C\$10.60

Category: Ground Transportation Comment: Taxi to Helijet Victoria



Date: Nov 27 Merchant: Yellow Cab Victoria

Total: C\$10.00

Category: Ground Transportation Comment: Taxi from Helijet to H...



Date: Nov 27
Merchant: **s.15**Total: C\$220.15
Category: Lodging

Comment: 1 night plus meals

#### Sent from my iPhone

#### Begin forwarded message:

From: s.15

Date: November 27, 2017 at 8:16:25 AM PST

To: <u>Hawkes@convergecom.ca</u>
Subject: Folio for Reservation s.22

s.15

Suzanne <sup>s.22</sup> Hawks

s.22

Confirmation No: \$.22 Arrival: 11/26/2017

Departure: 11/27/2017 Date:11/27/2017 8:16:19 AM

Page 1 of 1

Hawkes@convergecom.ca

Date	Name	Room Numbe	r Description	Debit/Credit
11/26/2017	Suzanne s.22	s.15	s.15	38.03
	Hawks		Room Charge	
11/26/2017	Suzanne		s.15	36.98
	Hawks		Room Charge	
11/26/2017	Suzanne		Room	115.00
	Hawks			
11/26/2017	Suzanne		GST Room	5.81
	Hawks		(5.05%)	
11/26/2017	Suzanne		DMF Destination	1.15
	Hawks		Marketing Fee	
			(1%)	
11/26/2017	Suzanne		HST Hotel Room	12.78
	Hawks		(11.11%)	
11/27/2017	Suzanne		s.15	10.40
	Hawks		Room Charge	
7/2017 Visacard	s.22			\$220.15

 Total Net of Tax
 200.41

 Tax
 19.74

 Total Including Tax
 220.15

 Balance Due
 0.00

Page 019

Withheld pursuant to/removed as

s.15

THE TO NOTEL

YELLOW CAB
817 FISGARD STREET V8W1R9
VICTORIA BC
21852400
GH2185240077

\*\*\*\*

PURCHASE

\*\*\*\*

11-26-2017

16:13:54

Acct # s.22

Exp Date \*\*/\*\*

Card Type VI

Name: SUZANNE HAWKES

A0000000031010

VISA

Operator: 177 Trace # 8397 Inv. # 431 Auth # 005617

RRN 001965002

Total

\$10.00

(001) APPROVED-THANK YOU

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Customer copy

www.yellowcabvictoria.com 250-381-2222

# TIRI TO NEW JET

YELLOW CAB
817 FISGARD STREET V8W1R9
VICTORIA BC
21852400
GH2185240008

\*\*\*

PURCHASE

\*\*\*

11-27-2017

13:11:56

Acct #

Exp Date \*\*/\*\*

Card Type VI

Name: SUZANNE HAWKES

A0000000031010

VISA

Operator: 008 Trace # 15095

Inv. # 008

Auth # 046818

RRN 001949003

Purchase

\$8.60

Tip

\$2.00

Total

\$10.60

(001) APPROVED-THANK YOU

Retain this copy for your records

Customer copy

www.yellowcabvictoria.com 250-381-2222

# Re-Bar Modern Foods

50 Bastion Square, Victoria BC

CHECK #1098229-1

TABLE #1

\$2.75 \$10.75 \$2.00 \$3.25 \$2.50 \$21.25 \$1.06 \$1.06

Time: 12:43 1 CUSTOMER

PLEASE PAY YOUR SERVER THANKS GST# 12535 1189

YOU HAVE BEEN SERVED BY : BILLY 59 LUNON

RE-BAR MODERN FOOD LTD. 50 BASTION SQUARE VICTORIA BC

CARD TYPE VISA

DATE 2017/11/27

TIME 0183 12:45:16

CLERK ID 59

RECEIPT NUMBER

C82011559-001-117-002-0

PURCHASE
AMOUNT \$22.31
TIP \$4.46
TOTAL

\$26.77

VISA A0000000031010 E532C572A240F9A9 0080008000-E800 6B6FC5FF0F78C241 0080008000-F800

**APPROVED** 

AUTH# 054770 THANK YOU 01-027

CARDHOLDER COPY

IMPORTANT - RETAIN THIS
COPY FOR YOUR RECORDS

RE-BAR MOD

FRM NELNET VANCOUVER TAXI 790 CLARK DR

VANCOUVER BC

s.22 CARD

VISA CARD TYPE 2017/11/27 DATE 4679 14:46:03

TIME 2222 CLERK ID

47034 INVOICE #

RECEIPT NUMBER

H85062703-001-294-007-0

PURCHASE

\$19.50 AMOUNT TIP TOTAL

\$23.50

VISA A0000000031010 51DB70DDAA23F2C0 -0000000000

### **APPROVED**

AUTH# 080858 THANK YOU

01-027

NO SIGNATURE REQUIRED

CARDHOLDER COPY

IMPORTANT - RETAIN THIS COPY FOR YOUR RECORDS

604\*871\*1111 GST# 1054855080 DOWNLOAD VANCOUVER APP

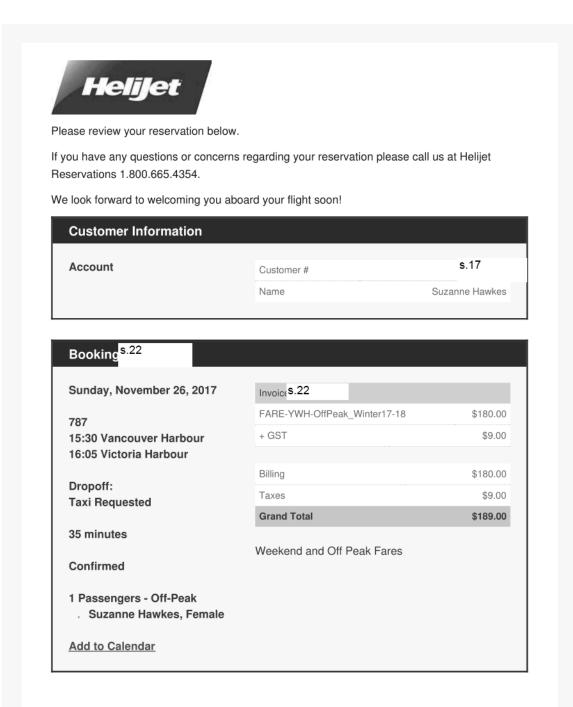
#### Sent from my iPhone

#### Begin forwarded message:

From: <passengerservices@helijet.com>
Date: November 26, 2017 at 1:04:23 PM PST

To: < hawkes@convergecom.ca>

Subject: Thank you for choosing to take off with Helijet!



#### THIS ITINERARY IS YOUR OFFICIAL TRAVEL DOCUMENT, PLEASE READ FULLY

Carriage is subject to applicable tariffs, conditions of carriage and related regulations which are available at the Helijet International administration offices. Carriage here under is subject to the rules and limitations relating to the liability established by the Warsaw Convention.

#### GST#:

R102320165

#### Passenger Travel Information:

For detailed Travel Information visit helijet.com or call Helijet Reservations 1.800.665.4354

#### Payment:

Credit Card is required at time of booking to hold reservations, and will be charged in-full at time of check-in, or if change/cancellation or no-show fee applies.

#### Passenger Check-in:

Passengers are required to check-in at least 20 minutes prior to scheduled flight departure time unless otherwise stated in fare rules.

#### Terminals:

Helijet scheduled flights operate from four terminals, please ensure you are aware of your flight departure/arrival locations;

Vancouver Harbour Heliport: 455 West Waterfront Road, Vancouver BC (\*note: pedestrian access via Waterfront Station requires Compass Card or Fare Payment)

Vancouver International Airport: 5911 Airport Road South, Richmond BC

Victoria Harbour Heliport: 79 Dallas Road, Victoria BC

Nanaimo Harbor Heliport at Nanaimo Cruise Ship Welcome Centre: 100 Port Drive, Nanaimo BC

#### Parking:

Free Parking is available for passengers on Helijet Scheduled Flights. Space may be limited, please observe signage in designated parking areas. Note: some locations are secured afterhours, ask at check-in for information.

#### Aircraft Type:

Scheduled flights are operated by 12 passenger Sikorsky S-76 helicopters

#### Travel Documentation:

Government issued Photo ID must be presented at check-in of all flights for all passengers appearing 18 years or over.

Children and Youth travelling unaccompanied must present Government issued ID; birth certificate, passport, driver's license or provincial ID card.

Proof of age must be presented for children who appear to be over 12 years of age and is recommended for youth (13-17 years) travelling with an adult.

#### Changes/Cancellations & No Show Penalty:

Unless otherwise stated, all fares may be cancelled, changed and refunded up to 5pm the day prior to departure. All same-day bookings are non-refundable.

After 5pm all next-day travel is non-refundable and only changeable for same-day travel; fare upgrade may be required. On the day of travel, changes must be made at least 1 hour prior to departure or cancellation fee will apply. Failure to check in 20 minutes prior to departure will also result in any onward and/or return reservations being cancelled with any additional applicable cancellation fees applied.

#### Baggage Allowance:

Baggage is limited to 2 pieces per person (including hand baggage) weighing no more than 50lbs total.

Excess baggage will be accepted on a space available basis. No carry-on cabin baggage is allowed.

Please visit <a href="http://www.catsa-acsta.gc.ca/">http://www.catsa-acsta.gc.ca/</a> for information on how to "Pack Smart" and avoid delays

#### Baggage Liability:

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exceed \$250.00 (CAD) per passenger, unless greater value declared.

Transportation upon arrival:

Helijet is pleased to offer courtesy shuttle van drop off service within the downtown core in Victoria, Vancouver Harbour, and Nanaimo, ask the driver for drop off locations. Taxis & rental cars may also be available, please ask an agent.

#### Accessibility:

To ensure your travel is possible, passengers with limited mobility and/or special needs must advise Helijet Reservations at 1.800.665.4354

#### Pets on Helijet:

If you have a Special Assistance Animal please advise Helijet Reservations. Other small pets and animals are not accepted for carriage, please visit our website for restrictions.

#### Weather Conditions:.

If due to weather conditions the flight is unable to operate Helijet will make every attempt to contact passengers as early as possible via phone numbers and/or email addresses provided.

#### Reservations:

Reservations are required for all flights and may be booked online at <a href="www.helijet.com">www.helijet.com</a> or by calling 1.800.665.4354 (within North America).

Login to your account at helijet.com

Thank you again for choosing to fly with Helijet.

passengerservices@helijet.com

### TALL TO NECLISET

YELLOW CAB #12 1441 CLARK DR VANCOUVER BC

CARD

VISA CARD TYPE

2017/11/26 DATE 2017/11/26 TIME 5811 15:09:44

CLERK ID

RECEIPT NUMBER

H85029658-001-242-504-0

PURCHASE

\$16.30 AMOUNT TIP \$3.00

TOTAL

\$19.30

VISA A0000000031010 640E26E3C7E1A360 -00000000000

## APPROVED

THANK YOU

01-027

NO SIGNATURE REQUIRED

CARDHOLDER COPY

IMPORTANT - RETAIN THIS COPY FOR YOUR RECORDS

GST105762447RT0001

#### **Shortt, Amanda PREM:EX**

From: Suzanne Hawkes <hawkes@convergecom.ca>

**Sent:** November 29, 2017 4:22 PM

To: Canitz, Shelley L PREM:EX; Wakeman, Michelle PSSG:EX

**Cc:** Suzanne Hawkes

**Subject:** Re: Suzanne Hawkes Invoice No. INV-000001

Attachments: Invoice-Cabinet-session-Hawkes-Nov-17.pdf; ATT00001.htm; NDP\_Caucus\_Session\_\_\_Nov-17-

Suzanne\_Hawkes\_Expenses.pdf; ATT00002.htm

My apologies, the actual invoice is attached here, along with another copy of the expense report so that it's all in once place. Thanks Shelley!

Warmly

Suzanne

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1	I۷	١v	O l	ı	

Bill To

Province of British Columbia

Invoice# INV-00001

Office of the Deputy Minister to the Premier

272 West Annex,

Parliament Buildings

Victoria, B.C.

V8V 1X4

Canada

Invoice Date	Terms	Due Date		
November 29, 2017	Due on Receipt	November 29, 2017		

#	Description	Qty	Rate	Amount
1	Facilitation of Cabinet meeting on November 27, 2017. Includes preparation (scoping meetings, interviews, agenda design, chart development), facilitation, and brief follow-up.	1.75 Day	2,000.00	3,500.00
2	Expenses, including transportation, lodging, and meals. Please see attached expense report. Note that all expenses are inclusive of GST where applicable.	<b>419.32</b>	1.00	419.32

Thank	vou	for	vour	partnership!	

Sub Total	3,919.32
Total	\$3,919.32

### Caucus Session - Nov/17 - Expenses

C\$419.32

hawkes@convergecom.ca--

Billable: C\$419.32

Report Policy: Policy-Canada

Tax: C\$19.96

Nov 26, 2017 to Nov 27, 2017

#### Airfare - C\$109.00

DATE	MERCHANT		COMMENT	TOTAL
Nov 26	Helijet	<u>≡</u> ]±2		C\$109.00 <sup>B</sup>

#### C\$109.00

#### Ground Transportation - C\$63.40

DATE	MERCHANT		COMMENT	TOTAL
Nov 26	Yellow Cab	[≣]1	Taxi to Helijet Vancouver	C\$19.30 <sup>B</sup>
Nov 27	Taxi Cab	≣]5	Taxi to Helijet Victoria	C\$10.60 <sup>B</sup>
Nov 27	Vancouver Taxi	3	Taxi from Helijet to home/office	C\$23.50 <sup>B</sup>
Nov 27	Yellow Cab Victoria	<u>≡</u> ]±6	Taxi from Helijet to Hotel	C\$10.00 <sup>B</sup>

#### C\$63.40

#### Lodging - C\$220.15

DATE	MERCHANT		COMMENT	TOTAL
Nov 27	s.15	7	1 night plus meals	C\$220.15 <sup>B</sup>

#### C\$220.15

#### Meals - C\$26.77

DATE	MERCHANT		COMMENT	TOTAL
Nov 27	Re-bar Modern Foods	■ 4	lunch	C\$26.77 <sup>B</sup>

#### C\$26.77

#### Notes

 $^{\pm}\,\text{The}$  information on this receipt was manually entered. Please verify for authenticity.

 $^{\mbox{\footnotesize B}}$  Billable expense.

#### Report History & Comments



Nov 29, 2017 11:22 AM PDT

You changed the policy of this report from your personal policy toPolicy-Canada



Nov 27, 2017 7:49 PM PDT

You changed the policy of this report from Policy-USD Total to your personal policy



Nov 27, 2017 6:17 PM PDT You created this report

#### Receipt Thumbnails



Date: Nov 26 Merchant: Yellow Cab Total: C\$19.30

Category: Ground Transportation Comment: Taxi to Helijet Vancou...



Nov 26 Date: Merchant: Helijet C\$109.00 Category: Airfare



Nov 27 Date: Merchant: Vancouver Taxi Total: C\$23.50

Category: Ground Transportation Comment: Taxi from Helijet to h...



Date: Nov 27

Merchant: Re-bar Modern Foods

Total: C\$26.77 Category: Meals Comment: lunch



Date: Nov 27 Merchant: Taxi Cab C\$10.60 Total:

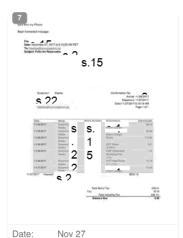
Category: Ground Transportation Comment: Taxi to Helijet Victoria



Date: Nov 27 Merchant: Yellow Cab Victoria

C\$10.00 Total:

Category: Ground Transportation Comment: Taxi from Helijet to H...



Merchant: s.15 C\$220.15 Total: Category: Lodging

Comment: 1 night plus meals

#### Sent from my iPhone

#### Begin forwarded message:

From: s.15

Date: November 27, 2017 at 8:16:25 AM PST

To: Hawkes@convergecom.ca Subject: Folio for Reservation \$.22

s.15

Suzannes.22 Hawks

s.22

Hawkes@convergecom.ca

Confirmation No: \$.22

Arrival: 11/26/2017 Departure: 11/27/2017 Date:11/27/2017 8:16:19 AM

Page 1 of 1

Date	Name	Room Number	Description	Debit/Credit
11/26/2017	Suzanne s.22	s.15	s.15	38.03
	Hawks		Room Charge	
11/26/2017	Suzanne		s.15	36.98
	Hawks		Room Charge	
11/26/2017	Suzanne		Room	115.00
	Hawks			
11/26/2017	Suzanne		GST Room	5.81
	Hawks		(5.05%)	
11/26/2017	Suzanne		DMF Destination	1.15
	Hawks		Marketing Fee	
			(1%)	
11/26/2017	Suzanne		HST Hotel Room	12.78
	Hawks		(11.11%)	
11/27/2017	Suzanne		s.15	10.40
	Hawks		Room Charge	
/2017 Visacard	s.22			\$220.15

Total Including Tax  Balance Due	220.15 <b>0.00</b>
Tax Total Including Tax	19.74
_	
Total Net of Tax	200.41

Page 033

Withheld pursuant to/removed as

s.15

THE TO NOTEL

YELLOW CAB
817 FISGARD STREET V8W1R9
VICTORIA BC
21852400
GH2185240077

Operator: 177 Trace # 8397 Inv. # 431 Auth # 005617

RRN 001965002

Total

\$10.00

(001) APPROVED-THANK YOU

Retain this copy for your records
Customer copy

www.yellowcabvictoria.com 250-381-2222 TIRI TO NEW JET

YELLOW CAB
817 FISGARD STREET V8W1R9
VICTORIA BC
21852400
GH2185240008

#### PURCHASE #####

11-27-2017 13:11:56

Acct # S.22 C

Exp Date \*\*/\*\* Card Type VI

Name: SUZANNE HAWKES

A000000031010 VISA

Operator: 008 Trace # 15095 Inv. # 008 Auth # 046818 RRN

RRN 001949003

Purchase \$8.60 Tip \$2.00 Total \$10.60

(001) APPROVED-THANK YOU

Retain this copy for your records

Customer copy

www.yellowcabvictoria.com 250-381-2222

# Re-Bar Modern Foods

50 Bastion Square, Victoria BC www.rebarmodernfood.com

MON NOVEMBER 27, 2017 CHECK #1098229-1

s.22

\$2.75 \$10.75 \$2.00 \$3.25

SUB-TOTAL

\$2.50 \$21.25

GST 5%

\$1.06

Time: 12:43 1 CUSTOMER

PLEASE PAY YOUR SERVER THANKS GST# 12535 1189

YOU HAVE BEEN SERVED BY : BILLY 59

LUNON

RE-BAR MODERN FOOD LTD. 50 BASTION SQUARE VICTORIA BC

s.22 CARD

CARD TYPE

VISA

DATE

2017/11/27

TIME

0183 12:45:16

CLERK ID

RECEIPT NUMBER

C82011559-001-117-002-0

PURCHASE

AMOUNT

\$22.31

TIP

\$4.46

TOTAL

\$26.77

VISA

A0000000031010

E532C572A240F9A9

0080008000-E800

6B6FC5FF0F78C241

0080008000-F800

APPROVED

AUTH# 054770

01-027

THANK YOU

CARDHOLDER COPY

IMPORTANT - RETAIN THIS COPY FOR YOUR RECORDS

RE-BAR MOD

FRM NELNET VANCOUVER TAXI

790 CLARK DR VANCOUVER BC

s.22

CARD VISA CARD TYPE 2017/11/27 DATE 4679 14:46:03 TIME 2222 CLERK ID 47034 INVOICE # RECEIPT NUMBER

H85062703-001-294-007-0

PURCHASE

\$19.50 AMOUNT TIP TOTAL

\$23.50

VISA A0000000031010 51DB70DDAA23F2C0 -0000000000

# **APPROVED**

AUTH# 080858 THANK YOU

01-027

NO SIGNATURE REQUIRED

CARDHOLDER COPY

IMPORTANT - RETAIN THIS COPY FOR YOUR RECORDS

604\*871\*1111 GST# 1054855080 DOWNLOAD VANCOUVER APP

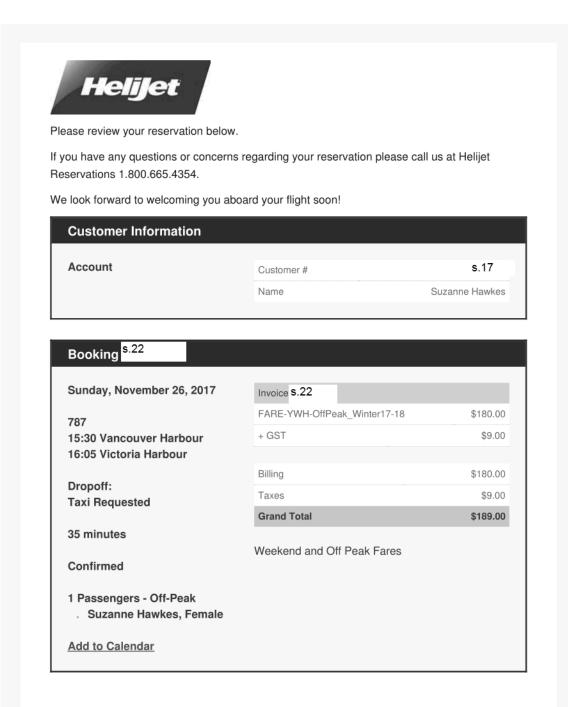
#### Sent from my iPhone

## Begin forwarded message:

From: <passengerservices@helijet.com>
Date: November 26, 2017 at 1:04:23 PM PST

To: < hawkes@convergecom.ca >

Subject: Thank you for choosing to take off with Helijet!



#### THIS ITINERARY IS YOUR OFFICIAL TRAVEL DOCUMENT, PLEASE READ FULLY

Carriage is subject to applicable tariffs, conditions of carriage and related regulations which are available at the Helijet International administration offices. Carriage here under is subject to the rules and limitations relating to the liability established by the Warsaw Convention.

#### GST#:

R102320165

#### Passenger Travel Information:

For detailed Travel Information visit helijet.com or call Helijet Reservations 1.800.665.4354

#### Payment:

Credit Card is required at time of booking to hold reservations, and will be charged in-full at time of check-in, or if change/cancellation or no-show fee applies.

#### Passenger Check-in:

Passengers are required to check-in at least 20 minutes prior to scheduled flight departure time unless otherwise stated in fare rules.

#### Terminals:

Helijet scheduled flights operate from four terminals, please ensure you are aware of your flight departure/arrival locations;

Vancouver Harbour Heliport: 455 West Waterfront Road, Vancouver BC (\*note: pedestrian access via Waterfront Station requires Compass Card or Fare Payment)

Vancouver International Airport: 5911 Airport Road South, Richmond BC

Victoria Harbour Heliport: 79 Dallas Road, Victoria BC

Nanaimo Harbor Heliport at Nanaimo Cruise Ship Welcome Centre: 100 Port Drive, Nanaimo BC

#### Parking:

Free Parking is available for passengers on Helijet Scheduled Flights. Space may be limited, please observe signage in designated parking areas. Note: some locations are secured afterhours, ask at check-in for information.

#### Aircraft Type:

Scheduled flights are operated by 12 passenger Sikorsky S-76 helicopters

## Travel Documentation:

Government issued Photo ID must be presented at check-in of all flights for all passengers appearing 18 years or over.

Children and Youth travelling unaccompanied must present Government issued ID; birth certificate, passport, driver's license or provincial ID card.

Proof of age must be presented for children who appear to be over 12 years of age and is recommended for youth (13-17 years) travelling with an adult.

#### Changes/Cancellations & No Show Penalty:

Unless otherwise stated, all fares may be cancelled, changed and refunded up to 5pm the day prior to departure. All same-day bookings are non-refundable.

After 5pm all next-day travel is non-refundable and only changeable for same-day travel; fare upgrade may be required. On the day of travel, changes must be made at least 1 hour prior to departure or cancellation fee will apply. Failure to check in 20 minutes prior to departure will also result in any onward and/or return reservations being cancelled with any additional applicable cancellation fees applied.

#### Baggage Allowance:

Baggage is limited to 2 pieces per person (including hand baggage) weighing no more than 50lbs total.

Excess baggage will be accepted on a space available basis. No carry-on cabin baggage is allowed.

Please visit <a href="http://www.catsa-acsta.gc.ca/">http://www.catsa-acsta.gc.ca/</a> for information on how to "Pack Smart" and avoid delays

#### Baggage Liability:

The liability for the loss of and/or the damage to any personal property, including baggage or goods is limited to an amount equal to the value of such baggage or goods, which shall not

exceed \$250.00 (CAD) per passenger, unless greater value declared.

Transportation upon arrival:

Helijet is pleased to offer courtesy shuttle van drop off service within the downtown core in Victoria, Vancouver Harbour, and Nanaimo, ask the driver for drop off locations. Taxis & rental cars may also be available, please ask an agent.

#### Accessibility:

To ensure your travel is possible, passengers with limited mobility and/or special needs must advise Helijet Reservations at 1.800.665.4354

#### Pets on Helijet:

If you have a Special Assistance Animal please advise Helijet Reservations. Other small pets and animals are not accepted for carriage, please visit our website for restrictions.

#### Weather Conditions:.

If due to weather conditions the flight is unable to operate Helijet will make every attempt to contact passengers as early as possible via phone numbers and/or email addresses provided.

#### Reservations:

Reservations are required for all flights and may be booked online at <a href="www.helijet.com">www.helijet.com</a> or by calling 1.800.665.4354 (within North America).

Login to your account at helijet.com

Thank you again for choosing to fly with Helijet.

passengerservices@helijet.com

# TALL TO NECITET

YELLOW CAB #12 1441 CLARK DR VANCOUVER BC

s.22 CARD

CARD TYPE

VISA

2017/11/26

DATE 2017/11/26 TIME 5811 15:09:44

CLERK ID

RECEIPT NUMBER

H85029658-001-242-504-0

PURCHASE

AMOUNT

\$16.30

TIP

\$3.00

TOTAL

\$19.30

VISA A0000000031010 640E26E3C7E1A360 -00000000000

# APPROVED

THANK YOU

01-027

NO SIGNATURE REQUIRED

CARDHOLDER COPY

IMPORTANT - RETAIN THIS COPY FOR YOUR RECORDS

GST105762447RT0001

# **Shortt, Amanda PREM:EX**

From: Suzanne Hawkes <hawkes@convergecom.ca>

**Sent:** November 27, 2017 6:14 PM

**To:** Meggs, Geoff PREM:EX; Wright, Don J. PREM:EX; Canitz, Shelley L PREM:EX; Aaron, Sage PREM:EX

**Subject:** Cabinet retreat Nov. 27/17 - Action items and notes from today **Attachments:** Cabinet session Nov 27-17 Action Items.docx; ATT00001.htm

Page 043 to/à Page 045

Withheld pursuant to/removed as

s.12;s.13

## **Shortt, Amanda PREM:EX**

From: Suzanne Hawkes <hawkes@convergecom.ca>

**Sent:** November 26, 2017 9:32 PM

To: Wright, Don J. PREM:EX; Canitz, Shelley L PREM:EX; Meggs, Geoff PREM:EX

**Subject:** USE THIS: Agenda for Nov. 27 Cabinet Retreat - Part 1 **Attachments:** Cabinet session facilitator's agenda v.1.docx; ATT00001.htm

Sorry, here's the summary:

Purpose: Strengthen team alignment and capacity

#### Outcomes:

- · celebration/review of recent successes
- clarity of the cross-pressures s.12,s.13
   s.13
- affirmation on shared agreements [caucus as a whole also needs this]
- s.12,s.13
- · stronger relationships and team alignment overall

#### Summary Agenda

8:30	ARRIVE				
8:45	Welcome and Introductions (JH)				
9:00	Check-in				
	Caucus agreements				
9:30	s.12,s.13				
10:15	BREAK				
10:30	10:30 s.12,s.13				
11:15					
11:15	Appreciations and wrap-up				

Hello Don, Shelley, and Geoff,

I apologize for your receiving this so late. Here is a detailed agenda for tomorrow morning. It is based on the conversations we've had, as well as calls I had yesterday and today with Carol, Adrian and Mike (I wasn't able to connect with Katrina Chen). Geoff kindly reviewed this with me as well. Shelley, tomorrow if you share the afternoon and day 2 agendas with me I can also wrote a summary version of those on a chart, so people can see the entire arc.

I've also pasted the summary agenda below for small screens :)

Shelley, see you tomorrow at 7:45!

Warmly,

Suzanne

Suzanne Hawkes s.22

# Cabinet mini-retreat: Internal Facilitator's Agenda, Nov. 27-17, v. 1

## Purpose:

Strengthen team alignment and capacity

## **Outcomes:**

- celebration/review of recent successes
- clarity of the cross-pressures s.12,s.13 s.12,s.13
- affirmation on shared agreements [caucus as a whole also needs this]
- s.12

• stronger relationships and team alignment overall

# **Process: Summary Agenda**

	7 . 0						
8:30	ARRIVE						
8:45	Welcome and Introductions (JH)						
9:00	Check-in						
	Caucus agreements						
9:30	s.12,s.13						
10:15	BREAK						
10:30	s.12,s.13						
11:15	Appreciations and wrap-up						
	CLOSE						

# **Detailed Agenda**

Min	Time	Topic	Purpose/Outcome	Activities	Tool/AV
		Set up room		Music on; name tags out; tables in open U; charts up;	
				handouts set out; equipment out	
	8:30	ARRIVE			
	8:45	Welcome and Introductions (JH)	Set welcoming tone	Welcome; acknowledge unceded Coast Salish territory Thanks for taking the time Purpose for this morning: catch our breath, align as a team, support one another 14 weeks in, and remind ourselves the time; speak to shared purpose and outcomes for today.  Sample points to consider:  • celebration: the first 15 weeks • challenge: the need for a publicly united front, even while supporting vigorous internal debate when appropriate; • the subtle and overt shifts in tone needed when shifting from years of Opposition to holding power; • the added complexity and necessary trade-offs mandated by a coalition gov't;	
15	9:00	Icebreaker	Fully 'arrive'; warm up room	Quick pairs – 4 rounds, 4 partners  1. How are you holding up personally?  2. What's hard about being here today? What's keeping you from being present?  3. What's one thing you feel particularly proud of so far, 14 weeks in?  4. Describe one thing you're excited about the moving on that's related to one of the three big priorities – but NOT connected to your own portfolio? [refer to the chart with the 3 big priorities]	Chime  Chart: Our priorities:  - Affordability  - Improved  Services  - Sustainable  economy

Min	Time	Topic	Purpose/Outcome	Activities	Tool/AV
5 -	9:15	Agenda; caucus	Shared initial	Review agenda	Hand-drawn charts:
15		agreements	understanding of the		1. agenda
			agreements identified	Review caucus agreements (handed out); note those	2. Caucus
			August 31 <sup>st</sup>	specific to meetings:	agreements
			Set expectations for behavior in this and future meetings	Commit to safe environment  Respect confidentiality  Make space for dissenting opinions  Disagree with ideas, not people  Engage in meaningful dialogue  Stay focused  Decide then move on  Listen	Printed copies
				- Avoid repetition; be concise	
				- Bring solutions	
				- Seek to understand vs. being positional)	
45	9:30	s.12,s.13			

Min	Time	Topic	Purpose/Outcome	Activities s.12,s.13	Tool/AV
				3.12,3.10	
15	10:15	BREAK s.12,s.13			
45-	10:30	s.12,s.13			Charts for each
60					station

Min	Time	Topic	Purpose/Outcome	Activities	Tool/AV
			s.12,s.13		Blank charts and
					markers/post-it
					notes for each
					station
					- add a 'scenario' to each one
					Assign a recorder to each
	11:15	Approxiations	Practice the caucus	Feedback pairs (1 min each, 5 rounds)	
	11:15	Appreciations	agreement for	reeuback pairs (1 min each, 5 rounds)	
		DUESED (if an din a at 42)	appreciative feedback		
	11.45	BUFFER (if ending at 12)			
	11:45	BREAK & CLOSE PART 1			

## **CHARTS**

## Agenda

8:30	ARRIVE
8:45	Welcome and Introductions (JH)
9:00	Check-in
	Caucus agreements
9:30	s.12,s.13
10:15	BREAK
10:30	s.12,s.13
11:15	Appreciations and wrap-up
	CLOSE

## **Our Priorities**

- Affordability
- Improved Services
- Sustainable economy

## **Caucus agreements**

Respectful behavior

Supporting success in ourselves and each other

Find strength in our diversity

Working together: Respect our time together and use time wisely

Commit to safe environment

- Respect confidentiality
- Make space for dissenting opinions
- Disagree with ideas, not people

## Engage in meaningful dialogue

- Stay focused
- Decide then move on
- Listen
- Avoid repetition; be concise
- Bring solutions
- Seek to understand vs. being positional)

Scenarios for "world café" tip-sharing discussions

s.12,s.13

#### Other potential scenarios:

## Political staff are constraining me

Scenario: a CM is frustrated because they're constantly feeling constrained or directed by people that aren't themselves elected and don't have to bear the public pushback of hard decisions or slow responses

## Colleagues being lobbied against me:

Scenario: stakeholders are meeting with one of my colleagues to lobby against the decision I made

#### Silent dissent

Scenario: a CM doesn't agree with what a colleague has put forward but didn't speak up at the time; and now is having side conversations

## **Shortt, Amanda PREM:EX**

From: Suzanne Hawkes <hawkes@convergecom.ca>

Sent: November 20, 2017 1:21 PM
To: MacMillan, Elizabeth PREM:EX
Cc: Canitz, Shelley L PREM:EX
Subject: Re: Details for your contract

Attachments: Suzanne Hawkes NDP Bio Nov 2017.docx; ATT00001.htm

Hello Elizabeth, and thank you Shelley!

Here are the details as you requested. Since this is a small contract I assume email is fine; let me know please if you need the estimate in a different format.

#### CONTACT INFORMATION:

Suzanne Hawkes

Convergence Communications, Inc.

s.22

Here is an estimate of the fees and expenses:

FEES: 2.0 days @ \$2000/day, estimated at \$4000- \$4500 plus GST

• includes project scoping meetings and interviews where appropriate, agenda design, development of charts and/or handouts where appropriate, session facilitation (approximately 1/2 a day) and brief follow up as appropriate

EXPENSES: to be billed at cost, estimated at \$1250 plus GST

- 1 night accommodation and meals: \$250
- Airfare: \$700 return (assuming full-fare Helijet costs)
- Ground transportation: \$200
- Printing or other incidental expenses: \$100

I've also attached a 1-page biography. Please don't hesitate to call, email or test for additional information.

Warm regards,

Suzanne

# **Suzanne Hawkes**



**Suzanne Hawkes** is a management consultant, facilitator and leadership trainer with 20 years' experience helping diverse leaders and organizations amplify their strategic impact through skillful engagement, strategic planning, and dialogue. She works across the US and Canada with a wide range of clients. They include Simon Fraser University (External Relations), UBC (External Relations),

Mayor and council for the Town of Smithers, the New Democratic Party, Vision Vancouver, StratCom, Communication Workers of America (in partnership with Wellstone Action), SEIU (in partnership with Rockwood Leadership Institute), Open Media Society, Vancouver Coastal Health, Clean Energy Canada, Center for Progressive Leadership, the W.K. Kellog Foundation, and Community Foundations of Canada. Suzanne is a core faculty member of the *Rockwood Leadership Institute*, where she co-facilitates fellowships for SEIU, Women in Racial Justice, and LGBTQ Advocacy across the USA. She is a Dialogue Associate with SFU's Centre for Dialogue, and an instructor with SFU/Booth University's Certificate Program in Executive Leadership. Suzanne is also a Senior Associate with InPartnership Consulting, a US-based firm supporting organizational effectiveness through the lens of racial equity. Suzanne has a Master's Degree with Resource and Environmental Management, and is certified to lead the *Interpersonal Leadership Styles* and *Diamond Power Index*.

 From:
 Canitz, Shelley L PREM:EX

 To:
 "Suzanne Hawkes"

 Cc:
 MacMillan, Elizabeth PREM:EX

 Subject:
 Details for your contract

**Date:** November 19, 2017 12:25:00 PM

Suzanne – am so pleased you are able to facilitate the morning session of the Cabinet retreat. Many thanks for accommodating our last minute change of date and venue.

I would like to ensure your contract is finalized as soon as possible. Elizabeth MacMillan is the ADM and Deputy Cabinet Secretary for Cabinet Operations within the Office of the Deputy Minister to the Premier, and her team will initiate the contract papers with you. Would you please send your name/your company's name, address and contact information to Elizabeth? The contract should incorporate your services and costs for travel. Please also send an estimate of the total amount of the contract.

We have not confirmed the start time of the December 1 session yet, but will let you know as soon as possible. It is best that you arrive the night before and we are looking at transportation options to get Ministers and staff to the College and I am certain we can find room for you to join us. We will confirm those details soon.

Elizabeth – Suzanne has some questions about the room layout and appearance (windows, etc) – would there be some photos/diagrams that could be sent to her?

Sincerely, Shelley

# Shelley Canitz

Executive Director | Corporate Initiatives
Office of the Deputy Minister to the Premier
272 West Annex, Parliament Buildings | Victoria, BC | V8V 1X4
250-356-1499

 From:
 Meggs, Geoff PREM:EX

 To:
 Suzanne Hawkes

Cc: Wright, Don J. PREM:EX; Canitz, Shelley L PREM:EX; Aaron, Sage PREM:EX

Subject: Re: Cabinet retreat Nov. 27/17 - Action items and notes from today

**Date:** November 28, 2017 5:53:41 AM

Many thanks Suzanne - a great session

Geoff

Sent from my iPhone

On Nov 27, 2017, at 6:14 PM, Suzanne Hawkes < hawkes@convergecom.ca > wrote:

< Cabinet session Nov 27-17 Action Items.docx >

Hello team; I took the liberty of typing in the notes and action items from this morning's session; after all our conversations on load and efficiency I realized I could probably do this much more quickly than a staffer who wasn't in the meeting! Here they are. And here is a <u>link to the original chart images</u> if you need those:

In the end I was able to speak with all four CMs, including Katrina Chen, and those conversations were very helpful.

I would greatly appreciate any feedback you may have, as well, about what worked well and anything you'd recommend changing in how we worked together or how I supported the team. I have a handy on-line survey (super short) for that purpose <a href="here">here</a> if you have 2-3 minutes (absolutely no pressure though, truly!).

Thank you again for the opportunity to work with the team; it is an incredible honour.

Warmly,

Suzanne

Suzanne Hawkes www.suzannehawkes.com cell s.22 
 From:
 Suzanne Hawkes

 To:
 Moran, Roseanne LASS:EX

 Cc:
 Canitz, Shelley L PREM:EX

Subject: Re: introductions

**Date:** October 27, 2017 5:32:39 PM

Thank you so much Roseanne, and it's a pleasure to meet you, Shelley! I look forward to speaking with you - I see that you've emailed me and I'll follow up directly. Have a beautiful weekend, both of you s.22 s.22

Warmly,

#### Suzanne

Suzanne Hawkes
Convergence Strategies
www.suzannehawkes.com
cell: \$.22
skype: \$.22

Visit <u>www.suzannehawkes.com</u> for ideas on organizational effectiveness, leadership, facilitation, and strategic communications.

"Power without love is reckless and abusive, and love without power is sentimental and anemic. Power at its best is love implementing the demands of justice, and justice at its best is power correcting everything that stands against love."

- Martin Luther King Jr.

On Oct 27, 2017, at 3:32 PM, Moran, Roseanne < Roseanne. Moran@leg.bc.ca> wrote:

HI Suzanne. Hope this finds you well. I am facilitating an introduction here for Shelley Canitz who works in the office of the Deputy to the Premier and would like to connect with you on a possible contract. Let me know if you need more info. Thx. Roseanne.

**Roseanne Moran** | Executive Director | New Democrat BC Government Caucus T: 778-835-7537 | E: <a href="mailto:roseanne.moran@leg.bc.ca">roseanne.moran@leg.bc.ca</a>

 From:
 Suzanne Hawkes

 To:
 Canitz, Shelley L PREM:EX

 Subject:
 Re: introductions

**Date:** November 8, 2017 3:42:05 PM

Hi Shelley; yes, I can definitely hold the 23rd for now, it's safely blocked off. I'm currently booked to conduct interviews for another client on the morning of the 27th, from 9-12:00 - but they have not yet been confirmed (someone else is scheduling them). If Nov. 27th looks highly likely, please let me know by Friday and I can probably make it work. Sorry, it is a blessing to be so busy, but also a challenge when it comes to scheduling, and I really want to support you and your team if at all possible. So let's keep trying!

Take care,

Suzanne

```
> On Nov 8, 2017, at 3:36 PM, Canitz, Shelley L PREM:EX < Shelley.Canitz@gov.bc.ca> wrote:
> Thank you for checking back! Still fluid, but I hope to get back to you soon - can you give me til tomorrow re the
23rd - would you also be able to put a hold on the morning of the 27?
> Shelley
> On Nov 8, 2017, at 3:34 PM, Suzanne Hawkes <a href="mailto:hawkes@convergecom.ca">hawkes@convergecom.ca</a>
wrote:
>
> Hello Shelley, $.22
                                             I wanted to check in on the possibility of supporting your team this
month; I've tentatively blocked November 23rd, but do have a full client roster right now so want to ensure that if
we do go ahead, I have sufficient time to work with you and/or key stakeholders to prepare and design a process that
gets you what you most need in the time available. Please let me know if you have any time to touch base by
phone, zoom or skype in the next two days; I'm in a series of meetings but will do my best to work around your
schedule.
> Warm regards,
> Suzanne
> Suzanne Hawkes
> Convergence Strategies
> www.suzannehawkes.com<http://www.suzannehawkes.com>
> cell: $.22
> skype: s.22
> Visit www.suzannehawkes.com<a href="http://www.suzannehawkes.com">http://www.suzannehawkes.com</a> for ideas on organizational effectiveness,
leadership, facilitation, and strategic communications.
> "Power without love is reckless and abusive, and love without power is sentimental and anemic. Power at its best
is love implementing the demands of justice, and justice at its best is power correcting everything that stands against
love."
> ? Martin Luther King Jr.
> On Oct 27, 2017, at 5:35 PM, Suzanne Hawkes <a href="mailto:hawkes@convergecom.ca">hawkes@convergecom.ca</a>>
wrote:
>
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> Hello Shelley, it would be a pleasure. You might find it most convenient to find a time that works with your
schedule booking through this link:
> https://suzannehawkes.youcanbook.me/
> Next week I'm teaching a leadership course at SFU from Thursday-Sat, but have several windows toward the
beginning of the week. I know that your schedule is undoubtedly intense and constantly shifting - it will be very
easy to cancel or reschedule through this link if you need to.
> Thank you, and have a great weekend.
> Warm regards,
> Suzanne
> Suzanne Hawkes
> Convergence Strategies
> www.suzannehawkes.com<http://www.suzannehawkes.com/>
> cell: s.22
> skype: $.22
>
> On Oct 27, 2017, at 5:08 PM, Canitz, Shelley L PREM:EX
<Shelley.Canitz@gov.bc.ca<mailto:Shelley.Canitz@gov.bc.ca>> wrote:
> Suzanne - would you have a time I could call you early next week?
> From: Moran, Roseanne [mailto:Roseanne.Moran@leg.bc.ca]
> Sent: Friday, October 27, 2017 3:32 PM
> To: Suzanne Hawkes; Canitz, Shelley L PREM:EX
> Subject: introductions
> HI Suzanne. Hope this finds you well. I am facilitating an introduction here for Shelley Canitz who works in the
office of the Deputy to the Premier and would like to connect with you on a possible contract. Let me know if you
need more info. Thx. Roseanne.
> Roseanne Moran | Executive Director | New Democrat BC Government Caucus
> T: 778-835-7537| E: roseanne.moran@leg.bc.ca<<u>mailto:roseanne.moran@leg.bc.ca</u>>
```

>

 From:
 Wakeman, Michelle PSSG:EX

 To:
 hawkes@convergecom.ca

 Cc:
 Canitz, Shelley L PREM:EX

Subject: Re: Prep for Monday"s Cabinet Retreat

Date: November 24, 2017 5:15:48 PM

Hi again,

I just spoke to the Minister and he advised that 1:30 tomorrow would work best for him.

If this works for you, please provide with the best number for him to reach you at.

Many thanks, Michelle

Sent from my iPhone

On Nov 24, 2017, at 4:34 PM, Wakeman, Michelle PSSG:EX < Michelle. Wakeman@gov.bc.ca > wrote:

Good afternoon Suzanne,

Minister Farnworth is at the 9th Annual Justice Summit today which follows with a reception.

Would you be available over the weekend for a call? If so please advise which day and time works for you and I will connect with the Minister to see what works for him.

Many thanks,

Michelle Wakeman Administrative Coordinator to Honourable Mike Farnworth Minister of Public Safety and Solicitor General and Government House Leader

Sent from my iPhone

Begin forwarded message:

From: "Canitz, Shelley L PREM:EX" < Shelley.Canitz@gov.bc.ca>

**Date:** November 24, 2017 at 4:16:41 PM PST

**To:** "Wakeman, Michelle PSSG:EX" < <u>Michelle.Wakeman@gov.bc.ca</u>>

Cc: Suzanne Hawkes < hawkes@convergecom.ca > Subject: Prep for Monday's Cabinet Retreat

Michelle – at Monday's Cabinet Retreat session, there will be a facilitated

session for Cabinet members. The facilitator, Suzanne Hawkes, has worked with caucus members before and is now going to build on that work with Cabinet members. She asked Don Wright to suggest a few Cabinet ministers she could talk with in advance and Don suggested Hon. Farnworth would be a good contact.

I've attached Suzanne's email – could you connect with her and arrange for a time for her to talk with Hon. Farnworth. I apologize for the lateness of this request – we have been challenged in fitting in all elements with the changing retreat dates.

Many thanks, Michelle.

Shelley

# Shelley Canitz

Executive Director | Corporate Initiatives
Office of the Deputy Minister to the Premier
272 West Annex, Parliament Buildings | Victoria, BC | V8V 1X4
250-356-1499

From: Canitz, Shelley L PREM:EX
To: Sharma, Niki MCF:EX

Subject: Re: Prep for Monday"s Cabinet Retreat

Date: November 24, 2017 6:58:40 PM

her cell is

s.22

Please email her to let her know she may be calling - the email ishawkes@convergecom.ca

**From:** Sharma, Niki MCF:EX **Sent:** November-24-17 6:21 PM **To:** Canitz, Shelley L PREM:EX

Subject: Re: Prep for Monday's Cabinet Retreat

Hi Shelley,

What number can we contact Suzanne at -will pass it along to MSKC and she will call this weekend.

**Thanks** 

Sent from my iPhone

On Nov 24, 2017, at 4:53 PM, Canitz, Shelley L PREM:EX < Shelley.Canitz@gov.bc.ca > wrote:

Niki - I know it is late in the day \$.22

If there

is a way to flag this for her attention, I would appreciate it.

Many thanks

Shelley

From: Canitz, Shelley L PREM:EX

Sent: Friday, November 24, 2017 4:44 PM

**To:** White, Emily MCF:EX **Cc:** Suzanne Hawkes

Subject: Prep for Monday's Cabinet Retreat

Emily – at Monday's Cabinet Retreat session, there will be a facilitated session for Cabinet members. The facilitator, Suzanne Hawkes, has worked with caucus members before and is now going to build on that work with Cabinet members. She asked Don Wright to suggest a few Cabinet ministers she could talk with in advance and Don suggested Hon. Chen would be a good contact.

I've attached Suzanne's email – could you connect with her and arrange for a time for her to talk soon with Hon. Chen. I apologize for the lateness of this request – we have been challenged in fitting in all elements with the changing retreat dates.

Many thanks, Emily.

Shelley

# Shelley Canitz

Executive Director | Corporate Initiatives
Office of the Deputy Minister to the Premier
272 West Annex, Parliament Buildings | Victoria, BC | V8V 1X4
250-356-1499

 From:
 Reid, Heidi FIN:EX

 To:
 Canitz, Shelley L PREM:EX

Cc: <u>Suzanne Hawkes</u>

Subject: RE: Prep for Monday"s Cabinet session.

Date: November 24, 2017 4:34:02 PM

Hi Suzanne – I've just spoken to the Minister and she'd be more than happy to connect with you over the weekend.

She's asked me to pass on her cell number so you could text her and set up a time for a call. Hope that works.

Minister James cell is s.17

If you have any problems, please let me know.

Thanks...Heidi

Heidi Reid Administrative Coordinator to the Honourable Carole James Minister of Finance and Deputy Premier

Phone: 250-356-7877 E-mail: <u>Heidi.Reid@gov.bc.ca</u>

From: Canitz, Shelley L PREM:EX

Sent: Friday, November 24, 2017 4:13 PM

**To:** Reid, Heidi FIN:EX **Cc:** Suzanne Hawkes

Subject: Prep for Monday's Cabinet session.

Heidi – at Monday's Cabinet Retreat session, there will be a facilitated session for Cabinet members. The facilitator, Suzanne Hawkes, has worked with caucus members before and is now going to build on that work with Cabinet members. She asked Don Wright to suggest a few Cabinet ministers she could talk with in advance and Don suggested Hon. James would be a good contact.

I've attached Suzanne's email – could you connect with her and arrange for a time for her to talk with Hon. James. I apologize for the lateness of this request – we have been challenged in fitting in all elements with the changing retreat dates.

Many thanks, Heidi.

Shelley

Shelley Canitz

Executive Director | Corporate Initiatives Office of the Deputy Minister to the Premier 272 West Annex, Parliament Buildings | Victoria, BC | V8V 1X4 250-356-1499 
 From:
 Canitz, Shelley L PREM:EX

 To:
 "Suzanne Hawkes"

 Cc:
 Massy, Michelle E PREM:EX

Subject: RE: Suzanne Hawkes Invoice No. INV-000001

**Date:** November 29, 2017 5:36:00 PM

Suzanne - I am so sorry to get back to you again on this, but while the second invoice is correctly labelled on the invoice itself, it is saved as 'NDP caucus...." and I want to ensure that all our records reflect that service was indeed for the Cabinet meeting. Would you resave that invoice to reflect that is was a Cabinet session?

Many thanks,

Suzanne

**From:** Suzanne Hawkes [mailto:hawkes@convergecom.ca]

Sent: Wednesday, November 29, 2017 4:55 PM

**To:** Canitz, Shelley L PREM:EX **Cc:** Massy, Michelle E PREM:EX

**Subject:** Re: Suzanne Hawkes Invoice No. INV-000001

Oh dear. Thank you Shelley, and my apologies Michelle. Here is the invoice again, and the expense report with the new, corrected title. Thanks so much,

Suzanne

From: Suzanne Hawkes
To: Canitz, Shelley L PREM:EX

**Subject:** Re: would you have time for a call today?

**Date:** November 17, 2017 7:20:33 PM

Hi there Shelly. Yes I just heard back from my other client and they have moved things around, so I am available December 1!

Next, can you confirm the time of day? If we are still looking at a morning session, I will come the day before. We have a corporate rate at \$.15 ; perhaps I can share a ride to with you or Geoff, or anyone else driving in?

Finally, are there any options in terms of the meeting space? I haven't worked out of s.15 but imagine there are several options s.15 As you know, access to natural light, the size, dimensions and set up of the room can all have a significant impact on meeting dynamics, particularly when the aim is to go beyond day-to-day tactical conversations.

If you want to check in by phone on any of this, I've got a fairly flexible day on Monday, so let me know if there's a time that suits. We can also communicate by email for now, whatever works best.

Thanks again, and have a great weekend!

Warmly, Suzanne

Sent from my iPhone

On Nov 17, 2017, at 8:01 PM, Canitz, Shelley L PREM:EX < Shelley.Canitz@gov.bc.ca> wrote:

Suzanne – we have confirmed that the first day of our Cabinet retreat will be Friday December 1. It will be held at the  $^{\rm s.15}$  s.15

word on whether your schedule allows you to facilitate our morning session?

Many thanks

Shelley

**From:** Suzanne Hawkes [mailto:hawkes@convergecom.ca]

Sent: Thursday, November 16, 2017 7:05 PM

To: Canitz, Shelley L PREM:EX

**Subject:** Re: would you have time for a call today?

Hi there Shelley; I am tentatively booked that day for another client assessment process but I think they can move it; I've asked and am waiting to hear back; I should know by tomorrow.

Warmly,

Suzanne

On Nov 16, 2017, at 5:03 PM, Canitz, Shelley L PREM:EX < Shelley.Canitz@gov.bc.ca> wrote:

Suzanne, please accept my apologies for the delay in replying.

We've hit a snag and I hope it is survivable – we have had to change the date of the meeting – it now looks like Friday December 1 and likely in Victoria. Would you still be free on that day?

Many thanks Shelley

From: Suzanne Hawkes [mailto:hawkes@convergecom.ca]

Sent: Thursday, November 16, 2017 11:23 AM

**To:** Canitz, Shelley L PREM:EX

**Subject:** Re: would you have time for a call today?

Hi Shelley, I'm in Toronto at present in a workshop until 530. Could I call you then, at 2:30 your time?

Sent from my iPhone

On Nov 16, 2017, at 12:59 PM, Canitz, Shelley L PREM:EX < Shelley.Canitz@gov.bc.ca > wrote:

# Shelley Canitz

Executive Director | Corporate Initiatives

Office of the Deputy Minister to the Premier 272 West Annex, Parliament Buildings | Victoria, BC | V8V 1X4 250-356-1499

Suzanne Hawkes
Convergence Strategies
www.suzannehawkes.com
s.22

Visit <u>www.suzannehawkes.com</u> for ideas on organizational effectiveness, leadership, facilitation, and strategic communications.

"Power without love is reckless and abusive, and love without power is sentimental and anemic. Power at its best is love implementing the demands of justice, and justice at its best is power correcting everything that stands against love."

Martin Luther King Jr.

# **DIRECT AWARD JUSTIFICATION AND PRE-APPROVAL REQUEST**

CLIFF #: s

#### FORM USAGE AND ROUTING:

Se	Send completed form(s) to <u>FSAHELP</u> for routing and approval processing												
	CO	CONTRACT INFORMATION											
	Ministry: BC Government, Office of the Premier Program: Deputy Minister's Office												
PART	Cor	ntract Manager Name and Phone #: Jackie H	endry , 250-387-5894					10000000					
	Leg	al Contractor Name: Suzanne Hawkes	3000										
	Cor	ntract Value: \$7,000.00 Term: Nov 20, 20	117 - Dec 20, 2017	ST	OB: 6101/02	Contr	act Type:	⊠New	☐Multi-year	Renewal			
1	6001 of go 6003 of go 6020	nmonly Used Contract STOBs:  1/02 - Operational - Fees/expenses for contracts that prods or services in the delivery of government program 8/04 - Regulatory - Fees/expenses for contracts that prods or services required by statute or regulation.  1/21 - Education and Training - Fees/expenses for contemporary temperatures.	6101/02 - Advisory - Fees/expenses for contracts with the provision of advisory services to the ministry (e.g., management consulting). 6302 - Data Operations Non-WTS - Fees/expenses for contracts that provide for a direct provision of IT related goods/services in the delivery of government programs (e.g., data processing, operating lease rentals). 6309/10 - Data Consulting Non-WTS - Fees/expenses for consulting contracts related to information systems.										
	RAT	TIONALE FOR ALL DIRECT AWARD CONTRA	ACTS										
PART 2	<ul> <li>☐ Security, Order, etc.</li> <li>☐ No</li> <li>4. Explain the reasons why this contract meets the criteria of the above selectic confidentiality, cause economic disaster or be contrary to the public interest)</li> </ul>					ve procovernming made  Apply - Apply - v would compe s the op	ess is requent confider (see section \$25,000 or Less than \$ a competit tition could opportunity collicensing of	entiality on 6.3.3)?  Greater 625,000 tive proces resonably competitive	be expected	t awarded?			
	ADD	N/A											
Р		ITIONAL RATIONALE FOR SOLE SOURCE C				272.63	p. 25 - 2 - 1						
A R	1.	Why is the requested vendor the only one the explain why they are necessary.	nat can meet your requir	eme	nts? Provide sp	oecific,	quantifiable	e factors a	nd/or qualifica	tions and			
T 3	2. What other suppliers did you consider before arriving at the conclusion that the sole source direct award criteria was met and the requested vendor was the only one that met your needs?												
Р	PRE	-APPROVALS											
Α	Ехр.	Auth. Name: Jackie Hendry	ADM Name: Christine	Kenr	nedy	**	EFO Name	:					
R er		OHUM DEC 22 17	Signature & Date	<u>De</u> a	mleraz/abi	$\mathcal{I} = \frac{1}{s}$	ignature &	Date					
	TEF	o sign-off is only required if the contract is \$2	25,000 or greater.										

## FORM USAGE AND ROUTING:

This form must be completed for all service contracts and amendments to service contracts involving an increase to the dollar value. It requires approval from the contract manager and the ADM (only in certain circumstances) before the contract/amendment is signed. After being signed by both parties, attach the original contract/amendment to the original Service Contract Checklist and forward to Accounts, Financial Services and Administration, Ministry of Finance.

	DESCRIPTION OF	CON	TRACT - C	Complete P	art 1 for	all contracts	and ame	ndments.		و وهما و		
	Legal Contractor N	ame:	Suzanne H	Hawkes				100	Req #: 15	13	Cont	ract #: C18PREM1513
	Contract Type:			Renewa	al 🗌 Ameno	dment	Brief Description			r the C	Cabinet planning session	
	Term: Nov 20, 201			lay): \$2000 pe	er day					OFA STORE		
PART 1	CONTRACT CODI	NG: (i	f more lines	needed atta	ch separa	te sheet)		Complete for Capita (STOB		racts		OFA STOBs: 2175-Heavy Equipment
	Amount	CI.	Resp.	Service Line	sтов	Project	OFA STO	Service Date (DD-MMM-YYY			е)	2195-Operating Equipment 2215-Office Furniture & Equip. 2275-Mainframe HW & Servers
		_										2281-M/F HW & Servers WIP
1	2,000.00	004	36B10	36205	6102	3600000						2315-Mainframe Software
								-				
	7,000.00	CON	TRACT TO	TAL								2355-PC Software
	Commonly Used Co	ontrac	t STOBs:				610					
	6001/02 - Operational - Fees/expenses for contracts that provide for a direct provision of goods or services in the delivery of government programs (e.g., project mgmt.). 6003/04 - Regulatory - Fees/expenses for contracts that provide for a direct provision of goods or services required by statute or regulation. 60020/21 - Education and Training - Fees/expenses for contracts that deliver training to government employees.											
	SELECTION PROC	ESS	- Complete	Part 2 for	new con	tracts only. [	Do not co	omplete for renev	vals or ame	endmer	nts. Se	elect only one box.
	Open Process											
	Suppliers submiprovide a service Invitation to Question For priced base and are looking Other Open Coldentify proces An open compelinvitation to Question provided the compelinvitation of the compeli	it propose.  uote (I d serv for the empeti s use titive pote is u	TQ) (100) I' ices only - y e best price. itive Proces d: process other used (e.g., J	w, and at w TQ # Tou know ex T	actly what	at you want do Proposal or ement, Invitati		Only used for concontracts valued on the contract fii used, the procecontract file (e.g., Direct Invitation A competitive sol a limited list of vere-qualification I Note: A RFP or I	umentation of bids must be kept al bids is not recommended but in writing and included in the ministry and vendors). 00) 5,000 or more, that is issued to on BC Bid. If vendors are on a			
	Direct Award:							\$25,000 or more.				
PART 2	The contract is a process because Sole Source (2). The contract is a process because contractor is qua ministry "proved Sole Source - N. The contract is a process (a NOI believes but can and a Notice of a contract for se be directly award be posted for open awarded on this Security, Order The contract is a process because ministry's ability or plant life or he	5,000.00 004 36B10 36205 6101 3600000										
	A contract that is issued to a vendor on a pre-qualification list without undertaking a competitive process. The process must be consistent with the rules publicized when the list was established.  Purchase from a Corporate Supply Arrangement (500)  A purchase from a pre-established corporate supply arrangement as							A competitive sol from a pre-qualification rules publicized when the Check appropriated RFP ITQ	icitation that cation list. " when the list e box to ind 3 Verl	t is issue The proof t was es licate wh	ed to a cess m stablish hich co	a limited list of vendors selected nust be consistent with the ned. competitive process was used:

	AGI	REEMENT ON INTERNAL TRADE (AIT) / BRITISH COLUI	MBIA - ALBERTA TRA	ADE, INVESTM	ENT & LABOUR MOBILITY AGRE ne box.	EMENT	(TILM	A)			
PART 3	<ul> <li>□ Purchase Subject to AIT/TILMA (100)         The purchase is for services over \$75K and is not excluded or exempted under any other provision of the AIT/TILMA or other category below.     </li> <li>□ Purchase Not Subject to AIT/TILMA (200)         The purchase is for services \$75K or less.         □ Excluded - Exempted Commodity/Service (300)         The purchase is for services that are exempted from coverage of AIT/TILMA or to which the AIT/TILMA does not apply by virtue of its specific reference in Chapter 5 of the agreement (e.g., health &amp; social services).         □ Excluded - Emergency (400)             A purchase where an unforeseeable situation of urgency exists and the services cannot be obtained in time by means of an open procurement.             □ Excluded - Security, Order, etc. (500)                   A purchase where compliance with the open tendering provisions set out in Ch. 5 of the AIT/TILMA would interfere with the Province's ability to maintain security or order or to protect human, animal, plant life or health.         </li> </ul>										
	РО	LICY COMPLIANCE - NEW CONTRACTS - Complete for in	new contracts only. Do	not complete	for renewals/amendments.	YES	NO	N/A			
	1.	Before taking steps to find a contractor, a cost benefit \$100,000. Where appropriate, it should include a cost they were available, contract outcomes, etc. Has a CE	comparison between	contracting or	it vs. using in-house resources if			⊠			
		As per the AIT/TILMA, did you advertise on BC Bid for you select the contractor through a competitive process	any contract over \$7 ss between all supplie	5,000 or if a pers on the list?	re-qualification list was used, did (CPPM 6.3.2.c)			$\boxtimes$			
		Executive Financial Officer (EFO) pre-approval is requ \$25,000 that are being directly awarded. Has a briefin	ired for all <b>Labour ar</b> ig note been signed b	nd Citizens' S by the EFO for	ervices service contracts over inclusion in the contract file?						
		If this contract was directly awarded (including the poli explained and documented for inclusion in the contract	t file? (CPPM 6.3.3.a	a)							
P	5.	If this contract is being awarded to a contractor that ha from previous expiry date) the new contract must be a of the contracts. Has the appropriate expense authori	pproved by an expen								
A R	6	<ol> <li>Can you confirm this contract does not constitute an employer/employee relationship? (CPPM 6.3.1.6). For more information, refer to "Employee or Self-Employed" pamphlet at http://www.cra-arc.gc.ca/E/pub/tg/rc4110/rc4110-06e.pdf.</li> </ol>									
Т	7	<ol> <li>If the General Services Agreement was not used, did you obtain Legal Services and Risk Management approval?         Documentation of approval must be kept in the contract file. (CPPM 6.3.3.d)     </li> </ol>									
4		Does Schedule A clearly identify specific and measurable contract deliverables? (CPPM 6.3.6.c)									
		Does <b>Schedule A</b> clearly identify the process the mini & format of reporting requirements)? (CPPM 6.3.6.c)			or's performance (e.g., frequency			$\boxtimes$			
	11	<ul> <li>10. If sub-contractors will be providing any of the services are they identified in Schedule C?</li> <li>11. If this is a professional services contract (e.g., IT, accounting, management consulting), have you completed and attache Schedule D (Insurance) &amp; Schedule F (Additional Terms)?</li> </ul>									
	12	iated with this contract			$\boxtimes$						
		http://gww.fin.gov.bc.ca/pt/rmb/forms/coiover.stm?  If the contractor will be involved with "personal information Schedule E (Privacy Protection - http://www.mser.gov	doc)? (CPPM 6.3.3.e.11)								
	14	<ul> <li>Has the Information Package for Service Contractor</li> <li>Appendix 1 must be attached to all service contracts</li> </ul>	ors been forwarded to including travel expense	o the contractonses. Have yo	r? ou attached Appendix 1?	$\boxtimes$					
H	CC	NTRACT AMENDMENTS - Complete Part 5 for contract ar	nendments only.	ti Pranci		-		1 1			
	-	ason for amendment:			Previous Contract Total:			_			
_				ľ	Amendment Amount:		0.00	-			
P					New Contract Total:						
R		LICY COMPLIANCE	CDDM 6 3 3 a 0)2	A 2- 1 IS 1 - II	III y A y (CO) Line Land 49 Tu	YES	NO				
T		<ul> <li>Does the amendment format comply with the CPPM ( http://gww.fin.gov.bc.ca/camss/fsa/Branch/Forms/Modific</li> </ul>	cation_Agreement.doc.								
5		<ul> <li>The amendment amount(s) must be added to the orig requirements. Has the appropriate expense authority</li> </ul>	approved the amend	dment?							
	3	. Have the circumstances that caused this contract to be (e.g., unforeseen technical problem delayed the projection)	be amended been cleader and the details are	arly document explained in t	ed for inclusion in the contract file the file)?	. 🗆					
F	Al	PROVALS - Complete Part 6 for all contracts and amendment				- 1)					
F		ontract Mgr. Name: Jackie Hendry	**ADM Name: Ch	ristine Kennedy		AP/PO	Clerk				
٦	Si	gnature/8 Date DC22 17	Signature & Date		1200 pt 22/2017	Initials 8	& Date				
1	6 ** ADM/sign-off is only required if the contract was directly awarded or the answer to any of the questions in Part 4 or 5 was 'NO'.										

# GENERAL SERVICE AGREEMENT



For Administrative	e Purposes Only	
Ministry Contract No.: Requisition No.: Solicitation No.(if applicable): Commodity Code:  Contractor Information  Supplier Name: Suzana Hawkes	Financial Information  Client: Responsibility Centre: Service Line: STOB: Project:	
Supplier No.: s.22 Telephone No.: E-mail Address: Website:	Template version: December 1, 2013	

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Part 2 - Services

Part 3 - Related Documentation

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## SCHEDULE B - FEES AND EXPENSES

Part 1 - Maximum Amount Payable

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## SCHEDULE C – APPROVED SUBCONTRACTOR(S)

SCHEDULE D - INSURANCE

SCHEDULE E - PRIVACY PROTECTION SCHEDULE

SCHEDULE F – ADDITIONAL TERMS

SCHEDULE G - SECURITY SCHEDULE

THIS AGREEMENT is dated for reference the \_\_\_ day of November, 2017.

#### BETWEEN:

<u>Suzanne Hawkes</u> ("the Contractor") with the following specified address and fax number: c/o Convergence Communications, Inc.

s.22

#### AND:

HER MAJESTY THE QUEEN IN RIGHT OF THE PROVINCE OF BRITISH COLUMBIA, as represented by the Premier (the "Province") with the following specified address and fax number: PO Box 9041, Stn Prov Govt Victoria, BC V8W 9E1 250-356-7258

The Province wishes to retain the Contractor to provide the services specified in Schedule A and, in consideration for the remuneration set out in Schedule B, the Contractor has agreed to provide those services, on the terms and conditions set out in this Agreement.

As a result, the Province and the Contractor agree as follows:

## 1 DEFINITIONS

#### General

- 1.1 In this Agreement, unless the context otherwise requires:
  - (a) "Business Day" means a day, other than a Saturday or Sunday, on which Provincial government offices are open for normal business in British Columbia;
  - (b) "Incorporated Material" means any material in existence prior to the start of the Term or developed independently of this Agreement, and that is incorporated or embedded in the Produced Material by the Contractor or a Subcontractor;
  - (c) "Material" means the Produced Material and the Received Material;
  - (d) "Produced Material" means records, software and other material, whether complete or not, that, as a result of this Agreement, are produced or provided by the Contractor or a Subcontractor and includes the Incorporated Material;
  - (e) "Received Material" means records, software and other material, whether complete or not, that, as a result of this Agreement, are received by the Contractor or a Subcontractor from the Province or any other person;
  - (f) "Services" means the services described in Part 2 of Schedule A;
  - (g) "Subcontractor" means a person described in paragraph (a) or (b) of section 13.4; and
  - (h) "Term" means the term of the Agreement described in Part 1 of Schedule A subject to that term ending earlier in accordance with this Agreement.

## Meaning of "record"

1.2 The definition of "record" in the Interpretation Act is incorporated into this Agreement and "records" will bear a corresponding meaning.

#### 2 SERVICES

#### Provision of services

2.1 The Contractor must provide the Services in accordance with this Agreement.

#### Term

2.2 Regardless of the date of execution or delivery of this Agreement, the Contractor must provide the Services during the Term.

#### Supply of various items

2.3 The Province will provide the materials, equipment, tools and facilities and the Contractor must supply and pay for all labour, approvals and licenses necessary or advisable to perform the Contractor's obligations under this Agreement, including the license under section 6.4.

#### Standard of care

2.4 Unless otherwise specified in this Agreement, the Contractor must perform the Services to a standard of care, skill and diligence maintained by persons providing, on a commercial basis, services similar to the Services.

## Standards in relation to persons performing Services

2.5 The Contractor must ensure that all persons employed or retained to perform the Services are qualified and competent to perform them and are properly trained, instructed and supervised.

## Instructions by Province

2.6 The Province may from time to time give the Contractor reasonable instructions (in writing or otherwise) as to the performance of the Services. The Contractor must comply with those instructions but, unless otherwise specified in this Agreement, the Contractor may determine the manner in which the instructions are carried out.

## Confirmation of non-written instructions

2.7 If the Province provides an instruction under section 2.6 other than in writing, the Contractor may request that the instruction be confirmed by the Province in writing, which request the Province must comply with as soon as it is reasonably practicable to do so.

## Effectiveness of non-written instructions

2.8 Requesting written confirmation of an instruction under section 2.7 does not relieve the Contractor from complying with the instruction at the time the instruction was given.

### Applicable laws

2.9 In the performance of the Contractor's obligations under this Agreement, the Contractor must comply with all applicable laws.

#### 3 PAYMENT

## Fees and expenses

- 3.1 If the Contractor complies with this Agreement, then the Province must pay to the Contractor at the times and on the conditions set out in Schedule B:
  - (a) the fees described in that Schedule;
  - (b) the expenses, if any, described in that Schedule if they are supported, where applicable, by proper receipts and, in the Province's opinion, are necessarily incurred by the Contractor in providing the Services; and
  - (c) any applicable taxes payable by the Province under law or agreement with the relevant taxation authorities on the fees and expenses described in paragraphs (a) and (b).

The Province is not obliged to pay to the Contractor more than the "Maximum Amount" specified in Schedule B on account of fees and expenses.

#### Statements of accounts

3.2 In order to obtain payment of any fees and expenses under this Agreement, the Contractor must submit to the Province a written statement of account in a form satisfactory to the Province upon completion of the Services or at other times described in Schedule B.

## Withholding of amounts

3.3 Without limiting section 9.1, the Province may withhold from any payment due to the Contractor an amount sufficient to indemnify, in whole or in part, the Province and its employees and agents against any liens or other third-party claims that have arisen or could arise in connection with the provision of the Services. An amount withheld under this section must be promptly paid by the Province to the Contractor upon the basis for withholding the amount having been fully resolved to the satisfaction of the Province.

## Appropriation

3.4 The Province's obligation to pay money to the Contractor is subject to the *Financial Administration Act*, which makes that obligation subject to an appropriation being available in the fiscal year of the Province during which payment becomes due.

#### Currency

3.5 Unless otherwise specified in this Agreement, all references to money are to Canadian dollars.

#### Non-resident income tax

3.6 If the Contractor is not a resident in Canada, the Contractor acknowledges that the Province may be required by law to withhold income tax from the fees described in Schedule B and then to remit that tax to the Receiver General of Canada on the Contractor's behalf.

## Prohibition against committing money

3.7 Without limiting section 13.10(a), the Contractor must not in relation to performing the Contractor's obligations under this Agreement commit or purport to commit the Province to pay any money except as may be expressly provided for in this Agreement.

#### Refunds of taxes

- 3.8 The Contractor must:
  - (a) apply for, and use reasonable efforts to obtain, any available refund, credit, rebate or remission of federal, provincial or other tax or duty imposed on the Contractor as a result of this Agreement that the Province has paid or reimbursed to the Contractor or agreed to pay or reimburse to the Contractor under this Agreement; and
  - (b) immediately on receiving, or being credited with, any amount applied for under paragraph (a), remit that amount to the Province.

#### 4 REPRESENTATIONS AND WARRANTIES

- 4.1 As at the date this Agreement is executed and delivered by, or on behalf of, the parties, the Contractor represents and warrants to the Province as follows:
  - (a) except to the extent the Contractor has previously disclosed otherwise in writing to the Province,
    - all information, statements, documents and reports furnished or submitted by the Contractor to the Province in connection with this Agreement (including as part of any competitive process resulting in this Agreement being entered into) are in all material respects true and correct,
    - (ii) Subject to section 2.3, if required and agreed to in writing the Contractor has sufficient trained staff, facilities, materials, appropriate equipment and approved subcontractual or other agreements in place and available to enable the Contractor to fully perform the Services and to grant any licenses under this Agreement, and
    - (iii) the Contractor holds all permits, licenses, approvals and statutory authorities issued by any government or government agency that are necessary for the performance of the Contractor's obligations under this Agreement; and
  - (b) if the Contractor is not an individual,
    - (i) the Contractor has the power and capacity to enter into this Agreement and to observe, perform and comply with the terms of this Agreement and all necessary corporate or other proceedings have been taken and done to authorize the execution and delivery of this Agreement by, or on behalf of, the Contractor, and
    - (ii) this Agreement has been legally and properly executed by, or on behalf of, the Contractor and is legally binding upon and enforceable against the Contractor in accordance with its terms except as enforcement may be limited by bankruptcy, insolvency or other laws affecting the rights of creditors generally and except that equitable remedies may be granted only in the discretion of a court of competent jurisdiction.

## 5 PRIVACY, SECURITY AND CONFIDENTIALITY

#### Privacy

5.1 The Contractor must comply with the Privacy Protection Schedule attached as Schedule E.

## Security

- 5.2 The Contractor must:
  - make reasonable security arrangements to protect the Material from unauthorized access, collection, use, disclosure, alteration or disposal; and
  - (b) comply with the Province's policies and procedures regarding acceptable use, protection of, and access to, government facilities or equipment that are used to deliver the Services.

For clarity, in this Agreement, what constitutes "reasonable security arrangements" is to be informed by the Province's applicable policies and procedures for protecting information from unauthorized access, collection, use, disclosure, alteration or disposal.

### Confidentiality

- 5.3 The Contractor must treat as confidential all information in the Material and all other information accessed or obtained by the Contractor or a Subcontractor (whether verbally, electronically or otherwise) as a result of this Agreement, and not permit its disclosure or use without the Province's prior written consent except:
  - (a) as required to perform the Contractor's obligations under this Agreement or to comply with applicable laws;
  - (b) if it is information that is generally known to the public other than as result of a breach of this Agreement; or

- (c) if it is information in any Incorporated Material.
- 5.3.1 The Contractor will adhere to their signed Undertaking of Confidentiality;
- 5.3.2 The Contractor agrees that they will not do anything that could result in a waiver or breach of the solicitor-client privilege associated with any legal advice for the Province that they become aware of as a result of this Agreement.
- 5.3.3 In the event of a breach or suspected breach of the confidentiality or security-related obligations of this Agreement (the "Incident"), the Contractor will promptly advise the Deputy Cabinet Secretary of the circumstances surrounding the Incident and the steps it has or will take to minimize the impacts thereof; and cooperate fully with any further investigation or action that the Province wishes to take in response to such an Incident.

#### Public announcements

5.4 Any public announcement relating to this Agreement will be arranged by the Province and, if such consultation is reasonably practicable, after consultation with the Contractor.

### Restrictions on promotion

- 5.5 The Contractor must not, without the prior written approval of the Province, refer for promotional purposes to the Province being a customer of the Contractor or the Province having entered into this Agreement.
- 6 MATERIAL AND INTELLECTUAL PROPERTY

#### Access to Material

6.1 If the Contractor receives a request for access to any of the Material from a person other than the Province, and this Agreement does not require or authorize the Contractor to provide that access, the Contractor must promptly advise the person to make the request to the Province.

## Ownership and delivery of Material

6.2 The Province exclusively owns all property rights in the Material which are not intellectual property rights. The Contractor must deliver any Material to the Province immediately upon the Province's request.

#### Matters respecting intellectual property

- 6.3 The Province exclusively owns all intellectual property rights, including copyright, in:
  - (a) Received Material that the Contractor receives from the Province; and
  - (b) Produced Material, other than any Incorporated Material.

Upon the Province's request, the Contractor must deliver to the Province documents satisfactory to the Province that irrevocably waive in the Province's favour any moral rights which the Contractor (or employees of the Contractor) or a Subcontractor (or employees of a Subcontractor) may have in the Produced Material and that confirm the vesting in the Province of the copyright in the Produced Material, other than any Incorporated Material.

#### Rights in relation to Incorporated Material

- 6.4 Upon any Incorporated Material being embedded or incorporated in the Produced Material and to the extent that it remains so embedded or incorporated, the Contractor grants to the Province:
  - (a) a non-exclusive, perpetual, irrevocable, royalty-free, worldwide license to exercise, in respect of that Incorporated Material, the rights set out in the *Copyright Act* (Canada), including the right to use, reproduce, modify, publish and distribute that Incorporated Material; and

(b) the right to sublicense or assign to third-parties any or all of the rights granted to the Province under section 6.4(a).

## 7 RECORDS AND REPORTS

#### Work reporting

7.1 Upon the Province's request, the Contractor must fully inform the Province of all work done by the Contractor or a Subcontractor in connection with providing the Services.

## Time and expense records

7.2 If Schedule B provides for the Contractor to be paid fees at a daily or hourly rate or for the Contractor to be paid or reimbursed for expenses, the Contractor must maintain time records and books of account, invoices, receipts and vouchers of expenses in support of those payments, in form and content satisfactory to the Province. Unless otherwise specified in this Agreement, the Contractor must retain such documents for a period of not less than seven years after this Agreement ends.

#### 8 AUDIT

8.1 In addition to any other rights of inspection the Province may have under statute or otherwise, the Province may at any reasonable time and on reasonable notice to the Contractor, enter on the Contractor's premises to inspect and, at the Province's discretion, copy any of the Material and the Contractor must permit, and provide reasonable assistance to, the exercise by the Province of the Province's rights under this section.

## 9 INDEMNITY AND INSURANCE

#### Indemnity

- 9.1 The Contractor must indemnify and save harmless the Province and the Province's employees and agents from any loss, claim (including any claim of infringement of third-party intellectual property rights), damage award, action, cause of action, cost or expense that the Province or any of the Province's employees or agents may sustain, incur, suffer or be put to at any time, either before or after this Agreement ends, (each a "Loss") to the extent the Loss is directly or indirectly caused or contributed to by:
  - (a) any act or omission by the Contractor or by any of the Contractor's agents, employees, officers, directors or Subcontractors in connection with this Agreement; or
  - (b) any representation or warranty of the Contractor being or becoming untrue or incorrect.

### Insurance

9.2 The Contractor must comply with the Insurance Schedule attached as Schedule D.

#### Workers compensation

9.3 Without limiting the generality of section 2.9, the Contractor must comply with, and must ensure that any Subcontractors comply with, all applicable occupational health and safety laws in relation to the performance of the Contractor's obligations under this Agreement, including the *Workers Compensation Act* in British Columbia or similar laws in other jurisdictions.

## Personal optional protection

9.4 The Contractor must apply for and maintain personal optional protection insurance (consisting of income replacement and medical care coverage) during the Term at the Contractor's expense if:

- (a) the Contractor is an individual or a partnership of individuals and does not have the benefit of mandatory workers compensation coverage under the Workers Compensation Act or similar laws in other jurisdictions; and
- (b) such personal optional protection insurance is available for the Contractor from WorkSafeBC or other sources.

### Evidence of coverage

9.5 Within 10 Business Days of being requested to do so by the Province, the Contractor must provide the Province with evidence of the Contractor's compliance with sections 9.3 and 9.4.

## 10 FORCE MAJEURE

Definitions relating to force majeure

- 10.1 In this section and sections 10.2 and 10.3:
  - (a) "Event of Force Majeure" means one of the following events:
    - (i) a natural disaster, fire, flood, storm, epidemic or power failure,
    - (ii) a war (declared and undeclared), insurrection or act of terrorism or piracy,
    - (iii) a strike (including illegal work stoppage or slowdown) or lockout, or
    - (iv) a freight embargo

if the event prevents a party from performing the party's obligations in accordance with this Agreement and is beyond the reasonable control of that party; and

(b) "Affected Party" means a party prevented from performing the party's obligations in accordance with this Agreement by an Event of Force Majeure.

## Consequence of Event of Force Majeure

An Affected Party is not liable to the other party for any failure or delay in the performance of the Affected Party's obligations under this Agreement resulting from an Event of Force Majeure and any time periods for the performance of such obligations are automatically extended for the duration of the Event of Force Majeure provided that the Affected Party complies with the requirements of section 10.3.

### **Duties of Affected Party**

10.3 An Affected Party must promptly notify the other party in writing upon the occurrence of the Event of Force Majeure and make all reasonable efforts to prevent, control or limit the effect of the Event of Force Majeure so as to resume compliance with the Affected Party's obligations under this Agreement as soon as possible.

#### 11 DEFAULT AND TERMINATION

Definitions relating to default and termination

- 11.1 In this section and sections 11.2 to 11.4:
  - (a) "Event of Default" means any of the following:
    - (i) an Insolvency Event,
    - (ii) the Contractor fails to perform any of the Contractor's obligations under this Agreement,
    - (iii) any representation or warranty made by the Contractor in this Agreement is untrue or incorrect; and
  - (b) "Insolvency Event" means any of the following:

- an order is made, a resolution is passed or a petition is filed, for the Contractor's liquidation or winding up,
- the Contractor commits an act of bankruptcy, makes an assignment for the benefit of the Contractor's creditors or otherwise acknowledges the Contractor's insolvency,
- (iii) a bankruptcy petition is filed or presented against the Contractor or a proposal under the Bankruptcy and Insolvency Act (Canada) is made by the Contractor,
- (iv) a compromise or arrangement is proposed in respect of the Contractor under the Companies' Creditors Arrangement Act (Canada),
- (v) a receiver or receiver-manager is appointed for any of the Contractor's property, or
- (vi) the Contractor ceases, in the Province's reasonable opinion, to carry on business as a going concern.

## Province's options on default

- On the happening of an Event of Default, or at any time thereafter, the Province may, at its option, elect to do any one or more of the following:
  - by written notice to the Contractor, require that the Event of Default be remedied within a time period specified in the notice;
  - (b) pursue any remedy or take any other action available to it at law or in equity; or
  - (c) by written notice to the Contractor, terminate this Agreement with immediate effect or on a future date specified in the notice, subject to the expiration of any time period specified under section 11.2(a).

#### Delay not a waiver

11.3 No failure or delay on the part of the Province to exercise its rights in relation to an Event of Default will constitute a waiver by the Province of such rights.

## Province's right to terminate other than for default

In addition to the Province's right to terminate this Agreement under section 11.2(c) on the happening of an Event of Default, the Province may terminate this Agreement for any reason by giving at least 10 days' written notice of termination to the Contractor.

#### Payment consequences of termination

- 11.5 Unless Schedule B otherwise provides, if the Province terminates this Agreement under section 11.4:
  - (a) the Province must, within 30 days of such termination, pay to the Contractor any unpaid portion of the fees and expenses described in Schedule B which corresponds with the portion of the Services that was completed to the Province's satisfaction before termination of this Agreement; and
  - (b) the Contractor must, within 30 days of such termination, repay to the Province any paid portion of the fees and expenses described in Schedule B which corresponds with the portion of the Services that the Province has notified the Contractor in writing was not completed to the Province's satisfaction before termination of this Agreement.

#### Discharge of liability

11.6 The payment by the Province of the amount described in section 11.5(a) discharges the Province from all liability to make payments to the Contractor under this Agreement.

### Notice in relation to Events of Default

11.7 If the Contractor becomes aware that an Event of Default has occurred or anticipates that an Event of Default is likely to occur, the Contractor must promptly notify the Province of the particulars of the Event

of Default or anticipated Event of Default. A notice under this section as to the occurrence of an Event of Default must also specify the steps the Contractor proposes to take to address, or prevent recurrence of, the Event of Default. A notice under this section as to an anticipated Event of Default must specify the steps the Contractor proposes to take to prevent the occurrence of the anticipated Event of Default.

## 12 DISPUTE RESOLUTION

## Dispute resolution process

- 12.1 In the event of any dispute between the parties arising out of or in connection with this Agreement, the following dispute resolution process will apply unless the parties otherwise agree in writing:
  - (a) the parties must initially attempt to resolve the dispute through collaborative negotiation;
  - (b) if the dispute is not resolved through collaborative negotiation within 15 Business Days of the dispute arising, the parties must then attempt to resolve the dispute through mediation under the rules of the Mediate BC Society; and
  - (c) if the dispute is not resolved through mediation within 30 Business Days of the commencement of mediation, the dispute must be referred to and finally resolved by arbitration under the Arbitration Act.

## Location of arbitration or mediation

12.2 Unless the parties otherwise agree in writing, an arbitration or mediation under section 12.1 will be held in Victoria, British Columbia.

## Costs of mediation or arbitration

12.3 Unless the parties otherwise agree in writing or, in the case of an arbitration, the arbitrator otherwise orders, the parties must share equally the costs of a mediation or arbitration under section 12.1 other than those costs relating to the production of expert evidence or representation by counsel.

#### 13 MISCELLANEOUS

#### Delivery of notices

- 13.1 Any notice contemplated by this Agreement, to be effective, must be in writing and delivered as follows:
  - (a) by fax to the addressee's fax number specified on the first page of this Agreement, in which case it will be deemed to be received on the day of transmittal unless transmitted after the normal business hours of the addressee or on a day that is not a Business Day, in which cases it will be deemed to be received on the next following Business Day;
  - (b) by hand to the addressee's address specified on the first page of this Agreement, in which case it will be deemed to be received on the day of its delivery; or
  - (c) by prepaid post to the addressee's address specified on the first page of this Agreement, in which case if mailed during any period when normal postal services prevail, it will be deemed to be received on the fifth Business Day after its mailing.

### Change of address or fax number

13.2 Either party may from time to time give notice to the other party of a substitute address or fax number, which from the date such notice is given will supersede for purposes of section 13.1 any previous address or fax number specified for the party giving the notice.

#### Assignment

13.3 The Contractor must not assign any of the Contractor's rights or obligations under this Agreement without the Province's prior written consent. Upon providing written notice to the Contractor, the Province may assign to any person any of the Province's rights under this Agreement and may assign to any "government corporation", as defined in the Financial Administration Act, any of the Province's obligations under this Agreement.

### Subcontracting

- 13.4 The Contractor must not subcontract any of the Contractor's obligations under this Agreement to any person without the Province's prior written consent, excepting persons listed in the attached Schedule C. No subcontract, whether consented to or not, relieves the Contractor from any obligations under this Agreement. The Contractor must ensure that:
  - (a) any person retained by the Contractor to perform obligations under this Agreement; and
  - (b) any person retained by a person described in paragraph (a) to perform those obligations fully complies with this Agreement in performing the subcontracted obligations.

#### Waiver

13.5 A waiver of any term or breach of this Agreement is effective only if it is in writing and signed by, or on behalf of, the waiving party and is not a waiver of any other term or breach.

#### Modifications

13.6 No modification of this Agreement is effective unless it is in writing and signed by, or on behalf of, the parties.

#### Entire agreement

13.7 This Agreement (including any modification of it) constitutes the entire agreement between the parties as to performance of the Services.

## Survival of certain provisions

13.8 Sections 2.9, 3.1 to 3.4, 3.7, 3.8, 5.1 to 5.5, 6.1 to 6.4, 7.1, 7.2, 8.1, 9.1, 9.2, 9.5, 10.1 to 10.3, 11.2, 11.3, 11.5, 11.6, 12.1 to 12.3, 13.1, 13.2, 13.8, and 13.10, any accrued but unpaid payment obligations, and any other sections of this Agreement (including schedules) which, by their terms or nature, are intended to survive the completion of the Services or termination of this Agreement, will continue in force indefinitely subject to any applicable limitation period prescribed by law, even after this Agreement ends.

#### Schedules

13.9 The schedules to this Agreement (including any appendices or other documents attached to, or incorporated by reference into, those schedules) are part of this Agreement.

## Independent contractor

13.10 In relation to the performance of the Contractor's obligations under this Agreement, the Contractor is an independent contractor and not:

- (a) an employee or partner of the Province; or
- (b) an agent of the Province except as may be expressly provided for in this Agreement.

The Contractor must not act or purport to act contrary to this section.

## Personnel not to be employees of Province

13.11 The Contractor must not do anything that would result in personnel hired or used by the Contractor or a Subcontractor in relation to providing the Services being considered employees of the Province.

#### Key Personnel

13.12 If one or more individuals are specified as "Key Personnel" of the Contractor in Part 4 of Schedule A, the Contractor must cause those individuals to perform the Services on the Contractor's behalf, unless the Province otherwise approves in writing, which approval must not be unreasonably withheld.

#### Pertinent information

13.13 The Province must make available to the Contractor all information in the Province's possession which the Province considers pertinent to the performance of the Services.

#### Conflict of interest

13.14 The Contractor must not provide any services to any person in circumstances which, in the Province's reasonable opinion, could give rise to a conflict of interest between the Contractor's duties to that person and the Contractor's duties to the Province under this Agreement.

#### Time

13.15 Time is of the essence in this Agreement and, without limitation, will remain of the essence after any modification or extension of this Agreement, whether or not expressly restated in the document effecting the modification or extension.

### Conflicts among provisions

- 13.16 Conflicts among provisions of this Agreement will be resolved as follows:
  - a provision in the body of this Agreement will prevail over any conflicting provision in, attached to or incorporated by reference into a schedule, unless that conflicting provision expressly states otherwise; and
  - (b) a provision in a schedule will prevail over any conflicting provision in a document attached to or incorporated by reference into a schedule, unless the schedule expressly states otherwise.

## Agreement not permit nor fetter

13.17 This Agreement does not operate as a permit, license, approval or other statutory authority which the Contractor may be required to obtain from the Province or any of its agencies in order to provide the Services. Nothing in this Agreement is to be construed as interfering with, or fettering in any manner, the exercise by the Province or its agencies of any statutory, prerogative, executive or legislative power or duty.

### Remainder not affected by invalidity

13.18 If any provision of this Agreement or the application of it to any person or circumstance is invalid or unenforceable to any extent, the remainder of this Agreement and the application of such provision to any other person or circumstance will not be affected or impaired and will be valid and enforceable to the extent permitted by law.

#### Further assurances

13.19 Each party must perform the acts, execute and deliver the writings, and give the assurances as may be reasonably necessary to give full effect to this Agreement.

#### Additional terms

13.20 Any additional terms set out in the attached Schedule F apply to this Agreement.

## Governing law

13.21 This Agreement is governed by, and is to be interpreted and construed in accordance with, the laws applicable in British Columbia.

#### 14 INTERPRETATION

- 14.1 In this Agreement:
  - (a) "includes" and "including" are not intended to be limiting;
  - unless the context otherwise requires, references to sections by number are to sections of this Agreement;
  - (c) the Contractor and the Province are referred to as "the parties" and each of them as a "party";
  - (d) "attached" means attached to this Agreement when used in relation to a schedule;
  - (e) unless otherwise specified, a reference to a statute by name means the statute of British Columbia by that name, as amended or replaced from time to time;
  - (f) the headings have been inserted for convenience of reference only and are not intended to describe, enlarge or restrict the scope or meaning of this Agreement or any provision of it;
  - (g) "person" includes an individual, partnership, corporation or legal entity of any nature; and
  - (h) unless the context otherwise requires, words expressed in the singular include the plural and *vice* versa.

## 15 EXECUTION AND DELIVERY OF AGREEMENT

15.1 This Agreement may be entered into by a separate copy of this Agreement being executed by, or on behalf of, each party and that executed copy being delivered to the other party by a method provided for in section 13.1 or any other method agreed to by the parties.

The parties have executed this Agreement as follows:

SIGNED on the 27/day of November, 2017 by the Contractor (or, if not an individual, on its behalf by its authorized signatory or signatories):	SIGNED on the <u>A</u> day of November, 2017 on behalf of the Province by its duly authorized representative:
Signature(s)  Suzanne Hawkes Print Name(s)  CONSULTA TA  Print Title(s)	Signature  Shelley Camto  Print Name  Executed Divector  Print Title

#### Schedule A - Services

### PART 1. TERM:

The term of this Agreement commences on November 20, 2017 and ends on December 20, 2017.

#### PART 2. SERVICES:

- 1. The Contractor will attend and provide facilitation for the Cabinet planning session, scheduled for November 27 and 28, 2017, including project scoping meetings and interviews where appropriate, agenda design, development of charts and/or handouts where appropriate, session facilitation (approximately 1/2 a day) and brief follow up as appropriate.
- 2. The Contractor agrees to provide their services in a confidential capacity as provided for in s. 15(1)(a) of the *Public Service Act* [RSBC 1996] Chapter 385.
- The Contractor agrees that, to the best of their ability, they will
  - (a) act with integrity, putting the interests of the public and the public service above their own personal interest and avoiding all conflicts of interest, whether real or perceived,
  - (b) safeguard confidential information, not divulging it unless they are either authorized to do so or required to do so by law,
  - (c) act honestly and ethically, in a manner that maintains and enhances the public's trust and confidence in the Province of British Columbia and does not bring it into disrepute.

## Reporting requirements

The Contractor reports to Shelley Canitz, Executive Director, Office of the Premier.

## PART 3. RELATED DOCUMENTATION:

- The Contractor must perform the Services in accordance with the obligations set out in this Schedule A
  including any engagement letter, Solicitation document excerpt, proposal excerpt or other documentation
  attached as an Appendix to, or specified as being incorporated by reference in, this Schedule.
- The following are Appendices to this Schedule A:

Appendix 1 – Engagement Letter Appendix 2 – Solicitation document excerpt Appendix 3 – Proposal excerpt Appendix 4 – Group 3 Rates – Expenses for contractors Appendix 5 – Service Contractor Travel Expense Claim Appendix 6 – Sample Invoice Appendix 7 – Ministry Invoice Payment Policy Appendix 8 – Lobbying Notice to Contractors	NOT APPLICABLE NOT APPLICABLE NOT APPLICABLE ATTACHED ATTACHED ATTACHED ATTACHED ATTACHED ATTACHED
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## Schedule B - Fees and Expenses

#### 1. MAXIMUM AMOUNT PAYABLE:

\$7,000 500

<u>Maximum Amount</u>: Despite sections 2 and 3 of this Schedule, \$8,000 is the maximum amount which the Province is obliged to pay to the Contractor for fees and expenses under this Agreement (exclusive of any applicable taxes described in section 3.1(c) of this Agreement).

## 2. FEES:

Fees: The "maximum Amount" of fees payable is \$5,000.

### **Daily Rate**

<u>Fees</u>: Estimated two days at a rate of \$2000 per day (based on a day of 7 hours) for those days during the Term when the Contractor provides the Services. If the Contractor provides the Services for less than the required hours on any day, then fees for that day will be reduced proportionally. If the Contractor provides the Services for more than the required hours on any day, then fees for that day will be increased proportionally.

### 3. EXPENSES:

Expenses: The maximum amount of expenses payable \$2,000.

Expenses: to be billed at cost, estimated at \$1250 plus GST

- 1 night accommodation and meals: \$250
- Airfare: \$700 return (assuming full-fare Helijet costs)
- Ground transportation: \$200
- Printing or other incidental expenses: \$100

Travel, accommodation and meal expenses for travel on the same basis as the Province pays its Group III employees when they are on travel status; and

excluding goods and services tax ("GST") or other applicable tax paid or payable by the Contractor on expenses described above to the extent that the Contractor is entitled to claim credits (including GST input tax credits), rebates, refunds or remissions of the tax from the relevant taxation authorities.

### 4. STATEMENTS OF ACCOUNT:

Statements of Account: In order to obtain payment of any fees and expenses under this Agreement for a period from and including the 1st day of the month to and including the last day of that month (each a "Billing Period"), the Contractor must deliver to the Province on a date after the Billing Period (each a "Billing Date"), a written statement of account in a form satisfactory to the Province containing:

- (a) the Contractor's legal name and address;
- (b) the date of the statement, and the Billing Period to which the statement pertains;

- (c) the Contractor's calculation of all fees claimed for that Billing Period, including a declaration by the Contractor of all hours worked on each day during the Billing Period;
- (d) a chronological listing, in reasonable detail, of any expenses claimed by the Contractor for the Billing Period with receipts attached, if applicable, and, if the Contractor is claiming reimbursement of any GST or other applicable taxes paid or payable by the Contractor in relation to those expenses, a description of any credits, rebates, refunds or remissions the Contractor is entitled to from the relevant taxation authorities in relation to those taxes;
- (e) the Contractor's calculation of any applicable taxes payable by the Province in relation to the Services for the Billing Period;
- (f) a description of this Agreement;
- (g) a statement number for identification; and
- (h) any other billing information reasonably requested by the Province.

#### 5. PAYMENTS DUE:

<u>Payments Due</u>: Within 30 days of the Province's receipt of the Contractor's written statement of account delivered in accordance with this Schedule, the Province must pay the Contractor the fees and expenses (plus all applicable taxes) claimed in the statement if they are in accordance with this Schedule. Statements of account or contract invoices offering an early payment discount may be paid by the Province as required to obtain the discount.

## Schedule C - Approved Subcontractor(s)

Not applicable

## Schedule D - Insurance

Not Applicable

### Schedule E - Privacy Protection Schedule

#### **Definitions**

- In this Schedule,
  - (a) "access" means disclosure by the provision of access;
  - (b) "Act" means the Freedom of Information and Protection of Privacy Act (British Columbia);
  - (c) "contact information" means information to enable an individual at a place of business to be contacted and includes the name, position name or title, business telephone number, business address, business email or business fax number of the individual;
  - (d) "personal information" means recorded information about an identifiable individual, other than contact information, collected or created by the Contractor as a result of the Agreement or any previous agreement between the Province and the Contractor dealing with the same subject matter as the Agreement but excluding any such information that, if this Schedule did not apply to it, would not be under the "control of a public body" within the meaning of the Act.

#### Purpose

- The purpose of this Schedule is to:
  - enable the Province to comply with the Province's statutory obligations under the Act with respect to personal information; and
  - (b) ensure that, as a service provider, the Contractor is aware of and complies with the Contractor's statutory obligations under the Act with respect to personal information.

#### Collection of personal information

- Unless the Agreement otherwise specifies or the Province otherwise directs in writing, the Contractor may
  only collect or create personal information that is necessary for the performance of the Contractor's
  obligations, or the exercise of the Contractor's rights, under the Agreement.
- Unless the Agreement otherwise specifies or the Province otherwise directs in writing, the Contractor must collect personal information directly from the individual the information is about.
- 5. Unless the Agreement otherwise specifies or the Province otherwise directs in writing, the Contractor must tell an individual from whom the Contractor collects personal information:
  - (a) the purpose for collecting it;
  - (b) the legal authority for collecting it; and
  - (c) the title, business address and business telephone number of the person designated by the Province to answer questions about the Contractor's collection of personal information.

#### Accuracy of personal information

6. The Contractor must make every reasonable effort to ensure the accuracy and completeness of any personal information to be used by the Contractor or the Province to make a decision that directly affects the individual the information is about.

## Requests for access to personal information

7. If the Contractor receives a request for access to personal information from a person other than the Province, the Contractor must promptly advise the person to make the request to the Province unless the Agreement expressly requires the Contractor to provide such access and, if the Province has advised the Contractor of the name or title and contact information of an official of the Province to whom such requests are to be made, the Contractor must also promptly provide that official's name or title and contact information to the person making the request.

#### Correction of personal information

- Within 5 Business Days of receiving a written direction from the Province to correct or annotate any personal
  information, the Contractor must correct or annotate the information in accordance with the direction.
- 9. When issuing a written direction under section 8, the Province must advise the Contractor of the date the correction request to which the direction relates was received by the Province in order that the Contractor may comply with section 10.
- 10. Within 5 Business Days of correcting or annotating any personal information under section 8, the Contractor must provide the corrected or annotated information to any party to whom, within one year prior to the date the correction request was made to the Province, the Contractor disclosed the information being corrected or annotated.
- 11. If the Contractor receives a request for correction of personal information from a person other than the Province, the Contractor must promptly advise the person to make the request to the Province and, if the Province has advised the Contractor of the name or title and contact information of an official of the Province to whom such requests are to be made, the Contractor must also promptly provide that official's name or title and contact information to the person making the request.

## Protection of personal information

12. The Contractor must protect personal information by making reasonable security arrangements against such risks as unauthorized access, collection, use, disclosure or disposal, including any expressly set out in the Agreement.

#### Storage and access to personal information

13. Unless the Province otherwise directs in writing, the Contractor must not store personal information outside Canada or permit access to personal information from outside Canada.

#### Retention of personal information

14. Unless the Agreement otherwise specifies, the Contractor must retain personal information until directed by the Province in writing to dispose of it or deliver it as specified in the direction.

## Use of personal information

15. Unless the Province otherwise directs in writing, the Contractor may only use personal information if that use is for the performance of the Contractor's obligations, or the exercise of the Contractor's rights, under the Agreement.

### Disclosure of personal information

- 16. Unless the Province otherwise directs in writing, the Contractor may only disclose personal information inside Canada to any person other than the Province if the disclosure is for the performance of the Contractor's obligations, or the exercise of the Contractor's rights, under the Agreement.
- 17. Unless the Agreement otherwise specifies or the Province otherwise directs in writing, the Contractor must not disclose personal information outside Canada.

#### Notice of foreign demands for disclosure

- 18. In addition to any obligation the Contractor may have to provide the notification contemplated by section 30.2 of the Act, if in relation to personal information in the custody or under the control of the Contractor, the Contractor:
  - (a) receives a foreign demand for disclosure;
  - (b) receives a request to disclose, produce or provide access that the Contractor knows or has reason to suspect is for the purpose of responding to a foreign demand for disclosure; or
  - (c) has reason to suspect that an unauthorized disclosure of personal information has occurred in response to a foreign demand for disclosure

the Contractor must immediately notify the Province and, in so doing, provide the information described in section 30.2(3) of the Act. In this section, the phrases "foreign demand for disclosure" and "unauthorized disclosure of personal information" will bear the same meanings as in section 30.2 of the Act.

## Notice of unauthorized disclosure

19. In addition to any obligation the Contractor may have to provide the notification contemplated by section 30.5 of the Act, if the Contractor knows that there has been an unauthorized disclosure of personal information in the custody or under the control of the Contractor, the Contractor must immediately notify the Province. In this section, the phrase "unauthorized disclosure of personal information" will bear the same meaning as in section 30.5 of the Act.

### Inspection of personal information

20. In addition to any other rights of inspection the Province may have under the Agreement or under statute, the Province may, at any reasonable time and on reasonable notice to the Contractor, enter on the Contractor's premises to inspect any personal information in the possession of the Contractor or any of the Contractor's information management policies or practices relevant to the Contractor's management of personal information or the Contractor's compliance with this Schedule, and the Contractor must permit and provide reasonable assistance to any such inspection.

#### Compliance with the Act and directions

- 21. The Contractor must in relation to personal information comply with:
  - (a) the requirements of the Act applicable to the Contractor as a service provider, including any applicable order of the commissioner under the Act; and
  - (b) any direction given by the Province under this Schedule.
- 22. The Contractor acknowledges that it is familiar with the requirements of the Act governing personal information that are applicable to it as a service provider.

#### Notice of non-compliance

23. If for any reason the Contractor does not comply, or anticipates that it will be unable to comply, with a provision in this Schedule in any respect, the Contractor must promptly notify the Province of the particulars of the non-compliance or anticipated non-compliance and what steps it proposes to take to address, or prevent recurrence of, the non-compliance or anticipated non-compliance.

## **Termination of Agreement**

24. In addition to any other rights of termination which the Province may have under the Agreement or otherwise at law, the Province may, subject to any provisions in the Agreement establishing mandatory cure periods for defaults by the Contractor, terminate the Agreement by giving written notice of such termination to the Contractor, upon any failure of the Contractor to comply with this Schedule in a material respect.

## Interpretation

- 25. In this Schedule, references to sections by number are to sections of this Schedule unless otherwise specified in this Schedule.
- 26. Any reference to the "Contractor" in this Schedule includes any subcontractor or agent retained by the Contractor to perform obligations under the Agreement and the Contractor must ensure that any such subcontractors and agents comply with this Schedule.
- 27. The obligations of the Contractor in this Schedule will survive the termination of the Agreement.
- 28. If a provision of the Agreement (including any direction given by the Province under this Schedule) conflicts with a requirement of the Act or an applicable order of the commissioner under the Act, the conflicting provision of the Agreement (or direction) will be inoperative to the extent of the conflict.
- 29. The Contractor must comply with the provisions of this Schedule despite any conflicting provision of this Agreement or, subject to section 30, the law of any jurisdiction outside Canada.
- 30. Nothing in this Schedule requires the Contractor to contravene the law of any jurisdiction outside Canada unless such contravention is required to comply with the Act.

## Schedule F - Additional Terms

Not applicable

## $Schedule\ G-Security\ Schedule$

Not applicable

 ${\bf Appendix}~{\bf 1}-{\bf Engagement}~{\bf Letter-not~applicable}$ 

24

 ${\bf Appendix\,2}-{\bf Solicitation\ document\ excerpt-Not\ Applicable}$ 

## Appendix 3 – Proposal excerpt – Not Applicable

26

## APPENDIX 4 - Group 3 Rates - Expenses

Note: This Appendix provides key reimbursement amounts. Further information is available at the website of the Ministry of Labour and Citizens' Services regarding <a href="Employee Travel"><u>Employee Travel</u></a>.

### 1. Meal/Per Diem Allowances

(1) Meal/per diem reimbursement when traveling on the Employer's business will be in accordance with Treasury Board Orders and Directives at the following rates:

Effective A	April 1, 2	2016		30, 11 (1,000)		1			
Employee Group	Full Day \$	Half Day \$	Breakfast Only \$	Lunch Only \$	Dinner Only \$	B&L Only \$	L&D Only \$	B&D Only \$	Incidental Only \$
Ī	49.05	N/A	12.00	13.80	23.25	25.80	37.05	35.25	N/A
II	49.00	N/A	22.00	22.00	28.50	30.00	36.50	36.50	14.00
III	51.50	25.75	22.75	22.75	30.50	33.25	41.00	41.00	12.25

- (2) Unless otherwise provided for in this appendix, the reimbursement rates for Groups II and III cover meal and other out-of-pocket travel expenses.
- (3) Where travel is for a partial day, only meals that are applicable to that portion of the day spent on travel status are claimed.
- (4) Where a meal is provided without charge or is paid for from public funds, no claim for that meal can be made.
- (5) The meal/per diem allowances cover expenses arising from absences away from headquarters or geographic location over a meal period(s).
- (6) Meal expenses incurred within headquarters or geographic location due to job responsibilities, will be reimbursed as follows:

Group I and Group II	Group III
at the meal rate(s) specified in 1(1) for Group I, above	for all actual meal
	expenses incurred

#### 2. Private Vehicle Allowance

- (1) Where a private vehicle is used on the Employer's business, reimbursement shall be:
  - Effective April 1, 2016 \$0.53 per km
- (2) The distance allowance does not apply when using leased, rental or government vehicles.
- (3) Actual transportation toll charges may also be claimed.

## 3. Acceptable Parking Charges

When a private, Government, or leased/rental vehicle is used for the Employer's business, receipted parking charges will be reimbursed.

## 4. Vehicle Damage Reimbursement

(1) Where an employee/appointee's private vehicle is damaged while in use on the Employer's business as specified above, the Employer shall reimburse the lesser of actual vehicle damage repair cost or the employee's vehicle insurance deductible to a maximum of \$600 per occurrence, for:

- a) damage caused to the vehicle by wards or clients of the Province; and/or
- b) damage caused to the vehicle by vandalism that results from employment; and/or
- c) damage as a result of an accident while on the Employer's business.
- (2) This section will not apply where a court holds that the employee/appointee or driver of the vehicle is guilty of willful, wanton or gross negligence.
- (3) This section does not apply to the Professional Employees' Association (PEA) (see PEA Collective Agreement for specific entitlement) or to Nurses.

### 5. Commercial Transportation Charges

- (1) Where transportation other than a private vehicle is required, reimbursement will be in accordance with Treasury Board Orders and Directives.
- (2) Where transportation by commercial carrier(s) has been designated as the mode of travel by the Employer and the employee/appointee requests to use his/her private motor vehicle instead and the Employer allows such use, reimbursement will be based on the lesser of the distance allowance for his/her private motor vehicle plus transportation toll charges, if any, for the trip or the designated commercial carrier(s) cost for the trip. No meal, accommodation, travel time or any other expense(s) will be reimbursed beyond the transportation costs that would have occurred had the employee/appointee taken the designated commercial transportation.
- (3) Where personal and business travel are combined, reimbursement is to be based upon the lesser of actual transportation expenses or the most economical transportation expenses that would have been incurred had personal travel not taken place. Per diem allowances and other expenses will not be reimbursed beyond the costs that would have been incurred had personal travel not taken place.

## 6. Accommodation Charges

- Reimbursement of accommodation expenses will be in accordance with Treasury Board Orders and Directives.
- (2) Where private lodging is used in lieu of commercial accommodation, reimbursement of \$30.75 maximum per day may be claimed.

## 7. Miscellaneous Out-of-Pocket Expenses

Reimbursement will be made for the following out-of-pocket expenses incurred while on travel status:

	Group I	Group II & Group III
1) Telephone Calls	Where overnight accommodation is required, upon production of receipts, one five minute telephone call to the employee's home in British Columbia may be claimed for each night away.	Included in per diem
2) Porterage	\$0.50 maximum upon arrival at commercial accommodation and \$0.50 maximum upon departure.	Included in per diem
Dry Cleaning/ Laundry	Dry cleaning/laundry services may be claimed every seven consecutive days away from headquarters or geographic location.	Included in per diem

## 8. Meal/Per Diem Expenses When Traveling to the United States

(1) For travel to and from the United States, the meal and per diem rates specified in section 1(1) will be in U.S. currency. Deduction(s) for partial day travel or for meals provided at public expense will be in accordance with section 1(3) and 1(4).

## 9. Meal/Per Diem Expenses When Traveling to Foreign Locations

(1.) For travel to and from all other foreign locations, the meal rates (for Group I) and total per diem rates (for Group II and Group III) shall be calculated as follows from the "Meal Total" rates published by the federal Foreign Affairs and International Trade's monthly Schedules to Foreign Service Directives and Meal Rates, which can be located at: <a href="http://www.tbs-sct.gc.ca/pubs-pol/hrpubs/TBM-113/menu-travel-voyage-e.asp">http://www.tbs-sct.gc.ca/pubs-pol/hrpubs/TBM-113/menu-travel-voyage-e.asp</a> (Appendix D). See Subsection 2, following the table below, for rates for partial days, or for situations where one or more meals are provided at public expense.

and the same of th	Group I meals	Group II (per diem)	Group III (per diem)
Full day meal rate	100% of the federal "meal total" rate		
Per diem rate	N/A (See Section 7 above – Out of Pocket Expenses)	120% of the "meal total" rate	130% of the "meal total" rate

(2) Where foreign travel is for a partial day and/or meals are provided at public expense, the individual meal rates as published in the Foreign Service directive are to be deducted for those meal(s) not required. When the individual meal rates are not published, the following percentages of the full day "meal total" rates (rounded to the nearest dollar) are to be deducted from the full day/per diem rate calculated in subsection (2) above.

	Group I	Group II	Group III
Breakfast	25%	20%	20%
Lunch	25%	20%	20%
Dinner	50%	35%	35%

## 10. Other Foreign Travel Expenses

- (1) All other foreign travel expenses, including foreign currency exchange, will be reimbursed in accordance with Treasury Board Orders and Directives.
- (2) Reimbursement may also be claimed for reasonable expenses incurred which relate directly to foreign travel:
  - a) car rental insurance;
  - b) Visa(s) and passport(s);
  - c) inoculation(s);
  - d) travelers' cheques;
  - e) bottled water;
  - f) preventive medication, i.e. malaria tablets, etc.;
  - g) premiums for additional medical insurance to provide coverage equivalent to that available under the Medical Services Plan in B.C.;
  - h) additional dry cleaning/laundry costs;
  - additional baggage insurance;
  - j) reasonable travel gratuities;
  - k) similar directly related travel costs.

## 11. Local Travel Expenses at Foreign Locations

- (1) This section applies to the employees/appointees who are posted from B.C. to a foreign office or who are hired locally at a foreign office and whose job responsibilities require them to travel away from their foreign office on the Employer's business.
- (2) Meal/per diem allowances will be reimbursed in accordance with section 8 and are subject to deduction for meals not required as per section 8.
- (3) Where a private vehicle is used in accordance with Treasury Board Orders and Directives, reimbursement will be at the distance rate specified by External Affairs Canada for that location.
- (4) Parking and transportation toll charges will be reimbursed.
- (5) Where commercial transportation is required, the actual travel costs will be reimbursed in accordance with Treasury Board Orders and Directives.
- (6) Actual commercial accommodation costs will be reimbursed up to the maximum amount established by External Affairs Canada for that location.
- (7) Private accommodation will be reimbursed at 25% of the maximum accommodation level established by External Affairs Canada for that location.
- (8) Actual reasonable miscellaneous expenses such as dry cleaning, personal telephone calls home, etc. will be reimbursed for Group I employees/appointees.

## 12. Meal Allowances for Dependents on Relocation

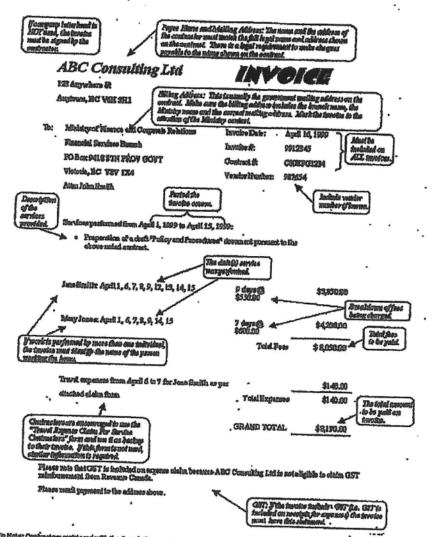
Where a Group I, II or III employee/appointee incurs meal expense(s) for his/her spouse and or dependent(s) during relocation, the expense(s) will be reimbursed as follows:

- Dependents 12 years of age and under may claim one-half of the Group I meal allowances;
- (2) Spouse and dependents over 12 years of age may claim the full Group I meal allowances.

#### 13. Extraordinary Loss

Where an employee/appointee on the Employer's business incurs a loss of or damage to personal property which is pertinent to the performance of his/her duties, that is not otherwise covered by government policy or insurance, the Employer may reimburse the lesser of the loss, or the repair or the deductible portion of the employee/appointee's insurance policy, up to a maximum of \$500.

Third and the court of the cour
A STATE SPECIAL SPECIA



on their travel expense and mend to deduct this before they have be ministries. E.g. Februare are entitled to claim input tox credits for the GST paid must claim ITO from CIA) = \$284.00 Less GST changed \$20.00 (Vandor ministries, E.g. Februare by 1.00 (Vandor Manuscript) = \$284.00 Less GST changed \$20.00 (Vandor Manuscript) = \$284.00 (Vando

Contractors that are small Supplies for CDA purposes (with total annual suspenses from bushin supplies not exceeding \$20,000) are not required to, but can voluntarily register with the CDA for GST purposes to claim input our credits.

# Appendix 7 - Ministry Invoice

Appendix 7 - Ministry Invoice Payment Policy

#### INVOICE PAYMENT POLICY FOR SERVICE CONTRACT INVOICES

The Ministry of Finance pays service contract involces as follows:

- These time frames apply to correctly submitted invoices only. Refer to "Invoice Instructions for Contractors" for a listing of invoice requirements.
- It is our expectation that your monthly invoice will be processed by the
  program area in 5 working days. It will then be forwarded to the central
  Accounts Office for payment processing. Contractors should expect to receive a
  cheque in the mail approximately 30 days from the date the invoice is received in
  the Accounts Office.
- Payments are processed by the central Accounts Office on a "first in, first out" basis. Requests for special treatment cannot be accommodated.
- Cheques will be melled directly to the contractor at the address shown on the invoice. Note that this address must match the address on the contract.

#### **Billing Frequency**

Contractors must submit invoices no more than once a month.

#### Interest

Interest is automatically paid effective 61 days after the date the invoice or services are received (whichever is later) at the government mailing address shown on the contract. Interest under \$5.00 will not be paid. Interest is paid at provincial government rates.

#### **Direct Deposit of Cheques**

Service contractors may complete an application form for "EFT" (Electronic Funds Transfer) so that chaques are automatically deposited to their bank account. However, the EFT process may add up to 3 working days to the time frames shown above. This extra time is required by financial institutions to ensure EFT payments are processed.

Prepared by Financial Services and Administration, Ministry of Ministry of Finance November 6, 2003

# Appendix 8 - Lobbying Notice to Contractors

Appendix 8 - Lobbying Notice to Contractors



# NOTICE TO CONTRACTORS

As a contractor with the Province, it is your responsibility to abide by all applicable laws. This is to bring to your attention that if you are conducting services for the province, and you also fall within the parameters of the Lobbyists Registration Act, then it is your responsibility to make this determination and register if necessary.

May 30, 2008

From: Wensink, Alison PREM:EX
Sent: January 3, 2018 1:57 PM
To: 'hawkes@convergecom.ca'

**Subject:** Question regarding Cabinet Session invoice **Attachments:** Expenses - Cabinet\_Session-Nov-17-Hawkes.pdf

Hello Suzanne,

I am processing your Cabinet Session invoice, and have noticed that your Helijet receipt indicated that your flight was \$189. However on your expenses invoice you are only claiming \$109. Just wanting to confirm if that was a typo and if the correct amount should be \$189? I've attached both documents here.

Thanks so much for letting me know!

Alison Wensink, Executive Administrative Coordinator

Deputy Minister's Office | Office of the Premier Room 272 - West Annex, Parliament Buildings Victoria BC V8W 9E1

Phone: (250) 387-2987

# Cabinet Session - Nov 27/2017 - Expenses

C\$419.32

hawkes@convergecom.ca--

Billable: **C\$419.32** 

Report Policy: Policy-Canada

Tax: C\$19.96

.....g

Date Nov 26, 2017 to Nov 27, 2017

#### Airfare - C\$109.00

DATE	MERCHANT		COMMENT	TOTAL
Nov 26	Helijet	<u>≡</u> ]±2		C\$109.00 <sup>B</sup>

#### C\$109.00

# Ground Transportation - C\$63.40

DATE	MERCHANT		COMMENT	TOTAL
Nov 26	Yellow Cab	1 1	Taxi to Helijet Vancouver	C\$19.30 <sup>B</sup>
Nov 27	Taxi Cab	<u>≡</u> ]5	Taxi to Helijet Victoria	C\$10.60 <sup>B</sup>
Nov 27	Vancouver Taxi	≣]3	Taxi from Helijet to home/office	C\$23.50 <sup>B</sup>
Nov 27	Yellow Cab Victoria	<u>≡</u> ]±6	Taxi from Helijet to Hotel	C\$10.00 <sup>B</sup>

#### C\$63.40

#### Lodging - C\$220.15

TOTAL	COMMENT		MERCHANT	DATE	
C\$220.15 <sup>B</sup>	1 night plus meals	≡ 7	s.15	Nov 27	
C\$220.15					

#### Meals - C\$26.77

DATE	MERCHANT		COMMENT	TOTAL
Nov 27	Re-bar Modern Foods	[≣]4	lunch	C\$26.77 <sup>B</sup>

C\$26.77

#### Notes

 $^{\pm}\,\text{The}$  information on this receipt was manually entered. Please verify for authenticity.

 $^{\mbox{\footnotesize B}}$  Billable expense.

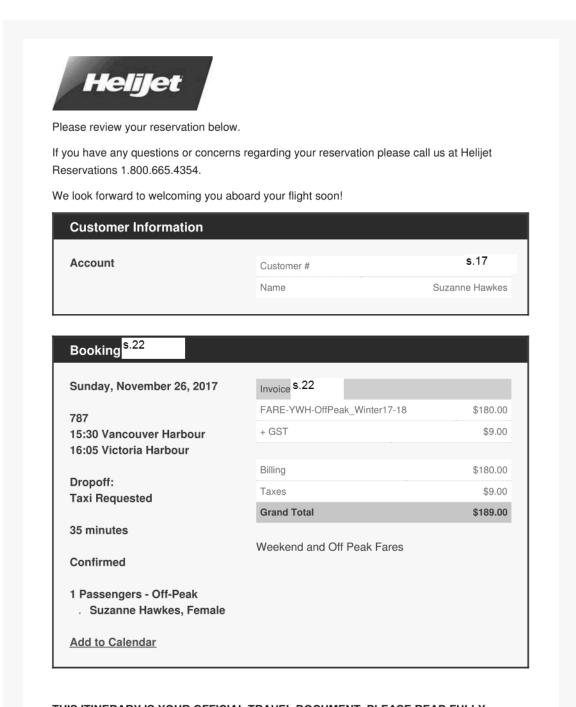
### Sent from my iPhone

# Begin forwarded message:

From: <passengerservices@helijet.com>
Date: November 26, 2017 at 1:04:23 PM PST

To: < hawkes@convergecom.ca>

Subject: Thank you for choosing to take off with Helijet!



# THIS ITINERARY IS YOUR OFFICIAL TRAVEL DOCUMENT, PLEASE READ FULLY

Carriage is subject to applicable tariffs, conditions of carriage and related regulations which are available at the Helijet International administration offices. Carriage here under is subject to the rules and limitations relating to the liability established by the Warsaw Convention.

#### GST#:

R102320165

#### Passenger Travel Information:

For detailed Travel Information visit helijet.com or call Helijet Reservations 1.800.665.4354

#### Payment:

Credit Card is required at time of booking to hold reservations, and will be charged in-full at time of check-in, or if change/cancellation or no-show fee applies.

#### Passenger Check-in:

Passengers are required to check-in at least 20 minutes prior to scheduled flight departure time unless otherwise stated in fare rules.

#### Terminals:

Helijet scheduled flights operate from four terminals, please ensure you are aware of your flight departure/arrival locations;

Vancouver Harbour Heliport: 455 West Waterfront Road, Vancouver BC (\*note: pedestrian access via Waterfront Station requires Compass Card or Fare Payment)

Vancouver International Airport: 5911 Airport Road South, Richmond BC

Victoria Harbour Heliport: 79 Dallas Road, Victoria BC

Nanaimo Harbor Heliport at Nanaimo Cruise Ship Welcome Centre: 100 Port Drive, Nanaimo BC

#### Parking:

Free Parking is available for passengers on Helijet Scheduled Flights. Space may be limited, please observe signage in designated parking areas. Note: some locations are secured afterhours, ask at check-in for information.

#### Aircraft Type:

Scheduled flights are operated by 12 passenger Sikorsky S-76 helicopters

#### Travel Documentation:

Government issued Photo ID must be presented at check-in of all flights for all passengers appearing 18 years or over.

Children and Youth travelling unaccompanied must present Government issued ID; birth certificate, passport, driver's license or provincial ID card.

Proof of age must be presented for children who appear to be over 12 years of age and is recommended for youth (13-17 years) travelling with an adult.

### Changes/Cancellations & No Show Penalty:

Unless otherwise stated, all fares may be cancelled, changed and refunded up to 5pm the day prior to departure. All same-day bookings are non-refundable.

After 5pm all next-day travel is non-refundable and only changeable for same-day travel; fare upgrade may be required. On the day of travel, changes must be made at least 1 hour prior to departure or cancellation fee will apply. Failure to check in 20 minutes prior to departure will also result in any onward and/or return reservations being cancelled with any additional applicable cancellation fees applied.

#### Baggage Allowance:

Baggage is limited to 2 pieces per person (including hand baggage) weighing no more than 50lbs total.

Excess baggage will be accepted on a space available basis. No carry-on cabin baggage is allowed.

Please visit <a href="http://www.catsa-acsta.gc.ca/">http://www.catsa-acsta.gc.ca/</a> for information on how to "Pack Smart" and avoid delays

#### Baggage Liability:

The liability for the loss of and/or the damage to any personal property, including baggage or goods is limited to an amount equal to the value of such baggage or goods, which shall not

exceed \$250.00 (CAD) per passenger, unless greater value declared.

Transportation upon arrival:

Helijet is pleased to offer courtesy shuttle van drop off service within the downtown core in Victoria, Vancouver Harbour, and Nanaimo, ask the driver for drop off locations. Taxis & rental cars may also be available, please ask an agent.

#### Accessibility:

To ensure your travel is possible, passengers with limited mobility and/or special needs must advise Helijet Reservations at 1.800.665.4354

#### Pets on Helijet:

If you have a Special Assistance Animal please advise Helijet Reservations. Other small pets and animals are not accepted for carriage, please visit our website for restrictions.

#### Weather Conditions:.

If due to weather conditions the flight is unable to operate Helijet will make every attempt to contact passengers as early as possible via phone numbers and/or email addresses provided.

#### Reservations:

Reservations are required for all flights and may be booked online at <a href="www.helijet.com">www.helijet.com</a> or by calling 1.800.665.4354 (within North America).

Login to your account at helijet.com

Thank you again for choosing to fly with Helijet.

passengerservices@helijet.com

From: Wensink, Alison PREM:EX
Sent: January 3, 2018 4:27 PM
To: 'Suzanne Hawkes'

**Subject:** RE: Question regarding Cabinet Session invoice

Great, thanks Suzanne! I've now submit this to finance for payment.

Kind regards,

Alison Wensink, Executive Administrative Coordinator Deputy Minister's Office | Office of the Premier Room 272 - West Annex, Parliament Buildings Victoria BC V8W 9E1

Phone: (250) 387-2987

----Original Message-----

From: Suzanne Hawkes [mailto:hawkes@convergecom.ca]

Sent: Wednesday, January 3, 2018 3:32 PM

To: Wensink, Alison PREM:EX

Subject: Re: Question regarding Cabinet Session invoice

Hello Alison, thank you so much for this! Yes, the actual ticket price was \$189; I'm using an automated expensing system (Expensify) and am not at all sure why it reduced the total for that receipt by \$80.00. Yikes - thank you so much for catching that! Now I have to solve the tech mystery... Thank you! I've revised the invoice and attached it here.

Happy New Year!

Warmly,

Suzanne

> On Jan 3, 2018, at 1:57 PM, Wensink, Alison PREM:EX <Alison.Wensink@gov.bc.ca> wrote:

>

> < Expenses - Cabinet\_Session-Nov-17-Hawkes.pdf>

From: Suzanne Hawkes <hawkes@convergecom.ca>

**Sent:** November 26, 2017 9:29 PM

To: Wright, Don J. PREM:EX; Canitz, Shelley L PREM:EX; Meggs, Geoff PREM:EX

**Subject:** Agenda for Nov. 27 Cabinet Retreat - Part 1

Attachments: Cabinet session facilitator's agenda v.1.docx; ATT00001.htm

# Cabinet mini-retreat: Internal Facilitator's Agenda, Nov. 27-17, v. 1

# Purpose:

Strengthen team alignment and capacity

# **Outcomes:**

- celebration/review of recent successes
- clarity of the cross-pressures s.12,s.13
   s.12,s.13
- affirmation on shared agreements [caucus as a whole also needs this]
- s.12,s.13
- stronger relationships and team alignment overall

# **Process: Summary Agenda**

8:30	ARRIVE			
8:45	Welcome and Introductions (JH)			
9:00	Check-in			
	Caucus agreements			
9:30	s.12,s.13			
10:15	10:15 BREAK			
10:30	s.12,s.13			
11:15	Appreciations and wrap-up			
	CLOSE			

Day 2:

polling

budget discussion

# **Detailed Agenda**

Min	Time	Topic	Purpose/Outcome	Activities	Tool/AV
		Set up room		Music on; name tags out; tables in open U; charts up; handouts set out; equipment out	
	8:30	ARRIVE			
	8:45	Welcome and Introductions (JH)	Set welcoming tone	Welcome; acknowledge unceded Coast Salish territory Thanks for taking the time Purpose for this morning: catch our breath, align as a team, support one another 14 weeks in, and remind ourselves the time; speak to shared purpose and outcomes for today.  Sample points to consider:  • celebration: the first 15 weeks • challenge: the need for a publicly united front, even while supporting vigorous internal debate when appropriate;  • the subtle and overt shifts in tone needed when shifting from years of Opposition to holding power;  • the added complexity and necessary trade-offs mandated by a coalition gov't;	
15	9:00	Icebreaker	Fully 'arrive'; warm up room	Quick pairs — 4 rounds, 4 partners  1. How are you holding up personally? 2. What's hard about being here today? What's keeping you from being present? 3. What's one thing you feel particularly proud of so far, 14 weeks in? 4. Describe one thing you're excited about the moving on that's related to one of the three big priorities — but NOT connected to your own portfolio? [refer to the chart with the 3 big priorities]	Chime  Chart: Our priorities:  - Affordability  - Improved Services  - Sustainable economy

Min	Time	Topic	Purpose/Outcome	Activities	Tool/AV
5 - 15	9:15	Agenda; caucus agreements	Shared initial understanding of the agreements identified August 31st	Review agenda  Review caucus agreements (handed out); note those specific to meetings:	Hand-drawn charts: 1. agenda 2. Caucus agreements
			Set expectations for behavior in this and future meetings	Commit to safe environment  Respect confidentiality  Make space for dissenting opinions  Disagree with ideas, not people  Engage in meaningful dialogue  Stay focused  Decide then move on  Listen  Avoid repetition; be concise  Bring solutions  Seek to understand vs. being positional)	Printed copies
45	9:30	s.12,s.13			

Min	Time	Topic	Purpose/Outcome	Activities s.12,s.13	Tool/AV
				S. 12,S. 13	
15	10:15	BREAK s.12,s.13			
45-	10:30	s.12,s.13			Charts for each
60					station

Min	Time	Topic	Purpose/Outcome	Activities	Tool/AV
			s.12,s.13		Blank charts and
					markers/post-it
					notes for each
					station
					- add a 'scenario' to
					each one
					Assign a recorder to each
	11:15	Appreciations	Practice the caucus	Feedback pairs (1 min each, 5 rounds)	
			agreement for appreciative feedback		
		BUFFER (if ending at 12)	The second of		
	11:45	BREAK & CLOSE PART 1			

# **CHARTS**

# Agenda

8:30	ARRIVE
8:45	Welcome and Introductions (JH)
9:00	Check-in
	Caucus agreements
9:30	s.12,s.13
10:15	BREAK
10:30	s.12,s.13
11:15	Appreciations and wrap-up
	CLOSE

# **Our Priorities**

- Affordability
- Improved Services
- Sustainable economy

# **Caucus agreements**

Respectful behavior

Supporting success in ourselves and each other

Find strength in our diversity

Working together: Respect our time together and use time wisely

Commit to safe environment

- Respect confidentiality
- Make space for dissenting opinions
- Disagree with ideas, not people

# Engage in meaningful dialogue

- Stay focused
- Decide then move on
- Listen
- Avoid repetition; be concise
- Bring solutions
- Seek to understand vs. being positional)

Scenarios for "world café" tip-sharing discussions

s.12,s.13

#### Other potential scenarios:

# Political staff are constraining me

Scenario: a CM is frustrated because they're constantly feeling constrained or directed by people that aren't themselves elected and don't have to bear the public pushback of hard decisions or slow responses

# Colleagues being lobbied against me:

Scenario: stakeholders are meeting with one of my colleagues to lobby against the decision I made

# Silent dissent

Scenario: a CM doesn't agree with what a colleague has put forward but didn't speak up at the time; and now is having side conversations

From: Meggs, Geoff PREM:EX
Sent: November 28, 2017 5:54 AM

**To:** Suzanne Hawkes

Cc: Wright, Don J. PREM:EX; Canitz, Shelley L PREM:EX; Aaron, Sage PREM:EX

Subject: Re: Cabinet retreat Nov. 27/17 - Action items and notes from today

Many thanks Suzanne - a great session

Geoff

Sent from my iPhone

On Nov 27, 2017, at 6:14 PM, Suzanne Hawkes < hawkes@convergecom.ca > wrote:

<Cabinet session Nov 27-17 Action Items.docx>

Hello team; I took the liberty of typing in the notes and action items from this morning's session; after all our conversations on load and efficiency I realized I could probably do this much more quickly than a staffer who wasn't in the meeting! Here they are. And here is a <u>link to the original chart images</u> if you need those:

In the end I was able to speak with all four CMs, including Katrina Chen, and those conversations were very helpful.

I would greatly appreciate any feedback you may have, as well, about what worked well and anything you'd recommend changing in how we worked together or how I supported the team. I have a handy on-line survey (super short) for that purpose <a href="here">here</a> if you have 2-3 minutes (absolutely no pressure though, truly!).

Thank you again for the opportunity to work with the team; it is an incredible honour.

Warmly,

Suzanne

Suzanne Hawkes www.suzannehawkes.com s.22