

OOP FOI PREM:EX

From: Queenie Choo <queenie.choo@success.bc.ca>
Sent: February 22, 2019 5:32 PM
To: Kingston, Charlotte PREM:EX
Subject: Re: Bridge to SUCCESS - Greetings message from Premier

Thank you Charlotte for your prompt follow-up. We hope Premier will still make it to our Gala as the community is looking forward to meeting him.

Best
Queenie Choo RN BScN MN HCapt(N)
CEO S.U.C.C.E.S.S.

> On Feb 22, 2019, at 4:55 PM, Kingston, Charlotte PREM:EX <Charlotte.Kingston@gov.bc.ca> wrote:
>
>
> Hi Queenie,
>
> So I have good news and bad news...
>
> I was successful in getting the greetings finished and sent to your staff today but unfortunately I also heard back from scheduling that the Premier has been called to attend an essential meeting out of town on the day of the SUCCESS gala. For the moment, this moves his attendance at the gala from confirmed to a maybe.
>
> I know he was very much looking forward to attending and is still working to make that possible even with the necessary meeting. Unfortunately I won't be able to confirm either way for a few days.
>
> My apologies.
>
> Talk soon,
> Charlotte
>
>
> Sent from my Samsung Galaxy smartphone.
>
>
> ----- Original message -----
> From: Zoe Wong <zoe.wong@success.bc.ca>
> Date: 2019-02-22 4:39 PM (GMT-08:00)
> To: "OfficeofthePremier, Office PREM:EX" <Premier@gov.bc.ca>
> Cc: "Kingston, Charlotte PREM:EX" <Charlotte.Kingston@gov.bc.ca>
> Subject: RE: Bridge to SUCCESS - Greetings message from Premier
>
> Dear Charlotte,
>
> Received with thanks.
>
> Best,
>

> Zoe
>
> Zoe Wong
> Event Coordinator
> T 604-408-7274 ext. 1076 F 604-408-7252
> E zoe.wong@success.bc.ca<mailto:zoe.wong@success.bc.ca>
>
> [cid:image001.jpg@01D4CACD.1B328870]
>
> S.U.C.C.E.S.S. Foundation
>
> 28 W. Pender St. | Vancouver BC | V6B 1R6 | www.successfoundation.ca<<http://www.successfoundation.ca>>
>
> Bridging people to success
>
>
>
> From: OfficeofthePremier, Office PREM:EX [mailto:Premier@gov.bc.ca]
> Sent: Friday, February 22, 2019 4:30 PM
> To: Zoe Wong
> Cc: Kingston, Charlotte PREM:EX
> Subject: Bridge to SUCCESS - Greetings message from Premier
>
> Dear Zoe,
>
> Please find attached Premier Horgan's greetings message for this year's Bridge to SUCCESS Gala.
> Thank you for your assistance.
>
> Warm regards,
>
> Correspondence Branch
> Office of the Premier
>
> This message and its contents are confidential. If you received this message in error, do not distribute, use or rely upon it. Instead, please inform the sender and then delete it. Thank you.
>
>
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OOP FOI PREM:EX

From: Erin Lee <erin.lee@success.bc.ca>
Sent: February 19, 2019 11:19 AM
To: Kingston, Charlotte PREM:EX
Cc: Irene Tang
Subject: RE: Invitation to join a BC Budget 2019 technical briefing for youth

Hi Charlotte,

My name is Erin, I am one of the Program Workers for the S.U.C.C.E.S.S. Youth Leadership Millennium Program. Thank you for your invitation for our participants to take part in this BC Budget 2019 Event.

I currently have three people who are interested in attending. Their names are Maggie Ip, Melinda Liu, and Phil Chang.

If you could please pass on some more information such as if they need to bring anything, dress code or anything else that may be helpful, I would appreciate it.

Please note that I will be out of town after tomorrow (Wednesday, Feb. 20th) and would like to pass on this information as soon as possible.

Thank you,
Erin

--

Erin Lee
Youth Leadership Millennium Program Worker
T 604-408-7274 ext 2154 F 604-408-7236
E erin.lee@success.bc.ca



S.U.C.C.E.S.S.

28 West Pender Street | Vancouver BC | V6B 1R6 | www.success.bc.ca
Celebrating 45 years of success: 1973-2018

From: Kingston, Charlotte PREM:EX <Charlotte.Kingston@gov.bc.ca>
Sent: Tuesday, February 12, 2019 4:30 PM
To: 'info@successylm.org' <info@successylm.org>
Subject: Invitation to join a BC Budget 2019 technical briefing for youth

Hi there,

I hope you are all keeping safe and warm during this snowstorm!

On behalf of the Office of Premier John Horgan and Finance Minister Carole James, I'd like to invite the SUCCESS Youth Leadership Millennium Program participants to take part in a BC Budget 2019 event that will be taking place at the Vancouver Cabinet Offices (Suite 740, 999 Canada Place) on Friday, February 22 from 1:15-2:30.

This event is intended to foster civic engagement among BC youth leaders by creating broader access to government. The idea is to mirror the annual budget lock-up event in Victoria, where stakeholders receive detailed information about the government's annual budget and have access to government officials from the Ministry of Finance to answer their questions.

The format will be a facilitated warm up exercise, followed by a presentation from the Treasury Board, and a facilitated discussion/Q&A at the end. I know that Finance Minister Carole James is also working her schedule to try to be present!

Would you be interested in sending a few representatives from the YLM Program? We are aiming to keep the event small and interactive, so we have room for 3-4 representatives from each of the organizations we will be inviting.

If you think a few members would be interested in taking part, please let me know ASAP, and I will hold space for them at the event. Closer to the 22nd, I will reach out to get the names of the attendees.

Let me know!

Talk soon,

Charlotte

Charlotte Kingston,
Manager of Stakeholder Relations
Office of the Premier
Mobile: 604-816-7207

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OOP FOI PREM:EX

From: Sienna Wong <Sienna@success.bc.ca> on behalf of Queenie Choo <queenie.choo@success.bc.ca>
Sent: February 8, 2019 6:33 PM
To: Kingston, Charlotte PREM:EX
Cc: Queenie Choo
Subject: RE: Invitation to 2019 Bridge to S.U.C.C.E.S.S. Gala on March 16th

Dear Charlotte,

To follow up with our invitation to the Premier, we would like to request your assistance in providing a written greeting from Premier Horgan for our gala program book by February 20.

Should you require any further information, please feel free to let us know. Many thanks.

Regards,
Sienna

From: Sienna Wong **On Behalf Of** Queenie Choo
Sent: Wednesday, January 16, 2019 4:03 PM
To: 'Premier@gov.bc.ca' <Premier@gov.bc.ca>
Cc: Kingston, Charlotte PREM:EX <Charlotte.Kingston@gov.bc.ca>; Banfield, Elena GCPE:EX <Elena.Banfield@gov.bc.ca>; Queenie Choo <queenie.choo@success.bc.ca>
Subject: Invitation to 2019 Bridge to S.U.C.C.E.S.S. Gala on March 16th

Dear Premier Horgan,

On behalf of Queenie Choo, CEO of S.U.C.C.E.S.S. and S.U.C.C.E.S.S. Foundation, I'm pleased to forward the attached invitation for your kind consideration.

We look forward to your favorable reply. Thank you.

Regards,
Sienna

Sienna Wong
Administrative Manager
T 604-408-7274 ext 3135 F 604-408-7234
E sienna@success.bc.ca



S.U.C.C.E.S.S.
28 West Pender St | Vancouver BC | V6B 1R6 | www.success.bc.ca
Celebrating 45 years of success: 1973-2018

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OOP FOI PREM:EX

From: McLaren, Chris PREM:EX
Sent: March 11, 2019 9:05 AM
To: 'Queenie Choo'
Subject: RE: Regrets by Premier's office to 2019 Bridge to SUCCESS Gala March 16

Hello Queenie,
I would be pleased to forward your request to Minister Simpson's office.
Are you asking that he attend and bring greetings or provide written greetings?
Please advise,
Chris



Christine McLaren, Scheduling Officer
Office of the Premier
778-974-6083

From: Queenie Choo
Sent: March 8, 2019 4:35 PM
To: McLaren, Chris PREM:EX
Cc: Badger, Joleen GCPE:EX ; Brandon Hui ; Colin Wong
Subject: Regrets by Premier's office to 2019 Bridge to SUCCESS Gala March 16

Hi Chris,
We just received your email. Sorry to hear the Premier is unable to make it to our gala now. Would you please request Minister Simpson to send the greetings on behalf of the Premier?
Thank you

Queenie Choo, RN, BScN, MN, HCapt(N)
Chief Executive Officer
T 604-408-7272 F 604-408-7234
E queenie.choo@success.bc.ca



S.U.C.C.E.S.S.
28 West Pender Street | Vancouver BC | V6B 1R6 |
www.success.bc.ca
Celebrating 45 years of success: 1973-2018

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OOP FOI PREM:EX

From: McLaren, Chris PREM:EX
Sent: March 8, 2019 3:13 PM
To: 'Sienna@success.bc.ca'
Cc: Badger, Joleen GCPE:EX
Subject: REGRETS Re: Invitation to 2019 Bridge to S.U.C.C.E.S.S. Gala on March 16th
Attachments: 2019 SUCCESS Gala Invitation - Premier Horgan.pdf; 2019 Gala Reply Slip.pdf

Importance: High

Hello Queenie and Sienna,
I am very sorry to convey that due to a change in the Premier's calendar he is unable to attend the SUCCESS gala on March 16 in Vancouver.

Please accept our apologies for any inconvenience this unavoidable change may cause your organization.

Thank you for ensuring that all the organizers are notified of this cancellation from our office.
We look forward to working with you again.

All the best with this year's gala!
Kind regards,
Chris



Christine McLaren, Scheduling Officer
Office of the Premier
778-974-6083

From: McLaren, Chris PREM:EX
Sent: February 26, 2019 12:04 PM
To: 'Sienna@success.bc.ca'
Cc: Badger, Joleen GCPE:EX
Subject: CONFIRMING Re: Invitation to 2019 Bridge to S.U.C.C.E.S.S. Gala on March 16th

Good afternoon Queenie,

Thank you for the invitation to Premier John Horgan inviting him to attend the SUCCESS Gala in Vancouver on March 16.

We are pleased to confirm that the Premier is able to attend. I am copying our Events Services team on this email and they will be in touch to confirm further details and information regarding the Premier's attendance at their earliest convenience.

We appreciate you providing any additional materials and timing details with them as required for this event.

Kind regards,
Chris



Christine McLaren, Scheduling Officer
Office of the Premier
778-974-6083

From: Sienna Wong **On Behalf Of** Queenie Choo
Sent: January 16, 2019 4:03 PM
To: OfficeofthePremier, Office PREM:EX
Cc: Kingston, Charlotte PREM:EX ; Banfield, Elena GCPE:EX ; Queenie Choo
Subject: Invitation to 2019 Bridge to S.U.C.C.E.S.S. Gala on March 16th

Dear Premier Horgan,

On behalf of Queenie Choo, CEO of S.U.C.C.E.S.S. and S.U.C.C.E.S.S. Foundation, I'm pleased to forward the attached invitation for your kind consideration.

We look forward to your favorable reply. Thank you.

Regards,
Sienna

Sienna Wong
Administrative Manager
T 604-408-7274 ext 3135 F 604-408-7234
E sienna@success.bc.ca



S.U.C.C.E.S.S.
28 West Pender St | Vancouver BC | V6B 1R6 | www.success.bc.ca
Celebrating 45 years of success: 1973-2018

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January 16, 2019

The Honourable John Horgan, M.L.A.
Premier of British Columbia
Premier's Office in Vancouver
Suite 740, 999 Canada Place
Vancouver, BC V6C 3E1

Dear Premier Horgan,

RE: 2019 Bridge to S.U.C.C.E.S.S. Gala

On behalf of S.U.C.C.E.S.S. Foundation, we are proud to announce that the annual, highly anticipated Bridge to S.U.C.C.E.S.S. Gala will be held at the **Westin Bayshore, Vancouver** on **Saturday, March 16th 2019**.

It would be our great pleasure to invite you as an honoured guest.

Each year, over 800 philanthropists, business and community leaders, sponsors, and volunteers across all fields gather together for an evening of networking, fine dining, and entertainment. We hope to raise \$500,000 to provide fund important S.U.C.C.E.S.S. social services and programs. The focus this year is on children and youth and benefactors include programs for early childhood education and youth leadership.

Join us as we celebrate S.U.C.C.E.S.S.' achievements over the years through an evening of charitable giving and wonderful live entertainment. Festivities of the evening will also include a VIP reception, opulent live and silent auctions, in addition to the delicious banquet.

Your support is fundamental in allowing S.U.C.C.E.S.S. to continue to advocate and inspire a community that highlights multiculturalism and diversity. We greatly hope to see you at the gala this year.

We would be honoured to provide a ticket for you. Kindly RSVP to Zoe Wong at 604-408-7274 ext 1076, via email at zoe.wong@success.bc.ca, or by returning the enclosed reply slip via fax to 604-408-7252 by **Monday, February 25th**.

Yours sincerely,



Queenie Choo, RN, BScN, MN, HCapt(N)
CEO, S.U.C.C.E.S.S. and S.U.C.C.E.S.S. Foundation

Enclosed - Dinner order form



2019 BRIDGE TO S.U.C.C.E.S.S. GALA

Date: Saturday, March 16, 2019
Time: 5:00pm – VIP Reception
6:30pm – Dinner
8:30pm – Concert
Venue: The Westin Bayshore Grand Ballroom
1601 Bayshore Drive, Vancouver

Please ✓ the appropriate box and complete the details. A reply by **Monday, February 25, 2019** would be greatly appreciated.

From:

☐ I will attend the 2019 Bridge to S.U.C.C.E.S.S. Gala.

Dinner Preference: ☐ Non-Vegetarian ☐ Vegetarian

Forward Dinner Ticket to:

Contact Person: _____

Address: _____

_____ Postal Code: _____

Tel: _____ Fax: _____

E-mail: _____

☐ I am unable to attend.

Please Forward Reply Slip To:

S.U.C.C.E.S.S. Foundation
28 West Pender Street, Vancouver, BC, V6B 1R6
Attn.: Zoe Wong

Email to: zoe.wong@success.bc.ca
By Fax: 604-408-7252
By Phone: 604-408-7274 ext. 1076

OOP FOI PREM:EX

From: McLaren, Chris PREM:EX
Sent: February 13, 2018 12:43 PM
To: 'Queenie Choo'
Subject: 697769 ACCEPTED Re: Follow up to SUCCESS Gala Invitation to Premier Horgan
Attachments: Invitation 2018 Gala - Premier qc.pdf

Good afternoon,

Thank you for the letter attached inviting Premier John Horgan to be the guest of honour and deliver greetings at the 2018 Bridge to S.U.C.C.E.S.S. Gala on Saturday, March 10 in Vancouver.

We are pleased to confirm that the Premier is able to attend.

Please provide any further information required for the Premier's attendance.

We appreciate your kind invitation.

Warm regards,



Chris McLaren, Scheduling Officer

Office of the Premier

☎ 250-387-1806

From: Queenie Choo [mailto:queenie.choo@success.bc.ca]
Sent: Tuesday, February 13, 2018 10:00 AM
To: McLaren, Chris PREM:EX
Cc: Winnie Tam
Subject: RE: Follow up to SUCCESS Gala Invitation to Premier Horgan

Hi Chris,

We hope you will be able to expedite the congratulatory message by the Premier as we need to send it to the production company for processing. Also, please confirm Premier's attendance to our 2018 Bridge to SUCCESS Gala if possible as we need to make arrangement for the seating plan.

Many thanks.

Queenie Choo, RN, B.ScN, MN, CHE
Chief Executive Officer
S.U.C.C.E.S.S.
28 West Pender Street
Vancouver, B.C. V6B 1R6
C: 604.374.8624
B: 604.408.7272
F: 604.408.7234



Email: queenie.choo@success.bc.ca

From: McLaren, Chris PREM:EX [<mailto:Chris.McLaren@gov.bc.ca>]
Sent: Monday, January 22, 2018 8:55 AM
To: Queenie Choo <queenie.choo@success.bc.ca>
Subject: RE: Follow up to SUCCESS Gala Invitation to Premier Horgan

Good morning,

Thank you for the kind invitation to Premier John Horgan to attend the SUCCESS Gala event on March 10 and provide a video and congratulatory message.

I want to acknowledge that this invite has been received by the scheduling branch.

We will be in touch at our earliest convenience regarding this invite and request for the Premier.

Kind regards,



Chris McLaren, Scheduling Officer
Office of the Premier
☎ 250-387-1806

From: Queenie Choo [<mailto:queenie.choo@success.bc.ca>]
Sent: Saturday, January 20, 2018 12:14 PM
To: McLaren, Chris PREM:EX
Cc: Timothy Hsia; Brandon Hui; Sunny Leung; Donnie Wing; Walter Soo
Subject: Follow up to SUCCESS Gala Invitation to Premier Horgan

Hello Chris,

My name is Queenie Choo, CEO of SUCCESS and SUCCESS Foundation. Back in Dec 2017 (see attached) we have extended our invitation to Premier Horgan for our annual Gala, one of our signature fundraising events and generally attracts over 700 people from the community.

As this is our 40th anniversary of our SUCCESS Gala, we also would like to have short congratulatory video from Premier Horgan so that we can air it at the event.

I had sent in my request to Jony Li previously and I was referred to follow up with you.

We sincerely hope Premier Horgan will attend our 40th anniversary of Gala (March 10) and provide us with a congratulatory message in writing (this will be published in our Gala booklet) and a short video (to be aired at the Gala).

I can be contacted at 604.374.8624 or email at queenie.choo@success.bc.ca

Looking forward to hearing from you.

Best, Queenie



S.U.C.C.E.S.S.

Head Office: 28 West Pender St, Vancouver, B.C. V6B 1R6 Tel: 604.684.1628 Fax: 604.408.7236

Honorary Patron

The Honourable Judith Guichon, OBC

Lieutenant Governor of British Columbia

Patron: Daniel T.T. Chan, B.Sc. and Maggie Ip, M.Ed., LL.D. (hon.)

December 5, 2017

The Honourable John Horgan, M.L.A.
Premier of British Columbia
Premier's Office in Vancouver
Suite 740, 999 Canada Place
Vancouver, BC V6C 3E1

Dear Premier:

RE: Invitation to attend *Bridge to S.U.C.C.E.S.S. Gala* on March 10, 2018

It gives me great pleasure to invite you as our **Guest of Honor** at our 2018 Bridge to S.U.C.C.E.S.S. Gala, taking place on Saturday, March 10, 2018 at the Western Bayshore Vancouver Hotel.

Each year, over 800 like-minded philanthropists, community leaders, sponsors, and volunteers across all fields gather together for an evening of networking, fine dining, and entertainment. In the process, S.U.C.C.E.S.S. Foundation also hopes to raise \$500,000 to provide funding to important S.U.C.C.E.S.S. social services and programs benefiting the areas of youth leadership, multicultural early childhood development, Chinese help lines, and senior care.

This year marks the 40th anniversary of the gala. Throughout these years, S.U.C.C.E.S.S. has touched the lives of countless clients, each of whom have counted on S.U.C.C.E.S.S. to guide them through their Canadian experience. As we celebrate the gala's achievements over the past four decades, we respectfully request your attendance as well as assistance in the following:

- To deliver a 3 – 5 minutes personal greeting at the gala on behalf of the Government of Canada; and
- To provide a written greeting and photograph (by Jan 27) that will appear in our gala program.

Thank you once again for considering my request, and on behalf of our Board of Directors, we look forward to celebrating our achievement with you. If you have any questions, please don't hesitate to contact Sunny Leung, Chief Development Officer, at 604-408-7251 (sunny.leung@success.bc.ca).

Yours sincerely,

Queenie Choo,
Chief Executive Officer
SUCCESS and SUCCESS Foundation

For other service locations, please visit: www.success.bc.ca

Email: info@success.bc.ca

Please reply to:

☐

☐ Head Office



OOP FOI PREM:EX

From: Kingston, Charlotte PREM:EX
Sent: September 19, 2018 7:10 PM
To: Aaron, Sage PREM:EX; Holmwood, Jen PREM:EX
Subject: Fwd: Sept 22 SUCCESS/ACSHN event - media
Attachments: 2018-09-22 Premier Horgan MLC Visit news release_Eng v3.docx

See below, and let me know how you want to proceed.

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: Winnie Tam <winnie.tam@success.bc.ca>
Date: 2018-09-19 5:58 PM (GMT-08:00)
To: "Kingston, Charlotte PREM:EX" <Charlotte.Kingston@gov.bc.ca>
Cc: "Banfield, Elena GCPE:EX" <Elena.Banfield@gov.bc.ca>, Chantelle Lui <chantelle.lui@success.bc.ca>
Subject: RE: Sept 22 SUCCESS/ACSHN event - media

Hello Charlotte,

Attached please find a draft of the news release on the Premier's visit. We're wondering if your office would like to provide a quote from the Premier and also a media contact? Once the content is finalized, we will produce a Chinese version.

Thank you and regards,
Winnie

From: Kingston, Charlotte PREM:EX [mailto:Charlotte.Kingston@gov.bc.ca]
Sent: September 18, 2018 3:50 PM
To: Winnie Tam <winnie.tam@success.bc.ca>
Cc: Banfield, Elena GCPE:EX <Elena.Banfield@gov.bc.ca>; Chantelle Lui <chantelle.lui@success.bc.ca>
Subject: RE: Sept 22 SUCCESS/ACSHN event - media

Hi Winnie,

Our team would like to do a very specific Media Advisory letting media know that they can join the Premier for his tour, but it is images only, no interviews or scrum. We'd like to send that out, but we are totally comfortable with SUCCESS preparing news releases following the visit.

We would normally send out the media advisory on Friday, but we could try to push it to Thursday if you think that is preferable.

Winnie, our digital storytelling team would like to connect about photos and profiling a resident or family member. Can I put Herman in touch with you?

Thanks,
Charlotte

From: Winnie Tam [<mailto:winnie.tam@success.bc.ca>]
Sent: Tuesday, September 18, 2018 10:42 AM
To: Kingston, Charlotte PREM:EX <Charlotte.Kingston@gov.bc.ca>
Cc: Banfield, Elena GCPE:EX <Elena.Banfield@gov.bc.ca>; Chantelle Lui <chantelle.lui@success.bc.ca>
Subject: Sept 22 SUCCESS/ACSHN event - media

Hi Charlotte,

I wanted to follow up and connect with you about inviting media to attend the tour portion of the Premier's visit on the 22nd. Are there any templates that you would like us to follow for this invitation? If not, we're happy to draft one and send it for your review. I think it would be great if it can be sent tomorrow afternoon. Would you like us to send it on our end?

We're also happy to prepare news releases (English & Chinese) to media following the Premier's visit on Saturday. Please let us know what you think.

Thanks!
Winnie

Winnie Tam
Director, Strategic Communications & Marketing
T 604-408-7230 F 604-408-7236
C 604-763-1937 E winnie.tam@success.bc.ca



S.U.C.C.E.S.S.
28 West Pender Street | Vancouver BC | V6B 1R6 | www.success.bc.ca
Celebrating 45 years of success: 1973-2018

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S.U.C.C.E.S.S.

NEWS RELEASE

FOR IMMEDIATE RELEASE

Premier Horgan visits S.U.C.C.E.S.S.'s culturally appropriate seniors care programs in Vancouver

September 22, 2018 – Vancouver, BC – Premier John Horgan, Minister George Chow and members of the Chinese-Canadian Community Advisory Committee (CCCAC) toured the S.U.C.C.E.S.S. Simon K.Y. Lee Seniors Care Home and assisted living facility S.U.C.C.E.S.S. Harmony House in Vancouver today.

Commented [WT1]: Will update attendee list as needed.

Led by S.U.C.C.E.S.S., the tour gave attendees an overview of the culturally appropriate care and services provided by the non-profit organization to seniors in different stages of aging. Culturally appropriate care recognizes the backgrounds of seniors and respects their wishes and needs. It includes, among other things, access to familiar language, food, celebratory events and recreational activities. The visit was prompted by a letter sent to the Premier's office by the Asian Canadian Seniors Health Network (ACSHN), highlighting the needs of East Asian seniors in Metro Vancouver.

"Quote from Premier"

"We're honoured to have Premier Horgan, Minister Chow and the Chinese-Canadian Community Advisory Committee visit our seniors care programs so that we can showcase the importance of culturally appropriate care to seniors' health and well-being," said Queenie Choo, CEO of S.U.C.C.E.S.S. and co-chair of ACSHN. "We thank the provincial government for their attention to this issue, and look forward to working together to address the growing needs of our seniors population."

Commented [WT2]: Will update as appropriate

Following the tour, Premier Horgan, Minister Chow and members of CCCAC and ACSHN engaged in a roundtable discussion.

For photos of the tour, visit XXX.

About S.U.C.C.E.S.S.

Established in 1973, S.U.C.C.E.S.S. is one of the largest not-for-profit social service agencies in British Columbia. It provides comprehensive services in settlement, language training, employment, family and youth counselling, business and economic development, seniors care, housing and community development.



S.U.C.C.E.S.S.

The S.U.C.C.E.S.S. Simon K.Y. Lee Seniors Care Home is a 114-bed facility for cognitively impaired seniors and residents with complex care needs. Seniors at the S.U.C.C.E.S.S. Harmony House, located next to the care home, live in their own self-contained units with bathroom, kitchen and bedroom, and receive regular hospitality and personal care services. For more details, please visit www.success.bc.ca.

About the Asian Canadian Seniors Health Network

The Asian Canadian Seniors Health Network (ACSHN) is an alliance that represents more than 75,000 seniors in the Chinese-Canadian, Japanese-Canadian, Indo-Canadian, Filipino-Canadian, South-Asian-Canadian, Vietnamese-Canadian, Korean-Canadian and other Asian Canadian communities of British Columbia.

Member organizations of ACSHN include Asian Canadian and Asian Migration Studies at UBC; National Association of Japanese Canadians; Nikkei Seniors Health Care and Housing Society; Progressive Intercultural Community Services (PICS) Society; and S.U.C.C.E.S.S.

-30-

Contact:

Winnie Tam
Director, Strategic Communications & Marketing
S.U.C.C.E.S.S.
Tel: 604-408-7230
Cell: 604-763-1937
winnie.tam@success.bc.ca

Commented [WT3]: Charlotte – please advise if you would like to add a contact

OOP FOI PREM:EX

From: Queenie Choo <queenie.choo@success.bc.ca>
Sent: February 25, 2018 2:28 PM
To: Oreck, Mira PREM:EX
Subject: RE: Lunar New Year thank you

I will definitely notify you as it is closer to the date of next CNY celebration. Have a nice day!

Best,
Queenie Choo
CEO
S.U.C.C.E.S.S. & S.U.C.C.E.S.S. Foundation

From: Oreck, Mira PREM:EX [mailto:Mira.Oreck@gov.bc.ca]
Sent: Sunday, February 25, 2018 2:26 PM
To: Queenie Choo <queenie.choo@success.bc.ca>
Subject: RE: Lunar New Year thank you

Hi Queenie,

It was wonderful to celebrate Lunar New Year together. Thank you for joining us. Please do let us know if there are others from SUCCESS we should include next year.

All the best,
Mira

From: Queenie Choo [mailto:queenie.choo@success.bc.ca]
Sent: Sunday, February 25, 2018 2:13 PM
To: Oreck, Mira PREM:EX
Subject: RE: Lunar New Year thank you

Hello Mira,
Thank you for Premier Horgan's invitation to the CNY celebration. It is nice to see cultural diversity and inclusion is supported.

Best,
Queenie Choo
CEO
S.U.C.C.E.S.S. & S.U.C.C.E.S.S. Foundation

From: Oreck, Mira PREM:EX [mailto:Mira.Oreck@gov.bc.ca]
Sent: Sunday, February 25, 2018 1:52 PM
To: Oreck, Mira PREM:EX <Mira.Oreck@gov.bc.ca>
Cc: Loubert, Danny PREM:EX <Danny.Loubert@gov.bc.ca>
Subject: Lunar New Year thank you

Good afternoon,

On behalf of Premier John Horgan, I would like to thank you for joining us to celebrate Lunar New Year.

We'd like to extend a special thank you to GOH Ballet and the Vancouver Police Department's Lion Dance Team for such fantastic performances. Please find attached a personal thank you note from the Premier along with [photos from the events at this link.](#)

We look forward to connecting with you in the coming months and to creating new opportunities to work together. If you would like to suggest the names of additional community leaders to include in future invitations of this nature please email my colleague Danny Loubert (cc'd) with full names and email addresses.

All the best,
Mira

Mira Oreck, Director of Stakeholder Relations
Office of the Premier
#740 – 999 Canada Place
Vancouver, BC
604 839 1967

From: [Dixon, Olivia](#) PREM:EX
To: [Sienna Wong](#)
Subject: RE: Sept 22 SUCCESS/ACSHN event
Date: September 13, 2018 8:54:00 AM

Hi Sienna,

Charlotte is currently available for both of these times. Lets try for today at 10AM - 12PM.

Do you know if they are wanting to meet in person, or if this will be via phone call? Currently Charlotte is up at UBCM in Whistler.

Warmest regards,

Olivia Dixon | Administrative Assistant
Vancouver Cabinet Office | Office of the Premier
P: 604-775-1600 | M: 604-818-1484
E: Olivia.Dixon@gov.bc.ca

-----Original Message-----

From: Sienna Wong [<mailto:Sienna@success.bc.ca>]
Sent: September 12, 2018 4:30 PM
To: Kingston, Charlotte PREM:EX <Charlotte.Kingston@gov.bc.ca>; Dixon, Olivia PREM:EX <Olivia.Dixon@gov.bc.ca>
Subject: RE: Sept 22 SUCCESS/ACSHN event

Hi Olivia,

Queenie's availabilities are:

Sept 13: 10am - 12pm
Sept 14: 2 - 3:30 pm

Regards,
Sienna

-----Original Message-----

From: Kingston, Charlotte PREM:EX <Charlotte.Kingston@gov.bc.ca>
Sent: Wednesday, September 12, 2018 4:17 PM
To: Sienna Wong <Sienna@success.bc.ca>; Dixon, Olivia PREM:EX <Olivia.Dixon@gov.bc.ca>
Subject: RE: Sept 22 SUCCESS/ACSHN event

Hi Sienna and Olivia,

Could the two of you please connect to schedule a meeting for Queenie and I tomorrow or Friday (if possible)? I suspect we need 45 minutes. Sienna, if this week does not work for Queenie, early next week is also a possibility.

Thank you for your assistance.
-Charlotte

-----Original Message-----

From: Kingston, Charlotte PREM:EX
Sent: Wednesday, September 12, 2018 4:14 PM

To: 'Queenie Choo' <queenie.choo@success.bc.ca>
Subject: RE: Sept 22 SUCCESS/ACSHN event

Hi Queenie,

My apologies, today won't work for me as I am in meetings for the rest of the afternoon. I will reach out to your assistant to see if there is a time tomorrow or Friday that works for you.

-----Original Message-----

From: Queenie Choo [mailto:queenie.choo@success.bc.ca]
Sent: Wednesday, September 12, 2018 2:23 PM
To: Kingston, Charlotte PREM:EX <Charlotte.Kingston@gov.bc.ca>
Subject: Re: Sept 22 SUCCESS/ACSHN event

Can we chat at 3 pm?

Best

Queenie Choo RN BScN MN HCapt(N)
CEO S.U.C.C.E.S.S.

> On Sep 12, 2018, at 1:53 PM, Kingston, Charlotte PREM:EX <Charlotte.Kingston@gov.bc.ca> wrote:
>
> Queenie, when you have a moment, I'd love to discuss the plan for the roundtable itself.
>
> Usually we would work with the host to plan questions, some of which we usually circulate to the other participants so they are able to think through their remarks in advance. Is there someone on your team I can work with to put together this component of the visit?
>
> Thanks,
> Charlotte
>

> -----Original Message-----

> From: Queenie Choo [mailto:queenie.choo@success.bc.ca]
> Sent: Wednesday, September 12, 2018 12:41 PM
> To: Kingston, Charlotte PREM:EX <Charlotte.Kingston@gov.bc.ca>
> Cc: Banfield, Elena GCPE:EX <Elena.Banfield@gov.bc.ca>; Winnie Tam <winnie.tam@success.bc.ca>; Sinder Kaur <sinderk@success.bc.ca>; Sienna Wong <Sienna@success.bc.ca>
> Subject: Re: Sept 22 SUCCESS/ACSHN event
>

> Hi Elena,
> Please contact Sinder Kaur for parking and site visit.
> Sinder is in this email loop. Please connect. Please feel free to contact me if you have any questions.
>

> Best

> Queenie Choo RN BScN MN HCapt(N)
> CEO S.U.C.C.E.S.S.
>

>> On Sep 12, 2018, at 12:39 PM, Kingston, Charlotte PREM:EX <Charlotte.Kingston@gov.bc.ca> wrote:
>>

>> Hi Queenie and team,

>>

>> Connecting you here with Elena Banfield, who is the events coordinator for this visit. If you could please point Elena to the right person to connect with on your team, she will be in touch to coordinate a site visit, parking, etc
>>

>> Thanks,
>> Charlotte
>>

>>

>>

>> -----

>>

>> Good afternoon everyone,

>>

>> We are looking forward to seeing committee members at the upcoming meeting of the Premier's Chinese Canadian Community Advisory Committee (CCCAC) in Victoria on September 27.

>>

>> On Saturday, September 22nd Premier Horgan and Minister Chow will be visiting SUCCESS Vancouver Chinatown to tour the seniors facilities and engage in a roundtable discussion with members of the Asian Canadian Seniors Health Network (ACSHN).

>>

>> CCCAC member Queenie Choo brought forward the issue of culturally sensitive seniors care for the committee's consideration, and this visit will be an opportunity for the Premier and Minister Chow to really dig into the issue and to hear from representatives of the Asian Canadian Seniors Health Network (ACSHN). As such, we'd like to invite any interested CCCAC members to join Premier Horgan, Minister Chow and Queenie for this visit and discussion.

>>

>> The itinerary for the visit is as follows:

>>

>> * When: Saturday, September 22 from 11:30am-1:45pm

>> * Where: SUCCESS Vancouver Chinatown, 555 Carrall Street, Vancouver

>> * Schedule:

>> * 11:30-12:10 Tour of SUCCESS seniors facilities

>> * 12:10-12:55 Working lunch

>> * 12:55-1:45 Roundtable discussion with ACSHN

>>

>> If you plan to attend, please RSVP to eventRSVP@gov.bc.ca <<mailto:eventRSVP@gov.bc.ca>> by next Monday, September 17 at 5:00pm

>>

>> You are welcome to attend the full event, or to only the roundtable if that is more suitable for your schedule. For those who are unable to attend, we will be sure to create the opportunity to report back to the full committee on the event at an upcoming CCCAC meeting. If you have any questions, please feel free to let me know.

>>

>> Thanks,

>> Charlotte

>>

>>

>> Charlotte Kingston,

>> Manager of Stakeholder Relations

>> Office of the Premier

>> Mobile: 604-816-7207

>>

>>

>> This message and its contents are confidential. If you received this message in error, do not distribute, use or rely upon it. Instead, please inform the sender and then delete it. Thank you.

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This message and its contents are confidential. If you received this message in error, do not distribute, use or rely upon it. Instead, please inform the sender and then delete it. Thank you.

From: OfficeofthePremier, Office PREM:EX
Sent: Wednesday, December 6, 2017 9:06 AM
To: Ahlers, Sonja PREM:EX
Subject: FW: Invitation to 2018 SUCCESS Gala

Heya,

There's a greeting request in this one as well as a request for attendance. Due Jan 27th.

From: Queenie Choo [mailto:queenie.choo@success.bc.ca]
Sent: Tuesday, December 5, 2017 5:29 PM
To: OfficeofthePremier, Office PREM:EX
Cc: Sunny Leung
Subject: Invitation to 2018 SUCCESS Gala

Dear Premier,

It was my pleasure to meet with you at the unveiling of the monument to commemorate the Canadian Chinese History in Victoria Chinatown.

On March 10, 2018, it will mark our 40th anniversary of SUCCESS Gala which is one of the largest fundraisers in BC. We would like to cordially invite you to attend our gala and be our premier to kick off our 40th anniversary celebration at the event.

We look forward to your favourable response.

Queenie Choo, RN, B.ScN, MN, CHE
Chief Executive Officer
S.U.C.C.E.S.S.
28 West Pender Street
Vancouver, B.C. V6B 1R6
C: 604.374.8624
B: 604.408.7272
F: 604.408.7234

Email: queenie.choo@success.bc.ca
Website: www.success.bc.ca

From: Ahlers, Sonja PREM:EX On Behalf Of OfficeofthePremier, Office PREM:EX
Sent: Thursday, January 25, 2018 5:38 PM
To: 'queenie.choo@success.bc.ca'
Subject: FW: Greeting Letter from Premier Horgan

Dear Queenie

Please find the greetings letter request from Premier Horgan for the S.U.C.C.E.S.S. 40th anniversary gala. We wish you all a wonderful and successful gala event!

Office of the Premier

From: Queenie Choo [mailto:queenie.choo@success.bc.ca]
Sent: Tuesday, February 13, 2018 1:27 PM
To: Ahlers, Sonja PREM:EX
Subject: RE: Greetings letter from Premier - take 2

Hi Sonja,

Yes we did receive the greeting letter from Premier Horgan. Thank you.

As it is our 40th Gala Anniversary, we would like to ask our Premier along with other significant people from the 3 levels of government to send their congratulatory video message (

Thank you so much and have a nice day!

Queenie Choo, RN, B.ScN, MN, CHE
Chief Executive Officer



A MESSAGE FROM PREMIER JOHN HORGAN

As Premier of the Province of British Columbia, I am pleased to welcome everyone to the *Bridge to S.U.C.C.E.S.S. Gala* at the Grand Ballroom of the Western Bayshore Vancouver.

Congratulations on this landmark 40th anniversary gala! The S.U.C.C.E.S.S. Foundation is one of the largest social service agencies in British Columbia, providing a staggering list of services to our communities. For decades now, the Foundation has provided exemplary services – from immigration settlement and integration services to employment training and counselling and healthcare programs – the Foundation has positively impacted the lives of thousands.

British Columbians are proud of our welcoming reputation and it is because of Foundations like S.U.C.C.E.S.S. that we are seen in this regard. I would like to extend my gratitude for the incredible work that makes S.U.C.C.E.S.S. the Foundation that it is. For everyone involved – you are doing a great service for the betterment of our communities and I thank you wholeheartedly. I would also like to acknowledge the guests in attendance for supporting and celebrating the work of the Foundation – your generosity is making a significant difference in our province.

Please have a wonderful fundraising gala tonight! You have every reason to celebrate and I wish you every success in meeting your fundraising goals.


HONOURABLE JOHN HORGAN
PREMIER OF BRITISH COLUMBIA

From: Sienna Wong [mailto:Sienna@success.bc.ca] On Behalf Of Queenie Choo
Sent: Wednesday, April 25, 2018 5:45 PM
To: OfficeofthePremier, Office PREM:EX
Cc: Queenie Choo
Subject: A Call for Increased Resources for Culturally Sensitive Seniors Care in Metro Vancouver

Dear Premier Horgan,

On behalf of the Asian Canadian Seniors Health Network (ACSHN), we submit the attached letter for your perusal.

Regards,

Queenie Choo
Chief Executive Officer
T 604-408-7272 F 604-408-7234
E queenie.choo@success.bc.ca

S.U.C.C.E.S.S.
28 West Pender Street | Vancouver BC | V6B 1R6 | www.success.bc.ca

Bridging people to success



HIGHLIGHTS from Gaps in Facility Care for East Asian Cultural Groups in Selected GVRD Communities: A Geographic Information Systems and Focus Group Report

BACKGROUND

The "Gaps in Facility Care for East Asian Cultural Groups in Selected GVRD Communities" study was commissioned by S.U.C.C.E.S.S. and completed by the Gerontology Research Centre at Simon Fraser University in January 2017.

S.U.C.C.E.S.S. is one of the largest social service agencies in British Columbia, serving more than 61,000 unique clients – including immigrants, refugees, youth and seniors – annually.

The S.U.C.C.E.S.S. Multi-Level Care (MLC) Society operates two assisted living facilities (located in Vancouver and Richmond), two adult day programs (in Vancouver and Richmond), and a 114-bed residential care facility in Vancouver's Chinatown. All services and programs are culturally sensitive, serving mainly East Asian seniors. A total of **364** seniors receive care and/or services through the Society each year.

GEOGRAPHIC SCOPE AND DEFINITIONS

The study focused on the utilization of residential care and assisted living by seniors in **Burnaby, Coquitlam, Port Coquitlam, Port Moody, Richmond, Surrey, Vancouver and White Rock**. In this study, East Asian is defined as **Chinese, Japanese, Korean and Filipino**. (South Asians were not included due to different cultural service needs.)

KEY FINDINGS

- About **one-quarter** of older persons living in the studied municipalities are East Asian, and this population is growing rapidly.
- East Asian seniors aged 65+ comprise **23%** of residents living in residential care and **24%** of residents living in assisted living facilities.
- There is a gap in residential care and assisted living beds for East Asian seniors, particularly for those aged 75+. The bed occupancy rate by East Asians aged 75+ is **7.9%**, compared to **9.4%** for non-East Asian seniors.
- East Asian seniors have a **strong preference** for residential care and assisted living housing that provides **culturally relevant** services.
- Approximately **28%** of East Asians in residential care and assisted living facilities **do not live in facilities that offer culturally tailored programs**.
- Despite high concentrations of East Asian seniors in **Richmond, South Burnaby and the Tri-Cities**, there are very **few beds per capita** in facilities with East Asian cultural programs.
- East Asian seniors are **more likely** than non-East Asians to have to **relocate beyond their local neighbourhood** for residential care and assisted living.
- Of the **111** residential care and assisted living facilities surveyed, **only 36%** reported offering culturally tailored programs for their East Asian residents.
- Since housing and care options that cater to East Asian seniors are limited, they are in **high demand with long waitlists**.

"The city of Vancouver needs more Chinese-speaking services. Because the Chinese nursing home has a Chinese way of doing things, the culture, will give us peace of mind. For instance, we can live in an English nursing home, but because we are so culturally different we would feel like we'll never be at home. If we're in a Chinese nursing home, it'll feel like we're always with home, with friends." – A focus group participant





S.U.C.C.E.S.S.

Head Office: 28 West Pender St, Vancouver, B.C. V6B 1R6 Tel: 604.684.1628 Fax: 604.408.7236

Honorary Patron

The Honourable Judith Guichon, OBC
Lieutenant Governor of British Columbia

Patron: Daniel T.T. Chan, B.Sc. and Maggie Ip, M.Ed., LL.D. (hon.)

April 16, 2018

The Honourable John Horgan
Premier of British Columbia
PO Box 9041 Stn Prov Govt
Victoria, BC V8W 9E1

Dear Premier Horgan:

Re: A Call for Increased Resources for Culturally Sensitive Seniors Care in Metro Vancouver

I am honoured to write to you and share the enclosed document with you and members of your Cabinet regarding gaps in facility care for East Asian seniors in Metro Vancouver.

As CEO of S.U.C.C.E.S.S. and co-chair of the Asian Canadian Seniors Health Network (ACSHN), an alliance that represents more than 75,000 seniors in the Chinese-Canadian, Japanese-Canadian, Indo-Canadian, Filipino-Canadian, South-Asian-Canadian, Vietnamese-Canadian, Korean-Canadian and other Asian Canadian communities of British Columbia, I bear witness to the urgent health needs of Asian-Canadian seniors and the extraordinary benefits that culturally sensitive care brings every day..

In January 2017, the Gerontology Research Centre at Simon Fraser University completed a study commissioned by S.U.C.C.E.S.S., titled "Gaps in Facility Care for East Asian Cultural Groups in Selected GVRD Communities." Among the study's findings were:

- About one-quarter of older persons living in Burnaby, Coquitlam, Port Coquitlam, Port Moody, Richmond, Surrey, Vancouver and White Rock are East Asian (72,181 of 286,211) and this population is growing rapidly.
- There are gaps in residential and assisted living beds for East Asian seniors, particularly for those aged 75+.
- East Asian seniors have a strong preference for residential care and assisted living housing that provides culturally relevant services. Currently, 28% of East Asian seniors living in these facilities do not live in ones that offer culturally relevant programs and services.

Please refer to the enclosed one-page summary for more highlights.

Page 1 of 3

For other service locations, please visit: www.success.bc.ca

Email: info@success.bc.ca

Please reply to:

☐

Head Office





S.U.C.C.E.S.S.

ACSHN believes that employing a “campus of care” model is key to meeting our seniors’ needs while saving money for our health-care system. The approach is based on the principle that seniors can access and receive care that recognizes their backgrounds, and respects their needs and wishes. It builds on a wellness model that requires culturally specific care – including, among other things, familiar language, food and celebratory events.

Also part of the model is the belief that seniors should age in the right place – whether it be in their own home, in an assisted living or a care facility, as determined by the individual’s needs and wishes at that particular moment in their aging process. This type of staged, culturally sensitive and individualized care has an enormous impact on not only the seniors, but also on their families, caregivers and the health-care system as a whole. These positive impacts include:

- Reduced strain on the health-care system (e.g. reduction in inappropriate use of emergency departments and hospital beds);
- Increased support for family caregivers, who must often take time off work to provide care or who cannot provide the necessary care due to work demands, and/or experience burnout;
- Appropriate length of residency at assisted living facilities for seniors with functional decline or who have been discharged from hospital (rather than inappropriate durations of stay determined by waitlists and the availability of beds);
- Reduced emotional hardship for seniors moving to residential care;
- Seamless transition for seniors as they journey from home to assisted living and to residential care, with shorter wait times, fewer disruptions and increased predictability and efficiency in planning.

With strong support from the provincial government and health authorities, S.U.C.C.E.S.S. operates two assisted living facilities in Richmond and Vancouver, two adult day programs in Richmond and Vancouver, and a 114-bed seniors care home in Vancouver’s Chinatown. And while the recent injection of resources for care aids from the Vancouver Coastal Health Authority was most welcome, it is still not enough to adequately address the growing needs of East Asian seniors in our communities. As shown by the SFU study, gaps in assisted and complex care are expected to continue across all health authorities, resulting in increased financial strain on the health-care system.

We urge the Government to invest in the creation of new beds and in improved staging of care in existing culturally sensitive centres to help alleviate these urgent demands. **In particular, we ask that 200 new residential care beds be designated for culturally sensitive care, and that additional resources be allocated to support the complex health needs of seniors already living in assisted living facilities.** In particular, the coming development of St. Paul’s Hospital in Vancouver’s False Creek near the traditional neighbourhoods of the Chinese-Canadian and Japanese-Canadian communities in Chinatown and Powell



S.U.C.C.E.S.S.

Street, as well as the removal of the Georgia and Dunsmuir viaducts, offers a historic opportunity to build upon the existing concentration of Asian-Canadian seniors care in those neighbourhoods and create a world-class "campus of care" that can be integrated with the new Centre for Healthy Aging research facility at St. Paul's Hospital.

S.U.C.C.E.S.S.'s long history of providing culturally sensitive seniors care in the region shows that we have the knowledge and experience to partner with the Government to build a model of care that generates efficiencies and can be sustained in the long term. We look forward to working with you and your Government to bring the culturally specific needs of Asian-Canadian seniors to light and help them gain access to care that is both beneficial for their well-being and for our health-care system.

We would be honoured to meet with you to further discuss our proposal. Please contact me at 604-408-7272 or queenie.choo@success.bc.ca at any time. Thank you for your consideration.

Sincerely,

Queenie Choo
Chief Executive Officer, S.U.C.C.E.S.S.
Co-Chair, Asian Canadian Seniors Health Network

Member organizations of ACSHN:

- Asian Canadian and Asian Migration Studies at UBC
- National Association of Japanese Canadians
- Nikkei Seniors Health Care and Housing Society
- Progressive Intercultural Community Services (PICS) Society
- S.U.C.C.E.S.S.

cc:

Honourable Adrian Dix
Honourable Melanie Mark
Honourable David Eby
Honourable Katrine Conroy
Honourable Katrina Chen
Honourable Rob Fleming
Honourable Carole James
Honourable Lisa Beare

Honourable Bruce Ralston
Honourable George Chow
Honourable Harry Bains
Honourable Judy Darcy
Honourable Selina Robinson
Honourable Mike Farnworth
Honourable Shane Simpson

From: Sienna Wong [mailto:Sienna@success.bc.ca] On Behalf Of Queenie Choo
Sent: Thursday, June 21, 2018 11:07 AM
To: OfficeofthePremier, Office PREM:EX
Cc: Queenie Choo
Subject: Invitation to 2018 Walk with the Dragon on July 15th

Dear Premier Horgan,

On behalf of Queenie Choo, CEO of S.U.C.C.E.S.S. and S.U.C.C.E.S.S. Foundation, I'm pleased to forward the attached invitation for your kind consideration.

We look forward to your favorable reply. Thank you.

Regards,
Sienna

Sienna Wong
Office Manager, Administration
S.U.C.C.E.S.S.
28 West Pender Street, Vancouver, BC V6B 1R6
Tel: 604-408-7274 ext 3135 | Fax: 604-408-7234
Website: www.success.bc.ca



June 20, 2018

The Honourable John Horgan, M.L.A.
Premier of British Columbia
Premier's Office in Vancouver
Suite 740, 999 Canada Place
Vancouver, BC V6C 3E1

Dear Premier Horgan

RE: INVITATION – 2018 Walk with the Dragon on Sunday, July 15, from 8:30 am – 12:30 pm

On behalf of S.U.C.C.E.S.S. Foundation, it is our pleasure to invite you as our **Officiating Guest** to the upcoming Walk with the Dragon event held at Stanley Park's Lumbermen's Arch.

Over the course of its 30-year history, Walk with the Dragon has grown to become one of B.C.'s largest and most anticipated family and scenic walk festivals. Every year, over 300 teams totaling to 6,000 people join together in Stanley Park for a 3-km or 7-km walk around the beautiful Stanley Park Seawall. This meaningful and fun-filled event will also feature festivities including games, multicultural performances, kid-zone, and many more exciting activities.

Founded in 1973, S.U.C.C.E.S.S. provides a place for people in all stages of their Canadian experience to find the support they need in order to fully integrate their life in Canada. This year, we hope to raise \$406,000 for our programs to bridge the gaps of services in seniors, women, youth, and families.

Your presence and participation would be greatly appreciated and will certainly enhance this meaningful event. Arrival information and program details will be forwarded upon your favourable reply. Please kindly fill out the enclosed form and RSVP to M.K. Yang at mingqi.yang@success.bc.ca or by phone at 604-408-7274 x1073 by **Wednesday July 4th**.

For other inquiries please contact Sunny Leung, Chief Development Officer, at 604-408-7251.

Yours Sincerely,

A handwritten signature in black ink, appearing to read 'Q Choo'.

Queenie Choo, RN MN, HCapt (N)
CEO SUCCESS Foundation

Encl: RSVP form enclosed

S.U.C.C.E.S.S. Social Service Centre – Dr. Dorothy Lam Building
28 West Pender Street, Vancouver, B.C. V6B 1R6 Tel.: 604-408-7228 Fax: 604-408-7252 www.successfoundation.ca



February 19, 2019

Ms. Queenie Choo

s.22

Dear Ms. Choo:

On behalf of the Province of British Columbia (BC), I am pleased to confirm your re-appointment to the Premier's Chinese Canadian Community Advisory Committee (CCCAC) for an additional term of one year, from February 23, 2019 to February 23, 2020, with the option to extend.

As you know, the CCCAC was created to advise government on initiatives of interest and concern to members of the Chinese Canadian community in BC; to recommend strategies to build on BC's economic, social, environmental and cultural connections with China and Chinese communities throughout the world; and to advise on new programs and projects for government consideration to enhance the contributions of the Chinese Canadian community to the province.

Enclosed you will find an Indemnity Form. Please complete this form at your earliest convenience and return a scanned copy by email to: Jason.Gabito@gov.bc.ca or a hard copy to:

Corporate Policy and Planning Branch
Ministry of Tourism, Arts and Culture
PO Box 9806 Stn Prov Govt
Victoria, BC V8W 9W1
Telephone: 778 698-7040
Fax: 250 387-1407

.../2

Office of the
Premier

Web Site:
www.gov.bc.ca

Mailing Address:
PO Box 9041 Stn Prov Govt
Victoria BC V8W 9E1

Location:
Parliament Buildings
Victoria

I greatly appreciate the time and insight you have contributed to the CCCAC over the past year, and your willingness to renew your term. I wish you a productive and enjoyable tenure as a continued member of the CCCAC. I appreciate your willingness to serve our Province in this important capacity.

Sincerely,



John Horgan
Premier

Enclosure

pc: Honourable Bruce Ralston, Minister of Jobs, Trade and Technology

Honourable George Chow, Minister of State for Trade
Ministry of Jobs, Trade and Technology

Mr. Fazil Mihar, Deputy Minister
Ministry of Jobs, Trade and Technology

Ms. Shauna Brouwer, Deputy Minister
Ministry of Tourism, Arts and Culture

Mr. Michael Lord, Assistant Deputy Minister
Management Services Division, Ministry of Jobs, Trade and Technology

Mr. David Curtis, Assistant Deputy Minister
Management Services Division, Ministry of Tourism, Arts and Culture

Ms. Asha Bhat, Executive Lead
Creative and Multiculturalism Division, Ministry of Tourism, Arts and Culture

Mr. Bill Yee, Co-Chair
Premier's Chinese Canadian Community Advisory Committee

Ms. Winnie Lee, Co-Chair
Premier's Chinese Canadian Community Advisory Committee

From: McLaren, Chris PREM:EX
Sent: Tuesday, September 18, 2018 10:34 AM
To: Shiach, Shandi PREM:EX
Cc: Farmer, Susan PREM:EX
Subject: GREETINGS Re: SUCCESS 45th Anniversary INVITATION to Premier

Hi Shandi,
Please prepare greetings for this group's anniversary luncheon.
Thank you,
Chris

From: Kingston, Charlotte PREM:EX
Sent: Monday, September 17, 2018 1:37 PM
To: McLaren, Chris PREM:EX
Subject: FW: SUCCESS 45th Anniversary INVITATION to Premier

Hey Chris,

Can you let me know where this invitation is at?

Queenie Choo let me know that this invite was sent to the Premier's office a little while ago, and I am speaking with her this afternoon about Saturday's roundtable so would like to give her an update (if there is one) ♪

Thanks,
C

From: Queenie Choo [mailto:queenie.choo@success.bc.ca]
Sent: Friday, September 14, 2018 5:39 PM
To: Kingston, Charlotte PREM:EX
Subject: SUCCESS 45th Anniversary INVITATION to Premier

Charlotte, please forward to Premier Horgan for this invitation on Sept 30 and RSVP. Many thanks

Queenie Choo, RN, BScN, MN, HCapt(N)
Chief Executive Officer
T 604-408-7272 F 604-408-7234
E queenie.choo@success.bc.ca

S.U.C.C.E.S.S.
28 West Pender Street | Vancouver BC | V6B 1R6 | www.success.bc.ca
Celebrating 45 years of success: 1973-2018

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YOU'RE INVITED!
S.U.C.C.E.S.S. 45th
anniversary luncheon
SUNDAY, SEPTEMBER 30, 2018

S.U.C.C.E.S.S. is 45! As one of our strongest supporters, you are cordially invited to celebrate with us at a special anniversary luncheon.

We will look back at some of the milestones that have shaped S.U.C.C.E.S.S. in the past 45 years, relive some of the most memorable moments from our *S.U.C.C.E.S.S. on the Hill* event in Ottawa, and enjoy a performance by the Vancouver Symphony Orchestra. Each guest will also receive a copy of our special edition annual report.

Please join us. We look forward to celebrating with you!

WHAT:

A luncheon to celebrate the 45th anniversary of S.U.C.C.E.S.S.

WHERE:

Coast Coal Harbour Hotel by
APA
1180 West Hastings St,
Vancouver

WHO:

Supporters, government and community partners, Board members, Board alumni, members, volunteers and other friends of S.U.C.C.E.S.S.

WHEN:

September 30, 2018
Registration - 11:30 am
Lunch - 12:00-2:00 pm

Note: The S.U.C.C.E.S.S. AGM will take place after the luncheon at the hotel from 2:15-3:15 pm. Everyone is welcome to attend.





Happy 45th Anniversary
S.U.C.C.E.S.S.



As Premier of the Province of British Columbia, it is my great pleasure to congratulate the thriving S.U.C.C.E.S.S. organization on its 45th anniversary and send my warmest greetings to all those gathered for this celebration at the Coast Coal Harbour Hotel by APA in vibrant downtown Vancouver.

S.U.C.C.E.S.S. sets a high bar providing a spectrum of crucial social services in British Columbia. In 2017-18, its members, staff and volunteers carried on a legacy of tireless work in public education, advocacy, community partnership, fundraising, and direct support for deserving people. The past 45 years of dedication, innovation and experience is clearly shown in the wealth of programs now offered through S.U.C.C.E.S.S. offices throughout BC and abroad. As one of the largest non-profit social service organizations in our province, S.U.C.C.E.S.S.'s commitment to diversity and inclusion contributes to a better future for all of us.

Congratulations, again, to everyone at S.U.C.C.E.S.S. on reaching this milestone. The programs and services you provide are a testament to your vision of a world of multicultural harmony and your support for our local communities. I wish you all the best for your continued success, and I hope you have a fabulous luncheon to celebrate this momentous occasion.

HONOURABLE JOHN HORGAN
PREMIER OF BRITISH COLUMBIA



November 13, 2018

Ms. Queenie Choo, CEO
S.U.C.C.E.S.S.
28 West Pender Street
Vancouver, BC V6B 1R6

Dear Ms. Choo:

Thank you for your hospitality during the Mid-Autumn Festival Roundtable in September. I am particularly appreciative of having the opportunity to meet with the residents and families. Those meetings really drove home how important these culturally appropriate facilities are. Our government is always looking for ways to build upon our existing senior care system, and hearing directly from seniors is a great way to understand their perspective on what's working well and what can be improved upon.

Seniors deserve respect and the utmost quality of care. I am very proud of the initiatives our government has undertaken to improve senior care in BC, from our announcement this past summer to purchase new safety and quality of life equipment for those in residential care facilities, to our \$75 million investment to expand respite and adult day programs.

We do, however, understand there is still more to be done. By working with community groups like S.U.C.C.E.S.S., our government is looking to identify and address gaps in service, such as the culturally appropriate housing and care that S.U.C.C.E.S.S. offers at Harmony House and Simon K. Lee Seniors Care Home. Our aging communities deserve to be taken care of in a comfortable and respectful environment, and facilities like yours make a huge difference.

I would also like to thank you for the beautiful gift. The fan is exquisite, and it will serve as a reminder of this wonderful event.

.../2

Office of the
Premier

Web Site:
www.gov.bc.ca

Mailing Address:
PO Box 9041 Stn Prov Govt
Victoria BC V8W 9E1

Location:
Parliament Buildings
Victoria

-2-

Thank you, again. I look forward to meeting with you again soon and wish you all the best.

Sincerely,

A handwritten signature in black ink, reading "John J. Horgan". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

John Horgan
Premier

From: Sienna Wong [Sienna@success.bc.ca] On Behalf Of Queenie Choo
Sent: January 16, 2019 4:03 PM
To: OfficeofthePremier, Office PREM:EX
Cc: Kingston, Charlotte PREM:EX [Charlotte.Kingston@gov.bc.ca]; Banfield, Elena GCPE:EX [Elena.Banfield@gov.bc.ca]; Queenie Choo [queenie.choo@success.bc.ca]
Subject: Invitation to 2019 Bridge to S.U.C.C.E.S.S. Gala on March 16th

Dear Premier Horgan,

On behalf of Queenie Choo, CEO of S.U.C.C.E.S.S. and S.U.C.C.E.S.S. Foundation, I'm pleased to forward the attached invitation for your kind consideration.

We look forward to your favorable reply. Thank you.

Regards,
Sienna

Sienna Wong
Administrative Manager
T 604-408-7274 ext 3135 F 604-408-7234
E sienna@success.bc.ca

S.U.C.C.E.S.S.
28 West Pender St | Vancouver BC | V6B 1R6 | www.success.bc.ca
Celebrating 45 years of success: 1973-2018

This message and its contents are confidential. If you received this message in error, do not distribute, use or rely upon it. Instead, please inform the sender and then delete it. Thank you.

From: Queenie Choo
Sent: Friday, February 15, 2019 1:29 PM
To: Kingston, Charlotte PREM:EX
Cc: Irene Tang ; Mary Kam
Subject: RE: Invitation to join a BC Budget 2019 technical briefing for youth

Hi Charlotte,
Irene Tang will be your contact person who is in charge of the SUCCESS Youth Leadership Millennium Program. Thank you for the invite.

PS. Did you a chance to see if Premier Horgan can attend our gala and a written greeting from him as well? Thank you

Queenie Choo, RN, BScN, MN, HCapt(N)
Chief Executive Officer
T 604-408-7272 F 604-408-7234
E queenie.choo@success.bc.ca

S.U.C.C.E.S.S.
28 West Pender Street | Vancouver BC | V6B 1R6 | www.success.bc.ca
Celebrating 45 years of success: 1973-2018

From: OfficeofthePremier, Office PREM:EX
Sent: February 22, 2019 4:30 PM
To: 'zoe.wong@success.bc.ca'
Cc: Kingston, Charlotte PREM:EX
Subject: Bridge to SUCCESS - Greetings message from Premier

Dear Zoe,

Please find attached Premier Horgan's greetings message for this year's Bridge to SUCCESS Gala.

Thank you for your assistance.

Warm regards,

Correspondence Branch
Office of the Premier

From: Zoe Wong
Sent: February 22, 2019 4:39 PM
To: OfficeofthePremier, Office PREM:EX
Cc: Kingston, Charlotte PREM:EX
Subject: RE: Bridge to SUCCESS - Greetings message from Premier

Dear Charlotte,

Received with thanks.

Best,

Zoe

Zoe Wong
Event Coordinator
T 604-408-7274 ext. 1076 F 604-408-7252

E zoe.wong@success.bc.ca

S.U.C.C.E.S.S. Foundation

28 W. Pender St. | Vancouver BC | V6B 1R6 | www.successfoundation.ca

Bridging people to success



A MESSAGE FROM PREMIER JOHN HORGAN

As Premier of the Province of British Columbia, I am pleased to welcome everyone to the 2019 Bridge to S.U.C.C.E.S.S. Gala at the Westin Bayshore Vancouver.

As one of the largest social service agencies in British Columbia, S.U.C.C.E.S.S. Foundation provides a spectrum of programs for people in our communities. Youth are our greatest asset, and I look forward to the enhanced resources that this year's focus on children and youth will bring. Through advocacy, public education, and by linking deserving people and organizations with direct support, the Foundation continues its legacy of positive impact on the lives of countless people throughout BC and beyond. British Columbians are proud to live in a vibrant and welcoming province, and the tireless efforts of hard-working staff and volunteers at S.U.C.C.E.S.S. not only reflect and strengthen our shared values, but also help secure the benefits of diversity and inclusion for generations to come.

To everyone involved with making S.U.C.C.E.S.S. the remarkable triumph that it is, I thank you for your contributions to the better future we are building together. You have my appreciation and warmest gratitude.

The gala organizers have prepared a wonderful evening of dining and entertainment, and I'm sure tonight will be a memorable celebration for all. Enjoy the festivities!


HONOURABLE JOHN HORGAN
PREMIER OF BRITISH COLUMBIA

From: Sylvia Chan

Sent: October 19, 2018 3:46 PM

To: OfficeofthePremier, Office PREM:EX

Subject: Invitation to the Chinatown Community Remembrance Day Ceremony

Dear Premier Horgan,

We would like to invite you to attend the annual Chinatown Community Remembrance Day Ceremony on November 11, 2018 at the Chinatown Memorial Square. Please see the attached invitation for information on the time, location, and instructions on how to RSVP for the ceremony.

We look forward to seeing you there!

Sincerely,

Sylvia Chan

Community Engagement Program Officer

Family and Community Services

T 604-408-7274 ext.1082 F 604-630-7311

E sylvia.chan@success.bc.ca

S.U.C.C.E.S.S.

38 W. Pender St. | Vancouver BC | V6B 1R6 | www.success.bc.ca

Celebrating 45 years of success: 1973-2018

This message and its contents are confidential. If you received this message in error, do not distribute, use or rely upon it. Instead, please inform the sender and then delete it. Thank you.



October 19, 2018

Premier John Horgan
Premier of British Columbia

Dear Premier Horgan,

Re: Invitation to attend the Chinatown Community Remembrance Day Ceremony

You are cordially invited to attend the annual Chinatown Community Remembrance Day Ceremony, jointly organized by the Chinese Canadian Military Museum Society, Chinese Benevolent Association, Chinese Cultural Centre of Greater Vancouver, Pacific Unit 280 of the Army, Navy and Air Force Veterans in Canada, S.U.C.C.E.S.S., and the Vancouver Chinatown Merchants Association, on **Sunday, November 11, 2018 at 12:30 pm**.

The ceremony provides a meaningful opportunity for the community to commemorate the struggles and sacrifices of Chinese-Canadian military veterans as well as early Chinese pioneers. Significantly, this year marks the 100th anniversary of the end of World War One with official cessation of hostilities on November 11th, 1918, at 1100 hrs. The ceremony will be held at the Chinatown Memorial Square at the northeast corner of Columbia and Keefer streets in Vancouver, following the City of Vancouver's civic ceremony at Victory Square.

If you wish to purchase a poppy wreath for laying at the monument, please place your order directly with the Vancouver Poppy Fund at 604-876-6010, and specify that the wreath is for the Chinatown Ceremony. Orders for customized wreaths with the donor's name must be placed no later than October 26. Regular wreaths with the standard wording "Lest We Forget" may be purchased until November 8. Charges for the wreaths (inclusive of taxes) are as follows:

Wreath size	Cost	Ribbon Fee	Total Cost
14"	\$50	\$15	\$65
20"	\$75	\$15	\$90

If you purchase a wreath, please indicate for it to be delivered to the Chinese Cultural Centre of Greater Vancouver (555 Columbia Street) and we will take care of storing and delivering it to the monument on event day.

Please kindly RSVP your attendance to the ceremony by November 5, 2018 to Irene Tang, S.U.C.C.E.S.S. Family Service Program Manager at 604-408-7274 ext. 2085 or irene.tang@success.bc.ca. We look forward to seeing you.

Sincerely,

Chinese Canadian Military Museum Society
Chinese Benevolent Association
Chinese Cultural Centre of Greater Vancouver
Pacific Unit 280 of the Army, Navy and Air Force Veterans in Canada
S.U.C.C.E.S.S.
Vancouver Chinatown Merchants Association



BRITISH
COLUMBIA

November 13, 2018

Ms. Sinder Kaur
Executive Director of Health Services
S.U.C.C.E.S.S.
28 West Pender Street
Vancouver, BC V6B 1R6

Dear Ms. Kaur:

Thank you for your hospitality during my visit to S.U.C.C.E.S.S. and the roundtable with the Asian Canadian Seniors Health Network. I am particularly appreciative of your assistance coordinating my meeting with residents and families. Those meetings really drove home how important these culturally appropriate facilities are.

Our government is always looking for ways to build upon our existing senior care system and hearing directly from seniors is a great way to understand their perspective on what's working well and what can be improved upon.

Seniors deserve respect and the utmost quality of care. I am very proud of the initiatives our government has undertaken to improve senior care in BC, from our announcement this past summer to purchase new safety and quality of life equipment for those in residential care facilities, to our \$75 million investment to expand respite and adult day programs.

We know there is still more to be done, though. Our aging communities deserve to be taken care of in a comfortable and respectful environment, and facilities like those S.U.C.C.E.S.S. offers at Harmony House and Simon K. Lee Seniors Care Home make a huge difference.

.../2

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Location:
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-2-

Thank you for the opportunity to see culturally appropriate care in action. I look forward to meeting with you again soon and wish you all the best.

Sincerely,

A handwritten signature in black ink, reading "John J. Horgan". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

John Horgan
Premier



November 13, 2018

Ms. Winnie Tam, Director
Strategic Communications and Marketing
S.U.C.C.E.S.S.
28 West Pender Street
Vancouver, BC V6B 1R6

Dear Ms. Tam:

Thank you for everything you did to facilitate my visit to S.U.C.C.E.S.S. and the roundtable with the Asian Canadian Seniors Health Network. Our government is always looking for ways to improve and build upon our existing senior care system, and your deft management skills ensured the roundtable ran smoothly.

Seniors deserve respect and the utmost quality of care. I am very proud of the initiatives our government has undertaken to improve senior care in BC, from our announcement this past summer to purchase new safety and quality of life equipment for those in residential care facilities, to our \$75 million investment to expand respite and adult day programs.

We know there is still more to be done, though. Our aging communities deserve to be taken care of in a comfortable and respectful environment, and facilities like those S.U.C.C.E.S.S. offers at Harmony House and Simon K. Lee Seniors Care Home make a huge difference.

Thank you for the opportunity to see culturally appropriate care in action. I look forward to meeting with you again soon and wish you all the best.

Sincerely,

A handwritten signature in black ink, reading "John J. Horgan".

John Horgan
Premier

**Office of the
Premier**

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