

Incident Command Practice PGRCC

February 12, 2015

Incident-

Unit disturbance

A code yellow is called in 2W

2 groups of inmates are fighting with each other, 12-14 inmates are fighting and damaging the unit, weapons are being used, 2 officers were in the unit and have vacated the unit into the staff washroom. Responders attended and removed the officers. 10 cells are left open in the unit. The rest of the unit is locked up.

The 2W common room door is open and 3 inmates are attempting to breach 2W by kicking the common room door into 2E where construction is happening and contractors were working in the unit / the contractors have vacated the unit but tools may have been left in-secure.

In conclusion 2W has numerous cells non usable.

Incident Briefing March 31 2015

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| 1. Incident name FRCC Immigration inmates ICS exercise | 2. Date prepared for March 31, 2015 | 3. Time prepared 0800 hours |
| 4. Summary of situation and current actions (including objectives, strategies and tactics) | | |
| <p>Incident begins in unit 2A; tension noted by staff, 32 inmates on unit, due to it being prisoner justice day we are using immigration inmates in kitchen as well as their shop for laundry. 14 in the unit refuses to lock and 9 in the kitchen and 9 in the shop all refuse direction and threaten staff and contractor's to the point they all leave the areas, we think.</p> <p>Objective 1: Have all inmates back on unit to be locked up or secured in unit. Programs areas they control, we want to remove them from centre or have them transferred to identified catchment areas within the centre s.15</p> <p>Strategy A: directing, discussion, reasoning and isolating the unit and individuals. B: force</p> <p>Tactics A: s.15 B: s.15 Safety: s.15 s.15</p> <p>Incident expands throughout building and others are now kicking and banging in solidarity with the immigration holds. Threatening to light the jail up (fire, flooding).</p> <p>Objective 1: Have all inmates returned to 2A locked up, secured, accounted for before moving any inmates from centre or to segregation. Get building quiet before damage starts.</p> <p>Strategy A: directing, discussion, reasoning, isolating the units that will not comply B: force</p> <p>Tactics A: s.15 s.15 B: s.15</p> <p>Safety: Protracted incident can spread through whole jail and even though the inmates may be locked severe damage is possible as well as spreading to other centres.</p> | | |
| 5. Prepared by: Mr. H. Draaisma, Incident Planning | | |

NFPC ICS Exercise- April 30 2015

An 'ESP' inmate is being escorted back to unit CS following an appointment in health care. The officer escorts the inmate to his cell (CS26) at which point the inmate assaults the staff member, pulls him/her into the cell and secures the door.

A code response is initiated, the rest of the unit is secured however staff stop at the cell as threats are made to injure the staff if anyone attempts to open the cell door.

ICS Scenario for SPSC May 21 2015

Earthquake

The general premise of the exercise is based on current evaluations that the lower mainland is overdue for a major earthquake. We have had several small ones nearby over the last few years and the centre has had some practice drills on the Great Shakeout days. This scenario would be to enlighten staff on the probable consequences of an earthquake in our area and to strengthen their confidence in their ability to deal with this type of situation and the structure we are in.

Event Start:

The event starts as a significant earthquake in the area and people respond. If the desire is to get the entire building to participate then a rumbling noise could be played on PA for several seconds to let people know something is happening. If not then specific people can be targeted to be given the information by calling a few to a room and telling them. Then as others are brought in they can be brought up to speed on the spot.

This building is designed to be structurally intact after most earthquakes but some damage from flexing is likely to take place and that could include broken glass, fallen lights and overturned objects that are left unsupported. The infrastructure coming to the building may be less likely to survive.

Complications to be dealt with in the scenario could be:

Minor:

Injuries to staff and inmates from being cut by broken glass.

Replacing meals in the food carts after they fell over and spilled the contents inside of the locked carts.

Water for all inmates and people until the supply can be verified as safe.

Inmates from other centres brought here for court are not going to be leaving due to the shutdown of major transportation corridors.

Elevators 1, 2 and 3 are deemed unsafe by the Honeywell contractors because there was some arcing in the controller immediately after the earthquake and there seems to be no movement of the cars.

The kitchen reports that they have no heat to cook with because the gas is not coming in to the building. Before the quake they had planned on a hot meal for supper. The lunch cart

Major:

Fire hydrant line ruptured causing a major water incident and washing out the road to the front of the building between the courthouse and the police station. Vehicles cannot use this road.

Some inmates are trapped in a programs room after the door became jammed in the frame during the quake. (This can be a large room with alternate exits or a smaller room which may require tools to force the entry and if urgency is needed a tv cart in the room fell over and landed on an inmate that seems to be unconscious and not responding)

Some staff reporting in that they are unable to report for work because their roads or homes are too damaged.

People arriving at the front of the building asking for assistance from us or the police or the city hall which has now been moved.

Outside assistance agencies have taken calls but only after a long wait on the phone and advise that other areas in the city are in far worse shape so they have been prioritized in front of us. We are being asked to shelter in place and attempt to handle our own emergencies wherever possible.

After the quake, courts sent all of the inmates back through the tunnel and the sheriffs report they are having trouble moving the inmates from other centres out of the building. Our count of adult males has gone up by 25 from various centres. Females and juvenile are also in the basement and will need placement before the end of the day.

As the next lock up time comes inmates have started to refuse to lock up for fear they will be trapped in their rooms with no hope for rescue.

Example:

ADW and CS and a couple of staff are called to the 2 landing programs office. When they get there they are given the following information.

“An earthquake has just rumbled through the building and because it rattled strongly and for an extended period of time the ADW called for a count to ensure integrity. The staff started calling in and some have reported damage and injuries to themselves and inmates. The ADW on shift will now deal with the situation.”

If an assessment of the infrastructure is done they find:

Most new infrastructure is capable of handling medium earthquakes so things like phones will work and the new internet connection works. The water is flowing but there seems to be some brown residue in it so we don't know if it is safe. The gas lines have been interrupted so there is no gas delivery. The electricity is sporadic but we have backup generators for the building essential functions.

Almost all doors operate and the structure is intact. Some windows in the staff lunch room have broken and there are glass shards scattered about the lounge. The front lobby windows also broke making the lobby insecure. A few staff report cuts and bruises some continue to be disoriented by the emergency and focus on the repercussions or aftershocks.

Ford Mountain Correctional Centre ICS Exercise outline May 28th, 2015

Time:

Aug 1st at 13:00 hours; there is no ADW on shift they are on A\L. This is a long weekend with a significant amount of traffic heading up to Chilliwack Lake for the weekend. The weather is extremely hot and windy. The fire hazard is extreme and there is a fire ban in effect.

Incident:

Tree falls hitting the perimeter fence behind the huts. This results in a breach of the secure perimeter fence.

Priorities:

- s.15
-
-
-
-

Response:

- s.15
-
-

Stakeholders:

- WSI
- BC Corrections
- Families of inmates.

Follow Up:

- s.15
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As the team starts to deal with this situation others can be added to develop the difficulty level or the creating of other parts of the team.

June 11, 2015

Crisis Exercise Scenario, Nanaimo Correctional Centre

Nanaimo is in the 2nd year of lower than average precipitation. The last couple of weeks Nanaimo has experienced seasonally high temperatures and the areas around the centre are tinder dry. The conditions are excellent for our fields of hay to be cultivated.

There is a crew of 5 inmates and one officer bailing hay on the north field of our property, behind the chicken coups. One inmate has been trained to operate the tractor and is operating the bailer. The crew officer is supervising the remaining staff in loading the bales and stacking them in the big hay shed on the farm.

One of the inmates on the crew has arranged through telephone conversations on ICCS for a drop of cocaine, heroin, cigarettes, lighter and cell phone to be left for him by an ex inmate behind the hay shed.

Just before the work crews morning coffee break the inmate retrieves the contraband drop and lights up for a smoke as he is hidden behind the big hay shed. At this time the officer brings the truck with another load of hay and the inmate throws the butt into a loose pile of dried hay near him and joins the crew to unload the hay in the truck.

Around 1100 a.m. the crew goes to the lunch room on the farm for their much needed break as it hot and a strong wind has come up causing the particles of hay and clouds of dust to blow around and into their eyes.

Once settled into the lunch break, one of the inmates advises the staff of what appears to be smoke coming from behind the hay field. At the same time they observe an explosion of fire ignite in the area (later to realize a 20 gal. gas can was behind the hay shed). The crew officer advises control of the fire and responds with a fire extinguisher. With the strong winds, dry vegetation and fuel explosion the fire has spread quickly to the forested area between Biggs Rd. and the Parkway Highway.

The fire puts the senior community of Deerwood on Biggs Rd. the family dwelling across from the centre and the centre at risk due to the smoke, heat of the fire and the fire itself.

Biggs Rd. to the Parkway Highway is closed due to the fire and the centre has to be evacuated when the wind shifts towards the lake. The inmate who retrieved the contraband from the farm is found in the shower overdosed on heroin during the evacuation process.

Marlene McKay

Acting Deputy Warden.

VIRCC June30 2015 ICS Exercise

Background

Living Echo has had several intake over the past week with indications some illicit drugs had been brought into the unit. Smell of marijuana over the last several days.

Scenario

At approximately 1000 hrs the living unit officer found a “kite” on the officer’s desk which said check on LI 21 and 22.

The officer found the 4 occupants of the cells under the influence and hard to rouse.

He called his supervisor to attend the unit.

Upon arriving the unit was locked down. After investigation of the two cells and 4 inmates the CS contacted the ADW to apprise.

While on the phone the CS received a radio call from control for an outside call. It was the girlfriend of one the inmates that was under the influence. She wanted the centre to know that multiple inmates in that unit had taken or were in possession of high grade “uncut” heroin laced with crystal meth.

Healthcare was requested to attend and check on all inmates.

After assessment 21 of the 27 inmates appear to be under some impairment of under the influence. With 10 of them unable to stay awake for an assessment. With more appearing groggier by the minute.

The ADW advises the Warden who is off site. The Warden advises the ADW to set up an incident command post.

Incident Command Scenario

July 16, 2015

Scenario:

KRCC has recently received funding for two Integrated Offender Management (IOM) staff. One is a Correctional Supervisor (CS), and one is a Probation Officer (PO).

Both these staff work in the same office on the mezzanine level (level #2). The office has one door in, with two windows. One window looks into the mezzanine hallway, and the other window looks out into a yard. Both these windows have blinds that can be closed or opened.

A formal count was called at 0930, and could not be cleared even after a face count. It has been determined that the missing inmate was last escorted to the IOM office for an interview at approx. 0900.

The CS who works in that office is on annual leave. Attempts to contact the PO have failed, and the phone is off the hook.

A CO just reported that she attempted to enter the IOM office, but the door was barricaded. She heard an inmate yell, "Get the hell out of here! I've got Ms. Smith here and I'm not letting her go until someone gets me out of here!"

This inmate has been attempting to set up plans to return to Alberta after his release.

This inmate is currently CAR section 18, for peer and behavior related issues. His behavior has improved for the past 3 weeks when IOM started working with him.

The inmate was sentenced in Nelson but cannot return to that community as per his pending probation order. He has no family, community supports, or housing options in BC. He has outstanding drug debts and gang peer issues and wants to leave the province. The RCMP has confirmed the inmate has legitimate concerns for his safety.

The inmate had hoped to move to Alberta to reside with sister and brother-in-law. They own a small cattle ranch and farm near Airdrie. The inmate wanted to reside and work with them on the property. The IOM team has been in contact with the sister and brother-in-law and probation officer in Airdrie and there is a plan in place.

PO had sister on the phone with inmate in the IOM office. Sister advised both that her husband has had a change in heart and does not support the plan. He is concerned with inmate's substance abuse and anti-social life/associates and does not want his own children exposed to these issues/problems. Sister is trying to contact other family members in Alberta to see if they can help with another release plan.

Inmate is to be released next week and there is little time left for another plan. Inmate will be released to Kamloops to reside at the local men's shelter if another plan is not in place.

ICS Exercise ACCW September 22 2015

The south coast has been hit by a strong wind storm. A tree has fallen on living unit B. Five inmates are trapped in the unit. The unit officer is unaccounted for. A small grass fire has started from the downed power lines near cedar house.

248TH AND 249TH streets are blocked and there is no access to roads to the centre. A power outage is expected and the duration of the windstorm is estimated to be three days. No staff can leave or report to the centre.

ACCW is considered a low priority for emergence services.

ICS Exercise PGRCC March 17 2016

Background

- The Prince George community has had some incidents where drugs were laced with Fentanyl, a drug that has significant risks to the individual to overdose. PGRCC and other provincial institutions had some inmate's overdose on this drug and these inmates require immediate treatment to stabilize. PGRCC health care has a ready supply of narcan on site to administer to inmates who overdose on drugs. Fentanyl overdoses typically require multiple doses of narcan to stabilize patients.

Incident

- On the morning of the incident, an inmate in the kitchen has sent numerous doses of heroin laced with Fentanyl to various inmates throughout the jail. The drugs made their way into the building by an intermittent inmate who sent the drugs to the kitchen. Officers from various units notice different inmates that appear under the influence and begin reporting their observations to the CS, who advises health care of this.
- At approx. 12:50, a code blue is called to 2East. All units are ordered to lock up.
- The Code Blue has the ADW respond to control. The CS on the scene advises the ADW in control that it was reported that many inmates are exhibiting signs of drug use in the building and the Code Blue was an overdose, the nurse administered 2 doses of narcan to their patient and an ambulance is required.
- A second code blue is called to 3West at approx. 13:00, which appears to be another overdose. The health care manager, and a clinical nurse are available to respond, the doctor is also still on site. An additional ambulance is required
- Due to the nature of this and the potential risk of their being more overdoses, the ADW decides to set up a command post.

Incident Briefing

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| 1. Incident name FRCC Power Failure ICS exercise | 2. Date prepared for April 14, 2016 | 3. Time prepared 0001 hours |
| 4. Summary of situation and current actions (including objectives, strategies and tactics) | | |
| <p>Incident begins in when the new Hydro transmission line just built beside our centre has a catastrophic failure blanking the power grid. The pulse kills our ups and generator power. It is just past midnight and we are in the dark.</p> <p>Objective 1: Light. Ensure centre is secured and what does work, locking mechanisms? flashlights? plumbing? communication? What is secure and what is not? It is found the cells all unlocked but can be re-secured. Most inmates slept through it but some units have inmates out and wandering around in the dark not wanting to be locked until they know what's going on and they are guaranteed safety.</p> <p>Strategy A: directing, discussion, reasoning, isolating and re-securing units individuals. B: force</p> <p>Tactics A: s.15 s.15 B: s.15 s.15</p> <p>Safety: s.15 s.15</p> <p>Incident expands throughout building as others wake and others are now kicking and banging in solidarity for those refusing.</p> <p>Objective 1: Light. Have all inmates locked up, secured, accounted for before moving any inmates from centre. Get building quiet and controlled before damage starts.</p> <p>Strategy A: directing, discussion, reasoning, isolating the units that will not comply B: force</p> <p>Tactics A: s.15 B: s.15</p> <p>Safety: s.15 s.15</p> | | |
| 5. Prepared by: Mr. H. Draaisma, Incident Planning | | |

NFPC ICS Exercise May 18 2016

At approximately 09:30 am on May 5, 2016, a call is received from s.15
s.15 with the following information.

The police had received credible information that a planned escape was going to occur at North Fraser Pretrial today (May 5, 2016) and it could occur any time after first count.

The information was provided by a reliable informant but there were no details identifying possible individuals involved or the method to effect the escape.

The only information available was that a high profile, possibly gang related inmate would be involved.

The police were following up on the information on their end to see if they could get further details.

s.15 confirmed his contact information and stated he would provide any other details or updates as soon as he received them.

FMCC ICS Exercise June 3rd 2016

The scenario will start with a number of inmates from D & C hut. The inmates are unresponsive and appear to be under the influence of something.

A Code blue is called requiring healthcare staff to respond and deal with multiple medical emergencies with staff, triggering the need for the Command Post

NCC June 16th 2016

It is the morning and you get information that the dorm inmates are upset with information they have received indicating they are permitted to have one mattress.

Information is:

that some of the dorms are refusing to go to work

There appears to be a group of inmates (not sure which ones) congregating in dorm 5 and refusing to leave

Updated information dorm 5 has been barricaded with the inmates mattresses not allowing for any movement in or out of this dorm

Information is that there has been an altercation in this dorm with no updated information Inmates are Refusing to leave and are starting to elevate .

Note:

Contractors are working in the opposite dorms at this time.

s.15

VIRCC ICS Exercise July 7th 2016

Living unit Echo. (Suspected fentanyl overdose/exposure)

0930 hours s.15 the unit officer discovers the occupants of LE-17 unconscious and unresponsive to the officer's verbal commands. They are fully clothed and sitting on the bottom bunk. On the desk is a large s.15 lying in two pieces with 4 "balloons" intact and a fifth balloon ruptured with a white powder oozing out. A fan is on the desk on low blowing air in the direction of the inmates on the bed.

A Code yellow is called. Within seconds of responders arriving the unit officer reports he feels light headed and then goes unconscious (outside the cell). Healthcare responds to Code as it has changed to a Code Blue.

The cell is secured by the responding CS with the two inmates inside. It appears unsafe to enter the cell. Healthcare begins treating the unconscious CO. The CS reports the issue to the on duty ADW (Regs)

Possible additions:

- More inmates are discovered (same unit or different units)
- More staff affected

Incident Command Scenario

KRCC: October 13, 2016

Scenario:

On this date; inmates in LC (GP unit) have been out per usual unlock times. The day has appeared to be uneventful for staff working in the unit. Earlier in the day, the unit officer did confiscate some inappropriate pictures from an inmate's wall.

Just before the routine lock up for staff coffee breaks @ ^{s.15} . . . , the unit officer begins reminding inmates they must prepare for lock up. The officer notices that instead of inmates heading to their cells, those who were already in cells are actually coming out and sitting at tables in the common room. Some are milling around.

As the officer is walking around the unit trying to prompt lock up, he hears one inmate at a table say, "we aren't locking up, and this is bull shit". At this point, there isn't any violence or threat of violence but nobody is moving. Most inmates aren't looking at the officer as he is now beginning to take a position by his work station.

A code is called.....multiple staff (8 respond). Included in the response are 3 operational CS's.

At this time, secured in the unit are 36 inmates, many of whom are in the common areas, and 9 staff total including 3 operations CS's. You are the ADW Regs on shift and because the A&D CS is on a pharmacy run, you and only 2 other supervisor are in the centre. One of the CS's happens to be an ERT leader.

When you become aware of what is happening you observe on the DVMS that the inmates are not moving and that staff appear to be at a stand-off with them. You are concerned though as two staff have begun to try to interact with inmates but the inmates are wnot looking at staff or appear to be posturing and agitated. An additional officer attempted to get an inmate to move to his cell by grabbing his arm. Other inmate's arose from their seats and approached that officer and she has now been separated from the group of responders and is surrounded by 3 inmates who just seem to be purposefully containing her.

Lines of communication are not available as nobody is answering the phone in the unit. Everyone is just passive but tensions appear to be growing.....

ACCW ICS Scenario: Oct 20th 2016

Expected duration approx. 25-30mins.

First responders are unable to reach the centre due to extensive damage to roadways.

ICS is activated.

Inspection of medium and secure building structure is conducted.

Inspection findings reveal structural damage to Birch unit in medium, partial roof collapse, 2 inmates injured. Other medium buildings appear structurally sound.

Damage noted on secure living unit Alpha, floor is fractured and uneven, ceiling fixtures and panels hanging loose/overhead danger. 3 inmates injured due to falling debris.

On secure living unit Delta, partial collapse of second tier, 3 inmates are trapped in cells 17,18 as cell doors are jammed due to structural movement. No reported injuries.

ICS exercise OCC December 7th 2016

On Dec 7th at approximately 0830 hrs 22 inmates from Alpha East (AE) living unit left the unit to attend to their morning programs. As the inmates were congregating in the lobby of Alpha Pod the main unit door to Alpha West (AW) inadvertently opened. Alpha West is a protective custody (PC) unit. At the time there was 15 PC inmates in AW

The inmates from AE stormed into the AW living unit. Two inmates immediately went towards the officer's staff station where a CO was stationed. Inmates demanded that the CO hand over her radio and keys. The CO obliges and is directed to stay put.

The two inmates begin to assault another inmate.

A code yellow is called and responders arrives

SPSC ICS Exercise June 2017

Topic – Flood at Colony Farms (FPH) and MOU states their clients are to be transported and housed at SPSC.

Scenario – It's a Monday afternoon and you have been advised there will be a large intake of inmates, segregation and LUS is full and you are starting the preparation work to open up another unit for the night on 4 landing.

You are on the phone with the on call manager and over the radio control is advising you of an important incoming call from FPH. You take the call and their crisis manager has advised you they need to transport and house 155 clients to you as per the MOU. FPH manager also advises 12 of them are female clients. They have also asked for assistance with transportation.

During one of the transportations from FPH and SPSC one of their clients becomes violent and is uncontrollable prior to entering SPSC records department.

Things that need to be worked out and identified,

Notification

Set up of ICS

Housing and bed space for clients

Bed space for the heavy Monday night intake

Bedding

Food

Healthcare set and medication

Security – s.15 ? s.15

Who will escort the FPH clients? s.15

What transportation will we assist with s.15

And more....