

From: Wayne HOLLAND
To: [Godenzie, Lisa SG:EX](#)
Subject: IIGET - Renewal of MOU document.
Date: Tuesday, January 15, 2008 9:23:33 AM
Attachments: [IIGET MOU extension report final 2008-01-15.doc](#)
[IIGET MOU extension request cover page.doc](#)
[Wayne HOLLAND.vcf](#)

Hello Lisa,

Please find attached, the document prepared with regard to the possibility of a one-year renewal of the IIGET MOU.

Dick Bent, Russ Nash and Andrew Martin have gone through the document and support its contents.

Dick and I would appreciate your input as well.

Could you let us know if this request for renewal is "what the Consultation Board is actually looking for?"

Please call me at any time if you wish to.

Wayne

Inspector Wayne Holland
OIC - I.M.P.A.C.T. (Integrated Municipal Provincial Auto Crime Team)
OIC - IIGET (Integrated Illegal Gaming Enforcement Team)
#306-7485-130 Street, Surrey, B.C.
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Integrated Illegal Gaming Enforcement Team (IIGET)

Mandate:

“To maintain the integrity of public gaming in British Columbia by enhancing the level of enforcement specifically targeting illegal gaming”.

Vision:

“To be a truly integrated Team that is the centre of excellence in British Columbia, in the pursuit of innovative, educational and enforcement strategies that prevent, investigate, prosecute and reduce illegal gaming.”

Request for Renewal of the Memorandum of Understanding

Date:	2008-01-15
Prepared for:	Chief Superintendent Richard (Dick) Bent Deputy Criminal Operations Officer (Contract)
Submitted by:	Superintendent Russ Nash Officer in Charge – RCMP Major Crime Section
Prepared by:	Inspector Wayne Holland OIC – IMPACT/IIGET A/S/Sergeant Andrew Martin NCO in Charge-IIGET

Memorandum of Understanding - Integrated Illegal Gaming Enforcement Team

Executive Summary:

The Integrated Illegal Gaming Enforcement Team (IIGET) is the singular cadre of police officers currently tasked with the full-time interdiction of illegal gaming in British Columbia (BC).

The Team was established in 2004, under the terms of a Memorandum of Understanding (MOU) between the Gaming Policy and Enforcement Branch (GPEB), Police Services Division (PSD) and the Royal Canadian Mounted Police (RCMP).

IIGET was created due to a growing concern about the enforcement response to illegal gaming in BC and the potential for organized crime to encroach upon the legitimate gaming industry.

This document is in support of a request to renew the current MOU, scheduled to expire on March 31st 2008. Section 10.3 of the agreement allows for consideration to be given by the parties for a renewal period of at least one year.

In 2007, as required by Section 4.3(c) of the MOU, the Consultative Board directed that an effectiveness review of IIGET be undertaken on behalf of Police Services Division, Ministry of Solicitor General and Public Safety. The review was undertaken by a private consultant, Ms. Catherine Tait.

The consultant's confidential draft report, produced in November of 2007, has been referred to, and/or excerpted from, in several portions of this document. The conclusions arrived at during Ms. Tait's detailed and thorough assessment, were in large part, the impetus for this renewal request.

The Consultative Board has reviewed Ms. Tait's report. It is not the intention of the submitting members to duplicate the contents of the effectiveness review within this business case, other than to emphasize the salient points deemed to be most persuasive of the utility of a renewal.

A one-year renewal, if granted, would facilitate the achievement of the following objectives:

Memorandum of Understanding - Integrated Illegal Gaming Enforcement Team

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(b) A renewal will permit the accomplishment of a strategic assessment and data collection probe on the scope and extent of illegal gaming in British Columbia's lower mainland area, as well as in the RCMP's "North", "South-East" and "Island" Districts.

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Information would be obtained by means of organized deployment into geographical "grids" within the various areas being probed. During those sojourns, IIGET members would educate the public, collect information on illegal gaming through observations and/or informants and take enforcement action against overt illegal gaming.

The resultant strategic assessment could allow, in future, for a more robust, intelligence-led enforcement capability for the Team. Deployment of law enforcement personnel would be to jurisdictions where they are most needed and where their efforts would be dedicated against high-value targets that are most vulnerable to enforcement efforts.

Data derived from the data collection process would be put through the analytical process. Intelligence that could be relied upon with certainty would be the result of that analysis and would likely assist in determining the amount and geographical allocation of human and other resources required for future interdiction efforts within the province.

(c) A long-term strategic plan could be produced, which would provide a vision for the Team and a more focused and defined mandate, driven by achievable objectives and key deliverables.

IIGET's current authorized strength of ^{s.16} regular members, ^{s.16} support and ^{s.16} casual public service individual, is adequate for the proposed year. The budget for fiscal 2008-2009, is projected to be \$2,066,800, with seventy percent costs to the province of \$1,446,760.

The intelligence, enforcement and educational yields of the coming year will facilitate a more focused response to illegal gaming in the province of British Columbia and will build on an existing solid foundation. As well, the likelihood of the Team's long-term success in its role as this province's enforcement, educational and best practices illegal gaming entity will be enhanced.

On or before March 31st, 2009, the Consultative Board could consider a further extension of the MOU and/or an increase in the authorized strength, with "A" based funding, of IIGET, the latter being one method that could ensure that both higher and lower level individuals and/or organizations are effectively suppressed.

Memorandum of Understanding - Integrated Illegal Gaming Enforcement Team

Background:

The Integrated Illegal Gaming Enforcement Team (IIGET) was established in 2004, under the terms of a Memorandum of Understanding (MOU) between the Gaming Policy and Enforcement Branch (GPEB), Police Services Division (PSD) and the Royal Canadian Mounted Police (RCMP).

The BC Lottery Corporation (BCLC) was a signatory to a schedule in the MOU, as it provided funding for IIGET's operation. Governance of the Team is by means of a Consultative Board. The Team acts within the regulatory framework of the Gaming Control Act.

IIGET targets illegal gaming activity that occurs outside of legal gaming venues and its 'scope of enforcement' encompasses three key activities:

1. *Education and partnerships:* To educate police and personnel at other agencies, such as the Liquor Control and Licensing Branch (LCLB) and the Canada Revenue Agency (CRA) about illegal gaming and form mutually supportive partnerships with them.
2. *Intelligence:* To become the central repository of intelligence on illegal gaming activity in the province. To meet this objective, IIGET solicits and records intelligence reports from various police departments, and interviews or interrogates persons involved in illegal gaming, to gain a better understanding of the extent of the activity in BC.
3. *Enforcement:* To investigate and enforce the Gaming Control Act and Regulations and all Criminal Code offences related to illegal gaming, including illegal lotteries, common gaming houses, the distribution of illegal video lottery terminals, animal fights, bookmaking, and internet gaming.

To meet this objective IIGET undertakes investigations of illegal gaming at all levels, in partnership with a provincial Crown prosecutor, and utilizes a variety of enforcement tools (verbal warning, tickets and criminal charges) to curtail illegal gaming activity.

The activities link together in a logical fashion, with the following "desired outcomes":

- Police officers are trained to recognize and report illegal gaming.
- IIGET then investigates these reports and undertakes enforcement.
- Enforcement removes illegal gaming enterprises from operation.
- Enforcement discourages entry into illegal gaming (myth of full enforcement).
- Further, enforcement motivates the public to conduct gaming activities in a legal (licensed) fashion.
- These circumstances lead to a reduction of illegal gaming in the province.
- That reduction enhances the integrity of the public (legal) gaming sector.

Memorandum of Understanding - Integrated Illegal Gaming Enforcement Team

IIGET's colleagues at GPEB are often co-located with Team personnel. GPEB is charged with the investigation of complaints and allegations of criminal or regulatory wrongdoing within the confines of legal gaming venues and services.

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IIGET has been in operation for nearly four years. The current MOU is set to expire on 2008-04-01.

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Memorandum of Understanding - Integrated Illegal Gaming Enforcement Team

Past Performance and Existing Circumstances:

Issues and Challenges:

IIGET is accountable for providing specialized illegal gaming investigative, practitioner education, strategic intelligence and interdiction assistance to all police forces in British Columbia. IIGET personnel are presently all RCMP employees, located at satellite offices in Burnaby, Victoria, Kelowna and Prince George.

With an authorized strength of ^{s.16} sworn and civilian personnel, the Team focuses significant amounts of their resources and effort on the Greater Vancouver area, historically the region most impacted by illegal gaming.

Legalized gaming is a thriving industry that represents a significant source of income for the province as well as for licensed gaming operators and entities.

Academic research, historical experience and the anecdotal information from front-line police officers has determined that there is an ever increasing likelihood for organized crime and opportunistic criminals to further encroach on legalized gaming operations.

Activities such as loan sharking, unlicensed common gaming houses, raffles and bingos, pyramid schemes, animal fights, Internet gaming, video game machine gambling and bookmaking are all highly profitable, illicit vehicles for personal, non-taxable gain.

In addition, a variety of criminal code offences associated to both legitimate and illegal gaming activity are often present and include extortion, kidnapping, threatening and serious assaults.

Of note is the fact that, unlike the legitimate gaming system, there is no social support or “safety net” available to habitual/problem gamblers who are firmly ensconced in the illegal gaming realm and wish desperately to receive treatment or other assistance.

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Strengths of the IIGET: (High)

1. Since its inception, this Team has engaged in educational and enforcement programs in an effort to reduce illegal gaming in British Columbia.
2. A comprehensive review of the cumulative investigative and enforcement activity accomplished by IIGET and/or GPEB over the past four years is documented in the “effectiveness” review prepared for Police Services Division by Ms. Catherine Tait.

Memorandum of Understanding - Integrated Illegal Gaming Enforcement Team

Since its inception, IIGET has dealt with over eleven hundred (1100) illegal gaming files.

This total includes cases brought forward through GPEB and is comprised of allegations of very low level illegal gaming and/or marginally substantiated or unfounded “suspicions” of such criminal activity.

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A significant number of the lower and mid-level matters were dealt with primarily by GPEB and/or a combination of personnel from both units.

IIGET has acted in a more comprehensive and focused manner on a total of two hundred and thirty-three (233) illegal gaming investigation files that were adduced to be more credible and/or serious in nature.

In summary, that number was comprised of the following investigative categories:

- “Keepers of” and persons “found in” common gaming houses
- Illegal Video Game Machine (VGM) distributors
- Seizures of cash and vehicles associated with the previous two types of enterprises
- Revenue Canada Agency referrals for tax investigations
- Loan sharking
- Pyramid schemes

Of the two hundred and thirty-three files, eighteen became projects. On a “year by year” basis, the number of criminal files examined and the number of projects were as follows:

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Qualitatively, law enforcement, criminal justice and provincial gaming oversight partners have credited IIGET with having played a role in combating, deterring and reducing the levels of illegal gaming in this province.

By virtue of its existence, IIGET activities have instilled a belief in lawful citizens and the criminal element alike, that the Team's enforcement programs are active and singularly dedicated and that engaging in criminal activity of this nature is an unwise decision.

3. IIGET's Consultative Board, in-house management, and operational, administrative and program personnel have taken responsibility for reducing illegal gaming in British Columbia.

4. The men and women of IIGET enjoy productive relationships with various primary oversight and/or support entities, including but not limited to:

- The Police Services Division, Ministry of Public Safety and Solicitor General
- The Gaming Policy Enforcement Branch (GPEB)
- The British Columbia Lottery Corporation (BCLC)
- The British Columbia Association of Chiefs of Police (BCACP)
- The Regional Operational Police Managers Committee (ROPMC)
- BC Provincial Crown Counsel
- The Liquor Control and Licensing Branch (LCLB)
- The Canada Revenue Agency (CRA)

5. With regard to the educational component of IIGET's core services, over the past four years a number of PowerPoint presentations and inter-agency workshops have been given to hundreds of front-line, general duty or investigative police personnel and to liquor inspectors.

Two training DVDs have been developed for various police training curriculums. As well, four newsletters on specific illegal gaming topics were prepared and disseminated to law enforcement. The IIGET page of the BC RCMP website explains the role of the Team and highlights successful illegal gaming investigations. Presentations have also

Memorandum of Understanding - Integrated Illegal Gaming Enforcement Team

been made to non-profit agencies on the requirement of licensing raffles and/or events held for charity.

6. Status reports to the Consultative Board have documented the recruitment and development of human sources by IIGET personnel. This activity assisted the Team in the production of a report to the Board in 2006 on the scope of illegal gaming activity in BC.

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Memorandum of Understanding - Integrated Illegal Gaming Enforcement Team

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Opportunities for the IIGET: (High)

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Memorandum of Understanding - Integrated Illegal Gaming Enforcement Team

Optimally, the Consultative Board would receive, annually, an informed estimate of the geographical distribution of illegal gaming throughout the entire province. The linkages and the nature of illicit activity between criminal entities would be confirmed as well as the individuals/groups most involved and the specific typology of the illegal gaming enterprises deemed most harmful to society and/or most vulnerable to enforcement action.

5. Media, marketing and public education efforts, similar to those employed by the Integrated Municipal Provincial Auto Crime Team (IMPACT), could be undertaken in the renewal period, to educate the public on illegal gaming, to create and enforce the “myth of full enforcement” and to build support for legitimate gaming options.

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Discussion:

IIGET could be permitted to remain in its present configuration and authorized strength, and to engage in the proposed activities. It is anticipated that under such circumstances:

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Recommendation and Rationale:

Recommendation

*“That the IIGET Consultative Board renew the current Memorandum of Understanding for a period of one year, so that the accomplishment of a strategic assessment of illegal gaming in British Columbia, along with a long-term strategic plan,^{s.16}
s.16, and educational and intelligence collection efforts may be achieved.”*

Rationale: The work of IIGET to date has demonstrated a capability to locate, confirm and interdict illegal gaming. During its initial and formative years, IIGET personnel were establishing a network of contacts, gaining expertise in gaming, securing and developing human sources and garnering the necessary knowledge, skills and abilities that will serve them well in the years to come.

The decision to create an integrated illegal gaming enforcement team was a sound one, and has produced results to the extent that crime prevention, education and enforcement action has occurred.

As a result of the past four year’s activities, there is now a solid foundation of expertise and commitment, as well as an organizational and networking structure for the men and women of IIGET to operate effectively within.

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It is fair to say that the Consultative Board could not have been in a position to have predicted the various issues that have frustrated IIGET personnel in their efforts to combat all three levels of illegal gaming, while at the same time educating themselves as well as citizens and law enforcement personnel on illegal gaming and building a network of informants that would provide a realistic picture of illegal gaming in this province..

At this juncture of the Team’s development, however there is an excellent opportunity, by means of the recommended one-year MOU renewal, to provide the Consultative Board with sufficient information to determine an optimum size for IIGET’s future as well as the geographical deployment of the Team.

Memorandum of Understanding - Integrated Illegal Gaming Enforcement Team

The effectiveness of the proposed renewal initiative will be assessed and measured by means of the follow expected outcomes:

- Through education, media and marketing strategies, a measurable increase in public awareness of illegal gaming, confirmed by means of a survey.
- An appreciable increase in the number of gaming license requests received by GPEB from the general public.
- A quantifiable increase in the number of seizures, file conclusions and enforcement actions by IIGET.
- A provincial or lower mainland strategic threat assessment will be produced, compiled by means of a data collection initiative and proper analysis, which will be utilized by the Consultative Board to determine the future objectives and deployment of IIGET.
- A long-term strategic plan would be compiled and submitted to the Consultative Board for consideration.

Budget:

Broken down, total costs for the funding of IIGET since it's inception are as follows:

- ☐ Taken together, total direct and in-kind expenditures for IIGET have totaled \$6 million between 2003/04 and 2006/07, specifically:
 - ☐ BCLC has contributed a total of \$3.7 million,
 - The federal government \$1.2 million
 - GPEB approximately \$1.1 million (through in-kind contributions)
- With the exception of a \$20,000 over expenditure in 2003/04, the BCLC amounts to support IIGET provided for in the MOU have not been fully expended in any year for either the RCMP or GPEB allocations.
- The MOU provided for BCLC contributions of \$5.4 million for 2003/04 to 2006/07, and the actual BCLC supported expenditures during that period totaled \$3.7 million.
- In 2006/07, the RCMP allocation was under spent by 23% and the GPEB by 53%.

The following table shows the expenditures and supporting contributions for IIGET between 2003 and 2007:

Memorandum of Understanding - Integrated Illegal Gaming Enforcement Team

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Should the renewal be approved, the anticipated budget for the Team is depicted in the table below:

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Memorandum of Understanding - Integrated Illegal Gaming Enforcement Team

Conclusion:

Since its inception in 2004, IIGET's law enforcement professionals have worked closely with their municipal, provincial and federal counterparts. It is their intention to continue to work even more collaboratively with those criminal justice colleagues, to further reduce the harmful societal effects of this criminal enterprise.

In its capacity as the integrated provincial illegal gaming unit for British Columbia, IIGET will continue, under the guidance and support of the Consultative Board, to identify and implement cutting edge strategies in furtherance of a continued reduction in illegal gaming. The men and women of IIGET wish to be regarded by their public, criminal justice and gaming enforcement partners as individuals who are "making a difference" in combating this illicit activity.

This document is an expression of IIGET's on-going and renewed determination to offer, in their role as the illegal gaming intelligence and enforcement "hub" for the province, any and all expertise and/or services to the jurisdictions served. The proposed renewal will yield tangible, positive results for all of the law enforcement, criminal justice and legitimate gaming entities involved in this partnership as well as, most importantly, for the citizens of British Columbia.

From: Wayne HOLLAND
To: [Begg, Kevin L SG:EX](#); [Godenzie, Lisa PSSG:EX](#); [Russ NASH](#)
Cc: [Dick \(Richard\) BENT](#)
Subject: Re: IIGET - Renewal of MOU document.
Date: Wednesday, January 23, 2008 3:16:08 PM
Attachments: [Wayne HOLLAND.vcf](#)

Thank you will do ASAP.

WH

Inspector Wayne Holland
OIC - I.M.P.A.C.T. (Integrated Municipal Provincial Auto Crime Team)
OIC - IIGET (Integrated Illegal Gaming Enforcement Team)
#306-7485-130 Street, Surrey, B.C.
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wayne.holland@rcmp-grc.gc.ca

>>> "Begg, Kevin L SG:EX" <Kevin.Begg@gov.bc.ca> 2008-01-22 10:46 >>>

Thanks Russ. Forward it to Lisa is you haven't already. Once we get the first one settled with TB we can move forward with the second phase.

Kevin
Kevin L Begg
Assistant Deputy Minister
Policing and Community Safety Branch
Office 250 387-1100
Cell: s.17

----- Original Message -----

From: Russ NASH <russ.nash@rcmp-grc.gc.ca>
To: Begg, Kevin L SG:EX; Godenzie, Lisa SG:EX; Wayne HOLLAND <wayne.holland@rcmp-grc.gc.ca>
Cc: Dick (Richard) BENT <Dick.Bent@rcmp-grc.gc.ca>
Sent: Tue Jan 22 10:30:23 2008
Subject: Re: IIGET - Renewal of MOU document.

The BC for expansion has been completed by Wayne and is ready to be forwarded when required.

Russ

>>> "Begg, Kevin L SG:EX" <Kevin.Begg@gov.bc.ca> 2008-01-22 10:24 >>>

That part went forward and our financial people are in dialogue on it. Not sure what the time lines will be as TB seem to dictate that aspect. If we get approval on that then we need to develop a bc for expansion.

Kevin

Kevin L Begg
Assistant Deputy Minister
Policing and Community Safety Branch
Office 250 387-1100
Cell: s.17

----- Original Message -----

From: Russ NASH <russ.nash@rcmp-grc.gc.ca>
To: Begg, Kevin L SG:EX; Godenzie, Lisa SG:EX; Wayne HOLLAND <wayne.holland@rcmp-grc.gc.ca>
Cc: Dick (Richard) BENT <Dick.Bent@rcmp-grc.gc.ca>
Sent: Tue Jan 22 10:18:32 2008
Subject: Re: IIGET - Renewal of MOU document.

Kevin

Can you please advise if the Business Case completed by Inspector HOLLAND requesting an extension for IIGET met with your approval and will be forwarded for consideration or confirm if a separate BC has already gone forward to TB (as per Lisa's email) requesting the extension. As well, would you have any idea of a time line for a decision by TB? Thanks.

Russ

>>> "Begg, Kevin L SG:EX" <Kevin.Begg@gov.bc.ca> 2008-01-22 10:03 >>>
I think where this became confused was that TB analyst recommended s.12
s.12

Kevin

Kevin L Begg
Assistant Deputy Minister
Policing and Community Safety Branch
Office 250 387-1100
Cell: s.17

----- Original Message -----

From: Wayne HOLLAND <wayne.holland@rcmp-grc.gc.ca>
To: Godenzie, Lisa SG:EX
Cc: Begg, Kevin L SG:EX; Dick (Richard) BENT <Dick.Bent@rcmp-grc.gc.ca>; Russ NASH <russ.nash@rcmp-grc.gc.ca>
Sent: Tue Jan 22 07:23:19 2008
Subject: RE: IIGET - Renewal of MOU document.

Hi Lisa,

No need to apologize.

I appreciate you are busy.

I will, however, appreciate some clarification, from someone, as to why I have recently been asked to prepare two documents, in very short order, for IIGET.

The first was a business case for an expansion of the Team. I have already been advised in that regard. There was a mis-communication.

The second document however, was very much a report asking for a renewal. That document was in fact sent to you at Dick Bent's request, for your feedback and to be forwarded to Treasury for their consideration.

Can you confirm that my report was not required and that another request for a renewal was in fact prepared on IIGET's behalf and forwarded?

In the event that you cannot confirm any of this, can you please refer me to who can clarify this?

By the way, Happy New year Lisa.

Wayne

Inspector Wayne Holland
OIC - I.M.P.A.C.T. (Integrated Municipal Provincial Auto Crime Team)
OIC - IIGET (Integrated Illegal Gaming Enforcement Team)
#306-7485-130 Street, Surrey, B.C.
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wayne.holland@rcmp-grc.gc.ca

>>> "Godenzie, Lisa SG:EX" <Lisa.Godenzie@gov.bc.ca> 2008-01-21 17:19 >>>
Hi Wayne,

I got your message and I apologize for not getting back to you sooner. There definitely seems to be a misunderstanding about the timing of the business case for IIGET. While originally the plan was to have the business case written by mid January, we are now seeking a one year extension for the funding for IIGET (possibly thru a re:appropriation of the funds by the chair of TB) to give us time to adequately prepare a more fulsome business case explaining the nature and scope of illegal gaming in the province and the need for a dedicated team. A document was prepared and forwarded to TB in early January seeking a one year extension to the funding to give the IIGET until time to build the business case. As far as I know at this point, we have not received word back from TB yet. We will need a business case that sets out the rationale for the existence of IIGET and then from there we can proceed with seeking an expansion of the team. I hope this explains everything for you. If not, please don't hesitate to call me.

Lisa Godenzie
Senior Program Manager
Police Services Division (Vancouver)
Ministry of Public Safety and Solicitor General
tel: (604) 660-2917
fax: (604) 660-2606
email: Lisa.Godenzie@gov.bc.ca

-----Original Message-----

From: Wayne HOLLAND [<mailto:wayne.holland@rcmp-grc.gc.ca>]
Sent: Tuesday, January 15, 2008 9:23 AM
To: Godenzie, Lisa SG:EX
Subject: IIGET - Renewal of MOU document.

Hello Lisa,

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Dick Bent, Russ Nash and Andrew Martin have gone through the document and support its contents.

Dick and I would appreciate your input as well.

Could you let us know if this request for renewal is "what the Consultation Board is actually looking for?"

Please call me at any time if you wish to.

Wayne

Inspector Wayne Holland

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Phone: 604-598-4454 (Desk)

wayne.holland@rcmp-grc.gc.ca

From: Wayne HOLLAND
To: [Godenzie, Lisa SG:EX](#)
Subject: Hi Lisa,
Date: Friday, January 25, 2008 12:33:31 PM
Attachments: [IIGET BUSINESS CASE cover page.doc](#)
[IIGET 3 YRs Budget Version final.xls](#)
[IIGET business case final to LG jan 25 2008.doc](#)
[IIGET org chart.adobe.pdf](#)
[Wayne HOLLAND.vcf](#)

Hi Lisa,

I hope you are well. March 20th is almost here!

Here is the business case from December that was originally sent out via Russ Nash and Dick Bent.

This was the original report when we were of the mind the Team would be doubled etc., and differs markedly from the subsequent document that merely asks for a one-year renewal of the MOU.

Kevin Begg wanted you to have both the renewal and the "doubling in size" submissions in your possession, notwithstanding the pending decision by TB's Chair.

Have a good weekend.

Wayne

Inspector Wayne Holland
OIC - I.M.P.A.C.T. (Integrated Municipal Provincial Auto Crime Team)
OIC - IIGET (Integrated Illegal Gaming Enforcement Team)
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BUSINESS CASE

“Building Capacity”

Expansion of the:

Integrated Illegal Gaming Enforcement Team (IIGET)

Date: 2007-12-19

Prepared for: Chief Superintendent Richard (Dick) Bent
Deputy Criminal Operations Officer (Contract)

Submitted by: Superintendent Russ Nash
Officer in Charge – RCMP Major Crime Section

Prepared by: Inspector Wayne Holland
OIC – IMPACT/IIGET
A/S/Sergeant Andrew Martin - IIGET

INTEGRATED ILLEGAL GAMING ENFORCEMENT TEAM

Three Years Budget Plan at Establishment of ^{s.16}

2008/09 to 2011/2012

Prepared: December 18, 2007

IIGET

Established FTEs

FTE for RM
FTE for Independent
FTE for PSE/TCEs

Total IIGET FTEs

Ongoing Budget

PAY - RCMP
PAY - Independent Police Dept.
O & M
Capital costs
One time Start Up Costs
Indirect costs (on RCMP RM/CM)

App A
App A
App B
App B
App B
App C

raise

3.50%
4.00%
3.00%

^{s.16}

Forecast				
2007/2008	2008/2009	2009/2010	2010/2011	2011/2012

^{s.16}

\$	2,013,295	\$	4,210,600	\$	4,047,400	\$	4,195,800	\$	4,373,100
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TOTAL IIGET

\$	2,013,295	\$	4,210,600	\$	4,047,400	\$	4,195,800	\$	4,373,100
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Costs at 70% to Province

\$	1,409,306	\$	2,947,420	\$	2,833,180	\$	2,937,060	\$	3,061,170
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INTEGRATED ILLEGAL GAMING ENFORCEMENT TEAM

Three Years Budget Plan at Establishment of ^{s.16}

APPENDIX A - Salary Costs

	# of FTE	2007/2008 Base salary	Benefit per FTE	Allowances per FTE	Total	Salary Costs			Remark
						Indep. PD	RCMP	Total	
IIGET									
Inspector VPD Municipal	^{s.16}				160,604	^{s.16}			Note 1
S/Sergeant RCMP					98,692				Note 2
Sergeant RCMP					90,708				Note 2
Corporal RCMP					83,391				Note 2
Constable RCMP					77,811				Note 3
CM - ADM-05 RCMP					72,919				
CR-04 PSE RCMP					45,000				
TOTAL SALARY COSTS FOR IIGET	^{s.16}					83,112	2,028,210	2,111,322	

Note:

1. Per contract agreement payout of in-lieu time for Insp.; Half of salary cost shared by IMPACT
2. RCMP allowances includes Service Pay & Plain Clothes Allowances.
3. RCMP allowances includes Service Pay, Senior Cst Allowances & Plain Clothes Allowances.

Assumptions:

^{s.16}

The current workforce will be doubled in the fiscal year 2008/2009 and add one more CM at ADM -05.

Additional ^{s.1} RMs are ^{s.16} Sergeant, ^{s.1} Corporal & ^{s.1} Constable & ^{s.1} PSE at CR-04 level.

Insp. Wayne HOLLAND salary cost - a cost sharing arrangement of 50/50 for subsequent fiscal years.

INTEGRATED ILLEGAL GAMING ENFORCEMENT TEAM
Three Years Budget Plan at Establishment of ^{s.16}
APPENDIX B - Operating and Maintenance

Cost of living increase 3.00% 3.00% 3.00% 3.00% 3.00%

<u>Fiscal Year</u>	<u>Forecast</u>	<u>2007/2008</u>	<u>2008/2009</u>	<u>2009/2010</u>	<u>2010/2011</u>	<u>2011/2012</u>
IIGET	s.16					
FTE for RM/CM						
FTE for New RM/CM						
FTE for PSE						
FTE for New PSE						
FTE for TCE						
FTE for Independent						
FTE	—					
O & M	s.16					
Overtime - RCMP						
Overtime - Independent PD members						
Travel & Training (meals, courses, travel, etc)	Note 1					
Phones (Cell, pager & Office)						
Radios						
Lease Vehicles						
Vehicles Repairs						
Fuel						
Computers						
Investigational Aids & Equipment						
Furniture & Fixtures						
Rental (Building & Others)	Note 2					
Office supplies & Miscellenous expenses						
Other Profesional Services						
RO580						
Total O&M	Note 3	\$ 493,795	\$ 1,006,200	\$ 1,037,400	\$ 1,070,300	\$ 1,104,100

Note 1: Includes \$600/member for RCMP mandatory training

Note 2. Currently, lease costs of IIGET was paid by GPEB IIGET contingency, There should have enough space for the

Note 3. s.16

<u>Capital **</u>	<u>Vehicles</u>	<u>6</u>	<u>0</u>	<u>0</u>	<u>0</u>	25,000 (based on unmarked car)
Vehicles (Grand Am, Chevy Malibu, Buick Allure)		150,000	-	-	-	s.16
Capital Total		150,000	-	-	-	

One time Start Up

Laptop	s.16					Per New Member
Desktop for PS						Per New Member
Lan drop						Per New FTE
Telephone line						Per New FTE
Cell phone						Per New Member
Network Printer						Ratio 1:8 Per Employee
Workstation (furniture & installation)						Per New FTE
Fit up cost for vehicle						Per New Vehicle
One Time Start Up Costs Total		156,000	-	-	-	20600

INTEGRATED ILLEGAL GAMING ENFORCEMENT TEAM
Three Years Budget Plan at Establishment of ^{s.16}
Appendix C - Indirect Costs

	<u>2007/2008</u>	<u>2008/2009</u>	<u>2009/2010</u>	<u>2010/2011</u>	<u>2011/2012</u>
IIGET					
i) Cost RM Pensions					
Cost of PS/TCE/Reservists Pensions					
ii) Cost of RMs' EI contribution					
Cost of PS Employer's EI contribution					
iii) Cost of Division Administration..					
iv) Cost of Recruit Training					
v) Cost of ERC/PCC as a Per Capita					
vi) Cost of PRIME as a Per Capita					
Total IIGET indirect costs	\$ 385,200	\$ 787,100	\$ 824,400	\$ 862,900	\$ 926,800

Rate per FTE	
i) Cost RM Pensions	
Cost of PS/TCE/Reservists Pensions	
ii) Cost of Employer's Contr. to E.I..	\$
Cost of PS Employer's EI contribution	
iii) Cost of Division Administration..	\$
iv) Cost of Recruit Training	\$
v) Cost of ERC/PCC as a Per Capita	\$
vi) Cost of PRIME as a Per Capita	\$

INTEGRATED ILLEGAL GAMING ENFORCEMENT TEAM

Executive Summary:

This document addresses ^{s.16} needs that will guide and facilitate the Integrated Illegal Gaming Enforcement Team (IIGET) in the accomplishment of its mandate over the next three-year period.

The submission of this proposal is timely, given that the current memorandum of understanding for the Team is scheduled for renewal on 2008-04-01.

A recent effectiveness review of IIGET was undertaken by Ms. Catherine Tait, on behalf of Police Services Division, Ministry of Solicitor General and Public Safety. ^{s.16}

s.16

It is proposed that there be a doubling of IIGET’s existing authorized strength, which currently consists of ^{s.16} regular RCMP members, ^{s.16} temporary civilian employee and ^{s.16} public service employee.

s.16

s.16

The additional resources will be allocated within the existing satellite IIGET offices in Victoria, Kelowna, Prince George and Burnaby.

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The IIGET budget for fiscal 2007-2008 is projected at \$2,013,295. The cost for a doubling of establishment, provided in detail within the “budget” component of this document, will be an additional \$2,372,105 annually, exclusive of any and all start-up and/or infrastructure costs in fiscal 2008-2009.

An annual budget of \$4,210,600 will therefore be required.

An enhanced, more integrated response to illegal gaming in the province of British Columbia will build on an existing solid foundation and will ensure the Team’s long-term success in its role as this province’s enforcement, educational and best practices illegal gaming entity.

This required additional capacity would render IIGET as this province’s true “voice” for law enforcement as regards this burgeoning criminal enterprise.

“Building Capacity” - Expansion of the Integrated Illegal Gaming Enforcement Team

This business case was assembled in consultation with stakeholder and practitioner representatives from the Solicitor and Attorney General’s Ministries, the IIGET Consultative Board, federal and municipal police agencies, and the men and women of IIGET.

Since its inception in 2004, IIGET’s law enforcement professionals have worked closely with their municipal, provincial and federal counterparts in an attempt to achieve a reduction in illegal gaming in this province. It is their intention to continue to work closely with those criminal justice colleagues to further reduce the harmful societal effects of this criminal enterprise.

In its capacity as the integrated provincial illegal gaming unit for British Columbia, IIGET will continue, under the guidance and support of the Consultative Board, to identify and implement cutting edge strategies in furtherance of a continued reduction in illegal gaming.

The men and women of IIGET wish to be regarded by their public, criminal justice and gaming enforcement partners as individuals who are “making a difference” with respect to the reduction of this illicit activity in British Columbia.

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In addition to a more robust enforcement capability, the Consultative Board envisions a more integrated composition of the Team’s police officer cadre (one that is truly inclusive of the multi-jurisdictional communities that IIGET serves) and a detailed strategic assessment of the true scope, nature and extent of illegal gaming in British Columbia.

By means of an enhancement of IIGET’s potentially multi-organizational composition, and by the implementation of several analytical and intelligence-led investigative, crime prevention and interdiction “best practice” programs, IIGET will become the standard by which illegal gaming is successfully prevented, investigated, prosecuted and reduced.

Acceptance of this proposal will reinvigorate the men and women of IIGET and will inspire them to excel in their service delivery to the Team’s law enforcement partners and the citizens of this province.

This document is an expression of IIGET’s renewed determination to prevent and reduce illegal gaming in our province and to offer, as required or requested, any and all of their expertise and services to the jurisdictions served.

The proposed additional capacity will yield tangible positive results for all of the law enforcement, criminal justice and legitimate gaming entities involved in this partnership as well as, most importantly, for the citizens of British Columbia.

“Building Capacity” - Expansion of the Integrated Illegal Gaming Enforcement Team

Background:

The Integrated Illegal Gaming Enforcement Team (IIGET) was established in 2004 under the terms of a Memorandum of Understanding (MOU) between the Gaming Policy and Enforcement Branch (GPEB), Police Services Division (PSD) and the Royal Canadian Mounted Police (RCMP).

The BC Lottery Corporation (BCLC) is a signatory to a schedule in the MOU, as it provides funding for IIGET’s operation. Governance of the Team is by means of a Consultative Board.

IIGET was created due to a growing concern about the enforcement response to illegal gaming in BC. The Team acts within the regulatory framework of the Gaming Control Act.^{s.16}

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IIGET is dedicated to preserving the integrity of legal gaming in this province. IIGET targets illegal gaming activity that occurs outside of legal gaming venues and its scope of enforcement encompasses illegal lotteries, common gaming houses, the distribution of illegal video lottery terminals, animal fights, bookmaking, and internet gaming.

Other activities of the Team include the education of partner agencies, gathering and recording intelligence and reporting on the scope and extent of illegal gaming provincially. The investigation of reports of suspected illegal gaming activity can lead to potential enforcement actions and criminal charges.

IIGET’s colleagues at GPEB are often co-located with Team personnel. GPEB is charged with the investigation of complaints and allegations of criminal or regulatory wrongdoing within the confines of legal gaming venues and services. On occasion, GPEB and IIGET personnel work together^{s.16}

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- Risk to the public
- Investigative complexity
- Level of resources required to investigate and satisfactorily conclude the file

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IIGET has been in operation for almost four years. The current MOU is set to expire on 2008-04-01 and there is an appetite by the Consultative Board to use this circumstance as leverage, in furtherance of their commitment to equip law enforcement with sufficient resources to interdict and suppress illegal gaming in BC.

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Vision, Mandate, Activities and Desired Outcomes of the IIGET Program:

The **Vision** of IIGET is as follows:

“As a truly integrated Team, we will be the centre of excellence in British Columbia, in the pursuit of innovative, educational and enforcement strategies that prevent, investigate, prosecute and reduce illegal gaming.”

The **Mandate** of IIGET is to:

“Maintain the integrity of public gaming in British Columbia by enhancing the level of enforcement specifically targeting illegal gaming”.

There are three primary **Activities** undertaken by IIGET:

- Education and partnerships: To educate personnel at other agencies, such as the Liquor Control and Licensing Branch (LCLB) and the Canada Revenue Agency (CRA) about illegal gaming and form mutually supportive partnerships with them.
- Intelligence: To become the central repository of intelligence reports on illegal gaming activity in the province. To meet this objective, IIGET solicits and records intelligence reports from various police departments, and interviews or interrogates persons involved in illegal gaming to gain a better understanding of the extent of the activity in BC.

“Building Capacity” - Expansion of the Integrated Illegal Gaming Enforcement Team

- Enforcement: To investigate and enforce the Gaming Control Act and Regulations and all Criminal Code offences related to illegal gaming. To meet this objective IIGET undertakes investigations of illegal gaming at all levels, in partnership with a provincial Crown prosecutor, and utilizes a variety of enforcement tools (verbal warning, tickets and criminal charges) to curtail illegal gaming activity.

The activities link together in a logical fashion, with the following **Desired Outcomes:**

- Police officers are trained to recognize and report illegal gaming.
- IIGET then investigates these reports and undertakes enforcement.
- Enforcement removes illegal gaming enterprises from operation.
- Enforcement discourages entry into illegal gaming (myth of full enforcement).
- Further, enforcement motivates the public to conduct gaming activities in a legal (licensed) fashion.
- These circumstances lead to a reduction of illegal gaming in the province.
- That reduction enhances the integrity of the public (legal) gaming sector.

Existing Circumstances: (Strengths – Weaknesses – Opportunities – Threats)

Issues and Challenges:

IIGET is accountable for providing specialized illegal gaming investigative, practitioner education, strategic intelligence and interdiction assistance to all police forces in British Columbia.^{s.16}

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With an authorized strength of ^{s.16} sworn and civilian personnel, the Team focuses significant amounts of their resources and effort on the Greater Vancouver area, historically the region most impacted by illegal gaming.

Legalized gaming is a thriving industry that represents a significant source of income for the province as well as for licensed gaming operators and entities.

Academic research, historical experience and the anecdotal information from front-line police officers has determined that there is an ever increasing likelihood for organized crime and opportunistic criminals to encroach on legalized gaming operations.

Activities such as loan sharking, unlicensed common gaming houses, raffles and bingos, pyramid schemes, animal fights, Internet gaming, video game machine gambling and bookmaking are all highly profitable, illicit vehicles for personal, non-taxable gain.

In addition, a variety of criminal code offences associated to both legitimate and illegal gaming activity are often present and include extortion, kidnapping, threatening and serious assaults. Of note is the fact that, unlike the legitimate gaming system, there is no social support or “safety net” available to habitual/problem gamblers who are firmly

“Building Capacity” - Expansion of the Integrated Illegal Gaming Enforcement Team

ensconced in the illegal gaming realm and wish desperately to receive treatment or other assistance.

The challenge assumed by the Consultative Board is to provide law enforcement with the requisite levels of human and other resources to *mitigate* the potential for illegal gaming to escalate in this province and to *enhance* the prospect for significant reductions of this criminal enterprise in British Columbia.

Strengths: (High)

1. Since its inception, this Team has engaged in educational and enforcement programs in an effort to reduce illegal gaming in British Columbia.
2. A comprehensive review of the cumulative investigative and enforcement activity accomplished by IIGET and/or GPEB over the past four years is documented in an effectiveness review prepared for Police Services Division by Ms. Catherine Tait.

Quantitatively, since its inception, IIGET has opened nearly twelve hundred (1200) files.

This total includes cases brought forward through GPEB and is comprised of allegations of very low level illegal gaming and/or marginally substantiated or unfounded “suspicions” of such criminal activity.

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A significant number of the lower and mid-level matters were dealt with primarily by GPEB and/or a combination of personnel from both units.

IIGET has acted in a more comprehensive and focused manner on a total of two hundred and twenty two (222) illegal gaming investigation files that were adduced to be more credible or serious in nature.

In summary, that number consisted of the following types of enforcement action:

- “Keepers of” and persons “found in” common gaming houses
- Illegal Video Game Machine (VGM) distributors

“Building Capacity” - Expansion of the Integrated Illegal Gaming Enforcement Team

- Seizures of cash and vehicles associated with the previous two types of enterprises
- Revenue Canada Agency referrals for tax investigations
- Loan sharking
- Pyramid schemes

Qualitatively, law enforcement, criminal justice and provincial gaming oversight partners have credited IIGET with having played a role in combating, deterring and reducing the levels of illegal gaming in this province.

By virtue of its existence, IIGET activities have instilled a belief in lawful citizens and the criminal element alike, that the Team’s enforcement programs are active and singularly dedicated and that engaging in criminal activity of this nature is an unwise decision.

3. IIGET’s Consultative Board, their in-house management, operational, administrative and program personnel are passionate about taking ownership of, and responsibility for reducing illegal gaming in British Columbia.

4. The men and women of IIGET enjoy productive relationships with various primary oversight and/or support entities, including but not limited to:

- Police Services Division, Ministry of Public Safety and Solicitor General
- The Gaming Policy Enforcement Branch (GPEB)
- The British Columbia Lottery Corporation (BCLC)
- The British Columbia Association of Chiefs of Police (BCACP)
- The Regional Operational Police Managers Committee (ROPMC)
- Provincial Crown Counsel
- Liquor Control and Licensing Branch (LCLB)
- Canada Revenue Agency (CRA)

IIGET’s personnel will make it their mission to maintain and strengthen those valued relationships.

5. With regard to the educational component of IIGET’s core services, over the past four years a number of PowerPoint presentations and inter-agency workshops have been given to front line police general duty and investigative personnel, and to liquor inspectors.

Two training DVDs have been developed for various police training curriculums. As well, four newsletters on specific illegal gaming topics were prepared and disseminated to law enforcement and the IIGET page of the BC RCMP website explains the role of the Team and highlights successful illegal gaming investigations.

Presentations have been made to non-profit agencies on the requirement of licensing raffles and/or events held for charity.

“Building Capacity” - Expansion of the Integrated Illegal Gaming Enforcement Team

6. Status reports to the Consultative Board have documented the recruitment and development of human sources by IIGET personnel. This activity assisted the Team in the production of a report to the Board in 2006 on the scope of illegal gaming activity in BC.

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“Building Capacity” - Expansion of the Integrated Illegal Gaming Enforcement Team

Opportunities: (High)

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2. IIGET’s expertise and proven enforcement techniques should be “transplanted” throughout the province. Policing communities could be encouraged and trained to be more autonomous with regard to eradicating illegal gaming within their jurisdiction.
3. From a budgetary perspective, cost-neutral community volunteers could assist in the monitoring of criminal enterprises in their own communities. Citizens could be educated to recognize and report illegal gaming to authorities.
4. With an enhanced staffing complement, efforts could be made to acquire real-time illegal gaming *information* and analyze that information to produce reliable *intelligence* on individuals and/or groups. As well, the interaction of one individual or group with another and the specifics of their illicit activity would be confirmed.

A crime analyst would provide intelligence on crime patterns and trends and submit reliable statistics to the Consultative Board so that they can measure and evaluate IIGET’s efforts.

Real-time information and intelligence-led deployment practices facilitate tactically sound operations and ensure an effective allocation of scarce resources.

The Consultative Board would also receive an informed estimate of the geographical distribution of illegal gaming in the province as well as the scope and linkages between activities and individuals and the specific typology of the illegal gaming enterprises deemed most harmful.

5. Any additional revenue realized through proper licensing and operation of gaming activity could provide funding for more educational and interdiction efforts throughout the province, in order to eventually eradicate illegal gaming in BC.
6. Media and marketing efforts, similar to those employed by the Integrated Municipal Provincial Auto Crime Team (IMPACT) could be undertaken to educate the public on illegal gaming and to build support for legitimate gaming options.

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Recommendations and Rationale:

Recommendation #1

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Rationale: The work of IIGET to date has demonstrated a capability to locate, confirm and interdict illegal gaming. During its initial and formative years, IIGET personnel were establishing a network of contacts, gaining expertise in gaming, securing and developing human sources and garnering the necessary knowledge, skills and abilities that will serve them well in the years to come.

The decision to create an integrated illegal gaming enforcement team was a sound one, and has produced results to the extent that crime prevention, education and enforcement action has occurred.

As a result of the past four year’s activities, there is now a solid foundation of expertise and commitment, as well as an organizational and networking structure for the men and women of IIGET to operate effectively within.

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The effectiveness of this enhancement initiative will be assessed and measured on an annual basis by means of the follow expected outcomes:

“Building Capacity” - Expansion of the Integrated Illegal Gaming Enforcement Team

- Through education, media and marketing strategies, a measurable increase in public awareness of illegal gaming.
- A solid increase in the number of gaming license requests received by GPEB from the general public.
- A quantifiable increase in the number of seizures, file conclusions and enforcement actions by IIGET.
- An annual “illegal gaming” provincial threat assessment process, compiled by means of an annual data collection initiative and the production and submission of a strategic assessment report to the Consultative Board.

Recommendation #2

“That IIGET’s organizational and reporting structure is to be repositioned within the RCMP Major Crime Section and aligned with the Integrated Municipal Provincial Auto Crime team (IMPACT), for the purposes of managerial oversight and for the possible duplication of one or more of IMPACT’s programs and services.

Rationale: IMPACT is a Team of professionals whose history of growth and experience is not dissimilar to that of IIGET. IMPACT is about to embark on the new five-year strategic plan and has had remarkable success over the past five years.

It is anticipated that several of the educational, media-marketing, partnership and enforcement programs and techniques currently employed by IMPACT personnel could be adopted for use by IIGET personnel.

The officer in charge of IMPACT could oversee both integrated programs and, in doing so, facilitate and encourage the exchange of expertise and experience between the two Teams.

Given the fact that the Insurance Corporation of British Columbia (ICBC) provides funding for IMPACT, in a manner similar to the BC Lottery Corporation, the wages and benefits for the officer in charge could be cost shared on a fifty-fifty basis.

Budget:

Broken down, total costs for the funding of IIGET since its inception are as follows:

- ☐ Taken together, total direct and in-kind expenditures for IIGET have totaled \$6 million between 2003/04 and 2006/07, specifically:
 - ☐ BCLC has contributed a total of \$3.7 million,
 - The federal government \$1.2 million
 - GPEB approximately \$1.1 million (through in-kind contributions)

“Building Capacity” - Expansion of the Integrated Illegal Gaming Enforcement Team

- With the exception of a \$20,000 over expenditure in 2003/04, the BCLC amounts to support IIGET provided for in the MOU have not been fully expended in any year for either the RCMP or GPEB allocations.
- The MOU provided for BCLC contributions of \$5.4 million for 2003/04 to 2006/07, and the actual BCLC supported expenditures during that period totaled \$3.7 million.
- In 2006/07, the RCMP allocation was under spent by 23% and the GPEB by 53%.

RCMP financial services have forecast the following start-up and on-going costs that are to be incurred ^{s.16}

The following table shows the expenditures and supporting contributions for IIGET between 2003 and 2007:

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For a complete breakdown of the budget, the reader may refer to the attached spreadsheets and organization chart.

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s.16

From: Dick (Richard) BENT
To: [Begg, Kevin L SG:EX](#)
Subject: Re: IIGET
Date: Monday, February 18, 2008 4:02:46 PM

Thanks Kevin. Had some curious folks in IIGET. Also want to update the Gaming Committee at BCACP.
DIck

>>> "Begg, Kevin L SG:EX" <Kevin.Begg@gov.bc.ca> 2008-02-18 16:00 >>>

We will continue with the current arrangement for another year. I expect that will be extended another year beyond that but at this point the direction was for another year.

Kevin

Kevin L Begg
Assistant Deputy Minister
Policing and Community Safety Branch
Office 250 387-1100
Cell: s.17

----- Original Message -----

From: Dick (Richard) BENT <Dick.Bent@rcmp-grc.gc.ca>
To: Begg, Kevin L SG:EX
Cc: Godenzie, Lisa SG:EX; Al MACINTYRE <al.macintyre@rcmp-grc.gc.ca>; Robert JORSEN
<Robert.Jorssen@rcmp-grc.gc.ca>; Russ NASH <russ.nash@rcmp-grc.gc.ca>
Sent: Mon Feb 18 15:42:42 2008
Subject: IIGET

Kevin, I was hoping to confirm what you said on Friday concerning the IIGET funding. As I understood what you said is that TB s.12
s.12

that correct?

Is

Is so, I'm not clear on the timelines. I think you said there will be no change until after an election, so I take it that the MOU will be extended for two years.

Finally, just wondering when we might get some confirmation of this.

Dick

From: Wayne HOLLAND
To: [McLean, Kimberley M SG:EX](#)
Cc: [Godenzie, Lisa SG:EX](#)
Subject: Fwd: RE: FW: IIGET \$
Date: Monday, March 3, 2008 3:54:55 PM
Attachments: [Wayne HOLLAND.vcf](#)
[Wayne HOLLAND.vcf](#)

Sorry.....those reports are January 2008, not 2007....

Inspector Wayne Holland
OIC - I.M.P.A.C.T. (Integrated Municipal Provincial Auto Crime Team)
OIC - IIGET (Integrated Illegal Gaming Enforcement Team)
#306-7485-130 Street, Surrey, B.C.
V3W 1H8
Phone: 604-598-4454 (Desk)
wayne.holland@rcmp-grc.gc.ca

>>> Wayne HOLLAND 2008-03-03 15:32 >>>
Hi Kimberley,

I look forward to meeting you at some point.

FYI: I am working with RCMP EDCAS managers to develop a specific data collection instrument for us to use in the upcoming assessment and environmental scan efforts.

I want our efforts to be of utility to not only this specific initiative (IIGET's continuation - composition etc.) but I want the yield from our effort to add to and complement the annual threat assessment on organized and serious crime produced by CISBC-YT (the illegal gaming component of that annual document has been consistently lacking over the years.)

This is so that the data arrived at has utility to more than one isolated component of policing in BC and so that the information is disseminated to municipal police executives, who may be invited to second their members to the Team in the future..

As well, I am preparing a report that will illustrate how the overall recommendations of the Tait report can be eventually accomplished.

I would welcome your input, as I did Catherine Tait's and Lisa's, as our project unfolds.

I recommend that you review the business case for expansion documents and the MOU renewal document that I submitted to Kevin Begg et al in January 2007. I would welcome your feedback on either report at any time. It will be interesting to see if the recommendations in either document are eventually supported by the findings of the TA,DCP and environmental scan.

I am certain that all of Catherine's recommendations will be acted upon. Her report was very well done.

In summary, please call me at any time.

I may be in Victoria April 2nd and 3rd, for the IMPACT Policy Board meeting.

If you would care to discuss any of this initiative with me I would be pleased to drop by and meet with you.

Regards,

Wayne

Inspector Wayne Holland
OIC - I.M.P.A.C.T. (Integrated Municipal Provincial Auto Crime Team)
OIC - IIGET (Integrated Illegal Gaming Enforcement Team)
#306-7485-130 Street, Surrey, B.C.
V3W 1H8
Phone: 604-598-4454 (Desk)
wayne.holland@rcmp-grc.gc.ca

>>> "Godenzie, Lisa SG:EX" <Lisa.Godenzie@gov.bc.ca> 2008-03-03 10:59 >>>

Wayne,
As you know I will be leaving ^{s.22} in the next couple of weeks so I thought I should just follow up on our previous discussions about what we (PSD) will be looking for by this time (or earlier) next year. Per Cathy Tait's effectiveness review, there are a number of areas that IIGET should be collecting data. I know you are aware of this and I believe you were setting up systems to ensure the data is collected. As you know, this data will be required to support the new business case that will a) justify IIGET's current existence (the environmental scan aspect of how prevalent illegal gaming is in the province) and b) possibly make the case for the expansion of IIGET.

Kimberley Mclean (cc'd above) will be taking over this file ^{s.22}
^{s.22} so if you have any questions, please don't hesitate to contact her.

Lisa

-----Original Message-----

From: Wayne HOLLAND [<mailto:wayne.holland@rcmp-grc.gc.ca>]
Sent: Monday, March 3, 2008 10:53 AM
To: Godenzie, Lisa SG:EX
Subject: Re: FW: IIGET \$

Good news. Thank you Lisa.

Wayne

Inspector Wayne Holland
OIC - I.M.P.A.C.T. (Integrated Municipal Provincial Auto Crime Team) OIC
- IIGET (Integrated Illegal Gaming Enforcement Team) #306-7485-130
Street, Surrey, B.C.
V3W 1H8
Phone: 604-598-4454 (Desk)
wayne.holland@rcmp-grc.gc.ca

>>> "Godenzie, Lisa SG:EX" <Lisa.Godenzie@gov.bc.ca> 2008-03-03 10:45

>>> >>>

FYI - the funding for IIGET for next fiscal year will be covered by BCLC.

-----Original Message-----

From: Begg, Kevin L SG:EX
Sent: Tuesday, February 26, 2008 11:57 AM
To: Godenzie, Lisa SG:EX; Albertson, Curtis SG:EX
Subject: Fw: IIGET \$

FYI

Kevin L Begg
Assistant Deputy Minister
Policing and Community Safety Branch
Office 250 387-1100
Cell: s.17

----- Original Message -----

From: Sturko, Derek SG:EX
To: Begg, Kevin L SG:EX
Cc: Morhart, David A SG:EX
Sent: Tue Feb 26 10:41:30 2008
Subject: IIGET \$

Kevin:

BCLC has confirmed it will pay for IIGET in 2008/09.

Derek Sturko
ADM, Gaming Policy & Enforcement
Sent from my BlackBerry

From: [McLean, Kimberley M PSSG:EX](#)
To: [Steenvoorden, Tom PSSG:EX](#)
Subject: FW: FW: Re: Memo to Consultation Board
Date: Monday, July 23, 2018 9:09:49 AM
Attachments: [Island IIGET Memo.xfdl](#)
[Wayne HOLLAND.vcf](#)
[GC-22.pdf](#)
[Wayne HOLLAND.vcf](#)

-----Original Message-----

From: Landles, Sheri SG:EX
Sent: Wednesday, March 19, 2008 10:45 AM
To: McLean, Kimberley M SG:EX
Subject: FW: FW: Re: Memo to Consultation Board

For some reason the attachments didn't come through on the last email. Btw - I spoke to Curt about this and this is the action he suggested.

-----Original Message-----

From: Wayne HOLLAND [<mailto:wayne.holland@rcmp-grc.gc.ca>]
Sent: Wednesday, March 19, 2008 7:37 AM
To: Landles, Sheri SG:EX
Subject: Fwd: FW: Re: Memo to Consultation Board

Hello Sheri,

I am recently arrived to IIGET, and was unaware of who was available to forward documents to Kevin Begg et al on the IIGET Consultative Board.

Would you be able to send this attached e-document to the IIGET Consultative board on my behalf.

If so, thank you very much.

If not, I will make further inquiries.

Wayne

Inspector Wayne Holland
OIC - I.M.P.A.C.T. (Integrated Municipal Provincial Auto Crime Team) OIC - IIGET (Integrated Illegal Gaming Enforcement Team) #306-7485-130 Street, Surrey, B.C.
V3W 1H8
Phone: 604-598-4454 (Desk)
wayne.holland@rcmp-grc.gc.ca

>>> "Perri, Stacey SG:EX" <Stacey.Perri@gov.bc.ca> 2008-03-18 12:58 >>>

Hi Wayne - as I recall, the IIGET board has no further scheduled meetings - having said that, you can direct info for IIGET board members to Sheri Landles of Police Services Division in Vancouver - she should be able to distribute on your behalf - email Sheri.Landles@gov.bc.ca - I would have done this for you but the attachment does not open on my machine as the xfdl file name is not recognized on our system. Can you save it in word format?

Take care.

-----Original Message-----

From: Wayne HOLLAND [<mailto:wayne.holland@rcmp-grc.gc.ca>]

Sent: Thursday, March 13, 2008 12:28 PM
To: Perri, Stacey SG:EX
Subject: Fwd: Re: Memo to Consultation Board

Stacey.

As per my last call to you.....then to Lisa G.....then to Kimberley McLean.....I still am not certain who is the correct person to ensure that the IIGET Consultative Board receives this attached e-memorandum.

Could you suggest someone and/or forward this to the appropriate individual who coordinates such matters?

Once I meet said individual, I will no longer bother you Stacey.....about IIGET matters that is.....I will still torture you about IMPACT.

Wayne

Inspector Wayne Holland
OIC - I.M.P.A.C.T. (Integrated Municipal Provincial Auto Crime Team) OIC
- IIGET (Integrated Illegal Gaming Enforcement Team) #306-7485-130 Street, Surrey, B.C.
V3W 1H8
Phone: 604-598-4454 (Desk)
wayne.holland@rcmp-grc.gc.ca

>>> Russ NASH 2008-03-13 12:17 >>>
Wayne

Can you please forward this to the appropriate Police Services liaison so that it can be sent to each IIGET Consultation Board member. Thanks.

Russ

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From: [McLean, Kimberley M PSSG:EX](#)
To: [Steenvoorden, Tom PSSG:EX](#)
Subject: FW: FW: IIGET Consultative Board
Date: Monday, July 23, 2018 9:08:56 AM
Attachments: [Effectiveness Review Recommendations short version.doc](#)
[IIGET Effectiveness Review Recommendations cover page2.doc](#)
[Wayne HOLLAND.vcf](#)

-----Original Message-----

From: Wayne HOLLAND [<mailto:wayne.holland@rcmp-grc.gc.ca>]
Sent: Friday, March 28, 2008 12:55 PM
To: McLean, Kimberley M SG:EX
Subject: RE: FW: IIGET Consultative Board

Absolutely.....they are very short.....2-3 pages as I recall.....and #2 was reviewed by Lisa and she agreed with their feedback (nothing controversial at all)and mine is in fact attached below.....long story.....switched a mtg. time and I got to my laptop.....enjoy!

WH

Inspector Wayne Holland
OIC - I.M.P.A.C.T. (Integrated Municipal Provincial Auto Crime Team) OIC - IIGET (Integrated Illegal Gaming Enforcement Team)
#306-7485-130 Street, Surrey, B.C.
V3W 1H8
Phone: 604-598-4454 (Desk)
wayne.holland@rcmp-grc.gc.ca

>>> "McLean, Kimberley M SG:EX" <Kimberley.McLean@gov.bc.ca> 2008-03-28

>>> 12:31 >>>

Ok - but if you can't send me 2 and 5, I won't be able to read them before we meet. Are you ok with that?

-----Original Message-----

From: Wayne HOLLAND [<mailto:wayne.holland@rcmp-grc.gc.ca>]
Sent: Friday, March 28, 2008 12:04 PM
To: McLean, Kimberley M SG:EX; Landles, Sheri SG:EX
Subject: RE: FW: IIGET Consultative Board

I forgot to answer your question re dissemination.

Yes, we thought they had all been distributed. I am certain they have seen #1 & #2.

Re #3 and #4, they were sent in early January via Dick Bent's office and/or mine.

#5- was sent to Dick Bent within the last 3 weeks and as far as I know was forwarded from him.

But we can sort that out next week.

The only 2 items we really want in their hands are the 2 recent one-page memorandums.

To be safe, I will bring over copies of everything with me. Not a problem.

WH

Inspector Wayne Holland
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wayne.holland@rcmp-grc.gc.ca

>>> "McLean, Kimberley M SG:EX" <Kimberley.McLean@gov.bc.ca> 2008-03-28

>>> 09:57 >>>

Hi Wayne - of the documents listed below, I can confirm that I have #'s 1, 3, 4 - but not 2 and 5 (unless they are embedded somehow with the other documents). Can you please send me those two and also confirm that it is all of those items that you want sent to the consultative board?

Thanks K

-----Original Message-----

From: Wayne HOLLAND [<mailto:wayne.holland@rcmp-grc.gc.ca>]
Sent: Friday, March 28, 2008 8:26 AM
To: McLean, Kimberley M SG:EX; Landles, Sheri SG:EX
Subject: Re: FW: IIGET Consultative Board

Thanks for doing this Sheri.

Kimberley,

Please confirm that the Board has seen the documents (Russ's original one and my follow up document) as soon as is possible.

It was our understanding (Dick Bent's, Russ's and mine) that the original went out on the 19th for their information and feedback comments, if they felt inclined.

The Board has to see the documents prior to any future meeting. That was the reason we sent them out. We need to reallocate personnel in order to accomplish the recommendations of the Effectiveness Review.

So while we understand that a date for a future meeting has not been sent, we still want the Board informed notwithstanding.

One last point Kimberley:

Have you been provided all of the following documents?:

1. The Effectiveness Review (this may sound silly, but JIC you haven't).
2. The supplementary to the Review (addendum), provided by GPEB.
3. My Business Case of December 12, 2007. (Expansion of IIGET).
4. My "Request for Renewal of the IIGET MOU" - dated 2008-01-15.
5. My "Action Plan for the Accomplishment of the Review of the Recommendations" - dated 2008-03-10.

If you have not been given any or all of these documents, please let me know and I will send them electronically to you or hand deliver them next Tuesday when we meet.

Wayne

Inspector Wayne Holland
OIC - I.M.P.A.C.T. (Integrated Municipal Provincial Auto Crime Team) OIC
- IIGET (Integrated Illegal Gaming Enforcement Team) #306-7485-130 Street, Surrey, B.C.
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Phone: 604-598-4454 (Desk)
wayne.holland@rcmp-grc.gc.ca

>>> "Landles, Sheri SG:EX" <Sheri.Landles@gov.bc.ca> 2008-03-27 13:43

>>> >>>

Kimberley,

Please see below from Wayne Holland. Am I correct in thinking these documents will go forward to the board members before the next board meeting (which I don't believe has been scheduled yet)?

Sheri

-----Original Message-----

From: Wayne HOLLAND [<mailto:wayne.holland@rcmp-grc.gc.ca>]

Sent: Thursday, March 27, 2008 9:24 AM

To: Landles, Sheri SG:EX

Subject: IIGET Consultative Board

Hi Sheri,

Would you kindly forward the attached follow up e-memo to the Consultative Board members on behalf of myself and Superintendent Nash?

I would appreciate it.

I hope you are well and had a good Easter break.

Wayne

Inspector Wayne Holland

OIC - I.M.P.A.C.T. (Integrated Municipal Provincial Auto Crime Team) OIC

- IIGET (Integrated Illegal Gaming Enforcement Team) #306-7485-130 Street, Surrey, B.C.

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Phone: 604-598-4454 (Desk)

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Integrated Illegal Gaming Enforcement Team (IIGET)

Mandate:

“To maintain the integrity of public gaming in British Columbia by enhancing the level of enforcement specifically targeting illegal gaming”.

Vision:

“To be a truly integrated Team that is the centre of excellence in British Columbia, in the pursuit of innovative, educational and enforcement strategies that prevent, investigate, prosecute and reduce illegal gaming.”

Recommendations of the IIGET Effectiveness Review

Date:	2008-03-10
Prepared for:	Chief Superintendent Richard (Dick) Bent Deputy Criminal Operations Officer (Contract)
Submitted to:	Superintendent Russ Nash Officer in Charge – RCMP Major Crime Section
Prepared by:	Inspector Wayne Holland OIC – IMPACT/IIGET A/S/Sergeant Andrew Martin NCO in Charge-IIGET

PREAMBLE:

In the fall of 2007, an effectiveness review was undertaken by a private consultant, Ms. Catherine Tait.

On November 26th 2007, Ms. Tait submitted her review, along with ten recommendations for improving the Team's effectiveness and overall performance to the IIGET Consultative Board.

This report summarizes the recommendations and confirms the intention of IIGET's management cadre to accomplish all of the suggested enhancements to the program.

RECOMMENDATIONS AND ACTIONS TO BE UNDERTAKEN:

Recommendation #1.

(a) "Reduce illegal gaming through enforcement action and re-frame the objective in concrete terms, such as 'the investigation of high priority illegal gaming occurrences within a given time period'."

(b) "Report monthly or quarterly on the files for all reports received, on a "concluded", "still underway", and/or a "not yet begun" basis. This would provide an indication of workload, the progress of investigations in priority areas and the extent of problems not yet addressed."

Action: (a) the enforcement objective for IIGET was originally re-framed by the Consultative Board on December 1st 2006.^{s.16}

s.16

That decision was reaffirmed by the Consultative Board on July 25th 2007 and on November 26th 2007.

s.16

(b) IIGET personnel supported this recommendation and immediately revised their forms, in accordance with the Board's wishes, for the receipt as well as the collation and subsequent conclusion of reports and/or information or intelligence received.

From the perspective of IIGET management, quarterly reporting to the Board would be adequate.

As of April 1st 2008, the NCO in charge of IIGET and the Deputy Director of GPEB will meet on a monthly, or 'as required' basis. At that time all information received from the public and/or law enforcement will be reviewed and categorized and will receive both

IIGET and GPEB file numbers for future referral and cross-referencing.

Finally, a decision will be made by those individuals with regard to what office will investigate the complaint and/or follow-up on the information received.

Recommendation #2.

“A Business Case for the continuation and ^{s.16} of IIGET needs to be prepared.”

Action: A business case was completed in January of 2008 and submitted to Police Services.

That report is, of necessity, somewhat lacking in content, given that a required data collection and the resultant threat assessment, which would complete the business case, is pending.

The recommended content in Ms. Tait’s report will be installed in the incumbent report after those processes are completed.

In summary, the final business case will be supplemented with the following information, once the “scope and extent of illegal gaming” in this province is clarified:

- The extent of low, mid level and high level targets in the province.
- The linkages between the individuals and/or groups engaged in this criminal enterprise.
- An explanation based on the interaction of known targets with one another, of the geographical distribution of this illicit activity and the most prudent geographical allocation of law enforcement resources to interdict those offenders.
- ^{s.16}
- Short and long term objectives for IIGET, with benchmarks for the measurement of success. The objectives would be based on the analysis of the information and intelligence gleaned from the pending data collection.
- New data sources for illegal gaming, as well as suggested refinements to existing reporting procedures, in order to better monitor the scope and scale of illegal gaming targets in the province.

Recommendation #3.

(a) *“That the term of the current MOU is to be renewed for a period of one year.”*

(b) *“That the Board is to allow IIGET operations to continue ^{s.16}*

^{s.16}

(c) “That better reporting to the Consultative Board is required.”

s.16

Action: (a) The term of IIGET’s MOU has been renewed for one year and is set to expire on March 31st, 2009.

(b) IIGET’s current authorized strength of ^{s.16} RCMP members and ^{s.16} administrative support person (PSE CR-04) has been maintained and will continue to direct their enforcement efforts on mid level targets.

(c) Report forms have been amended and enhanced. In addition, all reports and project information handled by IIGET-GPEB personnel since the Team’s inception in 2004 is being reviewed by RCMP records section personnel for final conclusion, scoring and uploading to PIRS.

Quarterly reports to the Consultative Board will occur over the next one-year period, or as directed by the Board.

(d) As previously stated, the Team will focus on ^{s.16}. The mandate and objectives for IIGET could ultimately be amended, however it is our intention to codify the mandate, along with supporting long-term priorities and key initiatives, within a five-year strategic plan for IIGET, once the data collection and threat assessment is completed.

The Plan will provide the Board with intelligence-led, best practices content to guide their strategic and tactical policy.

(e) Other enforcement sources *should* be sought. This is so that any illegal gaming activity that may be identified as “taking place with impunity”, ^{s.16}

^{s.16}, is eventually addressed by a law enforcement entity with the capacity to do such investigations.

It is practical to assume however, that such an effort should only be made at a time when the Consultative Board is fully informed with regard to the scope and extent of such activity in the province.

Recommendation #4.

“The following are recommendations to mitigate the impact of turnover in IIGET, specifically:”

(a) “A procedures manual and background materials that new recruits can refer to when they start in a position.”

(b) “Training courses offered more frequently than once per year.”

(c) “Seconding members from municipal police departments into IIGET.”

Action: (a) This is an excellent suggestion and an orientation package, a regulations and procedures manual and a “best practices illegal gaming investigation” CD ROM will be developed over the next year.

(b) The annual OPP training course will not be available until some time in 2009. In the interim, IIGET is attempting to identify alternative sources for such vital training.

(c) Seconded members would be most welcome within the Team, and would further justify the term “integrated” being associated with the Unit. IIGET personnel are prepared at any time to assist in the lobbying of the BCAMCP in furtherance of this objective.

Recommendation #5.

(a) “Roles of GPEB and the RCMP could be more accurately described, particularly for investigations where GPEB assists the RCMP.”

(b) “Consideration could be given to housing selected GPEB staff within the RCMP offices.”

Action: (a) ^{s.16} with the new protocol for receiving, classifying and assigning information, reports, inquiries and complaints submitted to the offices of IIGET-GPEB.

Once the strategic threat assessment on illegal gambling is completed, the roles may be even more clearly defined and/or amended.

(b) Co-location of personnel is to be encouraged and undertaken at every opportunity. The collaborative efforts of GPEB and IIGET personnel will be vital to the accomplishment of the respective mandates of both the regulatory as well as the enforcement entities.

GPEB management is presently ^{s.16}

^{s.16}

Recommendation #6.

*“The Consultative Board should approach the VPD to see if they have an interest in, s.16
; two members to work on secondment with IIGET.”*

Action: This would be a reasonable request for the Board to make of the Vancouver Police Department, given their size and the fact that a significant portion of the illegal gaming activity in the lower mainland has traditionally taken place within their jurisdiction.

IIGET management and/or operational personnel will assist the Board in this matter as directed and/or required.

Recommendation #7.

*(a) “Redesign statistical reports to include information about the number and type of investigations underway and s.16
s.16*

(b) “Clearance data should be presented by “case type” and “post take down” reports should be used.”

Action: (a) This recommendation has the full support of IIGET management and efforts taken to date in this regard have been addressed in a previous portion of this report.

(b) RCMP records management personnel are assisting IIGET personnel at this time to clear and/or conclude our historical reports (circa 2004) in a “case type” format.

In addition, it is an excellent practice to implement the practice of investigators submitting “post take down” reports subsequent to projects and/or investigations being completed.

Reports of this type greatly assist in the development of best practices for future investigations and provide tombstone data that allows for IIGET management and the Consultative Board to evaluate the work of IIGET personnel.

These reports are to become the norm for IIGET personnel as of April 1st, 2008.

Recommendation #8.

“First Nations gaming - Members of the Consultative Board should undertake to obtain direction on this issue, to provide clarity to IIGET.”

Action: A recent announcement by the federal government indicated that it is considering new measures to stamp out approximately four hundred Internet illegal gaming sites based on the Kahnawake native reserve in Quebec. Prior to this, neither the federal nor

the Quebec provincial governments had attempted to enforce the law.

Enforcement efforts on aboriginal land by IIGET and GPEB personnel have traditionally met with indications of potential physical resistance by aboriginals and have placed law enforcement personnel in threatening situations. As a result, illegal gaming is taking place in varying amounts on First Nation's land in British Columbia and the perpetrators, in effect, conduct their illicit efforts with impunity.

While the federal announcement is encouraging, it underlines the necessity for the Consultative Board to decide the level of involvement it wishes for IIGET personnel to have in any or all provincial negotiations with aboriginal representatives and/or the amount of investigative probity IIGET should exert on similar and/or other illegal gaming activity on First Nation's land in this province.

In the interim, IIGET will involve, and closely interact with, the RCMP "E" Division OIC- Aboriginal Policing Services, to identify educational and/or community partnership solutions to the problem, as an option to a "zero tolerance" enforcement policy.

Recommendation #9.

(a) *"The BCLC CEO should remain as a member of the Consultative Board with a limited vote."*

(b) *"Meetings should have "in camera" portions to address operational issues, wherein the BCLC CEO may excuse him/herself."*

Action: (a) IIGET personnel are supportive of the CEO of the BCLC being a member of the Consultative Board and, as such, having a limited vote on matters relating to budget and policy matters for the Team.

(b) IIGET personnel are in strong support of the adoption, by the Consultative Board, of the policy of having "in camera" components to its meetings. Such a practice is common at most venues wherein covert and/or privileged operational matters are discussed.

The "in camera" segments could be scheduled to occur at such a point in the meetings, so that the incumbent BCLC Board member and/or other attendees are not embarrassed or made to feel unwelcome.

Recommendation #10.

"The current number of people attending the Consultative Board meetings is impacting effective decision making. The Board itself has five members. The MOU requires that the IIGET NCO in Charge and a GPEB designate reports to the Board. With a minute taker, the attendance should be in the order of eight people."

Action: The number of delegates for Consultative Board meetings should be restricted to

those persons with oversight of and/or first-hand knowledge of the work of the Team. If properly managed, Board meetings should be productive, notwithstanding the number of persons in attendance.

IIGET management recommends that, at the very least, meetings of the Consultative Board should be comprised of the following individuals:

- Five Board members.
- OIC – RCMP Major Crime Section.
- The IIGET OIC and/or NCO in charge.
- The GPEB Director and/or Deputy Director.
- Police Services senior program managers and/or policy analysts as required.
- Scribe.

From: [McLean, Kimberley M PSSG:EX](#)
To: [Steenvoorden, Tom PSSG:EX](#)
Subject: FW: Hi Wayne
Date: Monday, July 23, 2018 9:08:27 AM
Attachments: [Wayne HOLLAND.vcf](#)

-----Original Message-----

From: Wayne HOLLAND [<mailto:wayne.holland@rcmp-grc.gc.ca>]
Sent: Thursday, May 8, 2008 3:07 PM
To: McLean, Kimberley M SG:EX
Subject: Re: Hi Wayne

Hello Kimberley,

I hope you are well.

I think the only issue with be the "data collection instrument" - prior to a date being set for the Board meeting, the analyst we hoped to get in and start working on the DCP & TA, ^{s.22}

s.22

At the time she left (she ^{s.22} was also primarily working for EDCAS as opposed to IIGET) we were still of the mind (as per previous advisements) - that there had not been any expectation of an IIGET Consultative Board meeting taking place for the foreseeable future.

I believe that she has started in on some of the work on a part time basis, but until she gets back to work (BTB 15 May) I won't know how much she did, in fact, get accomplished.

I hope to have the data collection instrument for the Board's consideration but I don't want to "assume" that until I get to speak to her.

As well, we are looking further at centralizing other positions within the Bby. office. But I can give you a call perhaps in the next few days and update you overall.

In summary, with the exception of the first (DCP instrument) item, I feel we'll be good to go.

How about from your perspective?

Wayne

Inspector Wayne Holland
OIC - I.M.P.A.C.T. (Integrated Municipal Provincial Auto Crime Team) OIC - IIGET (Integrated Illegal Gaming Enforcement Team)
#306-7485-130 Street, Surrey, B.C.
V3W 1H8
Phone: 604-598-4454 (Desk)
wayne.holland@rcmp-grc.gc.ca

>>> "McLean, Kimberley M SG:EX" <Kimberley.McLean@gov.bc.ca> 2008-05-08
>>> 12:24 >>>

Just wondering if we need to touch base about anything prior to the IIGET meeting?

From: [McLean, Kimberley M PSSG:EX](#)
To: [Steenvoorden, Tom PSSG:EX](#)
Subject: FW: Tomorrow's mtg.
Date: Monday, July 23, 2018 9:08:13 AM
Attachments: [Wayne follow up memo re Island and PG positions.xfdl](#)
[IIGET effectiveness review recs accomplishment report March 2008.doc](#)
[IIGET memo from DB on centralized positions - may 2008.xfdl.xfdl](#)
[IIGET org chart.adobe.pdf](#)
[IIGET wayne memo to dick and russ re centralization.xfdl](#)
[CENTRALIZATION OF IIGET POSITIONS.wpd](#)
[Effectiveness Review Recommendations short version.doc](#)
[memo re Island IIGET positions.pdf](#)
[Wayne HOLLAND.vcf](#)

-----Original Message-----

From: Wayne HOLLAND [<mailto:wayne.holland@rcmp-grc.gc.ca>]
Sent: Thursday, May 22, 2008 8:51 AM
To: McLean, Kimberley M SG:EX
Subject: Re: Tomorrow's mtg.

Kimberley - here they are: in no particular order - we just felt that some or all of these topics may arise - the two Word documents are one item - one of those Word docs is merely a title page - others are self explanation.

C U later today.

Wayne

Inspector Wayne Holland
OIC - I.M.P.A.C.T. (Integrated Municipal Provincial Auto Crime Team) OIC - IIGET (Integrated Illegal Gaming Enforcement Team)
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>>> "McLean, Kimberley M SG:EX" <Kimberley.McLean@gov.bc.ca> 2008-05-21

>>> 20:36 >>>

I will be in vancouver and I know that at least one person - derek sturko - will be joining by video-conf. So, if you wouldn't mind sending me the docs in the am I can make sure they get to him and anyone else who won't be there in person. Thank wayne. See you tomorrow. K

----- Original Message -----

From: Wayne HOLLAND <wayne.holland@rcmp-grc.gc.ca>
To: McLean, Kimberley M SG:EX
Cc: Dick (Richard) BENT <Dick.Bent@rcmp-grc.gc.ca>; Russ NASH <russ.nash@rcmp-grc.gc.ca>
Sent: Wed May 21 20:11:40 2008
Subject: Tomorrow's mtg.

Just FYI Kimberley - Russ Nash, Dick Bent and I met today and went over various matters relating to the IIGET agenda tomorrow.

I have photocopied several documents that may assist in discussions tomorrow.

If we are all "under one roof" I will have the requisite papyrus with me at Hornby.

If you folks are video conferencing from Victoria, I can send you e-attachments if you wish.

Let me know. I will be at my desk in the morning. Cell is s.16

We are looking forward to a productive session.

Thanks for all of your help and insight to date.

Regards,

Wayne

Inspector Wayne Holland

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Date:	2008-03-10
Prepared for:	Chief Superintendent Richard (Dick) Bent Deputy Criminal Operations Officer (Contract)
Submitted to:	Superintendent Russ Nash Officer in Charge – RCMP Major Crime Section
Prepared by:	Inspector Wayne Holland OIC – IMPACT/IIGET A/S/Sergeant Andrew Martin NCO in Charge-IIGET

Page 63

Withheld pursuant to/removed as

s.16

PREAMBLE:

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Action: (a) This is an excellent suggestion and an orientation package, a regulations and procedures manual and a “best practices illegal gaming investigation” CD ROM will be developed over the next year.

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GPEB management is presently ^{s.16}

^{s.16}

Recommendation #6.

“The Consultative Board should approach the VPD to see if they have an interest in, s.16 , two members to work on secondment with IIGET.”

Action: This would be a reasonable request for the Board to make of the Vancouver Police Department, given their size and the fact that a significant portion of the illegal gaming activity in the lower mainland has traditionally taken place within their jurisdiction.

IIGET management and/or operational personnel will assist the Board in this matter as directed and/or required.

Recommendation #7.

(a) “Redesign statistical reports to include information about the number and type of investigations underway and s.16

s.16

(b) “Clearance data should be presented by “case type” and “post take down” reports should be used.”

Action: (a) This recommendation has the full support of IIGET management and efforts taken to date in this regard have been addressed in a previous portion of this report.

(b) RCMP records management personnel are assisting IIGET personnel at this time to clear and/or conclude our historical reports (circa 2004) in a “case type” format.

In addition, it is an excellent practice to implement the practice of investigators submitting “post take down” reports subsequent to projects and/or investigations being completed.

Reports of this type greatly assist in the development of best practices for future investigations and provide tombstone data that allows for IIGET management and the Consultative Board to evaluate the work of IIGET personnel.

These reports are to become the norm for IIGET personnel as of April 1st, 2008.

Recommendation #8.

“First Nations gaming - Members of the Consultative Board should undertake to obtain direction on this issue, to provide clarity to IIGET.”

Action: A recent announcement by the federal government indicated that it is considering new measures to stamp out approximately four hundred Internet illegal gaming sites based on the Kahnawake native reserve in Quebec. Prior to this, neither the federal nor

the Quebec provincial governments had attempted to enforce the law.

Enforcement efforts on aboriginal land by IIGET and GPEB personnel have traditionally met with indications of potential physical resistance by aboriginals and have placed law enforcement personnel in threatening situations. As a result, illegal gaming is taking place in varying amounts on First Nation's land in British Columbia and the perpetrators, in effect, conduct their illicit efforts with impunity.

While the federal announcement is encouraging, it underlines the necessity for the Consultative Board to decide the level of involvement it wishes for IIGET personnel to have in any or all provincial negotiations with aboriginal representatives and/or the amount of investigative probity IIGET should exert on similar and/or other illegal gaming activity on First Nation's land in this province.

In the interim, IIGET will involve, and closely interact with, the RCMP "E" Division OIC- Aboriginal Policing Services, to identify educational and/or community partnership solutions to the problem, as an option to a "zero tolerance" enforcement policy.

Recommendation #9.

(a) *"The BCLC CEO should remain as a member of the Consultative Board with a limited vote."*

(b) *"Meetings should have "in camera" portions to address operational issues, wherein the BCLC CEO may excuse him/herself."*

Action: (a) IIGET personnel are supportive of the CEO of the BCLC being a member of the Consultative Board and, as such, having a limited vote on matters relating to budget and policy matters for the Team.

(b) IIGET personnel are in strong support of the adoption, by the Consultative Board, of the policy of having "in camera" components to its meetings. Such a practice is common at most venues wherein covert and/or privileged operational matters are discussed.

The "in camera" segments could be scheduled to occur at such a point in the meetings, so that the incumbent BCLC Board member and/or other attendees are not embarrassed or made to feel unwelcome.

Recommendation #10.

"The current number of people attending the Consultative Board meetings is impacting effective decision making. The Board itself has five members. The MOU requires that the IIGET NCO in Charge and a GPEB designate reports to the Board. With a minute taker, the attendance should be in the order of eight people."

Action: The number of delegates for Consultative Board meetings should be restricted to

those persons with oversight of and/or first-hand knowledge of the work of the Team. If properly managed, Board meetings should be productive, notwithstanding the number of persons in attendance.

IIGET management recommends that, at the very least, meetings of the Consultative Board should be comprised of the following individuals:

- Five Board members.
- OIC – RCMP Major Crime Section.
- The IIGET OIC and/or NCO in charge.
- The GPEB Director and/or Deputy Director.
- Police Services senior program managers and/or policy analysts as required.
- Scribe.

Page 71

Withheld pursuant to/removed as

s.16

McLean, Kimberley M SG:EX

From: Wayne HOLLAND [wayne.holland@rcmp-grc.gc.ca]
Sent: Friday, July 4, 2008 1:24 PM
To: McLean, Kimberley M SG:EX
Subject: RE: FW: budget

Attachments: Wayne HOLLAND.vcf



Wayne
LLAND.vcf (284

K- all done.....spoke to Russ Nash and Dick Bent - and then to Andrew Martin - I think we should peruse this issue at a pace convenient for you Kimberley, but in summary:

s.16

2. As for the funding process for this year - our collective memory is that, as per the D. Sturko letter of January 2008 (?), for the one-year renewal period, the status quo would prevail - BCLC money to PSD - through GPEB to IIGET. And no, none of us are happy with that process or aware of why it was done in such a manner. Our preference would be that the money comes directly from PSD into the MCS collator, and managed by IIGET - who is under the oversight of Russ and I and the RCMP MCS Financial folks - such as IMPACT is.

I would elaborate beyond this quick memo other than to say that this is not, from our perspective, an exigent issue - but in the long run we would like to work things out so that we are more comfortable with the receipt and management of our own budget - we don't want more money - we don't want to deplete GPEB's allotment - this is simply about finding a "comfort level" as regards the receipt of our annual budget.

s.16

Your thoughts?

Wayne

Inspector Wayne Holland
OIC - I.M.P.A.C.T. (Integrated Municipal Provincial Auto Crime Team) OIC - IIGET
(Integrated Illegal Gaming Enforcement Team) #306-7485-130 Street, Surrey, B.C.
V3W 1H8
Phone: 604-598-4454 (Desk)
wayne.holland@rcmp-grc.gc.ca

>>> "McLean, Kimberley M SG:EX" <Kimberley.McLean@gov.bc.ca> 2008-07-03
>>> 11:03 >>>

Sounds great - lets touch base after your chat with Dick et al. No rush to fix at this point. Glad we are on same page... K

-----Original Message-----

From: Wayne HOLLAND [mailto:wayne.holland@rcmp-grc.gc.ca]
Sent: Thursday, July 3, 2008 10:44 AM
To: McLean, Kimberley M SG:EX

Subject: Re: FW: budget

Kimberley:

s.16

Given her comments, I imagine Peggy has now confirmed that this is the "additional" amount that accounts for the difference between our budget document and the \$1.4 M on the PSD document - I will still bring this up with Dick Bent and Russ in the morning - as there is a lot about the funding process and budget for IIGET that has concerned me and/or mystified me since my arrival here - I have even seen documents showing a \$2.1M budget for IIGET.

To answer your question about the PSD funding continuing to flow through GPEB - I suspect it will continue for the renewal term - but I have some questions myself as regards the history behind such a model - but that is for "down the road" - sorry to not have the answers - I have had the same questions as you have posed - but no one has really answered them to my satisfaction - which, in my world means the answer(s) may have some political justification - I have not concerned myself too much re budget - my focus was on maintaining the momentum of the Team and getting the DCP and TA done.

I think that if you feel this should be resolved on a more exigent basis that by all means we should get together - Andrew Martin should be involved - RCMP Finance analyst Frankie Chan could also answer some questions - I suggest I discuss this @ DB and Russ first - S'aright?

Afterwards, we can always hop a ferry and meet with you in the PSD office.

WH

Inspector Wayne Holland
OIC - I.M.P.A.C.T. (Integrated Municipal Provincial Auto Crime Team) OIC
- IIGET (Integrated Illegal Gaming Enforcement Team) #306-7485-130 Street, Surrey, B.C.
V3W 1H8
Phone: 604-598-4454 (Desk)
wayne.holland@rcmp-grc.gc.ca

>>> "McLean, Kimberley M SG:EX" <Kimberley.McLean@gov.bc.ca> 2008-07-03

>>> 09:52 >>>

I am still feeling in the dark and not entirely clear, but somehow the number you have in your budget reconciles with this total....

I would assume that PSD is to continue the funding arrangement with GPEB
- what do you think?

-----Original Message-----

From: MacLeod, Peggy SG:EX
Sent: Thursday, July 3, 2008 9:20 AM
To: McLean, Kimberley M SG:EX
Cc: Ing, Josephine SG:EX; Clark, Perry SG:EX
Subject: RE: budget

Hi Kimberley:

The amount that BCLC funded IIGET in the agreement was \$1.660 million for 2007/08. There is a section in the agreement where PSD is responsible for payment of \$250,000 to GPEB from that amount and the remaining \$1.410 million is the amount that we would have delegated to the RCMP. If Wayne Holland received additional funding it would have been from the RCMP.

Could I please have a copy of the extension for the IIGET agreement? Is PSD supposed to provide GPEB with \$250,000 for 2008/09?

Hope this helps.....

From: [McLean, Kimberley M PSSG:EX](#)
To: [Steenvoorden, Tom PSSG:EX](#)
Subject: FW: RUSH/URGENT - IIGET statistics for 2007/08
Date: Monday, July 23, 2018 9:07:52 AM
Attachments: [IIGET stats 07.08 for GPEB.wpd](#)

-----Original Message-----

From: Butterfield, Nicole SG:EX
Sent: Tuesday, September 9, 2008 2:15 PM
To: McLean, Kimberley M SG:EX
Subject: FW: RUSH/URGENT - IIGET statistics for 2007/08

-----Original Message-----

From: Sturko, Derek HSD:EX
Sent: Monday, September 8, 2008 5:06 PM
To: 'dick.bent@rcmp-grc.gc.ca'; Begg, Kevin L SG:EX
Cc: Tanaka, Kashi HSD:EX; Vander Graaf, Larry P HSD:EX; Birge, Sue HSD:EX; Fair, Susan P HSD:EX
Subject: Re: RUSH/URGENT - IIGET statistics for 2007/08

Thanks Dick.

I'll have Kashi contact Wayne.

Derek Sturko
ADM, Gaming Policy & Enforcement
Sent from my BlackBerry

----- Original Message -----

From: Dick (Richard) BENT <Dick.Bent@rcmp-grc.gc.ca>
To: Sturko, Derek HSD:EX; Begg, Kevin L SG:EX
Cc: Tanaka, Kashi HSD:EX; Vander Graaf, Larry P HSD:EX; Birge, Sue HSD:EX; Fair, Susan P HSD:EX
Sent: Mon Sep 08 16:10:54 2008
Subject: Re: RUSH/URGENT - IIGET statistics for 2007/08

Derek, attached are the 07/08 statistics you requested.

I did speak to our folks about the concerns as to releasing these statistics for inclusion in your annual report. They indicated that last year the narrative which accompanied the statistics was incorrect and misleading. The concern is that in crafting the accompanying narrative, without full background knowledge of, for example, why the number of criminal code charges went down/up from the previous year, the author is left to speculate.

I would therefore ask that you please either work with Insp. Wayne Holland in crafting the narrative, or alternately permit us to approve the narrative to ensure accuracy.

Please call if you wish to discuss.

Dick

Dick Bent
Chief Superintendent

Deputy Criminal Operations Officer,
Community, Contract and Aboriginal Policing Services "E" Division
604-264-2229

>>> "Sturko, Derek HSD:EX" <Derek.Sturko@gov.bc.ca> 2008-09-03 16:24 >>>
Dick:

For the past three years, the Gaming Policy and Enforcement Branch (GPEB) has reported publicly, via its annual reports, on the steps the Province is taking to ensure the integrity of gaming. These reports have included summary information of the activities of GPEB Investigators, as well as the activities of the Integrated Illegal Gambling Enforcement Team (IIGET).

As the regulator of gaming in the province, GPEB has an obligation to ensure the integrity of gaming in a transparent manner. Publicly reporting on the activities of the Branch, including enforcement activities, is essential to maintaining public confidence. GPEB is ready to publish its 2007/08 annual report (for the period ending March 31, 2008).

As always, we have planned on including IIGET statistics and we have been waiting for these data for some time. However, it has come to my attention that the RCMP is reluctant to continue the practice of releasing summary investigation data from IIGET.

Has a decision been made to not release these IIGET summary statistics?
If so, why would such a decision (which is contrary to ensuring public confidence and, I believe, inconsistent with the purposes IIGET serves) have been made? Further, I do not recall this matter being discussed by the IIGET Consultative Board.

If there are no issues regarding the publishing of this information, please forward the IIGET statistics for April 1, 2007 to March 31, 2008 immediately to me and Kashi Tanaka, who is compiling the GPEB annual report and who I've copied on this e-mail.

The format we will use to publish the results (and have used for the past three years) follows. It outlines the data we need and have published routinely.

This is the only information we are missing to complete and publish the report.

Please let me know if you have any questions or comments.

Derek Sturko
ADM, Gaming Policy & Enforcement
Know your limit, play within it.

IIGET Statistics

Files Generated 2007/082006/07
Video gambling machines?12
Common gaming houses?86
Illegal lotteries?186
Internet/on-line gambling?16
Other?30
Total?330
Files Cleared2007/082006/07
Charges under Criminal Code?0
Charges under Gaming Control Act?0
Verbal warnings?83
Written warnings?50

Administrative?3
Ticket violation notices?0
Intelligence?42
Unfounded?51
Other?30
Total?259

2007/2008 fiscal stats summary for IIGET

Closing of district Offices

While the North and Island District were closed after the 2007/2008 fiscal year ended, the cleaning up of the offices ^{s.16}

s.16

Gathering of stats - influencing factors

Queries on PRIME for all gaming related files show ^{s.16} files from April 1 2007 to March 31, 2008. Some of these files are in the category of VGM and also Common gaming house as both can exist in the same venue. Each file was viewed to determine the type, district and result.

There is no capacity on this statistical format to record time consuming non operational files. For instance IIGET conducted an education blitz in 2007/2008 in which over 100 presentations were done across the Province. An initiative such as this cannot be recorded accurately in this format.

There is also no way to record time spent on files from other fiscal years. ^{s.16}

s.16

Included is VGM intelligence file ^{s.16} which will reflect each venue identified as being individual for statistical purposes. ^{s.16}

^{s.16}. There were ^{s.1} venues which were positively identified as having VGM's for intelligence in this file. While the compiling of information was done on April 10, 2008 after the fiscal year end, most of these venues were identified before this date and will be added to the 4th quarter of this fiscal year.

s.16

Many of the found in's were processed through diversion by Crown however the evidence existed to proceed criminally and charges were submitted.

There is no category in the "cleared" portion of the stats sheet for unfounded files of which account for some of IIGET's files. There is also no category in the "cleared" section for intelligence files. It is unclear what administrative means in the "cleared" category

Page 80 to/à Page 82

Withheld pursuant to/removed as

s.16

McLean, Kimberley M SG:EX

From: Wayne HOLLAND [wayne.holland@rcmp-grc.gc.ca]
Sent: Wednesday, October 15, 2008 8:54 AM
To: McLean, Kimberley M SG:EX
Cc: Andrew MARTIN
Subject: Re: Confirm numbers

Attachments: Wayne HOLLAND.vcf



Wayne
LLAND.vcf (284

Hi Kimberley - hope you are well - in a few words - "Yes, the RCMP is confirmed as being committed to ^{s.16} police officers plus ^{s.16} support person for the year 2008."

s.16

But I never have only a few words - your inquiry is timely given recent conversations Andrew Martin and I have had.

From my perspective, this staffing allotment would also serve for 2009 as well - I would guess - just for the sake of conversation:

I say this because I believe that the ^{s.16}
s.16

My thoughts at present, which I have shared with Andrew Martin and Russ Nash, are:

1. To leave the RCMP commitment to ^{s.16} in number for now, and unless something startling occurs, for fiscal 2009 as well. That will give us some humans to train and to do the work as well as accommodate the realities of 2010 etc. It is also a strong message from the RCMP as to their level of commitment ^{s.16}
2. Let the threat assessment be accepted and distributed - work its persuasive magic - re an increase in authorized strength being required.
3. Once that decision has been made, we will forward the business case for expansion.
4. If approved, probably for post 2010, ^{s.16}
s.16
5. I personally feel that, in the future, we will need ^{s.16} full-time cops working at IMPACT ^{s.16} the RCMP always have the ability and mandate to provide most (50-60%) of the authorized strength of integrated units - so the RCMP will need to provide at least ^{s.16} of the ^{s.16} cops - we will then have a "one-time" recruitment drive like IMPACT went through, and obtain ^{s.16} municipal members from the ^{s.16} ^{s.16} on ^{s.16} secondments per department basis - let the munis feel their folks are joining something worthwhile - and by then we will have some significantly trained RCMP folks at IIGET.

So in summary, I think that what we should ask ourselves at the November meeting is, "What does Andrew Martin need to weather the storm for the next fiscal year"? And I believe that really is ^{s.16} RCMP personnel - until the time that the TA and business case is approved and digested and 2010 is over - I don't think the munis will bite for quite some time.

One question - I don't have the MOU with me.

Does the existing MOU reflect the opportunity for municipal personnel to be seconded to IIGET? I know of a few key municipal chiefs who are waiting to see what the TA says -

then they'll decide.

Wayne

Inspector Wayne Holland

OIC - I.M.P.A.C.T. (Integrated Municipal Provincial Auto Crime Team) OIC - IIGET
(Integrated Illegal Gaming Enforcement Team) #306-7485-130 Street, Surrey, B.C.

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wayne.holland@rcmp-grc.gc.ca

>>> "McLean, Kimberley M SG:EX" <Kimberley.McLean@gov.bc.ca> 2008-10-14

>>> 13:22 >>>

Hi Wayne - I am working on the 2008 MOU which we must re-sign - can you please confirm that the RCMP are committed to providing ^{s.16} members and ^{s.16} support staff this year? I don't think there were ^{s.16} MOU, but want to confirm that with you. I hope all is well with you. Thanks, Kimberley

>>> "McLean, Kimberley M SG:EX" <Kimberley.McLean@gov.bc.ca> 2008-10-14

>>> 13:22 >>>

Hi Wayne - I am working on the 2008 MOU which we must re-sign - can you please confirm that the RCMP are committed to providing ^{s.16} members and ^{s.16} support staff this year? I don't think there were ^{s.16} MOU, but want to confirm that with you. I hope all is well with you. Thanks, Kimberley

From: Dick (Richard) BENT
To: [Begg, Kevin L SG:EX](#)
Subject: Re: IIGET
Date: Sunday, December 21, 2008 5:13:05 PM

Thanks Kevin, that will work. The indications are that GPEB will take over the space IIGET is in so there won't be any issues with breaking leases etc. if it comes to that.

-----Original Message-----

From: "Begg, Kevin L SG:EX" <Kevin.Begg@gov.bc.ca>
To: <000001730.OPS.EDIV_EHQ>

Sent: 12/21/2008 8:10:01 PM
Subject: Re: IIGET

I am hoping to receive word from TB by 1st week of Jan

Kevin

From: Dick (Richard) BENT
To: Begg, Kevin L SG:EX
Sent: Sun Dec 21 13:14:43 2008
Subject: IIGET

Kevin, been thinking more about your question about how long it will take to dissolve IIGET if there is no permanent funding. Ideally we'd like to know as early in Jan as possible so that we can arrange transfers, but also deal with the leasing and deployment of the equipment. I believe that the indication was the lease is up March 31, 2009, so we should give notice as soon as possible.

Dick

McLean, Kimberley M SG:EX

From: Wayne HOLLAND [wayne.holland@rcmp-grc.gc.ca]
Sent: Tuesday, January 6, 2009 9:20 AM
To: McLean, Kimberley M SG:EX
Cc: Andrew MARTIN
Subject: MINUTES
Attachments: Wayne HOLLAND.vcf

*A minutes
re: IIGET FN
GPEB
issue.*

Hi Kimberley,

I have reviewed the MINUTES and they are very good. Andrew gave them a read as well and we have the following comment:

1. page 31 - the list of attendees - re the "?" - there was no one sitting between Larry and I - we think you have identified everyone who was there....one request - could you change by P.D. to Vancouver Police Department? Just for accuracy - someone might think there is a WH (RCMP) as well as a WH (VPD) - 2 of me - God forbid! Thanks.
2. only one other note - re the final bullet - page #3 - as of yesterday - Joe Schalk met with Andrew - GPEB will do a report on FN gaming - but they have not done so yet - they need a bit more time - so there will be no inclusion of their comments/perspective in the Protected "A" report that we will likely have ready in a few days ---- Andrew wants to hand deliver the report to you Kimberley - are you in Victoria on Thursday or Friday? Or are you in the Hornby office this week?

We'd prefer to hand you two copies of the Pro "A" report - those are for the two ADMs - we suggest Kevin and Derek decide who they want to read / review the report - and then the dissemination to those persons selected can occur from Kevin and/or Derek's office - this is due to the confidentiality of the document - it is vetted - but still is Protected "A" - and dissemination / consultation should be at the discretion of the respective ADMs - as for the Protected "B" document (for Dick Bent & Brad Parker - we will have those ready in a few days as well - and will hand deliver those unabridged reports to them. Hope this makes sense.

Please advise ---- running to a mtg....be back on line before noon - s.22

---WH

Inspector Wayne Holland

OIC - I.M.P.A.C.T. (Integrated Municipal Provincial Auto Crime Team) OIC - IIGET (Integrated Illegal Gaming Enforcement Team) #306-7485-130 Street, Surrey, B.C.

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Phone: 604-598-4454 (Desk)

wayne.holland@rcmp-grc.gc.ca

[Handwritten signature and scribbles]

*- A -
- B -
C
Secret*

McLean, Kimberley M SG:EX

From: McLean, Kimberley M SG:EX
Sent: Monday, January 5, 2009 10:38 AM
To: McLean, Kimberley M SG:EX; 'Wayne HOLLAND'; Vander Graaf, Larry P HSD:EX; Begg, Kevin L SG:EX; Sturko, Derek HSD:EX; 'Andrew MARTIN'; XT:Mulvaney, Dinah CASE:IN; XT:Graydon, Micheal CASE:IN; Albertson, Curtis SG:EX; 'Dick (Richard) BENT'; Schalk, Joe HSD:EX; XT:Towns, Terry CASE:IN; XT:HLTH White, Anne; XT:Parker, Brad SG:IN
Cc: Butterfield, Nicole SG:EX; Fair, Susan P HSD:EX; Gorna, Kinga SG:EX; 'Kelly.Colville@rcmp-grc.gc.ca'
Subject: RE: IIGET Meeting - Dec 16 1-2:30pm. Victoria and Vancouver PSD Boardrooms

Hello – at our last meeting we wanted to book some time to potentially discuss the Threat Assessment Report that is set to be completed January 15th. The report will be sent out for your review and I have tentatively blocked Jan 26th - 2:30 pm to 4:00 pm and Jan 30th 10:00 am to 11:30 am for the two Police Services boardrooms. Can you please let me know your availability? Happy New Year, Kimberley

	Jan 26	Jan 30
Michael Graydon	✓	✓
Dick Bent	✓	✓
Wayne	✓	✓
Curtis	ok	best
Derek	✓	✓
Andrew	✓	✓
Terry	✓	X
Don		
Larry	✓	Y
Joe	✓	

minutes w/ confirmation.

INTEGRATED ILLEGAL GAMING ENFORCEMENT TEAM

Consultative Board Meeting

December 16, 2008 1 – 2:30pm
Police Services Division Boardrooms,
405 – 815 Hornby Street Vancouver
and
10th Floor, 1001 Douglas Street Victoria

Meeting Agenda

1. Adoption of Agenda and Minutes of May 2008 meeting

2. IIGET RCMP staffing levels

3. Centralization of IIGET RCMP satellite offices

4. Update - Threat Assessment on scope and extent of illegal gaming

5. Budget & Renewal of MOU – 2009/2010

① Sponsoring
BCLC + PSD DOWE

6. Requests for Briefing Notes on IIGET matters

② MOU
GPEBV
RCMP O at legal
KB O

7. Annual reports for IIGET and GPEB

8. 2010 deployment

9. Update - First Nations gaming issues

③ Need to
Renew Proc to
March 31.

10. Other

④ \$ requested / Invoiced
from BCLC \$250K
which will go to GPEB
as soon as we get it

REPORT ON THE SCOPE AND EXTENT OF ILLEGAL GAMING IN B.C.

A. Gaming and gaming related files in British Columbia occurring over a three year period, from 2005-11-01 to 2008-10-31, were researched.

Files included those from:

1. Gaming Policy and Enforcement Branch (GPEB)
2. National Crime Data Bank (NCDB)
3. Automated Criminal Intelligence Information System (ACIIS)
4. Police Records Information Management Environment (PRIME) - Files for LMD, NSE and VIR
5. Police Reporting and Occurrence System (PROS)
6. Police Information Retrieval System (PIRS) files from the whole Division, and;
7. The Justice Information System (JUSTIN).

Note: Although many gaming files surfaced by querying the appropriate gaming codes, some gaming related files will have been missed because they were not coded as such.

Significant investigations, occurring outside the research period, will be included to demonstrate the potential for illegal gaming in British Columbia, and what may still be occurring without our knowledge.

B. PIRS and GPEB files have been entered into I-base as well as all PRIME files.

Occurrences of illegal gaming, and gaming related offences will be able to be sorted by:

- \$ District
- \$ Type of gaming activity
- \$ Organized crime connections (if any)
- \$ Licensing issues
- \$ First Nations gaming, etc.

The following gaming experts have been interviewed, for their insight and file knowledge of some of their investigations:

- a. Corporal Randy MORTENSEN, IIGET
- b. Corporal David AU, Richmond CIS
- c. Mr. John McDOUGALL, GPEB
- d. Mr. Frank HENLEY, GPEB

A basic outline of the report has been drafted and will include a graph to show the number of illegal gaming occurrences by District.

The report will also contain tactical information about the various types of illegal gaming

occurring within the research period.

These will include:

1. Animal Fighting
2. Bookmaking
3. Common Gaming Houses
4. Illegal Lotteries
5. Internet Gaming
6. Video Gaming machines and
7. VGM Distributors

Information concerning other gaming related offences, occurring within the research period, has been gathered. These offences include:

- I. Assault
- ii. Corruption
- iii. Conflict of Interest
- iv. Extortion
- v. Kidnaping
- vi. Loansharking
- vii. Money laundering
- viii. Murder
- ix. Prostitution
- xi. Robbery
- xii. Thefts
- xiii. Embezzlement

Analysis and summarization of the a/n data is to be provided.

Gaming issues, as they relate to First Nations and Organized Crime, will be analyzed and summarized.

Permission for release of sensitive information has been obtained.

Cost to Society and Recommendations will be provided, including details of O Div AIIGET@ resources.

The final report will be completed by 2009-01-15.