From: Farnworth, Mike PSSG:EX
Sent: March 8, 2019 6:49 AM
To: Takkar, Nimmi PSSG:EX
Subject: Fwd: security licensing

This is not acceptable.

Sent from my iPhone

Begin forwarded message:

From: S.22

Date: March 7, 2019 at 9:18:57 PM PST

To: < Mike.farnworth@gov.bc.ca>

Subject: security licensing

Dear Honourable Minister,

I'm writing to you about the cavalier attitude the security licensing division is taking with some of the lowest paid workers in BC.

On January 28th I received my standard yearly e-mail from the security licensing division with my "required" application code, to let me know my license was coming up for renewal. As per my usual actions, I immediately sent my renewal off on Jan. 28th with my payment of \$60, which was processed on Feb. 4th.

After waiting over a month for my license to be renewed, I called the licensing division today to enquire on my license status. I was told, "licenses were taking 60 days to process at this point so my license will not be arriving before it expires". I was then told that "the e-mail letter I received was only a courtesy letter and that I should have been going on line to check the wait times (before receiving my e-mail notification), then when I saw there was a 60 day wait time I should have called the security licensing office and requested an access code in order to go on line and renew my license". When I pointed out I had never had to do this before and letters had always come to me in lots of time to renew, I was told the industry was a growing field and the licensing division could no longer keep up with the demand for licenses. I pointed out that when the licensing was behind in the Summer and Fall of last year they sent out notices that extended licenses for 2 months so the licensing division could catch up. Why isn't this still happening if they were so far behind?

I asked if letters were sent out to security workers telling us of this **change** in policy and was told no. So an important change like this in licensing policy and it wasn't relayed to security companies or their personnel. Now we are left without work for weeks because the security division hasn't processed our renewal applications. The result of this change in policy leaves me and others without pay for possibly weeks. I am currently not alone in this predicament and those of us on minimum wages can't afford to lose this pay!

A simple notification to all security companies could have prevented this issue, the security licensing division has all of these e-mail addresses readily available. To add insult to injury the clavier and callous attitude of the security division personnel saying that it was my fault for not checking their web site on a regular basis is uncalled for, when it is not and never has been a normal security licensing division's practice. I sincerely doubt that if it was the personnel of the security licensing division losing their wages that they would have this callous attitude!

What am I to do now if I am out of work for weeks with no pay due to this arbitrary decision of the security licensing division? I would like your ministry to look into this issue and ask that if this insensitive policy is to remain in effect that a notification policy be put in place.

Sincerely, \$.22

From: Farnworth, Mike PSSG:EX Sent: March 5, 2019 3:24 PM

To: s.22

Subject: Re: Cushions of \$.22 and \$.22

WOW!

Sent from my iPhone

On Mar 5, 2019, at 3:13 PM, S.22

> wrote:

Sent from myMail for iOS

> s.22

From: Farnworth, Mike PSSG:EX Sent: March 13, 2019 8:11 PM To: s.22 Subject: Re: Thanks a million... Hi S.22 s.22 ! Give me a shout when you return. Sent from my iPhone > On Mar 11, 2019, at 6:44 PM, \$.22 wrote: > Mike, thanks so much for accommodating \$.22 He appreciates it, I know, but so do I. s.22 > Take care and I will be sure to be in touch \$.22> Thanks, again, Mike, and keep up the good work.

From: Farnworth, Mike PSSG:EX

Sent: March 6, 2019 6:30 PM

To: Takkar, Nimmi PSSG:EX

Subject: Fwd: British Columbia Health Coverage

Sent	from	mγ	iPhone
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Begin forwarded message:

From: S.22	
Date: March 6	2019 at 11:06:35 AM PST

To: "hlth.minister@gov.bc.ca" <hlth.minister@gov.bc.ca>, "pemier@gov.bc.ca" <pemier@gov.bc.ca>,

Subject: British Columbia Health Coverage

Please be advised that due to the Identity Theft I have been the Victim of I am having some difficulty. All my Personal Paperwork has been stolen by the Perpetrators of this Crime. I am not able to fill the form out without meeting directly with the Health Office. Right now I am covered by my \$.22

My Social Insurance Number is \$.22

Please advise at this email address.

s.22

[&]quot;justin.trudeau@parl.gc.ca" <justin.trudeau@parl.gc.ca>, "mike.farnworth@gov.bc.ca"

[&]quot;steven.blaney@parl.gc.ca" <steven.blaney@parl.gc.ca>, "he.minister@gov.sk.ca"

<mcu@justice.gc.ca>, "premier@gov.sk.ca" premier@gov.sk.ca>, "env.minister@go.bc.ca"

<env.minister@go.bc.ca>, "env.minister@gov.sk.ca" <env.minister@gov.sk.ca>,

 $[&]quot;\underline{minister.edu@gov.sk.ca}" < \underline{minister.edu@gov.sk.ca} >, "\underline{minister.gr@gov.sk.ca}" < \underline{minister.gr@gov.sk.ca} >,$

[&]quot;<a href="information@icj-cij.org" < info@unac.org" < info@unac.org" < info@unac.org < info@un

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Withheld pursuant to/removed as

s.22