boughtonlaw

Ministry of Public Safety and Solicitor General PO BOX 9285, STN PROV GOVT Victoria, BC V8W 9J7

Attention: Ms. Jacquelyn Parker

Due Upon Receipt

Invoice Date: January 2, 2020

Invoice No.: 1165474

Re:

Surrey Policing Transition Our File Number: 91285-2

FOR PROFESSIONAL SERVICES RENDERED AND DISBURSEMENTS INCURRED on this matter for the period ending January 2, 2020

 FEES
 \$13,080.00

 GST at 5.00%
 \$654.00

 PST at 7.00%
 \$915.60

 DISBURSEMENTS

 GST at 5.00%
 \$97.65

 \$4.88

GS1 at 5.00% _____\$4.88

TOTAL DUE

\$14,752.13 \$ 14,469.60

FEES SUBJECT TO GST AND PST:

| September 5, 2019 September 5, 2019 October 4, 2019 | WTO WTO WTO | Media Briefing Transition meeting Telephone call Surrey | \$400.00 \$400.00 \$400.00 | 2.00 2.00 0.50 | \$800.00 \$800.00 \$200.00 |
|---|-------------------|---|----------------------------------|----------------------|----------------------------------|
| October 3, 2019 | WTO | Residents Meeting with Mayor | \$400.00 | 2.00 | \$800.00 |
| October 10, 2019 | WTO | McCallum Meeting with A/DM Lisa Anderson, Terry Waterhouse | \$400.00 | 1.00 | \$400.00 |
| October 16, 2019 | WTO | s.16 | \$400.00 | 1.00 | \$400.00 |
| October 18, 2019 | WTO | | \$400.00 | 1.00 | \$400.00 |
| November 1, 2019 November 7, 2019 | WTO WTO | Attended meeting in Surrey Attendance in Surrey for meeting | \$400.00 \$400.00 | 3.00 2.50 | \$1,200.00 \$1,000.00 |
| November 14, 2019 | WTO | s.16 | \$400.00 | 1.00 | \$400.00 |
| November 14, 2019 | WTO | Attendance in Surrey for meeting | \$400.00 | 2.50 | \$1,000.00 |
| November 19, 2019 | WTO | Meeting with A/DM | \$400.00 | 1.00 | \$400.00 |
| November 22, 2019 | WTO | Attendance in Surrey for meeting | \$400.00 | 3.00 | \$1,200.00 |
| November 28, 2019 | WTO | Review report | \$400.00 | 0.50 | \$200.00 |
| November 29, 2019 | WTO | Attendance in Surrey Meeting | \$400.00 | 3.00 | \$1,200.00 |
| December 19, 2019 | WTO | Meeting with ADM. Telephone call Surrey Committee | \$400.00 | 2.50 | \$1,000.00 |
| December 20, 2019 | WTO | Readings submissions from committee | \$400.00 | 0.50 | \$200.00 |
| December 24, 2019 | WTO | Telephone call from Surrey residents | \$400.00 | 0.50 | \$200.00 |
| December 26, 2019 | WTO | Reviewing report. Preparing and emails Surrey resident | \$400.00 | 1.20 | \$480.00 |
| December 28, 2019 | WTO | Preparing report | \$400.00 | 1.00 | \$400.00 |
| December 31, 2019 | WTO | Reviewing submission | \$400.00 | 1.00 | \$400.00 |

\$13,080.00 stob 6001 Total fees subject to GST and PST GST at 5.00% \$654.00 PST at 7.00% \$915.60 Total Fees Plus Tax(es) \$14,649.60 **DISBURSEMENTS SUBJECT TO GST:** Document Processing Charge \$97.65 Total Disbursements Subject to GST \$97.65 GST at 5.00% \$4.88 TOTAL DUE \$14,752.13

This is our account herein

BOUGHTON LAW CORPORATION

by Wally T. Oppal Law Corporation

Per:

Wally T. Oppal, QC

Work

WTO

E. & O. E.

Supplier # 2287397-001

Contract # SGPSPB2015668-09

Coding: 010.15682.11610.6001.1500000

Confirmation

Your corrections have been submitted.

Correct Receipts: Confirmation Details

| Receipt Item Description | | Correct Quantity Unit | Change | Received Supplier | |
|--------------------------|---------------|-----------------------|--------|----------------------|--|
| 114745 | FY20-Fees | 13080 \$\$ | 0 | 13080 OPPAL, WALLY T | |
| 114745 | FY20-Expenses | 0 \$\$ | -97.65 | 97.65 OPPAL, WALLY T | |

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FOR APPROVAL: Wally Invoice



Parker, Jacquelyn PSSG:EX

To Armstrong, Gayle PSSG:EX

Cc Li, Winnie PSSG:EX; Anderson, Lisa R PSSG:EX

Follow up. Completed on Wednesday, January 8, 2020.



Surrey Policing Transition invoice 1165474 .pdf 93 KB

~ || [

RE: Re. updated invoice 1165474 [BLC-ACTIVE.FID1771245]

Hi Gayle,

Please see the attached invoice for Wally Oppal, which includes his service fees from the start of his contract in September, through to the end of December 2019. I've reviewed and have no concerns.

That said, please note that we will not be including payment for Document Processing, as identified on page 2. I've spoken with both Wally and his assistant and they are both aware and fine with this (see attached email). That said, \$102.53 will be removed from the identified total, making payment for this invoice \$14,649.60 (service fees plus tax).

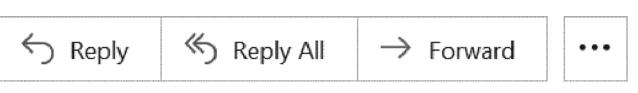
Please review and let me know if you have any concerns. If you are comfortable with the invoice, please approve and send to Winnie for processing.

Thank you!

Jacquelyn Parker

Manager, Police Programs and Initiatives

Office: (778) 698-8966 Mobile: (250) 415-4172



Tue 2020-01-07 3:59 PM



Supplier: OPPAL, WALLY T

Supplier # 2287397/001

contract # SGPSPB2015668-09

Coding: 010.15682.1161.6001.1500000

Ministry of Public Safety and Solicitor General PO BOX 9285, STN PROV GOVT Victoria, BC V8W 9J7 **Due Upon Receipt**

Invoice Date: March 25, 2020

Invoice No.: 1169090

Attention: Ms. Jacquelyn Parker

Re: Surrey Policing Transition

Our File Number: 91285-2

FOR PROFESSIONAL SERVICES RENDERED AND DISBURSEMENTS INCURRED on this matter for the period ending March 25, 2020

 FEES
 \$4,880.00

 GST at 5.00%
 \$244.00

 PST at 7.00%
 \$341.60

TOTAL DUE \$5,465.60

We accept payment by Cheque, Visa, MasterCard and American Express Please make your cheque payable to: Boughton Law or Boughton Law Corporation

invoice

Document processing fee includes printing, photocopying, scanning, service and administration fees.

Interest will be charged on overdue accounts at the rate of 18% per annum.

Tax Registration Numbers 89760 3114 RT0001 Tax Registration Number R336925

Phone 604 687 6789
Fax 604 683 5317
Email info@boughtonlaw.com

Suite 700 - 595 Burrard Street, P.O. Box 49290 Vancouver, BC Canada V7X 1S8 boughtonlaw.com

MERITAS® LAW FIRMS WORLDWIDE

FEES SUBJECT TO GST AND PST:

| January 2, 2020 | WTO | Meetings with ADM Lisa Anderson | \$400.00 | 1.20 | \$480.00 |
|-------------------|-----------|---|----------|------|------------|
| January 7, 2020 | WTO | Media interview; reading emails from Surrey residents; and telephone | \$400.00 | 0.50 | \$200.00 |
| | | call Surrey residents | | | |
| January 16, 2020 | WTO | Media and Telephone call Surrey Residents | \$400.00 | 1.50 | \$600.00 |
| January 22, 2020 | WTO | Telephone call from Surrey residents; interview Surrey Now Newspaper. | \$400.00 | 0.80 | \$320.00 |
| January 23, 2020 | WTO | Telephone call Surrey residents | \$400.00 | 0.50 | \$200.00 |
| January 29, 2020 | WTO | Telephone call with Surrey resident | \$400.00 | 0.50 | \$200.00 |
| February 24, 2020 | WTO | Telephone call with ADM Lisa Anderson, Director of | \$400.00 | 1.00 | \$400.00 |
| February 26, 2020 | WTO | Policing; Reviewing file. Attendance at Surrey for speaks to Board of Trade | \$400.00 | 4.50 | \$1,800.00 |
| March 17, 2020 | WTO | Telephone calls with Surrey residents | \$400.00 | 0.50 | \$200.00 |
| March 18, 2020 | WTO | Telephone call with a Surrey resident | \$400.00 | 0.20 | \$80.00 |
| March 19, 2020 | WTO | Telephone call with Surrey residents | \$400.00 | 0.50 | \$200.00 |
| March 20, 2020 | WTO | Replying to emails to Surrey residents | \$400.00 | 0.50 | \$200.00 |
| | | | | | |
| | | s subject to GST and PST | | | \$4,880.00 |
| | GST at 5. | | | | \$244.00 |
| | PST at 7. | 00% | | | \$341.60 |
| | Total Fee | s Plus Tax(es) | | | \$5,465.60 |
| | TOTAL | DUE | | | \$5,465.60 |

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Suite 700 - 595 Burrard Street, P.O. Box 49290 Vancouver, BC Canada V7X 1S8 boughtonlaw.com This is our account herein

BOUGHTON LAW CORPORATION

by Wally T. Oppal Law Corporation

Per:

Wally T. Oppal, QC

u cond

WTO E. & O. E.

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invoice

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Tax Registration Numbers 89760 3114 RT0001 Tax Registration Number R336925

Phone 604 687 6789
Fax 604 683 5317
Email info@boughtonlaw.com

Suite 700 - 595 Burrard Street, P.O. Box 49290 Vancouver, BC Canada V7X 1S8 boughtonlaw.com

FW: FOR APPROVAL: Invoice for W. Oppal - Surrey Policing Transition

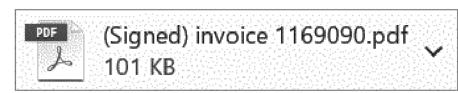


Armstrong, Gayle PSSG:EX

To Di, Winnie PSSG:EX

Cc Parker, Jacquelyn PSSG:EX; Castillo, Billy R PSSG:EX

Follow up. Start by Thursday, March 26, 2020. Due by Thursday, March 26, 2020.



Winnie, I've reviewed and approve this invoice for payment.

Gayle

From: Parker, Jacquelyn PSSG:EX < <u>Jacquelyn.Parker@gov.bc.ca</u>>

Sent: Thursday, March 26, 2020 12:15 PM

To: Armstrong, Gayle PSSG:EX < Gayle.Armstrong@gov.bc.ca >

Cc: Li, Winnie PSSG:EX < Winnie.Li@gov.bc.ca >; Castillo, Billy R PSSG:EX < Billy.Castillo@gov.bc.ca >

Subject: FOR APPROVAL: Invoice for W. Oppal - Surrey Policing Transition

Hi Gayle,

Attached is Wally's final invoice, from Jan 1 to March 31 2020, totaling \$5,465.60. This brings his total payment for the full contract to \$20,114.60 (contract value was \$75 K).

I don't have any concerns with the invoice - the details are there and the document processing fee has been removed. If you approve, please let Winnie know so that she can process it!





Thu 2020



Receipt 116966 has been created for you.

Receive Items: Confirmation Details

Receipt Date 26-Mar-2020 13:27:56

| Received Item Details | |
|--|-----|
| | |
| 即称 こくらて ありゅう・サイム アム 国際 とっとゅうこう 30 1 取りのと alia ましこっ | 830 |

| Receipt Requisition | Description | Receipt Quantity Unit | Waybill | Packing Slip | Item Comments | Receipt Comments | Supplier |
|---------------------|-------------|-----------------------|---------|--------------|---------------|------------------|----------------|
| 116966 | FY20-Fees | 4880 \$\$ | | | | | OPPAL, WALLY T |

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Khelawan, Sharon PSSG:EX

From: Parker, Jacquelyn PSSG:EX

Sent: Monday, January 6, 2020 12:06 PM

To: Heather Lee

Subject: RE: Re. updated invoice 1165474 [BLC-ACTIVE.FID1771245]

Hi Heather,

Apologies for the delay, I just confirmed with out finance team that we can do that. Thank you very much for connecting.

I'll process the invoice today.

Take care,

Jacquelyn Parker

Manager, Police Programs and Initiatives

Office: (778) 698-8966 Mobile: (250) 415-4172

From: Heather Lee <hlee@boughtonlaw.com> Sent: Monday, January 6, 2020 11:57 AM

To: Parker, Jacquelyn PSSG:EX <Jacquelyn.Parker@gov.bc.ca>
Subject: RE: Re. updated invoice 1165474 [BLC-ACTIVE.FID1771245]

Hello Jacquelyn,

Jut to follow up on the previous email. Please let us know if that works for you. Thank you!

Heather Lee, Legal Administrative Assistant

P 604 647 5637

Boughton Law Corporation

700 - 595 Burrard Street | Vancouver, BC V7X 1S8 | P 604 687 6789 | F 604 683 5317

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From: Heather Lee

Sent: January-03-20 11:13 AM **To:** 'Parker, Jacquelyn PSSG:EX'

Subject: RE: Re. updated invoice 1165474 [BLC-ACTIVE.FID1771245]

Hi Jacquelyn,

Unless you need an invoice without the document processing charge, could you please make a payment for the amount without the fee charge as it is quite complicate for us to change the invoice that is already posted in our system? After your payment, we will write off the balance of the document processing charge.

Please let us know if it works for you. Thank you!

Heather Lee, Legal Administrative Assistant

P 604 647 5637

Boughton Law Corporation

700 - 595 Burrard Street | Vancouver, BC V7X 1S8 | P 604 687 6789 | F 604 683 5317

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From: Parker, Jacquelyn PSSG:EX [mailto:Jacquelyn.Parker@gov.bc.ca]

Sent: January-02-20 4:50 PM

To: Heather Lee

Subject: RE: Re. updated invoice 1165474 [BLC-ACTIVE.FID1771245]

Hi Heather,

Thank you for this. As per my conversation with Wally earlier, can you please remove the document processing charge? That is not an expense we are able to include as part of this contract.

Otherwise, this is perfect!

Let me know if you have any questions. Take care and Happy New Year!

Jacquelyn Parker

Manager, Police Programs and Initiatives

Office: (778) 698-8966 Mobile: (250) 415-4172

From: Heather Lee < hlee@boughtonlaw.com>
Sent: Thursday, January 2, 2020 4:36 PM

To: Parker, Jacquelyn PSSG:EX < Jacquelyn.Parker@gov.bc.ca>

Cc: Wally Oppal < woppalqc@boughtonlaw.com >

Subject: Re. updated invoice 1165474 [BLC-ACTIVE.FID1771245]

Happy New Year, Jacquelyn

As per your request, please find the updated invoice.

Thank you.

Heather Lee, Legal Administrative Assistant P 604 647 5637

Boughton Law Corporation

700 - 595 Burrard Street | Vancouver, BC V7X 1S8 | P 604 687 6789 | F 604 683 5317

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Khelawan, Sharon PSSG:EX

From: Parker, Jacquelyn PSSG:EX

Sent: Tuesday, January 7, 2020 3:59 PM

To: Armstrong, Gayle PSSG:EX

Cc: Li, Winnie PSSG:EX; Anderson, Lisa R PSSG:EX

Subject: FOR APPROVAL: Wally Invoice

Attachments: Surrey Policing Transition invoice 1165474 .pdf; RE: Re. updated invoice 1165474 [BLC-

ACTIVE.FID1771245]

Follow Up Flag: Follow up Flag Status: Follow up

Hi Gayle,

Please see the attached invoice for Wally Oppal, which includes his service fees from the start of his contract in September, through to the end of December 2019. I've reviewed and have no concerns.

That said, please note that we will not be including payment for Document Processing, as identified on page 2. I've spoken with both Wally and his assistant and they are both aware and fine with this (see attached email). That said, \$102.53 will be removed from the identified total, making payment for this invoice \$ 14,649.60 (service fees plus tax).

Please review and let me know if you have any concerns. If you are comfortable with the invoice, please approve and send to Winnie for processing.

Thank you!

-J

Jacquelyn Parker

Manager, Police Programs and Initiatives

Office: (778) 698-8966 Mobile: (250) 415-4172

From: Heather Lee <hlee@boughtonlaw.com> Sent: Thursday, January 2, 2020 4:36 PM

To: Parker, Jacquelyn PSSG:EX < Jacquelyn. Parker@gov.bc.ca>

Cc: Wally Oppal <woppalqc@boughtonlaw.com>

Subject: Re. updated invoice 1165474 [BLC-ACTIVE.FID1771245]

Happy New Year, Jacquelyn

As per your request, please find the updated invoice.

Thank you.

Heather Lee, Legal Administrative Assistant P 604 647 5637

Boughton Law Corporation

700 - 595 Burrard Street | Vancouver, BC V7X 1S8 | P 604 687 6789 | F 604 683 5317

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|--------------------------|-------------------------|-----------------------|-------------------------------|--------------------|-------------------------|--------------------------------|
| received this email in e | error, please notify us | s immediately and des | stroy the email. <u>Our e</u> | email terms of use | Privacy Policy Unsul | oscribe |

Khelawan, Sharon PSSG:EX

From: Parker, Jacquelyn PSSG:EX

Sent: Thursday, March 26, 2020 12:15 PM

Armstrong, Gayle PSSG:EX To:

Cc: Li, Winnie PSSG:EX; Castillo, Billy R PSSG:EX

Subject: FOR APPROVAL: Invoice for W. Oppal - Surrey Policing Transition

Attachments: (Signed) invoice 1169090.pdf

Hi Gayle,

Attached is Wally's final invoice, from Jan 1 to March 31 2020, totaling \$5,465.60. This brings his total payment for the full contract to \$20,114.60 (contract value was \$75 K).

I don't have any concerns with the invoice - the details are there and the document processing fee has been removed. If you approve, please let Winnie know so that she can process it!

Thank you, 🍪



Jacquelyn Parker

Manager, Police Programs and Initiatives

Office: (778) 698-8966 Mobile: (250) 415-4172

From: Heather Lee <hlee@boughtonlaw.com> Sent: Thursday, March 26, 2020 11:46 AM

To: Parker, Jacquelyn PSSG:EX < Jacquelyn. Parker@gov.bc.ca>

Cc: Wally Oppal <woppalqc@boughtonlaw.com>

Subject: Invoice for Surrey Policing Transition [BLC-ACTIVE.FID1771245]

Hello Jacquelyn,

Hope you are doing well.

Please find the attached invoice with respect to the above-noted matter. We did not include disbursement fee in the invoice.

Should you have any questions, please let us know.

Thank you a lot,

Heather Lee, Legal Administrative Assistant

P 604 605 5637

Boughton Law Corporation

700 - 595 Burrard Street | Vancouver, BC V7X 1S8 | P 604 687 6789 | F 604 683 5317

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boughtonlaw

Ministry of Public Safety and Solicitor General PO BOX 9285, STN PROV GOVT Victoria, BC V8W 9J7

Attention: Ms. Jacquelyn Parker

Due Upon Receipt

Invoice Date: March 25, 2020

Invoice No.: 1169090

Re: Surrey Policing Transition Our File Number: 91285-2

FOR PROFESSIONAL SERVICES RENDERED AND DISBURSEMENTS INCURRED on this matter for the period ending March 25, 2020

 FEES
 \$4,880.00

 GST at 5.00%
 \$244.00

 PST at 7.00%
 \$341.60

 TOTAL DUE
 \$5,465.60

We accept payment by Cheque, Visa, MasterCard and American Express Please make your cheque payable to: Boughton Law or Boughton Law Corporation

invoice

Document processing fee includes printing, photocopying, scanning, service and administration fees.

Interest will be charged on overdue accounts at the rate of 18% per annum.

Tax Registration Numbers 89760 3114 RT0001 Tax Registration Number R336925

Phone 604 687 6789
Fax 604 683 5317
Email info@boughtonlaw.com

Suite 700 - 595 Burrard Street, P.O. Box 49290 Vancouver, BC Canada V7X 188 boughtonlaw.com

FEES SUBJECT TO GST AND PST:

| January 2, 2020 | WTO | Meetings with ADM Lisa | \$400.00 | 1.20 | \$480.00 |
|-------------------|-------------|-----------------------------|---|------|------------------|
| 7 2020 | W.T.O | Anderson | ф.400.00 | 0.50 | Φ 2 00 00 |
| January 7, 2020 | WTO | Media interview; reading | \$400.00 | 0.50 | \$200.00 |
| | | emails from Surrey | | | |
| | | residents; and telephone | | | |
| | | call Surrey residents | * | | |
| January 16, 2020 | WTO | Media and Telephone call | \$400.00 | 1.50 | \$600.00 |
| | | Surrey Residents | | | |
| January 22, 2020 | WTO | Telephone call from Surrey | \$400.00 | 0.80 | \$320.00 |
| | | residents; interview Surrey | | | |
| | | Now Newspaper. | | | |
| January 23, 2020 | WTO | Telephone call Surrey | \$400.00 | 0.50 | \$200.00 |
| | | residents | | | |
| January 29, 2020 | WTO | Telephone call with Surrey | \$400.00 | 0.50 | \$200.00 |
| | | resident | | | |
| February 24, 2020 | WTO | Telephone call with ADM | \$400.00 | 1.00 | \$400.00 |
| | | Lisa Anderson, Director of | | | |
| | | Policing; Reviewing file. | | | |
| February 26, 2020 | WTO | Attendance at Surrey for | \$400.00 | 4.50 | \$1,800.00 |
| • | | speaks to Board of Trade | | | |
| March 17, 2020 | WTO | Telephone calls with | \$400.00 | 0.50 | \$200.00 |
| , | | Surrey residents | | | |
| March 18, 2020 | WTO | Telephone call with a | \$400.00 | 0.20 | \$80.00 |
| | | Surrey resident | T | | , |
| March 19, 2020 | WTO | Telephone call with Surrey | \$400.00 | 0.50 | \$200.00 |
| | | residents | + | | 7-00100 |
| March 20, 2020 | WTO | Replying to emails to | \$400.00 | 0.50 | \$200.00 |
| 1111111120, 2020 | *** 10 | Surrey residents | φσσ.σσ | 0.00 | φ200.00 |
| | | Surrey residence | | | |
| | | | | | |
| | | s subject to GST and PST | | | \$4,880.00 |
| | GST at 5. | | | | \$244.00 |
| | PST at 7. | 00% | | | \$341.60 |
| | Total Fee | s Plus Tax(es) | | | \$5,465.60 |
| | 1 otal 1 cc | 5 1 1 u 5 1 u A (C5) | | | ψυ,του.οο |
| | TOTAL | DUE | | | \$5,465.60 |
| | | | | | |

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Email info@boughtonlaw.com

Suite 700 - 595 Burrard Street, P.O. Box 49290 Vancouver, BC Canada V7X 1S8 boughtonlaw.com This is our account herein

BOUGHTON LAW CORPORATION

by Wally T. Oppal Law Corporation

Per:

Wally T. Oppal, QC

u cond

WTO E. & O. E.

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Ministry of Public Safety and Solicitor General PO BOX 9285, STN PROV GOVT Victoria, BC V8W 9J7

Attention: Ms. Jacquelyn Parker

Due Upon Receipt

Invoice Date: January 2, 2020

Invoice No.: 1165474

Re:

Surrey Policing Transition Our File Number: 91285-2

FOR PROFESSIONAL SERVICES RENDERED AND DISBURSEMENTS INCURRED on this matter for the period ending January 2, 2020

| FEES | \$13,080.00 |
|---------------|-------------|
| GST at 5.00% | \$654.00 |
| PST at 7.00% | \$915.60 |
| DISBURSEMENTS | \$97.65 |
| GST at 5.00% | \$4.88 |
| TOTAL DUE | \$14.752.13 |

FEES SUBJECT TO GST AND PST:

| September 5, 2019 September 5, 2019 October 4, 2019 | WTO WTO WTO | Media Briefing Transition meeting Telephone call Surrey | \$400.00 \$400.00 \$400.00 | 2.00 2.00 0.50 | \$800.00 \$800.00 \$200.00 |
|---|-------------------|---|----------------------------------|----------------------|----------------------------------|
| October 3, 2019 | WTO | Residents Meeting with Mayor | \$400.00 | 2.00 | \$800.00 |
| October 10, 2019 | WTO | McCallum Meeting with A/DM Lisa Anderson, Terry Waterhouse | \$400.00 | 1.00 | \$400.00 |
| October 16, 2019 | WTO | s.16 | \$400.00 | 1.00 | \$400.00 |
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| November 1, 2019 November 7, 2019 | WTO WTO | Attended meeting in Surrey Attendance in Surrey for meeting | \$400.00 \$400.00 | 3.00 2.50 | \$1,200.00 \$1,000.00 |
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| November 28, 2019 | WTO | Review report | \$400.00 | 0.50 | \$200.00 |
| November 29, 2019 | WTO | Attendance in Surrey Meeting | \$400.00 | 3.00 | \$1,200.00 |
| December 19, 2019 | WTO | Meeting with ADM. Telephone call Surrey Committee | \$400.00 | 2.50 | \$1,000.00 |
| December 20, 2019 | WTO | Readings submissions from committee | \$400.00 | 0.50 | \$200.00 |
| December 24, 2019 | WTO | Telephone call from Surrey residents | \$400.00 | 0.50 | \$200.00 |
| December 26, 2019 | WTO | Reviewing report. Preparing and emails Surrey resident | \$400.00 | 1.20 | \$480.00 |
| December 28, 2019 | WTO | Preparing report | \$400.00 | 1.00 | \$400.00 |
| December 31, 2019 | WTO | Reviewing submission | \$400.00 | 1.00 | \$400.00 |

Invoice No. 1165474 Page 3

\$14,752.13

| Total fees subject to GST and PST GST at 5.00% PST at 7.00% | | \$13,080.00 \$654.00 \$915.60 |
|---|---------|-------------------------------------|
| Total Fees Plus Tax(es) | _ | \$14,649.60 |
| DISBURSEMENTS SUBJECT TO GST: | | |
| Document Processing Charge | \$97.65 | |
| Total Disbursements Subject to GST GST at 5.00% | | \$97.65 \$4.88 |

This is our account herein

BOUGHTON LAW CORPORATION

by Wally T. Oppal Law Corporation

Per:

Wally T. Oppal, QC

work

TOTAL DUE

WTO E. & O. E.



Ministry Contract Award Review and Approval Process

| IV | iniisti y Contract A | ward neview and Approval i rocess |
|------------------|---|--|
| Branch: Policir | ng and Security | eAPPROVAL: 2676 |
| Contractor: Th | e Honourable Wally | y Oppal. Q.C. |
| Total Value: \$7 | 5,000.00 | STOB: 6001 |
| New Contract: | \$75,000.00 | Sept 9, 2019 - Sept 31, 2020 |
| Review Commo | ents: | |
| • 201 – So | le Source | |
| | | incial Municipal Study and Transition Committee port of the Policing Model Transition project. |
| | rce justified based o agreed upon by the | n expertise, impartial stance, and the only individual relevant parties. |
| | | |
| | | |
| | | |
| | | |
| Approval: | X Yes | □No |
| Reviewed By: | Ruffell | 2019-08-28 |
| Evan Ruffell, C | ontract Officer | Date |
| | him which | August 28, 2019 |

And Compliance

Simon Matthews, Manager of Procurement

Date

Ministry of Attorney General and Public Safety and Solicitor General All STOBs (20, 60/61, 63)

Contract Approval Request 2019-2020

| | | | | | | | | | AG□ | $SG \boxtimes$ |
|---|---|-----------------------------|-------------------------------|------------|------------------------|-------------|-------|----------|-------|----------------|
| Branch: Policing and Security Branch | | | eAppro | val #:2676 | 5 | | | | | |
| Contractor Name: The Honourable Wally Oppal, Q | | | .C. Contract #: If Applicable | | | | | | | |
| Original contract aggregate (A): \$ | | \$ 75,000 + taxes | IM/IT | Contract? | No | 0 | Ame | ndment # | n/a | |
| Sum of previous amendments (B): | | \$ | STOB | 6001 | | RC | 15668 | SL | 11610 | |
| Amendment value (C): \$ | | Branch budget for this STOB | | | | | | | | |
| Contract Aggregate (A+B+C): \$ 75,000 + taxes | | Hourly rate(s): | | | | \$ 400 / hr | | | | |
| Renewal Options | | PGO Exclusion Code # | | | | 100 | | | | |
| Contract Aggregate if options are used | | PGO PO Class/Description | | | С | | | | | |
| Original Contract Term | | From: September 9, 2019 To | | To: | To: September 31, 2020 | | | | | |
| Amendment Term (for the current amendment only) | | | From: To: | | | | | | | |
| D | C | | | | | | | | | · |

Description of services required:

Minister Mike Farnworth publicly announced that the Honourable Wally Oppal will be chairing the Provincial Municipal Study and Transition Committee (Transition Committee) in support of the Policing Model Transition project. This committee will address the many complex and integrated issues and requires comprehensive and in-depth analysis to satisfy the Ministers responsibility under the *Police Act* to provide adequate and effective policing and meets the expectations of public safety for the citizens of municipality, region and throughout the Province.

Additionally, the evaluation and processes established during this project will set a precedent for future municipalities that wish to transition their policing model.

The independent review and subject matter expertise provided by this Transition Committee will support the Province to fulfill its legislative responsibility to ensure that police services in BC are delivered adequately and effectively to maintain public safety and confidence by:

- Providing expert and experienced independent review of, and advice on, proposals submitted by municipalities to transition policing models;
- Leading a committee that will provide reports and benchmarking to allow the province to conduct a comprehensive and defensible evaluation of the municipal policing model and transition plan;
- Identifying potential risks to the Province or to public safety, and supporting the development of mitigation strategies;

• Supporting the development of standard processes for municipal policing transitions.

| If required to fulfill legal or formal provincial commitment, please indicat | e: N/A |
|--|---|
| Date/type of last competitive process: | N/A – Direct award justification attached |
| Does this contract meet the SRFP criteria? | yes |
| Procurement Code to be used and explanation if not policy compliant: | 201 - Sole Source, Direct Award |
| Why could staff resources or other ministries in government not fill this no | eed? |

The Chair of the Provincial Municipal Study and Transition Committee must be impartial, have extensive knowledge of policing issues, and can incorporate the needs of all stakeholders and consider competing priorities. The hiring of an external resource of this stature will enhance the efficacy and effectiveness of the Transition Committee, and support the responsibilities of the Minister and the Province to ensure public safety via the maintenance of adequate and effective policing throughout B.C. Staff in the Police Model Transition Secretariat, in the Policing and Security Branch, will be supporting the Chair throughout the duration of the project.

Implications if not approved:

The Transition Committee is an integrated committee working at arms length from the Province to support key areas surrounding the transition of the Surrey municipal RCMP to a municipal police department. Failure to obtain leadership for this committee will impact the branch's ability to comprehensively assess best practices to move forward with the transition, to ensure public safety and the responsibility of the Minister under section 2 of the *Police Act* to ensure that an adequate and effective level of policing and law enforcement is maintained throughout British Columbia, including:

- Policy decisions with respect to current best practices.
- The ability to identify and/or address potential risks to public safety that may be associated with a
 policing model transition.
- The ability to effectively investigate the extent of interconnected provincial issues and stakeholder impacts that would be affected by potential changes to municipal policing models.
- Public confidence in the provincial regulatory regime for the assessment of police model transitions.

| Approvals: | | | |
|-----------------------------------|----------------------|---------------|-----------------|
| | Name | Signature | Date |
| Expense Authority | Jim MacAulay | Smm Dolum | 1 Aug 27/19 |
| Branch ADM (or equivalent) | Brenda Butterworth-C | Bettern Alche | - Aug 27/19 |
| Manager, Procurement & Compliance | Simon Matthews | 7 | August 28, 2019 |
| Deputy Solicitor General | Mark Sieben | m | August 28, 2019 |

DESCRIPTION OF CONTRACT SELECTION PROCESSES (see CPPM 6.3.3)

Confirm services not available through a Corporate Supply Arrangement (CSA)

| SELECTED FROM PRE-QUALIFICATION LIST – RFQ # | RSA # | |
|--|--|--|
| REQUEST FOR PROPOSAL - Posting to BC Bid required if contract v | ralue is \$75,000 or over | |
| INVITATION TO QUOTE - Posting to BC Bid required if contract value | is \$75,000 or over | |
| AT LEAST THREE (3) WRITTEN/VERBAL QUOTES OBTAINED (app | plies to contracts valued at less than \$75,000) | |
| NOTICE OF INTENT to DIRECT AWARD; advisable under \$50K, mar | ndatory over \$50K | |
| DIRECT AWARD (Direct Award Justification form also required) | | |

Frequently Used Procurement Process Code Descriptions (PGO - Procurement Process)

| 100 - Open Competitive Process 208 - Direct Award - Shared Cost Arrangement (Fine | |
|---|---|
| 200 - Direct Award - Public sector organization | 209 - Direct Award - Shared Cost Arrangement |
| 201 - Direct Award - Sole source | 300 - Direct Invitation to selected vendors |
| 202 - Direct Award - Emergency | 400 – Selected vendor from pre-qualification list |
| 203 - Direct Award - Security, order etc. | 401 - Competition among vendors on a pre-qualification list |
| 204 - Direct Award - Confidentiality | 500 – Purchase from a Corporate Supply Arrangement |
| 205 - Direct Award - Notice of Intent (No substantiated objections) | 600 Other purchase process |

205 – Direct Award – Notice of Intent (No substantiated objections)

600 – Other purchase process

601 – Continuing Agreements

602 - Other - Grants and Entitlements

*these should only be used when appropriate. i.e. all contracts should be competed to the extent reasonable & cost effective.

Frequently Used PGO CFTA/NWPTA Exclusion List Code Descriptions

100 - Purchase subject to CFTA/NWPTA 500 - Excluded - Security, order, etc.

200 - Purchase below applicable CFTA/NWPTA threshold 600 - Excluded - Product compatibility/exclusive rights

300 - Purchase of an exempted commodity/service 700 - Excluded - Procurement of prototype

400 - Excluded - Emergency 800 - Excluded - Regional/Economic development

In Most instances PGO codes 100, 200 and 300 will be used, as follows:

- If the contract value is \$75,000 or more, purchase is subject to CFTA/NWPTA use code 100.
- If the contract value is under \$75,000 purchase is below applicable CFTA/NWPTA threshold use code 200.
- Regardless of the contract value, if the contract provides social services and Third Party Administration to third parties (ministry clients), the services are exempt from CFTA/NWPTA coverage - use code 300.

Frequently Used PGO PO Class/Description

| Α | Transfers Under Agreement | LPO | Library Purchase Order |
|----------|---|--------|--|
| BE | Business Expense Approval | 0 | Other Commitment Document |
| C | Contracts and Letters of Agreement | PC | Purchase Card |
| CA | Continuing Agreement | POSO | Purchase Order on a Standing Offer |
| CSA | Corporate Supply Arrangement | PU | Purchase Order (Purchasing Services Branch) |
| E | Entitlements | QP | Queen's Printer Requisition |
| EPO | Emergency Purchase Order | R | Requisition (Purchasing Services Branch) |
| F | Forecast - Creates a soft commitment | SO | Standing Offer (Ministry) |
| G | Transfers - Grants | | * |
| Han HOU. | when any days are more dated allowed to | "A" th | and the second decided to a state of the second sec |

Use "C" when services are provided directly to government. Use "A" when the services are provided to a third party (Ministry clients) rather than directly to government (Third Party Administration).

DIRECT AWARD JUSTIFICATION

Contracts may be negotiated and directly awarded without a competitive process only where an exceptional condition applies (see *CPPM* 6.3.3.a).

The contract manager is responsible for documenting, in the contract file, the rationale, or the circumstances, that supports the use of one of the below exceptions.

This document must be included in the contract file and be available when requested.

| CONTRACTOR NAME | The Honourable Wally Oppal, Q.C. | ORIGINAL CONTRACT VAL | UE \$75,000 + taxes |
|-------------------|------------------------------------|-----------------------|------------------------------|
| AMENDMENT? | NO | TOTAL AMENDED VALUE | \$ |
| | | ORIGINAL TERM | Sept 9, 2019 - Sept 30, 2020 |
| SERVICES PROVIDED | Consultation and advisory services | AMENDED TERM | |

| / | |
|-------------------------|---|
| ٧ | CHOOSE ONE PROCUREMENT PROCESS CODE THAT BEST APPLIES TO THIS DIRECT AWARD EXCEPTION |
| | 200 – PUBLIC SECTOR ORGANIZATION |
| | Contracts for acquisitions (of goods, services, and construction) and disposals may be negotiated and directly |
| | awarded without competitive process where the contract is with another government organization – CPPM 6.3.3(a)(1). |
| | 201 – SOLE SOURCE |
| $\overline{\mathbf{A}}$ | Contracts for acquisitions (of goods, services, and construction) and disposals may be negotiated and directly |
| | awarded without competitive process where the ministry can strictly prove that only one contractor is qualified to |
| | provide the goods, services or construction or is capable of engaging in a disposal opportunity – CPPM 6.3.3(a)(1). |
| | 202 – EMERGENCY |
| | Contracts for acquisitions (of goods, services, and construction) and disposals may be negotiated and directly |
| Pa . | awarded without competitive process where an unforeseeable emergency exists, and the goods, services or |
| | construction could not be obtained in time by means of a competitive process – CPPM 6.3.3(a)(1). |
| | 203 – SECURITY, ORDER, ETC |
| | Contracts for acquisitions (of goods, services, and construction) and disposals may be negotiated and directly |
| | awarded without competitive process where a competitive process would interfere with a ministry's ability to maintain security or order or to protect human, animal or plant life or health – CPPM 6.3.3(a)(1). |
| | 204 – CONFIDENTIALITY |
| | Contracts for acquisitions (of goods, services, and construction) and disposals may be negotiated and directly |
| | awarded without competitive process where the acquisition is of a confidential or privileged nature and disclosure |
| | through an open bidding process could reasonably be expected to compromise government confidentiality, cause |
| | economic disruption or be contrary to the public interest – CPPM 6.3.3(a)(1). |
| | 205 - NOTICE OF INTENT (No substantiated objections) |
| | When a contract for goods valued at \$10,000 or more, or a contract for services or construction valued at \$50,000 or |
| | more, is intended to be directly awarded on the basis that there is only one vendor that can provide the services or goods required, but this cannot be strictly proven, a Notice of Intent must be posted on BC Bid – CPPM 6.3.2(b)(5) |
| | (Goods); CPPM 6.3.2(c)(7) (Services). |
| | 206 – PERMITTED UNDER ANOTHER CORPORATE POLICY OR LEGISLATION |
| | Use this code where the direct award was permitted under another corporate policy or legislation. Do not use this |
| | code if another direct award code applies. |
| STOB | 80 contract or agreement that is directly awarded in accordance with CPPM 4.3.14.9 |
| | 208 – SHARED COST ARRANGEMENT (FINANCIAL ASSISTANCE) |
| (Comment) | A Shared Cost Arrangement (STOB 80 agreement) may be directly awarded where financial assistance is provided to |
| | a specified target group or population (e.g. First Nation, or a direct beneficiary, individual or family or legal guardian |
| 3.000 | of that individual under a community/social service program) – CPPM 21.3.6 and CPPM 6.3.3(a)(3) |
| | 209 – SHARED COST ARRANGEMENT (COMPETITIVE SELECTION PROCESS NOT APPROPRIATE) |
| | A Shared Cost Arrangement (STOB 80 or agreement) may be directly awarded where a competitive selection is not appropriate – CPPM 21.3.6 and CPPM 6.3.3(a)(3). |
| | appropriate - Crrivi 21.3.0 and Crrivi 0.3.3(a)(3). |

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JUSTIFICATION FOR PROCUREMENT PROCESS CODES 200, 201, 202, 203, 204, 205, 206, 208, 209 — Please provide background, rationale and a detailed description or documentation of how the contract qualifies for the above selected exception. Please explain why this is the case for this contract. PLEASE NOTE: THE EXPLANATION THAT YOU PROVIDE BELOW WILL BE USED FOR FOI RELEASES AND MINISTER'S REQUESTS: (Attach additional page as needed)

The Chair of the Provincial Municipal Study and Transition Committee (Transition Committee) must be impartial, have extensive knowledge of policing issues, and have the ability to incorporate the needs of all stakeholders and consider competing priorities. The hiring of an external resource of this stature will enhance the efficacy and effectiveness of the Transition Committee and support the responsibilities of the Minister and the Province to ensure public safety via the maintenance of adequate and effective policing throughout B.C.

This contractor is the only individual mutually agreed upon by both the Province and the Municipality to Chair the Transition Committee, thus making him the sole option for this contract.

Contract Manager Signature

ADM Approval Signature

Duint Manna

Print Name

GENERAL SERVICE AGREEMENT



| For Administrative Purposes Only | | | | |
|--|---|----------------------------|--|--|
| Ministry Contract No.: SGPSPB2015668-09 Requisition No.: Solicitation No. (if applicable): Commodity Code: | Financial Information Client: Responsibility Centre: | <u>010</u> <u>15668</u> | | |
| Contractor Information | Service Line: STOB: Project: | 11610 60 150000 | | |
| Supplier Name: The Honourable Wally Oppal, Q.C. Supplier No.: 2287397 Telephone No.: 604 647 6438 E-mail Address: woppalqc@boughtonlaw.com Website: | Template version: July 31, 2017 | | | |

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SCHEDULE A - SERVICES

Part 1 - Term

Part 2 - Services

Part 3 - Related Documentation

Part 4 - Key Personnel

SCHEDULE B - FEES AND EXPENSES

Part 1 - Maximum Amount Payable

Part 2 - Fees

Part 3 - Expenses

Part 4 - Statements of Account

Part 5 - Payments Due

SCHEDULE C-APPROVED SUBCONTRACTOR(S)

SCHEDULE D - INSURANCE

SCHEDULE E-PRIVACY PROTECTION SCHEDULE

SCHEDULE F - ADDITIONAL TERMS

SCHEDULE G - SECURITY SCHEDULE

THIS AGREEMENT is dated for reference the 4th day of September, 2019.

BETWEEN:

The Honourable Wally Oppal, Q.C. (the "Contractor") with the following specified address and fax s.22

AND:

HER MAJESTY THE QUEEN IN RIGHT OF THE PROVINCE OF BRITISH COLUMBIA, as represented by The Ministry of Public Safety and Solicitor General (the "Province") with the following specified address and phone number: 10th floor, 1001 Douglas Street, Victoria BC

250 356 7747

The Province wishes to retain the Contractor to provide the services specified in Schedule A and, in consideration for the remuneration set out in Schedule B, the Contractor has agreed to provide those services, on the terms and conditions set out in this Agreement.

As a result, the Province and the Contractor agree as follows:

1 DEFINITIONS

General

- 1.1 In this Agreement, unless the context otherwise requires:
 - "Business Day" means a day, other than a Saturday or Sunday, on which Provincial government (a) offices are open for normal business in British Columbia;
 - (b) "Incorporated Material" means any material in existence prior to the start of the Term or developed independently of this Agreement, and that is incorporated or embedded in the Produced Material by the Contractor or a Subcontractor;
 - "Material" means the Produced Material and the Received Material; (c)
 - (d) "Produced Material" means records, software and other material, whether complete or not, that, as a result of this Agreement, are produced or provided by the Contractor or a Subcontractor and includes the Incorporated Material;
 - "Received Material" means records, software and other material, whether complete or not, that, as (e) a result of this Agreement, are received by the Contractor or a Subcontractor from the Province or any other person;
 - (f) "Services" means the services described in Part 2 of Schedule A;
 - (g) "Subcontractor" means a person described in paragraph (a) or (b) of section 13.4; and
 - (h) "Term" means the term of the Agreement described in Part 1 of Schedule A subject to that term ending earlier in accordance with this Agreement.

Meaning of "record"

1.2 The definition of "record" in the Interpretation Act is incorporated into this Agreement and "records" will bear a corresponding meaning.

2 SERVICES

Provision of services

2.1 The Contractor must provide the Services in accordance with this Agreement.

Term

2.2 Regardless of the date of execution or delivery of this Agreement, the Contractor must provide the Services during the Term.

Supply of various items

2.3 Unless the parties otherwise agree in writing, the Contractor must supply and pay for all labour, materials, equipment, tools, facilities, approvals and licenses necessary or advisable to perform the Contractor's obligations under this Agreement, including the license under section 6.4.

Standard of care

2.4 Unless otherwise specified in this Agreement, the Contractor must perform the Services to a standard of care, skill and diligence maintained by persons providing, on a commercial basis, services similar to the Services.

Standards in relation to persons performing Services

2.5 The Contractor must ensure that all persons employed or retained to perform the Services are qualified and competent to perform them and are properly trained, instructed and supervised.

Instructions by Province

2.6 The Province may from time to time give the Contractor reasonable instructions (in writing or otherwise) as to the performance of the Services. The Contractor must comply with those instructions but, unless otherwise specified in this Agreement, the Contractor may determine the manner in which the instructions are carried out.

Confirmation of non-written instructions

2.7 If the Province provides an instruction under section 2.6 other than in writing, the Contractor may request that the instruction be confirmed by the Province in writing, which request the Province must comply with as soon as it is reasonably practicable to do so.

Effectiveness of non-written instructions

2.8 Requesting written confirmation of an instruction under section 2.7 does not relieve the Contractor from complying with the instruction at the time the instruction was given.

Applicable laws

2.9 In the performance of the Contractor's obligations under this Agreement, the Contractor must comply with all applicable laws.

3 PAYMENT

Fees and expenses

- 3.1 If the Contractor complies with this Agreement, then the Province must pay to the Contractor at the times and on the conditions set out in Schedule B:
 - (a) the fees described in that Schedule;
 - (b) the expenses, if any, described in that Schedule if they are supported, where applicable, by proper receipts and, in the Province's opinion, are necessarily incurred by the Contractor in providing the Services; and

(c) any applicable taxes payable by the Province under law or agreement with the relevant taxation authorities on the fees and expenses described in paragraphs (a) and (b).

The Province is not obliged to pay to the Contractor more than the "Maximum Amount" specified in Schedule B on account of fees and expenses.

Statements of accounts

3.2 In order to obtain payment of any fees and expenses under this Agreement, the Contractor must submit to the Province a written statement of account in a form satisfactory to the Province upon completion of the Services or at other times described in Schedule B.

Withholding of amounts

3.3 Without limiting section 9.1, the Province may withhold from any payment due to the Contractor an amount sufficient to indemnify, in whole or in part, the Province and its employees and agents against any liens or other third-party claims that have arisen or could arise in connection with the provision of the Services. An amount withheld under this section must be promptly paid by the Province to the Contractor upon the basis for withholding the amount having been fully resolved to the satisfaction of the Province.

Appropriation

3.4 The Province's obligation to pay money to the Contractor is subject to the Financial Administration Act, which makes that obligation subject to an appropriation being available in the fiscal year of the Province during which payment becomes due.

Currency

3.5 Unless otherwise specified in this Agreement, all references to money are to Canadian dollars.

Non-resident income tax

3.6 If the Contractor is not a resident in Canada, the Contractor acknowledges that the Province may be required by law to withhold income tax from the fees described in Schedule B and then to remit that tax to the Receiver General of Canada on the Contractor's behalf.

Prohibition against committing money

3.7 Without limiting section 13.10(a), the Contractor must not in relation to performing the Contractor's obligations under this Agreement commit or purport to commit the Province to pay any money except as may be expressly provided for in this Agreement.

Refunds of taxes

3.8 The Contractor must:

- (a) apply for, and use reasonable efforts to obtain, any available refund, credit, rebate or remission of federal, provincial or other tax or duty imposed on the Contractor as a result of this Agreement that the Province has paid or reimbursed to the Contractor or agreed to pay or reimburse to the Contractor under this Agreement; and
- (b) immediately on receiving, or being credited with, any amount applied for under paragraph (a), remit that amount to the Province.

4 REPRESENTATIONS AND WARRANTIES

- 4.1 As at the date this Agreement is executed and delivered by, or on behalf of, the parties, the Contractor represents and warrants to the Province as follows:
 - (a) except to the extent the Contractor has previously disclosed otherwise in writing to the Province,
 - all information, statements, documents and reports furnished or submitted by the Contractor
 to the Province in connection with this Agreement (including as part of any competitive
 process resulting in this Agreement being entered into) are in all material respects true and
 correct,
 - (ii) the Contractor has sufficient trained staff, facilities, materials, appropriate equipment and approved subcontractual or other agreements in place and available to enable the Contractor to fully perform the Services and to grant any licenses under this Agreement, and
 - (iii) the Contractor holds all permits, licenses, approvals and statutory authorities issued by any government or government agency that are necessary for the performance of the Contractor's obligations under this Agreement; and
 - (b) if the Contractor is not an individual,
 - (i) the Contractor has the power and capacity to enter into this Agreement and to observe, perform and comply with the terms of this Agreement and all necessary corporate or other proceedings have been taken and done to authorize the execution and delivery of this Agreement by, or on behalf of, the Contractor, and
 - (ii) this Agreement has been legally and properly executed by, or on behalf of, the Contractor and is legally binding upon and enforceable against the Contractor in accordance with its terms except as enforcement may be limited by bankruptcy, insolvency or other laws affecting the rights of creditors generally and except that equitable remedies may be granted only in the discretion of a court of competent jurisdiction.

5 PRIVACY, SECURITY AND CONFIDENTIALITY

Privacy

5.1 The Contractor must comply with the Privacy Protection Schedule attached as Schedule E.

Security

- 5.2 The Contractor must:
 - make reasonable security arrangements to protect the Material from unauthorized access, collection, use, disclosure, alteration or disposal; and
 - (b) comply with the Security Schedule attached as Schedule G.

Confidentiality

- 5.3 The Contractor must treat as confidential all information in the Material and all other information accessed or obtained by the Contractor or a Subcontractor (whether verbally, electronically or otherwise) as a result of this Agreement, and not permit its disclosure or use without the Province's prior written consent except:
 - (a) as required to perform the Contractor's obligations under this Agreement or to comply with applicable laws;
 - (b) if it is information that is generally known to the public other than as result of a breach of this Agreement; or
 - (c) if it is information in any Incorporated Material.

Public announcements

. 2

5.4 Any public announcement relating to this Agreement will be arranged by the Province and, if such consultation is reasonably practicable, after consultation with the Contractor.

Restrictions on promotion

5.5 The Contractor must not, without the prior written approval of the Province, refer for promotional purposes to the Province being a customer of the Contractor or the Province having entered into this Agreement.

6 MATERIAL AND INTELLECTUAL PROPERTY

Access to Material

6.1 If the Contractor receives a request for access to any of the Material from a person other than the Province, and this Agreement does not require or authorize the Contractor to provide that access, the Contractor must promptly advise the person to make the request to the Province.

Ownership and delivery of Material

6.2 The Province exclusively owns all property rights in the Material which are not intellectual property rights.

The Contractor must deliver any Material to the Province immediately upon the Province's request.

Matters respecting intellectual property

- 6.3 The Province exclusively owns all intellectual property rights, including copyright, in:
 - (a) Received Material that the Contractor receives from the Province; and
 - (b) Produced Material, other than any Incorporated Material.

Upon the Province's request, the Contractor must deliver to the Province documents satisfactory to the Province that irrevocably waive in the Province's favour any moral rights which the Contractor (or employees of the Contractor) or a Subcontractor (or employees of a Subcontractor) may have in the Produced Material and that confirm the vesting in the Province of the copyright in the Produced Material, other than any Incorporated Material.

Rights in relation to Incorporated Material

- 6.4 Upon any Incorporated Material being embedded or incorporated in the Produced Material and to the extent that it remains so embedded or incorporated, the Contractor grants to the Province:
 - (a) a non-exclusive, perpetual, irrevocable, royalty-free, worldwide license to exercise, in respect of that Incorporated Material, the rights set out in the Copyright Act (Canada), including the right to use, reproduce, modify, publish and distribute that Incorporated Material; and
 - (b) the right to sublicense or assign to third-parties any or all of the rights granted to the Province under section 6.4(a).

7 RECORDS AND REPORTS

Work reporting

7.1 Upon the Province's request, the Contractor must fully inform the Province of all work done by the Contractor or a Subcontractor in connection with providing the Services.

Time and expense records

7.2 If Schedule B provides for the Contractor to be paid fees at a daily or hourly rate or for the Contractor to be paid or reimbursed for expenses, the Contractor must maintain time records and books of account, invoices, receipts and vouchers of expenses in support of those payments, in form and content satisfactory to the Province. Unless otherwise specified in this Agreement, the Contractor must retain such documents for a period of not less than seven years after this Agreement ends.

8 AUDIT.

8.1 In addition to any other rights of inspection the Province may have under statute or otherwise, the Province may at any reasonable time and on reasonable notice to the Contractor, enter on the Contractor's premises to inspect and, at the Province's discretion, copy any of the Material and the Contractor must permit, and provide reasonable assistance to, the exercise by the Province of the Province's rights under this section.

9 INDEMNITY AND INSURANCE

Indemnity

- 9.1 The Contractor must indemnify and save harmless the Province and the Province's employees and agents from any loss, claim (including any claim of infringement of third-party intellectual property rights), damage award, action, cause of action, cost or expense that the Province or any of the Province's employees or agents may sustain, incur, suffer or be put to at any time, either before or after this Agreement ends, (each a "Loss") to the extent the Loss is directly or indirectly caused or contributed to by:
 - (a) any act or omission by the Contractor or by any of the Contractor's agents, employees, officers, directors or Subcontractors in connection with this Agreement; or
 - (b) any representation or warranty of the Contractor being or becoming untrue or incorrect.

Insurance

9.2 The Contractor must comply with the Insurance Schedule attached as Schedule D.

Workers compensation

9.3 Without limiting the generality of section 2.9, the Contractor must comply with, and must ensure that any Subcontractors comply with, all applicable occupational health and safety laws in relation to the performance of the Contractor's obligations under this Agreement, including the Workers Compensation Act in British Columbia or similar laws in other jurisdictions.

Personal optional protection

- 9.4 The Contractor must apply for and maintain personal optional protection insurance (consisting of income replacement and medical care coverage) during the Term at the Contractor's expense if:
 - (a) the Contractor is an individual or a partnership of individuals and does not have the benefit of mandatory workers compensation coverage under the Workers Compensation Act or similar laws in other jurisdictions; and
 - (b) such personal optional protection insurance is available for the Contractor from WorkSafeBC or other sources.

Evidence of coverage

9.5 Within 10 Business Days of being requested to do so by the Province, the Contractor must provide the Province with evidence of the Contractor's compliance with sections 9.3 and 9.4.

10 FORCE MAJEURE

Definitions relating to force majeure

10.1 In this section and sections 10.2 and 10.3:

- (a) "Event of Force Majeure" means one of the following events:
 - (i) a natural disaster, fire, flood, storm, epidemic or power failure,
 - (ii) a war (declared and undeclared), insurrection or act of terrorism or piracy,
 - (iii) a strike (including illegal work stoppage or slowdown) or lockout, or
 - (iv) a freight embargo
 - if the event prevents a party from performing the party's obligations in accordance with this Agreement and is beyond the reasonable control of that party; and
- (b) "Affected Party" means a party prevented from performing the party's obligations in accordance with this Agreement by an Event of Force Majeure.

Consequence of Event of Force Majeure

10.2 An Affected Party is not liable to the other party for any failure or delay in the performance of the Affected Party's obligations under this Agreement resulting from an Event of Force Majeure and any time periods for the performance of such obligations are automatically extended for the duration of the Event of Force Majeure provided that the Affected Party complies with the requirements of section 10.3.

Duties of Affected Party

10.3 An Affected Party must promptly notify the other party in writing upon the occurrence of the Event of Force Majeure and make all reasonable efforts to prevent, control or limit the effect of the Event of Force Majeure so as to resume compliance with the Affected Party's obligations under this Agreement as soon as possible.

11 DEFAULT AND TERMINATION

Definitions relating to default and termination

- 11.1 In this section and sections 11.2 to 11.4:
 - (a) "Event of Default" means any of the following:
 - (i) an Insolvency Event,
 - the Contractor fails to perform any of the Contractor's obligations under this Agreement,
 or
 - (iii) any representation or warranty made by the Contractor in this Agreement is untrue or incorrect; and
 - (b) "Insolvency Event" means any of the following:
 - an order is made, a resolution is passed or a petition is filed, for the Contractor's liquidation or winding up,
 - the Contractor commits an act of bankruptcy, makes an assignment for the benefit of the Contractor's creditors or otherwise acknowledges the Contractor's insolvency,
 - (iii) a bankruptcy petition is filed or presented against the Contractor or a proposal under the Bankruptcy and Insolvency Act (Canada) is made by the Contractor,
 - (iv) a compromise or arrangement is proposed in respect of the Contractor under the Companies' Creditors Arrangement Act (Canada),
 - a receiver or receiver-manager is appointed for any of the Contractor's property, or
 - (vi) the Contractor ceases, in the Province's reasonable opinion, to carry on business as a going concern.

Province's options on default

On the happening of an Event of Default, or at any time thereafter, the Province may, at its option, elect to do any one or more of the following:

- by written notice to the Contractor, require that the Event of Default be remedied within a time period specified in the notice;
- (b) pursue any remedy or take any other action available to it at law or in equity; or
- (c) by written notice to the Contractor, terminate this Agreement with immediate effect or on a future date specified in the notice, subject to the expiration of any time period specified under section 11.2(a).

Delay not a waiver

11.3 No failure or delay on the part of the Province to exercise its rights in relation to an Event of Default will constitute a waiver by the Province of such rights.

Province's right to terminate other than for default

11.4 In addition to the Province's right to terminate this Agreement under section 11.2(c) on the happening of an Event of Default, the Province may terminate this Agreement for any reason by giving at least 10 days' written notice of termination to the Contractor.

Payment consequences of termination

- 11.5 Unless Schedule B otherwise provides, if the Province terminates this Agreement under section 11.4:
 - (a) the Province must, within 30 days of such termination, pay to the Contractor any unpaid portion of the fees and expenses described in Schedule B which corresponds with the portion of the Services that was completed to the Province's satisfaction before termination of this Agreement; and
 - (b) the Contractor must, within 30 days of such termination, repay to the Province any paid portion of the fees and expenses described in Schedule B which corresponds with the portion of the Services that the Province has notified the Contractor in writing was not completed to the Province's satisfaction before termination of this Agreement.

Discharge of liability

11.6 The payment by the Province of the amount described in section 11.5(a) discharges the Province from all liability to make payments to the Contractor under this Agreement.

Notice in relation to Events of Default

11.7 If the Contractor becomes aware that an Event of Default has occurred or anticipates that an Event of Default is likely to occur, the Contractor must promptly notify the Province of the particulars of the Event of Default or anticipated Event of Default. A notice under this section as to the occurrence of an Event of Default must also specify the steps the Contractor proposes to take to address, or prevent recurrence of the Event of Default. A notice under this section as to an anticipated Event of Default must specify the steps the Contractor proposes to take to prevent the occurrence of the anticipated Event of Default.

12 DISPUTE RESOLUTION

Dispute resolution process

- 12.1 In the event of any dispute between the parties arising out of or in connection with this Agreement, the following dispute resolution process will apply unless the parties otherwise agree in writing:
 - (a) the parties must initially attempt to resolve the dispute through collaborative negotiation;
 - (b) if the dispute is not resolved through collaborative negotiation within 15 Business Days of the dispute arising, the parties must then attempt to resolve the dispute through mediation under the rules of the Mediate BC Society; and
 - (c) if the dispute is not resolved through mediation within 30 Business Days of the commencement of mediation, the dispute must be referred to and finally resolved by arbitration under the Arbitration Act.

Location of arbitration or mediation

12.2 Unless the parties otherwise agree in writing, an arbitration or mediation under section 12.1 will be held in Victoria, British Columbia.

Costs of mediation or arbitration

12.3 Unless the parties otherwise agree in writing or, in the case of an arbitration, the arbitrator otherwise orders, the parties must share equally the costs of a mediation or arbitration under section 12.1 other than those costs relating to the production of expert evidence or representation by counsel.

13 MISCELLANEOUS

Delivery of notices

- 13.1 Any notice contemplated by this Agreement, to be effective, must be in writing and delivered as follows:
 - (a) by fax to the addressee's fax number specified on the first page of this Agreement, in which case it will be deemed to be received on the day of transmittal unless transmitted after the normal business hours of the addressee or on a day that is not a Business Day, in which cases it will be deemed to be received on the next following Business Day;
 - (b) by hand to the addressee's address specified on the first page of this Agreement, in which case it will be deemed to be received on the day of its delivery; or
 - (c) by prepaid post to the addressee's address specified on the first page of this Agreement, in which case if mailed during any period when normal postal services prevail, it will be deemed to be received on the fifth Business Day after its mailing.

Change of address or fax number

Either party may from time to time give notice to the other party of a substitute address or fax number, which from the date such notice is given will supersede for purposes of section 13.1 any previous address or fax number specified for the party giving the notice.

Assignment

13.3 The Contractor must not assign any of the Contractor's rights or obligations under this Agreement without the Province's prior written consent. Upon providing written notice to the Contractor, the Province may assign to any person any of the Province's rights under this Agreement and may assign to any "government corporation", as defined in the Financial Administration Act, any of the Province's obligations under this Agreement.

Subcontracting

- 13.4 The Contractor must not subcontract any of the Contractor's obligations under this Agreement to any person without the Province's prior written consent, excepting persons listed in the attached Schedule C. No subcontract, whether consented to or not, relieves the Contractor from any obligations under this Agreement. The Contractor must ensure that:
 - (a) any person retained by the Contractor to perform obligations under this Agreement; and
 - (b) any person retained by a person described in paragraph (a) to perform those obligations fully complies with this Agreement in performing the subcontracted obligations.

Waiver

13.5 A waiver of any term or breach of this Agreement is effective only if it is in writing and signed by, or on behalf of, the waiving party and is not a waiver of any other term or breach.

Modifications

13.6 No modification of this Agreement is effective unless it is in writing and signed by, or on behalf of, the parties.

Entire agreement

13.7 This Agreement (including any modification of it) constitutes the entire agreement between the parties as to performance of the Services.

Survival of certain provisions

13.8 Sections 2.9, 3.1 to 3.4, 3.7, 3.8, 5.1 to 5.5, 6.1 to 6.4, 7.1, 7.2, 8.1, 9.1, 9.2, 9.5, 10.1 to 10.3, 11.2, 11.3, 11.5, 11.6, 12.1 to 12.3, 13.1, 13.2, 13.8, and 13.10, any accrued but unpaid payment obligations, and any other sections of this Agreement (including schedules) which, by their terms or nature, are intended to survive the completion of the Services or termination of this Agreement, will continue in force indefinitely subject to any applicable limitation period prescribed by law, even after this Agreement ends.

Schedules

13.9 The schedules to this Agreement (including any appendices or other documents attached to, or incorporated by reference into, those schedules) are part of this Agreement.

Independent contractor

- 13.10 In relation to the performance of the Contractor's obligations under this Agreement, the Contractor is an independent contractor and not:
 - (a) an employee or partner of the Province; or
 - (b) an agent of the Province except as may be expressly provided for in this Agreement.

The Contractor must not act or purport to act contrary to this section.

Personnel not to be employees of Province

13.11 The Contractor must not do anything that would result in personnel hired or used by the Contractor or a Subcontractor in relation to providing the Services being considered employees of the Province.

Key Personnel

13.12 If one or more individuals are specified as "Key Personnel" of the Contractor in Part 4 of Schedule A, the Contractor must cause those individuals to perform the Services on the Contractor's behalf, unless the Province otherwise approves in writing, which approval must not be unreasonably withheld.

Pertinent information

13.13 The Province must make available to the Contractor all information in the Province's possession which the Province considers pertinent to the performance of the Services.

Conflict of interest

13.14 The Contractor must not provide any services to any person in circumstances which, in the Province's reasonable opinion, could give rise to a conflict of interest between the Contractor's duties to that person and the Contractor's duties to the Province under this Agreement.

Time

13.15 Time is of the essence in this Agreement and, without limitation, will remain of the essence after any modification or extension of this Agreement, whether or not expressly restated in the document effecting the modification or extension.

Conflicts among provisions

- 13.16 Conflicts among provisions of this Agreement will be resolved as follows:
 - a provision in the body of this Agreement will prevail over any conflicting provision in, attached to or incorporated by reference into a schedule, unless that conflicting provision expressly states otherwise; and
 - (b) a provision in a schedule will prevail over any conflicting provision in a document attached to or incorporated by reference into a schedule, unless the schedule expressly states otherwise.

Agreement not permit nor fetter

13.17 This Agreement does not operate as a permit, license, approval or other statutory authority which the Contractor may be required to obtain from the Province or any of its agencies in order to provide the Services. Nothing in this Agreement is to be construed as interfering with, or fettering in any manner, the exercise by the Province or its agencies of any statutory, prerogative, executive or legislative power or duty.

Remainder not affected by invalidity

13.18 If any provision of this Agreement or the application of it to any person or circumstance is invalid or unenforceable to any extent, the remainder of this Agreement and the application of such provision to any other person or circumstance will not be affected or impaired and will be valid and enforceable to the extent permitted by law.

Further assurances

13.19 Each party must perform the acts, execute and deliver the writings, and give the assurances as may be reasonably necessary to give full effect to this Agreement.

Additional terms

13.20 Any additional terms set out in the attached Schedule F apply to this Agreement.

Governing law

13.21 This Agreement is governed by, and is to be interpreted and construed in accordance with, the laws applicable in British Columbia.

14 INTERPRETATION

- 14.1 In this Agreement:
 - (a) "includes" and "including" are not intended to be limiting;
 - unless the context otherwise requires, references to sections by number are to sections of this Agreement;
 - (c) the Contractor and the Province are referred to as "the parties" and each of them as a "party";
 - (d) "attached" means attached to this Agreement when used in relation to a schedule;
 - (e) unless otherwise specified, a reference to a statute by name means the statute of British Columbia by that name, as amended or replaced from time to time;
 - (f) the headings have been inserted for convenience of reference only and are not intended to describe, enlarge or restrict the scope or meaning of this Agreement or any provision of it;
 - (g) "person" includes an individual, partnership, corporation or legal entity of any nature; and

 (h) unless the context otherwise requires, words expressed in the singular include the plural and vice versa.

15 EXECUTION AND DELIVERY OF AGREEMENT

15.1 This Agreement may be entered into by a separate copy of this Agreement being executed by, or on behalf of, each party and that executed copy being delivered to the other party by a method provided for in section 13.1 or any other method agreed to by the parties.

The parties have executed this Agreement as follows:

| SIGNED on the 25 day of Sopton kon 2010 by the Contractor (or, if not an individual, on its behalf by its authorized signatory or signatories): | SIGNED on the day of 20 19 on behalf of the Province by its duly authorized representative: |
|---|---|
| Signature(s) WALLY OPPAC | Signature Tim Mac Aul ay |
| Print Name(s) LAWKEN Print Title(s) | Print Name EXDIT, FINANCE Print Title |

Schedule A - Services

PART 1. TERM:

1. The term of this Agreement commences on <u>September 5, 2019</u> and ends on <u>August 31, 2020</u>.

PART 2. SERVICES:

The contractor is required for the role of the Chair of the Provincial Municipal Transition Study Committee in support of the Policing Model Transition Project.

The Committee will conduct specified studies requested by the Director of Police Services to support and develop a baseline for a Director's recommendation to the Minister of Public Safety and Solicitor General in deciding whether to approve a municipal policing model and transition plan. The specified studies will consider the case of the City of Surrey, currently requesting to make the transition from the RCMP to an independent police department. Additionally, the evaluation and processes established during this project will set a precedent for future municipalities that wish to transition their policing model.

The subject matter expertise of the members of the Provincial Municipal Transition Study Committee will support the Province in fulfilling its legislative responsibility to ensure that police services in BC are delivered adequately and effectively and maintain public safety and confidence by:

- Developing plans or reports and comprehensive analysis on identified topics, including identification of dependencies, stakeholder validation, financial analysis and corresponding timelines.
- Identifying potential risks to the Province or to public safety, and supporting the development of mitigation strategies;
- Supporting the development of standard processes for municipal policing transitions.

As the Chair of the Provincial Municipal Transition Study Committee, the contractor will be responsible to facilitate committee meetings as required and ensure collaborative progress towards committee objectives. The Chair will be responsible to review each study and/or report submitted by committee members and will ensure they address all relevant factors outlined in the project charter for the study pitot to them being submitted to the Director. The contractor may make recommendations to the Director of Police Services regarding additional components of the policing model or transition plan that require additional research, analysis or validation.

The contractor may be required to respond to media queries from time to time and will ensure responses are coordinated through the Policing Model Transition Secretariat.

Outputs

The contractor is responsible to apply their subject matter expertise in policing issues and experience leading committees with a diverse range of experiences and perspectives to chair Provincial Municipal Transition Study Committee meetings, which includes the following responsibilities:

- Organizing and chairing the meetings, including meeting materials and logistics;
- Facilitating collaborative and effective communication and decision-making during meetings;
- Ensuring meeting decisions are recorded;
- Ensuring the timely completion of committee deliverables;
- Facilitating communication and reporting to the Director of Police Services.

Inputs

Contractor will:

- Apply subject matter knowledge and expertise in all requested services and communication practices;
- b) Demonstrate awareness in managing sensitive information;
- Incorporate the needs of all committee members and consider competing priorities;
- d) Track and approve hours charged to this project; and
- Manage any travel requirements and expenses ensuring alignment to Core Policy requirements.

Outcomes

Through the delivery of the Services the Province wishes to realize the following outcomes and, without limiting the obligation of the Contractor to comply with other provisions of this Part, the Contractor must use commercially reasonable efforts to achieve them:

Ensuring committee objectives are met will support decision-makers to effectively and objectively
evaluate submissions and identify activities for the establishment of a municipal police department or to
transition police models;

Province will fulfill its legislative responsibility to ensure police services in BC are delivered adequately
and effectively to maintain public safety and confidence.

The parties acknowledge that the Contractor does not guarantee that these outcomes will be achieved.

Reporting requirements

The Contractor must maintain all electronic and written material relating to the Services and make those records available to the Province on request. Any requested written deliverables will not be considered final until written approval of the content and quality is provided by the Province.

PART 3. RELATED DOCUMENTATION:

The Contractor must perform the Services in accordance with the obligations set out in this Schedule A
including any engagement letter, Solicitation document excerpt, proposal excerpt or other documentation
attached as an Appendix to, or specified as being incorporated by reference in, this Schedule.

PART 4. KEY PERSONNEL:

- The Key Personnel of the Contractor are as follows:
- (a) Cassandra Robinson, Administrative Assistant; 604 605-5637, crobinson@boughtonlaw.com

Schedule B - Fees and Expenses

1. MAXIMUM AMOUNT PAYABLE:

Maximum Amount: Despite sections 2 and 3 of this Schedule, \$ 75,000 is the maximum amount which the Province is obliged to pay to the Contractor for fees and expenses under this Agreement (exclusive of any applicable taxes described in section 3.1(c) of this Agreement).

2. FEES:

Hourly Rate

Fees: at a rate of \$_400 per hour for those hours during the Term when the Contractor provides the Services.

3. EXPENSES:

Expenses:

- a. travel, accommodation and meal expenses for any identified and pre-approved travel on the same basis as the Province pays its Group II employees when they are on travel status;
- the Contractor's actual long-distance telephone, fax, postage and other identifiable communication expenses; and
- c. total for all expenses claimed not to exceed 10% of total invoice amount without prior Provincial approval,

excluding goods and services tax ("GST") or other applicable tax paid or payable by the Contractor on expenses described in (a) to (c) above to the extent that the Contractor is entitled to claim credits (including GST input tax credits), rebates, refunds or remissions of the tax from the relevant taxation authorities.

4. STATEMENTS OF ACCOUNT:

Statements of Account: In order to obtain payment of any fees and expenses under this Agreement during a period from and including the 1st day of a month to and including the last day of that month (each a "Billing Period"), the Contractor must deliver to the Province on a date after the Billing Period (each a "Billing Date"), a written statement of account in a form satisfactory to the Province containing:

- (a) the Contractor's legal name and address;
- (b) the date of the statement, and the Billing Period to which the statement pertains;
- (c) the Contractor's calculation of all fees claimed for that Billing Period, including a declaration by the Contractor of all hours worked on each day during the Billing Period for which the Contractor claims fees and a description of the applicable fee rates;
- (d) a chronological listing, in reasonable detail, of any expenses claimed by the Contractor for the Billing Period with receipts attached, if applicable, and, if the Contractor is claiming reimbursement of any GST or other applicable taxes paid or payable by the Contractor in relation to those expenses, a description of any credits, rebates, refunds or remissions the Contractor is entitled to from the relevant taxation authorities in relation to those taxes;
- (e) the Contractor's calculation of any applicable taxes payable by the Province in relation to the Services for the Billing Period;
- (f) a description of this Agreement;
- (g) a statement number for identification; and
- (h) any other billing information reasonably requested by the Province.

5. PAYMENTS DUE:

<u>Payments Due</u>: Within 30 days of the Province's receipt of the Contractor's written statement of account delivered in accordance with this Schedule, the Province must pay the Contractor the fees and expenses (plus all applicable taxes) claimed in the statement if they are in accordance with this Schedule. Statements of account or contract invoices offering an early payment discount may be paid by the Province as required to obtain the discount.

Schedule C – Approved Subcontractor(s)

Not applicable

Schedule D - Insurance

- The Contractor must, without limiting the Contractor's obligations or liabilities and at the Contractor's own expense, purchase and maintain throughout the Term the following insurances with insurers licensed in Canada in forms and amounts acceptable to the Province:
 - (a) Commercial General Liability in an amount not less than \$2,000,000.00 inclusive per occurrence against bodily injury, personal injury and property damage and including liability assumed under this Agreement and this insurance must
 - (i) include the Province as an additional insured,
 - (ii) be endorsed to provide the Province with 30 days advance written notice of cancellation or material change, and
 - (iii) include a cross liability clause.
- All insurance described in section 1 of this Schedule must:
 - (a) be primary; and
 - (b) not require the sharing of any loss by any insurer of the Province.
- 3. The Contractor must provide the Province with evidence of all required insurance as follows:
 - (a) within 10 Business Days of commencement of the Services, the Contractor must provide to the Province evidence of all required insurance in the form of a completed Province of British Columbia Certificate of Insurance;
 - (b) if any required insurance policy expires before the end of the Term, the Contractor must provide to the Province within 10 Business Days of the policy's expiration, evidence of a new or renewal policy meeting the requirements of the expired insurance in the form of a completed Province of British Columbia Certificate of Insurance; and
 - (c) despite paragraph (a) or (b) above, if requested by the Province at any time, the Contractor must provide to the Province certified copies of the required insurance policies.
- 4. The Contractor must obtain, maintain and pay for any additional insurance which the Contractor is required by law to carry, or which the Contractor considers necessary to cover risks not otherwise covered by insurance specified in this Schedule in the Contractor's sole discretion.

Schedule E - Privacy Protection Schedule

Definitions

- 1. In this Schedule,
 - (a) "access" means disclosure by the provision of access;
 - (b) "Act" means the Freedom of Information and Protection of Privacy Act;
 - (c) "contact information" means information to enable an individual at a place of business to be contacted and includes the name, position name or title, business telephone number, business address, business email or business fax number of the individual;
 - (d) "personal information" means recorded information about an identifiable individual, other than contact information, collected or created by the Contractor as a result of the Agreement or any previous agreement between the Province and the Contractor dealing with the same subject matter as the Agreement but excluding any such information that, if this Schedule did not apply to it, would not be under the "control of a public body" within the meaning of the Act; and
 - (e) "privacy course" means the Province's online privacy and information sharing training course.

Purpose

- The purpose of this Schedule is to:
 - enable the Province to comply with the Province's statutory obligations under the Act with respect to personal information; and
 - (b) ensure that, as a service provider, the Contractor is aware of and complies with the Contractor's statutory obligations under the Act with respect to personal information.

Collection of personal information

- Unless the Agreement otherwise specifies or the Province otherwise directs in writing, the Contractor may
 only collect or create personal information that is necessary for the performance of the Contractor's
 obligations, or the exercise of the Contractor's rights, under the Agreement.
- Unless the Agreement otherwise specifies or the Province otherwise directs in writing, the Contractor must collect personal information directly from the individual the information is about.
- 5. Unless the Agreement otherwise specifies or the Province otherwise directs in writing, the Contractor must tell an individual from whom the Contractor collects personal information:
 - (a) the purpose for collecting it;
 - (b) the legal authority for collecting it; and
 - (c) the title, business address and business telephone number of the person designated by the Province to answer questions about the Contractor's collection of personal information.

Privacy Training

- 6. The Contractor must ensure that each person who will provide services under the Agreement that involve the collection or creation of personal information will complete, at the Contractor's expense, the privacy course prior to that person providing those services.
- The requirement in section 6 will only apply to persons who have not previously completed the privacy course.

Accuracy of personal information

The Contractor must make every reasonable effort to ensure the accuracy and completeness of any personal
information to be used by the Contractor or the Province to make a decision that directly affects the
individual the information is about.

Requests for access to personal information

9. If the Contractor receives a request for access to personal information from a person other than the Province, the Contractor must promptly advise the person to make the request to the Province unless the Agreement expressly requires the Contractor to provide such access and, if the Province has advised the Contractor of the name or title and contact information of an official of the Province to whom such requests are to be made, the Contractor must also promptly provide that official's name or title and contact information to the person making the request.

Correction of personal information

- 10. Within 5 Business Days of receiving a written direction from the Province to correct or annotate any personal information, the Contractor must annotate or correct the information in accordance with the direction.
- 11. When issuing a written direction under section 10, the Province must advise the Contractor of the date the correction request to which the direction relates was received by the Province in order that the Contractor may comply with section 12.
- 12. Within 5 Business Days of correcting or annotating any personal information under section 10, the Contractor must provide the corrected or annotated information to any party to whom, within one year prior to the date the correction request was made to the Province, the Contractor disclosed the information being corrected or annotated.
- 13. If the Contractor receives a request for correction of personal information from a person other than the Province, the Contractor must promptly advise the person to make the request to the Province and, if the Province has advised the Contractor of the name or title and contact information of an official of the Province to whom such requests are to be made, the Contractor must also promptly provide that official's name or title and contact information to the person making the request.

Protection of personal information

14. The Contractor must protect personal information by making reasonable security arrangements against such risks as unauthorized access, collection, use, disclosure or disposal, including any expressly set out in the Agreement.

Storage and access to personal information

 Unless the Province otherwise directs in writing, the Contractor must not store personal information outside Canada or permit access to personal information from outside Canada.

Retention of personal information

16. Unless the Agreement otherwise specifies, the Contractor must retain personal information until directed by the Province in writing to dispose of it or deliver it as specified in the direction.

Use of personal information

17. Unless the Province otherwise directs in writing, the Contractor may only use personal information if that use is for the performance of the Contractor's obligations, or the exercise of the Contractor's rights, under the Agreement.

Disclosure of personal information

- 18. Unless the Province otherwise directs in writing, the Contractor may only disclose personal information inside Canada to any person other than the Province if the disclosure is for the performance of the Contractor's obligations, or the exercise of the Contractor's rights, under the Agreement.
- Unless the Agreement otherwise specifies or the Province otherwise directs in writing, the Contractor must not disclose personal information outside Canada.

Notice of foreign demands for disclosure

- 20. In addition to any obligation the Contractor may have to provide the notification contemplated by section 30.2 of the Act, if in relation to personal information in the custody or under the control of the Contractor, the Contractor:
 - (a) receives a foreign demand for disclosure;
 - (b) receives a request to disclose, produce or provide access that the Contractor knows or has reason to suspect is for the purpose of responding to a foreign demand for disclosure; or
 - (c) has reason to suspect that an unauthorized disclosure of personal information has occurred in response to a foreign demand for disclosure

the Contractor must immediately notify the Province and, in so doing, provide the information described in section 30.2(3) of the Act. In this section, the phrases "foreign demand for disclosure" and "unauthorized disclosure of personal information" will bear the same meanings as in section 30.2 of the Act.

Notice of unauthorized disclosure

21. In addition to any obligation the Contractor may have to provide the notification contemplated by section 30.5 of the Act, if the Contractor knows that there has been an unauthorized disclosure of personal information in the custody or under the control of the Contractor, the Contractor must immediately notify the Province. In this section, the phrase "unauthorized disclosure of personal information" will bear the same meaning as in section 30.5 of the Act.

Inspection of personal information

22. In addition to any other rights of inspection the Province may have under the Agreement or under statute, the Province may, at any reasonable time and on reasonable notice to the Contractor, enter on the Contractor's premises to inspect any personal information in the possession of the Contractor or any of the Contractor's information management policies or practices relevant to the Contractor's management of personal information or the Contractor's compliance with this Schedule and the Contractor must permit, and provide reasonable assistance to, any such inspection.

Compliance with the Act and directions

- 23. The Contractor must in relation to personal information comply with:
 - (a) the requirements of the Act applicable to the Contractor as a service provider, including any applicable order of the commissioner under the Act; and
 - (b) any direction given by the Province under this Schedule.

24. The Contractor acknowledges that it is familiar with the requirements of the Act governing personal information that are applicable to it as a service provider.

Notice of non-compliance

25. If for any reason the Contractor does not comply, or anticipates that it will be unable to comply, with a provision in this Schedule in any respect, the Contractor must promptly notify the Province of the particulars of the non-compliance or anticipated non-compliance and what steps it proposes to take to address, or prevent recurrence of, the non-compliance or anticipated non-compliance.

Termination of Agreement

26. In addition to any other rights of termination which the Province may have under the Agreement or otherwise at law, the Province may, subject to any provisions in the Agreement establishing mandatory cure periods for defaults by the Contractor, terminate the Agreement by giving written notice of such termination to the Contractor, upon any failure of the Contractor to comply with this Schedule in a material respect.

Interpretation

- 27. In this Schedule, references to sections by number are to sections of this Schedule unless otherwise specified in this Schedule.
- 28. Any reference to the "Contractor" in this Schedule includes any subcontractor or agent retained by the Contractor to perform obligations under the Agreement and the Contractor must ensure that any such subcontractors and agents comply with this Schedule.
- The obligations of the Contractor in this Schedule will survive the termination of the Agreement.
- 30. If a provision of the Agreement (including any direction given by the Province under this Schedule) conflicts with a requirement of the Act or an applicable order of the commissioner under the Act, the conflicting provision of the Agreement (or direction) will be inoperative to the extent of the conflict.
- 31. The Contractor must comply with the provisions of this Schedule despite any conflicting provision of this Agreement or, subject to section 32, the law of any jurisdiction outside Canada.
- 32. Nothing in this Schedule requires the Contractor to contravene the law of any jurisdiction outside Canada unless such contravention is required to comply with the Act.

Schedule F - Additional Terms

Not Applicable.

Schedule G - Security Schedule

Definitions

- In this Schedule:
 - (a) "Device" means any device to manage, operate or provide the Services or to connect to any Systems or any Province system or network, or that is capable of storing any Protected Information, and includes any workstation or handheld device the Contractor authorizes Personnel to use in relation to this Agreement;
 - (b) "Facilities" means the physical locations (excluding those of the Province) the Contractor uses to provide the Services, or to house Systems or records containing Protected Information;
 - (c) "Least Privilege" means the principle requiring that each subject in a system be granted the most restrictive set of privileges (or lowest clearance) needed for the performance of authorized tasks so as to limit the damage that can result from accident, error or unauthorized use;
 - (d) "Need-to-Know" means the principle where access is restricted to authorized individuals whose duties require such access and not merely because of status, rank or office;
 - (e) "Personnel" means all individuals hired or used by the Contractor and Subcontractors to perform the Contractor's obligations under this Agreement, including unpaid volunteers and the Contractor or a Subcontractor if an individual;
 - (f) "Policies" means the intentions and directions of an organization or part of it, as expressed in record form by its top management (including, for example, policies, directions, standards, practices, procedures and guidelines);
 - (g) "Protected Information" means any and all:
 - (i) "personal information" as defined in the Privacy Protection Schedule if attached;
 - (ii) information and records of information the Contractor is required to treat as confidential under this Agreement; and
 - (iii) records, the integrity or availability of which are to be preserved by the Contractor under this Agreement, which in the case of records not falling within (i) or (ii), are marked or instructed by the Province to be so preserved or otherwise treated as "Protected Information" under this Agreement;
 - (h) "Security Event Logs" means any logs (also known as audit records) of events, notifications or alerts that any component of any Device or other device (not limited to security device), or any Systems or other system or software is technically capable of producing in relation to its status, functions and activities that may be used for such purposes as security investigations, auditing, monitoring and determining security incidents (examples of components capable of producing such logs include firewalls, intrusion prevention systems, routers, switches, content filtering, network traffic flow logs, networks, authentication services, directory services, dynamic host configuration protocols, dynamic naming services, hardware platforms, virtualization platforms, servers, operating systems, web servers, databases, applications, application firewalls);
 - (i) "Systems" means any systems, subsystems, equipment, infrastructure, networks, management networks, servers, hardware and software the Contractor uses in relation to this Agreement, including for managing, operating or providing the Services, but excluding any the Province owns or makes available to the Contractor for the Contractor to use in relation to this Agreement;
 - (j) "Tenancy" means those components of the Systems that:
 - directly access and store Protected Information,

- (ii) relate to Protected Information or the Province's tenancy activities, or
- (iii) are customer facing and managed by the Province in its use of the Services; and
- (k) "Tenancy Security Event Logs" means Security Event Logs that relate to Tenancy, including:
 - (i) log-on/log-off information about Province user activities, and
 - (ii) application logs, web server log, file server logs, database logs of applications, web servers, file servers or database servers or any other logs that directly store, access or contain Protected Information.

Additional obligations

2. The Contractor must comply with Appendix G1 if attached.

PERSONNEL

Confidentiality agreements

 The Contractor must not permit any person the Contractor hires or uses to access or obtain any Protected Information unless that person is contractually bound to the Contractor in writing to keep Protected Information confidential on terms no less protective than the terms applicable to the Contractor under this Agreement.

Personnel security screening

- 4. The Contractor may only permit individual Personnel to have access to any Protected Information or other asset of the Province (including to any system, network or device the Province makes available to the Contractor) in relation to this Agreement, if, after:
 - (a) verifying their identity and relevant education, professional qualifications and employment history;
 - (b) completing a criminal record check that is updated at least every five years;
 - requiring Personnel to proactively disclose criminal offences to the Contractor unless prohibited by applicable law;
 - (d) performing any additional screening this Agreement or applicable law may require; and
 - (e) performing any additional background checks the Contractor considers appropriate,

the Contractor is satisfied that the individual does not constitute an unreasonable security risk.

- 5. If any criminal record check or proactive disclosure reveals a prior criminal offence or pending criminal matter, the Contractor must make a reasonable determination of whether the applicable person constitutes an unreasonable security risk, taking into consideration the duties of the individual and the type and sensitivity of information to which the individual may be exposed.
- If the Contractor is an individual, the Province may subject the Contractor to the screening requirements in this Schedule.

Personnel information security training

7. Unless otherwise specified in this Agreement, the Contractor must ensure all Personnel complete any relevant information security training, at the Contractor's expense, before they provide any Services, or receive or are given access to any Protected Information or any system, device or secure facility of the Province, and thereafter at least annually.

Security contact

8. If not set out elsewhere in this Agreement, the Contractor (but not a Subcontractor) must provide in writing to the Province the contact information for the individual who will coordinate compliance by the Contractor and all Subcontractors and act as a direct contact for the Province on matters relating to this Schedule.

Supply chain

The Contractor must ensure that the security requirements of those in its upstream and downstream supply chain are documented, followed, reviewed, and updated on an ongoing basis as applicable to this Agreement.

GENERAL POLICIES AND PRACTICES

Information security policy

- The Contractor must have an information security Policy that is:
 - (a) based on recognized industry standards; and
 - (b) reviewed and updated at least every three years.

Compliance and Standard for Security Controls

- 11. Unless this Agreement otherwise specifies, the Contractor must apply controls and security management practices to manage or operate Protected Information and Systems, Devices, and Facilities that are compliant with or equivalent to the following Province's Policies accessible at https://www2.gov.bc.ca/gov/content/governments/services-for-government/policies-procedures:
 - (a) "Information Security Policy";
 - (b) government wide IM/IT Standards; and
 - (c) sector or ministry specific IM/IT Standards, if any applicable to the Province ministry, agency or other representative receiving the Services.

Contractor security risk assessments

12. The Contractor must undertake a security threat and risk assessment against an industry security standard before placing any new or materially changed Systems or services into production.

Change control and management

- 13. The Contractor must:
 - (a) implement and maintain change control processes for Facilities, Systems and Devices in line with applicable security best practices to reduce security-related risks with respect to implemented significant changes; and
 - (b) ensure that adequate testing of any change is completed before the change is put into production.

Backups and restores

- 14. The Contractor must ensure that:
 - (a) it has a backup Policy that is followed and is reviewed, updated and tested at least annually;
 - (b) backups are taken and tested in accordance with the Contractor's backup Policy, but in any event at least annually; and
 - (c) frequency and completeness of backups is based on reasonable industry practice.

Business continuity plan and disaster recovery plan

- 15. The Contractor must ensure that it has a documented business continuity plan and a disaster recovery plan that is reviewed at least annually.
- 16. The Contractor must ensure that Facilities and Systems are protected from loss, damage or other occurrence, including fire and environmental hazards and power interruptions, that may result in any of those Facilities and Systems being unavailable when required to provide the Services.

Security Incident Response and Management

 The Contractor must ensure that it has a security incident management Policy and response plan that is reviewed at least annually.

PROTECTED INFORMATION AND DATA SECURITY

Encryption

- 18. The Contractor must ensure that:
 - encryption of data at rest is implemented and is maintained in effect, uninterrupted, and active at all times, even in the case of equipment or technology failure, for all Protected Information stored on Systems and Devices; and
 - (b) encryption end-to-end is implemented for all Protected Information in transit.

No storage on unencrypted portable media

19. The Contractor must ensure that no Protected Information is stored on portable media for transport outside of the Facilities or Systems without both the prior written approval of the Province and ensuring that the portable media and the Protected Information are encrypted.

Encryption standard

 For sections 18 and 19, encryption must comply with the Province's "Cryptographic Standards for Information Protection" accessible at https://www2.gov.bc.ca/gov/content/governments/services-for-government/policies-procedures.

Isolation controls and logical isolation of data

21. The Contractor must implement and maintain the logical isolation of Protected Information, in effect, uninterrupted, and active at all times, even in the case of equipment or technology failure.

ACCESS AND AUTHENTICATION

User Identifiers

22. The Contractor must assign and ensure that user identifiers are unique and personal for log in to Systems and Devices.

Access

- 23. The Contractor must implement, follow, and regularly review and update, access control Policies that address, without limitation, onboarding, off-boarding, transition between roles, regular access reviews, limit and control use of administrator privileges and inactivity timeouts for Facilities, Systems and Devices within the Contractor's control.
- 24. The Contactor must ensure that all access to Protected Information and to Facilities, Systems and Devices is based Least Privilege and Need-to-Know" based on role and responsibilities. The Contractor must identify and segregate conflicting duties and areas of responsibility to reduce incidents of fraud and other abuse.
- 25. The Contractor must verify an individual's identity before assigning the individual a unique identifier that would give them access to Facilities, Systems or Devices.
- 26. The Contractor must implement a formal user registration process for Personnel that includes:
 - (a) verification of access levels;
 - (b) creating and maintaining records of access privileges;
 - (c) audit processes; and
 - (d) actions to ensure access is not given before approval is granted by the Contractor.
- The Contractor must maintain a current and accurate inventory of computer accounts and review the inventory on a regular basis to identify dormant, fictitious or unused accounts.
- 28. The Contractor must implement a monitoring process to oversee, manage and review Personnel access rights and roles at regular intervals.
- The Contractor must ensure that all Systems and Devices:
 - (a) are configured in alignment with industry standards;
 - (b) enforce a limit of consecutive invalid logon attempts by a user during a predetermined time period;
 - (c) automatically lock the applicable account and Systems after failed logon failures;
 - (d) limit the number of concurrent sessions;
 - (e) prevent further access to Systems by initiating a session lock; and
 - (f) provide the capability of disconnecting or disabling remote access to the Systems.

Authentication

 The Contractor must use or require complex passwords or personal identification numbers (PINs) that are not shared, default or blank and that are encrypted (not displayed) when entered, biometric accesses, keys,

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smart cards, other logical or access controls, or combinations of them, to control access to Protected Information and to Systems and Devices.

- The Contractor must ensure that Systems for password-based authentication:
 - enforce minimum password complexity, including requiring passwords to be case sensitive, contain a minimum of eight characters and a combination of upper-case letters, lower-case letters, numbers, and/or special characters;
 - change authentication passwords regularly at predetermined intervals, but at a minimum semiannually;
 - (c) store and transmit only encrypted representations of passwords;
 - (d) enforce password minimum and maximum lifetime restrictions;
 - (e) prohibit password reuse;
 - (f) prevent reuse of identifiers; and
 - (g) disable the identifier after ninety days of inactivity.

Highly sensitive Protected Information

- 32. If this Agreement or the Province under this Agreement indicates that any Protected Information is highly sensitive, the Contractor must also ensure that Systems enforce with respect to that Protected Information:
 - (a) two-factor authentication for access;
 - (b) enhanced logging that logs all accesses;
 - (c) request based access; and
 - (d) no standing access rights.

SECURITY EVENT LOGS

Log generation, log retention and monitoring

- The Contractor must ensure that logging of Security Event Logs is enabled on all applicable Systems components
- 34. The Contractor must retain Security Event Logs for the Systems online for a minimum of 90 days and either online or off-line for an additional period of time adequate to enable the Contractor to conduct effective security investigations into suspected or actual security incidents.
- 35. The Contractor must retain Tenancy Security Event Logs online for a minimum of 90 days and either:
 - (a) such additional period of time as the Province may instruct; or
 - (b) ensure that the Tenancy offers the technical capability for the Province to retain the Tenancy Security Event Logs,
 - to enable the Province to comply with an information schedule approved under the *Information Management Act* or other retention period required by law.
- 36. Upon the Province's request, the Contractor must ensure that the Tenancy offers the technical capability for the Province to enable or configure the forwarding, extraction, backup of Tenancy Security Event Logs from the Tenancy to the Province's security information and event management system or to an external log storage and retention system.

37. The Contractor must review Security Event Logs regularly to detect potential security incidents, using automated tools or equivalent processes for the monitoring, review, correlating and alerting of Security Event Logs.

PROVINCE PROPERTY

Access to Province facilities, systems or networks

- 38. If the Province makes available any facilities, systems, networks or devices for use of the Contractor in relation to this Agreement, the Contractor must comply with, and permit access on its behalf only by those authorized Personnel who have been instructed to comply with, the Province's Policies then applicable to their acceptable use, access and protection accessible at https://www2.gov.bc.ca/gov/content/governments/services-for-government/policies-procedures, including:
 - (a) "Appropriate Use Policy" (as also referenced in chapter 12 of the Province's "Core Policy and Procedures Manual");
 - (b) "Information Security Policy";
 - (c) government wide IM/IT Standards; and
 - (d) sector or ministry specific IM/IT Standards, if any applicable to the Province ministry, agency or other representative receiving the Services.
- 39. The Province has the rights to:
 - (a) not make any particular Province facility, system, network or device available before the Contractor or individual Personnel or both agree to a form of agreement acceptable to the Province on acceptable use, protection of, and access to, such facility, system, network or device, or at all;
 - (b) not permit connection to any particular Province system or network until satisfied with the controls applied and the security status of the Device to be connected;
 - (c) keep facilities access logs and Security Event Logs, and to otherwise monitor and analyze use of Province facilities, systems and networks to verify compliance, investigate suspected or actual breaches or information incidents and protect the Province's assets, including records, in compliance with applicable laws, including the Freedom of Information and Protection of Privacy Act and Information Management Act, and the Province's Policies; and
 - (d) limit or revoke access to any Province systems, facility or device at its discretion.

Application development

40. If the Services include software development, the Contractor must ensure that the applications and programming interfaces are developed according to industry standards and Province's Policies applicable to application development standards. The Contractor must use secure application development practices for the development of the software.

FACILITIES, SYSTEMS, DATABASE AND DEVICE SECURITY

Physical security

41. The Contractor must ensure that adequate physical controls and processes are implemented to ensure that only authorized persons have physical access to the Facilities and Systems.

- 42. The Contractor must develop, document, and disseminate a physical and environmental protection Policy that it reviews at least annually.
- The Contractor must review physical access logs at least once monthly.
- 44. The Contractor must ensure that physical security of any Systems or Facilities being used or capable of being used to house Protected Information meets a standard as would be reasonably expected to provide adequate protection based on the value of the data being protected and the environment in which the Systems or Facilities are located. At a minimum, this should include:
 - (a) hardening of the perimeter of the Facilities;
 - (b) physical separation of public and restricted spaces;
 - Intrusion Alarm System (IAS) partitioned to ensure areas containing Protected Information are protected at all times;
 - (d) Access Control Systems (ACS) and/or Key Management processes; and
 - (e) visitor and identity management processes including access logs and identification badges.

Separation of production from test environments

- 45. The Contractor must not use any production data in any development, test or training environments used for the Services without the Province's prior written consent. If the Province gives such consent, the production data must, at minimum, be obfuscated (for example, by using data masking functionality).
- 46. The Contractor must keep its development, test and training environments separate from its production environments used for the Services at all times, even in case of failure.

Systems (including servers) hardening

47. The Contractor must:

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- harden all Systems against attack and misuse, using appropriate security best practices for the hardening of the specific deployed platform, before placing those Systems into production;
- (b) ensure that all unsecured and unneeded ports, services, applications, protocols and network communicating applications are uninstalled or disabled on all Systems;
- applying Least Privilege, ensure that the Contractor only configures and makes operational ports, services, applications, protocols and network communicating applications based on the functional requirements of the respective Systems;
- (d) ensure that default passwords and shared accounts are not used for any Systems; and
- (e) in relation to Systems, implement server hardening using configuration security best practices (for example, Center for Internet Security, Inc. (CIS) Benchmarks or equivalent) for any server operating systems, server virtualization, server middleware (for example, web servers and database servers) and application servers.

Perimeter controls (firewall and intrusion prevention system) and network security

48. The Contractor must:

- implement stateful packet inspection firewalls to control traffic flow to and from Systems and Tenancy at all times, and configure the stateful packet inspection firewalls applying security best practices and Least Privilege;
- (b) implement an intrusion prevention System to control and filter traffic flow leaving and entering Systems and Tenancy at all times, and configure the intrusion prevention System applying security best practices; and
- (c) implement a secure network perimeter and network segmentation for Systems, with ingress and egress points that are known and controlled.

Application firewall

- 49. The Contractor must implement application layer firewalls on Systems:
 - (a) at such level of protection as the Province may instruct; and
 - (b) to detect and mitigate application attacks (for example, brute force, OWASP Top 10, SQL injection, cross site scripting).

Management network

- 50. The Contractor must ensure that for any Systems:
 - the management network remains logically separated from any other zone and is not directly accessible from the Internet;
 - (b) the management network is internally segmented, with each server's dedicated network interface on its own segmented network and that interfaces on the management network do not have visibility to each other; and
 - (c) all access to the management network is strictly controlled and exclusively enforced though a secure access gateway, bastion host or equivalent.

Remote management and secure access gateway

51. The Contractor must perform any remote management of Systems or Devices in a secure manner, using encrypted communication channels and adequate access controls.

Database security

- 52. The Contractor must ensure that for any Systems:
 - (a) database maintenance utilities that bypass controls are restricted and monitored;
 - there is a formal approval process in place for handling requests for disclosure of database contents or for database access, including steps to evaluate privacy impacts and security risks of such requests; and
 - (c) methods to check and maintain the integrity of the data are implemented (for example, consistency checks and checksums).
- 53. For database security, the Contractor must implement logical isolation and encryption of Protected Information.

Device security and antivirus scanning

54. The Contractor must ensure all Devices:

- (a) have antivirus and malware protection as appropriate for the particular Device active at all times;
- (b) are configured to perform antivirus scans at least once per week;
- (c) have host based firewall configured, enabled and active at all times; and
- (d) have all patches and appropriate security updates installed for the operating system and all installed software.

VULNERABILITY PREVENTION, SCANNING AND MANAGEMENT

Proactive management

- 55. The Contractor must:
 - (a) obtain information in a timely basis about technical vulnerabilities relating to Systems and Devices;
 and
 - (b) implement processes to stay current with security threats.

Patching

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- 56. The Contractor must patch all Systems regularly in line with security best practices and ensure that current software, operating systems and application patching levels are maintained.
- 57. The Contractor must ensure that all Systems have all patches installed on a regular schedule, within the time frame recommended by the manufacturer unless the Province otherwise consents in writing.
- 58. The Contractor must ensure that vulnerabilities are remedied and patches installed on an accelerated basis for zero-day, critical and high vulnerabilities. For zero-day vulnerabilities, the Contractor must implement appropriate mitigation measures promptly on notification of the zero-day vulnerability. The Contractor must remediate zero-day, high and critical vulnerabilities through patching, decommission, or compensating controls.
- 59. The Contractor must patch high vulnerabilities within 30 days or less of discovery and patch medium vulnerabilities within 90 days or less of discovery.

Vulnerability Scanning

- 60. The Contractor must ensure that a vulnerability scan is completed on components of all Systems:
 - (a) with any identified vulnerabilities remedied, before being placed into production; and
 - (b) on a regular schedule, set at a minimum of one scan per quarter, unless the Province otherwise consents in writing.

Web application vulnerability scanning

- 61. The Contractor must ensure that a vulnerability scan is completed on any web applications used for Tenancy or in any other Systems:
 - (a) and on any major changes to such web applications, with any identified vulnerabilities remedied, before being placed into production; and
 - (b) on a regular schedule, set at a minimum of one scan per quarter, unless the Province otherwise consents in writing.

Antivirus and malware scanning

- 62. The Contractor must ensure that all Systems servers:
 - (a) have antivirus and malware protection configured, active and enabled at all times;
 - (b) have antivirus and malware definitions updated at least once a day; and
 - (c) are configured to undergo a full anti-virus scan for latent infections (to detect infections missed by the real-time agent) at least once a week.

DISPOSALS

Asset disposal

63. The Contractor must ensure that all disposals of assets used in providing or relating to the Services are done in a secure manner that ensures that Protected Information cannot be recovered.

Asset management

- 64. The Contractor must have asset management and disposal Policies that are followed, and reviewed and updated regularly in line with security best practices, and that address hardware, software and other critical business assets.
- 65. The Contractor must keep an asset management inventory that includes the name of the System, location, purpose, owner, and criticality, with assets added to inventory on commission and removed on decommission.

Information destruction and disposal

- 66. Unless this Agreement otherwise specifies, the Contractor must retain all records containing Protected Information in the Contractor's possession until instructed by the Province in writing to dispose or deliver them as instructed.
- 67. The Contractor must securely erase:
 - records that contain Protected Information and Tenancy Security Event Logs when instructed in writing by the Province; and
 - (b) any backup, transitory and extra copies of records that contain Protected Information or Tenancy Security Event Logs when no longer needed in relation to this Agreement.
- 68. The Contractor must ensure that Protected Information and Tenancy Security Event Logs on magnetic media are securely wiped by overwriting using procedures and adequate media wiping solutions, degaussing, or other method in line with security best practices for disposal of media.

NOTICES, INCIDENTS AND INVESTIGATIONS

Notice of demands for disclosure

69. In addition to any obligation the Contractor may have to notify or assist the Province under applicable law or this Agreement, including the Privacy Protection Schedule if attached, if the Contractor is required (including under an enactment or a subpoena, warrant, order, demand or other request from a court, government agency or other legal authority) to produce, provide access to or otherwise disclose any Protected Information, the Contractor must, unless prohibited by applicable law, immediately notify and

provide reasonable assistance to the Province so the Province may seek a protective order or other remedy to prevent or limit the disclosure.

E-discovery and legal holds

 The Contractor must fully co-operate with the Province to enable the Province to comply with e-discovery and legal hold obligations.

Incidents

- 71. In addition to any obligation the Contractor may have under applicable law, including the Freedom of Information and Protection of Privacy Act, or this Agreement, if, during or after the Term, the Contractor discovers a suspected or actual unwanted or unexpected event or series of events that threaten the privacy or security of Protected Information (including its unauthorized access, collection, use, disclosure, alteration, storage or disposal) or Tenancy, whether accidental or deliberate, the Contractor must:
 - (a) immediately report the particulars of such incident to, and follow the instructions of, the Province, confirming any oral report with a notice in writing to the Province as soon as reasonably practicable (if unable to contact the Province's contract manager or other designated contact for this Agreement, the Contractor must follow the procedure for reporting and managing information incidents on the Province's website at https://www2.gov.bc.ca/gov/content/governments/services-for-government/information-management-technology/information-security/information-incidents; and
 - (b) make every reasonable effort to recover the records containing Protected Information and contain and remediate such incident, following such reasonable instructions as the Province may give.

Investigations support and security investigations

72. The Contractor must:

- (a) conduct security investigations in the case of incidents (including any security breach or compromise)
 affecting Devices, Facilities, Systems, Tenancy or Protected Information, collecting evidence,
 undertaking forensic activities and taking such other actions as needed;
- (b) provide the Province with any related investigation reports, which the Contractor may sanitize first;
- (c) upon the Province's request, provide the Province with any logs relating to such investigation reports as validation/confirmation of such investigation, which the Contractor may sanitize first; and
- (d) maintain a chain of custody in all such security investigations it undertakes.

73. Upon the Province's request, the Contractor must:

- (a) provide investigative support to the Province to enable the Province to conduct its own security investigations into incidents (including security breaches or compromises) affecting the Tenancy or Protected Information;
- (b) provide the Province with timely access via an on-line, real-time GUI (Graphic User Interface) facility to any Tenancy Security Event Logs and to other Security Event Logs for Systems (the latter of which the Contractor may sanitize first to mask or remove, for example, data pertaining to the Contractor's customers) to assist the Province in conducting the Province's security investigations, or in case of technical limitations, other method acceptable to the Province (for example, on-site visits to enable direct access to those Security Event Logs).
- 74. The Contractor must work with and support the Province if the Province needs assistance in legal proceedings in relation to security investigations related to Protected Information or Tenancy.

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Province Security Threat and Risk Assessment ("STRA") support

75. The Contractor must, via its technical and security resources, support the Province in completing a STRA for the Services and to otherwise assess the risks associated with the Services, including by providing all information and documentation (for example, architecture diagrams, service architecture, controls architecture and technical information), which the Contractor may sanitize first and that the Province may reasonably require for such purpose.

Notification of changes

76. The Contractor must notify the Province of any changes to its security Policies, management practices and security controls described in this Agreement that may potentially negatively impact the security of Tenancy, Protected Information, or those Systems providing the Services.

Compliance verification

- 77. Upon the Province's request, the Contractor must provide, at no additional cost, the following security reports to the Province at least every six months during the Term:
 - (a) vulnerability scan reports of those Systems providing the Services; and
 - (b) patch status reports for those Systems providing the Services.
- 78. In addition to any other rights of inspection the Province may have under this Agreement or under statute, the Province has the rights, at any reasonable time and on reasonable notice to the Contractor, to:
 - request the Contractor to verify compliance with this Schedule and to keep security controls documentation or records to support compliance; and
 - (b) enter on the Contractor premises and Facilities to inspect and to validate the Contractor's compliance with the security obligations under this Agreement
- 79. The Contractor must permit, and provide reasonable assistance to, the exercise by the Province of the Province's rights under this section. If any non-compliance or deficiency is found, the Province may (in addition to any other rights it may have) require the Contractor, at the Contractor's expense, to develop and implement a corrective action plan within a reasonable time.

Notice of non-compliance

80. If for any reason the Contractor does not comply, or anticipates that it will be unable to comply, with a provision in this Schedule in any respect, the Contractor must promptly notify the Province of the particulars of the non-compliance or anticipated non-compliance and what steps it proposes to take to address, or prevent recurrence of, the non-compliance or anticipated non-compliance.

MISCELLANEOUS

Interpretation

- 81. In this Schedule, unless otherwise specified, references to sections by number are to sections of this Schedule.
- 82. Any reference to the "Contractor" in this Schedule includes any subcontractor or agent retained by the Contractor to perform obligations under this Agreement and the Contractor must ensure that any such subcontractors and agents comply with this Schedule.
- Any reference to a specified Policy refers to it as may be revised or replaced from time to time.
- 84. If a provision of this Schedule conflicts with a documented process required by this Schedule to be created or maintained by the Contractor, the provision of the Schedule will prevail to the extent of the conflict.

Referenced documents

85. Policies and other documents of the Province referenced in this Schedule may be updated or replaced by the Province from time to time without notice, and if not found at the hyperlink or URL provided or via the Province's main website at http://www.gov.bc.ca, be obtained from the Province's contact for this Agreement.

Survival

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86. Sections 63, 66, 67, 68, 69, 70, and 71 and other obligations of the Contractor in this Schedule which, by their terms or nature, are intended to survive the completion of the Services or the termination of this Agreement, will continue in force indefinitely subject to any applicable limitation period prescribed by law, even after this Agreement ends.



September 18, 2019 Ref: 558687

The Honourable Wally Oppal, Q.C. s.22

Email: woppalqc@boughtonlaw.com

Dear Sir:

Appointment as Chair of the Provincial Municipal Policing Transition Study Committee

Under the authority of Section 42 of the *Police Act* you are hereby appointed as the Chair of the Provincial Municipal Policing Transition Study Committee. Your appointment is effective September 5, 2019 and will conclude on December 31, 2019, unless extended as necessary by mutual agreement.

As the Provincial Municipal Transition Study Committee any costs associated with your participation will be paid by the Province of BC, as outlined in your contract dated September 4, 2019.

As the Chair, you and all committee members are required to review and sign the Communications and Confidentiality Protocol.

Thank you for your participation in this important initiative.

Take care,

Brenda Butterworth-Carr; Tr'injà shär njit dintlät

Assistant Deputy Minister

And Director of Police Services Policing and Security Branch

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Ministry of Public Safety and Solicitor General Policing and Security Branch

Mailing Address: PO Box 9285 Stn Prov Govt Victoria BC V8W 9J7 Telephone: 250 387-1100 Facsimile: 250 356-7747 Website: www.gov.bc.ca/pssg