

From: Laursen, Shawna <Shawna.Laursen@gov.bc.ca>
 To: bccorrprivacy@gov.bc.ca, PSSG BC Corrections Privacy PSSG:EX
 <BCCorrPrivacy@gov.bc.ca>
 Sent: March 31, 2022 at 12:11:46 PM Pacific Daylight Time
 Attachments: s.22 Jan15.docx,
 FW_Released_from_extremely_overflowing_Alouette_Correctional_Center_for_Women.msg
 SG-Solicitor General **Referral Slip for ID:506970** 2022/03/31

E-Mail	Reply Direct E-Mail	Due: 2015/02/10
Log Type:	Action:	
Batch: s.22	Subaction:	
Email: s.22	Written: 2015/01/16 Resp Type: Email	
	Received: 2015/01/21 Entered By: s.15	
	Due: 2015/02/10	
	Signed: Sign By:	
	Approved: Approved By:	
	Closed: 2015/01/21 File No.:	
Address To:	SG, Richard Butler	Copy To:
Branch Rsp:	s.22	Issue:
X-Ref:		Drafter:
MLA:		Electoral Dist:

Subject

Released from extremely overflowing Alouette Correctional Center for Women.... need belongings IMMEDIATELY with my Identification and cash and needed clothing and shoes and legal papers.....

Referral SG-Solicitor General -> SG-Solicitor General					
From:	SG-Solicitor General	Sent:	2015/01/21	Status:	Completed
To:	SG-Solicitor General	Received:		Reason:	
Assign To:		Completed:	2015/01/21	Due:	2015/02/10
				File No.:	
				Ref Action:	Reply Direct E-Mail
				Subaction:	

Referral SG-Solicitor General -> SG-Solicitor General -> COR-ADM					
From:	SG-Solicitor General	Sent:	2015/01/21	Status:	Completed
To:	COR-ADM	Received:		Reason:	
Assign To:		Completed:	2015/01/21	Due:	2015/02/10
				File No.:	46700-02
				Ref Action:	Reply Direct E-Mail
				Subaction:	
Referral Comments					
2015/03/15 SG-Solicitor General 2015/01/21T13:55 Email notification for COR-ADM to Sylvia.Currie@gov.bc.ca; cc:Sue.Bingham@gov.bc.ca; bcc:Angella.Thompson@gov.bc.ca					
2015/03/15 COR-ADM 2015/01/21T14:25 s.15 (COR-ADM)rec'd & fwded to ACD to reply direct					

Referral SG-Solicitor General -> SG-Solicitor General -> COR-ADM -> COR-AC					
From:	COR-ADM	Sent:	2015/01/21	Status:	Completed
To:	COR-AC	Received:		Reason:	
Assign To:		Completed:	2015/01/22	Due:	2015/02/10
				File No.:	
				Ref Action:	Reply Direct
				Subaction:	
Referral Comments					
2015/03/15 COR-ADM 2015/01/21T14:27 s.15 (COR-ADM)fwded to ACD to reply direct					
2015/03/15 COR-AC 2015/01/21T15:46 s.15 (COR-AC) Email received from Sylvia to Steve Dix with cc to Lori and Julie, requesting that this be assigned to an analyst for Reply Direct.					
2015/01/22T16:36 s.15 (COR-AC) Spoke to Steve about this one, he said this one is to go through via Sylvia.					

Referral SG-Solicitor General -> SG-Solicitor General -> COR-ADM -> COR-AC -> COR-ADM					
From:	COR-AC	Sent:	2015/01/22	Status:	Completed
To:	COR-ADM	Received:		Reason:	
Assign To:		Completed:	2015/01/22	Due:	2015/02/10
				File No.:	
				Ref Action:	Attention as appropriate
				Subaction:	

Referral Comments		
2015/03/15 COR-AC	2015/01/22T16:37 ^{s.15} appropriate.	(COR-AC) Steve Dix said this is now with Sylvia for attention as
2015/03/15 COR-ADM	2015/01/22T16:45 ^{s.15}	(COR-ADM)response sent

January 23, 2015

s.22

E-mail:s.22

Dear s.22

Your e-mails of January 16 and 20, 2015, to Suzanne Anton, Attorney General and Minister of Justice and others concerning your personal effects at Alouette Correctional Centre for Women (ACCW) have been forwarded to the Corrections Branch.

Inmates released at court in the Lower Mainland are expected to return to the correctional centre where they were detained in order to collect their personal effects and money. As you are unable to do that, and have provided consent for your personal effects and money to be sent to you, care of Richmond Community Corrections, ACCW will accommodate your request. Please note that the balance of your trust account (\$4.30) will be issued by cheque.

Thank you for writing.

MoJ Corrections Feedback
Ministry of Justice

FW: Released from extremely overflowing Alouette Correctional Center for Women.... need belongings IMMEDIATELY with my Identification and cash and needed clothing and shoes and legal papers.....

From: King, Kim J M JAG:EX <Kim.King@gov.bc.ca>
To: Minister, JAG JAG:EX <JAG.Minister@gov.bc.ca>
Cc: Thompson, Angella N JAG:EX <Angella.Thompson@gov.bc.ca>
Sent: January 16, 2015 at 2:52:13 PM Pacific Standard Time

Hi Candice,
Thanks for actioning this email s.22 Please forward to Angella for logging once actioned. Although LSB
has received s.22 previous requests for a court hearing s.22 her latest email pertains to PSSG
issues.
Kim

From: Mittag, Greg JAG:EX
Sent: Friday, January 16, 2015 2:46 PM
To: King, Kim J M JAG:EX; Butler, Richard JAG:EX
Cc: Moore, Marsha C JAG:EX

Subject: FW: Released from extremely overflowing Alouette Correctional Center for Women.... need belongings IMMEDIATELY with my Identification and cash and needed clothing and shoes and legal papers.....

This looks like a Corrections matter to me. Because the email is addressed to the Attorney General, I am forwarding it to Kim King in the Corporate Correspondence Unit for logging and referral.

Greg Mittag
Correspondence Coordinator/Writer
Legal Services Branch

From: Butler, Richard JAG:EX
Sent: Friday, January 16, 2015 2:43 PM
To: Mittag, Greg JAG:EX
Cc: Moore, Marsha C JAG:EX

Subject: FW: Released from extremely overflowing Alouette Correctional Center for Women.... need belongings IMMEDIATELY with my Identification and cash and needed clothing and shoes and legal papers.....

You should draft the answer to this. I don't have any knowledge to assist you. Sorry.

From: s.22
Sent: Friday, January 16, 2015 2:40 PM
To: Suzanne Anton; Butler, Richard JAG:EX; Minister, JAG JAG:EX; Minister, JTST JTST:EX
Cc: Lina Fyfe

Subject: Released from extremely overflowing Alouette Correctional Center for Women.... need belongings IMMEDIATELY with my Identification and cash and needed clothing and shoes and legal papers.....

....Released from extremely overflowing Alouette Correctional Center for Women.... need belongings IMMEDIATELY with my Identification and cash and needed clothing and shoes and legal papers.....

Ms. ANTON, et al, s.22
I was released from Provincial Court, and thereby ACCW, yesterday, January 15, 2015, dumped on/forced on anyone willing to give me a place to stay, and generally against their will, on condition to release me... long story short....

I don't have any money or income or welfare or income assistance or a job, or transportation to ACCW, and with 50 cents to make a call, I called ACCW this morning, s.22

s.22 to request my belongings be shipped to me, as I cannot get to ACCW to collect them, and Sheriffs will NOT transport them to Court with inmates.

I was told by a number of people, inmates/officers at ACCW, that I can have them mailed to me/government offices, s.22

s.22

s.22

I asked my Probation Office if they could, seeing as they are PART of the Corrections circle/connection, if when I called ACCW, I could, as other inmates have had done, have my belongings delivered to them, and they, then could legally release them to me, as I gather there is my signature required for cash and ID, legal papers, etc.

ACCW, then said they cannot do that, mail them/deliver to me at the Probation office, as they only do that for prisoners OUT of the Lower Mainland, and have NO authorization to do so for me, s.22

THEREFORE, since you're all the BIG bosses, this email is to request, you IMMEDIATELY, give them the power to do so, as I am, a BC inmate, like any other BC inmate, ENTITLED to collect my belongings as ALL other BC Inmates can, in whatever only way that I can.

MY BC INMATE CS# is s.22

ask for Records, have them transfer my belongings to s.22

s.22

Their telephone number is s.22

My Probation

Officers name is Darren, but he is not in the office next week, and was not available for my Probation appointment today, so my CURRENT Probation Officer, until HE is available January 26, 2015, my next false imprisonment/probation appointment, is Kiran, so your correspondence and ACCW's, to transfer my personal belongings should be with her.

Thank you.

s.22

From: Laursen, Shawna <Shawna.Laursen@gov.bc.ca>
 To: bccorrprivacy@gov.bc.ca, PSSG BC Corrections Privacy PSSG:EX
 <BCCorrPrivacy@gov.bc.ca>
 Sent: March 31, 2022 at 12:24:33 PM Pacific Daylight Time
 Attachments: 2018.05.18Response^{s.22}.pdf, Incoming.msg

SG-Solicitor General **Referral Slip for ID:541692**

2022/03/31

Email:	Reply Direct	Date: 2018/02/27
Log Type:	Action:	
Batch:	Subaction:	
Type: Private Citizen s.22	Written: 2018/01/26 Resp Type: Email Received: 2018/01/26 Entered By: s.15 Due: 2018/02/27 Signed: 2018/05/18 Sign By: Stephanie Macpherson Approved: Approved By: Closed: 2018/05/28 File No.:	
Email: s.22		
Address To: SG	Copy To:	
Branch Rsp:	Issue:	
X-Ref:	Drafter:	
MLA: Farnworth, Mike (BC NDP)	Electoral Dist: Port Coquitlam	

Subject

Formal Complaint - No continuum of care or proper support from public agencies contributes to relapsing & reoffending which further decreases chance for success.

Log Notes

2018/01/30 Sent to SG-DSG to reply direct, as requested by N. Takkar.

Referral SG-Solicitor General -> SG-Solicitor General					
From:	SG-Solicitor General	Sent:	2018/01/29	Status:	Completed
To:	SG-Solicitor General	Received:	2018/01/29	Ref Action:	Reply Direct E-Mail
Assign To:		Completed:	2018/02/02	Reason:	Subaction:
		Due:	2018/02/16	File No.:	

Referral SG-Solicitor General -> SG-Solicitor General -> COR-ADM					
From:	SG-Solicitor General	Sent:	2018/01/30	Status:	Completed
To:	COR-ADM	Received:		Ref Action:	Reply Direct
Assign To:		Completed:	2018/02/08	Reason:	Subaction:
		Due:	2018/02/27	File No.:	47100-01
Referral Comments					
2018/02/08 COR-ADM rec'd & fwded to Erin for assignment (ACD) cc to Stephanie					

Referral SG-Solicitor General -> SG-Solicitor General -> COR-ADM -> COR-AC					
From:	COR-ADM	Sent:	2018/02/08	Status:	Completed
To:	COR-AC	Received:		Ref Action:	Reply Direct
Assign To:		Completed:	2018/05/28	Reason:	Subaction:
		Due:	2018/02/27	File No.:	47100-01
Referral Comments					
2018/05/28 COR-AC Response dated 2018/5/18, signed and sent on 2018/5/25 via SG Corrections Feedback. Closed.					
2018/02/08 COR-ADM fwded to Erin for assignment (ACD) cc Stephanie					



s.22

May 18, 2018

s.22

E-mail: s.22

Dear^{s.22}

Your e-mail of January 26, 2018 to the Honourable Mike Farnworth, Minister of Public Safety and Solicitor General, in which you express concerns regarding North Fraser Pretrial Centre has been forwarded to me. Thank you for writing.

The *Freedom of Information and Protection of Privacy Act* of British Columbia requires we ensure an individual's privacy is protected. Therefore I am unable to comment on a specific person's file. I can, however, offer general information regarding BC Corrections.

With regard to income assistance, incarcerated individuals are ineligible to receive benefits under the *B.C. Employment and Assistance Regulations* (2015, Part 2, 3.15). These individuals must requalify for benefits after release from custody. The Ministry of Social Development and Poverty Reduction (MSDPR) Special Circumstances policy expedites application and qualification for applicants who are pre-release prisoners.

BC Corrections utilizes this expedited process for exiting inmates who have served a minimum of 90 days, and these qualified inmates are released with an income assistance cheque. Inmates serving less than 90 days proceed through the routine community process. We will continue to work with MSDPR to develop protocols to better assist inmates to apply for social assistance and housing prior to release.

With regard to release planning, BC Corrections is committed to assistance that best protects the public and supports the inmate. BC Corrections staff assist individuals with reintegrating back into the community, which includes directing them to resources in the community, if needed.

.../2

Protect communities, reduce reoffending

Ministry of
Public Safety and
Solicitor General

Corrections Branch
Adult Custody Division

Mailing Address:
PO Box 9278 Stn Prov Govt
Victoria BC V8W 9J7

Location Address:
7th Floor, 1001 Douglas Street
Telephone: (250) 387-5098
Facsimile: (250) 952-6883

s.22

Page 2

With regard to your concerns about prescriptions upon release, on October 1, 2017 the Provincial Health Services Authority assumed responsibility for health care of inmates in custody. If an individual is not satisfied with the medical/mental health treatment provided, they may telephone or write to the Patient Care Quality Office. The Patient Care Quality Office may be contacted through the following:

Patient Care Quality Review Office
Suite 202 West Broadway
Vancouver BC V5Z 4C2
Telephone: 1-888-875-3256

Yours sincerely,

A handwritten signature in black ink, appearing to read 'S Macpherson', followed by a long horizontal line.

Stephanie Macpherson
Provincial Director

pc: Mike Farnworth

Formal Complaint to Ministers Responsible for Lack of Care

From: s.22

To: pssg.minister@gov.bc.ca, MH.Minister@gov.bc.ca, premier@gov.bc.ca, MAH.minister@gov.bc.ca, SDSI.minister@gov.bc.ca, Minister, PSSG PSSG:EX <PSSG.Minister@gov.bc.ca>, OfficeofthePremier, Office PREM:EX <Premier@gov.bc.ca>, Minister, SDPR SDPR:EX <SDPR.Minister@gov.bc.ca>, Minister, MAH MAH:EX <MAH.Minister@gov.bc.ca>, Minister, MH MH:EX <MH.Minister@gov.bc.ca>

Sent: January 26, 2018 at 4:10:39 PM Pacific Standard Time

Attachments: Complaint Jan 26-18.pdf

Please find attached a Formal Complaint of numerous UNJUST experiences ^{s.22} with several Provincial and Municipal Public Agencies.

Responses are requested from the Minister of each of these bodies.

Originals will be mailed.

January 26, 2018

PRIVATE AND CONFIDENTIAL

Addressed to:

Premier of BC **Honorable John Horgan**

Minister of Public Safety and Solicitor General **Honorable Mike Farnworth**

Minister of Mental Health & Addictions **Honorable Judy Darcy**

Minister of Social Development and Poverty Reduction **Honorable Shane Simpson**

Minister of Municipal Affairs and Housing **Honorable Selina Robinson**

Member of the Legislative Assembly **Mike Farnworth**

**RE: NO CONTINUUM OF CARE OR PROPER SUPPORT FROM PUBLIC AGENCIES CONTRIBUTES TO
RELAPSE AND REOFFENDING WHICH FURTHER DECREASES CHANCE FOR SUCCESS**

Please accept this as a formal complaint regarding the irresponsible and unethical practices s.22
s.22 from Provincial Public Services: North Fraser Pretrial and
the Port Coquitlam and Surrey Ministry of Social Development & Poverty Reduction (MSDPR); as to the
s.22 MLA office for their lack of care and attention when I requested help. Therefore, I am
requesting responses from the leaders of the Ministries responsible for these services who are named
above.

This complaint is not only to address the lack of care towards s.22 it is also a general complaint
towards our Provincial Social Systems that are failing to take accountability and deliver the appropriate
services and continuum of care to foster the best possible outcomes for people in the cycles of
homelessness, mental health decompensations, substance addictions, and criminal activity.

s.22 and

have been witness to the endless demeaning and inefficient services delivered to people who are
accessing our public systems. It is these systems that are the biggest barrier to our communities
becoming healthier. Almost every s.22 reports having tried to rebuild their lives, but
eventually "gave up" due to the overwhelming, stigmatizing and confusing system and workers they
faced. These systems must address their accountability and adapt to the needs of the people rather
than expecting every individual to adapt to your 'one-size fits all' and 'guilty until proven innocent'
approach.

I have provided a summary of my complaint below, but first, a bit about s.22

s.22

North Fraser Pretrial

1. **Released** from North Fraser Pretrial **without applying for Income Assistance** s.22 submitted requests and was told this would happen, but it didn't)
2. **Released** from North Fraser Pretrial **into homelessness** s.22 submitted numerous requests to meet with case workers to prevent this)
3. **Released** from North Fraser Pretrial **without methadone** or a methadone prescription s.22 submitted requests at least 1 week in advance). It took 2 days for the jail to provide his pharmacy with a prescription causing s.22 to start going into withdrawal. As well, his Pharmacare expired 1 week after his release so he lost his methadone coverage. How could a homeless person incarcerated have known this would happen when support is not offered to inmates transitioning out of jail, even when they ask for it? s.22 methadone doctor was able to reestablish coverage 1.5 weeks later. However, not one worker at any of the agencies told s.22 this was possible so s.22 ended up paying over \$100.00 for his methadone until he saw his doctor's appointment.

Ministry of Social Development and Poverty Reduction (MSDPR)

s.22

Please provide a timely response regarding the following:

- 1) When an investigation into the actions of the Surrey MSDPR worker will take place, and when I can expect to receive a response to the formal written complaint I submitted.
- 2) The lack of service that s.22 faced that left him at extreme risk of relapse and reoffending due to the lack of any concern for continuum of care which we all know is essential for people's wellbeing. Despite that your policies may state the systems adhere to a continuum of care model, the state of our communities is proof that proper delivery of services is not happening.
- 3) How will the systematic brokenness be addressed so that people do not continue to face what s.22 faced? Most people do not have a support person in their life and thus must solely rely on public services for their needs. This constant red tape, uncompassionate workers, and outright undignified requests is the primary reason people do not turn their lives around.

- 4) The lack of support and advocacy from my local MLA office.
 - a. Why did I have to be firm to get the little advocacy I got?
 - b. Why can't the MLA office hold the MSDPR to some accountability?
 - c. Why didn't the MLA office have the initiative to help the injustices in their own community? Is this not what your office is for?
 - d. s.22

5, s.22

s.22

Please provide a timely response regarding the following:

- 1) Provide me with the law and/or act that states it is legal to close files, hold people's living income, or act in any way that puts a human being at risk of not having their basic needs met WITHOUT ANY INVESTIGATION BEING CONDUCTED FIRST.
- 2) How does a tax paying citizen feel their wellbeing and opinions matter? How is it ok that all of these agencies and individuals ignore those who are paying for their services? Tell me if I cannot get help from my local MLA office, Fraser Health, MSDPR or North Fraser Pretrial, where do I turn? Aren't these my local public agencies?

Copies of this complaint will be sent to the following media and societies with a shared interest:

- ✓ Office of the Ombudsperson
- ✓ BC Public Interest Advocacy Centre
- ✓ Mayor and Council of Port Coquitlam
- ✓ Mayor and Council of Surrey
- ✓ Surrey MLA
- ✓ Tri-City News
- ✓ Vancouver Sun
- ✓ The Province
- ✓ The Globe and Mail
- ✓ Pivot Legal Society
- ✓ SHARE Family & Community Services

I look forward to your response, answers to my questions, how I can be reimbursed for the methadone payments, and recommendations for moving forward so that others do not have to endure this same horrendous service. My mailing address is below and my phone number is s.22 and e-mail is

s.22

s.22

s.22

Regards,

Encl.

- ✓ Copy of formal complaint to the MSDPR Surrey Supervisor dated November 3, 2017
- ✓ Copies of e-mails sent to Wade at Fraser Health on Nov 3/17, Dec 12/17, Jan 25/18
- ✓ Copy of letter from MSDPR dated January 25, 2018