

From: [Miller, Amy PSSG:EX](#)
To: [Sasvari, Frances PSSG:EX](#); [Stewart, Sharon A PSSG:EX](#); [PSSG RSBC Executive](#)
Cc: [Bousfiha, Jihane PSSG:EX](#); [Belsky, Belle PSSG:EX](#); [Mitchell, Sarah PSSG:EX](#); [Ladouceur, Andrea PSSG:EX](#); [Holms, Shannon PSSG:EX](#)
Subject: RE: RoadSafetyBC Correspondence Tracking - March 2023
Date: Wednesday, April 5, 2023 12:39:18 PM
Attachments: [image001.jpg](#)
[image002.jpg](#)
[image003.png](#)

Way to go!!!

From: Sasvari, Frances PSSG:EX <Frances.Sasvari@gov.bc.ca>
Sent: Wednesday, April 5, 2023 11:04 AM
To: Stewart, Sharon A PSSG:EX <Sharon.Stewart@gov.bc.ca>; PSSG RSBC Executive <RSBCExec@Victoria1.gov.bc.ca>
Cc: Bousfiha, Jihane PSSG:EX <Jihane.Bousfiha@gov.bc.ca>; Belsky, Belle PSSG:EX <Belle.Belsky@gov.bc.ca>; Mitchell, Sarah PSSG:EX <Sarah.Mitchell@gov.bc.ca>; Ladouceur, Andrea PSSG:EX <Andrea.Ladouceur@gov.bc.ca>; Holms, Shannon PSSG:EX <Shannon.Holms@gov.bc.ca>
Subject: RE: RoadSafetyBC Correspondence Tracking - March 2023

Great work all!

Congrats.

Fran

From: Stewart, Sharon A PSSG:EX <Sharon.Stewart@gov.bc.ca>
Sent: Wednesday, April 5, 2023 10:41 AM
To: PSSG RSBC Executive <RSBCExec@Victoria1.gov.bc.ca>
Cc: Bousfiha, Jihane PSSG:EX <Jihane.Bousfiha@gov.bc.ca>; Belsky, Belle PSSG:EX <Belle.Belsky@gov.bc.ca>; Mitchell, Sarah PSSG:EX <Sarah.Mitchell@gov.bc.ca>; Ladouceur, Andrea PSSG:EX <Andrea.Ladouceur@gov.bc.ca>; Holms, Shannon PSSG:EX <Shannon.Holms@gov.bc.ca>
Subject: FW: RoadSafetyBC Correspondence Tracking - March 2023

Another busy month for the comms team! Congratulations on your continued "on time" response rate – take a bow





BRITISH
COLUMBIA

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RoadSafetyBC

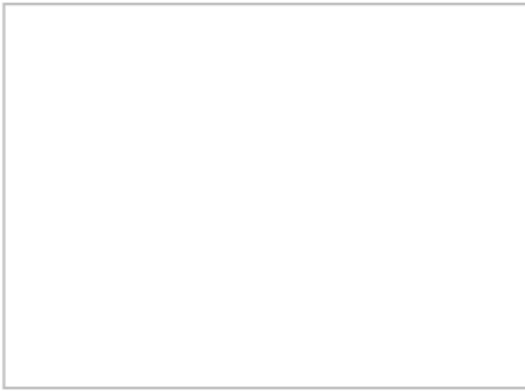
BC Road Safety Strategy 2025

Page 4 of 5

A Collaborative Framework for Road Safety

VISION ZERO®

PS-2013-31509
ZERO FATALITIES
A
ROAD SAFETY STRATEGY



From: Bousfiha, Jihane PSSG:EX <Jihane.Bousfiha@gov.bc.ca>
Sent: Wednesday, April 5, 2023 10:22 AM
To: Stewart, Sharon A PSSG:EX <Sharon.Stewart@gov.bc.ca>
Cc: Holms, Shannon PSSG:EX <Shannon.Holms@gov.bc.ca>; Ladouceur, Andrea PSSG:EX <Andrea.Ladouceur@gov.bc.ca>; Mitchell, Sarah PSSG:EX <Sarah.Mitchell@gov.bc.ca>; Belsky, Belle PSSG:EX <Belle.Belsky@gov.bc.ca>
Subject: RoadSafetyBC Correspondence Tracking - March 2023

Good morning,

Please find attached the correspondence stats summary for March 2023.

Thanks,

Jihane Bousfiha

Correspondence Coordinator, Corporate Priorities
RoadSafetyBC | Ministry of Public Safety and Solicitor General
PO Box 9254 STN Prov Govt | Victoria, BC | V8W 9J2 | Phone (236) 478-2376



I am grateful to live and work on the traditional, ancestral and unceded territory of the Songhees and Esquimalt First Nations.

From: Thompson, Angella N AG:EX
To: Aikman, Tiffany PSSG:EX; Anderson, Erin AG:EX; Baker, Stephanie AG:EX; Belsky, Belle PSSG:EX; Benn, Jennifer PSSG:EX; Bentley, Cheryl A LCRB:EX; Butterfield, Nicole LCRB:EX; Campbell, Tracy AG:EX; Carmack, Serven PSSG:EX; Cook, Jesse AG:EX; Dahlke, Cindy LDB:EX; Dean, Danielle LCRB:EX; Doram, Ananda LCRB:EX; Edmonds, Claire PSSG:EX; Fassina, Mark PSSG:EX; Glover, Hannah FIN:EX; Godlonton, Brian EMCR:EX; Gunnarson, Jess EMCR:EX; Hahn, Andra PSSG:EX; Harris, Megan PSSG:EX; Hay, Lorna AG:EX; Hembree, Sara PSSG:EX; Henigman, David LCRB:EX; Howarth, Bernadette PSSG:EX; Hume, David LCRB:EX; Jaggi-Smith, Michele FIN:EX; Kiewiet, Nargis PSSG:EX; Koehle, Leah LCRB:EX; LaBoucane, Mary CITZ:EX; Langham, Kelly AG:EX; Lapointe, Lisa PSSG:EX; Laursen, Shawna PSSG:EX; LeBlanc, Catherine EMCR:EX; Lewis, Glen PSSG:EX; Louie, Toby I FIN:EX; Maher, Melissa PSSG:EX; Maloughney, Mary Sue FIN:EX; May, Cheryl FIN:EX; McKeown, Kayla AG:EX; Miller, Amy PSSG:EX; Mitchell, Sarah PSSG:EX; Mulloy, Eleanor PSSG:EX; Nielsen, John PSSG:EX; Pearson, Barbera AG:EX; Perez De Tagle, Michael PSSG:EX; Petraroia, Helena AG:EX; Power, Tom B PSSG:EX; Robertson, Janis LCRB:EX; Sawatsky, Kim LCRB:EX; Scott, Douglas S PSSG:EX; Shaw, Mary A PSSG:EX; Skwarok, Lindsey PSSG:EX; Stewart, Sharon A PSSG:EX; Stroh, Natalia FIN:EX; Sucia, Natasha PSSG:EX; Van Tassel, Liz EMCR:EX; Walsh, Taryn PSSG:EX
Subject: April Correspondence Stats Attached
Date: May 2, 2023 8:13:21 AM
Attachments: image001.png
April at a glance.xls
April 2023.xls

Angella Thompson, Team Lead, Corporate Correspondence Unit
Business Planning and Priorities
Corporate Management Services Branch
Ministries of Attorney General, Public Safety and Solicitor General, and Housing
Victoria, British Columbia
778-974-3799





**Empowered Partners and Leaders
Providing Outstanding Service**

**Corporate Management
Services Branch**

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AG MINISTRY CORRESPONDENCE August 2022										
(correspondence needing responses sent to branches via Corporate Correspondence Unit - CCU)										
Branch	Log Action	# Letters this year	# of total current overdue	Completion percentage for all rec'd this year	Average # of Days overdue	# of Cliff logs over 30 days late	# of Letters Sent THIS Month	# of overdue for Cliff log rec'd THIS Month	Completion percentage for this month	Cliff numbers
BC Housing (DMO-CAS-Correspondence)	AG Bullets	17	0				0	0		
	AG Draft Reply	68	6		40	4	4	0		627947, 629243, 629474, 629881, 630206, 630260
	Associate DM	1	0				0	0		
	Reply Direct	168	45		47	21	22	7		List sent separately
	Total	254	51	80%			26	7	73%	
BC Prosecution Services (BCPS - Pros Services CU)	AG Bullets	3	0				4	0		
	AG Draft Reply	25	4		53	4	0	0		628223, 628225, 629522, 629567
	Deputy AG Reply	1	1		97	1	0	0		626978
	Reply Direct	119	76		115	59	20	5		List sent separately
	Total	148	81	45%			24	5	79%	
Corporate Management Services (CMSB-ADM)	AG Bullets	0								
	AG Draft Reply	2								
	Deputy AG Reply	1								
	Reply Direct	0								
	Total	3	0	100%			0	0	100%	
Court Services (CSB-Court Services)	AG Bullets	4	0				2			
	AG Draft Reply	17	0				3			
	Deputy AG Reply	3	0				3			
	Reply Direct	57	1		191	1	5			623144
	Total	81	1	98.8%			13	0	100%	
Information Systems (ISB-HQ)	AG Bullets	0	0							
	AG Draft Reply	0	0							

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
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	Deputy AG Reply	0	0							
	Reply Direct	1	1		66	1				627769
	Total	1	1	0%			0	0	n/a	

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
Page 4 of 45 PSS-2023-31509

Branch	Log Action	#Letters Sent this year	# of total current overdue	Completion percentage for all rec'd this year	Average # of Days overdue	# of Cliff logs over 30 days late	# of Letters Sent THIS Month	# of overdue for Cliff log rec'd THIS Month	Completion percentage for this month	Cliff numbers
Justice Services (JSB-Just.Services)	AG Bullets	48	0				2	0		
	AG Draft Reply	61	1		1		6	1		631532
	Deputy AG Reply	12	0				0	0		
	Reply Direct	112	1		5		21	1		631004
	Total	233	2	99%			29	2	93%	
Legal Services (LSB-Legal Serv CU)	AG Bullets	5					0			
	AG Draft Reply	39					2			
	Deputy AG Reply	7					0			
	Reply Direct	145					11			
	Total	196	0	100%			13	0	100%	
LSB-OIC Office (LSB-OIC Correspondence)	AG Bullets	2					0			
	AG Draft Reply	0					0			
	Deputy AG Reply	0					0			
	Reply Direct	3					1			
	Total	5	0	100%			1	0	100%	
Multiculturalism (Multiculturalism & Anti-Racism Division)	AG Bullets	0					0			
	AG Draft Reply	22					0			
	AG/PS Draft Reply	2					0			
	PS Draft Reply	10					1			
	Deputy AG Reply	0					0			
	Reply Direct	14					1			
	Total	48	0	100%			2	0	100%	
Office of Housing and Construction Standards (OHCS-ADM)	AG Bullets	120	0				16	0		
	AG Draft Reply	284	7		14	1	16	1		629552, 629559, 629722, 630394, 630403, 630487, 631432

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
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	Associate DM	8	0				1	0		
	Reply Direct	496	32		19	7	73	12		List sent separately
	Total	908	39	96%			106	13	88%	
AG Totals		1877	175	91%			214	27	87%	

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
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Reply Directs	AG Drafts	Web Mails
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104	136	
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102	129	
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81	66	
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73	62	
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43	23	
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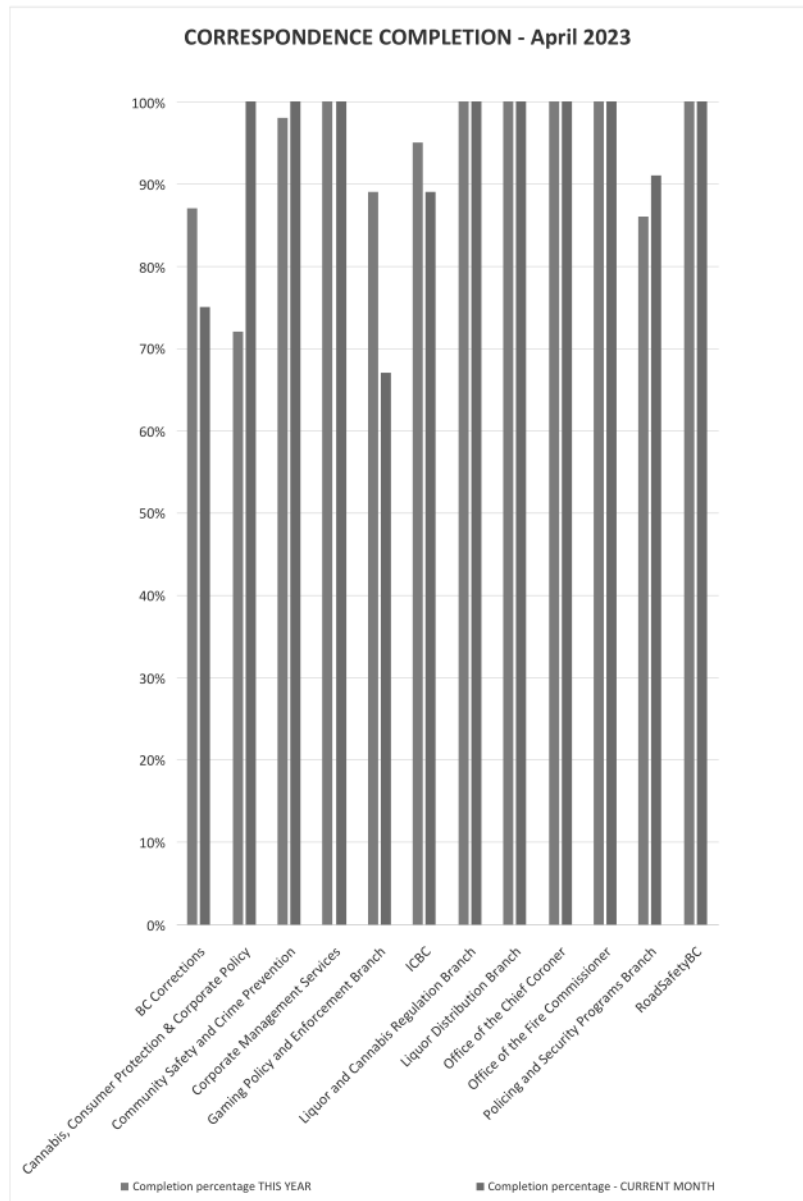
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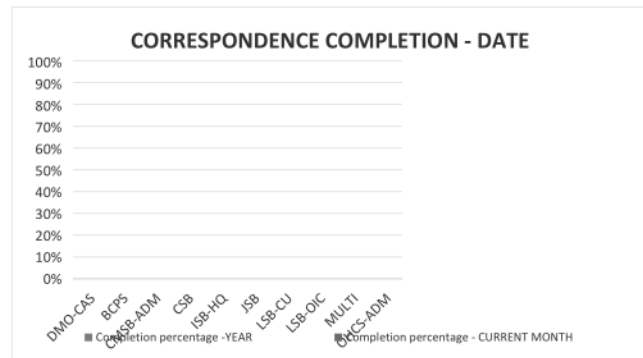
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Branch	Completion percentage THIS YEAR	Completion percentage - CURRENT MONTH
BC Corrections	87%	75%
Cannabis, Consumer Protection & Corporate Policy	72%	100%
Community Safety and Crime Prevention	98%	100%
Corporate Management Services	100%	100%
Gaming Policy and Enforcement Branch	89%	67%
ICBC	95%	89%
Liquor and Cannabis Regulation Branch	100%	100%
Liquor Distribution Branch	100%	100%
Office of the Chief Coroner	100%	100%
Office of the Fire Commissioner	100%	100%
Policing and Security Programs Branch	86%	91%
RoadSafetyBC	100%	100%



Branch	Completion percentage - YEAR	Completion percentage - CURRENT MONTH
DMO-CAS	0%	0%
BCPS	0%	0%
CMSB-ADM	0%	0%
CSB	0.0%	0%
ISB-HQ	0%	0%
JSB	0%	0%
LSB-CU	0%	0%
LSB-OIC	0%	0%
MULTI	0%	0%
OHCS-ADM	0%	0%



PSSG CORRESPONDENCE April 2023										
Branch	Log Action	# Letters this year	# of total current overdues	Completion Percentage for all rec'd this year	Average # of Days overdue	# of overdues over 30 days late	# of Letters Sent THIS month	# of overdues for Cliff logs sent THIS Month	Completion percentage for this month	Cliff numbers
BC Corrections	SG Bullets	1	0				1	0		
	SG Draft Reply	2	0				0	0		
	DSG Draft Reply	0	0				0	0		
	Reply Direct	12	2		20	1	3	1		638080, 638639
	Total	15	2	87%			4	1	75%	
Cannabis, Consumer Protection & Corporate Policy	SG Bullets	11	1		43	1	2			638518
	SG Draft Reply	1	0				0			
	DSG Draft Reply	0	0				0			
	Reply Direct	13	6		33	4	5			637631, 637644, 638057, 638063, 639297, 639384
	Total	25	7	72%			7	0	100%	
Community Safety and Crime Prevention	SG Bullets	10	0				1			
	SG Draft Reply	7	0				1			
	DSG Draft Reply	0	0				0			
	Reply Direct	23	1		8		10			639329
	Total	40	1	98%			12	0	100%	
Corporate Management Services	SG Bullets	0								
	SG Draft Reply	1								
	DSG Draft Reply	0								
	Reply Direct	0								
	Total	1	0	100%			0	0	n/a	
Branch	Log Action	# Letters this year	# of total current overdues	Completion Percentage for all rec'd this year	Average # of Days overdue	# of overdues over 30 days late	# of Letters Sent THIS month	# of overdues for Cliff logs sent THIS Month	Completion percentage for this month	Cliff numbers

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
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Gaming Policy and Enforcement Branch	SG Bullets	13	1		4		4	1		653116
	SG Draft Reply	2	0				1	0		
	DSG Draft Reply	0	0				0	0		
	Reply Direct	4	1		2		1	1		639539
	Total	19	2	89%			6	2	67%	
ICBC	MLA Reply Directs/Bullets	81	6		7		20	6		639682, 639713, 652941, 652997, 639473 (ICBC obtaining more info), 639706
	SG Draft Reply	8	1		40	1	2	0		638121
	DSG Draft Reply	0	0				0	0		
	Reply Direct	114	4		41	1	33	0		634658, 639117, 639299, 639326
	Total	203	11	95%			55	6	89%	
Liquor and Cannabis Regulation Branch	SG Bullets	9					1			
	SG Draft Reply	5					2			
	DSG Draft Reply	1					0			
	Reply Direct	12					5			
	Total	27	0	100%			8	0	100%	
Liquor Distribution Branch	SG Bullets	3					3			
	SG Draft Reply	1					1			
	DSG Draft Reply	0					0			
	Reply Direct	1					1			
	Total	5	0	100%			5	0	100%	
Office of the Chief Coroner	SG Bullets	3								
	SG Draft Reply	1								
	DSG Draft Reply	0								
	Reply Direct	6								
	Total	10	0	100%			0	0	n/a	
Office of the Fire Commissioner	SG Bullets	2					0			
	SG Draft Reply	0					0			
	DSG Draft Reply	0					0			
	Reply Direct	2					1			

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
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	Total	4	0	100%			1	0	100%	
Policing and Security Programs Branch	SG Bullets	56	4		9		17	3		639104, 639723, 653222, 653249
	SG Draft Reply	68	11		80	7	29	3		List sent separately
	DSG Draft Reply	2	2		63	2	0	0		636919, 637476
	Reply Direct	75	11		64	6	29	1		List sent separately
	Total	201	28	86%			75	7	91%	
RoadSafetyBC	SG Bullets	31					15			
	SG Draft Reply	4					2			
	DSG Draft Reply	0					0			
	Reply Direct	21					5			
	Total	56	0	100%			22	0	100%	
SG Totals		606	51	92%			195	16	92%	

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
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Reply	Directs	AG Drafts	Web Mails
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104		136	
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PSSG CORRESPONDENCE April 2023

Branch	Log Action	# Letters this year	# of total current overdues	Completion Percentage for all rec'd this year	Average # of Days overdue	# of overdues over 30 days late	# of Letters Sent THIS month	# of overdues for Cliff logs sent THIS Month	Completion percentage for this month	Cliff numbers
BC Corrections	SG Bullets	1	0				1	0		
	SG Draft Reply	2	0				0	0		
	DSG Draft Reply	0	0				0	0		
	Reply Direct	12	2		20	1	3	1		638080, 638639
	Total	15	2	87%			4	1	75%	
Cannabis, Consumer Protection & Corporate Policy	SG Bullets	11	1		43	1	2			638518
	SG Draft Reply	1	0				0			
	DSG Draft Reply	0	0				0			
	Reply Direct	13	6		33	4	5			637631, 637644, 638057, 638063, 639297, 639384
	Total	25	7	72%			7	0	100%	
Community Safety and Crime Prevention	SG Bullets	10	0				1			
	SG Draft Reply	7	0				1			
	DSG Draft Reply	0	0				0			
	Reply Direct	23	1		8		10			639329
	Total	40	1	98%			12	0	100%	
Corporate Management Services	SG Bullets	0								
	SG Draft Reply	1								
	DSG Draft Reply	0								
	Reply Direct	0								
	Total	1	0	100%			0	0	n/a	
Branch	Log Action	# Letters this year	# of total current overdues	Completion Percentage for all rec'd this year	Average # of Days overdue	# of overdues over 30 days late	# of Letters Sent THIS month	# of overdues for Cliff logs sent THIS Month	Completion percentage for this month	Cliff numbers

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Template Approval
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Gaming Policy and Enforcement Branch	SG Bullets	13	1		4		4	1		653116
	SG Draft Reply	2	0				1	0		
	DSG Draft Reply	0	0				0	0		
	Reply Direct	4	1		2		1	1		639539
	Total	19	2	89%			6	2	67%	
ICBC	MLA Reply Directs/Bullets	81	6		7		20	6		639682, 639713, 652941, 652997, 639473 (ICBC obtaining more info), 639706
	SG Draft Reply	8	1		40	1	2	0		638121
	DSG Draft Reply	0	0				0	0		
	Reply Direct	114	4		41	1	33	0		634658, 639117, 639299, 639326
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Liquor and Cannabis Regulation Branch	SG Bullets	9					1			
	SG Draft Reply	5					2			
	DSG Draft Reply	1					0			
	Reply Direct	12					5			
	Total	27	0	100%			8	0	100%	
Liquor Distribution Branch	SG Bullets	3					3			
	SG Draft Reply	1					1			
	DSG Draft Reply	0					0			
	Reply Direct	1					1			
	Total	5	0	100%			5	0	100%	
Office of the Chief Coroner	SG Bullets	3								
	SG Draft Reply	1								
	DSG Draft Reply	0								
	Reply Direct	6								
	Total	10	0	100%			0	0	n/a	
Office of the Fire Commissioner	SG Bullets	2					0			
	SG Draft Reply	0					0			
	DSG Draft Reply	0					0			
	Reply Direct	2					1			
	Total	4	0	100%			1	0	100%	
Policing and Security Programs Branch	SG Bullets	56	4		9		17	3		639104, 639723, 653222, 653249

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	SG Draft Reply	68	11		80	7	29	3		List sent separately
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Reply	Directs	AG Drafts	Web Mails
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AG MINISTRY CORRESPONDENCE August 2022 (correspondence needing responses sent to branches via Corporate Correspondence Unit - CCU)										
Branch	Log Action	# Letters this year	# of total current overdue	Completion percentage for all rec'd this year	Average # of Days overdue	# of Cliff logs over 30 days late	# of Letters Sent THIS Month	# of overdue for Cliff log rec'd THIS Month	Completion percentage for this month	Cliff numbers
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	Reply Direct	168	45		47	21	22	7		List sent separately
	Total	254	51	80%			26	7	73%	
BC Prosecution Services (BCPS - Pros Services CU)	AG Bullets	3	0				4	0		
	AG Draft Reply	25	4		53	4	0	0		628223, 628225, 629522, 629567
	Deputy AG Reply	1	1		97	1	0	0		626978
	Reply Direct	119	76		115	59	20	5		List sent separately
	Total	148	81	45%			24	5	79%	
Corporate Management Services (CMSB-ADM)	AG Bullets	0								
	AG Draft Reply	2								
	Deputy AG Reply	1								
	Reply Direct	0								
	Total	3	0	100%			0	0	100%	
Court Services (CSB-Court Services)	AG Bullets	4	0				2			
	AG Draft Reply	17	0				3			
	Deputy AG Reply	3	0				3			
	Reply Direct	57	1		191	1	5			623144
	Total	81	1	98.8%			13	0	100%	
Information Systems (ISB-HQ)	AG Bullets	0	0							
	AG Draft Reply	0	0							
	Deputy AG Reply	0	0							
	Reply Direct	1	1		66	1				627769
	Total	1	1	0%			0	0	n/a	

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
Page 18 of 45 PSS-2023-31509

Branch	Log Action	#Letters Sent this year	# of total current overdue	Completion percentage for all rec'd this year	Average # of Days overdue	# of Cliff logs over 30 days late	# of Letters Sent THIS Month	# of overdue for Cliff log rec'd THIS Month	Completion percentage for this month	Cliff numbers
Justice Services (JSB-Just.Services)	AG Bullets	48	0				2	0		
	AG Draft Reply	61	1		1		6	1		631532
	Deputy AG Reply	12	0				0	0		
	Reply Direct	112	1		5		21	1		631004
	Total	233	2	99%			29	2	93%	
Legal Services (LSB-Legal Serv CU)	AG Bullets	5					0			
	AG Draft Reply	39					2			
	Deputy AG Reply	7					0			
	Reply Direct	145					11			
	Total	196	0	100%			13	0	100%	
LSB-OIC Office (LSB-OIC Correspondence)	AG Bullets	2					0			
	AG Draft Reply	0					0			
	Deputy AG Reply	0					0			
	Reply Direct	3					1			
	Total	5	0	100%			1	0	100%	
Multiculturalism (Multiculturalism & Anti-Racism Division)	AG Bullets	0					0			
	AG Draft Reply	22					0			
	AG/PS Draft Reply	2					0			
	PS Draft Reply	10					1			
	Deputy AG Reply	0					0			
	Reply Direct	14					1			
	Total	48	0	100%			2	0	100%	
Office of Housing and Construction Standards (OHCS-ADM)	AG Bullets	120	0				16	0		
	AG Draft Reply	284	7		14	1	16	1		629552, 629559, 629722, 630394, 630403, 630487, 631432
	Associate DM	8	0				1	0		
	Reply Direct	496	32		19	7	73	12		List sent separately
	Total	908	39	96%			106	13	88%	
AG Totals		1877	175	91%			214	27	87%	

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
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Reply	Directs	AG Drafts	Web Mails
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104		136	
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102		129	
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81		66	
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73		62	
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43		23	
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39		15	
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36		15	
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35		21	
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40			
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29			
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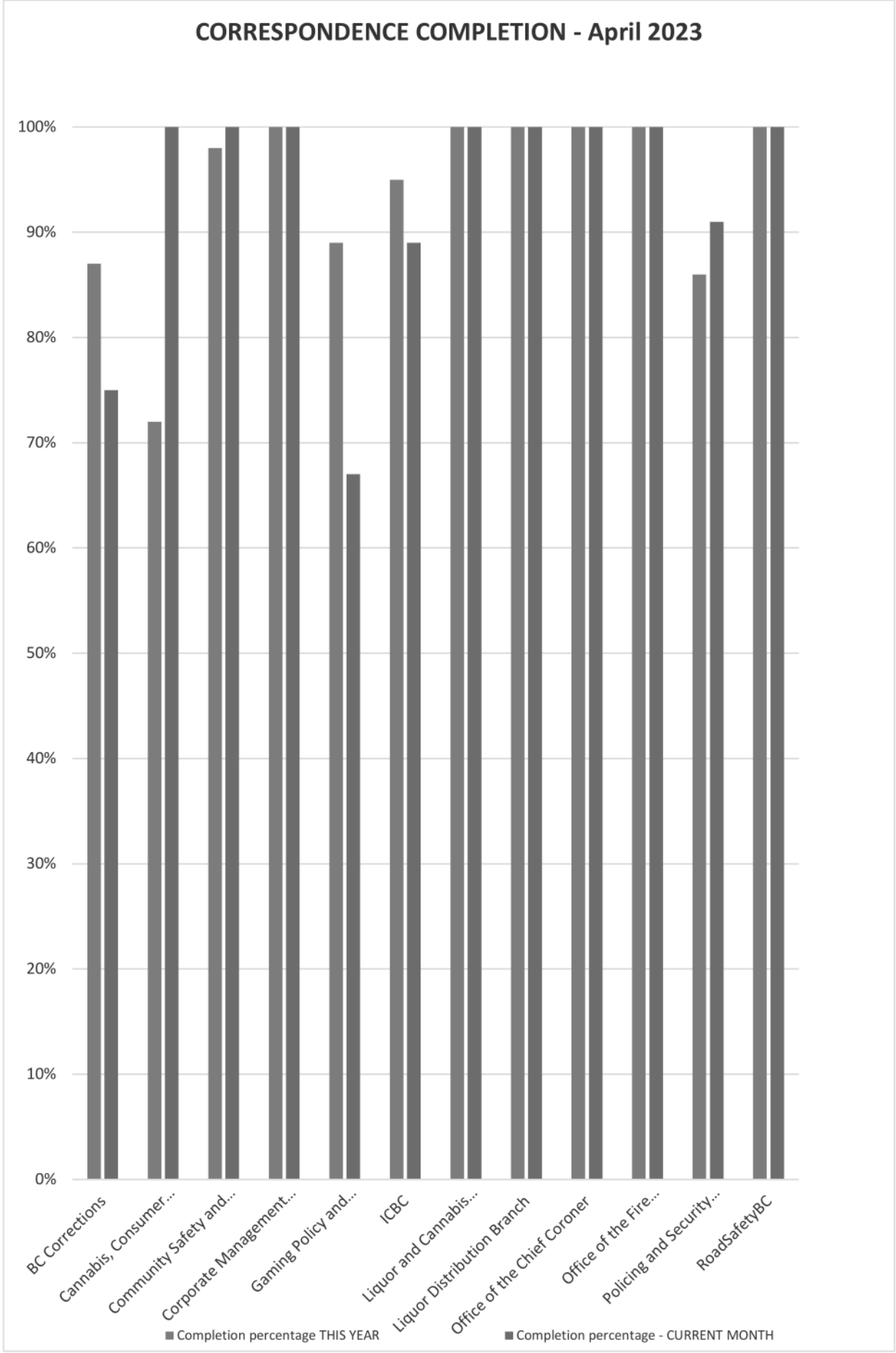
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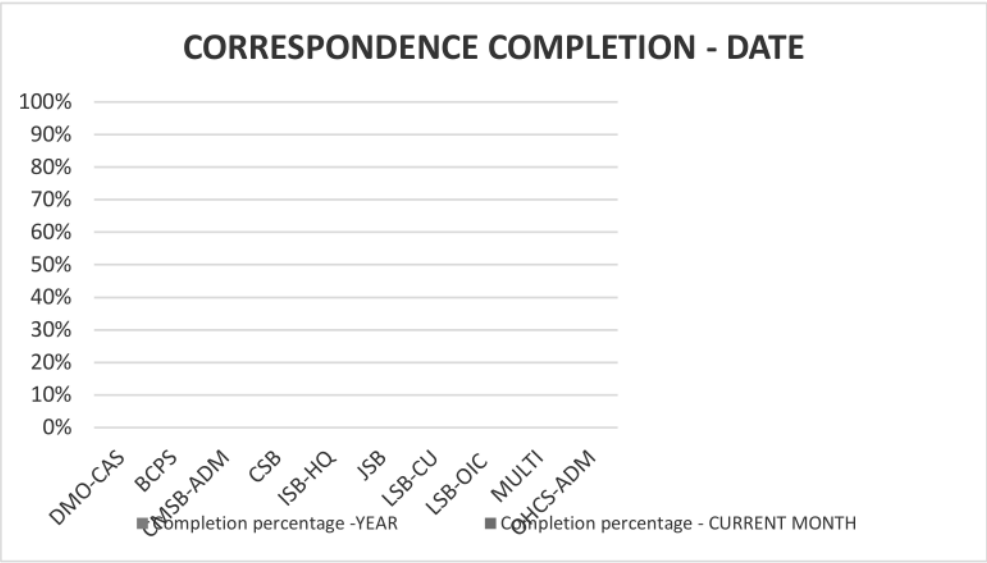
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Branch	Completion percentage THIS YEAR	Completion percentage - CURRENT MONTH
BC Corrections	87%	75%
Cannabis, Consumer Protection & Corporate Policy	72%	100%
Community Safety and Crime Prevention	98%	100%
Corporate Management Services	100%	100%
Gaming Policy and Enforcement Branch	89%	67%
ICBC	95%	89%
Liquor and Cannabis Regulation Branch	100%	100%
Liquor Distribution Branch	100%	100%
Office of the Chief Coroner	100%	100%
Office of the Fire Commissioner	100%	100%
Policing and Security Programs Branch	86%	91%
RoadSafetyBC	100%	100%



Branch	Completion percentage - YEAR	Completion percentage - CURRENT MONTH
DMO-CAS	0%	0%
BCPS	0%	0%
CMSB-ADM	0%	0%
CSB	0.0%	0%
ISB-HQ	0%	0%
JSB	0%	0%
LSB-CU	0%	0%
LSB-OIC	0%	0%
MULTI	0%	0%
OHCS-ADM	0%	0%



From: Thompson, Angella N AG:EX
To: Aikman, Tiffany PSSG:EX; Anderson, Erin AG:EX; Baker, Stephanie AG:EX; Belsky, Belle PSSG:EX; Benn, Jennifer PSSG:EX; Bentley, Cheryl A LCRB:EX; Butterfield, Nicole LCRB:EX; Campbell, Tracy AG:EX; Carmack, Serven PSSG:EX; Cook, Jesse AG:EX; Dahlke, Cindy LDB:EX; Dean, Danielle LCRB:EX; Doram, Ananda LCRB:EX; Edmonds, Claire PSSG:EX; Fassina, Mark PSSG:EX; Glover, Hannah FIN:EX; Godlonton, Brian EMCR:EX; Gunnarson, Jess EMCR:EX; Hahn, Andra PSSG:EX; Harris, Megan PSSG:EX; Hay, Lorna AG:EX; Hembree, Sara PSSG:EX; Henigman, David LCRB:EX; Howarth, Bernadette PSSG:EX; Hume, David LCRB:EX; Jaggi-Smith, Michele FIN:EX; Kiewiet, Nargis PSSG:EX; Koehle, Leah LCRB:EX; LaBoucane, Mary CITZ:EX; Langham, Kelly AG:EX; Lapointe, Lisa PSSG:EX; Laursen, Shawna PSSG:EX; LeBlanc, Catherine EMCR:EX; Lewis, Glen PSSG:EX; Louie, Toby I FIN:EX; Maher, Melissa PSSG:EX; Maloughney, Mary Sue FIN:EX; May, Cheryl FIN:EX; McKeown, Kayla AG:EX; Miller, Amy PSSG:EX; Mitchell, Sarah CITZ:EX; Mulloy, Eleanor PSSG:EX; Nielsen, John PSSG:EX; Pearson, Barbera AG:EX; Perez De Tagle, Michael PSSG:EX; Petraroia, Helena AG:EX; Power, Tom B PSSG:EX; Robertson, Janis LCRB:EX; Sawatsky, Kim LCRB:EX; Scott, Douglas S PSSG:EX; Shaw, Mary A PSSG:EX; Skwarok, Lindsey PSSG:EX; Stewart, Sharon A PSSG:EX; Stroh, Natalia FIN:EX; Sucia, Natasha PSSG:EX; Van Tassel, Liz EMCR:EX; Walsh, Taryn PSSG:EX
Subject: May Correspondence Stats Attached (PSSG)
Date: June 1, 2023 3:13:29 PM
Attachments: image001.png
May 2023.xls
May at a glance.xls

Angella Thompson, Team Lead, Corporate Correspondence Unit
Business Planning and Priorities
Corporate Management Services Branch
Ministries of Attorney General, Public Safety and Solicitor General, and Housing
Victoria, British Columbia
778-974-3799





**Empowered Partners and Leaders
Providing Outstanding Service**

PSSG CORRESPONDENCE May 2023										
Branch	Log Action	# Letters this year	# of total current overdue	Completion Percentage for all rec'd this year	Average # of Days overdue	# of overdue over 30 days late	# of Letters Sent THIS month	# of overdue for Cliff logs sent THIS	Completion percentage for this month	Cliff numbers
BC Corrections	SG Bullets	1	0				0	0		
	SG Draft Reply	2	0				0	0		
	DSG Draft Reply	0	0				0	0		
	Reply Direct	16	4		25	1	4	2		638080, 638639, 653434, 654111
	Total	19	4	79%			4	2	50%	
Cannabis, Consumer Protection & Corporate Policy	SG Bullets	12	1		15		1	1		653653
	SG Draft Reply	3	0				2	0		
	DSG Draft Reply	0	0				0	0		
	Reply Direct	16	3		36	1	3	1		637644, 639297, 653532
	Total	31	4	87%			6	2	67%	
Community Safety and Crime Prevention	SG Bullets	11	0				1	0		
	SG Draft Reply	8	0				1	0		
	DSG Draft Reply	0	0				0	0		
	Reply Direct	29	4		13		8	1		639329, 653170, 653329, 653645
	Total	48	4	92%			10	1	90%	
Corporate Management Services	SG Bullets	0								
	SG Draft Reply	1								
	DSG Draft Reply	0								
	Reply Direct	0								
	Total	1	0	100%			0	0	n/a	

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
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Branch	Log Action	# Letters this year	# of total current overdues	Completion Percentage for all rec'd this year	Average # of Days overdue	# of overdues over 30 days late	# of Letters Sent THIS month	# of overdues for Cliff logs sent THIS Month	Completion percentage for this month	Cliff numbers
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Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
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Gaming Policy and Enforcement Branch	SG Bullets	15					2			
	SG Draft Reply	3					1			
	DSG Draft Reply	0					0			
	Reply Direct	5					1			
	Total	23	0	100%			4	0	100%	
ICBC	MLA Reply Directs/Bullets	129	9		8		45	8		653845, 653846, 653864, 653865, 653887, 653947, 639473, 653453, 653826, 638121, 653088, 653386, 653478, 653480
	SG Draft Reply	18	5		20		4	3		
	DSG Draft Reply	0	0		0		0	0		
	Reply Direct	145	11		24		30	4		634658, 639117, 653045, 653173, 653263, 653322, 653324, 653330, 653384, 653649, 653693
	Total	292	25	91%			79	15	81%	
Liquor and Cannabis Regulation Branch	SG Bullets	11	2		4		2	2		653418, 653975
	SG Draft Reply	8	0				2	0		
	DSG Draft Reply	1	0				0	0		
	Reply Direct	14	1		6		2	1		653459
	Total	34	3	91%			6	3	50%	
Liquor Distribution Branch	SG Bullets	3					0			
	SG Draft Reply	1					0			
	DSG Draft Reply	0					0			
	Reply Direct	2					1			
	Total	6	0	100%			1	0	100%	
Office of the Chief Coroner	SG Bullets	4	0				1	0		
	SG Draft Reply	2	1		11		1	1		653640
	DSG Draft Reply	0	0				0	0		
	Reply Direct	8	0				2	0		
	Total	14	1	93%			4	1	75%	
Office of the Fire Commissioner	SG Bullets	3	0				1	0		
	SG Draft Reply	2	1		4		2	1		653421
	DSG Draft Reply	0	0				0	0		

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
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	Reply Direct	2	0				0	0		
	Total	7	1	86%			3	1	67%	
Policing and Security Programs Branch	SG Bullets	61	3		24	1	5	1		639104, 653277, 653710
	SG Draft Reply	88	19		63	7	23	4		List sent separately
	DSG Draft Reply	4	2		85	2	2	0		636919, 637476
	Reply Direct	94	21		49	9		4		List sent separately
	Total	247	24	90%			30	9	70%	
RoadSafetyBC	SG Bullets	43	0				13			
	SG Draft Reply	4	0				0			
	DSG Draft Reply	0	0				0			
	Reply Direct	30	4		11		9			639635, 653191, 653544, 653666
	Total	77	4	95%			22	0	100%	
SG Totals		799	70	91%			169	34	80%	

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
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Reply Directs	AG Drafts	Web Mails
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104	136	
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102	129	
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81	66	
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73	62	
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43	23	
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39	15	
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36	15	
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35	21	
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AG MINISTRY CORRESPONDENCE August 2022										
(correspondence needing responses sent to branches via Corporate Correspondence Unit - CCU)										
Branch	Log Action	# Letters this year	# of total current overdue	Completion percentage for all rec'd this year	Average # of Days overdue	# of Cliff logs over 30 days late	# of Letters Sent THIS Month	# of overdue for Cliff log rec'd THIS Month	Completion percentage for this month	Cliff numbers
BC Housing (DMO-CAS-Correspondence)	AG Bullets	17	0				0	0		
	AG Draft Reply	68	6		40	4	4	0		627947, 629243, 629474, 629881, 630206, 630260
	Associate DM	1	0				0	0		
	Reply Direct	168	45		47	21	22	7		List sent separately
	Total	254	51	80%			26	7	73%	
BC Prosecution Services (BCPS - Pros Services CU)	AG Bullets	3	0				4	0		
	AG Draft Reply	25	4		53	4	0	0		628223, 628225, 629522, 629567
	Deputy AG Reply	1	1		97	1	0	0		626978
	Reply Direct	119	76		115	59	20	5		List sent separately
	Total	148	81	45%			24	5	79%	
Corporate Management Services (CMSB-ADM)	AG Bullets	0								
	AG Draft Reply	2								
	Deputy AG Reply	1								
	Reply Direct	0								
	Total	3	0	100%			0	0	100%	
Court Services (CSB-Court Services)	AG Bullets	4	0				2			
	AG Draft Reply	17	0				3			
	Deputy AG Reply	3	0				3			
	Reply Direct	57	1		191	1	5			623144
	Total	81	1	98.8%			13	0	100%	
Information Systems (ISB-HQ)	AG Bullets	0	0							
	AG Draft Reply	0	0							

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
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	Deputy AG Reply	0	0							
	Reply Direct	1	1		66	1				627769
	Total	1	1	0%			0	0	n/a	

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
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Branch	Log Action	#Letters Sent this year	# of total current overdue	Completion percentage for all rec'd this year	Average # of Days overdue	# of Cliff logs over 30 days late	# of Letters Sent THIS Month	# of overdue for Cliff log rec'd THIS Month	Completion percentage for this month	Cliff numbers
Justice Services (JSB-Just.Services)	AG Bullets	48	0				2	0		
	AG Draft Reply	61	1		1		6	1		631532
	Deputy AG Reply	12	0				0	0		
	Reply Direct	112	1		5		21	1		631004
	Total	233	2	99%			29	2	93%	
Legal Services (LSB-Legal Serv CU)	AG Bullets	5					0			
	AG Draft Reply	39					2			
	Deputy AG Reply	7					0			
	Reply Direct	145					11			
	Total	196	0	100%			13	0	100%	
LSB-OIC Office (LSB-OIC Correspondence)	AG Bullets	2					0			
	AG Draft Reply	0					0			
	Deputy AG Reply	0					0			
	Reply Direct	3					1			
	Total	5	0	100%			1	0	100%	
Multiculturalism (Multiculturalism & Anti-Racism Division)	AG Bullets	0					0			
	AG Draft Reply	22					0			
	AG/PS Draft Reply	2					0			
	PS Draft Reply	10					1			
	Deputy AG Reply	0					0			
	Reply Direct	14					1			
	Total	48	0	100%			2	0	100%	
Office of Housing and Construction Standards (OHCS-ADM)	AG Bullets	120	0				16	0		
	AG Draft Reply	284	7		14	1	16	1		629552, 629559, 629722, 630394, 630403, 630487, 631432

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
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	Associate DM	8	0				1	0		
	Reply Direct	496	32		19	7	73	12		List sent separately
	Total	908	39	96%			106	13	88%	
AG Totals		1877	175	91%			214	27	87%	

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
Page 33 of 45 PSS-2023-31509

Reply	Directs	AG Drafts	Web Mails
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104	136		
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102	129		
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81	66		
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73	62		
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43	23		
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39	15		
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36	15		
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35	21		
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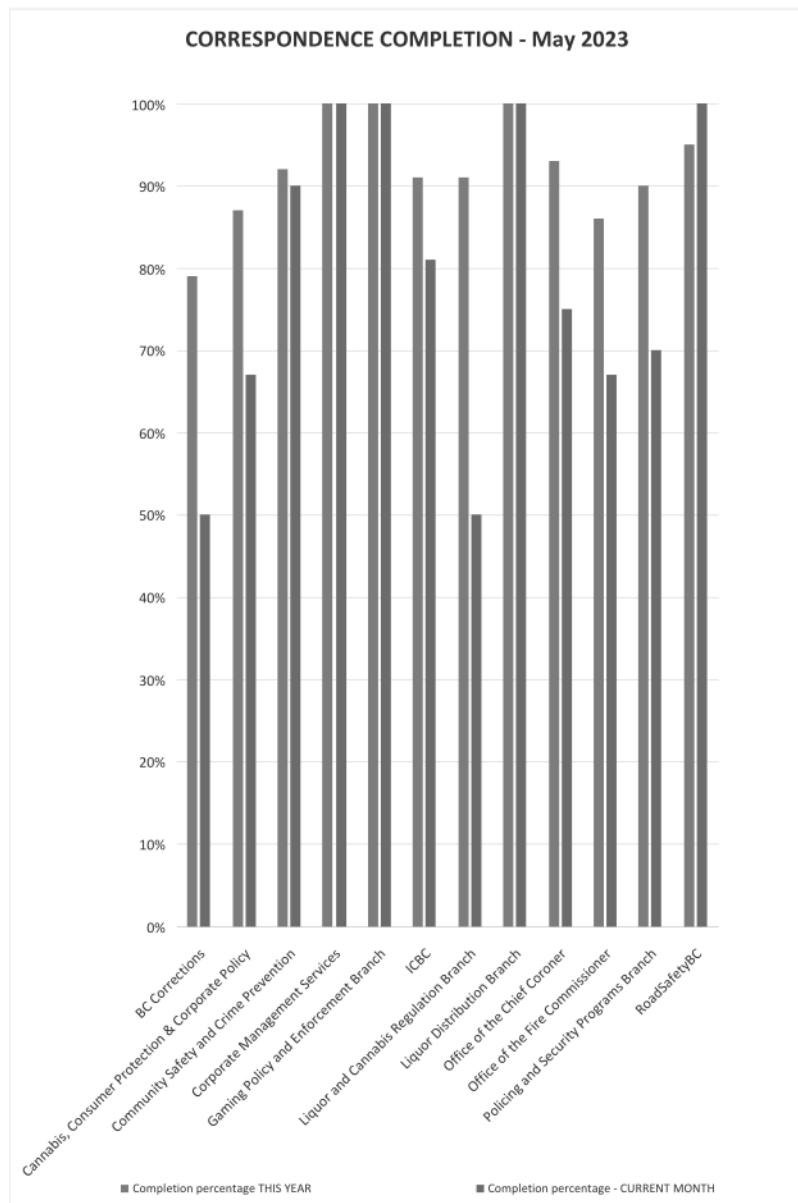
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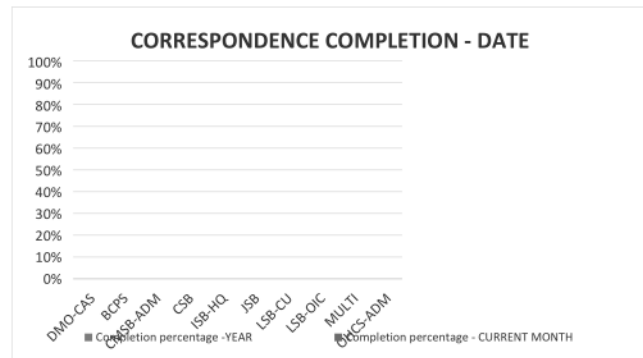
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Branch	Completion percentage THIS YEAR	Completion percentage - CURRENT MONTH
BC Corrections	79%	50%
Cannabis, Consumer Protection & Corporate Policy	87%	67%
Community Safety and Crime Prevention	92%	90%
Corporate Management Services	100%	100%
Gaming Policy and Enforcement Branch	100%	100%
ICBC	91%	81%
Liquor and Cannabis Regulation Branch	91%	50%
Liquor Distribution Branch	100%	100%
Office of the Chief Coroner	93%	75%
Office of the Fire Commissioner	86%	67%
Policing and Security Programs Branch	90%	70%
RoadSafetyBC	95%	100%



Branch	Completion percentage - YEAR	Completion percentage - CURRENT MONTH
DMO-CAS	0%	0%
BCPS	0%	0%
CMSB-ADM	0%	0%
CSB	0.0%	0%
ISB-HQ	0%	0%
JSB	0%	0%
LSB-CU	0%	0%
LSB-OIC	0%	0%
MULTI	0%	0%
OHCS-ADM	0%	0%



PSSG CORRESPONDENCE May 2023

Branch	Log Action	# Letters this year	# of total current overdue	Completion Percentage for all rec'd this year	Average # of Days overdue	# of overdue over 30 days late	# of Letters Sent THIS month	# of overdue for Cliff logs sent THIS	Completion percentage for this month	Cliff numbers
BC Corrections	SG Bullets	1	0				0	0		
	SG Draft Reply	2	0				0	0		
	DSG Draft Reply	0	0				0	0		
	Reply Direct	16	4		25	1	4	2		638080, 638639, 653434, 654111
	Total	19	4	79%			4	2	50%	
Cannabis, Consumer Protection & Corporate Policy	SG Bullets	12	1		15		1	1		653653
	SG Draft Reply	3	0				2	0		
	DSG Draft Reply	0	0				0	0		
	Reply Direct	16	3		36	1	3	1		637644, 639297, 653532
	Total	31	4	87%			6	2	67%	
Community Safety and Crime Prevention	SG Bullets	11	0				1	0		
	SG Draft Reply	8	0				1	0		
	DSG Draft Reply	0	0				0	0		
	Reply Direct	29	4		13		8	1		639329, 653170, 653329, 653645
	Total	48	4	92%			10	1	90%	
Corporate Management Services	SG Bullets	0								
	SG Draft Reply	1								
	DSG Draft Reply	0								
	Reply Direct	0								
	Total	1	0	100%			0	0	n/a	
Branch	Log Action	# Letters this year	# of total current overdue	Completion Percentage for all rec'd this year	Average # of Days overdue	# of overdue over 30 days late	# of Letters Sent THIS month	# of overdue for Cliff logs sent THIS Month	Completion percentage for this month	Cliff numbers

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
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Gaming Policy and Enforcement Branch	SG Bullets	15					2			
	SG Draft Reply	3					1			
	DSG Draft Reply	0					0			
	Reply Direct	5					1			
	Total	23	0	100%			4	0	100%	
ICBC	MLA Reply Directs/Bullets	129	9		8		45	8		653845, 653846, 653864, 653865, 653887, 653947, 639473, 653453, 653826,
	SG Draft Reply	18	5		20		4	3		638121, 653088, 653386, 653478, 653480
	DSG Draft Reply	0	0		0		0	0		
	Reply Direct	145	11		24		30	4		634658, 639117, 653045, 653173, 653263, 653322, 653324, 653330, 653384, 653649, 653693
	Total	292	25	91%			79	15	81%	
Liquor and Cannabis Regulation Branch	SG Bullets	11	2		4		2	2		653418, 653975
	SG Draft Reply	8	0				2	0		
	DSG Draft Reply	1	0				0	0		
	Reply Direct	14	1		6		2	1		653459
	Total	34	3	91%			6	3	50%	
Liquor Distribution Branch	SG Bullets	3					0			
	SG Draft Reply	1					0			
	DSG Draft Reply	0					0			
	Reply Direct	2					1			
	Total	6	0	100%			1	0	100%	
Office of the Chief Coroner	SG Bullets	4	0				1	0		
	SG Draft Reply	2	1		11		1	1		653640
	DSG Draft Reply	0	0				0	0		
	Reply Direct	8	0				2	0		
	Total	14	1	93%			4	1	75%	
Office of the Fire Commissioner	SG Bullets	3	0				1	0		
	SG Draft Reply	2	1		4		2	1		653421
	DSG Draft Reply	0	0				0	0		
	Reply Direct	2	0				0	0		
	Total	7	1	86%			3	1	67%	

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
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Policing and Security Programs Branch	SG Bullets	61	3		24	1	5	1		639104, 653277, 653710
	SG Draft Reply	88	19		63	7	23	4		List sent separately
	DSG Draft Reply	4	2		85	2	2	0		636919, 637476
	Reply Direct	94	21		49	9		4		List sent separately
	Total	247	24	90%			30	9	70%	
RoadSafetyBC	SG Bullets	43	0				13			
	SG Draft Reply	4	0				0			
	DSG Draft Reply	0	0				0			
	Reply Direct	30	4		11		9			639635, 653191, 653544, 653666
	Total	77	4	95%			22	0	100%	
SG Totals		799	70	91%			169	34	80%	

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
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Reply	Directs	AG Drafts	Web Mails
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104	136		
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102	129		
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81	66		
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73	62		
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43	23		
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39	15		
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36	15		
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35	21		
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AG MINISTRY CORRESPONDENCE August 2022 (correspondence needing responses sent to branches via Corporate Correspondence Unit - CCU)										
Branch	Log Action	# Letters this year	# of total current overdue	Completion percentage for all rec'd this year	Average # of Days overdue	# of Cliff logs over 30 days late	# of Letters Sent THIS Month	# of overdue for Cliff log rec'd THIS Month	Completion percentage for this month	Cliff numbers
BC Housing (DMO-CAS-Correspondence)	AG Bullets	17	0				0	0		
	AG Draft Reply	68	6		40	4	4	0		627947, 629243, 629474, 629881, 630206, 630260
	Associate DM	1	0				0	0		
	Reply Direct	168	45		47	21	22	7		List sent separately
	Total	254	51	80%			26	7	73%	
BC Prosecution Services (BCPS - Pros Services CU)	AG Bullets	3	0				4	0		
	AG Draft Reply	25	4		53	4	0	0		628223, 628225, 629522, 629567
	Deputy AG Reply	1	1		97	1	0	0		626978
	Reply Direct	119	76		115	59	20	5		List sent separately
	Total	148	81	45%			24	5	79%	
Corporate Management Services (CMSB-ADM)	AG Bullets	0								
	AG Draft Reply	2								
	Deputy AG Reply	1								
	Reply Direct	0								
	Total	3	0	100%			0	0	100%	
Court Services (CSB-Court Services)	AG Bullets	4	0				2			
	AG Draft Reply	17	0				3			
	Deputy AG Reply	3	0				3			
	Reply Direct	57	1		191	1	5			623144
	Total	81	1	98.8%			13	0	100%	
Information Systems (ISB-HQ)	AG Bullets	0	0							
	AG Draft Reply	0	0							
	Deputy AG Reply	0	0							
	Reply Direct	1	1		66	1				627769
	Total	1	1	0%			0	0	n/a	

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
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Branch	Log Action	#Letters Sent this year	# of total current overdue	Completion percentage for all rec'd this year	Average # of Days overdue	# of Cliff logs over 30 days late	# of Letters Sent THIS Month	# of overdue for Cliff log rec'd THIS Month	Completion percentage for this month	Cliff numbers
Justice Services (JSB-Just.Services)	AG Bullets	48	0				2	0		
	AG Draft Reply	61	1		1		6	1		631532
	Deputy AG Reply	12	0				0	0		
	Reply Direct	112	1		5		21	1		631004
	Total	233	2	99%			29	2	93%	
Legal Services (LSB-Legal Serv CU)	AG Bullets	5					0			
	AG Draft Reply	39					2			
	Deputy AG Reply	7					0			
	Reply Direct	145					11			
	Total	196	0	100%			13	0	100%	
LSB-OIC Office (LSB-OIC Correspondence)	AG Bullets	2					0			
	AG Draft Reply	0					0			
	Deputy AG Reply	0					0			
	Reply Direct	3					1			
	Total	5	0	100%			1	0	100%	
Multiculturalism (Multiculturalism & Anti-Racism Division)	AG Bullets	0					0			
	AG Draft Reply	22					0			
	AG/PS Draft Reply	2					0			
	PS Draft Reply	10					1			
	Deputy AG Reply	0					0			
	Reply Direct	14					1			
	Total	48	0	100%			2	0	100%	
Office of Housing and Construction Standards (OHCS-ADM)	AG Bullets	120	0				16	0		
	AG Draft Reply	284	7		14	1	16	1		629552, 629559, 629722, 630394, 630403, 630487, 631432
	Associate DM	8	0				1	0		
	Reply Direct	496	32		19	7	73	12		List sent separately
	Total	908	39	96%			106	13	88%	
AG Totals		1877	175	91%			214	27	87%	

Due dates (work days):
AG Draft Reply=14 days
Reply Direct=14 days
Draft Web mail=10 days

AG Draft Reply includes:
AG Wording Needed
Template Approval
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Reply	Directs	AG Drafts	Web Mails
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104		136	
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102		129	
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81		66	
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73		62	
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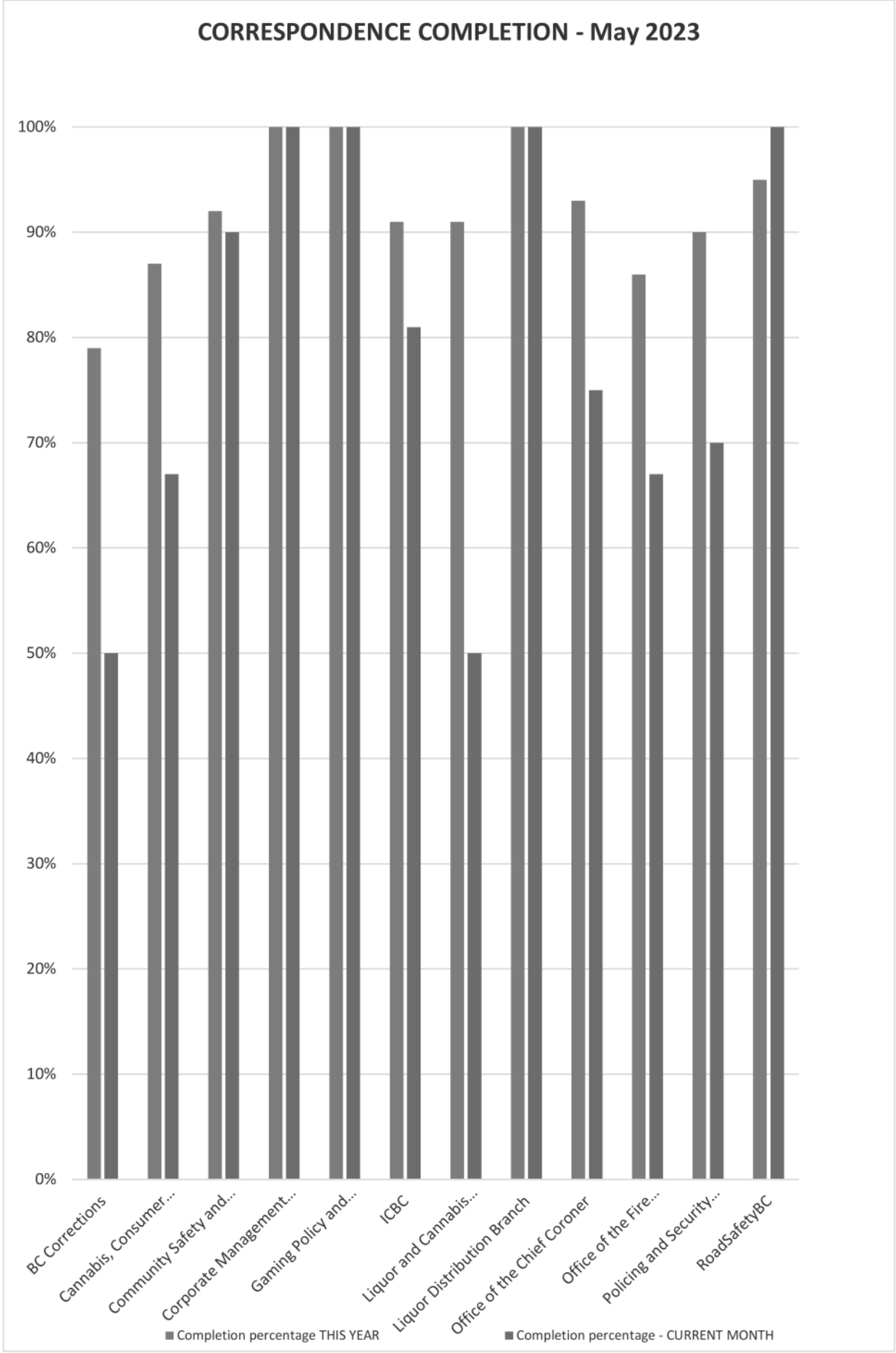
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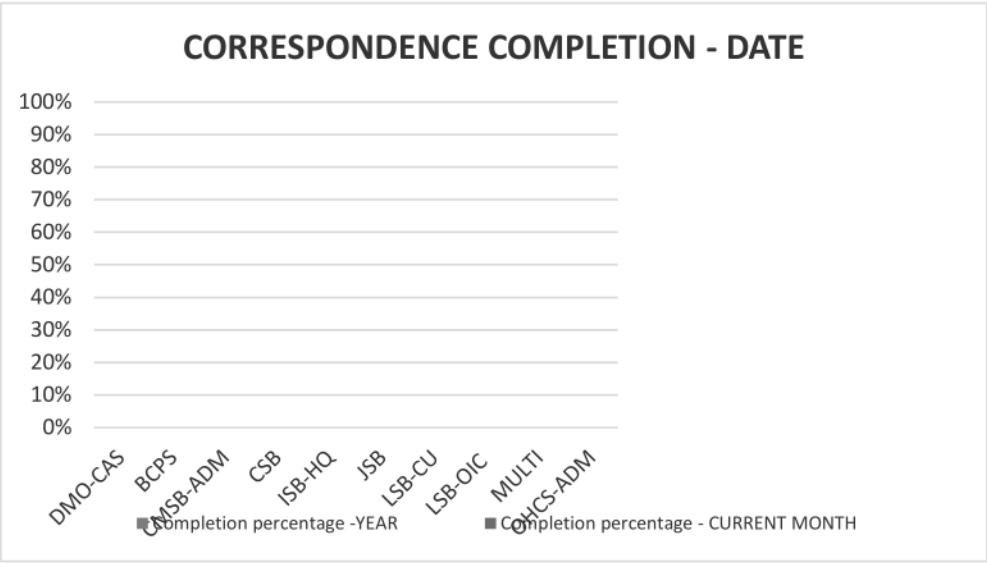
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Branch	Completion percentage THIS YEAR	Completion percentage - CURRENT MONTH
BC Corrections	79%	50%
Cannabis, Consumer Protection & Corporate Policy	87%	67%
Community Safety and Crime Prevention	92%	90%
Corporate Management Services	100%	100%
Gaming Policy and Enforcement Branch	100%	100%
ICBC	91%	81%
Liquor and Cannabis Regulation Branch	91%	50%
Liquor Distribution Branch	100%	100%
Office of the Chief Coroner	93%	75%
Office of the Fire Commissioner	86%	67%
Policing and Security Programs Branch	90%	70%
RoadSafetyBC	95%	100%



Branch	Completion percentage - YEAR	Completion percentage - CURRENT MONTH
DMO-CAS	0%	0%
BCPS	0%	0%
CMSB-ADM	0%	0%
CSB	0.0%	0%
ISB-HQ	0%	0%
JSB	0%	0%
LSB-CU	0%	0%
LSB-OIC	0%	0%
MULTI	0%	0%
OHCS-ADM	0%	0%



Comms lead	Name	Topic	CLIFF Number	Date Received	Due Date	Type	eApps No.	Status/Last Action	Date Response Sent (or to CCU)	Comments	CLIFF updated for Reply directs
Ananda	Carven Li, CA	Dave's Fish and Chips licence transfer	637213			09-Jan SG Bullets		Completed.	Jan. 10		
Ananda	Tamara Wilkinson, CA	Lakepoint Golf and Country Club	637262	2023-01-06		26-Jan SG Reply		Completed.			
Danielle	s 22	Licensing questions	637356	2023-01-12		16-Jan SG Bullets	65046	Completed		16-Jan	
Danielle	Dan Davies, MLA for Peace River North	The Cannabis Corner - Banking Business Accounts	637385	2023-01-13		09-Feb SG Draft Reply	65127	Completed.			
Danielle	s.22	Concerns with licensing fee structure, other barriers to legal cannabis market	637447	2023-01-16		25-Jan SG Bullets	65308	Completed			
Ananda	Christopher Lam, Chair, BC Alliance for Healthy Livin	Adjust alcohol prices	637417	2023-01-17		06-Feb Reply Direct		Completed.		09-Feb-23	
Ananda	Andrea McDonald, Constituency Assistant	Can a local government limit alcohol sales in their community?	637497	2023-01-17		19-Jan SG Bullets	65438	Completed.			
Ananda	Andrea McDonald, Constituency Assistant	UBCM 2021 District of Tofino and MMF technical working group on alcohol	637825	2023-01-26		30-Jan SG Bullets	66101	Completed.			
Danielle	Adriana Thom, Constituency Assistant	Gage Gallery opening event, general SEP questions	637884	2023-01-30		01-Feb SG Bullets	66257	Completed.			
Ananda	Leanne Rathje, CA	Alcohol warning labels	637916	2023-01-30		07-Feb Wording	66349	Completed.			
Ananda	s 22 private citizen	Asking to have shares of established Cannabis license put into their name	637621	2023-02-03		24-Feb Reply Direct	66678	Completed		13-Feb-23	
Danielle	Anna Bundschuh, CA to Brittny Anderson, MLA Nels	concerns re Direct Delivery, PRS	638107	2023-02-07		09-Feb SG Bullets	66900	Completed.		13-Feb-23	
Ananda	s.22	Voicemail re: licence application	638416	2023-02-17		14-Mar Reply Direct		Completed and filed.			
Ananda		Article about Revelry nightclub application in Kelowna	638443	2023-02-21		14-Mar Reply Direct	68149	Completed		17-Mar-23	Yes
Danielle	Robert Bradbury, High Tide Cannabis	Complaint re: LCRB inspection process	638388	2023-02-22		14-Mar Reply Direct	69039	Completed		17-Mar-23	Yes
Danielle	Robert Bradbury, High Tide Cannabis	Response concerning Terms and Conditions on licence 450296	638774	2023-03-07		29-Mar Reply Direct	69061	Completed			
Ananda	Simon Lee, Founder and CEO, Revelry Food+Music	Application delays - dual License Applications FP LP	638970	2023-03-14		03-Apr Reply Direct	69363	Completed.			
Ananda	Kelly Gannon, Liquor Compliance Manager	Earls restaurant has challenges with Food Primary licence application and LDB account	638777	2023-03-07		27-Mar Reply Direct	69457	Completed.			
Ananda	Alyssa McClellan, Administrative Assistant, Ministry	s.21	653008	2023-04-18		20-Apr SG bullets	71787	Complete. ADM phone call.			
Ananda	s 22	Patron participation endorsement application False Creek	639306	2023-03-27		29-Mar Reply Direct		Reply sent			
Ananda	Lydia Lobazoo, UBCIC	Resolution on alcohol regulation and minimum pricing	639679	2023-03-17		23-Jun SG DRAFT Reply	72267	With Monika on June 23.		MMF briefing rescheduled to July	
Ananda	Lydia Lobbezoo, FNLC	UBCIC Resolution 2023-14 "Alcohol Regulation, Funding and Jurisdiction	653481	2023-03-17		23-Jun SG Draft Reply	75456	With Monika on June 23. CCU to confirm with MIRR re separate response.		MMF briefing rescheduled to July	
Ananda	John Murray	MV Burrard Queen - Floating Nightclub Proposal	653190	2023-03-23		15-May Reply Direct	72496	Completed.			
Ananda	s.22	neighbourhood concerns about excessive noise from BOP application in False Creek	653186	2023-03-24		15-May Reply Direct	72481	Completed			
Ananda	Timo Makinen	Browns Crafthouse Kitchen and Bar, 202 E 16th Ave - application to extend hours; NO vote	653195	2023-04-25		15-May Reply Direct		Completed.			
Danielle	s.22	Excessive amount of plastic used to show two pieces of ID	653264	2023-04-27		17-May Reply Direct	73940	Completed.			
Ananda		Question re: Drinking on public beaches	653283	2023-04-27		17-May Reply Direct		Completed.			
Ananda	Caitlin Clow, CA	MLA Sandhu and the issues facing Okanagan Spring Brewery and the beer industry in British Col	653418	2023-05-02		31-May SG Bullets		Completed.			
Danielle	s 22	The closure of my licensed Cannabis Store	653459	2023-05-03		24-May Reply Direct	73971	Completed.			
Danielle	s 22	Concerns with PRS fee, local government fee/process	653702	2023-05-10		06-Jun Reply Direct	73632	Completed			
Danielle	s.22	The need for alcohol safety signage at points of sale in BC	654218	2023-05-19		09-Jun Reply Direct	76225	Draft with Janis Robertson on June 23.			
Danielle	Kevin Seward	Application for off sales in a heritage building in Kimberley, BC.	654043	2023-05-23		15-Jun Reply Direct	75434	Completed.		2023-06-26	
Danielle	Carly Haugen, CA to Megan Dykman MLA Langley E	Complaint to MLA about fines for serving a minor looking older than 19	653975	2023-06-05		26-Jun SG Bullets	74477	Completed.			
Ananda	s.22	Implementing price per standard drink in BC	653872	2023-05-25		21-Jun Reply Direct	75305	With Monika on June 23.			
Ananda	s.22	Unfairness in Alcohol consumption and low-risk drinking guidelines	654264	2023-06-02		09-Jun Wording		Cancelled.			
David		Control Board ordered a cafe to shut down for a day, for the egregious offence of selling a can o	654265	2023-06-02	N/A	Filing		Completed			
David	Melisa Foster, Molson-Coors	Announcement beginning production of spirits and malt beverages	654283	2023-06-02	N/A	Filing		Completed			
Ananda	Wendy Squires	Tricity News ad for new CRS opening concerns	653183	2023-06-01		23-Jun SG Draft Reply	75948	With Monika on June 26.			
Danielle	Alysa Huppler-Poliak, CA to Brenda Bailey MLA	Rogue Folk Club liquor licensing challenges	654309	2023-06-05		07-Jun SG Bullets	75226	Completed.			
Danielle	Robert (Rob) Hill, CA	Allow liquor consumption movie theatres	654501	2023-06-13		26-Jun SG Bullets	75946	Completed.		2023-06-27	
Ananda	Jeff Guignard	BTAP Letter regarding SIR changes	654564	2023-06-13		05-Jul ADM Draft Reply	76222	With Monika on June 23.			
Danielle	s 22 ORIGINAL CALL	Concerns over more than 8 cannabis stores as chains	654704	2023-06-20		14-Jul Telephone Reply	76807	With Danielle Naylor on June 27.			
Danielle	Madison Portner, CA to Megan Dykeman, MLA Lang	removal of play area at Old Yale Brewing	654777	2023-06-26		07-Jul SG Bullets	76804	With Janis Robertson on June 27.			
	Rob Hill, CA to Nicholas Simons, MLA for Powell Riv	Constituent can't get answer from branch on liquor license shared by two restaurants with shan	654839	2023-06-28		11-Jul SG Bullets		Added to tracker			
Danielle	s.22 SG DRAFT REPLY DRAFT REPLY	Concerns over more than 8 cannabis stores as chains	654867	2023-06-20		14-Jul SG Draft Reply	76807	With Danielle Naylor on June 27.			
	Reema Ismail, CA to										
Ananda	Ravi Kahlon, MLA North Delta	Constituent s 22 Renoviction and Relocation During Delta Shoppers Mall Redevelc	654887	2023-06-29		05-Jul SG Bullets					
Ananda	John Pettigrew	Delays in restaurant liquor licence application in AIP	654943	2023-06-30		24-Jul Reply Direct					