

Year	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023	Comments
Complaints	45	122	165	193	215	193	145	107	77	110	74	108	94	81	89	69	91	SSA- Security Services Act complaints are: No worker or business licence, employing unlicensed workersFailing to produce a licence when requested. SSR - Security Services Regulation complaints are: Code of Conduct, Uniforms and Equipment. 2016 and Previous -
Accepted	45	122	165	193	215	193	144	94	76	95	37	64	47	46	73	53	64	
SSA	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	21	44	31	32	24	16	23	
SSR	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	16	20	16	14	49	37	41	
Refused	-	-	-	-	-	-	-	13	-	15	37	37	47	31	15	16	27	
Withdrawn							1							4	1	2		
Outcomes																		Totals may not match as some investigations resulted in more than 1 enforcement action.
No Sanction	28	83	125	172	185	136	99	74	65	87	20	14	14	21	42	31	30	Includes Pending Closure, Referral to Risk Assessment, Substantiated - no contact, Licence suspension, Admin Penalty
Education	7	13	14	5	11	3	6	0	2	6	5	34	20	12	14	18	11	
Warning	15	29	25	14	11	18	21	14	7	10	7	4	8	10	5	3	3	
Violation Ticket	3	36	31	3	9	33	16	7	4	1	5	1	2	1	0	0	0	
Other	0	0	0	0	0	14	10	0	0	1	0	9	6	8	12	1	20	
Request for Reconsideration																		Not a tracked data point. Reviewed from email inboxes
Received	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	1	6	0	1	1	0
Refused	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT		3				
Accepted	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	1		1			
No response	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT	NT		3		1		

NT -Not Tracked
or Not Available.