KIMBER CABS LTD.

AN POINTS

#### Pickering, Douglas J TRAN:EX

From:

Pickering, Douglas J TRAN:EX on behalf of Passenger Transportation Br, TRAN:EX

Sent:

May-08-15 1:10 PM

To:

'admin@kimbercabs.com'

Subject:

Passenger Transportation App AV19/15 Requirements

Attachments:

SAREQ\_0052436\_20150508\_130254 Kimber.docx

Hello.

Please see the attached requirements letter for your Passenger Transportation Application AV19/15.

Douglas Pickering
Licencing Department
Passenger Transportation Branch
Ministry of Transportation and Infrastructure
313-1500 Woolridge Street
Coquitlam, B.C. V3K 0B8



May 8, 2015

KIMBER CABS LTD. 248-2633 VIKING WAY RICHMOND BC V6V 3B6

Dear Paramjit Singh, Manager:

Re: Application # AV0019/15

Passenger Transportation Board Decision Letter dated May 8, 2015

The Passenger Transportation Branch requires the following documentation to activate your licence as authorized by the Passenger Transportation Board.

- Submission of identifier fees in the amount of \$100 per vehicle. Please make cheque or money order payable to the Minister of Finance (Canadian Funds only). If paying by credit card, please call the office with your credit card payment information.
- Photocopies of current Owner's Certificate(s) of Insurance showing the vehicle(s) to be licensed/registered in the correct ICBC insurance category and correct seating capacity. Your "NSC no. and name" and "P.T. ref. no. 000070458" must appear on the document.
- Photocopies of semi-annual Commercial Vehicle Inspection Report(s) Form CVSE0014 to verify vehicle(s) have been inspected and passed by
  an approved vehicle inspection facility. Please contact the Passenger
  Transportation Branch for an approved designated inspection facilities.
  (Please note, inspections are required to be performed on a semi-annual
  basis unless your operation is part of a preventative maintenance
  program).
- Proof that the accessible vehicle meets all applicable requirements of the British Columbia Motor Vehicle Act Regulations Division 10, and Division 44 – Mobility Aid Accessible Taxi Standards, and noted CSA Standard D 409 and CSA Standard Z605. (eg. Compliance label/declaration by an approved Transport Canada Secondary Manufacturer.)

KIMBER CABS LTD. May 8, 2015 Page 2

## PLEASE BE AWARE THIS LETTER IS NOT AN AUTHORIZATION TO COMMENCE SERVICE.

The required documentation must be received by November 1, 2015 or your application will be rejected.

Please directly contact the Passenger Transportation Branch, Licensing and Client Services unit at (604) 527-2198 if we may be of any further assistance at this time.

Sincerely,

Kristin Vanderkuip Registrar & Director

Passenger Transportation Branch

/djp



202-940 BLANSHARD STREET . PO BOX

	Page 5 of 508 TRA	RA-2015-52100		
	DI RIBUTION LIST FOR BOARD DECISION	INITIALS		
	REGISTRATION OFFICER	ADN		
	R.O. FWD TO ISSUING MAY 1 15	AON		
x.	ISSUING			

May 1, 2015

Brendan R. Burns, Miller Thomson LLP Counsel for Kimber Cabs Ltd. Robson Court, Suite 1000 – 840 Howe Street Vancouver BC V6Z 2M1

By Email: bburns@millerthomson.com

Dear Brendan Burns:

Re: Decision on Passenger Transportation Licence Application AV19-15

The Passenger Transportation Board has made a decision on your client's licence application for Kimber Cabs Ltd.

The Board has approved the application in whole. Attached is the Board's decision. Please read it carefully. The decision sets out the terms and conditions of licence. These must be followed when operating the vehicles.

The Passenger Transportation Branch issues licences and identifiers. It may contact you regarding any additional requirements. You must obtain identifiers for any additional vehicles within 6 months of the date of the Board's decision.

You may also wish to contact the municipalities in which you will be operating. Municipalities may have by-laws relating to passenger carriers.

Yours sincerely,

Michael McGee

A/Director

Kristin Vanderkuip, Registrar, Passenger Transportation Branch

Attachments

Email: ptboard@ gov.bc.ca

Web: www.ptboard.bc.ca

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202- 940 BLANSHARD STREET - PO BOX 9850 STN PROV GOVT - VIÇ

# Licence Application Decision

MAY 0 1 2015

Taxi - Additional Vehicles

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Application #	AV19-15	Annlicant	Kimber (	ahs I td	
Trade Name (s)	AV19-15 Applicant Kimber Cabs Ltd.  Kimber Cabs				
Principals	BHATTI, Surinder LALLY, Harjit STAMM, Peter		DHALIWAL, Amrit Raj Bhupinder Sing SUMAL, Michael		
Address	248 - 2633 Viking Way, Richmond BC V6V 3B6			,	
Applicant's Representative	Applicant's Brendan R. Burns, Miller Thomson LLP				
Current Licence	70458				
Additional Vehicles - Taxi Add 4 vehicles (of which 2 may be conventional taxis, all others must accessible taxis). This will increase the maximum fleet size to 22 vehicles (of which 20 conventional vehicles, all others must be accessible taxis).					
Date Published in	February 25, 2015				
Weekly Bulletin					
Submitters (and	Yellow Cab Co. Ltd.; Black Top Cabs Ltd.; MacLures Cabs (1984) Ltd.;				
representatives)	Vancouver Taxi Ltd.				
Ì	(Representative: Peter Gall; Gall, Legge, Grant & Munroe LLP)				
Board Decision	4 additional vehicles (2 conventional taxis and 2 accessible taxis) are approved.				
Decision Date	May 1, 2015				····
Panel Chair	Spencer Mikituk				

#### I. Introduction

This is an application from Kimber Cabs Ltd. dba Kimber Cabs (Kimber). The applicant is applying for 4 additional vehicles, 2 conventional taxis, and 2 wheelchair accessible vans (WATs). Kimber currently holds a passenger transportation licence, #70458, with a Special Authorization: Passenger Directed Vehicles. Kimber is permitted to operate a fleet of 18 vehicles, all must be WATs. Six of the WATs may be equipped with flip seats. Kimber's originating service area 1 is the City of Richmond and the destination area is any point in British Columbia and beyond the British Columbia/United States border when engaged in an extra-provincial undertaking. Kimber is also authorized under service area 2 to operate

3 vehicles in the Vancouver Entertainment District originating area on Friday/Saturday and Saturday/Sunday from 22:00 to 05:00. The destination area is any point in British Columbia. Kimber is located in Richmond, British Columbia.

#### II. Background

Kimber has established itself as a WAT service provider in the Richmond, British Columbia service area. Past applications and decisions included the following:

- 1347-04, expedited, approved
- AV1358-04, addition of 4 vehicles, approved, published September 29, 2004
- AV704-07, addition of 10 vehicles, refused, published August 29, 2007
- AV1139-08, addition of 9 vehicles, refused, published February 4, 2009
- 04-11, addition of flip seats, refused, published April 13, 2011
- 07-14, addition of flip seats, approved in part, published April 9, 2014

Information received with this application:

- PDV vehicle proposal
- Disclosure of passenger transportation ownership
- Financial information
- Municipal notice

- Disclosure of unlawful activity and bankruptcy
- Business plan
- · Public need indicators
- Accessible service plan

On April 8, 2015, the Board sent Kimber a letter requesting further information. The results of this inquiry will be outlined in my decision.

#### III. Relevant Legislation

Division 3 of the *Passenger Transportation Act* (the "Act") applies to this application. The Act requires the Registrar of Passenger Transportation to forward applications for Special Authorization licences to the Passenger Transportation Board (Board). Section 28(1) of the Act says that the Board may approve the application, if the Board considers that:

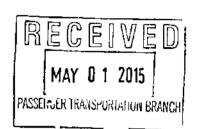
(a) there is a public need for the service the applicant proposed to provide under any special authorization.

- (b) the applicant is a fit and proper person to provide that service and is capable of providing that service, and
- (c) the application, if granted, would promote sound economic conditions in the passenger transportation business in British Columbia.

I will consider each of these points in making my decision.

#### IV. Rationale and Submissions

(a) Applicant's Rationale



Kimber states that it is in the best interest of the City of Richmond to increase Kimber's existing fleet by four taxicabs in order to alleviate the unmet demand for additional taxi services within the local community. The additional taxicabs will be made available to serve the disabled community, Kimber's customer accounts, hotels, and the general population of the City of Richmond. More specifically, the benefits of increasing Kimber's fleet include:

- Increased availability of wheelchair accessible vehicles to those with disabilities, as Kimber's fleet will include two additional accessible vehicles:
- Increased availability of wheelchair accessible vehicles to those with disabilities as Kimber's two proposed sedans would be allocated to service non-disabled clients;
- Decreased wait times for taxis at local hotels and in the City of Richmond;
- Assisting Kimber in meeting existing customer obligations; and
- Contributing to Tourism Richmond's goal of increasing the number of accessible vehicles available to visitors with disabilities.
- (b) Submissions & Applicant's Response

Submissions were received from:

Yellow Cab Co. Ltd.; Black Top Cabs Ltd.; MacLure's Cabs (1984) Ltd.;
 Vancouver Taxi Ltd. (collectively, the "Vancouver Taxi Companies")

The submission noted areas of concern noted below.

Page 9 of 508 TRA-2015-5210						C
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Kimber's proposed service would compete with other taxi companies in their home jurisdiction (Richmond) and the 15 other taxi companies with licences to operate at the Vancouver International Airport (YVR).

If the Board's findings in the October 2, 2012 Omnibus Decision on Licence Application Decisions on Peak Period Taxi Service in the City of Vancouver (the "Omnibus Decision") remain valid, the four additional vehicles for which Kimber is applying would not assist in meeting public need, and, in fact, will interfere with the ability of current licensees to meet the demand that exists. Alternatively, if the Board approves the application, such approval must be an implicit finding that Kimber no longer has the excess capacity that the Board found in the Omnibus Decision. Accordingly, if the application is approved the Board should at that time remove the authorization that it granted to Kimber in the Omnibus Decision.

The applicant responded to the submission as follows:

The additional vehicles will not be in direct competition with other taxi companies operating at the YVR as it is unlikely that the airport will be expanding the fleet currently authorized to operate at the YVR. Statistics the PTB relied on in approving Kimber's application to operate in the Downtown Vancouver Entertainment District were based on data from May 2011 to November 2011. Any conclusions as to Kimber's current operating capacity or the level of unmet need, based on this information, must be made with this in mind.

Kimber acknowledges that a significant portion of its fleet operates at YVR, and that Kimber's status as a predominately YVR operating company contributes to an excess capacity between the hours of 22:00 to 05:00. Excess capacity during this period of time is standard among taxi companies based primary at YVR and should not result in the PTB removing authorization it granted to Kimber in the Omnibus Decision. Kimber's operation of three of its vehicles in the Downtown Vancouver Entertainment District during peak hours on Friday night, Saturday night, and Sunday morning will not result in an unmet need for Kimber's services.

The Board gives more weight to submissions that back up general claims with facts or details. I have considered the submissions and the responses in my review of this application.

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#### V. Reasons

(a) Is there a public need for the service that the applicant proposes to provide under special authorization?

Taxi companies who want more vehicles are expected to show that there is a public need for more taxis. Companies are expected to show why their current fleet is not large enough to handle more trips and why they need a specific number and type of vehicles for which they have applied. The Board wants to be satisfied that there is a reasonable connection between the number and type of vehicles requested and public need. Applicants should explain why other taxis in the area are not meeting the public need.

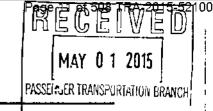
The applicant has provided the following evidence to show public need for additional vehicles:

- spreadsheet summaries of trip volumes, vehicles on shift, and wait time data;
- user support statements;
- customer account information; and
- City of Richmond population statistics.

Spreadsheet summaries of trip volumes, vehicles on shift, and wait time operational statistics were reported using a Piccolo dispatch system. Statistical data covered the Kimber fleet of 18 WATs for 20 months from August 2013 to March 2015.

Trip volume statistics appear to change from season to season. Comparing monthly averages for total trips from January through March (2014 and 2015) and August through December (2013 and 2104), the average year-over year increase is about 12%. Kimber has also provided monthly volumes for airport trips, regular flag trips, and dispatched trips. The first two of these trip types are growing in volume. However, monthly flag trips are small relative to all types of trips, and dispatched trips are very small. Growth for each type of trip is highest for flag trips in percentage terms (38%) and many times higher than YVR trips (7%). In terms of numbers of additional trips, growth is highest for YVR trips. Dispatched trips declined 14%.

The vehicles on shift statistics indicate that the fleet is operating near full capacity for most months. This appears consistent with a taxi operation that is well used. Kimber states that this data supports an unmet need for four additional taxicabs because it is operating almost



all of its vehicles and wait times are increasing (discussed below). The applicant attributes this to a shortage of taxicabs rather than inefficient use of its current taxi resources.

To improve responsiveness to the transportation needs of its clients, Kimber set a performance target in August 2013 to reduce wait times to 15 minutes for every dispatch trip received. The wait time statistics show the average wait time has increased from 22.9 minutes in 2013 to 26.2 minutes in 2015. Again, Kimber states that the addition of four taxi cabs to Kimber's fleet will assist Kimber in reaching its performance target by providing the resources necessary to quickly and efficiently respond to calls requesting taxi service originating within the City of Richmond.

Kimber has provided substantive evidence that their overall taxi fleet trip volumes have increased. Kimber has shown that on average, the amount of vehicles on shift is at a high percentage. It also has shown that wait times appear to be high for the City of Richmond area and have an effect on people who rely on wheelchair accessible services. I accept the operational statistics supplied by the applicant as showing that a need exists.

Forty eight user support statements were received; one of the user support statements was general in nature. The other 47 user support statements were from local business owners or members of the public who regularly use taxi services in the City of Richmond. The concern expressed by these individuals and organizations are similar and generally relate to:

- the need for a sedan service to accommodate single passengers or those who cannot step into accessible vans;
- unacceptable long wait times due to a lack of fully accessible taxicabs.

Service contract information was submitted by Kimber. The applicant states that this shows a high level of demand being placed on its existing fleet.

Population statistics show that the City of Richmond is one of the largest and fastest growing cities in British Columbia.

These other public need support materials supplied by Kimber, while not as persuasive, provides corroboration that Kimber is not able to manage the trip volume increases with its existing fleet and that there is a public need for additional supply.

The applicant has provided significant factual information and verifiable evidence to indicate that market demand is not currently being met and that a public need exists for the proposed numbers and types of vehicles.

The applicant has satisfied me that there is a public need for its proposed 2 accessible taxis and 2 conventional taxis. Approving these vehicles will expand the applicant's capacity to meet the needs of both non-disabled clients and those who require a wheelchair accessible taxi.

(b) Is the applicant a fit and proper person to provide that service and is the applicant capable of providing that service?

The Board looks at fitness in two parts:

- (i) is the applicant a "fit and proper person" to provide the proposed service; and
- (ii) is the applicant capable of providing that service?

Kimber is a 100% wheelchair accessible taxi company incorporated under the British Columbia Company Act on August 24, 1989. Kimber started operations in 1992 and has grown to a taxi company which operates 18 vehicles. There are currently 22 shareholders of the company.

Kimber has a pool of over 50 drivers and all of Kimber's drivers are trained to operate wheelchair accessible vehicles by the Justice Institute of British Columbia (JIBC). The JIBC's TaxiHost Pro program has a course that includes training for serving people with disabilities. On completion of the TaxiHost Pro training, drivers receive a "Certificate of Successful Completion". In addition to the JIBC training, Kimber drivers receive four hours of training from Kimber before receiving their driver ID. Of the four additional hours of training, one hour is spent in-house reviewing standardized instructions for customer service and proper vehicle operation. The other three hours of training occur "on the road." This includes proper vehicle operation, safety procedures, and training related to safely securing passengers with mobility aids and wheelchairs. Kimber has submitted their Accessible Service Plan which was reviewed and found to be acceptable to the Board.

Since its last application, Kimber has implemented the following changes to its business:

 installed a computerized dispatch service, which although still high, has resulted in a significant reduction in wait times;

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- installed GPS in all its taxicabs;
- all of Kimber's directors, other than one, have been replaced;
- hiring of a new operations and office manager who has a bachelor's degree in commerce and over 10 years of experience in the taxi industry;
- Kimber has changed locations to a larger facility which can facilitate a larger fleet.

Kimber's National Safety Code certificate is in good standing.

The disclosure forms of Unlawful Activity and Bankruptcy and Passenger Transportation Ownership indicated no discrepancies. There has not been any information brought to my attention to prove that the applicant is not fit and proper.

I note that the file from the Passenger Transportation Branch contained information regarding one complaint. This matter was closed by the Branch and no administrative penalties were imposed.

Financial information included the following unaudited financial statements: balance sheet and statement of income and expenses for Kimber's 2012 and 2013 fiscal years and details regarding income and expenses for 2014. This information indicates that Kimber has been viable and stable over this period of time. Kimber has also supplied 3 year of cash flow projections for a fleet expanded by 4 vehicles that includes revenue and underlying assumptions. The additional revenue generated is shown to provide a strong financial base to absorb the initial startup cost of 4 vehicles if approved. Kimber has shown that they have adequate cash and other resources on hand to effectively manage the additional vehicles without having to make significant changes in their current structure of assets and liabilities.

The applicant has previously been deemed fit, proper and capable in order to obtain and maintain its licence. If this application were approved, the applicant states that there will be no change as to who is in care and control of the operation or vehicles. Kimber has its infrastructure in place and is an established taxi operator with a history of running a viable taxi service. Kimber appears to have the resources and skills to manage the proposed expansion of its fleet.

I find the applicant to be a fit and proper person with the skills and resources to be capable of managing and providing the service.

(c) Would the application, if granted, promote sound economic conditions in the passenger transportation business in British Columbia?

The Board looks at the "economic conditions" issue from a wide-ranging view. The economic conditions of the "transportation business in British Columbia" are considered ahead of the economic and financial interests of an Individual applicant or operator. The Board supports healthy competition. The Board discourages competition that could unduly harm existing service providers.

The Vancouver Taxi Companies submit that approval of this application would be in direct competition with the other taxi companies operating in the City of Richmond and YVR. They also request the Board, if this application is approved, remove Service 2 that it granted to Kimber in the Omnibus Decision as Kimber no longer has excess capacity. Here, Kimber has provided evidence of need for full-time taxis in Richmond and YVR. With the Omnibus decision, Kimber was approved to operate part-time taxis in part of downtown Vancouver at limited times when YVR taxi volumes are light.

I also note that a need for more taxis has been demonstrated and I am satisfied that the growing City of Richmond/YVR marketplace can absorb these additional vehicles.

As a result, I find that the application, if granted, would promote sound economic conditions in the passenger transportation business in British Columbia.

#### VI. Conclusion

For the reasons above, this application is approved in whole.

I establish the activation requirements and the terms and conditions of licence that are attached to this decision as Appendix I. These form an integral part of the decision.

Signature of Panel Chair:	Smilled
Date	Máy 1, 2015
Entered & Sealed by the A/Director	il wichael and
	A Director

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Kimber Cabs Ltd. Appendix I

Licence Required to Operate	The Registrar of Passenger Transportation must issue the applicant a licence before the applicant can operate any vehicles approved in this			
Vehicles				
Approval of application may expire	<ol> <li>The applicant must activate at least 50% of the vehicles within 6 months of the date of this decision.</li> <li>If the applicant does not meet the requirements set out in 1 above, this Special Authorization expires.</li> <li>The Passenger Transportation Board may vary the requirements set out in 1 above, if circumstances warrant it.</li> <li>If an applicant needs more time to activate its vehicles, then the applicant must make a request to the Board before the end of the 6 month activation period.</li> </ol>			
	(Note: "activate" means that the applicant has submitted the documents required to obtain a Special Authorization Vehicle Identifier to the Registrar of Passenger Transportation.)			
Notice to Registrar  The Registrar must not, without direction from the Board, issue the applicant a licence or any Special Authorization Vehicle Identifiers if the applicant has not activated at least 50% of the vehicles within 6 months of the date of this decision.  (Note: activated means that the applicant has submitted to the Registrar of Passenger Transportation the documents required to obtain a Special Authorization Vehicle Identifier.)				
Special Authorization	n Passenger Directed Vehicle (PDV)			
Terms & Conditions:				
Vehicles:				
Maximum Fleet Size:	22 vehicles of which:			
	2 may be conventional taxis			
	all others must be accessible taxis			
	only 6 may be equipped with flip seats			
Specialty Vehicles:	All vehicles must be operated as an accessible taxi in accordance with the Motor Vehicle Act Regulations including Division 10 (motor carriers) and Division 44 (mobility aid accessible taxi standards), as amended from time to time, and in accordance with any other applicable equipment regulations and standards.			
Vehicle Capacity:	A driver and not less than 2 and not more than 7 passengers.			

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Maximum Operating Requirement:	Vehicles may only operate in the Downtown Vancouver Entertainment District on Friday/Saturday and Saturday/Sunday from 10:00 p.m. to 5:00 a.m.		
Maximum number Vehicles	A maximum of 3 vehicles may operate under this Service		
Vehicle Identification	hicle Identification Any vehicle operating under this Service must have a "yellow weeker plate securely fastened in a conspicuous place at the front of the commercial vehicle and in a horizontal position.		
Destination Area: Transportation of passengers may terminate at any point in Bri Columbia.			
Originating Area:	Transportation of passengers may only originate from the Downtown Vancouver Entertainment District, i.e. the area that is bounded by the west property line of Main Street from Burrard Inlet to National Avenue; the projection westward of the north property line of National Avenue from Main Street to False Creek; the north shoreline of False Creek from National Avenue to the extension southward of the west property line of Burrard Street; the west property line of Burrard Street from False Creek to Robson Street, the south property line of Robson Street from Burrard Street to Denman Street, the west property line of Denman Street from Robson Street to Georgia Street; the south property line of Georgia Street from Denman Street to Chilco Street, the east property line of Chilco Street and its extension north from Georgia Street to Burrard Inlet; Burrard Inlet from Chilco Street to Main Street. (See attached map.)		
Service 2:	The following terms and conditions apply to Service 2: Peak Period Weekend Taxis		
Reverse Trips:	Transportation of passengers may only originate in the destination area if the transportation terminates in the originating area and the cost of the trip is billed to an active account held by the licence holder that was established before the trip was arranged.		
Return Trips:	The same passengers may only be returned from where their trip terminates in the destination area to any point in the originating area if the return trip is arranged by the time the originating trip terminates.		
Destination Area:	Transportation of passengers may terminate at any point in British Columbia and beyond the British Columbia / United States border when engaged in an extra-provincial undertaking.		
Originating Area:	Transportation of passengers may only originate from any point in the City of Richmond.		
Service 1:	The following terms and conditions apply to Service 1		
Flip Seat Authorization: Passengers may be seated in moveable "flip seats" or "let down seat that are installed behind the driver in accordance with Division 10.07 of the Motor Vehicle Act Regulations.			

	The following apply to all vehicles in the fleet.		
Express Authorizations:	(i) Vehicles <i>must</i> be equipped with a meter that calculates fares on a time and distance basis.		
	(ii) Vehicles may be equipped with a top light.		
	(iii) Vehicles may, from within the originating area only, pick up passengers who hail or flag the motor vehicle from the street.		
Taxi Cameras:	A digital taxi camera that meets board specifications must be installed and operated in each of the licence holder's vehicles in accordance with applicable rules and orders of the Passenger Transportation Board.		
Taxi Bill of Rights:	a) A Taxi Bill of Rights Issued by the Ministry of Transportation ("Taxi Bill of Rights") must be affixed to an Interior rear-seat, side window of each taxicab operated under the licence.		
	b) The Taxi Bill of Rights must at all times be displayed in an upright position with the complete text intact and visible to passengers.		
	c) Licensees may only display a current Taxi Bill of Rights.		
Taxi Identification Code:	On or before June 16, 2014, each vehicle operated by the licensee must have a unique taxi identification code (TIC) affixed to the inside and outside of the vehicles in a manner that complies with applicable rules, specifications and orders of the Passenger Transportation Board.		
Transfer of a licence:	This special authorization may not be assigned or transferred except with the approval of the Board pursuant to section 30 of the Passenger Transportation Act.		
	RECEIVE		

MAY 0 1 2015
PASSERGER TRANSPURTATION BRANCH



From:

Passenger Transportation Br, TRAN:EX

Sent:

Friday, May 1, 2015 3:30 PM

To:

TRAN ALL Passenger Transportation Registration Officers

Subject:

FW: Decision on Application AV19-15

Attachments:

Scan\_MPS006520150501.pdf

For your processing.

Thank you.

#### Louise Ewan

Passenger Transportation Inspector Passenger Transportation Branch Ministry of Transportation and Infrastructure Suite 313 - 1500 Woolridge Street

Coquitiam, BC V3K 0B8

Direct Line: 604-527-2186 Fax: 604-527-2205

Main Telephone: 604-527-2198

e-mail: <a href="mailto:passengertransportationbr@gov.bc.ca">passengertransportationbr@gov.bc.ca</a>
BC residents can call toll free through Enquiry BC

Victoria: 250-387-6121

Elsewhere in BC: 1-800-663-7867

This message, including any attachments, is confidential and may contain privileged information intended to be relied upon by the sender and/or the person(s) named above. If you are not the intended recipient or have received this message in error, immediately notify the sender by reply email, permanently delete the original transmission from the sender, including any attachments, without making a copy and confirm these actions in your reply email.

From: Watling, David F TRAN:EX Sent: Friday, May 1, 2015 3:27 PM To: 'bburns@millerthomson.com'

Cc: Passenger Transportation Br, TRAN:EX Subject: Decision on Application AV19-15

Importance: High

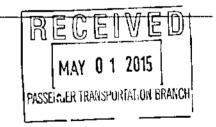
Please see the attached.

Thank you,

David Watling Appeals and Operations Coordinator Passenger Transportation Board

Email: David.Watling@gov.bc ca

Phone: 250-953-3777



Fax: 250-953-3788

2. **2.** 



202-940 BLANSHARD STREET + PO BOX 9850 STN PROV GOVT + VICTORIA BC V8W 9T5

## **Application Summary**

## Taxi - Additional Vehicles

Application #	AV19-15	Applicant	Kimber Cabs Ltd.	
Trade Name (s)	Kimber Cabs			
Principals	BHATTI, Surinder LALLY, Harjit STAMM, Peter		DHALIWAL, Amrit Raj Bhupinder Singh SUMAL, Michael	
Address	248 - 2633 V	Viking Way, R	ichmond BC V6V 3B6	
Applicant's Representative	Brendan R. Burns, Miller Thomson LLP			
Current Licence	70458			
Application Summary		Vehicles - Ta		
	Add 4 vehicles (of which 2 may be conventional taxis, all others must be accessible taxis).			
	This will increase the maximum fleet size to 22 vehicles (of which 2 may be conventional vehicles, all others must be accessible taxis).			
Publication of Application:	February 25, 2015			
Deadline for Submissions:	March 12, 2015			

From:

Microsoft Outlook

To:

Passenger Transportation Board TRAN:EX Wednesday, February 18, 2015 10.22 AM

Sent: Subject:

Delivered: Re: Application No. AV0019/15 - Kimber Cabs Ltd.

## Your message has been delivered to the following recipients:

Passenger Transportation Board TRAN; EX (ptboard@gov.bc.ca)
Subject: Re: Application No. AV0019/15 – Kimber Cabs Ltd.

From:

Microsoft Outlook

To:

Mitten, Kathleen TRAN:EX

Sent:

Wednesday, February 18, 2015 10:22 AM

Subject:

Delivered: Re: Application No. AV0019/15 - Kimber Cabs Ltd.

## Your message has been delivered to the following recipients:

Mitten, Kathleen TRAN:EX (Kathleen.Mitten@gov.bc.ca)

Subject: Re: Application No. AV0019/15 - Kimber Cabs Ltd.

From:

Ng, Anne TRAN:EX

Sent:

Wednesday, February 18, 2015 10:22 AM

To:

Passenger Transportation Board TRAN:EX

Cc:

Mitten, Kathleen TRAN:EX

Subject:

Re: Application No. AV0019/15 - Kimber Cabs Ltd.

Good Morning,

Re: Application No. AV0019/15 - Kimber Cabs Ltd.

The following file has been saved in W:\PASSTRAN\SharedData\Applications:

KIMBER CABS LTD. AV0019.15

Regards,

Anne Ng

Registration Officer
Passenger Transportation Branch
Ministry of Passenger Transportation and Infrastructure

Suite 313 – 1500 Woolridge Street Coquitlam BC V3K 0B8 604.527.2202 (direct) Fax: 604.527.2205

This message, including any attachments, is confidential and may contain privileged information intended to be relied upon by the sender and/or the person(s) named above. If you are not the intended recipient or have received this message in error, immediately notify the sender by reply email, permanently delete the original transmission from the sender, including any attachments, without making a copy and confirm these actions in your reply email.

# **BRANCH FILE DOCUMENTS**

# DOCUMENTS NOT SCANNED TO THE PASSENGER TRANSPORTATION BOARD

(e.g. Superseded documents and correspondences)



Ministry of Transportation

and Infrastructure

Passenger Transportation

MEMORANDUM

#### Registrar File Review Notes

**Application No.:** 

AV0019/15

**Applicant Name:** 

KIMBER CABS LTD.

DBA:

KIMBER CABS

Applicant's Address:

RICHMOND, BC

PT Licence No.:

70458

PT Licence Expiry Date:

March 8, 2015

Date Registrar Review: Registration Officer:

February 17, 2015 Tammy Coleman / Anne Ng

Application Received Date:

January 23, 2015

Summary of Application: Amendment to PT70458 (SA-PDV) to add 4 identifiers.

Note: Brendan R. Burns of Miller Thomson Lawyers LLP acts as the applicant's counsel for this application.

Summary of Current Licence: Special Authorization - PDV Taxi - with 18 vehicle of which: All must be accessible taxis; Only 6 may be equipped with flip seats; Specialty Vehicles: All vehicles must be operated as an accessible taxi in accordance with the Motor Vehicle Act Regulations including Division 10 (motor carriers) and Division 44 (mobility aid accessible taxi standards).

#### Service 1

#### **Originating Area:**

City of Richmond

Destination Area: Transportation of passengers may terminate at any point in British Columbia and beyond the British Columbia / United States border when engaged in an extra-provincial undertaking.

#### Service 2

#### Originating Area:

Peak Period Weekend Taxis

Transportation of passengers may only originate from the Downtown Vancouver Entertainment District, i.e. the area that is bounded by the west property line of Main Street from Burrard Inlet to National Avenue; the projection westward of the north property line of National Avenue from Main Street to False Creek; the north shoreline of False Creek from National Avenue to the extension southward of the west property line of Burrard Street; the west property line of Burrard Street from False Creek to Robson Street, the south property line of Robson Street from Burrard Street to Denman Street. the west property line of Denman Street from Robson Street to Georgia Street; the south property line of Georgia Street from Denman Street to Chilco Street, the east

#### Registrar File Review Notes

KIMBER CABS LTD. DBA: KIMBER CABS Application No. AV0019/15 February 17, 2015 Page 2

property line of Chilco Street and its extension north from Georgia Street to Burrard Inlet; Burrard Inlet from Chilco Street to Main Street. (See attached map.)

**Destination Area:** Transportation of passengers may terminate at any point in British Columbia.

Licence includes return and reverse trips, flip seats and express authorizations.

#### **Supporting Documentation:**

- 1. PDV Vehicle Proposal
- 2. <u>Disclosure of Unlawful Activity & Bankruptcy</u> (Surinder Bhatti, Armit Raj Bhupinder Singh Dhaliwal, Harjit Lally, Peter Stamm, Michael Sumal)
- 3. <u>Disclosure of Passenger Transportation Ownership</u> (Surinder Bhatti, Armit Raj Bhupinder Singh Dhaliwal, Harjit Lally, Peter Stamm, Michael Sumal)
- 4. Business Plan
- 5. <u>Financial information</u> (balance sheet, income statements, cash flow projections)
- 6. <u>Public Need Indicators</u> (trip volume report, 3 letters of support, 44 Petitions-Certificate of Support), Vancouver Airport Authority Authorization Licence)
- 7. Municipal Notice (City of Richmond)
- 8. Accessible Service Plan

#### **Investigation Summary:**

#### 27Jan15

30 day requirement letter sent to counsel need: all disclosures of directors to be amended, many name errors and non-complete forms. Need 2 officers disclosures (Gurmukh s.22 Badyal and Harnesh s.22 Trehan). Accessible Service Plan required.

Jordan Regehr, Articled Student for Counsel Brendan Burns responded to requirement letter, submitted update List of Directors with explanation that the BC Corporate Summary cannot be updated until August 2015 when the next Annual Report is filed.

#### Registrar File Review Notes

KIMBER CABS LTD. DBA: KIMBER CABS Application No. AV0019/15

February 17, 2015

Page 3

#### 28Jan15

RO sent revised requirement letter to counsel based on the List of Directors provided by counsel. Need: all disclosures of directors to be amended, many name errors and non-complete forms and accessible service plan.

NSC Status: Sat-unaudited

Complaints: One (2014-00087)

Opened: 27Aug14 Closed: 03Nov14

Violation Tickets: none

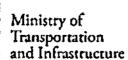
Administrative Penalties: none

February 13, 2015: Outstanding requirements received.

February 16, 2015: Registration Officer review and preliminary investigation completed.

**Meeting Notes:** 





#### Passenger Transportation Branch

PT Number, 70458, Sort By, PT Number, Enforcement Period Selection Criteria:

2012/2013, Admin Penalty Ordered Yes

Notice and Order History Enforcement Period: 2012/2013

Licensee: 70458: KIMBER CABS LTD. Offence: 1.1: Operating Outside of Area

Year: 2012/2013

**NOTICE & ORDER INFORMATION** 

AP Reference #.

Registrar's Initial Decision:

Penalty: Admin Fine (\$500.00)

Registrar's Final Decision:

Penalty: Admin Fine (\$500.00)

Intent Letter Issue Date: Order Letter Issue Date.

Sep 12, 2012 (Sent) Oct 19, 2012 (Sent)

Order Response.

Forwarded to Collections Date:

Dec 13, 2012 (Sent)

Paid Date.

Intent Response

Jan 28, 2013

Jan 28, 2013

Warning Letter Issue Date. Admin Hold Start Date

Warning Response Dt. Admin Hold End Date:

Completion Date:

Notice and Order(s) attached to AP# 101 251

Notice & Order #. 2563819

Date of Issue Aug 25, 2012

Notice & Order Action: Proceed

Dec 13, 2012

Dec 13, 2012

Issuing Inspector. Louise Swan

Offence Particulars

Operating outside area on conditions of licence.

Inspector Comments

Illegal pick up in Vancouver. (Seymour St.) Top light off. Meter on at \$3.75 at time of stop to take to River Rock Casino. \$.22

#70458.

AP Reference #:

101 250 Registrar's Initial Decision

Penalty: Admin Fine (\$500.00)

Registrar's Final Decision:

Penalty: Admin Fine (\$500.00)

Intent Letter Issue Date.

Sep 12, 2012 (Sent)

Oct 19, 2012 (Sent)

Intent Response:

Order Letter Issue Date

Order Response.

Completion Date:

Forwarded to Collections Date. Dec 13, 2012 (Not Sent)

Paid Date:

Warning Letter Issue Date. Admin Hold Start Date.

Warning Response Dt Admin Hold End Date.

Notice and Order(s) attached to AP# 101 250

Notice & Order #. 2664835

Date of Issue. Aug 25, 2012

Notice & Order Action. Proceed

Issuing Inspector Louise Swan

Offence Particulars

Operating outside area of conditions of licence.

Inspector Comments.

Illegal pick up at Davie and Burrard. Top light on. PT#70458.

PTR



#### Ministry of Transportation and Infrastructure

Passenger Transportation Branch

Selection Criteria: PT Number, 70458, Sort By PT Number, Enforcement Period.

2012/2013, Admin Penalty Ordered Yes

#### **Notice and Order History** Enforcement Period: 2012/2013

AP Reference #.

101 234

Completion Date

Aug 22, 2012

Registrar's Initial Decision

Penalty: Admin Fine (\$500.00)

Registrar's Final Decision

Penalty: Admin Fine (\$500.00)

Intent Letter Issue Date:

Jun 5, 2012 (Sent)

Intent Response Order Response:

Accept (Aug 22, 2012)

Order Letter Issue Date:

Jul 6, 2012 (Sent)

Paid Date.

Forwarded to Collections Date

Aug 22, 2012

Warning Letter Issue Date. Admin Hold Start Date:

Warning Response Dt Admin Hold End Date

Notice and Order(s) attached to AP# 101 234

Notice & Order # 2664830

Date of Issue May 26, 2012

Notice & Order Action: Proceed

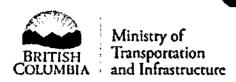
Issuing Inspector. Louise Swan

Offence Particulars:

Operating outside area of service P170458.

Inspector Comments:

Unauthorized pick up in Vancouver. Burrard Street @ Robson Street. Meter \$3.70. Top light on.

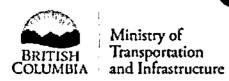


Passenger Transportation Branch

Selection Criteria: PT Number: 70458, Sort By: PT Number, Enforcement Period 2013/2014, Admin Penalty Ordered Yes

**Notice and Order History** Enforcement Period: 2013/2014

No data matches the selection criteria



Passenger Transportation Branch

Selection Criteria: PT Number: 70458, Sort By. PT Number, Enforcement Period. 2014/2015, Admin Penalty Ordered Yes

**Notice and Order History** Enforcement Period: 2014/2015

No data matches the selection criteria

#### Connors, Deborah J TRAN:EX

From:

Passenger Transportation Br, TRAN:EX

Sent:

Wednesday, February 11, 2015 2:17 PM

To:

TRAN ALL Passenger Transportation Registration Officers

Subject:

FW: Kimber Cabs Ltd. ("Kimber Cabs") - Taxi Application No. AV19/15 Email & attachments

superseded w/ copy

received Feb 13/15 by mail.

Attachments:

Additional Information for Proposal.pdf; ATT00002.txt 2 5

For your processing.

Thank you.

Louise Ewan

Passenger Transportation Inspector Passenger Transportation Branch

Ministry of Transportation and Infrastructure

Suite 313 - 1500 Woolridge Street

Coquitlam, BC V3K 0B8

Direct Line: 604-527-2186 Fax: 604-527-2205

Main Telephone: 604-527-2198

e-mail: passengertransportationbr@gov.bc.ca BC residents can call toll free through Enquiry BC

Victoria: 250-387-6121

Elsewhere in BC: 1-800-663-7867

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From: Brendan Burns [mailto:bburns@millerthomson.com]

Sent: Wednesday, February 11, 2015 2:07 PM

To: Passenger Transportation Br, TRAN:EX; Coleman, Tammy TRAN:EX

Cc: Jordan Regehr

Subject: Re: Kimber Cabs Ltd. ("Kimber Cabs") - Taxl Application No. AV19/15

Please find attaghed a pdf containing our response to a request from Tammy Coleman for additional information with respect to Kimber Cabs' application for additional taxis.

If you require anything further please let me know.

Best regards.

**Brendan Burns** Miller Thomson LLP

Robson Court, 1000-840 Howe Street Vancouver, British Columbia V6Z 2M1

Direct Line: 604 643.1216 Fax: 604.643.1200

Email: bburns@millerthomson com www millerthomson com



#### **ACCESSIBLE SERVICE PLAN**

#### A. Company Information

#### i. Vehicles

Kimber Cabs Ltd. ("Kimber") is a 100% wheelchair accessible taxi company. Currently, Kimber holds PTB Licence 70458 which authorizes the operation of 18 passenger directed vehicles as taxicabs which are all wheelchair accessible, with an originating area being the City of Richmond. Of the 18 taxicabs, six may be equipped with flip seats. Kimber proposes that the PTB authorize Kimber to increase its fleet size by four additional taxicabs, two accessible and two non-accessible, with the originating area being anywhere within the City of Richmond.

#### ii. Vehicle Usage

On average, in 2014, Kimber provided 5,055 trips with wheelchair accessible taxis per month. Of the calls Kimber's dispatchers received in 2014, 20% were specific requests for wheelchair accessible vehicles. As Kimber's taxis are all wheelchair accessible, Kimber's drivers do not keep statistics on how many non-dispatch call pick-ups involve passengers with wheelchairs or other mobility aids.

#### iii. Hours of Service

All 18 taxicabs in Kimber's fleet operate 24 hours a day, seven days a week. Under normal circumstances, the minimum number of vehicles Kimber operates at any one time is 18 vehicles, all of which are wheelchair accessible.

#### iv. Training

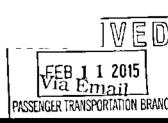
Kimber has a pool of over 50 drivers. All of Kimber's drivers are trained to operate wheelchair accessible vehicles by the Justice Institute of British Columbia ("JIBC"). The current training program is called TaxiHost Pro and includes 10 hours of customer service training for customers with physical disabilities. On completion of the TaxiHost Pro training, the drivers receive a "Certificate of Successful Completion".

s.21

#### B. Priority Dispatch Plan

#### i. Dispatch System

Kimber currently uses a computerized dispatch system. Kimber also maintains a manual dispatch system in the event that there is a disruption to the computerized dispatch system.



#### ii. Dispatchers

Kimber has certain policies which place a high priority on calls requesting accessible taxi services. Additionally, all of Kimber's dispatchers are well trained to handle calls from persons with special needs. For example, when someone requests accessible taxi services, the dispatcher will inquire as to what, if any, additional assistance the customer may require, and will send a message to the driver with instructions relating to that additional help.

s.21

#### iii. Drivers

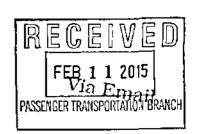
All of Kimber's drivers are trained on how to provide assistance to passengers with special needs entering and exiting Kimber's vehicles. Kimber recognizes that some passengers may require additional time entering and exiting its taxis. Kimber's policy is to never charge its customers for the extra loading or unloading time.

s.21

#### iii. Vehicle Locations & Contracts

Kimber's authorization licence allows it to operate anywhere within the City of Richmond. Additionally, Kimber currently has an authorization licence with the Vancouver International Airport which authorizes Kimber to have 18 vehicles in the taxi queue at the Vancouver International Airport. Accordingly, all of Kimber's vehicles remain in the company's stand in Richmond or in queue at the YVR airport.

s.21



#### C. Community Information

#### i. Local Options for Wheelchair Accessible Services

The Canada Line and most of the City of Richmond's buses and bus stops provide wheelchair accessible services. Wheelchair accessible transportation can also be arranged through Handydart. Handydart services are available seven days a week between the hours of 6:00 am and 11:00 pm. The Canada Line and TransLink Bus services are available seven days a week approximately between the hours of 5:00 am and 12:30 am (hours vary depending on route).

#### ii. Community Outreach

Kimber takes great pride in that fact that it is Richmond's only fully accessible taxi service. Accordingly, Kimber advertises its accessible services broadly in the Access Key Newsletter (a semi-annual newsletter prepared by the Richmond Centre for Disability), on its company website and on TaxiSaver commuter tickets.

Kimber keeps in regular contact with various local government bodies within the City of Richmond including local councillors and HandyDART. Various representatives from Kimber attend the seminars and research programs put on by various local organizations. Kimber also attends public safety organization meets. Kimber's directors and officers also make every attempt to connect with business leaders within the City of Richmond to stay current on local business affairs and issues.



From:

Coleman, Tammy TRAN:EX

Sent:

Wednesday, January 28, 2015 12:13 PM

Ta:

'Jordan Regehr'

Subject:

RE: Kimber Cabs Ltd. ("Kimber Cabs") - Taxi Application No. AV19/15

Hi Jordan.

Thank you for taking the time to talk to me this morning and clarifying the update list of director and officers.

Just to confirm, please review, complete, date and initial all changes and submit the following by February 26, 2015.

# 1. <u>Disclosure of Unlawful Activity & Bankruptcy form- ARMIT RAJ BHUPINDER SINGH</u> DHALIWAL

- a) Armit Raj Bhupinder Singh Dhaliwal is listed as a director of the applicant company. Please add an 'h' to Sing in section 1 of the form.
- b) Armit Raj Bhupinder Singh Dhaliwal is listed as a director of the applicant company not a sole proprietorship, please amend form accordingly in section 1 of the form.
- c) On page 2, in the last section titled 'Name of Applicant' should be the applicant company, not Bhupinder Dhaliwal.
- d) On page 2, in the last section titled 'Name of Person completing this form', please provide Bhupinder Dhaliwal's full legal name.
- e) On page 2, in the last section titled 'Position with the applicant' please complete.

# 2. <u>Disclosure of Passenger Transportation Ownership form - ARMIT RAJ BHUPINDER SINGH</u> DHALIWAL

- a) In section titled 'Name of Person Completing the Form' please complete section 'City & Province of Residence'.
- b) In section titled 'Relationship to Applicant' please complete 'Title'.

#### 3. Disclosure of Unlawful Activity & Bankruptcy form - MICHAEL SUMAL

- a) Complete section 1 & 2 of form.
- b) In last section of form on page 2 'Name of Applicant' is the applicant company, please amend.

#### 4. Disclosure of Passenger Transportation Ownership form - MICHAEL SUMAL

a) Complete section titled 'Relationship to Applicant' - Title

#### 5. Disclosure of Unlawful Activity & Bankruptcy form - PETER STAMM

- a) Peter Stamm is listed as a director of the applicant company not a sole proprietorship, please amend form accordingly in section 1 of the form.
- b) In last section of form on page 2 'Name of Applicant' is the applicant company, please amend.
- c) On page 2, in the last section titled 'Position with the applicant' please complete.

#### 6. Disclosure of Passenger Transportation Ownership form - PETER STAMM

a) In section titled 'Relationship to Applicant' please complete 'Title'.



- a) Surinder Bhatti is listed as a director of the applicant company not a sole proprietorship, please amend form accordingly in section 1 of the form.
- b) In last section of form on page 2 'Name of Applicant' is the applicant company, please amend.
  - c) On page 2, in the last section titled 'Position with the applicant' please complete.

#### 8. <u>Disclosure of Passenger Transportation Ownership form - SURINDER BHATTI</u>

a) In section titled 'Relationship to Applicant' please complete 'Title'.

#### 9. Disclosure of Unlawful Activity & Bankruptcy form - HARJIT LALLY

- a) According to BC Corporate Registry Harjit Lally is a director of the applicant company, please remove 'Singh' from page 1.
- b) Harjit Lally is listed as a director of the applicant company not a sole proprietorship, please amend form accordingly in section 1 of the form.
- c) In last section of form on page 2 'Name of Applicant' is the applicant company, please amend.
  - d) On page 2, in the last section titled 'Position with the applicant' please complete.

#### 10. Disclosure of Unlawful Activity & Bankruptcy form - HARJIT LALLY

- a) According to BC Corporate Registry Harjit Lally is a director of the applicant company, please remove 'Singh' from Legal Name.
- b) In section titled 'Relationship to Applicant' please complete 'Title'.
- c) Complete section titled 'Ownership Interests in Other Passenger Transportation Company'.
- d) Complete section titled 'Date of Signature'.

#### 11. Accessible Service Plan

http://www.th.gov.bc.ca/forms/getForm.aspx?formId=1199

Thank you, Tammy

From: Jordan Regehr [mailto:jregehr@millerthomson.com]

Sent: Wednesday, January 28, 2015 10:57 AM

To: Coleman, Tammy TRAN:EX

Subject: RE: Kimber Cabs Ltd. ("Kimber Cabs") - Taxi Application No. AV19/15

Tammy,

What's your direct line? I will call to explain.

#### Jordan H. Regehr

Articled Student
Miller Thomson LLP
Robson Court, 1000-840 Howe Street
Vancouver, British Columbia V6Z 2M1
Direct Line: 604.628 2865
Cell: s.22

Fax: 604.643.1200

Email. iregehr@millerthomson.com

www millerthomson com



Please consider the environment before printing this email. / Devez-vous vraiment imprimer ce courriel? Pensons à l'environnement.

From

"Coleman, Tammy TRAN EX" < Tammy Coleman@gov bc ca>

To.

"Jordan Regehr" < regehr@millerthomson com>
01/28/2015 10 40 AM

Date

Subject

RE Kimber Cabs Ltd. ("Kimber Cabs") - Taxi Application No. AV19/15

Jordan,

Is Jarnail \$2.2 Sekhon the only officer? If so, the Disclosure of Unlawful Activity & Bankruptcy form and Disclosure of Passenger Transportation Ownership form are required.

Thank you, Tammy

From: Jordan Regehr [mailto:jregehr@millerthomson.com]

Sent: Wednesday, January 28, 2015 10:36 AM

To: Coleman, Tammy TRAN:EX

Subject: Re: Kimber Cabs Ltd. ("Kimber Cabs") - Taxi Application No. AV19/15

Tammy,

The document I provided you is a list of Directors and Officers

Regards,

#### Jordan H. Regehr

**Articled Student** Miller Thomson LLP Robson Court, 1000-840 Howe Street Vancouver, British Columbia V6Z 2M1 Direct Line: 604.628.2865

Cell: s.22

Fax: 604.643.1200

Email: <u>iregehr@millerthomson com</u>

www millerthomson com



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"Coleman, Tammy TRAN EX" < Tammy Coleman@gov bc ca> From "jregehr@millerthomson.com" < iregehr@millerthomson.com> To. Date 01/28/2015 10 34 AM Subject

Kimber Cabs Ltd. ("Kimber Cabs") - Taxl Application No. AV19/15

Hi Jason.

Thank you for the list of Directors, I also need an update list of Officers of the company.

Thank you, Tammy

From: Jordan Regehr [mailto:freqehr@millerthomson.com]

Sent: Tuesday, January 27, 2015 2:47 PM To: Passenger Transportation Br, TRAN:EX

Cc: Brendan Burns

Subject: Kimber Cabs Ltd. ("Kimber Cabs") - Taxi Application No. AV19/15

Tammy,

I am an articled student at Miller Thomson assisting Brendan Burns with Kimber Cabs' application for additional taxis (App. No. AV 19/15).

Badyal and Harnesh s.22 In your letter sent to us on January 27, 2015 you note that Gurmukh s.22 Trehan are listed as officers of Kimber Cabs and that they therefore must both complete PDV forms 5 and 6. I attach a true and accurate copy of Kimber Cabs' Register of Directors and Officers. As you will see on page 4, both of these individuals ceased being officers of the company on November 29, 2014. As you may be aware, Kimber Cabs' record of officers can only be updated with the BC Registry once per year, at the time of the filing of Kimber Cabs' annual report which, for Kimber Cabs, is August 24th. Accordingly, the record of officers maintained at the BC Registry will not be up to date until the next Annual Report is filed in August of 2015

Please let me know if you require further information regarding these former officers of Kimber Cabs.

Thank you,

#### Jordan H. Regehr

**Articled Student** Miller Thomson LLP Robson Court, 1000-840 Howe Street Vancouver, British Columbia V6Z 2M1 Direct Line: 604.628.2865

Cell: s.22

Fax: 604 643,1200

Email: iregehr@millerthomson.com



# Transmittal via email to: admin@kimbercabs.com (Original to follow by mail)

January 27, 2015

KIMBER CABS LTD. 248-2633 VIKING WAY RICHMOND BC V6V 3B6

Dear: Paramjit Singh, Manager & Brendan Burns, Counsel

#### RE: APPLICATION NO. AV0019/15

The application you recently submitted to this Branch cannot be processed until the following matters have been addressed:

Please review, complete and submit the following:

#### 1. Accessible Service Plan

http://www.th.gov.bc.ca/forms/getForm.aspx?formId=1199

Please comply with the above and return all relevant documentation so that we can process your application as quickly as possible.

If we do not receive the required information/documents by February 26, 2015, your application will be forwarded, as filed, to the Passenger Transportation Board for their review. Please note the application filing fee is non refundable. This directive is pursuant to Section 4(1)(c) of the Passenger Transportation Act which authorizes the Registrar of Passenger Transportation to make Rules of Procedures.

Further information on Registrar's Rules and other passenger transportation processes and application forms can be viewed on the web at <a href="https://www.th.gov.bc.ca/rpt">www.th.gov.bc.ca/rpt</a> or you can call the Passenger Transportation Branch at (604) 527-2198 if we may be of any further assistance.

Ministry of Transportation and Infrastructure Passenger Transportation Branch Suite 313 - 1500 Woolridge Street Coguitlam, BC V3K 0B8 Telephone, 604 527,2198 Fax 604 527 2205 Web: www.th.gov.bc.ca/rpt/ KIMBER CABS LTD. January 27, 2015 Page 2

Application No. AV0019/15

Thank you for your immediate attention to this matter.

Regards,

T.Coleman

Tammy Coleman Registration Officer Passenger Transportation Branch

From:

Coleman, Tammy TRAN:EX

Sent:

Tuesday, January 27, 2015 12:16 PM

To:

'bburns@millerthomson.com'

Subject:

Passenger Transportation Branch - Appl. No. AV19/15

Attachments:

Requirement Letter\_AV19.15.pdf

To: Brendan R. Burns,

Re: Kimber Cabs Ltd. Application No. AV0019.15

Please review the attached letter and enclosures.

Please note that I will be away from the office from January 30, 2015 to March 9, 2015, inclusive and will return on March 10, 2015. If you have questions about your application during my absence you may call our main number 604-527-2198 and ask to speak with a Registration Officer. If you are sending submissions for your application via email during my absence please send a copy to our general Branch email address at <a href="mailto:passengerTransportationBr@gov.bc.ca">passengerTransportationBr@gov.bc.ca</a> and remember to include your application number.

Thank you,

Tammy Coleman
Registration Officer
Passenger Transportation Branch
Ministry of Passenger Transportation and Infrastructure

Suite 313 – 1500 Woolridge Street Coquitlam BC V3K 0B8 604.527.2197 (direct) Fax: 604.527.2205

Main Telephone: 604-527-2198

email: passengertransportationbr@gov.bc.ca

BC residents can call toll free through Enquiry BC:

Victoria: 250-387-6121

Elsewhere in BC: 1-800-663-7867

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From:

Mail Delivery Subsystem <postmaster@gems9.gov.bc.ca>

To:

bburns@millerthomson.com

Sent:

Tuesday, January 27, 2015 12:17 PM

Subject:

Relayed: Passenger Transportation Branch - Appl. No. AV19/15

Delivery to these recipients or groups is complete, but no delivery notification was sent by the destination server:

bburns@millerthomson.com

Subject: Passenger Transportation Branch - Appl. No. AV19/15

From:

Coleman, Tammy TRAN:EX

Sent:

Tuesday, January 27, 2015 12:40 PM

To:

'bburns@millerthomson.com'

Cc:

'admin@kimbercabs.com'

Subject:

Passenger Transportation Branch - AV19/15

**Attachments:** 

Requirement\_Letter\_00AV19.15.pdf

To: Brendan Burns,

Please review the attached letter.

Please note that I will be away from the office from January 30, 2015 to March 9, 2015, inclusive and will return on March 10, 2015. If you have questions about your application during my absence you may call our main number 604-527-2198 and ask to speak with a Registration Officer. If you are sending submissions for your application via email during my absence please send a copy to our general Branch email address at <a href="mailto:passengerTransportationBr@gov.bc.ca">passengerTransportationBr@gov.bc.ca</a> and remember to include your application number.

Thank you.

Tammy Coleman
Registration Officer
Passenger Transportation Branch
Ministry of Passenger Transportation and Infrastructure

Suite 313 – 1500 Woolridge Street Coquitlam BC V3K 0B8 604.527.2197 (direct)

Fax: 604.527.2205

Main Telephone: 604-527-2198

email: passengertransportationbr@gov.bc.ca

BC residents can call toll free through Enquiry BC:

Victoria: 250-387-6121

Elsewhere in BC: 1-800-663-7867

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From:

Mail Delivery Subsystem <postmaster@gems9.gov.bc.ca>

To:

admin@kimbercabs.com; bburns@millerthomson.com

Sent:

Tuesday, January 27, 2015 12:40 PM

Subject:

Relayed: Passenger Transportation Branch - AV19/15

Delivery to these recipients or groups is complete, but no delivery notification was sent by the destination server:

admin@kimbercabs.com

bburns@millerthomson.com

Subject: Passenger Transportation Branch - AV19/15



BRITISH Transportation
COLUMBIA and Infrastructure

Passenger Transportation Branch

Selection Criteria: PT Number: 70458, Sort By. PT Number, Enforcement Period 2013/2014, Admin Penalty Ordered. Yes

**Notice and Order History** Enforcement Period: 2013/2014

No data matches the selection criteria



Ministry of Transportation and Infrastructure Passenger Transportation Branch

Selection Criteria: PT Number 70458, Sort By PT Number, Enforcement Period 2014/2015, Admin Penalty Ordered, Yes

Notice and Order History
Enforcement Period: 2014/2015

No data matches the selection criteria



# Transmittal via email to: admin@kimbercabs.com (Original to follow by mail)

January 27, 2015

KIMBER CABS LTD. 248-2633 VIKING WAY RICHMOND BC V6V 3B6

Dear Paramjit Singh, Manager:

#### **RE: APPLICATION NO. AV0019/15**

The application you recently submitted to this Branch cannot be processed until the following matters have been addressed:

Please review, complete, date and initial all changes and submit the following:

# 1. <u>Disclosure of Unlawful Activity & Bankruptcy form- ARMIT RAJ BHUPINDER</u> SINGH DHALIWAL

- a) Armit Raj Bhupinder Singh Dhaliwal is listed as a director of the applicant company. Please add an 'h' to Sing in section 1 of the form.
- b) Armit Raj Bhupinder Singh Dhaliwal is listed as a director of the applicant company not a sole proprietorship, please amend form accordingly in section 1 of the form.
- c) On page 2, in the last section titled 'Name of Applicant' should be the applicant company, not Bhupinder Dhaliwal.
- d) On page 2, in the last section titled 'Name of Person completing this form', please provide Bhupinder Dhaliwal's full legal name.
- e) On page 2, in the last section titled 'Position with the applicant' please complete.

# 2. <u>Disclosure of Passenger Transportation Ownership form - ARMIT RAJ BHUPINDER SINGH DHALIWAL</u>

- a) In section titled 'Name of Person Completing the Form' please complete section 'City & Province of Residence'.
- b) In section titled 'Relationship to Applicant' please complete 'Title'.

Ministry of Transportation and Infrastructure

Passenger Transportation Branch Suite 313 - 1500 Woolridge Street Coquitlam, BC V3K 0B8 Telephone: 604.527.2198 Fax: 604 527.2205 Web: www.th gov bc ca/spt/ Application No. AV0019/15

#### 3. Disclosure of Unlawful Activity & Bankruptcy form - MICHAEL SUMAL

- a) Complete section 1 & 2 of form.
- b) In last section of form on page 2 'Name of Applicant' is the applicant company, please amend.

#### 4. Disclosure of Passenger Transportation Ownership form - MICHAEL SUMAL

a) Complete section titled 'Relationship to Applicant' - Title

#### 5. Disclosure of Unlawful Activity & Bankruptcy form - PETER STAMM

- a) Peter Stamm is listed as a director of the applicant company not a sole proprietorship, please amend form accordingly in section 1 of the form.
- b) In last section of form on page 2 'Name of Applicant' is the applicant company, please amend.
- c) On page 2, in the last section titled 'Position with the applicant' please complete.

## 6. Disclosure of Passenger Transportation Ownership form - PETER STAMM

a) In section titled 'Relationship to Applicant' please complete 'Title'.

#### 7. Disclosure of Unlawful Activity & Bankruptcy form - SURINDER BHATTI

- a) Surinder Bhatti is listed as a director of the applicant company not a sole proprietorship, please amend form accordingly in section 1 of the form.
- b) In last section of form on page 2 'Name of Applicant' is the applicant company, please amend.
- c) On page 2, in the last section titled 'Position with the applicant' please complete.

# 8. <u>Disclosure of Passenger Transportation Ownership form - SURINDER BHATTI</u>

a) In section titled 'Relationship to Applicant' please complete 'Title'.

## 9. Disclosure of Unlawful Activity & Bankruptcy form - HARJIT LALLY

a) According to BC Corporate Registry Harjit Lally is a director of the applicant company, please remove 'Singh' from page 1.

b) Harjit Lally is listed as a director of the applicant company not a sole proprietorship, please amend form accordingly in section 1 of the form.

c) In last section of form on page 2 'Name of Applicant' is the applicant company, please amend.

d) On page 2, in the last section titled 'Position with the applicant' please complete.

## 10. Disclosure of Unlawful Activity & Bankruptcy form - HARJIT LALLY

- a) According to BC Corporate Registry Harjit Lally is a director of the applicant company, please remove 'Singh' from Legal Name.
- b) In section titled 'Relationship to Applicant' please complete 'Title'.

#### Application No. AV0019/15

- c) Complete section titled 'Ownership Interests in Other Passenger Transportation Company'.
- d) Complete section titled 'Date of Signature'.

#### 11. Disclosure of Unlawful Activity & Bankruptcy form

Gurmukh s22 Badyal and Harnesh s22 Trehan are listed as officers of the company, each officer must complete this form.

#### 12. Disclosure of Passenger Transportation Ownership form

Gurmukh s22 Badyal and Harnesh s22 Trehan are listed as officers of the company, each officer must complete this form.

Please comply with the above and return all relevant documentation so that we can process your application as quickly as possible.

If we do not receive the required information/documents by February 26, 2015, your application will be forwarded, as filed, to the Passenger Transportation Board for their review. Please note the application filing fee is non refundable. This directive is pursuant to Section 4(1)(c) of the Passenger Transportation Act which authorizes the Registrar of Passenger Transportation to make Rules of Procedures.

Further information on Registrar's Rules and other passenger transportation processes and application forms can be viewed on the web at <a href="www.th.gov.bc.ca/rpt">www.th.gov.bc.ca/rpt</a> or you can call the Passenger Transportation Branch at (604) 527-2198 if we may be of any further assistance.

Please note that I will be away from the office from January 30, 2015 to March 9, 2015, inclusive and will return on March 10, 2015. If you have questions about your application during my absence you may call our main number 604-527-2198 and ask to speak with a Registration Officer. If you are sending submissions for your application via email during my absence please send a copy to our general Branch email address at <a href="mailto:passengerTransportationBr@gov.bc.ca">passengerTransportationBr@gov.bc.ca</a> and remember to include your application number.

KIMBER CABS LTD. January 27, 2015 Page 4

Application No. AV0019/15

Thank you for your immediate attention to this matter.

Regards,

T.Coleman

Tammy Coleman Registration Officer Passenger Transportation Branch

Enclosures (15)

From:

Coleman, Tammy TRAN:EX

Sent:

Tuesday, January 27, 2015 11:48 AM

To:

'admin@kimbercabs.com'

Subject:

Passenger Transportation Branch - Appl. No. AV19/15

Attachments:

Requirement\_Letter\_AV19.15.pdf

To: Paramjit Singh, Manager.

Please review the attached letter and enclosures.

Thank you,

Tammy Coleman
Registration Officer
Passenger Transportation Branch
Ministry of Passenger Transportation and Infrastructure

Suite 313 – 1500 Woolridge Street Coquitlam BC V3K 0B8 604.527.2197 (direct)

Fax: 604,527,2205

Main Telephone: 604-527-2198

email: passengertransportationbr@gov.bc.ca

BC residents can call toll free through Enquiry BC:

Victoria: 250-387-6121

Elsewhere in BC: 1-800-663-7867

This message, including any attachments, is confidential and may contain privileged information intended to be relied upon by the sender and/or the person(s) named above. If you are not the intended recipient or have received this message in error, immediately notify the sender by reply email, permanently delete the original transmission from the sender, including any attachments, without making a copy and confirm these actions in your reply email.

From:

Mail Delivery Subsystem <postmaster@gems9.gov.bc.ca>

To:

admin@kimbercabs.com

Sent:

Tuesday, January 27, 2015 11:48 AM

Subject:

Relayed: Passenger Transportation Branch - Appl. No. AV19/15

Delivery to these recipients or groups is complete, but no delivery notification was sent by the destination server:

admin@kimbercabs.com



Passenger Transportation B...

Subject: Passenger Transportation Branch - Appl. No. AV19/15

GA1599 GST# R107864738	OVERNMENT AGENTS REVENUE TRANSACTION RE	CEIPT		PAGE 1
JANUARY 23, 2015 11:55	TRANSACTION ID	: 1000011		s.15
70001 PASSENGER TRANSPORT	ATION BR	ITEM PRIC	E QUANT	TAYLORA
5781 PTB PASSENGER TRANS	3 APPLIC FEE APPLICATIO KIMBER CABS LTD. 80458	N FEE 200.0	0 1	200.00
REFERENCE: ACCOUNT NO.	80376	SUBTOTAL GST CHARGED ON PST	0.00	200.00 0.00 0.00
		TRANSACTION TO	TAL	200.00
APPL AV0019/15		s.22 Total payment		200.00 200.00
		CHANGE		0.00

Application # #10019/15

#### PART A

#### **APPLICATION CHECKLIST**

GENERAL AUTHORITY (GA)			
SPECIAL AUTHORITY (SA)	Ø		
APPLICATION RETURNED	_	ect Legal Name (do not accept payment, brit	ng application to Supervisor for review)
(complete Part A – Application section below)	_	SC / Safety Certificate plication fee	
	Date Retur	·	
	(stamp *RE	TURN" over Branch Received stamp before re of Return letter Application page and this che	
INDIVIDUAL/SOLE PROPRIETOR APP	PLICATIO	Ň	
Individual - Full Legal Name of Application (must be exactly as shown on Clients )	nt		
NSC / Client Number			· ·
PARTNERSHIP APPLICATION - requir	e full legal i	names and NSC / client numbers for all p	artners
Full Legal Name of Applicant (partner 1)			
NSC / Client Number			
Full Legal Name of Applicant (partner 2)			
NSC / Client Number			· · · · · · · · · · · · · · · · · · ·
TRANSFER APPLICATION - complete of	hecks for t	ooth transferor(s) and applicant(s)	
Transferee's Name buyer (applicant)			
NSC / Client Number			Tana
Transferee's Name buyer (partner's legal	name)		January 23/15 _
NSC / Client Number buyer (partner's NS	C)		
Transferor's Name seller (current licensee,	) i		
Transferor's Name seller (partner)			
LEGAL ENTITY APPLICATION - Corpo	oration, Lim	ited Liability Company (LLC), Society, C	lty
Full Legal Entity of Applicant (must be exectly as shown on Clients or on Company C	Certificate)	KIMBER CABS LTD.	
NSC / Client Number		200-353-437	
INFORMATION REQUIREMENT			
<u> </u>	`		
Trade Names/doing business as (DBA) (No LTD , Limited, Co , Company, Inc , Incorporated, et	) tc on OBA)	Kimber Cabs	
Business Address of applicant (Town, City or Municipality and Province/ State)		RICHMOND, BC	
Name of Lawyer/Agent (if applicable)		MILLER THOMSON LLE	,

#### PART A

## **APPLICATION CHECKLIST (Continued)**

TYPE OF APPLICATION (per application form)				
Application No:	NEW LICENCE with	vehic	cle(s)	
Application No: ADD AUTHORIZATION (use LCST Application Intelia – Existing)		N withvehi	icle(s) to PT Licen	ce#
Application No: (use LCST Application Intake - Existing)	AMENDMENT of SA AUTHORIZ	ZATION to PT I	Licence #	
Application No: AV (use LCST Application Intake – Existing)	ADD(#) of vehicle(s) to	o PT Licence #	70458	
Application No: (use LCST. Application Intake – Existing)	AMENDMENT & ADD(#	) of vehicle(s) to	PT Licence #	
Application No:  (use LCST Application Intake - New Applicant)  — PT licence to New Incence	TRANSFER of PT Licence #		-	
(use LCST Application Intake - Existing) PT licence to PT licence			<u>.</u>	
Application No: T (use LCST: Application Intake – Existing)	CHANGE OF RATES AND RUL	ES (PT Licence	e #	
OTHER INFORMATION			<del></del> _	
Is this a "Returned" application?		Yes □ return	n application date	
Online application? PTOLA#		Yes □ No #	3	
PTOLA receive (date received – us	d date			
PT licence status active?		Yes Z No	□ N/A □	······································
Urgent Public Need (UPN) Request?		Yes □ No A	<u> </u>	
Legal entity (i.e. Company/Society/Limited Liab (attach single sided copy of the company search-		Yes Ø	Transferor Yes □ No □	Transferee (if licensee) Yes □ No □
Application Fee Receipt attached?		Yes Z No C	3	
Copy of the Terms & Conditions of Licer	nce (COL) attached?	Yes 🗗 No 🗅	Transferor Yes D No D	Transferee (if licensee) Yes □ No □
Docket of the Rates and Rules (for SA) attached?		Yes □ No □	Transferor Yes □ No □	Transferee (if licensee) Yes □ No □
Change of Signing Authority (for existing lie	censees only)	Yes □ proce	essed & uploaded or	
Change of Directors - is there a change	Yes □ proce	essed on LCST		
(for existing licensees only - venty if same upon receipt of Change of Signing Authority)  Change of Address (for existing licensees only)  Yes □ processed on LCST				
Change of Address (for existing licensees only)  Yes processed on LCST				
COMMENTS				
Completed by: (LCST Initials)	Date:	anuary 2	3,2015.	

#### PART B

Application No.: AVOO19115

#### **APPLICATION CHECKLIST**

Registrar's (Basic) Requirements:

	BC National Safety Certificate Number
	Legal Entity (ies) — Applicant / Transferor (For GPV, PDV & ICB) For Extra Provincial Company – see "Extra Provincial Applicant" for requirements.
4	Full Legal name(s) / Signature(s) — Applicant(s) / Delegated Signing Authority (For GPV, PDV & ICB)
1/1	Service Proposal Statement (to determine if GA and/or SA)
	Application Fee (\$200.00)  <sup>s.22</sup> Deposited on ZSVANTS
1/	Passenger Transportation Signing Authority (PT5002) /Agent Letter of Authorization (For GPV, PDV & ICB)
  V	Application Registrar's (Basic) Requirements Complete? (initial LC)
Extra P	rovincial Applicants:
	Home Jurisdiction Safety Fitness Certificate (Extra Provincial Only) (For GPV, PDV & ICB)
	Home Jurisdiction Operating Authority (Extra Provincial/Inter-State Authority Only) (For GPV, PDV & (CB)
	Driver Licence(s) - For non BC base applicant(s) only (sole proprietor / all partners in a partnership)
	<ul> <li>a. Photocopy of certificate of incorporation/articles of incorporation issued by Applicant's home jurisdiction, and a list of directors and officers; AND</li> </ul>
 	<ul> <li>b. Photocopy of Applicant's BC Certificate of Incorporation (issued by the BC Registrar of Companies and showing registration in BC as an extra-provincial company),</li> <li>OR</li> </ul>
	A signed letter declaring Applicant's company is exempt from being a BC registered company under the Business Corporations Act, SBC2002 Chapter 57 – Part 11, Section 375.
	Photocopy of BC Insurance Filing letter (FR) issued by ICBC OR a written statement to explain how Applicant intend to meet motor vehicle liability insurance requirement.
	For example, prior to entering British Columbia, Applicant will contact the Provincial Permit Centre to purchase a non-resident single commercial vehicle permit (NRSCV) or a non-resident quarterly commercial vehicle permit (NRQCV).
	Photocopy of apportioned cab card for each vehicle showing proof that the vehicle is licensed under the International Registration Plan (IRP) to operate in BC OR a written statement to explain how Applicant intend to pay BC vehicle licensing fees.
	For example, prior to entering British Columbia, Applicant will contact the Provincial Permit Centre to purchase a non-resident single commercial vehicle permit (NRSCV) or a non-resident quarterly commercial vehicle permit (NRQCV).

#### PART C

#### **APPLICATION CHECKLIST**

#### Branch/Board File Management Checklist - PDV:

(Use this checklist for PDV new, amendment, additional vehicle, change PDV rates)

<u></u>		The state of the s		
<b>V</b>		Administration (Branch)		
	<u>a,</u>	Transmittal Memo from Registrar		
rVI	<u>b.</u>	Conditions of Licence (COL)		
	<u> </u>	Licensee Plate Listings		
	d	Safety Certificate & Rating (BC NSC or Extra-provincial equivalent)		
£\/,	e	Signing Authority		
V	f	BC Company Summary		
C.V	g	Current Rates and Rules for Licensee		
	<u>h</u> _	Complaints / Notice and Orders		
<b>V</b>	Section 2	- Forms (Branch and Board) (as applicable)		
F Z	i.	SA Licence application		
1	j	PDV Vehicle Proposal (Board Form 1)		
	k.	Service Area (Board Form 2)		
	l.	Rates and Rules (Board forms 10-14)		
[ V ]	m.	Disclosures (Board forms 5 & 6) + agistral of Dileton's from applicant.		
	n.	Other (e.g. Cover letters, letters from Agent / Lawyer, etc)		
<b>V</b>	Section 3	- Applicant Supplied Information (as applicable)		
$\rightarrow$	0,	Condensed Operating Plan (Board Form 9)		
F-Vi	p.	Business Plan or Rationale for PDV rate change		
	q.	Financials		
1 1	r.	Public Need Indicators (letters of support / demographics)		
	S.	Contracts/Agreements		
F1 /	t.	Municipal Notices for Taxis -		
1.04	t -	i. (i)New Taxi Service (ii) Amendment to include new Municipality (iii) Add		
	ĺ	Vehicles -(Board form 4)		
		ii. Rate change application - (Written Notice to each affected local government)		
	u.	Accessible Service Plan (taxis)		
\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	v,	Flip Seat Information (taxis) (Board form 3)		
	w.	Priority Dispatch Plan (taxis)		
	<u>x</u> ,	Applicant submitted USB to be mailed (blue-bag) to the Board (Board memo		
ΙẌ́		Comment)		
	V.	Data (bookings, etc. for limos)		
	z.	Other Miscellaneous Documents		
	Soction 4	- Additional Vehicle Applications Taxis		
	<del> </del>	Data (excel spreadsheets or other operational data)		
	bb.	Data Checklist for AV applications for Taxis (prepared by Board staff)		
	Section 5	Board Office Documents (pdf)		
	<u>a.</u>	Overview		
	<u> </u>	Summary		
	c.	Submissions and Replies		
	<u>d.</u>	Chart of competing licensees		
	<u>e.</u>	COL's of competing licensees		
	f	Correspondence clarifying application / notes to file (not admin to and fro)		
	Word Document			
	g.	Decision Shell		

#### **PART C**

#### **APPLICATION CHECKLIST (Continued)**

# Branch/Board File Management Checklist - ICB:

(Use this checklist for ICB new, add route, reduce minimum service levels, eliminate route)

$\overline{\mathbf{V}}$	Section 1 - Administration (Branch)		
	a.	Transmittal Memo from Registrar	
	b.	Conditions of Licence (COL)	
	с.	NSC (or extra-provincial/interstate equivalent)	
	d.	BC Company Summary	
	e.	Complaints / Notice and Orders	

<b>7</b>	Section 2 - Forms (Branch and Board) (as applicable)		
	_f.	SA Licence application	
	g.	Signing Authority	
	h.	ICB Application Summary (Board Form 7)	
	i.	ICB Route Worksheet (Board form 8)	
	j	Sample ICB time schedule	
	k	Condensed Operating Plan	
	1.	Disclosures (Board forms 5&6)	
	_ m	Other (e.g. Cover letters, letters from Agent / Lawyer, etc)	

<b>V</b>	Section :	3 – Applicant Supplied Information (as applicable)
	n.	Business Plan (Discussion Paper)
	0.	Rationale for ICB Route Reduction
	p.	Financials
	q.	Public Need Indicators (letters of support / demographics)
	r.	Contracts
	s.	Data (excel spreadsheets or other operational data)

Section	5 - Board Office Documents - pdf (as applicable)
a.	Overview or Comment Sheet Overview
b.	Summary
c.	Submissions and Replies or Comments and Replies
d.	Confirmation of Public Notices and Undertaking by licensee re: public comment
e.	COL's of competing licensees
f.	Correspondence clarifying application / notes to file (not admin to and fro)

Word Do	cument	 		
g.	Decision Shell	 	· <del>-</del>	



Notification sent via email transmission to <a href="mailto:ptboard@gov.bc.ca">ptboard@gov.bc.ca</a> (cc: <a href="mailto:Kathleen.Mitten@gov.bc.ca">Kathleen.Mitten@gov.bc.ca</a>) and documents have been scanned to SharedData (Applications) folder.

Applicant Name: KIMBER CABS LTD.

Application Number: AV0019/15

Part 1 of 1

Total Number of Pages Transmitted, including cover page: 196

# Section 1 ADMIN



Ministry of Transportation and Infrastructure

Passenger Transportation Branch

MEMORANDUM

Date: February 17, 2015

To:

Jan Broocke

**Director & Secretary** 

to the Passenger Transportation Board

From:

Kristin Vanderkuip Registrar & Director

Passenger Transportation Branch

Re: File Transmittal Per Division 3, Section(s) 26(1)(3) of the PTA

**Application No.:** 

AV0019/15

**Applicant Name:** 

KIMBER CABS LTD.

DBA:

KIMBER CABS

Applicant's Address:

RICHMOND, BC

PT Licence No.:

70458

PT Licence Expiry Date:

March 8, 2015

Summary of Application: Amendment to PT70458 (SA-PDV) to add 4 identifiers.

Summary of Current Licence: Special Authorization - PDV Taxi - with 18 vehicle of which: All must be accessible taxis; Only 6 may be equipped with flip seats; Specialty Vehicles: All vehicles must be operated as an accessible taxi in accordance with the Motor Vehicle Act Regulations including Division 10 (motor carriers) and Division 44 (mobility aid accessible taxi standards).

Service 1

Originating Area:

City of Richmond

**Destination Area**: Transportation of passengers may terminate at any point in British Columbia and beyond the British Columbia / United States border when engaged in an extra-provincial undertaking.

Ministry of Transportation and Infrastructure Passenger Transportation Branch

Suite 313 - 1500 Woolndge Street Coquitlam, BC V3K 0B8 Telephone: 604.527.2198 Fax: 604.527.2205 Web. www.th.gov.bc.ca/rpt/ KIMBER CABS LTD. February 17, 2015 Page 2

Application No. AV0019/15

Service 2

#### **Originating Area:**

Peak Period Weekend Taxis

Transportation of passengers may only originate from the Downtown Vancouver Entertainment District, i.e. the area that is bounded by the west property line of Main Street from Burrard Inlet to National Avenue; the projection westward of the north property line of National Avenue from Main Street to False Creek; the north shoreline of False Creek from National Avenue to the extension southward of the west property line of Burrard Street from False Creek to Robson Street, the south property line of Robson Street from Burrard Street to Denman Street, the west property line of Denman Street from Robson Street to Georgia Street; the south property line of Georgia Street from Denman Street to Chilco Street, the east property line of Chilco Street and its extension north from Georgia Street to Burrard Inlet; Burrard Inlet from Chilco Street to Main Street. (See attached map.)

**Destination Area:** Transportation of passengers may terminate at any point in British Columbia.

Licence includes return and reverse trips, flip seats and express authorizations.

**Supporting Documentation:** PDV Vehicle Proposal, Disclosure of Unlawful Activity & Bankruptcy, Disclosure of Passenger Transportation Ownership, Business Plan, Financial information, Public Need Indicators, Municipal Notice and Accessible Service Plan.

#### Comments:

Brendan R. Burns, of Miller Thomson Lawyers LLP acts as the applicant's counsel for this application.

The Registrar received and reviewed one complaint (copy attached). Date received: August 27, 2014. Completion Date: November 3, 2014

Please find Application No. AV0019/15 attached for your review and consideration.

Thank you.

Kristin Vanderkuip Registrar & Director

Passenger Transportation Branch

/tlc & adn



### SPECIAL AUTHORIZATION

#### PASSENGER TRANSPORTATION BRANCH MINISTRY OF TRANSPORTATION AND INFRASTRUCTURE

# **LICENCE**

# **Passenger Transportation Licence**

Licence Holder:

KIMBER CABS LTD.

RICHMOND, BC

Licence Number: 70458

Trade Name(s):

KIMBER CABS

Licence Expires:

**MARCH 8, 2015** 

#### NOTICE TO LICENCE HOLDER

A copy of this licence document must be carried on the vehicle and be available at all times for Inspection. 1.

2. The licence cancels all previous licences.

The Licence is a special authorization issued pursuant to the Passenger Transportation Act, and in the case of an extra-provincial undertaking pursuant to the Motor Vehicle Act, 1987 (Canada), and is authorized to provide the passenger transportation services within the meaning of a special authorization, under the Passenger Transportation Act under the terms and conditions as specified below.

Special Authorization	Passenger Directed Vehicle (PDV)		
Terms & Condition	s:		
Vehicles:			
Maximum Fleet Size:	18 vehicles of which:  all must be accessible taxis  only 6 may be equipped with flip seats		
Specialty Vehicles:	All vehicles must be operated as an accessible taxi in accordance with the Motor Vehicle Act Regulations including Division 10 (motor carriers) and Division 44 (mobility aid accessible taxi standards), as		

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Issued at Coquitians, British Columbia

Registrar, Passenger Transportation Branch

Date:

June 3, 2014



Licence Number: 70458

#### PAGE 2

	amended from time to time, and in accordance with any other applicable equipment regulations and standards.
Vehicle Capacity:	A driver and not less than 2 and not more than 7 passengers.
Flip Seat Authorization:	Passengers may be seated in moveable "flip seats" or "let down seats" that are installed behind the driver in accordance with Division 10.07(5) of the Motor Vehicle Act Regulations.
Service 1:	The following terms and conditions apply to Service 1
Originating Area:	Transportation of passengers may only originate from any point in the City of Richmond.
Destination Area:	Transportation of passengers may terminate at any point in British Columbia and beyond the British Columbia / United States border when engaged in an extra-provincial undertaking.
Return Trips:	The same passengers may only be returned from where their trip terminates in the destination area to any point in the originating area if the return trip is arranged by the time the originating trip terminates.
Reverse Trips:	Transportation of passengers may only originate in the destination area if the transportation terminates in the originating area and the cost of the trip is billed to an active account held by the licence holder that was established before the trip was arranged.

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Issued at Coquitiam, British Columbia

Registrar, Passenger Transportation Branch

Date: June 3, 2014

Licence Number: 70458

#### PAGE 3

Service 2:	The following terms and conditions apply to Service 2: Peak Period Weekend Taxis						
Originating Area:	Transportation of passengers may only originate from the Downtown Vancouver Entertainment District, i.e. the area that is bounded by the west property line of Main Street from Burrard Inlet to National Avenue; the projection westward of the north property line of National Avenue from Main Street to False Creek; the north shoreline of False Creek from National Avenue to the extension southward of the west property line of Burrard Street; the west property line of Burrard Street from False Creek to Robson Street, the south property line of Robson Street from Burrard Street to Denman Street, the west property line of Denman Street from Robson Street to Georgia Street; the south property line of Georgia Street from Denman Street to Chilco Street, the east property line of Chilco Street and its extension north from Georgia Street to Burrard Inlet; Burrard Inlet from Chilco Street to Main Street. (See attached map.)						
Destination Area:	Transportation of passengers may terminate at any point in British Columbia.						
Vehicle Identification	Any vehicle operating under this Service must have a "yellow weekend" plate securely fastened in a conspicuous place at the front of the commercial vehicle and in a horizontal position.						
Maximum number Vehicles	A maximum of 3 vehicles may operate under this Service						
Maximum Operating Requirement:	Vehicles may only operate in the Downtown Vancouver Entertainment District on Friday/Saturday and Saturday/Sunday from 10:00 p.m. to 5:00 a.m.						
	The following apply to all vehicles in the fleet.						
Express Authorizations:	(i) Vehicles <i>must</i> be equipped with a meter that calculates fares on a time and distance basis.						
	(ii) Vehicles may be equipped with a top light.						
	(iii) Vehicles may, from within the originating area only, pick up passengers who hail or flag the motor vehicle from the street.						
Taxi Cameras:	A digital taxi camera that meets board specifications must be installed and operated in each of the licence holder's vehicles in accordance with applicable rules and orders of the Passenger Transportation Board.						

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Issued at Coquitiam, British Columbia

Registrar, Passenger Transportation Branch

Date<sup>-</sup> J

June 3, 2014



Licence Number: 70458

#### PAGE 4

Taxi Bill of Rights:	A Taxi Bill of Rights issued by the Ministry of Transportation ("Taxi Bill of Rights") must be affixed to an interior rear-seat, side window of each taxicab operated under the licence.
	b) The Taxi Bill of Rights must at all times be displayed in an upright position with the complete text intact and visible to passengers.
	c) Licensees may only display a current Taxi Bill of Rights.
Taxi Identification Code:	On or before June 16, 2014, each vehicle operated by the licensee must have a unique taxi identification code (TtC) affixed to the inside and outside of the vehicles in a manner that complies with applicable rules, specifications and orders of the Passenger Transportation Board.
Transfer of a licence:	This special authorization may not be assigned or transferred except with the approval of the Board pursuant to section 30 of the Passenger Transportation Act.

Page 4 of 4 COL\704\70458\_COL /dmh/mag

Issued at Coquitiam, British Columbia

Registrar, Passenger Transportation Branch

Date June 3, 2014



Ministry of Transportation and Infrastructure Licensee Plate Listing

Plate Type:

All Αľ

PT Number: 70458

Decal Status:

No

Show can/lost/stof plates:

Sort By: Plate Num

			00.1	-,.		, ,,,,,,													
KIMBER CAB	S LTD.									· · · · · · · · · · · · · · · · · · ·						ctive T Nun		Yes 70458	
Licence Status	Active					-				 <u>P</u>	DV E	xclusi	ons			ICB I	Exclusi	ions	
Expiry Date	Mar 8, 2	015								P	art 3,	Sec 2	В			Part :	2, Sec	1	
Renewable	Yes									P	art 3,	Sec 2	C			Part :	2, Sec	2	
Licence Auth	Special									P	art 3,	Sec 2	D			Part :	2, Sec	5	
PC Authority	Taxi																		
Plate#	Usage	Decal#	Decal Date	PTAVIC	Juns	Year	Make/Model	Сар	Eco	W/C	F/S	suv	РВ	Reb	Oth	Flag I	Issue D	ate (	Statu
802882	PDV	1071366	Mar 2015	10679108	BC	2012	TOYOTA SIENA	5	No	Yes		No	No	No	Yes	Na	Mar 9, (	05	
802885	PDV	1071367	Mar 2015	10670947	BC	2012	TOYOTA SIENA	6	No	Yes		No	No	No	Yes	No 8	Mar 9, (	05	
802886	PDV	1071368	Mar 2015	10939402	вс	2012	TOYOTA SIENA	6	No	Yes					Yes	No I	Mar 9, (	05	
802887	PDV	1071369	Mar 2015	10734965	BC	2013	DODGE GRCVN	5	No	Yes						No I	Mar 9, (	05	
802888	PDV	1071370	Mar 2015	10692830	BC	2013	TOYOTA SIENA	5	No	Yes		No	No	No	No	No I	Mar 9, (	05	
802889	PDV	1071371	Mar 2015	08600733	вс	2010	TOYOTA SIENA	5	No	Yes	Yes	No	No	No	Yes	No I	Mar 9, (	05	
802890	PDV	1071372	Mar 2015	10581275	BC	2011	TOYOTA SIENA	6	No	Yes		No	No	No	Yes	No I	Mar 9, 0	05	
802891	PDV	1071373	Mar 2015	09802399	BC	2010	TOYOTA SIENA	6	No	Yes						No I	Mar 9, (	05	
802892	PDV	1071374	Mar 2015	10079677	ВС	2011	TOYOTA SIENA	5	No	Yes	Yes	No	No	No	Yes	No I	Mar 9, (	<b>0</b> 5	
802893	PDV	1071375	Mar 2015	10653132	ВС	2013	DODGE GCRVN	6	No	Yes						No I	Mar 9, (	<b>)</b> 5	
302894	PDV	1071376	Mar 2015	10664236	BC	2013	TOYOTA SIENA	5	No	Yes	Yes					No I	Mar 9, (	)5	
802895	PDV	1071377	Mar 2015	10682584	BC	2012	TOYOTA SIENA	5	No	Yes	Yes	No	No	No	Yes	No i	Mar 9, (	)5	
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802897	PDV	1071379	Mar 2015	10667659	BC	2012	TOYOTA SIENA	5	No	Yes		No	No	No	Yes	No I	Mar 9, (	)5	
802898	PDV	1071380	Mar 2015	10582087	BC	2012	TOYOTA SIENA	6	Yes	Yes	No	No	No	No	No	No I	Mar 9, (	)5	
802899	YOY	1071381	Mar 2015	10261076	BC	2011	TOYOTA SIENA	6	No	Yes		No	No	No	Yes	No I	Mar 9, (	)5	
811369	PDV	1071382	Mar 2015	10647468	BC	2012	TOYOTA SIENA	6	No	Yes		No	No	No	Yes	No I	Mar 15,	13	
811562	PDV	1071383	Mar 2015	10603658	BC	2013	TOYOTA SIENA	5	No	Yes	Yes					No I	Feb 20,	14	

**PT Number: 70458** 



Ministry of Transportation and Infrastructure

# **Licensee Plate Listing**

Plate Type: All Decal Status: All

All

Show can/lost/stol plates:

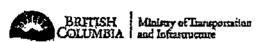
No

Sort By:

Plate Num

	No	rmal Pla	ites	Whee	elchair	Eco-fr	iendly	Sp	ecia	l Pla	tes		GPV Fleet
	Appr'd	Issued	Active	Req'd	Active	Req'd	Active	Appr'd	Iss	ued	Active	Size	Last Updated
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ICB	0	0	0	-	•							•	
GPV	0	0	0										





REGISTRAR, PASSENGER TRANSPORTATION BRANCH PASSENGER TRANSPORTATION BOARD

## SIGNING AUTHORITY

Part 4, Passenger Transportation Act

About this form: Sopon the time to the Replant Fassenger Transportation Branch, with new and hander applications and save there as change to a change in the part of the common to the common properties and the change in the part of the common to the common properties of the part of the common to the common properties and the common properties are common properties.

1. Legal Na	ime of Applicant felicok one of	the boxes and write the FULL lega	t name(s) on the line(s) below)
	lividual / Sole Proprietor.	☐ Parinership (Name each pariner):	Fus Name of Legal Entity (i.e. Corporation, LLC, Society, City):
Legal Name	(a): <u>Kimber</u>	Cales Utd.	
•		<del></del>	· · · · · · · · · · · · · · · · · · ·
2. Identifica	ation and Contact Informatio		
	nes (i.e. "doing business as"):	Kimber Co	·bs
Passenger 1	Transportation Licence Number		
Business Ma		248-2633 Viking	way
		ichmond, BC	V
	<del></del>		ostal/Zip Code: V6V 3B6
-		ame	·
(If different):	····		
~ L	04-278-2153 Cell		cetal/Zip Code:
	dmin & kimber Ca	<del></del>	× 604-207-9232-
			WWW Kimbercales. Com
•	with Delegated Signing Auth		
,,	Full Name (Print)	Position	Signature
Taran	-jit Singh	Manager	
7		<u> </u>	
			•
		•	•
<del></del>			
4. Declarati	on of Owner(s)		
authority of	stand that any delegation of si the Individual (sole proprieto: Tansportation Act.	gning authority to persons name ), partners or principals to sign	In Section 3 does not relinquish or diminish the for and bind the carrier on matters under the
			he carrier in all matters relating to the Passenger of orders of the Passenger Transportation Board.
it is the resp formally adv	onsibility of the individual (size the Passonger Transport	ole proprietor), partners in the ation Branch of any changes to	partnership, or principal of the corporation to the delegation of suthority.
This form n corporation.	. AM.		ners in the partnership, or a principal of the
Full Name:	Mater Stams	n	Otto: <u>Secretary</u> .
Signature;	// w w w	•	Date: Jan 13, 2015
Full Name:	Harjet Lu	ly	Title: <u>Freasure</u> Date: Jan 13 2015
Signature:	Hagait S. Lally	1	Date:
Passenger Tra	reportation Branch	Phone: 604-527-2198	8C residents can call toll free through Enquiry BC:
Suite 313 – 15 Cocuitam, BC	00 Woolridge Street	Fax: 604-527-2205	Victoria: 250-387-6121 Elsewhere in BC: 1-800-663-7867

PTR 8002 (Signing Authority) May 2013



# **PTM WEB**

Logout

Applicant / Licensee				
		Clear	De	lete [
Client Number:	200353437		Client Status:	
Legal Name:	KIMBER CABS LTD.		Carrier Condition:	ACTIVE
Copy to Clipboard	248-2633 VIKING WAY		Profile Status:	
	RICHMOND BC V6V 3B6		Safety Rating:	SAT-UNAUDITED
Organization Tuest	Company		Audit Status:	UNAUDITED
Organization Type:	•		Certification #: Certification	
	CERTIFICATE OF INCOR	RPORATION	Certification Type:	
Document Id:	0371481		FR FILING:	
			Prorate Acct:	NONE
Financial Responsibility				
No F/R # exists for this dient.				
Add PT Licence Number to	List			
PT Lice	ence Number:	Add		
PT Licence Number List		0.000.00		
PT Lic Num	71145M LEIG	lele		
PTM-MAIN version 01_00_02			s.15	, 2015-Jan-23 13:03:26

# NSC NSC NSC



Ministry of Transportation

Commercial Vehicle Safety and Enforcement Branch National Safety Code

PO Box 9250 Stn Prov Govt Victoria BC V8W 9J2 Revenue

018072

# SAFETY CERTIFICATE

200-353-437

This Safety Certificate, issued pursuant to the Motor Vehicle Transport Act, 1987 (Canada) and the Motor Vehicle Act (RSBC 1996 c.318), is granted to

# KIMBER CABS LTD.

This certificate is issued on the 8th day of February, 2007. It is valid as long as the named holder operates all vehicles governed by this certificate according to requirements set by the Motor Vehicle Transport Act 1987 (Canada) and the Motor Vehicle Act (RSBC 1996 c.318), or until it is cancelled by the Director.

RECEIVED

JAN 2 3 2015

PASSENGER TRANSPORTATION BRANCH

Director, Commercial Vehicle Safety and Enforcement Ministry of Transportation

Director, Motor Vehicle Transport Act, 1987 (Canada)

# Coleman, Tammy TRAN:EX

From:

Passenger Transportation Br, TRAN:EX

Sent: To:

Tuesday, January 27, 2015 3:45 PM
TRAN ALL Passenger Transportation Registration Officers

Subject:

FW: Kimber Cabs Ltd. ("Kimber Cabs") - Taxi Application No. AV19/15

Attachments:

13169221\_1\_Register of Directors .PDF; ATT00002.txt

Attention: Tammy

For you,

Thank you.

# Louise Ewan

Passenger Transportation Inspector Passenger Transportation Branch Ministry of Transportation and Infrastructure Suite 313 - 1500 Woolridge Street

Coquitlam, BC V3K 0B8

Direct Line: 604-527-2186 Fax: 604-527-2205

Main Telephone: 604-527-2198

e-mail: <a href="mailto:passengertransportationbr@gov.bc.ca">passengertransportationbr@gov.bc.ca</a>
BC residents can call toll free through Enquiry BC

Victoria: 250-387-6121

Elsewhere in BC: 1-800-663-7867

This message, including any attachments, is confidential and may contain privileged information intended to be relied upon by the sender and/or the person(s) named above. If you are not the intended recipient or have received this message in error, immediately notify the sender by reply email, permanently delete the original transmission from the sender, including any attachments, without making a copy and confirm these actions in your reply email.

From: Jordan Regehr [mailto:fregehr@millerthomson.com]

Sent: Tuesday, January 27, 2015 2:47 PM To: Passenger Transportation Br, TRAN:EX

Cc: Brendan Burns

Subject: Kimber Cabs Ltd. ("Kimber Cabs") - Taxi Application No. AV19/15

Tammy,

I am an articled student at Miller Thomson assisting Brendan Burns with Kimber Cabs' application for additional taxis (App. No. AV 19/15)

In your letter sent to us on January 27, 2015 you note that Gurmukh<sup>s.22</sup> Badyal and Harnesh <sup>s.22</sup> Trehan are listed as officers of Kimber Cabs and that they therefore must both complete PDV forms 5 and 6. I attach a true and accurate copy of Kimber Cabs' Register of Directors and Officers. As you will see on page 4, both of these individuals ceased being officers of the company on November 29, 2014. As you may be aware, Kimber Cabs' record of officers can only be updated with the BC Registry once per year, at the time of the filing of Kimber Cabs' annual report which, for Kimber

Cabs, is August 24th. Accordingly, the record of officers maintained at the BC Registry will not be up to date until the next Annual Report is filed in August of 2015.

Please let me know if you require further information regarding these former officers of Kimber Cabs.

Thank you,

Jordan H. Regehr
Articled Student
Miller Thomson LLP
Robson Court, 1000-840 Howe Street
Vancouver, British Columbia V6Z 2M1

Direct Line: 604.628.2865

Cell; s.22

Fax: 604.643.1200

Email: iregehr@millerthomson.com

www millerthomson com



Please consider the environment before printing this small. / Devez-vous vraiment imprimer ce courriel? Pensons à l'environnement.

Page 077 to/à Page 079

Withheld pursuant to/removed as

# Passenger Transportation Board Decision

# UNIFORM PDV RATES & RULES - Tariff Docket Checklist

Name:	KIMBER !	PABS LT	٠٥٠	_ PT Licenc	e: <u>70458</u>	
Date 1	Form Com	pleted:	March 2	t,2014	_ Initials:	AN
SECTI	ON 1 - TAX	I RATES	& RULES			
the Pa	ssenger Trai	rsportatio	on Board's (E		nt are in accordant and posted TCI tm).	
				id area – see s may have i	attached listing zone rates.	. Check
Par	ticipants: <u>ht</u>	tp://www	w.th.gov.bc.c	a/ptb/taxi-ra	ates.htm	
	_ Victoria a	nd Area		Nana	ilmo	
_X	Vancouve	r and Are	ea	Penti	cton	
	_ Fraser Va	lley		Princ	e George	
	_ Kelowna		•	Port	Alberni	
ж -	Rules for T	axi Rate	s: Standard	l Taxi Rules	(apply to all taxis	in BC)
						·
		_			rm Rates Participo	ints only)
Sur	opiemental F	Rules for (	Charging Ta	kicab Rates:		
_	_ Prince Ge	orge				
<u>SECTI</u>	ON 2 - LIM	OUSINE	Minimum 8	Maximum)	RATES & RULES	<u>:</u>
Refere	nce: <u>http://</u>	www.th.g	ov.bc.ca/ptl	/limousine-r	ates.htm	
	Rates and Regional			s in the Lowe	r Mainland and C	Capital
Regist	ration Offic	er: Chec	k-off section	(s) per Board	decision and/or p	policy.
Licens	sing Team:	Place this	document i	n the licensee	e's tariff docket.	
****AI	LL STAFF:	Verify is	nformation	& Updates	on Board's Web	site***
Revise	ed: June 18	3, <b>20</b> 13 (1	Revised for	this group o	nly on March 27	, 2014)

W:\PASSTRAM\SUPERVISORS\Te3Q\Uniform PDV Rates & Rules\_tariff docket checklist\_revised 1&Jun13 docx



202-940 BLANSHARD STREET - PO BOX 9850 STN PROV GOVT - VICTORIA BC V8W 9T5

# Passenger Transportation Board Weekly Bulletin

March 26, 2014

The <u>Weekly Bulletin</u> is published online by the Passenger Transportation Board. This publication gives notice of

- Applications, decisions, hearings and other matters relating to applications for special authorization to operate taxis, limousines, other passenger directed vehicles, and inter-city buses.
- Board decisions on appeals of administrative penalties imposed by the Registrar of Passenger Transportation
- Various policy and information updates for the commercial passenger transportation industry



1. Industry Updates & Advisories

None

2. Applications Received

None

# 3. Application Decisions

Click the <u>application number</u> to see the published decision:

Application	Applicant	Application Highlights	Decision
244-13	Sidney Taxi Ltd. Sidney BC	Special Authorization: Passenger Directed Vehicles	Approved as set out in the Decision
		New taxi service in Sidney, North Saanich and Central Saanich area with 6 conventional taxis.	
05-14	SILVA, Carlos Augusto	New Special Authorization	Approved as set out in the Decision
	Vancouver BC	New ESL student transportation service in Vancouver area with 1 vehicle	

Taxis licensed by the Vancouver International Airport (YVR) Authority to provide service at YVR applied to replace metered rates with zone rates for service originating from YVR and terminating in Richmond and Vancouver.

A single decision has been issued. The zone rates are approved as set out in the decision.

Company	Application #
Surdell Kennedy Taxí Ltd.	T211-13
Black Top Cabs Ltd.	T212-13
Newton Whalley Hi Way Taxi Ltd	T213-13
Kimber Cabs Ltd.	T214-13
North Shore Taxi (1966) Ltd.	T215-13
Yellow Cab Company Ltd.	T216-13
Richmond Cabs Ltd.	T217-13
Coquitlam Taxi Ltd.	T218-13
Sunshine Cabs Ltd.	T219-13

White Rock South Surrey Taxi Ltd.	T220-13
MacLure's Cabs (1984) Ltd.	T221-13
Vancouver Taxi Ltd.	T222-13
Delta Sunshine Taxi (1972) Ltd.	T223-13
Tsawwassen Taxi Ltd.	T224-13
Coral Cabs Ltd.	T226-13
Bonny's Taxi Ltd.	T227-13
Queen City Taxi Ltd.	T228-13
Royal City Taxi Ltd.	T229-13
Guildford Cab (1993) Ltd.	T230-13

# 4. Hearing Notices

# None

# 5. Other Matters

Application	Applicant	<b>Application Highlights</b>	Decision
06-14	Kerry DeLong Holdings Inc.	New Special Authorization	The Board determined that section 5(1)(0) of
	Penticton BC	New passenger directed vehicle service in Penticton	the Passenger Transportation
	dba Eckhardt Senior Service	area with 1 vehicle	Regulation applies to this service which is primarily a companior service, with transportation a secondary service. Therefore, the service is exempt from licensing.

Page 1 of 3

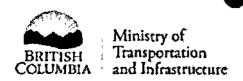


Printed: Friday, January 23, 2015 - 02 45 45 pm

# Passenger Transportation Branch

# **Incident Detail**

File Number Requestor Location Subject	s.22 RICHMOND	Request Type Assigned Inspector Received via tion, non arrival of taxi, cancelling s	311 <sup>.</sup> M Email	l Taxi Co argaret I	ompiaint Lovell	Received Date Assigned Date Completion Date	Aug 27, 2014 Sep 9, 2014 Nov 3, 2014
Requestor	•		License	<del>20</del>	-		
s.22			PT Nun	ber	70458		
!			License	э Туре	Special		
Phone S.22		Fax	KIMBER 248-263	R CABS 13 VIKIN			
Cell							
; Email							
Vehicle				604-27			
Reg/VIN S.2	2	Jurisdiction BC	Fax Email		07-9232 @kimbercabs.com		
Plate#		Variable (total)	Linan	ייייייטים	@KillibelCabs Colli		
Owner Kill	IBER CABS LTD. 3-2633 VIKING WAY		Driver				
-	HMOND BC V6V 3B6		License	a Num: S	s.22	Class: S.2	2
:			Driver 1			Explry Date:	
j			Birthda	ite:		Jurisdiction BC	
i							•
Comments:		<del></del>		···			
The following	complaint was filed through	Consumer Protection BC on Augus	st 27, 201	📝, and r	eceived at the Bran	ch on September 5, 2	014
	s in residential care at \$.22 s set up via \$.22 with Hand	Hospital) We arra	inged for e arrange	my hust ed via ca	band to come for a	visit on August 26th.	The trip to
		to book a return trip and was told th by the dispatcher to Kimber Cabs					for cruise
was told by the approximately cab had arrive to pick up pas- called to tell m	e dispatcher that it was not it 8.30 am. The dispatcher a d. I called Kimber and was sengers with luggage. I had	ed Kimber Cabs to book a handical necessary to pre-book a day aftead I Kimber confirmed my booking ver told that the trip I had book was rejusted in the distribution from the distribution in the distribution in the distribution and the dispatcher it was impersifinally arrived at 6:45.	and to c bally and ected by spatcher	all back   said a c the drive earlier (f	on the morning of the cab would be at my er, as they like to go nat morning that this	he 26th, which I did at residence at 6 00 pm to the Airport at that	At 6.10 no time of day
END OF COM	PALINT	_					
September 9,	2014 - an Acknowledgemer	it letter was directed to \$.22	(mgf)				
September 9,	2014 - the following email w	ras directed to Kimber Cabs Ltd.:					
Helio Paramjit	Singh						
START OF CO	OMPLAINT,						
The following	complaint was filed with the	Passenger Transportation branch					
		dospital. We arranged for my husb trip was to be arranged via cab	and to co	ome for a	a visit on August 25	th The trip to Richmo	and was set
Last Updated	By s.15					Last Updated Date.	Nov 3, 2014



## Passenger Transportation Branch

# Incident Detail

File Number 2014-00087

Request Type

Record Taxi Complaint

**Received Date** Aug 27, 2014

s 22 Requestor

Assigned Inspector

311: Margaret Lovell

Sep 9, 2014 Assigned Date

Location

RICHMOND

Received via

Email

Completion Date Nov 3, 2014

Subject

Changing taxi pick-up location, non arrival of taxi, cancelling service

On August 25th, I called Richmond Cabs to book a return trip and was told they have limited handicap cabs and those take preference for cruise ship passengers. I was therefore referred by the dispatcher to Kimber Cabs in Richmond, as their fleet is handicap cabs

August 25th at approximately 8:30 am, I called Kimber Cabs to book a handicap taxi for August 26th at 6:00 pm for my husband to return to . . . I was told by the dispatcher that it was not necessary to pre-book a day ahead and to call back on the morning of the 26th, which I did at approximately 8 30 am. The dispatcher at Kimber confirmed my booking verbally and said a cab would be at my residence at 6 00 pm. At 6 10 no cab had arrived. I called Kimber and was told that the trip I had book was rejected by the driver, as they like to go to the Airport at that time of day to pick up passengers with luggage. I had received no indication from the dispatcher earlier that morning that this was a possibility nor had anyone called to tell me my trip had been rejected. I told the dispatcher it was imperative I have a cab s.22 ..., thus the 6 pm pickup time. A cab finally arrived at 6.45

END OF COMPLAINT ----

Please review the above complaint and advise, in writing, how you intend to amend your company's business practices with respect to how reservations are handled by dispatcher(s). Please tell us why the reservation was not accommodated in the first place - and why the customer had to emphasize the urgency of the request for transportation services before a cab was dispatched

May I have your response on or before Friday, September 12, 2014.

Regards.

Due to the fact that Richmond Cabs Ltd , was first contacted by the complainant and was advised by the dispatcher to contact Kimber Cabs Ltd , the Registrar of PTB had a question with respect to why Richmond Cabs refused in the first place. The Investigating Inspector was directed to obtain a rationale from Richmond Cabs on their actions (mgl)

September 11, 2014 - the following response was received from the General Manager of Kimber Cabs

\*Firstly, please accept my apology for the complaint and any inconvenience caused and faced by you and the customer. I feel very sorry on behalf of myself and "Kimber Cabs".

I can fully understand how frustrated it must have been for the customer kept on waiting the can when the driver rejected the trip. We aim to provide reliable service that our passengers can have confidence in. Making our service fully accessible to all passengers is one of our key aims. We expect the very highest standard of service from all our dispatch staff and drivers especially to the wheelchair trip. This is true of especially of our drivers, as they are in many ways the face of our organization. All the drivers receive through training to enable them to operate their vehicles effectively. Customer service is central point to this training and including in this, how to respond to the different access to needs of the passengers. Such as those with mobility or persons with special needs, we expect drivers to remain polite and professional in their role all the times.

Drivers' behaviour of not accepting this trip and the dispatcher not pre-booked this trip is sure unacceptable. Concerning to this incidence I have identified the driver and we will take appropriate action against this driver.

We called the meeting of all the share-holdes to inform this incident and advised them to inform their drivers as well if first cab cannot give service to the trip the second driver must have to serve the trip without any excuse. Failure to do so will be called to a \*Board meeting" for explanations and resulting to punishment

Our dispatch system is handled by Allouette Taxi in Maple Ridge. We do accept the pre-booking of the future trips no matter the trip is urgent or not urgent. The pre-booking of trips help a lot and easy to service the trip on time. We have given the instructions to the manager of Alouette Taxi regarding the pre-book of a trip should not be based on the urgency. Dispatchers should follow the customer request and keep on monitoring the waiting trip. It has also been informed to dispatchers to put an alert message for the pre-book before the system dispatch the trip

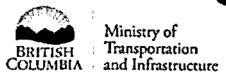
Thank you taking time to contact me and I assure you that this will not happen in future." (SIC)

September 12, 2014, contact was made with Paramiit Singh, General Manager for Kimber Cabs with a view of ascertaining from him who the driver was that initially refused the trip. He confirmed that the driver was \$.22

Last Updated By, s.15

Last Updated Date:

Nov 3, 2014



## Passenger Transportation Branch

# **Incident Detail**

File Number 2014-00087

Request Type

Record Taxi Complaint 311: Margaret Lovell

Received Date Aug 27, 2014

Requestor \$.22

2 Assigned inspector

Assigned Date

Sep 9, 2014

Location

RICHMOND Received via

Email

Completion Date Nov 3, 2014

Subject

Changing taxi pick-up location, non arrival of taxi, cancelling service

s.22

(mgl)

September 12, 2014 - Shashi Engineer, General Manager for Richmond Cabs responded as follows:

"I need information about this issue so I can track the call in coming in dispatch office for quality purpose. I can ask my IT person to look in to before I can response. I have to investigate thoroughly. I will get back to you as soon as my IT person get the information if the trip was refuse and why, and what my dispatch person said to customer.

My IT person needs the date & time of the call and or what number he or she call from. This will help to track down the call "

September 12, 2014 - Shashi was advised that the call was placed on August 25, 2014, before 8,30 am.

Same date a telephone message was left for \$.22 to call and confirm the date and time (mgl)

September 17, 2014 - Shashi Engineer, Manager for Richmond Cabs, investigated and provided the investigating Inspector with a voice recording of the telephone conversation between the complainant and their dispatch supervisor Mike. The telephone voice recording, when played back, provided the following information:

The caller wanted to know if she has to pre-book prior or on the same day of the required transportation service. She was advised that she can pre-book on the same day or prior. The dispatcher said he will be straight with her in that it is cruise ship season. The dispatcher asked her when she required transportation service but she was unable to confirm the exact time. He indicated that wheelchair vehicles are busy between 10 30 and 1 00 and most customers want to have a van because of so much baggage. The caller asked if there are no wheelchair vans available. The dispatcher said "Oh no, there are at least three companies in Richmond. There are lots of wheelchair vans in the city that can provide wheelchair accessible service. He thought Richmond has six wheelchair vans, Kimber 20 and was not sure if Garden City had any wheelchair vans or just ordinary taxis. The dispatcher also indicated to the caller that she should not have a problem getting a wheelchair taxi. If not Richmond, then Kimber cabs. The voice recording ended at that point (mgi)

### Conclusion:

The complaint filed was in two-parts. The complainant made reference to Richmond Cabs, as well as Kimber Cabs,

The complainant inferred that the dispatcher for Richmond Cabs indicated that they had limited wheelchair vehicles because it was cruise ship season. From listening to the voice recording provided by Richmond Cabs that was not necessarily the case. What the dispatcher said to the caller is that she was not required to pre-book the day before. He pointed out to her that because it is cruise ship season that availability is reduced between 12.30 and 1.00 as most customers like the vans because of so many luggages. The dispatcher suggested to the complainant that she may wish to book with Kimber Cabs because they had 20 wheelchair accessible vans, also that Garden City may also have some accessible cabs although he was not sure. During the voice recording it was clear that the dispatcher did not refuse the complainant wheelchair accessible service because she could not confirm when the service was required, but rather provided her with options in case of excessive wait times. No wrong doing was found based on the voice recording of the conversation between the complainant and the dispatcher

With respect to Kimber Cabs, the complaint was investigated by Paramijt Singh, Manager, who advised that the initial trip was rejected by the driver. The manager indicated that driver's behaviour of not accepting this trip and the dispatcher not pre-booking this trip is sure unacceptable. The driver has been identified and appropriate action will be taken by the manager. The Manager has since provided a copy of the suspension letter that was issued to the driver. He was suspended for two days.

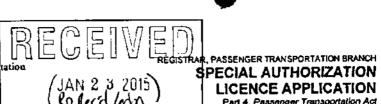
This punitive actions taken by the licensee was brought forward and the Registrar felt that no further action is required, as the company has done due diligence.

Accordingly, the investigation is deemed completed and the file log closed accordingly (mgl)

# Section 2 FORMS



BRITISH Ministry of Transportation COLUMBIA and Infrastructure



Part 4, Passenger Transportation Act

PASSENGER TRANSPORTATION BRANCH Office Use Only PT Application#

About this form: Do not use this instances other application forms:	form if you are applying for a licence transfer, ac are available on the Registrar's website or by req	post at the Passenger Transportation Branch.
1. Legal Name of Applicant	(check one of the boxes and write the FULL le	egal name(s) on the line(s) below)
Individual / Sole Proprie	Partnership (name each partner)	Legal Entity (i.e. Corporation, LLC, Society, City)
Legal Name(s): Kiw	nber Cabs Ltd. ~	/
2. Identification and Contac	t Information	
All trade names (i.e. "doing bu	usiness as"): Kimber caba	Taxi
Safety Certificate Number:	200-353-437	Home Junsdiction:
Business Mailing Address:		Way /
	Richmond BC	Postal/Zip Code. VGV 3156
Physical Location of Records		21000 - 340 Howe Street
(if different).	Vancovurr, BC	Postal/Zip Code: V6-E-2-MI
(4) (4) 2 101	S.22	/ 6/1 / 10 AC
Phone: 604 643 1216	Cell S.22	Website: Millerthomson.com
	miller thomson.com	Websile: 1/11/00 41/01/05/07/Ca-1
	operate as an Inter-City Bus (ICB)	
☐ New ICB: I am requesting ☐ Amendment of ICB Licer	the following number of identifiers (vehicle nce: My Passenger Transportation Licence	plates and decals) Reference Number is
4. Special authorization to	operate as a Passenger Directed Vehicle	(PDV)
☐ Amendment of PDV Lice  Nation of Motor Vehicle	g the following number of identifiers (vehicle ince: My Passenger Transportation Licence les (PDV): i am applying to add Identition Licence Reference Number is D	Reference Number is httliers (vehicle plates and decals) to my fleet, and
5. Application Fee (\$200) (c		
Cheque (attached)		☐ Credit Card ☐ Other:
	EDIT CARD INFORMATION. Read the credit card pays	nent instructions included in this package
6. Declaration(s)		
are true and correct; and	I (we) understand that they are subject	ed to and submitted with this licence application form at to verification and that any false or misleading lication and/or licence. I (we) also confirm my (our) tion Act.
This form must be signed corporation or a person with	th delegated signing authority as filed wi	III partners in the partnership, a principal of the ith the Passenger Transportation Branch.
Full Name:	eter Stamm winty	
Signature.	1 CFUE AND CFUE AND	od Date 5, A / 2015
Full Name:	\\\\ \&\\\\ \\\ \\ \\ \\ \\\ \\ \\ \\\\ \\	Title:
Signature:		Date.
Passenger Transportation Branc	ch Phone: 604-527-2198	BC residents can call foll free through Enquiry BC

Suite 313 - 1500 Woolridge Street Coquitiam, BC V3K 088

604-527-2205 Fax:

Victoria 250-387-6121 Elsewhere in BC: 1-800-663-7867

PTR 5010 (Special Authorization Licence Application Package) April 2014

Page 10 of 11

# PDV Vehicle Proposal PT Board Form 1

About this Form: Submit this form when you are applying:

- ✓ for a <u>new PT licence</u> to operate Passenger Directed Vehicles (PDVs)
- ✓ to add vehicles to your PDV fleet
- ✓ to change vehicle type or seating capacity in your terms and conditions of licence

You should not buy, lease or rent vehicles before the Passenger Transportation Board makes a decision on your application.

Part A: Proposed Vehicles	
What types of vehicles are you applying for?	How many vehicles are you applying for?
Category 1: Taxis	·
Sedan or Minivan Taxi (seating capacity between 2 and 7 passengers plus driver)	2
Wheelchair Accessible Taxl (seating capacity between 2 and 7 passengers plus driver)	2
Large Taxi (seating capacity between 8 and 11 passengers plus driver)	
Category 2: Limousines	·
Sedan Limousine (seating capacity between 3 and 5 passengers plus driver)	
Antique Sedan Limousine (seating capacity between 3 and 5 passengers plus driver) These vehicles are at least 30 years old	
Mid-Size Limousine (seating capacity 6 or 7 passengers plus driver)	
Limousine Van (seating capacity between 6 and 11 passengers plus driver)	_
Stretch Limousine (seating capacity between 8 and 11 passengers plus driver)	
Stretch SUV (seating capacity between 8 and 11 passengers plus driver)	
Category 3: Other Passenger Directed Vehicles ("PDV")	
Motorcycle (seating capacity of up to 2 passengers plus driver)	
Small PDV (seating capacity between 2 and 5 passengers plus driver)	
Large PDV (seating capacity between 6 and 11 passengers plus driver)	<u> </u>
Part B: PDV Fleet Information	
Total vehicles proposed in this application:	4
Current maximum fleet size previously approved by the Board (if applicable):	18
Total maximum fleet size you propose for your PT licence (if approved):	22
Part C: Vehicle Details	
(a) Have any vehicles been stretched, modified or rebuilt (salvaged)?	
(b) Will any vehicles operate only on specific days and times (e.g. peak period ta provide details of days any times)	xis)? 🗓 Mo 🗆 Yes (if ye
(c) Other information you would like the Board to know about your vehicles	
See Proposal	March 201
PT Board Form 1 PDV Vehicle Proposal	March 2014

PDV Forms Package

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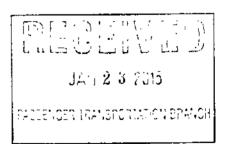
PASSENGER TRANSPORTATION BRANCH

# Section 3 APPLICATI SUPPLIED

# KIMBER CABS LTD.

# SPECIAL AUTHORIZATION LICENCE APPLICATION FOR ADDITIONAL VEHICLES (PDV)

January 16, 2015



Miller Thomson LLP millerthomson.com



VANCOUVER CALGARY EDMONTON LONDON KITCHENER-WATERLOO GUELPH TORONTO MARKHAM MONTRÉAL

Page 092 to/à Page 095

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s.21

# **Cash Flow Projections**

Attached as Schedule F is Kimber's monthly cash flow projection for the 36 month period after its application for four additional taxicabs is approved by the PTD (the "Cash Flow Projections"), showing the cash flow that will be generated by the four new taxicabs.

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# **Financial Statements**

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Attached with the Proposal as Schedule E are copies of Kimber's unaudited financial statements for 2012 and 2013, which show Kimber's balance sheet and Kimber's statement of income and expenses for Kimber's 2012 and 2013 fiscal years.

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# V. PUBLIC NEED FOR SERVICE

In this part of the Proposal Kimber sets out the indicators which establish a public need for increasing Kimber's maximum fleet size from 18 taxicabs to 22 taxicabs.

# (a) Operational Statistics

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The statistical information compiled by Kimber during this time period evidences important trends and pressures in Kimber's business volume, fleet usage and passenger wait times.

# Trip Volume Report

Attached with the Proposal as Schedule G is a copy of Kimber's Trip Volume Report, which shows the total number of dispatched and flagged trips that Kimber has completed since August 2013. The trip volume statistics show that Kimber's trip volumes have steadily increased since August of 2013. This data supports the application for additional taxicabs, generally, because an increase in Kimber's fleet size will assist Kimber in meeting a growing demand for taxi cab services. \$21

s.21

Additionally, the data in Schedule H with respect to trip types describes the originating jurisdiction of the various trips Kimber completed in 2013 and 2014. This data shows that the percentage of Kimber's trips originating from the Vancouver International Airport is decreasing, from 87.13% in 2013 to 79.41% in 2014, and that the percentage of trips originating from the City of Richmond is increasing, from 12.87% in 2013 to 20.59% in 2014. This data supports the application for additional taxicabs with originating areas in the City of Richmond because the public need for Kimber's taxicabs seems to be increasing within the City of Richmond as opposed to the Vancouver International Airport.

# Vehicles-on-Shift

Attached with the Proposal as Schedule I is a copy of Kimber's Vehicles-on-Shift Report, which shows the number of vehicles Kimber has on shift each month from August 2013 to November 2014, as well as the percentage of Kimber's fleet on shift for the same time period.



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# Waiting Time

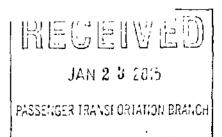
Attached as Schedule J is a copy of Kimber's Wait Times Report, which evidences the average wait times for 2013 and 2014 for dispatch trips, as well as the average increase in wait times from 2013 to 2014 for dispatch trips. The data shows that the average wait time in 2014 was 24.9 minutes and that the average wait time has increased by approximately 8% since 2013. The addition of four taxicabs to Kimber's fleet will provide Kimber with additional resources which will allow it to quickly and efficiently respond to requests for taxi services originating from within the City of Richmond and to meet Kimber's performance targets (as discussed below).

# (b) Performance Targets

To improve responsiveness to the transportation needs of its clients, in August of 2013, Kimber set a performance target to reduce wait times to 15 minutes for every dispatch trip received. Kimber set this target with reference to industry standards for acceptable wait times. The addition of four taxi cabs to Kimber's fleet will assist Kimber in reaching its performance target by providing Kimber with the resources necessary to quickly and efficiently respond to calls requesting taxi services originating within the City of Richmond.

## (c) Letters of Support

Attached with the Proposal as Schedule K are letters of support from Tourism Richmond, the Days Inn (Vancouver Airport) and the Hampton Inn (the "Letter of Support"). s.21



s 21

# (d) Petitions

Attached to the Proposal as Schedule L are 45 petitions signed by local business owners and members of the public who regularly use taxi services in the City of Richmond. s21

# (f) Competition

There are currently four taxi cab companies with originating areas exclusively in Richmond. Richmond Cabs Ltd. is the largest company in terms of fleet size. Richmond Cabs Ltd. has 64 taxicabs in its fleet, six of which are wheelchair accessible. Coral Cabs Ltd. has nineteen taxi cabs, none of which are wheelchair accessible. Garden City Cabs has a fleet size of 32, twelve of which are wheelchair accessible. Kimber has the smallest fleet size of 18 taxicabs, all of which are wheelchair accessible.

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# (g) Population Statistics

Richmond is one of the largest and fastest growing cities in British Columbia. According to population growth estimates, between 2006 and 2014, population growth city-wide has

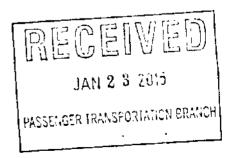
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averaged 3,106 people per year, or about 1.7% per year.<sup>4</sup> Additionally, each year the City of Richmond issues new construction permits for various development projects within the City of Richmond. Presumably, the relatively stable increase in population and new development projects will attract additional residents and visitors to Richmond, some of which will likely require taxi services. The addition of four taxicabs will help Kimber meet the potential increased demand for the years to come.

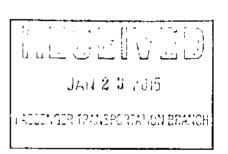
<sup>&</sup>lt;sup>4</sup> Obtained from the City of Richmond webpage on December 19, 2014: http://www.richmond.ca/discover/about/demographics.htm



# SCHEDULE "E"

# **Unaudited Financial Statements**

See attached.



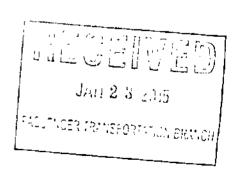
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**SCHEDULE "F"** 

**Cash Flow Projections** 

See attached.



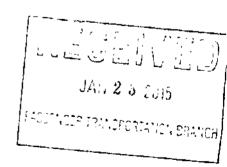
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SCHEDULE "G"

**Trip Volume Report** 

See attached.



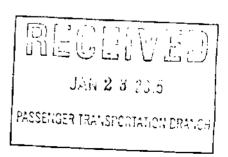
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SCHEDULE "H"

**Monthly Trip Type** 

See attached.



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SCHEDULE "I"

Vehicles-on-Shift Report

See attached.

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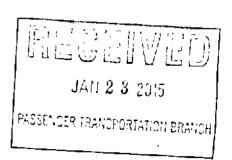
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SCHEDULE "J"

**Wait Times Report** 

See attached.



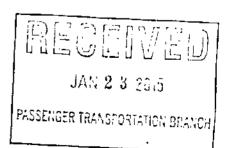
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**SCHEDULE "K"** 

**Letters of Support** 

See attached.





205 South Tower 5811 Cooney Road Richmond, BC V6X 3M1

T 604 821.5474 F 604 821.5475

October 23, 2014

Harnesh Trehan, Vice President Paramjit Singh, Manager Kimber Cabs Ltd. 248-2633 Viking Way Richmond, BC V6V 3B6

#### Passenger Transport Board Letter of Support

Kimber Cabs Ltd. joined Tourism Richmond as a member in November, 2009 and continues to be a member in good standing. Their small but important fleet is recognized in Richmond and at Vancouver Airport (YVR) as an important and reliable form of transportation.

We recognize that taxi drivers and their vehicles are the frontline of our tourism industry. Taxis are a reflection of world-class tourism destinations and very much part of the visitor experience.

Richmond is growing rapidly with the development of high rise buildings, hotels, a world class shopping centre and new conference spaces, and we must ensure that our taxis continue to meet the demand while continuing to offer exceptional and timely customer service.

We recognize the importance of accessibility for our visitors' with disabilities. We are working with our members and partners to achieve full accessibility and specially equipped taxis are a crucial part in achieving this objective.

Tourism Richmond fully supports Kimber Cabs Ltd.'s request for additional taxi licenses of both sedan taxis and wheelchair accessible vans.

Sincerely,

Tracy Lakeman

CEO

Ed Gavsie

Director of Visitor & Partner

Services

TL,EG/rm

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Actification of the Control of the C



Date: October 31, 2014

Dear Passenger Transport Board

We, The Days Inn Vancouver Airport, are currently using Kimber Cabs service for a few years now. With growing needs for Taxi services and the prompt service provided by the company, we were hoping that they would have more Vans and accessible taxi's added to your fleet for families with 4+ people and for the ones heading to cruise terminals downtown. The wait time from initiating a call to dispatch to the time the cabs actually arrives is approximately 20-30 minutes.

We appreciate your attention to this matter which in turns helps us provide better customer service to our hotel guests.

Should you have any questions(s) please do not hesitate to call me at 604-207-8000 ext. 3000 or by email: daysinnyvrgm@shaw.ca

Sincerely,

Mandeep Sidhu General Manager

> 2840 Sexsmith Road • Richmond • BC • V6X 2H3 T: (604) 207-8000 • F: (604) 207-8854 1-800-653-3595 • daysinnvancbc@shaw.ca

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PASSENGER TRANSPORTATION BRANCH



To Passenger Transport Board,

November 7, 2014

Hampton Inn strongly supports the application of Kimber Cabs Ltd. We are experiencing 20-30 minutes wait time and sometime longer for our guests. We urgently require some accessible and sedan taxis to serve the community of Richmond, as well as to provide these services at our hotel. Wait time for the wheelchair accessible vans is very long and this causes significant hardship for persons with disabilities, aging and people with special needs. Sometimes, we require sedan taxis for our older customers who cannot step up into the van taxis because the taxis are built a little higher from the ground and Kimber Cabs have no sedan taxis but are in need of some.

We would like to thank you for your favorable decision to the Kimber Cabs in their request to add more accessible and sedan taxis to their fleet.

Yours truly,

Georgeta Donici General Manager DECEIVED

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Hampton Inn

8811 Bridgeport Road, Richmond, BC V6X 1R9

Phone: 604.232.5505 Fax: 604.232.5508

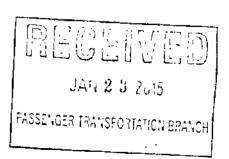
Reservations: 1.800.Hampton

www.hamptoninn.com

SCHEDULE "L"

**Petitions** 

See attached.



Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHELLCHAIR</u> on part or our Fleet.

The request information must be printed and legibly

SUPPORT INFORMA s 22 Name of Supporter:_		Title (if ap	plicable):
s.22			
Address:	. 22	- 00	<del></del>
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TAXI SERVICE REQ	UIRED ( SEDAN / WH	EELCHAIR)	
For what area(s) do you	require service?:	RICHMOND	
	ORTING APPLICANT of why you support this App		er service, etc)
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Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHELLCHAIR</u> on part or our Fleet.

The request information must be printed and legibly

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#### **CERTIFICATE OF SUPPORT - TAXI APPLICANT**

Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHELLCHAIR</u> on part or our Fleet.

The request information must be printed and legibly

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For what area(s) do you re	quire service?:	Richmond.
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Signature		Date: Dividid

Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHEELCHAIR</u> on part or our Fleet.

The request information must be printed and legibly

Attention: Kimber cabs, 248 - 2633 Viking Way, Richmond, BC V6V 3B6 Tel 604-238-8888 Fax. 604.207.9232, kimbercabsltd@yahoo.com, www.kimbercabs.com

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Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHEELCHAIR</u> on part or our Fleet.

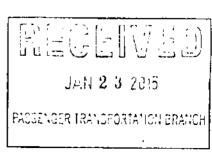
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Name of Supporter: DISTOUNT CAR AND TRUCK	หักโลเรTitle (if applicable):
Address: 8771 BRZPHEJURJ RM. RZLYMONON	
Telephone: 604. 770. 2277 Fax:	Email:
TAXI SERVICE REQUIRED ( SEDAN / WHEEL	CHAIR)
For what area(s) do you require service?: RUHMol	'U <sub>3</sub>
REASON FOR SUPPORTING APPLICANT	
Please provide a summary of why you support this Applicat	ion (i.e.; need for better service, etc)
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Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHEELCHAIR</u> on part or our Fleet.

The request information must be printed and legibly

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Signature:		Date:	23 1 Nav 2014



Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHEELCHAIR</u> on part or our Fleet.

The request information must be printed and legibly

Attention: Kimber cabs, 248 - 2633 Viking Way, Richmond, BC V6V 3B6 Tel 604-238-8888 Fax. 604.207.9232, kimbercabsltd@yahoo.com, www.kimbercabs.com

SUPPORT INFORMATI	ON	
Name of Supporter:		Title (if applicable):
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#### **CERTIFICATE OF SUPPORT - TAXI APPLICANT**

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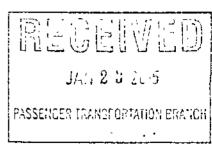
The request information must be printed and legibly

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Address:_				
Telephone s.22	Fax:	Email:		
TAXI SERVICE REQU	IRED ( SEDAN / WI	HEELCHAIR)		
For what area(s) do you re	equire service?:	Richmond		
REASON FOR SUPPO	RTING APPLICAN	<i>T</i>		
Please provide a summary of	why you support this A	pplication (i.e.; need for better service, etc)		
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Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHELLCHAIR</u> on part or our Fleet.

The request information must be printed and legibly

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Address:_s.22		
Telephone: s.22	_Fax:	Email:
TAXI SERVICE REQUII	RED ( SEDAN	/ WHEELCHAIR)
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•		his Application (i.e.; need for better service, etc)
I declare that the information subject to verification.	n provided on th	nis certificate is true and correct. I understand it may be
Signature:		Date: 1001 9,2014
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PASSENGER TRANSPORTATION BRANCH

# **CERTIFICATE OF SUPPORT - TAXI APPLICANT**

Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHELLCHAIR</u> on part or our Fleet.

The request information must be printed and legibly

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Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHELLCHAIR</u> on part or our Fleet.

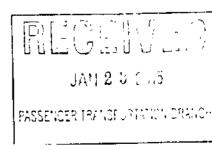
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Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHELLCHAIR</u> on part or our Fleet.

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The request information must be printed and legibly

Attention: Kimber cabs, 248 - 2633 Viking Way, Richmond, BC V6V 3B6 Tel 604-238-8888 Fax. 604.207.9232, kimbercabsltd@yahoo.com, www.kimbercabs.com

SUPPORT INFORMATI	ON	
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### **CERTIFICATE OF SUPPORT - TAXI APPLICANT**

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#### **CERTIFICATE OF SUPPORT - TAXI APPLICANT**

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Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHELLCHAIR</u> on part or our Fleet.

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Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHELLCHAIR</u> on part or our Fleet.

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Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHELLCHAIR</u> on part or our Fleet.

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Address: 43100 ALAR DRIVE
Telephone: 604. 279.992 Fax: 604. 279. 9842 July 10 lond mo
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Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHELLCHAIR</u> on part or our Fleet.

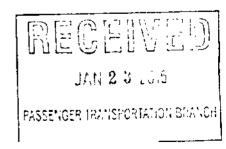
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Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN/WHELLCHAIR</u> on part or our Fleet.

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Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHELLCHAIR</u> on part or our Fleet.

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#### **CERTIFICATE OF SUPPORT - TAXI APPLICANT**

Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHELLCHAIR</u> on part or our Fleet.

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Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHELLCHAIR</u> on part or our Fleet.

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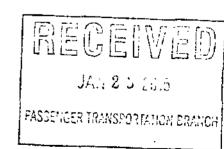
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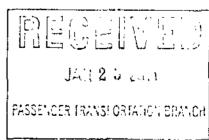
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The request information must be printed and legibly

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# **CERTIFICATE OF SUPPORT - TAXI APPLICANT**

Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHELLCHATR</u> on part or our Fleet.

The request information must be printed and legibly

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Telephone s.22	<b>Fax:</b> s.22	il:
TAXI SERVICE REQUIR	RED ( SEDAN / W	HEELCHAIR)
For what area(s) do you req	uire service?:	SEDAN/ wheel chix
REASON FOR SUPPOR	TING APPLICAN	τ
Please provide a summary of w	hy you support this A	pplication (i.e.; need for better service, etc)
peed to redu	ce Wantin	ng time and faster service
I declare that the information subject to verification.	n provided on this ce	ertificate is true and correct. I understand it may be
s.22		<b>5</b> . A3
Signature:		Date: <u> </u>
		BECEIVED
		JAN 2 5 21 5
		PASSELIGER TRANSPORTATION BRANCH

Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHELLCHAIR</u> on part or our Fleet.

The request information must be printed and legibly

SUPPORT INFORMATION s.22			
Name of Supporter:_		Title (if applicable):	
Address:_			_
Telephone: s.22	Fax:	Email:	
TAXI SERVICE REQUIRED	( SEDAN / WHEEL (	CHAIR)	
For what area(s) do you require	service?: RiC	hmore	
ma 1 4 6 1/ 5 0 5 0 1/ 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0			
REASON FOR SUPPORTING	G APPLICANT		
Please provide a summary of why ye	$\sim$ /	on (i.e.; need for better service, etc)	
better Servi	ce tor a	u customers.	
	<u> </u>		· <del></del>
I declare that the information pro subject to verification.	vided on this certificate	e is true and correct. I understand it may b	<u>—</u> Эе
s.22			. 1
Signature		Date: 100, 4/2	017
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		JAN 2 3 ;	
		PASSELIGER TRANSPORTA	HOMERANGH
		<u>L</u>	

Note: Certificates of Support are a crucial part of our Application to add SEDAN / WHEELCHAIR on part or
our Fleet.
The request information must be printed and legibly

Attention: Kimber cabs, 248 - 2633 Viking Way, Richmond, BC V6V 3B6 Tel 604-238-8888 Fax. 604.207.9232, kimbercabsltd@yahoo.com, www.kimbercabs.com

SUPPORT INFORMATI	ON	s.22
Name of Supporter:_		Title (if applicable
Address	s.22	
Telephone	Fax	<u>~~~</u>
TAXI SERVICE REQUI	RED ( SEDAN / WHE	ELCHAIR)
For what area(s) do you rec	quire service?:	RichmonD
· <u> </u>		ication (i.e.; need for better service, etc)  Ce for disabled,
I declare that the informatio subject to verification.	n provided on this certi	ficate is true and correct. I understand it may be
Signature:		Date: 101, 4/2014
	s.22	

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PASSENGER TRANSPORTATION BRANCH

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PASSENGER TRANSPORTATION BRANCA

# **CERTIFICATE OF SUPPORT - TAXI APPLICANT**

Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN/WHELLCHAIR</u> on part or our Fleet.

The request information must be printed and legibly

SUPPORT INFORMAT	ION			
Name of Supporter:		Tit	le (if applicabl	e):
Address:_				_
Telephone:	_Fax:	Email:_		
TAXI SERVICE REQUI	RED ( SEDAN / WH	IEELCHAIR)		
For what area(s) do you re	quire service?: Se	dan / wh	heel cheir	_
REASON FOR SUPPOR	RTING APPLICAN)	-		
Please provide a summary of	• • • • • • • • • • • • • • • • • • • •	•		•
we need to	> reduce 1	is ailing	time.	to provide
helter Seru	2ce	<del>_</del>		<u> </u>
		·		
I declare that the information subject to verification.	on provided on this cer	tificate is true and	d correct. I un	derstand it may be
Signature:			Date: <u>M&amp;</u>	192/2014
			R	EGEIVED

Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN/WHEELCHAIR</u> on part or our Fleet.

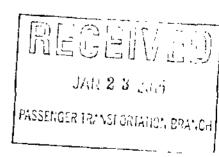
The request information must be printed and legibly

SUPPORT INFORMATION 1.22	ON	s.22
Name of Supporter:		Title (if applicable):_
Address:_		s.22
Telephone:	<b>Fax:</b> s.22	Email:_
TAXI SERVICE REQUIF	RED ( SEDAN / Wi	IEELCHAIR)
For what area(s) do you req	uire service?:	CHMOND.
Please provide a summary of v		oplication (i.e.; need for better service, etc)
I declare that the information subject to verification.	n provided on this cer	tificate is true and correct. I understand it may be
Signature		Date: /2/2/12/
		RECEIVED
		JAn 2 a 100
		PASSENGER TRANSPORTATION BRANCH

Note: Certificates of Support are a crucial part of our Application to add <u>SEDAN / WHELLCHAIR</u> on part or our Fleet.

The request information must be printed and legibly

SUPPORT INFORMATION s.22					
Name of Supporter:			-	Title (if a	applicable):
s.22 Address:					
s.22 Telephone		Fax:		Email:	
TAXI SERVICE REG	UIRED (	SEDAN / I	NHEELCH	IAIR)	
For what area(s) do you	ı require se	rvice?:(	1 comm	<u>~</u>	
<b>REASON FOR SUPP</b> Please provide a summary				(i.e.; need for b	etter service, etc)
-					Thermon
I declare that the inform subject to verification s.2		ided on this	certificate i	s true and corre	ect. I understand it may be
Signature:				Date:	To our love



Note: Certificates of Support are a crucial p	part of our Application to add SEDAN/WHELLCHAIR on part or our Plest.
The request in	formation must be printed and legibly
Attention: Kimber cabs, 248 - 2633 Fax. 604.207.9232, kim	Wiking Way, Richmond, BC V6V 3B6 Tel 604-238-8888 bereabsitd@yahoo.com, www.kimbercabs.com
SUPPORT INFORMATION	
Name of Supporter.	Title (if applicable):
Address:_	s.22 —
Telephone s.22 Fax:_	
TAXI SERVICE REQUIRED ( SED.	
For what area(s) do you require service?	7: (Kychmon-l
Please provide a summery of why you support	ort this Application (i.e.; need for better service, etc.,)
I declare that the information provided o subject to verification.	on this certificate is true and correct. I understand it may be
Signature:	Date: 29 OCT. 2014
	JAI, 23 )
	PASSETIGER TRANSFOLUCTION BRAIN

#### SCHEDULE "M"

Vancouver Airport Authority - Authorization Licence

See attached.

RECEIVED

JAN 2 3 . . . .

PASSENGER TRANSPORTATION BRANCH

(South Terminal)

#### VANCOUVER AIRPORT AUTHORITY **TAXICAB AUTHORIZATION LICENCE**

Vancouver International Airport P.O. Box 23750 APO, Richmond, BC, V7B 1Y7

DATED FOR REFERENCE JUNE 21, 2013 LICENCE NO.: YVR-GF-1907

NAME OF APPLICANT: KIMBER CABS LTD.

ADDRESS:

248 - 2633 VIKING WAY

RICHMOND, BC

**V6V 3B6** 

NUMBER OF DESIGNATED VEHICLES: 18

Telephone: 604 488 8888

Facsimile: 604 207 9232

The above-named applicant, applies to Vancouver Airport Authority ("VAA") for permission to use the vehicles described in Schedule B as taxicabs at Vancouver International Airport ("Airport").

The Authorization Holder is hereby granted the non-exclusive and non-transferable licence to provide the Permitted Services, using a Designated Vehicle registered with VAA as provided herein, during the Term at the Airport In accordance with the terms of this Licence and the Rules and Regulations of VAA, which Rules and Regulations are incorporated by reference herein. The issuance and continued validity of this Licence is subject to the Authorization Holder complying with the terms and conditions of this Licence, as attached hereto.

Term of Licence: The term of this Licence commences on the Effective Date and continues until the earlier of its termination in accordance with the provisions contained herein or December 31, 2017, provided however that if the Flat Fare System (as defined below) is introduced prior to termination or expiration of this License, its term shall be extended until the earlier of its termination or December 31, 2021. This Licence may be extended in the sole discretion of VAA, but in no case shall such extension be for a date after December 31, 2018 (or December 31, 2023, if the Flat Fare System is introduced).

VANCOUVER AIRPORT AUTHORITY

Name: TONY GUGLIOTTA

Title:

SENIOR VICE PRESIDENT, MARKETING

& BUSINESS DEVELOPMENT

Per:

Name: Title:

VICE PRESIDENT, FINANCE & CFO

Craig Richmond

President & Chief Executive Officer

I have authority to bind the Corporation.

The undersigned hereby agrees to be bound by and comply with all of the terms and conditions of this Licence and for the purposes of administering and ensuring compliance therewith consents to the VAA collecting and using the information described above.

Name of Authorization Holder (Taxi Company):

Authorized Signatory:

Date of Signature:

I have authority to bind the Corporation

JAH 2 3 .

PASSENCER TRANSPORTATION CRANCH

#### Municipal Notice | Taxi Applications PT Board Form 4

#### About this Form:

The form has 2 pages. It must be completed by:

- ✓ Licensees applying to operate taxis in a new municipality (see Part 1)
- ✓ Licensees applying to add more taxis to their fleet (see Part 1)
- ✓ New applicants applying to start a taxi service (see Part 2)

#### **Applicants must:**

- (a) send completed forms to each municipality where they are licensed or seek a licence to pick up passengers, and
- (b) include copies of completed forms in their application package.

**Note:** The Passenger Transportation Board sends applicants a copy of any negative comments it receives from a municipality. Applicants have an opportunity to comment.

#### **NOTICE**

To: Chief Administrative Officer

City of Richmond

January 16, 2015

Name of Municipality

Please be advised that the Licensee or New Applicant listed on page 2 of this Notice is applying to the Passenger Transportation Board to provide taxi service in your municipality.

A municipality may send comments about this application or taxi services in general to the Passenger Transportation Board by:

Fax:

(250) 953-3788

E-mail:

ptboard@gov.bc.ca

Mail:

PO Box 9850 STN PROV GOVT

Victoria British Columbia V8W 9T5

We recommend that municipalities comment within 30 days of receipt of this notice. This should ensure that comments are received on time.

After an applicant sends its municipal notices and submits its application, the Board publishes the application in the Board's "Weekly Bulletin." Bulletins are published on Wednesdays. They may be viewed online at: <a href="http://www.th.gov.bc.ca/ptb/bulletins.htm">http://www.th.gov.bc.ca/ptb/bulletins.htm</a>. The Board will consider any comments received up until 15 days after publication in the "Weekly Bulletin".

PT Board Form 4

Municipal Notice

March 2014

Page 1 of 2

PDV Forms Package

JAN 2 3 2015
PASSENGER TRANSPORTATION BRANCH

To confirm whether the comment period is still open, municipal representatives can call the Board office at 250-953-3777 or email <a href="mailto:ptboard@gov.bc.ca">ptboard@gov.bc.ca</a>.

	pleted by PT Licensees			
Licensee				
Legal Name:	Kimber Co		<u>. k</u>	
Trade Name:	Kimber C	labs Ta	<u>xi</u>	
PT Licence Number:	70458			
Operating Area (checl	k one)			
operate in ti		. <u> </u>		··········
☐ I am applying	to operate in this municipali	ity		
My total origination	ng area is: City	of Ric	hmond	
Fleet Size (Taxis only	)			
What is the maximur municipality now?	n number of taxis you can op	perate in this	18	
How many accessible	taxis do you operate in this	municipality now?	18	
· How taxis do you wa	int to operate in this munici	pality?	_ 22	<u>-</u>
How many of these	are accessible taxis?		20	
Part 2: To be com	pleted by new applican	ts		
Legal Name:	·			
Trade Name: _				
Fleet Size Requested				
Number of Convention				
Number of Accessible				
	: 1 dx(3.			
Operating Area				
The originating area in (please list all munici)				
PT Board Form 4	Municipal Notice		arch 2014	Page 2 of 2

PDV Forms Package

Page 2 of 2

REGEIVED

JAN 2 3 2015

PASSENGER TRANSPORTATION BRANCH

#### **ACCESSIBLE SERVICE PLAN**

DUPLICATE

Page 184 to/à Page 185

Withheld pursuant to/removed as

DUPLICATE

# **BRANCH FILE DOCUMENTS**

# DOCUMENTS NOT SCANNED TO THE PASSENGER TRANSPORTATION BOARD

(e.g. Superseded documents and correspondences)

RICHMOND

RICHMOND CABS LTD. AV0260/14 1 OF 3

- 0 WO.







#### SPECIAL AUTHORIZATION

# PASSENGER TRANSPORTATION BRANCH MINISTRY OF TRANSPORTATION AND INFRASTRUCTURE

# **LICENCE**

#### **Passenger Transportation Licence**

Licence Holder:

RICHMOND CABS LTD.

Licence Number: 70391

RICHMOND, BC

Trade Name(s):

**RICHMOND TAXI** 

Licence Expires:

**FEBRUARY 21, 2016** 

#### NOTICE TO LICENCE HOLDER

- 1. A copy of this licence document must be carried on the vehicle and be available at all times for inspection.
- 2. The licence cancels all previous licences.

The Licence is a special authorization issued pursuant to the Passenger Transportation Act, and in the case of an extra-provincial undertaking pursuant to the Motor Vehicle Act, 1987 (Canada), and is authorized to provide the passenger transportation services within the meaning of a special authorization, under the Passenger Transportation Act under the terms and conditions as specified below.

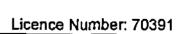
	Special Authorization: Passenger Directed Vehicle (PDV)			
	Terms & Conditions:			
Maximum Fleet Size:	At any time - a fleet size of 77 vehicles may be operated; of which 66 may be conventional vehicles.			
	YVR Contract - The licensee may operate an additional 2 conventional taxis if the Vancouver International Airport Authority (VIAA) has approved airport licenses for 71 or more vehicles in fleet of the licensee and its corporately related company, Coral Cabs Ltd.			
	When making application for renewal of its licence, Richmond Cabs Ltd.     must submit a letter to the Registrar of Passenger Transportation from     Ground Transportation, Vancouver International Airport Authority, stating that its contract with Richmond Cabs Ltd. remains in good standing.			

Page 1 of 3 COL\703\70391\_COL /mag/ss

Issued at Coquitiam, British Columbia

Registrar, Passenger Transportation Branch

Date<sup>-</sup> April 30, 2015



#### PAGE 2

b. The letter referred to in (a) must confirm the number of airport licenses approved for Richmond Cabs Ltd.
<ul> <li>c. If the number of airport licenses is 71 or less, the licensee must return 2 identifiers for conventional taxis to the Registrar.</li> </ul>
The accessible taxis must be operated in accordance with the Motor Vehicle Act Regulations including Division 10 (motor carriers) and Division 44 (mobility aid accessible taxi standards), as amended from time to time, and in accordance with any other applicable equipment regulations and standards.
Vehicles can accommodate a driver and not less than 2 and not more than 7 passengers.
(i) Vehicles <i>must</i> be equipped with a meter that calculates fares on a time and distance basis.
(ii) Vehicles may be equipped with a top light.
(iii) The operator of the vehicle may, from within the originating areas only, pick up passengers who hail or flag the motor vehicle from the street.
Passengers may be seated in moveable "flip seats" or "let down seats" that are installed behind the driver in accordance with Division 10.07(5) of the Motor Vehicle Act Regulations.
Persons with mobility aids who require the accessible taxi for transportation purposes are priority clients for the dispatch of accessible taxis. The applicant must at all times use a dispatch and reservation system that dispatches accessible taxis on a priority basis to clients who have a need for accessible vehicles.
The following terms and conditions apply to Service 1:
Transportation of passengers may only originate from any point in the City of Richmond, including the Vancouver International Airport.
Transportation of passengers may terminate at any point in British Columbia.
The same passengers may only be returned from where their trip terminates in the destination area to the City of Richmond, excluding the Vancouver International Airport, if the return trip is arranged by the time the originating trip terminates.
Transportation of passengers may only originate in the destination area if the transportation terminates in the City of Richmond, excluding the Vancouver International Airport, and the cost of the trip is billed to an active account held by the licence holder that was established before the trip was arranged.
A minimum of 2 accessible taxis must be operated and available for hire 24 hours each day every day of the week.

Page 2 of 3 COL\703\70391\_COL /mag/ss

Issued at Coquitlam, British Columbia

Registrar, Passenger Transportation Branch

Date April 30, 2015



#### PAGE 3

Service 2:	The following terms and conditions apply to Service 2:
Originating Area:	Transportation of passengers may only originate from any point in the City of Richmond including the Vancouver International Airport.
Destination Area:	Transportation of passengers may terminate at any point beyond the British Columbia/United States border when engaged in an extra-provincial undertaking.
Taxi Cameras:	Taxi camera equipment may only be installed and operated in vehicles when the licensee is in compliance with applicable taxi camera rules, standards and orders of the Passenger Transportation Board.
Taxi Bill of Rights:	<ul> <li>a) A Taxi Bill of Rights issued by the Ministry of Transportation ("Taxi Bill of Rights") must be affixed to an interior rear-seat, side window of each taxicab operated under the licence.</li> </ul>
	b) The Taxi Bill of Rights must at all times be displayed in an upright position with the complete text intact and visible to passengers.
	c) Licensees may only display a current Taxi Bill of Rights.
Eco-friendly taxis:	Any additional non-accessible vehicles approved for this licence on or after June 11, 2007 and for which a passenger transportation identifier is issued, must be operated as 'eco-friendly taxis' as defined by Board Policy Guidelines in effect at the time the vehicle is issued a passenger transportation identifier.
Taxi Identification Code:	On or before June 16, 2014, each vehicle operated by the licensee must have a unique taxi identification code (TIC) affixed to the inside and outside of the vehicles in a manner that complies with applicable rules, specifications and orders of the Passenger Transportation Board.
Transfer of a licence:	This special authorization may not be assigned or transferred except with the approval of the Board pursuant to section 30 of the Passenger Transportation Act.

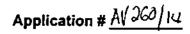
Page 3 of 3 COL\703\70391\_COL /mag/ss

Issued at Coquitiam, British Columbia

Registrar, Passenger Transportation Branch

Date A

April 30, 2015



#### **PART A**

#### **APPLICATION CHECKLIST**

GENERAL AUTHORITY (GA)	
SPECIAL AUTHORITY (SA)	
APPLICATION RETURNED (complete Part A – Application section below)	□ Incorrect Legal Name (do not accept payment, bring application to Supervisor for review) □ No NSC / Safety Certificate □ No application fee
	Date Returned: (stamp "RETURN" over Branch Received stamp before returning epplication with Return letter) (place copy of Return letter, Application page and this checklist on "Return Application" folder)
INDIVIDUAL/SOLE PROPRIETOR APP	DE ICATIONI
Individual - Full Legal Name of Applications to exactly as shown on Clients )	
NSC / Client Number	
PARTNERSHIP APPLICATION - require	e full legal names and NSC / client numbers for all partners
Full Legal Name of Applicant (partner 1)	
NSC / Client Number	
Full Legal Name of Applicant (partner 2)	
NSC / Client Number	
TRANSFER APPLICATION - complete of	hecks for both transferor(s) and applicant(s)
Transferee's Name buyer (applicant)	
NSC / Client Number	
Transferee's Name buyer (partner's legal r	name)
NSC / Client Number buyer (partner's NSC	C)
Transferor's Name seller (current licensee)	
Transferor's Name seller (partner)	
LEGAL ENTITY APPLICATION - Corpo	oration, Limited Liability Company (LLC), Society, City
Full Legal Entity of Applicant (must be exactly as shown on Clients or on Company C	ertificate) Richmond Cabs Ltd.
NSC / Client Number	200 - 020 - 545
INFORMATION REQUIREMENT	
Trade Names/doing business as (DBA) (No LTD , Limited, Co , Company, Inc., Incorporated, et	conDBAI Richmond Tati
Business Address of applicant (Town, City or Municipality and Province/ State)	Richmond, BC
Name of Lawyer/Agent (if applicable)	McLachlan Brown Anderson Barristers and Solicitors
	Barristers and Solicitors

#### **PART A**

## **APPLICATION CHECKLIST (Continued)**

TYPE OF APPLICATION (per application form)				
Application No:	NEW LICENCE with vehicle(s)			
Application No:	ADDAUTHORIZATION withvehicle(s) to PT Licence #			
Application No:	AMENDMENT of SA AUTHORI	ZATION to PT Licence #		
Application No: AV 260 114 (use LCST Application Intake - Existing)	ADD <u>(5</u> (#) of vehicle(s) to	o PT Licence # 70391		
Application No: (use LCST Application Intake – Existing)	AMENDMENT & ADD(#	) of vehicle(s) to PT Licence #		
Application No: (use LCST Application Intake - New Applicant) – PT licence to New Incence	TRANSFER of PT Licence #			
(use LCST Application Intake – Existing) – PT licence to PT licence				
Application No: T (use LCST Application Inteke – Existing)	CHANGE OF RATES AND RUL	.ES (PT Licence #)		
OTHER INFORMATION				
Is this a "Returned" application?		Yes □ No □ If yes, return application date		
Online application? PTOLA#		Yes □ No □		
PTOLA receive (date received – us	ed date se date of PTOLA e-mail)			
PT licence status active?		Yes No D		
Urgent Public Need (UPN) Request?		Yes No D-		
Legal entity (i.e. Company/Society/Limited Liability Company) in good standing? (attach single sided copy of the company search)		Yes 🖵 No 🗆		
Application Fee Receipt attached?		Yes D'No D		
Copy of the Terms & Conditions of Licence (COL) attached?		Yes D N/A D		
Docket of the Rates and Rules (for SA) attached?		Yes □ N/A □		
Change of Signing Authority (for existing licensees only)		Yes □ processed & uploaded on LCST Nov		
Change of Directors (for existing licensees only – venty if same upon receipt of Change of Signing Authority)		No   □ processed on LCST		
Change of Address (for existing licensees only)		Yes □ processed on LCST No ✓		
COMMENTS				
Completed by: [mec] (LCST Initials)	Date: <u>\$</u>	2g. 2014		

#### **PART B**

Application No.: AV26014

#### **APPLICATION CHECKLIST**

Regist	rar's (Basic) Requirements:	
	BC National Safety Certificate Number	
<u> </u>	Legal Entity (ies) Applicant / Transfer For Extra Provincial Company see "Extra F	OF (For GPV, PDV & ICB) Provincial Applicant" for requirements.
	Full Legal name(s) / Signature(s) — Ap (For GPV, PDV & ICB)	plicant(s) / Delegated Signing Authority
	Service Proposal Statement (to determ	ine if GA and/or SA)
_/_	Application Fee (\$200.00)	Deposited on September 22/14
	Passenger Transportation Signing Auth (For GPV, PDV & ICB)	nority (PT5002) /Agent Letter of Authorization
	Application Registrar's (Basic) Require	nents Complete? (initial <u>A0∧</u> !)
Extra F	Provincial Applicants:	
	Home Jurisdiction Safety Fitness Certif	icate (Extra Provincial Only) (For GPV, PDV & ICB)
	Home Jurisdiction Operating Authority	(Extra Provincial/Inter-State Authority Only)

	Home Jurisdiction Safety Fitness Certificate (Extra Provincial Only) (For GPV, PDV & ICB)
	Home Jurisdiction Operating Authority (Extra Provincial/Inter-State Authority Only) (For GPV, PDV & ICB)
	Driver Licence(s) – For non BC base applicant(s) only (sole proprietor / all partners in a partnership)
	Photocopy of certificate of incorporation/articles of incorporation issued by Applicant's home jurisdiction, and a list of directors and officers; AND
_	<ul> <li>b. Photocopy of Applicant's BC Certificate of Incorporation (issued by the BC Registrar of Companies and showing registration in BC as an extra-provincial company),</li> <li>OR</li> <li>A signed letter declaring Applicant's company is exempt from being a BC registered company under the Business Corporations Act, SBC2002 Chapter 57 – Part 11, Section 375.</li> </ul>
	Photocopy of BC Insurance Filing letter (FR) issued by ICBC OR a written statement to explain how Applicant intend to meet motor vehicle liability insurance requirement.
	For example, prior to entering British Columbia, Applicant will contact the Provincial Permit Centre to purchase a non-resident single commercial vehicle permit (NRSCV) or a non-resident quarterly commercial vehicle permit (NRQCV).
	Photocopy of apportioned cab card for each vehicle showing proof that the vehicle is licensed under the International Registration Plan (IRP) to operate in BC OR a written statement to explain how Applicant intend to pay BC vehicle licensing fees.
	For example, prior to entering British Columbia, Applicant will contact the Provincial Permit Centre to purchase a non-

#### PART C

#### **APPLICATION CHECKLIST**

# Branch/Board File Management Checklist - PDV:

(Use this checklist for PDV new, amendment, additional vehicle, change PDV rates)

7	Section 1 -	- Administration (Branch)			
	a. Transmittal Memo from Registrar				
	b,	Conditions of Licence (COL)			
<del></del>		Licensee Plate Listings			
<del>'</del> /	<del>c.</del> d.	Safety Certificate & Rating (BC NSC or Extra-provincial equivalent)			
<del>-/ </del>		Signing Authority Copy			
<del>/ </del>	e. f.	BC Company Summary			
NIA	·-	Current Rates and Rules for Licensee			
V/	<u>g.</u> h.	Complaints / Notice and Orders			
	11.	8 V - 2013/14 2 APrs 2012/2013 - 5 APPS			
<b>√</b>	Section 2	- Forms (Branch and Board) (as applicable)			
	i.	SA Licence application			
	j.	PDV Vehicle Proposal (Board Form 1)			
NIA	k	Service Area (Board Form 2)			
NIA	1.	Rates and Rules (Board forms 10-14)			
	m.	Disclosures (Board forms 5 & 6)			
	n.	Other (e.g. Cover letters, letters from Agent / Lawyer, etc) William Melachlan			
✓	Section 3	- Applicant Supplied Information (as applicable)			
DID NOT SUBI	tiT 0.	Condensed Operating Plan (Board Form 9)			
/ _	p.	Business Plan or Rationale for PDV rate change			
$\sqrt{}$	q.	Financials Income Stant / Cash Flows 36mths / Balance Sheet /			
V	r.	Public Need Indicators (letters of support / demographics)			
	s.	Contracts/Agreements			
	t.	Municipal Notices for Taxis -			
V		i. (i)New Taxi Service (ii) Amendment to include new Municipality (iii) Add			
	ļ	Vehicles -(Board form 4)			
,		ii. Rate change application - (Written Notice to each affected local government)			
<del></del>	u.	Accessible Service Plan (taxis)			
NIA	v.	Flip Seat Information (taxis) (Board form 3)			
$\overline{}$	w.	Priority Dispatch Plan (taxis)			
~	x.	Applicant submitted USB to be mailed (blue-bag) to the Board (Board memo			
Ø		Comment)			
<b></b>	y.	Data (bookings, etc. for limos)			
	Z.	Other Miscellaneous Documents			
✓ .	Section 4	- Additional Vehicle Applications Taxis			
	aa.	Data (excel spreadsheets or other operational data)			
	bb.	Data Checklist for AV applications for Taxis (prepared by Board staff)			
	Section 5	- Board Office Documents (pdf)			
	a.	Overview			
	b.	Summary			
	ĉ.	Submissions and Replies			
	d.	Chart of competing licensees			
	e.	COL's of competing licensees			
	f,	Correspondence clarifying application / notes to file (not admin to and fro)			
	Word Doc	ument			
	g. Decision Shell				



Notification sent via email transmission to <a href="mailto:ptboard@gov.bc.ca">ptboard@gov.bc.ca</a> (cc: <a href="mailto:Kathleen.Mitten@gov.bc.ca">Kathleen.Mitten@gov.bc.ca</a>) and documents have been scanned to SharedData (Applications) folder.

**Applicant Name: RICHMOND CABS LTD.** 

Application Number: AV260/14

Part 1 of 3

Total Number of Pages Transmitted, including cover page: 148

# Section 1 ADMIN



Ministry of Transportation and Infrastructure

Passenger Transportation

MEMORANDUM

Date: October 15, 2014

To:

Jan Broocke

Director & Secretary

to the Passenger Transportation Board

From:

Kristin Vanderkuip Registrar & Director

Passenger Transportation Branch

#### Re: File Transmittal Per Division 4, Section(s) 32 (1) (2) (a) (b) and (c) of the PTA

Application No.:

AV0260/14

**Applicant Name:** 

RICHMOND CABS LTD.

DBA:

RICHMOND TAX! RICHMOND, BC

Applicant's Address: PT Licence No.:

70391

PT Licence Expiry Date:

February 21, 2015

**Summary of Current** 

Licence:

Special Authorization (PDV) with a maximum fleet size At any time - a fleet of 62 vehicles may be operated; of

which 56 may be conventional vehicles.

YVR Contract - The licensee may operate an additional 2 conventional taxis if the Vancouver International Airport Authority (VIAA) has approved airport licenses for 71 or more vehicles in fleet of the licensee and its

corporately related company, Coral Cabs Ltd.

Vehicle Capacity: Vehicles can accommodate a driver and not less than 2 and not more than 7 passengers.

Summary of Application:

Amendment to PT70391 to add 15 additional vehicles, 10 sedan or minivan taxis and 5 wheelchair accessible

taxis.

#### RICHMOND CABS LTD. October 15, 2014 Page 2

#### Application No. AV0260/14

#### Supporting Documentation:

- Letter from the Applicant's Counsel, William A. McLachlan of McLachlan Brown Anderson
- Barristers and Solicitors
  2. PDV Vehicle Proposal
- 3. Municipal Notice
- 4. Accessible Service Plan
- 5. Business Plan
- 6. Financial Information
- 7. Public Need Indicators
- 8. Disclosure of Passenger Transportation Ownership
- 9. Disclosure of Unlawful Activity and Bankruptcy

#### Comments:

The Branch received and investigated 6 complaints (copies attached).

The following Administrative Penalties have been imposed (copies attached):

2013/2014

Offence: 1.1. Operating Outside of Area

2 Administrative Penalties imposed by the Registrar.

2012/2013

Offence: 1.1: Operating Outside of Area

5 Administrative Penalties imposed by the Registrar.

Please find Application No. AV0260/14, attached for your review and consideration.

Thank you,

Kristin Vanderkuip Registrar & Director

Passenger Transportation Branch

/adn



#### SPECIAL AUTHORIZATION

#### PASSENGER TRANSPORTATION BRANCH MINISTRY OF TRANSPORTATION AND INFRASTRUCTURE

# LICENCE

### Passenger Transportation Licence

Licence Holder:

RICHMOND CABS LTD.

Licence Number: 70391

RICHMOND, BC

Trade Name(s):

**RICHMOND TAXI** 

Licence Expires:

**FEBRUARY 21, 2015** 

#### NOTICE TO LICENCE HOLDER

A copy of this licence document must be carried on the vehicle and be available at all times for inspection. 1.

The licence cancels all previous licences.

The Licence is a special authorization issued pursuant to the Passenger Transportation Act, and in the case of an extra-provincial undertaking pursuant to the Motor Vehicle Act, 1987 (Canada), and is authorized to provide the passenger transportation services within the meaning of a special authorization, under the Passenger Transportation Act under the terms and conditions as specified below.

Special Authorization: Passenger Directed Vehicle (PDV)

Terms & Conditions:

Maximum Fleet At any time - a fleet size of 62 vehicles may be operated; of which 56

Size: may be conventional vehicles.

YVR Contract - The licensee may operate an additional 2 conventional taxis if the Vancouver International Airport Authority (VIAA) has approved airport licenses for 71 or more vehicles in fleet of the licensee and its corporately related company, Coral Cabs Ltd.

a. When making application for renewal of its licence, Richmond

Page 1 of 4 COL\703\70391\_COL /dmh/jcc

Issued at Coquitiam, British Columbia

Registrar, Passenger Transportation Branch

Date:

June 3, 2014

#### PAGE 2

Cabs Ltd. must submit a letter to the Registrar of Passenger Transportation from Ground Transportation, Vancouver International Airport Authority, stating that its contract with Richmond Cabs Ltd. remains in good standing.

- b. The letter referred to in (a) must confirm the number of airport licenses approved for Richmond Cabs Ltd.
- c. If the number of airport licenses is 71 or less, the licensee must return 2 identifiers for conventional taxis to the Registrar.

#### Specialty Vehicles:

The accessible taxis must be operated in accordance with the Motor Vehicle Act Regulations including Division 10 (motor carriers) and Division 44 (mobility aid accessible taxi standards), as amended from time to time, and in accordance with any other applicable equipment regulations and standards.

#### Vehicle Capacity:

Vehicles can accommodate a driver and not less than 2 and not more than 7 passengers.

#### Express authorizations:

- (i) Vehicles must be equipped with a meter that calculates fares on a time and distance basis.
- (ii) Vehicles may be equipped with a top light.
- (iii) The operator of the vehicle may, from within the originating areas only, pick up passengers who hail or flag the motor vehicle from the street.

#### Flip Seat I Authorization:

Passengers may be seated in moveable "flip seats" or "let down seats" that are installed behind the driver in accordance with Division 10.07(5) of the Motor Vehicle Act Regulations.

Service Priority Persons with mobility aids who require the accessible taxi for Limitation: transportation purposes are priority clients for the dispatch of accessible taxis. The applicant must at all times use a dispatch and reservation system that dispatches accessible taxis on a priority basis to clients who have a need for accessible vehicles.

Page 2 of 4 COL\703\70391\_COL /dmh/jcc

Issued at Coquitiam, British Columbia

Registrar, Passenger Transportation Branch

Date:

June 3, 2014

#### PAGE 3

Service 1:

The following terms and conditions apply to Service 1:

Originating Area: Transportation of passengers may only originate from any point in the City of Richmond, including the Vancouver International Airport.

Destination Area: Transportation of passengers may terminate at any point in British Columbia.

Return Trips:

The same passengers may only be returned from where their trip terminates in the destination area to the City of Richmond, excluding the Vancouver International Airport, if the return trip is arranged by the time the originating trip terminates.

Reverse Trips:

Transportation of passengers may only originate in the destination area if the transportation terminates in the City of Richmond, excluding the Vancouver International Airport, and the cost of the trip is billed to an active account held by the licence holder that was established before the trip was arranged.

Service Limitation: A minimum of 2 accessible taxis must be operated and available for hire 24 hours each day every day of the week.

Service 2:

The following terms and conditions apply to Service 2:

Originating Area:

Transportation of passengers may only originate from any point in the City of Richmond including the Vancouver International Airport.

Destination Area: Transportation of passengers may terminate at any point beyond the British Columbia/United States border when engaged in an extraprovincial undertaking.

Taxi Cameras: Taxi camera equipment may only be installed and operated in vehicles when the licensee is in compliance with applicable taxi camera rules, standards and orders of the Passenger Transportation Board.

Taxi Bill of Rights:

- a) A Taxi Bill of Rights issued by the Ministry of Transportation ("Taxi Bill of Rights") must be affixed to an interior rear-seat, side window of each taxicab operated under the licence.
- b) The Taxi Bill of Rights must at all times be displayed in an upright position with the complete text intact and visible to passengers.
- Licensees may only display a current Taxi Bill of Rights.

Eco-friendly Any additional non-accessible vehicles approved for this licence on or taxis: after June 11, 2007 and for which a passenger transportation identifier is issued, must be operated as 'eco-friendly taxis' as defined by Board

Page 3 of 4 COL\703\70391\_COL /dmh/jcc

Issued at Coquitiam, British Columbia

Registrar, Passenger Transportation Branch

Date

June 3, 2014

#### PAGE 4

Policy Guidelines in effect at the time the vehicle is issued a passenger transportation identifier.

Taxi Identification Code:

On or before June 16, 2014, each vehicle operated by the licensee must have a unique taxi identification code (TIC) affixed to the inside and outside of the vehicles in a manner that complies with applicable rules, specifications and orders of the Passenger Transportation Board.

licence:

Transfer of a | This special authorization may not be assigned or transferred except with the approval of the Board pursuant to section 30 of the Passenger Transportation Act.

Page 4 of 4 COL\703\70391\_COL /dmh/jcc

Issued at Coquitlam, British Columbia

Registrar, Passenger Transportation Branch

Date. June 3, 2014

PT Number: 70391



Ministry of Transportation and Infrastructure Licensee Plate Listing

Plate Type: Decal Status: ΑII

Show can/lost/stol plates:

Αĭ No

			Sort E	By:		Plate	Num											
RICHMOND C	ABS LTD.			<del></del>												ctive T Num	Yes ber 703	11
Licence Status	Active				-					<u>P(</u>	DV E	<u>kclusi</u> k	ons.			ICB E	Exclusions	
Expiry Date	Feb 21,	2015								Pa	art 3,	Sec 2	В			Part 2	2, Sec 1	
Renewable	Yes									Pa	art 3,	Sec 2	C.			Part 2	2, Sec 2	
Licence Auth	Special									Pa	art 3,	Sec 2	D.			Part 2	2, Sec 5	
PC Authority	Taxi																	
Plate#	Usage	Decal#	Decal Date	PTANIC	Juris	Year	Make/Model	Cap	Eco	W/C	F/S	suv	РΒ	Reb	Oth	Flag I	ssue Date	Status
802236	PDV	1070972	Feb 2015	11149353	вс	2014	TOYOTA PRIUS	5	Yes	No	No					No f	Feb 22, 05	
802237	PDV	1070973	Feb 2015	10983996	ВС	2014	TOYOTA PRIUS	5	Yes	No						No f	Feb 22, 05	
802239	PDV	1070974	Feb 2015	10951988	ВС	2014	TOYOTA PRIUS	5	Yes	No	No					No I	Feb <b>2</b> 2, 05	
802240	PDV	1070975	Feb 2015	10627526	ВС	2012	TOYOTA PRIUS	5	Yes	No	No	No	No	No	No	No I	Feb 22, 05	
802241	PDV	1070976	Feb 2015	10935183	BC	2014	TOYOTA PRIUS	5	Yes	No	No					No I	Feb 22, 05	
802243	PDV	1070978	Feb 2015	10480913	ВС	2012	TOYOTA CROLA	5	Yes	No	No					No I	Feb 22, 05	
802244	PDV	1070979	Feb 2015	10481271	BC	2010	TOYOTA PRIUS	5	Yes	No				Yes	Yes	No I	Feb 22, 05	
802245	PDV	1070980	Feb 2015	11021257	BC	2014	TOYOTA PRIUS	5	Yes	No	No					No f	Feb 22, 05	
802246	PDV	1070981	Feb 2015	10187997	ВС	2010	TOYOTA PRIUS	5	Yes	No				Yes	Yes	No I	Feb 22, 05	
802247	PDV	1070982	Feb 2015	10991067	BC	2014	TOYOTA PRIUS	5	Yes	No	No					No I	Feb 22, 05	
802248	PDV	1070983	Feb 2015	11053111	BC	2013	TOYOTA PRIUS	5	Yes	Nο	No					No I	Feb 22, 05	
802249	PDV	1070984	Feb 2015	09960719	BC	2009	TOYOTA PRIUS	5	Yes	No	No	No	No	Yes	Yes	No I	Feb 22, 05	
802250	PDV	1070985	Feb 2015	11062318	BC	2014	TOYOTA PRIUS	5	Yes	No	No					No I	Feb 22, 05	
802252	PDV	1070986	Feb 2015	10147611	BC	2010	TOYOTA PRIUS	5	Yes	No				Yes	Yes	No !	Feb 22, 05	
802253	PDV	1070987	Feb 2015	10057434	BC	2011	TOYOTA SIENA	7	Yes	No	No					No I	Feb 22, 05	
802254	PDV	1070988	Feb 2015	10105732	BC	2009	TOYOTA PRIUS	5	Yes	No	No			Yes	Yes		Feb 22, 05	
802256	PDV	1070989	Feb 2015	10999740	ВС	2014	TOYOTA PRIUS	5	Yes	No	No						Feb 22, 05	
802257	PDV	1070990	Feb 2015	10949658	BC	2014	TOYOTA PRIUS	5	Yes	No						No	Feb 22, 05	

PT Number: 70391



Ministry of Transportation and Infrastructure

# **Licensee Plate Listing**

Plate Type: All Decal Status: All

Show can/lost/stol plates: N

Sort By:

No

Plate Num

			Sort	Ву:		Plate	Num											
Plate #	Usage	Decal#	Decal Date	PTAVIC	Juris	Year	Make/Model	Сар	Eco	W/C	F/S	suv	PB	Reb	Oth	Flag	Issue Date	Status
802258	PDV	1070991	Feb 2015	09848877	BC	2009	TOYOTA PRIUS	5	Yes	No				Yes	Yes	No	Feb 22, 05	
802259	PDV	1070992	Feb 2015	10945911	BC	2014	TOYOTA PRIUS	5	Yes	No	No					No	Feb 22, 05	
802262	PDV	1070993	Feb 2015	10891329	ВС	2013	TOYOTA PRIUS	5	Yes	No						No	Feb 22, 05	
802263	PDV	1070994	Feb 2015	10437582	вс	2010	TOYOTA PRIUS	5	Yes	No	No			Yes	Yes	No	Feb 22, 05	,
802265	PDV	1070995	Feb 2015	10984554	BC	2012	TOYOTA PRIUS	5	Yes	No	No						Feb 22, 05	'
802266	PDV	1070996	Feb 2015	09853709	BC	2009	TOYOTA PRIUS	5	Yes	No				Yes	Yes	No	Feb 22, 05	
802267	PDV	1070997	Feb 2015	10935303	вс	2014	TOYOTA PRUIS	5	Yes	No	No					No	Feb 22, 05	
802268	PDV	1070998	Feb 2015	06774692	ВС	2010	TOYOTA COROLLA	5	Yes	No						No	Feb 22, 05	
802269	PDV	1070999	Feb 2015	10877259	BC	2013	TOYOTA PRIUS	5	Yes	No						No	Feb 22, 05	
802270	PDV	1071000	Feb 2015	10935658	BC	2014	TOYOTA PRUIS	5	Yes	No	No					No	Feb 22, 05	
802271	PDV	1071001	Feb 2015	10907926	BC	2013	TOYOTA PRIUS	5	Yes	No	No					No	Feb 22, 05	
802272	PDV	1071002	Feb 2015	11106780	BC	2014	TOYOTA PRIUS	5	Yes	No						No	Feb 22, 05	
802274	PDV	1071003	Feb 2015	10423356	BC	2010	TOYOTA PRIUS	5	Yes	No				Yes	Yes	No	Feb 22, 05	
802275	PDV	1071004	Feb 2015	10953274	BC	2014	TOYOTA PRIUS	5	Yes	No						No	Feb 22, 05	
802277	PDV	1071005	Feb 2015	11193148	BC	2014	TOYOTA PRIUS	5	Yes	No						No	Feb 22, 05	
802278	PDV	1071006	Feb 2015	10454200	BC	2010	TOYOTA PRIUS	5	Yes	No				Yes	Yes	No	Feb 22, 05	
802279	VQq	1071007	Feb 2015	10136650	BC	2010	TOYOTA PRIUS	5	Yes	No	No			Yes	Yes	No	Feb 22, 05	
802281	VOS	1071008	Feb 2015	10829894	BC	2013	TOYOTA PRIUS	5	Yes	No	No	No	No	No	No	No	Feb 22, 05	
802282	PDV	1071009	Feb 2015	11155858	вс	2014	TOYOTA PRIUS	5	Yes	No						No	Feb 22, 05	
802283	PDV	1071010	Feb 2015	10598999	вс	2010	TOYOTA PRIUS	5	Yes	No	No	No	No	No	Yes	No	Feb 22, 05	
802284	PDV	1071011	Feb 2015	10662137	BC	2012	TOYOTA PRIUS	5	Yes	No	No			Yes	Yes	No	Feb 22, 05	
802285	PDV	1071012	Feb 2015	10982885	ВС	2014	TOYOTA PRIUS	5	Yes	No	No					No	Feb 22, 05	
802287	PDV	1071013	Feb 2015	11003247	BC	2014	TOYOTA PRIUS	5	Yes	No	No					No	Feb 22, 05	
802288	PDV	1071014	Feb 2015	10770864	BC	2013	TOYOTA PRIUS	5	Yes	No	No	No	No	No	No	No	Feb 22, 05	
802289	PDV	1071015	Feb 2015	10983267	вс	2014	TOYOTA PRIUS	5	Yes	No	No					No	Feb 22, 05	
802290	PDV	1071016	Feb 2015	10111377	BC	2010	TOYOTA SIENA	5	No	Yes				Yes	Yes	No	Feb 22, 05	

PT Number: 70391



811096

811290

81132D

811418

811448

811561

PDV

PDV

PDV

PDV

PDV

PDV

1071031

1071032

1071033

1071034

1071035

1071076

Feb 2015

Feb 2015

Feb 2015

Feb 2015

Feb 2015

Feb 2015

Ministry of Transportation and Infrastructure

# **Licensee Plate Listing**

Plate Type: All
Decal Status: All
Show can/lost/stol plates: No

Sort By: Plate Num

Plate #	Usage	Decal #	Decal Date	PTAVIC	Juns	Year	Make/Model	Сар	Eco	W/C	F/S	SUV	P8	Reb	Oth	Flag Issue Date	Status
802291	PDV	1071017	Feb 2015	09592617	BC	2008	TOYOTA SIENNA	 5	 No	Yes	Yes	-			Yes	No Feb 22, 05	
805594	PDV	1071018	Feb 2015	09995457	BC	2010	TOYOTA PRIUS	5	Yes	No				Yes	Yes	No Nov 3, 05	
806583	PDV	1071019	Feb 2015	10963299	BC	2014	TOYOTA SIENA	7	No	No						No Sep 8, 06	
806584	PDV	1071020	Feb 2015	10057391	BC	2011	TOYOTA SIENA	7	No	No						No Sep 8, 06	
806585	PDV	1071021	Feb 2015	10998105	BC	2013	TOYOA SIENA	5	No	Yes	No					No Sep 8, 06	
806586	PDV	1071022	Feb 2015	10274029	BC	2011	TOYOTA SIENA	6	Yes	Yes	Yes				Yes	No Sep 8, 06	
807389	PDV	1071023	Feb 2015	10352000	ВС	2012	TOYOTA SIENA	5	No	No						No Aug 27, 07	
810629	PDV	1071126	Feb 2015	09687669	ВС	2008	TOYOTA SIENNA	5	Yes	Yes	Yes				Yes	No Nov 26, 09	
810630	₽DV	1071025	Feb 2015	10942232	BC	2014	TOYOTA SIENA	5	Yes	No	No					No Nov 26, 09	
810631	PDV	1071026	Feb 2015	09776207	BC	2008	TOYOTA SIENNA	7	Yes	No					Yes	No Nov 26, 09	
810632	PDV	1071027	Feb 2015	09724960	ВС	2008	TOYOTA SIENNA	7	Yes	Yes	Yes				Yes	No Nov 26, 09	
810780	PDV	1071028	Feb 2015	11007211	BC	2014	TOYOTA PRIUS	5	Yes	No	No					No Sep 20, 10	
810790	PDV	1071029	Feb 2015	10730083	ВС	2013	TOYOTA PRIUS	5	Yes	No	No	No	No	No	No	No Oct 12, 10	
811084	PDV	1071030	Feb 2015	10756783	BC	2013	TOYOTA PRIUS	5	Yes	No						No Dec 22, 11	

2013 TOYOTA SIENA

2012 TOYOTA PRIUS

2010 TOYOTA PRIUS

2013 TOYOTA PRIUS

2013 TOYOTA PRIUS

2014 TOYOTA PRIUS

	No	rmal Pla	ates	Whee	elchair	Eco-fr	riendly	Sp	eci	al Pla	tes	:		GP	V Flee	t	
	Appr'd	Issued	Active	Req'd	Active	Req'd	Active	Appr'o	l Is	sued	Active		Size	٠ (	ast Up	xdated	_
PDV	64	64	: 64	6	7	4	57	11	:	0	0	:					_
ICB	0	0	0			•											
GPV	0	0	. 0														

10615990

10675687

10678790

10851160

10905783

10929422

BC

BC

BC

BC

BC

BC

No

No

Yes Yes No

No

No

Yes No

Yes No

No

No

No

No Feb 2, 12

No Nov 30, 12

No Dec 21, 12

No Aug 29, 13

No Feb 17, 14

No Jul 8, 13

No No

No Yes Yes



# **PTM WEB**

Logout

Applicant / Licensee				
		Clear	De	lete
Cilent Number:	200020545		Client Status:	
Legal Name:	RICHMOND CABS LTD.		Carrier Condition:	ACTIVE
Copy to Clipboard	2440 SHELL RD		Profile Status:	SATISFACTORY
	RICHMOND BC V6X 2P1			SAT-UNAUDITED
Organization Type:	Company		Audit Status: Certification #:	
-	CERTIFICATE OF INCOR	DOD ATTOM	Certification Type:	
Document Id:		PORATION	Type: FR FILING:	
Document 10:	0004333		Prorate Acct:	
	·····			
Financial Responsibility		·		
No F/R # exists for this client.		agentation of the same of the		
Add PT Licence Number to	List			
PT Lice	ence Number;	[Add]		
PT Licence Number List		**************************************		
PT Lie Num	cence 70391 De	elete ]		

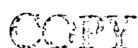
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2014-Sep-30 09:46:37



BRITISH Ministry of Transportation COLUMBIA and Infrastructure



REGISTRAR, PASSENGER TRANSPORTATION BRANCH PASSENGER TRANSPORTATION BOARD

#### SIGNING AUTHORITY

Part 4, Passenger Transportation Act

About this form: Submit this form to the Registrer, Passenger Transportation Branch with new and transfer applications; and any time there is a change in signing authority (including a change in the principals of a corporation and a change in the person(s) with delegated signing authority). This form cancels and replaces all prior Signing Authority forms submitted to the Branch.

☐ Individual / Sole Proprieto	r. Partnership (name each partner):	Legal Entity (i.e. Corporation, LLC, Society, City)
Legal Name(s): Richle	MOND CABS LTD	• /
2. Identification and Contact		
All trade names (i.e. "doing bush		74X1 / 391
Passenger Transportation Licen		rageur Way
Business Mailing Address:		MESO BC VEX 2P1
	RICHMOND	Postal/Zip Code: V6X 3N8
Physical Location of Records		OVE
(if different):		( =  - \tag{ - \t
Phone: 604-278-83	3 CO Call 8.22	Postal/Zip Code:
Email: gm@richr		Website:
3. Persons with Delegated Si		Signature
Full Name (Print)	$\sim$ . $\sim$	
Shashi Engineer	or General Illem	ofe Chipp 1
9		
4. Declaration of Owner(s)		
I (we) understand that any deleauthority of the Individual (so Passenger Transportation Act.	le proprietor), partners or principals to	sign for and bind the carrier on makers under
I (we) understand that any deleauthority of the Individual (so Passenger Transportation Act.	ele proprietor), partners or principals to	sign for and bind the camer on makers once
I (we) understand that any delauthority of the Individual (so Passenger Transportation Act.  I (we) authorize the persons no Transportation Act, Passenger  It is the responsibility of the to formally advise the Passer	ale proprietor), partners or principals to armed in Section 3 above to act on beha Transportation Act Regulation and polici individual (sole proprietor), all partne nger Transportation Branch of any cha	if of the carrier in all matters relating to the Passes and orders of the Passenger Transportation Boars in the partnership, or principal of the corpurate to the delegation of authority.
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I (we) understand that any deleauthority of the individual (so Passenger Transportation Act.  I (we) authorize the persons na Transportation Act, Passenger  It is the responsibility of the to formally advise the Passer  This form must be signed is corporation.	amed in Section 3 above to act on beha Transportation Act Regulation and policic individual (sole proprietor), all partners are transportation Branch of any characteristic individual (sole proprietor), a by the individual (sole proprietor), a SAME SIMPORE SIMPORE SAME SAME SIMPORE SIMPORE SAME SAME SIMPORE SIMPORE SAME SAME SIMPORE SIMPORE SAME SAME SAME SAME SAME SAME SAME SAM	if of the carrier in all matters relating to the Passes and orders of the Passenger Transportation Boars in the partnership, or principal of the corporages to the delegation of authority.  It partners in the partnership, or a principal of the corporation of the carrier in the partnership, or a principal corporation of the carrier in the partnership, or a principal corporation of the corporation of the carrier in the partnership, or a principal corporation.
I (we) understand that any delauthority of the Individual (so Passenger Transportation Act.  I (we) authorize the persons na Transportation Act, Passenger  It is the responsibility of the to formally advise the Passer This form must be signed is corporation.  Full Name:	amed in Section 3 above to act on beha Transportation Act Regulation and policic individual (sole proprietor), all partnenger Transportation Branch of any chartening the individual (sole proprietor), a large Single Sing	OHU Title: Steekiesmy  Date: Steekiesmy
I (we) understand that any deleauthority of the individual (so Passenger Transportation Act.  I (we) authorize the persons na Transportation Act, Passenger  It is the responsibility of the to formally advise the Passer  This form must be signed is corporation.	amed in Section 3 above to act on beha Transportation Act Regulation and policic individual (sole proprietor), all partners are Transportation Branch of any characteristic individual (sole proprietor), a by the individual (sole proprietor), a limit individual	if of the carrier in all matters relating to the Passes and orders of the Passenger Transportation Boars in the partnership, or principal of the corporages to the delegation of authority.  It partners in the partnership, or a principal of the corporation of authority.  It partners in the partnership, or a principal of the corporation of the partnership, or a principal of the corporation of the partnership.
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Last Updated By: 8.15

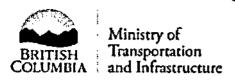
Printed. Tuesday, October 14, 2014 - 11 27 54 am

# Ministry of Transportation and Infrastructure

#### Passenger Transportation Branch

## Incident Detail

File Number	2014-00085	Request Type	Record Taxi Complaint	Received Date	Aug 28, 2014
Requestor	s.22	Assigned Inspector	311: Margaret Lovell	Assigned Date	Aug 29, 2014
Location	RICHMOND	Received via	Email	Completion Date	Sep 9, 2014
Subject	Excessive rates charged, not p	er the meter, or excessive dep	osits		
Requestor	-		Licensee		
s.22			PT Number 70391		
			License Type Specia	ıl	
			ATTN Shashi Engineer		
:			RICHMOND CABS LTD 2440 SHELL RD		
s.2	2	ax	RICHMOND BC V6X 2F	21	
Prione	•	'dA			
, Cell ⊱Email					
Cinan			Phone 604-278-8358		
Vehicle			Fax 604-278-1114		
Reg/VIN	Ju	isdiction	Email gm@richmond	taxi ca	
Plate #			- <del>-</del>		
: _					
Owner			Driver		
:			License Num:	Class:	:
i			Driver Name:	Expiry Date:	1
i			Birthdate:	Jurisdiction	
1					
Comments:		<del></del>	<del></del>		_ <del></del>
the back way possible, §.22	arranged for taxi service from et said 14 26K, time 20 min, CAE and when we got there the fee v le will probably never go back to	\$28. The driver asked if we was \$40.00 plus tip \$.22	Richmond BC to vere new to Vancouver. M	s.22 The Taxi Fai ly wife said yes He then drove to I have tried to get some type ref I hope you do not condone h	s all around und if
(Note The c	complainant was asked on the Co	nsumer Protection's form wha	t retribution is sought? A	"Refund" was indicated)	
END					
•		I I . I to the envelope	b amad (man)		
August 29, 2	014 - an Acknowledgement lette	was directed to the complains	ant by email (regi)		
	_				
August 20. 2	:014 - the following email was dire	ected to the general manager (	of Richmond Cabs, as foll	ows	
_					
The following	g complaint was directed to the P	assenger Transportation Bran	ch (Branch) by Consumer	Protection, BC	
START OF	COMPLAINT			c 22	Oalasilalaa
s.22	arranged for taxi service from	n s.22	Richmond BC to	S.44 The laxina He then down	re Calculator is all around
on the intern	et said 14 26K, time 20 min, CAI y and when we got there the fee	) \$28   [ne driver asked if we v was \$40 00 plus tip   S.22	were new to variousver. I	I USAG UIGO to der sourie rabe re	IQIIQ K
possible, S.2.	2			I hope you do not condone t	ns ripping off
the tourist. V	Ve will probably never go back to IMPLAINT	your area *			
democratic to the st	stigate this matter and provide yo he most direct route in transporti ify the driver by name and DL nu	id the passengers to 5.44	yvnat are your tino	ILIGS ILOUI THE CHODAL LOSINOLING	p? Did the ? Also,
Your respon	ise is required an or before Septe	mber 5, 2014.			
Lock Modate	a the s 15		<del></del>	Last Updated Date	Sep 9, 2014





File Number 2014-00085

Request Type

Record Taxi Complaint

Received Date Aug 28, 2014

Requestor

s 22

RICHMOND

Assigned Inspector

311' Margaret Lovell

**Assigned Date** 

Aug 29, 2014

Location

Received via

Email

Completion Date Sep 9, 2014

Subject

Excessive rates charged, not per the meter, or excessive deposits

Regards

August 29, 2014 - a telephone call was placed to \$.22 with respect to the time and date of the incident \$.22 verbally advised me that the incident occurred on June 4, 2014 at 12 30 pm. (This information was given to Shashi Engineer of Richmond Cabs Ltd.) (mgl)

September 9, 2014 - the following response was provided to the complainant,

I am writing to advise that the investigation into your complaint has been concluded.

The Investigation revealed that the taxi company involved was Coral Cabs Ltd. The General Manager for the taxi company advised that the driver took the most direct route and that several factors may have attributed to the fare. Taxi meters are checked by the authorities on a regular basis to ensure that the metered rate authorized by the Passenger Transportation Board is being enforced

Thanks for taking the time to bring this matter to our attention.

Regards (mgl)

On September 8, 2014 - Shashi Engineer investigated the complaint and identified the driver as \$.22 following is Shashi's findings

The

As per our conversation, I have spoken to the driver as well as investigate this complaint and checked the GPS Vehicle movement record of the Cab #s.22 The driver's name is s.22

Richmond, BC to S.22 Driver picked up customer from \$.22 as stated in our phone conversation that driver took Arthur Laing Bridge to Oak Street all the way to Broadway then right on to Hemlock across Granville Bridge through Seymour Street to S.22

Meter runs to approximate \$35 00 to \$38 00 depend on the traffic delay. It is never same amount even for example if two cab take this route same time from same place the meter would run approx \$1 00 to \$1 50 difference (mgl)

#### Conclusion:

The complaint was investigated by the Branch The General Manager of Coral Cabs, Shashi Engineer confirmed the transportation provider as Coral Cabs Ltd , s.22 He reported out that their GPS Tracking Device indicate that the driver took the most direct route. The route tracked was from s.22 to S.22 using Arthur Laing Bridge to Oak Street to Broadway onto Hemlock The meter rate would be approximately \$35 to \$38 depending on traffic crossing Granville Bridge through to Seymour Street to \$.22 The amount was again questioned as to whether the customer paid by credit card and if the rate estimated was the actual amount paid by the customer. Shashi indicated that the company has an overcharge rule and that drivers know that they will be penalized if caught overcharging. He does not believe the \$40 charged was extreme and outside the scope of the fare to \$.22 He indicated that there is construction along the corridor and multiple traffic lights which extends the duration of the trip.

An email was directed to the complainant to advise of our findings

Accordingly, this complaint is deemed closed (mgl)

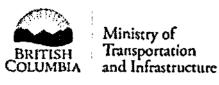
Last Updated By 8.15

Last Updated Date

Sep 9, 2014

Printed Tuesday, October 14, 2014 - 11 27 54 am

Page 2 of 2



#### Incident Detail

File Number Requestor Location Subject	2014-00073 s.22 Payment issues		Request Type Assigned Inspector Received via	Record Taxi Complaint 311. Margaret Lovell Email	Received Date Assigned Date Completion Date	Jun 9, 2014 Jul 29, 2014 Aug 20, 2014
Requestor				Licensee		
s.22				PT Number 70391 License Type Special		
Phone <sup>S.2</sup>	22	Fax		ATTN, Shashi Engineer RICHMOND CABS LTD 2440 SHELL RD RICHMOND BC V6X 2P1		
Cell Email						
Vehicle Reg/VIN S.2		Jurisdicti	on BC	Phone 604-278-8358 Fax 604-278-1114 Email gm@richmondtaxi ca		
Owner Ri	CHMOND CABS LTD. 40 SHELL RD			Driver		
	CHMOND BC V6X 2P1			License Num; <sup>S.22</sup> Driver Name: Birthdate:	Class: s.2 Expiry Date: Jurisdiction 80	

Comments:

The following complaint was received through Consumer Protection BC:

"Asked driver to pay by debit and he took her to her bank machine instead but stopped in the middle of the road. He also started smoking in the cab. Cab number is s.2. at 11.30 pm on June 9, 2014."

END\_\_\_\_\_

July 29, 2014 - a telephone call was placed to the telephone number provided by Consumer Protection BC. The person that took the call advised that there is no one at that address that goes by the name of \$.22 (mgl)

August 6, 2014 - the complaint was directed to Richmond Cabs Ltd., for investigation. At this point, it is uncertain if anything can be salvage for the information collected by Consumer Protection in assisting the licensee to identify the driver.

Shashi, general manager, was asked to provide the following information.

Please interview this driver with respect to smoking in the taxi and obtain a written statement. Also identify the location of the cab at the time reported through GPS. Provide the name of driver, QL number, Vehicle registration number. Please remind the driver of PT Regulation, PART 2, Item 7 – drivers.

A licensee must ensure that the driver of a commercial passenger vehicle operated under the licence © does not, at any time while operating the commercial passenger vehicle, smoke any substance.

August 6, 2014 - an Acknowledgement letter was not generated because the identity of the complainant could not be ascertained (mgl)

August 13, 2014 - Shashi Engineer provided the following information, as requested:

Driver's name 9.22

BCDL #s.22

Cab # S.22

Toyota Prius year 2010

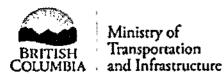
Last Updated By S.15

Last Updated Date.

Aug 20, 2014

Jun 9, 2014

Jul 29, 2014



#### Passenger Transportation Branch

#### Incident Detail

File Number 2014-00073

s.22

Requestor

Location

Subject

Payment issues

GPS Position as follow:

At 23 17 hours Cabs.22 picked up the flag from S.22 Sky train station across from S.22 Road, Richmond at 23 28 hours

Request Type

Received via

Assigned Inspector

Record Taxi Complaint

311: Margaret Lovell

and Drop off at S.22

At 23 29 hours Cab \$.22 was received dispatch trip from \$.22

Richmond, BC. Trip was cancelled at 23 37 hours, then Cab \$.22 went

Received Date

Assigned Date

Completion Date Aug 20, 2014

to YVR holding area

If you have any question please do not hesitate to call me or by email.

August 13, 2014 - the Driver's statement accompanied the rebuttal from the General Manager (mgl)

#### Conclusion:

Investigation revealed that the author of the complaint could not be identified. A telephone call placed to the telephone number provided by Consumer Protection BC resulted in the person that answered the call indicating that no one at that number works that late or could have placed the call

The driver, in his rebuttal letter, indicated that he is not a smoker and does not have any smoking habits or behaviour since 2010. He indicated that his co-workers could confirm that he is not a smoker. He is willing to do whatever it takes to prove that it could not have been him, as the driver. He also indicated that he would not stop outside the Bank, unless the customer requested him to do so. He said that almost 90% of his transactions are made by credit /debit cards per month.

As the investigation proves to be inconclusive - no further action will be taken by the Investigator, or the driver require to prove that he was not smoking in the vehicle as alleged by the complainant Accordingly, this file is deemed closed. (mgl)

Last Updated By S.15

Last Updated Date

Aug 20, 2014



#### Incident Detail

Jan 28, 2014 Record Taxi Complaint Received Date Request Type File Number 2014-00005 **Assigned Date** Jan 28, 2014 Assigned Inspector Dave Birchmore Requestor Completion Date Feb 21, 2014 Received via **Email** RICHMOND Location Driving ability Subject Licensee Requestor s.22 PT Number 70391 License Type Special ATTN Shashi Engineer RICHMOND CABS LTD 2440 SHELL RD RICHMOND BC V6X 2P1 Fax Phone Call Email Phone 604-278-8358 Vehicle 604-278-1114 Fax Reg/VIN S.22 gm@richmondtaxi ca Jurisdiction BC **Email** Plate # Owner Driver Class: License Num: **Expiry Date: Driver Name:** Jurisdiction Rirthdate:

#### Comments:

January 28, 2014

email from s.22

To Whom It May Concern,

To the Commercial Vehicle Safety Enforcement Division, in Vancouver, Canada.

I would like to report an incident invovling a taxi. The Taxi invovled in the incident has a license plate number \$22

Last night, at approximately 8 45 pm Saturday evening on the 25th of January 2014, I was involved in an incident with a Taxi, license plate number \$ 22

I was on my way to work, and I was crossing the street at \$.22 during a Pedestrian cross light when an orange taxi with black-checkers on it, license plate \$.22 made a left turn \$.22 at the location I was crossing the street. If I had not been paying attention, and scrambled out of the way, I would have been hit. The Taxi Driver, despite being in the wrong, did not stop and apologize instead, he continued to drive, at the same speed, away from the incident However, he did acknowledge my presence when I clearly indicated to him that I had the legal right-of-way. \$.22

Please clearly indicate receipt of this message by replying in due course. If I do not receive a response, I will assume that you are ignoring a legal violation that clearly endangered a life, and are sanctioning the perpetration of illegal actions

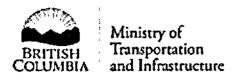
Please note that I have already been almost-run-over once previously this week by yet another, different, taxi cab on Tuesday. I am not pleased at being nearly run-over, not once in a single week, but twice - by the same type of vehicle - a Taxi. Not only was the first incident more severe, if the Taxi driver had not stopped - I would be in the hospital. He stopped, literally, an inch from my knees that night. With Passengers in the vehicle

Legal violations that endanger Pedestratians should not be casually brushed aside in any shape or form, or in any manner, by any of the person(s) involved - whether it is the victim, the aggressor, the employee, the employer, the company, or the government bureau investigating all such incident(s). All parties have a legal responsibilities to each other, that, when not upheld, result in life and death situations.

In this case, I have the legal responsibility to report the incident. The agressor and employee has the legal responsibility to make reparations for the endangerment with a motor vehicle, the employer to ensure the safety of both his customers and the civilians affected by his services, the corporation to ensure that it is a socially responsible company and only sanctioning legal and safe practices, and the government the safety of its'

Last Updated By 8.15

Last Updated Date.



#### Incident Detail

File Number 2014-00005

s.22

Requestor

RICHMOND Location Subject Driving ability Request Type

Received via

Assigned Inspector

Record Taxi Complaint

Dave Birchmore

**Email** 

Received Date

Jan 28, 2014

Assigned Date

Jan 28, 2014

Completion Date Feb 21, 2014

civilians

ide

I thank you for taking the time to investigate this serious matter and for performing your civic duty by upholding the law and protecting those pedestrians, people, who are vulnerable to the severe danger the size, weight, and force a motor vehicle can exert on an unsuspecting victim.

Yours Sincerely,

Reported Sunday, January 26th 2014, 1.01 PM to the Consumer Protection Bureau Reported Monday, January 27th 2014, 12 21 PM to Commercial Vehicle Safety Enforcement Division of BC Government

January 29, 2014

email sent to s.22

Hello S.22

Please find attached your Acknowledgement Letter regarding your complaint sent January 28, 2014

Thank-you

Dave Birchmore

January 29, 2014

email to Shashi Engineer

Hello Mr Engineer.

The Passenger Transportation Branch has received a complaint regarding one your drivers. Please review the following complaint provided below

I would like to report an incident involving a taxi. If you do not have a Taxi with a license plate \$.22

then please disregard this message

Last night, at approximately 8 45 pm Saturday evening on the 25th of January 2014, I was involved in an incident with a Taxi

I was on my way to work, and I was crossing the street at \$.22 during a Pedestrian cross light when an orange taxl with made a left turn s.22 at the location I was crossing black-checkers on it, license plate \$.22 the street. If I had not been paying attention, and scrambled out of the way, I would have been hit. The Taxi Driver, despite being in the wrong, did not stop and apologize: instead, he continued to drive, at the same speed, away from the incident. However, he did acknowledge my presence when I clearly indicated to him that I had the legal right-of-way \$.22

Please respond in writing by February 7, 2014.

Regards,

Dave Birchmore

January 29, 2014

email to 5.22

Hello<sup>S.22</sup>

The Branch is looking into your alteged incident and has some questions regarding your complaint

Last Updated By. S.15

Last Updated Date.

Mar 5, 2014



#### Incident Detail

File Number 2014-00005

Requestor

s.22

Location RICHMOND Subject

Driving ability

Request Type

Record Taxi Complaint

**Assigned Inspector** Received via

Dave Birchmore

**Email** 

**Received Date** 

Jan 28, 2014

**Assigned Date** 

Jan 28, 2014

Completion Date Feb 21, 2014

In your email you state the cab was (an orange tax) with black-checkers on it, license plate \$.22

You also comment several times that the cab is from (The Vancouver Taxi Company)

The plate number you gave us doesn't match any Vancouver Taxi companies but instead it matches a cab company from Richmond

Could you please clarify to the Branch why you mention The Vancouver Taxi Company several times in your emails?

Thank-you for the complaint and your assistance with this matter.

Dave Birchmore

February 12, 2014

Hello Mr. Engineer,

The Branch sent you an email regarding the following complaint provided below, you have not responded by the allotted time. You have until February 17, 2014 to respond in writing to the alleged incident

Regards,

Dave Birchmore

February 20, 2014

email received from Shashi Engineer

Hello Mr. Birchmore,

As per our short conversation this morning in regards to the issue. Here I have statement from the driver, please see attached document

If you have any question or need any assistance please do not hesitate to call me or by email

Thank you, Shashi Engineer

driver's written account of what happed (added to correspondence tab)

Canclusion:

February 21, 2014

The file is now closed. There is no way to prove that the driver was driving poorly or that he had come close to hitting the complaintant (he said she said situation). It appears that it was unfortunate situation and that if it had happened it would be a police matter.

Last Updated By. S.15

Last Updated Date.

Mar 5, 2014



#### **Incident Detail**

File Number 2012-00112 Request Type Record Taxi Complaint **Received Date** Dec 31, 2012 Requestor 312 Louise Swan Dec 31, 2012 **Assigned Inspector Assigned Date** Location **VANCOUVER** Received via Email Completion Date Feb 20, 2013 Subject Operating outside the licensee's area of service (poaching) Requestor Licensee s 22 PT Number 70391 License Type Special ATTN Shashi Engineer RICHMOND CABS LTD 2440 SHELL RD RICHMOND BC V6X 2P1 Phone Fax s 22 Cell **Email** Phone 604-278-8358 Vehicle 604-278-1114 Fax Reg/VIN Jurisdiction **Email** gm@richmondtaxi ca Plate # Owner Driver Class: License Num: **Driver Name: Explry Date:** Jurisdiction Birthdate:

#### Comments:

Respected Officer ..

I have attached a PDF file that contains pictures of Richmond Taxi operating illegally in vancouver. Using editing mode I have stamped cab number, date, time & location in all pictures in order to make it easy for enforcement.

Please call the GPS Map records + Electronic trip records of these cabs and please enforce the law

If my witness / testimony is needed I will not hesitate to do so, and I hereby declare that all pictures are taken by me in either picture mode or video mode and then converted to pictures.

Wish you a Very Happy New Year ..

Regards ..

s.22

Dec.31/12 Acknowledgement letter not sent. To discuss with Dawn Major the next steps

Jan.7/13 Acknowledgement letter sent to S.22

Jan 7/13 I sent Dawn the e-mail and photographs to send to \$.22

for possible enforcement action when in the downtown Vancouver area

Conclusion:

H<sub>I</sub> S.22

When doing enforcement in the downtown area, could you keep an eye on Richmond Taxi. We have had \$.22

complaint from s.22

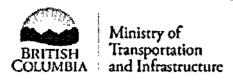
about many of the Richmond Taxis poaching

Thanks Dawn

Last Updated By s.15

Last Updated Date

Feb 20, 2013



#### Incident Detail

File Number Requestor Location Subject	2013-00007 s.22 RICHMOND Payment issues	Request Type Assigned Inspector Received via	Record Taxi Complaint 311. Margaret Lovell Email	Received Date Assigned Date Completion Date	Jan 28, 2013 Jan 29, 2013 Feb 8, 2013
Requestor s.22		: .	PT Number 70391 License Type Special		
Phone s.22 Cell Email	? Fax		ATTN Shashi Engineer RICHMOND CABS LTD 2440 SHELL RD RICHMOND BC V6X 2P1		
Vehicle	· · · · · · · · · · · · · · · · · · ·		Phone 604-278-8358 Fax 604-278-1114		
Reg/VIN Plate #	Jurisdic	tion	Email gm@richmondtaxi ca		
Owner			Driver		1
			License Num: Driver Name: Birthdate:	Class: Expiry Date: Jurisdiction	; ;

The following complaint was directed to the Branch (Please note a copy of the fare receipt was attached to the complaint)

"On Friday, January 25th, we called Richmond Taxi and were picked up from the \$.22 in Richmond off River Road around 11.15pm by a driver. As soon as we left the parking lot, we told the driver that we were heading home \$.22 On our way, my husband noticed that the driver was not wearing his seatbelt so he asked him to wear it. The driver said, "No!". As we were concerned about our safety, we then told him to pull the taxi over and call us another cab. He angrilly said, "No!".

The driver then started driving erratically by accelerating really fast. We asked him where he was taking us but he did not respond. We told him several times to stop the car but he refused. Luckily, we saw flashing police lights a few blocks ahead. My husband opened his side of the car to get the police officer's attention while I called Richmond Taxi and told them on the phone that their cab driver would not stop the car and let us out The operator for Richmond Taxi told me to speak to the police

Lasked the driver to identify himself and tell us his cab number. He refused to give us any ID. I did notice after I stepped out of his car that the taxi number was s.22

Seeing the police, the cab driver, finally pulled over. During the incident, the driver returned our taxi voucher however, I did not notice that he also gave me a receipt (copy enclosed with all driver details) until discovering it in my wallet today. After looking at the receipt, I noticed he charged, \$29 90 to my company's account for a 5 minute drive from the S.22 to the point where we were dropped off and he gave himself a gratuity, which I did not authorize. Here's an analysis of my trip

from our home to the s.22 and it cost (with tip) \$101 We took Richmond Taxi from the \$.22 and it cost (with tip) \$29.80 (first taxi ride) + approx \$95 (second taxi replacement ride) How

can it possibly cost us that much more?

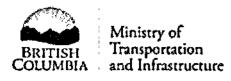
Once the cab driver pulled over, he quickly jumped over to the police and told them we were drunk \$.22 The taxi cab had a camera so the entire situation should already be recorded, in the event you need to access it. The police called The cab driver on this us another cab using Richmond Taxi and we finally arrived home safely \$.22 who were his seatbelt(we didn't have to ask him!) and drove us home safely second trip, was a very nice man name \$.22

This experience was extremely scary for us \$.22 This driver has not only committed fraud by overcharging us for the trip but also committed a criminal offense but not letting us out of the car when we requested it \$.22

Last Updated By: S.15

Last Updated Date:

Feb 8, 2013



#### Incident Detail

File Number 2013-00007

Requestor

s.22

RICHMOND Location

Subject

Payment issues

Request Type

Received via

Record Taxi Complaint

Assigned Inspector

**Email** 

311: Margaret Lovell

Received Date

Jan 28, 2013

Assigned Date

Jan 29, 2013

Completion Date Feb 8, 2013

When we arrived home (past midnight), I called the non-emergency RCMP line to report the incident. The officer advised me that he would file a report and have one of the other officers who were there at the scene to call me back. I have not recieved a call yet

Today, on January 28, 2013, I called Richmond Taxi, Consumer Protection and Transportation Services to report a complaint. Should you need any further information, please let me know "

END

January 29, 2013 - an Acknowledgement letter was directed to the complainant (mgl)

February 1, 2013 - the complaint was directed to Richmond Cabs for investigation. (mgl)

February 7, 2013 - the following information was provided by Yadwinder Sandhu, Acting General Manager 1) email detailing his investigation, 2) Statement from driver 5.22 3) TD Merchant Services Transaction Detail, (mgl)

February 8, 2013 - contact was made with \$.22 with a view of confirming who she came into the credit card receipt. She again explained that the driver handed it to her with the voucher. I explained that the receipt she submitted with the complaint was not her receipt and therefore cannot be used to seek restitution. It also explain that her company was only billed for the second trip that was arranged by the RCMP and not the first trip (mgl)

February 8, 2013 - the following email was directed to Richmond Cabi

"Yadwinder Sandhu, Acting Manager

Thanks for the supporting documentation you provided.

Generally, the Branch does not report out our findings. The complaint in question is difficult and I do not wish to leave the complainant or driver in suspense; thus, the reason for my response

It appears that the evidence you provided and clarification gained from the driver does not match the allegation of overcharging. The complainant based her allegation of overcharging on a receipt that she alleges the driver handed to her, together with her company's voucher. I took into consideration your GPS system findings and DDS computer data and the invoice to PBI Actuanal. What appears to be the matter is that the driver inadvertently handed the customer the voucher, underneath the voucher was the previous customer's credit card receipt. The driver may not have been aware that the credit card receipt from a previous fare was perhaps, handed to the complainant with the voucher

The customer was advised that it does not appear that her company was billed for the first short trip and, therefore, the credit card receipt provided . I advised her that the behaviour of a driver is best cannot be used as evidence to seek restitution. \$.22 addressed directly with the manager of the taxi company

Based on the above, my findings are inconclusive. However, I would suggest that you caution drivers to be especially careful in handing over customer information, when it pertains to a customer personal credit card information, to third parties

Thanks for your cooperation in this matter " (mgl)

Conclusion:

A detailed investigation was conducted based on the information provided by the complainant. It was discovered that the credit card receipt used to file the complaint was not pertaining to the fare the complainant took. It appears that the driver inadvertently handed the customer the credit card receipt with the voucher of her company. As such, that portion of the complaint pertaining to overcharging is found to be inconclusive. The

Last Updated By S.15

**Last Updated Date** 

Feb 8, 2013



#### Incident Detail

File Number 2013-00007

Requestor s.22

Location RICHMOND

Subject

Payment issues

Request Type

Received via

Assigned Inspector

Record Taxi Complaint

311: Margaret Lovell

Email

**Received Date** 

Jan 28, 2013

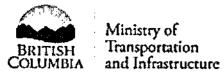
**Assigned Date** 

Jan 29, 2013

Completion Date Feb 8, 2013

portion pertaining to the driver speeding and not wearing a seatbelt could not be substantiated, as taxi drivers are not required to wear seatbelts when travelling under 70k km/h. The complainant could not verify the speed limit of the area the vehicle was travelling in. \$.22 - she was told that a driver's behaviour is best resolved with the Manager of the taxi company.

This complaint is closed as inconclusive (mgl)

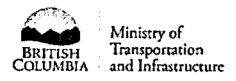


Printed, Tuesday, October 14, 2014 - 11 26 22 am

#### Passenger Transportation Branch

### **Incident Detail**

File Number Requestor Location	2012-00092 s.22 VANCOUVER	Request Type Assigned Inspector Received via	Record 311: Ma Email		-	Received Date Assigned Date Completion Date	Oct 30, 2012 Nov 2, 2012 Apr 10, 2013
Subject	Operating outside the licensee's area	of service (poaching)					
Requestor			License	е			
s.22			PT Num		70391		
· !			License		Special		
!			ATTN S RICHMO 2440 SH	ND CAI	BŠ LTD )		
Phone	Fax		RICHMO	ND BC	V6X 2P1		
Cell							
Email s.22							
Vehicle	•		Phone				
Reg/VIN	Jurisdicti	on	Fax Email		'8-1114 chmondtaxı ca		
Plate #	ourisalen	<del></del>		9	and the second second		
Owner							
1			Driver				;
į			License			Class:	!
			Driver N Birthdat			Expiry Date: Jurisdiction	:
			Dirtitigat	uer,		Jurisalction	ı
Comments:							
The following	complaint was received at the Branch of	n October 30, 2012.					
"Respected O	ifficers /ewitness report on Massive Violations o	of Richmond Taxi in Vai	ncouver D	lowntow	m. This is in addit	ion to what I have sent y	yesterday "
END	<del> </del>						
the attention of Richmond Ca	2012 - this file was discussed at our lns the attention of Richmond Cabs Ltd. It of CVSE and, in particular, Bruce Calbid bs Ltd., by s.22 a activities in order to address the issue o	was also suggested that k who is in charge of er re frequent. As seen, it	it complai iforcemen	nts rece It for po	erved from <sup>8,22</sup> aching infractions	be br	
November 2,	2012 - an Acknowledgement letter was	directed to <sup>S.22</sup>		(mg	gl)		
November 2, attachment e	2012 - copy of complaint was directed to ntitled "Part-2 Richmond Taxi Illegal Ope	o Richmond Cabs Ltd( erations Sept-Oct 2012.	(Please no " (mgl)	ote that	the coverning ema	ail was only to call attent	tion to the
November 9, November 14	2012 - Shashi Engıneer asked for exten , 2012. (mgf)	ded time in order to res	pond with	details	Extension was a	illowed until Wednesday	/ <b>.</b>
Last Updated	By <sup>S.15</sup>		18	<del></del>		Last Updated Date.	Apr 10, 2013
	day, October 14, 2014 - 11 26 22 am						Page 1 of 2



#### Incident Detail

File Number 2012-00092

Request Type

Record Taxi Complaint

Received Date Oct 30, 2012

Requestor

Assigned Inspector

311. Margaret Lovell

**Assigned Date** Nov 2, 2012

Location

VANCOUVER

Received via

Completion Date Apr 10, 2013

Subject

Operating outside the licensee's area of service (poaching)

November 15, 2012 - Shashi Engineer of Richmond Cabs responded as follows

"•Email from S.22 dated Tuesday, August 18, 2009 addressed to Tom Green, then Registrar of the Passenger Transportation Branch

 Email from Tom Green addressed to s.22 dated Wednesday, August 19, 2009

•Email from S.22

addressed to Tom Green, dated Tuesday, August 18, 2009

•Email from addressed to Tom Green dated Tuesday, August 18, 2012

Shashi Engineer has provided previous correspondence between then Registrar, Tom Green and one of their drivers. The information provided is an attempt to demonstrate that Richmond Taxi has dealt with drivers who operate outside the terms and conditions of their licence.

In addition, Shashi Engineer has provided a detailed response to the allegations made against Richmond Taxi. He provided an overview of the activities of the drivers identified by the complainant. Of the 20 drivers identified by the complainant, only Cab Nos s.22 (October 7, 2012 -flagged from downtown - driver sated he was at a red light and customer jump into the cab)s.22 (October 7, 2012 @ 00.41 hrs and @01.18 hrs - Shashi could not get hold of this driver for an interview) \$22 (October 20, 2012 - driver picked up flag from YVR to downtown, then in downtown customer hop into the cab by saying he has been waiting for over 35 to 45 minutes and none of downtown cab would send him a cab)." (mgl)

November 2, 2012 - Dawn Major, Registrar directed the following email to Bruce Calbick, Supervisor, CVSE:

#### Bruce

"When you have enforcement staff in Downtown Vancouver area, could you please ask them to pay attention to Richmond Taxis drivers who may be poaching. We have had another complaint that they spend an inordinate amount of time in the downtown area picking up fares illegally

The complaints are frequent, but only come from one complainant."

#### Conclusion:

A detailed response was received from Shashi Engineer, Manager of Richmond Taxi. Shashi identified those drivers who, according to his GPS and verbal interview, were flagging in downtown Vancouver. One driver is yet to be interviewed with respect to flagging in Vancouver, being Unit No 5.22

As CVSE is tasked with road-enforcement in the downtown core, details pertaining to this complaint was forwarded to Bruce Calbick for on-going investigation

Accordingly, this file is deemed closed (mgl)



Ministry of Transportation and Infrastructure

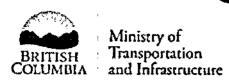
Passenger Transportation Branch

Selection Criteria: Name: Richmond Cabs Ltd., PT Number, 70391, Sort By PT Number,

Enforcement Period 2014/2015, Admin Penalty Ordered Yes

**Notice and Order History** Enforcement Period: 2014/2015

No data matches the selection criteria



Selection Criteria: Name Richmond Cabs Ltd., PT Number 70391, Sort By PT Number,

Enforcement Period 2013/2014, Admin Penalty Ordered Yes

Notice and Order History Enforcement Period: 2013/2014

Licensee 70391: RICHMOND CABS LTD.
Offence 1.1: Operating Outside of Area

Year: 2013/2014

**NOTICE & ORDER INFORMATION** 

AP Reference # 101 292 Completion Date Jun 5, 2013

Registrar's finitial Decision: Penalty: Admin Fine (\$500.00)

Registrar's Final Decision. Penalty: Admin Fine (\$500.00)

Intent Letter Issue Date: Apr 11, 2013 (Sent) Intent Response. Contest (Apr 24, 2013)

Order Letter Issue Date: Apr 25, 2013 (Sent) Order Response

Forwarded to Collections Date Paid Date. Jun 5, 2013

Warning Letter Issue Date Warning Response Dt
Admin Hold Start Date. Admin Hold End Date

Notice and Order(s) attached to AP# 101 292

Notice & Order #. 2925691 Date of Issue Mar 8, 2013 Notice & Order Action Proceed

Issuing Inspector Dave Birchmore

Offence Particulars

Operating outside area of service on conditions of licence PT 70391

Inspector Comments:

Illegal pickup in Vancouver Howe St. and West Georgia

AP Reference #. 101 291 Completion Date Jun 5, 2013

Registrar's Initial Decision Penalty: Admin Fine (\$500.00)

Registrar's Final Decision Penalty: Admin Fine (\$500.00)
Intent Letter Issue Date Apr 10, 2013 (Sent) Intent Response Contest (Apr 24, 201)

Intent Letter Issue Date Apr 10, 2013 (Sent) Intent Response Contest (Apr 24, 2013)
Order Letter Issue Date Apr 25, 2013 (Sent) Order Response.

Forwarded to Collections Date Paid Date Jun 5, 2013

Warning Letter Issue Date:

Admin Hold Start Date:

Warning Response Dt

Admin Hold Start Date:

Admin Hold End Date

Notice and Order(s) attached to AP# 101 291

Notice & Order # 2678843 Date of Issue Mar 8, 2013 Notice & Order Action Proceed

Issuing Inspector Dave Birchmore

Offence Particulars.

Operating outside area of service on conditions of licence PT 70391

Inspector Comments:

Illegal pickup in vancouver Georgia and Howe. \$4.35 on meter top light on.



Ministry of Transportation and Infrastructure

#### Passenger Transportation Branch

Selection Criteria: Name Richmond Cabs Ltd., PT Number, 70391, Sort By PT Number,

Enforcement Period 2012/2013, Admin Penalty Ordered: Yes

**Notice and Order History** Enforcement Period: 2012/2013

Licensee: 70391; RICHMOND CABS LTD. Offence 1.1: Operating Outside of Area

Year 2012/2013

#### **NOTICE & ORDER INFORMATION**

AP Reference #

Registrar's Initial Decision

Penalty: Admin Fine (\$500.00)

Registrar's Final Decision Intent Letter Issue Date

Penalty: Admin Fine (\$500.00)

Order Letter Issue Date

Warning Letter Issue Date

Admin Hold Start Date

Forwarded to Collections Date

Feb 21, 2013 (Sent)

Intent Response.

Completion Date:

Accept (Mar 8, 2013)

Mar 12, 2013 (Sent)

Order Response Paid Date

Accept (Mar 8, 2013) Apr 16, 2013

Apr 16, 2013

Warning Response Dt. Admin Hold End Date

Notice and Order(s) attached to AP# 101 271

Notice & Order #: 2554444

Date of Issue Feb 9, 2013

Notice & Order Action: Proceed

Issuing Inspector: Margaret Lovell

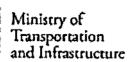
Offence Particulars.

Part 1, Item 1 - Operating outside of area (PTR Part 2, Section 6 (1) (a)

Inspector Comments

Illegal pick up atWest Georgia & Burrard In the City of Vancouver. Operating contrary to Passenger Transportation Licence No. 70391. Unit Nos.22 bearing PT Plate No.5.22





Selection Criteria:

Name Richmond Cabs Ltd., PT Number, 70391, Sort By, PT Number,

Enforcement Period 2012/2013, Admin Penalty Ordered, Yes

#### **Notice and Order History** Enforcement Period: 2012/2013

AP Reference #

101 270

Completion Date

Apr 16, 2013

Registrar's Initial Decision.

Penalty: Admin Fine (\$500.00) Penalty: Admin Fine (\$500.00)

Registrar's Final Decision Intent Letter Issue Date:

Feb 21, 2013 (Sent)

Order Letter Issue Date:

Intent Response: Order Response

Accept (Mar 8, 2013) Accept (Mar 8, 2013)

Forwarded to Collections Date

Mar 12, 2013 (Sent)

Paid Date:

Apr 16, 2013

Warning Letter Issue Date: Admin Hold Start Date:

Warning Response Dt Admin Hold End Date

Notice and Order(s) attached to AP# 101 270

Notice & Order #: 2664441

Date of Issue Feb 9, 2013

Notice & Order Action Proceed

Issuing Inspector Margaret Lovell

Offence Particulars.

Part 1, Item 1 - Operating outside of area (PTR Part 2, Section 6 (1) (a)

Inspector Comments.

Illegal pick up at East Hastings in the City of Vancouver. Operating contrary to Passenger Transportation Licence No. 7039. Unit No. bearing PT Plate No S.22

AP Reference #.

101 257

Completion Date.

Nov 7, 2012

Registrar's Initial Decision Registrar's Final Decision

Penalty: Admin Fine (\$500.00) Penalty: Admin Fine (\$500.00)

Intent Letter Issue Date

Sep 12, 2012 (Sent)

Order Letter Issue Date

Oct 19, 2012 (Sent)

Intent Response Order Response

Forwarded to Collections Date:

Warning Letter Issue Date Admin Hold Start Date

Paid Date

Nov 7, 2012

Warning Response Dt Admin Hold End Date

Notice and Order(s) attached to AP# 101 257

Notice & Order #. 2663811

Date of Issue

Notice & Order Action. Proceed

Issuing Inspector: Louise Swan

Offence Particulars.

Operating outside area of service on conditions of licence.

Inspector Comments.

lilegal pick up in Vancouver to take to River Rock Casino. Top light illuminated. Picked up on Granville St and west 10th Ave. Meter was not turned on. Driver accepted fare.

Aug 24, 2012



#### Ministry of Transportation and Infrastructure

#### Passenger Transportation Branch

Selection Criteria Name Richmond Cabs Ltd., PT Number, 70391, Sort By PT Number, Enforcement Period. 2012/2013, Admin Penalty Ordered Yes

#### **Notice and Order History** Enforcement Period: 2012/2013

AP Reference #.

101 215

Completion Date:

Jul 11, 2012

Registrar's Initial Decision:

Penalty: Admin Fine (\$500.00)

Registrar's Final Decision.

Penalty: Admin Fine (\$500.00)

Intent Letter Issue Date:

Mar 29, 2012 (Sent)

Intent Response

Contest (Apr 23, 2012)

Order Letter Issue Date

Apr 24, 2012 (Sent)

Order Response Paid Date.

Forwarded to Collections Date

Jun 19, 2012 (Sent)

Jul 11, 2012

Warning Letter Issue Date Admin Hold Start Date

Warning Response Dt: Admin Hold End Date:

Notice and Order(s) attached to AP# 101 215

Notice & Order #. 2665796

Date of Issue. Mar 24, 2012

Notice & Order Action. Proceed

Issuing Inspector. Louise Swan

Offence Particulars

Operating outside conditions of licence PT70391.

Inspector Comments:

Illegal pick up in Vancouver (Seymour @ Robson). Flagged fare to go to Boundary & Hastings. Meter at \$3.40 at stop. Top light not Illuminated, PTB 70391, Units.22

AP Reference #.

101 209

Completion Date.

Jul 11, 2012

Registrar's Initial Decision

Penalty: Admin Fine (\$500.00)

Registrar's Final Decision.

Penalty: Admin Fine (\$500.00)

Intent Letter Issue Date

Mar 23, 2012 (Sent)

Intent Response

Contest (Apr 27, 2012)

Order Letter Issue Date:

Apr 30, 2012 (Sent)

Order Response Paid Date:

Jul 11, 2012

Forwarded to Collections Date.

Jun 19, 2012 (Sent)

Warning Response Dt:

Warning Letter Issue Date Admin Hold Start Date,

Admin Hold End Date:

Notice and Order(s) attached to AP# 101 209

Notice & Order # 2664854

Date of Issue Mar 17, 2012

Notice & Order Action. Proceed

Issuing Inspector. Barbara Webster

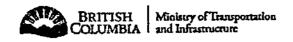
Offence Particulars

Operating outside of Conditions of Licence.

Inspector Comments:

Driver picked up fare at corner of Helmken and Seymour in Vancouver.

# Section 2 FORMS



REGISTRAR, PASSENGER TRANSPORTATION BRANCH

# SPECIAL AUTHORIZATION LICENCE APPLICATION

Part 4, Passenger Transportation Act

Office Use Only PT Application# AV 260 [14]

About this form: Do not use this instances other application forms a	orm if you are applying for a licence transfer, a re available on the Registrar's website or by re	additional ICB vehicles, or change to PDV rates. For these equest at the Passenger Transportation Branch.
1. Legal Name of Applicant (	check one of the boxes and write the FULL	legal name(s) on the line(s) below)
individual / Sole Propriet	or: Partnership (name each partner):	Legal Entity (i.e. Corporation, LLC, Society, City):
Legal Name(s):	RICHMOND CABS LTD. /	
2. Identification and Contact		
All trade names (i.e. "doing bus	iness as"): <u>Richmond Taxi</u>	
Safety Certificate Number:	200-020-545	Home Jurisdiction: Richmond
Business Mailing Address:	#260-11180 Voyageur Way	2440 Shell Road
	Richmond BC	PostaVZip Code:V6N_3N8 V 6x 2P
Physical Location of Records	#700 - 5951 No. 3 Road	
(if different):	Richmond, BC	D. A. D. C.
404 ATA 0070		Postal/Zlp Code: V6X 2E3
Phone: <u>604-278-8358</u>	_ Cell:	Fax: DEGENTED WEbsite:
Email:		vveosite. 445651111 GU
	perate as an Inter-City Bus (ICB)	politics and decale) UCI U 8 2014
New ICB: I am requesting ti	ne following number of identifiers (vehicle	
***	e: My Passenger Transportation Licence	
<ol><li>Special authorization to o</li></ol>	perate as a Passenger Directed Vehicle	e (PDV).
□ New PDV: I am requesting to a second to a s	the following number of identifiers (vehicle	e plates and decals)
Amendment of PDV Licen	ce: My Passenger Transportation Licence	e Reference Number is
Addition of Motor Vehicle	(PDV): I am applying to add 15 Idea	ntifiers (vehicle plates and decals) to my fleet; and
		91 (10 conventional; 5 wheelchair accessib
5. Application Fee (\$200) (ch	eck the appropriate box)	40003310
.22		
6. Declaration(s)		
I (we) declare that the statement	ents and information contained in, attach	ned to and submitted with this licence application form
are true and correct; and I	(we) understand that they are subject the refusal or cancellation of the application of t	ct to verification and that any false or misleading lication and/or licence. I (we) also confirm my (our)
representations could result in commitment to safe operation :	as identified in the Passenger Transporta	tion Act.
		all partners in the partnership, a principal of the
this form must be signed comparation or a person with	delegated signing authority as filed w	ith the Passenger Transportation Branch.
	adwinder Sandhu (le)	Tile: Director & Secretary
Full Name:	adwinder Sandra 1001	C ( C ) 2 - 111
Signature:	V-Carvialis	Date: 5004.10 2014
78	800 18 Daw	
Full Name:	000 : 10 to	Title:
I till 14dhins.	, ,	
Signature:		Date: DE COLLING
Passenger Transportation Branch	Phone: 604-527-2198	BC residents can pall toll free through Enquiry &C:
Suite 313 - 1500 Wookldge Stree	·	Victoria: \$50-3876123EP 1 9 2014 Eisewhere in BC 1-800-663-7867
Coquitiam, BC V3K 0B8	Fax: 604-527-2205	
mmo coso idensial Authoritan I	Icence Application Package) April 2014	PASSENGER TRANSPORTATION BRANCH
PTK 5010 (Special Authorization L	tentre Ohimenas i seeshel cheses as	COQUITLAM, B.C.
		SEP 2 2 2014
		reid 20 ser 222014

RICHMOND CABS LKTD.

#### PDV Vehicle Proposal PT Board Form 1

About this Form: Submit this form when you are applying:

- √ for a <u>new PT licence</u> to operate Passenger Directed Vehicles (PDVs)
- ✓ to add vehicles to your PDV fleet
- ✓ to change vehicle type or seating capacity in your terms and conditions of licence.

You should not buy, lease or rent vehicles before the Passenger Transportation Board makes a decision on your application.

Part At Proposed Vehicles		
What types of vehicles are you applying for?		How many vehicles are you applying for?
Category 1: Taxis		
Sedan or Minivan Taxi (seating capacity betw	een 2 and 7 passengers plus drive	er) 10
Wheelchair Accessible Taxi (seating capacity	between 2 and 7 passengers plus	driver) 5
Large Taxi (seating capacity between 8 and 11	passengers plus driver)	
Category 2: Limousines		
Sedan Limousine (seating capacity between 3	and 5 passengers plus driver)	
Antique Sedan Limousine (seating capacity) These vehicles are at least 30 years old	petween 3 and 5 passengers plus	driver)
Mid-Size Limousine (seating capacity 6 or 7)	assengers plus driver)	
Limousine Van (seating capacity between 6 ar	nd 11 passengers plus driver)	
Stretch Limousine (seating capacity between	8 and 11 passengers plus driver)	
Stretch SUV (seating capacity between 8 and	11 passengers plus driver)	
Category 3: Other Passenger Directed	Vehicles ("PDV")	
Motorcycle (seating capacity of up to 2 passe	ngers plus driver)	
Small PDV (seating capacity between 2 and 5	passengers plus driver)	
Large PDV (seating capacity between 6 and 11	passengers plus driver)	_ <u></u>
Part B: PDV Fleet Information		
Total vehicles proposed in this application:		15
Current maximum fleet size previously app	roved by the Board (if applica	ble): 62
Total maximum fleet size you propose for y	our PT licence (if approved):	77
Part C: Vehicle Details	AND THE STREET	
(a) Have any vehicles been stretched, modi	fied or rebuilt (salvaged)?	No 🖸 Yes (if <b>yes</b> , explain)
(b) Wilt any vehicles operate only on specific provide details of days any times)	c days and times (e.g. peak pe	eriod taxis)?  No Yes (if yes,
(c) Other information you would like the Bo	ard to know about your vehic	des
		DECEMEN
PT Board Form 1 PE	V Vehicle Proposal	IN F R F MAR F
	PDV Forms Package	SEP 1 9 2014 ASSENGER TRANSPORTATION BRANC
	L	COQUITLAM, B.C.

Page 232 of 508 TRA-2015-52100

# McLachlan Brown Anderson

Barristers and Solicitors

William A. McLachlan David E. Anderson Kristine P. All Danielle L. Garand

Robert D.J. Brown Thomas N. Teed Daylyn J. Miller 10th Floor - 938 Howe Street Vancouver, British Columbia Canada V6Z 1N9 Telephone:(604) 331-6000 Facsimile:(604) 331-6008

RECEIVE

SEP 1 9 2014

PASSENGER TRANSPORTATION BRANCH

COQUITLAM, B.C.

Please reply to: Direct Line Email.

Re:

-10-A

William A. McLachian (604) 331-6010 wmclachlan@mbalawyers ca

File Number. 60 0978 003

September 18, 2014

#### VIA COURIER / LETTER ONLY VIA EMAIL

Passenger Transportation Branch
Ministry of Passenger Transportation and Infrastructure
#313 - 1500 Woolridge Street
Coquitlam, BC V3K 0B8
(email: passengertransportationbr@gov.bc.ca)

Attention: Kristin Vanderkuip, Registrar and Director

Dear Sirs/Mesdames:

Application for Additional Vehicles – Richmond Cabs Ltd. – Special Authorization Licence No. 70391

We act for Richmond Cabs Ltd. ("Richmond") in respect to the above-noted application for 15 further identifiers consisting of 10 conventional vehicles and 5 wheelchair accessible vans.

Richmond is currently a Special Authorization Licence holder, Licence No. 70391. Richmond is permitted a fleet size of 62 vehicles, of which 56 are conventional vehicles and 6 are wheelchair accessible taxis.

Richmond is also authorized to operate an additional 2 conventional taxis, provided Vancouver International Airport Authority has approved airport licences for 71 or more vehicles in the fleet of Richmond and its corporate related company, Coral Cabs Ltd.

Coral Cabs Ltd. ("Coral") has Special Authorization Licence No. 70363. Coral is authorized to operate a maximum fleet size of 19 vehicles, all of which are conventional taxis.

Although this application is in the name of Richmond Cabs Ltd., the Richmond Cabs Ltd. Licence is operated in conjunction with Coral Cabs Ltd., as if it was one operating taxi entity. With the 64 taxis in Richmond Cabs Ltd. and the additional 19 taxis in Coral Cabs Ltd., there is an overall fleet of 83 taxis. This fleet runs as if it was one unit. As a result, the statistics, the projections and the business model enclosed with this application are based on operating a fleet of 83 taxis, not just the 64 taxis of Richmond Cabs Ltd.

Richmond and Coral have common corporate control and operate through common dispatch, common business offices and administration.

60.0978.003\0070

Richmond and Coral operate through a management company, Richmond Taxi Co. Holdings Ltd. ("Richmond Taxi Co.").

Richmond Taxi Co. provides administration and the common dispatch system as well as setting and correcting dispatch fees.

Richmond has made a number of applications over the past years however the Passenger Transportation Board has found the support material lacking and there have been minimal additions to the Richmond fleet over the last decade.

The Passenger Transportation Board summarized Richmond's past applications in Application Decision AV271-12.

The past applications and decisions included the following:

- AV1622-05, addition of 15 taxis, approved in part (2 conventional and 2 accessible), published July 26, 2006 (reconsideration denied);
- AV2633-07, addition of 15 taxis, refused, published July 9, 2008. Reconsideration confirmed decision, published January 7, 2009;
- AV83-09, addition of 20 taxis, approved in part (2 conventional and 2 accessible), published September 9, 2009;
- 384-09, addition of Express Authorization for flip seats in 6 accessible taxis, approved, published April 7, 2010;
- AV271-12, addition of 10 taxis, refused, published December 14, 2012. No reconsideration.

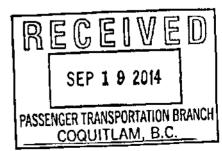
In summary of these past applications and the additional taxis approved for Richmond, only 8 additional taxis have been approved over the past decade.

We enclose current copies of the Passenger Transportation Licences for Richmond and Coral.

Although the application is put forward by Richmond, the statistics need to be viewed in the context of the overall fleet of 83 taxis.

We enclose the following:

- (a) Special Authorization Licence Application;
- (b) McLachlan Brown Anderson cheque in the amount of \$200 payable to the Minister of Finance;
- (c) Signing Authority unchanged;
- (d) PDV Vehicle Proposal;
- (e) Municipal Notice to City of Richmond;



- (f) Disclosure of Passenger Transportation Ownership and Disclosure of Unlawful Activity & Bankruptcy for Opinder Pal Singh Basra;
- (g) Disclosure of Passenger Transportation Ownership and Disclosure of Unlawful Activity & Bankruptcy for Manjinder s.22 Mangat;
- (h) Disclosure of Passenger Transportation Ownership and Disclosure of Unlawful Activity & Bankruptcy for Charanjit S. Mann;
- (i) Disclosure of Passenger Transportation Ownership and Disclosure of Unlawful Activity & Bankruptcy for Harpal Sandhu;
- (j) Disclosure of Passenger Transportation Ownership and Disclosure of Unlawful Activity & Bankruptcy for Yadwinder Sandhu;
- (k) Disclosure of Passenger Transportation Ownership and Disclosure of Unlawful Activity & Bankruptey for Gurdip Singh;
- (l) Disclosure of Passenger Transportation Ownership and Disclosure of Unlawful Activity & Bankruptcy for Indermohan Singh Sohi;
- (m) National Safety Code Certificate for Richmond;
- (n) National Safety Code Certificate for Coral;
- (o) Zone Maps for Richmond, including taxi stands;
- (p) Actual Richmond Taxi Co. Holdings Ltd. consolidated financial statements, October 31, 2011, October 31, 2012, and October 31, 2013;
- (q) Projected Richmond Taxi Co. Holdings Ltd. financial statements for 3 years, 2014, 2015 and 2016;
- (r) Sample Log for Richmond YVR Drivers;
- (s) Sample Shift Report, Richmond (All Drivers);
- (t) Sample of Daily Trip Report, Richmond Fleet (All Taxis);
- (u) Sample Daily Trip Report;
- (v) Copy of 2006 Census Profile of Richmond;
- (w) Copy of Population Increase, Richmond, 1996 to 2014.

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In comparing the Richmond population growth over the last decade with the additional licences granted to Richmond, the population growth over the last decade has totalled some 14% additional population, while the additional licences for Richmond total in the 3% range for increasing the total fleet.

(x) Copy of HandyDart Customer Quick Report, June 30, 2009 through June 30, 2014.

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The significant increase in the volume of HandyDart business commenced back in summer 2013. The statistics confirm that the business since summer 2013 has more than doubled the range of business from 2009 until summer 2013. The taxi services agreement with HandyDart is anticipated to again significantly increase the taxi business that Richmond will be receiving from HandyDart, given that HandyDart has adopted a business model of off-loading HandyDart van business to private taxis. In the case of the City of Richmond, that business is through Richmond. Richmond is the only taxi operator in the City of Richmond with a written contract with HandyDart for provision of taxi services.

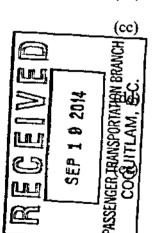
(y) Copy of Canada Post Customer Quick Report, for provision of services to Canada Post June 2009 through June 2014.

Once again, a significant upturn in the Canada Post contract business occurred in calendar 2011 toward the end of the year. Monday to Friday, daily Canada Post business requires 148 trips each day to service delivery of the letter carriers to their routes and return of the letter carriers from their routes.

(z) Copy of Customer Quick Report with Richmond and TransLink.

Again, the review of the TransLink business from 2009 to present shows a significant increase of approximately 50% s.21

- (aa) Copy of Customer Quick Report between Richmond and Workers Compensation Board, showing a steady number of taxi trips between 2013 and 2014;
- (bb) Listing of charge account customers for Richmond, as at August 6, 2014;



Listing of new regular accounts that have been added to the Richmond charge account customer list over the past 18 months. These new regular accounts are adding significant additional business that requires additional taxis;

Attached as Schedule 1 is a summary of information extracted from the Richmond dispatch computer in respect to the 77 conventional taxis operated in the Richmond fleet;

Attached as Schedule 2 is information extracted from the Richmond computer in respect to the 6 wheelchair accessible taxis.

In terms of analyzing these spreadsheets, Section A of both Schedule 1 and Schedule 2 outline the monthly trips broken down by trip types, i.e., dispatched, flagged and YVR Airport. Those are the categories for the Schedule 1 information.

The Schedule 2 information in Section A breaks down the wheelchair accessible trips between conventional dispatched trips for the wheelchair accessible vehicles, flags for conventional transportation, and actual wheelchair trips.

Both Schedules 1 and 2 extract information for the months February 2013 to July 2014.

Section B of each Schedule shows the daily average number of vehicles on shift each month, both as to the fleet of 77 conventional vehicles and the fleet of 6 wheelchair accessible taxis.

Section C of each Schedule shows the daily trips that each vehicle has completed on a daily basis.

Section D relates to waiting times. The dispatch trips are grouped into 3 categories, peak, medium, and low, based on the amount of time waited. Wait times are determined from actual computer records which are available to the Board, from the dispatched time to the time the meter is turned on.

The peak periods are from 7:01 a.m. to 10:00 a.m., and from 15:01 p.m. to 18:00 p.m.

The medium period is from 10:01 a.m. to 15:00 p.m., and from 18:01 p.m. to 01:00 a.m.

The low period is from 01:01 a.m. to 7:00 a.m.

Section E shows the number of dispatch trips that were cancelled by the customer or no-show with the driver upon arrival at the pickup address.

All of this data was extracted for the period February 2013 to June 2014 from an Oracle 10 g database running the Pathfinder Dispatch system.

As an example of the volume of hard copy that would need to be produced, the month of June 2013 data consists of 1,183 pages.

The business model for Richmond Cabs Ltd. is to provide customer service on all trips within 10 minutes.

Schedules 1 and 2 make it clear that only an approximate number of 80% of conventional trips are being provided within the intended 10 minute window. A full 20% of conventional taxi trips are being provided in the range from 10 to 15 minutes up to trips exceeding 30 minutes.

The same concern arises from the Schedule 2 wheelchair accessible information. An even lower range of trips is being provided within the intended 10 minute window, some approximate 70% of all trips. With the wheelchair accessible taxis, that leaves up to 30% of trips being accomplished in the 10-15 minute, 15-20 minute, 20-30 minute, and over 30 minute range.



The addition of 10 conventional taxis and 5 wheelchair accessible taxis, calculated into individual trips that can be accomplished by one taxi is the number required by Richmond to bring both conventional and wheelchair accessible taxis into the under 10 minute range.

#### (ff) Support Letters: In Blue Folder from:

- Delta Vancouver Airport;
- Shark Club Sports Bar and Grill;
- Sandman Signature Hotel & Resort Vancouver Airport;
- Million Air YVR;
- Landmark Aviation;
- Sheraton Vancouver Airport Hotel;
- RHE Communications, Inc.;
- Hampton Inn by Hilton Vancouver Airport;
- Linda Reid, M.L.A.;
- Gilmore Gardens;
- Radisson Hotel Vancouver Airport;
- Frances Clark;
- Quality Hotel;
- Four Points by Sheraton Vancouver Airport;
- Canadian Office Supplies;
- Hilton Vancouver Airport;
- Executive Airport Plaza;
- Seair Seaplanes Ltd.;
- Vancouver Whale Watch;
- Northern Thunderbird Air Inc.;
- Richmond Chamber of Commerce:
- Tourism Richmond;



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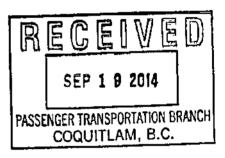
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(gg) <u>Information on the Richmond Fleet at YVR</u> – Summary of trips monitored by monthly transponder. All statistics provided by YVR.

As can be determined by these statistics, a very significant increase in YVR business occurred in May 2014. An increase of some 15% has occurred from the earlier months of 2014 and the statistics from 2011, 2012 and 2013. There was every indication that the YVR business is increasing and no indication that is a temporary blip.

(Attached are samples of document production from YVR Vancouver Airport Authority provided to all taxi operators monthly. The enclosed information includes the Taxi Service Group Monthly Report from June 2012 up to and including December 2013, and copy of Taxi Service Group Monthly Report noting transponder trip totals January 2014 to July 2014.)

(hh) Summary of taxi charges on Richmond Taxi account, Visa, MasterCard, Amex, and Debit (years 2009 to 2014).

The 2014 statistics only include the first 6 months of 2014. The projected total for 2014, given the second 6 months of each year prove to be better financial return, will be in excess of s.21

This summary of charge card activity is representative of the overall increase in business for Richmond. The volume of charge business has increased approximately 2.5 times in the time period 2009 to mid-2014.

- (ii) Richmond Taxi Co. Holdings Ltd. Cash Flow Projection;
- (jj) Attached is an exchange of emails between Sat Gill of YVR and GM of Richmond, noting taxi shortages at the South Airport, YVR. The South Airport is only served by Richmond and Kimber. Richmond is not able to maintain its present at the South Terminal given the increase in business at YVR Main Terminal and the City of Richmond.
- (kk) Summary of Night Shift Business from Pubs and Restaurants;
- (ll) Jeff Nagel article May 23, 2014 Extra \$1m for HandyDart plowed into taxis;
- (mm) Email from Shashi Engineer dated August 16, 2014 re South Terminal Report and August 19, 2014 Sat Gill email;
- (nn) Richmond Taxi Co. Holdings Ltd. Accessible Service Plan;
- (00) Richmond Taxi Group Business Plan.

Yours very truly,

McLACHLAN BROWN ANDERSON

William A. McLachlan

WAM/ty Enclosures

cc: Client





#### Barristers and Solicitors

William A. McLachlan David E. Anderson Kristine P. All Danielle L. Garand Robert D.J. Brown Thomas N. Teed Daylyn J. Miller 10th Floor - 938 Howe Street Vancouver, British Columbia Canada V6Z 1N9 Telephone:(604) 331-6000 Facsimile:(604) 331-6008

Passenger transportation branch

Please reply to: Direct Line: Email File Number William A. McLachlan (604) 331-6010 wmclachlan@mbalawyers ca 60.0978 003

October 7, 2014

# VIA EMAIL / ORIGINAL WITH ENCLOSURES VIA COURIER

Passenger Transportation Branch
Ministry of Passenger Transportation and Infrastructure
#313 – 1500 Woolridge Street
Coquitlam, BC V3K 0B8
(email: passengertransportationbr@gov.bc.ca)

Attention: Anne Ng, Registration Officer

Dear Sirs/Mesdames:

Re: Richmond Cabs Ltd. - Application No. AV0260/14

We are responding to your letter of October 3, 2014. We will follow the same paragraph headings as your letter:

#### 1. Clarification of Business Mailing Address

The address of 2440 Shell Road, Richmond, BC V6X 2P1 is the correct business address. We enclose Change of Address form signed by Mr. Sandhu, noting the Shell Road address effective May 6, 2014.

#### 2. Disclosure of Passenger Transportation Ownership form

We have amended Disclosure documents for Mr. Mann and Mr. Sandhu and enclose them herewith. Mr. Mann's form is corrected to include the full name with "Singh" as the middle name, and Mr. Mann has no ownership in any other ground passenger transportation company, other than the applicant.

We also enclose amended Disclosure forms regarding Mr. Sandhu, including his middle name "Singh", and clarification that he has no ownership in any other ground passenger transportation company, other than the applicant.

#### 3. Disclosure of Unlawful Activity and Bankruptcy form

We enclose the following amended forms:



- (a) Opinder Pal Singh Basra with changes made;
- (b) Manjinder s.22 Mangat with changes made;
- (c) Charanjit Singh Mann with changes made and enclosed with paragraph 2 above;
- (d) Harpal Singh Sandhu with changes made and enclosed with paragraph 2 above;
- (e) Yadwinder Sandhu with changes made;
- (f) Gurdeep Singh with changes made.

We trust the foregoing is now in order.

Yours very truly,

McLACHLAN BROWN ANDERSON

William A. McLachlan

WAM/ty Enclosures

cc: Richmond Cabs Ltd.

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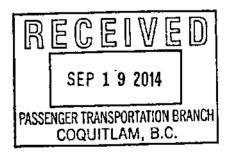
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# Section 3 APPLICANT SUPPLIED

## The Richmond Taxi Group

BUSINESS PLAN



#### **Executive Summary**

#### Background

B.C.'s transportation network sustains 44 per cent of the province's gross domestic product and supports almost one million jobs directly and indirectly. Maintaining and expanding this network is crucial to increasing investment and jobs in B.C.

Taxicabs comprise an essential part of the urban transportation infrastructure. In growing areas such as Richmond, taxicabs are a desirable way to move about the City.

#### Company

Richmond Taxi Group (the "Group") was founded over 80 years ago. Richmond Cabs Ltd. (the principal applicant and part of Richmond Taxi Group) was incorporated under the laws of the province of British Columbia on April 22, 1965. 5.21

The principal office of the Group is at 2440 Shell Road, Richmond, B.C.

#### **Business Service**

The Company's main service is to safely transport customers to and from their destinations. The Richmond Taxi Group operates seven days a week, twenty-four hours a day, and three hundred and sixty—five days a year.

Our services include:



<sup>&</sup>lt;sup>1</sup> Page 2: http://www.th.gov.bc ca/publications/reports and studies/transportation\_plan\_web\_pdf

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#### The Market

We define our market as all of Richmond – including the Vancouver Airport Authority. Both the City of Richmond and B.C. tourism industry have been experiencing steady growth. Furthermore, with the change in drinking and driving laws in BC, we have seen an increase in demand for taxicabs during evenings and late night. Introduction of after work happy hour and minors being allowed into establishments that primarily serve liquor up until certain time means increase in demand for taxi services during early evening hours to transport individuals and families safely home. We presently have total of 83 taxi licenses, of which 74 are licensed to operate at YVR. Due to the recent changes in population and an overall increase in demand for our services, it has become necessary for the Company to obtain more licences and add additional taxicabs in order to maintain and increase its service to the Richmond market. The increase in our fleet has been only 3% as compared to a 14% growth in the population of Richmond over the past decade.

We currently have approximately 800 Corporate Clients, some of our significant corporate client include:



Please refer to Appendix "B" for a list of corporate clients.

We are providing a schedule of wait times and trip volume for seventeen month period immediately preceding the application for the conventional taxicabs and for the wheelchair accessible taxicabs attached with this application. This history timeline, together with other supplemental information provided, indicates the need of additional vehicles to be added to the existing fleet for the Company to maintain its superior and timely service to its corporate and individual customers.

The increase in dispatch calls, the reduced quality of service and loss of business over the period from February 2013 to July 2014 has made it imperative to add additional 15 taxicabs to better serve our community.

Additional vehicles, including handicap accessible vehicles are required to reduce wait times for individual customers and corporate customers. The additional vehicles will also reduce the number of cancelled calls. With more vehicles in our fleet, our Company can also better serve the remote areas of Richmond.

#### Competition

We compete directly with Royal City Cabs (in eastern parts of Richmond), Garden City Cabs and Kimber Cabs. Our competition also includes alternative forms of transportation such as buses, limousines, HandyDart, and the Skytrain.

#### Risk/Opportunity

The greatest risk associated with our business is the potential deregulation of the taxi industry. Deregulation will increase competition, which in turn could result in a loss of business. We feel we can overcome these risks because we have an established name in the Richmond market. Our clients are aware of the high quality and wide variety of services that we provide.

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We have the opportunity to improve our services to the community, by further reducing wait times for our clients. Our Company would also like to expand our services to the physically challenged with 5 additional handicap accessible vehicles.

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#### Technology

The Company utilizes the latest technology in the passenger transport industry.

#### Accessible Services

The Company is committed to providing quality and efficient services to all sections of the society and as such, provides the physically challenged customers with wheelchair accessible taxicabs. Of the 83 taxicabs operated by the Company, 6 taxicabs are equipped with wheelchair accessibility including flip seat capability. The advanced digital dispatch system including the smartphone application used for reserving a taxicab online, directs the calls for wheelchair accessible only to the wheelchair accessible taxicabs with priority given to the taxicab that is nearest to the customer.



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#### **Business Overview**

Richmond Cabs Ltd. and Coral Cabs Ltd. have been proudly serving the residents of Richmond, British Columbia for over 50 years and together operate under the banner of Richmond Taxi.

The Richmond Taxi Group is the premier taxi service provider in the City of Richmond. Richmond Taxi Group was founded over 80 years ago. Richmond Cabs Ltd. (principal applicant) was incorporated under the laws of the province of British Columbia on April 22, 1965. S.21

The principal office of the Group is at

2440 Shell Road, Richmond, B.C.

The Passenger Transportation Board and municipalities in the respective jurisdictions regulate the taxi industry in British Columbia. The Passenger Transportation Board (PTB) licenses Richmond Cabs and Coral Cabs to pick up fares within the city of Richmond.

Richmond is home to several large fare generators including the hotels that serve the Vancouver International Airport, Richmond General Hospital, Workers Compensation Board Rehabilitation Centre, numerous senior homes, and many modern shopping centers and casinos. Furthermore, Richmond is a growing and dynamic ethnically diverse urban centre.

The Richmond Taxi Group holds a total of 83 taxi licenses, of which 74 are licensed to operate at YVR, with exclusive rights for South Terminal shared with Kimber cabs. The Company currently has 6 wheel chair accessible vans for passengers with mobility challenges.





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At Richmond Taxi, we have looked for ways to continually improve subject to our customers. In recent years, we have implemented a digital dispatch system to bring our customers transportation when and where they need it.

When a customer calls us, our courteous dispatchers enter the customer's location in the system, which quickly locates the vehicle closest to the client via GPS. When the taxicab arrives at the customer's location, the driver presses the "ARRIVED" button on the screen to initiate an automatic call to the customer. This alerts the customer that the taxi is waiting to serve you. s.21

#### Current state and predicted trends of the industry

Richmond's population is expected to increase 40 per cent within the next 30 years as an almost unprecedented wave of developments are slated for the city, including an enormous 28-hectare destination shopping centre adjacent to the River Rock Casino. <sup>2</sup> The recent Vancouver Sun article titled "Richmond to be transformed by a wave of developments," illustrates the significant investment potential for the City of Richmond. The article states a Chinese-based developer is planning on transforming industrial land in Richmond into a massive luxury entertainment district. The project, the biggest ever

http://www.vancouversun.com/business/Richmond+transformed+wave+developments+says+mayor/64748
56/story.html

single application in Richmond, is part of a \$4 billion wave of development taking place in and around the city centre core. The recent proposals illustrate Richmond's significant investment potential.

Richmond's population was 150,000 in 1996 and approximately 204,000 in 2014. By 2041, Richmond's Mayor Malcolm Brodie predicts it will increase to 280,000. Most of Richmond's new development proposals are located near the Canada Line which, along with the Olympic Oval, is responsible for kick-starting much of the development.

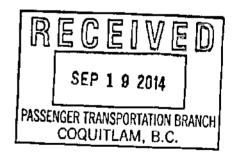
The expanded residential and commercial development in Richmond provides support evidence for a public need of additional taxis both current and long term. The Vancouver Sun article mentions that new development proposals in Richmond include 16 hotels totalling 2,500 rooms, plus an additional 12,000 new residential units. The long term projection is that Richmond's population growth will increase by some 40%.

Significant developments in the City including the Minoru Civic Precinct<sup>3</sup>, affordable rental housing development project<sup>4</sup>, new luxury outlet mall project near Vancouver International Airport are all set to increase not only the population of the City of Richmond but will increase the number of visitors and international tourists to the City. This growth will fuel the demand for additional taxicab services in the City. <sup>5</sup>

In another instance, Mayor Gregor Robertson also admitted that Vancouver is dealing with taxi shortages in the early morning hours of Saturday and Sunday. These problems apply to the City of Richmond as well.

An article published by Tourism Richmond states that ever since the 2010 winter Olympics, the City has averaged a 4% increase in room revenue in hotels and other accommodations and in 2013 peak summer season, the City hosted 1.9 million visitors<sup>6</sup>.

These trends and conditions indicate a clear need for additional taxicabs to better serve the Richmond residents and visitors to the City of Richmond.



http://www.richmond.ca/newsevents/city/newnamestoreysaffordablehousing.htm

<sup>4</sup> http://www.richmond.ca/newsevents/city/newnamestoreysaffordablehousing.htm

<sup>&</sup>lt;sup>5</sup> http://globalnews.ca/news/1110000/1110000/

<sup>&</sup>lt;sup>6</sup> http://www.tourismrichmond.com/articles/view/RICHMOND-BC-THE-FORMER-OLYMPIC-WINTER-GAMES-VENUE-CITY-REAPS-LEGACY-GOLD/75/



#### Services Offered

#### **REGULAR SERVICES**

24 Hour services, 7 days a week, 365 days a year
Largest fleet in Richmond
Wheel-chair accessible vehicles
Fully licensed and insured
Direct, door to door service
5-6 passenger cars available on request
Mini sightseeing tours
Express Courier Services/Deliveries

Taxi Stands at Richmond Hotels
Online reservation system
Airport Service (to & from)
Community services
Jump Starts
Corporate & personal accounts
Reservations up to one week in
advance
Pre-book your safe ride home

#### COMPUTERIZED DISPATCHING:

Each of our cars has a modern computer terminal from "DDS" which is connected to the dispatch office. All trips are dispatched through the computer system.

#### PARTY VOUCHERS:

If you and your associates are having a party during Christmas, New Years or any other special occasion we can accommodate you. We can provide you with Richmond Taxi ride vouchers as per your request so that you can make sure your guests have a safe ride home. Please contact our office in advance so that we can open a temporary charge account for your company.

#### JUMP START:

Battery dead? We can provide jump-start services. Instead of calling an expensive jump-start service that may cost between \$35-40, Richmond Taxi can help you to get back on the road for the very reasonable rate of \$20.00.

#### **DOUBLE DRIVERS:**

If a customer is unable to drive, but still needs to get his or her vehicle home, we can provide a double driver solution. Here's how it works. We dispatch two drivers at the same time. One will drive the customer and the other will drive the customer's car to the final destination. Upon arrival, the customer pays two drivers for the one way transfer,

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and is able to get his or her vehicle home safely. This is a great way for our customers to enjoy a safe evening out on the town.

#### **DELIVERIES:**

Richmond Taxi can pick up cigarettes, beverages, prescriptions, small parcels and deliver them to any destination in Richmond. All deliveries are charged at meter rates with a minimum delivery charge of \$15.00. Our Company is a reliable and affordable alternative for deliveries and pickups.

#### 6 PASSENGER CABS:

Richmond Taxi Co. Ltd is pleased to provide a 6 passenger cabs upon request.

#### TIME CALLS:

With our new dispatch system, our customers can call in advance to arrange a taxi booking.

#### TAXI SAVERS AND GIFT CERTIFICATES:

We accept all taxi saver coupons and gift certificates issued by our Company. Our drivers accept these coupons and gift certificates. Gift certificates can be purchased by contacting the Richmond Taxi Group.

#### **DEBIT AND CREDIT CARDS ACCEPTED:**

Richmond Taxi drivers/operators will accept all major debit and credit cards such as Visa, MasterCard and American Express.

#### U.S S CASH ACCEPTED:

We accept US currency and it is our Company's policy to pay appropriate exchange rates on all US Dollars.

#### ANIMALS/PETS:

If you need to transport your animals such as a small dog, cat or birds, please let us know ahead of time so that we can send the designated driver and appropriate cab for your needs.

#### WHEELCHAIR ACCESSIBLE VANS:

Richmond Taxi Co. Ltd is pleased to provide Wheelchair Access Vans upon request at no extra charge. Of the fifteen proposed licences, five will be for additional handicap accessible vehicles.

#### Competition

There are presently three main taxi companies servicing the Richmond area: the Richmond Taxi Group which holds 83 licenses, Kimber Cabs Ltd. with 18 licences, and Garden City Cabs of Richmond Ltd. with 32 licences. Additionally, another company based in New Westminster serves a portion of East Richmond.

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#### Competitive advantage

Our Company has been operating in Richmond for over 50 years. In that time, we have evolved with the City. Richmond has grown from a rural centre to a multi-cultural city, and Richmond Taxi has adapted itself to meet the demands of the growing City.

Richmond Taxi is the premier brand within the City and has more vehicles to service the area than any other taxicab company. We have more vehicles to service people with disabilities and we ensure all our vehicles are eco-friendly.

We are committed to providing the most responsive taxicab service in the City of Richmond for 24 hours a day and 365 days a year. \$21

Our vehicles are clean and well maintained. Our drivers are knowledgeable and courteous. As a result, we are the desired choice when it comes to taking a taxi within the Richmond region.

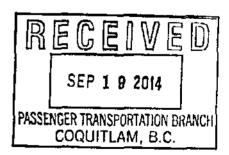
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#### Future Development Plans

With the additional licenses, Richmond Taxi Ltd. will be able to service the public of Richmond more effectively. s.21



Page 257 to/à Page 259

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#### **Market Analysis**

#### Industry overview

The taxi industry plays a significant role in British Columbia's public transportation sector. Licensing and regulation of the industry occurs primarily under the Passenger Transportation Act (SBC 2004) Chapter 39. In addition, a portion of The *National Safety Code* covers requirements for a range of safety-related issues and the issuing of certificates (B.C. Reg. 26/25, Division 37). Division 25 of this regulation provides for vehicle inspection and maintenance requirements.

The Passenger Transportation Board has adjudicative jurisdiction over motor carriers. Theses are in excess of 2400 taxi cabs operating in British Columbia. Of this total, close to 50% operate in the Lower Mainland.

In addition to the licensed taxicabs, an undetermined number of taxis operate throughout the province with municipal licensing, and in some instances taxicabs operate without any regulatory authority at all. As well, there are a host of alternative services such as courtesy cars, shuttle services and limousines which have encroached on the taxi industry's traditional territory.

#### Marketing Strategy

Richmond Taxi's mission statement is "Let us serve you better". Our PASSENCER JRANSPORTATION BRANCH the people of Richmond with the highest quality transportation services by be GOOD TAM, B.C. reliable, dependable and courteous taxi service in the Lower Mainland.

#### **Demographics**

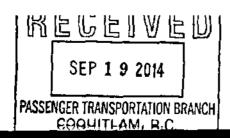
The demand for taxicabs in the Richmond area is strong and growing. The population in the greater metropolitan area is approximately 204,000 (2002 – 176,882) people and the community is dynamic and getting more vibrant with each passing day. The Richmond area has a low unemployment rate, a diversified economy, and superb year round events which attract tourist dollars and people to the region.

As per BC Stats, BC's tourism industry is growing faster than ever. With \$13.5 billion in revenues generated in 2012, an increase of 2.5% over 2011 and a 40.5% increase from 2002, tourism is outpacing agriculture, and fishing as a leading industry for the province. With the growth of BC's tourism industry, the number of overseas visitors arriving at

Vancouver International Airport has also increased. As per information available from Destination British Columbia's website, the total numbers of international visitor in June 2014 were 592,173, an increase of 1.8% from June 2013. Based on the analysis of the 18 month period from February 2013 to July 2014, it has been noted that total dispatched trips have increased from 48,381 in February 2013 to 60,156 in July 2013 to 65,979 in July 2014. This is a total increase of 36.37% from February 2013.

#### **Customer Profile**

A taxi company attracts two main types of business. The first type is a commercial charge account business, and the second is direct consumer business. The commercial accounts have either package delivery or pay for passengers and are usually charge accounts. The direct consumer business consists of customers who need taxi services for various reasons such as running errands, getting to work and so on. Consumer accounts are usually curb accounts and payable immediately.



#### **Market Dominance**

Our market dominance in Richmond is directly linked to the high quality service we provide to our clients. With good customer service, we have gained recognition from both Richmond leaders and the community as a whole. We are submitting numerous letter of support from the local community. Please refer to Appendix "F" for more detailed information.

#### Market Share

Our market share of licenses is 63%. The Richmond Taxi Group holds 83 out of the 133 licenses currently outstanding in Richmond, making the Company the largest supplier of taxi services in the area. The Company's market share has grown over the years, even though competition has increased.

s.21

On March 8, 2012, YVR Gateway and Vancouver Airport Authority announced a 10 year strategy outlining \$1.8 billion in improvements, designed to keep YVR as an expanding economic generator for British Columbia. s.21

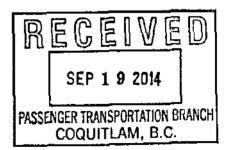
7 http://stephenrees.wordpress.com/2008/09/02/taking-taxis-not-easy-for-visitors-to-vancoliver6 http://www.translink.ca/~/media/documents/rider\_guide/access\_transit/handydart\_ard/handysimp\_taxis\_pilot\_ard/handysimp\_taxis\_pil

#### Promotion and Marketing

We are a strong proponent of corporate responsibility and fair business practices. Our Company has been an excellent corporate citizen in the Richmond community for many years. We continue to be involved in the community s.21

#### Pricing and Position

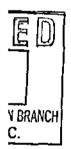
As the taxi industry is regulated, pricing is the same across the board for all companies in the area. Therefore, to differentiate ourselves from our competition, we provide a higher quality service to our customers. To provide a higher quality service, our Company ensures that our vehicles meet the standards set out by Motor Vehicle Act, Canada Standards Act, and the Passenger Transportation Act.



#### Pro-Forma Financial Information

s.21

Pro Forma Statements have been developed that detail the income in Years 1-3 with the additional 15 vehicles and the assumptions that pertain to these numbers (See Appendix "D").



Page 265

Withheld pursuant to/removed as

# **Appendices**



Page 267 to/à Page 323

Withheld pursuant to/removed as



Ministry of
Transportation Passeng
and Infrastructure Branch

Passenger Transportation

MEMORANDUM

#### Registrar File Review Notes

Application No.:

AV0260/14

**Applicant Name:** 

RICHMOND CABS LTD.

DBA:

RICHMOND TAXI RICHMOND, BC

Applicant's Address: PT Licence No.:

70391

PT Licence Expiry Date: Date Registrar Review:

February 21, 2015 October 15, 2014

Registration Officer:

Anne Ng

**Application Received Date:** 

September 19, 2014

Summary of Current Licence: Special Authorization (PDV) with a maximum fleet size at any time - a fleet of 62 vehicles may be operated; of which 56 may be conventional vehicles. YVR Contract - The licensee may operate an additional 2 conventional taxis if the Vancouver International Airport Authority (VIAA) has approved airport licenses for 71 or more vehicles in fleet of the licensee and its corporately related company, Coral Cabs Ltd. Vehicle Capacity: Vehicles can accommodate a driver and not less than 2 and not more than 7 passengers.

Summary of Application: Amendment to PT70391 to add 15 additional vehicles, 10 sedan or minivan taxis and 5 wheelchair accessible taxis.

**Supporting Documentation:** 

- 1. Letters dated September 18, 2014 and October 7, 2014 from the Applicant's Counsel, William A. McLachlan of McLachlan Brown Anderson Barristers and Solicitors.
- PDV Vehicle Proposal
- 3. Municipal Notice (City of Richmond)
- 4. Accessible Service Plan
- 5. Business Plan
- 6. Financial Information(Balance Sheet, Income Statement, Cash Flow Projections for 36 months
- 7. Public Need Indicators(Emails, letters of support, 2006 Census Profile of Richmond, Population Hot Facts, Article: Extra \$1m for HandyDart plowed into taxis, Letters of Support, Survey, Richmond Taxi Co. Ltd. HandyDart Customer QuickReport June 30, 2009 through June 30, 2014, Canada Post-Customer QuickReport June 2009 through June 2014, Translink Customer Quick Report August 1, 2009 through August 6, 2014, WCB-Customer QuickReport August 1, 2013 through August 6, 2014, New Regular Accounts from January 1, 2013 to August 6, 2014, Trip Data, Analysis of Extracted Data, AP Trip Logs Log for YVR Drivers, Daily Trip Report Sample of Daily Trips all taxis, Night Shift Business, Summary charges Richmond Taxi)

#### Registrar File Review Notes

RICHMOND CABS LTD. **DBA: RICHMOND TAXI** Application No. AV0260/14

October 15, 2014

Page 2

- 8. Data: Taxi Service Group/YVRAA Monthly Reports, Charge Acct customers
- 9. Disclosure of Passenger Transportation Ownership
- 10. Disclosure of Unlawful Activity and Bankruptcy

#### Investigation Summary:

Requirement letter emailed to the applicant's lawyer, William October 3, 2014: McLachlan, requesting clarification of business mailing address, need amended and/or completed Disclosure of Passenger Transportation Ownership forms and Disclosure of Unlawful Activity and Bankruptcy forms for various directors of the company.

**NSC Status:** 

Sat-unaudited

Complaints:

The Branch received and investigated 8 complaints

(copies attached).

Register omitted z complaints - not scanned to the Board . ladn.

Violation Tickets:

None

Administrative Penalties:

The following Administrative Penalties have been

imposed (copies attached):

2013/2014

Offence: 1.1. Operating Outside of Area

2 Administrative Penalties imposed by the Registrar.

2012/2013

Offence: 1.1: Operating Outside of Area

5 Administrative Penalties imposed by the Registrar.

Registration Officer Review and Preliminary Investigation October 14, 2014: completed.

Meeting Notes:

October 15,2014- File scanned to the Board for review.



Ministry of Transportation and Infrastructure

#### Passenger Transportation Branch

#### **Incident Detail**

Nov 30, 2012 Record Taxi Complaint Received Date File Number 2012-00102 Request Type Nov 30, 2012 s 22 Assigned Inspector Dave Birchmore **Assigned Date** Requestor Completion Date Jan 3, 2013 RICHMOND Received via Email Location Behaviour of the driver Subject

Requestor

s.22

Licensee

PT Number 70391 License Type Special

ATTN Shashi Engineer RICHMOND CABS LTD. 2440 SHELL RD RICHMOND BC V6X 2P1

Phone

Cell

Email S.22

Vehicle

Reg/VIN

Plate #

Fax

Jurisdiction

Phone

604-278-8358 604-278-1114

Fax Email

nail gm@richmondtaxi ca

**Driver** 

License Num:

Driver Name: Birthdate: Class:

Explry Date: Jurisdiction

Comments:

To Whom it may Concern,

We have received a complaint from a consumer about a taxi meter not being operated. Please feel free to contact me if you have more questions.

Thank You,

Fraser Crichton | Inquiry Officer Consumer Protection BC

P 250 920 7112 F 250.920 7181 TF 1 888.564 9963 ext 2803 A #307 – 3450 UPTOWN BLVD VICTORIA, BC V8Z 0B9 W www consumerprotectionbc ca

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From. S.22 Sent Saturday, November 24, 2012 3 02 AM To: info@consumerprotectionbo.ca Subject: - Complaint

Hello.

My name is \$22 and t would like to file a complaint to a taxi company in Richmond, the Richmond Taxi I did not get the name of the driver, and when I called right after to check who picked me up and asked for the number they simply told me that they do not know which taxi it was and could not help me.



#### Passenger Transportation Branch

#### Incident Detail

File Number 2012-00102

Requestor

Subject

Location

RICHMOND

Behaviour of the driver

Request Type

Received via

Record Taxi Complaint

Assigned Inspector

Dave Birchmore

**Received Date** 

Nov 30, 2012

Assigned Date

Nov 30, 2012

Completion Date

Jan 3, 2013

The time was 2 12 am Friday, on November 24th, 2012; the location was in front of \$.22

Skytrain station

This is what happened. The taxi driver picked me up at my location, asked where I was going, and proceeded to my destination. My first stop was ta ao ta

the nearest 7-eleven to pick up a carton of milk. The first thing he asked me how much money it usually takes to get to my destination. I answered \$12-13, but never pursued why he asked that question. After I answered, he turned off the machine that tracked how much I was going to pay, (without my permission!) and continued on.

I quickly replied, "Well, I need to stop by at &-eleven anyways, why did you have to turn it off?", and he gave me a lousy excuse how the nearest &-eleven was No 3 Three road and Granville; and there was a "police incident" there. By then, it was very close to my destination, and I decided that it was not a good idea to pursue it any further and I just wanted to get home. He dropped me off at the destination, and gave him a 20 dollar bill, expecting some change back. He gave me a five dollar bill back, and I requested to get more, but he only gave me a toonie more. I felt tired and frustrated, so I left the taxi realizing that I should of taken a ID or license number s 22

I take this taxi a lot, and other then this experience, I had bad experiences and ALL taxi I have ridden on, the taxi driver did not wear a seat belt, including the ride I had tonight

I request and plead to have an inspection for this company, and I would like to request some sort of apology from this company.

Thank you for your time and concern, and I hope to hear from you soon

Regards. s 22

November 29, 2012

I Have sent 5.22

a email requesting more information.

Hi s.22

My name is Dave Birchmore I'm a Inspector with the Passenger Transportation Branch, I'm responding to the complaint you made with the Consumer Protection Branch If you could give me details on my what happened to you on November 24th . I need to know where you were coming from, who you talked to, How this happened. What you would like done,

I appreciate you taking the time to answer these questions and will be working on this immediately when you send me an email on what happened that night.

Thanks

Conclusion:

January 3, 2013

There has been no response from \$.22 since a email was sent to him on November 29, 2012. I will be closing the file because of lack of information and no follow through by the complainant

Dave Birchmore

Last Updated By S.15

Last Updated Date

Jan 3, 2013

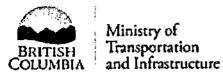


#### Ministry of Transportation and Infrastructure

#### Passenger Transportation Branch

#### Incident Detail

File Number Requestor Location Subject	2012-00090 s.22 VANCOUVER	Request Type Assigned Inspector Received via	Record 311 M Email		Complaint Lovell	As	eceived Date ssigned Date ompletion Date	Oct 29, 2012 Oct 31, 2012 Apr 10, 2013	
•	Operating outside the licensee's area	or service (poacning)							
Requestor s.22			PT Num	ber	70391				
			RICHM	Shashi OND C	Engineer ABS LTD				
Phone Cell	Fax		2440 SH RICHMO		C V6X 2P1				
Email S.22									
· Vehicle		- **	Phone Fax		.7 <b>8-8</b> 358 .78-1114				
Reg/VIN	Jurisdicti	ion '	Email		richmondtaxi ca				
Plate #		:							
Owner			Driver						
į			License	e Num:	1		Class:	1	
			Driver I Birthda				Expiry Date: Jurisdiction		
:			wiidida			-	out is a load of		
Comments:									
"This complaint is as capacity of Canadian Citizen 5.22 I am writing this as this has happened before & I have evidence of it									
Please find attached PDF Complaint to illegal Operation of Richmond Taxi at mass level.									
	ne driver of Cab S. is seen in video (Ph	otos here) smoking insi	de cab ar	nd shov	wing fingure as wi	eli			
Please take appropriate action									
Regards (SIC	;).								
END									
November 2, 2012 - an Acknowledgement letter was directed to \$.22 In the Acknowledgement letter, it was brought to attention that the attached photographs were not legible and, perhaps, he could provide us with better images (mgl)									
	<del>_</del>								
	discussed and it was decided that the powever, he did not resubmit the photog		s.22		were not legit	ble. This	was communica	ated to	
Our intent is to through on the	o provide Shashi Engineer with copies is resubmission.	of the re-submitted phot	ographs	Howe	ver, this was not	done and	g s.22 did	not follow	
Conclusion:									
Complaint wa	s not directed to Richmond Cabs Ltd	due to the fact that the	photogra	iphs pa	ovided were nat l	legible t	f and when bette	r images are	
Last Updated	<b>By</b> , s.15	<del></del>			·	Las	t Updated Date	Apr 10, 2013	
Printed, Tues	day, October 14, 2014 - 11 26 46 am							Page 1 of 2	



Passenger Transportation Branch

# **Incident Detail**

File Number 2012-00090

Requestor

s.22

VANCOUVER Location Operating outside the licensee's area of service (poaching) Subject

Request Type

Assigned Inspector Received via

Record Taxi Complaint 311. Margaret Lovell

Email

Received Date Oct 29, 2012

Oct 31, 2012 Assigned Date

Completion Date Apr 10, 2013

provided - forward them to Shashi (mgl)

Accordingly, this complaint is deemed closed. (mgl)

#### Ng, Anne TRAN:EX

From:

Passenger Transportation Br, TRAN:EX

Sent:

Tuesday, October 7, 2014 2:50 PM

To:

Ng, Anne TRAN:EX

Subject:

FW: Richmond Cabs Ltd. - Application No. AV0260/14

Attachments:

Scan Document.PDF

Anne:

FYI

#### **Margaret Lovell**

#### Passenger Transportation Inspector

Passenger Transportation Branch

Ministry of Transportation & Infrastructure

Toll Free: Direct:

(1-800-663-7867)

Branch:

(604) 527-2200 (604) 527-2198

Facsimile:

(604) 527-2205

Email:

margaret,lovell@gov.bc.ca Web Address: www.th.gov.bc.ca/rpt

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From: Taki Yoshida [mailto:tyoshida@mbalawyers.ca]

Sent: Tuesday, October 7, 2014 2:08 PM To: Passenger Transportation Br, TRAN:EX

Subject: Richmond Cabs Ltd. - Application No. AV0260/14

Dear Anne Ng,

Please see attached letter dated October 7, 2014, which will follow by courier tomorrow with the amended forms.

#### Regards,

Taki Yoshida Legal Assistant to William A. McLachlan McLachlan Brown Anderson 10th Floor, 938 Howe Street Vancouver, B.C. Canada V6Z 1N9

Phone: (604) 331-6000 (604) 331-6008

(\*Please note that I am away on Wednesdays)

Confidentiality note:

This message is confidential and is legally privileged. It is intended only for the person or organization named above and any other

use or disclosure is strictly forbidden. If this message has been sent to anyone else other than the above-mentioned party please notify me by telephone, 604-331-6000 and delete the message immediately. Thank you

#### McLachlan Brown Anderson

Barristers and Solicitors

William A. McLachlan David E. Anderson Kristine P. All Danielle L. Garand

Robert D.J. Brown Thomas N. Teed Daylyn J. Miller

10th Floor - 938 Howe Street Vancouver, British Columbia Canada V6Z 1N9 Telephone: (604) 331-6000 Facsimile: (604) 331-6008

Please reply to: Direct Line:

William A. McLachlan (604) 331-6010

Email:

wmclachlan@mbalawyers.ca

File Number:

60.0978,003

October 7, 2014

#### VIA EMAIL / ORIGINAL WITH **ENCLOSURES VIA COURIER**

Passenger Transportation Branch Ministry of Passenger Transportation and Infrastructure #313 - 1500 Woolridge Street Coquitlam, BC V3K 0B8 (email: passengertransportationbr@gov.bc.ca)

Attention: Anne Ng, Registration Officer

Dear Sirs/Mesdames:

Re: Richmond Cabs Ltd. - Application No. AV0260/14

We are responding to your letter of October 3, 2014. We will follow the same paragraph headings as your letter:

#### 1. Clarification of Business Mailing Address

The address of 2440 Shell Road, Richmond, BC V6X 2P1 is the correct business address. We enclose Change of Address form signed by Mr. Sandhu, noting the Shell Road address effective May 6, 2014.

#### 2. Disclosure of Passenger Transportation Ownership form

We have amended Disclosure documents for Mr. Mann and Mr. Sandhu and enclose them herewith. Mr. Mann's form is corrected to include the full name with \$.22 the middle name, and Mr. Mann has no ownership in any other ground passenger transportation company, other than the applicant.

We also enclose amended Disclosure forms regarding Mr. Sandhu, including his middle name "Singh", and clarification that he has no ownership in any other ground passenger transportation company, other than the applicant,

#### 3. Disclosure of Unlawful Activity and Bankruptcy form

We enclose the following amended forms:

60.0978.003\0077

- (a) Opinder Pal Singh Basra with changes made;
- (b) Manjinder s.22 Mangat with changes made;
- (c) Charanjit Singh Mann with changes made and enclosed with paragraph 2 above;
- (d) Harpal Singh Sandhu with changes made and enclosed with paragraph 2 above;
- (e) Yadwinder Sandhu with changes made;
- (f) Gurdeep Singh with changes made.

We trust the foregoing is now in order.

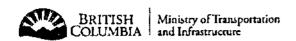
Yours very truly,

McLACHLAN BROWN ANDERSON

William A. McLachlan

WAM/ty Enclosures

cc: Richmond Cabs Ltd.



with copy received 8/14

REGISTRAR, PASSENGER TRANSPORTATION BRANCH

### SPECIAL AUTHORIZATION LICENCE APPLICATION

Part 4, Passenger Transportation Act

Office Use Only PT Application# AV 260 (14)

SEP 2 2 2014

reed Ro

About this form: Do not use this form if you are applying for a licence transfer, additional ICB vehicles, or change to PDV rates. For these Instances other application forms are available on the Registrar's website or by request at the Passenger Transportation Branch 1. Legal Name of Applicant (check one of the boxes and write the FULL legal name(s) on the line(s) below) Legal Entity Partnership ☐ Individual / Sale Proprietor: (i e Corporation, LLC, Society, City) (name each partner) RICHMOND CABS LTD. Legal Name(s): 2. Identification and Contact Information All trade names (i.e. "doing business as"): Richmond Taxi 200-020-545 Richmond Home Jurisdiction: Safety Certificate Number: #260-11180 Vovageur Way **Business Mailing Address**: Postal/Zip Code; Richmond, BC <u>V6N\_3N8</u> <u>#700 - 5951 No. 3 Road</u> Physical Location of Records Richmond, BC (if different): V6X 2E3 Postal/Zi6 Code 604-278-8358 Fax Phone. Website. Email. 3. Special authorization to operate as an Inter-City Bus (ICB) New ICB: I am requesting the following number of identifiers (vehicle plates and decais) Amendment of ICB Licence: My Passenger Transportation Licence Reference Number is 4. Special authorization to operate as a Passenger Directed Vehicle (PDV) New PDV: I am requesting the following number of identifiers (vehicle plates and decals) Amendment of PDV Licence My Passenger Transportation Licence Reference Number is \_. (10 conventional; 5 wheelchair my Passenger Transportation Licence Reference Number is: accessible 5. Application Fee (\$200) (check the appropriate box) 6. Declaration(s) I (we) declare that the statements and information contained in, attached to and submitted with this licence application form are true and correct, and I (we) understand that they are subject to ventication and that any false or misleading representations could result in the refusal or cancellation of the application and/or licence. I (we) also confirm my (our) commitment to safe operation as identified in the Passenger Transportation Act. This form must be signed by the individual (sole proprietor), all partners in the partnership, a principal of the corporation or a person with delégated signing authority as filed with the Passenger Transportation Branch. Yadwinder Sandhu Full Name: Signature Title: Full Name. Date: Signature. BC residents can call toil free through Victoria 150-387-6123 EP 1 9 Elsewhere in BC. 1-800-663-7867 Phone: 604-527-2198 Passenger Transportation Branch Suite 313 - 1500 Woolndge Street 604-527-2205 Coquittam, BC V3K 0B8 PASSENGER TRANSPORTATION BRANCH PTR 5010 (Special Authorization Licence Application Package) April 2014 COQUITLAM, B.C



REGISTRAR, PASSENGER TRANSPORTATION BRANCH
PASSENGER TRANSPORTATION BOARD

#### SIGNING AUTHORITY

Part 4, Passenger Transportation Act

About this form: Submit this form to the Registrar, Passenger Transportation Branch, with new and transfer applications; and any time there is a change in signing authority (including a change in the person(s) with delegated signing authority). This form cancels and replaces all prior Signing Authority forms submitted to the Branch.

1. Legal Name of Applicant (check one of the boxes and write the FULL legal name(s) on the line(s) below)									
☐ Individual / Sale Proprietor:	Partnership (name each partner)	Legal Entity (i e Corporation, LLC, Society, City):							
Legal Name(s).									
2. Identification and Contact Information									
All trade names (i e "doing business	as"). Richmond Taxi								
Passenger Transportation Licence Number (if applicable): 70391  Business Mailing Address: #260-11180 Voyageur Way									
	January 80								
	ichmond, BC Posta	avZip,code V6N 3N8							
Thysical Ecodion of thooding	700 - 5951 No. 3 Road								
(if different) R	ichmond, BC	al/Zip Code. V6X 2E3							
Phone: 604-278-8358 Ce	<del></del>	ál/Zip Code. V6X 2E3							
Phone: 004-270-8330 Ce	Web	site							
3. Persons with Delegated Signing	Authority (Optional)								
Full Name (Print)	Position	Signature							
No change from design	nated signatories on file	unacceptable.							
NO CHAINGE LIDIN MESTS		no charge.							
4. Declaration of Owner(s)									
I (we) understand that any delegation of signing authority to persons named in Section 3 does not relinquish or diminish the authority of the individual (sole proprietor), partners or principals to sign for and bind the carrier on matters under the Passenger Transportation Act.									
I (we) authorize the persons named in Section 3 above to act on behalf of the carner in all matters relating to the Passenger Transportation Act, Passenger Transportation Act Regulation and policies and orders of the Passenger Transportation Board.									
corporation to formally advise the	e Passenger Transportation Branch o	ers in the partnership, or a principal of the of any changes to the delegation of authority.							
This form must be signed by the corporation.	e findividual (sole proprietor), all pari	thers in the partnership, or a principal of the							
Full Name Yardy	yinder Sandhu /	Title Director & Secretary							
Signature	<u></u>	Date September 18 / 2014							
Full Name		Title:							
Signature		Date DEPENISO							
Passenger Transportation Branch Suite 313 – 1500 Woolridge Street Coquitlam, BC V3K,0B8	Phone: 604-527-2198  Fax 604-527-2205	BC resident description by Victoria 250 667 6721 Elsewhere in BC 1-800-663-7867 SEP 1 9 2014							
[PTR5002 (Signing Authority) May 2013									
PTR 5010 (Special Authorization Licence	e Application Package) April 2014	PASSENGER TRANSPORTATION BRANCH COQUITLAM, B.C.							

#### Ng, Anne TRAN:EX

From:

Ng, Anne TRAN:EX

Sent:

Friday, October 3, 2014 2:54 PM

To:

'William A. McLachlan'

Subject:

Passenger Transportation Application No. AV0260/14 - Richmond Cabs Ltd.

**Attachments:** 

RICHMOND CABS LTD, AV0260.14.pdf

Good Afternoon William,

Please review the attached letter.

Thank you.

Regards,

Anne Ng

Registration Officer Passenger Transportation Branch Ministry of Passenger Transportation and Infrastructure

Suite 313 - 1500 Woolridge Street Coquitlam BC V3K 0B8 604.527.2202 (direct) Fax: 604.527.2205

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Requirement letter



Transmittal via email to: wmclachlan@mbalawyers.ca

October 3, 2014

RICHMOND CABS LTD. C/O WILLIAM A. MCLACHLAN 10th FLOOR - 938 HOWE STREET VANCOUVER, BC V6Z 1N9

Dear William A. McLachlan:

### RE: APPLICATION NO. AV0260/14

The application you recently submitted to this Branch cannot be processed until the following matters have been addressed:

1. Clarification of Business Mailing Address

The Branch received a Change of Address form from Richmond Cabs Ltd. on May 6, 2014 with the new address of 2440 Shell Road, Richmond BC V6X 2P1; however, the address that is on the application form is #260-11180 Voyageur Way, Richmond BC V6N 3N8. If our records are correct, please amend the form accordingly. If our records are wrong, please complete and submit a Change of Address form.

2. Disclosure of Passenger Transportation Ownership form Note: I have included a copy of the BC Registry, Company Summary for your reference.

Please amend the following forms:

Charanjit S. Mann: add "Singh" to the legal name. Please confirm if Charanjit has ownership interests in other passenger transportation companies. If yes, please add the other company(s) to this form. If no, please amend the form to reflect this. The form currently states "Member of Board of Directors" but does not include a company name.

Ministry of Transportation and Infrastructure Passenger Transportation Branch

Suite 313 - 1500 Woolndge Street Coquitlam, BC V3K 0B8

Telephone: 604 527 2198 Fax: 604 527 2205 Web www.th.gov.bc.ca/rpt/ RICHMOND CABS LTD. October 3, 2014 Page 2

#### Application No. AV0260/14

Harpal Sandhu: add "Singh: to the legal name and title. It is unclear if Harpal has ownership interests in other passenger transportation companies, as both checkboxes include checkmarks.

Yadwinder Sandhu: Add "Singh" to the legal name.

- 3. Disclosure of Unlawful Activity and Bankruptcy form
  - a) Opinder Pal Singh Basra: add "s" to "Cab" and "Ltd." to the Name of Applicant on page 2
    - b) Manjinder Mangat: add the Name of person completing this form on page 1 and "s" to Cab" and "Ltd." to Name of Applicant
    - c) Charanjit Singh Mann: add "Singh" to Name of person completing form on page 1 and 2, add "s" to "cab" and add "ltd." to the Name of Applicant on page 2.
    - d) Harpal Sandu: add "Singh" to Name of person completing this form on page 1 and 2, add "s" to cab" and "Ltd." to Name of Applicant on page 2.
    - e) Yadwinder Sandhu: add "Singh" to Name of person completing from on page 1 and 2, add "s" to "Cab" and "Ltd." to Name of Applicant on page 2
    - f) Gurdeep Singh: Add "s" to "Cab" and add "Ltd." to the Name of Applicant on page 2.

Copies of the above mentioned documents are attached. Please comply with the above and return all relevant documentation so that we can process your application as quickly as possible.

If we do not receive the required information/documents by **November 3, 0214**, your application will be forwarded, as filed, to the Passenger Transportation Board for their review. Please note the application filing fee is non refundable. This directive is pursuant to Section 4(1)(c) of the *Passenger Transportation Act* which authorizes the Registrar of Passenger Transportation to make Rules of Procedures.

Further information on Registrar's Rules and other passenger transportation processes and application forms can be viewed on the web at <a href="https://www.th.gov.bc.ca/rpt">www.th.gov.bc.ca/rpt</a> or you can call the Passenger Transportation Branch at 604.527.2198 if we may be of any further assistance.

Thank you for your immediate attention to this matter.

Regards,

Anne Ng

Registration Officer

Passenger Transportation Branch

**Enclosures** 



REGISTRAR, PASSENGER TRANSPORTATION BRANCH

# SPECIAL AUTHORIZATION LICENCE APPLICATION

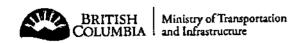
Pert 4, Passenger Transportation Act

Office Use Only
PT Application# AV 260 [14

SEP 2 2 2014

reed 20

About this form: Do not use this form if you are applying for a licence transfer, additional ICB vehicles, or change to PDV rates. For these Instances other application forms are available on the Registrar's website or by request at the Passenger Transportation Branch 1. Legal Name of Applicant (check one of the boxes and write the FULL legal name(s) on the line(s) below) Individual / Sole Proprietor. Legal Entity **Partnership** (name each partner) (i.e. Corporation, LLC, Society, City) <u>RICHMOND CABS LTD.</u> Legal Name(s): 2. Identification and Contact Information All trade names (i.e. "doing business as"); Richmond Taxi 200-020-545 Richmond Safety Certificate Number: Home Jurisdiction: Business Mailing Address: <u>#260-11180 Voyageur Way</u> Postal/Zip Code: Richmond, BC V6N\_3N8 #700 - 5951 No. 3 Road Physical Location of Records (if different): Richmond, BC V6X 2E3 Postal/Zip Code: Phone: 604-278-8358 Cell: Fax: Email: Website: 3. Special authorization to operate as an Inter-City Bus (ICB) ☐ New ICB: I am requesting the following number of identifiers (vehicle plates and decals) \_\_\_\_ ☐ Amendment of ICB Licence: My Passenger Transportation Licence Reference Number is 4. Special authorization to operate as a Passenger Directed Vehicle (PDV) New PDV: I am requesting the following number of identifiers (vehicle plates and decals) Amendment of PDV Licence: My Passenger Transportation Licence Reference Number is Maddition of Motor Vehicles (PDV). I am applying to add 15 Identifiers (vehicle plates and decals) to my fleet; and my Passenger Transportation Licence Reference Number is 70391 (10, convent i onal: 5 who my Passenger Transportation Licence Reference Number is . (10 conventional; 5 wheelchair accessible 5. Application Fee (\$200) (check the appropriate box) 6. Declaration(s) I (we) declare that the statements and information contained in, attached to and submitted with this licence application form are true and correct; and I (we) understand that they are subject to verification and that any false or misleading representations could result in the refusal or cancellation of the application and/or licence. I (we) also confirm my (our) commitment to safe operation as identified in the Passenger Transportation Act. This form must be signed by the Individual (sole proprietor), all partners in the partnership, a principal of the corporation or a person with delegated signing authority as filed with the Passenger Transportation Branch. Yadwinder Sandhu Full Name. Signature: Full Name: Title: Signature: Date: BC residents can ball toll free through En Passenger Transportation Branch Phone: 604-527-2198 Victoria: 250-387-6123 EP 1 9 Elsewhere in BC: 1-800-663-7867 Suite 313 - 1500 Woolridge Street Coquitiam, BC V3K 0B8 Fax: 604-527-2205 PASSENGER TRANSPORTATION BRANCH PTR 5010 (Special Authorization Licence Application Package) April 2014 COQUITLAM, B.O



PTR 5009 (Change of Address) May 2013

#### REGISTRAR, PASSENGER TRANSPORTATION BRANCH

#### **CHANGE OF ADDRESS**

☐ Individual / Sole Proprietor:	Partnership (name each partner):	Legal Entity (i e Corporation, LLC, Society, City):
Legal Name(s).		
Passenger Transportation Licence N	lo.: If not	licensed, enter Application No :
2. OLD Address		
Business Mailing Address:		
City & Province/State  Physical Location of Records (if different):		Postal/Zip Code:
City & Province/State		Postal/Zip Code:
Phone	Fax.	
Email.	Website:	
3. NEW Address		
Business Mailing Address.		
Physical Location of Records (if different):		
City & Province/State		Postal/Zip Code.
Phone	Fax:	
Email:	Website	
4. Effective Date of Change		
Effective Date:		
Passenger Transportation Act and Pass bodies or individuals as authorized by the Freedom of Information and Protection collection, use or disclosure of personal outside the Victoria area can call toll free	is collected under the authority of, and enger Transportation Regulation. The see Passenger Transportation Act, Passe of Privacy Act and the Personal Information, contact the BC Privacy through Enquiry BC: Vancouver: 60	
This declaration must be signed by partnership or a principal of the c	y the applicant (or licensee) - an	Individual (sole proprietor), all partners in the
I (we) declare that the statements as	nd information contained in this cha	nge of address application form are true and correct; y false or misleading representations could result in fransportation Act (RS Chap.39)
Full Name:		Trtle:
Signature.		Date:
<u> </u>		Title:
Signature:		Date:
Passenger Transportation Branch Suite 313 – 1500 Woolridge Street Coquitlam, BC V3K 0B8	Phone: 604-527-2198 Fax: 604-527-2205	BC residents can call toll free through Enquiry BC: Victona: 250-387-6121 Elsewhere in BC: 1-800-663-7867

Page 341 to/à Page 343

Withheld pursuant to/removed as

GA1500 GOVERNMENT AGENTS REVENUE MANAGEMENT SYSTEM GST# R107864738 TRANSACTION RECEIPT PAGE 1 SEPTEMBER 22, 2014 10:00 TRANSACTION ID: 1000005 s.15 (DUPLICATE RECEIPT) 70001 PASSENGER TRANSPORTATION BR ITEM PRICE QUANT AMOUNT 5781 PTB PASSENGER TRANS APPLIC FEE APPLICATION FEE 200.00 1 200.00 DOCUMENT: NAME RICHMOND CABS LTD. REFERENCE: ACCOUNT NO. AV260/14 SUBTOTAL 200.00 GST CHARGED ON 0.00 0.00 PST 0.00 TRANSACTION TOTAL 200.00 s.22 PT 70391 200.00 TOTAL PAYMENT 200.00

CHANGE

0.00

payment and application rectd on October 19, 2014/13

#### Galang, Marilou TRAN:EX

From:

Passenger Transportation Br, TRAN:EX

Sent:

Thursday, September 18, 2014 3:26 PM

To:

TRAN ALL Passenger Transportation Clerks

Subject:

FW: Richmond Cabs Ltd. - Licence No. 70391 - New Application for Additional Vehicles

Attachments:

Scan Document.PDF

Hi Team:

FYL

#### Margaret Lovell

**Passenger Transportation Inspector** 

Passenger Transportation Branch

Ministry of Transportation & Infrastructure

Toll Free: (1-800-663-7867)

Direct:

(604) 527-2200 (604) 527-2198

Branch: Facsimile:

(604) 527-2205

Email:

margaret.lovell@gov.bc.ca

Web Address: www.th.gov.bc.ca/rpt

This message, including any attachments, is confidential and may intended to be relied upon by the sender and/or the person(s) name

.... .. you are not the Intended recipient or have received this message in error, immediately notify the sender by reply email, permanently delete the original transmission from the sender, including any attachments, without making a copy and confirm these actions in your reply email. Thank you.

From: Taki Yoshida [mailto:tyoshida@mbalawyers.ca]

Sent: Thursday, September 18, 2014 2:57 PM To: Passenger Transportation Br, TRAN:EX

Subject: Richmond Cabs Ltd. - Licence No. 70391 - New Application for Additional Vehicles

Dear Ms. Vanderkuip,

Please see attached letter dated September 18, 2014 from William A. McLachlan. The original letter with application fee cheque, and all enclosures, will follow by overnight courier to the Passenger Transportation Branch.

Regards,

Taki Yoshida Legal Assistant to William A. McLachlan McLachlan Brown Anderson 10th Floor, 938 Howe Street Vancouver, B.C. Canada V6Z 1N9 Phone: (604) 331-6000

Fax: (604) 331-6008

(\*Please note that I am away on Wednesdays)

Confidentiality note:

This message is confidential and is legally privileged. It is intended only for the person or organization named above and any other use or disclosure is strictly forbidden. If this message has been sent to anyone else other than the above-mentioned party please notify me by telephone, 604-331-6000 and delete the message immediately. Thank you

RECEIVED

SEP 1 9 2014

PASSENGER TRANSPORTATION BRANCH

#### MCLACHLAN BROWN ANDERSON

Barristers and Solicitors

William A. McLachlan David E. Anderson Kristine P. All Danielle L. Garand

Robert D.J. Brown Thomas N. Teed Daylyn J. Miller

10th Floor - 938 Howe Street Vancouver, British Columbia Canada V6Z/1N9 Telephone: (604) 331-6000 Facaimile: (604) 331-6008

Please reply to:

William A. McLachlan (604) 331-6010

Direct Line: Email:

File Number:

Duplicate wmclachlan@mbalawyers.ca

60.0978,003

September 18, 2014

VIA COURIER LETTER ONLY VIA EMAIL

Passenger Transportation Branch Ministry of Passenger Transportation and Infrastructure #313 - 1500 Woolridge Street Coquitlam, BC V3K 0B8 (email: passengertransportationbr@gov.bc.ca)

Attention: Kristin Vanderkuip, Registrar and Director

Dear Sirs/Mesdames:

Re: Application for Additional Vehicles - Richmond Cabs Ltd. - Special Authorization

Licence No. 70391

RECEIMED SEP 1 9 2014

PASSENGER TRANSPORTATION BRANCH

DUPLICATE

Page 348 to/à Page 354

Withheld pursuant to/removed as

DUPLICATE



Cab Card Audit Sheet

Address RICHMOND CABS LTD.

2440 SHELL RD

RICHMOND BC V6X 2P1

Cab Card Job Num 14181

PT Number

70391

Client/NSC Num

200020545

Expiry Date

Feb 21, 2016

Issued By

s.15

Temporary Cab Cards Printed No

Plate	Decal	Decal Month/Yr	PTAVIC	Jur Year Make/Model
812009	1081096	Feb 2016	11463887	BC 2013 TOYOTA PRIUS

Number of Plates/Decals: 1

\*\*\*\*\* THIS COPY TO BE FILED IN THE CARRIER FILES ALONG WITH PAYMENT BACKUP \*\*\*\*\*

may SAPIX advotin/\$100-

14 9 15 issued/my

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5756 PTB IDENTIFIER DECAL STOCK: 05755 PT REPLACEMENT DOCUMENT: NAME REFERENCE: ACCOUNT #	DECAL RICHMOND CA	1.081			0.00	1	C	.00
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			GST ( PST	THARGED	ON	0.00	0	
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			-	s.22 TOTAL	. PAYMENT		100 100	
				CHANG	E		0	.00

GOVERNMENT AGENTS REVENUE MANAGEMENT SYSTEM TRANSACTION RECEIPT

TRANSACTION ID: 1000016

PAGE

s.15

(DUPLICATE RECEIPT)

2

GA1500 GST# R107864738

MAY 29, 2015 13:57 70001 PASSENGER TRANSPORTATION BR 29 May 2015 11:24 HP Fax

page 1

RICHMOND TAXI

6042762705->604-527-2205

2/3 Ø10002/0003

Teb: 21/16

#### Owner's Certificate of insurance and Vehicle Licance

Insurance Corporation of British Columbia

DCD 149091616

Owner's BC driver's licence ac.

Owner

RICHMOND CARS LTD 2440 SERVL RD RICHMOND V6X2P1

BC

Effective data 29MAY2015 Exply date 310CT2015 baration no.11461887 Decai no.79130379 Flate no.786016 VINJTDZN3EU8D3222733

Fleet po. s.21 Unit no. 116 Vel. insp. deceiBT01684 Vel. insp. apply30NOV2015 NSC no. and name200040543

RICEMOND CARS LTD.
P.T. red. no.000070391)
Driver's Scence address change request NO

This card to be carried in the insured vehicle as preof of insurance.

Proof of Insurance The owner entitles the operator of the vehicle described herein is insured against liability for bodily injury and property damage by resear of the operation of such vehicle. The coverage provided by this certificate also sessions the minimum limits set out by the respective togicistics governing vehicle insurance in any seek of Cenada and the USA.

Vehicle use: TAXI,

Declaration of entitiement:

Conditional

By algning here, you:

spply for a Validic Licence and Registration under the Motor Vehicle Act or Commercial Youngood Act;
 spply for an Owner's Cartificate of Insurance under the Insurance (Vehicle) Act and Registration (the Regulation);
 spply for optional insurance for which a premium is shown, is accordance with the terms and conditions of the ICSC Autoplan Cottonial Policy (the Optional Policy) and, if optional insurance is purchased, assume delivery of a copy of the Optional Policy or Checkmonicodes excelpt of a copy of the Optional Policy.
 cartify that the principal operation is correct for all new plate and renewal Autoplan transactions;
 cartify that coverage, use, terminy and where applicative, location address are actived;
 bitterwriptips that the description of which use set out is a sustance of permitted uses in the indignised rate plane and that combine details are available as you arror your Autoplan agent or ICSC;
 cartify that you are a realizable or you which performs which is not currently required to be registered and itemaged to except plants of the process of age, have the consent of a parent or flegall guardian to Rotate and register this vehicles;
 cartify that you is a construction on all pages of this form.

Under section 75 of the Insurance (Vehicle) Act, your claim is invalid if at any time you fall to provide complete and accurate information, violate a term or condition of your policy or commit fraud. This is a summary, For full information,see section 75 of the insurance (Vehicle) Act.

If the leases signs this form, the justice spreas to be jointly and severally liable with the leaser for all premium or premium-related debt. Customer Copy Signature(s) Not Required

Customer Copy Signature(a) Not Floquired or vario correspondentes Compressones especiales MAY 29 20 \$

Vehicle Registration

41414

....



OWNERS ELEMANDED

insurance Corporation of British Columbia

Registered Owner RICHMOND CABS LTD 2440 SHELL RD RICHMOND V6X2P1

BC

Registration no. 11461227 Piete no. JR6016 Year 2013 Make TOYOTA Prius Taxi Model Body style VIC TFBTAR Colour RKD VIN

JTDZN3 EU8D3222733 Fuel type
Net weight (typ)
GVW(top)/Disp.(co)
Seating capacity
Valide type
Anti-ther (awice
Valide type) GAS-ELECTRIC 01485 002228 005 COMMERCIAL

Vehicle status import code FORBIGN IMPORT Right-hand dates 27

This certificate must be certed in the vehicle. This certificate must be eigned by the owner as saller If the vehicle is e old.

STBDDKAB

Number of owners: 1

When you sell the vehicle, the buyer must take the Registration and submit it with an application for transfer within 10 days of the purchase. Contact your Autopian agent for details.

OWNERS BURNETURE(S)

AFV2501, (012015)

2015 May 29 11.43 AM 6042762705->604-527-2205 RICHMOND TAIL

**₫**0003/0003

29 May 2015 11:33 HP Fax

page 1

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	Inspectio	<del></del>	! - <b>!</b>	1042533	3	ET01684	30 NOV	2015
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REASON FOR INSPECTA	_ :_ * .		L				<del></del>	
COLLEGION REPAIR FAC	<b>,</b> • · · · · · · · • • • • • • • • • • •			REASON N			hu die e	
MAPECTOR'S NUMBER:		·	OWNER	TECHNICIA		<del></del>	PHONES:	
		ļ	LESSEE:	•	otors Ltd			
HEFECTOR'S NAME:	Dhaliwai, Jamaji <sup>s.22</sup>	į	ADDRES;	7260 124	<b>S</b> t			
LICENCE EXPRY DATE:	31-MAY-2018	į	CITY:	Surrey		PROVI BC	POSTAL CORE	1XEWEV:
FACILITY NUMBER:	56203	į	REGISTRATI			VEH. JURISDICTION	: CO PLATE	
FACILITY NAME:	J. KAM AUTO REPAI	IR LTD.	YEAR:	2013	MAKE: TO		MODEL: P	Ri V
		Í	BODY STOLE	E 4DHBK		VIN: JTDŽN3	EU8D3222733	
Mapection Class:	1 - Motor vehicle with	h lic.	COOKETER		Mila :	TUEL TYPE GASO		
	GVW of 5,500 kgs or	less .			_	BRAKE TYPE HYD		
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Section 2 - Suspension				Presture 1 Hame & N	<sup>l</sup> ue) inspector'i Umber	• •		
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Section 8 - Body & Fran	<del></del>			Aulo# 1 Type: Pad	2 2 Pad	4 5	6 Y	• •
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Section 11 -Other Yells	ile Componenta			Typet Roler		/		
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General Inspection O	omments:					<u></u>		
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PREDECIOY & PLANS LYCLE	/4974), <b>VA</b> (1211 <sup>3.22</sup>		Sicreture	<b>₩</b>	". Y ////**			

The inspector's elements at the State is contribution that this vehicle has been implicated to the Federical Contribution of the State Vehicle Act and Regulation.

NOTICE: KEEP THIS VEHICLE INSPECTION REPORT WITH VEHICLE REGISTRATION

**2**0001/0003



## RICHMOND TAXI CO. HOLDINGS LTD.

RICHMOND TAXI CO. LTD. RICHMOND CABS LTD. CORAL CABS LTD. Dispatch # 504-272-1111 Office # 604-249-3131 Fax # 604-278-1114

e-mail gm@richmondtax.ca

Date: April 23, 2015

Passenger Transportation Branch Suite 313 - I 500 Woolridge Street. Coquitlam, BC V3K 0B8

Attention: Registrar

Subject:

Activation of AV260-14 Application

Dear Sir / Madam;

I would like to request Passenger Transportation Branch to Activate the application # AV260-14 which was approved by Passenger Transportation Board on Weekly Bulletin on January 21, 2015. For Additional 15 Vehicle (10 Conventional and 5 Accessible) Under Passenger Transportation Board License # 70391 for Richmond Cabs Ltd.

We have activated 13 Licenses I would like to Activate 1 more license as information attached.

UNIT#	VEHICLE REG. /VIN#	MAKE & Model	YEAR	WHEELCHAIR YES/NO	FUEL TYPE
R 116	11463887 / D3222733	TOYOTA PRIUS	2015	NO	G/E

If you have any question or concern, please do not hesitate to call me at 604-248-3131 or Cell s.22 or by cmail gm@richmondtaxi.ca

Thank you,

2440 Shell Rd, Richmond BC V6X 2P1 Canada Shashi Engineer

General Manager

Richmond Text Co. Ltd.

Richmond Taxi Co. Ltd.



Cab Card Audit Sheet

Address RICHMOND CABS LTD.

2440 SHELL RD

RICHMOND BC V6X 2P1

Cab Card Job Num 14004

PT Number

70391

Client/NSC Num

200020545

Expiry Date

Feb 21, 2016

Issued By

s.15

Temporary Cab Cards Printed No

Plate	Decal	Decal Month/Yr	PTAVIC	Jur Year Make/Model	
811971	1081093	Feb 2016	10457811	BC 2012 TOYOTA CROLA	

Number of Plates/Decals: 1

\*\*\*\*\* THIS COPY TO BE FILED IN THE CARRIER FILES ALONG WITH PAYMENT BACKUP \*\*\*\*\*

B of 18 issual/my

may SA Archadimi /\$100 -

GA1599 GO GST# R107864738	VERNMENT AGE TRA	NTS REVENUE NSACTION RE		ENT SYS	I'EM		PAGE	1
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				TRANSACT	TION TOTA	L	10	0.00
			_	s.22 TOTAL PA	AYMENT			00.00
				CHANGE				0.00

DCID 121144956

05/01/2015 2:14 PM FAX 8042762705

01 May 2015 14:53 HP Fax

page 1





Insurance Comparation of British Columbia

New Car 123

Owner's Certificate of Insurance and Vehicle Licence

Owner's BC driver's Econce no.

Owner

RICHMOND CARS LTD 2440 SHELL RD RICHMOND V6X2D1

Effective date 01MAY2015 Explry date 310CT2015
Registration no. 10457811
Decel no. 79130364
Plate no. JR6023
VIN 2T1BU4EESCC514311

Fleet no. s.21 Unkno. 123

Yet thep, decals Veh. Insp. explsy NSC no. and name 200020545 P.T. ref. no.000070391 Driver's Koence eddress change request NO

Proof of Insurance

This card to be eried in the insured vehicle as proof of Insurance. The dwarf shider the operator of the vehicle described herein is insured against liability for bodily injury and property damage by resson of the operation of such vehicle. The operator by this certificate also seemed to minimum limits set out by the respective legislation governing vehicle insurence in any sines of Canada and the USA.

Vehicle use: TAKI.

Declaration of entitioment

Conditional

By signing here, your

apply for a Vehicle Licence and Registration (ander the Matter Vehicle) Act and Commercial Transport Act;
 apply for an Owner's Certificate of Insurance under the Insurance (Vehicle) Act and Regulation (the Regulation);
 apply for optional treatment for which a premium to shown, in accordance with the terms and conditions of the ICEC Autopses Optional Policy; the Optional Policy and it could determ of a copy of the Optional Policy;
 Cartificated a receipt of a copy of the Optional Policy;
 Cartificated a receipt of a copy of the Optional Policy;
 Cartify that the principal operator is comest for at new place and removal Autopian transactions;
 partitional principal operator is comest for at new place and removal Autopian specificat;
 partitional details are available to you from your Autopian specific or to ICEC;
 cartify that you are a resident of Schieb Columbia, and/or the vehicle is not currently required to be registered and issued in another jurisdiction;
 aprily that you are a resident of Schieb Columbia, and/or the vehicle is not currently required in the registered and issued in another jurisdiction;
 aprily that you are a page of this form is true and agree that you are responsible for any insocuracies on any page of pages of this form.

Under section 7% of the insurance (Visitole) Act, your claim is invalid if at any time you fell to provide complete and socurate information, violate a term or conditioner your policy or commit travel. This is a summary. For full information, see section 75 of the insurance (Vehicle) Act. If the lesses signs this form, the lesses agrees to be jointly and severally table with the lesses for all promium or the less of the less

Customer Copy Signature(s) Not Required OWNERS SIGNATURES)

Customer Copy Signature(s) Not Required

Vehicle

Registration



Insurance Corporation of British Columbia

Registered Owner RICHMOND CABS LTO 2440 SHELL RO 2440 SHE RICHMOND V6X2D1

BC

Registration no. 10457811 Plate no. JR6823 Year 2012 Make TOYOTA Nedel CROLA Body style VIC TAXI VIC YESTA3 2T1BU4EE5CC814311 VIN Fuel type
Net weight (kg)
GVW(kg)/Disp.(cc)
Seating capacity
Vanicle type GASOLINE 01255 002882 005

Anti-Bull device Vehicle status

COMMERCIAL PASSIVE IMMOBILIZER

M D1 SOL

Import code Right-hand drive N

This certificate must be carried in the vehicle. This certificate must be signed by the mer an seller if the vehicle le

68FC0GAY

Number of owners: 1

When you sa's the vehicle, the buyer must take the Registration and submit it with an application for transfer within 10 days of the purchase, Coather your Autopian agent for details.

OUR SCHOOL STEEL APPAREL (019010)

**2**0004/0004

| Ministry of Transportation / | PLACE DECAL | DECAL EXPIRY DATE FINAL INSPECTION BRITISH and Infrastructure CONFIRMATION NUMBER COLUMBIA Commercial Vehicle 10061733 ER89183 30 JUN 2015 Inspection Report INSPECTION START DATE WORK ORDER & INSPECTION COMPLETE DATE AISPECTION RESULT: Pasa 01 DEC 2014 12:00 01 DEC 2014 14:14 Complete MARKETION TYPE-REASON FOR INSPECTION: Serni-Armual REASON NOTE: COLLISION REPAIR FACILITY: TECHNICIAN NAME: PHONE #: OWNER PISPECTOR'S HUMBER: M10702 RICHMOND CABS LTD LESSEE: DHALWAL, BIRDAVINDER 5.2 ADDRESS: 2440 SHELL RD DISPECTOR'S NAME: LICENCE EXPRYDATE: 30-APR-2015 Richmond PROV: BC POSTAL CODE: V6X2P1 CITY: S8300 REGISTRATION #: 10457811 VINL AURISONOTION: BC FACILITY NUMBER: PLATE: DX0939 **LO-COST AUTO REPAIRS** 2012 PACILITY NAME: MANG: TOYOTA MODEL: CROLA TEAR LTD. EXAT SAYTE YOOK VIN: 2T1BU4EE5CC814311 1 - Motor vehicle with lie, Marection CLASS: 91903 KM FUEL TYPE: Gasoline COOMETER: GVW of 5,500 kgs or less UNIT/FLEST & 14B exake type: Hydraulic <sup>\*</sup>лируун түркөр күркөрүн мандары, канаруу кишдүү мерини мандар жүрүн жарын жары. - 17 <del>темини</del>н ф<del>орторуу меренен кенен канаран жарын байын кенен кенен кенен кенен кенен кенен кенен кенен кенен к</del> "F Palled "R" Repaired Some Day "P" Passed "PC" Present With Causion "O" Out of Bervice "NA" Not Applicable P PC D Pressure First Section 1 - Poster Water Liquid Propunsi Gas TRANSLASSION FLUID DRAIN & REPUL Compressed Natural Gas Pressum Fuel Inspector's Name & Number Section 2 - Suppendion Air Brake Gramber Type, Size and Pueh Rod Strain M Section 3 - Hydraulic Brakes REPLACED FRONT BRAKE PADS Type: Sire: Section JA · Air Breken Left Right; Section 4 - Electina Section 5 - Instruments, Assolitely Equipment Air Brake Camenalt Rotation Measures Aria W Last ction 6 - Lange VZ I IV Right REPLACED LICENCE PLATE BULBS Sertion 7 - Coctried Cythern Brake Lineng/Pad Mose stemant (mm) Section 3 - Body & Frame Type: Ped Lining (S 10.00 3.40 Alght 10.00 ption 9 - Yirus & Wheels REPLAÇÃO BOTH FRONT TIRES Gootium 10 - Couplan & Hitch se TOTAL MEAN Apple 2 **Druce** Type: Rator Section 11 - Other Yahiqle Gernpanents 21.65 229.45 Right 21,58 229.48 General Inspection Comments; Signature

Imperior's Name DHALIWAL, BIRDAVINDER 5.22

The Inspector's algusture above to cordification that this winder here been inspected to the requirements of the Motor Validie Act and Requisitors.

NOTICE: KEEP THIS VEHICLE INSPECTION REPORT WITH VEHICLE REGISTRATION

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CV\$50014 (100615)

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\$ 21/16



# RICHMOND TAXI CO. HOLDINGS LTD.

RICHMOND TAXI CO, LTD RICHMOND CABS LTD, CORAL CABS LTD. Dispatch # 604-272-1111 Fax # 604-278-1114

Office # 604-249-3131 e-mail gm@nchmondtax.cs

Date: April 23, 2015

Passenger Transportation Branch Suite 313 – 1500 Woolridge Street, Coquitiam, BC V3K 0B8

Attention: Registrar

Subject:

Activation of AV260-14 Application

Dear Sir / Madam;

I would like to request Passenger Transportation Branch to Activate the application # AV260-14 which was approved by Passenger Transportation Board on Weekly Bulletin on January 21, 2015. For Additional 15 Vehicle (10 Conventional and 5 Accessible) Under Passenger Transportation Board Liceuse # 70391 for Richmond Cabs Ltd.

For Car information please see attached documentation with the spread sheet on page #2 and Insurance Paper, 6 Month Commercial Inspection and Wheel Chair Accessible Decal

<u>Please Note:</u> Richmond Taxi at this time would like activate 12 Licenses and remaining 3 licenses will be activated at later date.

If you have any question or concern, please do not hesitate to call me at 604-248-3131 or Cell s.22 or by email gm@richmondtaxi.ca

Thank you,

Shashi Engineer General Manager

Richmond Taxi Co. Ltd.



# **Cab Card Audit Sheet**

Address RICHMOND CABS LTD. 2440 SHELL RD

RICHMOND BC V6X 2P1

Cab Card Job Num 13985

PT Number 70391

Client/NSC Num 200020545

Expiry Date

Feb 21, 2016

Issued By

Temporary Cab Cards Printed No.

Plate	Decal	Decal Month/Yr	PTAVIC	Jur	Year	Make/Model
811948	1081081	Feb 2016	11422451 🦯	ВÇ	2014	TOYOTA PRIUS /
811949	1081082	Feb 2016	11423970 /	ВС	2015	TOYOTA PRIUS /
811950	1081083	Feb 2016	11411933	ВС	2015	TOYOTA PRIUS /
811951	1081084	Feb 2016	11400123 /	ВС	2015	TOYOTA PRIUS/
811952	1081085	Feb 2016	11416483 /	ВС	2015	TOYOTA PRIUS /
811953	1081086	Feb 2016	11407255	ВС	2015	TOYOTA PRIUS
811954	1081087	Feb 2016	11410883 /	ВС	2015	TOYOTA PRIUS_
811955 /	1081088	Feb 2016	10706564 /	ВС	2011	TOYOTA CROLA/
811956 /	1081089	Feb 2016	11377125	ВС	2015	TOYOTA SIENA /
811957	1081090	Feb 2016	11415354	ВС	2015	TOYOTA SIENA
811958	1081091	Feb 2016	11409927/	ВС	2015	TOYOTA SIENA
811959	1081092	Feb 2016	11420171/	ВС	2015	TOYOTA SIENA /

Number of Plates/Decals: 12

\*\*\*\*\* THIS COPY TO BE FILED IN THE CARRIER FILES ALONG WITH PAYMENT BACKUP \*\*\*\*\*

GA1599 GOVE GST# R107864738	RNMENT AGENTS REVENUE TRANSACTION REC			PAGE	1
MAY 01, 2015 17:13 70001 PASSENGER TRANSPORTATIO		1000012 ITEM PRICE	THAUO	s.15	TNU
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		TRANSACTION TOTA	М.	800.	
		s.22 <b>TOTAL PAYMENT</b>		800. 800.	00
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GA1599 GOVE GST# R107864738	RNMENT AGENTS REVENUE TRANSACTION REC			PAGE	2
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GA1599 GOVERNMENT GST# R107864738 MAY 01, 2015 17:16 70001 PASSENGER TRANSPORTATION BR	AGENTS REVENUE MAN TRANSACTION RECEIP TRANSACTION ID: 10	T.	PAGE 1 s.15 AMOUNT
S756 PTB IDENTIFIER DECAL FEE STOCK: 05756 PT PLATE SER # TO DOCUMENT: NAME RICHMON REFERENCE: ACCOUNT # AV260/1	811956 811959 D CABS LTD.	100.00 4	400.00
5756 PTB IDENTIFIER DECAL FEE STOCK: 05755 PT REPLACEMENT DECAL SER # TO	ID DECAL FEE 1081089 1081092	4	0.00
6921 PTB MAIL LOG PAYMENT FROM MAIL LOG/NEWBAL MO82050 DOCUMENT: RICHMON	/ \$0.00 CABS LTD.	400.00-	400.00-
	SUB GST PST	CHARGED ON 0.00	
GST# R107864738 MAY 01, 2015 17:16	AGENTS REVENUE MAN TRANSACTION RECEIR TRANSACTION ID: 10	τ	<b>PAGE 2</b> s.15
70001 PASSENGER TRANSPORTATION BR		TRANSACTION TOTAL	400.00
		06 TOTAL PAYMENT	400.00 400.00

CHANGE

0.00

GOVERNMENT AGENTS REVENUE MANAGEMENT SYSTEM GA1500 PAGE 1 TRANSACTION RECEIPT GST# R107864738 s.15 (DUPLICATE RECEIPT) MAY 01, 2015 16:29 70001 PASSENGER TRANSPORTATION BR TRANSACTION ID: 1000005 ITEM PRICE QUANT AMOUNT 6920 PTB MAIL LOG-RECORD SERVICE RO MAIL LOG MAIL LOG/NEWBAL M082050 / \$400.00 400.00 1 400.00 DOCUMENT: CLIENT NAME RICHMOND CABS LTD. REPERENCE: TYPE APP# REF 01/AV260/14 SUBTOTAL 400.00 GST CHARGED ON 0.00 0.00 0.00 PST TRANSACTION TOTAL 400.00 s.22 400.00 TOTAL PAYMENT 400.00

CHANGE

0.00

Owner's Certificate of Insurance and Vehicle Licence



Insurance Corporation of British Columbia

DCID 120095947

Owner's BC driver's licence no.

Owner

RICHMOND CABS LTD 2440 SHELL RD RICHMOND V6X2P1

RC

Effective date 30APR2015 Explry date 310CT2015 Registration no.11422451 Decsi no.79130366 Plate no.JR6017 VINJTDZN3EU0E3327221

Float no. s.21 Unit no. 117 Veh. Insp. decalER55742

Yeh. insp. expiry310CT2018 NSC no. and name200020545 RICHMOND CABS LTD. P.T. ref. no.000070391 Driver's licence address change request NO

This card to be carried in the insured vahicle as proof of Insuranço, Proof of Insurance

The owner and/or the operator of the vehicle described herein is insured against flability for bodity injury and property damage by reason of the operation of such vehicle. The coverage provided by this certificate also satisfies the minimum limits est out by the respective legislation governing vehicle insurance in any area of Canada and the USA.

Vehicle use: TAXI/

Declaration of entitlement

> Conditional factor:

Q11948

By signing here, you:

sophy for a Valide Licence and Registration under the Motor Valide Act or Commercial Transport Act;
 apply for an Owner's Certificate of Insurance under the Insurance (Vehicle) Act and Regulation (the Regulation);
 apply for optional insurance for which a premium is shown, in accordance with the terms and conditions of the ICSC Autoplan Optional Policy (the Optional Policy) and, if optional insurance is purchased, accept delivery of a copy of the Optional Policy by viewing it at www.icbc.com/optional/policy, or
 Lisathowiedge receipt of a copy of the Optional Policy;
 certify that the principal operator is correct for all new piets and renewal Autoplan transactions;
 certify that downedge, use, territory and where applicable, location address are correct;
 acknowledge that the description of vehicle size ast dut is a summary of permitted uses in the indicated rate class and that complete details are available to you from your Autoplan agent or ICSC;
 certify that you are a resident of British Columbia, and/or the vehicle is not currently required to be registered and Sonned in another jurisdiction;
 certify that you, if under 15 years of age, have the consent of a parent or (legal) guarden to license and register the vehicle;
 certify that you, if under 15 years of age, have the consent of a parent or (legal) guarden to license and register the vehicle;
 certify that you, if under 15 years of age, have the consent of a parent or (legal) guarden to license and register the vehicle;
 certify that you, if under 15 years of age, have the consent of a parent or (legal) guarden to license and register the vehicle;

page of pages of this form.

Under section 75 of the traurance (Vehicle) Act, your cisim is invalid if at any time you fall to provide complete and socurate information, violate a term or condition of your policy or commit fraud. This is a summary, For full information,see section 75 of the insurance (Vehicle) Act. If the lessee signs this form, the lessee agrees to be jointly and severally Eable with the lesser for all promium or premium-related debt.

Customer Copy Signature(s) Not Required OWNER'S SIGNATURE(S)

Customer Copy Signature(s) Not Required APR 3 0 2015

Vehicle

Registration



Insurance Corporation of British Columbia

Registered Owner

Number of owners: 1

RICHMOND CARS LTD 2440 SHELL RD RICHMOND Vexapi

BC

When you sell the vehicle, the buyer must take the Registration and submit it with an application for transfer within 10 days of the purchase. Contact your Autopian agent for details.

Registration no. 11422451 Plate no. JR6017 Year 2014 Moke TOYOTA Model PRIUS

Body style TAXI VIC TPSTAB Colour RED

VIN JTDZN3EU0E3327221 Fuel type GAS-ELECTRIC

Net weight (kg) 01486 / GVW(kg)/Disp.(cc) 002227 Seeting capacity 005 / Venicle type COMMERCIAL

Anti-theff device PASSIVE IMMOBILIZER

Vehicle status REBUILT Import code FOREIGN IMPORT Right-hand drive N

**BFHH8GAB** 

This certificate

must be carried in the vehicle. This

cortificate must be signed by the

owner as seller if the vehicle is sold.

APV250L (012015)

Ø10004/0008

BRITISH

Ministry of Transportation and infrastructure OLUMBIA | Commercial Vehicle Inspection Report

FINAL INSPECTION CONFIRMATION NUMBER 10358320

PLACE DECAL | HERE

DECAL EXPIRY DATE

ES67762

31 OCT 2015

Pass INSPECTION RESULT: Complete INSPECTION TYPE: REASON FOR INSPECTION: SOMI-Annual

INSPECTION START DATE WORK ORDER # 28 APR 2015-10:30 INSPECTION COMPLETE DATE 28 APR 2015 12:30

COLUSION REPAIR FACILITY:

INSPECTOR'S NUMBER: 113731

Dhillon, Davinder 5.22

LICENCE EXPIRY DATE: 31-MAY-2016

FACILITY NUMBER:

INSPECTOR'S NAME:

FACILITY NAME:

INSPECTION CLASS:

ALLIED AUTO REPAIR LTD.

GVW of 5,500 kgs or less

OWNER RICHMOND TAXE LESSEE: ADDRESS: 2440 SHELL ROAD

Richmond

REAGON NOTE:

TECHNICIAN NAME:

3582 Mile

PROV. BC

POSTAL CODE: V6X2P1

REGISTRATION #: 11422451 2014

VEH JURISOICTION: NW PLATE:

PHONE #:

MAKE: TOYOTA

PUZL TYPE: Gasoline - Electric

BODY STYLE: DOOMETER:

CITY:

YEAR:

va: itdzn3eu0e3327221

MODEL: PRIUS

1 - Motor vehicle with lic.

UNITIFICET 6:

BRAKE TYPE: Hydraulic

117

"P" Pasand "PC" Pasand With Caulion "O" Out Of Service "NA" Not Applicable "F" Falled "R" Repaired Same Day P PC O NA Pressure Fuel Ŗ A P PC O NA Section 1 - Power Train Liquid Properts Gas Compressed Natural Geo Prossure Fuel Impactor's Section 2 - Supponeton на & Миливол Air Brake Chamber Type, Size and Push Rod Strake Heavurement (mm) 1 J. V. T. Soction 3 - Hydraulic Brakes Section 3A - Air Brakes eft: Right: Section 4 - Steering Section 5 - Instruments, Auxillery Equipment Air Brako Camehaft Rotation Measurement (degrees) 7. i .**S**/i \*I i ... Section 6 - Lamps Right: Commedia Section 7 - Electrical System Brake Links Pad Hastverment from Axio e Type: Section 8 - Body & Frame Pad Pad Left: 10.00 8.00 Right; 10.00 B.QQ Section 8 - Tires & Whoels Section 10 - Complete & Hitches Type: Rates Roter Section 11 - Other Vehicle Components 25.00 12 00 Left Right: 25.00 12.00 Comments: General Inspection Comments:

Inspectors Name Ohillon, Davinder 5.22

Stanature

1)0 - 1/124

STHIM

The Inspector's signature above is certification that this vehicle has been inspected to the requirements of the Motor Vehicle Act and Regulations.

NOTICE: KEEP THIS VEHICLE INSPECTION REPORT WITH VEHICLE REGISTRATION

The pursonal information collected on this form is collected under the authority of section 216 of the Moby Vehicle Act and Division by of the Motor Vehicle Act and Division by of the Motor Vehicle Act and Division by of the Motoral Abity Code page included a surpasse of precessing the Vehicle Important Program and the Newtonal Abity Code page including comment, as the program and the Motoral Abity Code page included in page 11 of the Commental Vehicle Important in the St. Menager, NECMP at the Commental Vehicle By writing to PA. Bed \$246, St. Prov., Gerl., Vehicle, GC VIV \$12, by e-making to vehicle...Inspectional Egyptic Code and Ex-8577.

CV3E0014 (100615)

04/30/2015 10:21AM FAX 60427 29 Apr 2015 15:01 HP Fax

10.5

RICHMOND TAXI

page 1

EW Insurance Compara of British Columbia

Owner's Certificate of insurance

DCID 119145157

and Vehicle Licence

Owner's BC driver's license no.

Owner

RICHMOND CABS LTD 2440 SHELL RD RICHMOND V6X2P1

RC

Effective date 29APR2015 Expiry date 310CT2015 Registration no.11423970 Decai no.79130367 Plate no.JR6022 VMJTDZN3EU8FJ027369

Fleet no. s.21 Unit no. 122 Voh. Insp. decal E354559

Veh. Insp. expiry310CT2015 NSC no. and name200020545 RICEMOND CABS LTD.
P.T. ref. ho.000070391
Driver's licence address change request NO

This card to be carried in the insured vehicle as proof of Insurance. Proof of Insurance The owner and/or the operator of the vehicle described herein is insured against liability for bodily injury and property damage by reason of the operation of such vehicle. The coverage provided by this certificate size at selective the minimum limits set out by the respective legislation governing vehicle insurance in any area of Coneds and the USA.

Vehicle use: TAXI.

Declaration of entitions

> Conditional factor:

811949

By eigning here, you:

apply for a Vehicle Licence and Registration under the Motor Vehicle Act or Commercial Transport Act;
 apply for an Commin Cartitiopte of Insurance under the Insurance (Vehicle) Act or Commercial Conditions of the ICSC Autoplan apply for optional insurance for which a prevalunt tile shown, in accordance with the terms and conditions of the ICSC Autoplan Copposit Policy (the Optional Policy) and, if optional insurance is purchased, accept delivery of a copy of the Optional Policy by Vehicle (the Policy) and the Optional Policy;
 Outly that the principal operator is correct for all new place and respect Autoplan transactions;
 Outly that overage, use, territory and where applicable, location address are correct;
 action wholesige that the description of whicke use set out is a surrentary of permitted uses in the indicated talk class and that complete details are available to you from your Autoplan openit or ICSI C;
 cordity that you are a replaced at Emish Columbia, and/or the vehicle is not currently required to be registered and itemsed in another junkticitor;
 cordity that you. If under 15 years of age, have the consent of a parent or (logal) guardian to itemse and register this vehicle;
 cortity that you. If under 15 years of age, have the consent of a parent or (logal) guardian to itemse and register this vehicle;
 cortity that you. If under 15 years of age, have the consent of a parent or (logal) guardian to itemse and register this vehicle;

Under section 75 of the insurance (Vehicle) Act, your claim is invalid if at any time you fall to provide complete and accurate information, violate a term or condition of your policy or commit fraud. This is a summary. For full information, see section 75 of the insurance (Vehicle) Act. If the lesses signs this form, the lesses agrees to be jointly and severally liable with the lessor for all premium or premium-releted debt.

Customer Copy Signature(s) Not Required CHANERY SIGNATURE(D)

**Customer Copy** Signature(s) Not Required NOT WILD THE THE STATE OF PLANTS

Vehicle Registration



Insurance Corporation of British Columbia

Registered Owner RICHMOND CABS LTD 2440 SHELL RD

RICHMOND V6X2 P1

BC

Registration no. 11423970 Plate no. JR6022 Year 2015 Make TOYOTA Model PRIUS Body style VIC TESTAB Colour BLACK

VIN JIDZNIEUBYJ027360 GAS -ELECTRIC Fuel type Nat weight (kg) GYW(kg/Disp.(cc) 002224

Seating capacity Volicie type Anti-theit device 005/ Vehicle status Import code Right-hand drive

COMMERCIAL PASSIVE TYMOBILIZER

This certificate must be carried in the vehicle. This certificate must be signed by the Owner on seller I e vehicle is sold.

VOKFFLAA

Number of owners: 1

When you sell the vehicle, the tuyer must take the Registration and aubmit it with an application for transfer within 10 days of the purchase. Contact your Autopian agent for details.

CHARLES SECRETURES APY250L (01201E)

**№**0006/0006

2015 April 30 11:28 AM 6042762705->604-527-2205 04/30/2015 10:22AM FAX 6042762705 RICHMOND TAXI 04/29/2015 1:41 PM FAX 6042762705 RICHMOND TAXI

Dano2/0002

	TISH and inker	_	FIN	AL INSPER		PLACE DEGAL HERE	DECAL EXPI	RY DATE
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REASON FOR INSPECTE	on Somi-Annual		<u></u>	REASON			<u> </u>	
COLLISION REPAIR FAC	<b>WT</b> Y			TECKNICH	M MANE:		PHONE #:	
inspector's number:	200238		OWNGR!	GN MOT	ORS SALE	S & RENTALS	LTD	
inspector's name:	Toteja, Lakhwinde	s.22	ADDRESS;	13495 KI	NG GEORG	GE BLVD		
Ugence expiry dates	30-JUN-2016		CITY:	Surrey		PROV; BC	+051AT CODE;	V3T2T8
Facility <b>Numbe</b> r:	\$6122		REGISTRA	nons: 1142	3970	VEH, JURISDICTION	NW PLATE:	
facility name:	ABLE MECHANIC	S INC.	YEAR:	2015	MAKE: T	OYOTA	MODEL: PR	RIUS
			800Y STY	Æ; 4DRFB		MN: JTOZN3	EU8FJ027360	
inspection class:	1 - Motor vehicle v GVW of 5,500 kgs	vith lic. or less	OSOMETE	t; 5	O KM	FUEL TYPE GUEC	line - Electric	
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	<b>_</b>			Aug # 1	2	2 4 S	6 7	<b>a a</b>
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The Properties's Rigardure above in certification met this vehicle has been imported to the regularized of the Moror Vehicle Act and Regulations.

NOTICE: KEEP THIS VEHICLE INSPECTION REPORT WITH VEHICLE REGISTRATION

The parametric defination is find from a applicated and or the find of the fin

CV3C0014 (100613)

Owner's Licence



DCID 114120651

Certificate of Insurance and Vehicle

Owner's BC driver's licence no.

Owner

RICHMOND CABS LTD 2440 SHELL RD RICHMOND V6X2P1

BC

Effective date 24APR2015 Explry date 310CT2018 Registration no.11411933 Decal no. Plate no. JR6018

VINJTDZN3EU9FJ623673 Fleet no. s.21 Unit no. 118

Veh. Insp. decal Veh. Insp. expiry NSC no. and name 2000 20545 RICHMOND CABS LTD. P.T. ref. no.000070391

Driver's licence address change request NO

Proof of Insurance

This card to be carried in the insured vehicle as proof of Insurance.

The owner and/or the operator of the vehicle described herein is insured against flability for bodily injury and property damage by reason of the operation of such vehicle. The coverage provided by this certificate also satisfies the minimum limits set out by the respective legislation governing vehicle insurance in any area of Canada and the USA.

Declaration of entitlement:

> Conditional factor:

By signing here, you:

apply for a Vahicle Licence and Registration under the Motor Vehicle Act or Commercial Transport Act

apply for a Vehicle Licence and Registration under the Motor Vehicle Act or Commercial Transport Act;
 apply for an Owner's Certificate of Insurance under the Insurance (Vehicle) Act and Regulation (the Regulation);
 apply for optional insurance for which a premium is shown, in accordance with the terms and conditions of the ICBC Autoplan Optional Policy (the Optional Policy) and, if optional insurance is purchased, accept delivery of a copy of the Optional Policy by viewing it at www.lcbc.com/optionalpolicy; or
 Dischard Commercial Commercial Policy;
 certify that the principal operator is correct for all new plate and renewal Autopian transactions;
 certify that coverage, use, territory and where applicable, location address are correct;
 acknowledge that the description of vehicle use set out is a summary of permitted uses in the indicated rate class and that complete details are available to you from your Autopian agent or ICBC;
 certify that you are a resident of British Columbia, and/or the vehicle is not currently required to be registered and licensed in another jurisdiction;
 certify that you if under 18 years of age, have the consent of a parent or flenet) quartien to license and register this vehicle.

certify that you, if under 18 years of age, have the consent of a parent or (legal) guardian to license and register this vehicle; certify that all information on all pages of this form is true and agree that you are responsible for any inaccuracies on any

Under section 75 of the insurance (Vehicle) Act, your claim is invalid if at any time you fall to provide complete and accurate information, violate a term or condition of your policy or commit fraud. This is a summary. For full information, see section 75 of the insurance (Vehicle) Act. If the lessee signs this form, the lessee agrees to be jointly and severally liable with the lessor for all premium or premium-related debt.

**Customer Copy** Signature(s) Not Required OWNER'S SIGNATURE(S)

**Customer Copy** Signature(s) Not Required 58868

811950

APR 2 4 2015

Vehicle Registration



Insurance Corporation

of British Columbia

Registered Owner RICHMOND CABS LTD 2440 SHELL RD RICHMOND V6X2Pi

RECEIVED BOAPR 2 7 2015 PASSENGER TRANSPORTATION BRANCH

Plate no. JRE018 2015 TOYOTA Year Make Model PRIUS TAXI TF8TAB Body style VIC Colour RED

Registration no. 11411933

VIN JTDZN3EU9FJ023673 Fueltype GAS-ELECTRIC Net weight (kg) 01485

GVW(kg)/Disp.(cc) 0022/27 Seating capacity 005 Vehicle type

Vehicle status Import code Right-hand drive

COMMERCIAL Anti-theft device PASSIVE IMMOBILIZER

This certificate must be carried in the vehicle. This certificate must be signed by the owner as seller if the vehicle is sold.

Number of owners: 1

When you sell the vehicle, the buyer must take the Registration and submit it with an application for transfer within 10 days of the purchase. Contact your Autoplan agent for details.

OWNER'S SIG

4JBJB9AN

APV250L (012015)



ensportation Ministry o and Infra lture Commercial Vehicle Inspection Report

**FINAL INSPECTION** CONFIRMATION NUMBER 10341752

LACE DECAL EP 75946

INSPECTION START DATE

**DECAL EXPIRY DATE** 

31 OCT 2015

INSPECTION COMPLETE DATE

**Pass NSPECTION RESULT:** Complete INSPECTION TYPE:

Semi-Annual

21 APR 2015 15:20 09696

21 APR 2015 16:15

REASON NOTE:

**TECHNICIAN NAME:** 

PHONE #:

INSPECTOR'S NUMBER: M06067

REASON FOR INSPECTION:

**COLLISION REPAIR FACILITY:** 

**GREWAL, SUKHDARSHAN** 

LICENCE EXPIRY DATE: 30-SEP-2015

FACILITY NUMBER:

INSPECTION CLASS:

INSPECTOR'S NAME:

S4790

DARCY'S AUTO SERVICE **FACILITY NAME:** 

I TD

1 - Motor vehicle with lic. GVW of 5.500 kgs or less OWNER/ richmond taxi co ltd LESSEE:

WORK ORDER #

2440 shell road ADDRESS:

Richmond

PROV: BC

POSTAL CODE: V6x2p1

**REGISTRATION #: 11411933** 2015 VEAR.

VEH. JURISDICTION: NW PLATE:

MAKE: Tovota MODEL: Prius

BODY STYLE: taxi

VIN: 023673

FUEL TYPE: Gasoline - Electric

ODOMETER: UNIT/FLEET #:

CITY:

118

33 KM

BRAKE TYPE. Hydraulic

"O" Out Of Service "NA" Not Applicable "P" Passed "PC" Passed With Caution "R" Repaired Same Day "F" Falled F R P PC Q NA PC! O NA Pressure Fuel FR P Section 1 - Power Train Liquid Propane Gas Compressed Natural Gas Pressure Fuel Inspector's Section 2 - Suspension Name & Number Air Brake Chamber Type, Size and Push Rod Stroke Measurement (mm) Section 3 - Hydraulic Brakes Type. Size Slack Section 3A - Air Brakes\_ Left<sup>,</sup> Right Section 4 - Steering Comments Air Brake Camshaft Rotation Measurement (degrees) Section 5 - Instruments, Auxiliary Equipment Q Axle # l eft Rìght. Section 6 - Lamps Comments Section 7 - Electrical System Brake Lining/Pad Measurement (mm) 9 4 5 6 Axle # Pad Pad Type Section 8 - Body & Frame 9 38 Left 10 50 10 50 9.38 Right: Section 9 - Tires & Wheels Comments APR 2 7 2015 Section 10 - Couplers & Hitches PASSENGER TRANSPORTATION BRANCH Rotor/Drum Measurement (mm) 5 6 2 3 4 Rotor Rotor Type Section 11 - Other Vehicle Components Left. 25 00 12 28 Right: 25 00 12.28 Comments General Inspection Comments:

Inspector's Name GREWAL, SUKHDARSHAN

Signature The Inspector's signature above is certification that this vehicle has been inspected to the requirements of the Motor Vehicle Act and Regulations.

NOTICE: KEEP THIS VEHICLE INSPECTION REPORT WITH VEHICLE REGISTRATION The personal information collected on this form is collected under the authority of section 216 of the Motor Vehicle Act and Division 25 of the Motor Vehicle Act Regulations, it is collected for the purpose of processing this vehicle inspection and for generally administering the Vehicle inspection Program and the National Safety Code (e.g. regulating carriers, authorized inspectors, and designated inspection facilities). If you have any questions about the collection of this information, you may contact the Sr. Manager, NSC/VIP at the Commercial Vehicle Safety Enforcement Branch, by writing to P.O. Box 9259, Stn Prov. Gov't, Victoria, BC VSW 9JZ, by e-mailing to vehicle inspections@gov bc.ca or calling 250-952-0577. designated inspection facilities). If you ha

Insurance Corporation of British Columbia

120

DCID 114123915

Owner's Certificate of Insurance and Vehicle

Licence

Owner's BC driver's licence no.

Owner

RICHMOND CABS LTD 2440 SHELL RD RICHMOND V6X2P1

BC

Effective date 24APR2015 Explry date 310CT2025 Registration no.11400123 Decal no. 79130280 Plate no. JR6020

VINJTDZN3EU3FJ027346 Fleet no. S.21 Unit no. 120

Veh. Insp. decalES52027 Veh, insp. expiry310CT201 NSC no. and name 2000 2054 5 RICHMOND CABS LTD. P.T. ref. no.000070391

Driver's licence address change request NO

Proof of Insurance

This card to be carried in the insured vehicle as proof of Insurance. The owner and/or the operator of the vehicle described herein is insured against liability for bodily injury and property damage by reason of the operation of such vehicle. The coverage provided by this certificate also satisfies the minimum limits set out by the respective legislation governing vehicle insurance in any area of Canada and the USA.

Vahicia use: TAXI.

Declaration of entitiement:

> Conditional factor:

By signing here, you:

apply for a Vehicle Licence and Registration under the Motor Vehicle Act or Commercial Transport Act; apply for an Owner's Certificate of insurance under the insurance (Vehicle) Act and Regulation (the Regulation); apply for optional insurance for which a premium is shown, in accordance with the terms and conditions of the ICBC Autoplan Optional Policy (the Optional Policy) and, if optional insurance is purchased, accept delivery of a copy of the Optional Policy by viewing it at www.lcbc.com/optionalpolicy, or □acknowledge receipt of a copy of the Optional Policy:

cartify that the principal operator is correct for all new plate and renewal Autopian transactions; certify that coverage, use, territory and where applicable, location address are correct; acknowledge that the description of vehicle use set out is a summary of permitted uses in the indicated rate class and that complete details are available to you from your Autopian agent or ICBC;

certify that you are a resident of British Columbia, and/or the vehicle is not currently required to be registered and licensed In another jurisdiction

certify that you, if under 18 years of age, have the consent of a parent or (legal) guardian to license and register this vehicle;
 certify that all information on all pages of this form is true and agree that you are responsible for any inaccuracies on any

page or pages of this form.

Under section 75 of the insurance (Vehicle) Act, your claim is invalid if at any time you fail to provide complete and accurate information, violate a term or condition of your policy or commit fraud. This is a summary. For full information, see section 75 of the insurance (Vehicle) Act. If the lessee signs this form, the lessee agrees to be jointly and severally liable with the lessor for all premium or premium-related debt.

Customer Copy Signature(s) Not Required

**Customer Copy** Signature(s) Not Required NOT VALID UMLESS TRAMPED BY NOT VALID UMLESS OF STREET O APR 24 \$315

811951

OWNER'S SIGNATURE(S)

Vehicle Registration



Insurance Corporation of British Columbia

Registered Owner

Number of owners: 1

RICHMOND CABS LTD 2440 SHELL RD RICHMOND V6X2P1

\*cRECEIVED

APR 2 7 2015

PASSENGER TRANSPORTATION BRANCH (Seating Control )

When you sell the vehicle, the buyer buet take the Registration and submit it with an application for transfer within 10 days of the purchase. Coptact your Autoplan agent for details.

Body style TAXI TFSTAB VIC Colour RED VIN JTDZNÁEU3FJ027346 Fuel type GAS-ELECTRIC 01485 Net weight (kg) 002227 005 COMMERCIAL

Registration no. 11409123

Year Make

Plate no. JR6020

Model PRIUS

2015

TOYOTA

nti-theft device Vehicle status

PASSIVE IMMOBILIZER

Import code Right-hand drive

the vehicle. This certificate must be signed by the owner as seller if the vehicle is

must be carried in

This certificate

OWNER'S SIGNATURE'S

LJWF8XAU

sold.

APV250L (012015)



ensportation. and infrastructure

|Commercial Vehicle Inspection Report

FINAL INSPECTION CONFIRMATION NUMBER 10335025

CE DECAL | HERE

**DECAL EXPIRY DATE** 

31 OCT 2015 ES52027

INSPECTION RESULT:

Pass

WORK ORDER # 038182 INSPECTION START DATE 17 APR 2015,47:00 INSPECTION COMPLETE DATE

INSPECTION TYPE:

Complete

REASON NOTE:

17 APR 2015 18:06

REASON FOR INSPECTION: **COLLISION REPAIR FACILITY:** 

Semi-Annual

Kahlon, Dharminder s.22

TECHNICIAN NAME:

PHONE #:

INSPECTOR'S NUMBER: 111110 INSPECTOR'S NAME:

**OWNER/** LESSEE:

CITY:

RICHMOND CABS LTD

2440 SHELL ROAD ADDRESS:

Richmond

PROV: BC

POSTAL CODE: V6X2P1

FACILITY NUMBER:

S6300

LTD.

LICENCE EXPIRY DATE: 31-MAR-2016

REGISTRATION# 11400123 2015 YEAR:

BODY STYLE: HATBK

VEH, JURISDICTION: NW

PI ATF:

FACILITY NAME:

**LO-COST AUTO REPAIRS** 

MAKE: TOYOTA

MODEL: PRIUS

INSPECTION CLASS

1 - Motor vehicle with lic. GVW of 5,500 kgs or less

VIN: JTDZN3EU3FJ027346

ODOMETER.

**11 KM** 

FUEL TYPE: Gasoline - Electric BRAKE TYPE: Hydraulic

UNIT/FLEET #:

120

"F" Falled "R" Repaired	Same Day "P" Passed "	PC" Passe	d With (	Cautio	n "0"	Out Of :	Service	"NA" No	ot Applica			
	F R P PC	O NA F	Pressure							FR	PP	0 1
Section 1 - Power Train			Liquid	•							+	- -
					Natural C						1	⊥
Section 2 - Suspension		╍┸╌╽ <sub>╼</sub>	Name	ire Fu & Num	el Inspec vber	tors,						
	· ——- <del></del>			Air Br	ake Char 2	mber Ty	pe, Size	and Push	Rod Str	ke Meas 7	urameni e	(mm)
Section 3 - Hydraulic Brakes	<b>_</b>		rpe TPe	•	-	•	7	·	•	•	·	-
On the Oak AlaBata	<del></del>		ze ack									
Section 3A - Air Brakes	<u>i                                    </u>		ack ft									
			ght									
Section 4 - Steering	<u> </u>	C	ment	•								
Section 5 - Instruments, Auxillary Equipment		<del></del>  _			A to O	-k- Ca		totation &	<u> </u>			
.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	<u> </u>		de#	1	2	3	4	5	6	7	8	9
Section 8 - Lamps			eft aht									
·	. ————		onments	3								
Section 7 - Electrical System		I!										
	·						_	Pad Mea:				
Section 6 - Body & Frame				1 ad	2 Pad	3	4	5	6	7	8	8
		1		00	10 00							
Section 9 - Tires & Wheels			ght 12 Omments		10 00 EW PAD	S. 2 - N	EW PADS	3				
				,		, (1						
Section 10 - Couplers & Hitches						R	otor/Drur	n Measur	ement (ir	ım)		
				1	2	3	4	5	6	7	8	9
Section 11 - Other Vehicle Components	RECEIVE			otor 100	Rotor 12 00							
}	UEORIGE	Ri	pht 25		12 00							
ļ	APR 2 7 20	15 C	mments	1 - N	IEW ROT	TORS, 2	- NEW R	OTORS				
					. —		41					
General Inspection Comments:	PASSENGER TRANSPORTATIO	IN BUNIOU	1		^	111	///					
	<u></u>				- [k]		HII -					
nspector's Name Kahlon, Dharminder	s.22	nature			- 1/ <i>1</i>	HYL	1/18	Y 7	<del>/</del> -			

\* Name Kanion, Unarminder 3-22 Signature W/V/V/V

The inspector's signature above is certification that this vehicle has been inspected to the requirements of the Motor Vehicle Act and Regulations. NOTICE: KEEP THIS VEHICLE INSPECTION REPORT WITH VEHICLE REGISTRATION

The personal information collected on this form is collected under the authority of section 216 of the Motor Vehicle Act and Division 25 of the Motor Vehicle Act Regulations. It is collected for the purpose of processing this vehicle inspection and for generally administering the Vehicle Inspection Program and the National Safety Code (e.g. regulating carriers, authorized Inspectors, and designated Inspection facilities) if you have any questions about the collection of this information, you may contact the Sr. Manager, NSCMIP at the Commercial Vehicle Safety Enforcement Branch, by writing to P.O. Box \$250, Sin Prov. Gov't, Victoria, BC VSW \$12, by s-mailing to vehicle Inspections@gov bc.cs or calling 250-952-0577.

Unit no. 121

Owner's Certificate of Insurance and Vehicle Licence

Insurance Corporation of British Columbia

121

DCID 114111048

Owner's BC driver's ilcence no.

Owner

RICHMOND CABS LTD 2440 SHELL RD RICHMOND V6X2P1

BC

Effective date 24APR2015 Expiry date 310CT2015 Registration no.11416483 Decal no.79130361 Plate no. JR6021 VINJTDZN3EUØFJ026414

Fleet no. s.21 Veh. insp. decalES53120 Veh. Insp. explry310CT201 NSC no. and name 2000 20545 RICHMOND CABS LTD. P.T. ref. no.000070391

Driver's licence address change request NO

Proof of Insurance

This card to be carried in the Insured vehicle as proof of insurance. The owner and/or the operator of the vehicle described herein is insured against liability for bodily injury and property damage by reason of the operation of such vehicle. The coverage provided by this certificate also satisfies the minimum limits set out by the respective legislation governing vehicle insurance in any area of Canada and the USA.

Vehicle use: TAXI.

Declaration of entitlement:

> Conditional factor:

By signing here, you:

apply for a Vehicle Licence and Registration under the Motor Vehicle Act or Commercial Transport Act;
 apply for an Owner's Certificate of Insurance under the Insurance (Vehicle) Act and Regulation (the Regulation);

certify that you are a resident of British Columbia, and/or the vehicle is not currently required to be registered and licensed in another jurisdiction;

certify that you, if under 18 years of age, have the consent of a parent or (legal) guardian to license and register this vehicle;
 certify that all information on all pages of this form is true and agree that you are responsible for any inaccuracies on any

page or pages of this form.

Under section 75 of the insurance (Vehicle) Act, your claim is invalid if at any time you fall to provide complete and accurate information, violate a term or condition of your policy or commit fraud. This is a summary. For full information,see section 75 of the insurance (Vehicle) Act, If the lessee aligns this form, the lessee agrees to be jointly and severally liable with the lessor for all premium or premium-related debt.

Customer Copy Signature(s) Not Required OWNER'S SIGNATURE(S)

Customer Copy Signature(s) Not Required APP 2 & 20/15

811952

Vehicle Registration



Insurance Corporation of British Columbia

When you sell the vehicle, the buyer must take the Registration

purchase. Contact your Autoplan agent for details.

and submit it with an application for transfer within 10 days of the

Registered Owner

Number of owners: 1

RICHMOND CABS LTD 2440 SHELL RD RICHMOND V6X2P1

RECEIVED APR 2 7 2015 PASSENGER TRANSPORTATION BRIGOW(kg) Disp. (cc)

201 Year TOYOTA Make Model PRIUS TAXI Body style VIC TF8TAB

Registration no. 11416483 Plate no. JR6921

Colour RED VIN JTDZN3EU0FJ026414 GAS-ELECTRIC Fuel type

01485 Net weight (kg) 002227

Seating capacity
Vehicle type COMMERCIAL Anti-theft device PASSIVE IMMOBILIZER

Vehicle status

Import code Right-hand drive N

This certificate must be carried in the vehicle. This certificate must be signed by the owner as seller it the vehicle is

**DPWFKVAA** 

sold.

APV250L (012015)

OWNER'S SIGNATURE (S



Ministry of Transportation and Infrastructure

Commercial Vehicle Inspection Report

**FINAL INSPECTION** CONFIRMATION NUMBER 10334374

PLACE DECAL | HERE

**DECAL EXPIRY DATE** 

ES53120

31 OCT 2015

INSPECTION RESULT:

**Pass** 

INSPECTION TYPE

Complete

Zhong, Zheng S.22

WORK ORDER # 17 APR 2015 14:15

INSPECTION START DATE INSPECTION COMPLETE DATE

PHONE #

REASON FOR INSPECTION:

Semi-Annual

REASON NOTE: TECHNICIAN NAME: 17 APR 2015 14:50

COLLISION REPAIR FACILITY.

INSPECTOR'S NUMBER: 111798

LICENCE EXPIRY DATE: 30-NOV-2015

OWNER/ LESSEE: RICHMOND CABS LTD

67 KM

ADDRESS: 2440 SHELL RD

Richmond

PROV: BC

POSTAL CODE V6X3N8

FACILITY NUMBER:

INSPECTOR'S NAME:

S4325

REGISTRATION #:

BODY STYLE.

VEH, JURISDICTION: NW

FACILITY NAME:

**BOWMA AUTO SERVICE** 

YEAR:

CITY:

MAKE: TOYOTA

ODOMETER

FUEL TYPE: Gasoline - Electric

VIN. JTDZN3EU0FJ026414

INSPECTION CLASS:

1 - Motor vehicle with lic. GVW of 5,500 kgs or less

UNIT/FLEET #: 121

2015

BRAKE TYPE: Hydraulic

"F" Falled "R" Repaired Same Day "O" Out Of Service "P" Passed "PC" Passed With Caution "NA" Not Applicable Pressure Fuel P PC ONA FR P PC 0 Section 1 - Power Train Liquid Propane Gas Compressed Natural Gas Pressure Fuel Inspector's Section 2 - Suspension Name & Number Air Brake Chamber Type, Size and Push Rod Stroke Measurement (mm) Ayle # Section 3 - Hydraulic Brakes Туре Size Section 3A - Air Brakes Stack eП Right Section 4 - Steering Comments Section 5 - Instruments, Auxillary Equipment Air Brake Camshaft Rotation Measurement (degrees) Axla # Left Section 6 - Lamps Right Comments Section 7 - Electrical System Brake Lining/Pad Measurement (mm) 9 Section 8 • Body & Frame Type Pad Pad Left 13 125 Right 13 12 5 Section 9 - Tires & Wheels Comments Section 10 - Couplers & Hitches Rotor/Drum Measurement (mm) 5 Aria # 2 ٩ Section 11 - Other Vehicle Components Type Rotor Rotor .eft 22 Right 22 APR 2 7 2015 Comments PASSENGER TRANSPORTATION BR **General Inspection Comments:** Inspector's Name Zhong, Zheng S.22 Signature

The Inspector's signature above is certification that this vehicle has been inspected to the requirements of the Motor Vehicle Act and Regulations NOTICE: KEEP THIS VEHICLE INSPECTION REPORT WITH VEHICLE REGISTRATION

The personal information collected on this form is collected under the authority of section 216 of the Motor Vehicle Act and Division 25 of the Motor Vehicle Act Regulations. It is collected for the purpose of processing this vehicle inspection and for generally administering the Vehicle inspection Program and the National Safety Code (e.g. regulating carriers, authorized inspectors, and designated inspection facilities) if you have any questions about the collection of the information, you may contact the Sr. Manager, NSCNIP at the Commercial Vehicle Safety Enforcement Brand by writing to P.O. Box 9250, Stn Prov. Gov't, Victoria, BC V8W 9J2, by e-mailing to vehicle inspections@gov bc calor calking 250-852-0577.

Owner's Certificate of Insurance and Vehicle

Licence

Insurance Corporation of British Columbia

DCID 114125614

Owner's BC driver's licence no.

Öwner

RICHMOND CABS LTD 2440 SHELL RD RICHMOND V6X2P1

BC

Effective date 24APR2015 Explry date 310CT2015 Registration no.11407255 Decal no. 79130258 Plate no. JR6024 VINJTDZN3EU1FJ023571 Fleet no. s.21 Unit no. 124 Veh. Insp. decal Veh, Insp. explry

NSC no. and name 20002 0545 RICHMOND CABS LTD. P.T. ref. no.000070391

Driver's licence address change request NO

Proof of Insurance

This card to be carried in the insured vehicle as proof of insurance. The owner and/or the operator of the vehicle described herein is insured against liability for bodily injury and property damage by reason of the operation of such vehicle. The coverage provided by this certificate also satisfies the minimum limits set out by the respective legislation governing vehicle insurance in any area of Canada and the USA.

Vehicle use: TAXI.

Declaration of entitlement:

> Conditional factor:

By signing here, you:

apply for a Vehicle Licence and Registration under the Motor Vehicle Act or Commercial Transport Act;
 apply for an Owner's Certificate of Insurance under the Insurance (Vehicle) Act and Regulation (the Regulation);
 apply for optional insurance for which a premium is shown, in accordance with the terms and conditions of the ICBC Autoplan Optional Policy (the Optional Policy) and, if optional insurance is purchased, accept delivery of a copy of the Optional Policy by viewing it at www.icbc.com/optionalpolicy, or
 ©acknowledge receipt of a copy of the Optional Policy;
 certify that the principal operator is correct for all new plate and renewal Autoplan transactions:

Listendwiedge receipt of a copy of the Optional Policy;

certify that the principal operator is correct for all new plate and renewal Autopian transactions;

certify that coverage, use, territory and where applicable, location address are correct;

acknowledge that the description of vehicle use set out is a summary of permitted uses in the indicated rate class and that complete details are available to you from your Autopian agent or ICBC;

certify that you are a resident of British Columbia, and/or the vehicle is not currently required to be registered and licensed in another jurisdiction;

- certify that you, if under 16 years of age, have the consent of a parent or (legal) guardian to license and register this vehicle; - certify that all information on all pages of this form is true and agree that you are responsible for any inaccuracies on any

Under section 75 of the insurance (Vehicle) Act, your claim is invalid if at any time you fall to provide complete and accurate information, violate a term or condition of your policy or commit fraud. This is a summary. For full information, see section 75 of the insurance (Vehicle) Act. if the lessee signs this form, the lessee agrees to be jointly and severally liable with the lessor for all premium or premium-related debt.

**Customer Copy** Signature(s) Not Required OWNER'S SIGNATURE(S)

Customer Copy Signature(s) Not Required 58868

IOT VALID UNLESS STAMPED B' AUTHORIZED ISSUING OFFICE

811953

APR 2 4 2015

Vehicle Registration



Insurance Corporation of British Columbia

Registered Owner RICHMOND CABS LTD 2440 SHELL RD RICHMOND

V6X2P1

ASPR 27 2015 PASSENGER TRANSPORTATION BRANCH

Number of owners: 1

When you sell the vehicle, the buyer must take the Registration and submit it with an application for transfer within 10 days of the purchase. Contact your Autoplan agent for details.

Registration no. 11487255 Plate no. JR5024 2015 Year Make TOYOTA PRIUS Model Body style TAXI ÝΙC TF8TAB Colour RED JTDZN3EU1FJ023571 VIN Fuel type GAS-ELECTRIC Net weight (kg) 01485

GVW(kg)/Disp.(cc) 002227 Seating capacity 005 Vehicle type COMMERCIAL

Import code

Right-hand drive

Anti-theft device PASSIVE IMMOBILIZER Vehicle status

FM8KLNAQ

This certificate

must be carried in

certificate must be

the vehicle. This

signed by the owner as seller if the vehicle is sold.

APV250L (012015)



f Transportation and Infrastructure Commercial Vehicle

Inspection Report

FINAL INSPECTION CONFIRMATION NUMBER 10338868

038219

HERE

PLACE DECAL! DECAL EXPIRY DATE

ES87121

31 OCT 2015

INSPECTION RESULT:

Pass

Complete

WORK ORDER #

INSPECTION START DATE 20 APR 2015 16:00 INSPECTION COMPLETE DATE

INSPECTION TYPE:

REASON FOR INSPECTION: Semi-Annual

REASON NOTE:

20 APR 2015 17:22

COLLISION REPAIR FACILITY:

TECHNICIAN NAME:

RICHMOND CABS LTD

PHONE 8.

INSPECTOR'S NAME:

INSPECTOR'S NUMBER: 111110

Kahlon, Dharminder s.22

LICENCE EXPIRY DATE: 31-MAR-2016

CITY.

OWNER/

LESSEE:

ADDRESS:

2440 SHELL ROAD

Richmond

POSTAL CODE: V6X2P1

FACILITY NUMBER:

56300

REGISTRATION #: 11407255

VEH. JURISDICTION: BC

PROV: BC

PLATE: AX276F

FACILITY NAME:

**LO-COST AUTO REPAIRS** 

LTD.

2015

MAKE: TOYOTA

MODEL: PRIUS

INSPECTION CLASS:

1 - Motor vehicle with lic. GVW of 5,500 kgs or less BODY STYLE: HATBK 54 KM

VIN: JTDZN3EU1FJ023571 FUEL TYPE: Gasoline - Electric

ODOMETER:

124 BRAKE TYPE: Hydraulic UNIT/FLEET #: "F" Falled "R" Repaired Same Day "P" Passed "PC" Passed With Caution "O" Cut Of Service "NA" Not Applicable P PC ONA Pressure Fuel F R P PC D NA Section 1 - Power Train Liquid Propage Gas Compressed Natural Gas Pressure Fuel Inspector's Section 2 - Suspension Name & Number Air Brake Chamber Type, Size and Push Rod Stroke Measurement (mm) Avia 🕏 Section 3 - Hydraulic Brakes Type Size Section 3A - Air Brakes Slack Left Right Section 4 - Steering Comments Section 5 - Instruments, Auxillary Equipment Air Brake Camshaft Rotation Measurement (degrees) Ayle# Section 6 - Lamps Right Comments Section 7 - Electrical System Brake Lining/Pad Maasurement (mm) 4 5 Axie # Section 8 - Body & Frame Type Pad Pad 12 00 10.00 Left Right 12 00 10 00 Section 9 - Tires & Wheels Comments 1 - NEW PADS, 2 - NEW PADS Section 10 - Couplers & Hitches Rotor/Drum Measurement (mm) ñ Axie # APR 27 2015 Refer Section 11 - Other Vehicle Component Type. Rolor PROSENCER TRANSPORTATION BRANCH Left 25 00 12 00 Right 25 00 12 00

Inspector's Name Kahlon, Dharminder 5.22

General Inspection Comments:

Signatura

e requirements of the Motor Vehicle Act and Regulations.

Comments 1 - NEW ROTORS, 2 - NEW ROTORS

The Inspector's signature above is certification that this vehicle has been inspected to the requirements of the Motor Vehicle Act
NOTICE: KEEP THIS VEHICLE INSPECTION REPORT WITH VEHICLE REGISTRATION

The personal information collected on this form is collected under the authority of section 216 of the Motor Vehicle Act and Division 25 of the Motor Vehicle Act Regulations. It is collected for the purpose of processing this vehicle inspection and for generally administering the Vehicle inspection Program and the National Safety Code (e.g. regulating carriers, authorized inspectors, and designated inspection facilities). If you have any questions about the collection of this information, you may contact the Stringager, MSC/VP) at the Commercial Vehicle Safety Enforcement Branch, by writing to P.O. Box 2300, Stn Prov. Gov't, Victoria, BC VSW 9J2, by e-mailing to vehicle inspections@gov.bc.cs or calling 250-862-8577.



125

DCID 114130946

#### Owner's Certificate of Insurance and Vehicle Licence

Owner's BC driver's licence no.

Owner

RICHMOND CABS LTD 2440 SHELL RD RICHMOND V6X2P1

BC

Effective date 24APR2015 Explry date 310CT2015 Registration no.11410883 Decal no. 79130243 Plate no.JL6425 VINJTDZN3EU9FJ028551 Fleet no. s 2 Unit no. 125 Veh. Insp. decalEP75947 Veh. Insp. explry310CT2015 NSC no. and name 2000 2054.5

RICHMOND CABS LTD. P.T. ref. no.000070391 Driver's licence address change request NO

Proof of Insurance

This card to be carried in the insured vehicle as proof of insurance.

The owner and/or the operator of the vehicle described herein is insured against liability for bodily injury and property damage by reason of the operation of such vehicle. The coverage provided by this certificate also satisfies the minimum limits set out by the respective legislation governing vehicle insurance in any area of Canada and the USA.

Vehicle use: TAXI.

Declaration of entitlement:

> Conditional factor:

By signing here, you:

 apply for a Vehicle Licence and Registration under the Motor Vehicle Act or Commercial Transport Act;
 apply for an Owner's Certificate of Insurance under the Insurance (Vehicle) Act and Regulation (the Regulation);
 apply for optional insurance for which a premium is shown, in accordance with the terms and conditions of the ICBC Autoplan Optional Policy (the Optional Policy) and, if optional insurance is purchased, accept delivery of a copy of the Optional Policy by Optional Policy (the Optional Policy) and, if optional insurance is purchased, accept delivery of a copy of the Optional Policy; carlify that the principal operator is correct for all new plate and renewal Autoplan transactions; carlify that coverage, use, territory and where applicable, location address are correct; acknowledge that the description of vehicle use set out is a summary of permitted uses in the indicated rate class and that complete details are available to you from your Autoplan agent or ICBC;

When you sell the vehicle, the buyer must take the Registration and submit it with an application for transfer within 10 days of the purchase. Contact your Autoplan agent for details.

certify that you are a resident of British Columbia, and/or the vehicle is not currently required to be registered and Ilcensed In another jurisdiction

 certify that you, if under 16 years of age, have the consent of a parent or (legal) guardian to Roomse and register this vehicle;
 certify that all information on all pages of this form is true and agree that you are responsible for any inaccuracies on any page or pages of this form.

Under section 75 of the insurance (Vehicle) Act, your claim is invalid if at any time you fall to provide complete and accurate information, violate a term or condition of your policy or commit fraud. This is a summary. For full information, see section 75 of the insurance (Vehicle) Act. If the lessee signs this form, the lessee agrees to be jointly and severally liable with the lessor for all premium or premium-related debt.

**Customer Copy** Signature(s) Not Required

**Customer Copy** Signature(s) Not Regulred APR 2 4 2015

OWNER'S SIGNATURE(S)





Insurance Corporation of British Columbia

Registered Owner

RICHMOND CABS LTD 2440 SHELL RD RICHMOND V6X2P1

APR 27 2015 PASSENGER TRANSPORTATION BRANCH BO

Registration no. 11410883 Plate no. JL6425 2015 Year TOYOTA Make Model PRIUS Body style TAXI VIC. TF8TAB Colour RED

VIN JTDZN3EU9FJ028551 Fueltype GAS-ELECTRIC Net weight (kg) 01485

GVW(kg)/Disp.(cc) 002227 Seating capacity 005 COMMERCIAL Vehicle type

PASSIVE IMMOBILIZER Anti-theft device Vehicle status

Import code Right-hand drive N

Number of owners: 1

XCJLX5A6

This certificate

must be carried in

certificate must be

the vehicle. This

signed by the owner as seller if the vehicle is solđ.

APV250L (012015)

CUSTOMER



Ministry of Transportation and infra ture Commercial Vehicle Inspection Report

FINAL INSPECTION CONFIRMATION NUMBER 10343332

ACE DECAL! HERE 75942

**DECAL EXPIRY DATE** 

31 OCT 2015

INSPECTION RESULT:

**Pass** 

INSPECTION TYPE:

Complete

Semi-Annual REASON FOR INSPECTION:

WORK ORDER #

INSPECTION START DATE

22 APR 2015 11:00

INSPECTION COMPLETE DATE

22 APR 2015 12:00

**REASON NOTE:** 

TECHNICIAN NAME:

PHONE #.

**COLLISION REPAIR FACILITY:** 

INSPECTOR'S NUMBER: M06067

**GREWAL, SUKHDARSHAN** 

LICENCE EXPIRY DATE: 30-SEP-2015

FACILITY NUMBER.

INSPECTOR'S NAME:

S4790

**FACILITY NAME:** 

LTD

INSPECTION CLASS:

1 - Motor vehicle with lic.

DARCY'S AUTO SERVICE

GVW of 5,500 kgs or less

OWNER/ LESSEE:

CITY:

YEAR:

richmond taxi co ltd

ADDRESS:

2440 shell road

Richmond

PROY: BC

POSTAL CODE: V6x2p1

REGISTRATION #: 11410883 2015

VEH. JURISDICTION: NW PLATE:

MAKE: toyota MODEL: Prius

BODY STYLE: taxi

VIN: 028551

ODOMETER:

39 KM

FUEL TYPE: Gasoline - Electric

UNIT/FLEET #:

125

BRAKE TYPE: Hydraulic

"F" Failed "R" Repaired Same D	ay "P" Passed	"PC" Pas	sed With Caution "O" Out Of Service "NA" Not Applicable
	F R P PC	C O NA	Pressure Fuel F R P PC O NA
Section 1 - Power Train			Liquid Propane Gas
			Compressed Natural Gas
Section 2 - Suspension			Pressure Fuel Inspector's Name & Number
Section 3 • Hydraulic Brakes			Air Brake Chamber Type, Size and Push Rod Stroke Measurement (mm) Axie # 1 2 3 4 5 6 7 8 9 Type: Size
Section 3A - Air Brakes		ΪΥ	Slack. Left. Right:
Section 4 - Steering			Comments
Section 5 - Instruments, Auxiliary Equipment			Air Brake Camshaft Rotation Measurement (degrees)
			Axle# 1 2 3 4 5 6 7 6 9
Section 6 - Lamps			Left. Right Comments
Section 7 - Electrical System			
· ·	•		Brake Lining/Pad Measurement (mm)
Section 8 - Bady & Frame		<u> </u>	Axie # 1 2 3 4 5 6 7 8 9 Type: Pad Pad Left: 10.50 9.38
Section 9 - Tires & Wheels	ENED	1	C. L. 40 50 0 20
Section 10 - Couplers & Hitches	2 2 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	$\bot$ $\checkmark$	/ Rotor/Drum Measurement (mm)
Section 11 - Other Vehicle Components	2013	EKANCH/	Axle # 1 2 3 4 5 6 7 8 9 Type: Rotor Rytor
PASSEN	PR 27 2015 SER TRANSPORTATION		Left. \ 25.00
General Inspection Comments:			

Inspector's Name GREWAL, SUKHDARSHAN

Signature

The Inspector's signature above is certification that this vehicle has been inspected to the requirements of the Motor Vehicle Act and Regulations.

NOTICE: KEEP THIS VEHICLE INSPECTION REPORT WITH VEHICLE REGISTRATION

The personal information collected on this form is collected under the authority of section 216 of the Motor Vehicle Act and Division 25 of the Motor Vehicle Act Regulations. It is collected for the purpose of processing this vehicle inspection and for generally administering the Vehicle inspection Program and the National Safety Code (e.g. regulating carriers, authorized inspectors, and designated inspection facilities). If you have any questions about the collection of this information, you may contact the Sr. Manager, NSC/VIP at the Commercial Vehicle Safety Enforcement Branch, by writing to P.O. Box 9250, Stn Prov. Gov's, Victoria, BC VBW 912, by e-mailing to vehicle inspections@gov bc calor or calling 250-852-0577.

Owner's Cartificate of Insurance and Vehicle Licence

of British Columbia

DCID 118140847

Owner's BC driver's licence no.

RICHMOND CABS LTD 3440 SHELL RD RICHMOND

BC

Effective date 26APR201S Expiry date 310CT2015 Registration no.10706564 Decai no.79130365 Plata no.JR6019

VM2T18U4EE98C579264 Ualt no. 119 First no. S.15 Veh. Insp. decalS Vetu insp. supiry stSC so, and name 2000/20545

RICHMOND CABS LTD/ P.T. ref. no.000070391 Driver's licence address change request NO

This card to be corried in the insured vehicle as proof of insurance. The owner and/or the operator of the vehicle described herein it insured against liability for bodily injury and property damage by reason of the operation of such vehicle. The coverage provided by this certificate also satisfies the minimum limits set out by the respective legislation governing vehicle insurance in any area of Cenada and the USA. Proof of Insurance

Vehicle use: TAXI.

Declaration of entitlement

> Canditional bottors

By signing here, you:

apply for a Vehicle Licence and Registration under the Motor Vehicle Act or Commercial Transport Act:
 apply for an Owner's Certificate of insurance under the Insurance (Vehicle) Act and Regulation (the Regulation);
 apply for an Owner's Certificate of Insurance under the Insurance (Vehicle) Act and Regulation (the Regulation);
 apply for applicant Insurance for which a premium to showe, in accordance with the terms and conditions of the ICCC Autopian Diplocational Policy (and Insurance Insurance);
 acting the Annual Commercial Commercial Certification (and Insurance Insurance);
 carrier that the principal Commercial Certification of the Optional Policy;
 acting that overage, use, territory and where applicable, location address are correct;
 acting that the description of vehicle use extent is a nummary of primitive dises in the indicated rate clear in the comprise decalls are available to your term your Autopian against or ICBC;
 cartify that you are a station of Syllian Columbia, and/or the vehicle is not currently required to be registered and Reansed in another jurisdiction;
 cartify that you are a feeders of Syllian Columbia, and/or the vehicle is not currently required to be registered and Reansed in enotion jurisdiction;
 cartify that you, if under 18 years of age, have the consent of a persent of (legal) guardien to license and register this vehicle;
 cartify that all information on all pages of this forms in true and agree that you are responsible for any inaccuracies on any pages or pages of this form.

BC

When you sell the vehicle, the buyer must take the Registration and submit it with an application for transfer within 10 days of the purchase. Contact pour Autopian agent for datails.

Under section 75 of the insurance (Vehicle) Act, your plain is invelld if at any time you fell to provide complete and accurate information, violate a term or conditionof your policy or commit fraud. This is a summary. For full information, see section 75 of the insurance (Vehicle) Act. If the lesses signs this form, the lesses agrees to be jointly and severally liable with the lessor for all premium or premium-related debt.

Customer Copy Signature(s) Not Required

APR 2 8 2015

811955

Vehicle Registration

This certificate must be carried in the vehicle. This

eigned by the owner as seller if ai eitkiev ent môlđ.

ertificate anual be

Insurance Corporation ICBC of British Columbia

CHARLES SKINATURE(A)

Registered Chemer

RICHMOND CABS LTD 2440 SHELL RD RICHMOND

Number of owners: 1

VKX2P1

Customer Copy Signature(a) Not Required

> Registration no. 10706564 Plate no. JR6019 Year 2011 Make TOYOTA Model CROLA TAXI Body style VIC Colour

VIN 2T1BU4EE9BC579264 Fuel type GASOLINE

Het weight (kg) 01380

GVW(kg)/Disp(ct) 001952
Seating capacity 005/
Vehicle type COMMERCIAL
Anti-theit device PASSIVE IMMOBILIZER
Vehicle status

Right-hand drive N

import sade CANADIAN IMPORT

OWNER STORES

270L68A7

APV260L (012015)

CUSTOMER

RICHMOND IVXI 9042762705->604-527-2205

04/28/2015 1:18 PM FAX 8042762705 M9 42:20 82 IndA 2102



nolfs)wqtnstT Minist and linear ructure

Commercial Vehicle Inspection Report

#### FINAL INSPECTION CONFIRMATION NUMBER 10228758

REASON NOTE:

ACE DECAL I HERE

ES01154

**DECAL EXPIRY DATE** 

31 AUG 2015

INSPECTION	RESULT:

Pass INSPECTION TYPE:

Complete REASON FOR INSPECTION: Semi-Annual

WORK ORDER # 037423 INSPECTION START DATE 26 FEB 2015 15:00 INSPECTION COMPLETE DATE 26 FEB 2015 16:44

COLLISION REPAIR FACILITY:

INSPECTOR'S NUMBER: 111110

Kahlon, Dharminder 5.22

LICENCE EXPIRY DATE: 31-MAR-2016

FACILITY NUMBER:

INSPECTOR'S NAME:

S6300

FACILITY NAME:

**LO-COST AUTO REPAIRS** 

LTD.

INSPECTION CLASS:

1 - Motor vehicle with lic. GVW of 5,500 kgs or less

TRCHNICIAN NAME: OWNER/ RICHMOND CABS LTD

LESSEE: 2440 SHELL RD ADDRESS:

Richmond CITY:

REGISTRATION #. 10706564 VEH JURISDICTION: BC

PROV: BC POSTAL CODE: V6X2P1

PHONE #.

MAKE: TOYOTA 2011

156228 KM

MODEL CROLA

BODY STYLE: TAXI

VIN: 2T1BU4EE98C579264 FUEL TYPE: Gasoline

ODOMETER:

BRAKE TYPE: Hydraulic 149 UNIT/FLEET #: "PC" Passed With Caution "D" Out Of Service "HA" Not Applicable "F" Falled "R" Repaired Same Day "P" Passed P PC O NA Pressure Fuel FR PC OINA Ŧ R P Section 1 - Power Train Liquid Propone Gen Compressed Natural Gen Pressure Fuel Inspector's Section 2 - Suspension Name & Number Air Brake Chamber Type, Size and Push Rod Stroke Measurement (mm)
1 2 3 4 5 6 7 8 9 Section 3 - Hydraulic Brakes Тури. محاد Slack: Section 3A - Air Brakes Loft: Right: Section 4 - Steering Commonis Section 5 - Instruments, Audillary Equipment REPLACED AIR & CABIN FILTERS \_ | Air Brake Camakaft Rotation Messurement (degr Left Section 8 - Lamps
REPLACED RHS FRONT MARKER LIGHT BULB & RHS REAR BRAKE LIGHT BULB Right: Communis: Section 7 - Electrical System Braice Lining/Pad Measurement (rwm) Axio# Туре: Section 6 - Body & Frame Pad Lining (\$ Laff: 9.34 4 23 Right: 9.97 4 27 Section 9 - Tires & Wheels Comments: ١. Section 10 - Couplers & Hitches ReteriOrum Measurement (mitt) 2 1 ١ 1 Type: Rotor Down Section 11 - Other Vehicle Component 21.89 229 81 Loft: Right, 2193 229.85 Comments:

Inspector's Name Kahlon, Dharminder S.22

General Inspection Comments:

Signature

Motor Vehicle Act and Regulations.

The trapector's signature above is certification that this vehicle has been inspected to the dequirements of the Motor Vehicle Act
NOTICE: KEEP THIS VEHICLE INSPECTION REPORT WITH VEHICLE REGISTRATION The personal information collected on this form is delicited under the authority of eastion 2% of the litter Vehicle Act and Division 25 of the little translations, it is collected and the form is delicited under the authority of eastion 2% of the litter Vehicle has been controlled inspection and the vehicle impaction and for generally administrating the vehicle impaction and the vehicle impaction and the personal inspection and the serious safety Code (e.g. regulating cartiers, authorized inspections, 2007) and the commercial Vehicle Safety Enforcement Branderigheted inspection facilities. Prior loves any questions about the solitations of this information, you may contact the 8°, Manager, NSCATF at the Commercial Vehicle Safety Enforcement Branderigheted inspection facilities. Prior loves any questions about the solitations of this information, you may contact the 8°, Manager, NSCATF at the Commercial Vehicle Safety Enforcement Branderigheted inspection facilities. Prior loves any questions about the solitations of this information, you may contact the 8°, Manager, NSCATF at the Commercial Vehicle Safety Enforcement Branderigheted inspection facilities. Prior loves any questions about the solitations of this information, you may contact the 8°, Manager, NSCATF at the Commercial Vehicle Safety Enforcement Branderigheted inspection of the Safety En

CVSE0014 (100615)

8000/8000**[**7]

27 Apr 2015 09:22 HP Fax

page 1



Insurance Corporation of British Columbia



DCID 117091552

**Owner's** Certificate of Insurance and Vehicle Licence

Owner's BC driver's licence no.

Омпег

RICHMOND CABS LTD 2440 SHELL RD RICHMOND V6X2P1

BC

Effective date 27APR2015 Expiry date 310CT2015 Registration no.11377125 Decai no.79130369 Plate no.JR6002 VINSTDZK3DC2FS547890

Floot no. s 21 Unit no. 102

Veh. Insp. decal Vah. insp. explry NSC no. and name 200020545 RICHMOND CABS ETD. P.T. ref. no.000070391

Driver's licence address change request NO

This card to be cerried in the insured vehicle as proof of insurance.

Proof of Insurance The owner and/or the operator of the vehicle described herein is insured against liability for bodily injury and property damage by reason of the operation of such vehicle. The coverage provided by this certificate also satisfies the minimum limits set out by the respective legislation governing vehicle insurance in any area of Canada and the USA.

Vehicle use: TAXI\_

Declaration of entitioment:

> Conditional factor:

811956

By signing here, you:

apply for a Vehicle Licence and Registration under the Motor Vehicle Act or Commercial Transport Act;
 apply for an Owner's Certificate of Insurance under the Insurance (Vehicle) Act and Regulation (the Regulation);
 apply for optional insurance for which a premium is shown, in accordance with the terms and conditions of the ICBC Autoplan Optional Policy (the Optional Policy) and, if optional insurance is purchased, accept delivery of a copy of the Optional Policy by Vewing it at www.icbc.com/optionalpolicy, or
 Disclurewiedge receipt of a copy of the Optional Policy;
 certify that the principal operator is correct for all new piets and renewal Autoplan transactions;
 certify that coverage, use, territory and where applicable, location address are correct;
 ucknowledge that the description of vehicle use set out is a summary of permitted uses in the indicated rate class and that complete details are available to you from your Autoprian agent or ICBC;
 certify that you are a resident of British Columbia, and/or the vehicle is not currently required to be registered and Bonneed in another fundation;
 certify that you are a resident of British Columbia, and/or the vehicle is not currently required to be registered and Bonneed in another fundation;

- certify that you, if under 16 years of age, have the consent of a perent or (legal) guardien to (loanse and register this vehicle;
- certify that all information on all pages of this form is true and agree that you are responsible for any inaccuracies on any

Under section 78 of the insurance (Vehicle) Act, your claim is invalid if at any time you fall to provide complete and accurate information, violate a term or condition of your policy or commit fraud. This is a summery. For full information, see section 78 of the insurance (Vehicle) Act. If the leasee signs this form, the leasee agrees to be jointly and severally liable with the leason for all premium or premium-related debt.

**Customer Copy** Signature(s) Not Required OWNER'S SIGNATURE(S)

**Customer Copy** Signature(s) Not Required NOT YMLIQ UNLERS STRIK PED BY AUTHORIZED IBBUND OFFICE I

orm brimit

Vehicle Registration ICBC

Insurance Corporation of British Columbia

Registered Owner

Number of swnere: 1

RICHMOND CABS LTD 2440 SHELL RD RICHMOND V6X2P1

BC

When you sell the vehicle, the buyer must take the Registration

purchase. Confact your Autopian agent for details.

and submit it with an application for transfer within 10 days of the

Registration no. 11377125 Piete no. JR6002 Year 2015 TOYOTA Make Model SIENA Body style VIC TAXI YBETA9 Colour GREY

STDZK3DC1FS547890 Jocs GASOLINE VIN Fuel type 01954

Net weight (kg) GVW(kg)/Disp.(cc) 002927 Besting capacity Vehicle type Anti-theft device

COMMERCIAL PASSIVE IMMOBILIZER

Vehicle status Import code Right-hand drive

This certificate must be carried in the vehicle. This certificate must be signed by the owner as seller If the vehicle le #old.

966F08A9

OWNERS SIGN APV280L (012015)

CUSTOMER



Ministri ansportation and Infra ucture Commercial Vehicle

Inspection Report

FINAL INSPECTION CONFIRMATION NUMBER 10349570

ACE DECAL HERE ES87133

**DECAL EXPIRY DATE** 

31 OCT 2015

INSPECTION RESULT: INSPECTION TYPE:

**Pass** 

Complete

WORK ORDER # 038286

REASON NOTE:

TECHNICIAN NAME:

INSPECTION START DATE 24 APR 2015 12:20 INSPECTION COMPLETE DATE 24 APR 2015 13:26

INSPECTOR'S NUMBER: M10702

LICENCE EXPIRY DATE: 30-APR-2015

COLLISION REPAIR FACILITY:

OWNER/ LESSEE.

CITY:

RICHMOND CABS LTD

2440 SHELL ROAD ADDRESS:

Richmond

PROV: BC

POSTAL CODE: V6X2P1

FACILITY NUMBERS

INSPECTOR'S NAME:

S6300

REASON FOR INSPECTION. Semi-Annual

REGISTRATION #: 11377125

VEH. JURISDICTION: BC

PLATE:

FACILITY NAME:

2015 YEAR:

MAKE: TOYOTA

MODEL: SIENA

**LO-COST AUTO REPAIRS** LTD.

BODY STYLE: 4DRSW

VIN: 5TDZK3DC1FS547890

PHONE 4:

INSPECTION CLASS

1 - Motor vehicle with lic. GVW of 5,500 kgs or less

DHALIWAL, BIRDAVINDER S.22

ODOMETER:

FUEL TYPE: Gasoline

UNIT/FLEET #:

169 KM 102

BRAKE TYPE: Hydraulic

"F" Failed	"R" Repaired Same Day					-0-	Out Of S	ervice	"NA" N	ot Applica	<del> </del>	<del></del>	<del></del>
Section 1 • Power Train		F R P P	C O NA	Pressur	re Fuel 1 Propand	- C					FR	P PC	O N
		~ <b>~</b>		,	•							++	<del>├</del> ¡ <b>丫</b>
Section 2 - Suspension		···	<del></del>	,	oressed N sure Fue								<b>└</b>
Section 2 - Suspension		<b>V</b>	<u> </u>	Name	e & Num	per	1						
				Axie #	Air Bra	ke Chan 2	nder Typ 3	oe, Size a	ind Push 5	Rod Str	oka Maas 7		(mm)
Section 3 - Hydraulic Brakes		L		Type	'	2	J	4	5	•	'	8	9
				Size									
Section 3A - Air Brakes			<b>┴</b> .✓	Slack									
				Left Right									
Section 4 - Steering				Commen	its								
Section 5 - Instruments, Auxilian	Eguinment		<del></del>						-: T-				
oovion o - mandinana) raxinai,	Labibuok	—.:_¥⊥_			1	2	rake Car 3	nshaft R 4	otation N 5	leasuren 6	ent (deg 7	rees) 8	9
Section 6 - Lamps		<del></del>		Left									
Section 6 - Femily		· <b>V</b> -		Right Commen	its.								
		<del>,</del> -	<del>_</del> _, ]	00,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,									
Section 7 - Electrical System		<b>V</b> i_					Brake	Lielna/	Pad Maar	urement	(mm)		
· · · · · · · · · · · · · · · · · · ·		<del>,_,</del>			1	2	3	4	5	6	7	8	9
Section 8 - Body & Frame	RECEI'		·	••		Pad (0.00							
	MERRI	N FA	1,	Right 1		10 00							
Section 9 - Tires & Wheels	1 0.7			Commen		W PAD	S, 2 • NE	W PADS	i				
<b></b>	APR 2 7	כוטג											
Section 10 - Couplers & Hitches	PASSENGER TRANSPOR	TATION BRANCH	·⊮—VI				Ro	tor/Drum	n <b>Meas</b> ur	ement (m	m)		
	LUGGELIGEL LIGHTON OF		11		1	2	3	4	5	6	7	8	9
Section 11 - Other Vehicle Compo	n erece			Type F		Rator 10 00							
				Left 2 Right 2		10 00							
				Commen			ORS, 2 -	NEW RO	OTORS				
			1										
Seneral Inspection Comment	<b>3</b> :	· · · ·											
•				$\sim$					,				
				- (.)		- [			/				

Inspector's Name DHALIWAL, BIRDAVINDER S.22

Signature

ted to the requirements of the Motor Vehicle Act and Regulations.

The Inspector's signature above is certification that this vehicle has been inspected to the requirements of the Motor Vehicle Act
NOTICE: KEEP THIS VEHICLE INSPECTION REPORT WITH VEHICLE REGISTRATION

The personal information collected on this form is collected under the authority of section 216 of the Motor Vehicle Act and Division 25 of the Motor Vehicle Act Regulations, it is collected for the purpose of processing this vehicle inspection and for generally administering the Vehicle inspection Program and the National Safety Code (e.g. regulating cerriers, authorized inspectors, and designated inspection facilities). If you have any questions about the collection of this information, you may contact the Sr. Manager, NSC/VIP at the Commercial Vehicle Safety Enforcement Branch, by writing to P.O. Box 9250, Str. Prov. Gov't, Victoria, BC V8W 912, by e-mailing to vehicle inspections@gov bc.cs or calling 250-852-0577.

Insurance Corporation of British Columbia

DCID 114114037

Owner's Certificate of Insurance and Vehicle Licence

Owner's BC driver's licence no.

Owner

RICHMOND CABS LTD 2440 SHELL RD RICHMOND V6X2P1

BC

Effective date 24APR2015 Explry date 310CT2015 Registration no.11415354 Decal no. 79130363 Plate no. JR6001

VINSTDKK3DC6FS592860 Fleet no. s.21 Unit no. 101

Veh. Insp. decal EQ81725 Veh. Insp. explry 3 TOCT 2015 NSC no. and name 2000 20545 RICHMOND CABS LTD. P.T. ref. no.000070391

Driver's licence address change request NO

Proof of insurance

This card to be carried in the Insured vehicle as proof of Insurance.

The owner and/or the operator of the vehicle described herein is insured against liability for bodily injury and property damage by reason of the operation of such vehicle. The coverage provided by this certificate also satisfies the minimum limits set out by the respective legislation governing vehicle insurance in any area of Canada and the USA.

Vehicle use: TAXI.

Declaration of entitlement:

> Conditional factor:

By signing here, you:

apply for a Vehicle Licence and Registration under the Motor Vehicle Act or Commercial Transport Act;
 apply for an Owner's Cartificate of Insurance under the Insurance (Vehicle) Act and Regulation (the Regulation);
 apply for optional insurance for which a premium is shown, in accordance with the terms and conditions of the ICBC Autoplan Optional Policy (the Optional Policy) and, if optional insurance is purchased, accept delivery of a copy of the Optional Policy by viewing it at www.icbc.com/optionalpolicy, or
 Cartify that the principal operator is correct for all new plate and renewal Autoplan transactions;
 Cartify that the principal operator is correct for all new plate and renewal Autoplan transactions;

When you sell the vehicle, the buyer must take the Registration

purchase. Contact your Autoplan agent for details.

and submit it with an application for transfer within 10 days of the

certify that coverage, use, territory and where applicable, location address are correct; acknowledge that the description of vehicle use set out is a summary of permitted uses in the indicated rate class and that complete details are available to you from your Autopian agent or ICBC;

certify that you are a resident of British Columbia, and/or the vehicle is not currently required to be registered and licensed in another jurisdiction;

certify that you, if under 18 years of age, have the consent of a parent or (legal) guardian to license and register this vehicle; that all information on all pages of this form is true and agree that you are responsible for any inscouracies on any page or pages of this form.

Under section 75 of the Insurance (Vehicle) Act, your claim is invalid if at any time you fall to provide complete and accurate information, violate a term or condition of your policy or commit fraud. This is a summary. For full information, see section 75 of the insurance (Vehicle) Act. If the lesses signs this form, the lesses agrees to be jointly and severally liable with the lessor for all premium or premium-related debt.

**Customer Copy** Signature(s) Not Required

**Customer Copy** Signature(s) Not Required APR 2 4 2015

Supindro o

NOT VALIO UNLESS STAMPED BY AUTHORIZED ISSUING OFFICE 58868

R11957

OWNER'S SIGNATURE(S)

#### Vehicle Registration



Insurance Corporation of British Columbia

Registered Owner

RICHMOND CABS LTD 2440 SHELL RD RICHMOND V6X2P1

RECEIVED APR 2 7 2015 Parsenger transfortation branch

Registration no. 11415354 Plate no. JR6001 Year 2015 TOYOTA Make Model SIENA **Body style** TAXI

VIC. YBFTAA Colour RED

VIN STDKK3DC6FS592860 GASOLINE Fuel type

let weight (kg) 02008 GVW(kg)/Disp.(cc) 003012 Seating capacity 005

Vehicle type Vehicle status Import code Right-hand drive

COMMERCIAL Anti-theft device PASSIVE IMMOBILIZER

This certificate must be carried in the vehicle. This certificate must be signed by the owner as seller if the vehicle is sold.

OWNER'S SIGNATURES

Number of owners: 1

TB8D8YAB APV250L (012015)

CUSTOMER



Ministry<sup>1</sup> ansportation and Infrastructure Commercial Vehicle Inspection Report

#### **FINAL INSPECTION** CONFIRMATION NUMBER 10348197

HERE

CE DECAL! DECAL EXPIRY DATE

EQ81725

31 OCT 2015

INSPECTION RESULT: INSPECTION TYPE:

Pass

Complete

WORK ORDER # 1490 INSPECTION START DATE 23 APR 2015 16:00 INSPECTION COMPLETE DATE 23 APR 2015 16:45

REASON FOR INSPECTION: Semi-Annual COLLISION REPAIR FACILITY-

**REASON NOTE:** 

PHONE #:

INSPECTOR'S NUMBER: 107131

INSPECTOR'S NAME:

SIDHU, RUPINDER 5.22

LICENCE EXPIRY DATE: 31-OCT-2016

FACILITY NUMBER: FACILITY NAME:

INSPECTION CLASS:

**S5619** 

**AUTOEXPRESS** 

1 - Motor vehicle with lic. GVW of 5,500 kgs or less

**TECHNICIAN NAME:** OWNER/ richmond cab itd LESSEF:

2440 shell rd Anneess: Richmond

REGISTRATION #: 11415354

PROV: BC POSTAL CODE: V6x2p1

VEH, JURISDICTION: NW PLATE:

2015 MAKE: toyota

**48 KM** 

MODEL: Sienn

BODY STYLE: VAIL

VIN: 5tdkk3dc6fs592860 FUEL TYPE: Propane (LPG)

ODOMETER: UNIT/FLEET #:

CITY:

YEAR:

BRAKE TYPE: Hydraulic

"F" Failed "R" Repaired Same Day "P" Passed "PC" Passed With Caution "O" Out Of Service "NA" Not Applicable

	F	R	P	P	rc	0	<u> </u>	ressu	re Fue	əl									FR	P	PC	0	NA
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Inspector's Name SIDHU, RUPINDER S.22

s Name SIDHU, RUPINDER S.22 Signature

The inspector's signature above is certification that this vehicle has been inspected to the requirements of the Motor Vehicle Act and Regulations. NOTICE: KEEP THIS VEHICLE INSPECTION REPORT WITH VEHICLE REGISTRATION

The personal information collected on this form is collected under the authority of section 216 of the Motor Vehicle Act and Division 25 of the Motor Vehicle Act Regulations. It is collected for the purpose of processing this vehicle inspection and for generally administering the Vehicle inspection Program and the National Safety Code (s.g. regulating certiers, authorized inspectors, and lesignated inspection facilities). It you have any questions about the collection of this information, you may contact the Sr. Manager, NSC/VIP at the Commercial Vehicle Safety Enforcement Branch, by writing to P.O. Box 9250, Sth Prov. Gov't, Victoria, BC VW 9J2, by a-mailing to vehicle.inspections@gov.bc.ca or calling 250-832-4577.

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B. Regis	tered Owner	<u></u>	<del></del>		<del></del>	<del></del>		<del></del>		
Registered ow	or of vahicle:	RICH	MOND CAB	S LTD#	101					
Suite no '		Stree	tna: 2440		Street name	SHELL	<u> </u>		Street type: RO	AD
City RICH	MOND		<del></del>		,		Provin	ncer_BC		
Postal Code V	6X-2P1			<del></del> .		Telepho	ne no ; (	604 ) 5	62-9404	
Vehicle make	TOYOTA			Mod	lei. SIE	NNA			Year 2015	
Senal number:	STDKK3DC	6F\$5	92860	Eng	ine aize (L):	3.5L			or CU. IN.: 350	00
Alternative fuel	system make-	LAN	DI-RENZO			_	Model	: VAPOUR-II	NJECTION	
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Registered inst	Vation agency	LO-	COST AUTO	•						
Suite no.;		Str <del>e</del> et	no.: 8995		Street name	DOUGL	AS	· -	Street type: ST	REET
City RICHN	IOND				Province:	BC		Postal code:	V6X-1Y2	
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Gas decal numb	er: 137486	i								

Copy 1 Vehicle owner (retain with motor vehicle)

Copy 2 Certified Installer

Copy 3, ICBC Autopian Document Processing, Room 205, 151 West

Faplanade, North Vencouver, BC V7M 3H9

FRM-0511-02 (2009-05-08)

Owner's Certificate of Insurance and Vehicle

Licence



DCID 114103647

Owner's BC driver's licence no.

Owner

RICHMOND CABS LTD 2440 SHELL RD RICHMOND V6X2P1

Effective date 24APR2015 Explry date 310CT2015 Registration no.11409927 Decal no. 79130362 Plate no. JR6000

VINSTDKK3DC3FS589835 Fleet no. s.21 Unit no. 100

Veh. insp. decal EQ81724 Veh. Insp. explry 310CT2015 NSC no. and name 2000 20545 RICHMOND CABS LTD.

P.T. ref. no.000070391 Driver's licence address change request NO

This card to be carried in the Insured vehicle as proof of insurance. Proof of Insurance The owner and/or the operator of the vehicle described herein is insured against liability for bodity injury and property damage by reason of the operation of such vehicle. The coverage provided by this certificate also satisfies the minimum limits set out by the respective legislation governing vehicle insurance in any area of Canada and the USA.

Vehicle use: TAXI.

Declaration of entitlement:

> Conditional factor:

811958

By signing here, you:

apply for a Vehicle Licence and Registration under the Motor Vehicle Act or Commercial Transport Act;

BC

apply for a Vehicle Licence and Registration under the Motor Vehicle Act or Commercial Transport Act;
 apply for an Owner's Certificate of Insurance under the Insurance (Vehicle) Act and Regulation (the Regulation);
 apply for optional Insurance for which a premium is shown, in accordance with the terms and conditions of the ICBC Autopian Optional Policy (the Optional Policy) and, if optional insurance is purchased, accept delivery of a copy of the Optional Policy by viewing it at www.icbc.com/optionalpolicy, or Cacknowledge receipt of a copy of the Optional Policy;
 certify that the principal operator is correct for all new plate and renewal Autopian transactions;
 certify that coverage, use, territory and where applicable, location address are correct;
 acknowledge that the description of vehicle use set out is a summary of permitted uses in the indicated rate class and that complete details are available to you from your Autopian egent or iCBC;
 certify that you are a resident of British Columbia, and/or the vehicle is not currently required to be registered and licensed in another jurisdiction;

In enother jurisdiction

 certify that you, if under 18 years of age, have the consent of a parent or (legal) guardian to license and register this vehicle;
 certify that all information on all pages of this form is true and agree that you are responsible for any inaccuracies on any page or pages of this form.

Under section 75 of the insurance (Vehicle) Act, your claim is invalid if at any time you fall to provide complete and accurate information, violate a term or condition of your policy or commit fraud. This is a summary. For full information, see section 75 of the insurance (Vehicle) Act. If the lesses signs this form, the lesses agrees to be jointly and severally liable with the lessor for all premium or premium-related debt.

Customer Copy Signature(s) Not Required OWNER'S SIGNATURE(S)

**Customer Copy** Signature(s) Not Required OT VALID UNLESS STAMPED BY AUTHORIZED ISSUING OFFICE 58868 APR 2 4 2015

RECEIVED

APR 2 7 2015

Passenger transpûrtahun daanch

Vehicle Registration



Insurance Corporation of British Columbia

Registered Owner

RICHMOND CABS LTD 2440 SHELL RD RICHMOND V6X2P1

BC

Body style Colour RED Fuel type

Net weight (kg) 02008 GVW(kg)/Disp.(cc) 003912 Seating capacity Vehicle type

Registration no. 11409927 Plate no. JR6000

2015

TOYOTA

YBFTAA

GASOLINE

SIENA

TAXI

Year

Make Model

VIC

Anti-theft device Vehicle status Import code Right-hand drive

VIN STDKK3DC3FS589835

COMMERCIAL PASSIVE IMMOBILIZER

This certificate must be carried in the vehicle. This certificate must be signed by the owner as seller if the vehicle is sold.

668L27AB

Number of owners: 1

When you sell the vehicle, the buyer must take the Registration and submit it with an application for transfer within 10 days of the purchase. Contact your Autopian agent for details.

APV250L (012015)

CUSTOMER



Ministr ransportation and Infrastructure Commercial Vehicle Inspection Report

#### **FINAL INSPECTION CONFIRMATION NUMBER** 10338506

ACE DECAL HERE

**DECAL EXPIRY DATE** 

EQ81724 31 OCT 2015

INSPECTION RESULT: INSPECTION TYPE:

**Pass** 

Complete

WORK ORDER # 1489 INSPECTION START DATE 20 APR 2015 10:00 INSPECTION COMPLETE DATE 20 APR 2015 11:00

REASON FOR INSPECTION: Semi-Annual

**COLLISION REPAIR FACILITY:** 

**REASON NOTE:** 

PHONE #:

INSPECTOR'S NUMBER: 107131 INSPECTOR'S NAME:

SIDHU, RUPINDER 5.22

LICENCE EXPIRY DATE: 31-OCT-2016

CITY:

OWNER

LESSEF:

richmond cab Itd ADDRESS: 2440 shell rd

38 KM

**TECHNICIAN NAME:** 

Richmond

POSTAL CODE: V6x2p1

PROV. BC REGISTRATION #: 11409927 VEH. JURISDICTION: NW

PLATE:

FACILITY NUMBER:

S6619

2015 YEAR:

MAKE: toyota

MODEL: Sienn

FACILITY NAME:

**AUTOEXPRESS** 

BODY STYLE: Van

vin: 5tdkk3dc3fs589835

INSPECTION CLASS:

1 - Motor vehicle with lic. GVW of 5,500 kgs or less

ODOMETER:

FUEL TYPE: Propane (LPG)

UNIT/FLEET #:

BRAKE TYPE: Hydraulic

"F" Failed "R" Repaired Same	Day "P" Passed "PC" Passed With Caution "O" Out Of Service "NA" Not Applicable
	F R P PC O NA Pressure Fuel F R P PC O N
Section 1 - Power Train	Liquid Propene Gas
	Compressed Natural Gas
Section 2 - Suspension	Pressure Fuel Inspector's SIDHU, RUPINDER S.22 107131
	Air Brake Chamber Type, Size and Push Rod Stroke Measurement (mm)
Section 3 - Hydraulic Brakes	Axie # 1 2 3 4 5 6 7 8 9
	Size: RECEIVED
Section 3A - Air Brakes	lieft
<u> </u>	APR 2 7 2015
Section 4 - Steering	PASSENGER TRANSPORTATION BRANCH
<u> </u>	<del></del>
Section 5 - Instruments, Auxiliary Equipment	Axie # 1 2 3 4 5 6 7 8 9
<del></del>	Left.
Section 6 - Lamps	Right:
	Configuration.
Section 7 - Electrical System	Brake Lining/Pad Measurement (mm)
Paration S. Darbe S. Commun.	Axle# 1 2 3 4 5 6 7 8 9
Section 8 - Body & Frame	Left: 10 9
Section 9 - Tires & Wheels	Right 10 9
Address a line of Asserta	Comments:
Section 10 - Couplers & Hitches	<del></del>
	Rator/Drum Measurement (mm)  Axia # 1 2 3 4 5 6 7 8 9
Section 11 - Other Vehicle Components	Type: Rotor Rotor /
•	Left: 29 10
	Right: 29 10 /
	/
General Inspection Comments:	
-	

Inspector's Name SIDHU, RUPINDER S.22

s Name SIDHU, RUPINDER S.22

Signature

Signature Signature above is certification that this vehicle has been inspected to the requirements of the Motor Vehicle Act and Regulations.

NOTICE: KEEP THIS VEHICLE INSPECTION REPORT WITH VEHICLE REGISTRATION

The personal information collected on this form is collected under the authority of section 216 of the Motor Vehicle Act and Division 25 of the Motor Vehicle Act Regulations, it is collected for the purpose of processing this vehicle inspection and for generally administering the Vehicle inspection Program and the National Safety Code (e.g. regulating carriers, authorized inspectors, and designated inspection facilities). If you have any questions about the collection of this information, you may contact the Sr. Manager, NSCNIP at the Commercial Vehicle Safety Enforcement Branch, by writing to P.O. Box \$250, Sm. Prov. Gov't, Victoria, BC VSW \$12, by e-mailing to vehicle.inspections@gov.bc.ca or calling 250-852-0577.

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Registered	owner	ot vehicle	RICH	MOND C	ABS LTD #	100	<del></del>				<del></del>			
Suite no.:			Street	t no.: 2440	<u> </u>	Stre	et name:	SHELL			Stree	it type: RC	DAD	
City RI	<u>CHM</u> C	DND .							Province	BC				
Postal Cox								Telephor	ue no · /	604 }	961-04			
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Vehicle me	ake, TC	<u>ATQYC</u>			Mo	pel.	SIENNA			rear	Year 2015			
Senal num	ber: 5	DKK30	DC3FS5	89835	Eng	ene sla	e (L). 3	.5L	i		or Ct	J. IN.: 350	0	
Alternative	tuel sy	stem met	ke: LAN	DI-RENZ	<u> </u>			<del>, -</del>	Model:	VAPOUR-	INJECT	NON	<del>-,</del>	
Fuel cyl		N SLEEG	ffg.	Spec/5	тр	Sto	p-##	Serial	ng.	Mig. date		Capacity		ocation or outside)
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Suite no.:	- HISTAIIS	mon ager		COST AL		S7-	PASSEN	الالالالارا	<i>HOITATRIG</i> 4 2 A	BHANUM	Street	nt type: ST	REET	
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City: RK	CHMO	ND				Prov	wnce: B	C		Postel code	<u>:_V6X-</u>	1Y2		

Copy 1 Vehicle owner (retain with motor vehicle)

Copy 2 Certified installer

Copy 3, ICSC Autopian Document Processing, Room 205, 151 West

FRM-0511-02 (2009-05-08)

Gas decal number: 137485

Operating permit number: 4798045

Certified installer's certificate number: LPG44980

Conversion certified by (please print) BIRDAVINDER DHALIWAL

Explanade, North Vancouver, 8C V7M 3H9

Signature of conflict installer:



Insurance Corporation of British Columbia

Owner's Certificate of Insurance and Vehicle Licence

Owner's BC driver's licence no.

Owner

RICHMOND CABS LTD 2440 SHELL RD RICHMOND V6X2P1

BC

DCID 118124241

Effective date 28APR2015 Explry date 310CT2015 Registration no.11420171 Decal no.79130368

Plate no.JR6003 VINSTDKK3DC5PS598438 Fleet no. s.21 Unit no. 103

Vol. Inep. decelES87141 Veh. Insp. explry310CT201 NSC no. and name 200020545 RICHMOND CABS LTD.
P.T. ref. no.000070391
Driver's licence address change request NO

This card to be carried in the insured vohicle as proof of insurance. The owner and/or the operator of the vehicle described herein is insured against tiability for bodily injury and property damage by reason of the operation of such vehicle. The coverage provided by this certificate also satisfies the minimum smits set out by the respective legislation governing vehicle insurance in any area of Canada and the USA.

Vehicle use: TAXI.

Decimation of entitioment

> Conditional factor:

By signing here, you:

- apply for a Vehicle Licence and Registration under the Motor Vehicle Act or Commercial Transport Act;

- apply for an Owner's Certificate of Insurance under the Insurance (Vehicle) Act and Regulation (the Regulation);

- apply for an Owner's Certificate of Insurance under the Insurance with the terms and conditions of the ICSC Autoplan Optional Policy (the Optional Policy and, if optional housened, accept delivery of a copy of the Optional Policy by viewing it at www.icbc.com/optionalpolicy, or

- Eactor/dedge receipt of a copy of the Optional Policy;

- certify that the principal operator is correct for all new plate and renewal Autoplan transactions;

- certify that occurrage, use, territory and where applicable, location address are correct;

- actrowindedge that the description of vehicle use set out is a summary of permitted users in the indicated rate class and that complete details are available to you from your Autoplan agent or ICDC;

- certify that you are a resident of British Columbia, and/or the vehicle is not currently required to be registered and its renew in enoties juriediction;

in another furlediction;
- certify that you, if under 15 years of ago, have the consent of a parent or (legal) guardien to ficense and register this vehicle;
- certify that all information on all pages of this form is true and agree that you are responsible for any inaccuracies on any page or pages of this form.

Under section 75 of the insurance (Vehicle) Act, your claim is invalid if at any time you fall to provide complete and accurate information, violate a term or condition of your policy or commit fraud. This is a summary. For full information, see section 75 of the insurance (Vehicle) Act. If the lesses signs this form, the lesses agrees to be jointly and severally liable with the lessor for all premium or premium-related debt.

**Customer Copy** Signature(s) Not Required OWNERS BIONATURE(S)

**Customer Copy** Signature(s) Not Required APR 28 2015

81195

Vehicle Registration



Insurance Corporation of British Columbia

Registered Owner RICHMOND CABS LTD 2440 SHELL RD RICHMOND V6X2P1

BC

Registration no. 11420171 Plate no. JR6003 Year 2015 Make TOYOTA Make Model SIENA Body style TAXI VIC YRFTAA Colour RED

VIN STOKKSDC5PS598438 . Fuel type GASOLINE Not weight (kg) 02008

GVW(kg)/Disp.(cc) 003012 Seating capacity 005 Vehicle type COMMERCIAL
Anti-ther device PASSIVE IMMOBILIZER

Vehicle statue

Right-hand drive

Import code

This certificate must be carried in the vehicle. This certificate must be signed by the gwner as soller if the vehicle is sold.

Number of owners: 1

When you sell the vehicle, the buyer must take the Registration and submit it with an application for transfer within 10 days of the purchase. Contact your Autoplan agent for details.

CHANES & BIO

APV250L (012016)

CUSTOMER

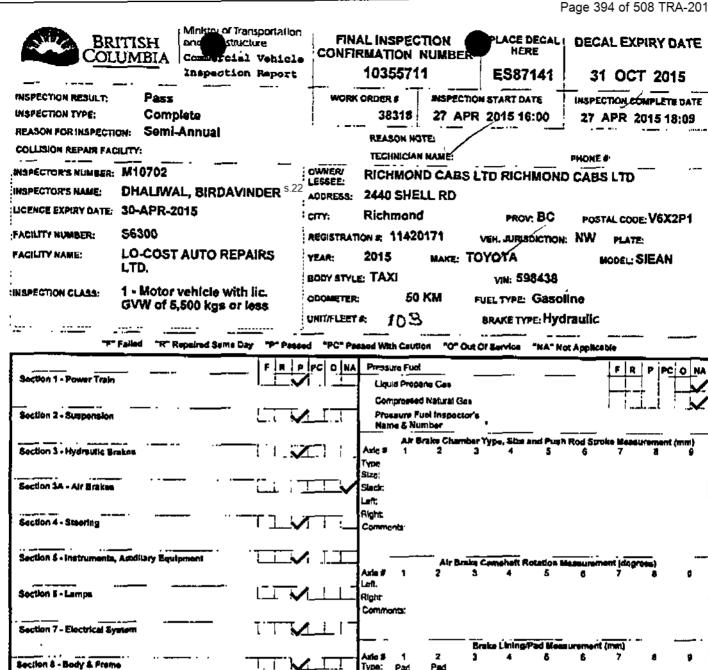
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Inapactor's Name DHALWAL, BIRDAVINDER S.22 Skanature The inspector's signature above is cortification that this vehicle has been in s of the Motor Vehicle Act and Regulations. NOTICE: KEEP THIS VEHICLE INSPECTION REPORT WITH VEHICLE REGISTRATION

flected on this form is collected under the authority of section 216 of the Motor Vehicle Act and Division 25 of the Motor Vehicle Act Regulations. It is or webside inspection and for generally estimated fing the Vehicle inspection Program and the historis Sariety Code (s.g. regulating service, authorized by all, if you have any questions behalf the collection of this information, you may contact the 5r. Morager, NSCNP at the Commercial Vehicle Safety Enfo by writing to P.C. Box 2350, \$16 Prov. Gevt., Victoria, BC VIM \$12, by e-mailing to webick, irrepections@gov.bc.ca or calling 250-823-8277.

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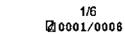
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Socilor 4 - Tires & Witnests

Section 10 - Couplers & Hitches

Section 11 - Other Vehicle Components

General inspection Comments:





# RICHMOND TAXI CO. HOLDINGS LTD.

RICHMOND TAXI CO. LTD. RICHMOND CABS LTD. CORAL CABS LTO. Dispatch # 604-272-1111 Fax # 604-278-1114

Office # 504-249-3131 o-mail gm@nchmondtax.ca

Date: April 23, 2015

Passenger Transportation Branch Suite 313 – 1500 Woolridge Street, Coquitlam, BC V3K 0B8

Attention: Registrar

Subject:

Activation of AV260-14 Application

Dear Sir / Madam:

I would like to request Passenger Transportation Branch to Activate the application # AV260-14 which was approved by Passenger Transportation Board on Weekly Bulletin on January 21, 2015. For Additional 15 Vehicle (10 Conventional and 5 Accessible) Under Passenger Transportation Board License # 70391 for Richmond Cabs Ltd.

For Car information please see attached documentation with the spread sheet on page #2 and Insurance Paper, 6 Month Commercial Inspection and Wheel Chair Accessible Decal

<u>Please Note:</u> Richmond Taxi at this time would like activate 12 Licenses and remaining 3 licenses will be activated at later date.

If you have any question or concern, please do not hesitate to call me at 604-248-3131 or Cell 778-889-1963 or by email gm@richmondtaxi.ca

Thank you,

Shashi Engineer General Manager

Richmond Taxi Co. Ltd.





## RICHMOND TAXI CO. HOLDINGS LTD.

RICHMOND TAX: CO LTD. RICHMOND CABS LTD. CORAL CABS LTD. Dispatch # 604-272-1111 Office # 604-249-3131 Fax# 604-278-1114

o-mail gm@richmondtax.ca

### Car information as follows;

UNIT#	VEHICLE REG. /VIN#	MAKE & Model	YEAR	WHEELCHAIR YES/NO	FUEL TYPE
R 100	11409927 / FS589835	Toyota Sicna	2015	YES	*
R 101	11415354 / FS592860	Toyota Sicna	2015	YES	*
R 102	11377125 / FS547890	Toyota Sicna	2015	YES	*
R 103	11420171 / FS598438	Toyota Siena	2015	YES	
R 104					
R 116					
R 117	11422451 / E3327221	Toyota Prius	2014	No	
R 118	11411953 / FJ023673	Toyota Prius	2015	No	*
R 119	10706564 / BC579264	Toyota Crola	2011	No	
R 120	11400123 / FJ027346	Toyota Prius	2015	No	#
R 121	11416483 / FJ026414	Toyota Prius	2015	No	*
R 122	11423970 / FJ027360	Toyota Prius	2015	No	
R 123					*
R 124	11407255 / FJ023571	Toyota Prius	2015	No	*
R 125	11410883 / FJ028551	Toyota Prius	2015	No	

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JAN 19 2015

COPY OF DECISION TO SUPERVISOR

**BOARD DECISION** 

REGISTRATION OFFICER

R.O. FWD TO ISSUING

ISSUING



202- 840 BLANSHARD STREET • PO

January 19, 2015

William McLachlan McLachlan Brown Anderson 10th Floor - 938 Howe Street Vancouver BC V6Z 1N9

By Email and Mail: wmclachlan@mbalawyers.ca

Dear William McLachlan:

Decision on Passenger Transportation Licence Application #AV260-14

The Passenger Transportation Board has made a decision on your clients' license application.

The Board has approved the application in whole. Attached is the Board's decision. Please read it carefully. The decision sets out terms and conditions of licence. These must be followed when operating the vehicles.

The Passenger Transportation Branch issues licences and identifiers. It may contact you regarding any additional requirements.

You must obtain identifiers for any additional vehicles within 6 months of the date of the Board's decision. You may also wish to contact the municipalities in which you will be operating. Municipalities may have by-laws relating to passenger carriers.

Yours sincerely,

Jan Broocke Director

Kristin Vanderkuip pc:

Registrar, Passenger Transportation

Attachments

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Phone: (250) 953-3777

Fax: (250) 953-3788

Email: ptboerd@ gov.bc.ca

Web: www.ptboard.bc.ca



202-940 BLANSHARD STREET · PO BOX 9850 STN PROV GOVT · VICTORIA BC - VBW 975

## Licence Application Decision

Taxi - Additional Vehicles

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Via Email

				PASSENGER TRANSPORTA	ערווד.			
Application #	AV260-14	Applicant	Richmond Cabs Ltd.	0.017				
Trade Name (s)	Richmond T	'axi						
Principals	MANN, Char	adwinder Sing	SANDHU, Harp	al Singh				
Address	2440 Shell F	Road, Richmo	nd BC V6X 2P1					
Applicant's Representative	William McI	Lachlan, McLa	chlan, Brown Anderson					
Current Licence	70391 (copy	70391 (copy attached)						
Application Summary	Additional Vehicles - Taxi Add 15 vehicles (10 conventional and 5 accessible). This will increase the maximum fleet size to 77 vehicles (66 conventional and 11 accessible).							
Date Published in	October 22,	2014	•					
Weekly Bulletin	1							
Submitters (and	Kimb	er Cabs Ltd.						
representatives)	Coun	isel)	of Richmond Ltd. (GCCR) ( t Singh (late submission –					
<b>Board Decision</b>	I		10 conventional taxis an	-				
	taxis) are a	_						
Decision Date	January 19,	2015						
Panel Chair	Spencer Mil	cituk						

#### I. Introduction

This is an application from Richmond Cabs Ltd. (RCL) dba Richmond Taxi. The applicant is applying for 15 additional vehicles, 10 conventional taxis and 5 wheelchair accessible vans (WATs). RCL currently holds a passenger transportation licence, #70391, with a Special Authorization: Passenger Directed Vehicles. RCL is permitted to operate a fleet of 62 vehicles, of which 56 are conventional taxis and 6 are WATs. RCL is also authorized to operate an additional 2 conventional taxis, provided the Vancouver International Airport Authority (VIAA) has approved airport licences for 71 or more vehicles in RCL's fleet or its

corporately related company, Coral Cabs Ltd. (Coral). Coral, under passenger transportation licence #70363, is authorized to operate a maximum fleet size of 19 vehicles, all of which are conventional taxis. RCL and Coral are located in Richmond, British Columbia.

#### II. Background

The applicant states that although this application is in the name of RCL, the RCL licence is operated in conjunction with Coral, as if it was one operating entity. With the 64 taxis in RCL's fleet and the additional 19 taxis in Coral's fleet there is an overall fleet of 83 taxis. This fleet runs as if it was one unit. As a result, the statistics, the projections, and the business model enclosed with this application are based on operating a fleet of 83 taxis, not just the 64 taxis of RCL. RCL and Coral have common corporate control and operate through a common dispatch; common business offices and administration supplied by the management company Richmond Taxi Co. Holdings Ltd.

The past applications and decisions included the following:

- AV1622-05, addition of 15 taxis, approved in part (2 conventional and 2 WATs), published July 26, 2006
- AV2633-07, additional 15 taxis refused, published July 9, 2008.
- AV83-09, additional 20 taxis, approved in part (2 conventional and 2 WATs), published September 9, 2009;
- 384-09, addition of Express Authorization for flip seats in 6 WATs, approved, published April 7, 2010;
- AV271-12, addition of 10 taxis, refused, published December 14, 2012.

Information received with this application:

- Letter from applicant's counsel
- Municipal notice
- Business plan
- Public need indicators
- Disclosure of unlawful activity and bankruptcy
- PDV vehicle proposal
- Accessible service plan
- · Financial information

• Disclosure of passenger transportation

ownership

PASSENGER TÄNGFERMÖN BRANCH

Passenger Transportation Board

#### III. Relevant Legislation

Division 3 of the *Passenger Transportation Act* (the "Act") applies to this application. The Act requires the Registrar of Passenger Transportation to forward applications for Special Authorization licences to the Passenger Transportation Board (Board). Section 28(1) of the Act says that the Board may approve the application, if the Board considers that:

- (a) there is a public need for the service the applicant proposed to provide under any special authorization.
- (b) the applicant is a fit and proper person to provide that service and is capable of providing that service, and
- (c) the application, if granted, would promote sound economic conditions in the passenger transportation business in British Columbia.

I will consider each of these points in making my decision.

#### IV. Rationale and Submissions

(a) Applicant's Rationale

RCL states that due to the increase in dispatch calls, the reduced quality of service and loss of business over the period of February 2013 to July 2014 has made it imperative to add additional 15 taxis to better serve their community. Additional vehicles, including wheelchair accessible vehicles, are required to reduce wait times for individual and corporate customers. The additional vehicles will also reduce the number of cancelled calls. With more vehicles in the RCL fleet, RCL can also better serve the remote areas of Richmond.

(b) Submissions & Applicant's Response

Submissions were received from:

- Kimber Cabs Ltd.
- Garden City Cabs of Richmond Ltd. (GCCR) (Marshall Pawar, Counsel)

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 Grewal Bimalpreet Singh (late submission). I have reviewed this submission and have determined that it would not be of assistance in the decision making process. Therefore, I am not considering it in my review of this application.

The submission from Kimber Cabs Ltd. (Kimber) noted these areas of concern:

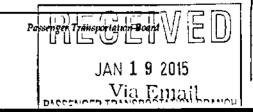
- Richmond is one of the fastest growing cities in the province. The PT Board should also consider that Kimber has a pending application.
- Adding more taxis to RCL as well as Kimber will improve taxi waiting times and promote business locally as well as British Columbia.
- Trip volumes have shrunk at the Vancouver International Airport (YVR) and drivers are becoming more dependent on local (Richmond) taxi business.

The submission from Garden City Cabs of Richmond Ltd. (GCCR) noted these areas of concern:

- There is no need for licensing more wheelchair accessible taxis in Richmond.
  GCCR notes that in 2013, counsel for RCL stated in a submission to a GCCR
  application that: from October 2012 to June 2013, wheelchair dispatch trips
  vary from 0.72% to 0.91% of the total number of RCL trips. "RCL is the
  significant taxi provider in Richmond and there is simply no accessible business
  in Richmond that is not being properly serviced."
- Before the PT Board approves the addition of any more conventional vehicles to the RCL/Coral fleet of vehicles, RCL/Coral needs to conclusively establish that the 2 companies are unable to make more effective use of their existing fleets by adjusting the scheduling of their vehicles at YVR.

The applicant responded to the submissions as follows:

 The Kimber Cabs submission urges the Board to grant all the requested licences to RCL, because Kimber Cabs acknowledges a strong demand for additional taxis in the City of Richmond. Although RCL submits that its application is well supported for the addition of 15 taxis, RCL does not acknowledge the Kimber Cabs' contention that trip volumes have shrunk at



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Via Email
PASSENGER TRANSPORTATION BRANCH

YVR, nor does RCL acknowledge that it supports the pending application by Kimber Cabs.

In response to GCCR submissions, the YVR monthly report on the Taxi
Service Group will confirm that RCL is already reducing its intended
operations at YVR to cover shortages in the City of Richmond. Part of the
rationale for requesting additional taxis is to allow RCL to resume reasonable
operations at YVR with its fleet.

The Board gives more weight to submissions that back up general claims with facts or details. I have considered the submissions and the responses in my review of this ECEIVEI application.

#### V. Reasons

(a) Is there a public need for the service that the applicant proposes to provide under special authorization?

Taxi companies who want more vehicles are expected to show that there is a public need for more taxis. Companies are expected to show why their current fleet is not large enough to handle more trips and why they need a specific number and type of vehicles for which they have applied. The Board wants to be satisfied that there is a reasonable connection between the number and type of vehicles requested and public need. Applicants should explain why other taxis in the area are not meeting the public need.

The applicant has provided the following evidence to support public need for additional vehicles:

- Census Profile (2006) and Population Increase Statistics (1996-2014) for the City of Richmond. The applicant states that in comparing the City of Richmond population growth over the past 10 years with the additional licences granted to RCL, the population growth has totaled 14% while the additional licences for RCL total in the 3% range.
- RCL's HandyDart Customer Quick Report, dated June 30, 2009 through June 30, 2014, and an agreement dated August 8, 2014 between RCL and HandyDart. The applicant states that there has been a significant increase in the volume of HandyDart business commencing in the summer of 2013. The statistics confirm that the business since summer 2013 has more than doubled the range of business from

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2009 to summer 2013. The agreement with Handy Dart is anticipated to again significantly increase the taxi business that RCL will be receiving from HandyDart, given that HandyDart has adopted a business model of shifting some HandyDart van business to private taxis. In the case of the City of Richmond, that business is through RCL. RCL is the only taxi operator in the City of Richmond with a written contract with HandyDart for provision of taxi services.

- Canada Post Quick Report, for provision of services to Canada Post June 2009 through June 2014. This data shows a significant upturn in the Canada Post contract business occurring in 2011 towards the end of that year. Monday through Friday, Canada Post requires 148 trips each day to transport letter carriers to and from their routes.
- Customer Quick Report with RCL and Translink. A review of RCL's TransLink business from 2009 to present shows an increase of approximately 50%.
- Customer Quick Report between RCL and the Workers Compensation Board. This report shows a steady number of taxi trips between 2013 and 2014.
- List of the new regular accounts that have been added to the RCL charge account
  customer list over the past 18 months as at August 6, 2014. The applicant states that
  these new regular accounts are adding significant additional business that requires
  additional taxis.
- Information on the RCL fleet at YVR which included a summary of trips monitored by transponder. All statistics are provided by YVR. These statistics show a very significant increase in YVR business occurring in May 2014. An increase of approximately 15% has occurred from the earlier months of 2014 and the statistics from 2011-2013. The applicant states that the YVR business is increasing and there is no indication that it is temporary.
- Summary of taxi charges on RCL account, Visa, MasterCard, Amex, and Debit (years 2009-2014). The applicant claims that this summary of charge card activity is representative of the overall increase in business for RCL. The volume of charge card business has increased 2.5 times in the time period 2009-mid 2014.
- Email correspondence between the YVR Ground Transportation Manager, Commercial
  Services and the General Manager of RCL. The topic of the emails is the taxi
  shortages at the YVR South Terminal. The South Terminal is only served by RCL and
  Kimber Cabs. RCL has stated that they are not able to maintain its presence at the
  South terminal given the increase in business at YVR Main Terminal and the City of
  Richmond.

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- User Support statements. Thirty seven user support statements were received, of which 25 were from frequent users of the service and refer to wait times/availability as an issue. Four of these user support statements referred to WATs. The remainder of user support statements (14) were either general in nature or state that they were satisfied with the service.
- A spreadsheet summary of data extracted from RCL's Pathfinder computer dispatch system into an Oracle database from February 2013 to July 2014. This information relates to 77 conventional taxis and 6 WATs operated in the RCL/Coral fleet. The spreadsheet included the following information:
  - An analysis of monthly conventional taxi trips broken down by trip types, i.e., dispatched, flagged and YVR Airport.
  - An analysis of the monthly WATs trips broken down by trip types, i.e.,
     conventional dispatched trips for the wheelchair accessible vehicles, flags for
     conventional transportation, and actual wheelchair trips.
  - o The daily average number of vehicles on shift each month: The average number of trips that each vehicle has completed on a daily basis and the average number of trips per hour.
  - o Waiting times: The dispatched trips are grouped into 3 categories, peak, medium, and low, based on the amount of time waited. Wait times are derived from computer records for dispatched time and meter on. Peak period is from 07:01 to 10:00 and 15:01 to 18:00. Medium period is from 10:01 to 15:00 and 18:01 to 01:00. Low period is from 01:01 to 07:00.
  - o The number of dispatched trips that were cancelled by the customer or no show upon arrival at the pickup address.
- The business performance target for RCL is to provide customer service on all trips within 10 minutes.
- The applicant's wait time data shows that approximately 80% of conventional taxi trips are being provided within the intended 10 minute window. Most of the remaining 20% of trips are being provided within a range of 10 to 30 minutes.
- For wheelchair accessible taxis (WATs), approximately 70% of the trips are being provided within the intended 10 minute window. Most of the remaining 30% of WATs trips are being provided within the 10 to 30 minute timeframe.
- Monthly trip volume data was provided for the 19-month period of February 2013
  to July 2014. The Board did a year-over-year comparison of same-month data. For
  the overlapping 6 months of 2013 and 2014, trip volumes with conventional taxis
  increased 14%.

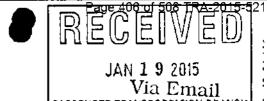
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- For wheelchair accessible taxis, monthly trip volume for the overlapping 6 months
  (February to July) increased 9% from 2013 to 2014.
- The applicant provided vehicle usage statistics that include average trips per vehicle
  by shift and by hour, and hours per shift. On average, vehicles on shift is at or near
  100%, and other vehicle usage statistics appear consistent with a taxi operation that
  is well used.
- RCL states that the addition of 10 conventional taxis and 5 WATs calculated into the number of individual trips that can be accomplished by one taxi is the number of vehicles required by RCL to bring both conventional and WATs accessible taxis under the 10 minute range.

RCL has submitted a considerable amount of public need indicators. In particular, the applicant has, in this case, provided substantive evidence that trip volumes have increased for the taxi fleet as a whole. RCL has shown that on average, the amount of vehicles on shift is at or near 100% for both conventional and WATs vehicles. It also shown that wait times appear high for the Richmond area, particularly for people who rely on wheelchair accessible taxi services. I have assigned strong weighting to the following evidence which substantiates my findings:

- the spreadsheet summary of data extracted from RCL's Pathfinder computer dispatch system from February 2013 to July 2014;
- RCL's HandyDart Customer Quick Report, dated June 30, 2009 through June 30, 2014, and an agreement dated August 8, 2014 between RCL and HandyDart;
- Canada Post Quick Report, for provision of services to Canada Post June 2009 through June 2014;
- · customer Quick Report with RCL and Translink;
- customer Quick Report between RCL and the Workers Compensation Board;
- a list of the new regular accounts that have been added to the RCL charge account customer list over the past 18 months as at August 6, 2014.;
- information on the RCL fleet at YVR which included a summary of trips monitored by transponder and email correspondence between the YVR Ground Transportation Manager, Commercial Services and the General Manager of RCL;
- User Support statements.

The other public need support material and information supplied by RCL, while not as persuasive, provides corroboration that the applicant is not able to manage the trip volume increases with its existing fleet and that there is a public need for additional capacity.



The applicant has provided significant factual information and verifiable evidence to indicate that market demand is not currently being met and that a public need exists for the proposed number and type of vehicles.

The applicant has satisfied me that there is a public need for its proposed fifteen additional vehicles.

(b) Is the applicant a fit and proper person to provide that service and is the applicant capable of providing that service?

The Board looks at fitness in two parts:

- (i) is the applicant a "fit and proper person" to provide the proposed service; and
- (ii) is the applicant capable of providing that service?

Richmond Taxi Co. Holding Ltd., was founded over 80 years ago. It is referred to throughout the application as the Richmond Taxi Group and is the parent company for Richmond Cabs Ltd. and Coral Cabs Ltd. They share a common group of shareholders, operate under one dispatch system and both use the trade name Richmond Taxi. The applicant is one of the subsidiaries, Richmond Cabs Ltd., incorporated on April 22, 1965. The company is owned primarily by its owner-operators.

The disclosure forms of Unlawful Activity and Bankruptcy and Passenger Transportation Ownership were completed to the satisfaction of the Board. There has not been any information brought to my attention to prove that the applicants are not fit and proper.

RCL and Coral National Safety Code certificates are in good standing.

RCL has submitted their Accessible Service Plan and the supporting training program, which were reviewed and found to be acceptable to the Board.

I note that the file from the Passenger Transportation Branch contained information regarding various complaints regarding operating outside the service area. During 2012/2013 five administrative penalties were imposed. In 2013/2014, two administrative penalties were imposed. RCL reports that it has a process in place for progressive discipline, enforcement activity and consequences for the drivers who do not comply. The

Board carefully considered the issue of applicant fitness. The Board expects licensees to comply with their obligations as set out in the Passenger Transportation Act, regulations and their terms and conditions of licence. Given these circumstances, and the reduction in administrative penalties, I find that the administrative penalty record would not, in and of itself, be a barrier to the application approval.

Financial information included the following consolidated financial statements: balance sheet, statement of deficit, statement of income, and statement of cash flows for the years 2011, 2012, and 2013. They indicate that RCL has been viable and stable over this period of time. RCL has also supplied 3 year financial projections showing the additional 15 vehicles and detail the income and the assumptions that pertain to this fleet addition. RCL has stated that management estimates revenues to increase by 3% a year (from normal operations), which provides the RCL a strong financial base to absorb the initial startup cost for the 15 additional vehicles if approved. RCL has stated that it believes that the company has adequate cash and other sources (shareholders loans) on hand to effectively manage the additional vehicles without having to make significant changes in their current structure of assets and liabilities.

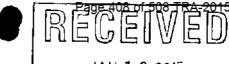
The applicant has previously been deemed fit, proper and capable in order to obtain and maintain its licence. If this application were approved, the applicant states that there will be no change as to who is in care and control of the operation or vehicles. RCL has its infrastructure in place and is an established taxi operator with a history of running a viable taxi service. RCL appears to have the resources and skills to manage the proposed expansion of its fleet.

I find the applicant to be a fit and proper person with the skills and resources to be capable of managing and providing the service.

(c) Would the application, if granted, promote sound economic conditions in the passenger transportation business in British Columbia?

The Board looks at the "economic conditions" issue from a wide-ranging view. The economic conditions of the "transportation business in British Columbia" are considered ahead of the economic and financial interests of an individual applicant or operator. The Board supports healthy competition. The Board discourages competition that could unduly harm existing service providers.

Page 10



JAN **1 9** 2015 Via Email <u>PASSENGER TRANSPORTA</u>TION BRANCH

Reviewing this particular application, the applicant has demonstrated to my satisfaction that RCL is not meeting customer expectations regarding waiting times and reliable taxi service. It would also appear that the growing Richmond/YVR marketplace can absorb these additional vehicles.

At the time of writing this decision, the Board has not published any recent applications from Kimber Cabs to add vehicles to its fleet. Therefore, Kimber's reference to a "pending application" is not relevant to my decision. With regard to the submission from GCCR, I find that the applicant addressed the issue of airport service and RCL's exclusive HandyDart contract dated August 8, 2014 has resulted in a significant increase in WATs business commencing in the summer of 2013.

As a result, I find that the application, if granted, would promote sound economic conditions in the passenger transportation business in British Columbia.

#### VI. Conclusion

For the reasons above, this application is approved.

I establish the activation requirements and the terms and conditions of licence that are attached to this decision as Appendix I. These form an integral part of the decision.

Signature of Panel Chair:	Smilled
Date	January/19, 2015
Entered & Sealed by the Director and Secretary to the Board:	March

JAN 192015 Via Email PASSENGER TRANSFORMATION BRANCH

Richmond Cabs Ltd. Appendix I

Licence Required to Operate Vehicles	The Registrar of Passenger Transportation must issue the applicant a licence before the applicant can operate any vehicles approved in this decision.
Approval of application may expire	<ol> <li>The applicant must activate at least 50% of the vehicles within 6 months of the date of this decision.</li> <li>If the applicant does not meet the requirements set out in 1 above, this Special Authorization expires.</li> <li>The Passenger Transportation Board may vary the requirements set out in 1 above, if circumstances warrant it.</li> <li>If an applicant needs more time to activate its vehicles, then the applicant must make a request to the Board before the end of the 6 month activation period.</li> <li>(Note: "activate" means that the applicant has submitted the documents required to obtain a Special Authorization Vehicle Identifier to the Registrar of Passenger Transportation.)</li> </ol>
Notice to Registrar	The Registrar must not, without direction from the Board, issue the applicant a licence or any Special Authorization Vehicle Identifiers if the applicant has not activated at least 50% of the vehicles within 6 months of the date of this decision.  (Note: activated means that the applicant has submitted to the Registrar of Passenger Transportation the documents required to obtain a Special Authorization Vehicle Identifier.)

	Special Authorization: Passenger Directed Vehicle (PDV)							
Terms & Conditions:								
Maximum Fleet Size:	At any time - a fleet size of 77 vehicles may be operated; of which 66 may be conventional vehicles.							
	YVR Contract - The licensee may operate an additional 2 conventional taxis if the Vancouver International Airport Authority (VIAA) has approved airport licenses for 71 or more vehicles in fleet of the licensee and its corporately related company, Coral Cabs Ltd.							
	a. When making application for renewal of its licence, Richmond Cabs Ltd. must submit a letter to the Registrar of Passenger Transportation from Ground Transportation, Vancouver International Airport Authority, stating that its contract with Richmond Cabs Ltd. remains in good standing.							
	<ul> <li>b. The letter referred to in (a) must confirm the number of airport licenses approved for Richmond Cabs Ltd.</li> </ul>							
	<ul> <li>c. If the number of airport licenses is 71 or less, the licensee must return 2 identifiers for conventional taxis to the Registrar.</li> </ul>							

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# Page 410 of 508 TRA-2015-52100

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Specialty Vehicles:	The accessible taxis must be operated in accordance with the Motor Vehicle Act Regulations including Division 10 (motor carriers) and Division 44 (mobility aid accessible taxi standards), as amended from time to time, and in accordance with any other applicable equipment regulations and standards.			
Vehicle Capacity:	Vehicles can accommodate a driver and not less than 2 and not more than 7 passengers.			
Express authorizations:				
	(ii) Vehicles may be equipped with a top light.			
	(iii) The operator of the vehicle may, from within the originating areas only, p up passengers who hail or flag the motor vehicle from the street.			
Flip Seat Authorization:	Passengers may be seated in moveable "flip seats" or "let down seats" that are installed behind the driver in accordance with Division 10.07(5) of the Motor Vehicle Act Regulations.			
Service Priority Limitation:	Persons with mobility alds who require the accessible taxi for transportation purposes are priority clients for the dispatch of accessible taxis. The applicant must at all times use a dispatch and reservation system that dispatches accessible taxis on a priority basis to clients who have a need for accessible vehicles.			
Service 1:	The following terms and conditions apply to Service 1:			
Originating Area:	Transportation of passengers may only originate from any point in the City of Richmond, including the Vancouver International Airport.			
Destination Area:	Transportation of passengers may terminate at any point in British Columbia.			
Return Trips:	The same passengers may only be returned from where their trip terminates in the destination area to the City of Richmond, excluding the Vancouver International Airport, if the return trip is arranged by the time the originating trip terminates.			
Reverse Trîps:	Transportation of passengers may only originate in the destination area if the transportation terminates in the City of Richmond, excluding the Vancouver International Airport, and the cost of the trip is billed to an active account held by the licence holder that was established before the trip was arranged.			
Service Limitation:	A minimum of 2 accessible taxis must be operated and available for hire 24 hours each day every day of the week.			
Service 2:	The following terms and conditions apply to Service 2:			
Originating Area:	Transportation of passengers may only originate from any point in the City of Richmond including the Vancouver International Airport.			
Destination Area:	Transportation of passengers may terminate at any point beyond the British Columbia/United States border when engaged in an extra-provincial undertaking.			
Taxi Cameras:	Taxi camera equipment may only be installed and operated in vehicles when the licensee is in compliance with applicable taxi camera rules, standards and			

Passenger Transportation Board

	orders of the Passenger Transportation Board.		
Taxi Bill of Rights:	<ul> <li>a) A Taxi Bill of Rights issued by the Ministry of Transportation (*Taxi Bill of Rights") must be affixed to an interior rear-seat, side window of each taxicab operated under the licence.</li> </ul>		
	b) The Taxi Bill of Rights must at all times be displayed in an upright position with the complete text intact and visible to passengers.		
	c) Licensees may only display a current Taxl Bill of Rights.		
Eco-friendly taxis:	Any additional non-accessible vehicles approved for this licence on or after June 11, 2007 and for which a passenger transportation identifier is issued, must be operated as 'eco-friendly taxis' as defined by Board Policy Guidelines in effect at the time the vehicle is issued a passenger transportation identifier.		
Taxi Identification Code:			
Transfer of a licence:	This special authorization may not be assigned or transferred except with the approval of the Board pursuant to section 30 of the Passenger Transportation Act.		

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JAN 1 9 2015
Via Email
PASSENGER TRANSPORTATION BRANCH

Mary S

#### Levesque, Karen TRAN:EX

From:

Passenger Transportation Br, TRAN:EX

Sent:

Monday, January 19, 2015 12:07 PM

To: Subject: TRAN ALL Passenger Transportation Clerks FW: Decision on application AV260-14 (Richmond Cabs Ltd.)

Attachments:

Scan\_MPS006520150119 pdf - Adobe Acrobat.pdf

FYI

#### Margaret Lovell

#### **Passenger Transportation Inspector**

Passenger Transportation Branch

Ministry of Transportation & Infrastructure

Toll Free: (1-800-663-7867)

Direct:

(604) 527-2200

Branch:

(604) 527-2198

Facsimile:

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margaret.lovell@gov.bc.ca

Web Address: www.th.gov.bc.ca/rpt

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From: Mitten, Kathleen TRAN:EX

Sent: Monday, January 19, 2015 11:42 AM

To: 'William A. McLachlan'

Cc: Passenger Transportation Br, TRAN:EX

Subject: Decision on application AV260-14 (Richmond Cabs Ltd.)

Attached is the Board decision on the above noted application. I will mail the original decision today, and publish in the Weekly Bulletin this Wednesday, January 21, 2015.

Kathy Mitten

Research and Admin. Coordinator Passenger Transportation Board

Phone: 250-953-3777 Fax: 250-953-3788

Email: kathleen.mitten@gov.bc.ca

RECEIVED

JAN 1 9 2015

PASSENGER TRANSPORTATION BRANCH



January 28, 2015

William McLachlan McLachlan Brown Anderson 10<sup>th</sup> Floor-938 Howe Street Vancouver BC V6Z 1N9

Dear William McLachlan:

Re: Application # AV0260/14

Passenger Transportation Board Decision Letter dated January 19, 2015

The Passenger Transportation Branch requires the following documentation to activate your licence as authorized by the Passenger Transportation Board.

- Submission of identifier fees in the amount of \$100 per vehicle. Please make cheque or money order payable to the Minister of Finance (Canadian Funds only). If paying by credit card, please call the office with your credit card payment information.
- Photocopy(ies) of current Owner's Certificate(s) of Insurance showing the vehicle(s) to be licensed/registered in the correct ICBC insurance category and correct seating capacity. Your "NSC no. and name" and "P.T. ref. no. 000070391" must appear on the document.
- Photocopy(ies) of semi-annual Commercial Vehicle Inspection Report(s) Form CVSE0014 to verify vehicle(s) have been inspected and passed by
  an approved vehicle inspection facility. Please contact the Passenger
  Transportation Branch for an approved designated inspection facilities.
  (Please note, inspections are required to be performed on a semi-annual
  basis unless your operation is part of a preventative maintenance
  program).

PLEASE BE AWARE THIS LETTER IS NOT AN AUTHORIZATION TO COMMENCE SERVICE.

RICHMOND CABS LTD. January 28, 2015
Page 2

The required documentation must be received by July 19, 2015 or your application will be rejected.

Please directly contact the Passenger Transportation Branch, Licensing and Client Services unit at (604) 527-2198 if we may be of any further assistance at this time.

Sincerely,

Kristin Vanderkuip Registrar & Director

Passenger Transportation Branch

/djp

CC RICHMOND CABS LTD.



202-940 BLANSHARD STREET - PO BOX 9850 STN PROV GOVT - VICTORIA BC VBW 975

# **Application Summary**

### Taxi – Additional Vehicles

Application #	AV260-14	Applicant	Richmond Cabs Ltd.	
Trade Name (s)	Richmond Taxi			
Principals	BASRA, Opinder Pal Singh MANN, Charanjit Singh SINGH, Gurdeep		n MANGAT, Manjinder S. SANDHU, Harpal Singh SOHI, Indermohan Singh	
Address	2440 Shell Road, Richmond BC V6X 2P1			
Applicant's Representative	William McLachlan, McLachlan, Brown Anderson			
Current Licence	70391 (copy attached)			
Application Summary	Additional Vehicles - Taxi Add 15 vehicles (10 conventional and 5 accessible).			
	This will increased and 11 access		num fleet size to 77 vehicles (66 conventional	

Publication of Application:	October 22, 2014
Deadline for Submissions:	November 6, 2014

#### Ng, Anne TRAN:EX

From:

Ng, Anne TRAN:EX

Sent:

Wednesday, October 15, 2014 2:25 PM

To:

Passenger Transportation Board TRAN:EX

Cc:

Mitten, Kathleen TRAN:EX

Subject:

Re: Application No. AV0260/14 - Richmond Cabs Ltd.

Good Afternoon,

Re: Application No. AV0260/14 - Richmond Cabs Ltd.

The following files have been saved in W:\PASSTRAN\SharedData\Applications:

RICHMOND CABS LTD. \_PART 10F3 RICHMOND CABS LTD. \_PART 20F3 RICHMOND CABS LTD. \_PART 30F3

Note: Part 2 has 132 pages and Part 3 has 133. I forgot to add the coversheet to the count.

Thank you.

Regards,

Anne Ng

Registration Officer
Passenger Transportation Branch
Ministry of Passenger Transportation and Infrastructure

Suite 313 – 1500 Woolridge Street Coquitlam BC V3K 0B8 604.527.2202 (direct) Fax: 604.527.2205

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# **BRANCH FILE DOCUMENTS**

# DOCUMENTS NOT SCANNED TO THE PASSENGER TRANSPORTATION BOARD

(e.g. Superseded documents and correspondences)

RICHMOND CABS LTD. AV0260/14 2 OF 3

S S

RICHMOND CABS LTD. AV0260/14 2 OF 3



Notification sent via email transmission to <a href="mailto:ptboard@gov.bc.ca">ptboard@gov.bc.ca</a> (cc: <a href="mailto:Kathleen.Mitten@gov.bc.ca">Kathleen.Mitten@gov.bc.ca</a>) and documents have been scanned to SharedData (Applications) folder.

**Applicant Name: RICHMOND CABS LTD.** 

Application Number: AV260/14

Part 2 of 3

Total Number of Pages Transmitted, including cover page: 131

Page 420 to/à Page 456

Withheld pursuant to/removed as

Page 457 to/à Page 462

Withheld pursuant to/removed as



#### SPECIAL AUTHORIZATION

#### PASSENGER TRANSPORTATION BRANCH MINISTRY OF TRANSPORTATION AND INFRASTRUCTURE

## LICENCE

#### Passenger Transportation Licence

Licence Holder:

RICHMOND CABS LTD.

Licence Number: 70391

Trade Name(s):

RICHMOND TAXI

RICHMOND, BC

Licence Expires:

**FEBRUARY 21, 2015** 

#### **NOTICE TO LICENCE HOLDER**

1, A copy of this licence document must be carried on the vehicle and be available at all times for inspection.

2. The licence cancels all previous licences.

The Licence is a special authorization issued pursuant to the Passenger Transportation Act, and in the case of an extra-provincial undertaking pursuant to the Motor Vehicle Act. 1987 (Canada), and is authorized to provide the passenger transportation services within the meaning of a special authorization, under the Passenger Transportation Act under the terms and conditions as specified below.

Special

Authorization:

Passenger Directed Vehicle (PDV)

Terms & Conditions:

Maximum Fleet At any time - a fleet size of 62 vehicles may be operated; of which 56 Size: may be conventional vehicles.

> YVR Contract - The licensee may operate an additional 2 conventional taxis if the Vancouver International Airport Authority (VIAA) has approved airport licenses for 71 or more vehicles in fleet of the licensee and its corporately related company, Coral Cabs Ltd.

a. When making application for renewal of its licence, Richmond

Page 1 of 4 COL\703\70391\_COL /dmh/jcc Issued at Coquitiam, British Columbia Registrar, Passenger Transportation Branch SEP 1 9 2014 Oate June 3, 2014 PASSENGER TRANSPORTATION BRANCH COQUITLAM, B.C.

#### PAGE 2

Cabs Ltd. must submit a letter to the Registrar of Passenger Transportation from Ground Transportation, Vancouver International Airport Authority, stating that its contract with Richmond Cabs Ltd. remains in good standing.

- b. The letter referred to in (a) must confirm the number of airport licenses approved for Richmond Cabs Ltd.
- c. If the number of airport licenses is 71 or less, the licensee must return 2 identifiers for conventional taxis to the Registrar.

# Specialty Vehicles:

The accessible taxis must be operated in accordance with the Motor Vehicle Act Regulations including Division 10 (motor carriers) and Division 44 (mobility aid accessible taxi standards), as amended from time to time, and in accordance with any other applicable equipment regulations and standards.

# Vehicle Capacity:

Vehicles can accommodate a driver and not less than 2 and not more than 7 passengers.

# Express authorizations:

- (i) Vehicles *must* be equipped with a meter that calculates fares on a time and distance basis.
- (ii) Vehicles may be equipped with a top light.
- (iii) The operator of the vehicle may, from within the originating areas only, pick up passengers who hail or flag the motor vehicle from the street.

#### Flip Seat | Authorization:

Passengers may be seated in moveable "flip seats" or "let down seats" that are installed behind the driver in accordance with Division 10.07(5) of the Motor Vehicle Act Regulations.

#### Service Priority Limitation:

Persons with mobility aids who require the accessible taxi for transportation purposes are priority clients for the dispatch of accessible taxis. The applicant must at all times use a dispatch and reservation system that dispatches accessible taxis on a priority basis to clients who have a need for accessible vehicles.

Page 2 of 4 COL\703\70391\_COL /dmh/jcc



Issued at Coquitiam, British Columbia

Registrar, Passenger Transportation Branch

Date

June 3, 2014

#### PAGE 3

Service 1:

The following terms and conditions apply to Service 1:

Originating Area:

Transportation of passengers may only originate from any point in the City of Richmond, including the Vancouver International Airport.

Destination Area:

Transportation of passengers may terminate at any point in British Columbia.

Return Trips:

The same passengers may only be returned from where their trip terminates in the destination area to the City of Richmond, excluding the Vancouver International Airport, if the return trip is arranged by the time the originating trip terminates.

Reverse Trips:

Transportation of passengers may only originate in the destination area if the transportation terminates in the City of Richmond, excluding the Vancouver International Airport, and the cost of the trip is billed to an active account held by the licence holder that was established before the trip was arranged.

Service Limitation:

A minimum of 2 accessible taxis must be operated and available for hire 24 hours each day every day of the week.

Service 2:

The following terms and conditions apply to Service 2:

Originating Area:

Transportation of passengers may only originate from any point in the City of Richmond including the Vancouver International Airport.

Destination Area:

Transportation of passengers may terminate at any point beyond the British Columbia/United States border when engaged in an extraprovincial undertaking.

Taxi Cameras:

Taxi camera equipment may only be installed and operated in vehicles when the licensee is in compliance with applicable taxi camera rules. standards and orders of the Passenger Transportation Board.

Taxi Bill of Rights:

- a) A Taxi Bill of Rights issued by the Ministry of Transportation ("Taxi Bill of Rights") must be affixed to an interior rear-seat, side window of each taxicab operated under the licence.
- b) The Taxi Bill of Rights must at all times be displayed in an upright position with the complete text intact and visible to passengers.
- c) Licensees may only display a current Taxi Bill of Rights.

Eco-friendly Any additional non-accessible vehicles approved for this licence on or after June 11, 2007 and for which a passenger transportation identifier is issued, must be operated as 'eco-friendly taxis' as defined by Board

Page 3 of 4 COL\703\70391\_COL /dmh/icc

Issued at Coquitiam, British Columbia

Registrar, Passenger Transportation Branch

Date:

June 3, 2014

SEP 1 9 2014 PASSENCER TRANSPORTATION BRANCH

COQUITLAM, B.C.



#### SPECIAL AUTHORIZATION

#### PASSENGER TRANSPORTATION BRANCH MINISTRY OF TRANSPORTATION AND INFRASTRUCTURE

## LICENCE

#### Passenger Transportation Licence

Licence Holder:

CORAL CABS LTD.

Licence Number: 70363

RICHMOND, BC

Trade Name(s):

RICHMOND TAXI

Licence Expires:

**FEBRUARY 15, 2015** 

#### NOTICE TO LICENCE HOLDER

A copy of this licence document must be carried on the vehicle and be available at all times for inspection. 1.

2. .The licence cancels all previous licences.

The Licence is a special authorization issued pursuant to the Passenger Transportation Act, and in the case of an extra-provincial undertaking pursuant to the Motor Vehicle Act, 1987 (Canada), and is authorized to provide the passenger transportation services within the meaning of a special authorization, under the Passenger Transportation Act under the terms and conditions as specified below.

Special Authorization

Passenger Directed Vehicle (PDV)

Terms & Conditions:

Vehicles:

Maximum Fleet Size: 19 vehicles

Vehicle Capacity (T): Vehicles can accommodate a driver and not less than 2 and not more than 7 passengers.

- Express authorizations: (i) Vehicles must be equipped with a meter that calculates fares on a time and distance basis.
  - (ii) Vehicles may be equipped with a top light.
  - (iii) The operator of the vehicle may, from within the originating areas only, pick up passengers who hail or flag the motor vehicle from the street.

Page 1 of 3 COL\703\70363\_COL /bc/dmh

Issued at Coquitiam, British Columbia

Registrar, Passenger Transportation Branch

June 4, 2014 Date:

SEP 1 9 2014 PASSENGER TRANSPORTATION BRANCH COQUITLAM, B.C.

#### PAGE 2

Service 1:

The following terms and conditions apply to Service 1:

Originating Area:

Transportation of passengers may only originate from any point in the City

of Richmond or at the Vancouver International Airport.

**Destination Area:** 

Transportation of passengers may terminate at any point in British

Columbia.

Return Trips:

The same passengers may only be returned from where their trip terminates in the destination area to any point in Richmond, excluding the Vancouver International Airport, if the return trip is arranged by the time the

originating trip terminates.

Reverse Trips:

Transportation of passengers may only originate in the destination area if the transportation terminates at any point in Richmond, excluding the Vancouver International Airport, and the cost of the trip is billed to an active account held by the licence holder that was established before the trip was arranged.

Service 2:

The following terms and conditions apply to Service 2:

Originating Area:

Transportation of passengers may only originate from any point in the City of Richmond, including the Vancouver International Airport.

Destination Area:

Transportation of passengers may terminate at any point beyond the British Columbia/United States border when engaged in an extra-provincial

undertaking,

Taxi Cameras:

Taxi camera equipment may only be installed and operated in vehicles when the licensee is in compliance with applicable taxi camera rules, standards and orders of the Passenger Transportation Board.

Page 2 of 3 COL\703\70363\_COL /bc/dmh RECEIVED

SEP 1 9 2014

PASSENGER TRANSPORTATION BRANCH
COQUITLAM, B.C.

Issued at Coquitiam, British Columbia

Registrar, Passenger Transportation Branch

Date:

June 4, 2014

#### PAGE 3

- Taxi Bill of Rights: a) A Taxi Bill of Rights issued by the Ministry of Transportation ("Taxi Bill of Rights") must be affixed to an interior rear-seat, side window of each taxicab operated under the licence.
  - b) The Taxi Bill of Rights must at all times be displayed in an upright position with the complete text intact and visible to passengers.
  - Licensees may only display a current Taxi Bill of Rights.

Taxi Identification

Code:

On or before June 16, 2014, each vehicle operated by the licensee must have a unique taxi identification code (TIC) affixed to the Inside and outside of the vehicles in a manner that complies with applicable rules, specifications and orders of the Passenger Transportation Board.

Transfer of a licence: This special authorization may not be assigned or transferred except with the approval of the Board pursuant to section 30 of the Passenger Transportation Act.

Page 3 of 3 COL\703\70363 COL /bc/dmh

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Issued at Coquitiam, British Columbia

Registrar, Passenger Transportation Branch

June 4, 2014 Date.

#### PAGE 4

Policy Guidelines in effect at the time the vehicle is issued a passenger transportation identifier.

Taxi Identification Code:

On or before June 16, 2014, each vehicle operated by the licensee must have a unique taxi identification code (TIC) affixed to the inside and outside of the vehicles in a manner that complies with applicable rules, specifications and orders of the Passenger Transportation Board.

licence:

Transfer of a | This special authorization may not be assigned or transferred except with the approval of the Board pursuant to section 30 of the Passenger Transportation Act.

Page 4 of 4 COL\703\70391\_COL /dmh/jcc

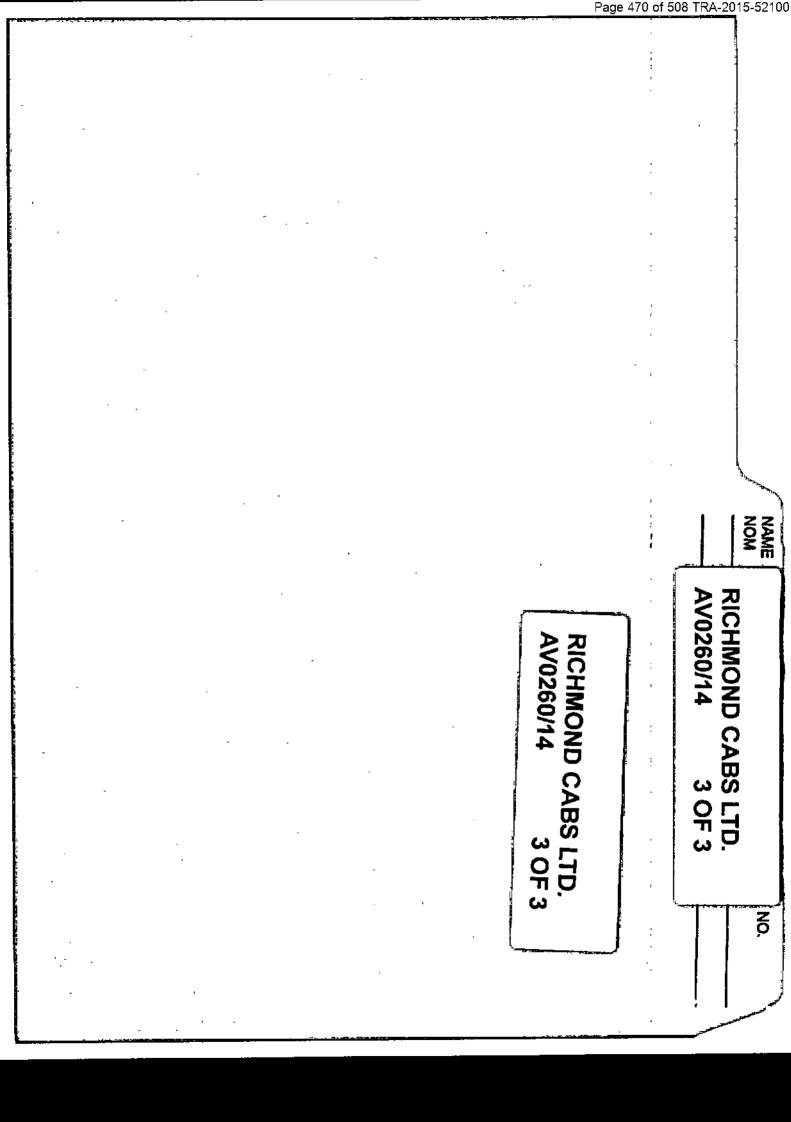
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Issued at Cogurtiam, British Columbia

Registrar, Passenger Transportation Branch

Date:

June 3, 2014



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**Applicant Name: RICHMOND CABS LTD.** 

Application Number: AV260/14

Part 3 of 3

Total Number of Pages Transmitted, including cover page: 132

Page 472 to/à Page 486

Withheld pursuant to/removed as

# Section 4 ADDITIONAL TAXI VEHICLE

Page 488 to/à Page 498

Withheld pursuant to/removed as

Page 499 to/à Page 500

Withheld pursuant to/removed as

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Page 501 to/à Page 502

Withheld pursuant to/removed as

Page 503

Withheld pursuant to/removed as

s.22;s.21

Page 504 to/à Page 508

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