

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Monday, January 11, 2016 8:55 AM
To: 'Craig Jangula'
Subject: RE: Quick Catch up?

Hi Craig,

Yes tomorrow morning at 10 works for me. Room 305.

Best,

Jordan

From: Craig Jangula [<mailto:craig@jangula.ca>]
Sent: Sunday, January 10, 2016 11:18 PM
To: Bell, Jordan TRAN:EX
Subject: Quick Catch up?

Hi Jordan,

I am going to be in Victoria Monday and Tuesday.

Do you have time for a quick coffee?

Craig

--

Craig Jangula
President, Jangula and Company Consulting
604-817-7817
Craig@Jangula.ca

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Monday, January 11, 2016 2:46 PM
To: Stone, Todd TRAN:EX
Subject: Vancouver Taxi Association Letter
Attachments: DOC011116-01112016121527.pdf

FYI.

-----Original Message-----

From: Carolyn Bauer [<mailto:carolyn@yellow-cab.ca>]
Sent: Monday, January 11, 2016 11:21 AM
To: OfficeofthePremier, Office PREM:EX
Subject: letter attached

Please find attached letter for the Premier. Is there a time that I could respectfully request to meet with The Honourable Christy Clark for 15 minutes?

Kind regards

Carolyn Bauer
Spokesperson for the Vancouver Taxi Association
604-619-8428

January 11th, 2016

Office of the Premier
PO BOX 9041 STN PROV GOVT
VICTORIA BC V8W 9E1

ATTN: Christy Clark

RE: ~~Uber~~

Dear Madam Premier:

As you probably know, the VTA has advised Minister Stone that it will vigorously oppose the entry of Uber into the Vancouver market on different rules than have historically been applied to the VTA.

Uber is a taxi service, no different than us. We both have apps for access to our service and to facilitate payment. Uber is not part of the so-called "sharing economy". It is a taxi business just like us, and it should not be given special treatment. The Vancouver Taxi Association has been dedicated to serving the public for many years, and it would be morally and legally wrong to now let Uber into the market on new terms.

The VTA has been stymied by your Passenger Transportation Board from obtaining the licenses needed to provide a more flexible taxi service that fully meets the needs of Vancouver taxi users during surges in demand. That is what has created a demand for Uber. But, the solution isn't accommodating Uber; rather it is to give the existing taxi license holders more licenses. That is the only way to protect the significant financial investments of the existing taxi industry in obtaining licenses – investments that were required because of the operation of your existing regulatory system.

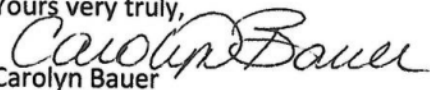
In some jurisdictions, such as New South Wales, governments are providing substantial financial payments to existing license holders as compensation for the dismantling of the existing regulatory regimes that have historically been applied to the delivery of taxi services. That is required if the existing regulatory regime is going to be changed to allow Uber to enter under new rules that destroy the investments made by existing license holders under the old rules.

However, we appreciate that this would be very expensive. The other option is to enable the existing license holders to expand their taxi fleets and provide a more flexible service to meet the public's needs under the existing regulatory regime. That is what we have been proposing, but so far to no avail.

We believe that we deserve, at the very least, a chance to demonstrate to the public that we can provide the level of service that they are demanding. We are confident that we can accomplish this with an expanded fleet of flexible taxis.

We would welcome an opportunity to discuss this with you.

Yours very truly,


Carolyn Bauer

Spokesperson, Vancouver Taxi Association
604-619-8428
carolyn@yellow-cab.ca

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Tuesday, January 12, 2016 2:17 PM
To: Stone, Todd TRAN:EX
Subject: Items for Approval & Review
Attachments: nr_Feasibility Study Results.docx; qa_Gabriola fixed link study.doc; Rollout - Gabriola Fixed Link Study.docx; Letter from Mayor Robertson to Honourable Minister Stone re Taxi Service....pdf; NR GMT consultation open houses.docx

Minister – a few items following our earlier conversation:

1. GMT Open Houses NR – we'd like to get this one out tomorrow and have included a quote for both MLA Hamilton and a TBC Richmond MLA – working on getting their approval now.
2. Gabriola Fixed Link Study – Draft Materials are attached. Thinking it would be good to get this one out early next week or late this week. Once you've had a chance to review, let me know your preference. Once finalized, we'll flag the timing for the two Vancouver Island MLAs.
3. FYI – The letter from Gregor Roberson re: Taxi Service and Ride Sharing is attached.

Glad to discuss any of these, should you have any questions or comments.

Best,

Jordan

DRAFT Communications Considerations – Release of Gabriola Fixed Link Study

Objective: Announce results of study into the feasibility of the fixed link between Gabriola Island and Vancouver Island.

Timing: Jan. 11 - 19, 2016

Stakeholders and Audiences:

- Gabriola Bridge Society
- Islands Trust
- Vancouver Island residents
- Gabriola Island residents
- Media
- Local First Nations

Spokesperson(s): Minister Todd Stone

Strategic Considerations:

There are two main stakeholder groups:

- The Gabriola Bridge Society, which petitioned government to do the study.
- The Islands Trust, the local government, which is opposed to any new bridge connecting the Gulf Islands to Vancouver Island.

It is important that the Gabriola Bridge Society fully understand the methodology behind the study's conclusion. As such, GCPE recommends ministry staff arrange a face-to-face briefing with the Society, ^{s.13}

s.13

Islands Trust should also be given the courtesy of advance notices ^{s.13}

s.13

Key Messages:

- Results of the Gabriola Island Fixed Link Feasibility Study conclude that while a bridge appears to be technically feasible, it would not be a cost-effective alternative to the current ferry link.
- The Government of British Columbia will not consider a fixed link to Gabriola Island at this time.
- Our goal is ensure coastal communities are connected in an affordable, efficient and sustainable manner.

- This study shows that continuation of a coastal ferry service for Gabriola Island residents is the best way to achieve that goal.

Rollout/Strategic approach:

***note – timing to be adjusted for Minister’s availability.**

DATE	ACTIVITY	LEAD
Mon. Jan. 11	Final report to ministry staff to format for web-posting	Ministry
Tues. Jan. 12	Final news release to GCPE Editors for formatting	GCPE
Weds. Jan. 13 11 a.m.	Ministry briefs Gabriola Bridge Society on results	Ministry
Weds. Jan. 13 11:30 a.m.	Minister’s office (or ministry) briefs Islands Trust on results	MO/Ministry
Weds. Jan. 13 12:30 p.m.	Study posted to ministry website	Ministry
Weds., Jan. 13 12:30 p.m.	News release to media	GCPE
Weds. Jan. 13 – ongoing	Monitor and respond to media as needed	GCPE/MO

Gabriola Fixed Link Feasibility Study

Questions and Answers

Updated Dec. 7, 2015

1. What does the study show?

- The results of the study conclude a fixed link to Gabriola Island is technically feasible.
- However, the study has also determined that the costs to build and maintain a bridge would be far higher than maintaining and operating the current ferry link.

2. s.13

-

3. What are the government's next steps?

- Exploring the feasibility of a fixed link on Gabriola Island was consistent with our government's goal of connecting coastal communities in a sustainable manner.
- However, the study was clear that a fixed link would not provide a more cost-effective alternative to the existing ferry link.
- As such, government is not considering a fixed link to Gabriola Island and won't pursue the matter further at this time.

4. How much would a fixed link cost?

- There were a number of feasible combinations of access roads and crossing locations.
- Costs ranged between \$258 million and \$520 million, with the average cost of all the options being \$359 million.

5. By comparison, how much does it cost to operate the coastal ferry service?

- The study summarized the costs over 25 years.
- Over that period, the cost of the coastal ferry service, including maintenance, was estimated at about \$143 million.

- **Some argue that the long-term cost of the ferry system is much higher than a bridge, when fuel, operating costs and vessel replacement are factored in. Does this study account for all these factors?**
- Yes, direct operating costs of the ferry were assessed as part of this study, which includes: labour, fuel, marine insurance, and terminal operation and maintenance costs.
- Capital costs included a future vessel replacement.

6. What did the business case show?

- The business case showed that over 25 years, a bridge was not found to be more cost effective than continued coastal ferry service.

7. Can you explain what a “benefit cost ratio of 0.55” means, and how is that number calculated?

- This ratio is calculated by dividing the benefits of the project by the costs of the project.
- A number less than one (such as 0.55) means that the project has more costs than user benefits.

s.13

9. What other factors would have to be considered if government chose to proceed?

- The study concludes that this project does not have a positive business case. Therefore government has no plans to consider any additional factors at this time.

10. How much did the study cost?

- Government budgeted approximately \$200,000 for this study.

12. Will government look at studying fixed links to other Gulf Islands?

- Government's goal is to ensure coastal communities are connected in an affordable, efficient and sustainable manner, as articulated in the two coastal ferries engagement processes.
- There are no plans to extend this type of study to other Southern Gulf Islands.
- However, the ministry is currently in the planning process to the study the possibility of a fixed link between the Sunshine Coast and Lower Mainland.

13. How many names were on the Gabriola petition?

- The Gabriola Island Bridge Society submitted a petition with 670 names to the Ministry of Transportation and Infrastructure in June 2014.

14. Has the feasibility of a bridge from Gabriola Island to Vancouver Island previously been studied? If so, when?

- In 1993, the Ministry of Transportation and BC Ferries jointly looked at a technical feasible study connecting Gabriola to Nanaimo.
- The current study reviewed the findings of this earlier work prior to getting underway.

15. When was the last time the ministry studied the feasibility of a bridge between Vancouver Island and the Lower Mainland? Are there any plans for such a project at this point?

- A fixed link from the mainland to Vancouver Island is not being planned.
- The 1980s saw a number of initial studies by the private sector that identified potential fixed-link crossing locations.
- However, no comprehensive engineering studies have been done.

16. What's the current utilization and cost of the coastal ferry service between Gabriola and Nanaimo?

- Average annual capacity utilization in 2014/15 was 49.6%.
- In 2014/15, the cost of delivering ferry service between Nanaimo and Gabriola Island was \$9.8 million. Revenue from users was \$5.2 million (tariff, reservation and ancillary revenue)
- Last year, provincial taxpayers contributed \$3.7 million (\$2.9 million in ferry service fees and \$836,000 to support social program fare discounts on the route).
- The federal payment was \$668,000
- The net loss to the system after taxpayer funding was \$242,000.

NEWS RELEASE

For Immediate Release
[release number]
[Date]

Ministry of Transportation and
Infrastructure

Study concludes costs outweigh benefits of bridge to Gabriola Island

NANAIMO – Results of the Gabriola Island Fixed Link Feasibility Study conclude that while a bridge appears to be technically feasible, it would not be a cost-effective alternative to the current ferry link. Because of this, the Government of British Columbia will not consider a fixed link to Gabriola Island at this time.

“There is simply not enough compelling evidence to proceed with further work on a fixed link to Gabriola Island,” said Transportation and Infrastructure Minister Todd Stone. “Our goal is ensure coastal communities are connected in an affordable, efficient and sustainable manner. This study shows that continuation of a coastal ferry service for Gabriola Island residents is the best way to achieve that goal.”

The study examined alignments, road connections, construction cost, operation and maintenance costs, travel time, reliability, and flexibility for potential users. It also includes a high-level assessment of the socio-economic and environmental impacts of such a connection. Feasible options were evaluated against the existing ferry service.

The study confirms that a number of combinations of possible road and bridge options exist, ranging in cost from \$258 million to \$520 million. The average estimated project cost is \$359 million, on which the business case was based. However, the costs outweigh the measured benefits.

Beyond the business case, the study notes there are other significant considerations for government if the project were to proceed, including archaeological and environmental conditions.

The report was prepared for the Ministry of Transportation and Infrastructure by CH2MHill.

Learn more:

The Gabriola Island Fixed Link Feasibility Study is available online at: (link to study)

Media contact: Media Relations
Government Communications and Public Engagement
Ministry of Transportation and Infrastructure
250 356-8241

Connect with the Province of B.C. at: www.gov.bc.ca/connect

NEWS RELEASE

For Immediate Release
[release number]
[Date]

Ministry of Transportation and
Infrastructure
Ministry of Environment

Open houses scheduled for input on Massey replacement plan

VICTORIA – Public open houses have been scheduled for Delta and Richmond in late January, as part of the third phase of consultation on the George Massey Tunnel Replacement Project and the public comment period for the environmental assessment process. The open houses are opportunities for the public to comment on the project, which proposes a new 10-lane bridge over the Fraser River at Highway 99 to replace the George Massey Tunnel.

"I would encourage British Columbians, particularly those who live south of the Fraser River, to weigh in on all aspects of this important project," said Transportation and Infrastructure Minister Todd Stone. "In addition to commenting on the project details like the design and scope, this is a perfect opportunity for British Columbians to have their voices heard on tolling, both on how it relates to this project and from a regional perspective."

The public can attend one of the following open houses for information on the design, scope and cost details of the estimated \$3.5-billion project. Comments on all aspects of the project are welcomed.

January 26, 2 p.m. – 8 p.m.
Sandman Signature Hotel Vancouver Airport (Round Room)
10251 St. Edwards Drive, Richmond

January 27, 2 p.m. – 8 p.m.
Delta Town & Country Inn (Ballroom)
6005 Highway 17A, Delta

British Columbians can also comment on the project by completing the online feedback form available at www.masseytunnel.ca. They can visit the Project Office at 2030 – 11662 Steveston Highway (Ironwood Plaza) in Richmond. The public can also email comments to masseytunnel@gov.bc.ca or phone 1.8.555.MASSEY (1 855 562-7739).

"The replacement of the aging George Massey Tunnel is important for residents of Delta and other communities south of the Fraser River," said Delta North MLA Scott Hamilton. "Local input can help make this an even better project, which is why I encourage area residents to take the time to learn about the project and its benefits, and make their voices heard."

"We know the majority of tunnel users travel to and from Richmond, so the economic benefit a free-flowing bridge would have to our community is very apparent," said MLA XXX. "There are

other benefits to travel time savings, safety and the environment as well. I hope Richmond residents take the time to learn more about this project and offer comments during this round of consultation.”

The ministry’s public comment period ends January 28. A consultation summary report will follow. Final decisions made by government will take into consideration the feedback received, along with remaining technical studies and the environmental review. Construction is expected to begin in 2017, subject to the ministry receiving the necessary permits and approvals.

The proposed project is subject to a separate review under British Columbia’s Environmental Assessment Act. The Ministry of Transportation and Infrastructure must obtain an environmental assessment certificate before construction can begin on the George Massey Tunnel Replacement Project. A public comment period on the Project Description and Key Areas of Study for the environmental assessment will start on January 15, 2016, and end on February 15, 2016.

For more information about the environmental assessment of the proposed project, including opportunities to participate in this public comment period, please visit the Environmental Assessment Office website at

http://a100.gov.bc.ca/appsdata/epic/html/deploy/epic_project_home_430.html

Learn more:

More information on the George Massey Tunnel Replacement Project is available online at www.masseytunnel.ca.

Media contact: Media Relations
Government Communications and Public Engagement
Ministry of Transportation and Infrastructure
250 356-8241

Media Relations
Ministry of Environment
250 953-3834

Connect with the Province of B.C. at: www.gov.bc.ca/connect

ni? ct xatəmətəl, tə ʔnimət, tə təməxʷ ʔi? tə kʷaʔkʷə 1 *

We watch over the land and sea and in turn they watch over us.

January 5, 2016

Honourable Todd Stone
Minister of Transportation and Infrastructure
and Deputy House Leader
Room 305, Parliament Buildings
Victoria, B.C. V8V 1X4

Dear Minister Stone:

Re: Taxi Service

I am writing to you on behalf of Vancouver City Council with regards to improving taxi service in the City of Vancouver and Metro region. In recent years, a variety of new technologies have emerged that provide increased choice for consumers with on-demand transportation services. However, BC currently lacks a modern regulatory framework to enable these new transportation technologies while ensuring proper standards are met. The first step for regulating such services starts with the BC Government's Passenger Transportation Board and the Ministry of Transportation.

The City of Vancouver is supportive of enabling new technologies in the transportation sector, provided there is a fair and level playing field for all service providers. We urge you to work with local governments in the region as well as the taxi industry and other key stakeholder groups to put in place regulations that enable ridesharing while addressing the need for all companies to provide proper insurance, driver training, service for people with disabilities, and meet environmental standards. But to date, the PTB lacks a framework to make those decisions.

As part of supporting a fair and level playing field in the transportation industry, we also urge you to conduct additional concerted enforcement against taxis that are operating in violation of their license conditions. Council receives many complaints about taxi drivers not licensed for Vancouver operating within the city boundaries, which is unfair to both Vancouver taxi drivers who are licensed for our city, as well as suburban customers who require timely taxi service. Again, this speaks to the need for the Ministry of Transportation and the Passenger Transportation Board to work with all of Metro Vancouver to improve service.

Vancouver City Council recently approved 58 temporary taxi licenses for the holiday season. Although this will go some way to meeting demand, it is only a temporary solution. The provincial regulatory system that oversees taxi service is outdated and needs to be modernized to ensure a stable, sustainable and effective taxi industry that properly meets customer demand now and into the future. We believe solutions could be found quickly through provincial leadership at the roundtable process we created earlier last year. This requires provincial direction to find appropriate solutions that confront the very real problems facing Metro Vancouver travelers.

I look forward to hearing from you

Sincerely,



Mayor Gregor Robertson

Bell, Jordan TRAN:EX

From: Ross, Kara L PREM:EX <Kara.Ross@gov.bc.ca>
Sent: Wednesday, January 13, 2016 8:49 AM
To: Ross, Kara L PREM:EX
Subject: FW: letter attached
Attachments: DOC011116-01112016121527.pdf

-----Original Message-----

From: OfficeofthePremier, Office PREM:EX
Sent: Monday, January 11, 2016 11:47 AM
To: Ross, Kara L PREM:EX; Davidson, Tamara PREM:EX
Subject: FW: letter attached

-----Original Message-----

From: Carolyn Bauer [<mailto:carolyn@yellow-cab.ca>]
Sent: Monday, January 11, 2016 11:21 AM
To: OfficeofthePremier, Office PREM:EX
Subject: letter attached

Please find attached letter for the Premier. Is there a time that I could respectfully request to meet with The Honourable Christy Clark for 15 minutes?

Kind regards

Carolyn Bauer
Spokesperson for the Vancouver Taxi Association
604-619-8428

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Thursday, January 14, 2016 12:28 PM
To: Bhullar, Barinder PREM:EX
Subject: Fwd: DIRECT FOLLOW UP: Urgent Request
Attachments: FW: letter attached; ATT00001.htm

This is the letter I mentioned.

Sent from my iPhone

Begin forwarded message:

From: "Ross, Kara L PREM:EX" <Kara.Ross@gov.bc.ca>
Date: January 13, 2016 at 8:50:41 AM PST
To: "Bell, Jordan TRAN:EX" <Jordan.Bell@gov.bc.ca>
Cc: "Sauder, Kit TRAN:EX" <Kit.Sauder@gov.bc.ca>
Subject: DIRECT FOLLOW UP: Urgent Request

Hi Jordan,

This is further to yesterday's email. I believe now we should be having your office or staff follow up directly obo the Premier.

Please confirm if your office will follow up.

Thanks,

Kara Ross
Scheduling Clerk
Office of the Premier
Phone: (250) 387-1688 Fax: (250) 356-5972
Email: Kara.Ross@gov.bc.ca
<http://www.gov.bc.ca/premier>

} Please consider the environment before printing this email.

-----Original Message-----

From: Carolyn Bauer [<mailto:carolyn@yellow-cab.ca>]
Sent: Wednesday, January 13, 2016 7:31 AM
To: OfficeofthePremier, Office PREM:EX
Subject: Urgent Request

Good morning Christy, there is so much drama going on in the taxi industry, i think it is time for this to stop. Everyone in the industry is seeing anyone and everyone to discuss the possibility of

the arrival of UBER. Tensions are very high, people are blaming everyone. I think s.22 and I are getting the brunt of it. We believe there can be a resolution to this and end the madness. When we met with Todd Stone, he requested our thoughts as to how UBER could enter the market. These past few weeks have been unbearable. We should have asked at that meeting. What does the Province want? s.22 and myself are requesting an open private meeting with you for 15 minutes, we respect just how busy your time is. We can get on the ferry or catch the next helijet and be there whenever you could spare 15 minutes. The purpose of this meeting is to Bridge the gap. Please consider our request, we have not informed anyone that we are writing to you and will keep this request and if granted a meeting confidential.

s.22

Please consider our request.

Carolyn Bauer
Sent from my iPhone

Sent from my iPhone

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Friday, January 15, 2016 9:57 AM
To: Facey, Nick MTIC:EX; Bhullar, Barinder PREM:EX; Chin, Ben PREM:EX; Mills, Shane LASS:EX
Subject: Re: Touch base call on Friday

As discussed. Let me know if you have any feedback on the below.

Adding in Shane as we'll want to ensure caucus has these as well.

jb

Key Messages – Uber / Ride sharing

Jan. 14, 2016

s.13

From: Facey, Nick MTIC:EX
Sent: Thursday, January 14, 2016 4:29 PM
To: Bell, Jordan TRAN:EX; Bhullar, Barinder PREM:EX; Chin, Ben PREM:EX
Subject: Touch base call on Friday

For uber - as it will likely come up at Summit on Monday.

Nick Facey,
Chief of Staff
for the Hon. Amrik Virk
Minister of Technology, Innovation & Citizens' Services
Government of BC

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Friday, January 15, 2016 1:02 PM
To: James, Ben LASS:EX
Cc: Mills, Shane LASS:EX; Diacu, Raz TRAN:EX; Sauder, Kit TRAN:EX
Subject: UBER KMs for Caucus

Ben,

In anticipation of the tech conference next week, we've prepared the below KMs for MLA use.

MTS will be doing media on uber late on today.

Let me know if you have any questions.

jb

Uber / Ride sharing

s.13

Sent from my iPhone

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Friday, January 15, 2016 3:12 PM
To: Stone, Todd TRAN:EX
Subject: Uber media package/briefing: Info Session for BC Media with Uber Canada
TOMORROW
Attachments: ATT00001.htm

Fyi.

Here's the briefing package that was given to media on Uber...

Call for the province to update regulations to allow British Columbians access to ride-sharing service... says adoption needs to be provincial to allow for consistency across the province in the Lower mainland, Victoria, Kelowna and Kamloops. References Liberal candidate Isaacs support for Uber.

Notes action in municipalities across the country to adopt Uber.

Says spring session is the opportunity and they're willing to work with Minister Stone and Premier Clark to bring Uber to B.C.

Page 022 to/à Page 057

Withheld pursuant to/removed as

Copyright

Page 058 to/à Page 060

Withheld pursuant to/removed as

DUPLICATE

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Friday, January 15, 2016 3:25 PM
To: Bhullar, Barinder PREM:EX
Cc: Chin, Ben PREM:EX; Facey, Nick MTIC:EX; Mills, Shane LASS:EX
Subject: Re: Touch base call on Friday

Yes, they have the KMs now. Ben James sent not long ago.

Sent from my iPhone

On Jan 15, 2016, at 3:23 PM, Bhullar, Barinder PREM:EX <Barinder.Bhullar@gov.bc.ca> wrote:

Can you also send materials to caucus?

From: Bell, Jordan TRAN:EX
Sent: Friday, January 15, 2016 3:21 PM
To: Chin, Ben PREM:EX
Cc: Facey, Nick MTIC:EX; Bhullar, Barinder PREM:EX; Mills, Shane LASS:EX
Subject: Re: Touch base call on Friday

s.13

jb

Sent from my iPhone

On Jan 15, 2016, at 11:01 AM, Chin, Ben PREM:EX <Ben.Chin@gov.bc.ca> wrote:

Looks good

Ben Chin
Executive Director
Communications and Issues Mgmt
Office of Premier Christy Clark
250-588-3113

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Bell, Jordan TRAN:EX
Sent: Friday, January 15, 2016 9:56 AM
To: Facey, Nick MTIC:EX; Bhullar, Barinder PREM:EX; Chin, Ben PREM:EX; Mills, Shane LASS:EX
Subject: Re: Touch base call on Friday

As discussed. Let me know if you have any feedback on the below.

Adding in Shane as we'll want to ensure caucus has these as well.

jb

Key Messages – Uber / Ride sharing

Jan. 14, 2016

s.13

From: Facey, Nick MTIC:EX
Sent: Thursday, January 14, 2016 4:29 PM
To: Bell, Jordan TRAN:EX; Bhullar, Barinder PREM:EX; Chin, Ben PREM:EX
Subject: Touch base call on Friday

For uber - as it will likely come up at Summit on Monday.

Nick Facey,
Chief of Staff
for the Hon. Amrik Virk
Minister of Technology, Innovation & Citizens' Services
Government of BC

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Friday, January 15, 2016 3:28 PM
To: Flood, Leanne GCPE:EX
Subject: Re: For approval: Draft Statement: Media Request - Minister interview - CTV News - Uber / Victoria angle

Small edit to the last para. Good to go otherwise.

Sent from my iPhone

On Jan 15, 2016, at 2:28 PM, Flood, Leanne GCPE:EX <Leanne.Flood@gov.bc.ca> wrote:

For approval please - draft Minister's statement pulled from approved KMs:

Minister Request Y/N: Y – Minister if available or else statement

Topic: Uber

Reporter/ Contact: Scott Cunningham

Outlet: CTV News Vancouver Island

Date/ Time received: 1:15 p.m.

Deadline: 3:30-4:00 p.m.

Reporter's Request: This morning, Uber put out a media background briefing on way they want to break into the B.C. market, and mentioned Victoria for the first time. What do you think about their latest statement/business pitch? is there an option for this? Is the Ministry talking about this?

Suggested response:

s.13

Thanks,

~Leanne

Leanne Flood | Public Affairs Officer
Government Communications and Public Engagement
Ministry of Transportation and Infrastructure
Telephone: 250 356-9048 | Mobile: 250 480-6765
Leanne.Flood@gov.bc.ca | @LeanneFlood

From: Jabs, Ryan GCPE:EX
Sent: Friday, January 15, 2016 1:29 PM
To: Bell, Jordan TRAN:EX; Sauder, Kit TRAN:EX; Diacu, Raz TRAN:EX
Cc: Rorison, Trish GCPE:EX; Flood, Leanne GCPE:EX; Gordon, Matt GCPE:EX; Woods, Emily GCPE:EX
Subject: FW: Media Request - Minister interview - CTV News - Uber / Victoria angle
Importance: High

CTV VI is looking for comment on Uber... they say the company has now mentioned looking to expand into Victoria so VI's taking that angle. We'll pull together a statement based on our messaging.

Minister Request Y/N: Y – Minister if available or else statement

Topic: Uber

Reporter/ Contact: Scott Cunningham

Outlet: CTV News Vancouver Island

Date/ Time received: 1:15 p.m.

Deadline: 3:30-4:00 p.m.

Reporter's Request: This morning, Uber put out a media background briefing on way they want to break into the B.C. market, and mentioned Victoria for the first time. What do you think about their latest statement/business pitch? is there an option for this? Is the Ministry talking about this?

Ryan
250-413-7121

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Friday, January 15, 2016 3:45 PM
To: Stone, Todd TRAN:EX
Subject: Resending: Uber Handout
Attachments: Uber Canada - BC Media Info Session - Jan 15, 2016 (2).pdf; ATT00001.txt

As requested.

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Tuesday, January 19, 2016 1:05 PM
To: Lowe, Sonia GCPE:EX
Subject: RE: FOR APPROVAL - Media Request - Globe and Mail - Uber

As discussed, can you please work these into the response and resend? Thank you.

s.13

From: Lowe, Sonia GCPE:EX
Sent: Tuesday, January 19, 2016 12:58 PM
To: Bell, Jordan TRAN:EX
Cc: Diacu, Raz TRAN:EX; Sauder, Kit TRAN:EX; Rorison, Trish GCPE:EX; Jabs, Ryan GCPE:EX; Cousins, Cindy GCPE:EX; Thomson, Elizabeth GCPE:EX
Subject: FOR APPROVAL - Media Request - Globe and Mail - Uber

Jordan,

Ian Bailey with Globe and Mail is asking whether we've changed positions on Uber given BC Liberal party's position on the following webpage. Would like to know where the province stands with regard to Uber.

<http://www.action.bcliberals.com/sharing-economy>

Response below for approval.

Minister Request Y/N: No – background only

Topic: Uber position

Reporter/ Contact: Ian Bailey ibailey@globeandmail.com

Outlet: Globe and Mail

Date/ Time received: January 19 – 12:50 pm

Deadline: asap to know

Proposed response:

Sonia Lowe | Public Affairs Officer
Ministry of Transportation and Infrastructure
Government Communications and Public Engagement
Tel: 250.356.8241 | Mobile: 250.882.6696 | email: sonia.lowe@gov.bc.ca

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Tuesday, January 19, 2016 3:39 PM
To: Rorison, Trish GCPE:EX
Cc: Jabs, Ryan GCPE:EX
Subject: RE: BC government position on Uber

He has both numbers..

From: Rorison, Trish GCPE:EX
Sent: Tuesday, January 19, 2016 3:37 PM
To: Bell, Jordan TRAN:EX
Cc: Jabs, Ryan GCPE:EX
Subject: FW: BC government position on Uber

From: Bailey, Ian [<mailto:IBailey@globeandmail.com>]
Sent: Tuesday, January 19, 2016 3:35 PM
To: Rorison, Trish GCPE:EX; Lowe, Sonia GCPE:EX
Subject: RE: BC government position on Uber

No. Please ask he to call me at my desk. 604-631-6652!!!

From: Rorison, Trish GCPE:EX [<mailto:Trish.Rorison@gov.bc.ca>]
Sent: January-19-16 3:26 PM
To: Bailey, Ian; Lowe, Sonia GCPE:EX
Subject: RE: BC government position on Uber

Hi Ian – Minister will be calling you directly on your cell at 604-340-8744.

Trish

From: Bailey, Ian [<mailto:IBailey@globeandmail.com>]
Sent: Tuesday, January 19, 2016 3:02 PM
To: Rorison, Trish GCPE:EX; Lowe, Sonia GCPE:EX
Subject: RE: BC government position on Uber

Still awaiting that response. The party is the party but the minister sits in government. How can he have one position and the party have another? Or has his position changed? We have spoken to some folks, who have raised that issue.

From: Rorison, Trish GCPE:EX [<mailto:Trish.Rorison@gov.bc.ca>]
Sent: January-19-16 12:12 PM
To: Bailey, Ian; Lowe, Sonia GCPE:EX
Subject: RE: BC government position on Uber

Hi Ian – Best to connect with the BC Liberals re: the content in the ad but the government's, and Minister's, position on Uber hasn't really changed. We can send a response if you like to confirm the government position.

Trish

From: Bailey, Ian [mailto:IBailey@globeandmail.com]
Sent: Tuesday, January 19, 2016 12:09 PM
To: Lowe, Sonia GCPE:EX
Cc: Rorison, Trish GCPE:EX
Subject: BC government position on Uber
Importance: High

Good afternoon,

The following BC Liberal Web page raises some questions about the government's position on **Uber**:

<http://www.action.bcliberals.com/sharing-economy>

Can we take this as a shift in the government position on Uber. The minister has previously expressed concerns about the possibility of Uber operating in British Columbia.

Regards
Ian Bailey



Ian Bailey | Reporter B.C. Bureau
p: 604-631-6652 | f: 604-684-7956 | e: ibailey@globeandmail.com
[@ianabailey](https://twitter.com/ianabailey)

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Tuesday, January 19, 2016 6:34 PM
To: Chin, Ben PREM:EX
Cc: Sauder, Kit TRAN:EX; Mills, Shane LASS:EX; Diacu, Raz TRAN:EX
Subject: Re: Media Request: Globe and Mail - Uber

Heads up on this letter from Horgan on Uber and the taxi industry.

<http://www.voiceonline.com/ndp-leader-john-horgan-proposes-strategy-to-transportation-minister-to-ensure-ride-sharing-is-safe-economical-and-accessible/>

Sent from my iPhone

On Jan 19, 2016, at 2:34 PM, Chin, Ben PREM:EX <Ben.Chin@gov.bc.ca> wrote:

Good. We should say our position has been consistent on safety

Ben Chin
Executive Director
Communications and Issues Mgmt
Office of Premier Christy Clark
250-588-3113

Sent from my BlackBerry 10 smartphone on the Rogers network.

From: Sauder, Kit TRAN:EX
Sent: Tuesday, January 19, 2016 2:31 PM
To: Chin, Ben PREM:EX; Mills, Shane LASS:EX
Cc: Bell, Jordan TRAN:EX; Diacu, Raz TRAN:EX
Subject: Media Request: Globe and Mail - Uber

Ben/Shane,

Please see the below media request and proposed messaging:

Ian Bailey with Globe and Mail is asking whether we've changed positions on Uber given BC Liberal party's position on the following webpage. Would like to know where the province stands with regard to Uber. <http://www.action.bcliberals.com/sharing-economy>

Response below for approval.

Minister Request Y/N: No – background only

Topic: Uber position

Reporter/ Contact: Ian Bailey ibailey@globeandmail.com

Outlet: Globe and Mail

Date/ Time received: January 19 – 12:50 pm

Deadline: asap to know

Proposed response:

s.13

Please let us know if you had any concerns

Thank you,

Kit Sauder

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Wednesday, January 20, 2016 9:48 AM
To: Stone, Todd TRAN:EX
Cc: Sauder, Kit TRAN:EX
Subject: Statement: Ride sharing - Uber - RedFM

s.13

jb

s.13

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Wednesday, January 20, 2016 10:36 AM
To: Jabs, Ryan GCPE:EX
Subject: FW: Statement: Ride sharing - Uber - RedFM

Revised. Just a few small tweaks to the first para.

s.13

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Wednesday, January 20, 2016 11:12 AM
To: Bhullar, Barinder PREM:EX
Subject: Draft Statement: Ride sharing - Uber - RedFM

s.13

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Wednesday, January 20, 2016 11:13 AM
To: Sauder, Kit TRAN:EX
Subject: RE: Statement: Ride sharing - Uber - RedFM

One small tweak to the last sentence in the first para, which is highlighted.

s.13

From: Bell, Jordan TRAN:EX
Sent: Wednesday, January 20, 2016 9:48 AM
To: Stone, Todd TRAN:EX
Cc: Sauder, Kit TRAN:EX
Subject: Statement: Ride sharing - Uber - RedFM

s.13

jb

s.13

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Wednesday, January 20, 2016 11:22 AM
To: Mills, Shane LASS:EX; Merrifield, Katy PREM:EX; Chin, Ben PREM:EX
Cc: Bhullar, Barinder PREM:EX
Subject: FW: Uber

Heads up on this. We have a previously scheduled avail (on ICBC fraud) that is also getting a lot of interest from outlets covering the UBER story.

Jordan

From: Rorison, Trish GCPE:EX
Sent: Wednesday, January 20, 2016 11:20 AM
To: Bell, Jordan TRAN:EX; Diacu, Raz MNGD:EX; Sauder, Kit TRAN:EX
Cc: Jabs, Ryan GCPE:EX; Lowe, Sonia GCPE:EX; Gordon, Matt GCPE:EX; Woods, Emily GCPE:EX; Koolsbergen, Nick GCPE:EX
Subject: Fwd: Uber

FYI from Smyth. We've told him about avail. Will get him audio if he wants or he may want to get someone there to ask questions on his behalf.

Trish Rorison
Government Communications and Public Engagement
B.C. Ministry of Transportation and Infrastructure
Cell - 250-580-6723

Begin forwarded message:

From: "Smyth, Mike (The Province)" <msmyth@postmedia.com>
Date: January 20, 2016 at 11:11:00 AM PST
To: "Lowe, Sonia GCPE:EX" <Sonia.Lowe@gov.bc.ca>
Cc: "Rorison, Trish GCPE:EX" <Trish.Rorison@gov.bc.ca>
Subject: RE: Uber

Hi Sonia:

FYI my editor is very enthusiastic about this story, looking at it for the front page if I can get some fresh comments from the minister! Thanks!

Mike Smyth
Vancouver Province Columnist
Please follow me on Twitter:
twitter.com/MikeSmythNews

From: Lowe, Sonia GCPE:EX [Sonia.Lowe@gov.bc.ca]
Sent: Wednesday, January 20, 2016 12:07 PM
To: Smyth, Mike (The Province)

Cc: Rorison, Trish GCPE:EX
Subject: RE: Uber

Hi Mike,
Yes - will check on Stone's schedule / availability and get back to you asap.

Thanks,
Sonia

-----Original Message-----

From: Smyth, Mike (The Province) [<mailto:msmyth@postmedia.com>]
Sent: Wednesday, January 20, 2016 10:05 AM
To: Lowe, Sonia GCPE:EX
Cc: Rorison, Trish GCPE:EX
Subject: Uber

Hello Sonia and Trish:

Would it be possible to speak briefly on the phone today with Minister Stone re: Uber ride-sharing service? I read his comments in the Globe and Mail today about same and would like to write a column about the issue.

Could you let me know? I am on my cell: 250-812-6462

Thanks a lot,

Mike Smyth
Vancouver Province Columnist
Please follow me on Twitter:
twitter.com/MikeSmythNews

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Wednesday, January 20, 2016 3:00 PM
To: Cummings, Derek SBRT:EX; Mills, Shane LASS:EX
Subject: RE: Über and sharing economy

Thanks Derek.

-----Original Message-----

From: Cummings, Derek SBRT:EX
Sent: Wednesday, January 20, 2016 2:06 PM
To: Mills, Shane LASS:EX; Bell, Jordan TRAN:EX
Subject: Über and sharing economy

MCO spoke briefly with PG radio coming out of the resource forum lunch. Reporter was Richard. She was asked the sharing economy and uber and said we are listening, important to have all the facts. Recognize it is a changing environment and as ministry of small business looking at what that means.

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Thursday, January 21, 2016 9:43 AM
To: Jabs, Ryan GCPE:EX
Subject: Draft LTE

Can we get this formatted as a LTE?

Thx

s.13

Sent from my iPhone

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Thursday, January 21, 2016 11:59 AM
To: Bowman, Deborah TRAN:EX
Subject: FW: For review: LTE_Uber - what outlets?
Attachments: LTE_Uber.docx

From: Jabs, Ryan GCPE:EX
Sent: Thursday, January 21, 2016 10:12 AM
To: Bell, Jordan TRAN:EX; Diacu, Raz MNGD:EX; Sauder, Kit TRAN:EX
Cc: Rorison, Trish GCPE:EX
Subject: For review: LTE_Uber - what outlets?

Hi Jordan,

Which outlets would you like this to go to?

Thanks,

Ryan

From: Rorison, Trish GCPE:EX
Sent: Thursday, January 21, 2016 10:11 AM
To: Jabs, Ryan GCPE:EX
Cc: Cousins, Cindy GCPE:EX
Subject: LTE_Uber

Here it is in the template. Let us know where this goes and we can update the first line (ride-sharing in BC/ ride-sharing in lower mainland)

LETTER TO THE EDITOR

Jan. 21, 2016

The Editor

Publication name

Re: Commentary and coverage on the topic of ride-sharing in British Columbia.

The safety of the travelling public has been, and will remain, our number one priority. New services and passenger options will not be able to come in at the expense of passenger safety and all those seeking to provide these services in Victoria, Vancouver or anywhere in B.C. must respect the current regulatory system. The Passenger Transportation Act requires any vehicle operated by the person who charges or collects compensation for transporting passengers to be licensed.

Our government recognizes there is a strong desire for consumers and the travelling public to have more choice and to see more innovation when it comes to passenger service, and ride sharing services such as Uber present real possibilities and opportunities to add choice, convenience and competition to the industry. Our government is looking for every opportunity to respond to the needs of consumers, to support the free market and competition in the industry, while also ensuring travelers are secure in the knowledge that they pay to ride in vehicles that are safe, reliable and properly insured. This is a delicate balance but one we feel is important as services like Uber are an inevitable evolution of the expanding sharing economy.

Other jurisdictions across Canada, North America and around the world are, like British Columbia, working to provide safe passenger transportation services to the public, within their regulations. We will continue to monitor their progress, the challenges and the opportunities that are presented. At the same time, we must, and we will, continue to have ongoing discussions with the taxi industry, effected stakeholders and with ride sharing groups to ensure that their perspectives are heard and included as we explore the opportunities in this area.

Again, I want to assure British Columbians we are working to find the best path forward, while respecting the thoughts and perspectives of those who currently operate in the province.

Todd Stone

Minister of Transportation and Infrastructure

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Thursday, January 21, 2016 3:14 PM
To: Cadario, Michele PREM:EX
Subject: Draft Letter
Attachments: LTE_Uber.docx

As discussed, here is the current draft.

Page 085 to/à Page 089

Withheld pursuant to/removed as

DUPLICATE

Bell, Jordan TRAN:EX

From: Bell, Jordan TRAN:EX
Sent: Monday, January 25, 2016 12:13 PM
To: Merrifield, Katy PREM:EX
Subject: FW: Peter Fassbender and Uber/Ride sharing

FYI

Begin forwarded message:

From: "Bailey, Ian" <IBailey@globeandmail.com>
Date: January 25, 2016 at 12:02:38 PM PST
To: "sonia.lowe@gov.bc.ca" <sonia.lowe@gov.bc.ca>
Cc: "trish.rorison@gov.bc.ca" <trish.rorison@gov.bc.ca>, "Bonnie.BatesGibbs@gov.bc.ca" <Bonnie.BatesGibbs@gov.bc.ca>
Subject: Peter Fassbender and Uber/Ride sharing

Hi there,

Premier Christy Clark said today, at a news conference, that Peter Fassbender would be looking into the issue of ride-sharing/Uber with municipalities. Are you able to indicate how this will mesh with ongoing efforts by your minister, Todd Stone, to work through issues around this file?

I am writing on this for Tuesday's Globe.

Regards

Ian Bailey



Ian Bailey | Reporter B.C. Bureau
p: 604-631-6652 | f: 604-684-7956 | e: ibailey@globeandmail.com
[@ianabailey](mailto:ianabailey)

Diacu, Raz MNGD:EX

From: Diacu, Raz MNGD:EX
Sent: Monday, January 25, 2016 11:55 PM
To: Borschneck, Lindsay TRAN:EX
Subject: Fwd: Ride Sharing Services Such as Uber and Lyft

And can I also leave this one with you?

Raz Diacu

Executive Assistant to the Hon. Todd Stone
Minister of Transportation and Infrastructure
Office: 250-387-1978 | Fax: 250.387.5594

Begin forwarded message:

From: "Reid.MLA, Linda LASS:EX" <Linda.Reid.MLA@leg.bc.ca>
Date: January 25, 2016 at 7:12:58 PM GMT
To: "Diacu, Raz MNGD:EX" <Raz.Diacu@gov.bc.ca>
Subject: FW: News You Can Use: Ride Sharing Services Such as Uber and Lyft

Hi Raz,

Would you know the cost of a licence? Is it comparable to current taxi licenses?

Thanks,

Laurie Sewell

CA to the Hon. Linda Reid,
MLA for Richmond East &
Speaker of the Legislative Assembly of British Columbia
Chair of the Canadian Region of CWP
130-8040 Garden City Road
Richmond, BC V6Y 1K3
604.775.0891

From: James, Ben
Sent: January 15, 2016 2:30 PM
Subject: News You Can Use: Ride Sharing Services Such as Uber and Lyft

News You Can Use: Ride Sharing Services Such as Uber and Lyft

Below is the most recent messaging on British Columbia's position on ride sharing services and related technologies such as Uber and Lyft.

Lead: Ministry of Transportation

Key Messages:

Ben James
Director of Communications
BC Liberal Government Caucus
250-356-9131 (office)
250-208-7052 (mobile)

Diacu, Raz MNGD:EX

From: Diacu, Raz MNGD:EX
Sent: Thursday, January 21, 2016 9:01 AM
To: Bell, Jordan TRAN:EX; Sauder, Kit TRAN:EX
Subject: RE: News You Can Use: Ride Sharing Services Such as Uber and Lyft

Ben James is asking if we need to update the Uber messaging for caucus – are you okay with the changes below in red?

From: James, Ben [mailto:Ben.James@leg.bc.ca]
Sent: Thursday, January 21, 2016 8:54 AM
To: Diacu, Raz MNGD:EX; Mills, Shane LASS:EX
Subject: FW: News You Can Use: Ride Sharing Services Such as Uber and Lyft

Hi Raz,
As discussed, I just want to make sure this is current.
Thanks,
Ben

News You Can Use: Ride Sharing Services Such as Uber and Lyft

Below is the most recent messaging on British Columbia's position on ride sharing services and related technologies such as Uber and Lyft.

Lead: Ministry of Transportation

s.13

Ben James
Director of Communications
BC Liberal Government Caucus
250-356-9131 (office)
250-208-7052 (mobile)

Diacu, Raz MNGD:EX

From: Diacu, Raz MNGD:EX
Sent: Thursday, January 21, 2016 7:06 AM
To: Mills, Shane LASS:EX
Cc: Bell, Jordan TRAN:EX; Sauder, Kit TRAN:EX; Chin, Ben PREM:EX
Subject: Re: Robertson calls for taxi regulation update - Ian Bailey - Globe and Mail

Hi Shane,

We haven't responded to this one yet - we'll be sending out a response to Mayor Robertson, MLA Horgan and Carolyn Bauer of the Taxi Association (who have all written to us about Uber) at the same time.

Thanks,

Raz Diacu

Executive Assistant to the Hon. Todd Stone
Minister of Transportation and Infrastructure
Office: 250-387-1978 | Fax: 250.387.5594

On Jan 21, 2016, at 6:54 AM, Mills, Shane <Shane.Mills@leg.bc.ca> wrote:

Hi all

Have we responded to letter? If so, can you send a copy?

Thanks
Shane

From: tno@gov.bc.ca [<mailto:tno@gov.bc.ca>]
Sent: Thursday, January 21, 2016 5:34 AM
Subject: TNO: Robertson calls for taxi regulation update - Ian Bailey - Globe and Mail

Robertson calls for taxi regulation update
Globe and Mail
21-Jan-2016
Page S01
By Ian Bailey

Copyright

Page 096 to/à Page 097

Withheld pursuant to/removed as

Copyright

Diacu, Raz MNGD:EX

From: Diacu, Raz MNGD:EX
Sent: Wednesday, January 20, 2016 2:15 PM
To: Bell, Jordan TRAN:EX; Sauder, Kit TRAN:EX
Subject: MSB uber interview
Attachments: Über Scrum.m4a

MSB was scrummed on Uber and AirB&B up at the resource forum; audio attached. Nothing to flag.

Raz Diacu

Executive Assistant to the Hon. Todd Stone
Minister of Transportation and Infrastructure
Office: 250-387-1978 | Fax: 250.387.5594

Diacu, Raz MNGD:EX

From: Diacu, Raz MNGD:EX
Sent: Wednesday, January 20, 2016 9:45 AM
To: Shepard, Aaron TRAN:EX
Cc: Haskett, Sara TRAN:EX
Subject: RE: MLA Horgan correspondence

Thanks Aaron

From: Shepard, Aaron TRAN:EX
Sent: Wednesday, January 20, 2016 9:44 AM
To: Diacu, Raz MNGD:EX
Cc: Haskett, Sara TRAN:EX
Subject: RE: MLA Horgan correspondence

s.13

Thanks again,

Aaron Shepard
Correspondence Advisor | Corporate Writing Services
Ministry of Transportation and Infrastructure
5B - 940 Blanshard Street | Victoria, BC V8W 9T5
Phone: 250-356-0863

From: Diacu, Raz MNGD:EX
Sent: Wednesday, January 20, 2016 9:16 AM
To: Shepard, Aaron TRAN:EX
Cc: Haskett, Sara TRAN:EX
Subject: MLA Horgan correspondence

Hi Aaron,

As discussed, here is the correspondence from MLA Horgan regarding Uber.

Thanks,

Raz Diacu
Executive Assistant to the Hon. Todd Stone
Minister of Transportation and Infrastructure
Office: 250-387-1978 | Fax: 250.387.5594

Page 100

Withheld pursuant to/removed as

DUPLICATE

John Horgan, Leader
Official Opposition
Parliament Buildings
Victoria, BC V8V 1X4
Phone: 250 387-3655
Fax: 250 387-4680



**Province of
British Columbia
Legislative Assembly**



John Horgan, MLA
(Juan de Fuca)

Juan de Fuca Community Office:
122 - 2806 Jacklin Road
Victoria, BC V9B 5A4
Phone: 250 391-2801
Fax: 250 391-2804

January 19, 2016

Honourable Todd Stone
Minister of Transportation and Infrastructure
Room 305, Parliament Buildings
Victoria, BC V8V 1X4

Dear Minister Stone:

The BC New Democrats support the development and evolution of customer-centred transportation options throughout British Columbia. There is no question that technology and new ideas have a significant role to play in our transportation future and are changing the industry. However, it is essential that as new companies and models enter the market, there is a fair playing field that does not use regulation to advantage one model over another, and that customers of all models are afforded minimum standards and protections. As I detail later in this letter, you have previously given operators and customers these assurances.

It is therefore with concern that I am writing with respect to closed-door negotiations by staff in your ministry with the ride-share company Uber, which suggest that your government has no intention of keeping the promises it made regarding the regulation of this company and ride-sharing in BC.

Vehicles for hire perform a vital public service and are subject to stringent regulation around the world for very good reason: public safety is at stake and the sector plays a vital role in the economy.

Last year, you made it clear that Uber and other ride-sharing companies must be approved by the Passenger Transportation Board, that "rates charged by taxis, limousines, and other passenger directed services must be approved by the Passenger Transportation Board" and that "smart phone apps operated by any company must reflect Board approved rates."

You said "safety is our main priority," and promised to fine those operating outside of the rules.

I supported this position, proposing my own Private Members' Bill to strengthen the status of the PTB and its ability to enforce made-in-BC standards.

I note that Uber, Lyft and other companies have chosen not to seek approval from the PTB.

.../2



The taxi industry and business owners who took you at your word made investment decisions on that basis. In Vancouver and other communities, taxi companies have invested in new apps such as E-Cab to improve service. Taxi companies have applied for new licenses to be delivered to deal with shortages on the roads and ensure service improvement for all riders, in particular people with disabilities.

Other business owners, such as Otis Perrick of Ripe Rides, have followed the rules. He took you at your word and went through the PTB process and his investment is now at risk.

Now, your ministry is conducting closed-door negotiations to allow Uber to enter the BC market, and the PTB is rejecting proposals to expand taxi fleets. We understand that you plan to start with Uber Plus, Uber's limousine service. All of this coincides with pro-Uber Liberal advertising in the current by-election campaigns.

This is no way to treat a billion-dollar industry that provides vital services to riders and jobs to BC small businesses. The government should be supporting this industry, not working to destabilize it.

What is needed now to ensure safety and improve service is a made-in-BC ride-sharing policy.

I am proposing a strategy that would ensure that ride-sharing in this province is safe, economical and accessible.

This means applying the standards already set by this province's taxi industry to ride-sharing companies: criminal record checks, accessible cars and trained drivers, safety inspections, appropriate licensing, emission reduction targets, and predictable and affordable fares.

It means looking at innovative ways for ride-share services to support existing vehicle for hire companies and improve services for all users.

By regulating this industry, and looking for innovative ways to improve services for everyone, we will ensure we respect municipal governments, support small family businesses, and ensure fair and equitable insurance rates for taxi owners and new entrants.

The government needs to keep its word and sit down in good faith with all stakeholders, including the BC taxi industry and the public, to ensure that ride-sharing in this province supports existing businesses and protects those who put their trust in vehicles for hire.

I ask that we refer the issue of ride sharing to a Legislative Committee this spring to review the challenges facing British Columbia in an open and non-partisan public process. This will allow us to promote best practices and give British Columbia the best opportunity to improve service and protect the public interest.

Sincerely,



John Horgan, Leader
New Democrat Official Opposition

Diacu, Raz MNGD:EX

From: Diacu, Raz MNGD:EX
Sent: Wednesday, January 20, 2016 8:46 AM
To: Sauder, Kit TRAN:EX; Stone, Todd TRAN:EX
Cc: Bell, Jordan TRAN:EX
Subject: RE: Media Request: Rob Shaw: Uber - (250) 953-5932
Attachments: Scan_20160120.pdf

Minister,

We've received a letter on Uber from MLA Horgan in which he asks that the issue of ride sharing be referred to a Legislative Committee this spring – I've attached a scan of the letter.

Thanks,
Raz

From: Sauder, Kit TRAN:EX
Sent: Wednesday, January 20, 2016 8:15 AM
To: Stone, Todd TRAN:EX
Cc: Bell, Jordan TRAN:EX; Diacu, Raz MNGD:EX
Subject: Media Request: Rob Shaw: Uber - (250) 953-5932

Minister,

Rob Shaw is looking to discuss Uber with you this morning if possible.

ROB SHAW
Legislative Reporter
The Vancouver Sun
Room 360, Parliament Buildings
Victoria, B.C. V8V1X4
Office: 250-953-5932
Cell: 250-893-0841
Email: rshaw@vancouversun.com
Twitter: @robshaw_vansun

THE VANCOUVER SUN
vancouversun.com

Please let us know if you'd like us to set up a call.

Thank you,

Kit Sauder, Ministerial Assistant
To the Honourable Todd Stone,
Minister of Transportation & Infrastructure

(250) 889-9133
Kit.Sauder@gov.bc.ca

Page 105 to/à Page 106

Withheld pursuant to/removed as

DUPLICATE

Diacu, Raz MNGD:EX

From: Diacu, Raz TRAN:EX
Sent: Monday, January 18, 2016 11:31 AM
To: Garvey, Cris LASS:EX
Subject: FW: News You Can Use: Ride Sharing Services Such as Uber and Lyft

Hi Cris,

No additional materials to add – the messaging below about covers it.

Thanks,
Raz

From: James, Ben [<mailto:Ben.James@leg.bc.ca>]
Sent: Friday, January 15, 2016 2:30 PM
Subject: News You Can Use: Ride Sharing Services Such as Uber and Lyft

News You Can Use: Ride Sharing Services Such as Uber and Lyft

Below is the most recent messaging on British Columbia's position on ride sharing services and related technologies such as Uber and Lyft.

Lead: Ministry of Transportation

s.13

Ben James
Director of Communications
BC Liberal Government Caucus
250-356-9131 (office)
250-208-7052 (mobile)

Diacu, Raz MNGD:EX

From: Diacu, Raz TRAN:EX
Sent: Tuesday, January 12, 2016 1:00 PM
To: Borschneck, Lindsay TRAN:EX
Subject: Fwd: Speaking Notes
Attachments: Uber Statement.docx; ATT00001.htm; IN Uber.docx; ATT00002.htm

Raz Diacu

Executive Assistant to the Hon. Todd Stone
Minister of Transportation and Infrastructure
Office: 250-387-1978 | Fax: 250.387.5594

Begin forwarded message:

From: "Jabs, Ryan GCPE:EX" <Ryan.Jabs@gov.bc.ca>
Date: January 5, 2016 at 9:30:51 AM PST
To: "Sauder, Kit TRAN:EX" <Kit.Sauder@gov.bc.ca>
Cc: "Diacu, Raz TRAN:EX" <Raz.Diacu@gov.bc.ca>
Subject: RE: Speaking Notes

Hi Kit,

Here's our current material. We received a request from Rob Shaw this morning and Deborah said she was going to make a few edits to a shorter version of the attached statement. I'll share the edits once I receive them.

Thanks,

Ryan

From: Sauder, Kit TRAN:EX
Sent: Tuesday, January 5, 2016 9:13 AM
To: Jabs, Ryan GCPE:EX
Cc: Diacu, Raz TRAN:EX
Subject: Re: Speaking Notes

Can we just get our standard bullets and then whatever briefing material we have available on the topic?

Kit

Sent from my iPhone

On Jan 5, 2016, at 9:02 AM, Jabs, Ryan GCPE:EX <Ryan.Jabs@gov.bc.ca> wrote:

Morning, Assuming this is being handled by your comms?

From: Cousins, Cindy GCPE:EX
Sent: Tuesday, January 5, 2016 8:59 AM
To: Jabs, Ryan GCPE:EX
Subject: FW: Speaking Notes

Ryan, do you know anything about this?

From: Jordison, Kim D TRAN:EX
Sent: Monday, January 4, 2016 7:21 PM
To: Cousins, Cindy GCPE:EX
Subject: Speaking Notes

Hi Cindy,

I'm not sure if I'm putting the horse before the cart but I understand Minister will be speaking to the Urban Caucus on Fri Jan 15th on Uber rideshare and I'm thinking he will probably be needing speaking notes...

Let's touch base tomorrow... Minister isn't back until Monday and I just don't want this to have to be pulled together on such short notice if we can get ahead of it now.

Kim

Minister Todd Stone's Statement on Uber:

s.13

Diacu, Raz MNGD:EX

From: Diacu, Raz TRAN:EX
Sent: Tuesday, January 12, 2016 12:59 PM
To: Borschneck, Lindsay TRAN:EX
Subject: Fwd: Latest Uber BN's
Attachments: 252250_12-02-2015_MTS IBN_Insurance for Transportation Network Companies (Uber).pdf; ATT00001.htm

Raz Diacu

Executive Assistant to the Hon. Todd Stone
Minister of Transportation and Infrastructure
Office: 250-387-1978 | Fax: 250.387.5594

Begin forwarded message:

From: "Hartley, Rachelle TRAN:EX" <Rachelle.Hartley@gov.bc.ca>
Date: January 5, 2016 at 9:42:50 AM PST
To: "Diacu, Raz TRAN:EX" <Raz.Diacu@gov.bc.ca>, "Sauder, Kit TRAN:EX" <Kit.Sauder@gov.bc.ca>
Cc: "Plamondon, Lea TRAN:EX" <Lea.Plamondon@gov.bc.ca>
Subject: Latest Uber BN's

Hello, attached are the latest Uber Briefing Note we could find; sent on behalf of Lea Plamondon.

Thank you,

Rachelle Hartley
A/Documents Coordinator
Deputy Minister's Office
Ministry of Transportation and Infrastructure
250.356.9792



BRIEFING NOTE FOR INFORMATION

DATE: December 2, 2015
PREPARED FOR: Honourable Todd G. Stone, Minister of Transportation and Infrastructure
ISSUE: Insurance for Transportation Network Companies (Uber)

SUMMARY:

- The transportation network company Uber, has requested that the provincial government reconsider its current requirements for transporting passengers for compensation given the 'occasional' nature of a typical Uber driver's participation as a ride for hire.
- Uber maintains that they operate differently from traditional taxis, and as such, should not be held to the same commercial insurance (and other) requirements as taxis.
- Uber has also proposed to meet with ICBC and ministry staff to further discuss insurance options.

BACKGROUND:

Current Requirements: Drivers who wish to operate in British Columbia with vehicles for-hire associated with Transportation Network Companies (TNCs), such as Uber and Lyft, must meet certain requirements established for any service that transports passengers for compensation. Current requirements in British Columbia (summarized in Appendix A) include:

- Commercial driver's licence (Class 4) for the driver (Division 30 MVAR);
- Passenger transportation licence for the vehicle (Passenger Transportation Regulation);
- National Safety Code safety certificate for the carrier (Division 37 MVAR);
- Semi-annual Commercial Vehicle Inspection Program (CVIP) inspection (Division 25 MVAR);
- Municipal licences in some municipalities; and
- Commercial insurance (taxi insurance rate class applicable for the city and territory (ICBC Tariff)).

The Motor Vehicle Act requires that all vehicles have ICBC Basic insurance. Commercial passenger vehicles including taxis as defined under the Motor Vehicle Act are required to have \$1 million in Basic third party liability insurance. Rates for taxis are based on the rate class and the territory where the vehicle is operated (see Appendix B for taxi rate classes).

In B.C., a vehicle operated as a TNC vehicle falls within the Motor Vehicle Act definition of "taxi". As such, statute requires those vehicles to be licensed by ICBC as commercial vehicles. Other requirements (see appendix A), such as driver licensing requirements, National Safety Code, CVIP would require regulatory changes to treat TNCs differently than a taxi.

Taxi Crash Risk / Claims Experience: Use of a vehicle as a taxi presents a high insurance risk. Over the three-year period 2012-2014 ICBC collected \$45,281,912 in Basic premium and paid \$49,147,554 in losses for a loss ratio of 109 per cent for the taxi rate classes. Factoring in administrative costs, the result is a loss of over 46 cents on each Basic premium dollar.



There are approximately 3,000 insured taxis in the province. About 2,000 of these are located in the Lower Mainland. On average, each Lower Mainland taxi is involved in 1 ¼ crashes per year. This is 12 times the crash rate of other motor vehicles in other commercial rate classes. Taxi crash rates outside of the Lower Mainland are less, but are still three times higher than other commercial motor vehicle classes. Overall, taxis represent one per cent of the total provincial commercial motor vehicle fleets yet represent approximately 10 per cent of all commercial motor vehicle claims.

Table 1: Insurance Premium and Claims Frequency Comparison

	Basic Insurance Premium (\$)		Property Damage Claim Frequency (1 claim / X years)		Bodily Injury Claim Frequency (1 claim / X years)	
	Commercial Taxi	Private passenger vehicle (avg)	Commercial Taxi	Private passenger vehicle (avg)	Commercial Taxi	Private passenger vehicle (avg)
Lower Mainland (Territory D)	\$9086	\$947	1.5 years	10 years	4 years	48 years
Thompson / Okanagan (incl. Kamloops) (Territory L)	\$3292	\$636	4 years	19 years	10 years	100 years
Provincial Average	\$6508	\$781	2 years	14 years	5.5 years	67 years

s.13

Driver Licensing Requirements: In B.C., taxi operators are required to hold a Class 4 driver's licence (DL). Class 4 DL applicants must pass a medical, must have completed the Graduated Licensing Program and hold a class 5 DL (or equivalent), must be at least 19 years of age, must have fewer than four violation tickets in the prior two years and have no convictions for driver related Criminal Code offences within the prior three years.

Other Jurisdictions: Both Saskatchewan Government Insurance (SGI) and Manitoba Public Insurance (MPI) treat TNCs similarly to British Columbia, including the PTB, NSC, CVIP, Driver Licence, insurance rating and insurance consequences. Both SGI and MPI report having met with TNC representatives but that TNCs are not active in their provinces.



Car Share Cooperatives: ICBC has a rate class specifically for car share programs where vehicles are offered to members that generally reside in the same municipality or region. These are not considered to be commercial vehicles. Gross premium (before claims rated scale discounts or fleet pricing) is \$2623 for Lower Mainland and \$1783 for Thompson/Okanagan region. In order to qualify for a car share rate class, a car share program must have membership eligibility criteria (including a restrictive driving record, such as years licensed, conviction history), confirm continued membership annually, have an ongoing fee to be a member, and not rent the vehicles to tourists or temporary residents.

DISCUSSION:

Services offered by TNCs are a relatively new trend in major cities across North America.^{s.13}
s.13

ICBC insurance (Basic and Optional) is currently available to owners of for-hire vehicles associated with TNCs, provided the vehicle owner has complied with all other regulatory requirements (Appendix A). The most appropriate rate classes available today are those currently assigned to taxis (see Appendix B for applicable rate class definitions).

Uber has also indicated that the company provides all Uber drivers with 'supplementary' insurance (\$5 million in coverage) that is additional to a driver's own valid personal auto insurance. Excerpt from Uber Canada's website below:

INSURANCE

All drivers are required to carry valid personal auto insurance, which will be your primary coverage. Every ride on the uberX platform is backed by \$5,000,000 of contingent coverage for bodily injury and property damage to third parties. This means that if, in the event of an accident, your own personal insurance is exhausted or does not apply for any reason, passengers, pedestrians, other drivers, and the community at large can rest assured knowing that ridesharing partners remain covered by a robust first-class policy.

s.13



s.13

NEXT STEPS

s.13

FINANCIAL IMPLICATIONS:

- No financial implications anticipated for government or Ministry of Transportation & Infrastructure

Attachments:

Appendix A – Summary of B.C. Requirements and Consequences

Appendix B – ICBC Taxi Rate Classes in BCUC Tariff

Appendix C – ICBC Follow up Letter to Uber (November 2014)

PREPARED BY:

Andrea Mercer, Manager, Crown Agency Policy
(250) 387-6024

Rob Termuende, Government Relations, ICBC
(250) 414-7908

REVIEWED BY:

Lindsay Kislock, ADM
Partnerships Division

Deborah Bowman, ADM
Transportation Policy & Programs Division

INITIALS

KV (Dec 1)

DB (Dec 1)



APPENDIX A – Summary of B.C. Requirements and Consequences

Statute	Mechanism and Purpose	Consequences of Non-compliance
PTA / PTR	<p>PTA Licence - ensures transportation services are vetted regarding suitability and expected impacts on other service providers.</p> <p>Registrar of Passenger Transportation is given power to impose sanctions and penalties on a licensee.</p>	<p>Ticketable offences between \$288 (for most infractions) to \$1150 for operation without a PT licence.</p> <p>Registrar of Passenger Transportation can impose Administrative Penalties against licensees (e.g., not charging the correct fare has various penalties ranging from an administrative fine to licence cancellation).</p> <p>ICBC will not license vehicle as a taxi or a for-hire limousine without valid PTA licence.</p>
MVA / MVAR	NSC certificate / NSC number - national standards to ensure carrier fitness (e.g., acceptable safety and compliance records).	<p>VT with \$138 fine for no NSC certificate.</p> <p>ICBC will not license vehicle as a taxi or a for-hire limousine without valid NSC.</p>
	Commercial Vehicle Inspection Program – ensures taxi and for-hire limousines are inspected semi-annually for compliance with vehicle safety standards.	VT and fines set in relation to vehicle defects.
	Roadside enforcement – targeted or ad hoc enforcement of vehicle standards.	ICBC will not license vehicle as a taxi or for-hire limousine without valid inspection.
	<p>Vehicle licence (body type/style designations) - licensing to identify the vehicle as a taxi / for-hire limousine.</p> <p>Driver's Licence - Class 4 required to ensure driver has appropriate driving skills.</p>	<p>VT with \$115 fine for failing to license vehicle.</p> <p>VT with \$108 fine for operating contrary to DL class.</p>
I(V)R ICBC/OAP Basic Insurance Tariff	<p>Certificate of Insurance</p> <p>Mandates basic 3rd party liability coverages required.</p> <p>For regular private passenger vehicles: \$200,000.</p> <p>For commercial passenger vehicles: \$1,000,000.</p> <p>Tariff specifies vehicle use rate classes and premiums.</p>	<p>Incorrect rate class means a breach of third party liability coverage, and if purchased, optional own damage coverage too.</p> <p>Unqualified driver will impact driver's access to third party liability, Part 7 accident benefits and also is a breach of own damage coverage.</p> <p>Lack of appropriate vehicle licence is a breach and affects insured's access to third party liability, accident benefits and own damage.</p> <p>Breaches do not affect passengers' right to claim, but can result in significant debt for vehicle owner and driver.</p>

MVA / MVAR - Motor Vehicle Act and MVA Regulations

PTA /PTR - Passenger Transportation Act and Passenger Transportation Regulation

I(V)R - Insurance (Vehicle) Regulation

ICBC/OAP - Optional Autoplan policy


APPENDIX B – ICBC Taxi Rate Classes in BCUC Tariff

Rating Territory	Operations Area	Rate Class
D	Taxis — Operations and licensing are within the boundaries of Vancouver, Burnaby, New Westminster or Richmond (Vancouver International Airport is not considered to be part of Richmond for the purposes of this rate class)	690
D	Taxis — Operations and licensing are within the boundaries of North and West Vancouver	692
D	Taxis — Operated from the Vancouver International Airport and licenced by the Vancouver International Airport Authority	693
D	All other taxis	691
E	All taxis	690
F	All taxis	691
G	All taxis	691
H	All taxis	690
L	Taxis — Operations principally within the boundaries of Coldstream, Kamloops, Kelowna, Penticton, Revelstoke or Vernon	690
L	All other taxis	691
N	Taxis — Operations principally within the boundaries of Cranbrook or Nelson	690
N	All other taxis	691
P	All taxis	691
R	Taxis — Operations principally within the boundary of Prince George	690
R	All other taxis	691
S	Taxis — Operations principally within the boundaries of Prince Rupert, Kitimat or Terrace	690
S	All other taxis	691
V	Taxis — Operations principally within the boundaries of Dawson Creek or Fort St. John	690
V	All other taxis	691
W	Taxis — Operations principally within the boundaries of Victoria, Saanich, North and Central Saanich, Esquimalt, Oak Bay or Sidney	690
W	All other taxis	691
X	Taxis — Operations principally within the boundaries of Nanaimo, Duncan, Comox, Courtenay or Port Alberni	690
X	All other taxis	691
Y	Taxis — Operations principally within the boundary of Campbell River	690
Y	All other taxis	691
All	Limousine use (under 5000 kg GVW)	695

For the table above, the following terms are defined:



"Taxi" means the use of a motor vehicle, whether available or not for use by the public, where the motor vehicle:

- (a) is operated at any time on a highway by, for or on behalf of any person who charges or collects compensation for the transportation of passengers in or on the motor vehicle, and
- (b) is for hire, with driver, by the trip and includes a taxi that operates exclusively in one municipality.

"Limousine use" means use of a motor vehicle for rental or hire with a driver on an hourly basis but does not include a rental or hiring with driver of less than one hour.



APPENDIX C – ICBC LETTER TO UBER, NOVEMBER, 2014

DATE, 2014

Mr. Christopher Schafer
Uber Public Policy Lead – Canada
chris.schafer@uber.com

Dear Mr. Schafer:

It was nice meeting with the four representatives from Uber on November 3, 2014. I appreciated hearing more about your business model, in particular the safety and security measures you intend to implement. I thought it would be worthwhile to summarize the key points of our discussion for everyone's benefit.

I also wanted to follow-up my previous letter from October 22, 2014 and provide links to the specific regulations required for insurance, driver and vehicle licensing requirements relevant to Uber operating a service similar to a taxi or a limousine service in B.C. Please find these included in an appendix of this letter.

Changes to rate classifications and premiums

I explained at the November 3 meeting that Uber car owners, after completing all of the applicable regulations for licensing of a taxi service and declaring their operations for insurance with ICBC, will be subject to the same premiums as other taxi operations.

Your Uber colleagues enquired about a discount given the occasional use of a ride-share. In B.C., rate classifications, premiums and discounts for ICBC Basic Autoplan insurance are regulated by the British Columbia Utilities Commission (BCUC). At this time, no discount has been approved by the BCUC for ride-sharing taxi vehicles; therefore we are unable to offer one to Uber.

That said, as long as Uber drivers follow the requirements, ICBC is open to reviewing loss history over time. And if sufficient data is captured, we would consider developing a separate rate class for ride-sharing taxi vehicles based on proven actuarial evidence. But to be clear, in order to safely and legally operate in B.C. Uber drivers must follow the current legislated requirements.

ICBC has developed new rates classes in the past, including a new rate class for car share co-ops. In that instance, we applied to the BCUC in 2009 for permission to issue a new rate class, provided actuarial evidence and received approval to implement the new classification and rates in January 2010. However this was after the car share co-ops entered the ICBC fleet market in compliance with all of the requirements for vehicle registration, licensing and insurance classification and rating. It takes time to gather reliable data and decisions need to be made based on proven actuarial evidence.

Insurance provided by Uber in other jurisdictions

We had a brief discussion at the meeting about the insurance program Uber has established in other jurisdictions to protect drivers.

In B.C., all vehicle owners are required to purchase ICBC Basic Autoplan insurance in order to operate on a highway. This universal compulsory vehicle insurance helps ensure that all British Columbians who drive a motor vehicle are protected with a basic level of coverage. ICBC wishes to re-emphasize that any additional insurance program provided by Uber is not a substitute or alternative to ICBC's Basic Autoplan insurance. If Uber wishes to use its insurance program as



supplemental to ICBC Basic Autoplan insurance, I would recommend that you engage the services of a B.C. licensed insurance broker to determine whether the insurance coverage you offer is in compliance with provincial and federal regulations and to ensure there are no gaps in your coverage.

Sharing information with Uber drivers

We want to make sure everyone has the right driver and vehicle licensing, as well as insurance coverage in place to match with how they use their vehicle. We've posted information on our website to help clarify requirements. Please feel free to share this information with your drivers.

- Driver licensing FAQ: <http://www.icbc.com/FAQ/Pages/Driver-licensing.aspx>
- Types of driver's licences: <http://www.icbc.com/driver-licensing/types-licences/Pages/Licence-classes-and-types.aspx>
- Insurance FAQ: <http://www.icbc.com/FAQ/Pages/insurance.aspx>
- Rate class information: <http://www.icbc.com/autoplan/costs/Pages/Whats-a-rate-class.aspx>

If one of your drivers is involved in a crash without having completed all necessary requirements, there could be very serious financial consequences. They include potentially having to repay the full value of all claims that arise and forfeiting coverage for their own injuries as well as damage to their vehicle.

Passengers and other injured parties would be protected by the universal compulsory vehicle insurance coverage purchased on the vehicle, which in B.C. is required to include Basic Third Party Liability and Accident Benefits. The injured parties may also have access to other sources of coverage through their own vehicle, driver's licence, or from a member of their household. However, as mentioned above, we will recover those claims payments directly from the driver and owner of the vehicle.

We want to keep the lines of communication open with Uber. Please contact me directly at tim.courtney@icbc.com or 604-982-7348, if you have any questions.

Sincerely,

Timothy E. Courtney, C.I.P.
VP Commercial Insurance

cc. Curtis Scott Senior Counsel, Uber, curtis.scott@uber.com
Gus Fuldner Head of Insurance, Uber, gus@uber.com
Brad Nail, Insurance, Uber, brad.nail@uber.com

Appendix

Requirements applicable to any British Columbia driver or automobile owner wishing to provide passenger transportation for compensation

Each driver/ vehicle owner requires:

1. At minimum, a Class 4 (restricted) commercial driver's licence to drive up to 10 persons including the driver.

This is documented in the Motor Vehicle Act, Part 1, Section 23 - *Classes of drivers' licences*. Complete descriptions of each class of licence are documented in the Motor Vehicle Act Regulations, Division 30 Drivers' Licences, *Definitions and Interpretation* 30.01(2).

For your reference, the Motor Vehicle Act is available at:

http://www.bclaws.ca/Recon/document/ID/freeside/96318_00

And the Motor Vehicle Act Regulations are available at:

http://www.bclaws.ca/Recon/document/ID/freeside/26_58_00

2. A taxi or limousine designated licence plate for their vehicle.

This is documented in the Motor Vehicle Act. Examples of relevant provisions include Part 1 Section 3 *Registration, licence and insurance*. In particular, please note the provisions of Sections 3(1), 3(3) and 3(7).

For your reference, the Motor Vehicle Act is available at:

http://www.bclaws.ca/Recon/document/ID/freeside/96318_00

3. To declare how they plan to use their vehicle in order to properly assign a specific taxi or limousine rate class to the auto insurance.

This is documented in the Insurance (Vehicle) Act. Examples of relevant provisions of the Act may be found in Sections:

- o (2) Corporation to provide universal compulsory vehicle insurance
- o (33) Application for insurance
- o (36) Issue of certificate
- o (38) Insurance condition precedent to licence
- o (75) Forfeiture

This is also documented in the Insurance (Vehicle) Regulation. Examples of relevant provisions of the Regulation may be found in Part 5 Conditions of Certificate, Section 55 *Breach of conditions*. In particular, please note the provisions of Sections 55(1.1), 55(2) and 55(3).

For your reference, the Insurance (Vehicle) Act is available at:

http://www.bclaws.ca/civix/document/id/complete/statreg/96231_01

And the Insurance (Vehicle) Regulations are available at:

http://www.bclaws.ca/Recon/document/ID/freeside/447_83_00

4. To abide by any additional conditions required by the municipality in which they plan to offer their service.

One example is the issuance of a Chauffeur permit. This is documented in the Motor Vehicle Act, Part 1, Section 36 - *Municipal chauffeur permits*. In practice this varies depending on whether or not the municipality has enacted such a bylaw.



Other examples include business licences and municipal taxi licences where the authority is vested in the municipality.

For your reference, the Motor Vehicle Act is available at:

http://www.bclaws.ca/Recon/document/ID/freeside/96318_00

5. Additional regulatory and licensing requirements from other agencies, including:

- a licence approved by B.C.'s Passenger Transportation Board
- a National Safety Code Safety Certificate
- semi-annual commercial vehicle inspections

Diacu, Raz MNGD:EX

From: Diacu, Raz TRAN:EX
Sent: Thursday, January 7, 2016 11:40 AM
To: Sauder, Kit TRAN:EX
Subject: RE:

Here you go. The proposed bullets from the Rob Shaw request yesterday work really well too – take your pick

s.13

Raz Diacu

Executive Assistant to the Hon. Todd Stone
Minister of Transportation and Infrastructure
Office: 250-387-1978 | Fax: 250.387.5594

Diacu, Raz MNGD:EX

From: Diacu, Raz TRAN:EX
Sent: Thursday, January 7, 2016 11:21 AM
To: Dolan, Chelsea PREM:EX
Cc: Hodson, Blake JTST:EX
Subject: Re: Q&A

No problem, will get you the Uber part of it

Raz Diacu

Executive Assistant to the Hon. Todd Stone
Minister of Transportation and Infrastructure
Office: 250-387-1978 | Fax: 250.387.5594

On Jan 7, 2016, at 11:08 AM, Dolan, Chelsea PREM:EX <Chelsea.Dolan@gov.bc.ca> wrote:

Good morning,

The premier will be participating in a verbal Q&A. I've included TRAN for the second question as I will need bullets for both uber and airb&b.

Will need the bullets by end of day Monday. Thanks

1. What are you doing to close the current talent gap in talent hungry industries such as the trades, transportation, garment, forestry, and others?
2. The sharing economy is a growing an exciting new sector – especially for millennials and young professionals. How does the Province plan to regulate and be "open for business" for much desired services like Uber and AirB&B?

Chelsea Dolan

Communications Coordinator | Office of the Premier
Telephone: 250-952-7250 | E-mail: chelsea.dolan@gov.bc.ca

Diacu, Raz MNGD:EX

From: Diacu, Raz TRAN:EX
Sent: Tuesday, January 5, 2016 9:46 AM
To: Hartley, Rachelle TRAN:EX; Sauder, Kit TRAN:EX
Cc: Plamondon, Lea TRAN:EX
Subject: RE: Latest Uber BN's

Thank you Rachelle

From: Hartley, Rachelle TRAN:EX
Sent: Tuesday, January 5, 2016 9:43 AM
To: Diacu, Raz TRAN:EX; Sauder, Kit TRAN:EX
Cc: Plamondon, Lea TRAN:EX
Subject: Latest Uber BN's

Hello, attached are the latest Uber Briefing Note we could find; sent on behalf of Lea Plamondon.

Thank you,

Rachelle Hartley
A/Documents Coordinator
Deputy Minister's Office
Ministry of Transportation and Infrastructure
250.356.9792

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Monday, January 4, 2016 3:13 PM
To: Lowe, Sonia GCPE:EX
Cc: Diacu, Raz TRAN:EX; Bell, Jordan TRAN:EX; Jabs, Ryan GCPE:EX; Cousins, Cindy GCPE:EX
Subject: RE: FOR APPROVAL - Media Request - CTV Vancouver - Uber update

Approved.

From: Lowe, Sonia GCPE:EX
Sent: Monday, January 4, 2016 3:10 PM
To: Sauder, Kit TRAN:EX
Cc: Diacu, Raz TRAN:EX; Bell, Jordan TRAN:EX; Jabs, Ryan GCPE:EX; Cousins, Cindy GCPE:EX
Subject: FOR APPROVAL - Media Request - CTV Vancouver - Uber update

Hi Kit,

For approval. We've checked with writing services – still no letter from Tri-Cities. We received the same request from Van Sun back in mid-December – we sent the response below.

Minister Request Y/N: No – background only

Topic: Tri-Cities – Uber support

Reporter/ Contact: Bhinder Sajan – bhinder.sajan@bellmedia.ca

Outlet: CTV Vancouver

Date/ Time received: January 4th – 10:50 am

Deadline: asap to know

Reporter's Request: Would like to know if ministry is in receipt of the letter of agreement to support Uber from Tri-Cities mayors. She is also looking to see if there's been any movement on the legislative front – whether we're looking at making changes to allow Uber to operate in the province.

Proposed response:

s.13

Thanks,

Sonia Lowe | Public Affairs Officer
Ministry of Transportation and Infrastructure

Government Communications and Public Engagement
Tel: 250.356.8241 | Mobile: 250.882.6696 | email: sonia.lowe@gov.bc.ca

Page 128

Withheld pursuant to/removed as

DUPLICATE

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Tuesday, January 5, 2016 10:57 AM
To: Jabs, Ryan GCPE:EX
Cc: Diacu, Raz TRAN:EX; Trotter, Kate GCPE:EX; Cousins, Cindy GCPE:EX; Gordon, Matt GCPE:EX; Woods, Emily GCPE:EX
Subject: Re: MEDIA REQUEST: Rob Shaw - uber

All of that remains factually correct. I don't think we're going to be able to connect with MTS to get his thoughts on this until next week.

Kit

Sent from my iPhone

On Jan 5, 2016, at 10:55 AM, Jabs, Ryan GCPE:EX <Ryan.Jabs@gov.bc.ca> wrote:

Rob's wondering if there's been a change to the ministry's position on uber. He interviewed the minister back in September. No real update. Messages below. Any concern if I flip this to Rob?

Request for minister? Any update?

Topic: Uber message

Questions: From reporter: "Do you know if the minister is changing his mind in any way about Uber having to follow existing regulations, policies, licensing through the PTB if it wants to launch in BC? Or do his comments from earlier this year still stand as far as the province's position?"

Contact: Vancouver Sun – Rob Shaw – rshaw@vancouver.sun.com

s.13

From: Shaw, Rob (Vancouver Sun) [<mailto:rshaw@vancouver.sun.com>]
Sent: Tuesday, January 5, 2016 8:48 AM
To: Jabs, Ryan GCPE:EX
Subject: uber

Hey Ryan,
Do you know if the minister is changing his mind in any way about Uber having to follow existing regulations, policies, licensing through the PTB if it wants to launch in BC?
Or do his comments from earlier this year still stand as far as the province's position?
Rob

ROB SHAW
Legislative Reporter
The Vancouver Sun
Room 360, Parliament Buildings
Victoria, B.C. V8V1X4
Office: 250-953-5932
Cell: 250-893-0841
Email: rshaw@vancouver.sun.com
Twitter: @robshaw_vansun

<D8A23877-7879-491C-8CAC-A207A45216A3[34].png>

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Thursday, January 7, 2016 3:10 PM
To: Dolan, Chelsea PREM:EX
Cc: Diacu, Raz TRAN:EX
Subject: Uber Bullets

Chels,

Bullets attached:

s.13

Please let me know if you require anything further.

Best,

Kit Sauder, Ministerial Assistant
To the Honourable Todd Stone
Minister of Transportation and Infrastructure
C: (250) 889-9133
Kit.Sauder@gov.bc.ca

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Friday, January 8, 2016 1:30 PM
To: Lowe, Sonia GCPE:EX
Cc: Diacu, Raz TRAN:EX; Rorison, Trish GCPE:EX; Jabs, Ryan GCPE:EX; Flood, Leanne GCPE:EX
Subject: Re: FOR APPROVAL-Media Request - News 1130 AM - ride sharing insurance

Approved

Sent from my iPhone

On Jan 8, 2016, at 1:18 PM, Lowe, Sonia GCPE:EX <Sonia.Lowe@gov.bc.ca> wrote:

Hi Kit,

For approval. ICBC, Deborah Bowman and Kevin Volk all ok with this response.

Request - News 1130 AM is asking if the provincial government has elected ICBC to explore creating a specialized ridesharing insurance policy (with the expectation these services will eventually get the green light to operate)?

Minister Request Y/N: No – background info only

Topic: ride-sharing insurance policies

Reporter/ Contact: Martin MacMahon

Outlet: News 1130 AM

Date/ Time received: 11:00 am – Friday, January 8

Deadline: 2:00 pm today

Reporter's Request: Reporter says he sees that two insurance providers back east are proposing ride-sharing insurance policies for drivers with Uber/Lyft type services. Asking if province is planning the same.

Responses:

s.13

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Friday, January 8, 2016 2:23 PM
To: Rorison, Trish GCPE:EX
Cc: Lowe, Sonia GCPE:EX; Diacu, Raz TRAN:EX; Jabs, Ryan GCPE:EX; Flood, Leanne GCPE:EX
Subject: Re: FOR APPROVAL-Media Request - News 1130 AM - ride sharing insurance

Looks good

Sent from my iPhone

On Jan 8, 2016, at 2:22 PM, Rorison, Trish GCPE:EX <Trish.Rorison@gov.bc.ca> wrote:

Hi Kit – ICBC received a similar request from the reporter. Below is their response – similar to ours:

Question: "I see that a couple of insurance providers back east are proposing ride-sharing insurance policies to cover Uber/Lyft drivers. Is ICBC considering or working on a similar policy for ride-sharing drivers here, should government eventually gives these services the green light to operate?"

Response:

s.13

From: Sauder, Kit TRAN:EX
Sent: Friday, January 8, 2016 1:30 PM
To: Lowe, Sonia GCPE:EX
Cc: Diacu, Raz TRAN:EX; Rorison, Trish GCPE:EX; Jabs, Ryan GCPE:EX; Flood, Leanne GCPE:EX
Subject: Re: FOR APPROVAL-Media Request - News 1130 AM - ride sharing insurance

Approved

Sent from my iPhone

On Jan 8, 2016, at 1:18 PM, Lowe, Sonia GCPE:EX <Sonia.Lowe@gov.bc.ca> wrote:

Hi Kit,

For approval. ICBC, Deborah Bowman and Kevin Volk all ok with this response.

Request - News 1130 AM is asking if the provincial government has elected ICBC to explore creating a specialized ridesharing insurance policy (with the expectation these services will eventually get the green light to operate)?

Minister Request Y/N: No – background info only

Topic: ride-sharing insurance policies

Reporter/ Contact: Martin MacMahon

Outlet: News 1130 AM

Date/ Time received: 11:00 am – Friday, January 8

Deadline: 2:00 pm today

Reporter's Request: Reporter says he sees that two insurance providers back east are proposing ride-sharing insurance policies for drivers with Uber/Lyft type services. Asking if province is planning the same.

Responses:

s.13

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Monday, January 11, 2016 4:02 PM
To: Stone, Todd TRAN:EX
Cc: Bell, Jordan TRAN:EX; Diacu, Raz TRAN:EX
Subject: Media Request - BIV - Uber

Minister,

FYI, we'll be providing the below response to BiV:

Minister Request Y/N: No –background information only

Topic: Uber

Reporter/ Contact: Jen St. Denis

Outlet: BIV (Business in Vancouver)

Date/ Time received: 2:30 pm – Monday, January 11

Deadline: end of day – 5:00 pm

Reporter's Request: Looking for an update on Uber .

Proposed response:

s.13

Kit Sauder, Ministerial Assistant
To the Honourable Todd Stone
Minister of Transportation and Infrastructure
C: (250) 889-9133
Kit.Sauder@gov.bc.ca

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Monday, January 11, 2016 4:02 PM
To: Lowe, Sonia GCPE:EX; Bell, Jordan TRAN:EX
Cc: Rorison, Trish GCPE:EX; Jabs, Ryan GCPE:EX; Cousins, Cindy GCPE:EX
Subject: RE: FOR APPROVAL - Media Request - BIV - Uber

Approved.

Kit

From: Lowe, Sonia GCPE:EX
Sent: Monday, January 11, 2016 3:21 PM
To: Bell, Jordan TRAN:EX
Cc: Sauder, Kit TRAN:EX; Rorison, Trish GCPE:EX; Jabs, Ryan GCPE:EX; Cousins, Cindy GCPE:EX
Subject: FOR APPROVAL - Media Request - BIV - Uber

Hi Jordan/Kit,

For approval, please. Reporter looking for an update on Uber. The response below is based on previously approved messaging.

Minister Request Y/N: No –background information only

Topic: Uber

Reporter/ Contact: Jen St. Denis

Outlet: BIV (Business in Vancouver)

Date/ Time received: 2:30 pm – Monday, January 11

Deadline: end of day – 5:00 pm

Reporter's Request: Looking for an update on Uber .

Proposed response:

s.13

Sonia Lowe | Public Affairs Officer
Ministry of Transportation and Infrastructure
Government Communications and Public Engagement
Tel: 250.356.8241 | Mobile: 250.882.6696 | email: sonia.lowe@gov.bc.ca

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Tuesday, January 12, 2016 2:49 PM
To: Transportation, Deputy Minister TRAN:EX; Bell, Jordan TRAN:EX
Cc: Diacu, Raz TRAN:EX; Borschneck, Lindsay TRAN:EX
Subject: RE: Attachment & Request # Correction: NEW FOI Request: Call for Records TRA-2016-60062

My records are non-responsive.

Kit

From: Transportation, Deputy Minister TRAN:EX
Sent: Tuesday, January 12, 2016 2:22 PM
To: Bell, Jordan TRAN:EX
Cc: Diacu, Raz TRAN:EX; Sauder, Kit TRAN:EX; Borschneck, Lindsay TRAN:EX
Subject: FW: Attachment & Request # Correction: NEW FOI Request: Call for Records TRA-2016-60062

Good afternoon,

Do you have any responsive records for this FOI request related to correspondence with Uber?
Records with noted harms are due on January 25, 2016 to IAO.

If you have any questions, please let me know.

Thank you.

Jen

From: MTI FOI REQUESTS TRAN:EX
Sent: Monday, January 11, 2016 2:45 PM
To: Lewthwaite, Jennifer TRAN:EX; Plamondon, Lea TRAN:EX
Subject: Attachment & Request # Correction: NEW FOI Request: Call for Records TRA-2016-60062

Hi there,

Attached is the correct attachment for this request and request number in the subject line.

Sorry if I caused any confusion!

All the best,
Marion

Marion Ashton | (250) 952-0629 | Senior FOIPP Analyst | Information Management Branch | Ministry of Transportation & Infrastructure |

From: Ashton, Marion TRAN:EX On Behalf Of MTI FOI REQUESTS TRAN:EX
Sent: Monday, January 11, 2016 2:28 PM

To: Lewthwaite, Jennifer TRAN:EX; Plamondon, Lea TRAN:EX
Subject: NEW FOI Request: Call for Records TRA-2016-60063

Hello,

A new FOI request for the MO and DMO from a political party applicant -

Any correspondence exchanged between the Minister's or Deputy Minister's office and the following individuals, along with any attached documents or other records related to meetings with Brittany Kerr or Bruce Young of Earncliffe on behalf of Uber; Carling Dick or Dimitri Pantazopolous of Maple Leaf Strategies, on behalf of Uber; Any other representatives or employees of Uber. (Date Range for Record Search: From 08/01/2014 To 01/07/2016)

Any records are due with harms noted by January 25th.

Please contact me with any questions or concerns.

Thank-you,

Marion Ashton | (250) 952-0629 | Senior FOIPP Analyst | Information Management Branch | Ministry of Transportation & Infrastructure |

From: Flatman, John [<mailto:IAOBusinessTeam@gov.bc.ca>]
Sent: Monday, January 11, 2016 10:44 AM
To: MTI FOI REQUESTS TRAN:EX
Subject: Call for Records TRA-2016-60063

Hello,

New FOI Request Received

Your Ministry has received a formal request made under the *Freedom of Information and Protection of Privacy Act* (FOIPPA). You'll note that the attached request has been redacted to remove information that would identify the applicant.

Legislated Due Date: February 19, 2016

What Do You Need to Do?

Please complete the attached Call for Records form.

- If search and retrieval time is anticipated to exceed 3 hours and/or the total volume of records exceeds 200 pages, complete only Sections 1 & 2 of the Call for Records Form as we may be in a position to issue a fee estimate. Then, return the form to the **IAO Business Team Mailbox** by January 15, 2016. Please await further instruction from IAO as the records will not be required until the fee estimate process has been completed. Once fees have been paid or waived, IAO will contact you to continue the call for records process. IAO will advise you if the request is abandoned and closed.
- If no fees apply then proceed with the call for records process. If the request proceeds, please complete the attached Call for Records Form and return it to the **FOI Analyst assigned with a cc to the IAO Business Team Mailbox** by January 25, 2016.

- Send records via email in PDF format. If email is not possible, please send the records in electronic format (CD, memory stick) via house mail with a copy of this note.

Reminder

You should be aware that FOIPPA obligates us to assist the applicant and to respond without delay, openly, accurately, and completely. In the event that the ministry must defend the adequacy of its search to the Information and Privacy Commissioner at Inquiry, those involved in searching for records may be required to sign affidavits confirming they have conducted an adequate search for relevant records.

Questions and Concerns

Please do not hesitate to contact IAO to discuss:

- whether the records may be routinely releasable;
- whether the information is being prepared for public release or is already publicly available;
- ways in which an applicant may want to narrow/focus their request to reduce potential fees; and/or
- any other questions or concerns relating to this request.

Thank you for your assistance.

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Monday, January 18, 2016 8:39 AM
To: Stone, Todd TRAN:EX
Cc: Bell, Jordan TRAN:EX; Diacu, Raz TRAN:EX
Subject: Look Ahead

Minister,

Please see below:

Issues of concern:

- **Uber Entering BC Market**
- **Port Metro Use of Agricultural Land**
- **Hwy 16 Advisory Group**
- **Greyhound Crash in Hixon**
- **Sale of the Chilliwack**
- **East Kootenay Maintenance**

DAILY ISSUES REPORT – Topic – Jan. 18, 2016

Announcements for Jan. 16/17, 2016

FYI – Avalanche Awareness Days Jan. 16 and 17, 2016. Avalanche Canada public education campaign around B.C. and Canada to highlight importance of avalanche safety. This will be amplified by EMB social media channels and the Minister of State for Emergency Preparedness Twitter account.

Announcements for Jan. 18, 2016

No scheduled news releases

FYI – BC Tech Summit – January 18 and 19, 2016 – Vancouver Convention Centre. This event will showcase BC's technology industry, build cross-sector opportunities for businesses, and explore the latest ideas that will drive a competitive advantage for BC. Premier Clark will deliver the keynote address at 9:15 a.m. on the 18th. Ministers Bond, Virk and Wilkinson are participating along with entrepreneurs, investors and researchers seeking to make new connections, nurture existing networks, and exchange fresh ideas.

Uber interested in Victoria market

Background – On January 15, 2016, Ride-sharing company, Uber announced its interest in breaking into the B.C. market, mentioning Victoria for the first time.

s.13

Port Metro Vancouver – Use of agricultural land for industrial area

Background - Media have reported the Mayor of Richmond is concerned Port Metro Vancouver will attempt to remove land from the Agricultural Land Reserve because it needs more industrial land to meet increasing demand for growth. Richmond and surrounding municipalities fear that because the port is a federally-regulated agency, it could override municipal land zoning decisions. The Province supports expansion at Port Metro Vancouver because it creates jobs and benefits the economy, but maintains any land development must follow appropriate approval processes including consultation with the public, the Agricultural Land Commission, municipalities, First Nations groups and other stakeholders.

s.13

KEY MESSAGES FROM MINISTRY OF AGRICULTURE:

s.13

Highway 16 Transportation Advisory Group

The ministry has appointed a ten-person Highway 16 Transportation Advisory Group to oversee implementation of the action plan and ensure that the actions address the input received at the symposium. The advisory group will be meeting over the months of January, February and March 2016. The first meeting with the advisory group was in Prince George **January 15, 2016**. More specific details on the action plan implementation strategy will be publicly available in spring 2016.

s.13

Greyhound Bus Crash near Hixon, B.C.

Nine people were hospitalized on January 14th after a Greyhound bus skidded into the shoulder of Highway 97 and fell onto its side. The eight passengers and the driver were on the Kamloops to Prince George bus when it flipped just north of the town of Hixon.

Tolling Policy

Background - Media are interested in the government's policy on tolling. Questions are being asked around whether drivers should have access to a reasonable untolled alternative and on government's position on tolling every major bridge (ie. Lion's Gate). Media are also interested in whether the province will conduct a tolling review as part of the project.

s.13

Party Bus Incident - January 9

Background – On January 9, 2016, a 23 year old woman died in Vancouver after falling out of a party bus and being struck by the bus. The accident is being investigated by the Vancouver police. CVSE will be assisting in the investigation by inspecting the vehicle and investigating the driver regarding vehicle compliance. The Registrar will investigate the company's compliance with Passenger Transportation Act and will issue administrative fines or penalties, where appropriate.

s.13

BC Ferries – Sale of Chilliwack

BACKGROUND – BC Ferries has sold the Queen of Chilliwack to a company from Fiji, Goundar Shipping Limited (GSL). BC Ferries issued a Request for Expressions of Interest (RFEOI) to potential bidders. The RFEOI was open from April 28 – May 22, 2015 and the purchaser acquired the vessel through that process. This is the same company that purchased the Queen of Prince Rupert from BC Ferries in 2011. The Province had right of first refusal to purchase the vessel and declined.

s.13

East Kootenay Maintenance

Background – A group of residents in the East Kootenay region has created a web and Facebook presence under the title, *Taking Back the East Kootenays*. They have been active for a few years voicing concerns about the quality of road maintenance in the region and claiming the poor maintenance is creating unsafe driving conditions in the winter and resulting in crashes.

This group has signaled they will be holding a public protest outside MLA Bennett's constituency office on Jan. 20. Website - <http://www.ekhighways.org/>

BC Transit – Union Negotiations

Background – Negotiations between BC Transit and the union for employees in Whistler and Duncan have broken down.

Drivers and mechanics providing transit service in Whistler are in a legal strike position.

72-hour strike notice, effective Saturday January 16, has been served by unionized employees (Unifor Local 114) providing transit service through BC Transit contractors Whistler Transit Ltd. (aka PW Transit Canada Ltd.)

Cowichan Valley – Duncan, Ladysmith, Victoria commuter bus:

On Jan. 12 unionized employees (Unifor 114) providing transit service through First Group PLC voted 100% in favour of strike action but have not served notice.

Sent from my iPhone

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Tuesday, January 19, 2016 1:06 PM
To: Stone, Todd TRAN:EX
Cc: Bell, Jordan TRAN:EX; Diacu, Raz TRAN:EX
Subject: Fwd: FOR APPROVAL - Media Request - Globe and Mail - Uber

Minister,

Please see below request from the Globe & Mail, let us know if you're ok with us putting this out.

Ian Bailey with Globe and Mail is asking whether we've changed positions on Uber given BC Liberal party's position on the following webpage. Would like to know where the province stands with regard to Uber. <http://www.action.bcliberals.com/sharing-economy>

Response below for approval.

Minister Request Y/N: No – background only

Topic: Uber position

Reporter/ Contact: Ian Bailey ibailey@globeandmail.com

Outlet: Globe and Mail

Date/ Time received: January 19 – 12:50 pm

Deadline: asap to know

Proposed response:

s.13

Thank you,

Kit

Sent from my iPhone

Begin forwarded message:

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Tuesday, January 19, 2016 1:18 PM
To: Stone, Todd TRAN:EX
Cc: Bell, Jordan TRAN:EX; Diacu, Raz TRAN:EX
Subject: Re: FOR APPROVAL - Media Request - Globe and Mail - Uber

Minister,

Reworked to accommodate last weeks messaging:

Proposed response:

s.13

Kit

Sent from my iPhone

On Jan 19, 2016, at 1:05 PM, Sauder, Kit TRAN:EX <Kit.Sauder@gov.bc.ca> wrote:

Minister,

Please see below request from the Globe & Mail, let us know if you're ok with us putting this out.

Ian Bailey with Globe and Mail is asking whether we've changed positions on Uber given BC Liberal party's position on the following webpage. Would like to know where the province stands with regard to Uber. <http://www.action.bcliberals.com/sharing-economy>

Response below for approval.

Minister Request Y/N: No – background only

Topic: Uber position

Reporter/ Contact: Ian Bailey ibailey@globeandmail.com

Outlet: Globe and Mail

Date/ Time received: January 19 – 12:50 pm

Deadline: asap to know

Proposed response:

s.13

Thank you,

Kit

Sent from my iPhone

Begin forwarded message:

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Tuesday, January 19, 2016 2:31 PM
To: Chin, Ben PREM:EX; Mills, Shane LASS:EX
Cc: Bell, Jordan TRAN:EX; Diacu, Raz TRAN:EX
Subject: Media Request: Globe and Mail - Uber

Ben/Shane,

Please see the below media request and proposed messaging:

Ian Bailey with Globe and Mail is asking whether we've changed positions on Uber given BC Liberal party's position on the following webpage. Would like to know where the province stands with regard to Uber. <http://www.action.bcliberals.com/sharing-economy>

Response below for approval.

Minister Request Y/N: No – background only

Topic: Uber position

Reporter/ Contact: Ian Bailey ibailey@globeandmail.com

Outlet: Globe and Mail

Date/ Time received: January 19 – 12:50 pm

Deadline: asap to know

Proposed response:

s.13

Please let us know if you had any concerns.

Thank you,

Kit Sauder

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Wednesday, January 20, 2016 6:35 AM
To: Stone, Todd TRAN:EX
Cc: Bell, Jordan TRAN:EX; Diacu, Raz TRAN:EX
Subject: Fwd: FOR APPROVAL -Media Request - CBC EARLY EDITION

Minister,

Please let us know if you would be interested in doing the Early Edition at 8:10 to chat about Uber, following Ian's Globe and Mail article. <http://www.theglobeandmail.com/news/british-columbia/uber-in-bc-is-inevitable-transportation-minister-says/article28277819/>

He says he will also be reaching out to local taxi associations.

Host is Rick Cluff. Int'v length - 5-6 mins.

Thank you,

Kit Sauder

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Wednesday, January 20, 2016 8:15 AM
To: Stone, Todd TRAN:EX
Cc: Bell, Jordan TRAN:EX; Diacu, Raz MNGD:EX
Subject: Media Request: Rob Shaw: Uber - (250) 953-5932

Minister,

Rob Shaw is looking to discuss Uber with you this morning if possible.

ROB SHAW
Legislative Reporter
The Vancouver Sun
Room 360, Parliament Buildings
Victoria, B.C. V8V1X4
Office: 250-953-5932
Cell: 250-893-0841
Email: rshaw@vancouversun.com
Twitter: @robshaw_vansun

THE VANCOUVER SUN
vancouversun.com

Please let us know if you'd like us to set up a call.

Thank you,

Kit Sauder, Ministerial Assistant
To the Honourable Todd Stone,
Minister of Transportation & Infrastructure
(250) 889-9133
Kit.Sauder@gov.bc.ca

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Wednesday, January 20, 2016 8:17 AM
To: Stone, Todd TRAN:EX
Cc: Bell, Jordan TRAN:EX; Diacu, Raz MNGD:EX
Subject: Daily Report - Jan. 20th
Attachments: FactSheet_RedTapeFinal_20160118.docx; Release_FraudCampaignTopStoriesFINAL_20160120.docx; Facts - Highway Maintenance and East Kootenay.docx; KMs for Minister Stone - ICBC Anti-Fraud Campaign.docx; 2016TRAN0007-000055.pdf; NR_Final_Brunette Interchange_Jan 19 2016.pdf; DIR MOTI Jan 19 2016.docx

Minister,

The top issues in the clips today are:

- Uber
- East Kootenay Road Maintenance
- ICBC Anti-Fraud Campaign
- Vancouver Victoria Clipper Ferry Service
- Denman Island Cable Ferry

Attached is today's daily report along with the supporting comms materials including:

- ICBC Red Tape Reduction fact sheet
- ICBC Top Fraud Files 2015 IB
- East Kootenay Highway Maintenance fact sheet
- KMs for ICBC Anti-fraud campaign
- Statement – Expanded ferry service good news for BC
- NR – Brunette Interchange

Please let us know if you require anything further.

Thank you,

Kit Sauder, Ministerial Assistant
To the Honourable Todd Stone,
Minister of Transportation & Infrastructure
(250) 889-9133
Kit.Sauder@gov.bc.ca



Media contact: Joanna Linsangan, 604-982-2480

ICBC supports efforts to reduce red tape for British Columbians

In celebration of Red Tape Reduction Week, ICBC is highlighting a number of measures it has taken in the past year to reduce red tape for British Columbians.

Red tape reduction streamlines and simplifies processes, making it faster and easier for customers to get the services they need from ICBC.

Driver Licensing

- **Teens OK to take test without Mom:** As of 2015, parents and guardians are no longer required to attend in-person to provide consent for their child under the age of 19 to take a test.
- **Car share vehicles allowed for road tests:** Effective June 2015, ICBC allowed the use of car share vehicles during road tests.
- **More knowledge test kiosks added:** In 2015, eighteen additional knowledge test kiosks were added to driver licensing offices across B.C., allowing more customers to take the test and reduce wait times during peak hours.
- **Reciprocity agreements with Ireland and Taiwan added:** In 2015, ICBC allowed drivers from Ireland and Taiwan with at least two years of driving experience to simply exchange their license for a B.C. driver's license when they moved to the province. ICBC now has reciprocal agreements with 16 different countries.

Insurance

- **Fee removed for new residents:** On January 1, 2016, ICBC removed the \$20 fee that applied to new B.C. residents wanting to have their claims history reviewed by ICBC. Each year, about 33,000 new residents apply for this review. For all new residents to B.C., we offer a five per cent discount for each year they've been insured claim-free in another jurisdiction — up to a maximum discount of 40 per cent.

Claims

- **Drivers able to file injury claims online:** In July 2015, ICBC expanded its online services, allowing customers to file injury-related claims. Since 1999, customers have been able to file most general insurance claims online. In the last full year, over 42,000 claims were submitted online.
- **Expedited process to fix cars:** Most drivers that are able to file their claim over the phone are now able to skip a visit a claim centre and take their damaged vehicle directly to an express repair facility for an estimate and repairs. Today, more than half of ICBC customers never set foot in a claim centre.

- more -



Customer Service

- **Phone Wait Times Cut:** In January 2015, ICBC introduced an automated phone system allowing customers to self-select the service they needed, instead of waiting for an operator to redirect them to the appropriate department. This change has given ICBC the ability to respond to customer inquiries 40% faster today.

Highway Maintenance in British Columbia

February 18, 2016

Highway Maintenance – General

Quick Facts:

- The ministry's maintenance contractors take care of nearly 48,000 kilometres of road and 2,800 bridges in some of the most challenging terrain in Canada.
- Every year plows clear an estimated 2.8 million kilometres of highway, and crews apply 750,000 tonnes of winter abrasives over 1.2 million kilometres
- The ministry will spend more than \$400 million on road and bridge maintenance this fiscal year with about 60% being spent on winter maintenance.
Since 2001, the annual expenditure on road and bridge maintenance has been increased by \$79 million - a 25% increase over the last 15 years.
- The ministry's expenditure on road and bridge maintenance has increased by almost 60% since maintenance was first privatized in 1989.
- There are more than 2,000 contracted employees and hundreds of piece of equipment operating around the clock to keep highways open, safe and reliable.

Quick Stats:

Average per year –

- 2.8 million km of road surface plowing
- 125,000 km of compact snow and ice removal
- 200,000 km of shoulder clearing
- 1.2 million km of winter abrasive application
- 600,000 km of de-icing application
- application of 100,000 tonnes of salt
- application of 750,000 tonnes of winter abrasives
- 56,000 km of sweeping
- 10 million km of patrol
- 815,000 m² of overlay patching
- 170,000 lineal metres of crack sealing
- 8,750 new signs/sign faces

Key Messages:

s.13

Questions and Answers:

s.13

Page 161

Withheld pursuant to/removed as

s.13

Highway Maintenance – East Kootenays

Quick Facts:

- Maintenance contractors provide a vital service in British Columbia ensuring our roads, highways and bridges are safe for travel.
- In the East Kootenay area, injury and fatal crashes have been trending downward since 2007.
- Since 2006, we have seen the number of serious crashes go down from nearly 200 to less than 100 in 2014 – 194 in 2006 down to 94 in 2014.
- In this region, we are aware of the concerns of some members of the public and we take all concerns raised by the public very seriously and investigate complaints.
- Ministry staff regularly conduct spot checks to ensure that contract standards are being met and are consistently out monitoring highways when weather forecasts indicate storms with snowfall in the area.
- Mainroad has met the conditions of their contract including winter maintenance activities like plowing, sanding and salting to ensure safe road surfaces.
- It is important to remind anyone driving to check the weather and DriveBC before they travel and make sure they drive to the road conditions.
- Driving to conditions and taking their time is one of the best proactive steps that drivers can take to ensure their safety and the safety of other motorists on the road.

Quick Stats:

Service Area 11:

- 1,800 km of roads that require plowing
- 576 km of Winter Class A/B highways
- 454 km of Winter Class C school/commercial routes
- 784 km of Winter Class D/E rural roads

Average per year –

- 78,000 km of Winter Class A/B highway plowing
- 23,600 km of Winter Class C school/commercial routes plowing
- 27,400 km of Winter Class D/E rural roads
- 60,000 tonnes of winter sand
- 5,800 tonnes of road salt
- 350,000 litres of anti-ice/de-ice chemicals

Questions and Answers:

s.13

Page 164

Withheld pursuant to/removed as

s.13

STATEMENT

For Immediate Release
2016TRAN0007-000055
Jan. 19, 2016

Ministry of Transportation and Infrastructure

Expanded ferry service “good news” for B.C.

VICTORIA – Transportation and Infrastructure Minister Todd Stone released the following statement in response to the recent announcement regarding expanded ferry service between Victoria and Vancouver harbours:

“Last October I announced the revitalization of the Belleville Wharf, the Victoria base for Clipper operations, and already this investment is paying off with new investments and expanded services between two busy harbours.

“The announcement that the Clipper is expanding its operations to Vancouver is good news for the province, and the City of Victoria. It is a clear demonstration of the appeal of the spectacular natural beauty and the strong, vital economy we have here in British Columbia.

“Both Clipper and Riverside Marine, which announced it would introduce service earlier this year, are experienced ferry operators, and obviously think there is a great opportunity here.

“These two firms are offering services that target the expanding tourist market.

“Tourism is a key sector in the BC Jobs Plan, and important to the economy of the entire province. With this sector strong and growing, we can expect that ventures such as this will attract even more visitors to enjoy the delights of our gateway cities, Victoria and Vancouver, and beyond.

“These travel opportunities provide important economic ties to the United States and create trade and tourism and economic opportunities for Victoria and Vancouver Island– and now Vancouver.”

Media Contact:

Media Relations
Government Communications and Public
Engagement
Ministry of Transportation and Infrastructure
250 356-8241

Connect with the Province of B.C. at: www.gov.bc.ca/connect

DAILY ISSUES REPORT – Topic – Jan. 19, 2016

Table of Contents

<u>Proactive Announcements.....</u>	<u>2</u>
<u>ICBC Anti-Fraud Campaign.....</u>	<u>3</u>
<u>East Kootenay Maintenance</u>	<u>4</u>
<u>Uber interested in Victoria market.....</u>	<u>5</u>
<u>Port Metro Vancouver – Use of agricultural land for industrial area.....</u>	<u>6</u>
<u>Tolling Policy</u>	<u>8</u>
<u>BC Transit – Union Negotiations</u>	<u>9</u>

DAILY ISSUES REPORT – Topic – Jan. 19, 2016

Proactive Announcements

Announcements for Jan. 19, 2016

FYI – Open House for Highway 1 – Lower Lynn Improvements Open House. Public is invited to attend a drop-in open house from 4 – 8 p.m. Holiday Inn & Suites, 700 Old Lillooet Rd. North Vancouver to learn more about the \$36-million Mountain Highway Interchange project. Media are invited to attend a pre-session at 3:30 p.m.

News Release - Highway 1/ Brunette Interchange entering into conceptual design phase. B.C. Government engaging with local municipalities including New Westminster and Coquitlam over next few months to develop conceptual design options to improve the Brunette interchange at Highway 1 in Metro Vancouver

Statement – Minister response to Clipper announcement about expanded service between Victoria and Vancouver. Earlier on Tuesday, Clipper (FRS) announces new ferry service between Victoria and Vancouver Harbours. This is good news for economic development and tourism in B.C.

Announcements for Jan. 20, 2016

ICBC's Red Tape Reduction NR – As part of red tape reduction week, ICBC is issue fact sheet outlining what they have done to reduce red tape and simplify things for customers such as expanding hours of operation outside core hours for Motor Vehicle Licenses, introducing express queues for driver's license renewals. (7 a.m. release)

ICBC Top Fraud Files of 2015 IB – This is part of the larger awareness campaign to reduce fraud that includes TV ads and other earned media. KMs included below. (8 a.m. release)

FYI – BC Truckers Association hosts consultation meeting for members only regarding Motor Coach Industry Safety Review. Consultants who undertook the review will be on hand as well as Ministry staff.

FYI – East Kootenay Road Maintenance Protest – Members of Taking Back the East Kootenay will protest at MLA Bennett's constituency office. MLA Bennett will have a media conference call at 12:30 p.m. to discuss road clearing.

DAILY ISSUES REPORT – Topic – Jan. 19, 2016

ICBC Anti-Fraud Campaign

Background – On Wednesday ICBC launches their fraud awareness campaign with the Top Fraud Files of 2015 Information Bulletin (release at 8 a.m.). They will also be doing media interviews including a live Global hit during the morning show to raise awareness among the public of fraud and its costs to British Columbians.

s.13

DAILY ISSUES REPORT – Topic – Jan. 19, 2016

East Kootenay Maintenance

Background – A group of residents in the East Kootenay region has created a web and Facebook presence under the title, *Taking Back the East Kootenays*. They have been active for a few years voicing concerns about the quality of road maintenance in the region and claiming the poor maintenance is creating unsafe driving conditions in the winter and resulting in crashes.

This group has signaled they will be holding a public protest outside MLA Bennett's constituency office on Jan. 20. Website - <http://www.ekhighways.org/>

s.13

DAILY ISSUES REPORT – Topic – Jan. 19, 2016

Uber interested in Victoria market

Background – On January 15, 2016, Ride-sharing company, Uber announced its interest in breaking into the B.C. market. Recently, interest in government's plans to address ride-sharing have gained attention with the launch of a BC Liberal Party campaign to encourage support of the sharing economy.

s.13

DAILY ISSUES REPORT – Topic – Jan. 19, 2016

Port Metro Vancouver – Use of agricultural land for industrial area

Background - Media have reported the Mayor of Richmond is concerned Port Metro Vancouver will attempt to remove land from the Agricultural Land Reserve because it needs more industrial land to meet increasing demand for growth. Richmond and surrounding municipalities fear that because the port is a federally-regulated agency, it could override municipal land zoning decisions. The Province supports expansion at Port Metro Vancouver because it creates jobs and benefits the economy, but maintains any land development must follow appropriate approval processes including consultation with the public, the Agricultural Land Commission, municipalities, First Nations groups and other stakeholders.

s.13

DAILY ISSUES REPORT – Topic – Jan. 19, 2016

s.13

DAILY ISSUES REPORT – Topic – Jan. 19, 2016

Tolling Policy

Background - Media are interested in the government's policy on tolling. Questions are being asked around whether drivers should have access to a reasonable untolled alternative and on government's position on tolling every major bridge (ie. Lion's Gate). Media are also interested in whether the province will conduct a tolling review as part of the project.

s.13

DAILY ISSUES REPORT – Topic – Jan. 19, 2016

BC Transit – Union Negotiations

Background – Negotiations between BC Transit and the union for employees in Whistler and Duncan have broken down.

Drivers and mechanics providing transit service in Whistler are in a legal strike position. Negotiations continue for both areas.

Update for Whistler, Squamish: Both parties (Unifor Local 114 and BC Transit contractors Whistler Transit Ltd. (aka PW Transit Canada Ltd.) will meet Tuesday Jan. 19 in an effort to resolve differences.

While 72-hour strike notice, **effective Saturday January 16**, has been served by unionized employees (Unifor Local 114), no strike action has taken place

Cowichan Valley – Duncan, Ladysmith, Victoria commuter bus:

Both parties have resumed negotiations. On Jan. 12 unionized employees (Unifor 114) providing transit service through First Group PLC voted 100% in favour of strike action but have not served notice.

s.13

Page 175

Withheld pursuant to/removed as

DUPLICATE

NEWS RELEASE

For Immediate Release
2016TRAN0006-000053
Jan. 19, 2016

Ministry of Transportation and Infrastructure

Brunette Interchange Project enters conceptual design phase

NEW WESTMINSTER – What will the future Brunette Interchange on Highway 1 look like? That's what the B.C. government is starting work on now – as part of the conceptual design phase of the Brunette Interchange Project on the Highway 1 corridor.

The B.C. government will be engaging with New Westminister, Coquitlam, and other local governments over the next few months to develop conceptual design options for a new Brunette interchange at Highway 1.

"Improving the Brunette overpass is critical for moving people and goods in this area and for emergency vehicles trying to get to and from Royal Columbian Hospital," said Transportation and Infrastructure Minister Todd Stone. "Right now, this interchange is often a bottleneck on the Highway 1 corridor through Metro Vancouver, especially at peak times. We are ready to get working on a revamp to break the bottleneck and get traffic moving again, and will continue to work closely with New Westminister and Coquitlam on plans moving forward."

In May 2015, New Westminister and the B.C. government signed a Memorandum of Understanding (MOU) reflecting a mutual commitment to provide for the efficient and effective movement of people and goods, particularly in support of an expanded Royal Columbian Hospital. The MOU commits to working together to improve regional transportation to and from the hospital, and through the city of New Westminister.

"Our government's MOU with the City of New Westminister is a road map to ensuring that Royal Columbian Hospital is accessible to local residents," said Health Minister Terry Lake. "As we move forward with the major redevelopment of RCH, improvements to the Brunette overpass will ensure the hospital serves the region well in years to come."

The Province considers a new interchange at Brunette and Highway 1 a priority improvement. The options will include consideration of the adjacent local road network to ensure that traffic mobility and safety is improved and congestion is reduced at this key location. The options, including a recommendation, will be made available for public feedback in April 2016.

As a part of BC on the Move, the Province's 10-year transportation plan, the B.C. government will invest approximately \$1 billion over the next three years to ensure B.C.'s network has the capacity and reliability to meet transport and trade needs, with maximum safety and minimal delays.

Learn more:

B.C. on the Move is available online at <http://engage.gov.bc.ca/transportationplan/>

Media Contact:

Media Relations

Government Communications and Public

Engagement

Ministry of Transportation and Infrastructure

250 356-8241

Connect with the Province of B.C. at: www.gov.bc.ca/connect

KM's for Minister – ICBC Anti-Fraud Campaign (Jan 20, 2016)

s.13

Page 179

Withheld pursuant to/removed as

s.13



News release

For release: **Immediately**
Date: January 20, 2016

Page: 1 of 2
Ref #: 2016-02

Media contacts: Joanna Linsangan, 604-982-2480

ICBC's Hall of Shame: The Top 6 Fraud Files of 2015 **Insurance Fraud Costing B.C. Drivers Hundreds of Millions a Year**

A man who torches his vehicle then claims it was stolen, a woman embellishing the extent of her injuries to collect two paycheques, and a man crying wolf to get out of doing the dishes — these are just some of the highlights found in ICBC's fraud files in 2015.

Insurance industry estimates indicate 10 to 20 per cent of auto insurance claims contain an element of fraud or exaggeration. To B.C. drivers, that means dishonest claims total up to \$600 million each year, costing every driver more than \$100 per year on their insurance policy.

The most common types of insurance fraud include false claims, exaggerated claims and organized fraud. An example of a false claim is when an owner fabricates a story about their vehicle being stolen when it was actually disposed of by the owner. Exaggerated claims are when a driver or passenger embellishes a claim by overstating their injuries or the damage to their vehicle. And organized fraud are planned events such as staged collisions and [jump-in schemes](#).

While the vast majority of ICBC's customers are honest, here are some cases of people that weren't so truthful in 2015:

Dirty Dishes

From headaches to back pain, a man complained to ICBC that his injuries are so severe after his MVA that he couldn't even help his wife with simple household chores, like washing the dishes. Shortly after his crash, our investigators collected footage of him lifting box after box of heavy floor tiles at his work site. For his attempt to falsify his injuries, he was convicted of fraud, fined \$1500, and is likely back on dish duty.

Double Dipping

A Vancouver woman involved in a collision claimed she was unable to return to work because of her injuries. After receiving an anonymous tip, our investigators obtained evidence confirming that she had been working since the crash – effectively collecting two paycheques at once – one from her employer, and another from ICBC. For exaggerating the extent of her injuries, she was convicted and served with a one-year driving suspension as well as a \$1750 fine.

Mom Caught in Cover-Up

A Vancouver Island mom reported that her Audi was stolen from her office's parking lot. She said that her sons were the only other people that had access to her vehicle, and confirmed both were at home. Later that day, police found her car in the Lower Mainland, abandoned and crashed into a chain link fence. More evidence was exposed, poking holes into her statement. Witnesses saw a man flee the scene. Telephone records pegged one of her sons at the scene of the crash. Cameras at a B.C. Ferry terminal also caught the same son purchasing a ticket. Both were convicted of providing false statements. The mother was fined \$2300, and the son received an \$1150 fine and a one-year driving suspension. It turned out that his license was suspended at the time of the crash, so he was sentenced to 90 days in jail as well.

- more -



Dash Cam Disclosure

A Lower Mainland man claimed that when he was driving, another car veered into his lane and sideswiped his vehicle. Although the crash was certainly upsetting, the driver was happy that his newly installed dash cam captured the entire incident. He excitedly shared the footage with ICBC to support his claim. However, the video also revealed he was riding shotgun and that his car was actually driven by someone else – an unlicensed driver – at the time of the crash. For providing a false statement about who was driving, his claim was denied.

Electronic Exposure

With all the technological advances in today's vehicles, it can be hard to keep up with all the new bells and whistles that come with a new car. Not knowing foiled this man's scheme to cash in on a scam.

A Fraser Valley man woke up at 2 a.m. to find his BMW missing from his driveway. He immediately called the police to report the theft, who found the car later that night, burnt to a crisp at a nearby park.

The man claimed that he was in bed by 11:30 p.m. and that none of his keys were stolen. This particular vehicle employs technology to track user data – things like recording each time a key fob is used. Investigators found that an original key fob was used at 12:18 a.m. on the night of incident. The man was busted by his own car, and for that, his claim was denied.

Bus Blues

A bus struck a parked fire truck as it was making a turn around a transit exchange. After ensuring all the passengers safely left the bus, the bus driver walked over to the fire truck to exchange information with the driver. The bus driver returned to find a man waiting for him, claiming that he was on the bus and had been injured as a result of the collision. The man filed a claim to ICBC for compensation. However, surveillance cameras at the bus terminal showed that the man was never on or near the bus at the time of the collision. The man was busted for fraud, ordered to pay a fine and spend a night in jail.

ICBC has stepped up its efforts in combatting fraud in order to keep costs down. In addition to expanding its Special Investigations Unit to include cyber probes and training frontline staff to detect fraud, in 2016, ICBC will be adding enhanced fraud software to its arsenal, a tool that will help to quickly flag patterns and high predictors of fraud at the beginning of the claims process.

In 2015, ICBC opened approximately 7500 fraud investigations. The work of its Special Investigations Unit led to a 98% conviction rate on all charges laid, resulting in approximately 550 fraud convictions from 2010 to 2015. These convictions can limit a person's career options, prevent one from crossing the border and applying for credit. Thousands of fraudsters faced other penalties, including a complete denial of their claim, asset seizure, denial of optional insurance coverage, and other civil remedies.

Insurance fraud increases claims costs, which leads to higher premiums for every British Columbian needing auto insurance.

The public can protect their wallets by reporting suspicious activities related to insurance fraud to ICBC's toll-free tips line at 1-800-661-6844. Tip information is confidential and callers can remain anonymous.

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Wednesday, January 20, 2016 8:30 AM
To: Bell, Jordan TRAN:EX; Jabs, Ryan GCPE:EX
Cc: Diacu, Raz MNGD:EX
Subject: ICBC/UBER Afternoon Calls

Morning,

What are your thoughts on adding call time this afternoon for MTS to do a roll up of calls on Uber/ICBC or anything else that comes in so we can make it all fit? We can front end it before his personal time.

Thank you,

Kit Sauder, Ministerial Assistant
To the Honourable Todd Stone,
Minister of Transportation & Infrastructure
(250) 889-9133
Kit.Sauder@gov.bc.ca

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Wednesday, January 20, 2016 9:45 AM
To: Lowe, Sonia GCPE:EX
Cc: Bell, Jordan TRAN:EX; Gordon, Matt GCPE:EX; Diacu, Raz MNGD:EX; Rorison, Trish GCPE:EX; Koolsbergen, Nick GCPE:EX; Woods, Emily GCPE:EX; Jabs, Ryan GCPE:EX; Cousins, Cindy GCPE:EX; Thomson, Elizabeth GCPE:EX
Subject: Re: ROLL UP - Media Requests - Uber

No time for calls this morning, we'll need to look at between noon and 1:30.

Kit

Sent from my iPhone

On Jan 20, 2016, at 9:20 AM, Lowe, Sonia GCPE:EX <Sonia.Lowe@gov.bc.ca> wrote:

Jordan,
Richard Zussman with CBC is looking for a few minutes with MTS over the phone this morning on Uber - in addition to Rob Shaw.

Minister Request Y/N: Yes, requesting phone call with MTS
Topic: Uber and the sharing economy
Reporter/ Contact: Richard Zussman (250) 384-2685 After 10:00 am only
Outlet: CBC Radio
Date/ Time received: January 20 – 9:15 am
Deadline: asap to know

Minister Request Y/N: Yes, requesting phone call with MTS
Topic: Uber and the sharing economy
Reporter/ Contact: Rob Shaw 250-953-5932 anytime this a.m.
Outlet: Vancouver Sun
Date/ Time received: January 20 – 8:00 am
Deadline: asap to know
Reporter's Request: Requesting a call with MTS this morning

Sonia Lowe | Public Affairs Officer
Ministry of Transportation and Infrastructure
Government Communications and Public Engagement
Tel: 250.356.8241 | Mobile: 250.882.6696 | email: sonia.lowe@gov.bc.ca

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Wednesday, January 20, 2016 10:10 AM
To: Lowe, Sonia GCPE:EX
Cc: Bell, Jordan TRAN:EX; Diacu, Raz MNGD:EX; Rorison, Trish GCPE:EX; Jabs, Ryan GCPE:EX
Subject: Re: ROLL UP - Media Requests - Uber

Minister Stone has suggested that we turn the 11:40 availability into a full media availability to cover off Uber, ICBC and anything else.

Can we make that work?

Kit

Sent from my iPhone

On Jan 20, 2016, at 9:20 AM, Lowe, Sonia GCPE:EX <Sonia.Lowe@gov.bc.ca> wrote:

Jordan,
Richard Zussman with CBC is looking for a few minutes with MTS over the phone this morning on Uber - in addition to Rob Shaw.

Minister Request Y/N: Yes, requesting phone call with MTS
Topic: Uber and the sharing economy
Reporter/ Contact: Richard Zussman (250) 384-2685 **After 10:00 am only**
Outlet: CBC Radio
Date/ Time received: January 20 – 9:15 am
Deadline: asap to know

Minister Request Y/N: Yes, requesting phone call with MTS
Topic: Uber and the sharing economy
Reporter/ Contact: Rob Shaw **250-953-5932** anytime this a.m.
Outlet: Vancouver Sun
Date/ Time received: January 20 – 8:00 am
Deadline: asap to know
Reporter's Request: Requesting a call with MTS this morning

Sonia Lowe | Public Affairs Officer
Ministry of Transportation and Infrastructure
Government Communications and Public Engagement
Tel: 250.356.8241 | Mobile: 250.882.6696 | email: sonia.lowe@gov.bc.ca

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Wednesday, January 20, 2016 10:20 AM
To: Jabs, Ryan GCPE:EX
Cc: Lowe, Sonia GCPE:EX; Bell, Jordan TRAN:EX; Diacu, Raz MNGD:EX; Rorison, Trish GCPE:EX
Subject: Re: ROLL UP - Media Requests - Uber AND CHNL Q

We might be able to do a call in transit to the private event.

Kit

Sent from my iPhone

On Jan 20, 2016, at 10:18 AM, Jabs, Ryan GCPE:EX <Ryan.Jabs@gov.bc.ca> wrote:

We should be able to make that work. We'll connect in with our folks to see what area might work best for this.

CHNL (Angelo) has also called ICBC for comment on the fraud release. They've referred him to the minister. Does he have five minutes to give Angelo a call?

From: Sauder, Kit TRAN:EX
Sent: Wednesday, January 20, 2016 10:10 AM
To: Lowe, Sonia GCPE:EX
Cc: Bell, Jordan TRAN:EX; Diacu, Raz MNGD:EX; Rorison, Trish GCPE:EX; Jabs, Ryan GCPE:EX
Subject: Re: ROLL UP - Media Requests - Uber

Minister Stone has suggested that we turn the 11:40 availability into a full media availability to cover off Uber, ICBC and anything else.

Can we make that work?

Kit

Sent from my iPhone

On Jan 20, 2016, at 9:20 AM, Lowe, Sonia GCPE:EX <Sonia.Lowe@gov.bc.ca> wrote:

Jordan,
Richard Zussman with CBC is looking for a few minutes with MTS over the phone this morning on Uber - in addition to Rob Shaw.

Minister Request Y/N: Yes, requesting phone call with MTS
Topic: Uber and the sharing economy
Reporter/ Contact: Richard Zussman (250) 384-2685 After 10:00 am only
Outlet: CBC Radio
Date/ Time received: January 20 – 9:15 am
Deadline: asap to know

Minister Request Y/N: Yes, requesting phone call with MTS
Topic: Uber and the sharing economy
Reporter/ Contact: Rob Shaw 250-953-5932 anytime this a.m.
Outlet: Vancouver Sun
Date/ Time received: January 20 – 8:00 am
Deadline: asap to know
Reporter's Request: Requesting a call with MTS this morning

Sonia Lowe | Public Affairs Officer
Ministry of Transportation and Infrastructure
Government Communications and Public Engagement
Tel: 250.356.8241 | Mobile: 250.882.6696 | email: sonia.lowe@gov.bc.ca

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Wednesday, January 20, 2016 10:20 AM
To: Bell, Jordan TRAN:EX
Cc: Stone, Todd TRAN:EX
Subject: Re: Statement: Ride sharing - Uber - RedFM

Approved by MTS.

Kit

Sent from my iPhone

On Jan 20, 2016, at 9:47 AM, Bell, Jordan TRAN:EX <Jordan.Bell@gov.bc.ca> wrote:

Minister – I've attached below a draft statement for your review on UBER. The language here is very close to the KMs from last week, only change is in the last para. Thinking it would be good to get this into RED FM as soon as possible. Can you please let me know if you are okay with this?

jb

s.13

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Wednesday, January 20, 2016 10:27 AM
To: Jabs, Ryan GCPE:EX
Cc: Lowe, Sonia GCPE:EX; Bell, Jordan TRAN:EX; Diacu, Raz MNGD:EX; Rorison, Trish GCPE:EX
Subject: Re: ROLL UP - Media Requests - Uber AND CHNL Q

Red FM sounds good, do we want to also reach out to CKNW, Fairchild and Tsing Tao/Ming Pao?

Kit

Sent from my iPhone

On Jan 20, 2016, at 10:25 AM, Jabs, Ryan GCPE:EX <Ryan.Jabs@gov.bc.ca> wrote:

Media relations say a good spot is in front of the information kiosk outside the trade and convention centre – 999 Canada Place... okay with us pointing reporters there for 11:40?

We've got Global/CTV/CBC/Vancouver Sun who have called and we can also reach out to RedFM... any others?

From: Sauder, Kit TRAN:EX
Sent: Wednesday, January 20, 2016 10:20 AM
To: Jabs, Ryan GCPE:EX
Cc: Lowe, Sonia GCPE:EX; Bell, Jordan TRAN:EX; Diacu, Raz MNGD:EX; Rorison, Trish GCPE:EX
Subject: Re: ROLL UP - Media Requests - Uber AND CHNL Q

We might be able to do a call in transit to the private event.

Kit

Sent from my iPhone

On Jan 20, 2016, at 10:18 AM, Jabs, Ryan GCPE:EX <Ryan.Jabs@gov.bc.ca> wrote:

We should be able to make that work. We'll connect in with our folks to see what area might work best for this.

CHNL (Angelo) has also called ICBC for comment on the fraud release. They've referred him to the minister. Does he have five minutes to give Angelo a call?

From: Sauder, Kit TRAN:EX
Sent: Wednesday, January 20, 2016 10:10 AM
To: Lowe, Sonia GCPE:EX
Cc: Bell, Jordan TRAN:EX; Diacu, Raz MNGD:EX; Rorison, Trish GCPE:EX; Jabs, Ryan

GCPE:EX

Subject: Re: ROLL UP - Media Requests - Uber

Minister Stone has suggested that we turn the 11:40 availability into a full media availability to cover off Uber, ICBC and anything else.

Can we make that work?

Kit

Sent from my iPhone

On Jan 20, 2016, at 9:20 AM, Lowe, Sonia GCPE:EX <Sonia.Lowe@gov.bc.ca> wrote:

Jordan,

Richard Zussman with CBC is looking for a few minutes with MTS over the phone this morning on Uber - in addition to Rob Shaw.

Minister Request Y/N: Yes, requesting phone call with MTS

Topic: Uber and the sharing economy

Reporter/ Contact: Richard Zussman (250) 384-2685 **After 10:00 am only**

Outlet: CBC Radio

Date/ Time received: January 20 – 9:15 am

Deadline: asap to know

Minister Request Y/N: Yes, requesting phone call with MTS

Topic: Uber and the sharing economy

Reporter/ Contact: Rob Shaw **250-953-5932** anytime this a.m.

Outlet: Vancouver Sun

Date/ Time received: January 20 – 8:00 am

Deadline: asap to know

Reporter's Request: Requesting a call with MTS this morning

Sonia Lowe | Public Affairs Officer

Ministry of Transportation and Infrastructure

Government Communications and Public Engagement

Tel: 250.356.8241 | **Mobile:** 250.882.6696 | email: sonia.lowe@gov.bc.ca

Sauder, Kit TRAN:EX

From: Sauder, Kit TRAN:EX
Sent: Wednesday, January 20, 2016 11:15 AM
To: Bell, Jordan TRAN:EX
Subject: Re: Statement: Ride sharing - Uber - RedFM

Thanks Chief.

Kit

Sent from my iPhone

On Jan 20, 2016, at 11:13 AM, Bell, Jordan TRAN:EX <Jordan.Bell@gov.bc.ca> wrote:

One small tweak to the last sentence in the first para, which is highlighted.

s.13

From: Bell, Jordan TRAN:EX
Sent: Wednesday, January 20, 2016 9:48 AM
To: Stone, Todd TRAN:EX
Cc: Sauder, Kit TRAN:EX
Subject: Statement: Ride sharing - Uber - RedFM

Minister – I've attached below a draft statement for your review on UBER. The language here is very close to the KMs from last week, only change is in the last para. Thinking it would be good to get this into RED FM as soon as possible. Can you please let me know if you are okay with this?

jb

s.13

Stone, Todd TRAN:EX

From: Stone, Todd TRAN:EX
Sent: Tuesday, January 12, 2016 4:32 PM
To: T.Stone@leg.bc.ca
Subject: Fwd: Items for Approval & Review
Attachments: NR GMT consultation open houses.docx; ATT00001.htm; nr_Feasibility Study Results.docx; ATT00002.htm; qa_Gabriola fixed link study.doc; ATT00003.htm; Rollout - Gabriola Fixed Link Study.docx; ATT00004.htm; Letter from Mayor Robertson to Honourable Minister Stone re Taxi Service....pdf; ATT00005.htm

Sent from my iPhone

Begin forwarded message:

From: "Bell, Jordan TRAN:EX" <Jordan.Bell@gov.bc.ca>
Date: January 12, 2016 at 2:17:16 PM PST
To: "Stone, Todd TRAN:EX" <Todd.Stone@gov.bc.ca>
Subject: Items for Approval & Review

Minister – a few items following our earlier conversation:

s.13

Glad to discuss any of these, should you have any questions or comments.

Best,

Jordan

Stone, Todd TRAN:EX

From: Stone, Todd TRAN:EX
Sent: Friday, January 15, 2016 3:39 PM
To: Bell, Jordan TRAN:EX
Subject: Re: Uber media package/briefing: Info Session for BC Media with Uber Canada TOMORROW

Were there attachments?

Sent from my iPhone

On Jan 15, 2016, at 3:12 PM, Bell, Jordan TRAN:EX <Jordan.Bell@gov.bc.ca> wrote:

Fyi.

Here's the briefing package that was given to media on Uber...

Call for the province to update regulations to allow British Columbians access to ride-sharing service... says adoption needs to be provincial to allow for consistency across the province in the Lower mainland, Victoria, Kelowna and Kamloops. References Liberal candidate Isaacs support for Uber.

Notes action in municipalities across the country to adopt Uber.

Says spring session is the opportunity and they're willing to work with Minister Stone and Premier Clark to bring Uber to B.C.

Stone, Todd TRAN:EX

From: Stone, Todd TRAN:EX
Sent: Friday, January 15, 2016 4:28 PM
To: Bell, Jordan TRAN:EX
Subject: Re: Resending: Uber Handout

Thanks

Sent from my iPhone

> On Jan 15, 2016, at 3:44 PM, Bell, Jordan TRAN:EX <Jordan.Bell@gov.bc.ca> wrote:

>

> As requested.

>

> <Uber Canada - BC Media Info Session - Jan 15, 2016 (2).pdf>

>

>

>

> Sent from my iPhone