

Question and Answer Period
11:40 – 11:58 a.m.

Melissa thanks the Panel (Lindsay is the last speaker)

Melissa will ask the following questions, and introduce any “Live” questions during the event.

1. **Grant:**
Since you have been a public servant and a member of Executive in government for a while, I'm interested in what being “non-partisan” means for you during election time?
2. **All:**
The corporate plan has a lot of new goals and changes to the way we do things. What caught your attention in the plan, and what do each of you think will be the biggest or most impactful idea?
3. **Deborah:**
I saw TPP's business plan recently, and I believe it mentions that it's the first department business plan for TPP. What process did you go through to start creating this, and did you gather feedback from your teams?
4. **Lindsay:**
Succession Planning seems to be one of the focuses for the ministry right now, and my group is really interested in how to transfer knowledge between people retiring and new employees.

Based on your experiences in government, do you have any advice on how to transfer knowledge between staff? (Mentoring, Job Shadowing, etc.)

Melissa will ask the following questions if no live questions have come in, or time remains in the event.

5. Grant:

What advice would you give a new employee going into a leadership position for the first time?

6. All:

It may not have a lot to do with the topics discussed today, but I'm very interested in hearing what each of your first jobs were when you joined government?

7. Deborah:

What could happen to great initiatives like Hwy 16 Action Plan if there is a change in government? Once a government has made that kind of commitment would a new government have to continue with it through to completion?

8. Lindsay:

I don't have the opportunity to work with Partnerships very often, but I went to your Department website before this event and saw your Strategic Business Plan and learned a lot about what you do.

What do you enjoy the most about leading the Partnerships Department?

Executive Virtual Town Hall

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- 9:30 a.m. Event setup begins by Event Team.
- 10:30 a.m. Event Panel (Deputy Minister, Grant Main, ADMs Deborah Bowman and Lindsay Kislock and Executive Director Melissa Thickens, arrive and are provided mics and seating.

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- 11:00 a.m. **Melissa Thickens**, welcomes audience, provides an overview and housekeeping for the event, including how to submit questions.
- 11:03 a.m. Round Table Introduction: Melissa Thickens introduces Grant Main who provides a welcome, **Deborah Bowman and Lindsay Kislock then introduce themselves.**
- 11:05 a.m. **Grant Main delivers** 15 minute presentation.
- 11:20 a.m. **Deborah Bowman** delivers 10 minute presentation.
- 11:30 a.m. **Lindsay Kislock** delivers 10 minute presentation.
- 11:40 a.m. **Melissa Thickens** thanks Grant, Deborah and Lindsay, and begins asking pre-submitted questions to panel.
- Reminds Audience to submit questions to the Strategic Human Resources mailbox (StrategicHR.Transportation@gov.bc.ca)
- 11:58 a.m. **Melissa Thickens** thanks panel and audience, and mentions that another Town Hall will take place in the fall of 2017 – details to follow.

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- Exec Panel Grant Main, Deborah Bowman and Lindsay Kislock
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- Event Lead Nick Nixon (SHR)
- Tech Lead Russel Lolacher (BMS)
- Event Team James Penner (BMS), Neil Judson (BMS) and Daniel Nevin (GCPE)

Melissa Thickens Speaking Notes
11:00– 11:03 a.m.

3 minutes **Introduction and Housekeeping**

- Thank you everyone for joining us today from across the province.
- This Executive Virtual Town Hall is a rare opportunity for all 1,500+ ministry employees to come together – even if virtually – to hear from other areas, and about initiatives and programs across the ministry.

Questions

- It's also an opportunity for you to ask questions from the panelists we have today, so I hope you took advantage and submitted a question ahead-of-time.
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Introduction

- With all that said, I would like to welcome our executive presenters here today, Grant Main, Deputy Minister of Transportation and Infrastructure, Deborah Bowman, Assistant Deputy Minister of Transportation Policy and Programs, and Lindsay Kislock, Assistant Deputy Minister of Partnerships. I'd like to open the floor up to each of our panelists to introduce themselves, and then hand things over to Grant to kick things off.

Grant Main Speaking Notes**11:05– 11:20 a.m.****2 minutes** **Introduction**

- Thank you Melissa – and good morning everyone. It's great to be with you all today.
- This is the second ministry-wide virtual meeting we have had. And while nothing substitutes being face-to-face with one another; I'm very glad we are able to all take this time to have a dialogue across the province.
- Today the Writ Drops, marking the first day of the Interregnum, which usually lasts around 51 days.
- Since our last election, May 2013, approximately 45% of our workforce is new to the ministry.
- Even more amazing, since the last election approximately 25% of our workforce is brand new to government.
- Because of this, I know a large number of our employees have questions and have asked for clarity about just what the interregnum period is, and how it ties in with the election and our everyday work.
- My objective today is to provide you with information on what to expect during the interregnum period, including about the election and where you can go for more information.
- I also hope you were able to ask questions ahead-of-time and I look forward to engaging in that dialogue.

3 minutes **Ministry Priorities**

- Before we get into the conversation on the interregnum period, I really wanted to take a few minutes to mention a couple of our upcoming projects and completed accomplishments lately.
 - As a number of those big pieces will be touched on by Deborah and Lindsay shortly, I will try not to steal anyone's thunder!

Ministry Projects

- This might be considered old news by now, but it's definitely worth mentioning that the **Evergreen Line Rapid Transit** was completed in recent months. A huge step forward in providing alternative transit choices and reducing greenhouse gas emissions and road

congestion.

- Last year, Highway 1 – Monte Creek to Pritchard completed its four-laning project.
- **Phase 2 of the Trans-Canada Six-Laning** – Fraser Valley Project was announced recently. This is a federal-provincial-municipal project from 216th street to 264th street.
 - This project will likely start this fall at a total cost of \$235.5 million.
- Final project of **Phase 2 Cariboo Connector** went out to tender in late-March. This is the widening of Highway 97 between Carson Drive and Toop Road within Williams Lake.
- The counter-flow system during peak travel times on the **Alex Fraser Bridge** is set to complete next year.
- **George Massey Tunnel Replacement** Project broke ground last week.
- The **Highway 7 Corridor** Improvement project is commencing – with 3 key components, in Pitt Meadows, Maple Ridge and Mission.
- For those living on or near the Capital, you've probably noticed the huge progress being made on the highway 1 – **Admirals Road/McKenzie Avenue interchange**.
 - What a difference that'll make!

Where Ideas Work

- On the corporate side of things, many of the initiatives and programs illustrated in our Corporate Plan, *Where Ideas Work*, have either recently been completed, or are currently in the works – such as our focus on Succession Planning.
- The plan highlights both our commitment to British Columbians and what makes us an employer of choice for those seeking a career in an organization with a strong guiding purpose and impact.
- One of the great things about this plan, is that our ministry's progressive approach already aligns with the key pillars and objectives.
 - We now have the opportunity to continue to build on our momentum that has been started from programs such as Succession Planning and Lean.
- This plan also features a renewed focus on building a culture of innovation within the BC Public Service.
 - In this ministry, we already demonstrate that through our progressive mandate and continuous improvement approach to problem solving.
 - Going forward, the need to pursue new ways of working, to expand the toolset and embrace creativity and experimentation, will be a focus for us.

- If you have not had the opportunity to review the plan, I definitely encourage you to do so.

3 minutes **Interregnum Overview**

First, here's a bit of a timeline:

- Speech from the Throne happened on February 14
 - This is read by the Lieutenant Governor and introduces a new session of parliament.
- Budget Day then occurred the following week, on February 21
 - Each year, Budget Day takes place the third Tuesday in February. The Minister of Finance presents the budget outlining the financial plan for the province over 3 years.
- March 31 marked the start of government's communications blackout for many areas. The formal end for all government communications occurs when the Writ is dropped.
 - I will get more into that in a moment
- Today, April 11 the Writs are issued
 - The Writ of Election dropping marks the beginning of the election period.
 - As this is a general election, when this happens, the Legislature is dissolved, and MLAs – which includes Ministers – no longer hold office.
 - Deputy Ministers essentially become the caretakers of government.
- May 9 is general voting day, with Advance Voting beginning April 29.
 - As I mentioned, the upcoming general election is scheduled to take place on May 9 – and there will be 87 MLAs to elect
- And finally, May 31 is the Return of the Writs
 - Once the election period comes to an end, the writs are returned to the Chief Electoral Officer.
 - This is followed by MLAs being confirmed, post-election transition period and the incoming government being put in place.

6 minutes **Your Responsibilities**

- We have had a lot of questions from employees about our responsibilities around Election time.
- I want to start by giving a high-level overview based on the Standards of Conduct, then dig further into media and communications, records and other information.

Standards of Conduct

- There is a “Political Activity” section in the Standards of Conduct, this information is relevant at any time, right now we’re highlighting it given where we are at in the cycle.
- Among other things, it states “the honesty and integrity of the BC Public Service demands the impartiality of employees in the conduct of their duties”
 - Impartiality is critical, and perception is key
- It’s important that we all feel free to have political opinions and preferences, but that we separate political activities from work.
 - That includes using our positions to support political platforms and using work resources for political activities.

Media

- There have been some questions lately about what to do if you are contacted by the media.
 - During this period of time, all media questions or inquiries should be directed to our media line (250 356 8241).
 - GCPE is here to provide support when dealing with the media during this time, and help manage the expectations from the media for information. The media line is the best possible direction to send them if you receive media calls.

Communications

- Based on previous practice, all Government of B.C. advertising, communications, major internet/web updates and social media and public engagements are now limited to public health and safety, responding to the public regarding services, as well as Statutory Advertising.
- Advertising falls into two categories, Informational and Statutory.
 - Statutory is required by statute, regulation or policy. This is still permitted during the interregnum period.
 - Informational advertising is not required. It could be advertising a new program or policy by any channel: web, print, radio, etc.
- Communication materials also fall into those two categories. And, like advertising, information is generally not permitted.
 - Remember, public feedback can still be accepted, and many of us will need to continue to engage with the public in order to ensure the safety of our transportation network.

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- While these guidelines are mostly externally facing, internally we are taking a similar approach.
- You will not see many wide-scale internal programs being announced, emails from your Executive team, or major internal projects broadcasted during this time. Things we have done in the past will remain, and any required communications will continue.
 - Your ministry intranet will stay active, and we'll still have those Weekly Headlines coming out each week (though they may be a bit lighter than usual!)
- Deputy Minister Lori Halls has issued a few communications recently, including a video, with information about the election as it relates to our internal workforce – you can get more information from those, and from articles posted on our ministry intranet.

Records Management and Correspondence

- During this time, Deputy Ministers have custody of all records in the ministry, including those from the Minister's office, and non-cabinet records must be diligently managed.
 - For those that are wondering, yes we still have to respond to FOI requests!
- Regular correspondence is continuing, although the Minister won't be signing anything.
- This is a time of heightened sensitivity, so if you receive correspondence from an MLA's office, a political body, or any other contact that is out of the ordinary, please speak with your supervisor.

Hiring

- During this period, no appointments are made to agencies, boards or commissions. However you can rest assured that routine hiring will continue through this time.
- At the end of the day, it's about using our judgement; if you're in doubt, talk with someone! Whether that's our terrific GCPE team, your supervisor, Strategic Human Resources, or MyHR. You have a lot of resources and supports at your disposal.

1 minute Closing

- Thanks everyone for the opportunity to talk to you about this today. As public servants it's important we all understand our role during this time!
- And with that, I'm going to pass it over to Deborah, who is going to chat with us about what's happening in her busy world at the Transportation Policy & Programs Department.

Deborah Bowman & Lindsay Kislock
11:20 – 11:40 a.m.

11:40– 11:58 a.m.

Melissa thanks Grant, Deborah and Lindsay and begins asking pre-gathered questions

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Grant Main
11:05 – 11:20 a.m.

Deborah Bowman
11:20 – 11:30 a.m.

Lindsay Kislock Speaking Notes
11:30 – 11:40 a.m.

2 minutes **Introduction**

- Thank you Deborah – and good morning everyone. It's a pleasure to be with you all today.
- This is the first time I've been involved in one of our ministry-wide virtual meetings and I'm looking forward to sharing some information with you about the Partnerships Department and the work we do.
- But first, for those that don't know me... [if comfortable, please provide a few details about your educational and professional background]

2 minutes **Partnerships Department Overview**

- Partnerships has three branches:
 - Pacific Gateway Branch;
 - Transit and Crown Agency Branch; and
 - Properties and Land Management Branch.
- Before I get into what's been keeping everyone busy in the branches, I thought I'd take a minute to provide a high-level overview of the department.
- Among a number of other things, we:
 - Develop transit policy, legislation and regulations;
 - Manage a variety of different types of properties throughout the province;
 - Support the ministry with respect to its responsibilities for three Crown corporations: the Insurance Corporation of B.C., BC Transit and the BC Pavilion Corporation; and
 - Work with strategic partners to increase and improve the flow of trade through our transportation corridors to and from Western Canada and the U.S.
- Right now, we are also:
 - Working with ICBC to encourage taxi operators to adopt collision avoidance technologies.
 - Working with BC Transit so that by the end of next year, more than 500 BC Transit buses will be able to tell your mobile phone where your bus is and how soon it will arrive.
- Because so much of what we do relates to the work of the ministry's other departments, we work collaboratively with a lot of you. And if you have a question about Asia Pacific trade, transit, property acquisition or about our Crowns, chances are you will be talking to someone within the Partnerships Department.

4 minutes **Branch Priorities and Projects**

- While what I'm about to share is by no means an exhaustive list, I thought I'd provide a few more details about the roles and responsibilities, and current projects and priorities, of our three branches.
- **The Pacific Gateway Branch** is responsible for carrying out the long-term vision of making the province North America's preferred gateway for Asia Pacific trade.
- This keeps branch employees busy with things like:
 - Leading the development of a Pacific Gateway Corridor Action Plan, on behalf of the three western provinces, to facilitate provincial and federal collaboration for trade infrastructure in the region.
 - Liaising with the Office of the Container Trucking Commissioner to ensure the long term stability of the container trucking industry at the Port of Vancouver.
 - Conducting corridor and trade area studies in places like Prince Rupert to identify potential future infrastructure projects.
- There is always a lot going on within the **Transit and Crown Agency Branch**, including ICBC, which is an active file that covers a broad range of services.
- One exciting ICBC initiative that we have been involved in over the past few months is the new specialty license plate program.
- This has been an incredibly successful venture with BC Parks – 10,000 plates have been sold to help generate revenue for BC Parks.
 - So successful that we are exploring the idea of a similar program for B.C. charitable organizations.
- The **Properties and Land Management Branch** provides advice and guidance to Regions, Districts, our Major Projects colleagues and our Executive on a variety of property, highway tenure and survey issues.
- We also manage more than 5,000 provincial properties and other properties like office and industrial buildings, large land holdings and industrial parks.
- Those of you here in Victoria might like to know that the branch is overseeing upgrades to Belleville Terminal as one of the commitments in *B.C. on the Move*.
 - Phase One is now underway with the replacement of the Black Bull Wharf complete and the repairs being made to the Clipper Wharf.
 - Phases Two and Three, to improve the terminal area and David Foster Way, and develop a consolidated international terminal facility, are in the planning stage.

2 minutes **Department Strategic Plan**

- Finally, I'd like to take a moment to share that we have recently finalized the Partnerships Department's Strategic Plan.

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- One of the strategies in the plan is to leverage funding and resources with partners like BC Transit, TransLink and the federal government.
- The 2017 federal budget means B.C. will receive about 10% less transit funding than in prior years, so we are busy working with BC Transit and TransLink to leverage that funding.
- We have secured funding from Canada's Public Transit Infrastructure Fund, which means new buses and Sky Train cars, new maintenance facilities and improvements to Sky Train stations, some of which were built 30 years ago for Expo '86.
 - Six of the new buses will be used for the new inter-community service along Highway 16 between Prince George and Smithers.
- We are also working to maximize B.C.'s share of the \$10 billion for trade infrastructure announced by the federal government last fall.

Closing

- Thanks everyone for the opportunity to tell you more about Partnerships and the work we do.
- If you have any questions about anything that I've shared today, please don't hesitate to get in touch with me [please advise if this should be someone else].

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Grant Main
11:05 – 11:20 a.m.

Deborah Bowman Speaking Notes
11:20 – 11:30 a.m.

1 minutes Introduction

- Thank you Grant – and good morning everyone. It's a pleasure to be with you all today.
- I'm looking forward to sharing some information with you about the Transportation, Policy and Programs Department and the work we do.
- But first, for those that don't know me... [if comfortable, please provide a few details about your educational and professional background]

3 minutes TPP Department Overview

The TPP Department has five teams, before I get into some major priorities, here's a high-level look:

- Transportation Policy:
 - Develops and implements transportation policy across all transportation modes of provincial responsibility, and advocates transportation policy that supports provincial and ministerial objectives in various federal / provincial and Canada / US forums.
 - The branch manages the Ministry's legislative program including Orders in Council and regulations. Staff implement intake and funding programs for cycling, airport, climate action and programs related to Highway 16 transportation initiatives.
 - As a member of the branch, the Registrar of Rail Safety issues operating permits to provincially regulated railways companies, and also has the authority to apply terms and conditions to an operating permit.
- Marine:
 - Responsible for the Coastal Ferries Act and manages the province's Coastal Ferry Services Contract (CFSC) which defines the routes and service levels operated by BC Ferries in coastal communities across the province.

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- The branch is also responsible for the provincial inland ferry fleet and ensuring contracted services provide safe, reliable and efficient operation of the 14 inland ferry routes in British Columbia.
- Passenger Transportation Branch:
 - Administers licences for commercial passenger vehicles, including taxis, limousines, charter buses and inter-city (scheduled) buses and enforces the Passenger Transportation Act.
 - In addition to day-to-day operations, the Registrar of Passenger Transportation adjudicates licences for charter buses and sightseeing operations, while the Passenger Transportation Board, an independent tribunal, adjudicates licences for taxis, limousines and inter-city buses.
 - The Registrar also has the authority to lead integrated compliance and enforcement activities related to the Passenger Transportation Act and issue administrative penalties for non-compliance including fines and suspension or cancellation of a passenger transportation licence.
- Corporate Planning and Strategic Initiatives:
 - Provides strategic direction, project management and leadership on various planning and key corporate initiatives for the ministry including the Jobs Plan, Regulatory Reform, Red Tape Reduction and Accessibility 2024. The branch manages the delivery of the Ministry and Crown Service Plans and Annual Reports. Both are required by legislation and key deliverables for public accountability reporting.
- Corporate Writing Services:
 - The unit manages the preparation and delivery of responses to thousands of pieces of correspondence received by the ministry, minister and minister of state for Emergency Management B.C., and via the ministry's public feedback e-mail. The unit also provides a broad range of related writing services to ministry executive and staff and direction on government/ministry standards and guidelines for correspondence.

5 minutes **Department Priorities and Projects**

- While what I'm about to share is by no means an exhaustive list, I thought I'd provide a few more details about what our teams are working on currently working on.

BikeBC

- The BikeBC program still remains a priority for the ministry and province.
- Since 2001, government has invested more than \$230 million in cycling grants and infrastructure projects.
- On March 30, Minister Stone announced that 26 communities throughout the province will receive \$9.25 million in funding for projects to expand and build cycling lanes.
 - This investment will create over \$18.7 million worth of projects that cover a range of initiatives, including bike lanes, multi-use trails and bridges, and improvements to roads and highways to increase the safety of cyclists.
 - One of the many diverse projects this year is the Pemberton-Mount Currie Commuter Friendship Trail Bridge. This project is a partnership between the Province, the Village of Pemberton, the Squamish-Lillooet Regional District and the Lil'wat Nation, and will provide a safe and environmentally friendly connection between the two communities. BikeBC is providing \$500,000 to this project this year.
 - BikeBC is providing \$511,274 in funding to the North Cowichan Regional District to assist them in the development of the Ladysmith to Chemainus Rail Trail connector. This project will connect Ladysmith to Chemainus via the Village of Saltair with a safe off-road multi-use trail.
 - Prince George is receiving \$500,000 for a 3 meter wide one kilometer long multi-use trail that will parallel Highway 16 near the Westgate shopping area.

- BikeBC remains very popular with our partners in the program, the local governments, as each year the program is over subscribed. This year 38 different communities submitted 51 applications requesting almost \$19 million in projects.

BC Air Access Program (BCAAP)

- Also on March 30, the Minister also announced that 20 community and regional airports will share over \$10 million in funding this year through the BC Air Access Program, completing the BC on the Move 3-year, \$24 million commitment.
- The BCAAP program funds a number of different projects, usually partnering with local governments and airport authorities that do not have the capital to do these projects on their own – and a lot of them are safety requirements that need to happen.
- Last year in partnership with the Stikine Airport Society, a major repaving project was done at the Dease Lake airport.
 - BC Emergency Health Services had said that runway deterioration meant they were no longer able to fly into the Dease Lake Airport, resulting in medevac by ground – almost 500 km south to Highway 16 or over 250 km north to Watson Lake in the Yukon!
- Long Beach Tofino Airport had little to no lighting for night-time operations, meaning that air ambulance was not able to access it in the dark! This project not only provided an economic boom to the tourism industry, but helped support the safety of those in the area.
- Because of examples like these, and the success of the program, we anticipate its continued operation at \$8 million in funding each year.
- Both The BCAAP and BikeBC Program were priorities in *B.C. on the Move*. It was an opportunity for us to increase funding from already successful programs.

Highway 16

- There has been quite a lot of work done to support connecting communities on or around Highway 16.
 - The B.C. government is implementing the \$6.4-million Highway 16 Transportation Action Plan, to create positive change and safer transportation options for everyone who lives along the Highway 16 corridor.
- This is a comprehensive, community driven transportation plan, to fill the transportation gaps along the corridor, addressing community-based needs, as well as the broader Highway 16 recommendation made in the Honourable Wally Oppal's report on missing women.
- The Plan has 5 major points:
 - BC Transit Expansion;
 - A Community Vehicle Grant Program for 12 northern BC communities and organizations;
 - First Nations driver education program;
 - Webcams and transit shelters; and
 - Collaboration to increase interconnectivity.

Transportation Network Companies (Ride Sharing):

- Most of you have likely read the news or heard about the province's anticipation of ride-sharing services coming to BC by the end of this year.
- In anticipation of this changes, there are a number of proposed actions that would help the existing taxi industry prepare to compete on a level playing field, including:
 - Crash avoidance technology to reduce collisions and lower costs
 - New app-based technology to allow the public to hail and pay for a taxi as efficiently as they would an Uber
 - More flexible and cost effective insurance products
 - Reduce red tape and overlap within the system
 - Exclusive rights to street hailing for taxis

EVENT PLAN AND SPEAKING NOTES
EXECUTIVE TOWN HALL
TUESDAY, APRIL 11, 2017

MINISTRY OF TRANSPORTATION AND INFRASTRUCTURE

- Allow vehicles for hire to provide services wherever and whenever, without municipal boundary restrictions
- Open up taxi supply to provide more choice, accessibility and opportunity for consumers and drivers
- As part of the Ministry of Transportation and Infrastructure's ongoing commitment to the safe movement of people and goods on BC's highway system, the Passenger Transportation Branch in partnership with the Commercial Vehicle Safety and Enforcement Branch conducted a three day safety inspection of perimeter seating buses on March 28-30 in Burnaby.
- This is a recurring inspection campaign and is conducted prior to the busy grad and wedding seasons.
- 30 of these vehicles, referred to by the industry as 'party buses', from multiple Passenger Transportation Licensees were ordered to present their vehicles for critical safety inspections by inspectors from both PTB and CVSE.
- 29 vehicles were inspected, of these 7 were placed "out of service" because they had defects considered too severe to proceed until repaired. The remaining 22 had more minor defects and were allowed to proceed for repairs, but not to carry passengers until repairs were completed.
- All licensees and drivers were reminded of their requirement to comply with the Liquor Control & Licensing Act and were provided with information decals that remind drivers and passengers that "consuming alcohol in any vehicle is illegal in B.C."

Marine

- A few big initiatives happening in Marine right now.
- Also, last September, the Premier announced that a new direct summer ferry route will be introduced in 2018 between Port Hardy and Bella Coola.
 - We've been working with BC Ferries, the Aboriginal Tourism Association of BC and other stakeholders in the mid-coast towards the addition of this new service.

- Also, a Cable Ferry was recently announced for May in Adams Lake (near Kamloops).
 - This is part of the fleet revitalization, and was the first of four new ferries.
 - Use to refer to the replaced ferry as the “FrankenFerry.”

Service Plan

- The Ministry Service Plan is now wrapped up and is posted online and Annual Reports are starting to be prepared, which are led by the Corporate Writing Services group.

1 minutes **Department Strategic Plan**

- A lot more information about what we’re working on now and in the next few years can be found in our new TPP Strategic Business Plan.
 - This plan was developed with input by all of us in the department; and supports our succession planning and connection to the vision and goals of the ministry.
- You can download the plan on our Department website, found on TRANnet. You can also check out an article on it in the latest edition of the *Road Runner* newsletter.

Closing

- Thanks everyone for the opportunity to tell you more about Transportation, Policy and Programs and the work we do.
 - If you have any questions about anything that I’ve shared today, please don’t hesitate to get in touch with me.

Lindsay Kislock
11:30 – 11:40 a.m.

11:40 – 11:58 a.m.

Melissa thanks Grant, Deborah and Lindsay and begins asking pre-gathered questions

From: [Nixon, Nicholas TRAN:EX](#)
To: [Main, Grant TRAN:EX](#); [Kislock, Lindsay M TRAN:EX](#); [Bowman, Deborah TRAN:EX](#)
Cc: [Thickens, Melissa TRAN:EX](#); [Lewthwaite, Jennifer TRAN:EX](#); [Laforce, Christine TRAN:EX](#); [Gilmour, Lori TRAN:EX](#)
Subject: Follow-up: Executive Virtual Town Hall
Date: Tuesday, May 2, 2017 4:37:00 PM
Importance: Low

Good afternoon,

Thank you for presenting at our Executive Virtual Town Hall on April 11. We have received excellent feedback from a number of employees at all levels across the organization.

Now that it is all available, we wanted to provide you with a few results from the event.

Attendance:

- At highest, the team estimates there were approximately **600-625 total employees logged on between 244 “connections”** (locations, meeting rooms, individual workstations, etc.).
 - This represents an approximate 30 per cent increase from the previous Town Hall in November, 2016.
- The retention was excellent through the event, with under 10 per cent of connections “dropping out” prior to the event’s end.
- We received 12 total questions from the audience – thank you for answering a number of these candid, on-the-spot, questions.
 - Much of the positive feedback was around this specific portion of the event, as well as the “humorous, light-hearted, while still serious tone of the speakers,” as one piece of feedback articulated.
- Employees were able to login through their workstation computers, tablets or even iOS/Android cell phones.

Recording:

- As discussed, we will **not** be releasing or storing any sort of recording or transcript for this Town Hall.

Next Steps:

- We are in the process of following-up with all of those that submitted questions – a number of which will be profiled on our ministry intranet.
- Due to the positive feedback and increase in attendance, we will be scheduling the next event to take place in late-summer/early fall, and will focus on updates from other

Departments and areas of the ministry.

Again, thank you for presenting at this new Executive engagement series and making it a resounding success.

Kind regards,

-Nick

Nick Nixon, PMP

Senior Manager, Continuous Improvement and Change Management | Strategic Human Resources Branch

Ministry of Transportation and Infrastructure

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PLEASE  STANDBY

Partnerships Department 2017/2018

Strategic Business Plan



Ministry of
Transportation
and Infrastructure



Cycling path in Metro Vancouver



Osprey Inland Ferry



Comox Airport

Transportation Policy and Programs

STRATEGIC BUSINESS PLAN 2016/17 – 2018/19



Mount Robson, Highway 16



Ministry of
Transportation
and Infrastructure

From: [Petruzzelli, Lynda](#) TRAN:EX
To: [Gilmour, Lori](#) TRAN:EX
Subject: Marine: Speaking Notes - Town Hall
Date: Tuesday, April 4, 2017 3:20:40 PM

Here's a few high-level bullets for coastal. Let me know if Deborah would like more or less. If asked, the additional services to Haida Gwaii will amount to about 20 more round trips in the off-peak season.

- A few big initiatives happening in Marine right now.
- The Government of BC and BC Ferries have agreed to changes to ferry services in the north and mid-coast.
- Starting this month, more sailings have been added to the ferry schedule between Prince Rupert and Haida Gwaii
- Haida Gwaii is one of the most remote communities served by BC Ferries and the seven hour ferry ride is a vital link for residents.
- Also, last September, the Premier announced that a new direct summer ferry route will be introduced in 2018 between Port Hardy and Bella Coola.
- We've been working with BC Ferries, the Aboriginal Tourism Association of BC and other stakeholders in the mid-coast towards the addition of this new service.
- While both of these changes have been agreed to by BC Ferries and the Province, they will require an amendment to the service contract which will be a key priority for staff over the coming months.

From: Gilmour, Lori TRAN:EX
Sent: Tuesday, April 4, 2017 9:34 AM
To: Petruzzelli, Lynda TRAN:EX
Subject: Speaking Notes - Town Hall

Hi Lynda, Deborah is giving a presentation at the Virtual Town Hall and will be speaking on a number of items from TPP. Nick from Strategic HR provided these bullets, but when you have a moment, can you add a bit of info to pump it up for your section. Nick will be talking to Callum about the Inland Ferries, but do you have anything that can be added for the coastal/mid coast ferries? Here's what I have so far. Thanx for your help, Lori

Ferries (4 new inland ferries)

- A few big initiatives happening in Marine right now.
- The Government of BC and BC Ferries have agreed to add more sailings between Skidegate and Prince Rupert.
- Also, (INLAND FERRIES – NICK TO CONNECT WITH CALLUM)