



TRANSIT and GROWN AGENCY Programs

STRATEGIC BRANCH PLAN 2017/18

Who are we?



Where are we headed?

VISION
Partnerships that move us.

MISSION
With our partners, and as determined stewards of provincial assets, we accelerate innovation and efficiency in our transportation system.

MANDATE
To work with partners to deliver affordable, effective public transportation, driver licensing and vehicle insurance for British Columbians and provide world-class convention and event facilities.

What do we do?

TRANSIT AND CROWN AGENCY PROGRAMS BRANCH RESPONSIBILITIES



Crown Agency Governance and Accountabilities

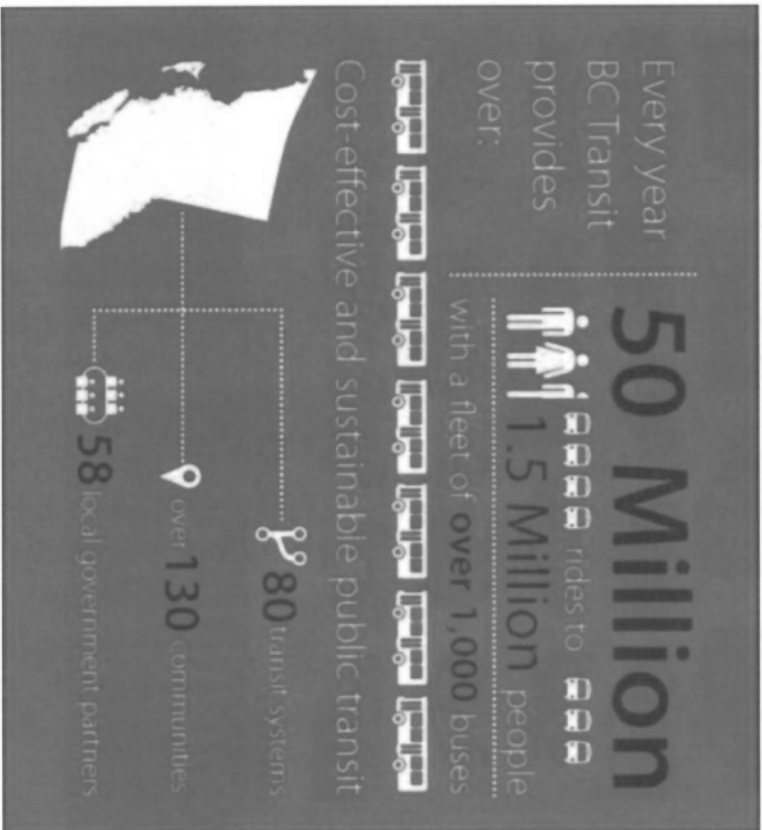
- Two types of crowns
 - **Service delivery crowns** like BCT and PavCO, which are taxpayer supported and deliver services based on government policies
 - **Commercial crowns** like ICBC, which are revenue generating corporations that obtain fees for goods and services
- Work closely with crown agency finance to support the Minister responsible in area like
 - AsdReviewing service plans and annual reports
 - Mandate letters
 - Ensuring exec and board comp complies with TB direction
- Also manages shared priorities process with ICBC – non insurance projects that ICBC implements on government's behalf

Policy, Regulation and Planning

- Responsible for leg and regs governing crowns
- Work with partners in TPP and finance on new reg work, OICs etc
- Also undertake planning and policy for new initiatives like E&N, highway 16 transit

Infrastructure Investment and asset management

Fast Facts - Transit

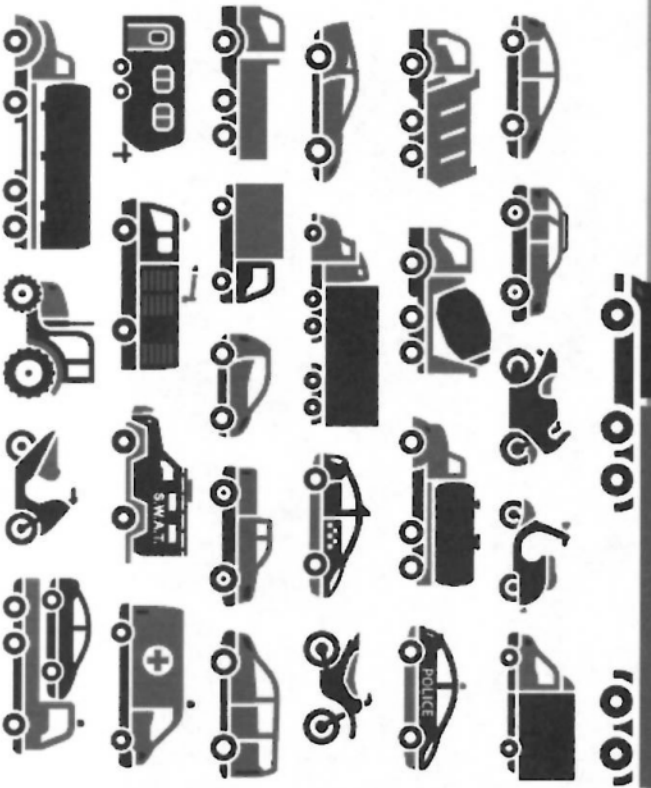


Fast Facts - ICBC

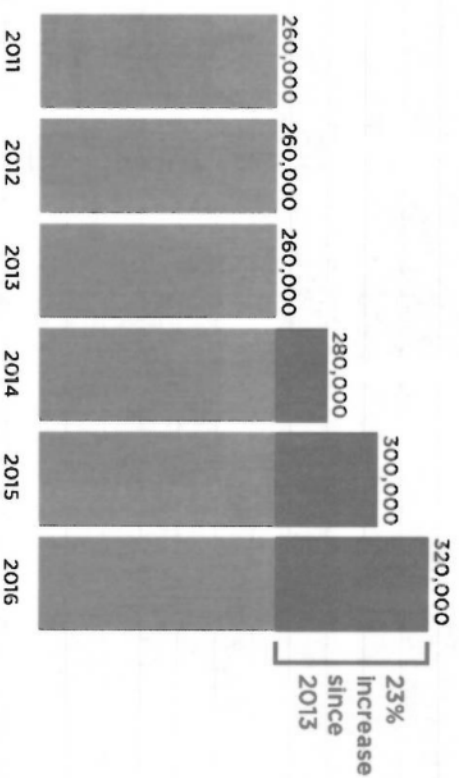
B.C. cars, trucks, buses, motorcycles, off-road vehicles
and trailers registered

in 2015

3.5 million



Number of crashes up across B.C.



The number of crashes across B.C. jumped by 23 per cent from 260,000 in 2013 to 320,000 last year, as a result of many potential factors — including more vehicles on the road, people driving more and an increase in distracted driving.

Crash counts for 2016 are preliminary and may change.

Fast Facts - PavCo

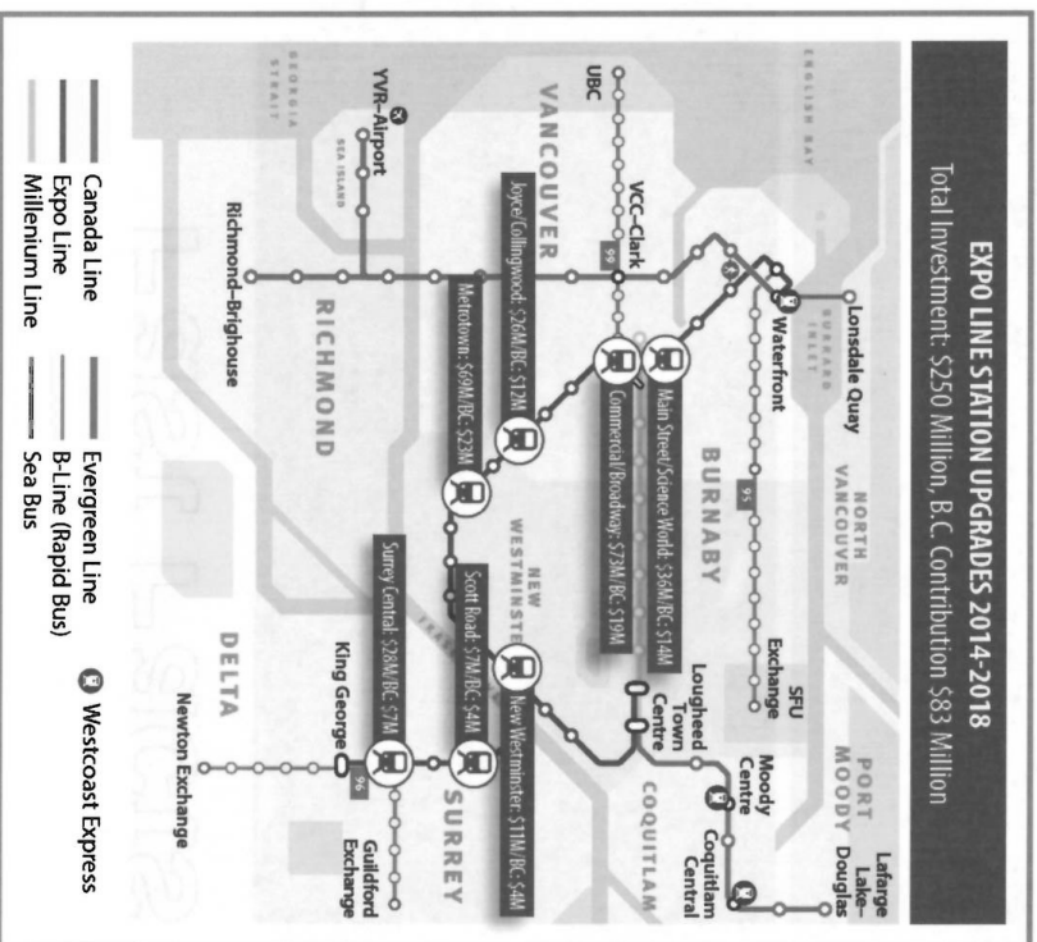


**Generates over \$400M
in economic impact
annually.**

**Recent and upcoming
events include:**

- **FIFA Women's World Cup**
- **Rugby Sevens**
- **U2**
- **Metallica**
- **ColdPlay**
- **Ted Talks**

Fast Facts - TransLink



Provided over 234 million passenger journeys in 2016.

TransLink transit services in Metro Vancouver include:

- Buses
- HandyDART
- SkyTrain
- Seabus
- Westcoast Express

What's our plan?

Goal 1

Crown agencies
are aligned with
government priorities

Goal 2

Crown agencies and
the Ministry are well-
positioned to respond
to emerging issues and
trends

Goal 3

British Columbians have
access to attractive,
affordable, effective
public transportation

Goal 4

Provincial assets, owned
and operated by Crown
agencies and other entities,
provide maximum value
for British Columbians

How are we going to get there?

Goal 1	Goal 2	Goal 3	Goal 4
Crown agencies are aligned with government priorities	Crown agencies and the Ministry are well-positioned to respond to emerging issues and trends	British Columbians have access to attractive, affordable, effective public transportation	Provincial assets, owned and operated by Crown agencies and other entities, provide maximum value for British Columbians
Ensure Crown agency mandate letters, service plans and annual service plan reports reflect government priorities and are completed on time.	Develop a new Provincial Strategic Transit Plan.	Support completion of Crown agency and Translink projects within scope, schedule and budget.	Establish engagement and collaboration processes to improve program and project communications, decision-making and outcomes.
Monitor and ensure Crown agencies are delivering on their mandate letter commitments and are responding to emerging government priorities.	Work with partners to manage and shape Public Transit Infrastructure Fund investments and projects.	Work with PavCo to deliver its 5-year plan and implement its Stakeholder Engagement Strategy.	Ensure all materials and services provided by the Branch are of high quality and all deadlines are met.
Ensure Crown agencies are in compliance with Taxpayer Accountability Principles.	Work with BC Transit to review its funding model to ensure effective transit services throughout the province.	Work with partners to ensure provincial assets are effectively used and managed.	Effective financial administration, reporting and tracking of project and program cost-shared contributions.
Work with ICBC to implement the accepted recommendations in the ICBC third party review.	Ensure transit is included in the Ministry's transportation infrastructure planning processes.	Align transit capital investment decisions with government approval processes.	Implement a knowledge management process.
Ensure all non-insurance projects are reviewed and prioritized through the ICBC Shared Priorities process.			Increase expertise, leadership and capacity through team and individual professional development.
			Prepare for, and respond to, emerging issues and trends.

How will we measure our progress?

GOAL 1: Crown agencies' policies and programs are aligned with government priorities.

OBJECTIVES	
1.1	<p>Ensure Crown agency mandate letters, service plans and annual service plan reports reflect government priorities and are completed on time.</p> <ul style="list-style-type: none"> Mandate letters outlining government's expectations are issued to each Board Chair typically in February each year. The Branch works closely with the Ministry's Crown Agency Finance Branch on content, and then with the Ministry's Service Planning Department and the Crown Agency Resource Office to manage the process (including Cabinet approval). Legislation requires that Crown Agency Service Plans be presented to the Legislative Assembly on or before Estimates are tabled (third week of February), and Annual Service Plan reports are made public prior to August 31 each year. The Branch works closely with the individual Crown Agencies, Service Planning Department, Crown Agency Finance, and the Crown Agency Resource Office in finalizing these documents to ensure content meets the expectations of the Ministry.
1.2	<p>Monitor and ensure Crown agencies are delivering on their mandate letter commitments and are responding to emerging government priorities.</p> <ul style="list-style-type: none"> Crown agencies are accountable to the Minister Responsible for delivering on the items contained in their annual mandate letter, and may be directed to respond to any emerging government priorities. Ensuring open and transparent lines of communication are in place fosters effective working relationships and assists in holding each Crown accountable to the Ministry.
1.3	<p>Ensure Crown agencies are in compliance with Taxpayer Accountability Principles.</p> <ul style="list-style-type: none"> The Taxpayer Accountability Principles were established in 2014 in order to further strengthen accountability, improve the management of public funds, and reinvigorate the relationship between government and public sector organizations. The Branch monitors each Crown's health and performance against the taxpayer accountability principles, which include: (1) cost consciousness, (2) accountability (3) appropriate compensation, (4) services, (5) respect, (6) integrity.
1.4	<p>Work with ICBC to implement the accepted recommendations in the ICBC third party review.</p> <ul style="list-style-type: none"> In January 2017, the ICBC Board of Directors commissioned an independent third party review of the fairness and affordability of basic insurance rates in the province, with the idea being to limit future increases to the rate of inflation. The Branch will need to work closely with ICBC and other partners on formulating recommendations for government's consideration and work toward implementing approved recommendations.

14

Ministry of Transportation and Infrastructure

1.5	<p>Ensure all non-insurance projects are reviewed and prioritized through the ICBC Shared Priorities process.</p> <ul style="list-style-type: none"> Shared priorities are non-insurance projects that ICBC implements on government's behalf. A list of ongoing and proposed non-insurance projects are reviewed and prioritized each year by a Management Committee, which includes representation from ICBC. Projects are typically funded by the sponsoring agency. The Branch is responsible for oversight and management of the Shared Priorities Process.
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PERFORMANCE MEASURES

- Mandate letters, service plans and annual service plan reports are completed on time and reflect input from the Branch.
- Each Crown agency provides a quarterly performance report outlining the progress / current status toward meeting Mandate letter commitments and other Government direction.

GOAL 2: British Columbian transit is safe, effective, attractive, affordable, effective public transportation.

OBJECTIVES	
2.1	<p>Develop a new Provincial Transit Plan.</p> <ul style="list-style-type: none"> The 2008 Provincial Transit Plan identified \$14 billion in planned transit investments across the province, aimed at doubling transit ridership by 2020 and reducing greenhouse gas emissions. Many of the investments identified in the plan have been completed, are under construction, or are in the planning and design stage. There now is a need to update the provincial transit plan to address the demands of the next two decades. The Branch will lead the development of a new Provincial Transit Plan, in partnership with BC Transit, Translink, the Transportation Policy and Programs department, other ministries and stakeholders. The new plan will identify strategic objectives and investments for transit over the next 15 to 20 years, and may also consider measures for cycling and walking. The plan will support government's strategic transportation and climate action priorities, build on previous plans and studies, and respond to emerging trends and technologies. It will also identify opportunities for provincial transit fare programs and technologies, such as the BC Bus Pass and U-Pass BC.

Transit and Crown Agency Programs Branch - Strategic Business Plan 2017/18

15

Are there any issues?



Angry fans hold protest outside B.C. Place during delayed entry to U2 ...
www.straight.com/.../angry-fans-hold-protest-outside-bc-place-during-delayed-entry-... 4 days ago - Angry fans hold protest outside B.C. Place during delayed entry to U2 concert in ... Excitement turned to anger last night outside B.C. Place before U2's concert. ... Who's accountable for the U2 lineup fiasco in Vancouver?



Pastafarian's fight with ICBC comes to a boil (with video)
www.vancouverun.com/life/pastafarian+fight+with+icbc+comes+boil.../story.html Jan 29, 2015 - A Surrey man's prolonged fight with the Insurance Corp. of B.C. for the right to wear religious headgear in his driver's license photo has reached ...



Proposed transit facility meets with vocal opposition at public info ...
MY PG NOW - May 11, 2017
It was standing room only – and little of that – at the information session hosted by the City of **Prince George** and **BC Transit** on the proposed ...

'At this point in time, there is no plan B or C'

- B.C. Transit project manager Levi Timmermans

Thanks & questions...