

**From:** [Trevena, Claire](#) TRAN:EX  
**To:** [Perry, Alisma, TRAN:EX](#)  
**Subject:** FW: s.12 s.13  
**Date:** Thursday, March 15, 2018 12:56:37 PM

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**From:** Claire Trevena <[claire.trevena@gov.bc.ca](mailto:claire.trevena@gov.bc.ca)>  
**Date:** Saturday, December 23, 2017 at 12:53 PM  
**To:** "Harder, Derrick" TRAN:EX <[Derrick.Harder@gov.bc.ca](mailto:Derrick.Harder@gov.bc.ca)>  
**Subject:** Re: s.12,s.13

This is good but we will need to loop back with others

On Dec 22, 2017, at 23:17, Harder, Derrick TRAN:EX <[Derrick.Harder@gov.bc.ca](mailto:Derrick.Harder@gov.bc.ca)> wrote:

From dan.

Sent from my iPhone

Begin forwarded message:

**From:** Dan Hara <[danhara@haraassociates.com](mailto:danhara@haraassociates.com)>  
**Date:** December 22, 2017 at 5:17:59 PM PST  
**To:** Deborah Bowman <[Deborah.Bowman@gov.bc.ca](mailto:Deborah.Bowman@gov.bc.ca)>, "Harder, Derrick" TRAN:EX <[Derrick.Harder@gov.bc.ca](mailto:Derrick.Harder@gov.bc.ca)>  
**Subject:** s.12,s.13

Hello Deborah, Hello Derrick,  
s.12,s.13

Comments welcome.  
Sincerely,  
Dan  
Dr. Dan Hara  
Hara Associates Incorporated  
613-722-5528

**Paton, Susan TRAN:EX**

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**From:** Transportation, Minister TRAN:EX  
**Sent:** Friday, January 26, 2018 12:11 PM  
**To:** s.22  
**Cc:** 'hara@haraassociates.com'  
**Subject:** 273107 - Ridesharing  
**Attachments:** 273107 - Vancouver Taxi and Ride Sharing Concern

s.22

273107 - Ridesharing

Dear s.22

Thank you for your email regarding ridesharing. I appreciated you sharing with me your experience attempting to get a cab, and I recognize how frustrating this situation must have been for you and the other members of your party. I am sorry it has taken me so long to respond.

The Premier and my MLA colleagues have recognized the demand for ridesharing services is growing in B.C., and we are committed to bringing in a safe, fair and accessible made-in-B.C. solution for taxis and other passenger directed vehicles.

Much work needs to be done to modernize the existing laws that govern the taxi industry in B.C. We want to be certain the industry can compete on a level playing field when ridesharing is introduced. Many people with disabilities rely on accessible taxis to meet their transportation needs, and it is important these options continue to be available to them.

We have hired industry expert Dr. Dan Hara of Hara Associates, who has worked with cities and provinces across Canada as they brought in commercial ridesharing services, to engage with the taxi industry and stakeholders to make recommendations for government to consider that will create a balanced approach to ridesharing. I have taken this opportunity to share your email with Dr. Hara.

We know people want more transportation options for getting around quickly, safely and affordably. The Province's plan to bring ridesharing services into B.C. will be ready by spring 2018, with legislative changes anticipated for fall 2018.

Thank you again for taking the time to write.

Yours sincerely,

Claire Trevena  
Minister

Copy to: Dr. Dan Hara  
Hara Associates

**Paton, Susan TRAN:EX**

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**From:** Transportation, Minister TRAN:EX  
**Sent:** Friday, December 29, 2017 12:32 PM  
**To:** s.22  
**Cc:** Vanderkuip, Kristin TRAN:EX; 'hara@haraassociates.com'  
**Subject:** 272990 – Taxi Licenses  
**Attachments:** 272990 New Taxi Plates /License

s.22

272990 – Taxi Licenses

Dear s.22

Thank you for your email of December 11, 2017, regarding taxi licenses in British Columbia.

This government recognizes the important role of taxis in our transportation network. The legislation around passenger transportation in British Columbia has not been updated in many years, and much work needs to be done to modernize the existing laws. We are committed to doing this work with input from the hard-working people in the taxi industry.

We have recently hired industry expert Dr. Dan Hara to engage with the taxi industry and stakeholders to make recommendations that will help modernize the taxi industry and create a balanced approach to ridesharing. Dr. Hara has worked with cities and provinces across Canada as they brought in commercial ridesharing services, and I am confident that his consultation process will help us to create a safe, fair and accessible made-in-B.C. solution for taxis and other passenger directed vehicles.

I have shared your correspondence with Dr. Hara for consideration in his consultation. In the meantime, you are welcome to contact Kristin Vanderkuip, Registrar and Executive Director of the Passenger Transportation Branch, if you have any questions. Ms. Vanderkuip can be reached at 604 527-2198 or at [Kristin.Vanderkuip@gov.bc.ca](mailto:Kristin.Vanderkuip@gov.bc.ca) and would be pleased to assist you.

Thank you again for taking the time to write.

Yours sincerely,

Claire Trevena  
Minister

Copy to: Kristin Vanderkuip, Registrar and Executive Director  
Passenger Transportation Branch

Dr. Dan Hara  
Hara Associates

**Paton, Susan TRAN:EX**

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**From:** Transportation, Minister TRAN:EX  
**Sent:** Friday, December 29, 2017 12:15 PM  
**To:** s.22  
**Cc:** 'hara@haraassociates.com'  
**Subject:** 272679 – Ridesharing  
**Attachments:** 272679 Ride-Sharing Services.

s.22

272679 – Ridesharing

Dear s.22

Thank you for your email regarding ridesharing, and for your generous offer to help with bringing ridesharing to B.C. I am sorry it has taken so long for me to reply.

The Premier and my MLA colleagues have recognized the demand for ridesharing services is growing in B.C., and we are committed to bringing in a safe, fair and accessible made-in-B.C. solution for taxis and other passenger directed vehicles.

Much work needs to be done to modernize the existing laws, and we want to be certain taxis can compete on a level playing field when ridesharing is introduced. Many people with disabilities rely on accessible taxis to meet their transportation needs, and it is important these options continue to be available to them.

We are committed to doing this work as quickly as possible. We have hired industry expert Dr. Dan Hara of Hara Associates, who has worked with cities and provinces across Canada as they brought in commercial ridesharing services, to engage with the taxi industry and stakeholders to make recommendations that will create a balanced approach to ridesharing.

I have shared your email with Dr. Hara, so he will be aware of your offer to help. If you would like to send your research and information to him directly, he can be reached by email at [hara@haraassociates.com](mailto:hara@haraassociates.com).

We know people want more transportation options for getting around quickly, safely and affordably. The Province's plan to bring ridesharing services into B.C. will be ready by spring 2018, with legislative changes anticipated for fall 2018.

Thank you again for taking the time to write.

Yours sincerely,

Claire Trevena  
Minister

Copy to: Dr. Dan Hara  
Hara Associates

**Paton, Susan TRAN:EX**

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**From:** Transportation, Minister TRAN:EX  
**Sent:** Thursday, January 25, 2018 11:51 AM  
**To:** s.22  
**Subject:** 272712 - Ridesharing  
**Attachments:** 272712 Bring ridesharing to BC this year; 272712 Your E-mail Has Been Received

s.22

272712 - Ridesharing

Dear s.22

Thank you for your emails regarding ridesharing and taxi service. I am sorry it has taken me so long to respond.

The Premier and my MLA colleagues have recognized the demand for ridesharing services is growing in B.C., and we are committed to bringing in a safe, fair and accessible made-in-B.C. solution for taxis and other passenger directed vehicles.

Much work needs to be done to modernize the existing laws, and we want to be certain taxis can compete on a level playing field when ridesharing is introduced. Many people with disabilities rely on accessible taxis to meet their transportation needs, and it is important these options continue to be available to them.

We are committed to doing this work as quickly as possible. We have hired industry expert Dr. Dan Hara of Hara Associates, who has worked with cities and provinces across Canada as they brought in commercial ridesharing services, to engage with the taxi industry and stakeholders to make recommendations that will create a balanced approach to ridesharing.

We know people want more transportation options for getting around quickly, safely and affordably. The Province's plan to bring ridesharing services into B.C. will be ready this spring, with legislative changes anticipated for fall 2018.

With respect to your comments about taxi services, you may be interested to know that the ministry has partnered with Consumer Protection BC to create a Taxi Bill of Rights and to establish web and telephone based feedback on Metro Vancouver taxi services. For more information, please see our website about [the ministry's Taxi Bill of Rights](#).

A key element of the Taxi Bill of Rights is a passenger's right to be picked up and transported to their stated destination. This is supported by an enhanced trip refusal regulation, enabling enforcement officers to ticket taxi drivers \$288 per offence. Other provisions, such as the right to pay the posted rate by accepted credit card, are service quality matters supported by taxi companies. Feedback can be reported by phone at 1 888 564-9963, by email at [info@consumerprotectionbc.ca](mailto:info@consumerprotectionbc.ca), or through [the complaint form on the Consumer Protection BC website](#).

I hope this information is useful to you. Thank you again for taking the time to write.

Yours sincerely,

Claire Trevena  
Minister

**Paton, Susan TRAN:EX**

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**From:** Transportation, Minister TRAN:EX  
**Sent:** Friday, December 29, 2017 12:04 PM  
**To:** s.22  
**Subject:** 272610 - Ridesharing  
**Attachments:** 272610 Ride Share

s.22

272610 - Ridesharing

Dear s.22

Thank you for your email of November 25, 2017, regarding ridesharing.

The Premier and my MLA colleagues have recognized the demand for ridesharing services is growing in B.C., and we are committed to bringing in a safe, fair and accessible made-in-B.C. solution for taxis and other passenger directed vehicles.

Much work needs to be done to modernize the existing laws, and we want to be certain taxis can compete on a level playing field when ridesharing is introduced. Many people with disabilities rely on accessible taxis to meet their transportation needs, and it is important these options continue to be available to them.

We are committed to doing this work as quickly as possible. We have hired industry expert Dr. Dan Hara of Hara Associates, who has worked with cities and provinces across Canada as they brought in commercial ridesharing services, to engage with the taxi industry and stakeholders to make recommendations that will create a balanced approach to ridesharing.

We know people want more transportation options for getting around quickly, safely and affordably. The Province's plan to bring ridesharing services into B.C. will be ready by spring 2018, with legislative changes anticipated for fall 2018.

Thank you again for taking the time to write.

Yours sincerely,

Claire Trevena  
Minister

**Paton, Susan TRAN:EX**

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**From:** Transportation, Minister TRAN:EX  
**Sent:** Thursday, January 25, 2018 10:55 AM  
**To:** s.22  
**Cc:** 'hara@haraassociates.com'  
**Subject:** 272209 - Ridesharing  
**Attachments:** 272209 - Protecting the transportation industry

s.22

272209 - Ridesharing

Dear s.22

Thank you for your email regarding ridesharing. I am sorry it has taken me so long to respond.

I appreciate you sharing with me your proposal for a new type of passenger transportation service. As you probably know, passenger transportation services in B.C. are regulated by the independent Passenger Transportation Board. Anyone interested in launching a new service should begin by reviewing the Board's information and requirements. You can learn more on the Board's website at <http://www.ptboard.bc.ca/applications.htm>

The Premier and my MLA colleagues have recognized the demand for ridesharing services is growing in B.C., and we are committed to bringing in a safe, fair and accessible made-in-B.C. solution for taxis and other passenger directed vehicles.

Much work needs to be done to modernize the existing laws, and we want to be certain taxis can compete on a level playing field when ridesharing is introduced. Many people with disabilities rely on accessible taxis to meet their transportation needs, and it is important these options continue to be available to them.

We are committed to doing this work as quickly as possible. We have hired industry expert Dr. Dan Hara of Hara Associates, who has worked with cities and provinces across Canada as they brought in commercial ridesharing services, to engage with the taxi industry and stakeholders to make recommendations that will create a balanced approach to ridesharing. I have taken this opportunity to share your letter with Dr. Hara.

We know people want more transportation options for getting around quickly, safely and affordably. The Province's plan to bring ridesharing services into B.C. will be ready by spring, with legislative changes anticipated for fall 2018.

If you have any questions about obtaining a Passenger Transportation Licence for your proposed service, you may wish to contact the Passenger Transportation Board at 250 953-3777. They would be happy to assist you.

Thank you again for taking the time to write.

Yours sincerely,

Claire Trevena



Minister

Copy to: Dr. Dan Hara  
Hara Associates



His Worship  
Mayor John McEwen  
Village of Anmore  
2697 Sunnyside Road  
Anmore BC V3H 5G9

Reference: 272098

Dear Mayor McEwen,

**Re: Ridesharing**

Premier John Horgan has asked me to respond on his behalf to your letter of November 8, 2017, regarding ridesharing.

I appreciated the opportunity to review your comments. The Premier and my MLA colleagues have recognized the demand for ridesharing services is growing in B.C., and we are committed to bringing in a safe, fair and accessible made-in-B.C. solution for taxis and other passenger directed vehicles.

Much work needs to be done to modernize the existing laws, and we want to be certain taxis can compete on a level playing field when ridesharing is introduced. Many people with disabilities rely on accessible taxis to meet their transportation needs, and it is important these options continue to be available to them.

We are committed to doing this work as quickly as possible. We have hired industry expert Dr. Dan Hara of Hara Associates, who has worked with cities and provinces across Canada as they brought in commercial ridesharing services, to engage with the taxi industry and stakeholders to make recommendations that will create a fair and level approach to ridesharing.

We know people want more options for getting around quickly, safely and affordably. The Province's plan to bring ridesharing services into B.C. will be ready by spring 2018, with legislative changes anticipated for the fall.

Thank you for taking the time to write.

Yours sincerely,

Claire Trevena  
Minister

Copy to: Premier John Horgan

**Paton, Susan TRAN:EX**

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**From:** Transportation, Minister TRAN:EX  
**Sent:** Wednesday, November 29, 2017 9:50 AM  
**To:** s.22  
**Subject:** 272108 – Ridesharing  
**Attachments:** 272108 Vehicles for Hire and/or Ride-Share Services

s.22

272108 – Ridesharing

Dear s.22

Thank you for your email of November 8, 2017, suggesting that commercial ridesharing vehicles be easily identifiable, so that residents can report drivers if necessary.

The provincial government is committed to bringing in a safe, fair and accessible made-in-B.C. solution for taxis and other passenger directed vehicles, including commercial ridesharing services. Legislation around passenger transportation in British Columbia has not been updated in many years, and much work needs to be done to modernize the existing laws.

We are committed to doing this work as quickly as possible. As you know, we have hired industry expert Dr. Dan Hara of Hara Associates, who has worked with cities and provinces across Canada as they brought in commercial ridesharing services, to engage with the taxi industry and stakeholders to make recommendations that will create a fair and level approach to ridesharing. I appreciate your input, and I am glad to see that you have shared your recommendation with Dr. Hara.

The Province's plan to bring ridesharing services into B.C. will be ready by spring 2018, with legislative changes anticipated for the fall.

Thank you again for taking the time to write.

Yours sincerely,

Claire Trevena  
Minister

**Paton, Susan TRAN:EX**

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**From:** Transportation, Minister TRAN:EX  
**Sent:** Wednesday, November 29, 2017 9:30 AM  
**To:** s.22  
**Cc:** Vanderkuip, Kristin TRAN:EX; 'hara@haraassociates.com'  
**Subject:** 271881 - Ridesharing  
**Attachments:** 271881 Incoming - FW: Question re: PO Log 69608; s.22

s.22

271881 - Ridesharing

Dear s.22

Premier John Horgan shared with me your email of November 3, 2017, regarding ridesharing. I appreciated the opportunity to review your ideas..

This government recognizes the important role of taxis in our transportation network. While we are committed to introducing ridesharing in B.C., we are equally committed to ensuring the taxi industry can compete on a level playing field. As you will know, many people with disabilities rely on accessible taxis to meet their transportation needs, and it is imperative that this option continue to be available to them.

The legislation around passenger transportation in British Columbia has not been updated in many years, and much work needs to be done to modernize the existing laws.

We are committed to doing this work with input from the hard-working people in the taxi industry. As you may know, we have hired industry expert Dr. Dan Hara to engage with the taxi industry and stakeholders to make recommendations that will help modernize the taxi industry and create a fair and level approach to ridesharing. Dr. Hara has worked with cities and provinces across Canada as they brought in commercial ridesharing services, and I am confident that his contributions will help us to create a safe, fair and accessible made-in-B.C. solution for taxis and other passenger directed vehicles.

I have shared your correspondence with Dr. Hara for consideration in his consultation. In the meantime, you are welcome to contact Kristin Vanderkuip, Registrar and Executive Director of the Passenger Transportation Branch, if you have any questions. Ms. Vanderkuip can be reached at 604 527-2198 or at [Kristin.Vanderkuip@gov.bc.ca](mailto:Kristin.Vanderkuip@gov.bc.ca) and would be pleased to assist you.

Thank you again for taking the time to write.

Yours sincerely,

Claire Trevena  
Minister

Copy to: Kristin Vanderkuip, Registrar and Executive Director  
Passenger Transportation Branch

Dr. Dan Hara  
Hara Associates

**Paton, Susan TRAN:EX**

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**From:** Transportation, Minister TRAN:EX  
**Sent:** Tuesday, December 12, 2017 9:53 AM  
**To:** s.22  
**Subject:** 271877 - Ridesharing  
**Attachments:** 271877 Incoming - FW: Ride Sharing

s.22

271877 - Ridesharing

Dear s.22

Thank you for your emails of October 7 and November 5, 2017, regarding ridesharing. All British Columbians deserve safe and reliable transportation options.

The Premier and my MLA colleagues recognize the demand for ridesharing services is growing in B.C., and we are committed to bringing in a safe, fair and accessible made-in-B.C. solution for taxis and other passenger directed vehicles.

Much work needs to be done to modernize the existing laws, and we want to be certain taxis can compete on a level playing field when ridesharing is introduced. Many people with disabilities rely on accessible taxis to meet their transportation needs, and it is important these options continue to be available to them.

I understand your frustration and, our government is committed to doing this work as quickly as possible. We have hired industry expert Dr. Dan Hara of Hara Associates, who has worked with cities and provinces across Canada as they brought in commercial ridesharing services, to engage with the taxi industry and stakeholders to make recommendations that will create a balanced approach to ridesharing.

We know people want more options for getting around quickly, safely and affordably. The Province's plan to bring ridesharing services into B.C. will be ready by spring 2018, with legislative changes anticipated for fall 2018.

Regarding the unlicensed transportation companies you mention, the ministry's Passenger Transportation Branch has several investigations in progress. As of today, the Passenger Transportation Branch has issued over 20 cease and desist orders and eight fines of \$1150 each.

Thank you again for taking the time to write and share your concerns.

Yours sincerely,

Claire Trevena  
Minister

**Paton, Susan TRAN:EX**

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**From:** Transportation, Minister TRAN:EX  
**Sent:** Friday, December 1, 2017 11:17 AM  
**To:** s.22  
**Subject:** 271637 - Taxis  
**Attachments:** 271637 - Taxis

s.22

271637 - Taxis

Dear s.22,

Thank you for your email of October 29, 2017, regarding the availability of taxis during peak periods in Victoria.

As you may know, the Passenger Transportation Board, an independent tribunal, regulates the supply of taxis in B.C. markets. New and existing taxi companies may apply to the Board to add more taxis to the market. Currently, about 300 taxis operate in the Capital Regional District (CRD). I understand that last year the Board approved the addition of a new taxi company in the CRD that operates six vehicles.

Taxi companies are welcome to apply to add peak period taxis that can work on weekend evenings and special days, such as Halloween. The Board does not have a pre-determined cap on the number of taxis, peak period or otherwise, that may be operated in a municipality. Instead, it makes its decisions based on evidence of public need, applicant fitness and sound economic conditions in the passenger transportation industry. There are currently fifteen peak period taxis in the CRD.

Ministry staff in the Passenger Transportation Branch would be pleased to contact the taxi company you used to let them know about the option to add peak period taxis. Please feel free to share the company's name with Kristin Vanderkuip, Registrar and Executive Director of the Passenger Transportation Branch. Ms. Vanderkuip can be reached by telephone at 604 527-2198 or by email at [Kristin.Vanderkuip@gov.bc.ca](mailto:Kristin.Vanderkuip@gov.bc.ca).

As you may know, the provincial government is committed to bringing in a safe, fair and accessible made-in-B.C. solution for taxis and other passenger directed vehicles, including commercial ridesharing services. Legislation around passenger transportation in British Columbia has not been updated in many years, and much work needs to be done to modernize the existing laws.

We are committed to doing this work as quickly as possible. We have hired industry expert Dr. Dan Hara of Hara Associates, who has worked with cities and provinces across Canada as they brought in commercial ridesharing services, to engage with the taxi industry and stakeholders to make recommendations that will create a balanced approach to ridesharing.

We know people want more transportation options for getting around quickly, safely and affordably. The Province's plan to bring ridesharing services into B.C. will be ready by spring 2018, with legislative changes anticipated for fall 2018.

Thank you again for taking the time to write.

Yours sincerely,

Claire Trevena  
Minister



**Paton, Susan TRAN:EX**

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**From:** Transportation, Minister TRAN:EX  
**Sent:** Wednesday, November 29, 2017 1:41 PM  
**To:** s.22  
**Cc:** 'hara@haraassociates.com'  
**Subject:** 271691 - Uber and service dogs  
**Attachments:** 271691 Re Uber and guide dogs.

s.22

271691 - Uber and service dogs

Dear s.22

Thank you for your email suggesting that if Uber or other ridesharing companies operate in British Columbia, they should be required to allow service dogs in their vehicles.

The Premier and my MLA colleagues recognize the demand for ridesharing services is growing in B.C., and we are committed to bringing in a safe, fair and accessible made- in-B.C. solution for taxis and other passenger directed vehicles.

To achieve this we have hired industry expert Dr. Dan Hara, who has worked with cities and provinces across Canada as they brought in commercial ridesharing services, to engage with the taxi industry and stakeholders, including disability and accessibility advocates, to make recommendations that will create a fair and level approach to ridesharing.

We are aware that many people with disabilities, including those with guide dogs and service dogs, rely on taxis to meet their transportation needs, and it is important these options continue to be available to them as we work to modernize the existing laws. I am proud that in B.C., under the Guide Dog and Service Dog Act, certified dog and handler teams have the same rights as people not accompanied by dogs when it comes to any passenger transportation service, and we will be mindful of this in our planning.

You can be sure we will take your comments regarding service dogs into consideration as we move forward. In the meantime, I have taken the liberty of sharing your concerns with Dr. Hara.

Thank you again for taking the time to write and share your concerns.

Yours sincerely,

Claire Trevena  
Minister

Copy to: Dr. Dan Hara  
Hara Associates Inc.



NOV 24 2017

June Ray, CEO  
Queen City Transportation Ltd.  
PO Box 145  
Nelson BC V1L 5P7

Reference: 271713

Dear Ms. Ray,

**Re: Ridesharing**

Thank you for your letter of October 25, 2017 regarding ridesharing and the passenger transportation industry. Premier John Horgan has asked me to reply on his behalf as well.

The ministry recognizes the important role of motor coaches, taxis and other passenger directed vehicles in our transportation network. While we are committed to introducing ridesharing in B.C., we are equally committed to ensuring that existing companies can compete on a level playing field.

Legislation around passenger transportation in British Columbia has not been updated in many years, and much work needs to be done to modernize the existing laws.

We are committed to doing this work as quickly as possible, with input from the hard-working people in the industry. We have hired industry expert Dr. Dan Hara to engage with stakeholders to make recommendations that will help modernize the passenger transportation industry and create a fair and level approach to ridesharing. Dr. Hara has worked with cities and provinces across Canada as they brought in commercial ridesharing services, and I am confident that his contributions will help us to create a safe, fair and accessible made-in-B.C. solution for passenger directed vehicles.

I have shared your correspondence with Dr. Hara for consideration in his consultation. In the meantime, you are welcome to contact Kristin Vanderkuip, Registrar and Executive Director of the Passenger Transportation Branch, if you have any questions. Ms. Vanderkuip can be reached at 604 527-2198 or at [Kristin.Vanderkuip@gov.bc.ca](mailto:Kristin.Vanderkuip@gov.bc.ca).

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Ministry of Transportation  
and Infrastructure

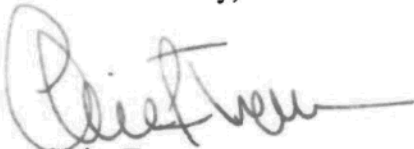
Office of the Minister

Mailing Address:  
Parliament Buildings  
Victoria BC V8V 1X4

- 2 -

Thank you again for taking the time to write.

Yours sincerely,

A handwritten signature in dark ink, appearing to read 'Claire Trevena', with a long horizontal flourish extending to the right.

Claire Trevena  
Minister

Copy to: Premier John Horgan

Kristin Vanderkuip, Registrar and Executive Director  
Passenger Transportation Branch

Dr. Dan Hara  
Hara Associates Inc.



NOV 20 2017

His Worship  
Mayor Mike Clay  
City of Port Moody  
100 Newport Drive  
Port Moody BC V3H 3E1

Reference: 271558

Dear Mayor Clay,

**Re: Ridesharing and the Taxi Industry**

Thank you for your letter of October 19, 2017, sharing Council's support for the introduction of ridesharing into the province and changes to the taxi industry. I appreciate you sharing with me the concerns and experiences of local residents with respect to obtaining taxi services to and from Vancouver.

Government is committed to bringing in a safe, fair and accessible made-in-B.C. solution for taxis and other passenger directed vehicles. The legislation around passenger transportation in B.C. has not been updated in many years, and much work needs to be done to modernize the existing laws while ensuring the highest safety standards are in place.

We are committed to doing this work as quickly as possible. You may be aware that we have hired industry expert Dr. Dan Hara, who has worked with cities and provinces across Canada as they brought in commercial ridesharing services, to engage with the taxi industry and stakeholders. I have taken the liberty of sharing your letter with Dr. Hara for his information.

Following the consultation, Dr. Hara will make recommendations to help us create a system that safely accommodates new services, respects and improves the existing industry and gives British Columbians access to the modern transportation services they expect.

The Province's plan to bring ridesharing services into B.C. will be ready by Spring 2018, with legislative changes anticipated for the fall.

Should you have any questions regarding this matter or if you have further feedback you would like to share, please don't hesitate to contact Kristin Vanderkuip, Registrar and Director of the Passenger Transportation Branch. She can be reached at 604 527-2198 or at [Kristin.Vanderkuip@gov.bc.ca](mailto:Kristin.Vanderkuip@gov.bc.ca) and would be pleased to assist you.

.../2

- 2 -

Thank you again for taking the time to write.

Yours sincerely,

A handwritten signature in dark ink, appearing to read 'Claire Trevena', with a long horizontal flourish extending to the right.

Claire Trevena  
Minister

Copy to: Kristin Vanderkuip, Registrar and Director  
Passenger Transportation Branch

Dr. Dan Hara, Owner  
Hara & Associates

**Paton, Susan TRAN:EX**

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**From:** Transportation, Minister TRAN:EX  
**Sent:** Tuesday, November 7, 2017 10:55 AM  
**To:** 'mbreadner@usw.ca'  
**Cc:** Vanderkuip, Kristin TRAN:EX  
**Subject:** 271551 – Ridesharing Consultation  
**Attachments:** 271551 Incoming - Taxi industry and a made-in-B.C. solution to ride-sharing

Mary Catharine Breadner  
Research, Public Policy, and Bargaining Support Department  
United Steelworkers  
[mbreadner@usw.ca](mailto:mbreadner@usw.ca)

271551 – Ridesharing Consultation

Dear Mary Catherine,

It was good to meet you this weekend, and coincidentally your email came across my desk today.

I am glad that you have connected with Dr. Dan Hara. Ministry staff also forwarded your email to him and shared your correspondence with Kristin Vanderkuip, Registrar and Executive Director of the Passenger Transportation Branch, for her information.

Should you have any questions in the meantime, please feel free to get in touch with me or contact Ms. Vanderkuip. She can be reached at 604 527-2198 or at [Kristin.Vanderkuip@gov.bc.ca](mailto:Kristin.Vanderkuip@gov.bc.ca) and would be pleased to assist you.

Thank you again for taking the time to write.

Yours sincerely,

Claire Trevena  
Minister

Copy to: Kristin Vanderkuip, Registrar and Executive Director  
Passenger Transportation Branch

**Paton, Susan TRAN:EX**

---

**From:** Transportation, Minister TRAN:EX  
**Sent:** Friday, November 17, 2017 11:53 AM  
**To:** s.22  
**Cc:** Vanderkuip, Kristin TRAN:EX; 'hara@haraassociates.com'  
**Subject:** 271422 - Ridesharing  
**Attachments:** 271422 - Uber/Lyft Regulations

s.22

271422 - Ridesharing

Dear s.22

Thank you for your email of October 17, 2017, sharing your views regarding the introduction of ridesharing in British Columbia. I was glad to have the opportunity to review your insights and thoughtful suggestions on this topic, particularly given your experience working for transportation networking companies (TNCs) in the United States.

Government is committed to bringing in a safe, fair and accessible solution for taxis and other passenger directed vehicles. The legislation around passenger transportation in B.C. has not been updated in many years, and much work needs to be done to modernize the existing laws while ensuring the highest safety standards are in place.

You may be aware that we've hired industry expert Dr. Dan Hara, who I have taken the liberty of sharing your email with. Dr. Hara has worked with cities and provinces across Canada as they brought in commercial ridesharing services, to engage with the taxi industry and a full range of stakeholders. Dr. Hara will make recommendations that will help us create a system that safely accommodates new services, respects the existing industry and gives British Columbians access to the modern transportation services they expect.

I appreciate your willingness to help share the experiences and perspectives of other drivers who have worked for TNCs, and I have shared your email with ministry staff involved in this work. Should you have any further feedback you would like to provide or if you have any questions, please don't hesitate to contact Kristin Vanderkuip, Registrar and Director of the Passenger Transportation Branch. She can be reached at 604 527-2198 or at [Kristin.Vanderkuip@gov.bc.ca](mailto:Kristin.Vanderkuip@gov.bc.ca) and would be pleased to assist you.

Thank you again for taking the time to write.

Yours sincerely,

Claire Trevena  
Minister

Copy to: Kristin Vanderkuip, Registrar and Director  
Passenger Transportation Branch

Dr. Dan Hara, Owner





Note: Due to the volume of incomings received, all correspondents will receive the same response.

## MINISTER'S DRAFT

<Email>

271404 - Ridesharing

Dear <Salutation>,

Thank you for your recent email regarding ridesharing.

The Premier and my MLA colleagues have recognized the demand for ridesharing services is growing in B.C., and we are committed to bringing in a safe, fair and accessible "made in B.C." solution for taxis and other passenger directed vehicles.

Much work needs to be done to modernize the existing laws, and we want to be certain taxis can compete on a level playing field when ridesharing is introduced. Many people with disabilities rely on accessible taxis to meet their transportation needs, and it is important these options continue to be available to them.

We're committed to doing this work as quickly as possible. We've hired industry expert Dan Hara, who has worked with cities and provinces across Canada as they brought in commercial ridesharing services, to engage with the taxi industry and stakeholders to make recommendations that will create a fair and level approach to ridesharing.

We know people want more options for getting around quickly, safely and affordably. The Province's plan to bring ride sharing services into B.C. will be ready by Spring 2018, with legislative changes anticipated for the fall.

Thank you again for taking the time to write.

Yours sincerely,

Claire Trevena  
Minister

Copy to: Premier John Horgan



NOV 10 2017

Michael Rothe, President and CEO  
Canadian Finance and Leasing Association  
15 Toronto Street, Suite 301  
Toronto ON M5C 2E3

Reference: 271231

**Re: Ridesharing and the Auto Finance Sector**

Dear Mr. Rothe,

Thank you for your letter of October 4, 2017, regarding ridesharing. I appreciated the opportunity to review your insights and concerns about the potential impact of commercial ridesharing on the automobile leasing industry.

In my mandate letter, the Premier identified the creation of a safe, fair and accessible ridesharing system as a priority for government. That is why my ministry will work with the Ministry of Public Safety and Solicitor General to ensure a safe, reliable system which protects passenger and driver safety, while bringing the choice that people expect.

We're committed to doing this work as quickly as possible, which is why we've hired industry expert Dr. Dan Hara to engage with the taxi industry and stakeholders to make recommendations that will help modernize the taxi industry and create a fair and level approach to ridesharing. Dr. Hara has worked with cities and provinces across Canada as they brought in commercial ridesharing services, and I am confident that his contributions will help us to create a safe, fair and accessible "made in B.C." solution for taxis and other passenger directed vehicles.

You can be sure your concerns regarding the auto leasing industry will be taken into consideration during the development of any new vehicle-for-hire regulatory framework that includes commercial rideshare services. I have taken the liberty of sharing your letter with Dr. Hara as he considers any recommendations to modernize the taxi industry in British Columbia

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Ministry of Transportation  
and Infrastructure

Office of the Minister

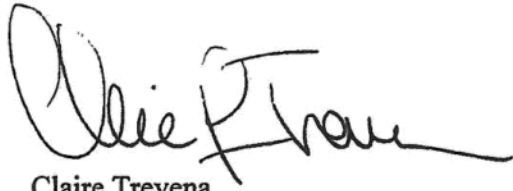
Mailing Address:  
Parliament Buildings  
Victoria BC V8V 1X4

- 2 -

I am glad to see you have also shared your letter with the Honourable David Eby, Attorney General, as the changes you propose to the Insurance (Vehicle) Act fall under the purview of his ministry

Thank you again for taking the time to write.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Claire Trevena', with a stylized flourish at the end.

Claire Trevena  
Minister

Copy to: Honourable David Eby  
Attorney General  
MLA, Vancouver-Point Grey

Honourable Carole James  
Minister of Finance  
MLA, Victoria-Beacon Hill

Honourable Mike Farnworth  
Minister of Public Safety and Solicitor General  
MLA, Port Coquitlam

Dr. Dan Hara, Owner  
Hara Associates Inc.