



Notice and Order Review

Licensee: 70391: RICHMOND CABS LTD.
Offence: 1.18: Driver refused to transport passenger(s)
AP Ref #: 101 374 Enforcement Period: 2016/2017

OUTSTANDING NOTICE & ORDERS

Notice & Order #: 2162170 Date of Issue: Oct 31, 2016 Issuing Inspector: Margaret Lovell
Offence Particulars:

Part 1, Item 18 - Driver refused to transport passenger(s) (PTR Part 2, Section 12).

- Inspector Comments:

On August 15, 2016, driver of s.22 refused to transport passenger from the Vancouver International Airport (Domestic Arrival) to Ronald MacDonald House at 4567 Heather Street, Vancouver. The allegation was substantiated by s.22 at Vancouver International Airport.

- Inspector's Recommendation:

As per Registrar's Administrative Penalty framework.

OTHER NOTICE & ORDERS FOR THIS OFFENCE ISSUED TO THIS LICENSEE IN THIS YEAR (2016/2017)

No Notice & Orders Issued for this offence to this licensee



Notice and Order Review

Licensee: 70391: RICHMOND CABS LTD.
Offence: 1.18: Driver refused to transport passenger(s)
Enforcement Period: 2016/2017

Recommended Enforcement Action: Penalty at Registrar's discretion

REGISTRAR'S REVIEW

Registrar's Recommendation:

- ☐ Issue an intent to impose an administrative penalty (NOTE: Registrar's Intent section must be completed)
- ☐ Issue a warning
- ☐ Defer the decision
- ☐ Place an Administrative Hold on the Licensee's Licence (in MCLS)
- ☐ Take no future action against this Licensee for this/these specific Notice & Order(s)

Registrar's Comments:

REGISTRAR'S INTENT

- ☐ Impose an Administrative Fine on the licensee Fine Amount: _____
- ☐ Impose the following Licence Sanction against the licensee Time Frame: _____ days
 - ☐ Prohibit transferring the licence to another person
 - ☐ Prohibit amending the licence
 - ☐ Prohibit replacing the licence
 - ☐ Prohibit renewing the licence
 - ☐ Prohibit obtaining a new licence
 - ☐ Order that the licensee's licence be cancelled
 - ☐ Order the licensee to stop operating one or more motor vehicle(s) under the authority of a licence and to remove and return to the registrar the identifiers and the vehicle identification certificates issued for that/those motor vehicle(s)

Registrar's Signature: _____

Date: _____



Intent Review

Licensee: 70391: RICHMOND CABS LTD.

Offence: 1.1: Operating Outside of Area

AP Ref #: 101 383

Enforcement Period: 2016/2017

Initial Inspector: Naomi Rotgans

ATTACHED NOTICE & ORDERS

Notice & Order #: 2162277

Date of Issue: Jan 31, 2017

Issuing Inspector: Naomi Rotgans

Offence Particulars:

Operating outside of area – Part 1, Item 1 (PRT, Part 2, Section 6 (1) (a))

Taxi ride was booked through an APP. The booking was accepted and taxicab Unit s.2 arrived at 1500 Woolridge Street to originate the trip.

• Inspector Comments:

On January 17, 2017 at approximately 1:03 p.m. the APP was engaged for a 2:00 p.m. pick-up at 1500 Woolridge Street. The APP booking displayed confirmation that stated "Booking confirmed – we'll alert you when your cab is on the way". The booking was accepted and confirmed by Unit s.2 at approximately 1:15 p.m., as trip ID: s.22. At 2:12 p.m., an automated telephone call was received upon the taxi arrival at the pick-up location.

The Compliance Team; comprising of Enforcement Officers Rotgans and Pickering, CVSE Officers Bruce Calbick were in attendance when unit s.2 arrived. CVSE Officer Calbick led the conversation with the driver. The driver's documentation was requested and inspected. The driver was notified of the infraction in that s. company is not authorized to originate taxi service from the requested pick-up location. The driver was advised that the Branch will be informing the manager of Richmond Cabs Ltd. of the infraction.

• Inspector's Recommendation:

As per recommended Administrative Penalty Framework.

OTHER NOTICE & ORDERS FOR THIS OFFENCE ISSUED TO THIS LICENSEE IN THIS YEAR (2016/2017)

No Notice & Orders Issued for this offence to this licensee



Intent Review

Licensee: 70391: RICHMOND CABS LTD.

Offence: 1.1: Operating Outside of Area

AP Ref #: 101 383

Enforcement Period: 2016/2017

Initial Inspector: Naomi Rotgans

Registrar's Intention: Penalty: Admin Fine (\$500.00)

Letter Sent: Jan 31, 2017

Registrar's Comments:

Licensee's Response: Contest

Response Date: Feb 7, 2017

REGISTRAR'S FINAL REVIEW

Registrar's Recommendation:

- ☐ Order an Administrative Penalty (NOTE: Registrar's Order section must be completed)
- ☐ Issue a warning
- ☐ Defer the decision
- ☐ Place an Administrative Hold on the Licensee's Licence (in MCLS)
- ☐ Take no further action against this Licensee for this Administrative Penalty

Registrar's Comments:

REGISTRAR'S ORDER

- ☐ Impose an Administrative Fine on the licensee Fine Amount: _____
- ☐ Impose the following Licence Sanction against the licensee Time Frame: _____ days
 - ☐ Prohibit transferring the licence to another person
 - ☐ Prohibit amending the licence
 - ☐ Prohibit replacing the licence
 - ☐ Prohibit renewing the licence
 - ☐ Prohibit obtaining a new licence
 - ☐ Order that the licensee's licence be cancelled
 - ☐ Order the licensee to stop operating one or more motor vehicle(s) under the authority of a licence and to remove and return to the registrar the identifiers and the vehicle identification certificates issued for that/those motor vehicle(s)

Registrar's Signature: _____

Date: _____