



Incident Detail

File Number	2017-00110	Request Type	Record Other (Non-Taxi) Compl	Received Date	Aug 29, 2017
Requestor	Douglas Pickering	Assigned Inspector	Douglas Pickering	Assigned Date	Aug 29, 2017
Location	RICHMOND	Received via		Completion Date	Nov 17, 2017
Subject	PDV Complaint				

Requestor

Douglas Pickering

Phone

Cell

Email

Fax

Vehicle

Reg/VIN

Plate #

Owner

Jurisdiction

Licensee

PT Number

License Type

s.22

COQUITLAM BC s.22

Phone

Fax

Email

Driver

License Num: s.22

Driver Name:

Birthdate:

Class:

Expiry Date:

Jurisdiction

Comments:

May 4, 2017 - Vehicle s.22 2014 BMW 435i available for service on RaccoonGo.

Aug 28, 2017 - Owner s.22 , currently due to be served notice os suspension per status description from CTMS: SERVE PROHIBITION NOTICE-SEC93(1)(A)(II) 4MOS. (djp)

Aug 29, 2017 - Sent CDO registered mail. (djp)

Aug 30, 2017 - s.22 !CA delivered Aug 30, 2017, signed for by s.22 . (djp)

Oct 17, 2017 - Called Coquitlam RCMP s.15,s.22
s.15,s.22

Oct 17, 2017 - Prohibition served; 2017-Oct-17 to 2018-Feb-17 PROHIBITION-SUPERINTENDENT-MV-SEC93(1)(a)(ii) (djp)

Conclusion:

Complaint substantiated.

May 4, 2017 - Vehicle s.22 2014 BMW 435i available for service on RaccoonGo.

Aug 29, 2017 - Sent CDO registered mail, delivered and signed for but no response. (djp)

Oct 17, 2017 - Talked to Coquitlam RCMP s.15,s.22

s.15,s.22 Suspension served same day, Oct 17. (djp)

Complaint closed. (djp)

Page 02

Withheld pursuant to/removed as

s.22



REGISTERED MAIL

Aug 29, 2017
File 2017-00110

s.22

Coquitlam BC s.22

Dear s.22

CEASE AND DESIST ORDER

Re: Unlicensed Commercial Passenger Vehicle

It has come to the attention of the Passenger Transportation Branch that the following vehicle(s) registered to you may be operating as a commercial passenger vehicle without a Passenger Transportation Licence:

2014 BMW 435i Vehicle Registration # s.22
--

Use of this vehicle as a taxi, rideshare or other commercial passenger vehicle is contrary to the *Passenger Transportation Act*, Section 23 (1), which reads in part as follows:

“A person must not operate a motor vehicle as a type of commercial passenger vehicle unless (a) a valid licence, issued in respect of the motor vehicle, authorizes the licensee to operate the motor vehicle as that type of commercial passenger vehicle.”

Under Section 57(3) of the *Passenger Transportation Act*, a person who contravenes Section 57 (2) (a) is liable on conviction, to a penalty of not less than \$1,000 and not more than \$5,000. Further, each day's continued violation, refusal or neglect is considered a new and distinct offence and is subject to an additional penalty. A Victim Surcharge Levy of 15% will be added to all penalties.

Information relating to this investigation may be shared, where applicable, with the leasing agency listed on the vehicle registration.

You are advised to cease and desist immediately from providing or advertising any service which requires approval pursuant to the *Passenger Transportation Act* until you have received the required authority.

August 29, 2017

Page 2

Please send written confirmation of your understanding of this order and agreement to comply with the *Passenger Transportation Act* by mail or email, addressed to the Registrar within 10 days of receiving this notice.

Failure to comply with the *Passenger Transportation Act* may result in enforcement action against you and/or your company. If you require additional information, please do not hesitate to contact the Passenger Transportation Branch and ask to speak with the Duty Inspector. We can be reached at passengertransportationbr@gov.bc.ca or 604-527-2198.

Yours truly,

A handwritten signature in black ink, appearing to read 'K. Vanderkuip', with a long horizontal flourish extending to the right.

Kristin Vanderkuip
Registrar
Passenger Transportation Branch



Incident Detail

File Number	2017-00111	Request Type	Record Other (Non-Taxi) Compl	Received Date	Aug 29, 2017
Requestor	Douglas Pickering	Assigned Inspector	Douglas Pickering	Assigned Date	Aug 29, 2017
Location	RICHMOND	Received via		Completion Date	Sep 11, 2017
Subject	PDV Complaint				

Requestor

Douglas Pickering

Phone
Cell
Email

Fax

Vehicle

Reg/VIN s.22

Jurisdiction BC

Plate #

Owner

Licensee

PT Number
License Type
s.22

RICHMOND BC s.22

Phone
Fax
Email

Driver

License Num:	Class:
Driver Name:	Expiry Date:
Birthdate:	Jurisdiction

Comments:

May 4, 2017 - Vehicle s.22 2014 Infiniti Q50 available for service on RaccoonGo. Owner s.22 (djp)

Aug 29, 2017 - Sent CDO registered mail. (djp)

Sept 6, 2017 - Received reply from s.22

Hi Kristin

I got the mail recently. I understand what the policy is. I am not doing anything that breaks the law and i will never do it. Wish you all the best.

Best Regards
s.2

End... (djp)

Conclusion:

Sept 11, 2017 - Complaint substantiated. Vehicle available for service on unlicensed taxi app on May 4, 2017. Sent CDO Aug 29, 2017. Received email reply acknowledging receipt and denying wrong doing. Complaint closed. (djp)

Page 06

Withheld pursuant to/removed as

s.22



REGISTERED MAIL

Aug 29, 2017
File 2017-00111

s.22

Richmond BC s.22

Dear^{s.22}

CEASE AND DESIST ORDER

Re: Unlicensed Commercial Passenger Vehicle

It has come to the attention of the Passenger Transportation Branch that the following vehicle(s) registered to you may be operating as a commercial passenger vehicle without a Passenger Transportation Licence:

2014 Infiniti Q50 Vehicle Registration # s.22
--

Use of this vehicle as a taxi, rideshare or other commercial passenger vehicle is contrary to the *Passenger Transportation Act*, Section 23 (1), which reads in part as follows:

“A person must not operate a motor vehicle as a type of commercial passenger vehicle unless (a) a valid licence, issued in respect of the motor vehicle, authorizes the licensee to operate the motor vehicle as that type of commercial passenger vehicle.”

Under Section 57(3) of the *Passenger Transportation Act*, a person who contravenes Section 57 (2) (a) is liable on conviction, to a penalty of not less than \$1,000 and not more than \$5,000. Further, each day's continued violation, refusal or neglect is considered a new and distinct offence and is subject to an additional penalty. A Victim Surcharge Levy of 15% will be added to all penalties.

Information relating to this investigation may be shared, where applicable, with the leasing agency listed on the vehicle registration.

You are advised to cease and desist immediately from providing or advertising any service which requires approval pursuant to the *Passenger Transportation Act* until you have received the required authority.

August 29, 2017

Page 2

Please send written confirmation of your understanding of this order and agreement to comply with the *Passenger Transportation Act* by mail or email, addressed to the Registrar within 10 days of receiving this notice.

Failure to comply with the *Passenger Transportation Act* may result in enforcement action against you and/or your company. If you require additional information, please do not hesitate to contact the Passenger Transportation Branch and ask to speak with the Duty Inspector. We can be reached at passengertransportationbr@gov.bc.ca or 604-527-2198.

Yours truly,

A handwritten signature in black ink, appearing to read 'K. Vanderkuip', with a long horizontal flourish extending to the right.

Kristin Vanderkuip
Registrar
Passenger Transportation Branch



Incident Detail

File Number	2017-00112	Request Type	Record Other (Non-Taxi) Compl	Received Date	Aug 29, 2017
Requestor	Douglas Pickering	Assigned Inspector	Douglas Pickering	Assigned Date	Aug 29, 2017
Location	RICHMOND	Received via		Completion Date	Sep 26, 2017
Subject	PDV Complaint				

Requestor

Douglas Pickering

Phone
Cell
Email

Fax

Vehicle

Reg/VIN s.22
Plate #
Owner

Jurisdiction BC

Licensee

PT Number
License Type
s.22

VANCOUVER BC s.22

Phone
Fax
Email

Driver

License Num:	Class:
Driver Name:	Expiry Date:
Birthdate:	Jurisdiction

Comments:

May 2, 2017 - Vehicle s.22 Jeep Wrangler available for service on RaccoonGo. Owner s.22 , no BCDL. Lessor s.22 s.22 (djp)

Aug 29, 2017 - Sent CDO to s.22 and lessor s.2 via registered mail. (djp)

Aug 31, 2017 - Received call from s.22 . He said they are the lessor and quoted the file number from the notice. I explained basis for the CDO and per his request emailed him a copy of the photo to s.22

Hello s.22

Thank you again for contacting us.

As discussed please see the attached photo. This is a screenshot from a taxi or ride sharing app taken May 2, 2017 showing vehicle s.22 2016 Jeep Wrangler available for commercial passenger service. Our investigation has lead us to conclude the vehicle is operating without the required BC Passenger Transportation Licence.

If you do have any further questions or concerns please let us know.

Regards,

Douglas Pickering

End... (djp)

Conclusion:

Complaint substantiated. May 2, 2017 vehicle available for service as unlicensed taxi on app RaccoonGo

Aug 29, 2017 - Sent CDO to s.22 and lessor s.2 via registered mail.

Aug 31, 2017 - Received call from lessor, per their request sent them copy of screenshot.

Sep 19, 2017 - CDO addressed to lessee s.22 returned to sender. Complaint closed. (djp)

Page 10

Withheld pursuant to/removed as

s.22



REGISTERED MAIL

Aug 29, 2017
File 2017-00112

Lessor
s.22

Richmond BC s.22

Lessee
s.22

Vancouver BC s.22

Dear s.22

CEASE AND DESIST ORDER

Re: Unlicensed Commercial Passenger Vehicle

It has come to the attention of the Passenger Transportation Branch that the following vehicle(s) registered to you may be operating as a commercial passenger vehicle without a Passenger Transportation Licence:

2016 Jeep Wrangler Vehicle Registration # s.22

Use of this vehicle as a taxi, rideshare or other commercial passenger vehicle is contrary to the *Passenger Transportation Act*, Section 23 (1), which reads in part as follows:

“A person must not operate a motor vehicle as a type of commercial passenger vehicle unless (a) a valid licence, issued in respect of the motor vehicle, authorizes the licensee to operate the motor vehicle as that type of commercial passenger vehicle.”

Under Section 57(3) of the *Passenger Transportation Act*, a person who contravenes Section 57 (2) (a) is liable on conviction, to a penalty of not less than \$1,000 and not more than \$5,000. Further, each day's continued violation, refusal or neglect is considered a new and distinct offence and is subject to an additional penalty. A Victim Surcharge Levy of 15% will be added to all penalties.

August 29, 2017

Page 2

Information relating to this investigation may be shared, where applicable, with the leasing agency listed on the vehicle registration.

You are advised to cease and desist immediately from providing or advertising any service which requires approval pursuant to the *Passenger Transportation Act* until you have received the required authority.

Please send written confirmation of your understanding of this order and agreement to comply with the *Passenger Transportation Act* by mail or email, addressed to the Registrar within 10 days of receiving this notice.

Failure to comply with the *Passenger Transportation Act* may result in enforcement action against you and/or your company. If you require additional information, please do not hesitate to contact the Passenger Transportation Branch and ask to speak with the Duty Inspector. We can be reached at passengertransportationbr@gov.bc.ca or 604-527-2198.

Yours truly,

A handwritten signature in black ink, appearing to read 'K. Vanderkuip', with a long horizontal flourish extending to the right.

Kristin Vanderkuip
Registrar
Passenger Transportation Branch

From: [Pickering, Douglas J TRAN:EX](#) on behalf of [Passenger Transportation Br, TRAN:EX](#)
To: s.22
Subject: Passenger Transportation Branch Complaint 2017-00112
Date: Thursday, August 31, 2017 12:18:00 PM
Attachments: s.22 [screenshot.pdf](#)

Hello s.22

Thank you again for contacting us.

As discussed please see the attached photo. This is a screenshot from a taxi or ride sharing app taken May 2, 2017 showing vehicle s.22 2016 Jeep Wrangler available for commercial passenger service. Our investigation has lead us to conclude the vehicle is operating without the required BC Passenger Transportation Licence.

If you do have any further questions or concerns please let us know.

Regards,

Douglas Pickering
Passenger Transportation Enforcement Officer
Passenger Transportation Branch | Ministry of Transportation and Infrastructure
Phone: 604.527.2196
Branch phone: 604.527.2198
Branch email: passengertransportationbr@gov.bc.ca

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Incident Detail

File Number	2017-00114	Request Type	Record Other (Non-Taxi) Compl	Received Date	Aug 30, 2017
Requestor	Douglas Pickering	Assigned Inspector	Douglas Pickering	Assigned Date	Aug 30, 2017
Location	RICHMOND	Received via		Completion Date	Oct 23, 2017
Subject	PDV Complaint				

Requestor

Douglas Pickering

Phone
Cell
Email

Fax

Vehicle

Reg/VIN s.22
Plate #
Owner
Jurisdiction BC

Licensee

PT Number
License Type
s.22

SURREY BC s.22

Phone
Fax
Email

Driver

License Num: s.22	Class:
Driver Name:	Expiry Date:
Birthdate:	Jurisdiction

Comments:

May 2, 2017 - Vehicle s.22 2016 Mazda 3 shown as available for service on RaccoonGo. Owner s.22 (djp)

Aug 30, 2017 - Sent CDO. (djp)

Sep 6, 2017 - s.22 CA delivered Sep 6, 2017 and signed for by s.22 (djp)

Conclusion:

Aug 30, 2017 - Complaint substantiated. Vehicle shown as available for service on RaccoonGo. Sent CDO. CDO signed for by subject. No reply. Complaint closed. (djp)

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Withheld pursuant to/removed as

s.22



REGISTERED MAIL

Aug 30, 2017
File 2017-00114

Lessor
s.22

Toronto ON s.22

Lessee
s.22

Surrey BC s.22

Dear s.22

CEASE AND DESIST ORDER

Re: Unlicensed Commercial Passenger Vehicle

It has come to the attention of the Passenger Transportation Branch that the following vehicle(s) registered to you may be operating as a commercial passenger vehicle without a Passenger Transportation Licence:

2016 Mazda 3 Vehicle Registration # s.22

Use of this vehicle as a taxi, rideshare or other commercial passenger vehicle is contrary to the *Passenger Transportation Act*, Section 23 (1), which reads in part as follows:

“A person must not operate a motor vehicle as a type of commercial passenger vehicle unless (a) a valid licence, issued in respect of the motor vehicle, authorizes the licensee to operate the motor vehicle as that type of commercial passenger vehicle.”

Under Section 57(3) of the *Passenger Transportation Act*, a person who contravenes Section 57 (2) (a) is liable on conviction, to a penalty of not less than \$1,000 and not more than \$5,000. Further, each day's continued violation, refusal or neglect is considered a new and distinct offence and is subject to an additional penalty. A Victim Surcharge Levy of 15% will be added to all penalties.

August 28, 2017

Page 2

Information relating to this investigation may be shared, where applicable, with the leasing agency listed on the vehicle registration.

You are advised to cease and desist immediately from providing or advertising any service which requires approval pursuant to the Passenger Transportation Act until you have received the required authority.

Please send written confirmation of your understanding of this order and agreement to comply with the *Passenger Transportation Act* by mail or email, addressed to the Registrar within 10 days of receiving this notice.

Failure to comply with the *Passenger Transportation Act* may result in enforcement action against you and/or your company. If you require additional information, please do not hesitate to contact the Passenger Transportation Branch and ask to speak with the Duty Inspector. We can be reached at passengertransportationbr@gov.bc.ca or 604-527-2198.

Yours truly,

A handwritten signature in black ink, appearing to read 'K. Vanderkuip', with a long horizontal flourish extending to the right.

Kristin Vanderkuip
Registrar
Passenger Transportation Branch



Incident Detail

File Number	2017-00115	Request Type	Record Other (Non-Taxi) Compl	Received Date	Aug 30, 2017
Requestor	Douglas Pickering	Assigned Inspector	Douglas Pickering	Assigned Date	Aug 30, 2017
Location	RICHMOND	Received via		Completion Date	Sep 15, 2017
Subject	PDV Complaint				

Requestor

Douglas Pickering

Phone

Cell

Email

Fax

Vehicle

Reg/VIN s.22

Plate #

Owner

Jurisdiction BC

Licensee

PT Number

License Type

s.22

BURNABY BC s.22

Phone

Fax

Email

Driver

License Num: s.22

Driver Name:

Birthdate:

Class: 5

Expiry Date: s.22

Jurisdiction BC

Comments:

May 3, 2017 - Vehicle s.22 2015 Porsche Cayenne shown as available for service on RaccoonGo. Owner s.22 (djp)

Aug 30, 2017 - Sent CDO to s.22 and lessor s.22 (djp)

Sept 6, 2017 - Email from lessor s.22

To whom it may concern,
We received an attached letter regarding to unlicensed commercial passenger vehicle for our lessee s.22
Since our lessee informed us that he does not operate the vehicle as a commercial passenger vehicle, is there any evidence or investigation that could provide to us as a proof?
Thank you.
Regards,
s.22

End... (djp)

Sept 7, 2017 - My email to s.22

Hello,

Thank you for contacting us.

Per your request please see the attached photo. This is a screenshot from a taxi or ride sharing app taken May 3, 2017 showing vehicle s.22
s.22 2015 Porsche Cayenne available for commercial passenger service. Our investigation has lead us to conclude the vehicle is operating without the required BC Passenger Transportation Licence.



Incident Detail

File Number	2017-00115	Request Type	Record Other (Non-Taxi) Compl	Received Date	Aug 30, 2017
Requestor	Douglas Pickering	Assigned Inspector	Douglas Pickering	Assigned Date	Aug 30, 2017
Location	RICHMOND	Received via		Completion Date	Sep 15, 2017
Subject	PDV Complaint				

If you do have any further questions or concerns please let us know.

Regards,

Douglas Pickering

End... (djp)

Sept 7, 2017 - Reply from s.22

Thank you Douglas.

We will work on this issue.

Thank you

Regards,

s.22

End... (djp)

Sep 12, 2017 - Email from s.22 with attached handwritten letter of compliance from s.22 saved to correspondence:

Hi Douglas,

Please see attached consent letter from our lessee, s.22 in response to operate the unlicensed commercial passenger vehicle.

Thank you

Regards,

s.22

End... (djp)

Sep 15, 2017 - My email to s.22

Hello,

Thank you very much for your response. We appreciate your efforts in addressing this situation. Your response has been added to the file. Our investigation will continue and if we do have any further questions or concerns we will contact you.

Regards,

Douglas Pickering

End... (djp)

Conclusion:

Sep 15, 2017 - Complaint substantiated. Vehicle shown as available for service on unlicensed taxi app. Sent CDO Aug 30, 2017. Received reply Sep 12, 2017 from lessor s.22 with attached letter of compliance from s.22 Complaint closed. (djp)

Page 20

Withheld pursuant to/removed as

s.22



REGISTERED MAIL

Aug 30, 2017
File 2017-00115

Lessor
s.22

Richmond BC s.22

Lessee
s.22

Burnaby BC s.22

Dear s.22

CEASE AND DESIST ORDER

Re: Unlicensed Commercial Passenger Vehicle

It has come to the attention of the Passenger Transportation Branch that the following vehicle(s) registered to you may be operating as a commercial passenger vehicle without a Passenger Transportation Licence:

2015 Porsche Cayenne Vehicle Registration # s.22

Use of this vehicle as a taxi, rideshare or other commercial passenger vehicle is contrary to the *Passenger Transportation Act*, Section 23 (1), which reads in part as follows:

“A person must not operate a motor vehicle as a type of commercial passenger vehicle unless (a) a valid licence, issued in respect of the motor vehicle, authorizes the licensee to operate the motor vehicle as that type of commercial passenger vehicle.”

Under Section 57(3) of the *Passenger Transportation Act*, a person who contravenes Section 57 (2) (a) is liable on conviction, to a penalty of not less than \$1,000 and not more than \$5,000. Further, each day's continued violation, refusal or neglect is considered a new and distinct offence and is subject to an additional penalty. A Victim Surcharge Levy of 15% will be added to all penalties.

August 30, 2017

Page 2

Information relating to this investigation may be shared, where applicable, with the leasing agency listed on the vehicle registration.

You are advised to cease and desist immediately from providing or advertising any service which requires approval pursuant to the Passenger Transportation Act until you have received the required authority.

Please send written confirmation of your understanding of this order and agreement to comply with the *Passenger Transportation Act* by mail or email, addressed to the Registrar within 10 days of receiving this notice.

Failure to comply with the *Passenger Transportation Act* may result in enforcement action against you and/or your company. If you require additional information, please do not hesitate to contact the Passenger Transportation Branch and ask to speak with the Duty Inspector. We can be reached at passengertransportationbr@gov.bc.ca or 604-527-2198.

Yours truly,

A handwritten signature in black ink, appearing to read 'K. Vanderkuip', with a long horizontal flourish extending to the right.

Kristin Vanderkuip
Registrar
Passenger Transportation Branch

djp

From: Passenger Transportation Br, TRAN:EX
To: Pickering, Douglas J TRAN:EX
Subject: FW: File# 2017-00115 proof of unlicensed commercial passenger vehicle
Date: Wednesday, September 6, 2017 1:42:39 PM
Attachments: 20170901144819758.pdf

For your file.

-Naomi

From: s.22
Sent: Wednesday, September 6, 2017 1:39 PM
To: Passenger Transportation Br, TRAN:EX
Subject: File# 2017-00115 proof of unlicensed commercial passenger vehicle

To whom it may concern,

We received an attached letter regarding to unlicensed commercial passenger vehicle for our lessee
s.22

Since our lessee informed us that he does not operate the vehicle as a commercial passenger vehicle, is there any evidence or investigation that could provide to us as a proof?

Thank you.

Regards,

s.22

From: [Pickering, Douglas J](#) TRAN:EX on behalf of [Passenger Transportation Br, TRAN:EX](#)
To: s.22
Subject: RE: File# 2017-00115 proof of unlicensed commercial passenger vehicle
Date: Friday, September 15, 2017 1:23:00 PM

Hello,

Thank you very much for your response. We appreciate your efforts in addressing this situation. Your response has been added to the file. Our investigation will continue and if we do have any further questions or concerns we will contact you.

Regards,

Douglas Pickering
Passenger Transportation Enforcement Officer
Passenger Transportation Branch | Ministry of Transportation and Infrastructure
Phone: 604.527.2196
Branch phone: 604.527.2198
Branch email: passengertransportationbr@gov.bc.ca

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From: s.22
Sent: Tuesday, September 12, 2017 2:22 PM
To: Passenger Transportation Br, TRAN:EX
Cc: Catherine Chuah; Ted Russo
Subject: FW: File# 2017-00115 proof of unlicensed commercial passenger vehicle

Hi Douglas,

Please see attached consent letter from our lessee, ^{s.22} in response to operate the unlicensed commercial passenger vehicle.

Thank you

Regards,

From: Passenger Transportation Br, TRAN:EX [<mailto:PassengerTransportationBr@gov.bc.ca>]
Sent: Thursday, September 07, 2017 10:11 AM
To: Venessa Ma s.22
Subject: RE: File# 2017-00115 proof of unlicensed commercial passenger vehicle

Hello,

Thank you for contacting us.

Per your request please see the attached photo. This is a screenshot from a taxi or ride sharing app taken May 3, 2017 showing vehicle s.22 2015 Porsche Cayenne available for commercial passenger service. Our investigation has lead us to conclude the vehicle is operating without the required BC Passenger Transportation Licence.

If you do have any further questions or concerns please let us know.

Regards,

Douglas Pickering
Passenger Transportation Enforcement Officer
Passenger Transportation Branch | Ministry of Transportation and Infrastructure
Phone: 604.527.2196
Branch phone: 604.527.2198
Branch email: passengertransportationbr@gov.bc.ca

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From: s.22

Sent: Wednesday, September 6, 2017 1:39 PM

To: Passenger Transportation Br, TRAN:EX

Subject: File# 2017-00115 proof of unlicensed commercial passenger vehicle

To whom it may concern,

We received an attached letter regarding to unlicensed commercial passenger vehicle for our lessee
s.22

Since our lessee informed us that he does not operate the vehicle as a commercial passenger vehicle, is there any evidence or investigation that could provide to us as a proof?

Thank you.

Regards,

s.22

Letter of Consent

To ^{s.22} _____ and Whom it may concern about
the report of inappropriate commercial use of the vehicle 2015 Cayenne
Diesel ^{s.22}

I, ^{s.22} _____ assure that the vehicle has not been used for
commercial purpose ~~recently~~; In response to the Passenger Transportation
Act, I clearly understand and agree to comply with the act with
my earnest cooperation.

s.22

Sep. 10th, 2017

From: [Pickering, Douglas J](#) TRAN:EX on behalf of [Passenger Transportation Br, TRAN:EX](#)
To: s.22
Subject: RE: File# 2017-00115 proof of unlicensed commercial passenger vehicle
Date: Thursday, September 7, 2017 10:10:00 AM
Attachments: s.22 .pdf.pdf

Hello,

Thank you for contacting us.

Per your request please see the attached photo. This is a screenshot from a taxi or ride sharing app taken May 3, 2017 showing vehicle s.22 2015 Porsche Cayenne available for commercial passenger service. Our investigation has lead us to conclude the vehicle is operating without the required BC Passenger Transportation Licence.

If you do have any further questions or concerns please let us know.

Regards,

Douglas Pickering
Passenger Transportation Enforcement Officer
Passenger Transportation Branch | Ministry of Transportation and Infrastructure
Phone: 604.527.2196
Branch phone: 604.527.2198
Branch email: passengertransportationbr@gov.bc.ca

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From: s.22
Sent: Wednesday, September 6, 2017 1:39 PM
To: Passenger Transportation Br, TRAN:EX
Subject: File# 2017-00115 proof of unlicensed commercial passenger vehicle

To whom it may concern,

We received an attached letter regarding to unlicensed commercial passenger vehicle for our lessee s.22

Since our lessee informed us that he does not operate the vehicle as a commercial passenger vehicle, is there any evidence or investigation that could provide to us as a proof?

Thank you.

Regards,

s.22

From: [Pickering, Douglas J](#) TRAN:EX on behalf of [Passenger Transportation Br, TRAN:EX](#)
To: s.22
Subject: RE: File# 2017-00115 proof of unlicensed commercial passenger vehicle
Date: Thursday, September 7, 2017 10:10:00 AM
Attachments: s.22 pdf.pdf

Hello,

Thank you for contacting us.

Per your request please see the attached photo. This is a screenshot from a taxi or ride sharing app taken May 3, 2017 showing vehicle s.22 2015 Porsche Cayenne available for commercial passenger service. Our investigation has lead us to conclude the vehicle is operating without the required BC Passenger Transportation Licence.

If you do have any further questions or concerns please let us know.

Regards,

Douglas Pickering
Passenger Transportation Enforcement Officer
Passenger Transportation Branch | Ministry of Transportation and Infrastructure
Phone: 604.527.2196
Branch phone: 604.527.2198
Branch email: passengertransportationbr@gov.bc.ca

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From: s.22
Sent: Wednesday, September 6, 2017 1:39 PM
To: Passenger Transportation Br, TRAN:EX
Subject: File# 2017-00115 proof of unlicensed commercial passenger vehicle

To whom it may concern,

We received an attached letter regarding to unlicensed commercial passenger vehicle for our lessee s.22

Since our lessee informed us that he does not operate the vehicle as a commercial passenger vehicle, is there any evidence or investigation that could provide to us as a proof?

Thank you.

Regards,

s.22



Incident Detail

File Number 2017-00116
Requestor s.22
Location
Subject GA Complaint

Request Type Record Other (Non-Taxi) Compl
Assigned Inspector 312: Louise Swan
Received via Email

Received Date Aug 31, 2017
Assigned Date Aug 31, 2017
Completion Date Sep 6, 2017

Requestor

Boyd Bare

Phone

Cell

Email s.22

Fax

Vehicle

Reg/VIN

Plate

Owner

Jurisdiction

Licensee

PT Number

License Type

Alberta Pipeline Company - no name given

Phone

Fax

Email

Driver

License Num:

Driver Name:

Birthdate:

Class:

Expiry Date:

Jurisdiction

Comments:

Aug. 31/17 7:41 PM.

To whomever it may concern: my name is s.22 and I am concerned about the safety of the company busses I drive it is a Alberta pipeline co. Operating in s.22 seems every day a bus is broken on the route or on the job we are hauling workers from s.22 to job site 40-50 min each way on treacherous Alaska highway. The co. Has an inspection license and dose there own inspections and are white washed. Today a brake line ruptured on a bus that is 17 years old because of no maintenance. Could have killed many workers please let me know what you can do to help us. Thanks so much

Conclusion:

Aug. 31/17 7:38 PM.

Good morning Gerri,

Please let me know if your CVSE Staff would follow up on the allegations contained in the e-mail below.

The Alberta company wouldn't require a PT licence for their own crew in B.C.

Sept.01/17 8:32 AM.

Hi we will check into the buses.

Gerri

Sept. 01/17 9:43 AM.

Good morning,

Thank you for bringing this matter forward. Please be advised your e-mail has been forwarded to the Gerri Goulet, District Manager, CVSE for the Northern Region. CVSE staff may contact you for more information.

Sept. 01/17 10:35 AM.

Thank You I trust this is confidential

Sept. 01/17 10:35 AM.

Yes it is.

Incident Detail

File Number	2017-00116	Request Type	Record Other (Non-Taxi) Compl	Received Date	Aug 31, 2017
Requestor	s.22	Assigned Inspector	312: Louise Swan	Assigned Date	Aug 31, 2017
Location		Received via	Email	Completion Date	Sep 6, 2017
Subject	GA Complaint				

An individual or company would have to make a Freedom of Information request. Releasing names would be considered a "harms". For safety reasons names would never been released.

CVSE District Manager Gerri Goulet said they will check the buses.
File closed.



Incident Detail

File Number	2017-00118	Request Type	Record Other (Non-Taxi) Compl	Received Date	Aug 31, 2017
Requestor	Douglas Pickering	Assigned Inspector	Douglas Pickering	Assigned Date	Aug 31, 2017
Location	RICHMOND	Received via		Completion Date	Sep 11, 2017
Subject	PDV Complaint				

Requestor

Douglas Pickering

Phone

Cell

Email

Fax

Vehicle

Reg/VIN s.22

Jurisdiction BC

Plate #

Owner

Licensee

PT Number

License Type

s.22

BURNABY BC s.22

Phone

Fax

Email s.22

Driver

License Num: s.22

Class: s.22

Driver Name:

Expiry Date

Birthdate:

Jurisdiction

Comments:

May 16, 2017 - Vehicle s.22 2017 Audi A4 available for service on RaccoonGo. Owner s.22 . (djp)

Aug 31, 2017 - Sent CDO to owner and lessor s.22 (djp)

Sep 11, 2017 - Reply from s.22

Hi Kristin,

I am sending this email with written confirmation of understanding and agreement to comply with the Passenger Transportation Act, please check it and call me if you have any question, and let me know if this case can be closed.

Thank

s.22

Vehicle: Audi A4 2017

reg #: s.22

End... (djp)

Sep 11, 2017 - My reply to s.22

File 2017-00118

Hello,

Thank you very much for your reply.

We will add your response to this file and continue our investigation. If we do have any further questions or concerns we will contact you.

Regards,

Douglas Pickering

End... (djp)



Incident Detail

File Number	2017-00118	Request Type	Record Other (Non-Taxi) Compl	Received Date	Aug 31, 2017
Requestor	Douglas Pickering	Assigned Inspector	Douglas Pickering	Assigned Date	Aug 31, 2017
Location	RICHMOND	Received via		Completion Date	Sep 11, 2017
Subject	PDV Complaint				

Conclusion:

Sep 11, 2017 - Complaint substantiated. Vehicle available for service on unlicensed taxi app. Sent CDO to owner and lessor s.22
s.22 Received reply from owner acknowledging receipt and denying violation. Complaint closed. (djp)

Page 36

Withheld pursuant to/removed as

s.22



REGISTERED MAIL

Aug 31, 2017
File 2017-00118

Lessor
s.22

Vancouver BC s.22

Lessee
s.22

Bunaby BC s.22

Dear^{s.22}

CEASE AND DESIST ORDER

Re: Unlicensed Commercial Passenger Vehicle

It has come to the attention of the Passenger Transportation Branch that the following vehicle(s) registered to you may be operating as a commercial passenger vehicle without a Passenger Transportation Licence:

2017 Audi A4 Vehicle Registration # s.22

Use of this vehicle as a taxi, rideshare or other commercial passenger vehicle is contrary to the *Passenger Transportation Act*, Section 23 (1), which reads in part as follows:

“A person must not operate a motor vehicle as a type of commercial passenger vehicle unless (a) a valid licence, issued in respect of the motor vehicle, authorizes the licensee to operate the motor vehicle as that type of commercial passenger vehicle.”

Under Section 57(3) of the *Passenger Transportation Act*, a person who contravenes Section 57 (2) (a) is liable on conviction, to a penalty of not less than \$1,000 and not more than \$5,000. Further, each day's continued violation, refusal or neglect is considered a new and distinct offence and is subject to an additional penalty. A Victim Surcharge Levy of 15% will be added to all penalties.

August 31, 2017

Page 2

Information relating to this investigation may be shared, where applicable, with the leasing agency listed on the vehicle registration.

You are advised to cease and desist immediately from providing or advertising any service which requires approval pursuant to the Passenger Transportation Act until you have received the required authority.

Please send written confirmation of your understanding of this order and agreement to comply with the *Passenger Transportation Act* by mail or email, addressed to the Registrar within 10 days of receiving this notice.

Failure to comply with the *Passenger Transportation Act* may result in enforcement action against you and/or your company. If you require additional information, please do not hesitate to contact the Passenger Transportation Branch and ask to speak with the Duty Inspector. We can be reached at passengertransportationbr@gov.bc.ca or 604-527-2198.

Yours truly,

A handwritten signature in black ink, appearing to read 'K. Vanderkuip', with a long horizontal flourish extending to the right.

Kristin Vanderkuip
Registrar
Passenger Transportation Branch

djp

From: [Passenger Transportation Br, TRAN:EX](#)
To: [Pickering, Douglas J, TRAN:EX](#)
Subject: FW: Confirmation of understanding and agreement to comply with the Passenger Transportation Act
Date: Friday, September 8, 2017 3:20:29 PM
Attachments: [ConfirmationLetter.pdf](#)

From: s.22
Sent: Friday, September 8, 2017 3:11 PM
To: Passenger Transportation Br, TRAN:EX
Subject: Confirmation of understanding and agreement to comply with the Passenger Transportation Act

Hi Kristin,

I am sending this email with written confirmation of understanding and agreement to comply with the Passenger Transportation Act, please check it and call me if you have any question, and let me know if this case can be closed.

Thansk

s.22

Vehicle: Audi A4 2017

reg #: s.22

From: [Pickering, Douglas J TRAN:EX](#) on behalf of [Passenger Transportation Br, TRAN:EX](#)
To: [s.22](#)
Subject: RE: Confirmation of understanding and agreement to comply with the Passenger Transportation Act
Date: Monday, September 11, 2017 1:27:00 PM

File 2017-00118

Hello,

Thank you very much for your reply.

We will add your response to this file and continue our investigation. If we do have any further questions or concerns we will contact you.

Regards,

Douglas Pickering
Passenger Transportation Enforcement Officer
Passenger Transportation Branch | Ministry of Transportation and Infrastructure
Phone: 604.527.2196
Branch phone: 604.527.2198
Branch email: passengertransportationbr@gov.bc.ca

This message, including any attachments, is confidential and may contain privileged information intended to be relied upon by the sender and/or the person(s) named above. If you are not the intended recipient or have received this message in error, immediately notify the sender by reply e-mail, permanently delete the original transmission from the sender, including any attachments, without making a copy and confirm these actions in your reply e-mail.

From: [s.22](#)
Sent: Friday, September 8, 2017 3:11 PM
To: [Passenger Transportation Br, TRAN:EX](#)
Subject: Confirmation of understanding and agreement to comply with the Passenger Transportation Act

Hi Kristin,

I am sending this email with written confirmation of understanding and agreement to comply with the Passenger Transportation Act, please check it and call me if you have any question, and let me know if this case can be closed.

Thank

s.22

Vehicle: Audi A4 2017

reg #: s.22



Incident Detail

File Number	2017-00101	Request Type	Record Other (Non-Taxi) Compl	Received Date	Aug 25, 2017
Requestor	Douglas Pickering	Assigned Inspector	Douglas Pickering	Assigned Date	Aug 25, 2017
Location	RICHMOND	Received via		Completion Date	Sep 7, 2017
Subject	PDV Complaint				

Requestor

Douglas Pickering

Phone

Cell

Email

Fax

Vehicle

Reg/VIN s.22

Plate #

Owner

Jurisdiction BC

Licensee

PT Number

License Type

s.22

BURNABY BC s.22

Phone s.22

Fax

Email

Driver

License Num: s.22

Driver Name:

Birthdate:

Class: 5

Expiry Date:s.22

Jurisdiction BC

Comments:

April 24, 2017 - Screenshot of vehicle s.22 added to correspondence. Owner s.22 (djp)

2017 Honda Accord available for service on taxi app RaccoonGo April 24, 2017 lessee s.22

April 26, 2017 - Screenshot of vehicle s.22 correspondence. Owner s.22

2016 Mazda 3 available for service on taxi app RaccoonGo April 26, 2017 added to , lessee s.22 (djp)

Aug 28, 2017 - Sent CDO to s.22 for and lease companies for both vehicles. (djp)

Sept 1, 2017 - Email from s.22

Dear Kristin,

I acknowledge that I received the cease and desist order regarding 2016 Mazda3 s.22 registered under my name.

I lent this car to someone else. But now I understand the ACT, will comply with it.

Thanks for the notice,

s.22

End... (djp)

Sept 5, 2017 - Email from s.22

Dear Kristin,

I acknowledge that I received the cease and desist order regarding 2017 Honda Accord s.22 registered under my name.

I lent this car to someone else. But now I understand the ACT, will comply with it.

Thanks for the notice,

Incident Detail

File Number	2017-00101	Request Type	Record Other (Non-Taxi) Compl	Received Date	Aug 25, 2017
Requestor	Douglas Pickering	Assigned Inspector	Douglas Pickering	Assigned Date	Aug 25, 2017
Location	RICHMOND	Received via		Completion Date	Sep 7, 2017
Subject	PDV Complaint				

s.22

End... (djp)

Conclusion:

Aug 28, 2017 - Complaint substantiated. 2 vehicles on RaccoonGo taxi app. Sent CDO's to s.22 and both lease companies. Received emails from s.22 saying he will comply. Complaint closed. (djp)

Page 44 to/à Page 45

Withheld pursuant to/removed as

s.22



REGISTERED MAIL

August 25, 2017
File 2017-00101

Lessor
s.22

Boucherville QC
s.22

Lessee
s.22

Burnaby BC
s.22

Dear s.22 :

CEASE AND DESIST ORDER

Re: Unlicensed Commercial Passenger Vehicle

It has come to the attention of the Passenger Transportation Branch that the following vehicle(s) registered to you may be operating as a commercial passenger vehicle without a Passenger Transportation Licence:

2017 Honda Accord Vehicle Registration # s.22
--

Use of this vehicle as a taxi, rideshare or other commercial passenger vehicle is contrary to the *Passenger Transportation Act*, Section 23 (1), which reads in part as follows:

“A person must not operate a motor vehicle as a type of commercial passenger vehicle unless (a) a valid licence, issued in respect of the motor vehicle, authorizes the licensee to operate the motor vehicle as that type of commercial passenger vehicle.”

Under Section 57(3) of the *Passenger Transportation Act*, a person who contravenes Section 57 (2) (a) is liable on conviction, to a penalty of not less than \$1,000 and not more than \$5,000. Further, each day's continued violation, refusal or neglect is considered a new and distinct offence and is subject to an additional penalty. A Victim Surcharge Levy of 15% will be added to all penalties.

Ministry of
Transportation
and Infrastructure

Passenger Transportation
Branch

Suite 313 - 1500 Woolridge Street
Coquitlam, BC V3K 0B8

E-mail:
passengertransportationbr@gov.bc.ca

Telephone: 604.527.2198
Fax: 604.527.2205
Web: www.th.gov.bc.ca/rpt/

August 25, 2017

Page 2

Information relating to this investigation may be shared, where applicable, with the leasing agency listed on the vehicle registration.

You are advised to cease and desist immediately from providing or advertising any service which requires approval pursuant to the *Passenger Transportation Act* until you have received the required authority.

Please send written confirmation of your understanding of this order and agreement to comply with the *Passenger Transportation Act* by mail or email, addressed to the Registrar within 10 days of receiving this notice.

Failure to comply with the *Passenger Transportation Act* may result in enforcement action against you and/or your company. If you require additional information, please do not hesitate to contact the Passenger Transportation Branch and ask to speak with the Duty Inspector. We can be reached at passengertransportationbr@gov.bc.ca or 604-527-2198.

Yours truly,

A handwritten signature in black ink, appearing to read 'K. Vanderkuip', with a long horizontal flourish extending to the right.

Kristin Vanderkuip
Registrar
Passenger Transportation Branch



REGISTERED MAIL

August 25, 2017
File 2017-00101

Lessor
s.22

Toronto ON
s.22

Lessee
s.22

Burnaby BC
s.22

Dear s.22 :

CEASE AND DESIST ORDER

Re: Unlicensed Commercial Passenger Vehicle

It has come to the attention of the Passenger Transportation Branch that the following vehicle(s) registered to you may be operating as a commercial passenger vehicle without a Passenger Transportation Licence:

2016 Mazda 3 Vehicle Registration # s.22

Use of this vehicle as a taxi, rideshare or other commercial passenger vehicle is contrary to the *Passenger Transportation Act*, Section 23 (1), which reads in part as follows:

“A person must not operate a motor vehicle as a type of commercial passenger vehicle unless (a) a valid licence, issued in respect of the motor vehicle, authorizes the licensee to operate the motor vehicle as that type of commercial passenger vehicle.”

Under Section 57(3) of the *Passenger Transportation Act*, a person who contravenes Section 57 (2) (a) is liable on conviction, to a penalty of not less than \$1,000 and not more than \$5,000. Further, each day's continued violation, refusal or neglect is considered a new and distinct offence and is subject to an additional penalty. A Victim Surcharge Levy of 15% will be added to all penalties.

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and Infrastructure

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E-mail:
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Telephone: 604.527.2198
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Web: www.th.gov.bc.ca/rpt/

August 25, 2017

Page 2

Information relating to this investigation may be shared, where applicable, with the leasing agency listed on the vehicle registration.

You are advised to cease and desist immediately from providing or advertising any service which requires approval pursuant to the *Passenger Transportation Act* until you have received the required authority.

Please send written confirmation of your understanding of this order and agreement to comply with the *Passenger Transportation Act* by mail or email, addressed to the Registrar within 10 days of receiving this notice.

Failure to comply with the *Passenger Transportation Act* may result in enforcement action against you and/or your company. If you require additional information, please do not hesitate to contact the Passenger Transportation Branch and ask to speak with the Duty Inspector. We can be reached at passengertransportationbr@gov.bc.ca or 604-527-2198.

Yours truly,

A handwritten signature in black ink, appearing to read 'K. Vanderkuip', with a long horizontal flourish extending to the right.

Kristin Vanderkuip
Registrar
Passenger Transportation Branch

From: Passenger Transportation Br, TRAN:EX
To: Pickering, Douglas J TRAN:EX
Subject: FW: Passenger Transportation Act
Date: Tuesday, September 5, 2017 8:32:34 AM

From: s.22
Sent: Sunday, September 3, 2017 7:42 PM
To: Passenger Transportation Br, TRAN:EX
Subject: Passenger Transportation Act

Dear Kristin,

I acknowledge that I received the cease and desist order regarding 2017 Honda Accord s.22 registered under my name.

I lent this car to someone else. But now I understand the ACT, will comply with it.

Thanks for the notice,

s.22

From: Passenger Transportation Br, TRAN:EX
To: Pickering, Douglas J TRAN:EX
Subject: FW: Passenger Transportation Act
Date: Tuesday, September 5, 2017 8:33:53 AM

From: s.22
Sent: Friday, September 1, 2017 9:21 PM
To: Passenger Transportation Br, TRAN:EX
Subject: Passenger Transportation Act

Dear Kristin,

I acknowledge that I received the cease and desist order regarding 2016 Mazda3 s.22 registered under my name.

I lent this car to someone else. But now I understand the ACT, will comply with it.

Thanks for the notice,

s.22



Incident Detail

File Number	2017-00102	Request Type	Record Other (Non-Taxi) Compl	Received Date	Aug 28, 2017
Requestor	Douglas Pickering	Assigned Inspector	Douglas Pickering	Assigned Date	Aug 28, 2017
Location	RICHMOND	Received via		Completion Date	Sep 15, 2017
Subject	PDV Complaint				

Requestor

Douglas Pickering

Phone
Cell
Email

Fax

Vehicle

Reg/VIN s.22 **Jurisdiction** BC
Plate #
Owner

Licensee

PT Number
License Type
s.22

North Vancouver BC s.22

Phone
Fax
Email

Driver

License Num:	Class:
Driver Name:	Expiry Date:
Birthdate:	Jurisdiction

Comments:

April 26, 2017 - Screenshot from RaccoonGo showing s.22 2009 Dodge Gcrvn available for service saved to correspondence. (djp)

Aug 28, 2017 - Sent CDO to reg owner s.22 , no BCDL. (djp)

Sep 12, 2017 - Reply from s.22 :

Good day Kristin Vanderkuip

I just received a cease and desist order today, file no.2017-00102, as Passenger Transportation Branch suspect my vehicle,2009 Dodge Grand Caravan # s.22 , may be involved in commercial using, I would like to clarify that I never use it as a taxi, rideshare or any other commercial use as I do aware it requires specific licence to run for business purpose.

I will never provide or advertise any service which requires relevant licence. I agree to comply with Passenger Transportation Act and any other other rules of law may apply.

If there is any other information require please do not hesitate to contact me.

Kindest regards!

s.22

2017-09-12

End... (djp)

Conclusion:

Sep 15, 2017 - Complaint substantiated. Vehicle shown as available for service on unlicensed taxi app April 26, 2017. Sent CDO Aug 28, 2017. Received reply acknowledging receipt and compliance Sep 12, 2017. Complaint closed. (djp)

Page 53

Withheld pursuant to/removed as

s.22



REGISTERED MAIL

Aug 28, 2017
File 2017-00102

s.22

North Vancouver BC
s.22

Dear^{s.22}

CEASE AND DESIST ORDER

Re: Unlicensed Commercial Passenger Vehicle

It has come to the attention of the Passenger Transportation Branch that the following vehicle(s) registered to you may be operating as a commercial passenger vehicle without a Passenger Transportation Licence:

2009 Dodge Grand Caravan Vehicle Registration # ^{s.22}
--

Use of this vehicle as a taxi, rideshare or other commercial passenger vehicle is contrary to the *Passenger Transportation Act*, Section 23 (1), which reads in part as follows:

“A person must not operate a motor vehicle as a type of commercial passenger vehicle unless (a) a valid licence, issued in respect of the motor vehicle, authorizes the licensee to operate the motor vehicle as that type of commercial passenger vehicle.”

Under Section 57(3) of the *Passenger Transportation Act*, a person who contravenes Section 57 (2) (a) is liable on conviction, to a penalty of not less than \$1,000 and not more than \$5,000. Further, each day's continued violation, refusal or neglect is considered a new and distinct offence and is subject to an additional penalty. A Victim Surcharge Levy of 15% will be added to all penalties.

Information relating to this investigation may be shared, where applicable, with the leasing agency listed on the vehicle registration.

August 28, 2017

Page 2

You are advised to cease and desist immediately from providing or advertising any service which requires approval pursuant to the Passenger Transportation Act until you have received the required authority.

Please send written confirmation of your understanding of this order and agreement to comply with the *Passenger Transportation Act* by mail or email, addressed to the Registrar within 10 days of receiving this notice.

Failure to comply with the *Passenger Transportation Act* may result in enforcement action against you and/or your company. If you require additional information, please do not hesitate to contact the Passenger Transportation Branch and ask to speak with the Duty Inspector. We can be reached at passengertransportationbr@gov.bc.ca or 604-527-2198.

Yours truly,

A handwritten signature in black ink, appearing to read 'K. Vanderkuip', with a long horizontal flourish extending to the right.

Kristin Vanderkuip
Registrar
Passenger Transportation Branch

From: [Passenger Transportation Br, TRAN:EX](#)
To: [Pickering, Douglas J TRAN:EX](#)
Subject: FW: File no. 2017-00102
Date: Tuesday, September 12, 2017 12:38:56 PM

For your file Doug.

Thank you.

Louise Swan

Passenger Transportation Inspector

Passenger Transportation Branch | Ministry of Transportation and Infrastructure

Phone: 604.527.2186

Branch email: passengertransportationbr@gov.bc.ca

From: s.22
Sent: Tuesday, September 12, 2017 12:24 PM
To: Passenger Transportation Br, TRAN:EX
Subject: File no. 2017-00102

Good day Kristin Vanderkuip

I just received a cease and desist order today, file no.2017-00102, as Passenger Transportation Branch suspect my vehicle,2009 Dodge Grand Caravan # s.22, may be involved in commercial using, I would like to clarify that I never use it as a taxi, rideshare or any other commercial use as I do aware it requires specific licence to run for business purpose.

I will never provide or advertise any service which requires relevant licence. I agree to comply with Passenger Transportation Act and any other other rules of law may apply.

If there is any other information require please do not hesitate to contact me.

Kindest regards!

s.22

2017-09-12



Incident Detail

File Number	2017-00103	Request Type	Record Other (Non-Taxi) Compl	Received Date	Aug 28, 2017
Requestor	Douglas Pickering	Assigned Inspector	Douglas Pickering	Assigned Date	Aug 28, 2017
Location	RICHMOND	Received via		Completion Date	Sep 26, 2017
Subject	PDV Complaint				

Requestor

Douglas Pickering

Phone
Cell
Email

Fax

Vehicle

Reg/VIN
Plate #
Owner

Jurisdiction

Licensee

PT Number
License Type
s.22

Coquitlam BC s.22

Phone
Fax
Email

Driver

License Num:	Class:
Driver Name:	Expiry Date:
Birthdate:	Jurisdiction

Comments:

April 26, 2017 - Vehicle s.22 driver's licence. (djp) 2016 BMW 328i available for service on RaccoonGo, owner s.22 no current

Aug 28, 2017 - Sent CDO to lessor and 2 addresses on file for s.22 (djp)

Sep 19, 2017 - s.22 The item was successfully returned to the sender. (djp)

Sep 21, 2017 - The item was successfully returned to the sender. (djp)

Conclusion:

Complaint substantiated. Sent CDO's Aug 28/2017. 2 CDO's addressed to lessee s.22 returned to sender. CDO to lessor delivered.
Complaint closed. (djp)

Page 58

Withheld pursuant to/removed as

s.22



REGISTERED MAIL

Aug 28, 2017
File 2017-00103

Lessor
s.22

Richmond Hill ON s.22

Lessee
s.22

Burnaby BC s.22

s.22

Coquitlam BC s.22

Dear s.22 I:

CEASE AND DESIST ORDER

Re: Unlicensed Commercial Passenger Vehicle

It has come to the attention of the Passenger Transportation Branch that the following vehicle(s) registered to you may be operating as a commercial passenger vehicle without a Passenger Transportation Licence:

2016 BMW 328i Vehicle Registration # s.22
--

Use of this vehicle as a taxi, rideshare or other commercial passenger vehicle is contrary to the *Passenger Transportation Act*, Section 23 (1), which reads in part as follows:

“A person must not operate a motor vehicle as a type of commercial passenger vehicle unless (a) a valid licence, issued in respect of the motor vehicle, authorizes the licensee to operate the motor vehicle as that type of commercial passenger vehicle.”

Ministry of
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and Infrastructure

Passenger Transportation
Branch

Suite 313 - 1500 Woolridge Street
Coquitlam, BC V3K 0B8

E-mail:
passengertransportationbr@gov.bc.ca

Telephone: 604.527.2198
Fax: 604.527.2205
Web: www.th.gov.bc.ca/rpt/

Under Section 57(3) of the *Passenger Transportation Act*, a person who contravenes Section 57 (2) (a) is liable on conviction, to a penalty of not less than \$1,000 and not more than \$5,000. Further, each day's continued violation, refusal or neglect is considered a new and distinct offence and is subject to an additional penalty. A Victim Surcharge Levy of 15% will be added to all penalties.

Information relating to this investigation may be shared, where applicable, with the leasing agency listed on the vehicle registration.

You are advised to cease and desist immediately from providing or advertising any service which requires approval pursuant to the *Passenger Transportation Act* until you have received the required authority.

Please send written confirmation of your understanding of this order and agreement to comply with the *Passenger Transportation Act* by mail or email, addressed to the Registrar within 10 days of receiving this notice.

Failure to comply with the *Passenger Transportation Act* may result in enforcement action against you and/or your company. If you require additional information, please do not hesitate to contact the Passenger Transportation Branch and ask to speak with the Duty Inspector. We can be reached at passengertransportationbr@gov.bc.ca or 604-527-2198.

Yours truly,

A handwritten signature in black ink, appearing to read 'K. Vanderkuip', with a long horizontal flourish extending to the right.

Kristin Vanderkuip
Registrar
Passenger Transportation Branch



Incident Detail

File Number	2017-00104	Request Type	Record Other (Non-Taxi) Compl	Received Date	Aug 28, 2017
Requestor	Douglas Pickering	Assigned Inspector	Douglas Pickering	Assigned Date	Aug 28, 2017
Location	RICHMOND	Received via		Completion Date	Aug 31, 2017
Subject	PDV Complaint				

Requestor

Douglas Pickering

Phone

Fax

Cell

Email

Vehicle

Reg/VIN s.22

Jurisdiction BC

Plate #

Owner

Licensee

PT Number

License Type

s.22

Vancouver BC s.22

Phone s.22

Fax

Email

Driver

License Num: s.22

Class: 5

Driver Name:

Expiry Date:

Birthdate:

Jurisdiction

Comments:

April 26, 2017 - Vehicle s.22 2012 BMW X5 available for service on RaccoonGo owner s.22 . (djp)

Aug 28, 2017 - Sent CDO. (djp)

Aug 31, 2017 - Received call from s.22 He, claimed it's a mistake, somebody 'hacked his app'. I explained basis for complaint. He said he was 'not doing that.' I requested written response and he said he would send us an email. (djp)

Aug 31, 2017 - Email from s.2

To whom it may concern,

My name is s.22 I am driving the 2012 BMW X5. Got the mail saying 'Cease and Desist Order', I do not know why the reason of that I am using my car for commercial using. It is totally a mistake and I just called to speak with an Duty Inspector, asked me to reply to this email. There is no way that saying me using as a taxi or rideshare, I am using my car for daily driving only. I am not sure someone used my car's photo on something but for sure I am not.

Regards,

s.22

End... (djp)

Conclusion:

Aug 31, 2017 - Complaint substantiated. Vehicle available for service April 26, 2017 on unlicensed taxi app RaccoonGo. Sent CDO Aug 28, 2017. Received call and email from owner denying allegation. Complaint closed. (djp)



REGISTERED MAIL

Aug 28, 2017
File 2017-00104

s.22

Vancouver BC s.22

Dear^{s.22}

CEASE AND DESIST ORDER

Re: Unlicensed Commercial Passenger Vehicle

It has come to the attention of the Passenger Transportation Branch that the following vehicle(s) registered to you may be operating as a commercial passenger vehicle without a Passenger Transportation Licence:

2012 BMW X5 Vehicle Registration # s.22
--

Use of this vehicle as a taxi, rideshare or other commercial passenger vehicle is contrary to the *Passenger Transportation Act*, Section 23 (1), which reads in part as follows:

“A person must not operate a motor vehicle as a type of commercial passenger vehicle unless (a) a valid licence, issued in respect of the motor vehicle, authorizes the licensee to operate the motor vehicle as that type of commercial passenger vehicle.”

Under Section 57(3) of the *Passenger Transportation Act*, a person who contravenes Section 57 (2) (a) is liable on conviction, to a penalty of not less than \$1,000 and not more than \$5,000. Further, each day's continued violation, refusal or neglect is considered a new and distinct offence and is subject to an additional penalty. A Victim Surcharge Levy of 15% will be added to all penalties.

Information relating to this investigation may be shared, where applicable, with the leasing agency listed on the vehicle registration.

You are advised to cease and desist immediately from providing or advertising any service which requires approval pursuant to the *Passenger Transportation Act* until you have received the required authority.

Ministry of
Transportation
and Infrastructure

Passenger Transportation
Branch

Suite 313 - 1500 Woolridge Street
Coquitlam, BC V3K 0B8

E-mail:
passengertransportationbr@gov.bc.ca

Telephone: 604.527.2198
Fax: 604.527.2205
Web: www.th.gov.bc.ca/rpt/

August 28, 2017

Page 2

Please send written confirmation of your understanding of this order and agreement to comply with the *Passenger Transportation Act* by mail or email, addressed to the Registrar within 10 days of receiving this notice.

Failure to comply with the *Passenger Transportation Act* may result in enforcement action against you and/or your company. If you require additional information, please do not hesitate to contact the Passenger Transportation Branch and ask to speak with the Duty Inspector. We can be reached at passengertransportationbr@gov.bc.ca or 604-527-2198.

Yours truly,

A handwritten signature in black ink, appearing to read 'K. Vanderkuip', with a long horizontal flourish extending to the right.

Kristin Vanderkuip
Registrar
Passenger Transportation Branch

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Withheld pursuant to/removed as

s.22

From: [Passenger Transportation Br, TRAN:EX](#)
To: [Pickering, Douglas J TRAN:EX](#)
Subject: FW: FILE: 2017-00104
Date: Thursday, August 31, 2017 11:49:10 AM

For your file.

Thank you.

Louise Swan
Passenger Transportation Inspector
Passenger Transportation Branch | Ministry of Transportation and Infrastructure
Phone: 604.527.2186
Branch email: passengertransportationbr@gov.bc.ca

-----Original Message-----

From: s.22
Sent: Thursday, August 31, 2017 10:32 AM
To: Passenger Transportation Br, TRAN:EX
Subject: FILE: 2017-00104

To whom it may concern,

My name is s.22, I am driving the 2012 BMW X5. Got the mail saying 'Cease and Desist Order', I do not know why the reason of that I am using my car for commercial using. It is totally a mistake and I just called to speak with an Duty Inspector, asked me to reply to this email. There is no way that saying me using as a taxi or rideshare, I am using my car for daily driving only. I am not sure someone used my car's photo on something but for sure I am not.

Regards,

s.22



Incident Detail

File Number	2017-00105	Request Type	Record Other (Non-Taxi) Compl	Received Date	Aug 28, 2017
Requestor	Douglas Pickering	Assigned Inspector	Douglas Pickering	Assigned Date	Aug 28, 2017
Location	RICHMOND	Received via		Completion Date	Sep 15, 2017
Subject	PDV Complaint				

Requestor

Douglas Pickering

Phone

Cell

Email

Fax

Vehicle

Reg/VIN

Plate #

Owner

Jurisdiction

Licensee

PT Number

License Type

s.22

Burnaby BC s.22

Phone s.22

Fax

Email

Driver

License Num:

Driver Name:

Birthdate:

Class:

Expiry Date:

Jurisdiction

Comments:

April 26, 2017 - Vehicle s.22 2016 BMW 328i available for service on RaccoonGo, owner s.22 . (djp)

Aug 28, 2017 - CDO sent. (djp)

Sep 8, 2017 - Email from s.22

Dear Kristin,
I have received the registered mail, but I still don't know what's wrong. I just use my car to go to school. Can you explain what happened to me?
Yours truly,
s.22

End... (djp)

Sep 8, 2017 - My reply:

Hello,
Thank you for your inquiry.
To assist you I need your name and the file number from the top of the letter; file number would be '2017-' and then likely 5 numbers.
Regards,
Douglas Pickering

End... (djp)

Sep 8, 2017 - Reply from s.22

Hello,
My mane is s.22 , and file number is 2017-00105.
Best,
s.22



Incident Detail

File Number	2017-00105	Request Type	Record Other (Non-Taxi) Compl	Received Date	Aug 28, 2017
Requestor	Douglas Pickering	Assigned Inspector	Douglas Pickering	Assigned Date	Aug 28, 2017
Location	RICHMOND	Received via		Completion Date	Sep 15, 2017
Subject	PDV Complaint				

End... (djp)

Sep 11, 2017 - My reply to s.22

Hello,

Thank you for the information.

This notice was sent in response to our office receiving information that a vehicle registered under your name was being offered as available for service on a taxi or ride-sharing app. Our initial investigation suggested that this vehicle was not operating under a BC Passenger Transportation Licence.

Your response has been added to the file. Our investigation will continue and if we do have any further questions or concerns we will contact you.

Regards,

Douglas Pickering

End... (djp)

Sep 15, 2017 - Reply from s.22

Hello,

Thank you for your explain. If you have any question, please connect me.

Yours truly,
s.22

End... (djp)

Conclusion:

Sept 11, 2017 - Complaint substantiated. Vehicle shown as available for service April 26, 2017 on unlicensed taxi app. Sent CDO Aug 28, 2017. Received reply acknowledging receipt of notice and denying violation. Complaint closed. (djp)

Page 68

Withheld pursuant to/removed as

s.22



REGISTERED MAIL

Aug 28, 2017
File 2017-00105

Lessor
s.22

Vancouver BC s.22

Lessee
s.22

Burnaby BC s.22

Dear s.22

CEASE AND DESIST ORDER

Re: Unlicensed Commercial Passenger Vehicle

It has come to the attention of the Passenger Transportation Branch that the following vehicle(s) registered to you may be operating as a commercial passenger vehicle without a Passenger Transportation Licence:

2016 BMW 328i Vehicle Registration # s.22
--

Use of this vehicle as a taxi, rideshare or other commercial passenger vehicle is contrary to the *Passenger Transportation Act*, Section 23 (1), which reads in part as follows:

“A person must not operate a motor vehicle as a type of commercial passenger vehicle unless (a) a valid licence, issued in respect of the motor vehicle, authorizes the licensee to operate the motor vehicle as that type of commercial passenger vehicle.”

Under Section 57(3) of the *Passenger Transportation Act*, a person who contravenes Section 57 (2) (a) is liable on conviction, to a penalty of not less than \$1,000 and not more than \$5,000. Further, each day's continued violation, refusal or neglect is considered a new and distinct offence and is subject to an additional penalty. A Victim Surcharge Levy of 15% will be added to all penalties.

Ministry of
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and Infrastructure

Passenger Transportation
Branch

Suite 313 - 1500 Woolridge Street
Coquitlam, BC V3K 0B8

E-mail:
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Fax: 604.527.2205
Web: www.th.gov.bc.ca/rpt/

August 28, 2017

Page 2

Information relating to this investigation may be shared, where applicable, with the leasing agency listed on the vehicle registration.

You are advised to cease and desist immediately from providing or advertising any service which requires approval pursuant to the *Passenger Transportation Act* until you have received the required authority.

Please send written confirmation of your understanding of this order and agreement to comply with the *Passenger Transportation Act* by mail or email, addressed to the Registrar within 10 days of receiving this notice.

Failure to comply with the *Passenger Transportation Act* may result in enforcement action against you and/or your company. If you require additional information, please do not hesitate to contact the Passenger Transportation Branch and ask to speak with the Duty Inspector. We can be reached at passengertransportationbr@gov.bc.ca or 604-527-2198.

Yours truly,

A handwritten signature in black ink, appearing to read 'K. Vanderkuip', with a long horizontal flourish extending to the right.

Kristin Vanderkuip
Registrar
Passenger Transportation Branch

From: [Passenger Transportation Br, TRAN:EX](#)
To: [Pickering, Douglas J TRAN:EX](#)
Subject: FW: Reply registered mail
Date: Friday, September 8, 2017 4:22:47 PM

From: s.22
Sent: Friday, September 8, 2017 3:55 PM
To: Passenger Transportation Br, TRAN:EX
Subject: Re: Reply registered mail

Hello,

My mane is s.22 , and file number is 2017-00105.

Best,

s.22

On Fri, Sep 8, 2017 at 14:40 Passenger Transportation Br, TRAN:EX
<PassengerTransportationBr@gov.bc.ca> wrote:

Hello,

Thank you for your inquiry.

To assist you I need your name and the file number from the top of the letter; file number would be '2017-' and then likely 5 numbers.

Regards,

Douglas Pickering

Passenger Transportation Enforcement Officer

Passenger Transportation Branch | Ministry of Transportation and Infrastructure

Phone: 604.527.2196

Branch phone: 604.527.2198

Branch email: passengertransportationbr@gov.bc.ca

This message, including any attachments, is confidential and may contain privileged information intended to be relied upon by the sender and/or the person(s) named above. If you are not the intended recipient or have received this message in error, immediately notify the sender by reply e-mail, permanently delete the original transmission from the sender, including any attachments, without making a copy and confirm these actions in your reply e-mail.

From: s.22

Sent: Friday, September 8, 2017 12:47 AM

To: Passenger Transportation Br, TRAN:EX

Subject: Reply registered mail

Dear Kristin,

I have received the registered mail, but I still don't know what's wrong. I just use my car to go to school. Can you explain what happened to me?

Yours truly,

s.22

From: [Pickering, Douglas J](#) TRAN:EX on behalf of Passenger Transportation Br, TRAN:EX
To: s.22
Subject: RE: Reply registered mail 2017-00105
Date: Monday, September 11, 2017 2:15:00 PM

Hello,

Thank you for the information.

This notice was sent in response to our office receiving information that a vehicle registered under your name was being offered as available for service on a taxi or ride-sharing app. Our initial investigation suggested that this vehicle was not operating under a BC Passenger Transportation Licence.

Your response has been added to the file. Our investigation will continue and if we do have any further questions or concerns we will contact you.

Regards,

Douglas Pickering
Passenger Transportation Enforcement Officer
Passenger Transportation Branch | Ministry of Transportation and Infrastructure
Phone: 604.527.2196
Branch phone: 604.527.2198
Branch email: passengertransportationbr@gov.bc.ca

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From: s.22
Sent: Friday, September 8, 2017 3:55 PM
To: Passenger Transportation Br, TRAN:EX
Subject: Re: Reply registered mail

Hello,

My mane is s.22, and file number is 2017-00105.

Best,
s.22

On Fri, Sep 8, 2017 at 14:40 Passenger Transportation Br, TRAN:EX
<PassengerTransportationBr@gov.bc.ca> wrote:

Hello,

Thank you for your inquiry.

To assist you I need your name and the file number from the top of the letter; file number would be '2017-' and then likely 5 numbers.

Regards,

Douglas Pickering

Passenger Transportation Enforcement Officer

Passenger Transportation Branch | Ministry of Transportation and Infrastructure

Phone: 604.527.2196

Branch phone: 604.527.2198

Branch email: passengertransportationbr@gov.bc.ca

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From: s.22

Sent: Friday, September 8, 2017 12:47 AM

To: Passenger Transportation Br, TRAN:EX

Subject: Reply registered mail

Dear Kristin,

I have received the registered mail, but I still don't know what's wrong. I just use my car to go to school. Can you explain what happened to me?

Yours truly,
s.22

From: [Passenger Transportation Br, TRAN:EX](#)
To: [Pickering, Douglas J TRAN:EX](#)
Subject: FW: Reply registered mail 2017-00105
Date: Tuesday, September 12, 2017 3:36:13 PM

For your file Doug.

Thank you

Louise Swan

Passenger Transportation Inspector

Passenger Transportation Branch | Ministry of Transportation and Infrastructure

Phone: 604.527.2186

Branch email: passengertransportationbr@gov.bc.ca

From: s.22

Sent: Tuesday, September 12, 2017 3:30 PM

To: Passenger Transportation Br, TRAN:EX

Subject: Re: Reply registered mail 2017-00105

Hello,

Thank you for your explain. If you have any question, please connect me.

Yours truly,
s.22

2017-09-11 14:15 GMT-07:00 Passenger Transportation Br, TRAN:EX
<PassengerTransportationBr@gov.bc.ca>:

Hello,

Thank you for the information.

This notice was sent in response to our office receiving information that a vehicle registered under your name was being offered as available for service on a taxi or ride-sharing app. Our initial investigation suggested that this vehicle was not operating under a BC Passenger Transportation Licence.

Your response has been added to the file. Our investigation will continue and if we do have any further questions or concerns we will contact you.

Regards,

Douglas Pickering

Passenger Transportation Enforcement Officer

Passenger Transportation Branch | Ministry of Transportation and Infrastructure

Phone: [604.527.2196](tel:604.527.2196)

Branch phone: [604.527.2198](tel:604.527.2198)

Branch email: passengertransportationbr@gov.bc.ca

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From: s.22
Sent: Friday, September 8, 2017 3:55 PM
To: Passenger Transportation Br, TRAN:EX
Subject: Re: Reply registered mail

Hello,

My mane is s.22 and file number is 2017-00105.

Best,
Cathy

On Fri, Sep 8, 2017 at 14:40 Passenger Transportation Br, TRAN:EX
<PassengerTransportationBr@gov.bc.ca> wrote:

Hello,

Thank you for your inquiry.

To assist you I need your name and the file number from the top of the letter; file number would be '2017-' and then likely 5 numbers.

Regards,

Douglas Pickering
Passenger Transportation Enforcement Officer
Passenger Transportation Branch | Ministry of Transportation and Infrastructure
Phone: [604.527.2196](tel:604.527.2196)
Branch phone: [604.527.2198](tel:604.527.2198)
Branch email: passengertransportationbr@gov.bc.ca

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or have received this message in error, immediately notify the sender by reply e-mail, permanently delete the original transmission from the sender, including any attachments, without making a copy and confirm these actions in your reply e-mail.

From: s.22
Sent: Friday, September 8, 2017 12:47 AM
To: Passenger Transportation Br, TRAN:EX
Subject: Reply registered mail

Dear Kristin,

I have received the registered mail, but I still don't know what's wrong. I just use my car to go to school. Can you explain what happened to me?

Yours truly,
s.22



Incident Detail

File Number	2017-00106	Request Type	Record Other (Non-Taxi) Compl	Received Date	Aug 28, 2017
Requestor	Douglas Pickering	Assigned Inspector	Douglas Pickering	Assigned Date	Aug 28, 2017
Location	RICHMOND	Received via		Completion Date	Sep 15, 2017
Subject	PDV Complaint				

Requestor

Douglas Pickering

Phone

Fax

Cell

Email

Vehicle

Reg/VIN s.22

Jurisdiction BC

Plate #

Owner

Licensee

PT Number

License Type

s.22

Vancouver BC s.22

Phone s.22

Fax

Email

Driver

License Num: s.22

Class:

Driver Name:

Expiry Date:

Birthdate:

Jurisdiction

Comments:

April 26, 2017 - Vehicle s.22 2013 BMW X3 available for service on RaccoonGo, owner s.22 . (djp)

Aug 28, 2017 - CDO sent registered mail. (djp)

Sep 12, 2017 - Reply from s.22

I got this letter, thanks.

Sincerely,
s.22
September 12, 2017

End... (djp)

Conclusion:

Sep 15, 2017 - Complaint substantiated. Vehicle shown as available for service on unlicensed taxi app April 26, 2017. Sent CDO Aug 28, 2017. Received reply acknowledging receipt Sep 12, 2015. Complaint closed. (djp)

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Withheld pursuant to/removed as

s.22



REGISTERED MAIL

Aug 28, 2017
File 2017-00106

s.22

Vancouver BC s.22

Dear s.22

CEASE AND DESIST ORDER

Re: Unlicensed Commercial Passenger Vehicle

It has come to the attention of the Passenger Transportation Branch that the following vehicle(s) registered to you may be operating as a commercial passenger vehicle without a Passenger Transportation Licence:

2013 BMW X3 Vehicle Registration # s.22
--

Use of this vehicle as a taxi, rideshare or other commercial passenger vehicle is contrary to the *Passenger Transportation Act*, Section 23 (1), which reads in part as follows:

“A person must not operate a motor vehicle as a type of commercial passenger vehicle unless (a) a valid licence, issued in respect of the motor vehicle, authorizes the licensee to operate the motor vehicle as that type of commercial passenger vehicle.”

Under Section 57(3) of the *Passenger Transportation Act*, a person who contravenes Section 57 (2) (a) is liable on conviction, to a penalty of not less than \$1,000 and not more than \$5,000. Further, each day's continued violation, refusal or neglect is considered a new and distinct offence and is subject to an additional penalty. A Victim Surcharge Levy of 15% will be added to all penalties.

Information relating to this investigation may be shared, where applicable, with the leasing agency listed on the vehicle registration.

You are advised to cease and desist immediately from providing or advertising any service which requires approval pursuant to the *Passenger Transportation Act* until you have received the required authority.

Ministry of
Transportation
and Infrastructure

Passenger Transportation
Branch

Suite 313 - 1500 Woolridge Street
Coquitlam, BC V3K 0B8

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passengertransportationbr@gov.bc.ca

Telephone: 604.527.2198
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Web: www.th.gov.bc.ca/rpt/

August 28, 2017

Page 2

Please send written confirmation of your understanding of this order and agreement to comply with the *Passenger Transportation Act* by mail or email, addressed to the Registrar within 10 days of receiving this notice.

Failure to comply with the *Passenger Transportation Act* may result in enforcement action against you and/or your company. If you require additional information, please do not hesitate to contact the Passenger Transportation Branch and ask to speak with the Duty Inspector. We can be reached at passengertransportationbr@gov.bc.ca or 604-527-2198.

Yours truly,

A handwritten signature in black ink, appearing to read 'K. Vanderkuip', with a long horizontal flourish extending to the right.

Kristin Vanderkuip
Registrar
Passenger Transportation Branch

From: [Passenger Transportation Br, TRAN:EX](#)
To: [Pickering, Douglas J TRAN:EX](#)
Subject: FW:
Date: Tuesday, September 12, 2017 2:01:36 PM

Doug is this e-mail for one of your files.

Thank you

Louise Swan
Passenger Transportation Inspector
Passenger Transportation Branch | Ministry of Transportation and Infrastructure
Phone: 604.527.2186
Branch email: passengertransportationbr@gov.bc.ca

From: s.22
Sent: Tuesday, September 12, 2017 1:54 PM
To: Passenger Transportation Br, TRAN:EX
Subject:

I got this letter, thanks.

Sincerely,
s.22
September 12, 2017



Incident Detail

File Number	2017-00107	Request Type	Record Other (Non-Taxi) Compl	Received Date	Aug 29, 2017
Requestor	Douglas Pickering	Assigned Inspector	Douglas Pickering	Assigned Date	Aug 29, 2017
Location	RICHMOND	Received via		Completion Date	Oct 23, 2017
Subject	PDV Complaint				

Requestor

Douglas Pickering

Phone
Cell
Email

Fax

Vehicle

Reg/VIN s.22
Plate #
Owner
Jurisdiction BC

Licensee

PT Number
License Type
s.22

Burnaby BC s.22

Phone
Fax
Email

Driver

License Num: s.22	Class:
Driver Name:	Expiry Date:
Birthdate:	Jurisdiction

Comments:

April 27, 2017 - Vehicle s.22 2017 Toyota Siena available for service on RaccoonGo. Owner s.22 (djp)

Aug 29, 2017 - Sent CDO by registered mail (djp)

Sep 14, 2017 - s.22 .CA delivered Sep 14, 2017, signed for by s.22 (djp)

Conclusion:

Oct 23, 2017 - Complaint substantiated. Vehicle shown as available for service on RaccoonGo. Sent CDO. CDO signed for by s.22 . No reply. Complaint closed. (djp)

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Withheld pursuant to/removed as

s.22



REGISTERED MAIL

Aug 29, 2017
File 2017-00107

s.22

Burnaby BC s.22

Dear s.22

CEASE AND DESIST ORDER

Re: Unlicensed Commercial Passenger Vehicle

It has come to the attention of the Passenger Transportation Branch that the following vehicle(s) registered to you may be operating as a commercial passenger vehicle without a Passenger Transportation Licence:

2017 Toyota Sienna Vehicle Registration # s.22

Use of this vehicle as a taxi, rideshare or other commercial passenger vehicle is contrary to the *Passenger Transportation Act*, Section 23 (1), which reads in part as follows:

“A person must not operate a motor vehicle as a type of commercial passenger vehicle unless (a) a valid licence, issued in respect of the motor vehicle, authorizes the licensee to operate the motor vehicle as that type of commercial passenger vehicle.”

Under Section 57(3) of the *Passenger Transportation Act*, a person who contravenes Section 57 (2) (a) is liable on conviction, to a penalty of not less than \$1,000 and not more than \$5,000. Further, each day's continued violation, refusal or neglect is considered a new and distinct offence and is subject to an additional penalty. A Victim Surcharge Levy of 15% will be added to all penalties.

Information relating to this investigation may be shared, where applicable, with the leasing agency listed on the vehicle registration.

You are advised to cease and desist immediately from providing or advertising any service which requires approval pursuant to the *Passenger Transportation Act* until you have received the required authority.

Ministry of
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and Infrastructure

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Branch

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Coquitlam, BC V3K 0B8

E-mail:
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Telephone: 604.527.2198
Fax: 604.527.2205
Web: www.th.gov.bc.ca/rpt/

August 29, 2017

Page 2

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Yours truly,

A handwritten signature in black ink, appearing to read 'K. Vanderkuip', with a long horizontal flourish extending to the right.

Kristin Vanderkuip
Registrar
Passenger Transportation Branch



Incident Detail

File Number	2017-00108	Request Type	Record Other (Non-Taxi) Compl	Received Date	Aug 29, 2017
Requestor	Douglas Pickering	Assigned Inspector	Douglas Pickering	Assigned Date	Aug 29, 2017
Location	RICHMOND	Received via		Completion Date	Sep 7, 2017
Subject	PDV Complaint				

Requestor

Douglas Pickering

Phone
Cell
Email

Fax

Vehicle

Reg/VIN
Plate #
Owner

Jurisdiction

Licensee

PT Number
License Type
s.22

Burnaby BC s.22

Phone
Fax
Email

Driver

License Num:	Class:
Driver Name:	Expiry Date:
Birthdate:	Jurisdiction

Comments:

April 27, 2017 - Vehicle s.22 1997 Lexus ES300 available for service on RaccoonGo. Owner s.22 . (djp)

Aug 29, 2017 - Sent CDO by registered mail. (djp)

Sept 2, 2017 - Email from s.22

Hello,

This is s.22 , the owner of 1997 Lexus s.22 (Vehicle Registration #s.22). I'm writing this E-mail respond because I received a letter (File 2017-00108) from the government one day ago saying that my vehicle is commercial passenger vehicle. I want to clarify that my vehicle is only for family uses. Mainly for driving to work and shopping, some times for my wife and son. So I don't understand why I received that letter.

Thanks for your time,

s.22

End... (djp)

Conclusion:

Sept 7, 2017 - Complaint substantiated. Vehicle s.22 1997 Lexus ES300 available for service on RaccoonGo. Sent CDO by registered mail. s.22 replied acknowledging receipt and saying only using vehicle for private purposes. Complaint closed.(djp)

Page 87

Withheld pursuant to/removed as

s.22



REGISTERED MAIL

Aug 29, 2017
File 2017-00108

s.22

Burnaby BC s.22

Dear s.22

CEASE AND DESIST ORDER

Re: Unlicensed Commercial Passenger Vehicle

It has come to the attention of the Passenger Transportation Branch that the following vehicle(s) registered to you may be operating as a commercial passenger vehicle without a Passenger Transportation Licence:

1997 Lexus ES300 Vehicle Registration # s.22

Use of this vehicle as a taxi, rideshare or other commercial passenger vehicle is contrary to the *Passenger Transportation Act*, Section 23 (1), which reads in part as follows:

“A person must not operate a motor vehicle as a type of commercial passenger vehicle unless (a) a valid licence, issued in respect of the motor vehicle, authorizes the licensee to operate the motor vehicle as that type of commercial passenger vehicle.”

Under Section 57(3) of the *Passenger Transportation Act*, a person who contravenes Section 57 (2) (a) is liable on conviction, to a penalty of not less than \$1,000 and not more than \$5,000. Further, each day's continued violation, refusal or neglect is considered a new and distinct offence and is subject to an additional penalty. A Victim Surcharge Levy of 15% will be added to all penalties.

Information relating to this investigation may be shared, where applicable, with the leasing agency listed on the vehicle registration.

You are advised to cease and desist immediately from providing or advertising any service which requires approval pursuant to the *Passenger Transportation Act* until you have received the required authority.

August 29, 2017

Page 2

Please send written confirmation of your understanding of this order and agreement to comply with the *Passenger Transportation Act* by mail or email, addressed to the Registrar within 10 days of receiving this notice.

Failure to comply with the *Passenger Transportation Act* may result in enforcement action against you and/or your company. If you require additional information, please do not hesitate to contact the Passenger Transportation Branch and ask to speak with the Duty Inspector. We can be reached at passengertransportationbr@gov.bc.ca or 604-527-2198.

Yours truly,

A handwritten signature in black ink, appearing to read 'K. Vanderkuip', with a long horizontal flourish extending to the right.

Kristin Vanderkuip
Registrar
Passenger Transportation Branch

From: Passenger Transportation Br, TRAN:EX
To: Pickering, Douglas J TRAN:EX
Subject: FW: Respond to the CEASE AND DESIST ORDER letter
Date: Tuesday, September 5, 2017 8:33:01 AM

From: s.22
Sent: Saturday, September 2, 2017 11:57 PM
To: Passenger Transportation Br, TRAN:EX
Subject: Respond to the CEASE AND DESIST ORDER letter

Hello,

This is s.22, the owner of 1997 Lexus ES300(Vehicle Registration #s.22). I'm writing this E-mail respond because I received a letter (File 2017-00108) from the government one day ago saying that my vehicle is commercial passenger vehicle. I want to clarify that my vehicle is only for family uses. Mainly for driving to work and shopping, some times for my wife and son. So I don't understand why I received that letter.

Thanks for your time,

s.22



Incident Detail

File Number	2017-00109	Request Type	Record Other (Non-Taxi) Compl	Received Date	Aug 29, 2017
Requestor	Douglas Pickering	Assigned Inspector	Douglas Pickering	Assigned Date	Aug 29, 2017
Location	RICHMOND	Received via		Completion Date	Aug 30, 2017
Subject	PDV Complaint				

Requestor

Douglas Pickering

Phone

Cell

Email

Fax

Vehicle

Reg/VIN

Plate #

Owner

Jurisdiction

Licensee

PT Number

License Type

s.22

Richmond BC s.22

Phone

Fax

Email s.22

Driver

License Num:

Driver Name:

Birthdate:

Class:

Expiry Date:

Jurisdiction

Comments:

May 2, 2017 - Vehicle s.22 2017 Toyota Corolla available for service on RaccoonGo. Owner s.22 . (djp)

Aug 29, 2017 - Sent CDO registered mail. (djp)

Aug 30, 2017 - s.22 called, said he is no longer performing this service and is no longer dealing with RaccoonGo. I explained regs and penalties and asked him to send us his reply in writing. He said he would do so. (djp)

Aug 30, 2017 - Email from s.22

Dear Passenger Transportation Branch,

This is s.22

the File Number is 2017-00109

I received a cease and desist order on Aug 30 2017. I understand and agree to comply with the Passenger Transportation Act.

I'm not using and I will not use my vehicle to work for Raccoon Go, and I have nothing to do with this company.

Thank you.

End... (djp)

Conclusion:

Aug 30, 2017 - Complaint substantiated. Vehicle shown as available for service on unlicensed taxi app RaccoonGo. Sent CDO. Owner replied by phone and email saying he will cease and desist. Complaint closed. (djp)

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Withheld pursuant to/removed as

s.22



REGISTERED MAIL

Aug 29, 2017
File 2017-00109

s.22

Richmond BC s.22

Dear ^{s.22}

CEASE AND DESIST ORDER

Re: Unlicensed Commercial Passenger Vehicle

It has come to the attention of the Passenger Transportation Branch that the following vehicle(s) registered to you may be operating as a commercial passenger vehicle without a Passenger Transportation Licence:

2017 Toyota Corolla Vehicle Registration # s.22
--

Use of this vehicle as a taxi, rideshare or other commercial passenger vehicle is contrary to the *Passenger Transportation Act*, Section 23 (1), which reads in part as follows:

“A person must not operate a motor vehicle as a type of commercial passenger vehicle unless (a) a valid licence, issued in respect of the motor vehicle, authorizes the licensee to operate the motor vehicle as that type of commercial passenger vehicle.”

Under Section 57(3) of the *Passenger Transportation Act*, a person who contravenes Section 57 (2) (a) is liable on conviction, to a penalty of not less than \$1,000 and not more than \$5,000. Further, each day's continued violation, refusal or neglect is considered a new and distinct offence and is subject to an additional penalty. A Victim Surcharge Levy of 15% will be added to all penalties.

Information relating to this investigation may be shared, where applicable, with the leasing agency listed on the vehicle registration.

You are advised to cease and desist immediately from providing or advertising any service which requires approval pursuant to the *Passenger Transportation Act* until you have received the required authority.

Ministry of
Transportation
and Infrastructure

Passenger Transportation
Branch

Suite 313 - 1500 Woolridge Street
Coquitlam, BC V3K 0B8

E-mail:
passengertransportationbr@gov.bc.ca

Telephone: 604.527.2198
Fax: 604.527.2205
Web: www.th.gov.bc.ca/rpt/

August 29, 2017

Page 2

Please send written confirmation of your understanding of this order and agreement to comply with the *Passenger Transportation Act* by mail or email, addressed to the Registrar within 10 days of receiving this notice.

Failure to comply with the *Passenger Transportation Act* may result in enforcement action against you and/or your company. If you require additional information, please do not hesitate to contact the Passenger Transportation Branch and ask to speak with the Duty Inspector. We can be reached at passengertransportationbr@gov.bc.ca or 604-527-2198.

Yours truly,

A handwritten signature in black ink, appearing to read 'K. Vanderkuip', with a long horizontal flourish extending to the right.

Kristin Vanderkuip
Registrar
Passenger Transportation Branch

From: [Passenger Transportation Br, TRAN:EX](#)
To: [Pickering, Douglas J TRAN:EX](#)
Subject: FW: Confirmation of understanding of the cease and desist order
Date: Wednesday, August 30, 2017 11:20:11 AM

I believe this e-mail is for your file Doug.

Thank you.

Louise Swan
Passenger Transportation Inspector
Passenger Transportation Branch | Ministry of Transportation and Infrastructure
Phone: 604.527.2186
Branch email: passengertransportationbr@gov.bc.ca

-----Original Message-----

From: s.22
Sent: Wednesday, August 30, 2017 11:18 AM
To: Passenger Transportation Br, TRAN:EX
Subject: Confirmation of understanding of the cease and desist order

Dear Passenger Transportation Branch,

This is s.22

the File Number is 2017-00109

I received a cease and desist order on Aug 30 2017. I understand and agree to comply with the Passenger Transportation Act.

I'm not using and I will not use my vehicle to work for Raccoon Go, and I have nothing to do with this company.

Thank you.