

RE: update on reservation and fare flexibility plans

From: Bowman, Deborah TRAN:EX <Deborah.Bowman@gov.bc.ca>
To: Anderson, Brian
Sent: December 9, 2020 2:41:06 PM PST

Hi Brian,

The MO will reach out to Mark and John H as key stakeholders and will set up introductory meetings. Those meetings have started to happen already. The ministers office staff is still the same for the time being.. we will not know who is going to stay or go to another assignment until the end of the month. Thanks, db

----- Original message -----

From: "Anderson, Brian"
Date: 2020-12-09 1:37 p.m. (GMT-08:00)
To: "Bowman, Deborah TRAN:EX"
Subject: RE: update on reservation and fare flexibility plans

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Of course. I know Mark will send out his general congratulations and offer to meet letter shortly per usual. When I hear of any interest I'll let you know. I'm working on the draft letter for Minister Fleming which contains a bit more information, so happy to provide an advance copy to you so you are aware - nothing new there...

As an aside, is there a change in MA for Minister Fleming?

-----Original Message-----

From: Bowman, Deborah TRAN:EX
Sent: December 09, 2020 1:27 PM
To: Anderson, Brian ; Handrahan, Kirk TRAN:EX
Cc: Petruzzelli, Lynda TRAN:EX
Subject: [EXTERNAL] RE: update on reservation and fare flexibility plans

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Brian, hi. Any engagements with MLAs should be shared with our MO, please let me know which MLAs you're connecting with directly thanks, db

----- Original message -----

From: "Anderson, Brian"
Date: 2020-12-09 12:55 p.m. (GMT-08:00)
To: "Handrahan, Kirk TRAN:EX"
Cc: "Bowman, Deborah TRAN:EX" , "Petruzzelli, Lynda TRAN:EX"
Subject: RE: update on reservation and fare flexibility plans

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Sounds good, Kirk. I will discuss with Janet and Jill and pull something together. We will be offering to discuss topics of local interest with relevant MLAs, and I know Mark has already reached out with the offer to discuss issues of interest with Kaye and Minister Fleming.

From: Handrahan, Kirk TRAN:EX
Sent: December 09, 2020 12:01 PM
To: Anderson, Brian
Cc: Bowman, Deborah TRAN:EX ; Petruzzelli, Lynda TRAN:EX
Subject: [EXTERNAL] RE: update on reservation and fare flexibility plans

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sender and know the content is safe.

Hi Brian, thanks. I think it would be good to get a fulsome powerpoint - regarding roll-out timing, potential pricing options, and new fee structure (e.g., cancellation fees, missed sailings). Details around the flexi-fare (one of the proposed new fares that was previously discussed with government). I think we would like to know where things are likely to go, what the new world would like in the medium and the longer term.

Kirk

From: Anderson, Brian >
Sent: December 7, 2020 10:32 AM
To: Handrahan, Kirk TRAN:EX >
Cc: Bowman, Deborah TRAN:EX >
Subject: RE: update on reservation and fare flexibility plans

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

No problem Kirk, we are tracking to launch in Q1 2021. We are developing materials and plans to support public facing communications and engagement. Is there anything in particular you are interested in, or I can have someone pull together a summary of the basic launch timeline and expectations for balance of this fiscal? Thanks, Brian.

From: Handrahan, Kirk TRAN:EX >
Sent: December 07, 2020 9:52 AM
To: Anderson, Brian >
Cc: Bowman, Deborah TRAN:EX >
Subject: [EXTERNAL] update on reservation and fare flexibility plans

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Hi Brian, back at the end of Oct we discussed getting an update on the plans related to these items - would you be able to share with me any materials that you have outlining the timing and other details related to these initiatives.

Thanks,
Kirk

FW: MRF Briefing

From: Plamondon, Lea TRAN:EX s.15
s.15
To: Pilkington, Kim TRAN:EX
Sent: December 14, 2020 9:39:13 AM PST
Attachments: Template A_Dec 11_8 pm.docx

From: Plamondon, Lea TRAN:EX
Sent: December 11, 2020 8:34 PM
To: Krishna, Kaye TRAN:EX
Subject: RE: MRF Briefing
Here is the latest with Deborah's updates.

From: Krishna, Kaye TRAN:EX <Kaye.Krishna@gov.bc.ca>
Sent: December 11, 2020 8:31 PM
To: Plamondon, Lea TRAN:EX <Lea.Plamondon@gov.bc.ca>
Cc: TRAN HQ EXECUTIVE <THHEXEC@Victoria1.gov.bc.ca>; Gedney, Vanessa R TRAN:EX <Vanessa.Gedney@gov.bc.ca>; Hayre, Courtney TRAN:EX <Courtney.Hayre@gov.bc.ca>; Hitchman, Laurel TRAN:EX <Laurel.Hitchman@gov.bc.ca>; Hurn, Morgan TRAN:EX <Morgan.Hurn@gov.bc.ca>; Kubisheski, Carlee TRAN:EX <Carlee.Kubisheski@gov.bc.ca>; Lewthwaite, Jennifer TRAN:EX <Jennifer.Lewthwaite@gov.bc.ca>; Mazerolle, Beulah TRAN:EX <Beulah.Mazerolle@gov.bc.ca>; Neate, Sara TRAN:EX <Sara.Neate@gov.bc.ca>; Phillips, Holly TRAN:EX <Holly.Phillips@gov.bc.ca>; Pilkington, Kim TRAN:EX <Kim.Pilkington@gov.bc.ca>; Smith, Victoria TRAN:EX <Victoria.Smith@gov.bc.ca>

Subject: Re: MRF Briefing

Thanks for the notes and consolidation- and thanks to EVERYONE for pulling all of this together on short order. This is a very good first draft list.

Because it is due today, I will send this version but ask that you and your teams continue to work with Deb's to further refine it to reflect our discussion with the Minister this afternoon. I shared our proposed Tier 1/Tier 2 approach s.13 and they're ok with us sending a revised list with all final draft T1/T2 commitments on the 21st, so let's assume we'll get today's feedback into the final Tier 1 draft early next week and can then review the Tier 2 list and add content from the items we decide warrant going up to the corporate list.

Hope that makes sense. Have a great weekend.

Sent from my iPhone

On Dec 11, 2020, at 6:46 PM, Plamondon, Lea TRAN:EX <Lea.Plamondon@gov.bc.ca> wrote:

Good evening:

Please see attached updated Templates A with edits received so far (from Steve, Renee and Kevin R).

This version also includes the 2017 commitments.

Below are some notes from Jen. Please ensure all the info has been captured in your updates.

Thank you

Lea

From: Lewthwaite, Jennifer TRAN:EX <Jennifer.Lewthwaite@gov.bc.ca>
Sent: December 11, 2020 4:32 PM
To: Plamondon, Lea TRAN:EX <Lea.Plamondon@gov.bc.ca>
Cc: Gedney, Vanessa R TRAN:EX <Vanessa.Gedney@gov.bc.ca>; Bowman, Deborah TRAN:EX <Deborah.Bowman@gov.bc.ca>

Subject: MRF Briefing

Here's what I had from about 3:20 on....

s.13; s.16; s.17

Jen Lewthwaite
Director
Ministry of Transportation & Infrastructure
250-882-7527

MEETING MATERIALS | BC Ferries Introductory Meeting with Board Chairs | Date: January 18th

From: Gedney, Vanessa R TRAN:EX <Vanessa.Gedney@gov.bc.ca>
To: Waters, Leah EDUC:EX
Cc: Plamondon, Lea TRAN:EX, Gates, Brittany TRAN:EX, Brewer, Lia PREM:EX, Beale, William EDUC:EX
Sent: January 16, 2021 4:25:26 PM PST
Attachments: BC Ferries_MRF SN.pdf

Good afternoon, staff prepared speaking points for the meeting:

MEETING:	BC Ferries <ul style="list-style-type: none">• Mark Collins, President and CEO• John Horning, current Board Chair• Brenda Eaton, incoming Board Chair
PURPOSE:	Introductory meeting with current Board Chair (until March 31 st) and incoming Board Chair (beginning April 1 st)
DATE:	January 19, 2021
TIME:	4:00 pm – 4:30 pm
LOCATION:	Microsoft Teams Meeting:
STAFF SUPPORT:	Kaye Krishna, Deputy Minister Debra Bowman, ADM, Transportation Policy & Programs

Thank you,

From: Waters, Leah TRAN:EX
Sent: January 12, 2021 9:46 AM
To: Kubisheski, Carlee TRAN:EX
Cc: Plamondon, Lea TRAN:EX ; Gates, Brittany TRAN:EX
Subject: RE: follow up to Mark Collins meeting with Minister Fleming today - further meeting request
Thanks.. yes, let's have staff available for the call as well.
Leah

From: Kubisheski, Carlee TRAN:EX
Sent: January 11, 2021 4:16 PM
To: Waters, Leah TRAN:EX
Cc: Plamondon, Lea TRAN:EX ; Gates, Brittany TRAN:EX
Subject: RE: follow up to Mark Collins meeting with Minister Fleming today - further meeting request
No problem. Are staff required to attend the meeting?
Carlee Kubisheski | Senior Executive Assistant
Ministry of Transportation and Infrastructure

From: Waters, Leah TRAN:EX <Leah.Waters@gov.bc.ca>
Sent: January 11, 2021 3:07 PM
To: Kubisheski, Carlee TRAN:EX <Carlee.Kubisheski@gov.bc.ca>; Plamondon, Lea TRAN:EX <Lea.Plamondon@gov.bc.ca>; Gates, Brittany TRAN:EX <Brittany.Gates@gov.bc.ca>
Subject: FW: follow up to Mark Collins meeting with Minister Fleming today - further meeting request
Hello!
Can we please have staff prepare a few bullets ahead of this call next week? It may just be a slight tweak to the intro bullets we used for Mark Collins.
Leah

From: Creighton, Kathleen <Kathleen.Creighton@bcferries.com>
Sent: January 11, 2021 2:05 PM
To: Waters, Leah TRAN:EX <Leah.Waters@gov.bc.ca>
Subject: RE: follow up to Mark Collins meeting with Minister Fleming today - further meeting request

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Thanks Leah. That timing works perfectly. 4 pm on Tuesday Jan 19th.

Mark has decided it makes sense to introduce Brenda Eaton, our incoming (April 1, 2021) board chair at the same time.

So that would be 3:

Mark Collins, President and CEO mark.collins@bcferries.com

John Horning, Board Chair (until March 31, 2021) of BC Ferry Services Inc s.22

Brenda Eaton, Board Chair (beginning April 1, 2021) of BC Ferry Services Inc s.22

So will you send conference details?

Thanks so much!

kathy

Kathleen Creighton

Executive Assistant to Mark Collins

British Columbia Ferry Services Inc.

T: 250-978-1361 C: 250-208-2421

Kathleen.Creighton@bcferries.com

bcferries.com

From: Waters, Leah TRAN:EX <Leah.Waters@gov.bc.ca>

Sent: January 11, 2021 9:27 AM

To: Creighton, Kathleen <Kathleen.Creighton@bcferries.com>

Subject: [EXTERNAL] RE: follow up to Mark Collins meeting with Minister Fleming today - further meeting request

CAUTION: This email originated from outside of BC Ferries. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Kathleen,

Apologies for the delay. At this time we are only offering video meetings, which I would be more than happy to set up for this request.

Our calendar this week is quite jammed, but I can offer: **Tuesday, Jan. 19th at 4PM?**

Let me know if this could work for you.

Thanks!

Leah

From: Creighton, Kathleen <Kathleen.Creighton@bcferries.com>

Sent: January 7, 2021 11:06 AM

To: Waters, Leah TRAN:EX <Leah.Waters@gov.bc.ca>

Subject: RE: follow up to Mark Collins meeting with Minister Fleming today - further meeting request

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Awesome, thanks for confirming.

On a separate but related note, we have another meeting request for Minister Fleming. Mark would like to introduce our chair of the Board (John Horning) to the Minister. Ideally this would be an in person (but socially distant) meeting, but if this is not possible a video meeting would be ok. Next week would be ideal.

I'm not clear what your guidelines are for in person meetings – is this possible at this time?

Thanks Leah.

Kathleen Creighton

Executive Assistant to Mark Collins

British Columbia Ferry Services Inc.

T: 250-978-1361 C: 250-208-2421

Kathleen.Creighton@bcferries.com

bcferries.com

From: Waters, Leah TRAN:EX <Leah.Waters@gov.bc.ca>

Sent: January 07, 2021 11:01 AM

To: Creighton, Kathleen <Kathleen.Creighton@bcferries.com>

Subject: [EXTERNAL] RE: follow up to Mark Collins meeting with Minister Fleming today

CAUTION: This email originated from outside of BC Ferries. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Kathy,

Hmm, that's strange, that is the correct number.

I will make sure Minister Fleming makes note of Mark's number.
Leah

From: Creighton, Kathleen <Kathleen.Creighton@bcferries.com>

Sent: January 6, 2021 3:02 PM

To: Waters, Leah TRAN:EX <Leah.Waters@gov.bc.ca>

Subject: follow up to Mark Collins meeting with Minister Fleming today

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Leah, just a quick follow up to the meeting today.

Mark had texted the Minister back in December to advise him of the ratification of the collective agreement with the BC Ferry and Marine Workers Union. The Minister did not receive the text.

The number we have here in our files is s.22

Could you please confirm this number is correct?

Mark's is s.22 and Mark would like the Minister to have access to this.

Thank you! Enjoy the sun today!

Kathy

Kathleen Creighton

Executive Assistant to the President & Chief Executive Officer

British Columbia Ferry Services Inc.

500 – 1321 Blanshard St, Victoria, BC V8W 0B7

T: 250-978-1361 **C:** 250-208-2421 **F:** 250-381-7238

Kathleen.Creighton@bcferries.com

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FW: Krishna, DM & Bowman, ADM | Pre-Brief: BC Ferries Fare Flexibility

From: Gedney, Vanessa R TRAN:EX <Vanessa.Gedney@gov.bc.ca>
To: Pilkington, Kim TRAN:EX, Kubisheski, Carlee TRAN:EX
Sent: January 24, 2021 9:10:14 PM PST
Attachments: 2021 01 BC Ferries Fare Flexibility FAQs - DRAFT.pdf, 2021 01 BC Ferries Fare Flexibility Briefing.pdf

I have uploaded these to the [SharePoint](#) for tomorrow's meeting

From: Anderson, Brian
Sent: January 24, 2021 12:43 PM
To: Krishna, Kaye TRAN:EX ; Bowman, Deborah TRAN:EX
Cc: Collins, Mark ; Carson, Janet ; Sharland, Jill ; McNair, Rob
Subject: RE: Krishna, DM & Bowman, ADM | Pre-Brief: BC Ferries Fare Flexibility

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Hi Kaye and Deborah,
Attached please find a copy of the materials that will be presented at our meeting tomorrow. Looking forward to the discussion.

Best regards,
Brian.

-----Original Appointment-----

From: Anderson, Brian
Sent: January 15, 2021 3:35 PM
To: Anderson, Brian; Collins, Mark; Carson, Janet; Sharland, Jill; McNair, Rob; 'kaye.krishna@gov.bc.ca'; 'Bowman, Deborah'

Subject: Krishna, DM & Bowman, ADM | Pre-Brief: BC Ferries Fare Flexibility
When: January 25, 2021 2:00 PM-3:00 PM (UTC-08:00) Pacific Time (US & Canada).
Where: WebEx

Please join using the WebEx information below to connect to the Fare Flexibility Pre-Brief meeting with BC Ferries on Monday, January 25 from 2:00-3:00 PM.

Jessica van Delden
Executive Assistant
Marketing and Strategy & Community Engagement
British Columbia Ferry Services Inc.
T: 250-978-1278
jessica.vandelden@bcferries.com

Jessica van Delden is inviting you to a scheduled Webex meeting.

Monday, January 25, 2021

2:00 pm | (UTC-08:00) Pacific Time (US & Canada) | 1 hr

[Join meeting](#)

More ways to join:

Join from the meeting link

s.15

Join by meeting number

Meeting number (access code): s.15

Meeting password: s.15

Tap to join from a mobile device (attendees only)

s.15 Canada Toll (Victoria)
 Canada Toll (Vancouver)

Join by phone

s.15 Canada Toll (Victoria)
 Canada Toll (Vancouver)

Global call-in numbers

Join from a video system or application

Dial s.15

You can also dial s.15 and enter your meeting number.

Join using Microsoft Lync or Microsoft Skype for Business

Dial s.15

Need help? Go to <https://help.webex.com>



BRIEFING NOTE FOR DECISION

DATE: January 28, 2021

PREPARED FOR: Honourable Rob Fleming, Minister of Transportation and Infrastructure

ISSUE: *British Columbia Ferry Regulation (BCFR)*

PURPOSE: Ministerial approval to amend the *BCFR* to be consistent with provincial statutes regarding guide and service dogs

RECOMMENDED OPTION:

- **OPTION 2:** Amend the *BCFR* to be consistent with provincial statutes regarding guide and service dogs.

BACKGROUND:

On August 14, 2020, Bill 13 (*Miscellaneous Statutes Amendment Act, 2020*) received royal assent. As part of the miscellaneous amendments, the Ministry of Public Safety and Solicitor General (PSSG) made changes to the *Guide Dog and Service Dog Act* (GDSDA).

The GDSDA establishes a process so that guide and service dog teams can receive certification and get government cards demonstrating their dogs have met certain training standards. The legislative changes were necessary as there has been widespread misunderstanding that certification of guide and service dogs is mandatory. The amendments are intended to make it easier for guide and service dog teams to access public premises, transportation, and tenancies, in part by clarifying: (1) certification for guide and service dogs is voluntary and (2) that nothing in the GDSDA, and no action taken under the GDSDA, takes away from the Human Rights Code.

DISCUSSION:

s.13; s.16



s.13; s.16

FINANCIAL IMPLICATIONS:

None.

OPTIONS:

s.13; s.16

Honourable Rob Fleming
Minister of Transportation and Infrastructure

Date



Appendices:

1. BC Ferry Regulation
2. Human Rights Fact Sheet regarding Guide & Service Dogs

PREPARED BY:
Lynda Petruzzelli, Senior Manager
Marine Branch
(778) 974-5316

REVIEWED BY:
Deborah Bowman, ADM
Transportation Policy and Programs
Nancy Bain, EFO
Finance and Management Services Department

Kaye Krishna, Deputy Minister

INITIALS

DB

N/A

KK

APPENDIX 1

Coastal Ferry Act **British Columbia Ferry Regulation**

[includes amendments up to B.C. Reg. 546/2004, December 31, 2004]

Contents

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- 2 Application of other Acts
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- 17 Special permit required for certain vehicles and loads
- 18 Requirement to pay fares
- 19 Requirement to obey signs and rules
- 20 Embarking and disembarking
- 21 Public safety and protection of property
- 22 Offence

Definitions

1 In this regulation:

"corporation" means the British Columbia Ferry Corporation;

"driver" has the same meaning as in the *Motor Vehicle Act*;

"highway" means highway as defined in section 1 of the *Motor Vehicle Act*;

"operator" has the same meaning as in the *Motor Vehicle Act*;

"pedestrian" means pedestrian as defined in section 119 of the *Motor Vehicle Act*;

"vehicle" means vehicle as defined in section 1 of the *Motor Vehicle Act*.

Application of other Acts



2 The Motor Vehicle Act, the Transportation Act and the Commercial Transport Act apply on terminals and ferries to pedestrians and to the operation of vehicles.

[am. B.C. Reg. 546/2004, App. s. 5.]

Requirement to obey corporation employees

3 The driver of a vehicle and any pedestrian entering or using a terminal or boarding a ferry must obey the directions and instructions of employees of the corporation relating to the use and operation of the terminal or ferry.

Children travelling on a ferry

4 Children under 12 years of age are not permitted to travel on a ferry unless accompanied by an adult.

Skates, skateboards and bicycles

5 A person must not

- (a) ride or operate skates or a skateboard on a terminal or ferry, or
- (b) ride or operate a bicycle on a terminal or ferry, other than as directed by an employee of the corporation.

Cargo and vehicle inspection

6 On a terminal or ferry the driver of a vehicle, at the request of an employee of the corporation, must produce, to be taken in hand by the employee for the purpose of inspection,

- (a) every licence and permit issued, in respect of the driver or of the vehicle, its operation or its cargo, under the Motor Vehicle Act, the Commercial Transport Act or this regulation, and
- (b) all pertinent bills of lading or cargo manifests.

No U-turns

7 A person must not make a U-turn, or otherwise reverse the direction in which a vehicle is proceeding, while driving or operating a vehicle on a terminal or ferry, except

- (a) to comply with traffic control signs or devices, or
- (b) as directed by an employee of the corporation.

Traffic control signs and devices

8 (1) If a sign or device on a terminal or ferry indicates the direction or manner in which pedestrians must proceed, a pedestrian must not proceed other than as indicated, except in accordance with the instructions of an employee of the corporation.

(2) If a sign or device on a terminal or ferry indicates the direction or manner in which vehicles must proceed, a person must not drive or operate a vehicle other than as indicated, except in accordance with the instructions of an employee of the corporation.

Stopping, standing and parking of vehicles, only as authorized

9 On a terminal or ferry a person must not stop a vehicle, stand a vehicle, park a vehicle or leave a vehicle unattended except

- (a) in areas designated for public parking,



(b) as indicated by, or in the course of complying with, visible signs, signs restricting parking or devices that are in or on the terminal or ferry, or

(c) in accordance with the instructions of an employee of the corporation.

Vehicle breakdown on terminal or ferry

10 If a vehicle breaks down or is otherwise disabled on a terminal or ferry, an employee of the corporation, at the cost of the owner or operator of the vehicle, may arrange for towing or removal of the vehicle from the terminal or ferry, or for other assistance.

Vehicle unlawfully on terminal or ferry

11 If a vehicle is unlawfully stopped, left standing, parked or left unattended on a terminal or ferry, an employee of the corporation, at the cost of the owner or operator of the vehicle, may arrange for towing or removal of the vehicle from the terminal or ferry.

Parking restrictions

12 (1) A public parking lot on a terminal may be used only for ferry patron parking or as necessary by vehicles taking ferry patrons to or from the terminal.

(2) A person must not park a vehicle in a public parking lot on a terminal in contravention of any posted signs.

Parking fees

13 A person who parks a vehicle in a public parking lot on a terminal must

(a) stop and pay any parking fee in effect for that lot, according to the rates and method established by the corporation, and

(b) ensure that a valid parking ticket or permit is displayed in the parked vehicle.

Vehicles subject to tow-away for non-payment of fees

14 On a terminal, if a vehicle is parked in a public parking lot for which parking fees are in effect and a valid parking ticket or permit is not displayed prominently in the vehicle, an employee of the corporation, at the cost of the owner or operator of the vehicle, may arrange for towing or removal of the vehicle from the terminal.

Travel time restriction for vehicles overweight or oversized

15 If the corporation requires that drivers of overweight or oversize vehicles, operated under special permits issued in accordance with the regulations under the Motor Vehicle Act and the Commercial Transport Act, proceed on a terminal or ferry only at specified hours and on certain days of the week,

(a) every driver of an oversize vehicle to which the requirement applies must comply with the requirement, and

(b) every owner and every operator of an oversize vehicle to which the requirement applies must ensure compliance with the requirement.

Inspections to monitor compliance with other Acts

16 An employee of the corporation who is authorized by the corporation to carry out inspections under this section and has reasonable grounds to believe that a vehicle is being



operated on a terminal or ferry in contravention of the Transport of Dangerous Goods Act or the regulations under that Act, or of the Canada Shipping Act or the regulations under that Act, or of the Transportation of Dangerous Goods Act (Canada), or the regulations under that Act, may carry out an inspection of the vehicle to determine whether or not the vehicle is being so operated.

Special permit required for certain vehicles and loads

17 A person must not bring any of the following onto a terminal or ferry unless the person holds a valid special permit under the Motor Vehicle Act allowing the person to do so, or unless otherwise permitted by the corporation:

- (a) vehicles with pneumatic tires that are flat or not inflated with air or vehicles with metal tires;
- (b) animals that are being led, ridden or driven;
- (c) push-carts, wheelbarrows or similar devices;
- (d) vehicles or loads in respect of which there are reasonable grounds, in the opinion of an employee of the corporation, to believe that bringing the vehicle or load onto the terminal or ferry, the presence of the vehicle or load on the terminal or ferry or operating the vehicle on the terminal or ferry might endanger persons or property or render the use of the terminal or ferry unsafe.

Requirement to pay fares

18 (1) The driver of a vehicle and any pedestrian entering on or using a terminal or ferry must stop and pay the fare or fares required, according to the rates fixed by the corporation under the British Columbia Ferry Tariff.

(2) A person who enters a terminal or who boards a ferry must present proof of payment of the fare or fares required, if requested to do so by an employee of the corporation.

(3) A person who does not present proof of payment of the fare or fares required, when requested to do so under subsection (2), must pay the fare or fares.

(4) An employee may order a person to leave a terminal, a ferry that is docked, or both if the person

- (a) does not pay the fare or fares as required by subsection (1), or
- (b) does not pay the fare or fares required to be paid under subsection (3) after having refused or failed to comply with a request under subsection (2) to present proof of payment of the appropriate fare or fares.

Requirement to obey signs and rules

19 If a person

- (a) does not obey a sign posted by the corporation on a terminal or ferry, or
 - (b) fails to comply with the rules of the corporation for a terminal or ferry when required to do so by an employee of the corporation,
- any employee of the corporation may
- (c) deny the person permission to enter the terminal or to board the ferry, or



(d) order the person to leave the terminal or to leave the ferry at the first safe opportunity and at a time when the ferry is docked.

Embarking and disembarking

20 A person must not

- (a) board a ferry against the orders or without the permission of the master or officer in charge of the ferry, or
- (b) disembark from a ferry other than
 - (i) as directed by the master or officer in charge of the ferry, and
 - (ii) in the manner, at a time and according to the procedures established by the corporation.

Public safety and protection of property

21 (1) A person must not operate, use or activate any alarm, emergency device or emergency equipment installed on a terminal or ferry, except in an emergency.

(2) A person who operates, uses or activates an alarm, emergency device or emergency equipment on a terminal or ferry must immediately report the matter to

- (a) the first available employee of the corporation, or
- (b) in accordance with any posted rules.

(3) A person must not

- (a) impede an employee of the corporation who is engaged in
 - (i) the navigation or operation of a ferry, or
 - (ii) the management or operation of a terminal,
- (b) interfere with the operation of a terminal or ferry,
- (c) damage, tamper with or remove any sign, equipment, fitting or device installed on a terminal or ferry,
- (d) on a terminal or aboard a ferry, enter or occupy any place not intended for public use or access, unless authorized to do so,
- (e) smoke or carry lighted smoking material in the interior passenger areas of terminals or ferries, or on the vehicle decks of ferries,
- (f) sell or offer for sale any item or merchandise on a terminal or ferry, unless authorized in writing by the corporation,
- (g) solicit for any purpose on a terminal or ferry, or
- (h) bring any animal other than a certified assistance dog into the interior areas or passenger lounges of a terminal or ferry.

(4) A person who brings an animal, other than a certified assistance dog, on board a ferry must ensure that the animal remains, and is safely secured on, the designated vehicle deck of the vessel during the voyage.

Offence



22 (1) A person who contravenes section 3, 5, 6, 7, 8 (1) or (2), 9, 12 (2), 13, 15, 17, 18 (1), 20 or 21 (1), (3) or (4) commits an offence.

(2) A person who disobeys an order under section 18 (4) or 19 (d) commits an offence.

(3) A person who enters a terminal or ferry, although denied permission to do so under section 19 (c), commits an offence.

Note: *this regulation originally was made under the authority of section 26 of the Ferry Corporation Act, R.S.B.C. 1996, c. 137, and replaces B.C. Reg. 644/76.*

[Provisions of the Coastal Ferry Act, S.B.C. 2003, c. 14, relevant to the enactment of this regulation: section 76]



APPENDIX 2: Human Rights Fact Sheet regarding Guide & Service Dogs



Protections for people with disabilities who require a guide or service dog:

What you need to know



This fact sheet has been created to help you understand the rights of people with disabilities in British Columbia (BC) who require a guide or service dog.

BC has a law to protect and promote human rights. It is called the BC Human Rights Code or the Code. The Code protects people from being treated badly or denied a service or benefit on the basis of certain personal characteristics. Physical disability and mental disability are both protected characteristics under the Code. A person can file a complaint with the BC Human Rights Tribunal if they believe they have been discriminated against or harassed because of their disability.

People with a disability who require a guide or service dog are protected from discrimination when accessing services available to the public. This fact sheet is about discrimination in public services. However, people with a disability who require a guide or service dog are also protected by the Code in employment and housing (see the resources at the end of this Fact sheet for more information).

* Definitions used in this Fact Sheet

In British Columbia, it is **discrimination** if you are treated badly or denied a service or benefit because of a personal characteristic, such as having a disability.

Disability is a condition that limits a person's senses or activities. It may be physical or mental, visible or invisible.

Accommodation or the **duty to accommodate** refers to what is required in the particular circumstances in order to avoid discrimination.

The Code requires service providers to accommodate people with disabilities who rely on guide or service dogs in the course of their daily lives. This means that service providers must take all reasonable steps to avoid discriminating against people with disabilities. **Service providers** include:

- Restaurants and hotels
- Recreation centres
- Taxis
- Public transit and ferries
- Stores and shopping malls
- Other facilities that are open to the public

* What sort of disabilities are guide and service dogs used for?

Many people are familiar with **guide dogs**, which assist people who are visually impaired. **Service dogs** assist people with other physical or mental disabilities, which may not always be apparent.

* The Human Rights Code and other laws

The Human Rights Code prevails over other laws where there is a conflict. Certification of guide dogs and service dogs is voluntary under BC's Guide Dog and Service Dog Act. Human rights law protects people with disabilities who rely on guide and service dogs **even if the dog is not certified under the Guide Dog and Service Dog Act**.

Service providers should not refuse service to someone who identifies that they have a disability merely because the person's guide or service dog is not certified under the Guide Dog and Service Dog Act or is not wearing a vest or other visible identifier.

* The Duty to Accommodate Persons with Disabilities

Persons with disabilities who rely on a guide dog or service dog have a right to access and use all public services and places. Service providers (including employers, landlords and strata corporations) must accommodate persons with disabilities to the point of undue hardship. This is called the duty to accommodate.

As an example, in a case called *Feldman v. Real Canadian Superstore*, the BC Human Rights Tribunal found that the store discriminated against Ms. Feldman, a blind woman, by asking her to provide identification for her guide dog before allowing her into the store. Requesting identification for a guide or service dog may be found to be discriminatory in circumstances where a person's disability and reliance on a guide or service dog is obvious. Where it is not obvious a service provider can ask if the dog is a guide or service dog.

* Accommodation to the Point of Undue Hardship

Service providers have a duty to accommodate people with disabilities to the point of **undue hardship**. This means that a service provider must show that they could not have done anything more within reason to accommodate the person.

There may be situations where the service provider cannot accommodate the individual with a guide or service dog.

The Code recognizes that the right to be free from discrimination must be balanced with health and safety considerations, but many situations can be managed without causing undue hardship. For example, in a restaurant, a customer with an allergy could be seated at a table far away from an individual and their service dog.

If a human rights complaint is filed, the service provider must be prepared to show that they could not have done anything else that was reasonable to accommodate the person with a disability. In a case called *Belusic v. Yellow Cab of Victoria*, the complainant was blind and required a guide dog for assistance. The complainant called a taxi, which arrived, but the driver drove away when he saw the guide dog. The driver lied about driving away claiming he had to pick up his son. One day before the hearing, the driver admitted to driving away because he did not want a dog in his car. The BC Human Rights Tribunal held that the complaint was justified and the respondent was ordered to pay for damages and compensation for expenses. **Thus, service providers must make every effort to accommodate a person with a disability and their guide or service dog.**



Protections for people with disabilities who require a guide or service dog: What you need to know



* How do I know if I have a Human Rights complaint?

To make a complaint about a discriminatory service under the *BC Human Rights Code*, all of the following must be true:

- ✓ You have a disability, or the service provider believed you have a disability
- ✓ The service provider treated you badly or denied you a service of benefit
- ✓ There is a connection between how you were treated and your disability
- ✓ The treatment occurred while you were accessing or trying to access a service that is generally available to the public

You must file your complaint within twelve months after the event happens. (Note: There are some exceptions to this time frame). Filing a complaint starts a legal process that is similar to a court proceeding.

* Dealing with discrimination and harassment

There are certain actions you could take if you are being discriminated against or harassed.

- If it is safe to do so, tell the person that their actions or comments are unacceptable and ask them to stop.
- Keep a written record of exactly what happened and when, and of what was said.
- If the discrimination or harassment happens at work, in your apartment building, or in a store or restaurant, ask your employer or landlord or the manager to do something about it.
- Use internal complaint processes to file a complaint at work or school. For example, if the discrimination or harassment occurs at work and you belong to a union, ask your union representative for help.

* Where can I get help or more information

You can get information about BC's human rights laws through the **BC Human Rights Clinic**. The Clinic can help you understand your rights under the Human Rights Code. The Clinic also provides qualifying applicants with free legal assistance for provincial human rights complaints. Talk to someone at the Clinic to see if you are eligible and to apply for services:

BC Human Rights Clinic

300-1140 West Pender Street, Vancouver, B.C. V6E 4G1
Tel: 604 622-1100 Toll Free: 1 855 685-6222
Fax: 604 689-7611
Web: www.BCHRC.net

If someone has made a complaint against you, you are a **respondent**. **Respondents** and Victoria-area **complainants** can get information by contacting:

University of Victoria

Law Centre Clinical Law Program
Suite 225 – 850 Burdett Avenue, Victoria, B.C. V8W 1B4
Tel: 250 385-1221 Toll Free: 1 866 385-1221
E-mail: reception@thelawcentre.ca

You may be directed to the BC Human Rights Tribunal to file your complaint. The Tribunal's website also has information regarding rights and responsibilities under the Code.

BC Human Rights Tribunal

Suite 1170 – 605 Robson Street, Vancouver, B.C. V6B 5J3
Tel: 604 775-2000 Toll Free: 1 888 440-8844
TTY (for hearing impaired): 604 775-2021
Web: www.bchrt.gov.bc.ca

In addition to protections under the Human Rights Code, the Guide Dog and Service Dog Act (GSDA) and regulation govern how guide

and service dogs and their handlers are certified to access provisions under this Act. Certification under the GSDA is strictly voluntary and not necessary to access public services, but it does allow certified teams to file a complaint under the GSDA with Security Programs Division, if denied access or accommodation. For more information contact:

Ministry of Public Safety and Solicitor General

Security Programs Division

Tel: 250-387-6414 Toll Free (in BC): 1-855-587-0185 (press option 5)
Email: guideandservicedogs@gov.bc.ca
Web: <https://www2.gov.bc.ca/gov/content/justice/human-rights/guide-and-service-dog>

Security Programs personnel are available during regular business hours: Monday to Friday 8:30 AM – 4:30 PM

This fact sheet deals with discrimination in public service, however, people with disabilities who require a guide or service dog are also protected in employment, tenancy and housing. For more information see the links below:

Employment: <https://www2.gov.bc.ca/assets/gov/law-crime-and-justice/human-rights/human-rights-protection/protection-in-employment.pdf>

Tenancy: <https://www2.gov.bc.ca/gov/content/housing-tenancy/residential-tenancies/starting-a-tenancy/pets>

Strata Housing: <https://www2.gov.bc.ca/gov/content/housing-tenancy/strata-housing/operating-a-strata/bylaws-and-rules/pet-bylaws>

For general information about accessibility, contact BC's Accessibility Secretariat at: <https://www2.gov.bc.ca/gov/content/governments/about-the-bc-government/accessibility/contact-accessibility-secretariat>

RE: [EXTERNAL] RE: Fare Flexibility Rollout Discussion

From: Bowman, Deborah TRAN:EX <Deborah.Bowman@gov.bc.ca>
To: Anderson, Brian
Sent: January 29, 2021 7:52:17 PM PST

Kaye's fine with your approach Brian, thanks. Have a great weekend, hopefully a quiet one!
db

----- Original message -----

From: "Anderson, Brian"
Date: 2021-01-29 5:45 p.m. (GMT-08:00)
To: "Bowman, Deborah TRAN:EX"
Subject: Re: [EXTERNAL] RE: Fare Flexibility Rollout Discussion
[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Sure, no problem. Thanks

Hope you get to enjoy the weekend!!

> On Jan 29, 2021, at 5:01 PM, Bowman, Deborah TRAN:EX wrote:

>

> CAUTION: This email originated from outside of BC Ferries. Do not click links or open attachments unless you recognize the sender and know the content is safe.

>

> -----

>

> Hi Brian,

> Let me check in with Kaye on that approach. Since her office set up the meeting I need to check in with her about changes and I'll get back to you. How does that sound? Thanks, db

>

>

> ----- Original message -----

> From: "Anderson, Brian"

> Date: 2021-01-29 4:53 p.m. (GMT-08:00)

> To: "Bowman, Deborah TRAN:EX"

> Subject: Fare Flexibility Rollout Discussion

>

>

> [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

>

> Hi Deborah – I've worked with Jill and Janet to come up with some ideas to respond to the concerns raised about public's perception of timing of the rollout of fare initiative. I was about to ask Jess to set up a meeting to review with you when she informed me that Kaye's office had already reached out to Mark to set something up. My suggestion is to take that proposed meeting time (Tuesday I believe) to let me walk you both through our ideas and you/Kaye can share any learnings/feedback. Make sense? Thanks, Brian.

>

> Brian Anderson

> Vice President, Strategy and Community Engagement

> British Columbia Ferry Services Inc.

> Suite 500 – 1321 Blanshard Street, Victoria, BC V8W 0B7

> T: 250-978-1276

> brian.anderson@bcferries.com

>

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>

>

February 1st

From: Gedney, Vanessa R TRAN:EX <Vanessa.Gedney@gov.bc.ca>
To: Waters, Leah EDUC:EX
Cc: Brewer, Lia PREM:EX, Harrison, Veronica TRAN:EX, Kubisheski, Carlee TRAN:EX, Plamondon, Lea TRAN:EX, Gates, Brittany TRAN:EX
Sent: February 1, 2021 8:52:18 PM PST
Attachments: s.12; s.13; s.16

Good evening, Kaye has requested the following briefing with Minister Fleming for this week if possible:

BRIEFING:s.12; s.13; s.16
s.12; s.13; s.16

s.12; s.13; s.16

PARTICIPANTS:Minister Rob Fleming

Kaye Krishna, Deputy Minister
Deborah Bowman, ADM, Transportation Policy & Programs
Doug Foster, Assistant Deputy Minister, Strategic Initiatives, Ministry of Finance
MATERIALS:Discussion Paper (Attached)
TIMING:This week DURATION:30 minutes

VANESSA R. GEDNEY (Preferred Pronouns: she/her/hers)
Director, Executive Operations
Office of the Deputy Minister
Ministry of Transportation and Infrastructure
5th Floor, 940 Blanshard St| Victoria BC V8W 9T5
Office: 778.698.3472 | Cell: 250.361.5403

FW: FOR MRF SIGNATURE | DBN #British Columbia Ferry Regulation (BCFR)

From: Gedney, Vanessa R TRAN:EX <Vanessa.Gedney@gov.bc.ca>
To: Waters, Leah EDUC:EX
Sent: February 3, 2021 10:59:01 AM PST
Attachments: 2021-01-28_296149_MIN DBN_British Columbia Ferry Regulation.pdf

Good morning, just following up on this one

From: Gedney, Vanessa R TRAN:EX <Vanessa.Gedney@gov.bc.ca>
Sent: January 28, 2021 1:44 PM
To: Waters, Leah TRAN:EX <Leah.Waters@gov.bc.ca>
Cc: Brewer, Lia TRAN:EX <Lia.Brewer@gov.bc.ca>; Beale, William TRAN:EX <William.Beale@gov.bc.ca>;
Plamondon, Lea TRAN:EX <Lea.Plamondon@gov.bc.ca>; Kubisheski, Carlee TRAN:EX
<Carlee.Kubisheski@gov.bc.ca>; Gates, Brittany TRAN:EX <Brittany.Gates@gov.bc.ca>
Subject: FOR MRF SIGNATURE | DBN #British Columbia Ferry Regulation (BCFR)

Good afternoon, please find attached, the above-noted DBN for Minister Fleming's approval/signature.

Purpose: Ministerial approval to amend the BCFR to be consistent with provincial statutes regarding guide and service dogs

Please advise if Minister has any questions; we can also include on Minister's Council agenda for next week.

VANESSA R. GEDNEY (Preferred Pronouns: she/her/hers)
Director, Executive Operations
Office of the Deputy Minister
Ministry of Transportation and Infrastructure
5th Floor, 940 Blanshard St| Victoria BC V8W 9T5
Office: 778.698.3472 | Cell: 250.361.5403

RE: Action Item from Minister's Meeting on Fare Choices

From: Bowman, Deborah TRAN:EX <Deborah.Bowman@gov.bc.ca>
To: Anderson, Brian, Handrahan, Kirk TRAN:EX
Cc: Pilkington, Kim TRAN:EX, Gedney, Vanessa R TRAN:EX
Sent: February 10, 2021 5:40:33 PM PST

Hi Brian, we would work through our DMO for you to organize these meetings. We'll have to circle back and check in with MRF to ask how he would like to handle the briefings with MLA's, his office may want to set up a Teams call for example. As for the PHO we would manage that as well. Likely with the ADM responsible.

Can you please leave this with me and I'll confirm back as soon as I can?

Thanks Brian.

From: Anderson, Brian
Sent: February 10, 2021 11:10 AM
To: Bowman, Deborah TRAN:EX ; Handrahan, Kirk TRAN:EX
Subject: Action Item from Minister's Meeting on Fare Choices

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Deborah and Kirk,

One of the requests I took note of coming from our briefing with the Minister the other week was to offer a briefing to some "coastal MLAs". As we get closer to launch date, I am prepping for best way to accomplish that... can you offer any suggestions on which MLAs would be likely recipients contemplated by MRF? Also, any suggestions on best format for providing those briefings? I don't believe this is something we have traditionally done, but certainly open to the idea – I could distribute key messages and offer a technical briefing a day or two before launch. Or simply forward the presentation with an offer to answer any questions... any thoughts/insights would be appreciated.

Thanks!

p.s. I also noted the request to provide a briefing to the office of the PHO a day or two before launch – that would focus more on the key messages and alignment with offering discounted options 'when the PHO deems it safe to travel again'.

Brian.

Brian Anderson
Vice President, Strategy and Community Engagement
British Columbia Ferry Services Inc.
Suite 500 – 1321 Blanshard Street, Victoria, BC V8W 0B7
T: 250-978-1276
brian.anderson@bcferries.com

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RE: Communications supporting Fare Flexibility Rollout

From: Bowman, Deborah TRAN:EX <Deborah.Bowman@gov.bc.ca>
To: Anderson, Brian
Sent: February 11, 2021 12:44:19 PM PST

Thanks Brian this is helpful. Appreciate you keeping me apprised of any changes and the earlier we see the news release the better. Thanks again, db

----- Original message -----

From: "Anderson, Brian"
Date: 2021-02-10 10:21 p.m. (GMT-08:00)
To: "Bowman, Deborah TRAN:EX"
Subject: Communications supporting Fare Flexibility Rollout

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Deborah,

As requested, the following summarizes the communications that will support the rollout of the two new fare choices. The exact launch date will be confirmed after a software update this weekend, but it is anticipated to be Wednesday March 3.

At launch:

In addition to a news release advising of the new fare choices, we will only be using our own communications channels to inform/educate customers. We will share the news release beforehand. These include our website, screens at terminals and onboard as well as our facebook and twitter channels. The focus is on describing the new fare options (Saver and Fully Prepaid) to inform customers about the benefits and terms/conditions. No paid advertising will be used during this phase. While a limited amount of Saver fares will be available to test the system at launch, they will be at the full 'drive up' rate until April 5th. Discounted Saver fares will be available on certain sailings starting April 6th, but we will continue to stress travel should be for essential reasons only. We will be continuing our practice of reminding customers of this expectation and refunding anyone who chooses to change their plans due to PHO restrictions while those restrictions are in place. Language that has been on our website since November will remain (copied from website tonight for reference):

On February 5, 2021 Dr. Bonnie Henry announced an update to the COVID-19 restrictions (in effect November 7 until further notice), for more information [click here](#). BC Ferries advises customers to avoid non-essential travel at this time – this includes travel into and out of B.C. and between regions of the province. If this new Provincial Health Officer restriction affects your travel plans please contact us to change or cancel your booking. Reservations fees for existing bookings will be refunded if travel must be cancelled as a result of Provincial Health Order (PHO) travel restrictions, please contact us in advance of travel. This applies to travel occurring during the PHO travel restriction period.

Once travel restrictions relaxed:

At this phase, we would begin to use promotional advertising, including the introduction of "from \$49 Saver" fares to shift travel away from peak times. Transitioning to this phase is dependent on notification from PHO on change in travel restrictions.

If you have any questions I'm happy to address in the morning before 9:30 (in a meeting from then until noon)...

Thanks, Brian.

Brian Anderson

Vice President, Strategy and Community Engagement

British Columbia Ferry Services Inc.

Suite 500 – 1321 Blanshard Street, Victoria, BC V8W 0B7

T: 250-978-1276

brian.anderson@bcferries.com

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Meeting Request | s.12; s.13; s.16

From: Gedney, Vanessa R TRAN:EX <Vanessa.Gedney@gov.bc.ca>
To: Waters, Leah EDUC:EX, Grant, Lisa TRAN:EX
Cc: Harrison, Veronica TRAN:EX, Casselman, Laura TRAN:EX, Plamondon, Lea TRAN:EX, Gates, Brittany TRAN:EX, Kubisheski, Carlee TRAN:EX
Sent: February 12, 2021 2:50:40 PM PST
Attachments: s.12; s.13; s.16

Good afternoon, Minister and DM discussed having a briefing with the PO regarding the s.12; s.13; s.16
s.12; s.13; s.16

s.12; s.13; s.16

Timing: Next Week
Attendees Requested:
Minister Fleming
Premier? (Kaye will defer to Minister)
Lori Wanamaker, Deputy Minister to the Premier
Geoff Meggs, Chief of Staff
Staff Support:
Kaye Krishna, Deputy Minister
Deborah Bowman, ADM, Transportation Policy & Programs

Thank you,

VANESSA R. GEDNEY (Preferred Pronouns: she/her/hers)
Director, Executive Operations
Office of the Deputy Minister
Ministry of Transportation and Infrastructure
5th Floor, 940 Blanshard St| Victoria BC V8W 9T5
Office: 778.698.3472 | Cell: 250.361.5403



MEETING BRIEFING NOTE

DATE: February 16, 2021

PREPARED FOR: Honourable Rob Fleming, Minister of Transportation and Infrastructure

ISSUE: BC Ferry Services Inc. Board of Directors

PURPOSE: Introductory meeting to discuss public interest priorities for the coastal ferry service

MEETING: BC Ferry Services Inc. (BCFS) Board of Directors on February 18, 2021

PROPOSED KEY MESSAGES:

Priorities and Peak Time Service:

- As you are probably aware, one of the deliverables in my mandate letter is to make BC Ferries more responsive and accountable by encouraging improved service at peak time, an improved reservation system and better coordination with public transit.
- While there are fewer ferry travellers due to the pandemic, it's important to consider how best to address capacity pressures in the system once travel restrictions are relaxed.
- I recognize that the new fare flexibility initiative is one way to address the capacity pressures during peak periods and would be interested in how the success of this will be measured once it's fully launched.
- As I understand that fare flexibility will only be available on major routes, what initiatives is the company considering to address capacity issues on the Langdale to Horseshoe Bay, Denman to Hornby and other routes that have experienced long standing sailing wait issues in peak periods?
- I know that BC Ferries reports quarterly on the percentage of sailings on each route that had sailing overloads. Does BC Ferries also track the length of sailing waits experienced by travellers? In that vein, I would be interested in discussing the possibility of establishing targets associated with sailing overloads and for the length of wait times.
- I am interested in exploring a wide variety of approaches to reduce wait times, including operational or policy changes, new infrastructure or simply increasing the frequency of sailings. Whatever approach is taken, it's important that coastal communities have a service they can rely on.

Public Interest:

- My former colleague, Minister Trevena, embarked on public engagement process to inform a vision for coastal ferry services. Last September, she released a report on the results of the process and announced a vision statement as follows:
 - Our vision is that travel by coastal ferries is seamless, equitable and compatible with the needs of coastal communities and our natural environment.
- I would like to build on that high-level vision.
- As you know government made a number of changes to the Coastal Ferry Act in 2019 to ensure that the public interest was considered in delivering coastal ferry services. It provided new powers to the BC Ferry Authority to provide oversight of BC Ferries to further public interest objectives.



- I would like to work with the Authority, BC Ferries Board, and the company's management to ensure that the intentions of 2019 amendments are realized.
- I expect BC Ferries to be supportive of that enhanced role and provide the Authority with the funding and information needed to fulfill their legislative responsibilities.
- As an example of the public interest, I would point to government's emergency order related to Medical Assured Loading arising due to wide-spread complaints about the program. As the order has been extended to June 2021, I would be interested in BC Ferries plans for the program once the order is lifted.
- I appreciated the opportunity to learn more about flexible fares which allowed us to discuss our concerns around the timing of the launch. I was surprised to hear that, until very recently, the Authority was not provided with a similar opportunity to provide feedback. From my perspective, it would be consistent with the changes to the Act that the Authority be informed regarding significant initiatives of BC Ferries.

s.13; s.16

PAST INTERACTIONS:

- *Minister had introductory meeting in January with John Horning, the current Chair of the Board and Brenda Eaton who is expected to replace the current Chair on April 1st when Mr. Horning's term ends.*

BACKGROUND:

In December, government provided a one-time payment of \$308 M to BCFS through the federal/provincial Safe Restart agreement to provide COVID-19 financial relief to the organization, protect affordability of ferry travel and service levels.

As BCFS is working to undertake strategic planning, the meeting is an opportunity to discuss the ferry services in light of the evolving situation around COVID recovery and government's priorities.

DISCUSSION:

The Mandate letter commitments were broadly written without specific reference to routes or particular areas where improvements should be considered. BC Ferries is seeking to better understand what success would look like and has requested the Minister's thoughts on: (1) his priorities for the ferry system, (2) the public interest and ways in which BC Ferries may, or may not, be meeting it, and (3) a preferred means of increasing service during peak times.



Sailing overloads and waits are typically higher during summer months. While more prevalent on the Major routes, several Minor routes also experience overloads and waits (see Appendix 1).

BCFS' initiatives to improve service include flexible fares which is intended to move traffic from popular sailings to less busy sailings through fare discounts. BCFS will also be introducing changes in 2022 to two Minor routes (Nanaimo-Gabriola and Campbell River-Quadra Island) when they will introduce four new Island-class vessels. These routes will move from a one large ship operation (currently 63 vehicle capacity on Gabriola and 59 vehicles on Quadra) to a two-ship operation where two smaller vessels (approximately 47 vehicles each vessel) will provide increased overall capacity on the route.

While BCFS was planning a procurement for new Major route vessels, the project has been deferred due to COVID-19. While more vessels would address capacity challenges, BCFS has been conducting a public engagement to seek community ideas for service improvements on Route 3 between Langdale and Horseshoe Bay where many commuting customers complain about excessive waits for the ferry.

FINANCIAL IMPLICATIONS:

- None.

Attachments:

1. Sailing Overloads - Three Year Average of Quarter Two (July – September)

PREPARED BY:	REVIEWED BY:	DATE:
Lynda Petruzzelli, Senior Manager Marine Branch (778)	Deborah Bowman, Assistant Deputy Minister Transportation, Policy and Programs	21-Feb-16
	Kaye Krishna, Deputy Minister	21-Feb-16


ATTACHMENT 1: Sailing Overloads - Three Year Average of Quarter Two (July – September)

Route #	Route Name	% Sailings Overloaded
		3-year average
1	Tsawwassen/Swartz Bay	53.9%
2	Horseshoe Bay/Nanaimo	57.9%
30	Tsawwassen/Nanaimo	51.5%
3	Horseshoe Bay/Langdale	38.7%
Major Route Group Total		50.8%
10	Port Hardy/Prince Rupert	0.0%
11	Prince Rupert/Skidegate	0.9%
28	Bella Coola/Mid Coast/Port Hardy	0.0%
Northern Route Group Total		0.2%
4	Swartz Bay/Salt Spring	17.9%
5	Swartz Bay/Outer Gulf Islands	7.0%
6	Crofton/Salt Spring	24.1%
7	Saltery Bay/Earls Cove	6.3%
8	Horseshoe Bay/Bowen Island	14.6%
9	Tsawwassen/Gulf Island	5.4%
12	Brentwood Bay/Mill Bay	34.0%
17	Comox/Powell River	7.1%
18	Powell River/Texada	4.5%
19	Nanaimo Harbour/Gabriola	15.5%
20	Chemainus/Thetis/Penelakut	5.6%
21	Buckley Bay/Denman	16.5%
22	Denman/Hornby	46.1%
23	Campbell River/Quadra	29.8%
24	Quadra/Cortes	29.3%
25	Port McNeill/Alert Bay/Sointula	4.1%
26	Skidegate/Alliford Bay	5.7%
Minor Route Group Total		16.8%
System Total		22.6%

Note: The 3-year average is based on FY2017/18, FY2018/19 and FY2019/20

- Over the last three years, the average number of overloads during Q2 was 23% for the system.
- While over 50% of sailings were overloaded on the Major routes, some Minor routes reported overloads above the system average including:
 - R.6 (Crofton-Salt Spring)
 - R.12 (Brentwood Bay-Mill Bay)
 - R.22 (Denman-Hornby)
 - R.23 (Campbell River-Quadra)
 - R.24 (Quadra-Cortes)

**RE: MEETING BN #301246: BC Ferry Services Inc. Board of Directors | Meeting:
February 18th**

From: Gedney, Vanessa R TRAN:EX <Vanessa.Gedney@gov.bc.ca>
To: Grant, Lisa TRAN:EX
Cc: Harrison, Veronica TRAN:EX, Casselman, Laura TRAN:EX, Plamondon, Lea TRAN:EX, Gates, Brittany TRAN:EX
Sent: February 16, 2021 11:06:11 PM PST
Attachments: 2021-0216_301246_MRF IBN_BC Ferry Services Inc Board of Directors .pdf

Very Strange, all the formatting disappeared when I hit send!

Good evening, the attached meeting briefing note has been uploaded to the

s.15

MEETING: BC Ferries Board Inc.

PURPOSE: Introductory meeting to discuss public interest priorities for the coastal ferry service

DATE: February 18, 2021

TIME: 12:15 pm – 12:45 pm

LOCATION: Webex

STAFF: Kaye Krishna

Thank you,

From: Gedney, Vanessa R TRAN:EX
Sent: February 16, 2021 10:58 PM
To: Grant, Lisa TRAN:EX <Lisa.Grant@gov.bc.ca>
Cc: Harrison, Veronica TRAN:EX <Veronica.Harrison@gov.bc.ca>; Casselman, Laura TRAN:EX <Laura.Casselmann@gov.bc.ca>; Plamondon, Lea TRAN:EX <Lea.Plamondon@gov.bc.ca>; Gates, Brittany TRAN:EX <Brittany.Gates@gov.bc.ca>
Subject: MEETING BN #301246: BC Ferry Services Inc. Board of Directors | Meeting: February 18th

Good afternoon, the attached meeting briefing note has been uploaded to the WebDAV:

VANESSA R. GEDNEY (Preferred Pronouns: she/her/hers)
Director, Executive Operations
Office of the Deputy Minister
Ministry of Transportation and Infrastructure
5th Floor, 940 Blanshard St| Victoria BC V8W 9T5
Office: 778.698.3472 | Cell: 250.361.5403



INFORMATION BRIEFING NOTE

DATE: February 22, 2021

PREPARED FOR: Honourable Rob Fleming, Minister of Transportation and Infrastructure

ISSUE: Passenger & Freight Ferry Services Operated by s.13; s.16; s.17

PURPOSE: Update on funding request from s.13; s.16; s.17

SUMMARY:

- s.13; s.16; s.17

-

BACKGROUND:

BC Ferries manages a contract on behalf of the Ministry of Transportation and Infrastructure (TRAN) with LRMS to provide passenger/freight marine transportation service. The service is in Barkley sound from Port Alberni to Bamfield, with stops at several First Nation communities that don't have road access. The route may include stops at San Mateo Bay, Kildonan, Uchucklesaht, Trevor Channel and east side of Tzartus Island (Appendix 1). Contracted service is three round trips a week, stops vary depending on demand. This route is one of the Unregulated Routes (Route 59) in the Coastal Ferry Services Contract meaning that its fares and services are not regulated by the BC Ferry Commission. While the service contract is periodically re-tendered, s.13; s.16; s.17 been the historical provider of the service as there is little to no competition for the unregulated route services.

PAST INTERACTIONS:

- *The operator of this route purchased the MV Tenaka (built 1964) from BC Ferries in 2017. The operator proposed to use the Tenaka to provide a car ferry service. The proposal exceeded the level of service included in the contract (passenger/freight only). As the service proposal involved much higher operating costs and a substantial increase in the provincial subsidy, TRAN was not supportive of the change without a complete economic business case being provided (which was never provided by the proponent). Without support for the proposal, s.13; s.16; s.17 subsequently sold the MV Tenaka.*

DISCUSSION:

s.13; s.16; s.17



s.13; s.16; s.17

FINANCIAL IMPLICATIONS:

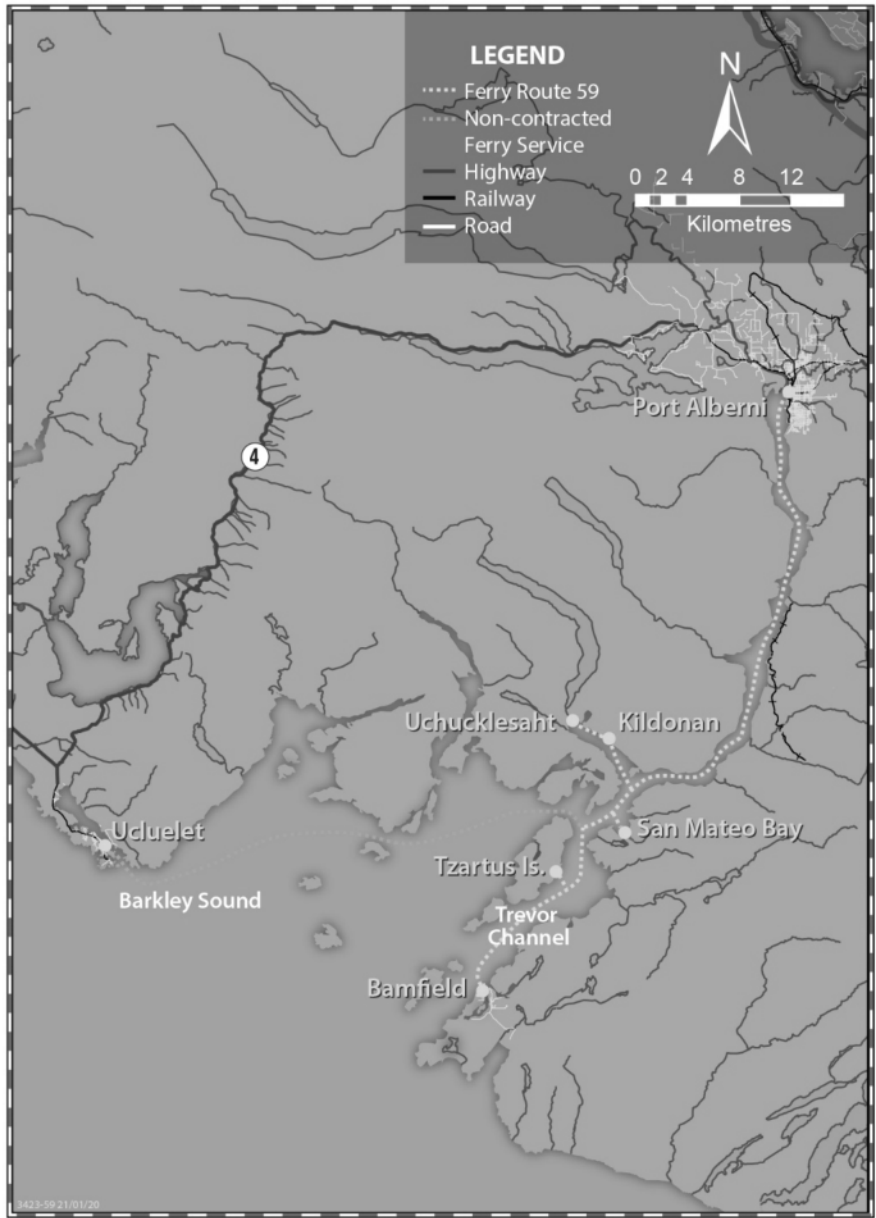
s.13; s.16; s.17

Appendices:

1. Map
2. s.13; s.16; s.17
3. Draft Letter to BC Ferries re: s.13; s.16; s.17

PREPARED BY:	REVIEWED BY:	DATE:
Kirk Handrahan, Executive Director Marine Branch	Deborah Bowman, ADM Transportation, Policy & Programs	21-Feb-18
	Nancy Bain, EFO Finance and Management Services Department	21-Feb-19
	Kaye Krishna, Deputy Minister	21-Feb-22

Appendix 1 - Map





Ministry of
Transportation
and Infrastructure

Appendix 2 – Supporting Correspondence

s.13; s.16; s.17



Ministry of
Transportation
and Infrastructure

CLIFF 301315

s.13; s.16; s.17



Ministry of
Transportation
and Infrastructure

CLIFF 301315

s.13; s.16; s.17

.../2



Ministry of
Transportation
and Infrastructure

CLIFF 301315

s.13; s.16; s.17



Ministry of
Transportation
and Infrastructure

CLIFF 301315

s.13; s.16; s.17

FOR ATTENTION | IBN #301315: s.13; s.16; s.17

s.13; s.16; s.17

From: Gedney, Vanessa R TRAN:EX <Vanessa.Gedney@gov.bc.ca>
To: Harrison, Veronica TRAN:EX
Cc: Casselman, Laura TRAN:EX, Grant, Lisa TRAN:EX, Privett, Kaleigh TRAN:EX, Kubisheski, Carlee TRAN:EX, Gates, Brittany TRAN:EX
Sent: February 22, 2021 4:51:11 PM PST
Attachments: s.13; s.16; s.17

Good afternoon, the attached IBN, has been uploaded to the
s.15

PURPOSE: s.13; s.16; s.17

SUMMARY:
s.13; s.16; s.17

Thank you,

VANESSA R. GEDNEY (Preferred Pronouns: she/her/hers)
Director, Executive Operations
Office of the Deputy Minister
Ministry of Transportation and Infrastructure
5th Floor, 940 Blanshard St| Victoria BC V8W 9T5
Office: 778.698.3472 | Cell: 250.361.5403

FW: Draft - New Fares Launch News Release

From: Bowman, Deborah TRAN:EX <Deborah.Bowman@gov.bc.ca>
To: Anderson, Brian
Cc: Handrahan, Kirk TRAN:EX, Foster, Doug FIN:EX, Sharland, Jill, Crebo, David GCPE:EX
Sent: February 26, 2021 12:30:24 PM PST
Attachments: Draft NR - Saver Launch v9.docx

Hi Brian just seeing this and first question is why is BC Ferries leading with new fares in the release? I thought the announcement was related to a new reservation system and moving to reservations to incent lower pricing. I think the focus on new fares is confusing with new fares coming April 1 too. Suggest the messaging is confusing as drafted.

----- Original message -----

From: "Humphries, Tessa"
Date: 2021-02-26 12:23 p.m. (GMT-08:00)
To: "Chambers, Craig GCPE:EX" , "Crebo, David GCPE:EX" , "Bowman, Deborah TRAN:EX" ,
"Handrahan, Kirk TRAN:EX" , "Casselman, Laura TRAN:EX" , "Bowness, Lisanne GCPE:EX" , "Sharma, Richa TRAN:EX" , "Harrison, Veronica TRAN:EX"
Subject: Draft - New Fares Launch News Release

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi,
Attached is the draft new fares launch news release I mentioned on the call. If you could please let me know if you have any feedback as soon as possible I'd appreciate it.
Also, will send final statement about the Goundar Shipping issue I mentioned once I have it.
Thanks,
Tessa
Tessa Humphries
Manager, Communications
Marketing & Customer Experience
British Columbia Ferry Services Inc.
T: 250-978-2069 C: 250-514-7949
tessa.humphries@bcferries.com
bcferries.com | [Facebook](#) | [Twitter](#)

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MEETING BRIEFING NOTE

DATE: February 26, 2021

PREPARED FOR: Honourable Rob Fleming, Minister of Transportation and Infrastructure

ISSUE: City of Powell River Concerns

MEETING: Nicholas Simons, MLA for Powell River-Sunshine Coast on March 5, 2021

PURPOSE: To discuss:

1. Lack of bus service between Powell River and Vancouver
2. Impact on ferry service of the potential Sale of the New Brighton Dock on Gambier Island

PROPOSED KEY MESSAGES:

1. Bus Service

- The Ministry recognizes the importance of public transportation services that connect people to services in larger centres.
- Powell River has the benefit of a BC Ferries service connecting people to Comox and Courtenay, with bus service that takes people to other communities on Vancouver Island.
- For communities like Powell River, that benefit from tourism, there is potential for the private sector to provide bus services, relieving local governments from directing property taxes to transit service.
- The pandemic has shifted the viability of many private businesses. The government is concerned about maintaining essential transportation services and is looking at ways to address the current situation.
- The government is cautious about assisting with economic recovery versus creating the expectation that provincial funding can be relied on in the long-term.

2. New Brighton Dock

- I am aware that the residents of Gambier Island are concerned about the potential sale of the New Brighton dock.
- From the Ministry's perspective, it is important to maintain the passenger-only ferry service that connects Gambier Island to Langdale and Keats Island.
- While BC Ferries does not provide the service directly, it is responsible for ensuring the service is provided under the Coastal Ferry Services Contract.

s.13



- As the dock is used by local residents as well as the ferry, I understand that the Gambier Island Community Association is working with the Sunshine Coast Regional District to explore options to take over ownership of the dock.
- My Ministry will be happy to work with stakeholders to develop a local solution and to ensure ferry service is maintained to the island.

BACKGROUND:

1. *Bus Service*

Sunshine Coast Connector, a private intercity bus service, was operating a 3-day per week service between Powell River and Langdale ferry terminal. In spring 2019, the company applied to the Passenger Transportation Board to suspend service during the winter months and only provide service from May through September. The Board approved this change in service.

Sunshine Coast Connector cited low demand with buses running at 30% capacity (pre-COVID) with 4 or 5 passengers. Insufficient revenue was being generated to cover operating costs.

BC Transit has agreements with the City of Powell River and qathet Regional District (transit in rural areas including a proposed connection to Saltery Bay ferry terminal). Providing transit service to Saltery Bay only makes sense if there is a bus service on the other side, at Earl's Cove. If the Sunshine Coast Connector is not operating than there would be no bus service available for people arriving on the ferry heading to Langdale.

This year Powell River is intending to launch a one-year pilot program for on-demand transit which is partially funded by an Innovation Canada grant organized through a Vancouver technology company, SpareLabs. The grant has allowed Powell River to purchase a smaller wheel-chair accessible bus.

<https://www.mypowellrivernow.com/32132/powell-river-launches-new-pilot-to-address-on-demand-bus-service/>

2. *New Brighton Dock*

The New Brighton dock is used to provide a passenger-only ferry service included in the Coastal Ferry Services Contract. It is the only passenger-only service that is regulated.

Ferry service is provided by the Stormaway and involves 10 round trips per day. Crossing time is 40 minutes for a round trip to the three stops (see Appendix).

The dock is used by the residents as well as the ferry service that is operated by a sub-contractor to BC Ferries.

The potential sale of the dock creates uncertainty for the residents, both in terms of their private usage and for ferry service access.

DISCUSSION:

1. *Bus Service*

The proposal for a BC Transit service that provides service between Powell River and Langdale would require a partnership between the qathet and Sunshine Coast Regional Districts. Residents would need to be agreeable to an increase in property taxes to fund this regional transit service.



Property owners in the City of Powell River and qathet Regional District are currently paying property taxes to support the existing BC Transit systems. The annual operating cost for the BC Transit service is about \$1.9 million with local governments contributing about 50 percent, or \$800,000. The local governments received \$290,000 in Safe Restart funding to address the loss of fare revenue due to low ridership during the pandemic. This is one-time funding.

At this time, the province has not approved any expansion funds for BC Transit. Should the local governments be willing to fund a new BC Transit regional service, the province has not allocated funding to contribute its share.

As part of the B.C. Economic Recovery initiative, the province is reviewing the situation with respect to private intercity bus operators. This may result in the Sunshine Coast Connector re-establishing service between Earl's Cove and Langdale. Should this happen the new Powell River on-demand transit service may be a solution to get people to Saltery Bay. This would be an interim measure, while a long-term solution emerges.

2. New Brighton Dock

The dock is owned by the Squamish Nation as a result of a 2013 divestiture agreement with the federal government.

The dock is managed by the Squamish Nation Marine Group and reportedly costs \$110,000 per year to maintain.

Staff understand that neither the residents nor the ferry operator pay any fees to use the dock.

s.13

FINANCIAL IMPLICATIONS:

No new financial commitments. The province, through BC Transit, contributes about \$865K per year to the City of Powell River and qathet Regional District transit services.

Appendices:

1. Powell River and Sunshine Coast Overview
2. Langdale, Keats Gambier Ferry Service Map

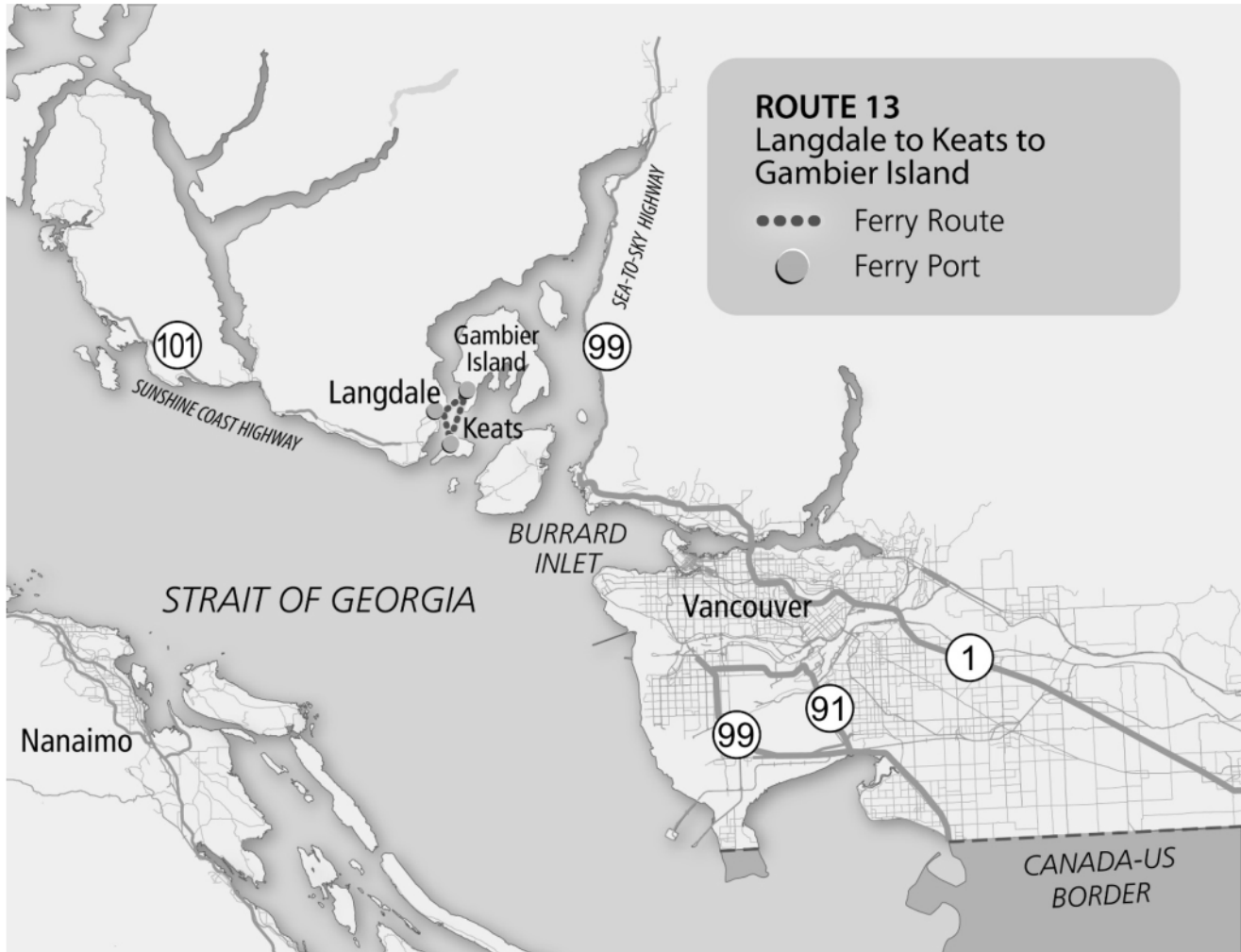
PREPARED BY:	REVIEWED BY:	DATE:
Linda Harmon, Director Transit Branch	Deborah Bowman, ADM Transportation Policy & Programs Department	21-Feb-26
Kirk Handrahan, Executive Director Marine Branch	Nancy Bain, Executive Financial Officer Finance and Management Services Department	21-Feb-26
	Vanessa Gedney on behalf of Kaye Krishna, Deputy Minister	21-Feb-26



Appendix 1: Powell River and Sunshine Coast Overview

Powell River population:	13,000
Sunshine Coast & Powell River population:	47,000
Demographics:	Indigenous – 6%
	Age 18-34 – 16%
	Age 65+ - 29%
	Low income – 7%
BC Ferries:	Powell River to Comox (4 sailings daily)
	Saltery Bay to Earl's Cove (8 sailings daily, except for Sunday when there are 7)
	Langdale to Horseshoe Bay (8 sailings daily)

Appendix 2: Langdale, Keats Gambier Ferry Service Map



MEETING MBN #301419: City of Powell River Concerns - MLA Nicholas Simons (Powell River-Sunshine Coast) | Meeting: March 5th

From: Gedney, Vanessa R TRAN:EX <Vanessa.Gedney@gov.bc.ca>
To: Grant, Lisa TRAN:EX
Cc: Harrison, Veronica TRAN:EX, Casselman, Laura TRAN:EX, Privett, Kaleigh TRAN:EX, Gates, Brittany TRAN:EX, Kubisheski, Carlee TRAN:EX
Sent: February 26, 2021 8:09:04 PM PST
Attachments: 2021-02-26_301419_MRF IBN_City of Powell River Concerns.pdf

Good evening, the attached meeting briefing note has been uploaded to the [WebDAV](#):

MEETING:	MLA Nicholas Simons (Powell River-Sunshine Coast)
PURPOSE:	To discuss: <ol style="list-style-type: none">1. Lack of bus service between Powell River and Vancouver2. Impact on ferry service of the potential Sale of the New Brighton Dock on Gambier Island
DATE:	March 5, 2021
TIME:	1:00 pm – 1:30 pm
LOCATION:	Microsoft Teams Meeting
STAFF:	Kaye Krishna, Deputy Minister Deborah Bowman, ADM, Transportation Policy & Programs Kirk Handrahan, Executive Director, Marine Branch Andrea Mercer, Transit Branch

Thank you,

From: Grant, Lisa TRAN:EX
Sent: February 22, 2021 1:43 PM
To: Kubisheski, Carlee TRAN:EX
Cc: Gates, Brittany TRAN:EX
Subject: FW: Request for Mtg between Minister Simons & Minister Fleming
Hey Carlee and Brittany,
We will need staff support and materials for this one please and thanks ☺
Lisa Grant (she, her, hers)
P: 250-387-1978

From: Hill, Robert <Robert.Hill@leg.bc.ca>
Sent: February 22, 2021 1:42 PM
To: Grant, Lisa TRAN:EX <Lisa.Grant@gov.bc.ca>
Subject: RE: Request for Mtg between Minister Simons & Minister Fleming

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Let's do March 5th at 1PM

Best

Robert (Rob) Hill He/Him

Constituency Assistant to the Honourable Nicholas Simons – Powell River Community Office

MLA for Powell River-Sunshine Coast

Minister of Social Development & Poverty Reduction

O: 604 485 1249 | C: 604 413 0812 | #109 – 4675 Marine Ave, Powell River, BC | V8A 2L2

E: nicholas.simons.MLA@leg.bc.ca | W: <https://nicholassimonsmla.ca/>

[Facebook](#) | [Twitter](#) | [Instagram](#)

We acknowledge that we are living and working on the traditional lands of the Tla'amin, Klahoose, shíshálh, Skwxwú7mesh Úxwumixw (Squamish), Hamalco, and the Wei Wai Kum/Kwiah Nation who have lived here since time immemorial.

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From: Grant, Lisa TRAN:EX <Lisa.Grant@gov.bc.ca>

Sent: February 22, 2021 12:30 PM

To: Hill, Robert <Robert.Hill@leg.bc.ca>

Subject: RE: Request for Mtg between Minister Simons & Minister Fleming

Great thanks! Would any of the below times work for Minister Simons?

- March 5 1:00pm – 1:30pm
- March 9 3:00pm – 3:30pm
- March 10 3:00pm – 3:30pm
- March 11 11:30am – 12:00pm

If none of these windows work please let me know and I will find some additional options.

Cheers,

Lisa Grant (she, her, hers)

P: 250-387-1978

From: Hill, Robert <Robert.Hill@leg.bc.ca>

Sent: February 19, 2021 10:07 AM

To: Grant, Lisa TRAN:EX <Lisa.Grant@gov.bc.ca>

Subject: RE: Request for Mtg between Minister Simons & Minister Fleming

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Virtual is fine with necessary staff 😊

Robert (Rob) Hill He/Him

Constituency Assistant to the Honourable Nicholas Simons – Powell River Community Office

MLA for Powell River-Sunshine Coast

Minister of Social Development & Poverty Reduction

O: 604 485 1249 | C: 604 413 0812 | #109 – 4675 Marine Ave, Powell River, BC | V8A 2L2

E: nicholas.simons.MLA@leg.bc.ca | W: <https://nicholassimonsmla.ca/>

[Facebook](#) | [Twitter](#) | [Instagram](#)

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From: Grant, Lisa TRAN:EX <Lisa.Grant@gov.bc.ca>

Sent: February 19, 2021 9:55 AM

To: Hill, Robert <Robert.Hill@leg.bc.ca>

Subject: RE: Request for Mtg between Minister Simons & Minister Fleming

Hi Robert,

I will get back to you asap with some potential dates and times for this meeting, is Minister Simons happy with a virtual format or would you prefer to try and schedule when they will both be at the legislature in person?

Thank you!

Lisa Grant (she, her, hers)

P: 250-387-1978

On Feb 18, 2021, at 2:12 PM, Hill, Robert <Robert.Hill@leg.bc.ca> wrote:

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Veronica,

I don't have a list of who your EA is, so I'm sending this along to you.

Minister/MLA Simons would like to request a meeting with Minister Fleming re: two constituency issues:

1. The New Brighton Dock issue – is used by BC Ferries (Gambier Island). The dock is about to be sold by the Squamish nation. Residents don't know what to do.

2. Bus Service between Vancouver and Powell River – there has been no charter bus servicing this area for 6 years. There was a private company but could not fulfill their contract – thus they are only seasonal. The attached email was sent from s.22 a constituent of ours, re: this issue. MLA Simons met with then Minister Trevena about this issue but there has been no movement. Constituents are looking for long term solutions – BC Transit Service that goes to and from the ferries. This isn't necessarily a great option for those with mobility issues or seniors that will have to get on and off at each ferry, but it is a good start.

Just as a point of observation having lived in this community (Powell River) my entire life – our BC Transit system is awesome but large buses serve each route within town and hardly ever have any people on them. I've always wondered if savings would be made if we switched to the shorter more compact BC Transit buses. This might be an option to get some funding towards a Bus that services, consistently, Saltery Bay.

Hope a meeting can be scheduled ASAP.

Thanks kindly

Robert (Rob) Hill He/Him

Constituency Assistant to the Honourable Nicholas Simons – Powell River Community Office

MLA for Powell River-Sunshine Coast

Minister of Social Development & Poverty Reduction

O: 604 485 1249 | C: 604 413 0812 | #109 – 4675 Marine Ave, Powell River, BC | V8A 2L2

E: nicholas.simons.MLA@leg.bc.ca | W: <https://nicholassimonsmla.ca/>

[Facebook](#) | [Twitter](#) | [Instagram](#)

We acknowledge that we are living and working on the traditional lands of the Tla'amin, Klahoose, shíshálh, Skwxwú7mesh Úxwumixw (Squamish), Hamalco, and the Wei Wai Kum/Kwiakah Nations who have lived here since time immemorial.

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RE: Flexible Fare update

From: Bowman, Deborah TRAN:EX <Deborah.Bowman@gov.bc.ca>
To: Anderson, Brian
Cc: Handrahan, Kirk TRAN:EX
Sent: March 22, 2021 9:25:09 AM PDT

Thanks Brian.

----- Original message -----

From: "Anderson, Brian"
Date: 2021-03-22 9:14 a.m. (GMT-08:00)
To: "Bowman, Deborah TRAN:EX"
Cc: "Handrahan, Kirk TRAN:EX"
Subject: RE: Flexible Fare update

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Deborah – a bit of a wet weekend, but today is making up for it for sure. So nice to see the sun again. Here is the latest information on bookings made since launch of the new choices. We are hearing from customers that they like the choices. Those who are booking out into the future see the “reservation only” option as more desirable since it is basically the same price as prepaid and limits their financial outlay until their plans firm up – could be indicative of uncertainty associated with travel plans in relation to COVID. Almost all of the bookings are for close-in travel dates with minimal advance bookings. We will continue to monitor.

Bookings from March 3 to March 18 for standard vehicles:

Flex Level	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov
Saver	8298	2946	1032	349	431	241	40		
Prepaid	9621	1685	199	187	321	230	38		
Reservation Only	11631	1826	312	211	584	434	164	94	
Ferry Inclusive Travel	1								
Total # of Bookings	29551	6457	1543	747	1336	905	242	94	
% of Bookings	71.94%	15.72%	3.76%	1.82%	3.25%	2.20%	0.59%	0.23%	0.2%

Talk a bit later in the morning – Brian.

From: Bowman, Deborah TRAN:EX
Sent: March 22, 2021 8:50 AM
To: Anderson, Brian
Cc: Handrahan, Kirk TRAN:EX
Subject: [EXTERNAL] Flexible Fare update

CAUTION: This email originated from outside of BC Ferries. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Brian, hope you had a good weekend. By the end of day today, can I get the most recent numbers on the flexible fare initiative. I suspect the information you gave us is out of date by now. Thanks in advance, db

Deborah Bowman, Assistant Deputy Minister

Policy and Programs Department | Ministry of Transportation and Infrastructure

Direct 250. 952-9304 | **Mobile** 250.818-1709



BRIEFING NOTE FOR DECISION

DATE: January 28, 2021

PREPARED FOR: Honourable Rob Fleming, Minister of Transportation and Infrastructure

ISSUE: *British Columbia Ferry Regulation (BCFR)*

PURPOSE: Ministerial approval to amend the *BCFR* to be consistent with provincial statutes regarding guide and service dogs

RECOMMENDED OPTION:

- **OPTION 2:** Amend the *BCFR* to be consistent with provincial statutes regarding guide and service dogs.

BACKGROUND:

On August 14, 2020, Bill 13 (*Miscellaneous Statutes Amendment Act, 2020*) received royal assent. As part of the miscellaneous amendments, the Ministry of Public Safety and Solicitor General (PSSG) made changes to the *Guide Dog and Service Dog Act* (GDSDA).

The GDSDA establishes a process so that guide and service dog teams can receive certification and get government cards demonstrating their dogs have met certain training standards. The legislative changes were necessary as there has been widespread misunderstanding that certification of guide and service dogs is mandatory. The amendments are intended to make it easier for guide and service dog teams to access public premises, transportation, and tenancies, in part by clarifying: (1) certification for guide and service dogs is voluntary and (2) that nothing in the GDSDA, and no action taken under the GDSDA, takes away from the Human Rights Code.

DISCUSSION:

s.13; s.16



s.13; s.16

FINANCIAL IMPLICATIONS:

None.

OPTIONS:

s.13; s.16

APPROVED (Option 2) / NOT APPROVED


Honourable Rob Fleming
Minister of Transportation and Infrastructure

February 1, 2021
Date



Appendices:

1. BC Ferry Regulation
2. Human Rights Fact Sheet regarding Guide & Service Dogs

PREPARED BY:
Lynda Petruzzelli, Senior Manager
Marine Branch
(778) 974-5316

REVIEWED BY:
Deborah Bowman, ADM
Transportation Policy and Programs
Nancy Bain, EFO
Finance and Management Services Department

Kaye Krishna, Deputy Minister

INITIALS
DB
N/A
KK

APPENDIX 1

Coastal Ferry Act **British Columbia Ferry Regulation**

[includes amendments up to B.C. Reg. 546/2004, December 31, 2004]

Contents

- 1 Definitions
- 2 Application of other Acts
- 3 Requirement to obey corporation employees
- 4 Children travelling on a ferry
- 5 Skates, skateboards and bicycles
- 6 Cargo and vehicle inspection
- 7 No U-turns
- 8 Traffic control signs and devices
- 9 Stopping, standing and parking of vehicles, only as authorized
- 10 Vehicle breakdown on terminal or ferry
- 11 Vehicle unlawfully on terminal or ferry
- 12 Parking restrictions
- 13 Parking fees
- 14 Vehicles subject to tow-away for non-payment of fees
- 15 Travel time restriction for vehicles overweight or oversized
- 16 Inspections to monitor compliance with other Acts
- 17 Special permit required for certain vehicles and loads
- 18 Requirement to pay fares
- 19 Requirement to obey signs and rules
- 20 Embarking and disembarking
- 21 Public safety and protection of property
- 22 Offence

Definitions

1 In this regulation:

"corporation" means the British Columbia Ferry Corporation;

"driver" has the same meaning as in the *Motor Vehicle Act*;

"highway" means highway as defined in section 1 of the *Motor Vehicle Act*;

"operator" has the same meaning as in the *Motor Vehicle Act*;

"pedestrian" means pedestrian as defined in section 119 of the *Motor Vehicle Act*;

"vehicle" means vehicle as defined in section 1 of the *Motor Vehicle Act*.

Application of other Acts



2 The Motor Vehicle Act, the Transportation Act and the Commercial Transport Act apply on terminals and ferries to pedestrians and to the operation of vehicles.

[am. B.C. Reg. 546/2004, App. s. 5.]

Requirement to obey corporation employees

3 The driver of a vehicle and any pedestrian entering or using a terminal or boarding a ferry must obey the directions and instructions of employees of the corporation relating to the use and operation of the terminal or ferry.

Children travelling on a ferry

4 Children under 12 years of age are not permitted to travel on a ferry unless accompanied by an adult.

Skates, skateboards and bicycles

5 A person must not

- (a) ride or operate skates or a skateboard on a terminal or ferry, or
- (b) ride or operate a bicycle on a terminal or ferry, other than as directed by an employee of the corporation.

Cargo and vehicle inspection

6 On a terminal or ferry the driver of a vehicle, at the request of an employee of the corporation, must produce, to be taken in hand by the employee for the purpose of inspection,

- (a) every licence and permit issued, in respect of the driver or of the vehicle, its operation or its cargo, under the Motor Vehicle Act, the Commercial Transport Act or this regulation, and
- (b) all pertinent bills of lading or cargo manifests.

No U-turns

7 A person must not make a U-turn, or otherwise reverse the direction in which a vehicle is proceeding, while driving or operating a vehicle on a terminal or ferry, except

- (a) to comply with traffic control signs or devices, or
- (b) as directed by an employee of the corporation.

Traffic control signs and devices

8 (1) If a sign or device on a terminal or ferry indicates the direction or manner in which pedestrians must proceed, a pedestrian must not proceed other than as indicated, except in accordance with the instructions of an employee of the corporation.

(2) If a sign or device on a terminal or ferry indicates the direction or manner in which vehicles must proceed, a person must not drive or operate a vehicle other than as indicated, except in accordance with the instructions of an employee of the corporation.

Stopping, standing and parking of vehicles, only as authorized

9 On a terminal or ferry a person must not stop a vehicle, stand a vehicle, park a vehicle or leave a vehicle unattended except

- (a) in areas designated for public parking,



(b) as indicated by, or in the course of complying with, visible signs, signs restricting parking or devices that are in or on the terminal or ferry, or

(c) in accordance with the instructions of an employee of the corporation.

Vehicle breakdown on terminal or ferry

10 If a vehicle breaks down or is otherwise disabled on a terminal or ferry, an employee of the corporation, at the cost of the owner or operator of the vehicle, may arrange for towing or removal of the vehicle from the terminal or ferry, or for other assistance.

Vehicle unlawfully on terminal or ferry

11 If a vehicle is unlawfully stopped, left standing, parked or left unattended on a terminal or ferry, an employee of the corporation, at the cost of the owner or operator of the vehicle, may arrange for towing or removal of the vehicle from the terminal or ferry.

Parking restrictions

12 (1) A public parking lot on a terminal may be used only for ferry patron parking or as necessary by vehicles taking ferry patrons to or from the terminal.

(2) A person must not park a vehicle in a public parking lot on a terminal in contravention of any posted signs.

Parking fees

13 A person who parks a vehicle in a public parking lot on a terminal must

(a) stop and pay any parking fee in effect for that lot, according to the rates and method established by the corporation, and

(b) ensure that a valid parking ticket or permit is displayed in the parked vehicle.

Vehicles subject to tow-away for non-payment of fees

14 On a terminal, if a vehicle is parked in a public parking lot for which parking fees are in effect and a valid parking ticket or permit is not displayed prominently in the vehicle, an employee of the corporation, at the cost of the owner or operator of the vehicle, may arrange for towing or removal of the vehicle from the terminal.

Travel time restriction for vehicles overweight or oversized

15 If the corporation requires that drivers of overweight or oversize vehicles, operated under special permits issued in accordance with the regulations under the Motor Vehicle Act and the Commercial Transport Act, proceed on a terminal or ferry only at specified hours and on certain days of the week,

(a) every driver of an oversize vehicle to which the requirement applies must comply with the requirement, and

(b) every owner and every operator of an oversize vehicle to which the requirement applies must ensure compliance with the requirement.

Inspections to monitor compliance with other Acts

16 An employee of the corporation who is authorized by the corporation to carry out inspections under this section and has reasonable grounds to believe that a vehicle is being



operated on a terminal or ferry in contravention of the Transport of Dangerous Goods Act or the regulations under that Act, or of the Canada Shipping Act or the regulations under that Act, or of the Transportation of Dangerous Goods Act (Canada), or the regulations under that Act, may carry out an inspection of the vehicle to determine whether or not the vehicle is being so operated.

Special permit required for certain vehicles and loads

17 A person must not bring any of the following onto a terminal or ferry unless the person holds a valid special permit under the Motor Vehicle Act allowing the person to do so, or unless otherwise permitted by the corporation:

- (a) vehicles with pneumatic tires that are flat or not inflated with air or vehicles with metal tires;
- (b) animals that are being led, ridden or driven;
- (c) push-carts, wheelbarrows or similar devices;
- (d) vehicles or loads in respect of which there are reasonable grounds, in the opinion of an employee of the corporation, to believe that bringing the vehicle or load onto the terminal or ferry, the presence of the vehicle or load on the terminal or ferry or operating the vehicle on the terminal or ferry might endanger persons or property or render the use of the terminal or ferry unsafe.

Requirement to pay fares

18 (1) The driver of a vehicle and any pedestrian entering on or using a terminal or ferry must stop and pay the fare or fares required, according to the rates fixed by the corporation under the British Columbia Ferry Tariff.

(2) A person who enters a terminal or who boards a ferry must present proof of payment of the fare or fares required, if requested to do so by an employee of the corporation.

(3) A person who does not present proof of payment of the fare or fares required, when requested to do so under subsection (2), must pay the fare or fares.

(4) An employee may order a person to leave a terminal, a ferry that is docked, or both if the person

- (a) does not pay the fare or fares as required by subsection (1), or
- (b) does not pay the fare or fares required to be paid under subsection (3) after having refused or failed to comply with a request under subsection (2) to present proof of payment of the appropriate fare or fares.

Requirement to obey signs and rules

19 If a person

- (a) does not obey a sign posted by the corporation on a terminal or ferry, or
 - (b) fails to comply with the rules of the corporation for a terminal or ferry when required to do so by an employee of the corporation,
- any employee of the corporation may
- (c) deny the person permission to enter the terminal or to board the ferry, or



(d) order the person to leave the terminal or to leave the ferry at the first safe opportunity and at a time when the ferry is docked.

Embarking and disembarking

20 A person must not

- (a) board a ferry against the orders or without the permission of the master or officer in charge of the ferry, or
- (b) disembark from a ferry other than
 - (i) as directed by the master or officer in charge of the ferry, and
 - (ii) in the manner, at a time and according to the procedures established by the corporation.

Public safety and protection of property

21 (1) A person must not operate, use or activate any alarm, emergency device or emergency equipment installed on a terminal or ferry, except in an emergency.

(2) A person who operates, uses or activates an alarm, emergency device or emergency equipment on a terminal or ferry must immediately report the matter to

- (a) the first available employee of the corporation, or
- (b) in accordance with any posted rules.

(3) A person must not

- (a) impede an employee of the corporation who is engaged in
 - (i) the navigation or operation of a ferry, or
 - (ii) the management or operation of a terminal,
- (b) interfere with the operation of a terminal or ferry,
- (c) damage, tamper with or remove any sign, equipment, fitting or device installed on a terminal or ferry,
- (d) on a terminal or aboard a ferry, enter or occupy any place not intended for public use or access, unless authorized to do so,
- (e) smoke or carry lighted smoking material in the interior passenger areas of terminals or ferries, or on the vehicle decks of ferries,
- (f) sell or offer for sale any item or merchandise on a terminal or ferry, unless authorized in writing by the corporation,
- (g) solicit for any purpose on a terminal or ferry, or
- (h) bring any animal other than a certified assistance dog into the interior areas or passenger lounges of a terminal or ferry.

(4) A person who brings an animal, other than a certified assistance dog, on board a ferry must ensure that the animal remains, and is safely secured on, the designated vehicle deck of the vessel during the voyage.

Offence



22 (1) A person who contravenes section 3, 5, 6, 7, 8 (1) or (2), 9, 12 (2), 13, 15, 17, 18 (1), 20 or 21 (1), (3) or (4) commits an offence.

(2) A person who disobeys an order under section 18 (4) or 19 (d) commits an offence.

(3) A person who enters a terminal or ferry, although denied permission to do so under section 19 (c), commits an offence.

Note: this regulation originally was made under the authority of section 26 of the *Ferry Corporation Act*, R.S.B.C. 1996, c. 137, and replaces B.C. Reg. 644/76.

[Provisions of the *Coastal Ferry Act*, S.B.C. 2003, c. 14, relevant to the enactment of this regulation: section 76]



APPENDIX 2: Human Rights Fact Sheet regarding Guide & Service Dogs



Protections for people with disabilities who require a guide or service dog:

What you need to know



This fact sheet has been created to help you understand the rights of people with disabilities in British Columbia (BC) who require a guide or service dog.

BC has a law to protect and promote human rights. It is called the BC Human Rights Code or the Code. The Code protects people from being treated badly or denied a service or benefit on the basis of certain personal characteristics. Physical disability and mental disability are both protected characteristics under the Code. A person can file a complaint with the BC Human Rights Tribunal if they believe they have been discriminated against or harassed because of their disability.

People with a disability who require a guide or service dog are protected from discrimination when accessing services available to the public. This fact sheet is about discrimination in public services. However, people with a disability who require a guide or service dog are also protected by the Code in employment and housing (see the resources at the end of this fact sheet for more information).

* Definitions used in this Fact Sheet

In British Columbia, it is **discrimination** if you are treated badly or denied a service or benefit because of a personal characteristic, such as having a disability.

Disability is a condition that limits a person's senses or activities. It may be physical or mental, visible or invisible.

Accommodation or the **duty to accommodate** refers to what is required in the particular circumstances in order to avoid discrimination.

The Code requires service providers to accommodate people with disabilities who rely on guide or service dogs in the course of their daily lives. This means that service providers must take all reasonable steps to avoid discriminating against people with disabilities. **Service providers** include:

- Restaurants and hotels
- Recreation centres
- Taxis
- Public transit and ferries
- Stores and shopping malls
- Other facilities that are open to the public

* What sort of disabilities are guide and service dogs used for?

Many people are familiar with **guide dogs**, which assist people who are visually impaired. **Service dogs** assist people with other physical or mental disabilities, which may not always be apparent.

* The Human Rights Code and other laws

The Human Rights Code prevails over other laws where there is a conflict. Certification of guide dogs and service dogs is voluntary under BC's Guide Dog and Service Dog Act. Human rights law protects people with disabilities who rely on guide and service dogs **even if the dog is not certified under the Guide Dog and Service Dog Act**.

Service providers should not refuse service to someone who identifies that they have a disability merely because the person's guide or service dog is not certified under the Guide Dog and Service Dog Act or is not wearing a vest or other visible identifier.

* The Duty to Accommodate Persons with Disabilities

Persons with disabilities who rely on a guide dog or service dog have a right to access and use all public services and places. Service providers (including employers, landlords and strata corporations) must accommodate persons with disabilities to the point of undue hardship. This is called the duty to accommodate.

As an example, in a case called *Feldman v. Real Canadian Superstore*, the BC Human Rights Tribunal found that the store discriminated against Ms. Feldman, a blind woman, by asking her to provide identification for her guide dog before allowing her into the store. Requesting identification for a guide or service dog may be found to be discriminatory in circumstances where a person's disability and reliance on a guide or service dog is obvious. Where it is not obvious a service provider can ask if the dog is a guide or service dog.

* Accommodation to the Point of Undue Hardship

Service providers have a duty to accommodate people with disabilities to the point of **undue hardship**. This means that a service provider must show that they could not have done anything more within reason to accommodate the person.

There may be situations where the service provider cannot accommodate the individual with a guide or service dog.

The Code recognizes that the right to be free from discrimination must be balanced with health and safety considerations, but many situations can be managed without causing undue hardship. For example, in a restaurant, a customer with an allergy could be seated at a table far away from an individual and their service dog.

If a human rights complaint is filed, the service provider must be prepared to show that they could not have done anything else that was reasonable to accommodate the person with a disability. In a case called *Belusic v. Yellow Cab of Victoria*, the complainant was blind and required a guide dog for assistance. The complainant called a taxi, which arrived, but the driver drove away when he saw the guide dog. The driver lied about driving away claiming he had to pick up his son. One day before the hearing, the driver admitted to driving away because he did not want a dog in his car. The BC Human Rights Tribunal held that the complaint was justified and the respondent was ordered to pay for damages and compensation for expenses. **Thus, service providers must make every effort to accommodate a person with a disability and their guide or service dog.**



Protections for people with disabilities who require a guide or service dog:

What you need to know



* How do I know if I have a Human Rights complaint?

To make a complaint about a discriminatory service under the BC Human Rights Code, all of the following must be true:

- ✓ You have a disability, or the service provider believed you have a disability
- ✓ The service provider treated you badly or denied you a service of benefit
- ✓ There is a connection between how you were treated and your disability
- ✓ The treatment occurred while you were accessing or trying to access a service that is generally available to the public

You must file your complaint within twelve months after the event happens.

(Note: There are some exceptions to this time frame). Filing a complaint starts a legal process that is similar to a court proceeding.

* Dealing with discrimination and harassment

There are certain actions you could take if you are being discriminated against or harassed.

- If it is safe to do so, tell the person that their actions or comments are unacceptable and ask them to stop.
- Keep a written record of exactly what happened and when, and of what was said.
- If the discrimination or harassment happens at work, in your apartment building, or in a store or restaurant, ask your employer or landlord or the manager to do something about it.
- Use internal complaint processes to file a complaint at work or school. For example, if the discrimination or harassment occurs at work and you belong to a union, ask your union representative for help.

* Where can I get help or more information

You can get information about BC's human rights laws through the **BC Human Rights Clinic**. The Clinic can help you understand your rights under the Human Rights Code. The Clinic also provides qualifying applicants with free legal assistance for provincial human rights complaints. Talk to someone at the Clinic to see if you are eligible and to apply for services:

BC Human Rights Clinic

300-1140 West Pender Street, Vancouver, B.C. V6E 4G1
Tel: 604 622-1100 Toll Free: 1 855 685-6222
Fax: 604 689-7611
Web: www.BCHRC.net

If someone has made a complaint against you, you are a **respondent**. **Respondents** and **Victoria-area complainants** can get information by contacting:

University of Victoria

Law Centre Clinical Law Program
Suite 225 – 850 Burdett Avenue, Victoria, B.C. V8W 1B4
Tel: 250 385-1221 Toll Free: 1 866 385-1221
E-mail: reception@thelawcentre.ca

You may be directed to the BC Human Rights Tribunal to file your complaint. The Tribunal's website also has information regarding rights and responsibilities under the Code.

BC Human Rights Tribunal

Suite 1170 – 605 Robson Street, Vancouver, B.C. V6B 5J3
Tel: 604 775-2000 Toll Free: 1 888 440-8844
TTY (for hearing impaired): 604 775-2021
Web: www.bchrt.gov.bc.ca

In addition to protections under the Human Rights Code, the Guide Dog and Service Dog Act (GDSDA) and regulation govern how guide

and service dogs and their handlers are certified to access provisions under this Act. Certification under the GDSDA is strictly voluntary and not necessary to access public services, but it does allow certified teams to file a complaint under the GDSDA with Security Programs Division, if denied access or accommodation. For more information contact:

Ministry of Public Safety and Solicitor General

Security Programs Division

Tel: 250-387-4414 Toll Free (in BC): 1-855-587-0185 (press option 5)
Email: guideandservicedogs@gov.bc.ca
Web: <https://www2.gov.bc.ca/gov/content/justice/human-rights/guide-and-service-dog>

Security Programs personnel are available during regular business hours: Monday to Friday 8:30 AM – 4:30 PM

This fact sheet deals with discrimination in public service, however, people with disabilities who require a guide or service dog are also protected in employment, tenancy and housing. For more information see the links below:

Employment: <https://www2.gov.bc.ca/assets/gov/law-crime-and-justice/human-rights/human-rights-protection/protection-in-employment.pdf>

Tenancy: <https://www2.gov.bc.ca/gov/content/housing-tenancy/residential-tenancies/starting-a-tenancy/pets>

Strata Housing: <https://www2.gov.bc.ca/gov/content/housing-tenancy/strata-housing/operating-a-strata/bylaws-and-rules/pet-bylaws>

For general information about accessibility, contact BC's Accessibility Secretariat at: <https://www2.gov.bc.ca/gov/content/governments/about-the-bc-government/accessibility/contact-accessibility-secretariat>

From: Gates, Brittany TRAN:EX
To: Pilkington, Kim TRAN:EX
Cc: Plamondon, Lea TRAN:EX; Kubisheski, Carlee TRAN:EX; Gedney, Vanessa R. TRAN:EX; Neate, Sara TRAN:EX; Hitchman, Laurel TRAN:EX
Subject: MRF Meeting Materials | 7021 | BCF Board Meeting | Feb 18
Date: February 9, 2021 11:35:27 AM
Attachments: RE MRF DM Krishna Attending BC Ferries board Meeting February 18.msg

Good morning, please have staff prepare an Information Note for the following meeting:

eApp #	7021
IBN Topic:	BCF Board Meeting (MRF Speaking)
Purpose:	<ul style="list-style-type: none"> - The board would like to hear the minister's thoughts about what his priorities are for the ferry system. - The board is interested to hear his views on the public interest and ways in which BC Ferries may, or may not, be meeting it - The board is interested to hear the minister's view on service at peak times. Does the minister have views on the preferred means of increasing service during peak periods?
Participants:	Kaye
Date:	February 18 @ 12:15
Duration:	30 mins
Materials:	IBN
Due to FADM:	Feb 11 EOD
Due to DMO:	Feb 15

NOTE:

- Material is required to the DMO **4 business days** before a MRF briefing/meeting
- Material is required to the DMO **2 business days** before a DM briefing/meeting
 - If material timelines are not met you risk the briefing being cancelled and/or being rescheduled
- Please send **all** requests to Carlee, Lea, Vanessa and Brittany

Thank you,

Brittany Gates

Documents Coordinator

Office of the Deputy Minister

Ministry of Transportation & Infrastructure

250-387-3198 | 778-974-5471

Brittany.Gates@gov.bc.ca

RE: MRF & DM Krishna Attending BC Ferries board Meeting | February 18

From: Waters, Leah TRAN:EX <Leah.Waters@gov.bc.ca>
To: Kubisheski, Carlee TRAN:EX <Carlee.Kubisheski@gov.bc.ca>
Cc: Gates, Brittany TRAN:EX <Brittany.Gates@gov.bc.ca>
Sent: February 9, 2021 9:50:35 AM PST

Hey Carlee,
Yes, please we will need a BN.
Leah

From: Kubisheski, Carlee TRAN:EX

Sent: February 5, 2021 3:01 PM

To: Waters, Leah TRAN:EX

Cc: Gates, Brittany TRAN:EX

Subject: MRF & DM Krishna Attending BC Ferries board Meeting | February 18

Hi Leah, both MRF and Kaye are joining the BCF Board Meeting on February 18 – does MRF require materials? A meeting BN or speaking notes?

Thank you,

Carlee Kubisheski | Senior Executive Assistant

To Deputy Minister, Kaye Krishna

Ministry of Transportation and Infrastructure

778-698-1828

From: Kubisheski, Carlee TRAN:EX

Sent: January 22, 2021 2:10 PM

To: Creighton, Kathleen

Cc: Waters, Leah TRAN:EX

Subject: [EXTERNAL] RE: Minister Fleming and DM Krishna attending BC Ferries board meeting February 18

CAUTION: This email originated from outside of BC Ferries. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Kathy,

Confirming Deputy Minister Kaye Krishna will participate (in a listening role) and join for initial introductions to the board.

Would you like the DM to join from 12:15 – 12:45?

Thank you,

Carlee Kubisheski | Senior Executive Assistant

Ministry of Transportation and Infrastructure

From: Creighton, Kathleen <Kathleen.Creighton@bcferries.com>

Sent: January 22, 2021 11:27 AM

To: Waters, Leah TRAN:EX <Leah.Waters@gov.bc.ca>; Kubisheski, Carlee TRAN:EX <Carlee.Kubisheski@gov.bc.ca>

Subject: RE: Minister Fleming and DM Krishna attending BC Ferries board meeting February 18

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Awesome, thanks Leah. I will look after getting meeting details to you .

Carlee, will the DM participate as well?

Kathleen Creighton

Executive Assistant to Mark Collins

British Columbia Ferry Services Inc.

T: 250-978-1361 C: 250-208-2421

Kathleen.Creighton@bcferries.com

bcferries.com

From: Waters, Leah TRAN:EX <Leah.Waters@gov.bc.ca>

Sent: January 22, 2021 11:19 AM

To: Creighton, Kathleen <Kathleen.Creighton@bcferries.com>; Kubisheski, Carlee TRAN:EX

<Carlee.Kubisheski@gov.bc.ca>

Subject: [EXTERNAL] RE: Minister Fleming and DM Krishna attending BC Ferries board meeting February 18

CAUTION: This email originated from outside of BC Ferries. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Kathy,

We can make 12:15PM work for Minister Fleming.

Leah

From: Creighton, Kathleen <Kathleen.Creighton@bcferries.com>

Sent: January 22, 2021 11:10 AM

To: Waters, Leah TRAN:EX <Leah.Waters@gov.bc.ca>; Kubisheski, Carlee TRAN:EX <Carlee.Kubisheski@gov.bc.ca>

Subject: RE: Minister Fleming and DM Krishna attending BC Ferries board meeting February 18

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Leah, Carlee

The meeting is scheduled for 12:15 to 3:00 pm on February 18.

Ideally we would have you for the start at 12:15 for 20/30 min. If this doesn't suit, we can do any window that works better from your end.

Let me know what you think.

Thanks so much for making this happen in the Minister's calendar.

Kathy

Kathleen Creighton

Executive Assistant to Mark Collins

British Columbia Ferry Services Inc.

T: 250-978-1361 C: 250-208-2421

Kathleen.Creighton@bcferries.com

bcferries.com

From: Waters, Leah TRAN:EX <Leah.Waters@gov.bc.ca>

Sent: January 22, 2021 10:26 AM

To: Creighton, Kathleen <Kathleen.Creighton@bcferries.com>; Kubisheski, Carlee TRAN:EX

<Carlee.Kubisheski@gov.bc.ca>

Subject: [EXTERNAL] RE: Minister Fleming and DM Krishna attending BC Ferries board meeting February 18

CAUTION: This email originated from outside of BC Ferries. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thanks Kathleen,

I've taken a look and we can accommodate about 20-30 minutes for Minister Fleming to attend on the 18th. Can you please let me know what time would be best for him to dial in?

Leah

From: Creighton, Kathleen <Kathleen.Creighton@bcferries.com>

Sent: January 22, 2021 9:18 AM

To: Kubisheski, Carlee TRAN:EX <Carlee.Kubisheski@gov.bc.ca>; Waters, Leah TRAN:EX <Leah.Waters@gov.bc.ca>

Subject: RE: Minister Fleming and DM Krishna attending BC Ferries board meeting February 18

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Got some more info from Mark on what thoughts are for participation of the minister/DM at our upcoming board meeting.

- The board would like to hear the minister's thoughts about what his priorities are for the ferry system.
- The board is interested to hear his views on the public interest and ways in which BC Ferries may, or may not, be meeting it
- The board is interested to hear the minister's view on service at peak times. Does the minister have views on the preferred means of increasing service during peak periods?

Again, we do have some flexibility for timing that will suit your offices.

Kathy

Kathleen Creighton
Executive Assistant to Mark Collins
British Columbia Ferry Services Inc.
T: 250-978-1361 C: 250-208-2421
Kathleen.Creighton@bcferries.com
bcferries.com

From: Creighton, Kathleen
Sent: January 21, 2021 4:04 PM
To: 'Kubisheski, Carlee TRAN:EX' <Carlee.Kubisheski@gov.bc.ca>; 'Waters, Leah TRAN:EX' <Leah.Waters@gov.bc.ca>
Subject: RE: Minister Fleming and DM Krishna attending BC Ferries board meeting February 18

Carlee, I'm not 100% sure about the speaking. I've asked Mark what was discussed.

I know we are setting aside 45 minutes for this. My understanding is that we have a certain amount of flexibility to accommodate the minister and dm schedules.

I've looped Leah in here so we are all on the same page.

Kathleen Creighton
Executive Assistant to Mark Collins
British Columbia Ferry Services Inc.
T: 250-978-1361 C: 250-208-2421
Kathleen.Creighton@bcferries.com
bcferries.com

From: Kubisheski, Carlee TRAN:EX <Carlee.Kubisheski@gov.bc.ca>
Sent: January 21, 2021 3:42 PM
To: Creighton, Kathleen <Kathleen.Creighton@bcferries.com>
Subject: [EXTERNAL] RE: Minister Fleming and DM Krishna attending BC Ferries board meeting February 18
CAUTION: This email originated from outside of BC Ferries. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Kathy,

This is the first I am hearing. I can't speak for Minister Fleming but Kaye would attend join virtually.

I will run this by Kaye and connect with Leah.

Confirming Details:

Date: February 18

Time: TBC*

Roles: Speaking?

Thank you,

Carlee Kubisheski | Senior Executive Assistant
Ministry of Transportation and Infrastructure

From: Creighton, Kathleen <Kathleen.Creighton@bcferries.com>
Sent: January 21, 2021 1:31 PM
To: Kubisheski, Carlee TRAN:EX <Carlee.Kubisheski@gov.bc.ca>
Subject: Minister Fleming and DM Krishna attending BC Ferries board meeting February 18

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Carlee, I understand that DM Krishna and Mark had an exchange last weekend where Mark invited Ms Krishna (and Minister Fleming) to attend a part of our quarterly board of directors meeting on Thursday February 18. The DM accepted tentatively. As did the Minister.

Are you able to give me a sense of timing for this? We are looking to build 45 min into the agenda for this. I am assuming that the Minister and the DM will attend (virtually) together.

Is this on your radar? I have also been in touch with Leah at the Ministers' office.

Thanks Carlee.

Kathy

Kathleen Creighton
Executive Assistant to the President & Chief Executive Officer
British Columbia Ferry Services Inc.
500 – 1321 Blanshard St, Victoria, BC V8W 0B7

T: 250-978-1361 C: 250-208-2421 F: 250-381-7238

Kathleen.Creighton@bcferries.com

bcferries.com | [Facebook](#) | [Twitter](#)

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From: Gates, Brittany TRAN:EX
To: Courtneall, Andrea TRAN:EX
Cc: Pilkington, Kim TRAN:EX; Plamondon, Lea TRAN:EX; Kubisheski, Carlee TRAN:EX; Gedney, Vanessa R. TRAN:EX; Neate, Sara TRAN:EX; Hitchman, Laurel TRAN:EX
Subject: FOR ACTION: 301419/7281 | MRF MEETING | MLA Simons - New Brighton Dock & Bus Service | Mar 5
Date: February 22, 2021 2:34:00 PM
Attachments: FW: Request for Mtg between Minister Simons Minister Fleming.msg

Good afternoon, please have staff prepare meeting materials for the following MRF meeting:

CLIFF/eApp #	301419 7281
MRF Meeting W/:	MLA Simons
Briefing Purpose and timing:	1. The New Brighton Dock issue 2. Bus Service between Vancouver and Powell River
Participants:	Kaye, Deborah
Date:	March 5 @ 1
Duration:	30 mins
Materials:	Meeting Briefing Note
Due to FADM:	Feb 24
Due to DMO:	Feb 26

NOTE:

- Material is required to the DMO **4 business days** before a MRF briefing/meeting
- Material is required to the DMO **2 business days** before a DM briefing/meeting
 - If material timelines are not met you risk the briefing being cancelled and/or being rescheduled
- Please send **all** requests to Carlee, Lea, Vanessa and Brittany

Thank you,

Brittany Gates
Documents Coordinator
Office of the Deputy Minister
Ministry of Transportation & Infrastructure
250-387-3198 | 778-974-5471
Brittany.Gates@gov.bc.ca