			TransLink			
	Current Month, 2019	h, Month, Previous Current Month Month				
	Oct-19	Oct-20	Sep-21	Oct-21	Percent relative to pre- COVID 2019 ridership	Percent change relative to 2020 ridership
Bus	25,529,000	11,377,000	14,093,000	14,719,000	58%	29%
Expo-Millennium	10,415,000	4,182,000	5,332,000	5,615,000	54%	34%
Canada Line	4,418,000	1,472,000	2,161,000	2,255,000	51%	53%
SeaBus	521,000	167,000	268,000	264,000	51%	58%
WCE	243,000	40,000	54,000	58,000	24%	45%
HandyDART Boardings	145,000	53,000	74,000	80,000	55%	51%
Total TransLink Boardings	41,271,000	17,291,000	21,983,000	22,990,000	56%	33%
Total TransLink Journeys	24,874,000	9,957,000	13,015,000	13,683,000	55%	37%

			BC Transit			
	Current Month, 2019	Ionth, Month, Previous Cui		Current Month		
System	Oct-19	Oct-20	Sep-21	Oct-21	Percent relative to pre- COVID 2019 ridership	Percent change relative to 2020 ridership
Central Fraser Valley	288,046	148,252	192,409	197,581	69%	33%
Chilliwack	75,404	48,269	53,423	51,051	68%	6%
Comox	53,004	30,096	38,360	39,991	75%	33%
Kamloops	408,298	169,912	252,440	261,390	64%	54%
Kelowna	630,996	300,126	394,029	414,007	66%	38%
Nanaimo	311,271	171,841	205,172	210,086	67%	22%
Prince George	177,632	84,057	99,766	104,962	59%	25%
Sunshine Coast	57,825	26,794	32,226	29,930	52%	12%
Victoria	3,065,137	1,336,265	1,925,140	2,027,835	66%	52%
Whistler	136,366	75,334	82,123	76,718	56%	2%
All BC Transit	5,806,091	2,673,166	3,651,757	3,810,668	66%	43%

	BC Ferries			
Current Month, 2019	Current Month, 2020	Previous Month	Current Month	

	Oct-19	Oct-20	Sep-21	Oct-21	Percent relative to pre- COVID 2019 ridership	Percent change relative to 2020 ridership
Passengers	1,712,221	1,295,108	1,863,995		0%	-100%
Vehicles	718,321	663,562	868,554		0%	-100%

Percent change relative to previous month

4.44%
5.31%
4.35%
-1.49%
7.41%
8.11%
4.58%
5.13%

Percent change relative to previous month

2.69%
-4.44%
4.25%
3.55%
5.07%
2.40%
5.21%
-7.12%
5.33%
-6.58%
4.35%

Percent change relative to previous month

-100.00%

-100.00%

Transit System	Scheduled Hours	Extra Hours	Total Hours	Total Passengers	Total Revenue	Total Operating Costs	Local Share of Lease Fees (\$)	Total AOA Costs (\$)	AOA Cost Recovery	Rides/Hour	Total AOA Cost/Ride	Total AOA Cost/Hour	Op Cost/Hour	Op Cost/Ride	Op Cost Recovery
CAMPBELL RIVER CONVENTIONAL	25,378	48	25,425	584,210	602,297	2,345,941	435,098	2,781,039	21.66%	22.98	4.76	109.38	92.27	4.02	25.67%
CFV CONVENTIONAL & COMMUNITY	108,859	575	109,434	2,801,711	3,404,498	11,257,622	1,714,318	12,971,940	26.25%	25.60	4.63	118.54	102.87	4.02	30.24%
CHILLIWACK CONVENTIONAL	39,912	207	40,120	728,967	968,946	3,553,817	566,585	4,120,401	23.52%	18.17	5.65	102.70	88.58	4.88	27.26%
COMOX VALLEY CONVENTIONAL	30,664	155	30,818	674,908	769,921	2,970,967	486,381	3,457,347	22.27%	21.90	5.12	112.18	96.40	4.40	25.91%
COWICHAN VALLEY COMMUTER CONVE	4,832	624	5,456	83,682	551,653	1,202,934	27,781	1,230,715	44.82%	15.34	14.71	225.56	220.47	14.38	45.86%
COWICHAN VALLEY CONVENTIONAL	30,749	123	30,872	354,493	546,446	2,847,450	473,841	3,321,291	16.45%	11.48	9.37	107.58	92.23	8.03	19.19%
CRANBROOK CONVENTIONAL	11,409	602	12,010	198,590	214,959	1,139,326	192,903	1,332,229	16.14%	16.53	6.71	110.92	94.86	5.74	18.87%
DAWSON CREEK CONVENTIONAL	9,011	16	9,027	103,828	113,358	1,159,682	108,102	1,267,783	8.94%	11.50	12.21	140.45	128.47	11.17	9.77%
FORT ST JOHN CONVENTIONAL	11,079	12	11,090	141,707	168,481	1,582,167	181,088	1,763,255	9.56%	12.78	12.44	158.99	142.66	11.17	10.65%
FRASER VALLEY EXPRESS CONVENTI	13,471	430	13,901	212,020	819,102	1,670,331	266,013	1,936,344	42.30%	15.25	9.13	139.30	120.16	7.88	49.04%
KAMLOOPS CONVENTIONAL & COMMUNITY	112,859	3,456	116,315	4,002,220	4,366,772	11,689,006	2,233,647	13,922,654	31.36%	34.41	3.48	119.70	100.49	2.92	37.36%
KELOWNA CONVENTIONAL & COMMUNITY	196,590	3,922	200,512	5,676,825	7,204,005	19,718,538	2,949,575	22,668,114	31.78%	28.31	3.99	113.05	98.34	3.47	36.53%
KITIMAT CONVENTIONAL	9,133	123	9,255	153,662	186,109	1,058,527	175,678	1,234,205	15.08%	16.60	8.03	133.35	114.37	6.89	17.58%
KOOTENAY BOUNDARY CONVENTIONAL	19,525	406	19,931	458,124	471,339	2,410,948	449,582	2,860,530	16.48%	22.99	6.24	143.52	120.97	5.26	19.55%
NANAIMO CONVENTIONAL	124,882	286	125,168	3,387,038	4,809,534	11,218,706	2,022,214	13,240,920	36.32%	27.06	3.91	105.79	89.63	3.31	42.87%
NELSON CONVENTIONAL	11,819	3	11,823	376,840	455,601	1,424,311	196,541	1,620,852	28.11%	31.87	4.30	137.10	120.47	3.78	31.99%
NORTH OKANAGAN CONNECTOR CONVE	4,887	49	4,937	122,973	133,686	618,382	115,659	734,042	18.21%	24.91	5.97	148.69	125.26	5.03	21.62%
PENTICTON CONVENTIONAL	23,157	198	23,355	462,217	614,453	2,497,689	305,367	2,803,056	21.92%	19.79	6.06	120.02	106.95	5.40	24.60%
PORT ALBERNI CONVENTIONAL	12,404	0	12,404	285,708	296,121	1,647,730	177,665	1,825,396	16.22%	23.03	6.39	147.16	132.84	5.77	17.97%
POWELL RIVER CONVENTIONAL	11,573	0	11,573	217,719	267,016	1,208,441	188,311	1,396,751	19.12%	18.81	6.42	120.69	104.42	5.55	22.10%
PRINCE GEORGE CONVENTIONAL	66,388	1,340	67,728	2,190,552	2,258,116	7,073,598	955,832	8,029,430	28.12%	32.34	3.67	118.55	104.44	3.23	31.92%
PRINCE RUPERT CONVENTIONAL	9,633	338	9,971	303,324	371,064	1,059,379	173,100	1,232,479	30.11%	30.42	4.06	123.61	106.25	3.49	35.03%
SQUAMISH CONVENTIONAL	17,807	65	17,872	335,774	316,680	1,954,920	259,405	2,214,325	14.30%	18.79	6.59	123.90	109.39	5.82	16.20%
SUNSHINE COAST CONVENTIONAL	31,273	235	31,508	518,891	797,686	3,020,108	501,753	3,521,861	22.65%	16.47	6.79	111.78	95.85	5.82	26.41%
TERRACE CONVENTIONAL	8,313	35	8,348	195,687	213,235	862,526	107,937	970,463	21.97%	23.44	4.96	116.25	103.32	4.41	24.72%
VERNON/COLDSTREAM CONVENTIONAL	33,813	195	34,009	503,335	791,978	3,214,923	569,643	3,784,566	20.93%	14.80	7.52	111.28	94.53	6.39	24.63%
VICTORIA CONVENTIONAL	836,211		836,211	26,902,689	42,645,202	103,331,293	16,964,751	120,296,044	35.45%	32.17	4.47	143.86	123.57	3.84	41.27%
WHISTLER CONVENTIONAL	69,338	877	70,216	3,088,317	2,671,054	9,018,865	1,657,899	10,676,765	25.02%	43.98	3.46	152.06	128.45	2.92	29.62%
YOUBOU CONVENTIONAL	3,685	0	3,685	7,371	14,538	246,376	80,711	327,088	4.44%	2.00	44.37	88.75	66.85	33.43	5.90%
Conventional Regional Systems	1,888,654	14,319	1,902,973	55,073,382	77,043,849	213,004,504	34,537,379	247,541,883	31.12%	28.94	4.49	130.08	111.93	3.87	36.17%

Victoria Regional Transit System								
Week (in 2020 )	Passenger Boardings	Percent Relative to Same Week in 2019						
Aug. 17-21	41,162	44%						
Aug. 24-28	42,694	46%						
Aug. 31 - Sep. 4	42,276	34%						
Sep. 7-11	45,769	36%						
Sep. 14-18	48,758	39%						
Sep. 21-25	49,127	39%						
Sep. 28 - Oct. 2	48,836	38%						

00545 - NANAIMO CONVENTIONAL	5,185,633	5,920,885
00550 - NANAIMO CUSTOM	1,146,922	572,859
00555 - NELSON CONVENTIONAL	685,891	783,141
00560 - NORTH OKANAGAN CONNECTOR CONVE	298,874	341,251
00565 - NORTH OKANAGAN PARA TRANSIT	189,555	216,432
00570 - OKANAGAN-SIMILKAMEEN PARA TRAN	124,393	142,030
00575 - OSOYOOS PARA TRANSIT	106,117	81,071
00580 - PEACHLAND PARA TRANSIT	121,318	127,846
00585 - PEMBERTON PARA TRANSIT	296,353	312,299
00590 - PENTICTON CONVENTIONAL	1,211,564	1,383,347
00591 - SOUTH OKANAGAN CONNECTOR	58,374	66,650
00595 - PENTICTON CUSTOM	252,443	126,089
00600 - PORT ALBERNI CONVENTIONAL	794,498	907,147
00605 - PORT EDWARD PARA TRANSIT	135,440	154,643
00610 - POWELL RIVER (DIST) PARA TRST	139,906	104,107
00615 - QATHET DIST PARA TRANSIT	93,686	74,353
00620 - POWELL RIVER CONVENTIONAL	605,843	691,743
00625 - PRINCE GEORGE COMMUNITY BUS	160,994	183,821
00630 - PRINCE GEORGE CONVENTIONAL	3,308,645	3,777,765
00635 - PRINCE GEORGE CUSTOM	980,546	489,759
00640 - PRINCE RUPERT CONVENTIONAL	542,411	619,318
00645 - PRINCE RUPERT CUSTOM	114,818	57,349
00650 - PRINCETON PARA TRANSIT	81,242	57,183
00655 - QUESNEL PARA TRANSIT	443,605	414,598
00660 - REVELSTOKE PARA TRANSIT	223,498	235,524
00665 - SALTSPRING ISLAND PARA TRANSIT	323,503	290,471
00670 - SHUSWAP PARA TRANSIT	598,988	516,654
00675 - SKEENA REGIONAL PARA TRANSIT	223,205	254,852
00680 - SMITHERS PARA TRANSIT	166,895	127,505
00685 - SQUAMISH CONVENTIONAL	1,042,581	1,190,405
00690 - SQUAMISH CUSTOM TRANSIT	253,739	126,736
00695 - SUMMERLAND PARA TRANSIT	168,343	133,780
00700 - SUNSHINE COAST CONVENTIONAL	1,439,437	1,643,530
00705 - SUNSHINE COAST CUSTOM PARA	236,827	118,289
00710 - TERRACE CONVENTIONAL	382,465	436,693
00715 - TERRACE CUSTOM TRANSIT	146,463	73,154
00720 - VERNON CUSTOM	809,504	404,327
00725 - VERNON/COLDSTREAM CONVENTIONAL	1,631,406	1,862,717
00730 - WHISTLER CONVENTIONAL	4,582,414	5,232,138
00735 - WILLIAMS LAKE PARA TRANSIT	465,372	452,703
00740 - YOUBOU CONVENTIONAL	111,538	127,353
Grand Total	116,500,095	150,555,500

Сотрапу	PROVINCIAL SHARE	LOCAL SHARE OF
		COSTS (EXCL FLEX)
00305 - VICTORIA CUSTOM	7,424,060	4,360,162
00310 - VICTORIA REGIONAL TRANSIT CONV	32,831,008	70,738,993
00320 - 100 MILE HOUSE PARA TRANSIT	90,603	81,352
00325 - AGASSIZ-HARRISON PARA TRANSIT	203,412	214,358
00330 - ALBERNI-CLAYOQUOT CUSTOM	338,460	169,052
00335 - ASH-CACHE-CLINT PARA TRANSIT	49,613	37,904
00338 - BC BUS NORTH	1,296,883	· · · · · · · · · · · · · · · · · · ·
00340 - BELLA COOLA PARA TRANSIT	98,248	112,179
00345 - BOUNDARY PARA TRANSIT	73,442	45,608
00348 - BULKLEY-NECHAKO	236,911	160,261
00350 - CAMPBELL RIVER CONVENTIONAL	1,152,307	1,315,689
00355 - CAMPBELL RIVER CUSTOM	368,526	184,070
00360 - CENTRAL FRASER VALLEY CUSTOM	1,587,022	792,678
00365 - CENTRAL FRASER VALLEY COMM BUS	200,395	228,809
00370 - CENTRAL FRASER VALLEY CONVENTI	5,323,353	6,078,131
00375 - CHILLIWACK CONVENTIONAL	1,781,016	2,033,540
00380 - CHILLIWACK CUSTOM	673,704	336,498
00385 - CLEARWATER PARA TRANSIT	148,204	104,316
00390 - COLUMBIA VALLEY PARA TRANSIT	155,848	119,697
00395 - COMOX VALLEY CONVENTIONAL	1,501,663	1,714,578
00400 - COMOX VALLEY PARA TRANSIT	631,104	375,602
00405 - COWICHAN CUSTOM TRANSIT	533,877	266,658
00410 - COWICHAN VALLEY COMMUTER CONVE	595,245	679,643
00415 - COWICHAN VALLEY CONVENTIONAL	1,425,944	1,628,123
00420 - CRANBROOK CONVENTIONAL	571,330	652,337
00425 - CRANBROOK CUSTOM	204,380	102,083
00430 - CRESTON PARA TRANSIT	134,800	111,680
00435 - DAWSON CREEK CONVENTIONAL	546,375	623,843
00440 - ELK VALLEY PARA TRANSIT	119,082	105,728
00445 - FORT ST JOHN CONVENTIONAL	785,526	896,903
00450 - FORT ST JOHN CUSTOM TRANSIT	495,674	247,577
00455 - FRASER VALLEY EXPRESS CONVENTI	850,446	971,027
00460 - HAZELTON PARA TRANSIT	127,064	114,090
00463 - HOPE	120,012	137,028
00465 - HWY 16 PARA TRANSIT	207,567	104,524
00470 - KAMLOOPS COMMUNITY BUS CONVENT	370,200	422,690
00475 - KAMLOOPS CONVENTIONAL	5,434,057	6,204,532
00480 - KAMLOOPS CUSTOM	1,772,265	885,202
00485 - KELOWNA COMMUNITY BUS CONVENTI	1,241,885	1,417,967
00490 - KELOWNA CUSTOM	2,243,522	1,120,584
00495 - KELOWNA/CENTRAL OKANAGAN CONVE	9,168,468	10,468,431
00505 - KIMBERLEY PARA TRANSIT	246,451	153,048
00510 - KITIMAT CONVENTIONAL	534,730	610,547
00515 - KITIMAT CUSTOM	215,623	107,698
00520 - KOOTENAY BOUNDARY CONVENTIONAL	1,162,064	1,326,829
00525 - KOOTENAY BOUNDARY CUSTOM	282,413	141,058
00530 - KOOTENAY WEST PARA TRANSIT	614,532	596,368
00535 - MERRITT PARA TRANSIT	242,511	235,908
00540 - MOUNT WADDINGTON PARA TRANSIT	203,020	187,403

Company	Scheduled Hours	Extra Hours	Total Hours	Total Passengers	Total Revenue	Total Operating Costs	Local Share of Lease Fees	Total AOA Costs	AOA Cost Recovery	Ride/Hour	Total AOA Cost/Ride	Total AOA Cost/Hour	Op Cost/Hour	Op Cost/Ride	Op Cost Recovery
CAMPBELL RIVER CONVENTIONAL	26,150	47	26,197	623,455	661,604	2,533,120	420.181	2,953,302	22.40%	23.80	4.74	112.73	96.70	4.06	26.12%
CFV CONVENTIONAL & COMMUNITY	111,751	757	112,508	2,932,937	3,614,200	12,309,386	1,637,213	13,945,599	25.91%	26.07	4.76	123.96	109.41	4.20	29.36%
CHILLIWACK CONVENTIONAL	40,768	267	41,034	733,378	974,887	4,026,889	608,010	4,634,900	21.03%	17.87	6.32	112.95	98.13	5.49	24.21%
COMOX VALLEY CONVENTIONAL	32,243	174	32,417	752,101	892,087	3,191,317	513,108	3,704,425	24.08%	23.20	4.93	114.28	98.45	4.24	27.95%
COWICHAN VALLEY COMMUTER CONVE	4,815	514	5,329	90,074	597,403	1,233,428	27,159	1,260,587	47.39%	16.90	14.00	236.56	231.46	13.69	48.43%
COWICHAN VALLEY CONVENTIONAL	30,969	97	31,067	383,536	569,237	2,993,812	490,877	3,484,689	16.34%	12.35	9.09	112.17	96.37	7.81	19.01%
CRANBROOK CONVENTIONAL	11,454	602	12,055	200,848	222,251	1,195,104	177,837	1,372,941	16.19%	16.66	6.84	113.89	99.13	5.95	18.60%
DAWSON CREEK CONVENTIONAL	9,056	4	9,060	109,597	110,162	1,264,181	117,287	1,381,468	7.97%	12.10	12.60	152.48	139.54	11.53	8.71%
FORT ST JOHN CONVENTIONAL	11,041	1	11,042	156,264	173,813	1,625,741	177,543	1,803,284	9.64%	14.15	11.54	163.31	147.23	10.40	10.69%
FRASER VALLEY EXPRESS CONVENTI	13,886	739	14,626	253,473	980,282	1,886,312	279,792	2,166,104	45.26%	17.33	8.55	148.10	128.97	7.44	51.97%
KAMLOOPS CONVENTIONAL & COMMUNITY	117,734	3,382	121,116	4,094,111	4,505,802	13,026,719	2,241,305	15,268,024	29.51%	33.80	3.73	126.06	107.56	3.18	34.59%
KELOWNA CONVENTIONAL & COMMUNITY	202,789	3,597	206,386	5,939,178	7,646,425	21,231,847	2,926,461	24,158,307	31.65%	28.78	4.07	117.05	102.87	3.57	36.01%
KITIMAT CONVENTIONAL	8,828	109	8,937	158,382	193,138	1,150,874	170,805	1,321,679	14.61%	17.72	8.34	147.89	128.77	7.27	16.78%
KOOTENAY BOUNDARY CONVENTIONAL	19,450	219	19,670	430,246	441,751	2,486,237	440,788	2,927,024	15.09%	21.87	6.80	148.81	126.40	5.78	17.77%
NANAIMO CONVENTIONAL	127,889	945	128,834	3,516,300	5,033,419	12,390,162	2,023,100	14,413,262	34.92%	27.29	4.10	111.87	96.17	3.52	40.62%
NELSON CONVENTIONAL	11,774	0	11,774	390,450	459,904	1,447,668	219,977	1,667,644	27.58%	33,16	4.27	141.64	122.95	3.71	31.77%
NORTH OKANAGAN CONNECTOR CONVE	4,870	26	4,896	125,936	138,254	608,992	124,093	733,085	18.86%	25.72	5.82	149.73	124.38	4.84	22.70%
PENTICTON CONVENTIONAL	23,134	130	23,264	491,704	645,471	2,518,646	331,525	2,850,171	22.65%	21.14	5.80	122.52	108.27	5.12	25.63%
SOUTH OKANAGAN CONNECTOR	945	84	1,029	3,491	15,976	134,003	36,974	170,977	9.34%	3.39	48.98	166.11	130.19	38.39	11.92%
PORT ALBERNI CONVENTIONAL	12,335	43	12,377	278,129	293,451	1,531,901	175,853	1,807,755	16.23%	22.47	6.50	146.05	131,84	5.87	17.98%
POWELL RIVER CONVENTIONAL	11,739	0	11,739	211,893	255,911	1,317,780	187,413	1,505,193	17.00%	18.05	7,10	128.22	112.26	6.22	19.42%
PRINCE RUPERT CONVENTIONAL	9,594	338	9,931	277,298	342,538	1,132,796	171,290	1,304,086	26.27%	27.92	4,70	131.31	114.06	4.09	30.24%
PRINCE GEORGE CONVENTIONAL	66,654	1,341	67,995	2,276,867	2,409,150	7,375,598	943,386	8,318,984	28.96%	33.49	3.65	122.35	108.47	3.24	32.66%
SQUAMISH CONVENTIONAL	19,190	48	19,239	341,412	320,415	2,133,852	273,133	2,406,985	13.31%	17.75	7.05	125,11	110.92	6.25	15.02%
SUNSHINE COAST CONVENTIONAL	31,192	133	31,326	546,452	829,188	3,255,893	496,632	3,752,525	22.10%	17.44	6.87	119.79	103.94	5.96	25,47%
TERRACE CONVENTIONAL	8,283	41	8,324	197,541	210,922	905,486	118,217	1,023,703	20.60%	23.73	5.18	122.98	108.78	4.58	23.29%
VERNON/COLDSTREAM CONVENTIONAL	33,928	168	34,096	536,857	861,994	3,444,356	571,672	4,016,029	21.46%	15.75	7.48	117.79	101.02	6.42	25.03%
WHISTLER CONVENTIONAL	71,445	558	72,003	3,189,769	2,872,678	9,307,503	1,829,861	11,137,364	25,79%	44.30	3.49	154,68	129.27	2.92	30.86%
YOUBOU CONVENTIONAL	3,670	0	3,670	6,262	12,481	253,605	79,800	333,405	3.74%	1.71	53.24	90.85	69.10	40.50	4.92%
VICTORIA REGIONAL TRANSIT CONV	845,952	1,912	847.864	27,162,903	43,304,812	107,973,983	17,586,849	125,560,832	34.49%	32.04	4.62	148.09	127.35	3.98	40.11%
Conventional Regional Systems	1,923,529	16,276	1,939,805	56,410,844	79,589,606	225,987,190	35,398,143	261,385,333	30.45%	29.08	4.63	134.75	116,50	4.01	35.22%
BC BUS NORTH			5,646	5,627	212,320	1,455,763	0	1,455,763	14.58%	1.00	258.71	257.84	257.84	258.71	14.58%
TOTAL BCT (Conventional & Custom/Pare)	2.424.793	32.038	2,462,478	58.678,191	83,395,714	273.782.184	41,190,749	314.972.932	26.48%	23.83	5.37	127.9	111.18	4.67	30.46%

# **APC Boardings by Week**

System	Week of Y 2	019 2	020 Ch	ange
Central Fraser Valley	12	11,715	6,168	-47%
Central Fraser Valley	13	10,371	4,584	-56%
Central Fraser Valley	14	11,806	3,949	-67%
Central Fraser Valley	15	11,083	4,090	-63%
Central Fraser Valley	16	10,920	4,271	-61%
Central Fraser Valley	17	11,000	4,301	-61%
Central Fraser Valley	18	11,116	4,629	-58%
Central Fraser Valley	19	11,218	4,559	-59%
Central Fraser Valley	20	11,133	4,534	-59%
Chilliwack	12	2,708	1,644	-39%
Chilliwack	13	2,893	1,487	-49%
Chilliwack	14	3,162	1,289	-59%
Chilliwack	15	3,068	1,607	-48%
Chilliwack	16	3,305	1,561	-53%
Chilliwack	17	2,903	1,424	-51%
Chilliwack	18	3,544	1,535	-57%
Chilliwack	19	3,200	1,417	-56%
Chilliwack	20	2,818	1,349	-52%
Comox	12	1,954	1,159	-41%
Comox	13	1,860	691	-63%
Comox	14	2,105	663	-69%
Comox	15	1,988	721	-64%
Comox	16	2,066	650	-69%
Comox	17	1,977	753	-62%
Comox	18	1,904	939	-51%
Comox	19	2,195	788	-64%
Comox	20	2,188	829	-62%
Cowichan Valley	12	1,482	589	-60%
Cowichan Valley	13	1,613	472	-71%
Cowichan Valley	14	1,637	552	-66%
Cowichan Valley	15	1,422	477	-66%
Cowichan Valley	16	1,314	534	-59%
Cowichan Valley	17	1,411	555	-61%
Cowichan Valley	18	1,524	507	-67%
Cowichan Valley	19	1,374	515	-63%
Cowichan Valley	20	1,523	465	-69%
Fraser Valley Express	12	706	400	-43%
Fraser Valley Express	13	663	153	-77%
Fraser Valley Express	14	663	272	-59%
Fraser Valley Express	15	544	282	-48%
Fraser Valley Express	16	778	246	-68%
Fraser Valley Express	17	587	264	-55%
Fraser Valley Express	18	655	281	-57%
Fraser Valley Express	19	935	308	-67%

Fraser Valley Express	20	1,210	348	-71%
Kamloops	12	13,462	6,861	-49%
Kamloops	13	12,729	4,556	-64%
Kamloops	14	13,309	4,473	-66%
Kamloops	15	13,826	4,728	-66%
Kamloops	16	12,244	4,335	-65%
Kamloops	17	11,160	4,958	-56%
Kamloops	18	11,899	4,894	-59%
Kamloops	19	11,428	5,045	-56%
Kamloops	20	11,410	4,804	-58%
Kelowna	12	23,519	12,341	-48%
Kelowna	13	21,461	7,967	-63%
Kelowna	14	23,544	7,029	-70%
Kelowna	15	21,463	5,750	-73%
Kelowna	16	22,588	6,229	-72%
Kelowna	17	21,124	6,705	-68%
Kelowna	18	21,205	7,206	-66%
Kelowna	19	20,847	7,191	-66%
Kelowna	20	20,423	7,54 <b>1</b>	-63%
Nanaimo	12	13,474	6,282	-53%
Nanaimo	13	12,112	4,304	-64%
Nanaimo	14	12,250	3,728	-70%
Nanaimo	15	13,415	3,507	-74%
Nanaimo	16	11,484	3,858	-66%
Nanaimo	17	12,812	3,940	-69%
Nanaimo	18	12,036	4,013	-67%
Nanaimo	19	11,550	3,972	-65%
Nanaimo	20	11,967	3,967	-67%
Prince George	12	7,499	4,060	-46%
Prince George	13	7,309	2,489	~ <b>6</b> 6%
Prince George	14	8,460	2,388	-72%
Prince George	15	8,392	1,931	-77%
Prince George	16	7,393	1,976	-73%
Prince George	17	6,139	2,230	-64%
Prince George	18	6,083	2,263	-63%
Prince George	19	7,133	2,154	-70%
Prince George	20	6,514	2,212	-66%
Squamish	12	492	520	6%
Squamish	13	500	376	-25%
Squamish	14	595	408	-31%
Squamish	15	609	365	-40%
Squamish	16	364	357	-2%
Squamish	17	563	435	-23%
Squamish	18	567	455	-20%
Squamish	19	595	469	-21%
Squamish	20	628	493	-21%
Sunshine Coast	12	2,430	1,091	-55%

Sunshine Coast	13	2,189	668	-69%
Sunshine Coast	14	2,264	624	-72%
Sunshine Coast	15	2,349	522	-78%
Sunshine Coast	16	2,440	555	-77%
Sunshine Coast	17	2,766	603	-78%
Sunshine Coast	18	2,791	578	-79%
Sunshine Coast	19	2,364	560	-76%
Sunshine Coast	20	2,517	511	-80%
Vernon	12	2,489	1,074	-57%
Vernon	13	2,665	784	-71%
Vernon	14	2,370	678	-71%
Vernon	15	1,983	755	-62%
Vernon	16	2,325	732	-69%
Vernon	17	1,891	734	-61%
Vernon	18	1,967	834	-58%
Vernon	19	2,193	937	-57%
Vernon	20	2,181	863	-60%
Victoria	12	107,222	49,651	-54%
Victoria	13	104,207	24,729	-76%
Victoria	14	111,208	25,837	-77%
Victoria	15	110,382	24,557	-78%
Victoria	16	106,362	26,728	-75%
Victoria	17	107,086	27,361	-74%
Victoria	18	102,366	28,142	-73%
Victoria	19	104,360	29,007	-72%
Victoria	20	103,635	29,310	-72%
West Kootenay	12	2,514	1,312	-48%
West Kootenay	13	2,494	989	-60%
West Kootenay	14	2,969	1,009	-66%
West Kootenay	15	3,075	963	-69%
West Kootenay	16	2,643	1,135	-57%
West Kootenay	17	2,516	1,122	-55%
West Kootenay	18	2,362	1,095	-54%
West Kootenay	19	2,359	1,094	-54%
West Kootenay	20	2,354	1,094	-54%
Whistler	12	13,002	5,973	-54%
Whistler	13	12,059	2,692	-78%
Whistler	14	9,082	1,865	-79%
Whistler	15	9,424	1,730	-82%
Whistler	16	8,408	1,712	-80%
Whistler	17	7,146	1,730	-76%
Whistler	18	5,615	1,676	-70%
Whistler	19	5,327	1,621	-70%
Whistler	20	5,041	1,699	-66%

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Good morning,

The latest update on BC Transit boardings is in the table below:

	COVID Low Point	Current Week, Previous Year	Previous Week	Current Week		
System	March 30-April 3, 2020	January 6-10, 2020	Janu <b>ar</b> y 4-8, 2021	january 11-15, 2021	Growth refailve to low point of ridership (March 30-April 3, 2020)	Percent relative to pre-COVI ridership fevels (same week 2019)
CFV	3,408	9,396	5,262	5,370	58%	54
Chilliwack	1,191	2,344	1,663	1,758	48%	75
Comox	528	2,366	982	1,071	103%	45
Kamloops	3,928	15,773	5,929	6,007	53%	3.5
Kelowna	5,204	23,161	11,167	10,506	102%	45
Nanaimp	3,261	10,787	5,580	5,843	79%	54
Prince George	1,849	6,977	2,690	2,943	59%	47
Sunshine Coast	469	1,318	872	756	61%	55
Victoria	24,163	112,106	44,813	45,934	90%	41
Whistler	1,463	14,285	6,191	5,322	264%	37
All BC Transit	52,738	218,920	95,815	95,988	82%	44

Notes
Numbers are projected average weekday boardings from APC
All fow points were week of March 30 with the exception of Sunshine Coast (week of April 6), Kemiloops and Princo George (week of April 13) and Wristler (week of May 4)

Greg

Greg Hill CPA, CMA Manager, Corporate Strategy & Performance BC Transit 520 Gorge Road East, PO Box 9861 Victoria, BC V6W 9T5 778-676-5248 | greg\_hill@bdransit.com | bctransit.com

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## **Hubley, Holly TRAN:EX**

From:

Mercer, Andrea TRAN:EX

Sent:

June 15, 2020 11:11 AM

To: Subject: TRAN Transit Branch FW: Ridership update

Attachments:

image001.jpg

Interesting ridership data - you can see the day that fares were re-introduced....and some modest rebound since....

Andrea Mercer, CD, Env. Tech, BSc, MPA

**Executive Director** 

Transit Branch | Ministry of Transportation and Infrastructure 5D - 940 Blanshard Street | Victoria BC | V8W 9T5

Website: www.gov.bc.ca/tran Email: Andrea.Mercer@gov.bc.ca

Phone: 778.974.4992 | Mobile: 250.812.5486

----Original Message----

From: Ridout, Christy < Christy\_Ridout@BCTransit.Com>

Sent: June 15, 2020 11:03 AM

To: Mercer, Andrea TRAN:EX <Andrea.Mercer@gov.bc.ca>

Subject: FW: Ridership update

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FY

From: Greg Hill <Greg\_Hill@BCTransit.Com>
Date: Monday, June 15, 2020 at 10:49 AM

To: Erinn Pinkerton < Erinn\_Pinkerton@BCTransit.Com>, Christy Ridout < Christy\_Ridout@BCTransit.Com>, "Boyd,

Matthew" < Matthew\_Boyd@BCTransit.Com>, Tim Croyle < Tim\_Croyle@BCTransit.Com>, Rob Mackay

<Robert\_Mackay@BCTransit.Com>

Cc: #Scheduling <Scheduling@BCTransit.Com>, #Planning <Planning2@BCTransit.Com>, #RegionalSystems

<RegionalSystems@BCTransit.Com>, # Analysis <Analysis@BCTransit.Com>, #communications

<communications@BCTransit.Com>

Subject: Ridership update

Morning all,

Latest update on boardings is below. Week 24 is now complete.

Transit System

Week 24 boardings change vs. 2019

Week 23 boardings change vs. 2019

Week 22 boardings change vs. 2019	
Week 21 boardings change vs. 2019	
Week 20 boardings change vs. 2019	
All systems	
-61%	
-62%	
-60%	
-68%	
-68%	
Victoria	
-66%	
-68%	
-66%	
-72%	
-72%	
CFV	
-49%	
-52%	
-53%	
-65%	
-59%	
Kamloops	
-52%	
-50%	
-42%	
-59%	

-58%			
Kelowna			
-57%			
-56%		1	
-57%			
-66%			
-63%			
Nanaimo			
-61%			
-61%			
-56%			
-66%			
-67%			
Prince George			
-60%			
-59%			
-59%			
-69%			
-66%			:
Whistler			
-61%			
-60%			
-56%			
-60%			
-66%			

Victoria actually had its highest week of projected boardings since the star of the pandemic, at 35.8k boardings per day. This is 46% above the lowest week (April 6-10).

Overall though, last week was still slightly below the peak of two weeks ago (last week of free fares):

[cid:image001.jpg@01D64304.98D47940]

As a reminder, we will continue to update daily this week, but then revert to twice weekly (Monday and Thursday) next week.

Greg

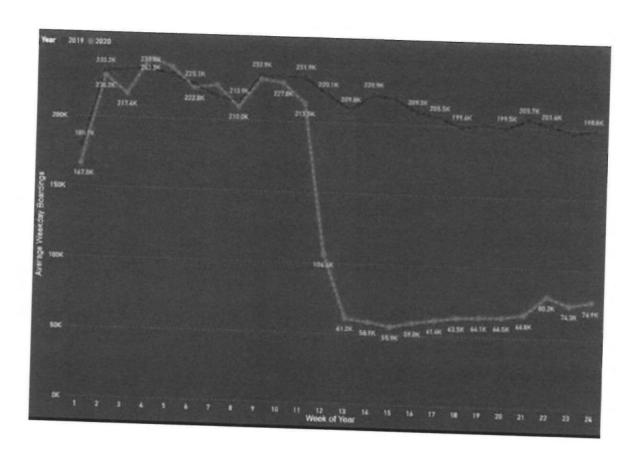
Greg Hill CPA, CMA

Manager, Corporate Strategy & Performance BC Transit

520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5

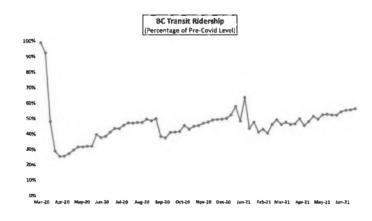
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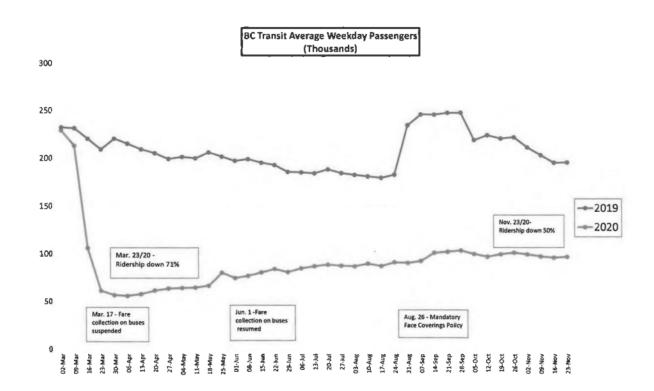


#### : TRANSIT WEEKDAY AVERAGE BOARDINGS

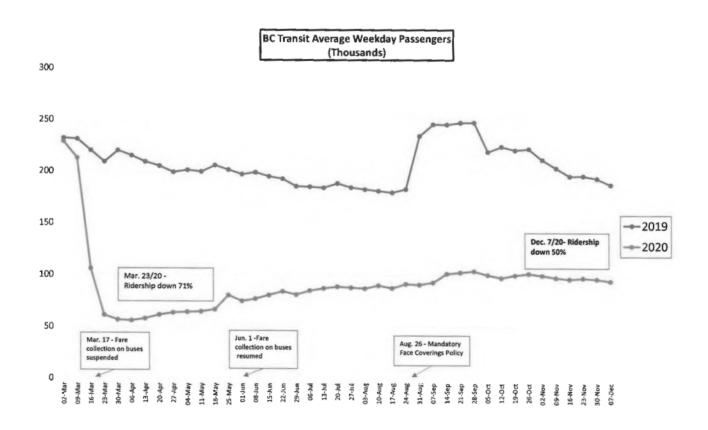
				Average We	ekd <b>ay</b> Boar	rdings (000's)
				2019	2020	
1				186	167	90%
3				233 234	230	99%
4				234	232	99%
5				232	233	100%
6				225	222	99%
7 8				218 213	226 210	104% 99%
9				237	231	100%
ю	Q2-Mar		Mar-20	232	229	99%
13	09-Mar 16-Mar	Total	Mar-20	231 220	213 106	92% 48%
13	16-Mar 23-Mar	Total	Mar-20 Mar-20	220 209	106 61	29%
14	30-Mar	Total	Mar-20	220	57	26%
LS	06-Apr	Total	Apr-20	215	56	26%
16 17	06-Apr 13-Apr 20-Apr	Yotal	Apr-20	209	58 61	28% 30%
L/	20-Apr 27-Apr	Total	Apr-20 Apr-20	199	64	32%
19	04-May	<b>Yatel</b>	May-20	201	64	32%
10	11-May	Total	May-20	500	65	32%
21	18-May 25-May		May-20	706 201	67 80	32% 40%
22	01-Nan	Total Total	Jun-20	197	75	38%
24			Jun-20	199	72	39%
25	15-run		Jun-20	195	81	41%
26	22-Jun		Jun-20	193	84	44%
27 28	29-Jun 06-Jul	Total	Jun-20 Jul-20	186 185	81 85	44%
29	13-rul	Total	Jul-20	184	87	47%
30	20-308	Total	14-20	188	89	47%
31	27-Jul	Total	Jul-20	184	88	48%
32 33	03-Aug 20-Aug	Total Total	Aug-20	182 181	87 90	48% 50%
33 34	17-Aug		Aug-20 Aug-20	179	87	49%
35	24-Aug		Aug-20	183	91	50%
36	31. Aur	Total	Aug-20	234	91	377%
37	07-5ep		Sep-20	246	93	36%
38 39	14-Sep 21-Sep	Total	Sep-20 Sep-20	245 247	101 102	41%
40	28-Sen	Total	Sep-20	247	104	42%
41	05-Oct		Oct-70	219	100	46%
42	12-Oct	Total	Oct-20	224	97	43%
43 44	19-Oct 26-Oct	Total	Oct-20 Oct-20	221	100	45% 46%
45	D2-Nov	Total	Nov-20	211	100	47%
46	09-Nov	Total	Nov-20	203	97	48%
47	16-Nov	Total	Nov-20	195	96	49%
48	23-Nov	Total	Nov-20 Nov-20	196 193	97 96	50% 50%
			Dec-20	193	96	50% 50%
			Dec-20	185	97	52%
			Dec-20	138	60	58%
			Dec-20	138	67 96	49%
			Jan-21 Jan-21	151 219	96 96	64%
			Jan-21	205	98	46%
			(em-23	229	95	41%
			Feb-21	227	98	43%
			Feb-21 Feb-21	721 722	90 103	41% 46%
			Feb-21	205	101	49%
			Mar-21	218	101	46%
			Mar-21	216	104	48%
			Mar-21 Mar-21	205	95 95	46% 47%
			Mar-21	700	200	50%
			Apr-21	208	95	46%
			Apr-21	202	97	48%
			Apr-21 Apr-21	192 197	99 96	52% 50%
			May-21	185	97	50% 52%
			May-21	187	99	53%
			May-21	187	98	52%
			May-22	193	101	52%
			May-21 Jun-21	189 184	103 102	54% 55%
			Jun-21	185	102	56%
			tun-21	185	105	56%
			Jun-21	179	89	50%
			09-Mar 01-Mar			ID/MON ID/VION
			21-w31			201701



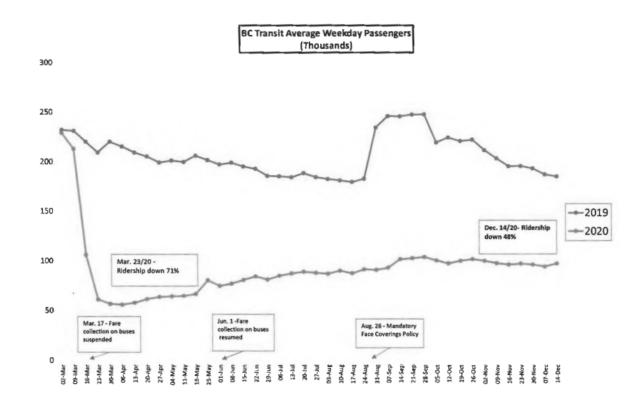
		2019	2020	
Total	02-Mar	232	229	
Total	09-Mar	231	213	
Tota!	16-Mar	220	106	
Total	23-Маг	209	61	0.292823
Total	30-Mar	220	57	
Total	06-Apr	215	56	
Total	13-Apr	209	58	
Total	20-Apr	205	61	
Total	27-Apr	199	54	
Total	04-May	201	64	
Total	11-May	200	65	
Total	18-May	206	67	
Total	25-May	201	80	
Tota!	01-รับท	197	75	
Total	08-Jun	199	77	
Total	15-Jun	195	81	
Total	22-Jun	193	84	
Total	29-Jun	186	81	
Total	06-Jul	185	85	
Total	13-Jul	184	87	
Total	20-Jul	188	89	
Total	27-Jul	184	88	
Total	03-Aug	182	87	
Total	10-Aug	181	90	
Total	17-Aug	179	87	
Total	24-Aug	183	91	
Total	31-Aug	234	91	
Total	07-Sep	246	93	
Total	14-Sep	245	101	
Total	21-Sep	247	102	
Total	28-Sep	247	104	
Total	05-Oct	219	100	
Total	12-Oct	224	97	
Total	19-Oct	221	100	
Total	26-Oct	222	101	
Tota!	02-Nov	211	100	
Total	09-Nov	203	97	
Total	16-Nov	195	96	



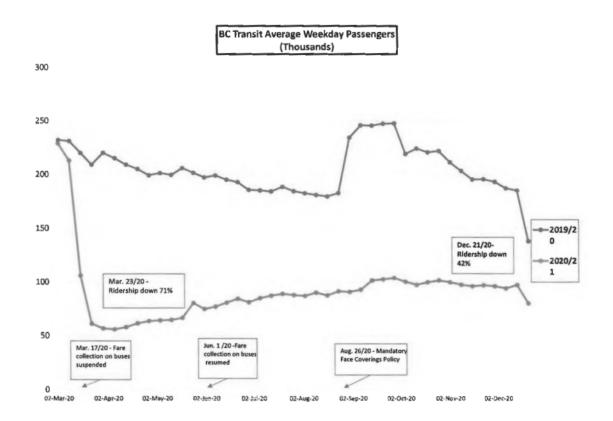
		2010	
Total	02.84	2019	2020
Total	02-Mar	232	229
Total	09-Mar	231	213
Total	16-Mar	220	106
Total	23-Mar	209	61
Total	30-Mar	220	57
Total	06-Apr	215	56
Total	13-Apr	209	58
Total	20-Apr	205	61
Total	27-Apr	199	64
Total	04-May	201	64
Total	11-May	200	65
Total	18-May	206	67
Total	25-May	201	80
Total	01-Jun	197	75
Total	08-Jun	199	77
Total	15-Jun	195	81
Total	22-Jun	193	84
Total	29-Jun	186	81
Total	06-Jul	185	85
Total	13-Jul	184	87
Total	20-Jul	188	89
Total	27-Jul	184	88
Total	03-Aug	182	87
Total	10-Aug	181	90
Total	17-Aug	179	87
Total	24-Aug	183	91
Total	31-Aug	234	91
Total	07-Sep	246	93
Total	14-Sep	245	101
Total	21-Sep	247	102
Total	28-Sep	247	104
Total	05-Oct	219	100
Total	12-Oct	224	97
Total	19-Oct	221	100
Total	26-Oct	222	101
Total	02-Nov	211	100
Total	09-Nov	203	97
Total	16-Nov	195	96
Total	23-Nov	196	97
Total	30-Nov	193	96
Tatal	07.0	107	04



	Week Starting		
	(2020)	2019	2020
Total	02-Mar	232	229
Total	09-Mar	231	213
Total	16-Mar	220	106
Total	23-Mar	209	61
Total	30-Mar	220	57
Total	D6-Apr	215	56
Total	13-Арг	209	58
Total	20-Apr	205	61
Total	27-Apr	199	64
Total	04-May	201	64
Total	11-May	200	65
Total	18-May	206	67
Total	25-May	201	80
Total	01-Jun	197	75
Total	08-Jun	199	77
Total	15-Jun	195	81
Tota!	22-Jun	193	84
Total	29-Jun	186	81
Total	06-Jul	185	85
Total	13-Jul	184	87
Total	20-Jul	188	89
Total	27-Jul	184	88
Total	03-Aug	182	87
Total	10-Aug	181	90
Total	17-Aug	179	87
Total	24-Aug	183	91
Total	31-Aug	234	91
Total	07-Sep	246	93
Total	14-Sep	245	101
Total	21-Sep	247	102
Total	28-Sep	247	104
Total	05-Oct	219	100
Total	12-Oct	224	97
Total	19-Oct	221	100
Total	26-Oct	222	101
Total	02-Nov	211	100
Tota!	09-Nov	203	97
Total	16-Nov	195	95
Total	23-Nov	196	97
Total	30-Nov	193	96
Total	07-Dec	187	94
W-4-1	44 8	185	A**

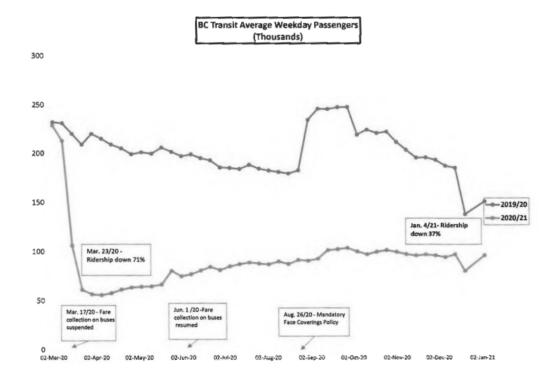


	Week Starting		
	(2020)	2019/20	2020/21
Total	02-Mar-20	232	229
Total	09-Mar-20	231	213
Total	16-Mar-20	220	106
Total	23-Mar-20	209	61
Total	30-Mar-20	220	57
Tota!	06-Apr-20	215	56
Total	13-Apr-20	209	58
Total	20-Apr-20	205	61
Total	27-Apr-20	199	64
Tota!	04-May-20	201	64
Total	11-May-20	200	65
Total	18-May-20	206	67
Total	25-May-20	201	80
Tota!	01-Jun-20	197	75
Total	08-Jun-20	199	77
Total	15-Jun-20	195	81
Total	22-Jun-20	193	84
Tota!	29-Jun-20	186	81
Total	06-Jul-20	185	85
Total	13-Jul-20	184	87
Total	20-Jul-20	188	89
Tota!	27-Jul-20	184	88
Total	03-Aug-20	182	87
Total	10-Aug-20	181	90
Total	17-Aug-20	179	87
Total	24-Aug-20	183	91
Total	31-Aug-20	234	91
Total	07-Sep-20	246	93
Total	14-Sep-20	245	101
Total	21-Sep-20	247	102
Total	28-Sep-20	247	104
Total	05-Oct-20	219	100
Total	12-Oct-20	224	97
Total	19-Oct-20	221	100
Total	26-Oct-20	222	101
Total	02-Nov-20	211	100
Total	09-Nov-20	203	97
Total	16-Nov-20	195	96
Total	23-Nov-20	196	97
Total	30-Nov-20	193	96
Total	07-Dec-20	187	94
Total	14-Dec-20	185	97
Total	21-Dec-20	138	80
T1	20 0 - 20		~



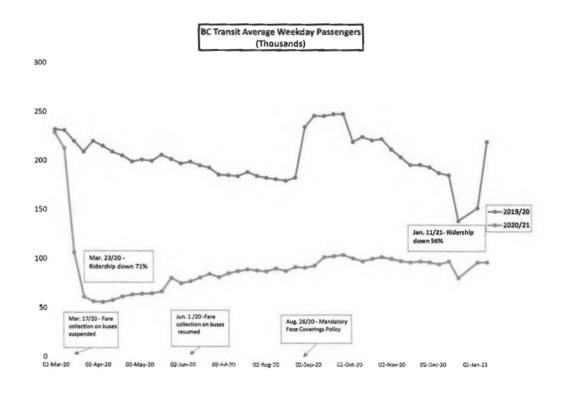
	Week Starting			
	(2020)	2019/20	2020/21	
Total	02-Mar-20	232	229	
Total	09-Mar-20	231	213	
Total	16-Mar-20	220	106	
Total	23-Mar-20	209	61	
Total	30-Mar-20	220	57	
Total	06-Apr-20	215	56	
Total	13-Apr-20	209	58	
Total	20-Apr-20	205	61	
Total	27-Apr-20	199	64	
Total	04-May-20	201	64	
Total	11-May-20	200	65	
Total	18-May-20	206	67	
Total	25-May-20	201	80	
Total	01-Jun-20	197	75	
Total	08-Jun-20	199	77	
Total	15-Jun-20	195	81	
Total	22-Jun-20	193	84	
Total	29-Jun-20	186	81	
Total	06-Jul-20	185	85	
Total	13-Jul-20	184	87	
Total	20-Jul-20	188	89	
Totai	27-Jul-20	184	88	
Total	03-Aug-20	182	87	
Total	10-Aug-20	181	90	
Total	17-Aug-20	179	87	
Tota?	24-Aug-20	183	91	
Total	31-Aug-20	234	91	
Total	07-Sep-20	246	93	
Total	14-Sep-20	245	101	
Total	21-Sep-20	247	102	
Total	28-Sep-20	247	104	
Total	05-Oct-20	219	100	
Total	12-Oct-20	224	97	
Total	19-Oct-20	221	100	
Total	26-Oct-20	222	101	
Total	02-Nov-20	211	100	
Total	09-Nov-20	203	97	
Total	16-Nov-20	195	96	
Total	23-Nov-20	196	97	
Total	30-Nov-20	193	96	
Total	07-Dec-20	187	94	
Total	14-Dec-20	185	97	
Total	21-Dec-20	138	80	
Total	04-Jan-21	151	96	Total

28-Dec-20



	Week Starting				
	(2020)	2019/20	2020/21		
Total	02-Mar-20	232	229		
Total	09-Mar-20	231	213		
Total	16-Mar-20	220	106		
Total	23-Mar-20	209	61		
Total	30-Mar-20	220	57		
Total	06-Apr-20	215	56		
Total	13-Apr-20	209	58		
Total	20-Apr-20	205	61		
Total	27-Apr-20	199	64		
Total	04-May-20	201	64		
Total	11-May-20	200	65		
Total	18-May-20	206	67		
Total	25-May-20	201	80		
Total	01-Jun-20	197	75		
Total	08-Jun-20	199	77		
Total	15-Jun-20	195	81		
Total	22-Jun-20	193	84		
Total	29-Jun-20	186	81		
Total	06-Jul-20	185	85		
Total	13-Jul-20	184	87		
Total	20-Jul-20	188	89		
Total	27-Jul-20	184	88		
Total	03-Aug-20	182	87		
Total	10-Aug-20	181	90		
Total	17-Aug-20	179	87		
Total	24-Aug-20	183	91		
Total	31-Aug-20	234	91		
Total	07-Sep-20	246	93		
Total	14-Sep-20	245	101		
<b>Total</b>	21-Sep-20	247	102		
Total	28-Sep-20	247	104		
Total	05-Oct-20	219	100		
Total	12-Oct-20	224	97		
Total	19-Oct-20	221	100		
Tota!	26-Oct-20	222	101		
Total	02-Nov-20	211	100		
Total	09-Nov-20	203	97		
Total	16-Nov-20	195	96		
Total	23-Nov-20	196	97		
Total	30-Nov-20	193	96		
Total	07-Dec-20	187	94		
Total	14-Dec-20	185	97		
Total	21-Dec-20	138	80		
Fotal	04-Jan-21	151		otal	28-Dec-2
Total	11-lan-21	710	96		

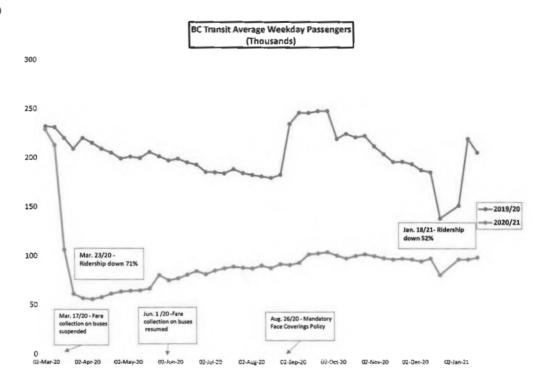
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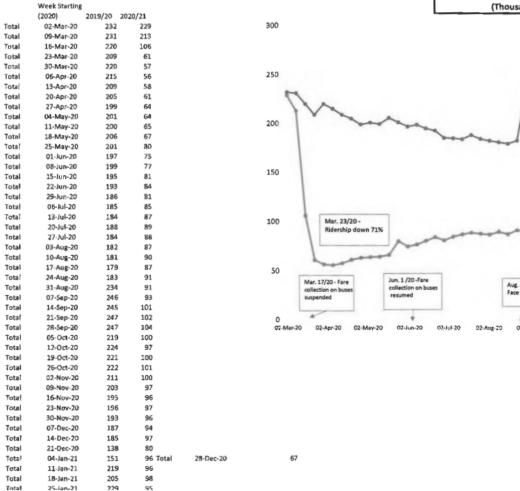
#### BC TRANSIT WEEKLY (Monday-Friday) PASSENGER BOARDINGS (Thousands)

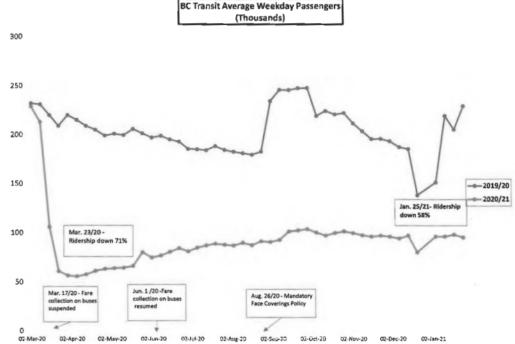
	Week Starting				
	(2020)	2019/20	2020/21		
Total	02-Mar-20	232	229		
Total	09-Mar-20	231	213		
Total	16-Mar-20	220	106		
Total	23-Mar-20	209	61		
Total	30-Mar-20	220	57		
Total	06-Apr-20	215	56		
Total	13-Apr-20	209	58		
Total	20-Apr-20	205	61		
Total	27-Apr-20	199	64		
Total	04-May-20	201	54		
Total	11-May-20	200	65		
Total	18-May-20	206	67		
Total	25-May-20	201	80		
Total	01-Jun-20	197	75		
Total	08-Jun-20	199			
Total	15-Jun-20	195	81		
Total	22-Jun-20	193	84		
Total	29-Jun-20	186	81		
Total	06-Jul-20	185	85		
Total	13-Jul-20	184	87		
Total	20-Jul-20	188			
Total	27-Jul-20	184	88		
Total	03-Aug-20	182			
Total	10-Aug-20	181	90		
Total	17-Aug-20	179			
Total	24-Aug-20	183			
Total	31-Aug-20	234			
Total	07-Sep-20	245			
Total	14-Sep-20	245			
Total	21-Sep-20	247			
Total	28-Sep-20	247			
Total	05-Oct-20	219			
Total	12-Oct-20	224			
Total	19-Oct-20	221			
Total	26-Oct-20	222			
Total	02-Nov-20	211			
Total	09-Nov-20	203			
Total	16-Nov-20	195			
Total	23-Nov-20	196			
Total	30-Nov-20	193			
Total	07-Dec-20	193			
Total	14-Dec-20	185			
Total	21-Dec-20	138			
Total	04-Jan-21	151		Total	28-Dec-20
Total	11-Jan-21			(012)	20-Dec-20
		219			
Total	18-Jan-21	205	98		

67



#### BC TRANSIT WEEKLY (Monday-Friday) PASSENGER BOARDINGS (Thousands)





#### BC TRANSIT WEEKLY (Monday-Friday) PASSENGER BOARDINGS (Thousands)

Total

Total

08-Mar-21

25-fan-21

218

104

	Week Starting	Week Starting	,		Week Starting				BC Transit Average Weekday Passengers (Thousands)	
	(2020)	Truck Starting	2019/20		(2020)				(Indusands)	
Total	02-Mar	02-Mar-20	232	229	(2020)		300			
Fotal	09-Mar	09-Mar-20	231	213						
Total	16-Mar	16-Mar-20	220	106						
Total	23-Mar	23-Mar-20	209	61						
Total	30-Mar	30-Mar-20	220							
Total	06-Apr	06-Apr-20	215	56			250			
Total	13-Apr	13-Apr-20	209	58					1	
Total	20-Apr	20-Apr-20	205	61			. 1	4	1	
Total	27-Apr	27-Apr-20	199				1	111	I have a fine	-
Total	04-May	04-May-20	201	64				1 1 2		/
Total	11-May	11-May-20	200				200	- Jana		
Total	18-May	18-May-20	206	67				1	and I have	
Fotal	25-May	25-May-20	201	80					in many	
Total	01-Jun	01-Jun-20	197	75						
Total	08-Jun	08-Jun-20	199					1	\	
Total	15-Jun	15-Jun-20	195	81			150			
Total	22-Jun	22-Jun-20	193	84					V	
Total	29-Jun	29-Jun-20	186	81					March 8/21- Rid	ership
Total	06-Jul	06-Jul-20	185	85					down 52%	
Total	13-Jul	13-Jul-20	184	87				1		_
Total	20-Jul	20-Jul-20	188	89			100	Mar. 23/20 -	There marked poly	-
Total	27-Jul	27-Jul-20	184	88				Ridership down 71%	Married A	
Total	03-Aug	03-Aug-20	182	87				1		
Total	10-Aug	10-Aug-20	181	90				A second		
Total	17-Aug	17-Aug-20	179				50	-		
Total	24-Aug	24-Aug-20	183	91			Su	Mar. 17/20 - Fare Jun. 1/20 - Fare		
Total	31-Aug	31-Aug-20	234	91				Mar. 17/20 - Fare Jun. 1 /20 - Fare collection on buses	Aug. 26/20 -	
Total	07-Sep	07-Sep-20	246	93				suspended resumed	Mandatory Face	
Total	14-Sep	14-Sep-20	245	161					Coverings Policy	
Total	21-Sep	21-Sep-20	247	102			0	*	*	
Total	28-5ep	28-Sep-20	247	104					*****	4
Total	05-0ct	05-Oct-20	219	100			05.W.	46 th 25 th 13 th 17 th 17 th 15 th 60 th 17 th 60	of the state of th	7-1900
Total	12-Oct	12-Oct-20	224	97				, -		
Total	19-0ct	19-Oct-20	221	100						
Total	26-Οα	26-Oct-20	222	101						
Total	02-Nov	02-Nov-20	211	100						
Total	D9-Nov	09-Nov-20	203	97						
Total	16-Nov	16-Nov-20	195	96						
Total	23-Nov	23-Nov-20	196	97						
Total	30-Nov	30-Nov-20	193	96						
Total	07-Dec	07-Dec-20	187	94						
Total	14-Dec	14-Dec-20	185	97						
Total	21-Dec	21-Dec-20	138	80						
Total	04-Jan	04-Jan-21	151	96	Total	28-Dec-20	6	7		
Total	11-Jan	11-Jan-21	219	96						
Total	18-Jan	18-Jan-21	205	98						
Total	25-Jan	25-Jan-21	229	95						
Total	01-Feb	01-Feb-21	227	98						
Total	08-Feb	08-Feb-21	221	90						
Total	15-Feb	15-Feb-21	222							
Total	22-Feb	22-Feb-21	204	101						
Total	01-Mar	01-Mar-21	218	101						
Total	GO MAN	OR May 21	210	104						

---2019/20 2020/21

#### BC TRANSFT WEEKLY (Monday-Friday) PASSENGER BOARDINGS (Thousands)

	Week			Week	
	Starting	Week Starting		Starting	
	(2020)		2019	2020 (2020)	
Total	02-Mar	02-Mar-20	232	229	
Total	09-Mar	09-Mar-20	231	213	
Total	16-Mar	16-Mar-20	220	106	
Total	23-Mar	23-Mar-20	209	61	
Total	30-Mar	30-Mar-20	220	57	
Total	C6-Apr	06-Apr-20	215	56	
Total	13-Apr	13-Apr-20	209	58	
Total	20-Apr	20-Apr-20	205	61	
Total	27-Apr	27-Apr-20	199	64	
Total	04-May	04-May-20	201	64	
Total	11-May	11-May-20	200	65	
Total	18-May	18-May-20	206	67	
Total	25-May	25-May-20	201	80	
Total	01-Jun	01-Jun-20	197	75	
Total	08-Jun	08-Jun-20	199	77	
Total	15-Jun	15-Jun-20	195	81	
Total	22-Jun	22-Jun-20	193	84	
Total	29-Jun	29-Jun-20	186	81	
Total	06-Jul	06-Jui-20	185	85	
Total	13-Jul	13-Jul-20	184	87	
Total	20-Jul	20-Jul-20		89	
Total			188		
	27-Jul	27-Jul-20	184	88	
Total Total	03-Aug	03-Aug-20	182	87	
	10-Aug	10-Aug-20	181	90	
Total	17-Aug	17-Aug-20	179	87	
Total	24-Aug	24-Aug-20	183	91	
Total	31-Aug	31-Aug-20	234	91	
Total	07-Sep	07-Sep-20	246	93	
Total	14-Sep	14-Sep-20	245	101	
Total	21-Sep	21-Sep-20	247	102	
Total	28-Sep	28-Sep-20	247	104	
Total	05-Oct	05-Oct-20	219	100	
Total	12-Oct	12-Oct-20	224	97	
Total	19-0ct	19-Oct-20	221	100	
Total	26-Oct	26-Oct-20	222	101	
Total	02-Nov	02-Nov-20	211	100	
Total	09-Nov	09-Nov-20	203	97	
Total	16-Nav	16-Nov-20	195	96	
Total	23-Nov	23-Nov-20	196	97	
Tota!	30-Nov	30-Nov-20	193	96	
Total	07-Dec	07-Dec-20	187	94	
Total	14-Dec	14-Dec-20	185	97	
Total	21-Dec	21-Dec-20	138	80	
Tota!	04-Jan	04-Jan-21	151	96 Total	28-Dec-
Total	11-Jan	11-Jan-21	219	96	
Total	18-Jan	18-Jan-21	205	98	
Total	25-Jan	25-Jan-21	229	95	
Total	01-Feb	01-Feb-21	227	98	
Total	08-Feb	08-Feb-21	221	90	
Total	15-Feb	15-Feb-21	222	103	
Total	22	22 Feb 24	204	404	

Total

Total

Total

22-Feb

01-Mar

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22-Feb-21

01-Mar-21

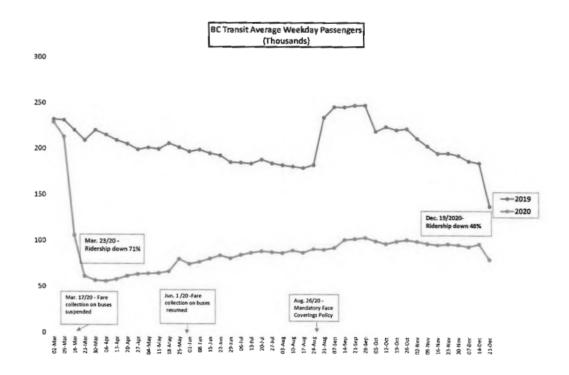
08-Mar-21

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# Ridership for Mo1 Conventional & Custom/Paratransit 2020/21

## Monthly System Rides (

COMPANY	April 2020/21	May 2020/21	June 2020/21	July 2020/21	August 2020/21	
CON - CONVENTIONAL						
310 - VICTORIA REGIONAL TRANSIT CONV	558,001	710,039	784,726	934,034	1,048,544	
338 - BC BUS NORTH	162	225	270	325	306	
350 - CAMPBELL RIVER CONVENTIONAL	14,887	21,162	21,397	25,021	20,643	
370 - CENTRAL FRASER VALLEY CONVENTI	62,850	84,803	86,547	105,161	106,891	
375 - CHILLIWACK CONVENTIONAL	14,989	29,531	27,321	31,060	39,997	
395 - COMOX VALLEY CONVENTIONAL	18,738	27,240	24,986	30,118	28,256	
410 - COWICHAN VALLEY COMMUTER CONVE	1,884	3,420	1,485	2,075	1,670	
415 - COWICHAN VALLEY CONVENTIONAL	8,903	14,924	15,579	20,210	14,739	
420 - CRANBROOK CONVENTIONAL	5,229	4,813	4,239	5,979	4,326	
435 - DAWSON CREEK CONVENTIONAL	2,162	4,506	2,042	3,462	2,999	
445 - FORT ST JOHN CONVENTIONAL	2,989	8,351	19,140	6,312	3,349	
455 - FRASER VALLEY EXPRESS CONVENTI	4,655	10,843	8,605	10,234	14,766	
475 - KAMLOOPS CONVENTIONAL	90,891	103,442	114,053	147,980	140,917	
495 - KELOWNA/CENTRAL OKANAGAN CONVE	141,007	156,776	230,064	159,477	232,422	
510 - KITIMAT CONVENTIONAL	3,470	5,430	7,959	7,391	7,665	
520 - KOOTENAY BOUNDARY CONVENTIONAL	10,735	7,184	8,858	10,513	10,853	
545 - NANAIMO CONVENTIONAL	79,106	124,103	113,645	139,208	162,046	
555 - NELSON CONVENTIONAL	9,863	12,269	8,939	10,963	9,388	
560 - NORTH OKANAGAN CONNECTOR CONVE	3,643	1,575	2,084	2,508	2,140	
590 - PENTICTON CONVENTIONAL	10,340	18,360	20,459	23,918	20,584	
591 - SOUTH OKANAGAN CONNECTOR	139	250	735	585	717	
600 - PORT ALBERNI CONVENTIONAL	6,130	11,378	10,591	9,946	14,630	
620 - POWELL RIVER CONVENTIONAL	4,630	7,436	6,974	8,162	7,281	
630 - PRINCE GEORGE CONVENTIONAL	55,519	42,371	47,011	54,589	63,501	
640 - PRINCE RUPERT CONVENTIONAL	6,446	10,900	9,940	10,436	11,896	
685 - SQUAMISH CONVENTIONAL	7,414	11,253	13,037	14,856	14,868	
700 - SUNSHINE COAST CONVENTIONAL	10,795	24,172	16,618	26,228	32,231	
710 - TERRACE CONVENTIONAL	4,027	6,228	6,647	8,000	6,385	
725 - VERNON/COLDSTREAM CONVENTIONAL	11,016	19,234	10,292	12,253	22,299	
730 - WHISTLER CONVENTIONAL	45,619	71,129	58,197	119,238	140,719	
740 - YOUBOU CONVENTIONAL	124	263	360	520	442	
SUB-TOTAL	1,196,363	1,553,610	1,682,800	1,940,762	2,187,470	
CUS - CUSTOM						
305 - VICTORIA CUSTOM	3,156	3,863	6,063	9,448	10,983	
330 - ALBERNI-CLAYOQUOT CUSTOM	115	329	347	464	1,044	
355 - CAMPBELL RIVER CUSTOM	48	100	153	367	455	
360 - CENTRAL FRASER VALLEY CUSTOM	719	831	1,267	1,886	1,981	
380 - CHILLIWACK CUSTOM	199	293	629	1,102	1,008	
405 - COWICHAN PARA TRANSIT	208	252	415	571	617	
425 - CRANBROOK CUSTOM	133	160	261	254	370	
450 - FORT ST JOHN PARA TRANSIT	322	397	685	791	697	
480 - KAMLOOPS CUSTOM	1,324	1,705	2,445	2,784	2,674	

490 - KELOWNA CUSTOM	1,171	1,507	2,791	3,486	3,052
515 - KITIMAT CUSTOM	204	279	372	340	332
525 - KOOTENAY BOUNDARY CUSTOM	163	220	0	391	420
550 - NANAIMO CUSTOM	544	715	1,155	1,918	1,517
595 - PENTICTON CUSTOM	128	187	262	334	522
635 - PRINCE GEORGE CUSTOM	468	563	790	934	968
645 - PRINCE RUPERT CUSTOM	51	80	86	123	129
690 - SQUAMISH PARA TRANSIT	37	6	36	54	131
705 - SUNSHINE COAST CUST PARA TRANSIT	101	78	158	222	194
715 - TERRACE PARA TRANSIT	137	129	192	286	253
720 - VERNON CUSTOM	281	390	782	1,427	1,606
SUB-TOTAL	9,509	12,084	18,889	27,182	28,953
SUB-TOTAL	9,509	12,004	10,009	27,102	20,900
PARA - PARATRANSIT					
320 - 100 MILE HOUSE PARA TRANSIT	197	277	403	427	376
325 - AGASSIZ-HARRISON PARA TRANSIT	1,007	1,770	2,355	2,816	2,896
335 - ASH-CACHE-CLINT PARA TRANSIT	106	147	153	173	169
340 - BELLA COOLA PARA TRANSIT	1,129	1,395	1,579	1,696	1,748
345 - BOUNDARY PARA TRANSIT	183	295	370	281	248
348 - BULKLEY-NECHAKO	226	305	465	452	267
385 - CLEARWATER PARA TRANSIT	320	403	456	507	406
390 - COLUMBIA VALLEY PARA TRANSIT	284	0	538	633	486
400 - COMOX VALLEY PARA TRANSIT	265	391	747	892	840
430 - CRESTON PARA TRANSIT	250	329	389	478	519
440 - ELK VALLEY PARA TRANSIT	205	256	394	488	368
460 - HAZELTON PARA TRANSIT	629	574	569	381	436
463 - HOPE	414	512	692	640	794
465 - HWY 16 PARA TRANSIT	584	654	723	959	797
505 - KIMBERLEY PARA TRANSIT	531	658	894	487	909
530 - KOOTENAY WEST PARA TRANSIT	3,775	4,767	5,466	6,349	5,708
535 - MERRITT PARA TRANSIT	3,763	4,543	4,460	5,333	4,456
540 - MOUNT WADDINGTON PARA TRANSIT	958	1,162	1,420	1,828	1,654
565 - NORTH OKANAGAN PARA TRANSIT	784	1,132	1,250	731	1,485
570 - OKANAGAN-SIMILKAMEEN PARA TRAN	548	582	738	715	728
575 - OSOYOOS PARA TRANSIT	152	265	360	391	372
580 - PEACHLAND PARA TRANSIT	1,000	1,800	2,000	1,600	1,600
585 - PEMBERTON PARA TRANSIT	681	1,884	1,935	2,404	2,489
605 - PORT EDWARD PARA TRANSIT	351	1,178	1,412	1,392	1,042
610 - POWELL RIVER (DIST) PARA TRANS	160	206	277	336	312
615 - QATHET REGIONAL DISTRICT	916	1,069	995	976	1,185
625 - PRINCE GEORGE COMMUNITY BUS PA	1,331	1,634	1,767	1,870	1,826
650 - PRINCETON PARA TRANSIT	231	288	260	357	325
655 - QUESNEL PARA TRANSIT	3,947	4,304	4,630	5,293	4,748
660 - REVELSTOKE PARA TRANSIT	577	624	719	855	790
665 - SALTSPRING ISLAND PARA TRANSIT	3,055	4,089	5,094	7,148	7,248
670 - SHUSWAP PARA TRANSIT	3,097	3,627	4,493	476	464
675 - SKEENA REGIONAL PARA TRANSIT	933	1,451	1,647	1,375	1,719
680 - SMITHERS PARA TRANSIT	455	522	486	834	893
695 - SUMMERLAND PARA TRANSIT	262	367	529	507	522
735 - WILLIAMS LAKE PARA TRANSIT	4,030	4,137	4,009	4,429	4,082
SUB-TOTAL	37,336	47,597	54,674	56,509	54,907

GRAND TOTAL	1,243,208	1,613,291	1,756,363	2,024,453	2,271,330

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# : (no Taxi included)

### no taxi)

September 2020/21	October 2020/21	November 2020/21	December 2020/21	January 2020/21	February 2020/21	March 2020/21	March YTD 2020/21
2020/21	2020121	2020121	2020121	2020/21	2020/21	2020121	2020/21
1,109,288	1,153,014	1,097,485	1,024,110	1,031,106	939,840	1,063,225	11,453,411
293	364	324	324	259	270	324	3,446
29,571	36,615	30,818	37,683	31,322	32,582	32,114	333,815
123,029	131,456	130,953	144,346	110,602	114,879	130,154	1,331,671
47,452	40,880	49,329	28,945	37,266	37,562	41,606	425,938
47,239	42,162	39,300	35,648	43,602	45,021	42,962	425,272
2,235	2,100	2,238	2,081	2,131	2,007	2,007	25,333
23,348	21,232	21,374	21,493	20,534	19,302	19,787	221,425
11,974	10,686	10,122	8,843	11,830	10,534	10,980	99,555
3,656	4,780	4,267	3,538	4,059	5,029	4,649	45,149
7,652	6,119	12,635	9,298	15,206	11,326	10,761	113,138
12,197	14,179	13,013	10,266	11,010	11,227	12,679	133,674
251,767	240,689	246,771	244,438	230,313	223,446	230,789	2,265,496
228,931	274,947	259,917	250,239	235,320	240,617	232,615	2,642,332
8,144	6,576	6,527	5,419	6,877	5,326	6,172	76,956
23,393	22,824	23,446	21,313	19,869	19,286	20,243	198,517
193,489	191,197	189,173	167,789	163,614	164,939	161,895	1,850,204
17,977	21,381	18,290	21,877	14,646	18,830	17,084	181,507
2,130	2,239	1,810	1,638	1,691	1,652	2,002	25,112
22,177	27,726	25,225	22,163	24,796	23,743	24,711	264,202
363	485	495	566	420	489	458	5,702
12,395	16,741	12,089	12,677	9,586	16,585	14,233	146,981
11,551	10,582	12,087	11,690	10,730	11,554	12,868	115,545
109,605	100,002	99,249	102,620	125,586	124,305	125,562	1,049,920
13,829	16,104	16,503	12,653	19,742	9,757	11,655	149,861
19,068	17,004	17,260	18,531	16,499	21,638	20,371	191,799
34,076	29,517	27,363	30,835	20,698	24,947	27,708	305,188
7,736	7,809	11,043	6,660	7,327	9,678	9,105	90,645
36,617	23,495	26,280	26,614	23,372	24,870	24,496	260,838
113,459	117,844	132,368	159,762	161,621	146,375	148,693	1,415,024
387	420	414	420	634	387	387	4,758
2,525,028	2,591,169	2,538,168	2,444,479	2,412,268	2,318,003	2,462,295	25,852,414
12,042	13,213	12,830	11,552	12,731	12,065	15,868	123,814
815	933	827	780	873	856	949	8,332
600	663	642	601	613	639	758	5,639
2,262	2,630	2,327	1,245	2,266	2,298	2,895	22,607
1,056	1,122	1,084	1,049	1,305	1,185	1,573	11,605
835	1,123	1,098	929	1,049	1,018	1,355	9,470
310	565	454	474	500	492	597	4,570
825	1,167	1,114	883	1,010	1,072	1,202	10,165
2,987	3,480	3,307	2,871	3,121	2,950	3,542	33,190

3,77				3,931	3,837	4,628	40,398
350				267	265	326	3,784
494		464	493	453	447	591	4,653
2,18	1 2,095	2,095	1,912	2,244	1,969	2,761	21,106
54	1 540	425	439	502	434	507	4,821
1,01		1,104	959	1,014	967	1,139	11,083
203	3 204	227	277	209	168	162	1,919
140	167	136	150	113	131	165	1,266
204	249	219	264	295	264	308	2,556
249	315	2,599	276	322	306	306	5,370
1,698	3 1,872	1,623	1,396	878	1,074	1,749	
32,588	36,972	37,185	30,248	33,696	32,437	41,381	
					-	<u></u>	
594	612	556	477	851	587	590	5,947
3,352	3,720	3,050	2,807	3,030	2,625	3,239	32,667
155	218	175	181	184	149	235	
1,679	1,762	1,680	1,735	1,322	1,342	1,650	18,717
394	471	541	496	458	458	545	4,740
499	515	410	417	352	357	517	4,782
483	482	390	500	571	458	430	5,406
478	507	464	469	476	382	528	5,245
1,036	1,188	1,202	1,021	1,058	1,065	1,406	11,111
514	<del></del>	525	585	639	578	630	5,981
449	550	500	462	453	450	537	5,112
383		340	318	332	156	328	4,900
939		887	774	1,046	842	1,003	9,423
652		588	583	564	572	656	7,979
1,074		1,375	1,310	1,533	1,625	2,269	13,850
5,764	5,846	5,443	5,767	5,041	4,956	6,144	65,026
4,945		4,786	4,184	4,196	3,796	4,396	53,769
1,819		1,699	1,594	1,875	1,550	1,924	20,267
1,586		1,015	1,698	1,527	1,543	1,987	16,170
964	1,094	898	676	685	624	820	9,072
407		333	375	297	375	426	4,164
1,800	1,800	1,806	1,510	1,510	1,580	1,575	19,581
2,739	2,818	2,341	2,204	2,094	2,099	2,331	26,019
2,014	1,073	2,083	1,568	1,584	982	1,549	16,228
311	356	309	314	334	399	467	3,781
818	1,144	808	830	783	761	985	11,270
1,935	2,055	2,062	1,777	1,939	1,777	2,127	22,100
404	514	461	371	399	432	446	4,488
5,163	5,386	5,104	5,137	4,708	4,475	5,406	58,301
802	855	1,057	878	716	1,012	1,048	9,933
5,997	5,680	4,779	4,631	4,832	4,891	5,741	63,185
5,442	5,497	5,349	5,205	5,208	5,114	5,850	49,822
1,614	2,112	2,063	1,588	1,375	1,719	1,384	18,980
953	1,049	939	896	908	732	1,107	9,774
696	730	672	622	649	529	624	6,709
4,539	4,825	4,383	4,346	3,881	3,881	4,545	51,087
63,393	66,108	61,073	58,306	57,410	54,873	65,445	677,631
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2,621,009	2,694,249	2,636,426	2,533,033	2,503,374	2,405,313	2,569,121	26,871,169

# Ridership for MoTI Conventional & Custom/Paratransit (Taxi included) 2019/20

Monthly System Rides - Total

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Company	April 2019/20	May 2019/20	June 2019/20	July 2019/20	August 2019/20	September 2019/20	October 2019/20	November 2019/20		
CON - CONVENTIONAL			L							
00310 - VICTORIA REGIONAL TRANSIT CONV	2,288,720	2,240,011	2,188,297	2,194,115	2,060,582	2,553,306	2,621,698	2,457,606		
00338 - BC BUS NORTH	382	453	432	530	533	374	434	451		
00350 - CAMPBELL RIVER CONVENTIONAL	59,549	51,657	47,689	40,377	42,768	54,823	56,506	58,688		
00370 - CENTRAL FRASER VALLEY CONVENTI	277,946	223,161	233,335	215,570	217,034	252,077	268,252	279,128		
00375 - CHILLIWACK CONVENTIONAL	59,957	68,268	60,449	53,337	77,662	54,446	62,563	69,270		
00395 - COMOX VALLEY CONVENTIONAL	73,115	64,222	53,145	46,209	43,348	70,375	65,956	71,475		
00410 - COWICHAN VALLEY COMMUTER CONVE	7,537	7,600	7,602	8,198	6,989	7,784	8,252	8,425		
00415 - COWICHAN VALLEY CONVENTIONAL	35,611	33,525	32,684	27,837	31,182	34,404	34,511	33,659		
00420 - CRANBROOK CONVENTIONAL	20,917	12,216	10,841	10,235	11,135	20,134	20,630	20,123		
00435 - DAWSON CREEK CONVENTIONAL	8,650	10,013	8,049	5,788	7,383	10,369	11,249	9,323		
00445 - FORT ST JOHN CONVENTIONAL	11,956	18,558	6,678	8,867	14,074	12,899	19,784	11,240		
00455 - FRASER VALLEY EXPRESS CONVENTI	18,619	24,096	20,807	19,724	22,184	22,225	23,479	24,414		
00475 - KAMLOOPS CONVENTIONAL	363,563	288,664	266,126	270,480	237,895	408,273	407,385	402,736		
00495 - KELOWNA/CENTRAL OKANAGAN CONVE	564,028	367,867	360,343	350,513	332,133	601,848	621,221	609,089		
00510 - KITIMAT CONVENTIONAL	13,882	12,066	13,643	13,126	11,144	12,573	13,693	17,018		
00520 - KOOTENAY BOUNDARY CONVENTIONAL	42,940	18,082	14,358	22,677	19,761	48,677	47,461	45,635		
00545 - NANAIMO CONVENTIONAL	316,422	293,109	270,229	246,435	243,901	322,399	330,207	323,343		
00555 - NELSON CONVENTIONAL	39,453	31,060	28,097	22,653	22,337	34,125	37,685	34,135		
00560 - NORTH OKANAGAN CONNECTOR CONVE	14,573	3,647	3,734	4,375	4,334	13,692	13,951	13,667		
00590 - PENTICTON CONVENTIONAL	41,358	40,800	37,931	35,936	36,281	44,529	45,584	42,754		
00591 - SOUTH OKANAGAN CONNECTOR	0	0	0	0	00,201	556	556	556		
00600 - PORT ALBERNI CONVENTIONAL	24,520	26,186	21,581	21,897	21,416	22,310	25,283	25,034		
00620 - POWELL RIVER CONVENTIONAL	18,519	17,380	19,311	15,421	15,008	20,428	19,173	18,493		
00630 - PRINCE GEORGE CONVENTIONAL	222,077	136,050	126,229	130,155	121,529	231,177	231,934	243,222		
00640 - PRINCE RUPERT CONVENTIONAL	25,785	24,492	18,474	19,316	19,487	28,291	28,811	22,285		
00685 - SQUAMISH CONVENTIONAL	29,656	25,006	30,847	25,486	18,686	31,996	31,111	38,631		
00700 - SUNSHINE COAST CONVENTIONAL	43,181	53,715	51,425	51,504	45,767	48,230	44,484	44,852		
00710 - TERRACE CONVENTIONAL	16,108	14,492	10,550	17,350	10,491	17,970	24,255	24,886		
00725 - VERNON/COLDSTREAM CONVENTIONAL	44,064	45,853	37,540	40,404	40,601	51,473	47,443	48,362		
00730 - WHISTLER CONVENTIONAL	275,126	216,757	209,947	224,366	259,410	190,276	174,279	244,939		
00740 - YOUBOU CONVENTIONAL	496	584	522	539	679	518	555	534		
					0,0	0.0	000	334		
CUS - CUSTOM										

00305 - VICTORIA CUSTOM	30,492	33,526	31,185	32,584	30,863	31,480	34,664	33,702
00330 - ALBERNI-CLAYOQUOT CUSTOM	1,323	1,427	1,331	1,299	1,274	1,478	1,630	1,477
100355 - CAMPBELL RIVER CUSTOM	1,714	1,828	1,657	1,687	1,705	1,599	1,901	1,777
00360 - CENTRAL FRASER VALLEY CUSTOM	8,107	8,754	7,387	7,946	7,364	8,858	8,721	8,019
00380 - CHILLIWACK CUSTOM	4,109	4,134	4,017	3,424	4,593	3,404	3,431	4,142
00405 - COWICHAN CUSTOM TRANSIT	2,098	2,100	1,944	2,084	1,937	1,981	2,185	2,125
00425 - CRANBROOK CUSTOM	809	755	657	590	640	783	732	805
00450 - FORT ST JOHN CUSTOM TRANSIT	2,428	2,372	1,933	2,359	1,568	1,664	2,108	2,077
00480 - KAMLOOPS CUSTOM	7,773	8,438	7,728	7,608	7,526	7,772	8,746	8,695
00490 - KELOWNA CUSTOM	12,215	11,686	11,807	11,928	10,146	11,304	11,263	12,506
00515 - KITIMAT CUSTOM	488	502	475	477	441	473	455	399
00525 - KOOTENAY BOUNDARY CUSTOM	840	835	729	794	793	901	917	885
00550 - NANAIMO CUSTOM	5,918	6,365	5,690	5,998	5,001	5,599	6,138	5,759
00595 - PENTICTON CUSTOM	1,611	1,611	1,596	1,507	2,358	1,295	1,569	1,143
00635 - PRINCE GEORGE CUSTOM	5,396	5,734	5,262	4,963	4,795	4,896	5,286	5,356
00645 - PRINCE RUPERT CUSTOM	379	439	482	418	446	432	473	438
00690 - SQUAMISH CUSTOM TRANSIT	479	617	466	464	473	441	500	461
00705 - SUNSHINE COAST CUSTOM PARA	724	717	715	734	603	558	752	823
00715 - TERRACE CUSTOM TRANSIT	572	610	529	536	633	594	669	635
00720 - VERNON CUSTOM	4,289	4,638	3,982	4,194	3,685	4,110	4,854	4,823
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PAR - PARATRANSIT								
00320 - 100 MILE HOUSE PARA TRANSIT	1,004	1,074	940	931	839	753	846	709
00325 - AGASSIZ-HARRISON PARA TRANSIT	3,660	3,216	3,941	3,543	4,062	4,670	4,688	4,744
00335 - ASHCROFT-CLINTON PARA TRANSIT	361	418	268	367	315	305	320	308
00340 - BELLA COOLA PARA TRANSIT	1,996	2,153	2,285	2,096	2,161	2,130	2,204	2,064
00345 - BOUNDARY PARA TRANSIT	618	710	687	694	614	597	646	644
00348 - BULKLEY-NECHAKO	698	648	591	729	616	619	688	879
00385 - CLEARWATER PARA TRANSIT	550	633	661	721	634	591	529	762
00390 - COLUMBIA VALLEY PARA TRANSIT	522	828	739	818	838	506	687	712
00400 - COMOX VALLEY PARA TRANSIT	3,040	3,360	3,219	3,414	3,233	3,544	3,815	3,505
00430 - CRESTON PARA TRANSIT	1,298	1,371	1,295	1,419	1,215	1,181	1,277	1,199
00440 - ELK VALLEY PARA TRANSIT	922	1,033	971	628	709	1,040	1,261	1,077
00460 - HAZELTON PARA TRANSIT	264	424	454	816	1,021	731	852	561
00463 - HOPE	1,093	1,281	1,068		1,056	1,349	1,320	1,245
00465 - HWY 16 PARA TRANSIT	801	1,029	954	739	615	658	740	972
00505 - KIMBERLEY PARA TRANSIT	2,017	2,006	2,056	1,565	1,422	2,479	2,129	2,164
00530 - KOOTENAY WEST PARA TRANSIT	8,383	9,274	7,899	8,423	7,788	8,268	9,056	8,830
00535 - MERRITT PARA TRANSIT	8,396	7,988	8,910	8,956	8,298	7,600	8,921	8,041
00540 - MOUNT WADDINGTON PARA TRANSIT	2,391	2,507	2,327	2,452	2,262	2,084	2,437	2,181

00565 - NORTH OKANAGAN PARA TRANSIT	2,604	2,553	2,277	2,431	2,578	2,125	2,102	2,231
00570 - OKANAGAN-SIMILKAMEEN PARA TRAN	1,504	1,810	1,552	1,683	1,473	1,374	1,464	1,294
00575 - OSOYOOS PARA TRANSIT	725	802	785	828	723	716	834	672
00580 - PEACHLAND PARA TRANSIT	3,406	2,977	2,930	4,076	3,156	3,626	3,876	2,896
00585 - PEMBERTON PARA TRANSIT	6,784	6,240	6,712	7,091	7,227	6,407	6,180	5,676
00605 - PORT EDWARD PARA TRANSIT	874	2,793	2,501	2,372	2,918	1,986	3,673	3,590
00610 - POWELL RIVER (DIST) PARA TRST	885	1,056	896	898	917	989	1,025	939
00615 - QUATHET DIST PARA TRANSIT	1,284	1,405	1,297	2,394	1,441	1,515	1,441	1,457
00625 - PRINCE GEORGE COMMUNITY BUS	2,851	2,961	2,925	2,777	2,820	2,641	2,599	2,473
00650 - PRINCETON PARA TRANSIT	672	664	655	780	703	660	730	690
00655 - QUESNEL PARA TRANSIT	7,328	8,282	7,177	7,843	7,457	7,228	8,382	7,523
00660 - REVELSTOKE PARA TRANSIT	1,724	1,829	1,741	2,014	1,694	1,685	1,771	1,738
00665 - SALTSPRING ISLAND PARA TRANSIT	8,594	10,660	11,155	12,404	12,800	10,507	9,455	8,730
00670 - SHUSWAP PARA TRANSIT	8,641	9,745	9,135	9,642	9,815	8,813	9,543	9,856
00675 - SKEENA REGIONAL PARA TRANSIT	2,326	3,440	3,990	2,811	2,880	2,783	4,352	3,341
00680 - SMITHERS PARA TRANSIT	1,243	1,502	1,231	1,607	1,389	1,332	1,677	1,502
00695 - SUMMERLAND PARA TRANSIT	1,333	1,465	1,204	1,410	1,290	1,362	1,403	1,301
00735 - WILLIAMS LAKE PARA TRANSIT	6,777	7,133	6,609	6,507	6,321	6,433	6,850	6,489
Total	5,148,043	4,573,948	4,384,504	4,343,938	4,187,878	5,413,466	5,545,152	5,443,015

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	March YTD 2019/20	March 2019/20	February 2019/20	January 2019/20	December 2019/20
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3	27,162,903	1,708,715	2,307,722	2,394,304	2,147,827
7	5,627	400	504	518	616
5	623,455	40,452	58,437	57,033	55,476
7	2,932,937	199,204	246,292	247,292	273,646
8	733,378	37,598	61,084	65,378	63,366
1	752,101	53,119	72,020	70,557	68,560
4	90,074	5,223	6,973	8,082	7,409
6	383,536	22,238	30,238	32,755	34,892
8	200,848	13,778	19,117	22,983	18,739
7	109,597	7,801	11,256	9,702	10,014
4	156,264	8,362	21,083	10,863	11,900
3	253,473	14,560	22,092	21,357	19,916
1	4,094,111	303,133	376,734	389,177	379,945
8	5,939,178	387,391	578,837	578,630	587,278
2	158,382	9,415	13,039	14,668	14,115
6	430,246	34,925	42,918	44,264	48,548
0	3,516,300	246,936	300,663	300,337	322,319
0	390,450	27,080	37,894	42,303	33,628
6	125,936	10,801	14,773	15,251	13,138
)4	491,704	37,420	42,799	47,012	39,300
11	3,491	431	418	418	556
29	278,129	16,151	25,645	26,199	21,907
3	211,893	13,428	17,260	17,898	19,574
57	2,276,867	163,746	223,053	228,826	218,869
98	277,298	15,976	23,797	33,438	17,146
12	341,412	20,880	26,966	31,232	30,915
52	546,452	38,701	44,642	32,881	47,070
11	197,541	10,985	17,832	16,429	16,193
57	536,857	38,679	42,624	50,621	49,193
39	3,189,769	244,467	377,508	411,756	360,938
32	6,262	375	525		345

29,809	32,457	33,003	18,758	372,523	305
1,412	1,465	1,359	861	16,336	330
1,521	1,655	1,706	1,065	19,815	355
6,969	7,055	7,353	5,286	91,819	360
4,328	4,475	3,774	3,359	47,190	380
1,697	1,798	1,950	1,136	23,035	405
719	964	711	536	8,701	425
1,888	2,218	2,078	1,381	24,074	450
7,662	8,658	8,254	5,011	93,871	480
8,943	10,836	9,942	6,717	129,293	490
483	467	506	365	5,531	515
810	909	849	543	9,805	525
4,706	5,611	5,702	3,214	65,701	550
1,853	1,120	1,518	1,411	18,592	595
4,952	4,671	4,762	3,531	59,604	635
396	437	470	336	5,146	645
434	423	471	267	5,496	690
605	631	655	424	7,941	705
515	517	517	331	6,658	715
3,546	4,674	4,183	2,428	49,406	720
728	782	828	585	10,019	320
3,931	3,386	4,179	2,801	46,821	325
275	271	252	215	3,675	335
1,937	2,134	1,915	1,713	24,788	340
602	659	622	489	7,582	345
739	589	669	343	7,808	348
593	614	609	466	7,363	385
681	780	646	558	8,315	390
2,994	3,429	3,435	2,025	39,013	400
999	1,148	1,053	835	14,290	430
939	1,200	991	709	11,480	440
394	420	372	470	6,779	460
917	848	1,009	617	12,848	463
1,082	1,133	976	830	10,529	465
2,040	3,236	3,170	1,868	26,152	505
8,341	9,576	8,513	6,561	100,912	530
6,368	6,065	6,375	5,317	91,235	535
2,142	2,342	2,143	1,830	27,098	540
					•

2,195	2,743	2,538	1,951	28,328
1,061	1,351	1,330	1,104	17,000
672	745	687	521	8,710
3,399	2,623	2,759	2,527	38,251
7,686	8,226	7,627	4,620	80,476
2,997	2,858	2,624	1,321	30,507
845	886	866	584	10,786
1,317	1,218	1,282	1,138	17,189
2,303	2,391	2,558	2,053	31,352
545	592	523	362	7,576
6,717	7,063	7,185	6,022	88,207
1,696	1,678	1,656	1,274	20,500
7,913	8,598	8,690	6,720	116,226
7,624	8,824	8,727	6,779	107,144
2,258	2,406	2,100	1,563	34,250
1,393	1,260	1,364	1,211	16,711
1,162	1,351	1,272	920	15,473
5,371	5,718	6,092	5,490	75,790

5,109,442 5,412,938 5,252,145 3,863,722 58,678,191

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#### Ridership for MoTI Conventional & Custom/Paratransit (Taxi included) 2018/19

Monthly System	m Rides - Total

			Monthly S	ystem Ride	s - Total								
Company	April 2018/19	May 2018/19	June 2018/19	July 2018/19	August 2018/19	September 2018/19	October 2018/19	November 2018/19	December 2018/19	January 2018/19	February 2018/19	March 2018/19	March YTD 2018/19
CON - CONVENTIONAL													
00310 - VICTORIA REGIONAL TRANSIT CONV	2,171,396	2,154,656	2,159,569	2,070,698	1,988,016	2,401,392	2,530,379	2,413,487	2,048,573	2,384,415	2,150,889	2,429,219	26,902,689
00338 - BC BUS NORTH	0	0	249	425	578	424	413	428	637	544	453	438	4,58
00350 - CAMPBELL RIVER CONVENTIONAL	50,542	50,211	40,930	41,463	40,742	50,412	59,623	52,533	47,499	51,014	48,576	50,665	584,210
00370 - CENTRAL FRASER VALLEY CONVENTI	243,326	211,004	199,375	196,432	201,244	247,523	246,386	272,263	285,135	229,614	216,558	252,851	2,801,71
00375 - CHILLIWACK CONVENTIONAL	60,993	64,431	57,639	56,513	55,610	72,188	64,635	59,373	62,638	56,592	68,315	50,040	728,96
00395 - COMOX VALLEY CONVENTIONAL	64.504	50,417	45,168	32,431	36,249	65,322	61,351	64,302	58,689	70,126	61,770	64,579	674,90
00410 - COWICHAN VALLEY COMMUTER CONVE	6,965	7,137	6,722	5,986	5,596	5,698	8,684	8,074	6,549	7,735	7,360	7,176	83,68
00415 - COWICHAN VALLEY CONVENTIONAL	27,795	31,652	30,978	25,932	28,495	31,870	32,748	32,521	29,243	29,842	27,116	26,301	354,49
00420 - CRANBROOK CONVENTIONAL	21,923	11,540	10,696	10,430	8,830	18,419	19,559	18,912	18,136	21,230	19,826	19,089	198,59
00435 - DAWSON CREEK CONVENTIONAL	9,157	9,535	8,703	6,382	5,939	8,890	9,747	9,021	7,281	11,213	8,632	9,328	103,8
00445 - FORT ST JOHN CONVENTIONAL	12,517	9,846	14,270	7,695	6,776	9,450	11,956	16,658	11,248	23,192	11,101	6,998	141,7
00455 - FRASER VALLEY EXPRESS CONVENTI	15,821	16,834	14,954	16,833	13,508	19,467	19,815	22,507	19,215	15,480	16,157	21,429	212,0
00475 - KAMLOOPS CONVENTIONAL	363,503	267,845	256,709	250,187	250,300	383,962	380,224	368,144	370,223	372,988	365,895	372,240	4,002.2
00495 - KELOWNA/CENTRAL OKANAGAN CONVE	523,107	364,294	339,756	329,901	312,403	580.264	555,811	554,455	542,330	528,449	523,745	522,310	5,676,8
00510 - KITIMAT CONVENTIONAL	12,950	10,213	11,364	11,442	10,038	12,510	15,366	13,533	13,914	13,995	13,657	14,680	153,6
00520 - KOOTENAY BOUNDARY CONVENTIONAL	48,070	28,557	27,110	22,201	18,676	41,182	41,926	41,976	49,202	48,847	42,256	48,121	458,1
00545 - NANAIMO CONVENTIONAL	285,810	255,519	251,882	229,938	212,823	316,807	341,136	315,365	298,640	310,880	283,575	284,663	3,387,0
00555 - NELSON CONVENTIONAL	35,991	27,650	24,693	22,766	21,640	33,515	35,172	38,527	37,915	28,370	38,514	32,087	376,8
00560 - NORTH OKANAGAN CONNECTOR CONVE	11,004	3,769	3,590	3,915	4,036	15,900	15,817	15,787	14,934	11,741	10,999	11,481	122,9
00590 - PENTICTON CONVENTIONAL	37,030	34,184	39,933	33,807	34,176	39,155	40,569	42,988	36,378	42,700	40,664	40,633	462,2
00600 - PORT ALBERNI CONVENTIONAL	23,065	21,088	26,547	16,819	15,796	35,166	25,151	20,764	26,420	21,155	31,416	22,321	285,7
00620 - POWELL RIVER CONVENTIONAL	21,369	18,402	17,402	16,510	15,181	17,950	18,393	19,216	20,965	17,782	17,362	17,187	217,7
00630 - PRINCE GEORGE CONVENTIONAL	213,071	122,686	112,978	109,767	115,016	216,885	217,355	220,961	223,891	214,857	208,395	214,690	2,190,5
00640 - PRINCE RUPERT CONVENTIONAL	24,960	27,220	21,599	21,102	19,305	28,939	26,390	23,680	20,766	38,377	29,040	21,946	303.3
00685 - SQUAMISH CONVENTIONAL	23,957	34,323	37,902	20,940	20,091	29,155	26,992	28,909	20,700	36,129	23,838	32,814	335,7
00700 - SUNSHINE COAST CONVENTIONAL	41,826	51,320	42,436	48,535	41,028	41,292	45,705	37,157	45,244	42,752	40,896	40,700	518,8
00710 - TERRACE CONVENTIONAL	15,855	14,554	12,280	10,361	11,794	17,202	16,222	19,132	17,475	20,643	18,027	22,142	195,6
00725 - VERNON/COLDSTREAM CONVENTIONAL	38,455	43,759		38,185	39,875	42,084	42,582	46,677	46,508	43,368	41,933	43,503	503.3
00730 - WHISTLER CONVENTIONAL	260,606	176,417	195,410	215,346	224,795	193,827	180,011	230.052	332,636	383,846	355,802	339,569	3,088,3
00740 - YOUBOU CONVENTIONAL	673	719		797	905		530	230,032	738		503		7,3
00740 - TOOBOO CONVENTIONAL	0/3	/15	711	1 /9/	303	020	330	221	/30	400	303	404	7,0
CUS - CUSTOM													
00305 - VICTORIA CUSTOM	31,110	35,131	33,681	32,701	31,648	30,656	34,553	32,412	28,063	31,903	23,970	30,546	376,3
00330 - ALBERNI-CLAYOQUOT CUSTOM	1,263	1,377	1,306	1,268	1,219	1,245	1,551	1,231	1,176	1,352	1,231	1,386	15,6
00355 - CAMPBELL RIVER CUSTOM	1,836	1,999	1,993	1,882	1,789	1,713	1,951	1,874	1,462	1,862	1,603	1,820	21,7
00360 - CENTRAL FRASER VALLEY CUSTOM	9,254	8,815	8,499	7,427	8,471	8,005	9,018	9,320	6,908	8,553	6,393	8,430	99,0
00380 - CHILLIWACK CUSTOM	4,684	4,256	4,294	3,955	4,012	3,548	4,656	4,438	3,305	4,257	3,338	4,091	48,8
00405 - COWICHAN CUSTOM TRANSIT	1,932	2,141	2,083	2,143	2,019	1,955	2,302	2,135	1,587	2,061	1,433	2,139	23,9
00425 - CRANBROOK CUSTOM	947	755	729	688	705	754	755	940	548	724	887	738	9,1
00450 - FORT ST JOHN CUSTOM TRANSIT	2,454	2,550	2,251	1,632	1,839	1,878		2,399			2,190		26,5
00480 - KAMLOOPS CUSTOM	7,438	8,360		7,607	7,535						8,017	8,736	96,3
00490 - KELOWNA CUSTOM	11,321	13,326		10,177	10,365		12,151			11,748	10,436		134,7
00515 - KITIMAT CUSTOM	666	480		366			472				476		5,7
00525 - KOOTENAY BOUNDARY CUSTOM	852	946		861	838		842		658		701	854	9,7
00550 - NANAIMO CUSTOM	5,822	6,404		5,521	5,465		6,175				4,762		
00595 - PENTICTON CUSTOM	1,355	1,520		1,368			1,520				1,334		17,4
00635 - PRINCE GEORGE CUSTOM	5,319	5,656	-		4,732		5,547						63.5
00645 - PRINCE RUPERT CUSTOM	400				449							417	
00690 - SQUAMISH CUSTOM TRANSIT	373	373					504						I
00705 - SUNSHINE COAST CUSTOM PARA	633	812											
00715 - TERRACE CUSTOM TRANSIT	576	609		308									
DEPT. OF TENNANCE OUG FOR STANDE		. 509	. 508	1 300	264		1 459	1 28/	525	; 550	1 5/3	1 040	£ 0,4
00720 - VERNON CUSTOM	4,743	4,781	4,405	3.724			4,857		3,552	4,859	4,252	4,692	52,8

PAR - PARATRANSIT													
00320 - 100 MILE HOUSE PARA TRANSIT	891	1,071	903	814	757	775	976	909	795	1,044	848	1,000	10,783
00325 - AGASSIZ-HARRISON PARA TRANSIT	4,814	4,726	4,619	4,588	4,909	4,295	4,589	4,080	2,833	3,170	3,428	2,865	49,016
00335 - ASHCROFT-CLINTON PARA TRANSIT	379	348	327	348	383	391	471	433	340	422	264	340	4,446
00340 - BELLA COOLA PARA TRANSIT	1,915	2,035	2,108	2,305	1,992	1,893	2,098	1,981	1,894	2,060	1,853	1,999	24,133
00345 - BOUNDARY PARA TRANSIT	636	571	618	674	673	579	598	690	513	676	691	631	7,550
00348 - BULKLEY-NECHAKO	296	663	643	520	581	495	580	619	498	670	521	413	6,599
00385 - CLEARWATER PARA TRANSIT	602	660	656	648	677	590	634	616	552	539	547	550	7,271
00390 - COLUMBIA VALLEY PARA TRANSIT	650	764	722	734	833	518	354	644	587	603	580	742	7,731
00400 - COMOX VALLEY PARA TRANSIT	3,006	3,469	3,030	3,039	3,004	2,883	3,274	3,221	2,447	3,309	2,645	3,586	36,913
00430 - CRESTON PARA TRANSIT	1,458	1,659	1,519	1,520	1,554	1,350	1,458	1,497	1,239	1,500	1,340	1,365	17,459
00440 - ELK VALLEY PARA TRANSIT	976	1,006	969	624	728	954	1,256	1,252	931	1,142	905	949	11,692
00460 - HAZELTON PARA TRANSIT	649	695	709	738	642	522	528	520	488	467	279	483	6,720
00463 - HOPE	840	805	918	686	616	899	1,059	957	1,055	938	730	968	10,471
00465 - HWY 16 PARA TRANSIT	637	789	648	653	682	775	808	911	842	986	907	1,055	9,693
00505 - KIMBERLEY PARA TRANSIT	1,785	2,192	2,078	1,610	1,180	1,857	2,047	2,067	2,005	3,176	3,055	2,951	25,003
00530 - KOOTENAY WEST PARA TRANSIT	8,094	8,495	8,053	8,567	8,270	7,458	8,517	9,063	7,370	8,904	7,648	8,567	99,006
00535 - MERRITT PARA TRANSIT	6,851	7,704	7,475	7,946	7,325	7,709	8,321	8,389	7,806	7,775	7,381	8,559	93,241
00540 - MOUNT WADDINGTON PARA TRANSIT	2,145	2,483	2,383	2,250	2,363	2,150	2,550	2,338	1,976	2,407	2,077	2,271	27,393
00565 - NORTH OKANAGAN PARA TRANSIT	2,944	3,564	2,739	3.314	3,223	3,005	3,428	3,051	2.684	2,388	2,540	2,626	35,506
00570 - OKANAGAN-SIMILKAMEEN PARA TRAN	1,345	1,899	1.878	1,597	1,540	1,255	1,423	1,213	1,019	1,421	1,103	1,255	16,948
00575 - OSOYOOS PARA TRANSIT	801	774	979	781	801	828	795	833	600	741	561	782	9,276
00580 - PEACHLAND PARA TRANSIT	3,657	3,682	3,160	4,157	3,316	3,266	2,936	2,656	3,228	2,560	2,422	2,640	37,680
00585 - PEMBERTON PARA TRANSIT	6,542	6,317	7,175	7,336	7,750	6,696	6,379	6,540	7,571	7,071	6,657	7,573	83,607
00605 - PORT EDWARD PARA TRANSIT	1,039	1,651	1,695	2,000	2,994	1,632	2,020	2,522	3,279	2,232	1,741	1.783	24,688
00610 - POWELL RIVER (DIST) PARA TRST	591	709	661	542	808	886	937	963	707	1,072	757	962	9,395
00615 - QUATHET DIST PARA TRANSIT	696	860	943	929	923	887	966	923	810	1,074	824	1,100	10,935
00625 - PRINCE GEORGE COMMUNITY BUS	2,971	2.971	2,457	2,521	2,404	3,393	3,221	3,050	2,886	2,820	2,412	2,843	33,949
00650 - PRINCETON PARA TRANSIT	520	577	632	702	727	599	749	946	739	805	762	592	8,350
00655 - QUESNEL PARA TRANSIT	6,684	7,374	6,696	7,064	6,890	6,706	7,419	7,486	6,370	7,314	5,972	7,309	83,284
00660 - REVELSTOKE PARA TRANSIT	1,844	2,008	1,938	1,856	1,775	1,788	2,040	1,963	1,812	2,098	2,049	2,073	23,244
00665 - SALTSPRING ISLAND PARA TRANSIT	8,015	9,462	10,237	11,593	11,721	9,595	9,112	7,995	7,177	8,167	7,583	9,010	109,667
00870 - SHUSWAP PARA TRANSIT	9,019	10,154	9,057	9,393	9,471	8,871	9,377	9,403	8,575	9,123	7,935	9,238	109,616
00675 - SKEENA REGIONAL PARA TRANSIT	2,325	4,408	1,864	4,654	3,383	3,147	3,343	1,968	3,895	3,731	2,838	3,325	38,881
00680 - SMITHERS PARA TRANSIT	1,494	1,648	1,446	1,425	1,505	1,298	1,431	1,561	1,328	1,662	1,220	1,320	17,338
00695 - SUMMERLAND PARA TRANSIT	1,246	1,542	1,455	1,498	1,509	1,320	1,487	1,520	1,159	1,356	1,221	1,356	16,669
00735 - WILLIAMS LAKE PARA TRANSIT	5,924	6.579	6,118	6.052	6,321	5,677	7,118	6.456	5,270	6,177	5.814	7.018	74,524

System	Total Buses	LD	MD	fication HD	HC	Diesel	Fuel Type Gasoline	CNO
100 Mile House Paratransit	3	3					3	
Agassiz-Harrison Paratransit	3	1	2			3		
Alberni - Clayoquot Custom	4	4.					4	
Ashcroft - Cache Creek - Clinton	2	2				1	2 2	
Bella Coola Paratransit	2	2				1	2	
Boundary (Grand Forks) Paratransit	2 3	2				3	2	
Bulkley-Nechako Paratransit Campbell River Conventional	12	3	9	3		12		
Campbell River Custom	4	4	9	3		4		
Central Fraser Valley Community	2 1	2				2		
Central Fraser Valley Conventional	45	-	9	36		10		35
Central Fraser Valley Custom	16	16				16		
Chilliwack Conventional	17	155	6	11		17		
Chilliwack Custom	8	8				8		
Clearwater Paratransit	3	3				1	2	
Columbia Valley Paratransit	2	2					2	
Comox Conventional	15	1	10	4		15		
Comox Valley Paratransit	9	9				9		
Cowichan Valley Commuter	8			8		8		
Cowichan Valley Conventional	14	2	12			12	2	
owichan Valley Custom (Duncan) - North Cowichan)	6	6					6	
Cranbrook Conventional	5		5			5	3	
Cranbrook Custorn	4 1	4				1	4	
Creston (Central Kootenay) Paratransit	3	4	3			3	4	
Dawson Creek Conventional	3	3	3			2	1	
Elk Valley Peratransit Fort St. John Conventional	5	3	5			5		
Fort St. John Custom	5	5	9				5	
Fraser Valley Express Conventional	8			8		8	-	
Hazelton Paratransit	4	4				1	4	
Hope Paratransit	2		2			2		
Kamloops Community	4	4				4		
Kamloops Conventional	47			47				47
. Kamloops Custom	18	18				18		
Kelowna Community	12	12				12		
Kelowna Conventional	75		5	70		75		
Kelowna Custom	23	23				23		
Kimberley Paratransit	5	5					5	
Kitimet Conventional	5		5			5		
Kitimat Custom	2	2				2		
Kootenay (Lake West) Paratransit	12	12				12 13		
Kootenay/Boundary (Trail) Conventional	13	13				13		
Kootenay/Boundary (Trail) Custom Memitt Paratransit	3	4				1 "	3	
Mount Waddington Paratransit	3	3					3	
Nanaimo Conventional	58	4		54		4	9	54
Nanaimo Custom	15	15		04			15	
Nelson Conventional	6		2	4		6		
North Okanagan Conventional (Commuter)	3			3		3		
North Okanagan Paratransit	2	2				2		
Okanagan-Similkameen Paratransit	2 3	3					3	
Osoyoos (Oliver) Paratransit	2		2			2		
Peachland (Kelowna) Paratransit	1 1	1				1		
Pemberton Paratransit	2			2		2		
Penticton Conventional	9		2	7		9	•	
Penticton Custom	2	2					2	
Port Alberni Conventional	5		5			5		
Port Edward Paratransit	1 1		1			5		
Powell River Conventional	5		7	10				
Prince George Conventional	27 8	8	,	16		27 8		
Prince George Custom & Community Prince Rupert Conventional	5	0	5			5		
Prince Rupert Custom	1 1	1	J			,	1	
Prince Rupert Costoni	2	2					2	
gathet (Powell River Regional District) Paratransit	5	5				5	-	
Quesnel Paratransit	7	5	2			7		
Revelstoke Paratransit	1 4 1	4					4	
Shuswap (Salmon Arm) Paratransit	8	8				l	8	
Salt Spring Island Conventional	5	5					5	
Skeena (Regional) Paratransit	2		2			2		
Smithers Paratransit	3	3					3	
South Okanagan Connector	2			2		2		
Squamish Conventional	8		В			8		
Squamish Custom	3	3					3	
Summerland Paratransit	2	2				- 44	2	
Sunshine Coast Conventional	14		6	8		14		
Sunshine Coast Custom	3	3					3	
Terrace Conventional	4		4			4	•	
Terrace Paratransit	2	2				40	2	
Vernon Conventional	12	12				12		
Vernon Custom	9	9	40	101	68	239		60
Victoria Conventional	299 56	50	40	191	88	43	13	90
Victoria Custom Whistler Conventional	31	56		31		43	10	31
Whistier Conventional Williams Lake Paratransit	6	3	3	31		6		31
Youbou Conventional	3	3	3				3	
	. 0	9					-	22

	1	-15	Classif		110	Disease	Fuel Type	CNIC
System	Total Buses	LD	MD	HD	HC	Diesel	Gasoline	CNG
100 Mile House Paratransit	3	3					3	
Agassiz-Harrison Paratransit	3	1	2			3		
Alberni - Clayoquot Custom	4	4				4		
Ashcroft - Cache Creek - Clinton	2 2 2 3	2 2 2 3				2		
Bella Coola Paratransit	2	2				1	2	
Boundary (Grand Forks) Paratransit	2	2					2	
Bulkley-Nechako Paratransit	3	3				3		
Campbell River Conventional	12		3	9		12		
Campbell River Custom	4	4				4 2 43		
Central Fraser Valley Community	2	2				2		
Central Fraser Valley Conventional	43		9	34		43		
Central Fraser Valley Custom	16	16				16		
Chilliwack Conventional	17		6	11		17		
Chilliwack Custom	8	8				8		
Clearwater Paratransit	3	8 3 2 1				1	2	
Columbia Valley Paratransit	3 2	2				2		
Comox Conventional	15	1	10	4		15		
Comox Valley Paratransit	9	9				9		
Cowichan Valley Commuter	8			8		9 8		
Cowichan Valley Conventional	14	2	12			14		
Cowichan Valley Custom (Duncan) - North Cowichan)	6	6	-			14 5 5 2 4	1	
Cranbrook Conventional	6 5		5			5		
Cranbrook Custom	4	4				2	2	
Creston (Central Kootenay) Paratransit	4	4				4		
Dawson Creek Conventional	4		4					
Elk Valley Paratransit	3	3	-			4 3 5 5		
Fort St. John Conventional	3 5 5 8	0	5			5		
	5	5	9			5		
Fort St. John Custom	0	5		8		0		
Fraser Valley Express Conventional	1 0			0			4	
Hazelton Paratransit	4	4	0			2	4	
Hope Paratransit	2		2			2		
Kamloops Community	4	4		47		4		47
Kamloops Conventional	47	40		47		10		41
Kamloops Custom	18	18				18		
Kelowna Community	12	12	-	00		12		
Kelowna Conventional	74		5	69		74		
Kelowna Custom	23	23				23 5 5 2		
Kimberley Paratransit	5	5	-			5		
Kitimat Conventional	5		5			5		
Kitimat Custom	2	2						
Kootenay (Lake West) Paratransit	12	12				12		
Kootenay/Boundary (Trail) Conventional	13	13				13		
Kootenay/Boundary (Trail) Custom	4	4				4		
Merritt Paratransit	3 3	3 4				1	3	
Mount Waddington Paratransit	3	3				1	3	
Nanaimo Conventional	58			54		4		54
Nanaimo Custom	15	15				15		
Nelson Conventional	6		2	4				
North Okanagan Conventional (Commuter)	3			3		6 3 2		
North Okanagan Paratransit	2	2				2		
Okanagan-Similkameen Paratransit	3	3					3	
Osoyoos (Oliver) Paratransit	3 2 3 2 1 2 9 2 5	2 3 2 1				2		
Peachland (Kelowna) Paratransit	1 1	1				2 1 2 9		
Pemberton Paratransit	2			2		2		
Penticton Conventional	9		2	2		9		
Penticton Custom	2	2					2	
Port Alberni Conventional	5	-	5			5	_	
Port Edward Paratransit	1 1		1			1		
Powell River Conventional	5			5		5		
Prince George Conventional	27	4	7	16		27		
	8	8	,	10		27 8		
Prince George Custom & Community	0	0				1 0		

Youbou Conventional	3	<b>i</b> 3				3		
TTINIALIS LAKE FAIALIALISIL		1	3					
Williams Lake Paratransit	6	.3	3	31.		6		31
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Summerland Paratransit		2				1	2	
Squamish Custom	3	3					3	
Squamish Conventional			8			8		
South Okanagan Connector	2			2		2		
Smithers Paratransit	3	3				l	3	
Skeena (Regional) Paratransit	2	1	2			2		
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	Smithers Paratransit South Okanagan Connector Squamish Conventional Squamish Custom Summerland Paratransit Sunshine Coast Conventional Sunshine Coast Custom Terrace Conventional Terrace Paratransit Vernon Conventional Vemon Custom Victoria Conventional Victoria Custom Whistler Conventional	Prince Rupert Custom Princeton Paratransit Quesnel Paratransit Revelstoke Paratransit Shuswap (Salmon Arm) Paratransit Salt Spring Island Conventional Skeena (Regional) Paratransit South Okanagan Connector Squamish Conventional Squamish Custom Summerland Paratransit Sunshine Coast Conventional Sunshine Coast Custom Terrace Conventional Terrace Paratransit Vernon Conventional Victoria Conventional Victoria Custom Whistler Conventional 307 Victoria Custom Victoria Custom Whistler Conventional 31	Prince Rupert Custom Princeton Paratransit					

				Classification	
System	Total Buses	LD	MD	HD	HC
100 Mile House Paratransit	3	3			
Agassiz-Harrison Paratransit	3 4	1	2		
Alberni - Clayoquot Custom	4	4			
Ashcroft - Cache Creek - Clinton	2 2 3	4 2 2 3			
Bella Coola Paratransit	2	2			
Bulkley-Nechako Paratransit	3	3			
Campbell River Conventional	12		3	9	
Campbell River Custom	4	4			
Central Fraser Valley Community	2	2			
Central Fraser Valley Conventional	45		9	36	
Central Fraser Valley Custom	16	16			
Chilliwack Conventional	17		6	11	
Chilliwack Custom	8	8			
Clearwater Paratransit	8 3 2	3			
Columbia Valley Paratransit	2	8 3 2 1 9			
Comox Conventional	15	1	10	4	
Comox Valley Paratransit	9	9			
Cowichan Valley - Youbou Conventional	9 3	3			
Cowichan Valley Commuter	8			8	
Cowichan Valley Conventional	14	2	12		
Cranbrook Conventional	5		5		
Cranbrook Custom	3	3			
Creston-Central Kootenay Paratransit	4	4			
Dawson Creek Conventional	4		4		
Duncan-North Cowichan Paratransit	6	6			
Elk Valley Transit System	3	3			
Fort St. John Conventional	3 5 5		5		
Fort St. John Paratransit	5	5			
Fraser Valley Express	8			8	
Grand Forks Paratransit	2	2			
Hazelton Paratransit	4	4			
Hope Paratransit	2		2		
Kamloops Community	4	4			
Kamloops Conventional	47			47	
Kamloops Custom	18	18			
Kelowna Community	12	12			
Kelowna Conventional	70		1	69	
Kelowna Custom	23	23			
Kelowna-Peachland Paratransit	1	1			
Kimberley Paratransit		4			
Kitimat Conventional	4 5 2		5		
Kitimat Custom	2	2			
Kootenay Lake West Paratransit	12	12			
Merritt Paratransit	3	3			
Mount Waddington Paratransit	3	3			
Nanaimo Conventional	56	4		52	

Nanaimo Custom	14	14	•		
Nelson Conventional	6	İ	2	4	
North Okanagan Commuter	3 2 3 2 2			3	
North Okanagan Paratransit	2	2 3 2			
Okanagan-Similkameen Paratransit	3	3			
Oliver-Osoyoos Paratransit	2	2			
Pemberton Valley (SLRD) Paratransit				2 7	
Penticton Conventional	9 2		2	7	
Penticton Custom	2	2			
Port Alberni Conventional	5		5		
Port Edward Paratransit	1		1		
Powell River Conventional	5			5	
Powell River Regional District Paratransit	5	5			
Prince George Conventional	27	4	7	16	
Prince George Custom	8	8			
Prince Rupert Conventional	5		5		
Prince Rupert Custom	1	1			
Princeton Paratransit	2 7	2			
Quesnel Paratransit		2 5 4	2		
Revelstoke Paratransit	4				
Salmon Arm (Shuswap) Paratransit	8	8			
Salt Spring Island Conventional	5	5			
Skeena Regional Paratransit	2 3		2		
Smithers Paratransit	3	3			
Squamish Conventional	8		8		
Squamish Paratransit	3	3			
Summerland Paratransit	2	3 2			
Sunshine Coast Conventional	14		6	8	
Sunshine Coast Paratransit	3	3			
Terrace Conventional	3		. 3		
Terrace Paratransit	2	2			
Trail - Kootenay Boundary Custom	4	4			
Trail Conventional (Kootenay Boundary)	13	13			
Vernon Conventional	12	12			
Vernon Custom	9	9			
Victoria Conventional	294	15	30	181	68
Victoria Custom	56	56			
Whistler Conventional	29			29	
Williams Lake Paratransit	6	3	3		
	1075	368	140	499	68

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## Ridership Recovery (December 2020)

### TransLink

	Current Month, Previous Year	Previous Month	Current Month		
System	December 2019	November 2020	December 2020	Percent relative to pre- COVID ridership levels (same month in 2019)	Percent relative to previous month
Bus Boardings	20,494,000	9,945,000	8,925,000	44%	-10.26%
Expo-Millennium Line Boardings	8,819,000	3,636,000	3,263,000	37%	-10.26%
Canada Line Boardings	3,937,000	1,282,000	1,151,000	29%	-10.22%
SeaBus Boardings	450,000	131,000	117,000	26%	-10.69%
WCE Boardings	180,000	32,000	21,000	12%	-34.38%
HandyDART Boardings	124,000	49,000	46,000	37%	-6.12%
Total TransLink Boardings	34,003,000	15,075,000	13,524,000	40%	-10.29%
Total TransLink Journeys	20,574,000	8,815,000	8,147,000	40%	-7.58%

## Ridership Recovery (December 2020)

	Current Month, Previous Year	Previous Month	Current Month		
System	December 2019	November 2020	December 2020	Percent relative to pre- COVID ridership levels (same month in 2019)	Percent relative to previous month
Central Fraser Valley	200,776	129,764	131,261	65%	1.15%
Chilliwack	55,119	42,111	41,683	76%	-1.02%
Comox	38,677	27,333	25,059	65%	-8.32%
Kamloops	271,525	146,743	139,622	51%	-4.85%
Kelowna	436,781	279,225	249,366	57%	-10.69%
Nanaimo	229,698	148,690	137,322	60%	-7.65%
Prince George	137,403	77,454	67,315	49%	-13.09%
Sunshine Coast	34,271	23,278	22,272	65%	-4.32%
Victoria	2,230,938	1,230,269	1,105,815	50%	-10.12%
Whistler	368,570	87,050	171,931	47%	97.51%
All BC Transit	4,433,110	2,452,709	2,343,492	53%	-4.45%

## Ridership Recovery (December 2020)

	Current Month, Previous Year	Previous Month	Current Month		
System	December 2019	November 2020	December 2020	Percent relative to pre- COVID ridership levels (same month in 2019)	Percent relative to previous month
Passengers	1,145,780	554,379	446,854	39%	-19.40%
Vehicles	447,800	298,959	259,690	58%	-13.14%

## Ridership Recovery (January 2021)

### TransLink

	Current Month, Previous Year	Previous Month	Current Month		
System	January 2020	December 2020	January 2021	Percent relative to pre- COVID ridership levels (same month in 2020)	Percent relative to previous month*
Bus Boardings	22,720,000	8,925,000	9,420,000	41%	5.55%
Expo-Millennium Line Boardings	9,272,000	3,263,000	3,514,000	38%	7.69%
Canada Line Boardings	3,983,000	1,151,000	1,215,000	31%	5.56%
SeaBus Boardings	455,000	117,000	149,000	33%	27.35%
WCE Boardings	231,000	21,000	31,000	13%	47.62%
HandyDART Boardings	118,000	46,000	50,000	42%	8.70%
Total TransLink Boardings	36,779,000	13,524,000	14,379,000	39%	6.32%
Total TransLink Journeys	22,163,000	8,147,000	8,658,000	39%	6.27%

## Ridership Recovery (January 2021)

	Current Month, Previous Year	Previous Month	Current Month		
System	January 2020	December 2020	January 2021	Percent relative to pre- COVID ridership levels (same month in 2020)	Percent relative to previous month
Central Fraser Valley	244,112	131,261	134,464	55%	2.44%
Chilliwack	56,701	41,683	40,709	72%	-2.34%
Comox	51,919	25,059	26,284	51%	4.89%
Kamloops	382,567	139,622	150,286	39%	7.64%
Kelowna	573,672	249,366	266,092	46%	6.71%
Nanaimo	280,114	137,322	145,642	52%	6.06%
Prince George	182,706	67,315	72,022	39%	6.99%
Sunshine Coast	40,813	22,272	22,197	54%	-0.34%
Victoria	2,841,416	1,105,815	1,192,445	42%	7.83%
Whistler	464,481	171,931	170,553	37%	-0.80%
All BC Transit	5,661,518	2,343,492	2,486,371	44%	6.10%

## Ridership Recovery (January 2021)

	Current Month, Previous Year	Previous Month	Current Month		
System	January 2020	December 2020	January 2021	Percent relative to pre- COVID ridership levels (same month in 2020)	Percent relative to previous month
Passengers	802,191	446,854	462,062	58%	3.40%
Vehicles	339,498	259,690	263,790	78%	1.58%

## Ridership Recovery (February 2021)

### TransLink

	Current Month, Previous Year	Previous Month	Current Month		
System	February 2020	January 2021	February 2021	Percent relative to pre- COVID ridership levels (same month in 2020)	Percent relative to previous month
Bus Boardings	21,777,000	9,420,000	8,941,000	41%	-5.08%
Expo-Millennium Line Boardings	8,949,000	3,514,000	3,336,000	37%	-5.07%
Canada Line Boardings	3,693,000	1,215,000	1,153,000	31%	-5.10%
SeaBus Boardings	463,000	149,000	146,000	32%	-2.01%
WCE Boardings	188,000	31,000	29,000	15%	-6.45%
HandyDART Boardings	129,000	50,000	47,000	36%	-6.00%
Total TransLink Boardings	35,199,000	14,379,000	13,653,000	39%	-5.05%
Total TransLink Journeys	21,185,000	8,658,000	8,220,000	39%	-5.06%

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## Ridership Recovery (February 2021)

	Current Month, Previous Year	Previous Month	Current Month		
System	February 2020	January 2021	February 2021	Percent relative to pre- COVID ridership levels (same month in 2020)	Percent relative to previous month
Central Fraser Valley	235,027	134,464	124,739	53%	-7.23%
Chilliwack	52,646	40,709	38,016	72%	-6.62%
Comox	48,251	26,284	26,328	55%	0.17%
Kamloops	330,203	150,286	125,196	38%	-16.69%
Kelowna	507,322	266,092	247,671	49%	-6.92%
Nanaimo	257,515	145,642	140,514	55%	-3.52%
Prince George	146,483	72,022	66,087	45%	-8.24%
Sunshine Coast	39,638	22,197	22,938	58%	3.34%
Victoria	2,630,936	1,192,445	1,134,888	43%	-4.83%
Whistler	441,349	170,553	146,835	33%	-13.91%
All BC Transit	5,201,780	2,486,371	2,310,859	44%	-7.06%

## Ridership Recovery (February 2021)

	Current Month, Previous Year	Previous Month	Current Month		
System	February 2020	January 2021	February 2021	Percent relative to pre- COVID ridership levels (same month in 2020)	Percent relative to previous month
Passengers	925,585	462,062	477,602	52%	3.36%
Vehicles	384,418	263,790	267,555	70%	1.43%

## Ridership Recovery (March 2021)

### **TransLink**

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	March 2019	March 2020	February 2021	March 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Bus Boardings	23,404,000	14,660,000	8,941,000	10,338,000	44%	-29%	15.62%
Expo-Millennium Line Boardings	9,716,000	5,808,000	3,336,000	3,857,000	40%	-34%	15.62%
Canada Line Boardings	4,115,000	2,259,000	1,153,000	1,334,000	32%	-41%	15.70%
SeaBus Boardings	535,000	260,000	146,000	183,000	34%	-30%	25.34%
WCE Boardings	220,000	120,000	29,000	34,000	15%	-72%	17.24%
HandyDART Boardings	130,000	80,000	47,000	57,000	44%	-29%	21.28%
Total TransLink Boardings	38,122,000	23,187,000	13,653,000	15,802,000	41%	-32%	15.74%
Total TransLink Journeys	22,918,000	13,697,000	8,220,000	9,515,000	42%	-31%	15.75%

<sup>\*</sup>Note that COVID-19 ridership impacts started in earnest mid-March 2020, which likely accounts for significant ridership decline between March 2020 and March 2021.

## Ridership Recovery (March 2021)

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	March 2019	March 2020	February 2021	March 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Central Fraser Valley	254,843	187,591	124,739	153,162	60%	-18%	22.79%
Chilliwack	70,002	47,496	38,016	44,729	64%	-6%	17.66%
Comox	46,475	33,486	26,328	27,470	59%	-18%	4.34%
Kamloops	352,599	253,002	125,196	157,956	45%	-38%	26.17%
Kelowna	523,507	376,270	247,671	280,353	54%	-25%	13.20%
Nanaimo	300,566	199,609	140,514	160,120	53%	-20%	13.95%
Prince George	157,832	118,691	66,087	78,316	50%	-34%	18.50%
Sunshine Coast	43,132	30,396	22,938	26,693	62%	-12%	16.37%
Victoria	2,845,545	1,843,167	1,134,888	1,331,241	47%	-28%	17.30%
Whistler	418,274	246,106	146,835	171,742	41%	-30%	16.96%
All BC Transit	5,558,870	3,696,285	2,310,859	2,734,190	49%	-26%	18.32%

<sup>\*</sup>Note that COVID-19 ridership impacts started in earnest mid-March 2020, which likely accounts for significant ridership decline between March 2020 and March 2021.

## Ridership Recovery (March 2021)

### **BC** Ferries

Note that past summaries of BC Ferries ridership counts were incorrect. Future reporting will wait for BC Ferries to publish monthly actuals mid-month in the following month instead of relying on daily reports. Additionally, TransLink Unit staff were unable to confirm the discrepancy between March 2021 numbers provided by provincial staff and actuals published online by BC Ferries. These totals have been excluded them from this month's ridership data pending confirmation.

## Ridership Recovery (April 2021)

### TransLink

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	April 2019	April 2020	March 2021	April 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Bus Boardings	22,563,000	4,145,000	10,626,000	9,893,000	44%	139%	-6.90%
Expo-Millennium Line Boardings	9,189,000	1,726,000	4,189,000	3,852,000	42%	123%	-8.04%
Canada Line Boardings	3,978,000	493,000	1,465,000	1,316,000	33%	167%	-10.17%
SeaBus Boardings	495,000	44,000	191,000	165,000	33%	275%	-13.61%
WCE Boardings	218,000	12,000	40,000	32,000	15%	167%	-20.00%
HandyDART Boardings	130,000	22,000	57,000	53,000	41%	141%	-7.02%
Total TransLink Boardings	36,573,000	6,443,000	16,568,000	15,312,000	42%	138%	-7.58%
Total TransLink Journeys	21,969,000	3,749,000	9,509,000	8,787,000	40%	134%	-7.59%

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## Ridership Recovery (April 2021)

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	April 2019	April 2020	March 2021	April 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Central Fraser Valley	256,367	93,092	153,162	145,461	57%	56%	-5.03%
Chilliwack	67,009	30,823	44,729	43,510	65%	41%	-2.73%
Comox	44,596	17,656	27,470	27,450	62%	55%	-0.07%
Kamloops	314,192	111,750	157,956	150,153	48%	34%	-4.94%
Kelowna	472,095	143,204	280,353	273,446	58%	91%	-2.46%
Nanaimo	271,901	87,129	160,120	162,784	60%	87%	1.66%
Prince George	143,494	52,541	78,316	71,603	50%	36%	-8.57%
Sunshine Coast	45,038	14,593	26,693	26,588	59%	82%	-0.39%
Victoria	2,540,404	655,855	1,331,241	1,243,904	49%	90%	-6.56%
Whistler	247,783	45,485	171,742	70,402	28%	55%	-59.01%
All BC Transit	4,901,249	1,412,069	2,734,190	2,488,459	51%	76%	-8.99%

## Ridership Recovery (April 2021)

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	April 2019	April 2020	March 2021	April 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Passengers	1,685,728	396,688	1,047,837	912,157	54%	130%	-12.95%
Vehicles	710,414	261,141	570,665	518,597	73%	99%	-9.12%

# Ridership Recovery (May 2021)

### TransLink

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	May 2019	May 2020	April 2021	May 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Bus Boardings	24,221,000	5,255,000	10,091,000	10,812,000	45%	106%	7.14%
Expo-Millennium Line Boardings	9,956,000	2,174,000	3,702,000	3,980,000	40%	83%	7.51%
Canada Line Boardings	4,379,000	640,000	1,260,000	1,386,000	32%	117%	10.00%
SeaBus Boardings	567,000	62,000	149,000	172,000	30%	177%	15.44%
WCE Boardings	233,000	15,000	31,000	32,000	14%	113%	3.23%
HandyDART Boardings	140,000	27,000	53,000	56,000	40%	107%	5.66%
Total TransLink Boardings	39,497,000	8,174,000	15,286,000	16,437,000	42%	101%	7.53%
Total TransLink Journeys	23,660,000	4,756,000	8,739,000	9,410,000	40%	98%	7.68%

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## Ridership Recovery (May 2021)

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	May 2019	May 2020	April 2021	May 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Central Fraser Valley	267,256	110,223	145,461	147,751	55%	34%	1.57%
Chilliwack	73,884	35,543	43,510	42,191	57%	19%	-3.03%
Comox	49,960	19,445	27,450	31,911	64%	64%	16.25%
Kamloops	294,685	130,929	150,153	148,392	50%	13%	-1.17%
Kelowna	455,802	179,159	273,446	283,237	62%	58%	3.58%
Nanaimo	290,307	107,578	162,784	164,848	57%	53%	1.27%
Prince George	143,061	62,776	71,603	75,528	53%	20%	5.48%
Sunshine Coast	51,081	16,490	26,588	26,940	53%	63%	1.32%
Victoria	2,686,865	845,706	1,243,904	1,309,825	49%	55%	5.30%
Whistler	153,228	50,998	70,402	61,335	40%	20%	-12.88%
All BC Transit	4,981,130	1,754,237	2,488,459	2,570,114	52%	47%	3.28%

## Ridership Recovery (May 2021)

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	May 2019	May 2020	April 2021	May 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Passengers	1,987,621	693,196	912,157	854,513	43%	23%	-6.32%
Vehicles	805,979	404,921	518,597	497,586	62%	23%	-4.05%

# Ridership Recovery (June 2021)

### TransLink

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	June 2019	June 2020	May 2021	June 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Bus Boardings	23,438,000	8,673,000	10,812,000	11,423,000	49%	32%	5.65%
Expo-Millennium Line Boardings	9,650,000	3,311,000	3,980,000	4,317,000	45%	30%	8.47%
Canada Line Boardings	4,341,000	1,097,000	1,386,000	1,569,000	36%	43%	13.20%
SeaBus Boardings	563,000	114,000	172,000	193,000	34%	69%	12.21%
WCE Boardings	211,000	28,000	32,000	40,000	19%	43%	25.00%
HandyDART Boardings	130,000	34,000	56,000	62,000	48%	82%	10.71%
Total TransLink Boardings	38,333,000	13,258,000	16,437,000	17,604,000	46%	33%	7.10%
Total TransLink Journeys	23,011,000	7,606,000	9,410,000	10,074,000	44%	32%	7.06%

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## Ridership Recovery (June 2021)

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	June 2019	June 2020	May 2021	June 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Central Fraser Valley	250,604	123,058	147,751	154,022	61%	25%	4.24%
Chilliwack	67,934	38,148	42,191	43,713	64%	15%	3.61%
Comox	44,619	20,972	31,911	31,597	71%	51%	-0.98%
Kamloops	262,579	131,138	148,392	151,558	58%	16%	2.13%
Kelowna	429,594	219,465	283,237	289,335	67%	32%	2.15%
Nanaimo	271,734	124,334	164,848	169,276	62%	36%	2.69%
Prince George	136,225	65,338	75,528	70,190	52%	7%	-7.07%
Sunshine Coast	53,757	17,502	26,940	30,545	57%	75%	13.38%
Victoria	2,585,598	1,006,807	1,309,825	1,387,750	54%	38%	5.95%
Whistler	151,344	55,231	61,335	75,064	50%	36%	22.38%
All BC Transit	4,712,245	2,025,900	2,570,114	2,699,998	57%	33%	5.05%

## Ridership Recovery (June 2021)

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	June 2019	June 2020	May 2021	June 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Passengers	2,155,560	1,152,199	854,513	1,364,230	63%	18%	59.65%
Vehicles	843,883	592,558	497,586	704,665	84%	19%	41.62%

# Ridership Recovery (July 2021)

### TransLink

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	July 2019	July 2020	June 2021	July 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Bus Boardings	24,237,000	10,455,000	11,423,000	12,106,000	50%	16%	5.98%
Expo-Millennium Line Boardings	10,223,000	3,976,000	4,317,000	4,739,000	46%	19%	9.78%
Canada Line Boardings	4,573,000	1,348,000	1,569,000	1,894,000	41%	41%	20.71%
SeaBus Boardings	638,000	156,000	193,000	272,000	43%	74%	40.93%
WCE Boardings	226,000	34,000	40,000	41,000	18%	21%	2.50%
HandyDART Boardings	136,000	43,000	62,000	67,000	49%	56%	8.06%
Total TransLink Boardings	40,033,000	16,013,000	17,604,000	19,120,000	48%	19%	8.61%
Total TransLink Journeys	23,981,000	9,147,000	10,074,000	10,946,000	46%	20%	8.66%

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# Ridership Recovery (July 2021)

## **BC Transit**

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	July 2019	July 2020	June 2021	July 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Central Fraser Valley	235,741	132,937	154,022	156,356	66%	18%	1.52%
Chilliwack	66,546	40,020	43,713	44,855	67%	12%	2.61%
Comox	36,208	23,271	31,597	27,077	75%	16%	-14.31%
Kamloops	273,017	144,125	151,558	159,762	59%	11%	5.41%
Kelowna	410,027	238,543	289,335	258,706	63%	8%	-10.59%
Nanaimo	237,227	136,919	169,276	148,469	63%	8%	-12.29%
Prince George	122,295	68,979	70,190	70,902	58%	3%	1.01%
Sunshine Coast	60,699	27,389	30,545	34,578	57%	26%	13.20%
Victoria	2,518,676	1,132,702	1,387,750	1,411,148	56%	25%	1.69%
Whistler	182,095	77,628	75,064	112,092	62%	44%	49.33%
All BC Transit	4,623,063	2,272,190	2,699,998	2,719,796	59%	20%	0.73%

# Ridership Recovery (July 2021)

#### **BC Ferries**

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	July 2019	July 2020	June 2021	July 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Passengers	2,759,205	1,817,543	1,364,230	2,411,142	87%	33%	76.74%
Vehicles	1,011,464	823,178	704,665	1,025,133	101%	25%	45.48%

# Ridership Recovery (August 2021)

## TransLink

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	August 2019	August 2020	July 2021	August 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Bus Boardings	22,906,000	10,532,000	12,106,000	12,387,000	54%	18%	2.32%
Expo-Millennium Line Boardings	9,623,000	3,998,000	4,739,000	4,840,000	50%	21%	2.13%
Canada Line Boardings	4,431,000	1,397,000	1,894,000	2,077,000	47%	49%	9.66%
SeaBus Boardings	603,000	171,000	272,000	299,000	50%	75%	9.93%
WCE Boardings	205,000	33,000	41,000	44,000	21%	33%	7.32%
HandyDART Boardings	127,000	46,000	67,000	69,000	54%	50%	2.99%
Total TransLink Boardings	37,895,000	16,177,000	19,120,000	19,717,000	52%	22%	3.12%
Total TransLink Journeys	22,615,000	9,217,000	10,946,000	11,297,000	50%	23%	3.21%

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# Ridership Recovery (August 2021)

## **BC Transit**

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	August 2019	August 2020	July 2021	August 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Central Fraser Valley	226,898	131,520	156,356	157,325	69%	20%	0.62%
Chilliwack	68,582	40,786	44,855	42,224	62%	4%	-5.87%
Comox	35,460	21,499	27,077	28,202	80%	31%	4.15%
Kamloops	288,885	147,261	159,762	163,281	57%	11%	2.20%
Kelowna	415,971	237,937	258,706	255,580	61%	7%	-1.21%
Nanaimo	230,392	138,362	148,469	151,818	66%	10%	2.26%
Prince George	119,585	65,796	70,902	72,302	60%	10%	1.97%
Sunshine Coast	61,162	28,507	34,578	35,392	58%	24%	2.35%
Victoria	2,388,095	1,145,705	1,411,148	1,461,460	61%	28%	3.57%
Whistler	190,165	86,694	112,092	122,173	64%	41%	8.99%
All BC Transit	4,438,335	2,290,748	2,719,796	2,789,018	63%	22%	2.55%

# Ridership Recovery (August 2021)

## **BC** Ferries

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	August 2019	August 2020	July 2021	August 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Passengers	2,997,164	2,127,162	2,411,142	2,720,484	91%	28%	12.83%
Vehicles	1,077,787	919,231	1,025,133	1,099,669	102%	20%	7.27%

# Ridership Recovery (September 2021)

## TransLink

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	September 2019	September 2020	August 2021	September 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Bus Boardings	24,596,000	10,886,000	12,293,000	14,093,000	57%	29%	14.64%
Expo-Millennium Line Boardings	9,914,000	4,009,000	4,894,000	5,332,000	54%	33%	8.95%
Canada Line Boardings	4,354,000	1,407,000	2,078,000	2,161,000	50%	54%	3.99%
SeaBus Boardings	547,000	165,000	286,000	268,000	49%	62%	-6.29%
WCE Boardings	215,000	37,000	45,000	54,000	25%	46%	20.00%
HandyDART Boardings	131,000	50,000	69,000	74,000	56%	48%	7.25%
Total TransLink Boardings	39,757,000	16,553,000	19,665,000	21,983,000	55%	33%	11.79%
Total TransLink Journeys	23,915,000	9,492,000	11,512,000	13,015,000	54%	37%	13.06%

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## Ridership Recovery (September 2021)

## **BC Transit**

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	September 2019	September 2020	August 2021	September 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Central Fraser Valley	275,328	143,274	157,325	192,409	70%	34%	22.30%
Chilliwack	67,274	44,289	42,224	53,423	79%	21%	26.52%
Comox	48,937	25,836	28,202	38,360	78%	48%	36.02%
Kamloops	392,526	155,733	163,281	252,440	64%	62%	54.60%
Kelowna	592,909	279,512	255,580	394,029	66%	41%	54.17%
Nanaimo	296,999	152,665	151,818	205,172	69%	34%	35.14%
Prince George	172,138	77,521	72,302	99,766	58%	29%	37.99%
Sunshine Coast	54,728	24,801	35,392	32,226	59%	30%	-8.95%
Victoria	2,924,976	1,239,509	1,461,460	1,925,140	66%	55%	31.73%
Whistler	133,447	73,807	122,173	82,123	62%	11%	-32.78%
All BC Transit	5,531,210	2,482,141	2,789,018	3,651,757	66%	47%	30.93%

## Ridership Recovery (September 2021)

#### **BC Ferries**

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	September 2019	September 2020	August 2021	September 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Passengers	1,961,799	1,537,433	2,720,484	1,863,995	95%	21%	-31.48%
Vehicles	810,524	750,629	1,099,669	868,554	107%	16%	-21.02%

# Ridership Recovery (October 2021)

## TransLink

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	October 2019	October 2020	September 2021	October 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Bus Boardings							
Expo-Millennium Line Boardings							
Canada Line Boardings							
SeaBus Boardings							
WCE Boardings							
HandyDART Boardings							
Total TransLink Boardings							
Total TransLink Journeys							

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# Ridership Recovery (October 2021)

## **BC Transit**

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	October 2019	October 2020	September 2021	October 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Central Fraser Valley							
Chilliwack							
Comox							
Kamloops							
Kelowna							
Nanaimo							
Prince George							
Sunshine Coast							
Victoria							
Whistler							
All BC Transit							

# Ridership Recovery (October 2021)

## **BC** Ferries

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	October 2019	October 2020	September 2021	October 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Passengers							
Vehicles							

# Ridership Recovery (November 2021)

## TransLink

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	November 2019	November 2020	October 2021	November 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Bus Boardings							
Expo-Millennium Line Boardings							
Canada Line Boardings							
SeaBus Boardings							
WCE Boardings							
HandyDART Boardings							
Total TransLink Boardings							
Total TransLink Journeys							

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# Ridership Recovery (November 2021)

## **BC Transit**

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	November 2019	November 2020	October 2021	November 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Central Fraser Valley							
Chilliwack							
Comox							
Kamloops							
Kelowna							
Nanaimo							
Prince George							
Sunshine Coast							
Victoria							
Whistler							
All BC Transit							

# Ridership Recovery (November 2021)

#### **BC Ferries**

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	November 2019	November 2020	October 2021	November 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Passengers							
Vehicles							

# Ridership Recovery (December 2021)

## TransLink

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	December 2019	December 2020	November 2021	December 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Bus Boardings							
Expo-Millennium Line Boardings							
Canada Line Boardings							
SeaBus Boardings							
WCE Boardings							
HandyDART Boardings							
Total TransLink Boardings							
Total TransLink Journeys							

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# Ridership Recovery (December 2021)

## **BC Transit**

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	December 2019	December 2020	November 2021	December 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Central Fraser Valley							
Chilliwack							
Comox							
Kamloops							
Kelowna							
Nanaimo							
Prince George							
Sunshine Coast							
Victoria							
Whistler							
All BC Transit							

# Ridership Recovery (December 2021)

#### **BC Ferries**

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	December 2019	December 2020	November 2021	December 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Passengers							
Vehicles							

# Ridership Recovery (February 2021)

## TransLink

	Current Month, Previous Year	Previous Month	Current Month		
System	February 2020	January 2021	February 2021	Percent relative to pre- COVID ridership levels (same month in 2020)	Percent change relative to previous month
Bus Boardings					
Expo-Millennium Line Boardings					
Canada Line Boardings					
SeaBus Boardings					
WCE Boardings					
HandyDART Boardings					
Total TransLink Boardings					
Total TransLink Journeys					

## Ridership Recovery (Template for March 2021 and Beyond)

## **BC Transit**

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System					Percent relative to pre-COVID 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Central Fraser Valley							
Chilliwack							
Comox							
Kamloops							
Kelowna							
Nanaimo							
Prince George							
Sunshine Coast							
Victoria							
Whistler							
All BC Transit							

#### **BC** Transit

	COVID Low Point	Current Week, 2019 (pre- COVID)	Current Week, Previous Year	Two Weeks Ago	Previous Week	Current Week				
System	March 30- April 3, 2020	April 29-May 3, 2019	April 27-May 1, 2020	April 19-23, 2021	April 26-30, 2021	May 3-7, 2021	Growth relative to low point of ridership (March 30-April 3, 2020)	Percent relative to pre-COVID ridership levels (same week in 2019)	Percent relative to same week in 2020	Percent relative to previous week
CFV	3,408	10,629	3,947	6,176	5,611	5,651	66%	53%	143%	1%
Chilliwack	1,191	2,906	1,257	1,846	1,739	1,688	42%	58%	134%	-3%
Comox	528	1,766	812	1,232	1,284	1,336	153%	76%	165%	4%
Kamloops	3,928	11,619	4,422	6,215	6,205	5,827	48%	50%	132%	-6%
Kelowna	5,204	17,401	5,905	10,876	10,969	10,952	110%	63%	185%	0%
Nanaimo	3,261	11,032	3,513	6,708	6,389	6,270	92%	57%	178%	-2%
Prince George	1,849	5,289	2,126	2,891	2,845	3,015	63%	57%	142%	6%
Sunshine Coast	469	1,204	515	1,024	998	978	109%	81%	190%	-2%
Victoria	24,163	98,152	26,465	48,514	48,556	48,707	102%	50%	184%	0%
Whistler	1,463	5,497	1,510	2,044	2,054	2,008	37%	37%	133%	-2%
All BC Transit	52,738	185,430	56,825	98,866	97,888	97,299	84%	52%	171%	-1%

#### Notes from BC Transit

- o Numbers are projected average weekday boardings from APC.
- o All low points were week of March 30, 2020 with the exception of Sunshine Coast (week of April 6, 2020), Kamloops and Prince George (week of April 13, 2020) and Whistler (week of May 4, 2020).
- o Boardings province-wide remain almost identical to last week. Typically the pattern at this time of year is to see a modest weekly decline, meaning that the recovery rate against pre-pandemic boardings has increased slightly this week to 52%.

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Withheld pursuant to/removed as

## Ridership Recovery (Preliminary August 2021 Numbers)

## TransLink - Preliminary August Ridership

	Current Month, 2020	Previous Month	Current Month			
System	August 2020	July 2021	August 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Bus Boardings	-	12,106,000	-	52%	-	-
Expo-Millennium Line Boardings	-	4,739,000	-	50%	-	-
Canada Line Boardings	-	1,894,000	-	47%	-	-
SeaBus Boardings	-	272,000	-	50%	-	-
WCE Boardings	-	41,000	-	22%	-	-
HandyDART Boardings	-	67,000	-	51%	-	-
Total TransLink Boardings	-	19,120,000	-	51%	-	-
Total TransLink Journeys	9,217,000	10,946,000	10,896,000	48%	18%	-0.46%

## Ridership Recovery (Preliminary August 2021 Numbers)

#### **BC Transit – Preliminary August Ridership**

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	August 2019	August 2020	July 2021	August 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Central Fraser Valley	226,898	131,520	156,356	157,560	69%	20%	0.77%
Chilliwack	68,582	40,786	44,855	41,931	61%	3%	-6.52%
Comox	35,460	21,499	27,077	28,210	80%	31%	4.18%
Kamloops	288,885	147,261	159,762	163,127	56%	11%	2.11%
Kelowna	415,971	237,937	258,706	255,448	61%	7%	-1.26%
Nanaimo	230,392	138,362	148,469	151,767	66%	10%	2.22%
Prince George	119,585	65,796	70,902	72,237	60%	10%	1.88%
Sunshine Coast	61,162	28,507	34,578	35,403	58%	24%	2.39%
Victoria	2,388,095	1,145,705	1,411,148	1,458,183	61%	27%	3.33%
Whistler	190,165	86,694	112,092	122,014	64%	41%	8.85%
All BC Transit	4,438,335	2,290,748	2,719,796	2,785,466	63%	22%	2.41%

#### **Notes from BC Transit:**

- Provisional projected APC boardings for August 2021.
- These numbers will change slightly in the coming days as BC Transit gets more samples with which to project the final numbers.
- BC Transit will send revised numbers on or around September 9, 2021.

## Ridership Recovery (Preliminary August 2021 Numbers)

#### **BC Ferries – Preliminary August Ridership**

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	August 2019	August 2020	July 2021	August 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Passengers	2,997,164	2,127,162	2,411,142	2,775,780	93%	30%	15.12%
Vehicles	1,077,787	919,231	1,025,133	1,087,824	101%	18%	6.12%

#### Notes from Marine Branch:

- The Marine Branch is unable to forecast BC Ferries traffic.
- August numbers are based on unaudited daily updates from BC Ferries, which may change when BC Ferries posts actuals this month.
- These figures have not been made public and are for internal use only.

 From:
 Harrison, Stephen J TRAN:EX

 To:
 Storen, Jackie CITZ:EX

 Subject:
 RF: Monthly Ridership Report for R

Date: November 10, 2021 12:48:00 PM

tachments: image001.png image002.png image003.png

Hi Jackie, here are calendar year totals for BC Transit, 2010 to 2020. We may be able to provide 2007 to 2009 information soon.

#### BC TRANSIT RIDERSHIP (Passenger Trips in Thousands)

	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Central Fraser	2.384	2.491	2.525	2.556	2.459	2.450	2.494	2.548	2,882	3,035	1.707
Valley	2,384	2,491	2,525	2,556	2,459	2,450	2,494	2,548	2,002	3,035	1,707
Chilliwack	534	539	508	539	564	631	688	695	765	792	495
Comox	620	608	586	620	620	632	600	642	700	793	507
Kamloops	3,545	3,518	3,559	3,629	3,455	3,498	3,580	3,689	3,993	4,234	2,699
Kelowna	4,815	5,042	4,854	4,938	4,963	5,080	4,987	5,320	5,749	6,112	3,541
Nanaimo	2,655	2,666	2,725	2,722	2,780	2,801	2,851	3,049	3,403	3,615	2,237
Prince George	2,057	2,060	2,107	2,130	2,073	2,006	2,131	1,983	2,199	2,395	1,340
Sunshine Coast	477	520	513	495	462	458	447	462	512	563	351
Victoria	12,802	24,979	25,213	24,860	25,539	26,001	25,951	26,226	26,913	28,091	15,013
Whistler	2,996	2,569	2,436	2,368	2,409	2,372	2,698	2,904	3,132	3,235	1,992
All BC Transit	50,506	50,664	50,704	50,426	50,950	51,624	52,210	53,396	56,562	59,530	33,485

Best regards, Stephen Harrison

From: Harrison, Stephen J TRAN:EX Sent: November 8, 2021 8:44 AM

To: Storen, Jackie CITZ:EX <Jackie.Storen@gov.bc.ca>
Subject: RE: Monthly Ridership Report for Province

Hi Jackie, here are calendar year totals from TransLink. More accurately the figures are for Metro Vancouver, as TransLink only launched in 1999. If we receive numbers from BC Transit prior to that time there will be an overlap in ridership counting.

Best regards, Stephen Harrison

From: Harrison, Stephen J TRAN:EX Sent: November 5, 2021 3:37 PM

**To:** Storen, Jackie CITZ:EX <<u>Jackie.Storen@gov.bc.ca</u>> **Subject:** RE: Monthly Ridership Report for Province

Hi Jackie, see attached for BC Ferries fiscal year data.

Best regards, Stephen Harrison

From: Storen, Jackie CITZ:EX < <u>Jackie.Storen@gov.bc.ca</u>>

Sent: November 5, 2021 3:36 PM

To: Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca>

Subject: RE: Monthly Ridership Report for Province

Hi Stephen,

Thanks and yes, please send over the BC Ferries data. Looking forward to see what we can get from the other folks and really appreciate your help on this.

Cheers,

Jackie

From: Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca>

Sent: November 5, 2021 2:19 PM

To: Storen, Jackie CITZ:EX < <u>Jackie.Storen@gov.bc.ca</u>>
Subject: RE: Monthly Ridership Report for Province

Hi Jackie, I have data from BC Ferries (happy to send by itself if helpful); still outstanding from BC Transit folks (internal) and TransLink. BC Ferries folks say they're not able to revise to provide calendar year totals. I'll follow up again with BCT and TransLink.

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Subject: RE: Monthly Ridership Report for Province

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Jackie

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Sent: October 25, 2021 9:56 AM

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Subject: RE: Monthly Ridership Report for Province

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Subject: RE: Monthly Ridership Report for Province

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My BC Transit colleague would like to know if you have a preference for calendar or fiscal before he compiles his data. If necessary, I could also go back to BC Ferries or TransLink folks to see if they can alter their data to calendar year or fiscal, respectively.

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Sent: October 19, 2021 1:17 PM

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Subject: FW: Monthly Ridership Report for Province

fyi

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To: Dong, Jodi TRAN:EX < Jodi.Dong@gov.bc.ca>

Cc: Mukasa, Kate TRAN:EX <<u>Kate.Mukasa@gov.bc.ca</u>>; Korinowsky, Alexandra TRAN:EX <<u>Alexandra.Korinowsky@gov.bc.ca</u>>

Subject: RE: Monthly Ridership Report for Province

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I'm working on another project and I was wondering if it would be possible for us to get annual ridership reports for the province. I've seen the figure in annual reports but it would be helpful to have a table similar to the one below but looking at years, rather than months. We wouldn't need the percent calculations, just the numbers.

Thanks,

lackie

From: Dong, Jodi TRAN:EX < Jodi.Dong@gov.bc.ca>

Sent: October 6, 2021 7:45 PM

Subject: FW: Monthly Ridership Report for Province

From: Su, Maria < Maria.Su@translink.ca>

Sent: October 6, 2021 7:35 PM

To: Dong, Jodi TRAN:EX < Jodi.Dong@gov.bc.ca> Subject: FW: Monthly Ridership Report for Province

#### [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Sept monthly numbers are below.

From: Butterworth, Alycia < Alycia.Butterworth@Translink.ca>

Sent: Wednesday, October 06, 2021 3:01 PM

To: Su, Maria < Maria.Su@translink.ca>

Cc: O'Reilly, Teresa < Teresa. OReilly@translink.ca >; Fox, Jacob < Jacob. Fox@Translink.ca >

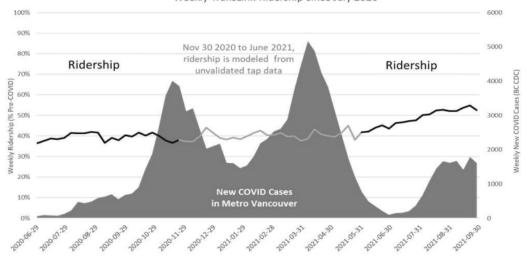
Subject: Monthly Ridership Report for Province

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	Sep-19	Sep-20	Aug-21	Sep-21	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Bus Boardings	24,596,000	10,886,000	12,293,000	14,093,000	57%	29%	15%
Expo-Millennium Line Boardings	9,914,000	4,009,000	4,894,000	5,332,000	54%	33%	9%
Canada Line Boardings	4,354,000	1,407,000	2,078,000	2,161,000	50%	54%	4%
SeaBus Boardings	547,000	165,000	286,000	268,000	49%	62%	-6%
WCE Boardings	215,000	37,000	45,000	54,000	25%	46%	20%
HandyDART Boardings	131,000	50,000	69,000	74,000	56%	48%	7%
Total TransLink Boardings	39,757,000	16,553,000	19,665,000	21,983,000	55%	33%	12%
Total TransLink Journeys	23,915,000	9,492,000	11,512,000	13,015,000	54%	37%	13%

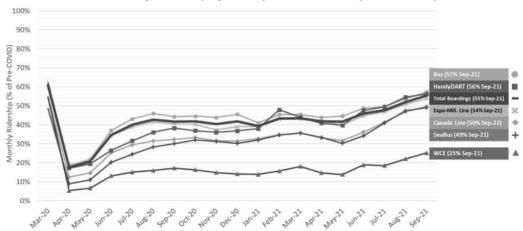
#### COVID MONTHLY JOURNEYS S. 15

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#### Weekly TransLink Ridership since July 2020



#### Monthly Ridership by Mode (March 2020 to September 2021)



Alycia Butterworth (she/her/hers)
Data Scientist
System Analytics, Transportation Planning & Policy
Alycia Butterworth@translink.ca | translink.ca

TransLink

400-287 Nelson's Court, New Westminster, BC, V3L 0E7, Canada

TransLink respectfully acknowledges that we operate on the unceded traditional territories of the Coast Salish peoples.



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Date: November 10, 2021 12:48:00 PM

tachments: image001.png image002.png image003.png

Hi Jackie, here are calendar year totals for BC Transit, 2010 to 2020. We may be able to provide 2007 to 2009 information soon.

#### BC TRANSIT RIDERSHIP (Passenger Trips in Thousands)

	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Central Fraser	2.384	2.491	2.525	2.556	2.459	2.450	2.494	2.548	2,882	3,035	1.707
Valley	2,384	2,491	2,525	2,556	2,459	2,450	2,494	2,548	2,002	3,035	1,707
Chilliwack	534	539	508	539	564	631	688	695	765	792	495
Comox	620	608	586	620	620	632	600	642	700	793	507
Kamloops	3,545	3,518	3,559	3,629	3,455	3,498	3,580	3,689	3,993	4,234	2,699
Kelowna	4,815	5,042	4,854	4,938	4,963	5,080	4,987	5,320	5,749	6,112	3,541
Nanaimo	2,655	2,666	2,725	2,722	2,780	2,801	2,851	3,049	3,403	3,615	2,237
Prince George	2,057	2,060	2,107	2,130	2,073	2,006	2,131	1,983	2,199	2,395	1,340
Sunshine Coast	477	520	513	495	462	458	447	462	512	563	351
Victoria	12,802	24,979	25,213	24,860	25,539	26,001	25,951	26,226	26,913	28,091	15,013
Whistler	2,996	2,569	2,436	2,368	2,409	2,372	2,698	2,904	3,132	3,235	1,992
All BC Transit	50,506	50,664	50,704	50,426	50,950	51,624	52,210	53,396	56,562	59,530	33,485

Best regards, Stephen Harrison

From: Harrison, Stephen J TRAN:EX Sent: November 8, 2021 8:44 AM

To: Storen, Jackie CITZ:EX <Jackie.Storen@gov.bc.ca>
Subject: RE: Monthly Ridership Report for Province

Hi Jackie, here are calendar year totals from TransLink. More accurately the figures are for Metro Vancouver, as TransLink only launched in 1999. If we receive numbers from BC Transit prior to that time there will be an overlap in ridership counting.

Best regards, Stephen Harrison

From: Harrison, Stephen J TRAN:EX Sent: November 5, 2021 3:37 PM

**To:** Storen, Jackie CITZ:EX <<u>Jackie.Storen@gov.bc.ca</u>> **Subject:** RE: Monthly Ridership Report for Province

Hi Jackie, see attached for BC Ferries fiscal year data.

Best regards, Stephen Harrison

From: Storen, Jackie CITZ:EX < <u>Jackie.Storen@gov.bc.ca</u>>

Sent: November 5, 2021 3:36 PM

To: Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca>

Subject: RE: Monthly Ridership Report for Province

Hi Stephen,

Thanks and yes, please send over the BC Ferries data. Looking forward to see what we can get from the other folks and really appreciate your help on this.

Cheers,

Jackie

From: Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca>

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Subject: FW: Monthly Ridership Report for Province

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Subject: FW: Monthly Ridership Report for Province

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Sent: Wednesday, October 06, 2021 3:01 PM To: Su, Maria < Maria.Su@translink.ca>

Cc: O'Reilly, Teresa < Teresa. OReilly@translink.ca >; Fox, Jacob < Jacob. Fox@Translink.ca >

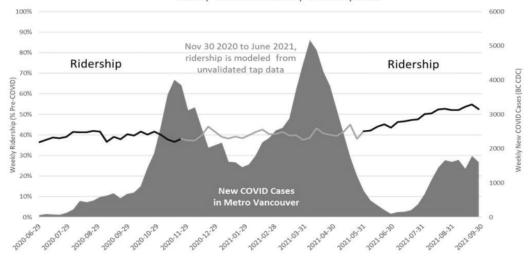
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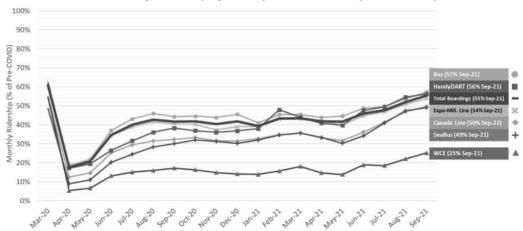
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21-May	9,410,000				
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21-Sep	13,015,000				





#### Monthly Ridership by Mode (March 2020 to September 2021)



Alycia Butterworth (she/her/hers)
Data Scientist
System Analytics, Transportation Planning & Policy
Alycia Butterworth@translink.ca | translink.ca

TransLink

400-287 Nelson's Court, New Westminster, BC, V3L 0E7, Canada

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From: Harrison, Stephen J TRAN:EX
To: Long, Ross A TRAN:EX

Subject: RE: BC Transit October Ridership Report

Date: November 9, 2021 10:27:00 AM

11070111001 3/ 2021 1012/100 /111

For sure, not a problem.

Best regards, Stephen Harrison

From: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

**Sent:** November 9, 2021 10:26 AM

To: Harrison, Stephen J TRAN:EX <Stephen.Harrison@gov.bc.ca>

Subject: FW: BC Transit October Ridership Report

Hi Stephen:

Please see Greg's message below – will you be able to wait one day for the report?

Ross

From: Hill, Greg < GHill@BCTransit.Com>

**Sent:** November 9, 2021 9:59 AM

**To:** Long, Ross A TRAN:EX <<u>Ross.Long@gov.bc.ca</u>> **Subject:** RE: BC Transit October Ridership Report

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross,

It's coming tomorrow!

Cheers.

Greg

Greg Hill CPA, CMA (he/his)
Manager, Performance Insights & Information Management
BC Transit
778-676-5248

We acknowledge with respect that BC Transit delivers our mission on the ancestral territories of Indigenous Peoples across British Columbia, and their historical relationships with the land continue to this day.

From: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

**Sent:** Tuesday, November 9, 2021 9:30 AM **To:** Hill, Greg < GHill@BCTransit.Com >

**Subject:** BC Transit October Ridership Report

CAUTION: This email originated from outside of the organization. **DO NOT CLICK** links or attachments unless you recognize the sender and know the content is safe.

Hi Greg:

When it's available, could you please forward the October 2021 ridership report?

Thank you for your assistance.

Ross Long, P.Eng.
Research Officer
Transit Branch
Transportation Policy & Programs
Ministry of Transportation & Infrastructure
Victoria, BC
778-974-5362
Ross.Long@gov.bc.ca

 From:
 Harrison, Stephen J TRAN:EX

 To:
 Long, Ross A TRAN:EX

 Subject:
 RE: BC Transit Weekly Ridership

 Date:
 November 9, 2021 8:54:00 AM

 $Hi\ Ross,\ have\ you\ received\ October\ monthly\ ridership\ totals\ for\ BC\ Transit?\ If\ so,\ can\ you\ forward\ them\ to\ me?\ Thanks!$ 

Best regards, Stephen Harrison

From: Hill, Greg < GHill@BCTransit.Com>

Sent: November 8, 2021 10:05 AM

To: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>; Harrison, Stephen J TRAN:EX <Stephen.Harrison@gov.bc.ca>

Cc: Ridout, Christy < CRidout@BCTransit.Com>; Boyd, Matthew < MBoyd@BCTransit.Com>; Walman, Bart TRAN: EX < Bart.Walman@gov.bc.ca>

Subject: BC Transit Weekly Ridership

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Good morning,

The latest update on BC Transit boardings is in the table below.

	COVID Low Point	Current Week, 2019 (pre-COVID)	Current Week, Previous Year	Previous Week	Current Week				
System	March 30- April 3, 2020	October 28- November 1, 2019	October 26- 30, 2020	October 25- 29, 2021	November 1- 5, 2021	Growth relative to low point of ridership (March 30-April 3, 2020)	Percent relative to pre-COVID ridership levels (same week in 2019)	Percent relative to same week in 2020	Percent relative to previous week
CFV	3,408	11,391	5,881	7,649	7,607	123%	67%	129%	-1%
Chilliwack	1,191	2,938	2,042	2,087	2,133	79%	73%	104%	2%
Comox	528	2,086	1,333	1,683	1,585	200%	76%	119%	-6%
Kamloops	3,928	15,378	6,674	10,254	9,695	147%	63%	145%	-5%
Kelowna	5,204	24,376	11,693	16,699	16,295	213%	67%	139%	-2%
Nanaimo	3,261	11,980	6,448	8,269	8,330	155%	70%	129%	1%
Prince George	1,849	7,119	3,231	4,610	4,217	128%	59%	131%	-9%
Sunshine Coast	469	1,910	897	999	1,604	242%	84%	179%	61%
Victoria	24,163	116,065	51,477	78,717	76,203	215%	66%	148%	-3%
Whistler	1,463	4,769	2,479	2,472	2,704	85%	57%	109%	9%
All BC Transit	52,738	221,840	103,449	149,328	145,566	176%	66%	141%	-3%

Notes

Numbers are projected average weekday boardings from APC

All low points were week of March 30, 2020 with the exception of Sunshine Coast (week of April 6, 2020), Kamloops and Prince George (week of April 13, 2020) and Whistler (week of May 4, 2020)

Regards,

Greg

Greg Hill CPA, CMA (he/his)
Manager, Performance Insights & Information Management
BC Transit
520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5
778-676-5248 | ghill@bctransit.com | bctransit.com

We acknowledge with respect that BC Transit delivers our mission on the ancestral territories of Indigenous Peoples across British Columbia, and their historical relationships with the land continue to this day.

From: Harrison, Stephen J TRAN:EX
To: Long, Ross A TRAN:EX

**Subject:** RE: Monthly Ridership Report for Province

**Date:** November 3, 2021 9:12:00 AM

Hi Ross, sure, that sounds good to me. Thanks!

Best regards, Stephen Harrison

From: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Sent: November 3, 2021 9:11 AM

To: Harrison, Stephen J TRAN:EX <Stephen.Harrison@gov.bc.ca>

Subject: RE: Monthly Ridership Report for Province

Hi Stephen:

I have some time this morning (barring a new work request), so I'll continue populating the annual ridership table. I'll work backwards from 2020, and see how far I get (I've completed 2007 & 2008). If I'm unable to complete the table for all years, could we send what we have today with a promise to provide all the years' data later?

Ross

From: Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca>

Sent: November 3, 2021 8:39 AM

**To:** Long, Ross A TRAN:EX <<u>Ross.Long@gov.bc.ca</u>> **Subject:** RE: Monthly Ridership Report for Province

Hi Ross, just following up on this to see where you're at. Thanks!

Best regards, Stephen Harrison

From: Harrison, Stephen J TRAN:EX Sent: October 25, 2021 12:43 PM

**To:** Long, Ross A TRAN:EX <<u>Ross.Long@gov.bc.ca</u>> **Subject:** RE: Monthly Ridership Report for Province

Hi Ross, I'm sorry to hear it's going to be a bit of a pain. I think a few days is absolutely fine; nobody's mentioned any deadline so I assume we have time. Thanks so much!

Best regards, Stephen Harrison From: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

**Sent:** October 25, 2021 12:41 PM

**To:** Harrison, Stephen J TRAN:EX < Stephen.Harrison@gov.bc.ca>

Subject: RE: Monthly Ridership Report for Province

Hi Stephen:

I've started filling in BC Transit annual ridership figures in the table you forwarded, with the first year of 2007 (which is as far back as we have monthly ridership figures in the Branch's records).

However, it is slow-going to fill in all of the figures, as I have to sum and re-enter figures from the detailed monthly ridership tables. (I couldn't find an easy way to automate these calculations as table formats change from year-to-year).

I'll complete the table as I have time over the next few days. Will that timing meet your deadline?

Ross

From: Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca >

**Sent:** October 25, 2021 10:12 AM

**To:** Long, Ross A TRAN:EX <<u>Ross.Long@gov.bc.ca</u>> **Subject:** RE: Monthly Ridership Report for Province

Great, thanks Ross! It sounds like they'd take as many years as you have available. And no worries about the 2021 data at this point.

Best regards, Stephen Harrison

From: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

**Sent:** October 25, 2021 10:06 AM

**To:** Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca >

**Subject:** RE: Monthly Ridership Report for Province

Hi Stephen:

Thank you for clarifying.

I'll fill in the BC Transit ridership figures in the table below and provide to you as soon as possible.

Please note that 2021 calendar year ridership figures for BC Transit will not be available until approximately mid-February in 2022, when BC Transit normally provides 3<sup>rd</sup> quarter reporting. And, similar to TransLink, those figures will be preliminary estimates that will be subject to change in spring 2022.

#### Ross

From: Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca>

Sent: October 25, 2021 9:57 AM

**To:** Long, Ross A TRAN:EX <<u>Ross.Long@gov.bc.ca</u>> **Subject:** RE: Monthly Ridership Report for Province

Hi Ross, Jackie says that ideally it would be calendar year data, if that's possible. Thanks!

Best regards, Stephen Harrison

**From:** Harrison, Stephen J TRAN:EX **Sent:** October 25, 2021 9:19 AM

**To:** Long, Ross A TRAN:EX <<u>Ross.Long@gov.bc.ca</u>> **Subject:** RE: Monthly Ridership Report for Province

That looks great, thanks Ross! I suspect either annual or fiscal are both fine (BCF stats I received are provincial fiscal; TL are calendar year) but I'll confirm now and get back to you. Thanks again!

Best regards, Stephen Harrison

**From:** Long, Ross A TRAN:EX <<u>Ross.Long@gov.bc.ca</u>>

**Sent:** October 25, 2021 9:12 AM

To: Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca>

Subject: RE: Monthly Ridership Report for Province

Hi Stephen:

Yes, for many years I've been tracking monthly ridership for BC Transit systems and TransLink in the following file on our LAN: I:\TRANSIT\73 Transit Studies\73 Reference Materials\Transit Statistics and Data\Ridership & Service Hours\Provincial Ridership & Service Hours\Provincial Transit Ridership - Monthly Actuals.xlsx

(I've been tardy in entering the ridership statistics for 2020-21 – will do this when I have time).

Before I start populating the BC Transit ridership table below, can you please confirm with Jackie Storen that CITZ is looking for calendar year, rather than provincial fiscal year, figures? As you know, BC Transit normally reports figures for the provincial fiscal year, so calendar year figures, although readily calculable, will not match values in BC Transit's annual reports.

Ross

From: Harrison, Stephen J TRAN:EX <Stephen.Harrison@gov.bc.ca>

Sent: October 22, 2021 9:39 AM

**To:** Long, Ross A TRAN:EX <<u>Ross.Long@gov.bc.ca</u>> **Subject:** FW: Monthly Ridership Report for Province

Hi Ross,

Per the request below, I've been asked to compile annual ridership totals, going as far back as possible, for the three transit agencies. Do you have this information handy for BC Transit, or could you request it from Greg? Thanks!

All that's needed is the annual totals, so it would look something like this, for as many years are doable (i.e. further back than 2010, if it's available). Thanks again.

	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
Central											
Fraser											
Valley											
Chilliwack											
Comox											
Kamloops											
Kelowna											
Nanaimo											
Prince											
George											
Sunshine											
Coast											
Victoria											
Whistler											
All BC											
Transit											

Best regards, Stephen Harrison

**From:** Dong, Jodi TRAN:EX < <u>Jodi.Dong@gov.bc.ca</u>>

**Sent:** October 19, 2021 1:17 PM

**To:** Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca >

Cc: Mukasa, Kate TRAN:EX < Kate.Mukasa@gov.bc.ca >; Korinowsky, Alexandra TRAN:EX

<<u>Alexandra.Korinowsky@gov.bc.ca</u>>

Subject: FW: Monthly Ridership Report for Province

fyi

From: Storen, Jackie CITZ:EX < Jackie. Storen@gov.bc.ca >

**Sent:** October 19, 2021 12:47 PM

**To:** Dong, Jodi TRAN:EX < <u>Jodi.Dong@gov.bc.ca</u>> **Subject:** RE: Monthly Ridership Report for Province

Hi Jodi, thanks for looking into this, and yes, we're looking for historical data – as far back as possible.

Thanks again,

Jackie

From: Dong, Jodi TRAN:EX < Jodi.Dong@gov.bc.ca>

**Sent:** October 19, 2021 12:07 PM

**To:** Storen, Jackie CITZ:EX < <u>Jackie.Storen@gov.bc.ca</u>> **Subject:** FW: Monthly Ridership Report for Province

Hi Jackie, Pls see Stephen's response below.

From: Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca>

Sent: October 19, 2021 8:44 AM

**To:** Dong, Jodi TRAN:EX < <u>Jodi.Dong@gov.bc.ca</u>>

Cc: Mukasa, Kate TRAN:EX < Kate.Mukasa@gov.bc.ca >; Korinowsky, Alexandra TRAN:EX

<Alexandra.Korinowsky@gov.bc.ca>

**Subject:** RE: Monthly Ridership Report for Province

Hi Jodi, this should be doable. It isn't clear to me from Jackie's email what years are of interest, though. Given BC Ferries' timelines the earliest we could have any comparison for 2019, 2020 and 2021 would be late January, 2022.

If you think Jackie's looking for something historical I could ask for previous years now; otherwise, I'll set a reminder for January. Let me know, thanks!

Best regards, Stephen Harrison

From: Dong, Jodi TRAN:EX < Jodi.Dong@gov.bc.ca>

Sent: October 14, 2021 2:08 PM

To: Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca>

Cc: Mukasa, Kate TRAN:EX < Kate. Mukasa@gov.bc.ca >; Korinowsky, Alexandra TRAN:EX

<<u>Alexandra.Korinowsky@gov.bc.ca</u>>

**Subject:** FW: Monthly Ridership Report for Province

Hi Stephen, when you are back can you inquire with your contacts about this?

Thanks Jodi

From: Storen, Jackie CITZ:EX < Jackie.Storen@gov.bc.ca>

**Sent:** October 14, 2021 1:55 PM

**To:** Dong, Jodi TRAN:EX < <u>Jodi.Dong@gov.bc.ca</u>> **Subject:** RE: Monthly Ridership Report for Province

Yes, I am, thank-you.

From: Dong, Jodi TRAN:EX < <u>Jodi.Dong@gov.bc.ca</u>>

**Sent:** October 14, 2021 1:30 PM

**To:** Storen, Jackie CITZ:EX < <u>Jackie.Storen@gov.bc.ca</u>> **Subject:** RE: Monthly Ridership Report for Province

Hi Jackie, I'll check. Are you looking for all 3 agencies annually?

From: Storen, Jackie CITZ:EX < <u>Jackie.Storen@gov.bc.ca</u>>

**Sent:** October 14, 2021 1:15 PM

**To:** Dong, Jodi TRAN:EX < <u>Jodi.Dong@gov.bc.ca</u>> **Subject:** RE: Monthly Ridership Report for Province

Hi Jodi,

Thanks again for these reports.

I'm working on another project and I was wondering if it would be possible for us to get annual ridership reports for the province. I've seen the figure in annual reports but it would be helpful to have a table similar to the one below but looking at years, rather than months. We wouldn't need the percent calculations, just the numbers.

Thanks,

Jackie

From: Harrison, Stephen J TRAN:EX
To: Long, Ross A TRAN:EX

Subject: FW: Monthly Ridership Report for Province

**Date:** October 22, 2021 9:39:00 AM

Hi Ross,

Per the request below, I've been asked to compile annual ridership totals, going as far back as possible, for the three transit agencies. Do you have this information handy for BC Transit, or could you request it from Greg? Thanks!

All that's needed is the annual totals, so it would look something like this, for as many years are doable (i.e. further back than 2010, if it's available). Thanks again.

	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
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Comox											
Kamloops											
Kelowna											
Nanaimo											
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George											
Sunshine											
Coast											
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Whistler											
All BC											
Transit											

Best regards, Stephen Harrison

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Sent: October 19, 2021 1:17 PM

To: Harrison, Stephen J TRAN:EX <Stephen.Harrison@gov.bc.ca>

Cc: Mukasa, Kate TRAN:EX <Kate.Mukasa@gov.bc.ca>; Korinowsky, Alexandra TRAN:EX

<Alexandra.Korinowsky@gov.bc.ca>

Subject: FW: Monthly Ridership Report for Province

fyi

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**Sent:** October 19, 2021 12:47 PM

**To:** Dong, Jodi TRAN:EX < <u>Jodi.Dong@gov.bc.ca</u>> **Subject:** RE: Monthly Ridership Report for Province

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Jackie

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**To:** Storen, Jackie CITZ:EX < <u>Jackie.Storen@gov.bc.ca</u>> **Subject:** FW: Monthly Ridership Report for Province

Hi Jackie, Pls see Stephen's response below.

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Sent: October 19, 2021 8:44 AM

**To:** Dong, Jodi TRAN:EX < <u>Jodi.Dong@gov.bc.ca</u>>

Cc: Mukasa, Kate TRAN:EX < Kate. Mukasa@gov.bc.ca >; Korinowsky, Alexandra TRAN:EX

<<u>Alexandra.Korinowsky@gov.bc.ca</u>>

Subject: RE: Monthly Ridership Report for Province

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If you think Jackie's looking for something historical I could ask for previous years now; otherwise, I'll set a reminder for January. Let me know, thanks!

Best regards, Stephen Harrison

**From:** Dong, Jodi TRAN:EX < <u>Jodi.Dong@gov.bc.ca</u>>

Sent: October 14, 2021 2:08 PM

**To:** Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca >

Cc: Mukasa, Kate TRAN:EX < <a href="mailto:Kate.Mukasa@gov.bc.ca">Korinowsky</a>, Alexandra TRAN:EX

<<u>Alexandra.Korinowsky@gov.bc.ca</u>>

**Subject:** FW: Monthly Ridership Report for Province

Hi Stephen, when you are back can you inquire with your contacts about this?

Thanks

From: Storen, Jackie CITZ:EX < <u>Jackie.Storen@gov.bc.ca</u>>

**Sent:** October 14, 2021 1:55 PM

**To:** Dong, Jodi TRAN:EX < <u>Jodi.Dong@gov.bc.ca</u>> **Subject:** RE: Monthly Ridership Report for Province

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From: Dong, Jodi TRAN:EX < Jodi.Dong@gov.bc.ca>

Sent: October 14, 2021 1:30 PM

**To:** Storen, Jackie CITZ:EX < <u>Jackie.Storen@gov.bc.ca</u>> **Subject:** RE: Monthly Ridership Report for Province

Hi Jackie, I'll check. Are you looking for all 3 agencies annually?

From: Storen, Jackie CITZ:EX < <u>Jackie.Storen@gov.bc.ca</u>>

**Sent:** October 14, 2021 1:15 PM

**To:** Dong, Jodi TRAN:EX < <u>Jodi.Dong@gov.bc.ca</u>> **Subject:** RE: Monthly Ridership Report for Province

Hi Jodi,

Thanks again for these reports.

I'm working on another project and I was wondering if it would be possible for us to get annual ridership reports for the province. I've seen the figure in annual reports but it would be helpful to have a table similar to the one below but looking at years, rather than months. We wouldn't need the percent calculations, just the numbers.

Thanks,

Jackie

From: Harrison, Stephen J TRAN:EX

To: Dong, Jodi MAH:EX

Cc: Handrahan, Kirk TRAN:EX

Subject: September ridership (BCT, TL, BCF)

Date: October 19, 2021 9:08:00 AM

Attachments: 21.09 TL, BCT, BCF Ridership.docx

Hi Jodi,

The September 2021 ridership numbers for BC Transit, TransLink and BC Ferries are attached.

Best regards,
Stephen Harrison || Senior Policy Analyst
Transit Branch || Transportation Policy & Programs Department
Ministry of Transportation and Infrastructure
(T): 778 698-9368

 From:
 Long, Ross A TRAN:EX

 To:
 Harrison, Stephen J TRAN:EX

 Subject:
 FW: BC Transit Weekly Ridership

 Date:
 October 18, 2021 9:14:37 AM

Good Morning Stephen:

FYI, below please find BC Transit's September ridership report.

Ross

From: Hill, Greg <GHill@BCTransit.Com> Sent: October 18, 2021 7:26 AM

To: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>
Subject: RE: BC Transit Weekly Ridership

#### [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Good morning Ross,

I was on vacation last week. There were some issues with acquiring the weekly numbers – apologies for those not being communicated to you. The issues are still ongoing and so we'll get you both weeks as quickly as possible this week (though expect a delay).

The September numbers are below:

	Current Month, Pre-COVID	Current Month, Previous Year	Previous Month	Current Month			
System	September 2019	September 2020	August 2021	September 2021	Percent relative to pre-COVID ridership levels (same month in 2019)	Percent relative to same month in 2020	Percent relative to previous month
Central Fraser Valley	275,328	143,274	157,325	192,409	70%	134%	22%
Chilliwack	67,274	44,289	42,224	53,423	79%	121%	27%
Comox	48,937	25,836	28,202	38,360	78%	148%	36%
Kamloops	392,526	155,733	163,281	252,440	64%	162%	55%
Kelowna	592,909	279,512	255,580	394,029	66%	141%	54%
Nanaimo	296,999	152,665	151,818	205,172	69%	134%	35%
Prince George	172,138	77,521	72,302	99,766	58%	129%	38%
Sunshine Coast	54,728	24,801	35,392	32,226	59%	130%	-9%
Victoria	2,924,976	1,239,509	1,461,460	1,925,140	66%	155%	32%
Whistler	133,447	73,807	122,173	82,123	62%	111%	-33%
All BC Transit	5,531,210	2,482,141	2,789,018	3,651,757	66%	147%	31%

Regards, Greg

Greg Hill CPA, CMA Manager, Performance Insights & Information Management BC Transit 778-676-5248

From: Long, Ross A TRAN:EX <Ross\_Long@gov.bc.ca>
Sent: Thursday, October 14, 2021 11:17 AM
To: Hill, Greg <GHill@BCTransit.Com>
Subject: RE: BC Transit Weekly Ridership

CAUTION: This email originated from outside of the organization. DO NOT CLICK links or attachments unless you recognize the sender and know the content is safe.

Hi Greg:

I haven't yet received the weekly ridership report for October 4-8, or the September monthly ridership report.

There's no rush for either report, however, if you could let me know your expected timing for producing them, I'd appreciate it.

Thank you for your assistance.

Ross Long, P.Eng.
Research Officer
Transit Branch
Transportation Policy & Programs
Ministry of Transportation & Infrastructure
Victoria, BC
778-974-5362
Ross.long@gov.bc.ca

From: Hill, Greg < GHill@BCTransit.Com>

Sent: October 4, 2021 2:05 PM

To: Long, Ross A TRAN:EX <<u>Ross.Long@gov.bc.ca</u>>; Harrison, Stephen J TRAN:EX <<u>Stephen.Harrison@gov.bc.ca</u>>

Cc: Ridout, Christy < CRidout@BCTransit.Com >; Boyd, Matthew < MBoyd@BCTransit.Com >; Walman, Bart TRAN:EX < Bart.Walman@gov.bc.ca >

Subject: BC Transit Weekly Ridership

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Good afternoon,

The latest update on BC Transit boardings is in the table below:

	COVID Low Point	Current Week, 2019 (pre-COVID)	Current Week, Previous Year	Previous Week	Current Week				
System	March 30- April 3, 2020	September 23-27, 2019	September 21-25, 2020	September 20- 24, 2021	September 27- October 1, 2021	Growth relative to low point of ridership (March 30-April 3, 2020)	Percent relative to pre-COVID ridership levels (same week in 2019)	Percent relative to same week in 2020	Percent relative to previous week
CFV	3,408	11,849	5,618	8,076	7,422	118%	63%	132%	-8%
Chilliwack	1,191	2,920	1,869	2,352	1,936	63%	66%	104%	-18%
Comox	528	2,156	1,160	1,796	1,589	201%	74%	137%	-12%
Kamloops	3,928	16,215	6,296	11,363	9,393	139%	58%	149%	-17%
Kelowna	5,204	24,228	11,605	16,639	15,216	192%	63%	131%	-9%
Nanaimo	3,261	12,590	6,211	8,904	7,870	141%	63%	127%	-12%
Prince George	1,849	7,179	3,234	4,283	4,086	121%	57%	126%	-5%
Sunshine Coast	469	2,017	887	1,257	1,087	132%	54%	123%	-14%
Victoria	24,163	117,574	49,349	79,251	72,748	201%	62%	147%	-8%
Whistler	1,463	4,236	2,233	2,476	2,388	63%	56%	107%	-4%
All BC Transit	52,738	225,511	99,542	152,372	138,391	162%	61%	139%	-9%

Note:

Numbers are projected average weekday boardings from APC

All low points were week of March 30, 2020 with the exception of Sunshine Coast (week of April 6, 2020), Kamloops and Prince George (week of April 13, 2020) and Whistler (week of May 4, 2020)

Looking deeper into the numbers, in large part this was due to last Thursday, in which we ran regular service on what was a statutory holiday for schools and most places of work. Boardings on Thursday were approximately 25% below what we have been seeing and what we saw for most of last week. This brought the overall average down. I would expect, therefore, to see a return to normal levels this week.

Regards,

Greg

Greg Hill CPA, CMA
Manager, Performance Insights & Information Management
BC Transit
520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5
778-676-5248 | <a href="mailto:ghill@bctransit.com">ghill@bctransit.com</a> | bctransit.com

 From:
 Harrison, Stephen J TRAN:EX

 To:
 Dong, Jodi TRAN:EX

 Cc:
 Mukasa, Kate TRAN:EX

Subject: RE: August ridership projections and July ridership

**Date:** October 5, 2021 8:24:00 AM

Hi Jodi, yes, the preliminary and final ridership totals are different for each agency.

Best regards, Stephen Harrison

From: Dong, Jodi TRAN:EX < Jodi.Dong@gov.bc.ca>

**Sent:** October 4, 2021 2:20 PM

To: Harrison, Stephen J TRAN:EX <Stephen.Harrison@gov.bc.ca>

**Cc:** Mukasa, Kate TRAN:EX <Kate.Mukasa@gov.bc.ca> **Subject:** RE: August ridership projections and July ridership

Thank you for this, Stephen. Are the numbers different?

Jodi

From: Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca>

Sent: September 28, 2021 4:22 PM

To: Dong, Jodi TRAN:EX < Jodi.Dong@gov.bc.ca >

Subject: RE: August ridership projections and July ridership

Hi Jodi,

BC Ferries just posted their August ridership online. While previously I provided preliminary August numbers as requested, attached are the official August numbers for the agencies.

Best regards, Stephen Harrison

**From:** Harrison, Stephen J TRAN:EX **Sent:** September 1, 2021 3:47 PM

To: Dong, Jodi MAH:EX < Jodi.Dong@gov.bc.ca >

**Subject:** August ridership projections and July ridership

Hi Jodi,

Attached are August ridership projections from TransLink, BC Transit and BC Ferries, as well as the July ridership actuals for those organizations. While TransLink is missing some of the number totals for individual modes for August, the ridership percentages vs. pre-COVID are all there.

Best regards,
Stephen Harrison || Senior Policy Analyst
Transit Branch || Transportation Policy & Programs Department
Ministry of Transportation and Infrastructure
(T): 778 698-9368

 From:
 Harrison, Stephen J TRAN:EX

 To:
 Long, Ross A TRAN:EX

 Subject:
 RE: BC Transit Monthly Ridership - Provisional

 Date:
 September 9, 2021 12:00:00 PM

Thanks Ross!

Best regards, Stephen Harrison

From: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Sent: September 9, 2021 11:18 AM

To: Harrison, Stephen J TRAN:EX <Stephen.Harrison@gov.bc.ca>
Subject: FW: BC Transit Monthly Ridership - Provisional

Hi Stephen:

For your COVID-19 recovery stats file, below is BC Transit's final August 2021 ridership report.

Ross

From: Hill, Greg < GHill@BCTransit.Com>
Sent: September 9, 2021 11:13 AM
To: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>
Subject: RE: BC Transit Monthly Ridership - Provisional

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross,

Please find below the confirmed numbers. Very little change from the table below.

	Current Month, Pre-COVID	Current Month, Previous Year	Previous Month	Current Month			
System	August 2019	August 2020	July 2021	August 2021	Percent relative to pre-COVID ridership levels (same month in 2019)	Percent relative to same month in 2020	Percent relative to previous month
Central Fraser Valley	226,898	131,520	156,356	157,325	69%	120%	1%
Chilliwack	68,582	40,786	44,855	42,224	62%	104%	-6%
Comox	35,460	21,499	27,077	28,202	80%	131%	4%
Kamloops	288,885	147,261	159,762	163,281	57%	111%	2%
Kelowna	415,971	237,937	258,706	255,580	61%	107%	-1%
Nanaimo	230,392	138,362	148,469	151,818	66%	110%	2%
Prince George	119,585	65,796	70,902	72,302	60%	110%	2%
Sunshine Coast	61,162	28,507	34,578	35,392	58%	124%	2%
Victoria	2,388,095	1,145,705	1,411,148	1,461,460	61%	128%	4%
Whistler	190,165	86,694	112,092	122,173	64%	141%	9%
All BC Transit	4,438,335	2,290,748	2,719,796	2,789,018	63%	122%	3%

Cheers, Greg

Greg Hill CPA, CMA Manager, Performance Insights & Information Management BC Transit 778-676-5248

From: Hill, Greg

Sent: Wednesday, September 1, 2021 2:35 PM

To: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

Subject: BC Transit Monthly Ridership - Provisional

Hi Ross

As requested, please find the PROVISIONAL projected APC boardings for August.

As discussed previously, these numbers will change slightly in the coming days as we get more samples with which to project these final numbers. I will send revised numbers on or around September 9<sup>th</sup>.

	Current Month, Pre-COVID	Current Month, Previous Year	Previous Month	Current Month			
System	August 2019	August 2020	July 2021	August 2021	Percent relative to pre-COVID ridership levels (same month in 2019)	Percent relative to same month in 2020	Percent relative to previous month
Central Fraser Valley	226,898	131,520	156,356	157,560	69%	120%	1%
Chilliwack	68,582	40,786	44,855	41,931	61%	103%	-7%

All BC Transit	4,438,335	2,290,748	2,719,796	2,785,466	63%	122%	2%
Whistler	190,165	86,694	112,092	122,014	64%	141%	9%
Victoria	2,388,095	1,145,705	1,411,148	1,458,183	61%	127%	3%
Sunshine Coast	61,162	28,507	34,578	35,403	58%	124%	2%
Prince George	119,585	65,796	70,902	72,237	60%	110%	2%
Nanaimo	230,392	138,362	148,469	151,767	66%	110%	2%
Kelowna	415,971	237,937	258,706	255,448	61%	107%	-1%
Kamloops	288,885	147,261	159,762	163,127	56%	111%	2%
Comox	35,460	21,499	27,077	28,210	80%	131%	4%

Regards, Greg

Greg Hill CPA, CMA
Manager, Performance Insights & Information Management
BC Transit
520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5
778-676-5248 | ghill@bctransit.com | bctransit.com

 From:
 Long, Ross A TRAN; EX

 To:
 Harrison, Stephen J TRAN; EX

 Subject:
 FW: BC Transt Monthly Ridership - Provisional

 Date:
 September 9, 2021 11:17:57 AM

Hi Stephen:

For your COVID-19 recovery stats file, below is BC Transit's final August 2021 ridership report.

Ross

From: Hill, Greg <GHill@BCTransit.Com>
Sent: September 9, 2021 11:13 AM
To: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>
Subject: RE: BC Transit Monthly Ridership - Provisional

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross,

Please find below the confirmed numbers. Very little change from the table below.

	Current Month, Pre-COVID	Current Month, Previous Year	Previous Month	Current Month			
System	August 2019	August 2020	July 2021	August 2021	Percent relative to pre-COVID ridership levels (same month in 2019)	Percent relative to same month in 2020	Percent relative to previous month
Central Fraser Valley	226,898	131,520	156,356	157,325	69%	120%	1%
Chilliwack	68,582	40,786	44,855	42,224	62%	104%	-6%
Comox	35,460	21,499	27,077	28,202	80%	131%	4%
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Kelowna	415,971	237,937	258,706	255,580	61%	107%	-1%
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Cheers,

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From: Hill, Greg

Sent: Wednesday, September 1, 2021 2:35 PM

To: Long, Ross A TRAN:EX <<u>Ross.Long@gov.bc.ca</u>>

Subject: BC Transit Monthly Ridership - Provisional

Hi Ross,

As requested, please find the PROVISIONAL projected APC boardings for August.

As discussed previously, these numbers will change slightly in the coming days as we get more samples with which to project these final numbers. I will send revised numbers on or around September 9<sup>th</sup>.

	Current Month, Pre-COVID	Current Month, Previous Year	Previous Month	Current Month			
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Regards, Greg

Greg Hill CPA, CMA
Manager, Performance Insights & Information Management
BC Transit
520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5
778-676-5248 | ghill@bctransit.com | bctransit.com

From: Harrison, Stephen J TRAN:EX

To: <u>Kate MAH:EX Mukasa (Kate.Mukasa@gov.bc.ca)</u>
Subject: FW: August ridership projections and July ridership

Date: September 2, 2021 8:19:00 AM
Attachments: Preliminary August Ridership.docx
21.07 TL, BCT, BCF Ridership.docx

Best regards, Stephen Harrison

From: Harrison, Stephen J TRAN:EX Sent: September 1, 2021 3:47 PM

To: Dong, Jodi MAH:EX < Jodi.Dong@gov.bc.ca>

Subject: August ridership projections and July ridership

Hi Jodi,

Attached are August ridership projections from TransLink, BC Transit and BC Ferries, as well as the July ridership actuals for those organizations. While TransLink is missing some of the number totals for individual modes for August, the ridership percentages vs. pre-COVID are all there.

Best regards,

Stephen Harrison || Senior Policy Analyst

Transit Branch || Transportation Policy & Programs Department

Ministry of Transportation and Infrastructure

(T): 778 698-9368

From: Harrison, Stephen J TRAN:EX

To: Dong, Jodi MAH:EX

**Subject:** August ridership projections and July ridership

Date: September 1, 2021 3:47:00 PM
Attachments: Preliminary August Ridership.docx
21.07 TL, BCT, BCF Ridership.docx

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Best regards,

Stephen Harrison || Senior Policy Analyst

Transit Branch || Transportation Policy & Programs Department

Ministry of Transportation and Infrastructure

(T): 778 698-9368

Harrison, Stephen J TRAN:EX Mukasa, Kate TRAN:EX; Long, Ross A TRAN:EX Schina, Brittany TRAN:EX RE: Inquiry - Monthly Ridership Report September 1, 2021 3:45:00 PM image@01.png

Hi folks.

I've updated the numbers at these links and will send to Jodi momentarily. We have complete information (albeit projections) for BC Transit and BC Ferries. We have Translink journeys totals, as well as percentage of pre-COVID ridership, including boardings and individual modes.

August projections: \$.15

July ridership: S.15

Best regards, Stephen Harrison

From: Harrison, Stephen J TRAN:EX Sent: September 1, 2021 12:01 PM

To: Mukasa, Kate TRAN:EX <Kate.Mukasa@gov.bc.ca>; Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Cc: Schina, Brittany TRAN:EX <Brittany.Schina@gov.bc.ca>

Subject: RE: Inquiry - Monthly Ridership Report

For sure, and will update with anything more we get from BC Ferries and BC Transit.

Best regards, Stephen Harrison

From: Mukasa, Kate TRAN:EX < Kate.Mukasa@gov.bc.ca>

Sent: September 1, 2021 12:00 PM

To: Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca>; Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

Cc: Schina, Brittany TRAN:EX < Brittany.Schina@gov.bc.ca> Subject: RE: Inquiry - Monthly Ridership Report

Thank you Stephen. Can you send (as email attachments) to Jodi before the EOD?

From: Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca>

Sent: September 1, 2021 11:52 AM

To: Mukasa, Kate TRAN:EX < Kate.Mukasa@gov.bc.ca>; Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

Cc: Schina, Brittany TRAN:EX < Brittany Schina@gov.bc.ca>

Subject: RE: Inquiry - Monthly Ridership Report

Hi Kate, I've made a document with the August numbers we have so far here: \$.15

s.15

We don't have anything from BC Ferries yet.

The July ridership report is here: \$.15

s.15

Best regards, Stephen Harrison

From: Mukasa, Kate TRAN:EX < Kate.Mukasa@gov.bc.ca>

Sent: September 1, 2021 10:49 AM

To: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

Cc: Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca>; Schina, Brittany TRAN:EX < Brittany. Schina@gov.bc.ca>

Subject: RE: Inquiry - Monthly Ridership Report

Thank you. Stephen, can you coordinate?

From: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

Sent: September 1, 2021 9:36 AM

To: Mukasa, Kate TRAN:EX < Kate.Mukasa@gov.bc.ca>

 $\textbf{Cc:} \ Harrison, Stephen \ J \ TRAN: EX < \underline{Stephen. Harrison@gov.bc.ca} > ; Schina, \ Brittany \ TRAN: EX < \underline{Brittany. Schina@gov.bc.ca} > ; Schina, Brittany. TRAN: EX < \underline{Brittany. Schina@gov.bc.ca} > ; Schina, Brittany. TRAN: EX < \underline{Brittany. Schina@gov.bc.ca} > ; Schina, Brittany. TRAN: EX < \underline{Brittany. Schina@gov.bc.ca} > ; Schina, Brittany. TRAN: EX < \underline{Brittany. Schina@gov.bc.ca} > ; Schina, Brittany. TRAN: EX < \underline{Brittany. Schina@gov.bc.ca} > ; Schina, Brittany. TRAN: EX < \underline{Brittany. Schina@gov.bc.ca} > ; Schina, Brittany. TRAN: EX < \underline{Brittany. Schina@gov.bc.ca} > ; Schina. Trans. T$ 

Subject: RE: Inquiry - Monthly Ridership Report

Hi Kate:

I've sent a reminder message to BC Transit to provide preliminary August ridership estimates by this afternoon if possible.

I agree with your suggestion to send the July report (I believe Stephen has that report – Stephen please let me know if I should re-send it). If we haven't received BC Transit's August report before our deadline today, I suggest we send the BC Transit weekly ridership report for August 23-27, which I've inserted below.

BC Transit ridership reached 64 percent of pre-pandemic levels last week.

	Current	

	COVID Low Point	Current Week, 2019 (pre-COVID)	Week, Previous Year	Previous Week	Current Week				
System	March 30- April 3, 2020	August 19- 23, 2019	August 17- 21, 2020	August 16-20, 2021	August 23-27, 2021	Growth relative to low point of ridership (March 30-April 3, 2020)	Percent relative to pre-COVID ridership levels (same week in 2019)	Percent relative to same week in 2020	Percent relative to previous week
CFV	3,408	8,870	5,123	6,026	6,261	84%	71%	122%	4%
Chilliwack	1,191	2,915	1,452	1,593	1,623	36%	56%	112%	2%
Comox	528	1,341	776	1,090	1,145	117%	85%	148%	5%
Kamloops	3,928	10,751	5,661	6,571	6,677	70%	62%	118%	2%
Kelowna	5,204	15,426	8,846	9,403	9,803	88%	64%	111%	4%
Nanaimo	3,261	8,765	4,773	5,535	5,775	77%	66%	121%	4%
Prince George	1,849	4,731	2,452	2,843	2,796	51%	59%	114%	-2%
Sunshine Coast	469	1,986	848	1,245	1,305	178%	66%	154%	5%
Victoria	24,163	86,917	41,294	52,390	53,535	122%	62%	130%	2%
Whistler	1,463	5,523	2,679	3,964	3,841	163%	70%	143%	-3%
All BC Transit	52,738	162,819	83,415	100,743	104,477	98%	64%	125%	4%

#### Note

Numbers are projected average weekday boardings from APC

All low points were week of March 30, 2020 with the exception of Sunshine Coast (week of April 6, 2020), Kamloops and Prince George (week of April 13, 2020) and Whistler (week of May 4, 2020)

From: Mukasa, Kate TRAN:EX < Kate.Mukasa@gov.bc.ca>

Sent: September 1, 2021 9:23 AM

To: Schina, Brittany TRAN:EX < Brittany.Schina@gov.bc.ca>; Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

Cc: Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca>

Subject: RE: Inquiry - Monthly Ridership Report

I think we should send through the July report and then include the Aug estimates as well in a table format. Ross where you able to get BCT ridership estimates for Aug? Stephen, could you check in with Lynda P on the BCF estimates for Aug?

From: Schina, Brittany TRAN:EX < Brittany.Schina@gov.bc.ca>

**Sent:** September 1, 2021 9:21 AM

To: Mukasa, Kate TRAN:EX <<u>Kate\_Mukasa@gov\_bc\_ca</u>>
Cc: Harrison, Stephen J TRAN:EX <<u>Stephen\_Harrison@gov\_bc\_ca</u>>

Subject: FW: Inquiry - Monthly Ridership Report

Hi Kate – TL has provided the estimate in August ridership as per our request.  ${\bf S.13}$ 

Brittany Schina 250-920-8939

From: O'Reilly, Teresa < Teresa. OReilly@translink.ca>

Sent: September 1, 2021 9:16 AM

To: Schina, Brittany TRAN:EX < Brittany Schina@gov.bc.ca > Cc: Su, Maria < Maria.Su@translink.ca >

Subject: RE: Inquiry - Monthly Ridership Report

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Brittany,

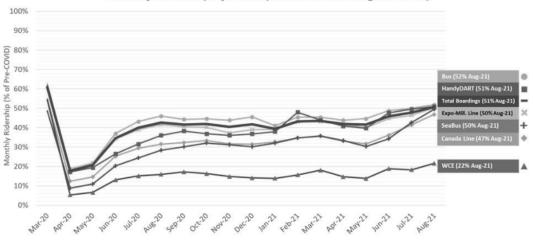
s.13

Date	Total Journeys				
20-Apr	3,749,000				
20-May	4,756,000				
20-Jun	7,606,000				
20-Jul	9,147,000				
20-Aug	9,217,000				

20-Sep	9,492,000
20-Oct	9,957,000
20-Nov	8,753,000
20-Dec	8,301,000
21-Jan	8,528,000
21-Feb	8,129,000
21-Mar	9,509,000
21-Apr	8,739,000
21-May	9,410,000
21-Jun	10,074,000
21-Jul	10,946,000

s.13





\*August 2021 is a draft estimate only

From: Schina, Brittany TRAN:EX < Brittany.Schina@gov.bc.ca>

**Sent:** August 24, 2021 1:19 PM

To: O'Reilly, Teresa < Teresa. OReilly@translink.ca>

Cc: Su, Maria < Maria.Su@translink.ca >; Elgar, Ilan < Ilan.Elgar@Translink.ca >

Subject: RE: Inquiry - Monthly Ridership Report

EXTERNAL WARNING: This email came from an external source. Please use caution when opening attachments or clicking on links, and only do so when you are expecting them from a known sender or can confirm they are legitimate and safe.

#### s.13

Brittany Schina 250-920-8939

 $\textbf{From: O'Reilly, Teresa} < \underline{\text{Teresa.OReilly@translink.ca}} >$ 

Sent: August 24, 2021 11:58 AM

To: Schina, Brittany TRAN:EX < Brittany Schina@gov.bc.ca>

Cc: Su, Maria < Maria.Su@translink.ca>; Elgar, Ilan < Ilan.Elgar@Translink.ca>

Subject: FW: Inquiry - Monthly Ridership Report

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Brittany,

#### s.13

Teresa

From: Elgar, Ilan < llan.Elgar@Translink.ca>

Sent: August 24, 2021 10:56 AM

To: O'Reilly, Teresa <<u>Teresa.OReilly@translink.ca</u>>
Cc: Su, Maria <<u>Maria.Su@translink.ca</u>>
Subject: FW: Inquiry - Monthly Ridership Report

Teresa,

#### s.13

Thanks, Ilan

From: Schina, Brittany TRAN:EX < Brittany.Schina@gov.bc.ca>

**Sent:** Tuesday, August 24, 2021 10:51 AM

To: Su, Maria < Maria.Su@translink.ca >; Elgar, Ilan < Ilan.Elgar@Translink.ca >

Subject: Inquiry - Monthly Ridership Report

EXTERNAL WARNING: This email came from an external source. Please use caution when opening attachments or clicking on links, and only do so when you are expecting them from a known sender or can confirm they are legitimate and safe.

Hello Maria and Ilan.

#### s.13

Thank you in advance!

Brittany Schina | Manager, Priority Projects and Policy Transit Branch, Ministry of Transportation and Infrastructure Mobile: 250-920-8939 | Email: <u>Brittany.schina@gov.bc.ca</u> She/her

From: Dong, Jodi TRAN:EX < <u>Jodi.Dong@gov.bc.ca</u>>
Sent: August 11, 2021 8:48 AM
Subject: FW: July Monthly Ridership Report

fyi

From: Elgar, Ilan <<u>Ilan.Elgar@Translink.ca</u>>
Sent: August 11, 2021 8:02 AM
To: Dong, Jodi TRAN:EX <<u>Jodi.Dong@gov.bc.ca</u>>

To: Dong, Jodi TRAN:EX < <u>Jodi Dong@gov.bc.ca</u>>
Cc: Su, Maria < <u>Maria Su@translink.ca</u>>
Subject: July Monthly Ridership Report

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hello Jodi,

## s.13

Best,

ILAN ELGAR, PhD Manager, Forecasting TransLink Research & Analytics

400-287 Nelson's Court, New Westminster, BC, V3L 0E7, Canada T. 778-375-7625

Together all the way

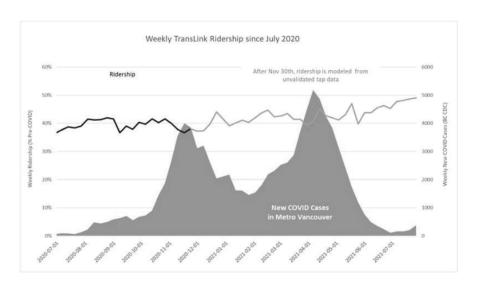
From: Butterworth, Alycia <<u>Alycia.Butterworth@Translink.ca</u>>

Sent: Tuesday, August 10, 2021 4:01 PM

To: Elgar, Ilan < |lan\_Elgar@Translink.ca>
Subject: July Monthly Ridership Report for Province

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	Jul-19	Jul-20	Jun-21	Jul-21	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Bus Boardings	24,237,000	10,455,000	11,423,000	12,106,000	50%	16%	6%
Expo-Millennium Line Boardings	10,223,000	3,976,000	4,317,000	4,739,000	46%	19%	10%
Canada Line Boardings	4,573,000	1,348,000	1,569,000	1,894,000	41%	41%	21%
SeaBus Boardings	638,000	156,000	193,000	272,000	43%	74%	41%
WCE Boardings	226,000	34,000	40,000	41,000	18%	21%	2%
HandyDART Boardings	136,000	43,000	62,000	67,000	49%	56%	8%
Total TransLink Boardings	40,033,000	16,013,000	17,604,000	19,120,000	48%	19%	9%

s.13



Alycia Butterworth (she/her) Data Scientist

System Analytics

Alycia.Butterworth@translink.ca | translink.ca

#### TransLink

400-287 Nelson's Court, New Westminster, BC, V3L 0E7, Canada

TransLink respectfully acknowledges that we operate on the unceded traditional territories of the Coast Salish peoples.



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This e-mail and any attachments may contain confidential and privileged information. If you are not the intended recipient, please notify the sender immediately by return e-mail, delete this e-mail and destroy any copies. Any dissemination or use of this information by a person other than the intended recipient is unauthorized and may be illegal.

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From: To: Subject: Date: Long, Ross A TRAN:EX
RE: BC Transit Monthly Ridership - Provisional
September 1, 2021 3:20:00 PM

Thanks Ross! I'll link folks to the final files shortly and then send off to Jodi. Thanks again!

Best regards, Stephen Harrison

From: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Sent: September 1, 2021 3:09 PM

To: Harrison, Stephen J TRAN:EX <Stephen.Harrison@gov.bc.ca> Subject: FW: BC Transit Monthly Ridership - Provisional

Importance: High

Hi Stephen:

Please find below BC Transit's preliminary ridership report for August.

Could you please include it in the file going to Kate and Jodi this afternoon?

Thank you for coordinating the August ridership reporting.

From: Hill, Greg < GHill@BCTransit.Com> Sent: September 1, 2021 2:35 PM

To: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca> Subject: BC Transit Monthly Ridership - Provisional

#### [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross,

As requested, please find the PROVISIONAL projected APC boardings for August.

As discussed previously, these numbers will change slightly in the coming days as we get more samples with which to project these final numbers. I will send revised numbers on or around September 9<sup>th</sup>.

	Current Month, Pre-COVID	Current Month, Previous Year	Previous Month	Current Month			
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Central Fraser Valley	226,898	131,520	156,356	157,560	69%	120%	1%
Chilliwack	68,582	40,786	44,855	41,931	61%	103%	-7%
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Regards, Greg

Greg Hill CPA, CMA

Manager, Performance Insights & Information Management BC Transit

520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5

778-676-5248 | ghill@bctransit.com | bctransit.com

From: To: Subject: Date: Importance: Long. Ross A TRAN:EX Harrison, Stephen J TRAN:EX FW: BC Transit Monthly Ridership - Provisional September 1, 2021 3:09:18 PM

Hi Stephen:

Please find below BC Transit's preliminary ridership report for August.

Could you please include it in the file going to Kate and Jodi this afternoon?

Thank you for coordinating the August ridership reporting.

From: Hill, Greg <GHill@BCTransit.Com> Sent: September 1, 2021 2:35 PM

To: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca> Subject: BC Transit Monthly Ridership - Provisional

#### [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross,

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Comox	35,460	21,499	27,077	28,210	80%	131%	4%
Kamloops	288,885	147,261	159,762	163,127	56%	111%	2%
Kelowna	415,971	237,937	258,706	255,448	61%	107%	-1%
Nanaimo	230,392	138,362	148,469	151,767	66%	110%	2%
Prince George	119,585	65,796	70,902	72,237	60%	110%	2%
Sunshine Coast	61,162	28,507	34,578	35,403	58%	124%	2%
Victoria	2,388,095	1,145,705	1,411,148	1,458,183	61%	127%	3%
Whistler	190,165	86,694	112,092	122,014	64%	141%	9%
All BC Transit	4,438,335	2,290,748	2,719,796	2,785,466	63%	122%	2%

Regards, Greg

Greg Hill CPA, CMA Manager, Performance Insights & Information Management BC Transit 520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5 778-676-5248 | ghill@bctransit.com | bctransit.com

 From:
 Harrison, Stephen J TRAN-EX

 To:
 Petruzzelli, Lynda TRAN-EX

 Cc:
 Kinds, Kitty TRAN-EX

 Subject:
 RE: Inquiry - Monthly Ridership Report

 Date:
 September 1, 2021 1:46:00 PM

 Attachments:
 Image@QL.nng

image001.pn image002.pn image003.pn

Thanks Lynda, this works great and I'll note those caveats in what we forward to Deborah. Thanks again!

Best regards, Stephen Harrison

From: Petruzzelli, Lynda TRAN:EX <Lynda.Petruzzelli@gov.bc.ca>

Sent: September 1, 2021 1:45 PM

To: Harrison, Stephen J TRAN:EX <Stephen.Harrison@gov.bc.ca>

Cc: Kwok, Kitty TRAN:EX <Kitty.Kwok@gov.bc.ca>
Subject: RE: Inquiry - Monthly Ridership Report

Hi Stephen, we are not in a position to be able to forecast BC Ferries traffic. That said, BC Ferries has been providing us with high-level daily updates during COVID. Based on the unaudited (i.e., they could change before they are publicly reported on BC Ferries' website), the August traffic forecast is below. **§.13** 

#### s.13

	Aug. 2019 (actuals)	MTD change as on Aug. 31, 2021	August 2021 (estimates)
Vehicles			
carried	1,077,787	10,037	1,087,824
Passengers			
carried	2,997,164	-221,384	2,775,780

From: Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca>

Sent: September 1, 2021 9:26 AM

To: Petruzzelli, Lynda TRAN:EX < Lynda.Petruzzelli@gov.bc.ca>

Subject: FW: Inquiry - Monthly Ridership Report

Hi Lynda,

Per Kate's request below, are you able to provide BC Ferries ridership estimates (vehicles/passengers) for August? Thank you.

Best regards, Stephen Harrison

From: Mukasa, Kate TRAN:EX < Kate.Mukasa@gov.bc.ca>

Sent: September 1, 2021 9:23 AM

To: Schina, Brittany TRAN:EX < <a href="mailto:Schina@gov.bc.ca">Brittany TRAN:EX < a href="mailto:Ross Long@gov.bc.ca">Ross A TRAN:EX < a href="mailto:Ross Long@gov.bc.ca">Ross Long@gov.bc.ca</a>

Cc: Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca>

Subject: RE: Inquiry - Monthly Ridership Report

I think we should send through the July report and then include the Aug estimates as well in a table format. Ross where you able to get BCT ridership estimates for Aug? Stephen, could you check in with Lynda P on the BCF estimates for Aug?

From: Schina, Brittany TRAN:EX < Brittany.Schina@gov.bc.ca>

**Sent:** September 1, 2021 9:21 AM

To: Mukasa, Kate TRAN:EX < <u>Kate Mukasa@gov.bc.ca</u>>

Cc: Harrison, Stephen J TRAN:EX < Stephen. Harrison@gov.bc.ca>

Subject: FW: Inquiry - Monthly Ridership Report

Hi Kate - TL has provided the estimate in August ridership as per our request.  ${\bf S.13}$ 

Brittany Schina 250-920-8939

From: O'Reilly, Teresa < <a href="mailto:Teresa.OReilly@translink.ca">Teresa.OReilly@translink.ca</a>

Sent: September 1, 2021 9:16 AM

To: Schina, Brittany TRAN:EX < Brittany.Schina@gov.bc.ca>

Cc: Su, Maria <<u>Maria.Su@translink.ca</u>>
Subject: RE: Inquiry - Monthly Ridership Report

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

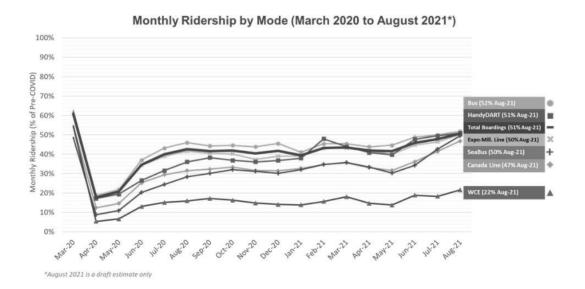
Brittany,

s.13

#### s.13

Date	Total Journeys			
20-Apr	3,749,000			
20-May	4,756,000			
20-Jun	7,606,000			
20-Jul	9,147,000			
20-Aug	9,217,000			
20-Sep	9,492,000			
20-Oct	9,957,000			
20-Nov	8,753,000			
20-Dec	8,301,000			
21-Jan	8,528,000			
21-Feb	8,129,000			
21-Mar	9,509,000			
21-Apr	8,739,000			
21-May	9,410,000			
21-Jun	10,074,000			
21-Jul	10,946,000			

#### s.13



From: Schina, Brittany TRAN:EX < Brittany.Schina@gov.bc.ca>

Sent: August 24, 2021 1:19 PM

To: O'Reilly, Teresa < <a href="mailto:Teresa.OReilly@translink.ca">Teresa.OReilly@translink.ca</a>

 $\textbf{Cc:} \ Su, \ Maria < \underline{Maria.Su@translink.ca} >; \ Elgar, \ Ilan < \underline{Ilan.Elgar@Translink.ca} >$ 

Subject: RE: Inquiry - Monthly Ridership Report

EXTERNAL WARNING: This email came from an external source. Please use caution when opening attachments or clicking on links, and only do so when you are expecting them from a known sender or can confirm they are legitimate and safe.

#### s.13

Brittany Schina 250-920-8939

From: O'Reilly, Teresa < Teresa. OReilly@translink.ca>

Sent: August 24, 2021 11:58 AM

To: Schina, Brittany TRAN:EX < Brittany.Schina@gov.bc.ca>

Cc: Su, Maria < Maria.Su@translink.ca>; Elgar, Ilan < Ilan.Elgar@Translink.ca>

Subject: FW: Inquiry - Monthly Ridership Report

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Brittany,

#### s.13

Teresa

From: Elgar, Ilan <lan.Elgar@Translink.ca>
Sent: August 24, 2021 10:56 AM
To: O'Reilly, Teresa <a href="Teresa.OReilly@translink.ca">Teresa.OReilly@translink.ca>
Cc: Su, Maria <a href="Maria.Su@translink.ca">Maria.Su@translink.ca>
Subject: FW: Inquiry - Monthly Ridership Report

Teres

#### s.13

Thanks,

From: Schina, Brittany TRAN:EX < Brittany.Schina@gov.bc.ca>

Sent: Tuesday, August 24, 2021 10:51 AM

To: Su, Maria < Maria.Su@translink.ca >; Elgar, Ilan < Ilan.Elgar@Translink.ca >

Subject: Inquiry - Monthly Ridership Report

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Hello Maria and Ilan,

#### s.13

Thank you in advance!

Brittany Schina | Manager, Priority Projects and Policy Transit Branch, Ministry of Transportation and Infrastructure Mobille: 250-920-8939 | Email: <u>Brittany.schina@gov.bc.ca</u> She/her

From: Dong, Jodi TRAN:EX < <u>Jodi.Dong@gov.bc.ca</u>>
Sent: August 11, 2021 8:48 AM
Subject: FW: July Monthly Ridership Report

fyi

From: Elgar, Ilan <<u>Ilan.Elgar@Translink.ca</u>>
Sent: August 11, 2021 8:02 AM
To: Dong, Jodi TRAN:EX <<u>Iodi Dong@gov.bc.ca</u>>
Cc: Su, Maria <<u>Maria Su@translink.ca</u>>
Subject: July Monthly Ridership Report

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hello Jodi,

# s.13

Best

### ILAN ELGAR, PhD

TransLink Research & Analytics

400-287 Nelson's Court, New Westminster, BC, V3L 0E7, Canada T, 778-375-7625

Together all the way

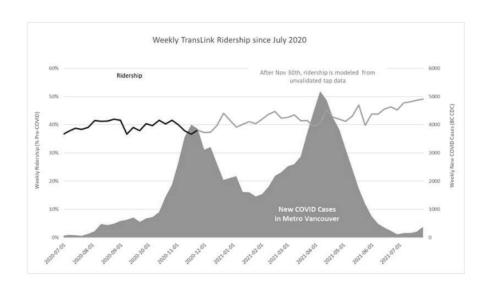
From: Butterworth, Alycia < Alycia.Butterworth@Translink.ca>

Sent: Tuesday, August 10, 2021 4:01 PM

To: Elgar, Ilan < Ilan. Elgar@Translink.ca>
Subject: July Monthly Ridership Report for Province

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	Jul-19	Jul-20	Jun-21	Jul-21	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Bus Boardings	24,237,000	10,455,000	11,423,000	12,106,000	50%	16%	6%
Expo-Millennium Line Boardings	10,223,000	3,976,000	4,317,000	4,739,000	46%	19%	10%
Canada Line Boardings	4,573,000	1,348,000	1,569,000	1,894,000	41%	41%	21%
SeaBus Boardings	638,000	156,000	193,000	272,000	43%	74%	41%
WCE Boardings	226,000	34,000	40,000	41,000	18%	21%	2%
HandyDART Boardings	136,000	43,000	62,000	67,000	49%	56%	8%
Total TransLink Boardings	40,033,000	16,013,000	17,604,000	19,120,000	48%	19%	9%
Total TransLink Journeys	23,981,000	9,147,000	10,074,000	10,946,000	46%	20%	9%

#### s.13



Alycia Butterworth (she/her) Data Scientist

System Analytics
Alycia.Butterworth@translink.ca | translink.ca

#### TransLink

400-287 Nelson's Court, New Westminster, BC, V3L 0E7, Canada

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 From:
 Harrison, Stephen J TRAN:EX

 To:
 Long, Ross A TRAN:EX

 Subject:
 RE: BC Transit Monthly Ridership

 Date:
 August 30, 2021 8:22:00 AM

Thanks Ross!

Best regards, Stephen Harrison

From: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Sent: August 16, 2021 10:43 AM

To: Harrison, Stephen J TRAN:EX <Stephen.Harrison@gov.bc.ca>
Cc: Walman, Bart TRAN:EX <Bart.Walman@gov.bc.ca>

Subject: FW: BC Transit Monthly Ridership

Hi Stephen:

Below for your records is the BC Transit monthly ridership report for July 2021.

BC Transit ridership reached 59 percent of pre-pandemic level in July.

Ross

From: Hill, Greg < GHill@BCTransit.Com>

Sent: August 9, 2021 11:00 AM

To: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Subject: BC Transit Monthly Ridership

#### [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross,

Please find below the monthly ridership update for July 2021:

	Current Month, Pre-COVID	Current Month, Previous Year	Previous Month	Current Month			
System	July 2019	July 2020	June 2021	July 2021	Percent relative to pre-COVID ridership levels (same month in 2019)	Percent relative to same month in 2020	Percent relative to previous month
Central Fraser Valley	235,741	132,937	154,022	156,356	66%	118%	2%
Chilliwack	66,546	40,020	43,713	44,855	67%	112%	3%
Comox	36,208	23,271	31,597	27,077	75%	116%	-14%
Kamloops	273,017	144,125	151,558	159,762	59%	111%	5%
Kelowna	410,027	238,543	289,335	258,706	63%	108%	-11%
Nanaimo	237,227	136,919	169,276	148,469	63%	108%	-12%
Prince George	122,295	68,979	70,190	70,902	58%	103%	1%
Sunshine Coast	60,699	27,389	30,545	34,578	57%	126%	13%
Victoria	2,518,676	1,132,702	1,387,750	1,411,148	56%	125%	2%
Whistler	182,095	77,628	75,064	112,092	62%	144%	49%
All BC Transit	4,623,063	2,272,190	2,699,998	2,719,796	59%	120%	1%

Regards, Greg

Greg Hill CPA, CMA
Manager, Corporate Strategy & Performance
BC Transit
520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5
778-676-5248 | ghill@bctransit.com | bctransit.com

 From:
 Long. Ross A TRAN:EX

 To:
 Harrison, Stephen J TRAN:EX

 Cc:
 Walman, Bart TRAN:EX

 Subject:
 FW: 8C Transt Monthly Ridership

 Date:
 August 16, 2021 10:43:22 AM

Hi Stephen:

Below for your records is the BC Transit monthly ridership report for July 2021.

BC Transit ridership reached 59 percent of pre-pandemic level in July.

Ross

From: Hill, Greg <GHill@BCTransit.Com> Sent: August 9, 2021 11:00 AM

To: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Subject: BC Transit Monthly Ridership

#### [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross,

Please find below the monthly ridership update for July 2021:

	Current Month, Pre-COVID	Current Month, Previous Year	Previous Month	Current Month			
System	July 2019	July 2020	June 2021	July 2021	Percent relative to pre-COVID ridership levels (same month in 2019)	Percent relative to same month in 2020	Percent relative to previous month
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Chilliwack	66,546	40,020	43,713	44,855	67%	112%	3%
Comox	36,208	23,271	31,597	27,077	75%	116%	-14%
Kamloops	273,017	144,125	151,558	159,762	59%	111%	5%
Kelowna	410,027	238,543	289,335	258,706	63%	108%	-11%
Nanaimo	237,227	136,919	169,276	148,469	63%	108%	-12%
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Victoria	2,518,676	1,132,702	1,387,750	1,411,148	56%	125%	2%
Whistler	182,095	77,628	75,064	112,092	62%	144%	49%
All BC Transit	4,623,063	2,272,190	2,699,998	2,719,796	59%	120%	1%

Regards, Greg

Greg Hill CPA, CMA
Manager, Corporate Strategy & Performance
BC Transit
520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5
778-676-5248 | ghill@bctransit.com | bctransit.com

Dong, Jodi TRAN:EX
Cocco, Angelo JERI:EX; Young, Kerry JERI:EX; Storen, Jackie CITZ:EX
Harrison, Stephen J TRAN:EX; Schina, Brittany TRAN:EX
PIV: July Monthly Ridership Report
August 11, 2021 8:47:58 AM
image001.png
image092.png
image092.png

fyi

From: Elgar, Ilan < Ilan. Elgar@Translink.ca>

Sent: August 11, 2021 8:02 AM

To: Dong, Jodi TRAN:EX < Jodi.Dong@gov.bc.ca>

Cc: Su, Maria < Maria. Su@translink.ca> Subject: July Monthly Ridership Report

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Hello Jodi,

s.13

Best.

ILAN ELGAR, PhD

Manager, Forecasting TransLink Research & Analytics

400-287 Nelson's Court, New Westminster, BC, V3L 0E7, Canada

Together all the way

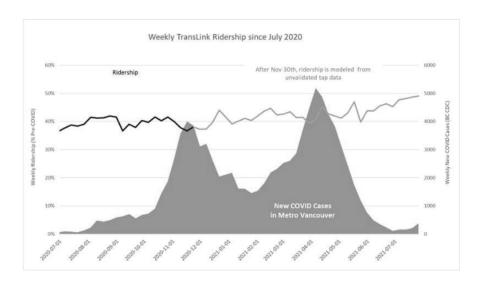
From: Butterworth, Alycia < Alycia.Butterworth@Translink.ca>

Sent: Tuesday, August 10, 2021 4:01 PM To: Elgar, Ilan < Ilan. Elgar@Translink.ca>

Subject: July Monthly Ridership Report for Province

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	Jul-19	Jul-20	Jun-21	Jul-21	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Bus Boardings	24,237,000	10,455,000	11,423,000	12,106,000	50%	16%	6%
Expo-Millennium Line Boardings	10,223,000	3,976,000	4,317,000	4,739,000	46%	19%	10%
Canada Line Boardings	4,573,000	1,348,000	1,569,000	1,894,000	41%	41%	21%
SeaBus Boardings	638,000	156,000	193,000	272,000	43%	74%	41%
WCE Boardings	226,000	34,000	40,000	41,000	18%	21%	2%
HandyDART Boardings	136,000	43,000	62,000	67,000	49%	56%	8%
Total TransLink Boardings	40,033,000	16,013,000	17,604,000	19,120,000	48%	19%	9%
Total TransLink Journeys	23,981,000	9,147,000	10,074,000	10,946,000	46%	20%	9%

s.13



Alycia Butterworth (she/her) Data Scientist System Analytics
Alycia.Butterworth@translink.ca | translink.ca

TransLink

400-287 Nelson's Court, New Westminster, BC, V3L 0E7, Canada

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From: Harrison, Stephen J TRAN:EX

To: Kate MAH:EX Mukasa (Kate.Mukasa@gov.bc.ca)

Cc:Handrahan, Kirk TRAN:EXSubject:June BCF/BCT/TL ridershipDate:July 19, 2021 10:52:00 AMAttachments:21.06 TL, BCT, BCF Ridership.docx

Hi Kate, sending this to you as Jodi's away. Attached are June ridership statistics for TransLink, BC Transit and BC Ferries.

Best regards,

Stephen Harrison || Senior Policy Analyst

Transit Branch || Transportation Policy & Programs Department

Ministry of Transportation and Infrastructure

(T): 778 698-9368

 From:
 Harrison, Stephen J TRAN:EX

 To:
 Long, Ross A TRAN:EX

 Subject:
 RE: BC Transit Monthly Ridership

 Date:
 July 19, 2021 8:45:00 AM

Thanks Ross!

Best regards, Stephen Harrison

From: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Sent: July 19, 2021 8:43 AM

To: Harrison, Stephen J TRAN:EX <Stephen.Harrison@gov.bc.ca>

Subject: FW: BC Transit Monthly Ridership

Hi Stephen:

BC Transit's June ridership report is below.

Thank you for your assistance.

Ross

From: Hill, Greg < GHill@BCTransit.Com>

Sent: July 9, 2021 3:54 PM

To: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

Subject: BC Transit Monthly Ridership

# [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross,

Please find below the monthly ridership update for June 2021:

	Current Month, Pre-COVID	Current Month, Previous Year	Previous Month	Current Month			
System	June 2019	June 2020	May 2021	June 2021	Percent relative to pre-COVID ridership levels (same month in 2019)	Percent relative to same month in 2020	Percent relative to previous month
Central Fraser Valley	250,604	123,058	147,751	154,022	61%	125%	4%
Chilliwack	67,934	38,148	42,191	43,713	64%	115%	4%
Comox	44,619	20,972	31,911	31,597	71%	151%	-1%
Kamloops	262,579	131,138	148,392	151,558	58%	116%	2%
Kelowna	429,594	219,465	283,237	289,335	67%	132%	2%
Nanaimo	271,734	124,334	164,848	169,276	62%	136%	3%
Prince George	136,225	65,338	75,528	70,190	52%	107%	-7%
Sunshine Coast	53,757	17,502	26,940	30,545	57%	175%	13%
Victoria	2,585,598	1,006,807	1,309,825	1,387,750	54%	138%	6%
Whistler	151,344	55,231	61,335	75,064	50%	136%	22%
All BC Transit	4,712,245	2,025,900	2,570,114	2,699,998	57%	133%	5%

Have a good weekend.

Regards,

Greg

Greg Hill CPA, CMA
Manager, Corporate Strategy & Performance
BC Transit
520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5
778-676-5248 | ghill@bctransit.com | bctransit.com

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 From:
 Long, Ross A TRAN; EX

 To:
 Harrison, Stephen J TRAN; EX

 Subject:
 FW: BC Transit Monthly Ridership

 Date:
 July 19, 2021 8:43:05 AM

Hi Stephen:

BC Transit's June ridership report is below.

Thank you for your assistance.

Ross

From: Hill, Greg <GHill@BCTransit.Com>

Sent: July 9, 2021 3:54 PM

To: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Subject: BC Transit Monthly Ridership

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross,

Please find below the monthly ridership update for June 2021:

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Chilliwack	67,934	38,148	42,191	43,713	64%	115%	4%
Comox	44,619	20,972	31,911	31,597	71%	151%	-1%
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Prince George	136,225	65,338	75,528	70,190	52%	107%	-7%
Sunshine Coast	53,757	17,502	26,940	30,545	57%	175%	13%
Victoria	2,585,598	1,006,807	1,309,825	1,387,750	54%	138%	6%
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All BC Transit	4,712,245	2,025,900	2,570,114	2,699,998	57%	133%	5%

Have a good weekend.

Regards, Greg

Greg Hill CPA, CMA
Manager, Corporate Strategy & Performance
BC Transit
520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5
778-676-5248 | ghill@bctransit.com | bctransit.com

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From: Harrison, Stephen J TRAN:EX

To: Long, Ross A TRAN:EX

Subject: BC Transit June ridership

Date: July 19, 2021 8:28:00 AM

Hi Ross,

Have you received a June monthly ridership chart from BC Transit yet? I didn't see one in the BC Transit Monthly Ridership Reports COVID folder and I'm looking to roll up the June numbers for Jodi/Deborah. Thanks!

Best regards,
Stephen Harrison || Senior Policy Analyst
Transit Branch || Transportation Policy & Programs Department
Ministry of Transportation and Infrastructure
(T): 778 698-9368

 From:
 Harrison, Stephen J TRAN:EX

 To:
 Patrick, Chelsea TRAN:EX

 Subject:
 RE: BC Transk Weekly Ridership

 Date:
 July 15, 2021 9:52:00 AM

They usually send one that's the entire month rolled up. If you haven't seen it that's okay, and I can follow up with Ross next week as I think it's non-urgent. It would look something like this (January numbers):

	Current Month, Previous Year	Previous Month	Current Month		
System	January 2020	December 2020	January 2021	Percent relative to pre-COVID ridership levels (same month in 2019)	Percent relative to previous month
Central Fraser Valley	244,112	131,261	134,464	55%	2%
Chilliwack	56,701	41,683	40,709	72%	-2%
Comox	51,919	25,059	26,284	51%	5%
Kamloops	382,567	139,622	150,286	39%	8%
Kelowna	573,672	249,366	266,092	46%	7%
Nanaimo	280,114	137,322	145,642	52%	6%
Prince George	182,706	67,315	72,022	39%	7%
Sunshine Coast	40,813	22,272	22,197	54%	0%
Victoria	2,841,416	1,105,815	1,192,445	42%	8%
Whistler	464,481	171,931	170,553	37%	-1%
All BC Transit	5,661,518	2,343,492	2,486,371	44%	6%

Best regards, Stephen Harrison

From: Patrick, Chelsea TRAN:EX < Chelsea.Patrick@gov.bc.ca>

Sent: July 15, 2021 9:49 AM

To: Harrison, Stephen J TRAN:EX <Stephen.Harrison@gov.bc.ca>

Subject: FW: BC Transit Weekly Ridership

Is this what you need?

From: Hill, Greg < GHill@BCTransit.Com>

**Sent:** July 12, 2021 12:51 PM

 $\textbf{To:} \ Long, Ross\ A\ TRAN: EX\ < \underline{Ross.Long@gov.bc.ca} >; \ Harrison, \ Stephen\ J\ TRAN: EX\ < \underline{Stephen.Harrison@gov.bc.ca} >; \ Harrison, \ Stephen\ J\ TRAN: EX\ < \underline{Stephen.Harrison@gov.bc.ca} >; \ Harrison, \ Stephen\ J\ TRAN: EX\ < \underline{Stephen.Harrison@gov.bc.ca} >; \ Harrison, \ Stephen\ J\ TRAN: EX\ < \underline{Stephen.Harrison@gov.bc.ca} >; \ Harrison, \ Stephen\ J\ TRAN: EX\ < \underline{Stephen.Harrison@gov.bc.ca} >; \ Harrison, \ Stephen\ J\ TRAN: EX\ < \underline{Stephen.Harrison@gov.bc.ca} >; \ Harrison, \ Stephen\ J\ TRAN: EX\ < \underline{Stephen.Harrison@gov.bc.ca} >; \ Harrison, \ Harriso$ 

 $\textbf{Ce:} Ridout, Christy < \underline{CRidout@BCTransit.Com}; Boyd, Matthew < \underline{MBoyd@BCTransit.Com}; Patrick, Chelsea TRAN:EX < \underline{Chelsea.Patrick@gov.bc.ca} > \underline{Chelsea.Patrick.Qgov.bc.ca} > \underline{Chels$ 

Subject: BC Transit Weekly Ridership

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Good afternoon,

The latest update on BC Transit boardings is in the table below:

	COVID Low Point	Current Week, 2019 (pre-COVID)	Current Week, Previous Year	Previous Week	Current Week				
System	March 30- April 3, 2020	July 1-5, 2019	June 29-July 3, 2020	June 28-July 2, 2021	July 5-9, 2021	Growth relative to low point of ridership (March 30-April 3, 2020)	Percent relative to pre-COVID ridership levels (same week in 2019)	Percent relative to same week in 2020	Percent relative to previous week
CFV	3,408	9,327	4,860	4,994	5,914	74%	63%	122%	18%
Chilliwack	1,191	2,533	1,397	1,518	1,755	47%	69%	126%	16%
Comox	528	1,336	900	903	1,066	102%	80%	118%	18%
Kamloops	3,928	10,561	4,949	5,029	5,783	47%	55%	117%	15%
Kelowna	5,204	14,799	8,800	8,910	9,560	84%	65%	109%	7%
Nanaimo	3,261	9,057	4,725	5,454	5,379	65%	59%	114%	-1%
Prince George	1,849	4,667	2,400	2,608	2,739	48%	59%	114%	5%
Sunshine Coast	469	2,153	419	1,188	1,140	143%	53%	272%	-4%
Victoria	24,163	91,283	38,832	45,485	49,404	104%	54%	127%	9%
Whistler	1,463	5,619	2,211	3,224	3,313	126%	59%	150%	3%
All BC Transit	52,738	169,625	78,368	89,436	97,017	84%	57%	124%	8%

-Notes

Numbers are projected average weekday boardings from APC

All low points were week of March 30, 2020 with the exception of Sunshine Coast (week of April 6, 2020), Kamloops and Prince George (week of April 13, 2020) and Whistler (week of May 4, 2020)

As you can see, average projected weekday boardings bounced back from the week prior, indicating that the heat did have a lot to do with it. They're still below where they have been prior to the end of June but this isn't entirely unexpected given the time of year.

Regards,

Greg

Greg Hill CPA, CMA
Manager, Corporate Strategy & Performance
BC Transit
520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5
778-676-5248 | ghill@bctransit.com | bctransit.com

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From: Harrison, Stephen J TRAN:EX

To: Long, Ross A TRAN:EX

Subject: RE: May ridership statistics

Date: June 21, 2021 1:41:00 PM

Hi Ross, I see we now have access to each other's LAN files. I've been saving ridership data here, and I will continue to update the spreadsheet and Word templates monthly:

### s.15

Best regards,

Stephen Harrison

From: Harrison, Stephen J TRAN:EX

Sent: June 21, 2021 9:02 AM

To: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

**Subject:** May ridership statistics

Hi Ross,

Attached are the May 2021 monthly ridership totals for TransLink, BC Transit and BC Ferries for your interest.

Best regards,

Stephen Harrison || Senior Policy Analyst

Transit Branch | Transportation Policy & Programs Department

Ministry of Transportation and Infrastructure

(T): 778 698-9368

From: Harrison, Stephen J TRAN:EX

To:Dong, Jodi MAH:EXSubject:Monthly ridership totalsDate:June 21, 2021 8:42:00 AM

Attachments: TL, BCT, BCF Ridership (May 21).docx

Hi Jodi,

Attached are the May 2021 monthly ridership totals for TransLink, BC Transit and BC Ferries.

Best regards,

Stephen Harrison || Senior Policy Analyst

Transit Branch || Transportation Policy & Programs Department

Ministry of Transportation and Infrastructure

(T): 778 698-9368

Harrison, Stephen J TRAN:EX Long, Ross A TRAN:EX RE: BC Transit Monthly Ridership June 15, 2021 8:41:00 AM From: To: Subject: Date:

Thanks Ross! Best regards, Stephen Harrison

From: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Sent: June 15, 2021 8:40 AM

To: Harrison, Stephen J TRAN:EX <Stephen.Harrison@gov.bc.ca>

Subject: FW: BC Transit Monthly Ridership

Hi Stephen:

Here is the May report.

Ross

From: Hill, Greg < GHill@BCTransit.Com>

Sent: June 10, 2021 3:07 PM

To: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

Subject: BC Transit Monthly Ridership

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross,

Please find below the monthly ridership update for May 2021:

	Current Month, Pre-COVID	Current Month, Previous Year	Previous Month	Current Month			
System	May 2019	May 2020	April 2021	May 2021	Percent relative to pre-COVID ridership levels (same month in 2019)	Percent relative to same month in 2020	Percent relative to previous month
Central Fraser Valley	267,256	110,223	145,461	147,751	55%	134%	2%
Chilliwack	73,884	35,543	43,510	42,191	57%	119%	-3%
Comox	49,960	19,445	27,450	31,911	64%	164%	16%
Kamloops	294,685	130,929	150,153	148,392	50%	113%	-1%
Kelowna	455,802	179,159	273,446	283,237	62%	158%	4%
Nanaimo	290,307	107,578	162,784	164,848	57%	153%	1%
Prince George	143,061	62,776	71,603	75,528	53%	120%	5%
Sunshine Coast	51,081	16,490	26,588	26,940	53%	163%	1%
Victoria	2,686,865	845,706	1,243,904	1,309,825	49%	155%	5%
Whistler	153,228	50,998	70,402	61,335	40%	120%	-13%
All BC Transit	4,981,130	1,754,237	2,488,459	2,570,114	52%	147%	3%

Regards,

Greg

Greg Hill CPA, CMA Manager, Corporate Strategy & Performance

BC Transit

520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5

778-676-5248 | ghill@bctransit.com | bctransit.com

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 From:
 Harrison, Stephen J TRAN:EX

 To:
 Long, Ross A TRAN:EX

 Subject:
 RE: BC Transit Monthly Ridership

 Date:
 June 15, 2021 8:41:00 AM

Thanks Ross!

Best regards, Stephen Harrison

From: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Sent: June 15, 2021 8:40 AM

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Regards, Greg

Greg Hill CPA, CMA
Manager, Corporate Strategy & Performance
BC Transit
520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5
778-676-5248 | <a href="mailto:ghill@bctransit.com">ghill@bctransit.com</a> | bctransit.com

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From: To: Subject: Date: Long, Ross A TRAN:EX Harrison, Stephen J TRAN:EX FW: BC Transit Monthly Ridership June 15, 2021 8:39:39 AM

Hi Stephen:

Here is the May report.

From: Hill, Greg <GHill@BCTransit.Com> Sent: June 10, 2021 3:07 PM

To: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Subject: BC Transit Monthly Ridership

# [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross,

Please find below the monthly ridership update for May 2021:

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All BC Transit	4,981,130	1,754,237	2,488,459	2,570,114	52%	147%	3%

Regards, Greg

Greg Hill CPA, CMA Manager, Corporate Strategy & Performance BC Transit 520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5 778-676-5248 | ghill@bctransit.com | bctransit.com

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 From:
 Long. Ross A. TRAN: EX

 To:
 Harrison, Stephen J. TRAN: EX

 Subject:
 FW: BC Transit Monthly Ridership

 Date:
 June 15, 2021 8:39:39 AM

Hi Stephen:

Here is the May report.

Ross

From: Hill, Greg <GHill@BCTransit.Com> Sent: June 10, 2021 3:07 PM

To: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Subject: BC Transit Monthly Ridership

# [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross,

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Whistler	153,228	50,998	70,402	61,335	40%	120%	-13%
All BC Transit	4,981,130	1,754,237	2,488,459	2,570,114	52%	147%	3%

Regards, Greg

Greg Hill CPA, CMA
Manager, Corporate Strategy & Performance
BC Transit
520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5
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Hi Ross, did Greg send monthly numbers for May? If so, can you forward them? Thanks!

From: Hill, Greg <GHill@BCTransit.Com>
Sent: June 14, 2021 10:52 AM
To: Long, Ross A TRANEEX <Ross.Long@gov.bc.ca>; Harrison, Stephen J TRANEEX <Stephen.Harrison@gov.bc.ca>
Cc: Ridout, Christy <CRIdout@BCTransit.Com>; Boyd, Matthew <MBoyd@BCTransit.Com>; Patrick, Chelsea TRANEEX <Chelsea.Patrick@gov.bc.ca>
Subject: BC Transit Weekly Ridership

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known see

The latest update on BC Transit boardings is in the table below:

	COVID Low Point	Current Week, 2019 (pre- COVID)	Current Week, Previous Year	Previous Week	Current Week				
System	March 30-April 3, 2020	June 3-7, 2019	June 1-5, 2020	May 31-June 4, 2021	June 7-11, 2021	Growth relative to low point of ridership (March 30-April 3, 2020)	Percent relative to pre-COVID ridership levels (same week in 2019)	Percent relative to same week in 2020	Percent relative to previous week
CFV	3,408	10,215	4,785	6,216	6,118	80%	60%	128%	-2%
Chilliwack	1,191	2,986	1,487	1,730	1,762	48%	59%	118%	2%
Comox	528	1,968	753	1,242	1,297	146%	66%	172%	4%
Kamloops	3,928	10,472	5,029	5,695	5,786	47%	55%	115%	2%
Kelowna	5,204	17,352	7,710	11,473	11,323	118%	65%	147%	-1%
Nanaimo	3,261	10,855	4,220	6,702	6,596	102%	61%	156%	-2%
Prince George	1,849	5,371	2,611	2,948	2,730	48%	51%	105%	-7%
Sunshine Coast	469	2,012	703	1,013	1,067	128%	53%	152%	5%
Victoria	24,163	99,814	33,093	52,473	51,543	113%	52%	156%	-2%
Whistler	1,463	4,437	1,625	2,217	2,163	48%	49%	133%	-2%
All BC Transit	52,738	183,777	70,182	103,409	102,384	94%	56%	146%	-1%

Boardings went down slightly last week (-1%). That said, they remain above 100k projected boardings per day. Recovery rate has moved up 1% to 56%.

Regards, Greg

Greg Hill CPA, CMA
Manager, Corporate Strategy & Performance
BC Transit
520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5
778-676-5248 | ghill@bctransit.com | bctransit.com

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From: Harrison, Stephen J MUNI:EX

To: Long, Ross A TRAN:EX; Patrick, Chelsea TRAN:EX

Subject: RE: Ridership reporting

Date: June 4, 2021 11:33:00 AM

# Hi Chelsea and Ross,

Yes, once I have received monthly ridership data from BC Transit, TransLink and BC Ferries, I combine it into a single Word document and forward to Jodi, who I believe passes it on to Deborah. I largely ignore the weekly ridership emails from BC Transit and TransLink unless there's a specific, narrow request.

Best regards, Stephen Harrison

From: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

**Sent:** June 4, 2021 11:10 AM

**To:** Patrick, Chelsea TRAN:EX <Chelsea.Patrick@gov.bc.ca> **Cc:** Harrison, Stephen J MUNI:EX <Stephen.Harrison@gov.bc.ca>

Subject: RE: Ridership reporting

### Hi Chelsea:

- BC Transit is providing weekly and monthly ridership reports
- These reports show ridership figures for BC Transit as a whole, and separate figures for 10 of the largest transit systems.

I understand that Stephen combines the monthly BC Transit statistics with TransLink monthly statistics and provides monthly ridership reports to the Transportation Services Branch (Stephen, can you please confirm this is an accurate description?)

The Transit Branch also provides quarterly BC Transit and TransLink ridership reports to the Transportation Services Branch, which coordinates the Ministry's quarterly Provincial Services Covid-19 Data report. This quarterly report also includes statistics for BC Ferries, Aviation, Commercial Passenger Transportation, Commercial Vehicle Transportation, Construction, Ports and Municipal Cycling Data.

Please let me know if you need any further information.

Ross

From: Patrick, Chelsea TRAN:EX < Chelsea.Patrick@gov.bc.ca>

Sent: June 4, 2021 10:39 AM

To: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Subject: Ridership reporting

HI Ross,

Can you give me a bullet or two on what ridership reporting Greg Hill is providing? I think its monthly and combined with Ferries and Translink and goes up to Deborah? Is that correct? Thanks,

Chelsea

Chelsea Patrick, Manager, Transit Policy | Ministry of Transportation and Infrastructure 778-678-3614

Living and working with gratitude on the traditional territories of the Coast Salish Peoples She/hers

From: Harrison, Stephen J MUNI:EX

To: Day, Vanessa MAH:EX (Vanessa.Day@gov.bc.ca)

**Subject:** FW: Transit Ridership Stats **Date:** May 18, 2021 3:28:00 PM

Attachments: BCT and TL Restriction Ridership Request.docx

Best regards, Stephen Harrison

From: Harrison, Stephen J MUNI:EX

**Sent:** May 14, 2021 11:45 AM

To: Shepard, Aaron TRAN:EX <Aaron.Shepard@gov.bc.ca>

Cc: Dong, Jodi MUNI:EX < Jodi.Dong@gov.bc.ca>

Subject: RE: Transit Ridership Stats

Hi Aaron,

I assumed this was a reference to the travel restrictions that went into effect on April 23<sup>rd</sup> (please let me know if I'm wrong), and I've attached all the weekly ridership stats we have for BC Transit and TransLink since that date, as well as a week prior.

I don't think there's anything to conclude about the travel restrictions' effects on BC Transit and TransLink's ridership for a few reasons.

## BC Transit:

• While ridership is down slightly on BC Transit from the week prior to the restrictions, BC Transit notes that typically at this time of year they see a modest weekly decline, and based on the numbers they're seeing, the recovery against pre-pandemic boardings has actually increased.

### TransLink:

- While TransLink is reporting a lower percentage of pre-pandemic ridership than before the restrictions went into effect, boardings are up overall.
- During this period TransLink changed how they're estimating ridership, making it difficult to compare the most recent week to previous weeks.

s.13

Let me know if you need anything else. Thanks!

Best regards, Stephen Harrison

From: Dong, Jodi MUNI:EX < Jodi.Dong@gov.bc.ca>

**Sent:** May 13, 2021 8:58 PM

To: Shepard, Aaron TRAN:EX < Aaron. Shepard@gov.bc.ca >

Cc: Harrison, Stephen J MUNI:EX <<u>Stephen.Harrison@gov.bc.ca</u>>

**Subject:** RE: Transit Ridership Stats

Hi Aaron,

Yes Stephen on my team is the one tracking the stats for transit and Ferries. I've copied him here to provide you with some info.

Jodi

From: Shepard, Aaron TRAN:EX < <u>Aaron.Shepard@gov.bc.ca</u>>

**Sent:** May 13, 2021 4:37 PM

To: Dong, Jodi MUNI:EX < <a href="mailto:Jodi.Dong@gov.bc.ca">Jodi.Dong@gov.bc.ca</a>>

**Subject:** Transit Ridership Stats

Hi Jodi,

s.13

Thanks very much,

# **Aaron Shepard**

Manager | Corporate Writing Services

Ministry of Transportation and Infrastructure 5B - 940 Blanshard Street | Victoria, BC V8W 9T5

Phone: 778 974-4976

From: Harrison, Stephen J MUNI:EX
To: Dong, Jodi MUNI:EX
Cc: Mukasa, Kate MUNI:EX
Subject: RE: Latest ridership report
Date: May 18, 2021 8:28:00 AM

Attachments: TL, BCT, BCF Ridership (Apr 21).docx

Hi Jodi,

Attached are April ridership numbers. The BC Ferries resolution is that I will update the numbers myself when I see the BC Ferries monthly ridership report has been put online, as it was yesterday.

Best regards, Stephen Harrison

From: Dong, Jodi MUNI:EX < Jodi.Dong@gov.bc.ca>

**Sent:** May 14, 2021 4:19 PM

To: Harrison, Stephen J MUNI:EX <Stephen.Harrison@gov.bc.ca>

Cc: Mukasa, Kate MUNI:EX <Kate.Mukasa@gov.bc.ca>

Subject: Latest ridership report

Hi Stephen,

Can you send me the most recent monthly ridership report? Have the BCF numbers been resolved?

Deborah is requesting it for Monday morning for Estimates.

thanks

# Jodi Dong, PhD

Executive Director
Transit Branch
Ministry of Transportation and Infrastructure

Tel: 1 (778) 698-3399

Pronouns: she/her

 From:
 Harrison, Stephen J MUNI:EX

 To:
 Long, Ross A TRAN:EX

 Subject:
 RE: BC Transit Monthly Ridership

 Date:
 May 11, 2021 2:44:00 PM

I am, and I'm still compiling them with TransLink and BC Ferries stats for a monthly report up to Deborah, so thank you for sharing! 50% ridership sounds like good news to me.

Best regards, Stephen Harrison

From: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Sent: May 11, 2021 2:44 PM

To: Harrison, Stephen J MUNI:EX <Stephen.Harrison@gov.bc.ca>

Subject: FW: BC Transit Monthly Ridership

Hi Stephen:

In case you are maintaining monthly transit ridership reports in a folder, below is BC Transit's April report.

Overall BC Transit ridership has moved just above the 50 percent level compared to 2019.

Ross

From: Hill, Greg < Greg\_Hill@BCTransit.Com>

Sent: May 11, 2021 10:10 AM

To: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

Subject: BC Transit Monthly Ridership

# [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross,

Please find below the monthly ridership update for April 2021:

	Current Month, Pre-COVID	Current Month, Previous Year	Previous Month	Current Month			
System	April 2019	April 2020	March 2021	April 2021	Percent relative to pre-COVID ridership levels (same month in 2019)	Percent relative to same month in 2020	Percent relative to previous month
Central Fraser Valley	256,367	93,092	153,162	145,461	57%	156%	-5%
Chilliwack	67,009	30,823	44,729	43,510	65%	141%	-3%
Comox	44,596	17,656	27,470	27,450	62%	155%	0%
Kamloops	314,192	111,750	157,956	150,153	48%	134%	-5%
Kelowna	472,095	143,204	280,353	273,446	58%	191%	-2%
Nanaimo	271,901	87,129	160,120	162,784	60%	187%	2%
Prince George	143,494	52,541	78,316	71,603	50%	136%	-9%
Sunshine Coast	45,038	14,593	26,693	26,588	59%	182%	0%
Victoria	2,540,404	655,855	1,331,241	1,243,904	49%	190%	-7%
Whistler	247,783	45,485	171,742	70,402	28%	155%	-59%
All BC Transit	4,901,249	1,412,069	2,734,190	2,488,459	51%	176%	-9%

Regards,

Greg

Greg Hill CPA, CMA
Manager, Corporate Strategy & Performance
BC Transit
520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5
778-676-5248 | ghill@bctransit.com | bctransit.com

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 From:
 Long, Ross A.TRAN; EX

 To:
 Harrison, Stephen J.MUNI; EX

 Subject:
 FW: BC Transit Monthly Ridership

 Date:
 May 11, 2021 2:43:42 PM

Hi Stephen:

In case you are maintaining monthly transit ridership reports in a folder, below is BC Transit's April report.

Overall BC Transit ridership has moved just above the 50 percent level compared to 2019.

Ross

From: Hill, Greg <Greg\_Hill@BCTransit.Com>

Sent: May 11, 2021 10:10 AM

To: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Subject: BC Transit Monthly Ridership

# [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross,

Please find below the monthly ridership update for April 2021:

	Current Month, Pre-COVID	Current Month, Previous Year	Previous Month	Current Month			
System	April 2019	April 2020	March 2021	April 2021	Percent relative to pre-COVID ridership levels (same month in 2019)	Percent relative to same month in 2020	Percent relative to previous month
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Chilliwack	67,009	30,823	44,729	43,510	65%	141%	-3%
Comox	44,596	17,656	27,470	27,450	62%	155%	0%
Kamloops	314,192	111,750	157,956	150,153	48%	134%	-5%
Kelowna	472,095	143,204	280,353	273,446	58%	191%	-2%
Nanaimo	271,901	87,129	160,120	162,784	60%	187%	2%
Prince George	143,494	52,541	78,316	71,603	50%	136%	-9%
Sunshine Coast	45,038	14,593	26,693	26,588	59%	182%	0%
Victoria	2,540,404	655,855	1,331,241	1,243,904	49%	190%	-7%
Whistler	247,783	45,485	171,742	70,402	28%	155%	-59%
All BC Transit	4,901,249	1,412,069	2,734,190	2,488,459	51%	176%	-9%

Regards, Greg

Greg Hill CPA, CMA
Manager, Corporate Strategy & Performance
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From: Harrison, Stephen J MUNI:EX
To: Long, Ross A TRAN:EX

Subject: TransLink and BC Transit March 2021 ridership

**Date:** April 23, 2021 8:40:00 AM

Attachments: <u>TL and BCT Ridership (March 2021).docx</u>

Hi Ross, sorry for the delay in sending these! It took a while for TransLink to produce March 2019 numbers for our comparison. See attached.

Best regards,

Stephen Harrison || Senior Policy Analyst

Transit Branch || Transportation Policy & Programs Department

Ministry of Transportation and Infrastructure

(T): 778 698-9368

Dong, Jodi MUNI:EX Mukasa, Kate MUNI:EX; Schina, Brittany MUNI:EX RE: Monthly Ridership Report for Province - March April 12, 2021 8:23:00 AM

Hi Jodi,

Although March is a bit of a transition month as Maria mentioned, I was looking for both 2020 and 2019 numbers. This is the format I've gone with:

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	March 2019	March 2020	February 2021	March 2021	Percent relative to 2019 ridership	Percent change relative to 2020 ridership	Percent change relative to previous month
Bus Boardings							
Expo-Millennium Line Boardings							
Canada Line Boardings							
SeaBus Boardings							
WCE Boardings							
HandyDART Boardings							
Total TransLink Boardings							
Total TransLink Journeys							

Best regards, Stephen Harrison

From: Dong, Jodi MUNI:EX <Jodi.Dong@gov.bc.ca>

Sent: April 9, 2021 4:50 PM

To: Harrison, Stephen J MUNI:EX <Stephen.Harrison@gov.bc.ca>

Cc: Mukasa, Kate MUNI:EX <Kate.Mukasa@gov.bc.ca>; Schina, Brittany MUNI:EX <Brittany.Schina@gov.bc.ca>

Subject: FW: Monthly Ridership Report for Province - March

Stephen, thoughts on this question? Are the other agencies reporting this way too?

Thanks Jodi

From: Su, Maria < Maria.Su@translink.ca>

Sent: April 9, 2021 4:10 PM

To: Dong, Jodi MUNI:EX < <a href="mailto:Jodi.Dong@gov.bc.ca">Jodi.Dong@gov.bc.ca</a>

Subject: FW: Monthly Ridership Report for Province - March

# [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Jodi, please see comment from staff below. Would you like for us to keep pegging the change relative to same month last year, or same month in 2019 pre-pandemic?

From: Butterworth, Alycia <<u>Alycia.Butterworth@Translink.ca</u>>

Sent: Friday, April 09, 2021 3:32 PM To: Su, Maria < Maria. Su@translink.ca>

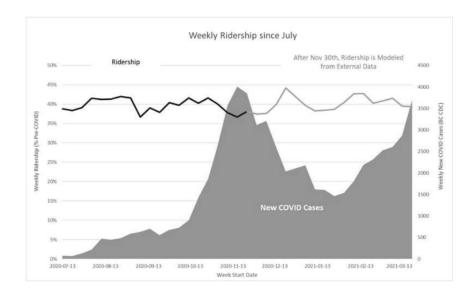
Cc: Fox, Jacob < <u>Jacob.Fox@Translink.ca</u>>; O'Reilly, Teresa < <u>Teresa.OReilly@translink.ca</u>>

Subject: Monthly Ridership Report for Province - March

Hello,

### s.13

	Current Month Previous Year	Current Month	Change Current Month/Current Month previous year	% Change Current Month/Current Month previous year	Previous month	% Change current month to previous month
	March, 2020	March, 2021	2021 minus 2020		February, 2021	
Bus Boardings	14,660,000	10,338,000	-4,322,000	-29%	8,941,000	16%
Expo-Millennium Line Boardings	5,808,000	3,857,000	-1,951,000	-34%	3,336,000	16%
Canada Line Boardings	2,259,000	1,334,000	-925,000	-41%	1,153,000	16%
SeaBus Boardings	260,000	183,000	-77,000	-30%	146,000	25%
WCE Boardings	120,000	34,000	-86,000	-72%	29,000	17%
HandyDART Boardings	80,000	57,000	-23,000	-29%	47,000	21%
Total TransLink Boardings	23,187,000	15,802,000	-7,384,000	-32%	13,653,000	16%
Total TransLink Journeys	13,697,000	9,515,000	-4,182,000	-31%	8,220,000	16%



Alycia Butterworth (she/her) Data Scientist System Analytics

Alycia.Butterworth@translink.ca | translink.ca

#### TransLink

400-287 Nelson's Court, New Westminster, BC, V3L 0E7, Canada



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 From:
 Harrison, Stephen J MUNI:EX

 To:
 Long, Ross A TRAN:EX

 Subject:
 RE: BC Transit Monthly Ridership

 Date:
 April 9, 2021 11:52:00 AM

Thanks Ross, I'm still putting these together, until somebody tells me to stop! Thanks for sending this on. I don't have TransLink's numbers yet but can send them when I do, hopefully next week.

Best regards, Stephen Harrison

From: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Sent: April 9, 2021 11:51 AM

To: Harrison, Stephen J MUNI:EX <Stephen.Harrison@gov.bc.ca>

Subject: FW: BC Transit Monthly Ridership

Hi Stephen

In case you are continuing to consolidate the monthly ridership reports, below is BC Transit's report for March 2021.

Would you be able to send me TransLink's March ridership report when it's available?

Thank you.

Ross

From: Hill, Greg < Greg\_Hill@BCTransit.Com>

Sent: April 9, 2021 11:10 AM

To: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

Subject: BC Transit Monthly Ridership

# EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross.

Please find below the monthly ridership update for March 2021:

	Current Month, Pre-COVID	Current Month, Previous Year	Previous Month	Current Month			
System	March 2019	March 2020	February 2021	March 2021	Percent relative to pre-COVID ridership levels (same month in 2019)	Percent relative to same month in 2020	Percent relative to previous month
Central Fraser Valley	254,843	187,591	124,739	153,162	60%	82%	23%
Chilliwack	70,002	47,496	38,016	44,729	64%	94%	18%
Comox	46,475	33,486	26,328	27,470	59%	82%	4%
Kamloops	352,599	253,002	125,196	157,956	45%	62%	26%
Kelowna	523,507	376,270	247,671	280,353	54%	75%	13%
Nanaimo	300,566	199,609	140,514	160,120	53%	80%	14%
Prince George	157,832	118,691	66,087	78,316	50%	66%	19%
Sunshine Coast	43,132	30,396	22,938	26,693	62%	88%	16%
Victoria	2,845,545	1,843,167	1,134,888	1,331,241	47%	72%	17%
Whistler	418,274	246,106	146,835	171,742	41%	70%	17%
All BC Transit	5,558,870	3,696,285	2,310,859	2,734,190	49%	74%	18%

Have a good weekend.

Greg

Greg Hill CPA, CMA
Manager, Corporate Strategy & Performance
BC Transit
520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5
778-676-5248 | greg\_hill@bctransit.com | bctransit.com

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 From:
 Long. Ross A. TRAN; EX

 To:
 Harrison, Stephen J. MUNI; EX

 Subject:
 FW: BC Transit Monthly Ridership

 Date:
 April 9, 2021 11:50:51 AM

Hi Stephen:

In case you are continuing to consolidate the monthly ridership reports, below is BC Transit's report for March 2021.

Would you be able to send me TransLink's March ridership report when it's available?

Thank you.

Ross

From: Hill, Greg <Greg\_Hill@BCTransit.Com>

Sent: April 9, 2021 11:10 AM

To: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Subject: BC Transit Monthly Ridership

# [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross,

Please find below the monthly ridership update for March 2021:

	Current Month, Pre-COVID	Current Month, Previous Year	Previous Month	Current Month			
System	March 2019	March 2020	February 2021	March 2021	Percent relative to pre-COVID ridership levels (same month in 2019)	Percent relative to same month in 2020	Percent relative to previous month
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Chilliwack	70,002	47,496	38,016	44,729	64%	94%	18%
Comox	46,475	33,486	26,328	27,470	59%	82%	4%
Kamloops	352,599	253,002	125,196	157,956	45%	62%	26%
Kelowna	523,507	376,270	247,671	280,353	54%	75%	13%
Nanaimo	300,566	199,609	140,514	160,120	53%	80%	14%
Prince George	157,832	118,691	66,087	78,316	50%	66%	19%
Sunshine Coast	43,132	30,396	22,938	26,693	62%	88%	16%
Victoria	2,845,545	1,843,167	1,134,888	1,331,241	47%	72%	17%
Whistler	418,274	246,106	146,835	171,742	41%	70%	17%
All BC Transit	5,558,870	3,696,285	2,310,859	2,734,190	49%	74%	18%

Have a good weekend.

Greg

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From: Harrison, Stephen J MUNI:EX

To: Dong, Jodi MAH:EX

Subject: February ridership numbers

Date: March 15, 2021 9:24:00 AM

Hi Jodi,

February ridership numbers for TransLink, BC Transit and BC Ferries are below.

s.15

s.15

Best regards,
Stephen Harrison || Senior Policy Analyst
Transit Branch || Transportation Policy & Programs Department
Ministry of Transportation and Infrastructure
(T): 778 698-9368

From: Harrison, Stephen J MAH:EX
To: Dong, Jodi MAH:EX

Subject: TL monthly ridership templates

Date: March 9, 2021 11:06:00 AM

**Attachments:** TL - February Monthly Ridership Template.xlsx

TL - March and Beyond Monthly Ridership Template.xlsx

Hi Jodi,

I've prepared the following Excel templates if you want to share with Maria or whomever is providing the monthly totals at TransLink. The "March and Beyond" file includes columns to compare back to 2019 numbers, as well as the percent increase since 2020.

They've likely got their own set up going, but it's the format I'm using to get it into the Word doc and it does some of the calculations automatically. Not a huge deal if they don't want to use it.

Best regards,
Stephen Harrison || Senior Policy Analyst
Transit Branch || Transportation Policy & Programs Department
Ministry of Transportation and Infrastructure
(T): 778 698-9368

 From:
 Harrison, Stephen J MAH:EX

 To:
 Long, Ross A TRAN:EX

 Subject:
 RE: BC Transit Monthly Ridership

 Date:
 March 9, 2021 10:56:00 AM

Attachments: BCT - March and Beyond Monthly Ridership Template.xlsx
BCT - March and Beyond Monthly Ridership Template.docx

Thanks Ross, that's great! It seems like he's on top of it, but I've attached some templates for March and future months if you want to share with Greg in case they're useful. Greg likely has his own set up, but the Excel file does some of the calculations automatically if that would be of use to him.

To be clear, he doesn't have to use either of these, let alone fill out both! Just providing them for his option.

Best regards, Stephen Harrison

From: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Sent: March 9, 2021 10:13 AM

To: Harrison, Stephen J MAH:EX <Stephen.Harrison@gov.bc.ca>

Subject: FW: BC Transit Monthly Ridership

Hi Stephen:

Please see BC Transit's February 2021 ridership report below.

Thank you for your assistance.

Ross

From: Hill, Greg < Greg\_Hill@BCTransit.Com>

Sent: March 9, 2021 9:56 AM

To: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

Subject: BC Transit Monthly Ridership

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross,

Please find below the monthly ridership update for February 2021:

	Current Month, Previous Year	Previous Month	Current Month		
System	February 2020	January 2021	February 2021	Percent relative to pre-COVID ridership levels (same month	Percent relative to previous month
			101	in 2019)	
Central Fraser Valley	235,027	134,464	124,739	53%	-7%
Chilliwack	52,646	40,709	38,016	72%	-7%
Comox	48,251	26,284	26,328	55%	0%
Kamloops	330,203	150,286	125,196	38%	-17%
Kelowna	507,322	266,092	247,671	49%	-7%
Nanaimo	257,515	145,642	140,514	55%	-4%
Prince George	146,483	72,022	66,087	45%	-8%
Sunshine Coast	39,638	22,197	22,938	58%	3%
Victoria	2,630,936	1,192,445	1,134,888	43%	-5%
Whistler	441,349	170,553	146,835	33%	-14%
All BC Transit	5,201,780	2,486,371	2,310,859	44%	-7%

Starting next month we will add the extra columns to compare to 2019 as well as 2020.

Greg Hill CPA, CMA
Manager, Corporate Strategy & Performance
BC Transit
520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5
778-676-5248 | greg\_hill@bctransit.com | bctransit.com

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 From:
 Long, Ross A TRAN:EX

 To:
 Harrison, Stephen J MAH:EX

 Subject:
 FW: BC Transit Monthly Ridership

 Date:
 March 9, 2021 10:12:44 AM

Hi Stephen:

Please see BC Transit's February 2021 ridership report below.

Thank you for your assistance.

Ross

From: Hill, Greg <Greg\_Hill@BCTransit.Com>

Sent: March 9, 2021 9:56 AM

To: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Subject: BC Transit Monthly Ridership

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Hi Ross,

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Comox	48,251	26,284	26,328	55%	0%
Kamloops	330,203	150,286	125,196	38%	-17%
Kelowna	507,322	266,092	247,671	49%	-7%
Nanaimo	257,515	145,642	140,514	55%	-4%
Prince George	146,483	72,022	66,087	45%	-8%
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Starting next month we will add the extra columns to compare to 2019 as well as 2020.

Greg

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Manager, Corporate Strategy & Performance
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Harrison, Stephen J MAH:EX Dong, Jodi MAH:EX

RE: Weekly Ridership Report for Province March 9, 2021 8:28:00 AM Subject:

Date:

Attachments: image003.png

Thanks Jodi! Let me know when we have February monthly numbers. I'll chase down BC Ferries and BC Transit stats.

Best regards, Stephen Harrison

From: Dong, Jodi MAH:EX < Jodi.Dong@gov.bc.ca>

Sent: March 8, 2021 11:23 AM

To: Mukasa, Kate MAH:EX <Kate.Mukasa@gov.bc.ca>; Schina, Brittany MAH:EX <Brittany.Schina@gov.bc.ca>; Harrison, Stephen J MAH:EX

<Stephen.Harrison@gov.bc.ca>

Subject: FW: Weekly Ridership Report for Province

Fyi, I've saved on LAN

From: Su, Maria < Maria.Su@translink.ca>

Sent: March 8, 2021 9:51 AM

To: Dong, Jodi MAH:EX < Jodi.Dong@gov.bc.ca> Subject: FW: Weekly Ridership Report for Province

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# s.13

From: Fox, Jacob < Jacob.Fox@Translink.ca> Sent: Monday, March 08, 2021 9:16 AM To: Su, Maria < Maria. Su@translink.ca>

Cc: O'Reilly, Teresa < Teresa. OReilly@translink.ca>; Butterworth, Alycia < Alycia. Butterworth@Translink.ca>

Subject: Weekly Ridership Report for Province

s.13

Jacob Fox (He/Him)

**Senior Planner in Transportation Analytics** Research & Analytics **Transportation Planning & Policy** 

Jacob.fox@translink.ca | translink.ca

778-375-7622

# TransLink

400-287 Nelson's Court, New Westminster, BC, V3L 0E7, Canada

# T Together all the way

A better place to live, built on transportation excellence

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 From:
 Harrison, Stephen J MAH: EX

 To:
 Long, Ross A TRAN: EX

 Cc:
 Walman, Bart TRAN: EX

 Subject:
 RE: BC Transit Weekly Ridership

 Date:
 March 2, 2021 11:19:00 AM

 $Hi Ross, yes, that's \ what I \ came \ up \ with so \ it \ will be easy to transfer over \ if \ that's \ what Greg goes \ with. Here's \ a \ sample for \ March's \ numbers \ when \ they're \ available.$ 

#### **BC** Transit

	Current Month, 2019	Current Month, 2020	Previous Month	Current Month			
System	March 2019	March 2020	February 2021	March 2021	Percent relative to pre-COVID 2019 ridership	Percent relative to 2020 ridership	Percent relative to previous month
Central Fraser Valley							
Chilliwack							
Comox							
Kamloops							
Kelowna							
Nanaimo							
Prince George							
Sunshine Coast							
Victoria							
Whistler							
All BC Transit							

Best regards, Stephen Harrison

From: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Sent: March 2, 2021 11:08 AM

To: Harrison, Stephen J MAH:EX <Stephen.Harrison@gov.bc.ca>
Cc: Walman, Bart TRAN:EX <Bart.Walman@gov.bc.ca>

Subject: FW: BC Transit Weekly Ridership

Hi Stephen:

Does BC Transit's proposed new monthly ridership report format meet your requirements?

Ross

From: Hill, Greg < Greg Hill@BCTransit.Com>
Sent: March 2, 2021 11:03 AM
To: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

To: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca Subject: RE: BC Transit Weekly Ridership

EXTERNAL This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross

Sounds good. For monthly, I'll use the existing template for February (reported next week) as the pandemic hadn't impacted anything by then. But we'll add an extra column from March. The table will look like this:

System	March 2019	March 2020	February 2021	March 2021	Percent relative to pre-COVID ridership levels (same month in 2019)	Percent relative to same month in 2020	Percent relative to previous month
--------	------------	------------	---------------	------------	--	--	--

Weekly will be as described below.

Thanks, Greg

Greg Hill CPA, CMA Manager, Corporate Strategy & Performance BC Transit 778-676-5248

From: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>
Sent: Tuesday, March 2, 2021 10:46 AM
To: Hill, Greg <Greg\_Hill@BCTransit.Com>
Subject: RE: BC Transit Weekly Ridership

CAUTION: This email originated from outside of the organization. DO NOT CLICK links or attachments unless you recognize the sender and know the content is safe.

li Greg:

Thank you for bringing this upcoming change to my attention, and for providing your proposed change to the ridership reporting format.

I've discussed with Bart, and we would like to see the following changes to the weekly (and monthly) ridership reports starting in Week 12:

- Change the second column to the same week in 2019 (as you've proposed)
- Insert a new column reporting ridership for the same week in 2020 (year-over-year)

In effect, the report would contain figures for 3 years – 2019 (pre-pandemic), 2020 and 2021.

We'll send you a new template for the monthly report shortly.

If you have any questions, please feel free to call me.

Thank you for your kind assistance.

Ross Long, P.Eng.
Research Officer
Transit Branch
Transportation Policy & Programs
Ministry of Transportation & Infrastructure
Victoria, BC
778-974-5362
Ross.Long@gov.bc.ca

From: Hill, Greg < Greg Hill@BCTransit.Com>
Sent: March 2, 2021 7:44 AM
To: Long, Ross A TRAN:EX < Ross. Long@gov.bc.ca>
Subject: RE: BC Transit Weekly Ridership

# [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender,

Hi Ross

Just a quick note on this. The data below is for Week 8. Week 12 is the anniversary of COVID, and so the recovery rate will jump as boardings will be above the same week in 2020. Week 12 this year is March 22-26.

I would therefore propose that we tweak the table below so that the second column is the same week of 2019. All other columns remain the same.

Please let me know your thoughts.

Greg

Greg Hill CPA, CMA Manager, Corporate Strategy & Performance BC Transit 778-676-5248

From: Hill, Greg

Sent: Monday, March 1, 2021 11:44 AM

To: Mercer, Andrea TRAN:EX < Andrea Mercer@gov.bc.ca >; 'Long, Ross A TRAN:EX' < Ross, Long@gov.bc.ca >

Cc: Ridout, Christy <a href="mailto:Com">Cc: Ridout@BCTransit.Com">Com</a>; Boyd, Matthew <a href="mailto:Matthew\_Boyd@BCTransit.Com">Matthew\_Boyd@BCTransit.Com</a>; Walman, Bart TRAN:EX <a href="mailto:Bart Walman@gov.bc.ca">Bart Walman@gov.bc.ca</a>

Subject: BC Transit Weekly Ridership

Good morning,

The latest update on BC Transit boardings is in the table below:

	COVID Low Point	Current Week, Previous Year	Previous Week	Current Week			
System	March 30-April 3, 2020	February 17-21, 2020	February 15-19, 2021	February 22-26, 2021	Growth relative to low point of ridership (March 30-April 3, 2020)	Percent relative to pre-COVID ridership levels (same week in 2020)	Percent relative to previous week
CFV	3,408	9,784	5,586	5,661	66%	58%	1%
Chilliwack	1,191	2,557	1,785	1,776	49%	69%	-1%
Comox	528	2,038	1,286	1,246	136%	61%	-3%
Kamloops	3,928	13,285	5,463	5,661	44%	43%	4%
Kelowna	5,204	19,360	11,218	10,964	111%	57%	-2%
Nanaimo	3,261	11,891	6,242	6,402	96%	54%	3%
Prince George	1,849	5,533	2,946	2,956	60%	53%	0%
Sunshine Coast	469	1,642	962	1,019	117%	62%	6%
Victoria	24,163	102,278	50,426	48,739	102%	48%	-3%
Whistler	1,463	16,479	5,619	5,139	251%	31%	-9%
All BC Transit	52,738	204,984	103,291	101,001	92%	49%	-2%

Notes

Numbers are projected average weekday boardings from APC

All low points were week of March 30, 2020 with the exception of Sunshine Coast (week of April 6, 2020), Kamloops and Prince George (week of April 13, 2020) and Whistler (week of May 4, 2020)

Projected boardings are similar to last week, and remain above that 100k threshold. The longer term trend remains very consistent.

Regards,

Greg

Greg Hill CPA, CMA
Manager, Corporate Strategy & Performance
BC Transit
520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5
778-676-5248 | greg\_hill@bctransit.com | bctransit.com

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 From:
 Harrison, Stephen J MAH: EX

 To:
 Long. Ross A TRAN: EX: Walman, Bart TRAN: EX

 Subject:
 RE: BC Transit Weekly Ridership

 Date:
 March 2, 2021 9:05:00 AM

I had considered asking for 2019, yes, and I think three columns makes sense. I'll work on a format today if it makes it easier for folks to fill out. Thanks Ross!

Best regards, Stephen Harrison

From: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Sent: March 2, 2021 9:02 AM

To: Walman, Bart TRAN:EX <Bart.Walman@gov.bc.ca>
Cc: Harrison, Stephen J MAH:EX <Stephen.Harrison@gov.bc.ca>

Subject: RE: BC Transit Weekly Ridership

Hi Bart:

Thanks - I support that.

Ross

From: Walman, Bart TRAN:EX < Bart. Walman@gov.bc.ca>

Sent: March 2, 2021 8:59 AM

To: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>; Harrison, Stephen J MAH:EX < Stephen.Harrison@gov.bc.ca>

Subject: RE: BC Transit Weekly Ridership

Ideally we would have three columns

Week of March 22 2019	Week of March 22 2020	Week of March 22, 2021

From: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Sent: March 2, 2021 8:57 AM

To: Walman, Bart TRAN:EX <Bart.Walman@gov.bc.ca>; Harrison, Stephen J MAH:EX <Stephen.Harrison@gov.bc.ca>

Subject: FW: BC Transit Weekly Ridership

Hi Bart and Stephen:

Please see Greg Hill's suggestion below for modifying BC Transit's weekly (and presumably monthly) ridership reports, starting in the week of March 22-26, 2021.

I support Greg's proposal to change the table format so that the second column shows ridership for the same week in 2019 (pre-pandemic). I'm wondering if it might be helpful to have a new column continuing to report the same-week ridership for 2020 (post-pandemic), as this would be useful information for tracking the year-over-year ridership recovery during the pandemic.

What are your thoughts?

Stephen, have you identified any proposed changes for the BC Transit, as well as TransLink and BC Ferries monthly reports, starting in March 2021? It might be helpful to advise Deborah of the proposed new format.

Ross

From: Hill, Greg < Greg\_Hill@BCTransit.Com>

Sent: March 2, 2021 7:44 AM

To: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

Subject: RE: BC Transit Weekly Ridership

### [EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross,

Just a quick note on this. The data below is for Week 8. Week 12 is the anniversary of COVID, and so the recovery rate will jump as boardings will be above the same week in 2020. Week 12 this year is March 22-26.

I would therefore propose that we tweak the table below so that the second column is the same week of 2019. All other columns remain the same

Please let me know your thoughts.

Greg

Greg Hill CPA, CMA Manager, Corporate Strategy & Performance BC Transit 778-676-5248

From: Hill, Greg

Sent: Monday, March 1, 2021 11:44 AM

To: Mercer, Andrea TRAN:EX <<u>Andrea.Mercer@gov.bc.ca</u>>; 'Long, Ross A TRAN:EX' <<u>Ross.Long@gov.bc.ca</u>>

 $\textbf{Cc:} \ \textbf{Ridout, Christy} \times \underline{\textbf{Christy}} \times \underline{\textbf{Ridout@BCTransit.Com}}; \ \textbf{Boyd, Matthew} \times \underline{\textbf{Matthew}} \times \underline{\textbf{Boyd@BCTransit.Com}}; \ \textbf{Walman, Bart TRAN:} \underline{\textbf{EX}} \times \underline{\textbf{Bart.Walman@gov.bc.ca}} \times \underline{\textbf{Ca}} \times \underline{\textbf{C$ 

Subject: BC Transit Weekly Ridership

Good morning,

The latest update on BC Transit boardings is in the table below:

	COVID Low Point	Current Week, Previous Year	Previous Week	Current Week			
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Projected boardings are similar to last week, and remain above that 100k threshold. The longer term trend remains very consistent.

Regards,

Greg

Greg Hill CPA, CMA
Manager, Corporate Strategy & Performance
BC Transit
520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5
778-676-5248 | greg\_hill@bctransit.com | bctransit.com

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From: <u>Harrison, Stephen J MAH:EX</u>

To: Dong, Jodi MAH:EX

Cc: Kate MAH:EX Mukasa (Kate.Mukasa@gov.bc.ca); Schina, Brittany MAH:EX; Day, Vanessa MAH:EX

(Vanessa.Day@gov.bc.ca)

**Subject:** January 2021 TL/BCT/BCF ridership numbers

**Date:** February 18, 2021 3:51:00 PM

Hi Jodi,

January 2021 ridership numbers for TransLink, BC Transit and BC Ferries are on the LAN.

s.15

s.15

Best regards,
Stephen Harrison || Senior Policy Analyst
Transit Branch || Transportation Policy & Programs Department
Ministry of Transportation and Infrastructure
(T): 778 698-9368

From: Harrison, Stephen J MAH:EX

To: Walman, Bart TRAN:EX

Subject: December ridership stats

Date: February 18, 2021 1:28:00 PM

Attachments: TL, BCT, BCF Ridership (Dec 20).docx

No January stats yet; following up today.

Best regards,
Stephen Harrison || Senior Policy Analyst
Transit Branch || Transportation Policy & Programs Department
Ministry of Transportation and Infrastructure
(T): 778 698-9368

Harrison, Stephen J MAH:EX Dong, Jodi MAH:EX

Mukasa, Kate MAH:EX; Schina, Brittany MAH:EX RE: monthly ridership data February 16, 2021 11:16:00 AM

## It is, yes:**s**.15

No January data yet for BC Ferries or TransLink.

Best regards, Stephen Harrison

From: Dong, Jodi MAH:EX < Jodi.Dong@gov.bc.ca>

Sent: February 16, 2021 11:15 AM

To: Harrison, Stephen J MAH:EX <Stephen.Harrison@gov.bc.ca>

Cc: Mukasa, Kate MAH:EX <Kate.Mukasa@gov.bc.ca>; Schina, Brittany MAH:EX <Brittany.Schina@gov.bc.ca>

Subject: RE: monthly ridership data

Thanks, Stephen, Is this data in the Excel doc too?

From: Harrison, Stephen J MAH:EX < Stephen. Harrison@gov.bc.ca>

Sent: February 11, 2021 9:27 AM

To: Dong, Jodi MAH:EX < Jodi.Dong@gov.bc.ca>

Cc: Mukasa, Kate MAH:EX <<u>Kate.Mukasa@gov.bc.ca</u>>; Schina, Brittany MAH:EX <<u>Brittany.Schina@gov.bc.ca</u>>

Subject: RE: monthly ridership data

BC Transit provided revised December 2020 stats for the total of all BC Transit systems. A corrected copy is on the LAN here: \$.15

Best regards, Stephen Harrison

From: Harrison, Stephen J MAH:EX Sent: February 9, 2021 9:43 AM

To: Dong, Jodi MAH:EX < Jodi.Dong@gov.bc.ca>

Cc: Mukasa, Kate MAH:EX < Kate. Mukasa@gov.bc.ca >; Schina, Brittany MAH:EX < Brittany. Schina@gov.bc.ca >

Subject: RE: monthly ridership data

TransLink, BC Transit and BC Ferries December 2020 ridership stats are compiled on the LAN here.

#### s.15

#### s.15

Best regards, Stephen Harrison

From: Dong, Jodi MAH:EX < Jodi.Dong@gov.bc.ca>

Sent: February 9, 2021 9:22 AM

To: Harrison, Stephen J MAH:EX <<u>Stephen.Harrison@gov.bc.ca</u>>

Cc: Mukasa, Kate MAH:EX < Kate.Mukasa@gov.bc.ca >; Schina, Brittany MAH:EX < Brittany.Schina@gov.bc.ca > Subject: FW: monthly ridership data

Hi Stephen, pls incorporate. thanks

From: Su, Maria < Maria.Su@translink.ca> Sent: February 9, 2021 8:01 AM

To: Dong, Jodi MAH:EX < Jodi.Dong@gov.bc.ca>

Subject: FW: monthly ridership data

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#### s.13

Maria

From: Fox, Jacob < Jacob.Fox@Translink.ca> Sent: Monday, February 08, 2021 6:54 PM To: Su, Maria < Maria.Su@translink.ca> Subject: RE: monthly ridership data

	Current Month	Change Current Month/Current Month	% Change Current Month/Current Month	% Changes current month to previous

	Previous Year	Current Month	previous year	previous year	Previous month	month
	December,					
	2019	December, 2020	2019 minus 2020		November, 2020	
Bus Boardings	20,494,000	8,925,000	-11,569,000	-56%	9,945,000	-10%
Expo-Millennium Line Boardings	8,819,000	3,263,000	-5,556,000	-63%	3,636,000	-10%
Canada Line Boardings	3,937,000	1,151,000	-2,786,000	-71%	1,282,000	-10%
SeaBus Boardings	450,000	117,000	-333,000	-74%	131,000	-11%
WCE Boardings	180,000	21,000	-159,000	-88%	32,000	-34%
HandyDART Boardings	124000	46000	-78,000	-63%	49000	-6%
Total TransLink Boardings	34,003,000	13,524,000	-20,479,000	-60%	15,075,000	-10%
Total TransLink Journeys	20,574,000	8,147,000	-12,427,000	-60%	8,815,000	-8%

## s.13

From: Dong, Jodi MAH:EX <<u>lodi.Dong@gov.bc.ca</u>>
Sent: Wednesday, January 27, 2021 12:11 PM
To: Su, Maria <<u>Maria.Su@translink.ca</u>>
Subject: monthly ridership data

EXTERNAL WARNING: This email came from an external source. Please use caution when opening attachments or clicking on links, and only do so when you are expecting them from a known sender or can confirm they are legitimate and safe.

#### Hi Maria

I have been asked for monthly ridership data. We are going to roll up with BC Ferries and BC Transit. Below is the BC Ferries table. Would you be able to provide the data for TransLink on a monthly basis, as below? We need it by mode. I understand you don't have that right now but if you could provide an estimate for December that would be great, then we would need January as well.

	Current Month Previous Year	Current Month	Change Current Month/Current Month previous year	% Change Current Month/Current Month previous year	Previous month	% Changes current month to previous month
						Percent relative
					November	to previous
Total Monthly	December 2019	December 2020	2019 minus 2220		2020	month
Passengers	1,145,780	446,854	698,926	61%	554,379	-19.4%
Vehicles	447,800	259,690	188,110	42%	298,959	-13.1%

Thanks so much,

## Jodi Dong, PhD

Ministry of Transportation and Infrastructure

Tel: 1 (778) 698-3399

Prounouns: she/her

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 From:
 Harrison, Stephen J MAH:EX

 To:
 Long, Ross A TRAN:EX

 Subject:
 RE: BC Transit Monthly Ridership

 Date:
 February 11, 2021 9:25:00 AM

 Attachments:
 TL, BCT, BCF Ridership (Dec 20).docx

Revised copy to reflect Greg's December 2020 corrections.

Best regards, Stephen Harrison

From: Harrison, Stephen J MAH:EX Sent: February 11, 2021 9:20 AM

**To:** Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca> **Subject:** RE: BC Transit Monthly Ridership

Hi Ross,

Perhaps we'll all be on the same LAN one day, but in the meantime here are the December stats.

Best regards, Stephen Harrison

From: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

Sent: February 11, 2021 8:49 AM

To: Harrison, Stephen J MAH:EX < Stephen. Harrison@gov.bc.ca>

Subject: RE: BC Transit Monthly Ridership

Hi Stephen:

Excellent! Would you be able to send the consolidated report when it's available, so I can post it to the Transit Branch – BC Transit Unit shared drive?

It will be interesting to see the BC Ferries stats.

Thank you.

Ross

From: Harrison, Stephen J MAH:EX < Stephen. Harrison@gov.bc.ca>

Sent: February 11, 2021 8:20 AM

To: Long, Ross A TRAN:EX <<u>Ross.Long@gov.bc.ca</u>>
Cc: Walman, Bart TRAN:EX <<u>Bart.Walman@gov.bc.ca</u>>

Subject: RE: BC Transit Monthly Ridership

Hi Ross, that's correct! I'll roll it up with BC Ferries and TransLink stats when we get them and get it where it needs to go. Thanks!

Best regards, Stephen Harrison

From: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

Sent: February 10, 2021 4:34 PM

To: Harrison, Stephen J MAH:EX < Stephen. Harrison@gov.bc.ca>

Cc: Walman, Bart TRAN:EX < Bart.Walman@gov.bc.ca >

Subject: FW: BC Transit Monthly Ridership

Hi Stephen:

Please see BC Transit's monthly ridership report for January below.

(I understand that you've been designated to pull together the monthly reports for TL, BC Ferries and BC Transit to submit to ADM – is that correct?)

### Ross

From: Hill, Greg < Greg\_Hill@BCTransit.Com>

Sent: February 10, 2021 11:23 AM

To: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

Subject: BC Transit Monthly Ridership

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross,

Please find below the monthly ridership update for January 2021:

	Current Month, Previous Year	Previous Month	Current Month		
System	January 2020	December 2020	January 2021	Percent relative to pre-COVID ridership levels (same month in 2019)	Percent relative to previous month
Central Fraser Valley	244,112	131,261	134,464	55%	2%
Chilliwack	56,701	41,683	40,709	72%	-2%
Comox	51,919	25,059	26,284	51%	5%
Kamloops	382,567	139,622	150,286	39%	8%
Kelowna	573,672	249,366	266,092	46%	7%
Nanaimo	280,114	137,322	145,642	52%	6%
Prince George	182,706	67,315	72,022	39%	7%
Sunshine Coast	40,813	22,272	22,197	54%	0%
Victoria	2,841,416	1,105,815	1,192,445	42%	8%
Whistler	464,481	171,931	170,553	37%	-1%
All BC Transit	5,661,518	2,343,492	2,486,371	44%	6%

On looking at last month's numbers, I believe that I may have sent you the incorrect totals. They should have read:

December 2019: 4,433,110November 2020: 2,452,709December 2020: 2,343,492

The totals for the individual systems were all correct.

Regards, Greg

Greg Hill CPA, CMA
Manager, Corporate Strategy & Performance
BC Transit
520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5
778-676-5248 | greg\_hill@bctransit.com | bctransit.com

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Email or any action taken or omitted to be taken in reliance on it is prohibited. If you are not the intended recipient, please inform us by returning a copy of the Email with the subject line marked "wrong address" and then deleting the Email, and any attachments and any copies of it.

 From:
 Harrison, Stephen J MAH:EX

 To:
 Long, Ross A TRAN:EX

 Subject:
 RE: BC Transit Monthly Ridership

 Date:
 February 11, 2021 9:20:00 AM

 Attachments:
 TL, BCT, BCF Ridership (Dec 20).docx

Hi Ross,

Perhaps we'll all be on the same LAN one day, but in the meantime here are the December stats.

Best regards, Stephen Harrison

From: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Sent: February 11, 2021 8:49 AM

To: Harrison, Stephen J MAH:EX <Stephen.Harrison@gov.bc.ca>

Subject: RE: BC Transit Monthly Ridership

Hi Stephen:

Excellent! Would you be able to send the consolidated report when it's available, so I can post it to the Transit Branch – BC Transit Unit shared drive?

It will be interesting to see the BC Ferries stats.

Thank you.

#### Ross

From: Harrison, Stephen J MAH:EX < Stephen. Harrison@gov.bc.ca>

**Sent:** February 11, 2021 8:20 AM

To: Long, Ross A TRAN:EX <<u>Ross.Long@gov.bc.ca</u>>
Cc: Walman, Bart TRAN:EX <<u>Bart.Walman@gov.bc.ca</u>>

Subject: RE: BC Transit Monthly Ridership

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Sent: February 10, 2021 4:34 PM

To: Harrison, Stephen J MAH:EX < Stephen. Harrison@gov.bc.ca>

Cc: Walman, Bart TRAN:EX <Bart.Walman@gov.bc.ca>

Subject: FW: BC Transit Monthly Ridership

Hi Stephen:

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## Ross

From: Hill, Greg < Greg\_Hill@BCTransit.Com>

Sent: February 10, 2021 11:23 AM

To: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

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Hi Ross,

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 From:
 Long, Ross A TRAN:EX

 To:
 Harrison, Stephen J MAH:EX

 Cc:
 Walman, Bart TRAN:EX

 Subject:
 FW: BC Transit Monthly Ridership

 Date:
 February 10, 2021 4:34:26 PM

Hi Stephen:

Please see BC Transit's monthly ridership report for January below.

(I understand that you've been designated to pull together the monthly reports for TL, BC Ferries and BC Transit to submit to ADM – is that correct?)

#### Ross

From: Hill, Greg < Greg\_Hill@BCTransit.Com>

Sent: February 10, 2021 11:23 AM

To: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Subject: BC Transit Monthly Ridership

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross,

Please find below the monthly ridership update for January 2021:

	Current Month, Previous Year	Previous Month	Current Month		
System	January 2020	December 2020	January 2021	Percent relative to pre-COVID ridership levels (same month in 2019)	Percent relative to previous month
Central Fraser Valley	244,112	131,261	134,464	55%	2%
Chilliwack	56,701	41,683	40,709	72%	-2%
Comox	51,919	25,059	26,284	51%	5%
Kamloops	382,567	139,622	150,286	39%	8%
Kelowna	573,672	249,366	266,092	46%	7%
Nanaimo	280,114	137,322	145,642	52%	6%
Prince George	182,706	67,315	72,022	39%	7%
Sunshine Coast	40,813	22,272	22,197	54%	0%
Victoria	2,841,416	1,105,815	1,192,445	42%	8%
Whistler	464,481	171,931	170,553	37%	-1%
All BC Transit	5,661,518	2,343,492	2,486,371	44%	6%

On looking at last month's numbers, I believe that I may have sent you the incorrect totals. They should have read:

December 2019: 4,433,110
November 2020: 2,452,709
December 2020: 2,343,492

The totals for the individual systems were all correct.

Regards,

Greg

**Greg Hill** CPA, CMA Manager, Corporate Strategy & Performance

## **BC Transit**

520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5 778-676-5248 | greg\_hill@bctransit.com | bctransit.com

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 From:
 Long, Ross A TRAN:EX

 To:
 Harrison, Stephen J MAH:EX

 Cc:
 Walman, Bart TRAN:EX

 Subject:
 FW: BC Transit Monthly Ridership

 Date:
 February 10, 2021 4:34:26 PM

Hi Stephen:

Please see BC Transit's monthly ridership report for January below.

(I understand that you've been designated to pull together the monthly reports for TL, BC Ferries and BC Transit to submit to ADM – is that correct?)

#### Ross

From: Hill, Greg < Greg\_Hill@BCTransit.Com>

Sent: February 10, 2021 11:23 AM

To: Long, Ross A TRAN:EX <Ross.Long@gov.bc.ca>

Subject: BC Transit Monthly Ridership

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Ross,

Please find below the monthly ridership update for January 2021:

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November 2020: 2,452,709
December 2020: 2,343,492

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Regards, Greg

Greg

**Greg Hill** CPA, CMA Manager, Corporate Strategy & Performance

## **BC Transit**

520 Gorge Road East, PO Box 9861 Victoria, BC V8W 9T5 778-676-5248 | greg\_hill@bctransit.com | bctransit.com

The information in this Email is confidential and may be legally privileged. It is intended solely for the named recipient. Access to this Email by anyone else is unauthorized. If you are not the intended recipient or the employee or agent responsible for delivering the message to the recipient named, please note that any use, disclosure, copying, distribution of this Email or any action taken or omitted to be taken in reliance on it is prohibited. If you are not the intended recipient, please inform us by returning a copy of the Email with the subject line marked "wrong address" and then deleting the Email, and any attachments and any copies of it.

From: Harrison, Stephen J MAH:EX

To: Dong, Jodi MAH:EX; Schina, Brittany MAH:EX
Subject: RE: monthly ridership data
Date: February 1, 2021 4:15:00 PM

Sounds good, let me know when we get any info from TransLink.

Best regards, Stephen Harrison

From: Dong, Jodi MAH:EX < Jodi.Dong@gov.bc.ca>

Sent: January 29, 2021 2:05 PM

To: Schina, Brittany MAH:EX <Brittany.Schina@gov.bc.ca>; Harrison, Stephen J MAH:EX <Stephen.Harrison@gov.bc.ca>

Subject: RE: monthly ridership data

Thanks Stephen, these look great. I asked Kim who said Deborah prefers Word. Maybe use Excel for the master and export to Word for Deborah?

Still waiting on TL's numbers.

From: Schina, Brittany MAH:EX < Brittany.Schina@gov.bc.ca>

Sent: January 29, 2021 11:54 AM

To: Harrison, Stephen J MAH:EX < Stephen. Harrison@gov.bc.ca>; Dong, Jodi MAH:EX < Jodi. Dong@gov.bc.ca>

Subject: RE: monthly ridership data

I think the Excel looks actually really good particularly with the colour coded blocks but know that Jodi thought ADM Bowman would prefer word. Maybe when both are filled in you could ask her her preference, Jodi?

Thanks for taking this on, Stephen.

Brittany Schina 250-920-8939

From: Harrison, Stephen J MAH:EX < Stephen. Harrison@gov.bc.ca>

Sent: January 28, 2021 3:12 PM

To: Dong, Jodi MAH:EX < Jodi.Dong@gov.bc.ca>

Cc: Schina, Brittany MAH:EX < Brittany.Schina@gov.bc.ca>

Subject: RE: monthly ridership data

Here are drafts of what this could look like, in Excel and Word.

#### s.15

### s.15

In the Excel document, you can see how the format changes in the March worksheet, referring back to both 2019 and 2020.

I would prefer using the Excel document as the use of formulas eliminates the inconsistent ways the BC Transit and BC Ferries folks provided percentage changes, and it's self-referential back to the previous month's ridership. Teams would also be great, assuming nobody messes with my formulas!

So for January numbers we would only need to ask for the following, by boarding type or system:

- Current Month, Previous Year (2020); and
- Current Month

Starting for March numbers, we'd need to ask for:

- · Current Month, 2019;
- · Current Month, Previous Year (2020); and
- Current Month

Best regards, Stephen Harrison

From: Harrison, Stephen J MAH:EX

Sent: January 28, 2021 1:58 PM

To: Dong, Jodi MAH:EX < <u>Jodi.Dong@gov.bc.ca</u>>

Cc: Schina, Brittany MAH:EX < Brittany.Schina@gov.bc.ca>

Subject: RE: monthly ridership data

While I am reticent to create more work for all (and more copy-pasting!) I think both are useful. I.e. where are we at compared to pre-COVID (March 2019 to February 2020, say), and in the future, where are we at compared to both pre-COVID and compared to the previous COVID-year to chart annual improvements.

Best regards,

Stephen Harrison

From: Dong, Jodi MAH:EX < Jodi.Dong@gov.bc.ca>

Sent: January 28, 2021 12:07 PM

To: Harrison, Stephen J MAH:EX <<u>Stephen.Harrison@gov.bc.ca</u>>
Ce: Schina, Brittany MAH:EX <<u>Brittany.Schina@gov.bc.ca</u>>

Subject: RE: monthly ridership data

We discussed this, and as we are not 12 months into COVID, in order to go "pre-COVID", not sure what we would benchmark it against. I would think Pre-COVID would be more of interest though. Do you think it makes most sense to just compare to pre-COVID, or both?

From: Harrison, Stephen J MAH:EX < Stephen. Harrison@gov.bc.ca>

Sent: January 28, 2021 12:01 PM

To: Dong, Jodi MAH:EX < Jodi.Dong@gov.bc.ca>

Cc: Schina, Brittany MAH:EX < Brittany.Schina@gov.bc.ca>

Subject: RE: monthly ridership data

Hi Jodi,

For future months is what's of interest comparing to pre-COVID (i.e. comparing months to the equivalent month between March 2019 and February 2020), or as below, comparing to the previous year (e.g. comparing March 2021 to March 2020, which would likely show improvement)? Thanks!

Best regards, Stephen Harrison

From: Dong, Jodi MAH:EX < Jodi.Dong@gov.bc.ca>

Sent: January 27, 2021 3:54 PM

To: Harrison, Stephen J MAH:EX <<u>Stephen.Harrison@gov.bc.ca</u>> Cc: Schina, Brittany MAH:EX <<u>Brittany.Schina@gov.bc.ca</u>>

Subject: FW: monthly ridership data

Hi Stephen

Brittany mentioned that she chatted with you about this, here is the email I sent to Maria re: TL data. I haven't heard back from her yet.

I will send a separate email out to you, Ross and Kirk to explain the monthly roll up process for the 3 agencies.

Thanks, let me know if you have any questions.

Jodi

From: Dong, Jodi MAH:EX
Sent: January 27, 2021 12:11 PM
To: 'Su, Maria' < Maria.Su@translink.ca>
Subject: monthly ridership data

#### Hi Maria

I have been asked for monthly ridership data. We are going to roll up with BC Ferries and BC Transit. Below is the BC Ferries table. Would you be able to provide the data for TransLink on a monthly basis, as below? We need it by mode. I understand you don't have that right now but if you could provide an estimate for December that would be great, then we would need January as well.

	Current Month Previous Year	Current Month	Change Current Month/Current Month previous year	% Change Current Month/Current Month previous year	Previous month	% Changes current month to previous month
						Percent relative
					November	to previous
Total Monthly	December 2019	December 2020	2019 minus 2220		2020	month
Passengers	1,145,780	446,854	698,926	61%	554,379	-19.4%
Vehicles	447,800	259,690	188,110	42%	298,959	-13.1%

Thanks so much,

Jodi Dong, PhD

Ministry of Transportation and Infrastructure

Tel: 1 (778) 698-3399

Prounouns: she/her

 From:
 Schina, Brittany MAH:EX

 To:
 Harrison, Stephen J MAH:EX

Subject: RE: Action: Monthly Roll Up of ridership data

Date: January 27, 2021 2:48:36 PM

I'll ask Jodi about if they'll send it to you. I'm sure that would be fine but there may be a chance we'll need to remind folks anyways.

She just said she liked the clean/simplistic approach of the BCF one so it doesn't matter it's the same info just make them look consistent and tidy and I'm sure it will be fine!

Brittany Schina 250-920-8939

From: Harrison, Stephen J MAH:EX <Stephen.Harrison@gov.bc.ca>

Sent: January 27, 2021 2:47 PM

To: Schina, Brittany MAH:EX <Brittany.Schina@gov.bc.ca>
Subject: RE: Action: Monthly Roll Up of ridership data

Sounds good, although I think the BC Transit table is much clearer and I will go with that if that's okay. Will people send these to me automatically, or will I have to chase after them each month? I am hopeful it's the former as it seems everyone's been told to do this.

It could also potentially live as a Teams document for each unit to update. I could share it with the relevant folks.

Best regards, Stephen Harrison

From: Schina, Brittany MAH:EX < Brittany.Schina@gov.bc.ca>

Sent: January 27, 2021 2:28 PM

To: Harrison, Stephen J MAH:EX < Stephen. Harrison@gov.bc.ca>

Subject: Action: Monthly Roll Up of ridership data

## Hi Stephen,

I chatted with Jodi this afternoon about this so she may have already CC'ed you in a related email and if so, apologies for my lateness on this info, but if not, you'll see it soon.

ADM Bowman would like monthly roll ups of ridership data from BC Transit, BC Ferries and TransLink. The other units in our division are working on compiling that data for BCF and BCT, and Jodi will be requesting the data from TL, but we need to put it into the table that the EDs have agreed on and compile the 3 tables into 1 word doc.

Can you take that on? Timeline would be the end of each month. This first one would be as soon as you receive that info from TL. Let me know if you have any questions!

See below for pasted BCT table and see attached for BCF. Jodi likes the simplicity of the BCF table and would like them to all match with basically the same columns but different rows depending on the data given by the orgs.

	Current Month, Previous Year	Previous Month	Current Month		
System	December 2019	November 2020	December 2020	Percent relative to pre-COVID ridership levels (same month in 2019)	Percent relative to previous month
Central Fraser Valley	200,776	129,764	131,261	65%	101%
Chilliwack	55,119	42,111	41,683	76%	99%
Comox	38,677	27,333	25,059	65%	92%
Kamloops	271,525	146,743	139,622	51%	95%
Kelowna	436,781	279,225	249,366	57%	89%
Nanaimo	229,698	148,690	137,322	60%	92%
Prince George	137,403	77,454	67,315	49%	87%
Sunshine Coast	34,271	23,278	22,272	65%	96%

All BC Transit	4,003,758	2,191,917	2,091,646	52%	95%
Whistler	368,570	87,050	171,931	47%	198%
Victoria	2,230,938	1,230,269	1,105,815	50%	90%

Brittany Schina | Manager, Priority Projects and Policy Ministry of Transportation and Infrastructure

Mobile: 250-920-8939 | Email: Brittany.schina@gov.bc.ca

 From:
 Harrison, Stephen J MAH:EX

 To:
 Mukasa, Kate MAH:EX

 Subject:
 RE: TransLink Ridership Forecasts

 Date:
 January 18, 2021 3:50:00 PM

Done!

Best regards, Stephen Harrison

From: Mukasa, Kate MAH:EX <Kate.Mukasa@gov.bc.ca>

**Sent:** January 18, 2021 3:45 PM

To: Harrison, Stephen J MAH:EX <Stephen.Harrison@gov.bc.ca>

Subject: RE: TransLink Ridership Forecasts

Can you save the 2021 business plan down to the LAN in TL annual reports if you haven't done so already? TY!

From: Harrison, Stephen J MAH:EX < Stephen. Harrison@gov.bc.ca>

Sent: January 18, 2021 1:22 PM

**To:** Long, Ross A TRAN:EX <<u>Ross.Long@gov.bc.ca</u>>; Schina, Brittany MAH:EX <<u>Brittany.Schina@gov.bc.ca</u>> **Cc:** Walman, Bart TRAN:EX <<u>Bart.Walman@gov.bc.ca</u>>; Mukasa, Kate MAH:EX <<u>Kate.Mukasa@gov.bc.ca</u>>

**Subject:** RE: TransLink Ridership Forecasts

Hi Ross,

TransLink's 2021 Business Plan is online here: <a href="https://www.translink.ca/-/media/translink/documents/about-translink/corporate-reports/business\_plan/2021\_business\_plan\_operating\_and\_capital\_budget.pdf">https://www.translink.ca/-/media/translink/documents/about-translink/corporate-reports/business\_plan/2021\_business\_plan\_operating\_and\_capital\_budget.pdf</a>

It includes a 2021 ridership forecast of 244,772,000 boarded passengers and 143,777,000 journeys (page 11). The 2020 numbers in that document are budgeted projections, not actuals, but if they're useful they are listed as: 468,445,000 boarded passengers and 283,000,000 journeys.

I hope that helps!

Best regards, Stephen Harrison

From: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

Sent: January 18, 2021 11:25 AM

To: Schina, Brittany MAH:EX < Brittany.Schina@gov.bc.ca>

**Cc:** Walman, Bart TRAN:EX < <u>Bart.Walman@gov.bc.ca</u>>; Harrison, Stephen J MAH:EX < <u>Stephen.Harrison@gov.bc.ca</u>>; Mukasa, Kate MAH:EX < <u>Kate.Mukasa@gov.bc.ca</u>>

Subject: RE: TransLink Ridership Forecasts

Hi Brittany:

Thank you for your quick reply.

I'll assume TransLink's mid-range scenario ridership forecasts for now. Please let me know if TransLink provides updated forecasts later this month.

Each year, the Transit Branch submits two discussion sections for inclusion in the MoTI Service Plan on provincial transit ridership performance. (I've attached these sections from MoTI's 2020-21 Service Plan for your reference.) The sections identify TransLink's and BC Transit's annual ridership forecasts for the next three years, and their sums are presented as total provincial figures, along with some discussion of key trends and considerations embedded in the forecasts.

I'll make sure that you, Stephen and Kate have a chance to review the draft sections before we send them to Andrea for her review early next week.

### Ross

From: Schina, Brittany MAH:EX < Brittany.Schina@gov.bc.ca>

Sent: January 18, 2021 9:50 AM

**To:** Long, Ross A TRAN:EX <<u>Ross.Long@gov.bc.ca</u>>; Harrison, Stephen J MAH:EX <<u>Stephen.Harrison@gov.bc.ca</u>> **Cc:** Mukasa, Kate MAH:EX <<u>Kate.Mukasa@gov.bc.ca</u>>; Walman, Bart TRAN:EX <<u>Bart.Walman@gov.bc.ca</u>>

**Subject:** RE: TransLink Ridership Forecasts

Morning Ross,

I've included Stephen here on this chain who should be able to help you with your inquiry #2 below.

Regarding your other inquiries, we are hoping the Safe Restart group will meet very soon, however, that is not our decision. It is up to ADM Bowman and DM Krishna so we are waiting on their further direction and will let you know when we know. Regarding the most plausible – TL has been using the "medium" restart scenario for planning purposes, but again, that will be updated and shared with that group when they meet again to reflect the best available and most current data.

We're curious how much of an focus on TL data there is in the MOTI Service Plan? If there is a lot perhaps we could review what makes it in to ensure accuracy and awareness on our end.

Thanks!

Brittany Schina 250-920-8939

From: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca >

**Sent:** January 18, 2021 9:13 AM

**To:** Schina, Brittany MAH:EX < Brittany.Schina@gov.bc.ca >

Cc: Mukasa, Kate MAH:EX < Kate.Mukasa@gov.bc.ca>; Walman, Bart TRAN:EX < Bart.Walman@gov.bc.ca>

Subject: FW: TransLink Ridership Forecasts

Hi Brittany:

Thank you for providing TransLink's annual ridership projections under the three scenarios.

I have a few questions for your consideration:

1. Is the Safe Restart Working Group expected to meet before Jan. 29<sup>th</sup> ? (if so, we may have the opportunity to update the forecasts in the MoTI 2021-22 Service Plan, which are to be submitted to

MoTI Service Planning by Jan. 29th)

2. Has TransLink identified official and/or published ridership forecasts for 2020 and 2021, either in its 2021 Business Plan or the Safe Restart Agreement (if you have received TransLink's 2021 Business Plan, could you please forward it for our records?)

- 3. Do you have a contact in TransLink's planning group whom we could ask to recommend the "most plausible" of the three ridership scenarios, prior to our Jan. 29<sup>th</sup> deadline?
- 4. Could you please ask TransLink to identify the specific annual ridership values depicted in the chart (they are difficult to discern by looking at the chart)?

It will be very helpful if we can pinpoint the source for the TransLink ridership forecasts that we'll include in the MoTI Service Plan. I'll include language in the ridership discussion around the higher level of uncertainty inherent in both TransLink's and BC Transit's ridership forecasts, given the unprecedented impacts of the COVID-19 pandemic.

Thank you for your kind assistance!

### Ross

From: Schina, Brittany MAH:EX < Brittany.Schina@gov.bc.ca>

**Sent:** January 15, 2021 1:47 PM

To: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

Cc: Mukasa, Kate MAH:EX < Kate.Mukasa@gov.bc.ca >; Walman, Bart TRAN:EX < Bart.Walman@gov.bc.ca >

Subject: RE: TransLink Ridership Forecasts

Hello Ross.

I've done some more digging and unfortunately we have not received the latest ridership projections because the Safe Restart Working Group has not yet met in January as anticipated, likely due to our change in ministry, etc. However, we do have previous projections that we are hoping will be sufficient given your timeline. Please see the graph attached.

We have heard from TransLink that the current ridership is at about 40% of pre-covid levels based on 2019 stats. Unfortunately, I'm not sure which projection would be the most likely and TL has not provided us with that information as there are so many variables and they have in fact stated that they are again seeing impacts based on this second wave (they would have expected based on ridership recovery to be at 46% of pre-covid levels, for example, rather than the 40% due to the second wave).

I hope this is helpful and I apologize that it's not more cut and dry and may require some additional analysis on your end.

Brittany Schina 250-920-8939

From: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

Sent: January 8, 2021 4:26 PM

To: Schina, Brittany MAH:EX <Brittany.Schina@gov.bc.ca>

Cc: Mukasa, Kate MAH:EX < Kate.Mukasa@gov.bc.ca>; Walman, Bart TRAN:EX < Bart.Walman@gov.bc.ca>

Subject: TransLink Ridership Forecasts

Hi Brittany:

MoTI Service Planning has informed me that updated provincial ridership forecasts are required before January 29<sup>th</sup> for inclusion in the Ministry's 2021-22 Service Plan report. Would you be able to provide TransLink's most up-to-date ridership forecasts (annual numbers of passenger journeys) for the calendar years **2020, 2021, 2022, 2023 and (if available) 2024**, before January 20<sup>th</sup> (to provide sufficient time for internal review)?

If TransLink is identifying a range of forecasts, we would appreciate your guidance on which set of forecasts is deemed "most likely".

If you have any concerns about meeting the requested timeline, please let me know.

Thank you for your kind assistance.

Ross Long, P.Eng.
Research Officer
Transit Branch
Transportation Policy & Programs
Ministry of Transportation & Infrastructure
Victoria, BC
778-974-5362
Ross.Long@gov.bc.ca

From: Schina, Brittany MAH:EX < Brittany.Schina@gov.bc.ca>

Sent: December 10, 2020 10:22 AM

To: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca >

Cc: Harmon, Linda TRAN:EX <Linda.Harmon@gov.bc.ca>; Andino, Andrea MAH:EX <Andrea.Andino@gov.bc.ca>;

Mukasa, Kate MAH:EX < Kate. Mukasa@gov.bc.ca>

Subject: RE: TransLink Ridership Forecasts

Hi Ross,

We are working with TL on this type of planning as part of the Safe Restart WG and there is some great scenario-based work being done to estimate ridership based on different scenarios given the uncertainty of the pandemic. The next version of that range of estimates is expected in January. Given your timeline, could you reach out to me again in the early new year and hopefully we will have some best available data for your service plan at that time?

Thanks!

Brittany Schina 250-920-8939 From: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

**Sent:** December 9, 2020 10:27 AM

To: Mukasa, Kate MAH:EX < Kate.Mukasa@gov.bc.ca >

Cc: Harmon, Linda TRAN:EX < Linda. Harmon@gov.bc.ca>; Walman, Bart TRAN:EX < Bart. Walman@gov.bc.ca>

**Subject:** TransLink Ridership Forecasts

Hi Kate:

As you may know, yesterday CABRO launched the 2021-22 service plan development period for ministries and crown agencies.

For inclusion in the Ministry of Transportation and Infrastructure's service plan, the Transit Branch will be providing a section including forecasts of annual provincial transit ridership (the sum of BC Transit and TransLink forecasts). This section from the 2020-21 Service Plan is shown below. Please note that the ridership figures reported are those that TransLink reports as "journeys", which exclude transfers. (TransLink also reports numbers of passenger boardings).

Would your team be able to assist us in requesting TransLink's most up-to-date ridership forecasts for 2020, 2021, 2022, 2023 and 2024? We'll require those figures by mid-January or so to meet timelines.

We recognize the higher level of uncertainty inherent in the ridership forecasts of both TransLink and BC Transit due to the continuing impacts of the COVID-19 pandemic.

If you'd like to discuss this request, please feel free to call me.

Thank you for your kind assistance.

## **Key Strategies:**

- In partnership with other levels of government and Indigenous communities, expand public transit including bus service and rapid transit.
- In collaboration with the Ministry of Municipal Affairs and Housing encourage compact and mixed land-use around transit stations and along transit corridors through policy and funding agreements.
- Implement intelligent transportation systems to manage traffic and congestion, reduce idling, and enable improved transit service.
- Expand the use of high occupancy vehicle lanes and transit priority measures.
- Collaborate with the trucking industry to reduce emissions from the commercial vehicle sector by reducing permit wait times, increasing the use of weigh in motion technology at inspection stations, building rail grade separations, and improving rural road infrastructure.

	Performance Measure	2019/20 Forecast	2020/21 Target	2021/22 Target	2022/23 Target
3.1	Annual public transit ridership in B.C.1	335 million	345 million	347 million	353 million

Data Source: Ministry of Transportation and Infrastructure, and BC Transit and TransLink ridership forecasts.

## Linking Performance Measure to Objective:

3.1 Increased use of public transit (higher ridership) helps reduce greenhouse gas emissions generated by motor vehicles. Public transit improves the effectiveness of the transportation network by opening up capacity, diminishing our carbon footprint and providing a lower cost transportation alternative. The reduction of greenhouse gas emissions from the transportation sector is a priority for Government.

Ross Long, P.Eng.
Research Officer
Transit Branch
Transportation Policy & Programs
Ministry of Transportation & Infrastructure
Victoria, BC
778-974-5362
Ross.Long@gov.bc.ca

From: Harrison, Stephen J MAH:EX

To: Schina, Brittany MAH:EX; Day, Vanessa MAH:EX

Cc: Andino, Andrea MAH:EX

Subject: RE: TransLink Ridership Forecasts

Date: December 9, 2020 4:24:00 PM

Hi Brittany,

You could try starting with Maria Su, who I believe is TransLink's Director of Research and Analytics. Maria emails Jodi the weekly COVID ridership numbers. If she's not the best person, hopefully she could at least point you in the right direction, as TransLink has been doing lots of work on COVID ridership projections.

Email: Maria.Su@translink.ca

Best regards, Stephen Harrison

From: Schina, Brittany MAH:EX <Brittany.Schina@gov.bc.ca>

Sent: December 9, 2020 4:15 PM

To: Harrison, Stephen J MAH:EX <Stephen.Harrison@gov.bc.ca>; Day, Vanessa MAH:EX

<Vanessa.Day@gov.bc.ca>

Cc: Andino, Andrea MAH:EX <Andrea.Andino@gov.bc.ca>

Subject: RE: TransLink Ridership Forecasts

Hi Stephen and Vanessa,

Could you enlighten me as to who from TL would be good to reach out to on this? Highlighted line below indicates the actual ask.

Brittany Schina 250-920-8939

From: Mukasa, Kate MAH:EX < Kate.Mukasa@gov.bc.ca>

**Sent:** December 9, 2020 12:35 PM

To: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

Cc: Harmon, Linda TRAN:EX <Linda.Harmon@gov.bc.ca>; Walman, Bart TRAN:EX <Bart.Walman@gov.bc.ca>;

Schina, Brittany MAH:EX < Brittany. Schina@gov.bc.ca>

Subject: RE: TransLink Ridership Forecasts

Thanks Ross. I've copied Brittany who will help facilitate this request.

ΚM

From: Long, Ross A TRAN:EX < Ross.Long@gov.bc.ca>

Sent: December 9, 2020 10:27 AM

To: Mukasa, Kate MAH:EX < Kate.Mukasa@gov.bc.ca>

Cc: Harmon, Linda TRAN:EX <Linda.Harmon@gov.bc.ca>; Walman, Bart TRAN:EX <Bart.Walman@gov.bc.ca>

**Subject:** TransLink Ridership Forecasts

Hi Kate:

As you may know, yesterday CABRO launched the 2021-22 service plan development period for ministries and

crown agencies.

For inclusion in the Ministry of Transportation and Infrastructure's service plan, the Transit Branch will be providing a section including forecasts of annual provincial transit ridership (the sum of BC Transit and TransLink forecasts). This section from the 2020-21 Service Plan is shown below. Please note that the ridership figures reported are those that TransLink reports as "journeys", which exclude transfers. (TransLink also reports numbers of passenger boardings).

Would your team be able to assist us in requesting TransLink's most up-to-date ridership forecasts for 2020, 2021, 2022, 2023 and 2024? We'll require those figures by mid-January or so to meet timelines.

We recognize the higher level of uncertainty inherent in the ridership forecasts of both TransLink and BC Transit due to the continuing impacts of the COVID-19 pandemic.

If you'd like to discuss this request, please feel free to call me.

Thank you for your kind assistance.

# **Key Strategies:**

- In partnership with other levels of government and Indigenous communities, expand public transit including bus service and rapid transit.
- In collaboration with the Ministry of Municipal Affairs and Housing encourage compact and mixed land-use around transit stations and along transit corridors through policy and funding agreements.
- Implement intelligent transportation systems to manage traffic and congestion, reduce idling, and enable improved transit service.
- Expand the use of high occupancy vehicle lanes and transit priority measures.
- Collaborate with the trucking industry to reduce emissions from the commercial vehicle sector by reducing permit wait times, increasing the use of weigh in motion technology at inspection stations, building rail grade separations, and improving rural road infrastructure.

	Performance Measure	2019/20 Forecast	2020/21 Target	2021/22 Target	2022/23 Target
3.1	Annual public transit ridership in B.C.1	335 million	345 million	347 million	353 million

Data Source: Ministry of Transportation and Infrastructure, and BC Transit and TransLink ridership forecasts.

### Linking Performance Measure to Objective:

3.1 Increased use of public transit (higher ridership) helps reduce greenhouse gas emissions generated by motor vehicles. Public transit improves the effectiveness of the transportation network by opening up capacity, diminishing our carbon footprint and providing a lower cost transportation alternative. The reduction of greenhouse gas emissions from the transportation sector is a priority for Government.

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