Pages 3 through 10 redacted for the following reasons:
- - - - - - - - - - - - - - - - - - - - - - - - - - - -
s12, s13
s12, s13, N/R
Cabinet Decision Summary Sheet

Ministry: Ministry of Transportation and Infrastructure
Date: 16/10/2013

Title: 

Contact: Kevin Richter, ADM
Honourable Todd Stone
Infrastructure Department

Date Signed: October 16, 2013

s12, s13

s12, s13

N/R

s12, s13

N/R

s12, s13

Confidential Advice to Cabinet
Priorities and Planning Committee – Request for Decision

Minister: Honourable Todd Stone
Ministry: Transportation and Infrastructure
Date: 23/10/2013

Ministry Document #: CAB/08/13
BRIEFING NOTE FOR INFORMATION

DATE: February 21, 2014

PREPARED FOR: Honourable Todd Stone, Minister of Transportation and Infrastructure

ISSUE: Minister’s meeting with Mayor Jack Adelaar from Bowen Island to discuss coastal ferry services

SUMMARY:
- Recognize the changes to the service are significant.
- These changes are part of the tough decisions the Province needs to make to ensure the long-term sustainability of the ferry service. The government’s goal is to reduce the pressure for future fare increases while protecting basic services for communities.
- An affordable and efficient system is not possible when utilization rates on some routes are as low as they are.
- To address concerns about tourism and the local economy, BC Ferries is working with designated community representatives to explore modifications to the schedules within the new service levels.
- The importance of the Saturday night sailing to Bowen Island was raised during the community engagement meeting.
- Understand that BC Ferries has presented an alternative to eliminate the Sunday night sailing instead of Saturday.

BACKGROUND:
In preparation for the meeting, the Ministry has been asked to provide a summary of the current ferry schedule for Bowen Island (BI) to Horseshoe Bay (HSB), the schedule presented during the recent public engagement, and the option presented by BC Ferries for public feedback.

DISCUSSION:
Bowen Island has a large number of commuters who use the ferry daily to travel to Vancouver. Even though this route has one of the highest utilization rates of the non-major routes at 50.7 percent in 2012/13, the route lost over $7 million before taxpayer funding in that year.

Out of a total of 5,569 minimum annual round trips in the service contract, 234 round trips, or 4.2 percent, are planned for reduction for a total savings of $270,000 to 2016 (i.e., $135,000 per year). The reductions are consistent with the considerations discussed during the 2012 engagement, e.g. routes with annual utilization under 55%, round trips with low utilization, and the protection of basic services.

 Critics suggest that BC Ferries could save money by home-portal the vessel on Bowen Island instead of Horseshoe Bay, as there is little traffic from the mainland to the island on the first sailing. Where a vessel is home-portal is BC Ferries decision. In this case, BC Ferries draws its crew mainly from the mainland area and the cost of changing the homeport could outweigh the savings.

The original intent was to eliminate the first two round trips Saturday and Sunday morning, as well as the last round trip on Saturday night. Consistent with feedback from other communities, the length of the operating day was viewed as important so that people have as much time as possible for activities off-island. Many participants at the Bowen Island engagement meeting specifically expressed concern about eliminating the last round trip Saturday evening as it would impact shift workers, tourism and leisure activities.
Both the planned reduction and BC Ferries’ proposed alternative impact Saturday and Sunday sailings only, on or before 8:00 a.m. and after 9:00 p.m. The main difference is the option of eliminating the last round trip on Sunday nights instead of Saturday.

The table below illustrates the schedule options to the first round trip on Saturday and Sunday. While there are slight differences between the peak and off-peak seasons, in general:

- currently on Saturday, the first round trip is 5:30 a.m. (BI) / 6:00 a.m. (HSB). The schedule includes a 5:00 a.m. dead-head departure, i.e. no passengers from Horseshoe Bay.
- both the planned reductions and BC Ferries’ proposed alternative would change the first round trip to 7:00 a.m. (HSB) / 7:30 a.m. (BI).
- currently on Sunday, the first round trip is 6:00 a.m. (HSB) / 6:30 a.m. (BI).
- the planned reduction would see the first round trip at 8:00 a.m. (HSB) / 8:35 a.m. (BI)
- BC Ferries’ proposed alternative would see the first round trip at 7:00 a.m. (HSB) with a cancellation of the 8:00 a.m. sailing creating a gap in the schedule with the next sailing at 9:05 a.m. Similarly from Bowen Island, the first sailing would be 7:30, followed by 9:35 a.m.

### Shoulder and Peak Season:

<table>
<thead>
<tr>
<th>Leaving Horseshoe Bay</th>
<th>Leaving Snug Cove (Bowen Island)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Current</strong></td>
<td><strong>Proposed</strong></td>
</tr>
<tr>
<td>Saturday 5:00 a.m. (dead-head sailing, i.e. no passengers)</td>
<td>6:00 a.m. (1st scheduled departure)</td>
</tr>
<tr>
<td>Sunday n/a</td>
<td>6:00 a.m.</td>
</tr>
</tbody>
</table>

### Off-Peak Season:

<table>
<thead>
<tr>
<th>Leaving Horseshoe Bay</th>
<th>Leaving Snug Cove (Bowen Island)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Current</strong></td>
<td><strong>Proposed</strong></td>
</tr>
<tr>
<td>Saturday 5:00 a.m. (dead-head sailing, i.e. no passengers)</td>
<td>6:00 a.m. (1st scheduled departure)</td>
</tr>
<tr>
<td>Sunday n/a</td>
<td>6:00 a.m.</td>
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</tbody>
</table>
The table below illustrates the proposed schedule change to the last round trip Saturday and Sunday evening. While there are slight differences between the seasons, in general:

- currently on Saturday, the last round trip is 9:45 p.m. (HSB) / 10:10 p.m. (BI)
- the planned reduction is to eliminate the last round trip on Saturdays making the last sailing opportunities 8:45 (HSB) / 9:15 (BI).
- BC Ferries’ proposed alternative would eliminate the last round trip on Sunday instead of Saturday. The last sailing opportunity on Sunday would be 9:00 p.m. (HSB) / 9:30 p.m. (BI).

**Change to last round trips Saturday and Sunday evenings:**

<table>
<thead>
<tr>
<th>Shoulder and Peak Season:</th>
<th>Leaving Horseshoe Bay</th>
<th>Leaving Snug Cove (Bowen Island)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Current</td>
<td>Proposed</td>
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<tr>
<td>Saturday</td>
<td>9:45 p.m.</td>
<td>8:45 p.m.</td>
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<td></td>
<td>10:10 p.m.</td>
<td>9:15 p.m.</td>
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<tr>
<td>Sunday</td>
<td>9:45 p.m.</td>
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<td></td>
<td>10:10 p.m.</td>
<td>9:15 p.m.</td>
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**Off-Peak Season:**

<table>
<thead>
<tr>
<th>Leaving Horseshoe Bay</th>
<th>Leaving Snug Cove (Bowen Island)</th>
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<tr>
<td>Current</td>
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<tr>
<td>Saturday</td>
<td>9:35 p.m.</td>
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<td>Sunday</td>
<td>9:35 p.m.</td>
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<tr>
<td></td>
<td>10:00 p.m.</td>
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Attached as Appendix 1 is a summary of the full schedule options as presented by BC Ferries.

Attachment (Appendix 1)
Bowen Island Schedule Options as presented on BC Ferries’ website:

### Schedule: Shoulder & Peak

<table>
<thead>
<tr>
<th>Lv. Horseshoe Bay</th>
<th>Province Discussion Guide</th>
<th>BC Ferries Refinement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current</td>
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<tr>
<td>6:00 AM</td>
<td>6:00 AM not SAT/SUN</td>
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<td>8:00 AM</td>
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<tr>
<td>9:05 AM DC Wed</td>
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### Schedule: Off Peak

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<th>Lv. Horseshoe Bay</th>
<th>Province Discussion Guide</th>
<th>BC Ferries Refinement</th>
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<td>Current</td>
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<td>6:00 AM #</td>
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<td>6:00 AM # not SAT/Sun</td>
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</tbody>
</table>

# Except December 25 & January 1
UBCM BRIEFING NOTE FOR INFORMATION

DATE: August 21, 2013

PREPARED FOR: Honourable Todd Stone, Minister of Transportation and Infrastructure

MEETING: UBCM meeting with representatives from the Bowen Island Municipality (BIM)

Municipality / Region District:

ISSUE: To discuss provincial plans for public engagement on service reductions and

SUMMARY:

- We are committed to a vision of a ferry service that connects coastal communities in an affordable, efficient and sustainable manner.
- We completed an extensive consultation and engagement last Fall about our vision for the coastal ferry service and what we should consider when contemplating service adjustments.
- We will be considering the feedback we received during the 2012 consultation as we determine the next steps.
- Further public input will be sought prior to the implementation of any changes to service.
- We have a world-class ferry system and we will work together to ensure it remains sustainable for future generations.

BACKGROUND:

The BIM are concerned about the affordability of ferry travel and would like the Province to have face-to-face meetings in affected communities as part of any further public engagement.

Bowen Island has a large number of commuters who use the ferry daily to travel to Vancouver. The utilization on this route is relatively high compared to other ferry routes.

DISCUSSION:

Like other coastal communities, Bowen Island is concerned about the province’s next steps in terms of service reductions. Communities are concerned that the Province will not conduct the type of consultation expected by communities, namely that the unique transportation needs of communities are assessed along with the impacts of any proposed reductions. Communities also wish to have input into decision making in terms of any specific changes proposed for the service. While the Ministry has
issued a Request for Proposals (RFP) to hire the resources necessary to conduct another public engagement process, planning for the engagement has not been finalized.

Currently, there are two private passenger-only ferry operators offering service to Bowen Island (see Appendix 1). One operator provides service during commuting hours between Bowen Island and Vancouver (Coal Harbour and Granville Island). The other operator provides a late night service (after 11 pm) between Bowen Island and Horseshoe Bay. Given the cost of ferry travel and the relatively high number of commuters, the Municipality may wish to see additional passenger-only service to Vancouver and the Howe sound area to supplement the service offered by BC Ferries. If there is sufficient demand, private operators may wish to increase their service, although they may be limited by the number of available vessels.

the current focus is on achieving the savings necessary through service reductions to ensure the system is financially sustainable.

PREPARED BY:
Lynda Petruzzelli, Senior Manager
Marine Branch
(250) 953-4941

REVIEWED BY:
First Name Last Name, Title
Division
## Appendix 1 - Bowen Island Passenger-only Ferry Services

<table>
<thead>
<tr>
<th>Company</th>
<th>Route</th>
<th># of RTs per day</th>
<th>Sailings Schedule</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>English Bay Launch</strong></td>
<td>Bowen Island (Snug Cove) - Vancouver (Granville Island)</td>
<td>1.5 (Mon. – Fri.); 6 (Sat. &amp; Sun.)</td>
<td><strong>Weekday Schedule:</strong> Depart Snug Cove to Granville Island - 6:30am Depart Granville Island to Snug Cove - 7:15am, 4:30pm <strong>Weekend Schedule:</strong> Depart Granville Island: 9:00am, 11:00am, 12:30pm, 3:00pm, 4:30pm, 6:00pm Depart Snug Cove: 9:45am, 11:45am, 1:15pm, 3:45pm, 5:15pm, 7:00pm</td>
</tr>
<tr>
<td></td>
<td>Bowen Island (Snug Cove) – Coal Harbour</td>
<td>1.5 (Mon. – Fri.)</td>
<td>Depart Snug Cove to Coal Harbour – 8:00am, 5:15pm Depart Coal Harbour to Snug Cove – 6:00pm</td>
</tr>
<tr>
<td><strong>Cormorant Marine</strong></td>
<td>Horseshoe Bay – Bowen Island (Snug Cove)</td>
<td>1 (only provides late night ferry services after 11pm.)</td>
<td>Sun. to Thurs.: Depart Snug Cove: 11:15pm Depart Horseshoe Bay: 11:30pm Fri. &amp; Sat.: Depart Snug Cove: 12:15am Depart Horseshoe Bay: 12:30am</td>
</tr>
</tbody>
</table>
Hi Gislene

As per our telephone conversation,

Please call if you would like to discuss further.

Lynda

---

From: MTI FOI REQUESTS TRAN:EX
Sent: January-21-14 4:29 PM
To: TPP TRIM HELP TRAN:EX; Scriver, Stacy TRAN:EX
Subject: FW: Consultation TRA-2014-00026 Bowen Island Services

Good Afternoon Michelle and Stacy,

Attached is documentation that BC Ferries has sent to our ministry for consultation. They are currently processing an FOI (their number 2014-045) and they believe the attached 66 pages should be reviewed for any “harms” by our ministry.

BC Ferries 2014-045 request is for:

All correspondence pertaining to service cuts for Bowen Island ferry specific to the run cancellations effective April 2014. This includes personal emails, notes, etc from all relevant employees including CEO Corrigan (but) does not include anything currently posted on the BC Ferries website.

The attached entitled “All Records” includes emails to ministry staff; Kirk Handrahan, Lynda Petruzzelli and Kevin Richter (pages 7-10, 22-26, 46-48, 55 ) but mostly the records are emails between BCF.

Please review the attached and advise if there are any concerns with the release of these records.

Our response is due by February 4th.

Contact me with any questions or concerns.

Thank-you,

Gislene Guenard | Senior Information Project Analyst | Information Management Branch
Ministry of Transportation & Infrastructure 3D 940 Blanshard Street Victoria BC V8W 9T5
250-356-0976
Hello,

British Columbia Ferry Services Inc. received a request for:

*All correspondence pertaining to services cuts for Bowen Island ferry specific to the run cancellations effective April 2014. This includes personal emails, noes, etc. from all relevant employees including CEO Corrigan [but] does not include anything currently posted on the BC Ferries website.*

Within the attached responsive records there is information that the Ministry of Transportation and Infrastructure may have an interest in. British Columbia Ferry Services Inc. is seeking the Ministry of Transportation and Infrastructure’s views with respect to the release of these records. Please forward your response to Deborah Flin, the analyst assigned to this consultation by February 4, 2014.

Thank you,

John Flatman  |  Intake Administrator  |  Information Access Operations  |  Shared Services BC  
Ph: 250 387-6980  |  e: John.Flatman@gov.bc.ca  |  m: PO Box 9569, STN PROV GOVT  Victoria BC  V8W 9K1  
Providing services to the Ministry of Community Sport and Cultural Development, the Ministry of Finance, the Ministry of International Trade, the Ministry of Jobs Tourism and Skills Training(Labour), and The Ministry of Transportation and Infrastructure.
Thx

Sent from my iPhone

On 2013-11-14, at 1:22 PM, "Alison Morse" wrote:

> there is no reason like some of the others have such as John who is
> going to be away when meeting is on gabriola, or marnie and jo as co
> chairs and from different islands and i assume same applies to thetis
> request, or tony where frank is taking over from him and is also from denman not hornby.
> will get back to you
>
> ----- Original Message ------
> From: "Handrahan, Kirk TRAN:EX" <Kirk.Handrahan@gov.bc.ca>
> To: "Alison Morse" s22
> Cc: "Anna Wright" s22 "Petruzzelli, Lynda TRAN:EX"
> <Lynda.Petruzzelli@gov.bc.ca>
> Sent: Thursday, November 14, 2013 1:05 PM
> Subject: Re: re FAC mtg Nov 19
>
> >> Hi Alison, some of the chairs have asked that a second person be
> >> allowed to attend (reasons vary), so we have said ok. We are trying
> >> to keep the numbers down, but if you think it would help then we are
> >> ok. Look forward to swing you on Tuesday.
> >>
> >> Kirk
> >>
> >> Sent from my iPhone
> >>
> >> On 2013-11-14, at 10:06 AM, "Alison Morse"
> >> wrote:
> >>
> >> Morning Kirk, we had our Bowen Island Municipal Transportation
> >> Advisory Committee meeting last night and it was noted by Adam
> >> Holbrook that the province had said it was okay for a FAC to send two people to the meeting.
> >> So they have asked that I check with you to see if it would be okay
> >> if Jane Kellet one of our committee members could come with me on the 19th.
> >> Alison
> >> PS looks like interesting times will be happening and that I will be
> >> seeing you twice in one week, the 19th and 21st.
> >>
> >
Handrahan, Kirk TRAN:EX

From: Handrahan, Kirk TRAN:EX
Sent: Wednesday, December 18, 2013 3:21 PM
To: Jordison, Kim D TRAN:EX
Cc: Richter, Kevin J TRAN:EX
Subject: Re: Bowen Island

Why am I meeting with them. Given the things they want are things I can’t do anything about, this would seem to just anger them more.

Sent from my iPhone

On 2013-12-18, at 11:37 AM, "Jordison, Kim D TRAN:EX" <Kim.Jordison@gov.bc.ca> wrote:

      Just rethinking and it would probably be best to meet them half way – are you okay with meeting in Vancouver?

From: Handrahan, Kirk TRAN:EX
Sent: Wednesday, December 18, 2013 11:26 AM
To: Jordison, Kim D TRAN:EX
Subject: Re: Bowen Island

Ok

Sent from my iPhone

On 2013-12-18, at 10:56 AM, "Jordison, Kim D TRAN:EX" <Kim.Jordison@gov.bc.ca> wrote:

      Hi Kirk & Lynda,

      I understand the Mayor from Bowen Island has written requesting a meeting re: ferry cuts. Minister wrote back stating that Kirk and his staff would contact their office to schedule a meeting. Can you please advise when and where you would like to meet with the Mayor? They have now written the Premier stating MoTI hasn’t gotten back them yet to schedule a meeting. Should I schedule a meeting for January sometime in a bdrm here at 940 Blanshard?

KIM JORDISON
Manager, Divisional Operations
Infrastructure Department
Ministry of Transportation & Infrastructure
PO Box 9850 Stn Prov Govt I Victoria I BC I V8W 9T5
Ph: 250-387-6742 | Fax: 250-387-6431
A member of the (EAF) Employee Advisory Forum
http://www.th.gov.bc.ca/eaf_trannet/
220327 - Bowen Island Ferry Service

Dear [Name]

Thank you for your e-mail of September 14, 2013, regarding the ferry service for Bowen Island.

I recognize the importance of reliable, efficient ferry service to our coastal and island communities, and I appreciate you sharing your concerns with me. As a private company, BC Ferries is responsible for their operations, including the deployment of their vessels. As such, I have taken the liberty of sharing your e-mail with BC Ferries' President and CEO, Mike Corrigan, so he too is aware of your ideas. That said, I understand that space restrictions at Snug Cove landing do not make it feasible to operate a larger vessel on the route,
...and that the Bowen Island Municipality is actively looking at ways to address this issue.

As you may be aware, the ministry recently undertook a public consultation and engagement process on coastal ferry services. The purpose of this process was to seek feedback on specific issues associated with the current and future challenges that are facing our coastal ferry system.

The engagement process was part of our response to BC Ferry Commissioner Gordon Macatee's review of the Coastal Ferry Act (CFA). Commissioner Macatee released a report with his recommendations last year. His report indicated that ferry systems around the world face similar challenges of maintaining ridership, replacing an aging fleet and managing rising operating costs.

Ferry users, the ferry operator and the Province all need to contribute to ensure the sustainability of the coastal ferry system.

The government has made amendments to the CFA to reduce pressure on fares and, in addition, is increasing its funding over four years by $86.6 million. This year, the federal and provincial funding for BC Ferries will be more than $200 million. For its part, BC Ferries is working to reduce its administrative and operational costs. We recognize there are still challenges ahead, and we will be working with BC Ferries to bring forward a plan to optimize service levels, consistent with the principles discussed during the consultation process.

Thank you again for taking the time to write.

Sincerely,

Todd Stone
Minister
N/R
Dear Mayor Adelaar:

Re: Bowen Island Ferry Service

Thank you for your letter of September 3, 2013, regarding BC Ferries service and fare level changes for the Bowen Island ferry route.

As you are aware, the ministry is working with BC Ferries to bring forward a plan to optimize service levels for our coastal ferry system, and I recognize the Bowen Island Municipality’s concerns about how these potential changes might affect the Bowen Island ferry service. I appreciated the opportunity to review your feedback and suggestions, and I have asked Kirk Handrahan, Executive Director – Marine, from the ministry’s Infrastructure Department, to meet with you to discuss your concerns in detail.

Mr. Handrahan’s staff will be contacting your office shortly to discuss your scheduling preferences. In the meantime, they can be reached directly by telephone at 250-387-6742, should you have any additional questions or concerns.

Thank you again for taking the time to write.

Sincerely,

Todd Stone
Minister
Copy to: Jordan Sturdy
MLA, West Vancouver-Sea to Sky

Kevin Richter, Assistant Deputy Minister
Infrastructure Department
Dear [Name],

Thank you for your e-mails regarding ferry service to Bowen Island. Your feedback regarding this matter is appreciated.

Although the Minister and Deputy Minister are not able to attend this evening’s community engagement session at the Bowen Island Community School, your questions have been shared with Assistant Deputy Minister Kevin Richter and Coastal Ferries Senior Manager Lynda Petruzzelli to review before tonight’s open house. Both ADM Richter and Ms. Petruzzelli will be available this evening to respond to the matters you have raised.

Thank you again for taking the time to write.

Office of the Minister
Ministry of Transportation and Infrastructure

---

Original Message ---
From: "Minister TRAN Transportation:EX" <Minister.Transportation@gov.bc.ca>
To: [Name]@gov.bc.ca
Sent: Wednesday, November 20, 2013 11:36:51 AM
Subject: Your E-mail Has Been Received

Thank you for your e-mail; I appreciate you taking the time to write. This automated response is to confirm that your e-mail has been received and will be reviewed shortly. Where appropriate, I will respond to your e-mail or have Ministry of Transportation and Infrastructure staff respond to you directly. Please be assured your e-mail will be dealt with as soon as possible.

Todd Stone
Minister
Dear 

Thank you for your e-mails regarding this evening’s BC Ferries community engagement session on Bowen Island.

Ministry staff are not able to respond to your inquiries in advance of this evening’s session, as they are outside the office for the next three weeks travelling to the various engagement sessions taking place across the province. Please be assured, however, that the public engagement process is intended to provide an opportunity for all interested participants to discuss their concerns regarding BC Ferries, and attendees will have the opportunity to ask questions and provide comments.

The first 90 minutes of tonight’s session is an open house format where participants will be able to speak individually to BC Ferries and ministry staff. The second portion of the session is a question and answer period, which will form part of the public record and final report.

Thank you again for your interest in this matter.

Office of the Minister
Ministry of Transportation and Infrastructure
Thank you for your e-mails regarding ferry service to Bowen Island. Your feedback regarding this matter is appreciated.

Although the Minister and Deputy Minister are not able to attend this evening’s community engagement session at the Bowen Island Community School, your questions have been shared with Assistant Deputy Minister Kevin Richter and Coastal Ferries Senior Manager Lynda Petruzzelli to review before tonight’s open house. Both ADM Richter and Ms. Petruzzelli will be available this evening to respond to the matters you have raised.

Thank you again for taking the time to write.

Office of the Minister
Ministry of Transportation and Infrastructure

----- Original Message ----- 
From: "Minister TRAN Transportation:EX" <Minister.Transportation@gov.bc.ca>
To: N/R
Sent: Wednesday, November 20, 2013 11:36:51 AM
Subject: Your E-mail Has Been Received

Thank you for your e-mail; I appreciate you taking the time to write. This automated response is to confirm that your e-mail has been received and will be reviewed shortly. Where appropriate, I will respond to your e-mail or have Ministry of Transportation and Infrastructure staff respond to you directly. Please be assured your e-mail will be dealt with as soon as possible.

Todd Stone
Minister
The Honourable Todd Stone, Minister of Transportation and Infrastructure, has shared with me your recent e-mails regarding ferry service to Bowen Island. I enjoyed the chance to meet you at the ministry’s public open house on November 21, and am glad to have this opportunity to address your concerns.

When developing the service reduction plan, a number of considerations were taken into account to achieve $14 million in net savings while protecting basic services for communities as much as possible. A couple of these considerations included round trips with low use and routes with annual use below 55 per cent. To minimize service impacts on heavily used sailings, the specific round trips that have been identified for reduction are generally below 20 per cent. As many British Columbians have been interested in looking at passenger utilization levels, we have made this information available on our web site at http://www.coastalferriesengagement.ca.

As you are aware, some individuals at the Bowen Island open house expressed concern about the planned service reductions for the Saturday evening sailings. As our engagement team indicated at the time, if there is a strong consensus that alternate sailings on different days could be identified to achieve the same level of net savings, this would be considered. BC Ferries will be meeting with the local Ferry Advisory Committee to further discuss refinements to schedules.

Regarding your concerns about whether BC Ferries provides an “essential service” or not, the essential service designation is used when dealing with labour disputes. The Province recognizes the importance of the coastal ferry service and, as such, essential services would be maintained in the event of a labour dispute.

I hope this information is useful to you, and I thank you for taking the time to write.

Sincerely,

Kevin Richter
Assistant Deputy Minister
Infrastructure Department

Copy to: Honourable Todd G. Stone
Minister of Transportation and Infrastructure
MLA, Kamloops-South Thompson
224064 – B.C. Coastal Ferry Service

Thank you for your e-mail regarding changes to British Columbia coastal ferry service.

As you may be aware, the ministry carried out a new round of community engagement so that ferry users and the public could comment on these planned changes. Feedback received from the engagement process will be presented to the ministry and BC Ferries to help inform policy changes and service adjustments. A copy of the report summarizing the input we received from British Columbians will be available in early 2014. I have taken the liberty of sharing your feedback with the ministry’s coastal ferries engagement team to ensure it is considered as well.

I appreciate you taking the time to write.

Sincerely,

Todd G. Stone
Minister
Thank you, was wondering if it had gone into a black hole. Am still working on getting you a good map that shows the land we are trying to get from metro Vancouver to facilitate ferry marshalling and a village that has two sides.
I should have met you on Nov 21 and given you a quick tour when you were here.
Merry Christmas
Alison

Sent from my iPad

On Dec 20, 2013, at 2:57 PM, "Petruzzelli, Lynda TRAN:EX" <Lynda.Petruzzelli@gov.bc.ca> wrote:

Hi Alison,

Please see answers in red to some of the questions outlined in your e-mail. Some of the questions, e.g. net sales on the snack bar of the Capilano will be best addressed by BC Ferries when they meet with the FAC in the new year.

Lynda was wondering if you could acknowledge that you all did get this email that I sent as have heard nothing.
Also was wondering if you would consider a Q&A on the engagement website to put up some of the commonly asked questions and answers. For example the discussion guide only talks about 50% fare for seniors, it does not state that it is 50% of the experience card fare if you have a card etc or the full fare.
Thanks Alison
PS I have sent this from my bimbc email address so hopefully it does not go into spam

----- Original Message ----- 
From: Alison Morse [mailto:amorse@bimbc.ca]
Sent: December-12-13 8:42 AM
To: Petruzzelli, Lynda TRAN:EX
Subject: Fw: ques for MOTI/BCF

Hope you are all holding up. It has been a week now since you were here and people are wanting answers to the list of questions.
I think you have answered some so I have noted what I think the answers are below those questions. Please let me know if I have misinterpreted anything.
Can you give me some idea as to when we might get the rest of the answers so I can tell everyone when they ask and they won't start FOI's or rattle sabers further up.

Thanks Alison

----- Original Message ----- 
From: Alison Morse
To: Joanne Doyle ; Hendry, David ; Handrahan, Kirk TRAN:EX ; Richter, Kevin J TRAN:EX
Sent: Thursday, November 21, 2013 2:26 PM
Subject: Fw: ques for MOTI/BCF

Just a heads up for all of you about questions that will be asked tonight. See below.
Alison

Please provide details, of how you arrived at the $270,000 of net savings for the round trips that are being cancelled and why those particular runs were chosen. This would include items such as the direct operating costs that will be saved, by type of cost. It would be really useful to know what the variable costs are, the ones that are saved if the boat does not run.

We have a part answer to this in that you indicated it was the costs of fuel and crew less an estimate of 15% for traffic loss. But that is not enough detail to help us look at other scenarios. So hopefully there will be more information coming, I assume that you used x litres of fuel times a fuel price per trip and y crew hours times a blended rate times 1.5 for OT for some runs and not for others. For the 15% reduction did you use 15% of the full fare times the average number of vehicles for that day. I can back into the vehicle number by multiplying 85 by the % utilization in the charts. But is sure would be easier if you sent your working paper.

A worksheet outlining the savings for fuel and labour for each route identified with planned service reductions will be sent out next week.

When the contract was amended for PT3 it stipulated that 26 mill had to be found in savings, can you tell us the logic behind that number how it was arrived at and how it is now down to 18.9. Was the logic that it was the number needed to get the price cap down to 4%. The original number I recall was 30 with 4 coming from the majors for a net 26. A follow-up question being asked is how did you decide how much of the now 18.9 would come from the minors and north versus the majors?

Yes, the $30 million in savings was intended to reduce the pressure on price caps. The original amount was $30 million, $4 million has already been implemented on the major routes and in April, the Province agreed to extend the deadline for identifying further service reductions to March 31, 2014 and provided BC Ferries with an additional $7.1 million. This left $18.9 to be identified for service reduction savings (this is described on page 3 of the discussion guide). In terms of the major routes, the Province and BC Ferries believe there is an opportunity to achieve an additional $5 million in net savings to 2016 beyond the $4 million that has already been identified. This will represent about 40 percent of the overall savings coming from the 3 major routes and 60% of the savings from the minor and northern routes.

Please provide passenger information numbers for the 2013 fiscal year for each of the round trips that are being cancelled, preferably by individual day. Thanks we now have the CDs.

Please provide details of the number of crew on the Capilano, what they do and the hours of work (when they report, coffee and lunch breaks required etc), who decides how many crew there must be.
I know that Transport Canada sets the crew levels but not sure the public does. I did ask a question at the meeting about that so just need the hours of work etc.

How much net revenue (sales less cogs) does the snack bar on the Capilano make and what would the crew member do if there was no snack bar?

Did you consider the impact social and economic to the people that ride the runs that are being cancelled and to Bowen generally. Did you attempt to gather any information on the people that take those runs as to why they travel.
The answer to this question was no.

The discussion guide makes reference to passenger only service and asks questions related to that. Are you considering providing water taxi service to replace the cancelled sailings?
The answer to this question was no.

The discussion guide and the press release make reference to terminal renewal requirements in Horseshoe Bay. Could you please provide details of what is required and why and what the timing is. Horseshoe Bay appears to be the only terminal specifically mentioned.

*The answer to this question is that 2 to 2.5 million needs to be incurred for seismic upgrade work to the area where the vehicles wait for the rte3 vessel. It is above the Bowen holding compound so this is something we should be concerned about and extends over the area where reservations wait for rte 2. I had thought the work being done this summe was that but guess not.*

Are these service reductions final for our route and the others is there any room for discussion to look at alternatives? Or why are we even looking at cuts, the service that we have now is basic service, it allows people to get to work and home seven days a week. We are part of the lower mainland, people made their choices to live here with the ferry schedule in mind so to pull the rug out from under them........

*The answer to the first part was answered by Kevin in his email to "These are the planned reductions, should the community recommend alternate service reductions that could achieve the intended net savings on their route then the Province would be open to considering the proposal."

Why are the inland ferries free?

The Province contributes funding to both ferry systems. The marine branch manages 9 inland ferry routes – three free-running, five cable ferries, and one tug and barge. As such, the cost of delivering these inland ferries is relatively low at $23 million per year. There are also five reaction ferries operated and paid for as part of the road and bridge maintenance contracts. These ferries are propelled by river current and are even a lower cost operation as there are no fuel costs. This is in contrast to the coastal ferry system which is much larger at a cost of over $740 million per year. Given the high cost of operating the coastal ferry system, there has always been a toll component for users which is necessary for a financially sustainable system. In terms of the provincial contributions towards both systems, the Province pays about $23 per vehicle on the coastal ferry system and $18 per vehicle on the inland ferry system. While the ferry systems are quite different, the taxpayers contributions are comparable.
Is it safe to assume that if you have not got any red comments that my blue answers to my questions are correct
Thanks Alison

Sent from my iPad

On Dec 20, 2013, at 2:57 PM, "Petruzzelli, Lynda TRAN:EX" <Lynda.Petruzzelli@gov.bc.ca> wrote:

Hi Alison,

Please see answers in red to some of the questions outlined in your e-mail. Some of the questions, e.g. net sales on the snack bar of the Capilano will be best addressed by BC Ferries when they meet with the FAC in the new year.

Lynda was wondering if you could acknowledge that you all did get this email that I sent as have heard nothing.
Also was wondering if you would consider a Q&A on the engagement website to put up some of the commonly asked questions and answers. For example the discussion guide only talks about 50% fare for seniors, it does not state that it is 50% of the experience card fare if you have a card etc or the full fare.
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PS I have sent this from my bimbc email address so hopefully it does not go into spam
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Alison

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Hilton, Michelle TRAN:EX

From: Alison Morse s22
Sent: June-27-13 12:06 PM
To: Petruzzelli, Lynda TRAN:EX
Subject: Re: Ferrie Consultation rpt?
	hanks Lynda have a good long weekend

----- Original Message ----- 
From: Petruzzelli, Lynda TRAN:EX
To: ‘Alison Morse’
Sent: Thursday, June 27, 2013 12:00 PM
Subject: RE: Ferrie Consultation rpt ?

Hi Alison,

I hope you are well. Staff have been working hard to complete the redacting. We will be posting the information on the coastalferriesengagement.ca website. I anticipate another couple weeks before it’s ready to be published. I will let you know as soon as it’s available.

Lynda

----- Original Message ----- 
From: Alison Morse s22
Sent: Wednesday, June 26, 2013 3:32 PM
To: Petruzzelli, Lynda TRAN:EX
Subject: Re: Ferrie Consultation rpt ?

Hi Lynda

Was wondering how the digitizing and foing of appen 8 and 9 was doing.

Alison

----- Original Message ----- 
From: Petruzzelli, Lynda TRAN:EX
To: ‘Alison Morse’
Sent: Friday, March 22, 2013 10:04 AM
Subject: RE: Ferrie Consultation rpt ?

Hi Alison,

We are planning on making Appendix 8 & 9 fully available to the public subject to the FOI review. So yes, once it’s ready for distribution, there would be no problem with you sharing with others. Currently, we have hard copies of the written submissions and feedback forms (6 very large 7” binders). Kirk & Co is working to get us the information in electronic format. It may be one disk or more depending on the disk space. As each feedback form is a minimum of 5 pages, there are over 6,000 pages alone of feedback forms, not including the 700 written submissions of varying length. It will take the ministry some time to go through the information for redacting purposes and we will likely have to work with our IT department as some of the information was submitted via e-mail, some was mailed so will likely be in PDF and some submitted through the engagement website. We hope to receive the electronic version of the information next week at which time we will begin work to determine how best to review, redact and save the information in a way that can be easily shared.

If you are interested in copies of these two appendices, please let me know and we will keep you posted on the progress, though I expect it will take a couple of months.
Lynda

From: Alison Morse
Sent: Wednesday, March 20, 2013 10:37 PM
To: Petruzelli, Lynda TRAN:EX
Subject: Re: Ferrie Consultation rpt ?

Lynda thanks for responding.
I was disappointed to see that the ferry user versus non ferry user and route used were not tabulated. Think it might have shed some further light on the answers.
Anyhow back to appendix 8 and 9 available on request. I assume it will be a fairly large file and thus difficult to email so if I asked for the two appendices would I get them on a CD?
Wrt the CD is it available for distribution to the public if asked for one?
Still reading through all the appendix details of the meetings, interesting reading. Haven't got to Bowen yet as was reading on my tablet and takes forever to scroll through all the pages so reading as I go. I do want to read the Bowen meeting transcript as the summary page statement about returning to Ministry control and funding accordingly isn't quite what I said at the meeting. As far as I am concerned the ministry effectively controls BCF through the contract. I am very supportive of the existing structure, the ministry just needs to recognize that ferries are as much a part of the hwy system as the port mann bridge is and fund it accordingly.
Alison

----- Original Message ----- 
From: Petruzelli, Lynda TRAN:EX
To :
Sent: Wednesday, March 20, 2013 11:24 AM
Subject: FW: Ferrie Consultation rpt ?

Hi Alison,

I am responding to your e-mail sent to Kirk & Co Consulting as they have now completed the consultation work for the Ministry.

I’m glad you’ve had a chance to review the report and appendices that are publicly available on the engagement website. Kirk & Co also provided a CD to the Ministry with the same information that is now published on the website.

You are correct that the 1,259 feedback forms and 703 written submissions are available upon request. We are currently working with Kirk & Co to get this information in an electronic format. The information will need to be reviewed by the ministry and redacted prior to sharing publicly to ensure compliance with the Freedom of Information and Protection of Privacy Act.

The report does not tabulate comments from ferry users versus non-ferry users as it was an optional question on the contact information page and not a consultation question. While the consultation information was available to all British Columbians, the meetings were held in coastal communities. To ensure all British Columbians were represented in the report, Kirk & Co hired the Mustel Group to conduct a public opinion poll. The random poll was conducted to ensure the results were proportionally representative of the population of British Columbia. Further detail about how the poll was conducted can be found in Appendix 10.

I hope this is helpful. Please let me know if you have any other questions.
Hi Emilie, 

I read a lot of the report and now wading through the appendices. I notice that two appendices 8 and 9 are not on the web but can be requested. I am correct in assuming that appendix 8 is the actual feedback forms that people completed and that would get would be a pdf file with all the actual forms with the name of who submitted but with address and contact info deleted. Similarly am I correct in assuming that appendix 9 is the actual written or emailed submissions and that the appendix would be a pdf file with what was actually submitted with the name of the person submitting but any other contact info deleted?

I was also curious about the "CD copy of materials" noted at the bottom of the table of contents page, would that be a CD with the full report and all the appendices 1-10.

The report seems to be very thorough especially the seemingly verbatim report of the comments at the meetings. The only thing I could not find referenced was how many of the comments came from ferry users versus the non coastal parts of the province, ie non ferry users. That question on the very last page didn't seem to be tabulated anywhere.

Thanks,

Alison Morse
From: Petruzzelli, Lynda TRAN:EX
Sent: Friday, January 17, 2014 1:07 PM
To: Chambers, Craig GCPE:EX; Handrahan, Kirk TRAN:EX
Cc: Thomson, Elizabeth GCPE:EX; Bowness, Lisanne GCPE:EX; Adam, Robert GCPE:EX
Subject: RE: FOR APPROVAL: responses to Media Call - Vancouver Sun/ Ferries reductions

Craig,
Kirk is away this afternoon so not sure if he’ll be responding. I think the bullets are fine.

From: Chambers, Craig GCPE:EX
Sent: Friday, January 17, 2014 12:44 PM
To: Handrahan, Kirk TRAN:EX
Cc: Petruzzelli, Lynda TRAN:EX; Thomson, Elizabeth GCPE:EX; Bowness, Lisanne GCPE:EX; Adam, Robert GCPE:EX
Subject: FOR APPROVAL: responses to Media Call - Vancouver Sun/ Ferries reductions

For approval.

Minister requested? Y/ N – No – Email bullets are fine
Contact: Matthew Robinson, (Vancouver Sun) [mailto:mrobinson@vancouversun.com]
Topic: Ferries reductions. Protests across the sunshine coast are planned for Saturday over proposed route cuts to the coast on BC Ferries. Separately, nearly half the voting aged residents of Bowen Island have signed a petition calling for service cuts to their island to be rethought.

Questions:
• Is the government open in any way to reconsidering the cuts to these destinations?
• In the case of Bowen Island, why cut the first and last sailings, which may be necessary for shift workers to use, rather than, say, a midday sailing?
• Is maintaining ferry service to these destinations not as important as maintaining highways to mainland destinations?

Deadline: 4:30 pm today (his article will be printed in tomorrow’s paper)

Response:

• We need to address the significant financial pressures facing the coastal ferry system, all the while respecting B.C. taxpayers.
• We’re committed to achieving $18.9 million in savings to 2016 through reductions in service.
• Once government makes its final decision on service levels, BC Ferries will work with the coastal communities to explore refinements to the schedules, within the new service levels, to help mitigate the impacts to the users of the ferry route.
• Better alignment of service levels to the demand is a necessary step to ensure the sustainability of the coastal ferry system.
We’re committed to a vision of a ferry service that connects coastal communities in an affordable, efficient and sustainable manner, all the while protecting basic levels of service.

Lisanne Bowness
Senior Public Affairs Officer
Government Communications and Public Engagement (GCPE)
Ministry of Transportation and Infrastructure
5A - 940 Blanshard St.
Victoria, B.C. V8W 9T5
Office Phone: 250-387-3953 Cell Phone 217
Hi Kirk,

I mentioned to Kevin that we would be meeting with Bowen island mayor regarding ferry service. This meeting is likely to be bumped up to this Monday the third now. Would yourself or Kevin be able to support MTS? The meeting would likely take place 10 am Monday.

In advanced of the meeting it would be good to have:

1) What was proposed ferry refinement schedule that ferries put out? I believe it had a longer split in the day while keeping some of the later sailings.

As you are probably aware the topic of home porting would also be discussed.

Appreciate any info you can provide, sorry for the tight timeline on this call me if you want to discuss.

Many thanks

Taylor Briggs
Ministerial Assistant to the Hon. Todd Stone
Minister of Transportation and Infrastructure.

C: s17
Handrahan, Kirk TRAN:EX

From: Jordison, Kim D TRAN:EX
Sent: Thursday, December 19, 2013 4:04 PM
To: Handrahan, Kirk TRAN:EX
Subject: FW: Bowen Island Ferry Service Meeting

Lisa can be reached at:

Lisa Wrinch
Deputy Corporate Officer
Bowen Island Municipality
PH: 604-947-4255 FAX: 604-947-0193
EMAIL: lwrinch@bimbc.ca WEBSITE: www.bimbc.ca

From: Jordison, Kim D TRAN:EX
Sent: December-19-13 4:03 PM
To: 'Lisa Wrinch'
Subject: RE: Bowen Island Ferry Service Meeting

Hi Lisa,

Kirk Handrahan, the Executive Director of the Marine Branch will be calling to you to discuss.

Thank you,

Kim Jordison

From: Lisa Wrinch [mailto:LWrinch@bimbc.ca]
Sent: December-19-13 8:14 AM
To: Jordison, Kim D TRAN:EX
Subject: RE: Bowen Island Ferry Service Meeting
Importance: High

Good morning, Kim:

Further to our telephone conversation yesterday, could I please canvass either Jan. 15 or 16 as a date for Bowen Island Municipal Council & reps to meet with reps from Mr. Handrahan’s office? Or the week prior – although I seem to recall you saying MOTI reps wouldn’t be available until that week ... just in case though!

Secondly, are you able to estimate roughly how much time I could anticipate being scheduled for this meeting?

And finally, could I please also ask who specifically would be participating from the MOTI Marine Branch staff? As we will likely have all of our Councillors in attendance (7 members, including the Mayor), our CAO and at least two members of our Transportation Advisory Committee, we would greatly appreciate MOTI reps coming over to Bowen Island. If they were to travel over as foot passengers, it would be no problem at all to arrange to pick them up at the ferry and bring them to Bowen Island Municipal Hall.

Anyway, sorry for the barrage of questions, but I look forward to hearing back from you at your earliest convenience.
Many thanks,
Lisa

Lisa Wrinch
Deputy Corporate Officer
Bowen Island Municipality
PH: 604-947-4255  FAX: 604-947-0193
EMAIL: lwrinch@bimbc.ca  WEBSITE: www.bimbc.ca

From: Jordison, Kim D TRAN:EX [mailto:Kim.Jordison@gov.bc.ca]
Sent: December-18-13 12:09 PM
To: Lisa Wrinch
Subject: Bowen Island Ferry Service Meeting

Hi Lisa,

Please feel free to contact me with the Mayor’s availability.

Thank you,

KIM JORDISON
Manager, Divisional Operations
Infrastructure Department
Ministry of Transportation & Infrastructure
PO Box 9850 Stn Prov Govt I Victoria I BC I V8W 9T5
Ph: 250-387-6742 | Fax: 250-387-6431
A member of the (EAF) Employee Advisory Forum
http://gww.th.gov.bc.ca/eaf_trannet/