

Title

Emergency Department Report

Number of Emergency Department Visits by CTAS level - 2018/19 - 2024/25

Product Description

This report provides the number of emergency department visits over a number of fiscal years. The report shows unscheduled visits by CTAS (triage) level, or whether the patient left without being seen. Data is reported at the Health Authority level and includes all providers that report emergency department visits in the province; this includes Acute Care Hospitals, Health Centres and Diagnostic & Therapeutic Centres. Primary Care Centres are excluded. Data used to compile the report comes from the Operational Administrative Support Information System (OASIS)/Health Authority Management Information System (HAMIS) data warehouse.

Information Security Classification: Protected A

Intended Use

This report can be used to determine the number of emergency department visits at a Health Authority level.

The information contained in this/these spreadsheet(s) is of a summary nature and may be released in its entirety (Cover Sheet and relevant Tabs) for the purpose for which it was provided. However, as it was prepared to address a specific business need, use of the data for other purposes (i.e., alternative analysis or manipulation) is not permitted.

See the 'Notes' page for more information or contact MOHAnalytics@gov.bc.ca for more specific questions/concerns.

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Data Source

Management Information System

Notes

Users should be aware of the different emergency department accounts used to generate this report and that not all providers are able to differentiate between the different types of emergency department visits that take place in their facility and thus report all their visits in the undifferentiated account 4 50 20 10.

Total ED Visits:

Primary Accounts: 71310 - Emergency Department, 71230 - Combined Medical/Surgical Nursing Unit for Bella Coola and R.W. Large only.

Secondary Accounts:

CTAS 1: 4 50 20 11

CTAS 2: 4 50 20 21, 4 50 20 22, 4 50 20 23

CTAS 3: 4 50 20 31, 4 50 20 32, 4 50 20 33

CTAS 4: 4 50 20 41, 4 50 20 42, 4 50 20 43

CTAS 5: 4 50 20 51, 4 50 20 52, 4 50 20 53

CTAS Unknown: 4 50 20 61, 4 50 20 10

Left without being seen: 4 50 20 71

Health Sector Information, Analysis, and Reporting Division
BC Ministry of Health

Emergency Department Visits by CTAS Level, including LWBS

Fiscal Years 2018/2019 to 2024/2025

Note: Includes Unscheduled Visits Only

Health Authority	CTAS/LWBS	Visits by CTAS Level						
		2018/2019	2019/2020	2020/2021	2021/2022	2022/2023	2023/2024	2024/2025
01 - IHA	CTAS 1	1,509	1,700	1,661	2,047	2,038	2,266	2,514
	CTAS 2	62,512	65,825	61,501	70,989	76,203	83,275	90,032
	CTAS 3	181,939	182,942	162,206	180,980	193,714	201,550	212,620
	CTAS 4	178,122	176,529	143,278	167,135	184,888	189,142	191,907
	CTAS 5	30,975	29,786	22,329	26,378	30,355	32,765	33,900
	CTAS Unknown	7,179	5,936	3,714	3,741	4,320	3,201	359
	Left without being seen	11,596	12,653	7,704	14,541	16,392	15,632	17,978
	Total by CTAS	473,832	475,371	402,393	465,811	507,910	527,831	549,310
02 - FHA	CTAS 1	4,422	4,243	4,123	4,579	4,750	4,978	4,896
	CTAS 2	110,570	110,616	95,971	112,001	123,531	127,628	131,776
	CTAS 3	348,389	353,023	304,027	355,074	372,969	372,502	369,732
	CTAS 4	202,935	203,703	159,532	192,422	200,703	208,243	203,137
	CTAS 5	15,250	12,451	10,492	12,726	12,411	11,102	9,391
	CTAS Unknown	1,402	1,553	1,127	1,465	2,158	4,093	2,318
	Left without being seen	34,678	30,217	16,617	37,050	53,453	55,415	64,972
	Total by CTAS	717,646	715,806	591,889	715,317	769,975	783,961	786,222
03 - VCHA	CTAS 1	2,646	2,579	2,356	2,923	2,948	3,216	3,139
	CTAS 2	54,765	55,676	45,508	54,314	57,129	59,874	61,997
	CTAS 3	180,825	183,462	152,842	184,411	199,481	210,911	222,778
	CTAS 4	122,295	131,053	109,915	135,976	150,522	153,506	156,732
	CTAS 5	17,283	16,096	14,638	17,564	18,211	16,972	16,491
	CTAS Unknown	43,184	28,746	25,184	30,099	16,962	18,235	19,237
	Left without being seen	13,353	13,665	6,460	14,637	20,888	21,475	20,898
	Total by CTAS	434,351	431,277	356,903	439,924	466,141	484,189	501,272
04 - VIHA	CTAS 1	2,414	2,511	2,487	2,882	2,956	3,029	2,901
	CTAS 2	62,714	64,196	58,667	66,850	70,926	73,226	73,121
	CTAS 3	158,147	156,288	141,069	163,184	163,474	160,297	153,877
	CTAS 4	99,225	103,338	89,881	108,533	122,702	123,163	122,480
	CTAS 5	9,325	10,749	9,176	13,024	15,455	15,740	14,497
	CTAS Unknown	51,204	54,333	46,038	58,836	66,181	67,602	73,960
	Left without being seen	11,513	11,891	7,098	11,829	16,245	20,925	29,997
	Total by CTAS	394,542	403,306	354,416	425,138	457,939	463,982	470,833

Emergency Department Visits by CTAS Level, including LWBS

Fiscal Years 2018/2019 to 2024/2025

Note: Includes Unscheduled Visits Only

Health Authority	CTAS/LWBS	Visits by CTAS Level						
		2018/2019	2019/2020	2020/2021	2021/2022	2022/2023	2023/2024	2024/2025
05 - NHA	CTAS 1	174	179	162	242	287	337	276
	CTAS 2	10,233	10,254	8,782	10,625	12,030	12,839	13,123
	CTAS 3	24,684	24,825	21,545	26,239	30,350	30,354	30,870
	CTAS 4	31,156	30,997	23,010	24,481	27,362	28,710	30,072
	CTAS 5	2,930	2,977	2,713	2,640	2,452	2,374	1,625
	CTAS Unknown	154,810	152,669	111,292	133,672	154,571	154,732	158,977
	Left without being seen	2,917	2,451	1,066	2,287	2,805	3,699	4,499
	Total by CTAS	226,904	224,352	168,570	200,186	229,857	233,045	239,442
06 - PHSA	CTAS 1	415	537	317	304	370	352	311
	CTAS 2	10,745	11,212	7,438	10,536	10,242	9,636	10,342
	CTAS 3	17,944	17,036	11,686	16,459	16,701	16,721	16,841
	CTAS 4	17,842	16,443	10,067	15,869	16,731	16,325	16,137
	CTAS 5	476	400	348	522	728	784	803
	CTAS Unknown	171	105	39	59	90	80	89
	Left without being seen	2,100	2,372	237	2,782	4,860	3,180	3,617
	Total by CTAS	49,693	48,105	30,132	46,531	49,722	47,078	48,140
BC Total	CTAS 1	11,580	11,749	11,106	12,977	13,349	14,178	14,037
	CTAS 2	311,539	317,779	277,867	325,315	350,061	366,478	380,391
	CTAS 3	911,928	917,576	793,375	926,347	976,689	992,335	1,006,718
	CTAS 4	651,575	662,063	535,683	644,416	702,908	719,089	720,465
	CTAS 5	76,239	72,459	59,696	72,854	79,612	79,737	76,707
	CTAS Unknown	257,950	243,342	187,394	227,872	244,282	247,943	254,940
	Left without being seen	76,157	73,249	39,182	83,126	114,643	120,326	141,961
	Total by CTAS	2,296,968	2,298,217	1,904,303	2,292,907	2,481,544	2,540,086	2,595,219

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